

Healthy San Diego Health Care Options



Medi-Cal Managed Healthcare in San Diego County

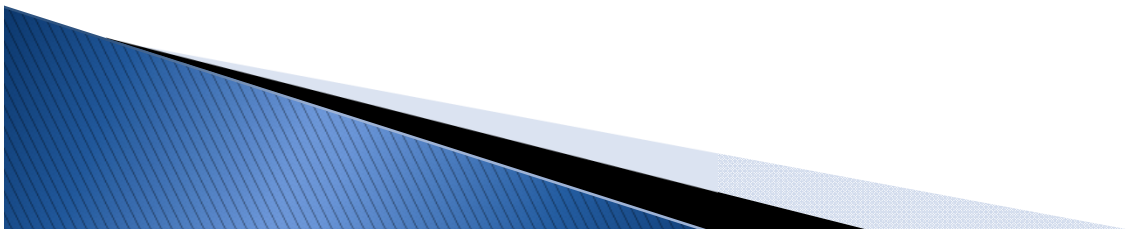
**Presentation to Health Services Advisory Board
February 18, 2016**

**By: Gregory E. Knoll
Healthy San Diego Co-Chair**



Why Healthy San Diego (HSD)

- ▶ State mandate
 - Coordinate Public Health and Managed Care
- ▶ San Diego – Geographic Managed Care (GMC) county
 - Approved local managed care health plans
- ▶ Coordination of care with community partners



Unique Partnership

- ▶ Consumers
- ▶ Providers
- ▶ Health Plans
- ▶ State Department of Health Care Services/Managed Care Operations Division
- ▶ County of San Diego Health and Human Services Agency

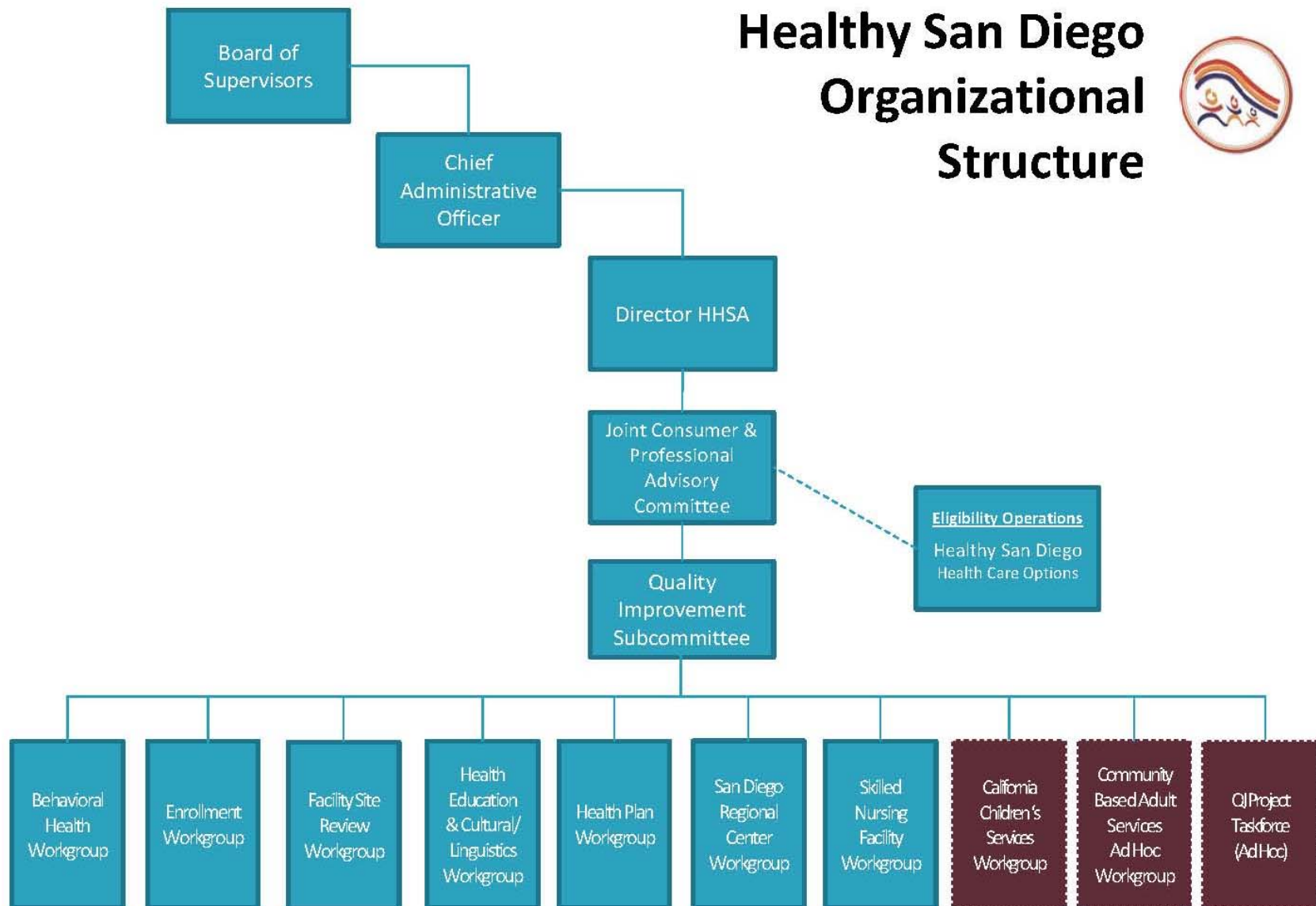


Healthy San Diego Vision

- ▶ **Patient choice**
 - Selecting health plans
- ▶ **“Value added”**
 - Local involvement in assuring quality and access
- ▶ **Community defined local standards**
 - Participation of traditional and safety net providers
 - Integration of public health services
- ▶ **Local oversight**
 - Problem solving and continuous quality improvement of the delivery system



Healthy San Diego Organizational Structure

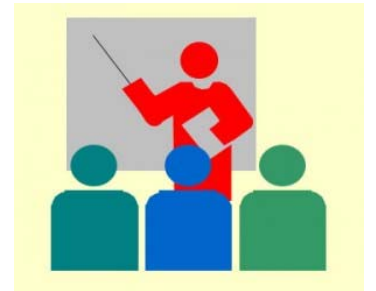


Healthy San Diego Operations

Enrollment of new and renewing beneficiaries

- Health Care Options Orientations
 - Educate customers on health care
 - Identify health plan choices
 - Refer to resources

Problem-solving w/members



Health Care Options

- ▶ Consumer Center coordination
 - Health plan issues
 - Complex medical needs
 - Problem-resolution
 - Cal MediConnect Ombudsman
 - Covered California
- ▶ Coordinate with HP member services, physicians



The Consumer Center for Health Education & Advocacy

The Consumer Center helps low-income health care consumers get health care

- Hotline: 1-877-734-3258
- Community education and outreach
- Improving the system and protecting rights



Current Participating Medi-Cal Managed Care Health Plans

- Care1st
- Community Health Group
- Health Net
- Kaiser Permanente
- Molina Healthcare



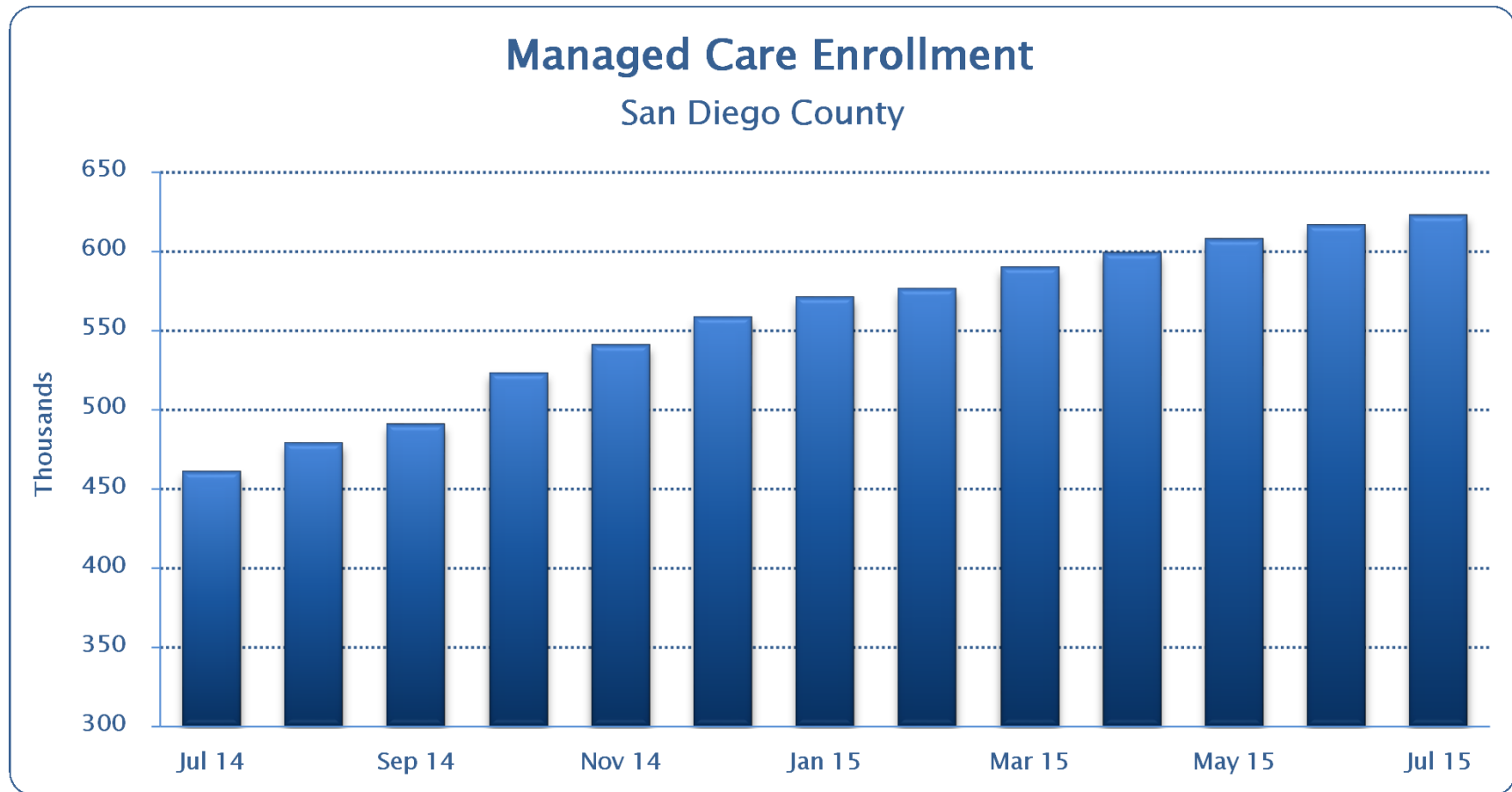
Medi-Cal Enrollment

As of August 2015

- ▶ More than 700,000 Medi-Cal beneficiaries in San Diego County.
- ▶ 89% enrolled in a Medi-Cal managed care plan (only 54% in 2011)
- ▶ Overall managed care beneficiary increase > 35% in past year



Medi-Cal Managed Care



Questions?



Healthy San Diego

