



COVID-19 Communication for Childcare Providers with San Diego County Epidemiology Branch

(11/05/2020)


COVID-19 Epidemiology Consultation

For general COVID-19 questions (e.g. What's a close contact? What are COVID-19 symptoms? How many days does a child/staff member need to stay home after a close Contact?), please check [ECE FAQs](#).
If your question is unanswered there, then childcare facility may:


 **Call: 619-692-8636**
 Available M-F from 8-4 p.m. (excluding holidays) or
Email: COVID-EPI.SCHOOLS.HHSA@sdcounty.ca.gov
 If **urgent need** after hours, call **858-565-5255** to be directed to duty officer.

Leave a message with the following information:

- Your name
- Childcare Facility and Location
- Your role at the childcare facility
- Contact information: phone, email & title
- Specific question

 **A member of the San Diego County Epidemiology Branch "school team" will return your call or email within 24 hours.**

Reporting Child or Staff Lab-Confirmed (or Diagnosed) COVID-19 Positive Case


 **When case confirmed:**
Call 888-950-9905
 OR
 Complete online reporting tool at:
www.coronavirus-sd.com

Leave a message with the following information:

- Name of person reporting
- Name of childcare facility & address
- Phone and email
- Your role at the childcare facility



- Information About Person with COVID-19:**
- Name
 - Date of Birth
 - Contact Information: phone, email & title
 - Last day at childcare facility
 - Additional comments

 **San Diego County Epidemiology Branch will follow up as needed.**

