



BOARD LETTER: ADMINISTRATIVE SERVICES ORGANIZATION

HIV, STD and Hepatitis Branch

Public Health Services

October 4, 2022





HISTORY

HHSA has ongoing and evolving needs for administrative services organization (ASO) support for their healthcare services programs.

Existing contract is with United Health Care (dba AmeriChoice)


Work supports HHSA Self-Sufficiency Services, Public Health Services and Medical Care Services.



Extend existing contract with Americhoice
for Administrative Services Organization



Authorize procurement for new
Administrative Services Organization



Authorize response to applications for
additional funding announcements



SERVICES

Fund management and administration

Enrollment and eligibility certification

Utilization management and care coordination

Quality management

Claims adjudication; reconciliation of claims at fiscal year-end

Payment processing and financial management

Complaints, grievances, and appeals processing



IMPACT STATEMENTS

EQUITY

SUSTAINABILITY



FISCAL IMPACT

Included in FY
2022-24
Operational
Plan in HHSA;
beyond 2024
will be
included in
future County
Operational
Plans

FY 2022-23

Costs and
Revenue:
\$934,627

FY 2023-24

Costs and
Revenue:
\$1,869,254

HIV/AIDS AND STD SERVICES GRANTS



LIVE WELL
SAN DIEGO

