



# AGING & INDEPENDENCE SERVICES

COUNTY OF SAN DIEGO • HEALTH AND HUMAN SERVICES AGENCY

## LONG TERM CARE INTEGRATION PROJECT

### **Aging & Independence Services (AIS) San Diego Long Term Care Integration Project (LTCIP) Update for the Health Services Advisory Board (HSAB) November 2012**

The goal of the Long Term Care Integration Project (LTCIP) is to improve service delivery for older adults and persons with disabilities. To achieve this goal, three incremental strategies were established: (1) The Aging and Disability Resource Connection (ADRC) (2) TEAM SAN DIEGO and (3) An Integrated Acute and Long Term Care Service Delivery Model.

#### **ADRC Care Transitions**

##### **The Community-based Care Transitions Program (CCTP)**

On October 30, 2012, the County Board of Supervisors approved implementation of the Community-based Care Transitions Program (CCTP). AIS in partnership with Palomar Health, Scripps Health, Sharp HealthCare, and the University of California San Diego (UCSD) Health System will serve 21,390 high-risk, fee-for-service Medicare patients each year with improved care transition services. Through CCTP, AIS and the hospitals will improve care coordination during the hospitalization and handoff to other providers upon discharge; provide medication education and reconciliation; activate patients and their caregivers to better manage chronic health conditions through the Care Transitions Intervention (CTI) Program; and in one health system, transition patients with advanced chronic diseases into palliative care. AIS will provide intense care coordination to CTI patients in all 13 hospitals who are at high risk for a readmission because they lack needed social supports. These patients will be supported with in-home care, transportation, home delivered meals, and other critical services. AIS will purchase support services for the patients for a short period of time after discharge if there is no other means to provide the assistance. The goal will be to link CTI patients as quickly as possible to ongoing home and community based services both within and outside of AIS.

While there is a lot of work that needs to be completed prior to implementing CCTP, we anticipate a start date around the beginning of January 2013. Sole source contracts with each of the health systems are being drafted, a web-based application that will be used for invoicing and data collection is being developed and a comprehensive implementation plan is being established. AIS has begun hiring both administration and operations staff. A CCTP Steering Committee, which will oversee the management of the program, has been established and is comprised of executive management from all partner organizations. The committee will meet for the first time on November 13<sup>th</sup>. A CCTP Work Team has also been established with membership from each partner organization to guide the day-to-day operations of the program. The CCTP will meet on December 4<sup>th</sup>. Both the CCTP Steering Committee and Work Team will meet monthly.

##### **The Beacon Care Transitions Intervention (CTI) Project**

Through the Beacon funded Care Transitions Intervention (CTI) Pilot, AIS Transition Coaches continue to enroll chronically ill, indigent patients at UCSD Hillcrest, Sharp Memorial and Scripps Mercy into CTI. These patients are over the age of 18 and are all at high risk for a readmission. A Translator and Social

Worker also employed by AIS support the Transition Coaches to meet the language and complex social needs of these patients.

On October 1st, the SCAN Foundation funded *Dignity-Driven Decision-Making Initiative-Sustainability Analysis Project* began. Through this project, Avalere Health is providing a no-cost sustainability analysis for AIS' Care Transitions Intervention (CTI) Program. Over the next year, Avalere Health and the SCAN Foundation will work closely with AIS staff to complete both a qualitative and quantitative analysis of the program, prepare a policy and landscape strategy to support continuation of the program for high risk patients who will not be served through CCTP and craft a business case document that will be used to secure funding from a variety of sources.

### **TEAM SAN DIEGO**

No updates at this time.

### **Demonstration to Integrate Care for Dual Eligible Individuals**

The Department of Health Care Services' (DHCS) proposal to the Center for Medicare and Medicaid Innovation (CMMI) for the Coordinated Care Initiative (CCI): State Demonstration to Integrate Care for Dual Eligible Individuals is still pending approval by CMMI. Most recent reports indicate that the MOA between DHCS and CMMI will not be executed until January 2013. The Dual Eligible Demonstration in the eight demonstration counties authorized under SB 208 (including San Diego) is projected to begin in June 2013.

The Dual Eligible Demonstration Advisory Committee met on November 7<sup>th</sup> and continues to provide input to the health plans on program operations, benefits, access to services, adequacy of grievance processes and consumer protections throughout the development, implementation and operation of the demonstration. A Communications Workgroup that will focus on crafting appropriate messages to different groups of stakeholders about the Dual Eligible Demonstration is being formed and is expected to meet for the first time in late November.

Respectively submitted by:  
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