



Healthy San Diego

**HEALTHY SAN DIEGO (HSD)  
JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE  
MINUTES – July 13, 2023**

**Voting Members/Alternates Present:** James Schultz (Professional Chair), Greg Knoll (Consumer Chair), Laverne Brizendine, Jack Dailey, Donald Miller, Michelle Darnell, Donald Miller, Tina Hendizadeh, Kim Fritz, Kristi Jones, Ankita Kadakia, Kathleen Lang, Joshua Lee, Sarah Legg, Carol Neidenberg, Harriet Seldin, Kristen Smith, Caryn Sumek, Heather Summers, Janet Vadakkumcherry, Fadra Whyte, Valerie Martinez

**HSD Staff Present:** Lynn Carr, Brittany Charity-Walker, Lee Laydon, Alison Sipler, Michael Worman

**Other Participants:** Stephania Gioia-Beckman, Marisa Varond, Denise DiNoto, Karina Gallardo, Danielle Carter, Katy Olmos-Ly, Christy Rosenberg, Laurence Gonzaga, Nilanie Ramos, Tedereck Myles, Pamela DeLeon, Luwam Kidane

**Guests/Public:** Yogesh Thasale

ITEM	DISCUSSION	ACTION
<b>I. Welcome and Introductions</b>	<ul style="list-style-type: none"> <li>Meeting called to order at 3:00 p.m. by Dr. Schultz.</li> <li>Introductions were made.</li> <li>A quorum of in-person voting members was confirmed for the meeting.</li> </ul>	
<b>II. Public Comment</b>	<ul style="list-style-type: none"> <li>None</li> </ul>	
<b>III. Action Items</b>		
<b>New business</b>	<ul style="list-style-type: none"> <li>None</li> </ul>	
<b>Approval of minutes from previous meeting</b>	<ul style="list-style-type: none"> <li>June 8, 2023, minutes were approved.</li> </ul>	
<b>IV. HSD Subcommittee Reports</b>		
<b>Quality Improvement Subcommittee</b> (Valerie Martinez)	<ul style="list-style-type: none"> <li><b>Old Business:</b> The group summarized the combined provider training action item: 1) feedback was sent to the Department of Health Care Services (DHCS) and 2) there is a pause on further action until the release of the Diversity, Equity, and Inclusion All Plan Letter (APL). The APL will allow health plans to share provider training records.</li> <li><b>QI Studies Workgroup:</b> <ol style="list-style-type: none"> <li><b>Fluoride Varnish Training</b> – The group held a training series for San Diego County network providers. The next phase of the study includes analysis of application rates for providers who received the training intervention compared to those who did not attend the training. A provider quick guide is being developed that outlines protocols, best practices, and information on how to order supplies to help providers integrate fluoride varnish into medical visits.</li> </ol> </li> </ul>	

	<p>2. <b>Blood Lead Screening</b> – Goals and interventions are being established. Dr. Jean Woo from the California Department of Public Health was invited to participate.</p> <ul style="list-style-type: none"> <li>• <b>Health Education &amp; Cultural/Linguistics (HE/CL) Workgroup</b> – Budget Request Letters were released outlining that each Managed Care Plan (MCP) contributes \$1,500 per calendar year to support training activities and initiatives. Priority topic updates included: 1) Poverty Simulation Training (Q1) - completed; 2) Fluoride Varnish Training (Q2) - completed; 3) Enhanced Care Management (ECM) Motivational Interviewing Training (Q3) - planning in process; 4) Well Child Toolkit (Q4) - alternatives under consideration to leverage existing DHCS Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) resources.</li> <li>• <b>Facility Site Review (FSR) Workgroup</b> – The group is working to identify site reassignments for providers affiliated with MCPs that are leaving the San Diego Medi-Cal Managed Care market in December 2023.</li> <li>• <b>Consumer Center for Health Education &amp; Advocacy (CCEA)</b> – The advocate team is growing. They are working with ECM and Community Support cases with a high volume and responding to increased call volume due to the redetermination process.</li> <li>• <b>Health Plan Workgroup (HPWG)</b> – The County’s Self-Sufficiency Services (SSS) reported that renewal numbers are better than expected. MCPs are exchanging data with the County as needed. The State released draft MOUs that are calling for more stringent oversight by MCPs, more provider education, and requirements surrounding qualified liaisons.</li> <li>• <b>San Diego Regional Center Workgroup</b> – No report</li> <li>• <b>Community-Based Adult Services (CBAS) Workgroup</b> – No report</li> <li>• <b>California Children’s Services (CCS) Workgroup</b> – Dana Harden from Blue Shield Promise reported they are working to operationalize new Senate Bills relating to the Whole-Child Model.</li> <li>• <b>Dual Eligible &amp; Long-Term Services and Supports (LTSS) Workgroup</b> – The group is scheduled to meet again in August 2023. They discussed Community Supports and identified barriers to accessing some of the services.</li> </ul>	
<p><b>Behavioral Health Subcommittee</b>          (Dr. Heather Summers for Salvador Tapia)</p>	<ul style="list-style-type: none"> <li>• <b>County Behavioral Health Services (BHS)</b> – Tabatha Lang reported that the County of San Diego is having challenges with student interns providing services who are not accredited providers; DHCS is working with the Centers for Medicare &amp; Medicaid Services to accredit the student workers. The County will be transitioning from cost-based services rate-based services in 2024 through a phased approach. The County is improving the transition-of-care tool with the MCPs and will share updates at the next BHS Operations Workgroup meeting. County BHS will send a monthly roster of members receiving SMHS that can be shared with the MCPs.</li> <li>• <b>Justice-Involved Workgroup</b> – The group met on 6/28/23 and discussed the 90-day pre-release initiative and ECM for the Justice-Involved (JI) population. The MCPs developed a list of providers who have experience with the JI</li> </ul>	

	<p>population. The County was awarded \$5.7 million for the PATH JI Initiative and plans to apply for the \$10 million for the PATH JI Round 3 grant.</p> <ul style="list-style-type: none"> <li>• <b>Child &amp; Youth Workgroup</b> – No meeting; next meeting scheduled for 7/19/23.</li> <li>• <b>Population Health Management</b> – Population Health has been working with various units in County BHS to focus on housing needs for members with a behavioral health diagnosis; the County will receive \$44 million in grant funding for Bridge Housing.</li> <li>• <b>Targeted Case Management (TCM)</b> – The group is seeking strategies to improve TCM processes with MCPs to avoid duplicative efforts.</li> <li>• <b>Alcohol &amp; Drug Services Providers Association (ADSPA)</b> – The group discussed CalAIM payment reform.</li> <li>• <b>Behavioral Health Advisory Board</b> – The group discussed the draft board letter that will impact 20 programs; Senate Bill (SB) 43 seeks to expand certain abilities to use civil courts to hold people beyond a 51/50; SB 43 is likely to pass and be signed by the governor to modernize the behavioral health system and care courts.</li> <li>• <b>Jewish Family Service</b> – No update</li> <li>• <b>Interfaith Services</b> – No update; the Turk Center is filling with managed care clients; approximately 10-13 families by 8/1/23.</li> <li>• <b>Providers</b> – No update</li> <li>• <b>Hospital Association San Diego and Imperial County (HASIC)</b> – The group is coordinating with the County on the impacts of SB 43 (expands conservators), Care Court (intended to reduce conservators), SB 717 (for individuals incompetent to stand trial), and AB 101 (every Emergency Department should have dedicated behavioral health teams).</li> <li>• <b>Student Behavioral Health Incentive Program (SBHIP)</b> – The group’s biquarterly reports were submitted to DHCS on 6/30/23; Hazel Health is the organization that schools will be utilizing for behavioral health services.</li> <li>• <b>Community Research Foundation (CRF)</b> – CRF has contracts with the County MCPs and the San Diego Regional Center. CRM has 35 programs and only operates in San Diego. ACT Programs Housing First model of care has served over 1,000 members.</li> <li>• <b>Health &amp; Wellness Update</b> – No update</li> <li>• <b>Aurrera Health Group Update</b> – No update</li> <li>• <b>Legal Aid Society of San Diego</b> – No update</li> </ul>	
<b>V. Chairs’ Reports</b>		
<b>A. Health Services Advisory Board (HSAB)</b>	<ul style="list-style-type: none"> <li>• Greg Knoll reported that the group met 7/10/23 and there was a presentation on Medi-Cal renewals by County SSS that evoked discussions around loss of coverage, support systems in place, and SSS supports.</li> <li>• Through legislative analysis, the group provided recommendations on 15 bills. The final legislative analysis recommendation report will be in a letter.</li> <li>• It was recommended that Healthy San Diego receive the final report.</li> </ul>	

<p><b>B. Health Plan Member Transitions in 2024</b> (Vern Brizendine &amp; Kathleen Lang)</p>	<ul style="list-style-type: none"> <li>• The group briefly shared some internal discussions about Health Plan Member transitions in January 2024.</li> <li>• Items considered include processes for file sharing, lessons learned, expected deliverables, and related processes to the transition.</li> <li>• Verne Brizendine reported that the 90-day notifications will go out either the end of September or beginning of October 2023.</li> <li>• The group expects more activity in January 2024.</li> </ul>	
<p><b>C. Joint Consumer &amp; Professional Advisory Committee – Consumer Co-Chair Nominations</b></p>	<ul style="list-style-type: none"> <li>• With Greg Knoll retiring from the Consumer Chair position in October 2023, the group discussed the process for filling the vacancy.</li> <li>• Discussions continued around the By-laws, which govern the nomination and selection process for committee officers and filling member vacancies.</li> <li>• Opportunities to improve the organizational structure was also discussed.</li> </ul>	<p><i>Determine next steps to fill Consumer Chair vacancy.</i></p> <p><i>MCS staff to seek guidance on By-laws, review of structure, and officer selection process.</i></p>
<p><b>VI. CalAIM Reports</b></p>		
<p><b>A. Providing Access and Transforming Health (PATH) Collaborative Planning and Implementation (CPI)</b> (Denise DiNoto)</p>	<ul style="list-style-type: none"> <li>• No report</li> </ul>	
<p><b>B. Medi-Cal Rx</b></p>	<ul style="list-style-type: none"> <li>• Dr. Schultz reported that operations are running smoothly from a provider perspective; Dr. Miller concurred.</li> <li>• The online medicine look-up tool has proven to be helpful.</li> </ul>	
<p><b>C. Health Plans</b></p>	<ul style="list-style-type: none"> <li>• No report</li> </ul>	
<p><b>D. Advocates</b></p>	<ul style="list-style-type: none"> <li>• Updates provided during the CalAIM reports.</li> </ul>	
<p><b>E. Consumers</b></p>	<ul style="list-style-type: none"> <li>• No report</li> </ul>	
<p><b>F. Clinical Providers</b> (HSDIC, FQHCs, Behavioral Providers)</p>	<ul style="list-style-type: none"> <li>• <b>HSDIC, FQHCs, etc.</b> – No report</li> <li>• <b>FQHCs</b> – No report</li> <li>• <b>BH Providers and Services</b> – No report</li> </ul>	

<p><b>G. Social Service Providers</b></p>	<ul style="list-style-type: none"> <li>• No report</li> </ul>	
<p><b>VII. Information/Updates</b></p>		
<p><b>A. Public Health Services (PHS)</b></p>	<ul style="list-style-type: none"> <li>• Currently COVID-19 numbers are low. Although the Federal Emergency ended, the Public Health Centers are still offering COVID-19 vaccines and testing; staff will be providing MPox and COVID-19 vaccines, and HIV testing at San Diego Pride Festival Event July 14-16, 2023.</li> </ul>	
<p><b>B. Behavioral Health Services/Board</b> (Kristi Jones)</p>	<ul style="list-style-type: none"> <li>• Edgemoor remains an overall five-star facility for Medicare and Medicaid services. The planning and development of a 12-bed acute psychiatric facility into the existing floor plan at Edgemoor remains ongoing; the new acute unit will provide continuity of care and access for patients from the SNF for stabilization.</li> <li>• The San Diego County Psychiatric Hospital has a new Social Work Behavioral Health Program Manager named Lauren Mahalik.</li> <li>• Updates regarding the Behavioral Health Workforce Innovation Program Proposal included a review of the presentation (6/15/2023) to the Mental Health Services Oversight and Accountability Commission to seek approval in utilizing Mental Health Services Act (MHSA) funds to support; \$75 million was approved for over five years to provide training and tuition-reimbursement, and to provide upskilling staff to meet professional needs; County BHS is continuing to collaborate on adjusting the housing incentive program.</li> <li>• Six BHS programs received the National of Counties Achievement Award which recognizes programs for innovation, new services, and improving existing programs.</li> <li>• Registration is open for the 14<sup>th</sup> Annual Childhood Mental Health Conference that will take place September 28-30, 2023.</li> </ul>	
<p><b>C. Aging and Independence Services</b> (Kristen Smith)</p>	<ul style="list-style-type: none"> <li>• There are many new programs in the Aging and Independence Service (AIS) department.</li> <li>• Staffing has increased from 613 to 651, with the most growth in In-Home Supportive Services (IHSS). Recipients have grown to more than 39,000; around 20,000 of those are members of the aging population and the rest are younger disabled individuals.</li> </ul>	
<p><b>D. Medical Care Services</b> (Heather Summers)</p>	<ul style="list-style-type: none"> <li>• No report</li> </ul>	
<p><b>E. Healthy San Diego Statistics</b> (Michael Worman)</p>	<ul style="list-style-type: none"> <li>• The Medi-Cal enrollment data for May 2023 shows a steady increase in enrollment this past year for each MCP in San Diego County. The total Medi-Cal managed care enrollment is over 992,000 and 94.5% of Medi-Cal members are enrolled in an MCP. The County's eligibility statistics for June 2023 shows an increasing number of recipients for most programs including CalFresh which has 377,952 recipients, CalWORKs has 46,873 recipients, CMS has 7 recipients, General Relief has 4,376 recipients, and Medi-Cal has 1,054,137 recipients and is up 8.26% from last year. The unduplicated number of recipients for all these services is nearly 1.2 million.</li> </ul>	

<b>VIII. Presentation</b>	<ul style="list-style-type: none"> <li>• CalAIM Behavioral Health Services – Tabatha Lang, County of San Diego Behavioral Health Services, Assistant Medical Services Administrator</li> </ul>	
<b>IX. Brown Act Overview (Heather Summers)</b>	<ul style="list-style-type: none"> <li>• Heather Summers provided an overview of the Clerk of the Board Orientation Training on the Brown Act.</li> <li>• Additional information and resources are available at:  <a href="https://www.sandiegocounty.gov/content/sdc/cob/sdcountybccs/BCC_Orientation/Orientation.html">https://www.sandiegocounty.gov/content/sdc/cob/sdcountybccs/BCC_Orientation/Orientation.html</a></li> </ul>	<i>Brown Act materials to be sent to group</i>
<b>X. Future Agenda Items</b>	<ul style="list-style-type: none"> <li>• No additional items identified.</li> </ul>	
<b>XI. Adjourn</b>	<ul style="list-style-type: none"> <li>• Meeting adjourned by Dr. Schultz at 5:03 p.m.</li> </ul>	

**THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MEETING SCHEDULED**  
 Thursday, September 14, 2023, from 3:00 p.m. to 5:00 p.m. *Via Zoom*  
 Minutes recorded and transcribed by Lee Laydon