

**Welcome, before we begin,  
put in the chat:  
What is your favorite summer potluck food?**

### **Instructions for Contact Hour**

1. Update your Zoom name to reflect your full name
2. Zoom name MUST match your evaluation name
3. Enjoy the entire program
4. Complete the post-evaluation by June 30, 2023, 5:00 PM (available on the last slide)
5. Certificate will be emailed to you by July 15, 2023



# San Diego Skilled Nursing Facility Infection Prevention Collaborative

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Grow - Collaborate - Succeed

Coordinated by the County of San Diego  
Healthcare-Associated Infections (HAI) Program

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# Reminders



Recording is on!



[PHS.HAI.HHSA@sdcounty.ca.gov](mailto:PHS.HAI.HHSA@sdcounty.ca.gov)



Keep your lines muted



Participate in the polls and chat



Use the chat box for questions



Slides will be emailed



"Right click" to rename



Type into the chat your:

- Name
- Title
- Facility

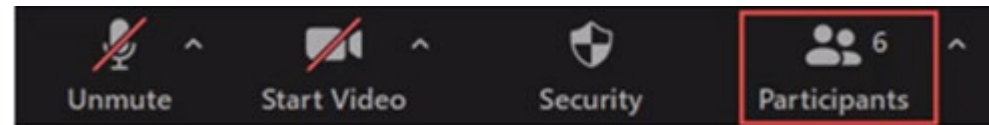
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# Reminders

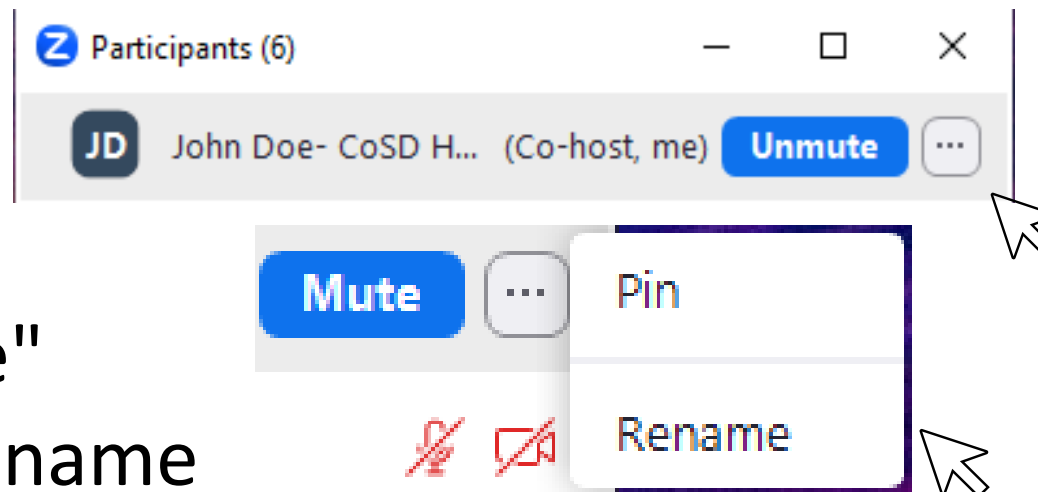


## Please update your name on the participant list

1. Find your name on the participant list



2. Hover over your name and click "..."



3. Click "Rename"
4. Type your full name

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# Land Acknowledgement



**Public Health Services would like to begin by acknowledging the Indigenous Peoples of all the lands that we are on today. While we are meeting on a virtual platform, I would like to take a moment to acknowledge the importance of the lands, which we each call home. We respectfully acknowledge that we are on the traditional territory of the Kumeyaay. We offer our gratitude to the First Nations for their care for, and teachings about, our earth and our relations. May we honor those teachings.**

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# Agenda



**Welcome**

**General Updates**

**Announcements**

**Topic: “Advocating for your Infection Prevention Initiatives”**

**Next Collaborative**

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# General Updates



- **New Health Alerts**
- **Respiratory Virus Update**
- **COVID & AFL Updates**

# Respiratory Virus Update

## San Diego County Respiratory Virus Surveillance Report

Prepared by Epidemiology and Immunization Services Branch

[www.sdepi.org](http://www.sdepi.org)

July 13, 2023

### COVID-19

Cases  
**344**

Deaths  
**2**

Outbreaks\*  
**0**

7/2/2023 – 7/8/2023

### Influenza

Cases  
**55**

Deaths  
**0**

Outbreaks\*  
**0**

7/2/2023 – 7/8/2023

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# Respiratory Virus Update



## COVID-19 and Influenza Fiscal Year-to-Date Overview

Figure 1.1. San Diego County **COVID-19\***  
Cases by Episode Month

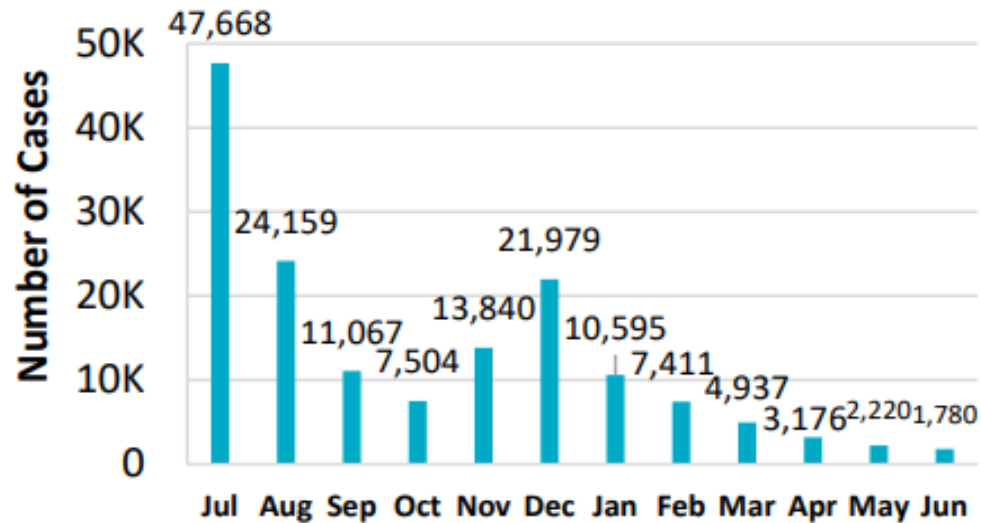
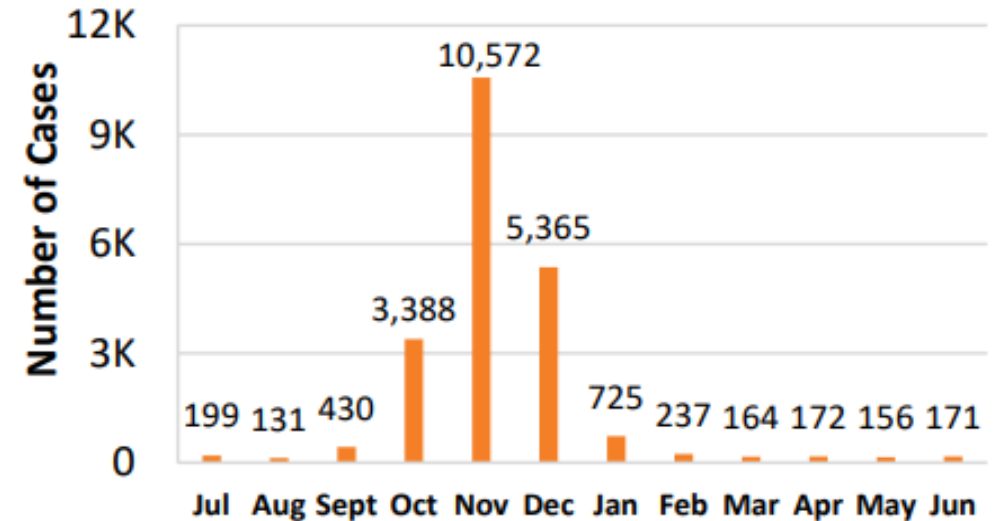


Figure 1.2. San Diego County **Influenza**  
Cases by Episode Month



# County HAI Presentation



## Practical Applications to Improve Ventilation and Indoor Air Quality to Mitigate Transmission of Viral Respiratory Infections

An Educational Offering for Engineering/Facilities Management of Skilled Nursing Facilities

### Presenters



Kyle Peerless, MPH  
CDPH Occupational Health Branch



Elon Ullman, M.S.  
CDPH Occupational Health Branch

**August 10, 2023 12:00 - 1:30 pm \***

**Place: 5560 Overland Ave, San Diego, CA 92123**

- For Engineering/Facilities Management
- RSVP Required
- Lunch will be served
- Spaces are Limited



RSVP via QR Code

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# 2023 Kick the Flu+2



San Diego Immunization Coalition Presents

## 2023 KICK THE FLU +2

featuring COVID-19 and RSV

### *Calling all Immunization Champions!*

Learn more about the upcoming Influenza, COVID-19, and RSV season and let's vaccinate San Diego together!

[Register here!](#)



**Wednesday, August 30, 2023**

**1:00 pm to 4:00 pm**

**County Operations Center Chambers**

**5520 Overland Ave.**

**San Diego, CA 92123**



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# Virtual Train-the-Trainer Workshops



## 4 Train-the-Trainer Workshops will be offered over 15 weeks.

*Participating SNFs should designate and register 2–4 representatives to attend each 90-minute workshop (i.e., IP, DON, DSD, NHA, EVS Manager, CNA Champion, Corporate Leadership). The representatives that attend each of the 4 workshops do not need to be the same for each workshop topic. Following completion of each workshop, trainees will be expected to train SNF staff on the IPC practices taught in each workshop.*



## Workshop Topics

All times are Pacific Standard Time (PST). Trainings are repeated four times per week for each workshop topic to accommodate schedules. Choose one day/time per workshop topic to attend.

### Enhanced Standard Precautions

*May 15–19, 2023*

- May 15, 1–2:30 p.m.
- May 16, 11 a.m.–12:30 p.m.
- May 18, 12–1:30 p.m.
- May 19, 2–3:30 p.m.

### Urinary Tract Infection Prevention

*June 20–23, 2023*

- June 20, 1–2:30 p.m.
- June 21, 11 a.m.–12:30 p.m.
- June 22, 12–1:30 p.m.
- June 23, 11 a.m.–12:30 p.m.

### Certified Nursing Assistant IPC Curriculum

*July 17–21, 2023*

- July 17, 1–2:30 p.m.
- July 18, 11 a.m.–12:30 p.m.
- July 20, 12–1:30 p.m.
- July 21, 2–3:30 p.m.

### EVS IPC Curriculum for EVS Managers

*August 21–25, 2023*

- August 21, 1–2:30 p.m.
- August 22, 11 a.m.–12:30 p.m.
- August 24, 12–1:30 p.m.
- August 25, 2–3:30 p.m.

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# Office Hours NHSN & HAI Nursing Home

## NHSN & HAI Nursing Home Office Hours

**Description**

NHSN access issues and vaccination data errors continue to be a challenge for nursing homes (NHs) nationwide. To assist NHs in Arizona and California with accurate and timely data reporting, HSAG is hosting office hours monthly to share updates to the modules, discuss common errors, and answer your questions. HSAG invites nursing home leadership to join these 30-minute monthly calls to troubleshoot your challenges, and to learn NHSN tips so you can consistently report accurate vaccination data to the Centers for Medicare & Medicaid Services and the Centers for Disease Control and Prevention. HSAG will also be available to field questions and share tools and resources to reduce healthcare-associated infections and infection-related hospitalizations.

**Date & Time**

You can choose to attend one or more of the following sessions.

- ☐ Jul 18, 2023 11:30 AM
- ☐ Aug 15, 2023 11:30 AM
- ☐ Sep 19, 2023 11:30 AM
- ☐ Oct 17, 2023 11:30 AM

Time shows in [Pacific Time \(US and Canada\)](#)

Registration link: <https://bit.ly/NHSNHAIofficehoursJulytoDec2023>

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## APIC Conference



APIC™ SAN DIEGO & IMPERIAL COUNTY PRESENTS

# Getting Back to Basics

This event will reemphasize the fundamentals of infection prevention in a post-pandemic patient care environment.

**Join us on Friday, September 29th, 2023**

7:30am to 3:30pm PST

**South Coast Winery Resort & Spa**

34843 Rancho California Rd., Temecula, CA 92591

Enjoy the beautiful rolling hills of SoCal's Wine Country

**Five Fundamental Presentations**

5.0 Contact hours/IPUs provided by BRN CEP 3947

**Vendor Exhibit**

Vibe with up to 30 of your local industry partners

**Continental breakfast, Lunch, & Mimosas**

Sit-down gourmet lunch service

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CA APIC

## **CA APIC Educational Support Award – Deadline August 1, 2023**

CA APIC is opening our educational support awards for 2023 and can be used for retrospective IP activities from January 1st, 2023, up to July 1st, 2024. The application deadline is August 1st, 2023. Details on application qualifications and process in link below. Please share with your chapter.

<https://community.apic.org/cacc/resources/educational-award-application>

Award recipients will be announced at the August CA APIC Meeting.

# County/CDPH Briefings



- **CDPH/HSAG SNF IP Webinars:**
  - 4th Wednesday @ 3PM-4PM
  - Next webinar is on 7/26/2023
- **County LTC Sector COVID Monthly Telebriefing:**
  - 4th Thursday @ 2PM-3PM
  - Next briefing is on 7/27/2023
- **CDPH Healthcare Facility Call:**
  - 2nd Tuesday of each month @ 8AM-9AM
  - Next call is on 8/9/23



# Contact Hour Instructions

- **Ensure your full name identifies you on Zoom**
- **Enjoy the full presentation**
- **Complete the post-evaluation**



# **“Advocating for Infection Prevention Initiatives”**

**Lindsay Schimpf RN, BSN, MSHS, CIC**



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# Advocating for Infection Prevention Initiatives

Lindsay Schimpf BSN, MSHS, RN, CIC

Infection Preventionist - Sharp Coronado Hospital/Villa Coronado

July 2023

# Objectives



Understand the importance of effective communication in advocating for infection prevention initiatives with leaders



Identify and overcome common barriers when communicating with leaders and other stakeholders



Discuss how to build relationships and establish credibility with stakeholders to gain support for infection prevention initiatives



Develop skills in presenting infection prevention ideas including structuring effective presentations and selecting the appropriate communication method



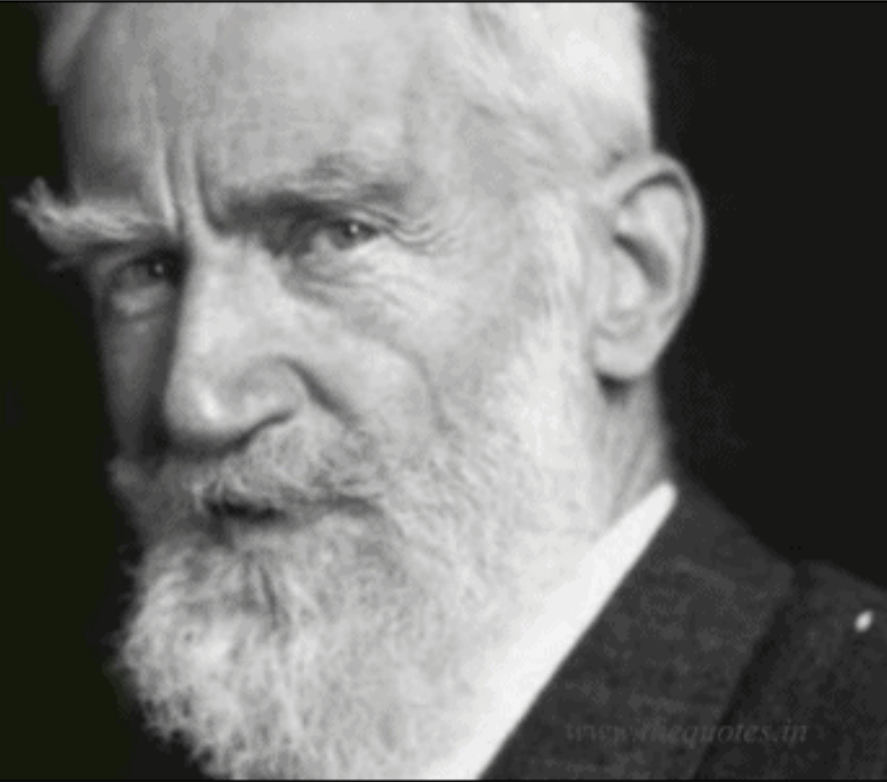
# Importance of Effective Communication

- ▶ Ensures everyone is informed about latest guidelines and best practices
- ▶ Helps team members understand risk and benefits
- ▶ Help grasp potential impact of infection prevention initiatives
- ▶ Facilitates engagement

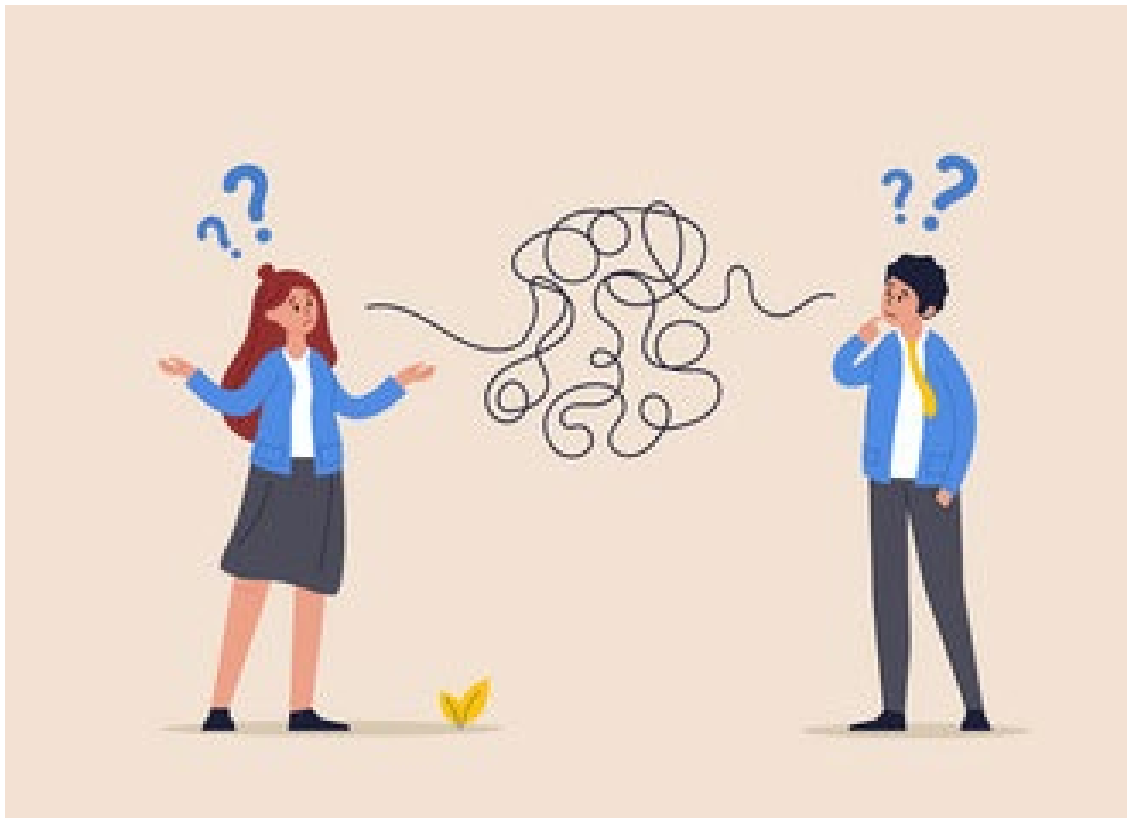


The single biggest problem in  
communication is the illusion that  
it has taken place.

*George Bernard Shaw*



# Barriers



- ▶ Lack of time
- ▶ Competing priorities
- ▶ Resistance to change
- ▶ Power dynamics
- ▶ Jargon
- ▶ Varying communication styles
- ▶ Lack of follow-up

# Building Trust and Credibility

- ▶ Do your homework:
  - ▶ Current guidelines
  - ▶ Regulatory requirement
  - ▶ Organizational policies
  - ▶ Literature review
- ▶ Partner with those with influence
  - ▶ COSD HAI Program
  - ▶ CDPH HAI Program
  - ▶ Infectious Disease
  - ▶ Committees
- ▶ Get Certified

## Resources

- Centers for Disease Control and Prevention (CDC)
- Association for Professionals in Infection Control (APIC)
- State and Local Health Departments (COSD, CDPH)
- Society for Healthcare and Epidemiology in America (SHEA)
- Occupational Health and Safety Administration (OSHA)
- Infectious Diseases Society of America (IDSA)
- Food and Drug Association (FDA)
- The Joint Commission (TJC)
- World Health Organization (WHO)

# Build Your Case

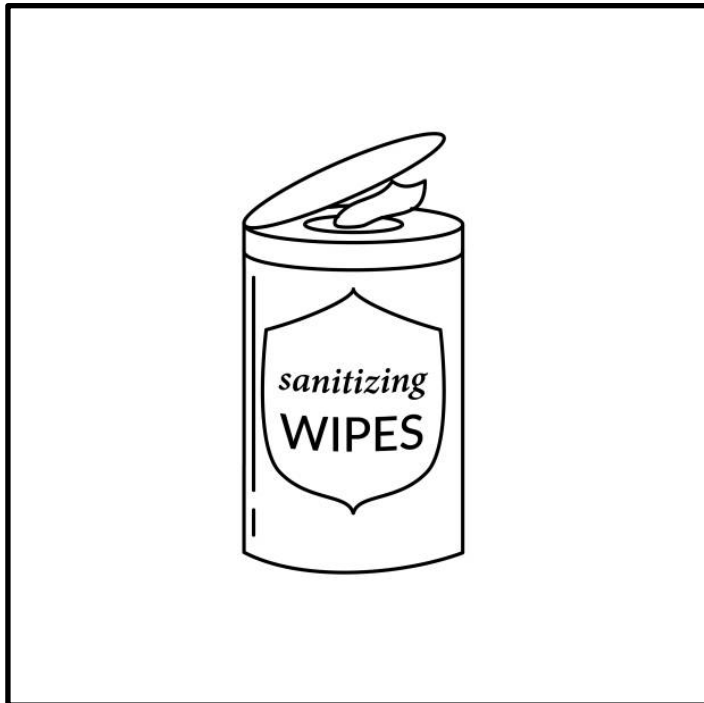
- ▶ Collect Data
  - ▶ Demonstrate you have a problem
- ▶ Identify Stakeholders
- ▶ Cost analysis/return on investment
- ▶ Hone your message





# The Idea.....

10-minute sad wipe



**1 Minute Magic Wipe!**



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# Collect Data

- ▶ Collect data on how often staff adhere to 10-minute contact time
- ▶ What is the risk of non-compliance



## Healthcare-Associated Infections Program Adherence Monitoring Environmental Cleaning and Disinfection

Assessment completed by:  
Date:  
Unit:

Regular monitoring with feedback of results to staff can maintain or improve adherence to environmental cleaning practices. Use this tool to identify gaps and opportunities for improvement. Monitoring may be performed in any type of patient care location.

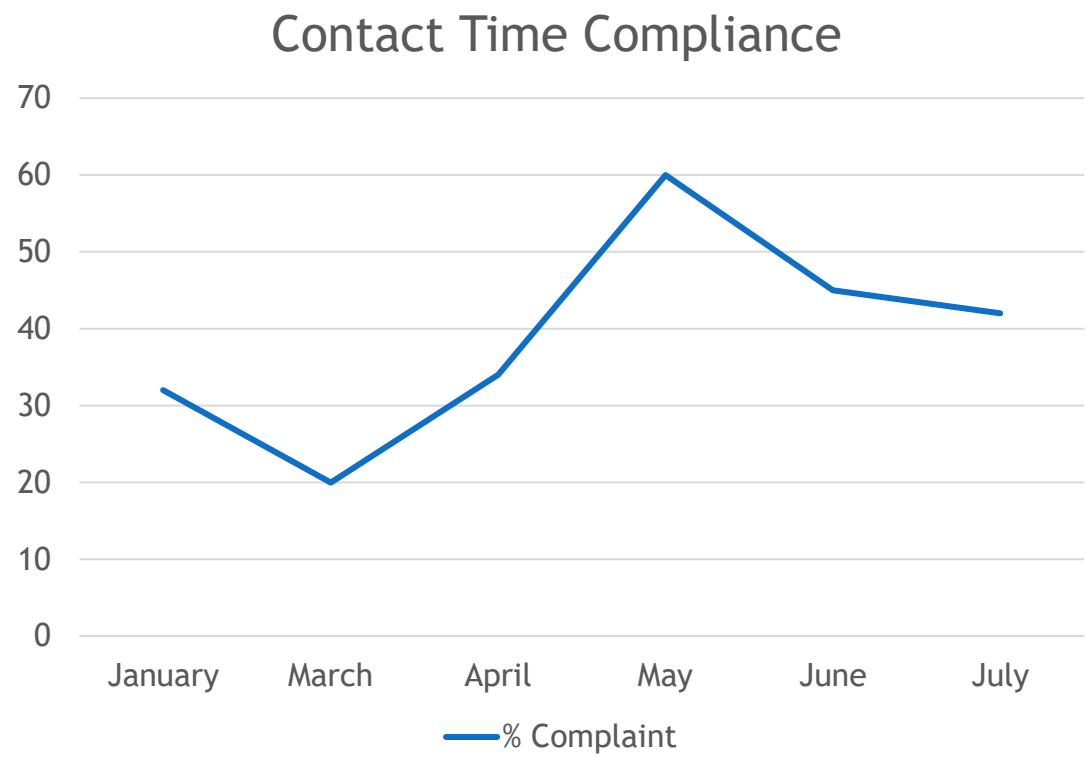
**Instructions:** Observe at least two (2) different environmental services (EVS) staff members. Observe each practice and check a box if adherent ("Yes") or not adherent ("No"). In the right column, record the total number of "Yes" responses for adherent practices observed and the total number of observations ("Yes" + "No"). Calculate adherence percentage in the last row.

Environmental Cleaning Practices		EVS Staff 1	EVS Staff 2	EVS Staff 3	Adherence by Task	
					# Yes	# Observed
ES1.	Detergent/disinfectant solution is mixed and stored according to manufacturer's instructions.	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No		
ES2.	Solution remains in wet contact with surfaces according to manufacturer's instructions.	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No		
ES3.	Cleaning process avoids contamination of solutions and cleaning tools; a clean cloth is used in each patient area, and the cloth is changed when visibly soiled.	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No		

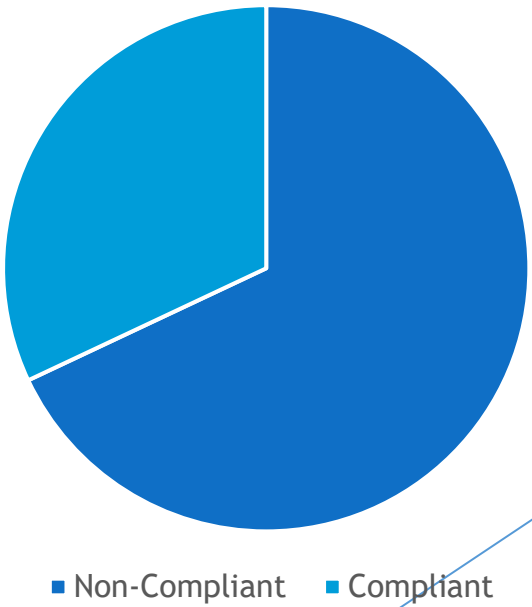
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# Collect Data

January	February	March	April	May	June
32%	20%	34%	45%	60%	42%



Contact Time Compliance



# Data Collection - CDPH Tools

- ▶ Blood Glucose Meter Adherence Monitoring
- ▶ Central Line Insertion Practices
- ▶ Central line access/dressing change practices
- ▶ Central line maintenance practices
- ▶ Contact precautions
- ▶ Device reprocessing
- ▶ High-level Disinfection
- ▶ Sterilization of Reusable Devices
- ▶ Enhanced Standard Precautions
- ▶ Environmental Services
- ▶ Florescent Marker Assessment
- ▶ Hand Hygiene
- ▶ Hemodialysis
- ▶ Indwelling Urinary Catheter
- ▶ Injection Safety
- ▶ Respiratory Hygiene
- ▶ SSI Prevention
- ▶ Environmental cleaning in the OR
- ▶ Ventilator associated pneumonia

# Identify Stakeholders

Stakeholder Analysis (Advanced)					
Stakeholder/ Stakeholder Group	Impact Level	Level of Support	Reason for Resistance or Support	Action(s) to Address This Stakeholder Group	Contact
<b>EVS Manager</b>	Will Be Affected	Supporter	Decreased contact time	Involve early to rally support	Elisabeth
<b>Chief Financial Officer</b>	Decision Authority	Resister	Increased cost	Demonstrate return-on- investment	Fahd
<b>Occupational Health/Safety</b>	Impacts Outcome	Neutral	Non hazardous. Does not require eye protection	Keep informed of changes	Cameron



# Cost Analysis/ROI

Item	Cost per cannister	Estimated Annual Use	Estimated Total/year
10 minute wipe	\$5	1000 cannisters	\$5,000
1 minute wipe	\$7	1000 cannisters	\$7,000
		Additional cost/year	+2,000
EVS Time Saved	Labor Cost	Estimated rooms cleaned per year	Estimated savings/year
15 minutes per room	\$5/room	1000	\$5,000

**\$5,000** labor savings - **\$2,000** additional wipes spend  
 = **\$3,000** Return-on-investment

# Hone Your Message

- ▶ SBAR
  - ▶ Can be applied broadly
- ▶ Elevator Speech
  - ▶ Used to clearly and simply state your objective to rally support and commitment of key stakeholders
  - ▶ Should be persuasive, concise
  - ▶ 20-30 seconds



# Elevator Speech

Simple 4-part formula:

What our project is about . . .

Why it is important to do . . . .

What success will look like . . .

What we need from you . . . .

*“I am interested in adopting a magic wipe with a 1-minute contact time. This is important because effective disinfection is critical to preventing the spread of infections. If successful, we will improve the health and safety of our environment by using a more efficient and effective product. I would like to meet with you and the supply chain team to discuss a potential path forward. Do you have any availability in two weeks?”*

# Strategize

- ▶ Determine approval pathway
  - ▶ Sometimes carve your own
  - ▶ Informed by stakeholder analysis
- ▶ Get stakeholder buy-in in advance
  - ▶ “Sensing” sessions
- ▶ Get on agenda/schedule meeting
  - ▶ Ensure enough time for discussion



# The Presentation

- ▶ Select method
- ▶ Be clear, concise, and complete
- ▶ Target information to specific audience
- ▶ Demonstrate ‘big picture’ thinking/organizational impact
  - ▶ Regulatory
  - ▶ Staffing/workload
  - ▶ Financial
  - ▶ Safety
- ▶ Bite size pieces for big changes
  - ▶ Consider “pilot”
- ▶ Ensure adequate time for discussion





# Next Steps

- ▶ Maintain momentum!
- ▶ Clearly communicate expectations
- ▶ WWWs

Who?	What?	When?
Matt, Supply Chain	Submit product change request paperwork	08/02/23
Concord, IP	Revise equipment cleaning policy	08/01/23
Kathleen, Educator	Draft and disseminate SBAR	By next meeting

# The Decision Brief

## Sharp Healthcare Infection Prevention Forum (SHIP)

Topic  
**DECISION BRIEF**  
Presenter

SHARP

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# The Decision Brief

**Topic: Write your topic here**

- State the purpose of the presentation and your general approach. Explain any special procedures (demonstrations, displays). Example: “During my briefing, I’ll discuss the four phases of our plan.
- What do you want the audience to know about the topic.
- Briefly summarize the main point, key supporting points.

# The Decision Brief

## Data:

- Please display relevant data here

# The Decision Brief

## **Evidence/Research:**

- Please summarize research/best practice information relating to your topic



# The Decision Brief

## Recommendations:

- Please include 1-3 recommendations/options for consideration.

# References/More Info

- ▶ [COSD HAI program](#)
- ▶ [CDPH Adherence monitoring tools](#)
- ▶ [Lean-six-sigma tools](#)

# Questions?

[lindsay.schimpf@sharp.com](mailto:lindsay.schimpf@sharp.com)

Infection Preventionist

Sharp Coronado Hospital and Healthcare

619.522.3741

# Contact Hour Instructions

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- Ensure your Zoom name is your full name
- Complete the July 28th, 5:00PM
- Expect your certificate by Aug 15<sup>th</sup>.



# Next Collaborative



**August 23, 2023  
11:00AM – 12:00PM  
ZOOM**

**Featured Topic:**

**“FLUNOVID”**

**1 Contact Hour Offered**

**Submit questions about  
or**

**Feedback about today’s collaborative meeting to:**

**[PHS.HAI.HHSA@sdcounty.ca.gov](mailto:PHS.HAI.HHSA@sdcounty.ca.gov)**

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—”  
**THANK  
YOU**  
—”

**Contact us at:**

**[PHS.HAI.HHSA@sdcounty.ca.gov](mailto:PHS.HAI.HHSA@sdcounty.ca.gov)**



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