

Did you know?

On January 1, 2022, pharmacy benefits for patients with CCS/ Medi-Cal changed to a new company known as Medi-Cal Rx or Magellan Medicaid Administration, Inc.

Magellan has taken over payments for any item you may regularly receive at a pharmacy including drugs, diabetic and other medical supplies, and nutrition products.

If you are having any difficulties obtaining drugs or supplies at your pharmacy, you can:

- Contact your **Doctor's Office/Prescriber**
- Call the **Medi-Cal Rx / Magellan Customer Service Center** line **1-800-977-2273** 24 hours a day, 7 days a week
- Call your **Health Plan** (number on the back of your Health Plan card)
- Your **CCS Case Manager** is here to help you with this change. Talk to your CCS Case Manager by calling **619-528-4000**.
- Ask your **Pharmacy** for an emergency supply of important medications.

You can also visit the Medi-Cal Rx Member Website/Portal for more information: [Medi-calrx.dhcs.ca.gov/Member](https://medi-calrx.dhcs.ca.gov/Member)

