

**HEALTH CARE POLICY ADMINISTRATION
HEALTH SERVICES ADVISORY BOARD UPDATE
November 21, 2013**

HEALTHY SAN DIEGO (HSD)

Enrollment

Please see below for September data.

Managed Care	September 2013
HSD Enrollment	352,709
State Default *	65%
SD Default *	22%

* Data provided by the Department of Health Services' Health Care Options Section (HCO) via COPS-11 Monthly Enrollment summary report.

COUNTY MEDICAL SERVICES (CMS)

Enrollment	October 2012	October 2013
CMS	2,606	2,061

LOW INCOME HEALTH PROGRAM (LIHP)

Enrollment	October 2012	October 2013
CI/LIHP	32,731	39,822

- The stakeholder meetings continue in order to gather input regarding future program changes. The next LIHP Stakeholder meeting is scheduled for November 21, 2013.
- To date, San Diego has received 721 referrals from the California Department of Health Care Services for State prisoners who are eligible for LIHP.
- Workgroups for Communication and Continuity of Care have been established and are working through identified issues for solutions.
 - Providing stakeholders with copies of key Medi-Cal and managed care documents to assist LIHP enrollees with the transition to Medi-Cal managed care (more than 5,000 Medi-Cal Choice Forms and facilitating materials distributed).
 - Collaborating with Medi-Cal managed care health plans to provide consistent feedback on DHCS plan choice and reminder notices.
 - The LIHP website has been updated with transition information for enrollees and providers.
 - ASO and LIHP staff have been working through file formats for continuity of care and open treatment authorizations.
 - Facilitated "Train-the-Trainer" presentations for 200+ individuals including hospital and clinic staff, behavioral health providers, Certified Applicant Assistants (CAAs), doctors' offices, and community stakeholders.
 - Working with HSD and community partners regarding LIHP transition of assignment of care.
- Conducting 100% Quality Assurance (QA) review by HSD – Health Care Options staff for all Medi-Cal Choice Forms received from Stakeholders.

- Providing postage-paid addressed envelopes to send completed forms from LIHP enrollees to HCPA for review and tracking.
 - HSD – Health Care Options sends forms overnight to MAXIMUS for processing.
- Working with DHCS, HSD Joint Advisory Committee, HSD Medi-Cal Managed Care Health Plans, HSD Management and Health Care Options, and Family Resource Centers to ensure a smooth transition of LIHP enrollees into a managed care health plan.
 - County LIHP identified specific data elements for data transmission with the Medi-Cal managed care health plans.
 - Drafted the Business Associate Agreement for the transfer of enrollee data, currently working through HHSA review process for approval before sharing with the Medi-Cal managed care health plans.
 - Counties and Medi-Cal Managed Care Health Plans are waiting for the All Plan Letter from the State which will have the guidance on the Business Associate Agreement that will need to be in place between the LIHPs and the Medi-Cal Managed Care Health Plans in order to share continuity of care data.

BOARD LETTERS

None