

**HEALTHY SAN DIEGO
 JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE
 MINUTES – March 09, 2023**

Members/Alternates Present: Laverne Brizendine, Diane Bucon, Jack Dailey, Lisa Ferrari, Kimberly Fritz, Stephanie Goia-Beckman, Tina Hendizadeh, Greg Knoll (Co-Chair), Kathleen Lang, Joshua Lee, Sarah Legg, Donald Miller, MD, Nilanie Ramos, Harriet Seldin, Ysobel Smith, Caryn Sumek, Salvador Tapia, Janet Vadakkumcherry, Ann Warren
HSD Staff Present: Jamie Beam, Lynn Carr, Brittany Charity-Walker, Angela Galba-Davis, Eric McDonald, MD, Raluca Pimenta, Alison Sipler, Heather Summers, Michael Worman
Guests: Keri Carstairs, Karina Gallardo, Pamela De Leon, Laurence Gonzaga, Jacqueline Kalajian, Katy Olmos-Ly, Christy Rosenberg, Yogesh Thasale

ITEM	DISCUSSION	ACTION
I. Welcome and Introductions		
	<ul style="list-style-type: none"> • Meeting called to order at 3:00 p.m. by Greg Knoll. • Introductions were made. • An in-person quorum of voting members was confirmed. 	
II. Public Comment		
	<ul style="list-style-type: none"> • None 	
III. Healthy San Diego (HSD) Subcommittee Reports		
Quality Improvement Subcommittee (Valerie Martinez)	<ul style="list-style-type: none"> • Quality Improvement Subcommittee Voting members and alternates were identified for the QI Subcommittee and a quorum was met for the meeting. The County will identify administrative support for the QI Study Workgroup. Each workgroup will submit updated charters for review and approval. • Health Education & Cultural Linguistics (HE/CL) Workgroup Noreen reported and spoke on the request for combined training. The HE/CL Workgroup is moving forward with cultural competency training and are looking at fraud waste and abuse prevention training request. The cultural competency training was added as a new training for 2023. Each health plan is going to submit an outline for all their training content. The goal is to make sure all regulatory requirements are met. During the QI Subcommittee meeting, it was requested that the Joint Consumer and Professional Advisory Committee explore a submitting a collaborative training request to DHCS similar to how they worked with Medi-Cal Rx to look at the issue from a broader perspective. Promotion of a poverty simulation training is in process and HE/CL will be supporting this with a budget of \$1,700 with a limit of 120 participants. Other priorities are the Fluoride Varnish training and an Enhanced Care Management motivational interviewing training. They are also revising the Well Child Toolkit. HE/CL would 	

like to engage with the Facilities Site Review Workgroup to look at provider needs and discuss a collaborative approach to thread between the workgroup. The HE/CL workplan and 2022 annual report will be submitted for review.

- **Facility Site Review (FSR) Workgroup**

DHCS will be performing a Inter-Rater Reliability training in October 2023. This training is for master trainers from each managed care plan. FSR audit criteria will be discussed with DHCS. FSR policies and procedures will be revised to align with DHCS All Plan Letter (APL). DHCS is requesting additional documentation from certain managed care plans on corrective action plans. New APL requirements will require updates to collaborative agreements. Amendments to the MOA will start summer 2023 to ensure input from the plans, with an effective date of 1/1/24.

- **Health Plan Workgroup**

Cal Medi Connect work group has changed their name to Dual Eligible & LTSS Workgroup. The workgroup distribution list is being reviewed. The Consumer Center asked to add their number on the information regarding redetermination for members. The first Justice-Involved Workgroup meeting will kick off on 3/15/23.

- **San Diego Regional Center Workgroup**

Health plans met to discuss the Intermediate Care Facilities / Developmentally Disabled (ICF/DD) benefits coming into effect in 2024. The main concern is regarding members slipping through the cracks, but a smooth transition is expected.

It has not been determined if DHCS will have a required contract template. There is current MOU in place that provides for information sharing.

- **California Children's Services (CCS) Workgroup**

The next meeting is 4/20/23 where best practices between CCS and the Health Plans will be discussed. CCS is in the process of updating their charter and looking up past charters as an example.

- **Community-Based Adult Services (CBAS) Workgroup**

Molly reported that the centers are indicating low attendance with clients not wanting to come in for services following the end of Temporary Alternative Services. There is also a concern that some centers are being paid an old rate prior to reinstatement of Prop 56 and was advised to use the contact card to reach out to the health plans to address this.

- **Dual Eligible & LTSS Workgroup**

The majority of the Medi-Connect to D-SNP members were retained and the transition was smooth. The Biden administration

is proposing to change ratios which may cause a backlog on admissions. This may create a new problem if there are no staff.

- **Consumer Center for Health Education & Advocacy**

No update

- **Health Plans – AIS Workgroup**

No update

- **Fluoride Varnish**

Nancy Starr reported a flyer is under review to start promoting the fluoride varnish training scheduled for 6/2/23. A meeting will be scheduled to discuss costs and what needs to be ordered for the training. HE/CL will provide support for costs. The participant capacity is 40.

- **Blood Lead Screening**

Molina will share information on their blood lead screening initiative and proposal.

- **Other discussion**

There was discussion on getting redetermination data from the County. There was further discussion about the joint provider training. Janet reached out to the Medical Society to see if they were doing anything at the CMA level and also during a DHCS call tried to identify a path to have a conversation. In a recent APL it indicates the trainings will be standardized and the request was raised to have one standard training for counties that have multiple health plans. No responses yet to these attempts to raise awareness. As a body, Healthy San Diego would be beneficial to send a letter to DHCS as there can't be any action until the State weighs in. The health plans need for there to be a platform to track and ensure trainings were completed. There was a matrix developed through the Health Plan Workgroup on what trainings could be combined and that can be revisited as well a cross-walk of the requirements. This information will be reviewed and will come back to the Joint Consumer and Professional Advisory with recommendations for next steps with communicating with DHCS.

Review information gathered on joint provider training (matrix and crosswalk) and return with recommendations for Healthy San Diego to reach out to DHCS

<p>Behavioral Health Subcommittee (Salvador Tapia)</p>	<ul style="list-style-type: none"> The screening tool and transition tool was discussed. There was an impression that if you transition a member directly to Federally Qualified Health Center that you don't have to fill out the transition of care tool. The tool was developed to send a member from one service to another. It was clarified and an email was sent by Tabatha Lang to remind everyone to fill out the tool to effectively transition the member and ensure they don't fall through the cracks. Marissa Varond reported on developing PMP referrals for Medication Assisted Treatment (MAT) service to track data more effectively to be reimbursed. Judith Yates will be taking on community engagement in partnership with UCSD. She is also working on Community Assistance, Recovery, and Empowerment (CARE) Courts and expressed concern about there being little information available. Justice Involved is now working with Alternatives to Incarceration and they'll be working together as partners. Starting 7/1/23 the County will be moving to CPT codes. Anastasia Dotson from the DHCS Office of Medicare Innovation and Integration she gave an update on CMC, when CMC started, that there was a total of 113,000 and that has increased to 218,000 for all of California with San Diego having 28,000. Anastasia gave an update on those 65 and older and the services they need. San Diego will be used as the model when the Medi-Medi plans roll out over California. Jenelle from IHP spoke on behavioral health expansion in the clinics by using ASWs to expand the clinic workforce. NAMI provided an update that they have shelter in place for 36 women no children within a San Diego library and it's first come first serve. She mentioned registration for the Family to Family program. The NAMI Walk will be 4/29/23. Rady's presented on their behavioral health integration program that focuses on the mild to moderate population. 	
<p>HSD CalAIM Workgroup (Kim Fritz and Jack Dailey)</p>	<ul style="list-style-type: none"> Intrepid Ascent met in February at the same time as the CalAIM Workgroup meeting normally meets. They will follow the same outline template for agenda and no representation will be lost. They will facilitate the process in the coming months. If a distinct space is needed for other discussion, then another time for a CalAIM Workgroup meeting can be rekindled. As both parties have the same plan, there is a need for a separate meeting. During the February meeting, participants worked in break-out groups to develop an Aim Statement. There is an urge to move beyond planning and started on the work. 	<p><i>Extend invitation to Intrepid Ascent to attend HSD Joint Consumer and Professional and Advisory meeting</i></p>
<p>IV. Action Items</p>		

<p>Approval of minutes from previous meeting</p>	<ul style="list-style-type: none"> February 09, 2023 minutes were approved 	
<p>V. Chairs' Reports</p>		
<p>A. Health Services Advisory Board (HSAB) (Greg Knoll)</p>	<ul style="list-style-type: none"> No update 	
<p>B. CalAIM D-SNP Update</p>	<ul style="list-style-type: none"> No update 	
<p>C. Children and Youth CalAIM Ad-hoc Workgroup</p>	<ul style="list-style-type: none"> No update, meeting has not started yet 	
<p>VI. Information/Updates (Written or Oral)</p>		
<p>A. Medi-Cal Rx (Janet Vadakkumcherry)</p>	<ul style="list-style-type: none"> It was previously reported that there were six issues listed on the issue tracker but by 2/27/23 there was only one. The main issue is that for the Drug Look-up Tool, you can only look up drugs by the NDC number and providers need to be able to look up drugs by name. It's been on the list for a year. The age restrictions on the pediatric drugs have been removed. There has been a conflict with the FDA rules and how they are being applied to Medi-Cal Rx. Those issues continue are being monitored. 	
<p>B. Advocates (Jack Dailey)</p>	<ul style="list-style-type: none"> DHCS held a Medi-Cal Advisory meeting. At a statewide level, they cannot share detailed data on a county or regional level, or demographics on who is accessing Community Supports and ECM. These discussions are to be had locally. A key ask of stakeholders is if plans can provide local utilization numbers and who is accessing. 	
<p>C. HASDIC (Caryn Sumek)</p>	<ul style="list-style-type: none"> There has been success with CalAIM case managers referring into programs and coordinating with the plans. There is anticipation on what CalAIM will look like for kids. There remains a need for understanding on how best to coordinate for behavioral health clients and where to have that discussion. Emergency Department volumes have not changed. The waivers that allowed non-traditional spaces to care for patients ended on 2/28/23. The majority of hospitals submitted individual space waiver requests for approval by CHDP. Challenges remain with the Skilled Nursing Facilities and lack of staffing making it difficult to expand admissions. 	
<p>D. Public Health Services (PHS) (Ankita Kadakia)</p>	<ul style="list-style-type: none"> Dr. McDonald provided an update on behalf of the County. COVID-19 numbers are down to October 2022 levels. With the end of the Public Health Emergency, people need to remain vigilant. Wastewater numbers are the same and no new variants identified. Influenza and RSV is low. Norovirus has been identified in wastewater but this is not uncommon for this time of year. The County posted Hepatis A numbers, which are twice what would be 	

	<p>expected. There is still a lot of work to do to identify people for Hepatitis A vaccinations.</p>	
<p>E. Behavioral Health Services/Board (Nilanie Ramos)</p>	<ul style="list-style-type: none"> • In the Behavioral Health Operations Workgroup, they have been working with the managed care plans to access the Optum Portal to assist with data exchange needed for the referral tracking that's required under DHCS. This is still a work in progress. There will be follow-up to see if there is any pending information needed from the health plans on the data exchange. Urban Street Angels announced in February that they have 20 new beds for youth at their downtown facility and youth began using these facilities, 2/15/23. The Mental Health Services Act (MHSA) program and expenditure plan for the upcoming year will be posted on the Behavioral Health Services website for the period 4/4/23-5/4/23. This provides the public 30 days to review how the MHSA dollars will be used. 	<p><i>Send the information about the MHSA public comment to HSD</i></p>
<p>F. Aging and Independence Services (Kristen Smith)</p>	<ul style="list-style-type: none"> • No update 	
<p>G. Medical Care Services (Heather Summers)</p>	<ul style="list-style-type: none"> •The community listening sessions that Medical Care Services held to get input on the development of the SDAIM Roadmap were a success. The roadmap will be presented to the Board of Supervisors in May. •The County will be applying for the second round of the Justice Involved funding that is due 3/31/23. The application has been a collaborative effort between Sheriffs, Probation, Self-Sufficiency Services, and community partners. Intrepid Ascent, San Diego's PATH Collaborative facilitator, meets monthly with Heather Summers, Jack Dailey, and Kim Fritz. •The Justice Involved Workgroup held its first meeting 3/15/23. The purpose of this group is to discuss CalAIM justice-involved initiatives. California was the first state to be approved for the 90-day pre-release Medi-Cal enrollment process initiative. This will enable services to be provided for individuals who are 90 days from being released from a detention center, whether it's youth or an adult 	<p><i>Invite Intrepid Ascent to attend HSD Joint Consumer and Professional Advisory Committee meetings</i></p>

<p>H. Healthy San Diego Statistics (Michael Worman)</p>	<ul style="list-style-type: none"> The Medi-Cal enrollment data for January 2023 shows a steady increase in enrollment this calendar year for each health plan in San Diego County, except for UnitedHealthcare which exited the market in December 2022 and no longer serves Medi-Cal members in San Diego County. The total managed care enrollment is nearly 945,000 and the percent of individuals who are enrolled in a Medi-Cal managed care plan is now up to 92.4%. The County’s eligibility statistics for February 2023 show an increasing number of recipients in the last year for most programs including CalFresh, which is up 5.40% from last year, CalWORKs is up 13.79%, CMS is down 60% but there are currently only 6 recipients, General Relief is up 3.97%, and Medi-Cal is up 8.33% from last year. 	
<p>VII. Agenda Items For Next Meeting</p>		
	<ul style="list-style-type: none"> None 	
<p>VIII. Adjourn</p>		
	<ul style="list-style-type: none"> Meeting adjourned by Greg Knoll at 5:00 p.m. 	

THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MEETING SCHEDULED

Thursday, May 11, 2023 from 3:00 p.m. to 5:00 p.m.

Via Zoom

Minutes recorded and transcribed by Brittany Charity-Walker