

FY 2019-20 CAO RECOMMENDED OPERATIONAL PLAN

May 2019





AGENDA



- ECONOMY
- FY 2019-20 CAO RECOMMENDED BUDGET
- NEXT STEPS

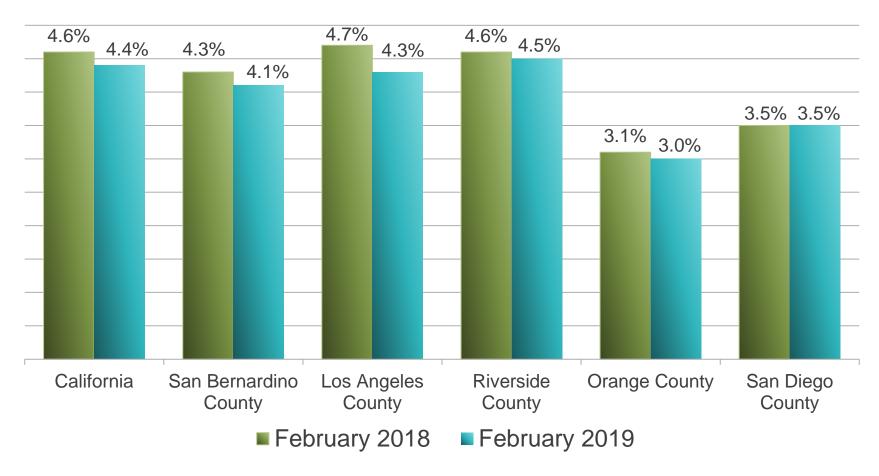




ClisaBerson Alaghts reserved.



UNEMPLOYMENT RATE





Locally Assessed Secured Property Values

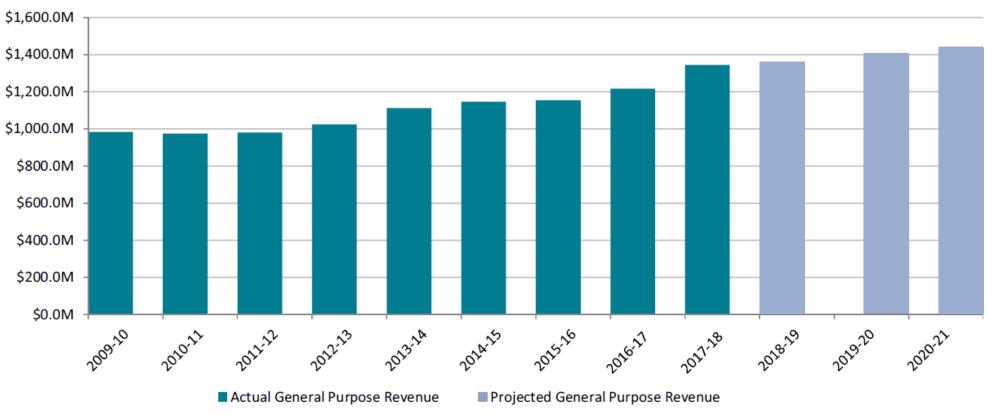
Fiscal Year 2009-10 to Fiscal Year 2020-21



Note: The projected locally assessed secured values assume a 5.00% growth rate for Fiscal Year 2019–20 and 3.0% rate for Fiscal Year 2020–21. Source: San Diego County Auditor and Controller



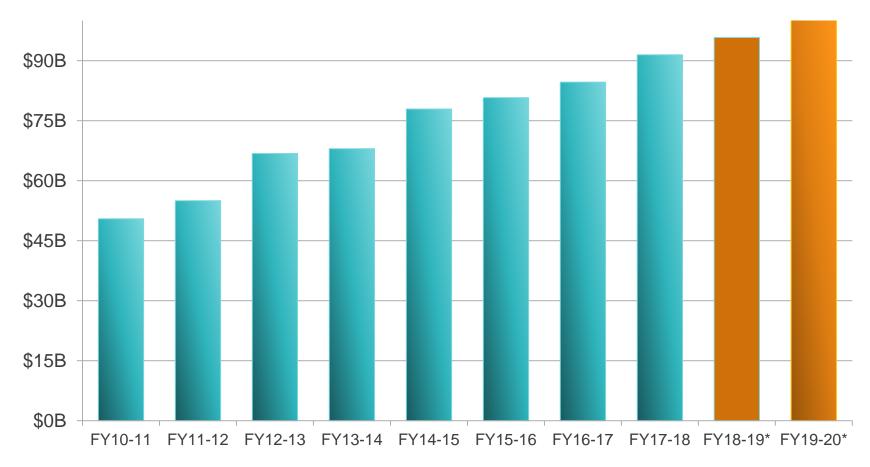
GENERAL PURPOSE REVENUE HISTORY



Notes: General Purpose Revenue (GPR) for Fiscal Years 2009—10 through 2017—18 represents actual revenue. Fiscal Year 2018-19 represents the 2nd Quarter estimate produced in December 2018. For Fiscal Years 2019-20 and 2020-21, the projections are included in the Fiscal Years 2019-21 Recommended Operational Plan.



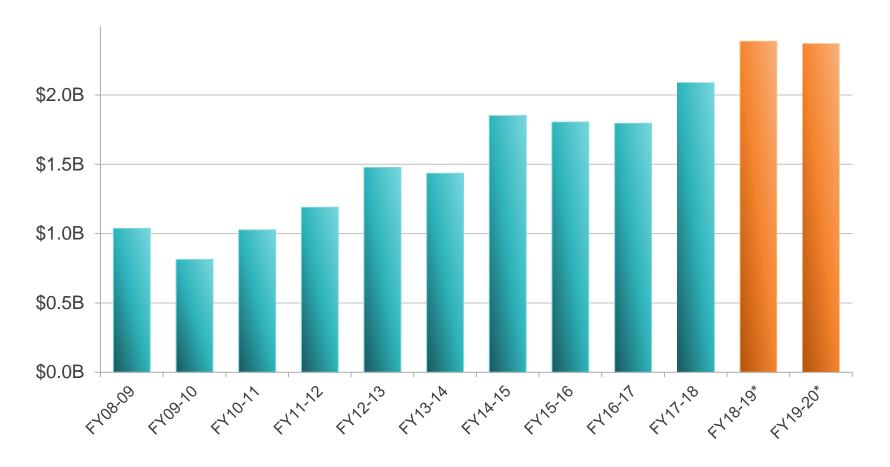
STATE PERSONAL INCOME TAX REVENUE



Source: State of California, Governor's Proposed Budget schedules for fiscal years 2010-11 through 2019-20 *Projected



STATEWIDE MENTAL HEALTH SERVICES ACT REVENUE





CALIFORNIA SALES & USE TAX REVENUE

1991/2011 HEALTH & HUMAN SERVICES REALIGNMENT REVENUE







HEALTH AND HUMAN SERVICES AGENCY







Self-Sufficiency Services



Housing & Community Development Services



Child Welfare Services



Public Health Services

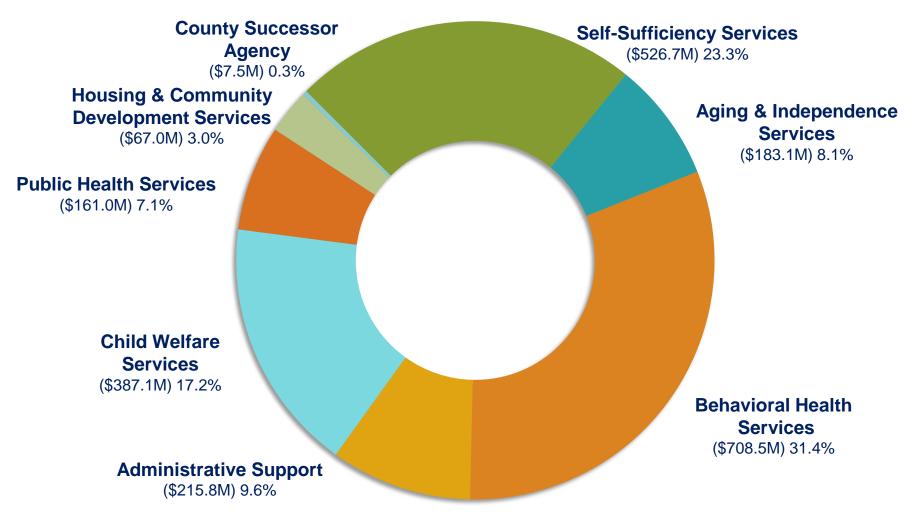


Aging & Independence Services



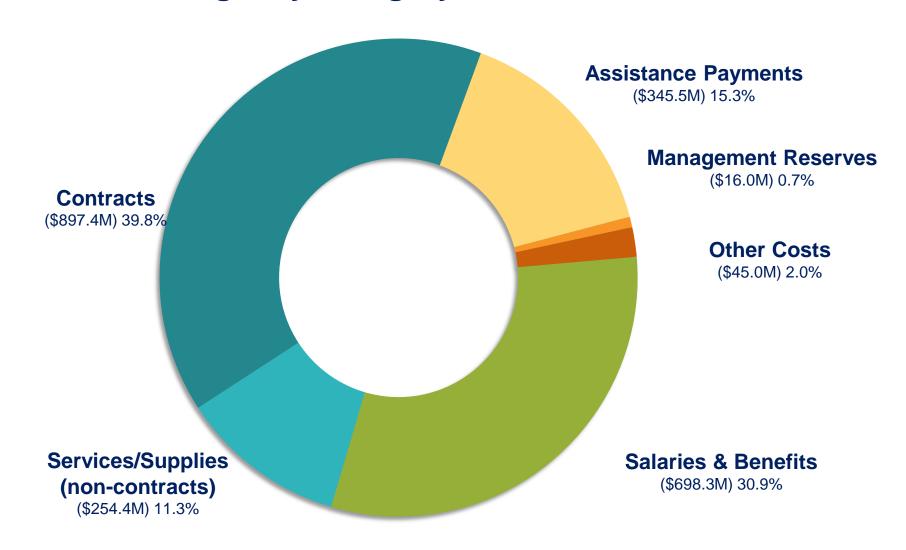


Budget by Department: \$2.3 Billion



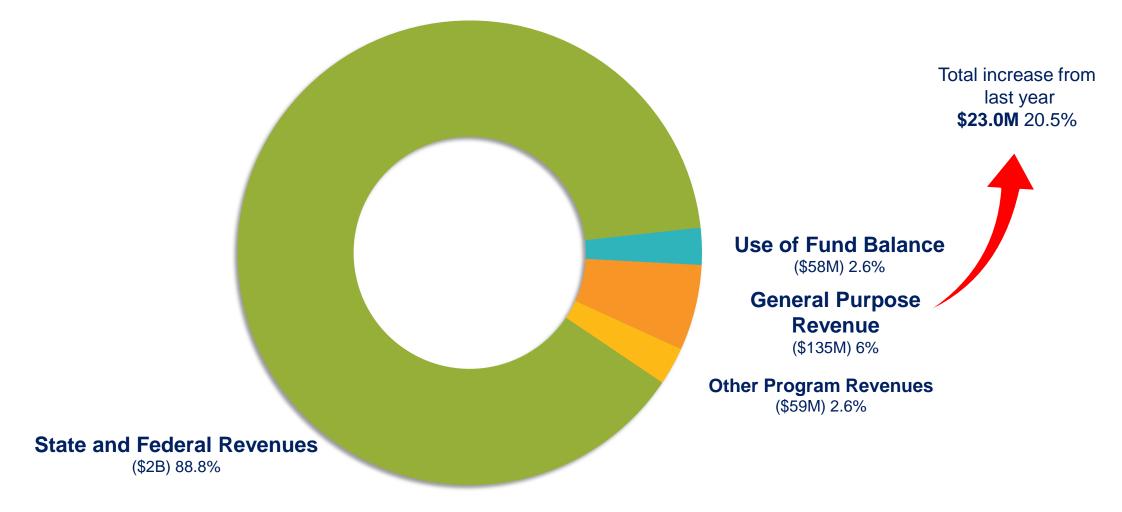


Budget by Category: \$2.3 Billion





HHSA Revenues: \$2.3 Billion





Budget by Department: \$2.3 Billion

Department	FY 2018-19 Adopted Budget	FY 2019-20 CAO Recommended Budget	Change	% Change
Behavioral Health Services	\$ 658.2M	\$ 708.5M	\$50.3M	7.6%
Self-Sufficiency Services	\$ 523.6M	\$ 526.7M	\$ 3.3M	0.6%
Child Welfare Services	\$ 379.1M	\$ 387.1M	\$ 8.0M	2.1%
Administrative Support	\$ 197.3M	\$ 215.8M	\$18.5M	9.4%
Aging & Independence Services	\$ 162.5M	\$ 183.1M	\$20.6M	12.7%
Public Health Services	\$ 156.0M	\$ 161.0M	\$ 5.0M	3.2%
Housing & Community Development Services	\$ 28.3M	\$ 67.0M	\$38.7M	136.9%
County Successor Agency	\$ 7.1M	\$ 7.5M	\$ 0.4M	4.9%
Total	\$ 2,112.0M	\$ 2,256.7M	\$ 144.6M	6.8%



Staffing by Department (Salaries & Benefits increasing by \$41.3 Million)

Department	FY 2018-19 Adopted Budget	FY 2018-19 CAO Rcmd Budget	Change	% Change
Self-Sufficiency Services	2,517.00	2,525.00	8.00	0.3%
Child Welfare Services	1,368.00	1,433.00	65.00	4.8%
Behavioral Health Services	864.00	987.50	123.50	14.3%
Public Health Services	666.50	685.00	18.50	2.8%
Administrative Support	453.00	468.00	15.00	3.3%
Aging & Independence Services	420.00	449.00	29.00	6.9%
Housing & Community Development Services	117.00	128.00	11.00	9.4%
Total	6,405.50	6,675.50	270.00	4.2%

BEHAVIORAL HEALTH SERVICES FY 19-20



Budget Increase \$708.5M \$50.3M +7.6% 987.50 staff 123.50 staff +14.3%

Highlights

- Investment in mental health continuum of care
 - SDCPH
 - Long Term Care (+177 beds)
 - Outpatient & prevention services
 - Workforce county & contractors
- Edgemoor
- PERT
- CODB

- Advance the mental health services continuum of care
 - Prevention, Inpatient Care, PERT, Crisis
 Stabilization, Regional Hubs, etc...
- Continue Drug Medi-Cal Waiver efforts and improved quality of service delivery
- Maintain high standards of care in Edgemoor
- Continue efforts in addressing homelessness issues for SMI individuals

BEHAVIORAL HEALTH SERVICES FY 19-20



Drug Medi-Cal ODS Admissions FY18-19



Mental Health Service Enhancement



177 beds added across various levels of acuity and need for a total of almost 1,400 beds

Project One For All



- 852 individuals treated and housed (Feb 2016-Mar 2019)
- 661 permanently housed

Psychiatric Emergency Response Teams



- 70 PERT teams
 - 47 added since 15-16
- 300% increase

SELF-SUFFICIENCY SERVICES FY 19-20



 Budget
 Increase

 \$526.7M
 \$3.3M
 +0.6%

 2,525 staff
 8.00 staff
 +0.3%

Highlights

- Home Visiting Initiative
- Housing Support Program
- Housing Disability & Advocacy
- Homeless Outreach Team
- CODB & Caseload Adjustments

- Commitment to superior customer service for State, federal and local assistance programs
- Continue outreach efforts and presence in the community to ensure easy access to services
- Increase support in overcoming barriers towards self-sufficiency and addressing issues of homelessness

SELF SUFFICIENCY SERVICES FY 19-20



Outreach Workers



 65 Outstationed outreach workers in the community

Outreach Events (March 2019)



- 47 Regional/Outstation Eligibility events
- 1,968 customers contacted

Total Services (March 2019)



- 78,993 Family Resource Center visits
- 123,719 Access Customer Service Calls

Application/Renewal Timeliness



- CalFresh: 18 days (State requirement= 30 days)
 - Renewal: 99.92%
- CalWORKS: 19 days (State= 45 days)
 - Renewal: 99.79%
- Medi-Cal: 29 days (State= 45 days)
 - Renewal: 97.75%

CHILD WELFARE SERVICES FY 19-20





Highlights

- Investment in addressing recommendations from the CWS Working Group
- Increase in Family violence contract
- Support Native American families in foster home recruitment
- Ride Sharing Pilot
- CODB & Caseload Adjustments

- Continue implementation of the CWS
 Workgroup recommendations
- Work with the Child and Family Strengthening
 Advisory Board to advance quality of services
- Focus on family strengthening efforts & wellbeing of children
- Expand on practices already demonstrating positive outcomes

CHILD WELFARE SERVICES FY 19-20

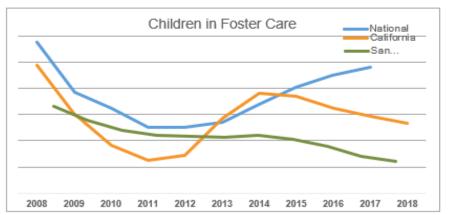






1,260 Foster Homes and Resource Family Homes average per month

Children in Out of Home Care as of Sept. 30 each FFY





Screened 89% of children removed from home with mental health assessment



Provided resources to 94% of youth enrolled in intensive home based services

Ensured 84% of families participated in quarterly joint case planning meetings



ADMINISTRATIVE SUPPORT FY 19-20



Budget Increase \$215.8 \$18.5M +9.4% 468 staff 15.00 staff +3.3%

Highlights

- Live Well Neighborhood
- Oceanside Live Well Center
- Facility investments/security
- Upgrade data systems
- Office of Military & Veterans Affairs
- Integrative Services homeless efforts
- CODB
- County Successor Agency

- Pursue operational excellence through administrative support to departments across HHSA
- Continue investment in veterans services
- Enhance integration of health, housing and human services across all enterprises to drive better outcomes in the communities
- Promote the health and well-being of young children and pregnant women through First 5
 San Diego

AGING & INDEPENDENCE SERVICES FY 19-20



 Budget
 Increase

 \$183.1M
 \$20.6M
 +12.7%

 449 staff
 29.00 staff
 +6.9%

Highlights

- In-Home Supportive Services
- Alzheimer's Response Team
- Adult Protective Services
- Home Safe Pilot
- SD-VISA (Veterans services)
- Public Conservatorship
- Senior Nutrition
- CODB

- Provide opportunities for adults/older adults to age well in their home and communities
- Increase support for individuals and families dealing with Alzheimer's and dementia related issues
- Continue high quality services in the protection of adults and provision of in-home supportive services
- Address senior nutrition needs in the community

AGING AND INDEPENDENCE SERVICES





1.2 million meals served to seniors



60,000 services provided to older adults and people with disabilities







97% of IHSS annual reassessments certified timely



97% of face to face APS investigations conducted with 10 days



100% of skilled nursing facilities visited quarterly

PUBLIC HEALTH SERVICES FY 19-20





Highlights

- Communicable Disease Investigators
- California Children's Services
- Foster Care Nurses
- Modernizing Electronic Health Information Systems
- CODB and caseload adjustments

- Ensure high quality public health response to current and emergent issues
 - Flu, other outbreaks like measles, migrant shelter efforts, etc
- Enhance efforts in addressing communicable diseases/STD's
- Focus on quality health and dental care for foster children
- Maintain operational excellence through continued efforts in maintaining national accreditation

PUBLIC HEALTH SERVICES





13,000+ health screening assessments provided for asylum-seeking families



13,300 children with chronic illness and/or disabilities provided case management



70,000+ child health screenings





62,000 influenza vaccine doses



23,000 new disease incidents received & registered



65,000 disease specimens tested in Public Health Laboratory

10,000 residents provided with STD prevention and clinical services

HOUSING & COMMUNITY DEVELOPMENT SERVICES FY 19-20





Highlights

- No Place Like Home
- Projects funded with Innovative Housing Trust Fund
- California Emergency Solutions and Housing Program (CESH)
- Other affordable housing efforts
- CODB

- Ensure quality access to federal, State and local programs in providing safe and affordable housing
- Continue advancement of NPLH, IHTF and other homeless/affordable housing initiatives
- Help improve neighborhoods through community development opportunities

HOUSING & COMMUNITY DEVELOPMENT SERVICES FY 19-20





From Year:

1981-Present

County of San Diego Funded

2,615

Affordable Housing Restricted Units From Year:

Present-2023

County of San Diego Estimates to Fund

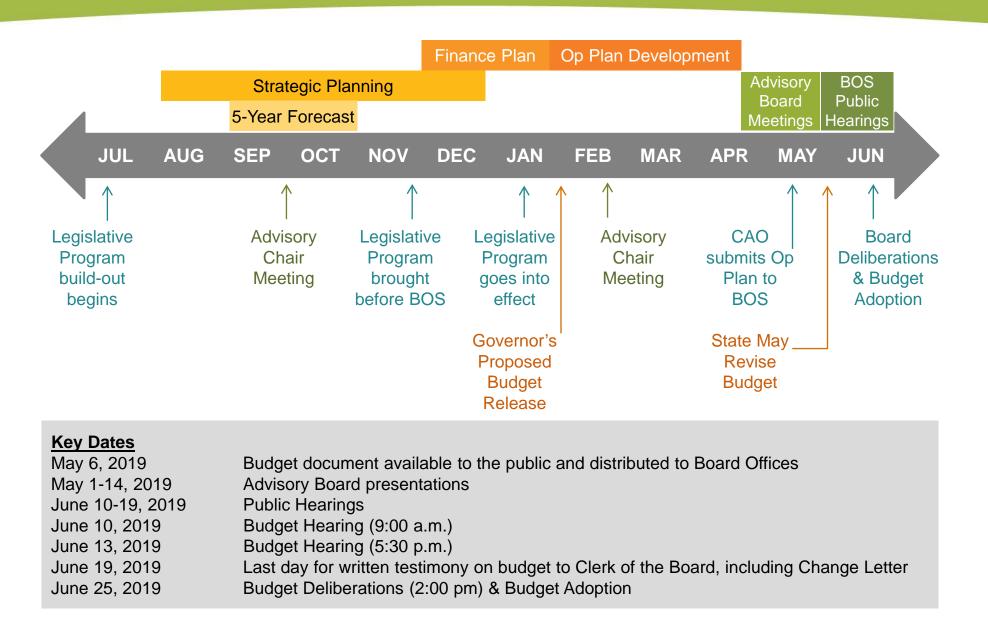
2,945

Aftordable Housing Restricted Units



FINANCIAL PLANNING CYCLE NEXT STEPS





QUESTIONS



- Andrew Pease, Executive Finance Director, HHSA
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 - **•** (619) 338-2100
- Ardee Apostol, Revenue and Budget Manager, HHSA
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 - **(619) 338-2602**
- Rissa Japlit, Departmental Budget Manager, HHSA
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 - **(619)** 338-2885