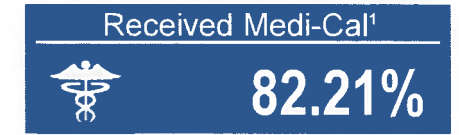
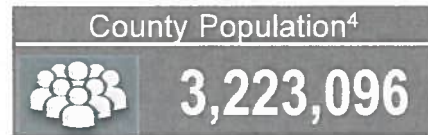
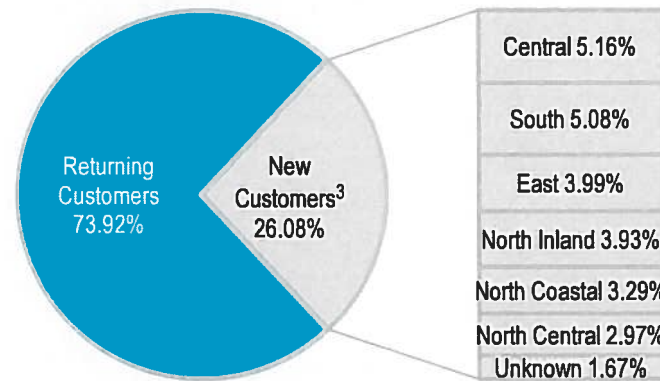


HHSA SERVICED POPULATION FY 2015-2016¹

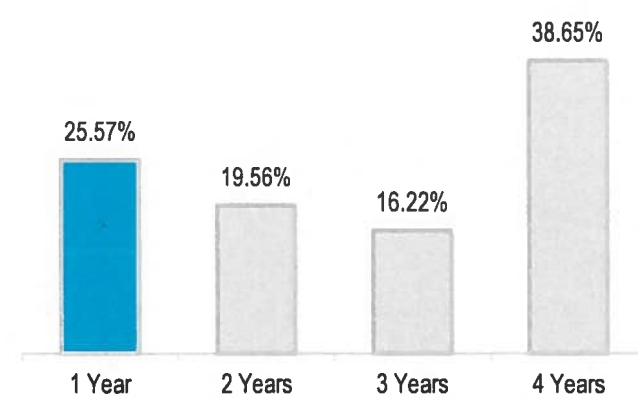
Thursday, May 18, 2017



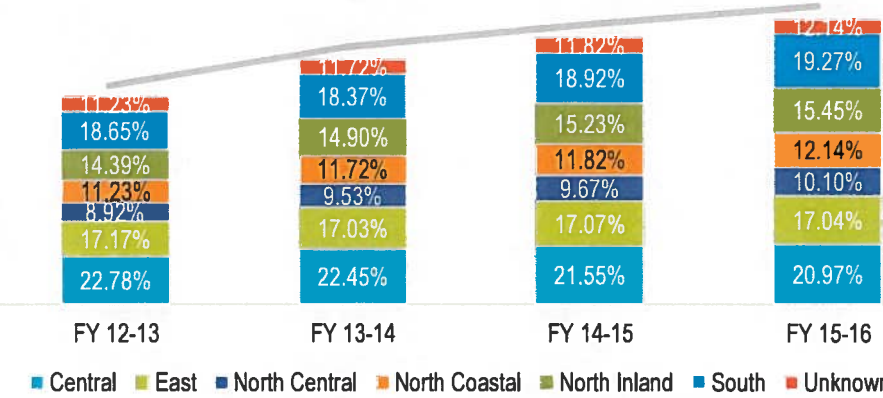
Fiscal Year 2015-2016 HHSA Customers¹



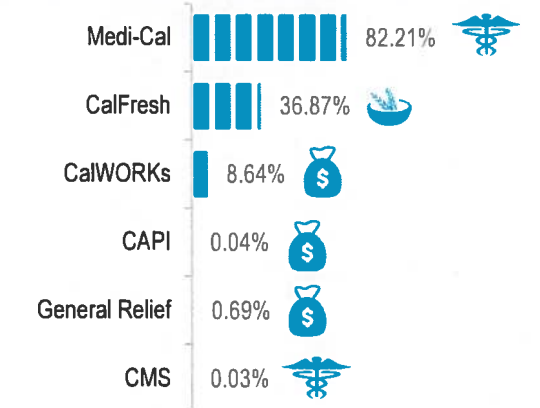
Customers by Consecutive Years of Services Received



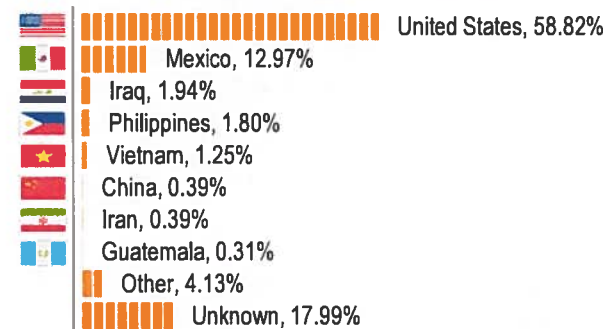
Customers by Region and Fiscal Year¹



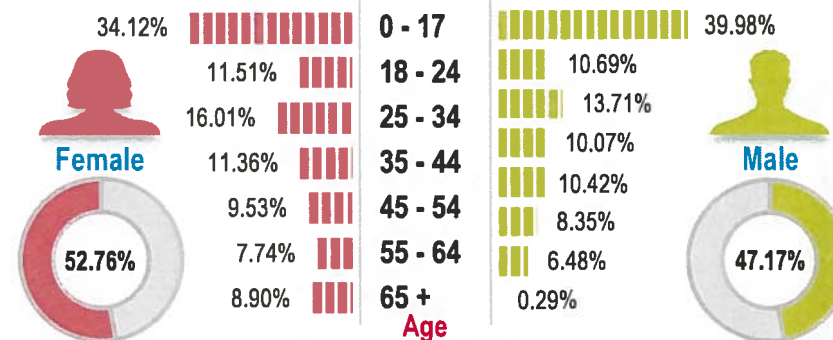
Customers Receiving Eligibility Programs⁵



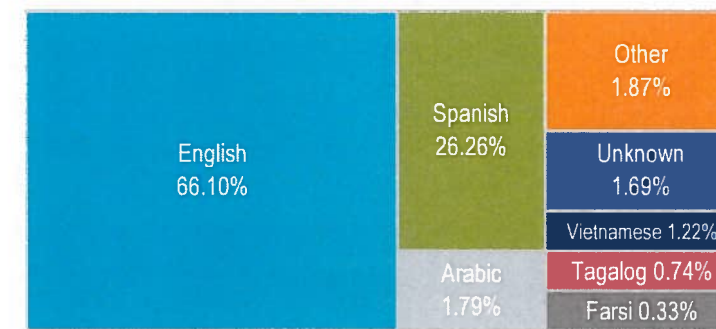
Customers by Country of Origin¹



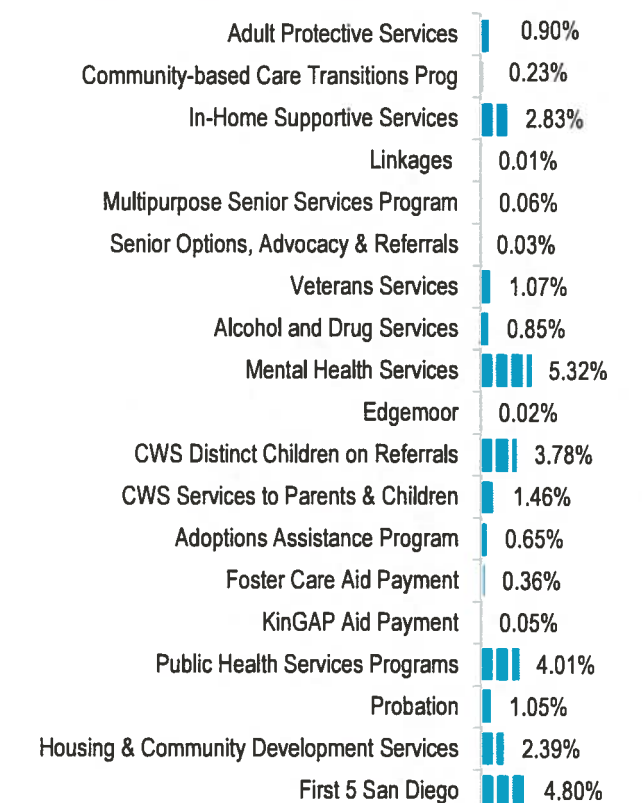
Customers by Age and Gender¹



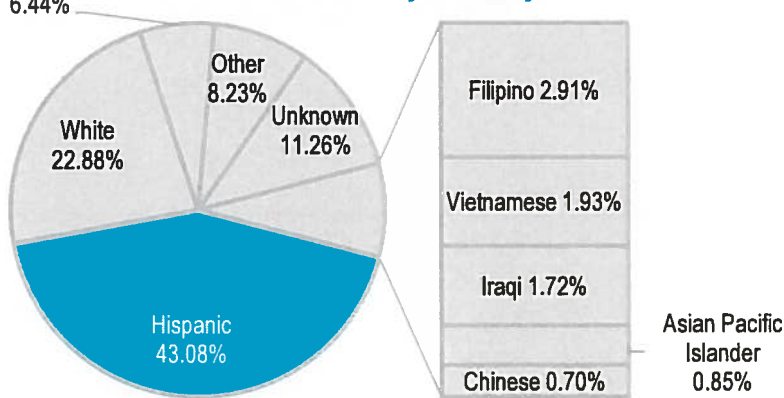
Customers by Primary Language¹



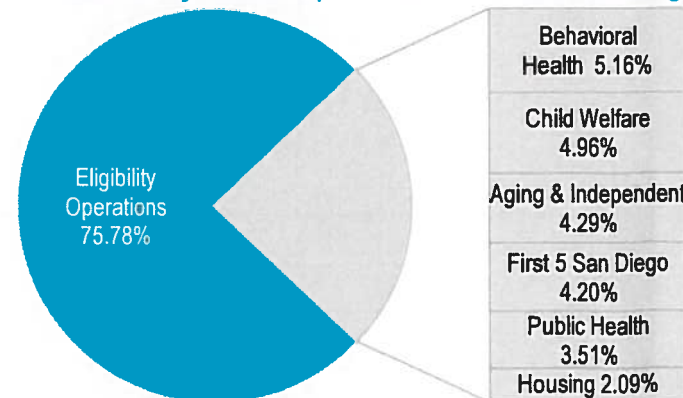
Customers Receiving Non-Eligibility Services⁵



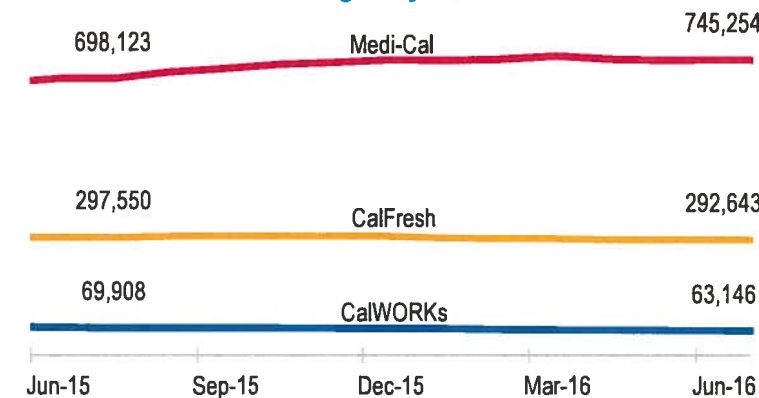
Customers by Ethnicity¹



Customers by HHSA Department and First 5 San Diego²



Trend in Eligibility Customers⁵



¹ Serviced population source: OBI file Unduplicated individuals by program FY 15-16 ² Unduplicated by Department ³ New Customers - No prior history in the last 3 Fiscal Years ⁴ Source: American Community Survey (ACS) 2011-2015 ⁵ Individuals may be counted in more than one program