

# SDIR Transition to CAIR2 Q&A



The County of San Diego Immunization Unit is leading an effort to migrate the existing San Diego Immunization Registry (SDIR) to the California Immunization Registry (CAIR2) system. This document provides some important updates regarding the future of the current local immunization information system. After a period of deliberation, technical reviews, reflection during the COVID-19 response, and strategic planning discussions, the County of San Diego (County) has decided to transition to the state's CAIR2 system. The following may be commonly asked questions:

**1. Question:** What were some of the factors behind this decision?

**Answer:** Factors contributing to the decision to migrate to the CAIR2 system include a collaborative benefit to be part of the statewide system, with additional functionality; greater efficiencies for system administration and future interface onboarding opportunities, for San Diego County, to be part of a future CAIR3 system; and a conclusion of the multiyear SDIR system vendor contract, on June 30, 2022.

**2. Question:** How long will the transition take?

**Answer:** It is anticipated that this transition will take much of the current fiscal year, through June 30, 2022. There are some timeline details being worked out and planning efforts to consider, but it is anticipated that the local system will be fully transitioned to CAIR2 sometime next Spring 2022.

**3. Question:** Who will train the providers on the CAIR2 system once we transition?

**Answer:** The state will train providers on the CAIR2 system, but there will be some support by the local County immunization team. The state has already identified a local CAIR2 resource staff position to be assigned to San Diego County to help during and after this transition.

**4. Question:** After the transition, will there still be a help desk available for stakeholders and users of the system?

**Answer:** Yes. The Help Desk will be managed by the state. However, it depends on the issue. For technology, login, or other system issues, likely the state will assume that role. However, there may still be a need for a local Immunization support team. We will know more ahead, once we begin more active transition progress.

**5. Question:** Will the current interfaces be reconfigured and redirected to the state CAIR2 system?

**Answer:** Yes. This will be a gradual process and require careful coordination, with all parties. Validation work will also be required.

**6. Question:** What if my organization already has an interface to SDIR?

**Answer:** All interfaces will be transitioned to CAIR2 in a coordinated manner. Please do not transition until the County is ready to move to the new CAIR2 system. More information will be available soon.

**7. Question:** What if my organization uses the web-based SDIR system?

**Answer:** Plans are being developed to assemble a provider liaison team to assist in the transition. Please do not transition, without consulting with the County, to ensure proper transition to the new CAIR2 system. More information will be shared soon.

**8. Question:** Will San Diego County be able to access all its data, once the CAIR2 system transition is completed?

**Answer:** Yes, local access to immunization data, in CAIR2, was an important consideration in this process.

**9. Question:** Will there be a cost to providers associated with this transition?

**Answer:** There is no cost to participate in the CAIR2 system. However, there may be IT costs to your organization to migrate existing interfaces to the new system.

The County of San Diego Immunization Unit is grateful for the many years that the current SDIR system has supported our region. Soon, the County will provide more details and updates. In the meantime, everyone's support during the months ahead is much appreciated, as we work through the transition details. The County is optimistic that the future beyond COVID-19 will result in a stronger, more robust, and integrated immunization information system for San Diego County and California.

**Prepared by County of San Diego  
Public Health Services, Health and Human Services Agency**  
For more information contact Danelle Wallace, SDIR Manager  
[DanelleRuth.Wallace@sdcounty.ca.gov](mailto:DanelleRuth.Wallace@sdcounty.ca.gov)