

# UPDATE TO PROCUREMENT OF ELECTRONIC HEALTH RECORD (EHR) SYSTEM FOR HEALTH AND HUMAN SERVICES AGENCY

Patrick Tamashiro, IT Principal, Public Health Services, Health and Human Services Agency

November 19, 2025



# Background



- Last fall, Public Health Services, and related program and services in the Health and Human Services Agency, with the Health Service's Advisory Board's support, received authority from the County of San Diego Board of Supervisors to procure the Epic EHR system via OCHIN Inc.

# OCHIN

---

# Procurement Updates

- Procurement
  - Finalized on October 13, 2025
- Key Points
  - Non-standard Terms and Conditions
  - Cost Structure:
    - One-Time Implementation: ~\$2 million
    - Ongoing Licensing: ~\$5/patient visit, ~\$750k annually
  - Go-Live: October 2026



# Health and Medical Services



- 120,000+ patient visits annually across:
  - Case Management,
  - Therapy Services (Physical and Occupational),
  - Communicable Disease Testing, Treatment, and Prevention,
  - Vaccinations, and
  - Home Health



# Implementation Timeline

January 2026	March	May	June	August	September	October 2026
Kick-Off	Workflow Decision Making and New Member Setup	Build	User Acceptance Testing	Post-UAT Build, Super User Training, and Order Transmittal Testing	End User Training	Go Live



# UPDATE TO PROCUREMENT OF ELECTRONIC HEALTH RECORD (EHR) SYSTEM FOR HEALTH AND HUMAN SERVICES AGENCY

Patrick Tamashiro, IT Principal, Public Health Services, Health and Human Services Agency

September 25, 2024

