

COVID-19: PROCESS FOR HOMELESS OUTREACH TEAMS (HOT) WITH PHN'S TO SCREEN AND ARRANGE LODGING & TRANSPORTATION FOR PEOPLE WHO ARE HOMELESS AND SYMPTOMATIC



Homeless individual is symptomatic and needs immediate medical attention

PHN's will conduct a health screening on homeless individuals during HOT encounters.



If the PHN determines the individual is symptomatic and needs immediate medical attention then **HOT calls 911**.



Pending availability, select staff will wait with the individual until transportation arrives.

Homeless individual is symptomatic and needs temporary lodging (does not need immediate attention)

PHN's will conduct a health screening on homeless individuals during HOT encounters.



If the PHN determines the individual is symptomatic and needs temporary lodging, a member of the **HOT will call the COSD Temporary Lodging Call Line** (the person making the call must be a COSD staff and will need to confirm the name of the PHN that conducted the health screening).



Once temporary lodging is arranged, **TEMP Lodging Line Staff** will coordinate transportation.



Pending availability, select staff will wait with the individual until transportation arrives.