

Sanitation/Protection

1. What precautions should be taken to keep clients, staff and volunteers safe?

Practice good hand hygiene (washing hands frequently with soap and water for at least 20 seconds), ensure a distance between people of six feet, ensure staff or volunteers stay home if they feel sick, ensure all people delivering and being served wear masks. Guidance can be found on the following links:

- County of San Diego [Coronavirus Homeless Sector](#)
- [Regional Task Force on the Homeless](#)
- [CDC Guidance to Homeless Service Providers](#)

2. What cleaning guidelines should be followed?

Use the Disinfection Guidance referenced in the Directive from the Public Health Officer issued on March 23, 2020 [Public Health Officer Order to Homeless Service Providers 3.23.20 and CDC Guidance](#).

3. When clients sign forms/documentation, what are the methods to sanitize?

Use gloves wash your hands for 20 seconds, and if you are unable to wash your hands thoroughly with soap, use an ethanol-based hand sanitizer of 60% or greater OR isopropyl based hand sanitizer of 70% or greater. In addition, sanitize the materials you are using and the area around you including surfaces.

4. How do we request handwashing stations and portable restrooms? Can shelters get handwashing stations?

The County of San Diego is partnering with cities to provide hand washing stations. A map showing locations of all hand-washing stations can be found [here](#). If you would like to request a handwashing station at a particular location, please contact your City's homeless manager, contact info can be found [here](#). The County is installing portable restrooms in unincorporated areas and cities upon request where there are encampments with more than 10 people. Shelters should consult with their individual Funding Agency regarding facility needs.

5. Our agency would like to offer mobile showers to unsheltered clients. What is the current guidance for these types of services?

Individuals should continue to wear facial coverings while not utilizing the mobile shower services in addition to maintaining social distancing. In addition, be sure to use an FDA-approved cleaning product that has been shown to be effective against coronavirus on the showers. CDC Guidance on cleaning and disinfecting community facilities can be found [here](#).