

COVID-19 PROCESS CHART FOR PEOPLE WHO ARE HOMELESS & SYMPTOMATIC

Universal Screening Tool: Administered by Public Health Nurses, Shelter Workers, Homeless Outreach Workers

*If NOT symptomatic, see bottom of page

Immediately:

- Isolate
- Provide mask
- If in Shelter, notify shelter manager

Call 911 or call ahead to local emergency facility and notify operator that you are seeking care for someone who may have COVID-19.

PHN, Shelter or Outreach Worker call current medical provider

Does the medical provider feel the person needs to go to the Emergency Department?

Yes

Medical provider and PHN, Shelter or Outreach Worker arrange transport through 911

No

Medical provider conducts telehealth assessment and refers to Temporary Lodging if necessary

OR

For people who are unsheltered and unwilling to go to Temporary Lodging, advise to shelter in place and maintain 12X12 distance from others in an encampment

Does the person need **URGENT** medical assistance?

**How to determine if someone needs URGENT assistance?
See bottom of page

Yes

No

Does person have a medical provider (e.g. clinic, primary care provider)?

Yes

No

Is PHN part of outreach team or shelter?

PHN calls Temporary Lodging Line (858)715-2350

Yes

No

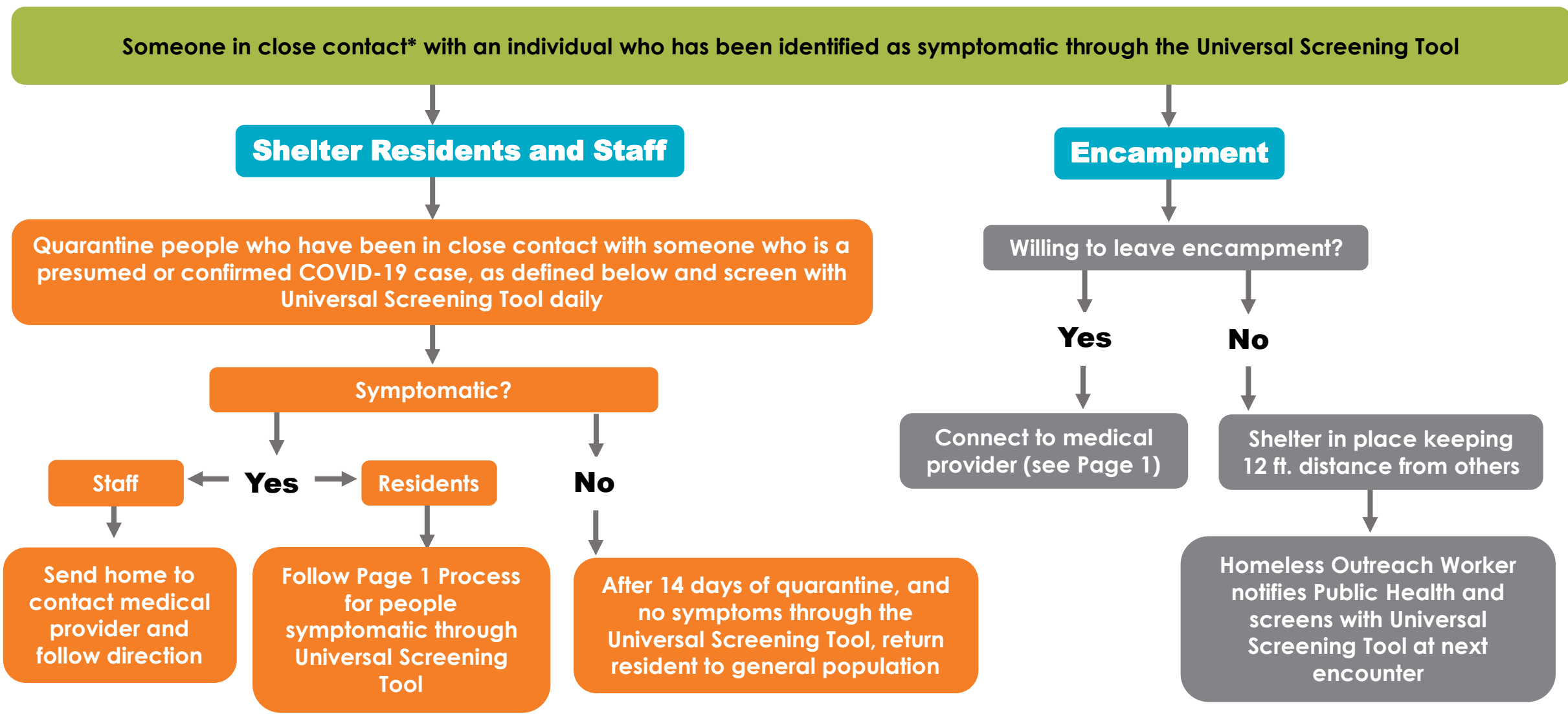
Assist the person in accessing a telehealth assessment by calling 211 or calling an FQHC

*If NOT Symptomatic: Follow regular business processes following COVID-19 safety precautions and re-screen daily as feasible or next outreach contact

**To determine if someone needs URGENT medical assistance per the CDC: Look for emergency warning signs for COVID-19.

Warning signs include trouble breathing, persistent pain or pressure in the chest, new confusion, inability to wake or stay awake, bluish lips or face. This list is not all possible symptoms. Please assist person in calling a medical provider for other symptoms that are severe or concerning to you.

COVID-19 RESPONSE FOR PEOPLE POTENTIALLY EXPOSED TO SOMEONE WHO IS SYMPTOMATIC AND HOMELESS



*Close Contact: Someone in contact with a presumed or confirmed COVID-19 case, if, within 48 hours before the person’s symptoms began and until that person is no longer required to be isolated, they:
 1) were within 6 feet of a person with presumed or confirmed COVID-19 for prolonged period of time
 OR
 2) had unprotected contact with the body fluids and/or secretions (such as being coughed on/sneezed on, shared utensils, or saliva or provided care without wearing protective equipment)

COVID-19 PROCESS CHART FOR PEOPLE WHO ARE TESTED WITHIN A SHELTER

