

**MEDICAL STANDARDS AND EVALUATION COMMITTEE (MSEC)**



Tuesday, November 04, 2025, 4:00 PM – 5:30 PM  
County Operations Center  
5530 Overland Ave, San Diego, CA 92123 (Room 124)

**A quorum for this meeting is seven (7).**

**Committee Members Present:** Dr. Jeannette Aldous (Co-Chair) | Dr. Fadra Whyte | Dr. Rosemary Garcia | Mikie Lochner | Shannon Paugh | Karla Quezada-Torres | Edith Saville | Dr. Stephen Spector | Dr. Winston Tilghman

**Committee Members Absent:** Dr. Laura Bamford | Dr. David Grelotti (Chair) | Yessica Hernández | Dr. Martha Rodriguez

Agenda Item	Action	Follow-up
1. Welcome and moment of silence, comments from the Chair	<p>The chair called the meeting to order at 4:03 PM and introductions were done. A moment of silence was observed.</p> <p><b>Motion:</b> Approve Dr. Tilghman to chair the November 04, 2025, MSEC meeting.  <b>Motion/Second/Count (M/S/C):</b>                      Lochner/Spector/7-0  <b>Discussion:</b>  <b>Abstentions:</b> Tilghman  <b>Motion Carries</b></p>	
2. Public Comment	None	
3. Sharing our Concerns	<ul style="list-style-type: none"> <li>A committee member encouraged all service providers to notify patients in advance of any changes to their medical insurance.</li> </ul>	
4. <b>Action:</b> Approve the consent MSEC agenda (which includes the November 04, 2025 agenda and the September 09, 2025 minutes)	<p><b>Motion:</b> Approve the consent MSEC agenda (which includes the November 04, 2025 agenda and the September 09, 2025 minutes)</p> <p><b>M/S/C:</b> Lochner/Saville/7-0  <b>Discussion:</b>  <b>Abstentions:</b> Tilghman  <b>Motion Carries</b></p>	
<b>5. Old Business:</b>		
a. None.		

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<b>6. New Business:</b>		
<p><b>a. Discussion:</b> Review Ryan White Quality Assurance Chart Review tool</p>	<p>Jeanette Johnson presented the Ryan White Quality Assurance Chart Review tool. The committee reviewed the tool and the following discussion occurred:</p> <ul style="list-style-type: none"> <li>• The only change to the review tool was to Question 13, which was revised to better capture dental visits or referrals occurring up to six months before or after the review period by adding “If yes, date(s)___”. A claims check will be used to verify documentation and credit providers accordingly.</li> <li>• Aside from this dental-related update, the review tool remains unchanged from last year.</li> </ul> <p><b>Discussion:</b> Committee members..</p> <ul style="list-style-type: none"> <li>• Discussed challenges in capturing dental data due to separate EHR systems at many sites.</li> <li>• Requested clarification of the definition of viral suppression and recommended that the definition be added directly to the review tool, not only included in the report.</li> <li>• Confirmed for question 14 that it is to clarify if the two screenings were completed.</li> </ul>	<p>HPG SS will follow up regarding a presentation for February meeting.</p>
<p><b>b. Discussion:</b> Ryan White Part A Mental Health and Psychiatric Medication Management Services</p>		
<p><b>i. Mental Health Service Utilization Report</b></p>	<p>Maritza Herrera presented on the Mental Health Service Utilization Report and the following discussion occurred:</p> <ul style="list-style-type: none"> <li>• A clarification that there was not a lack of services provided, but rather a lack of utilization, and that COVID may have impacted this shift in data.</li> </ul>	

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	<ul style="list-style-type: none"> <li>• A clarification that the data reflected Ryan White consumers only and did not include individuals receiving care from other sources; therefore, clients accessing services through Medi-Cal may impact the utilization data.</li> <li>• A confirmation through a quick analysis that the clients that are in service seem to be getting the same level of service over time.</li> <li>• A question regarding whether there is a way to capture individuals who are seeking mental health services but are not reporting this to their primary care provider.</li> <li>• A suggestion to examine the current service landscape to better understand availability and identify gaps that have not yet been fully addressed.</li> <li>• A clarification that the complexity of accessing mental health services is very high, highlighting challenges such as navigating multiple programs, referrals, and barriers, and emphasizing the importance of asking the correct questions to accurately capture data.</li> <li>• A recommendation to consider adding key access factors to the standards, such as transportation, response times, and other logistical barriers.</li> <li>• A suggestion to add clear expectations to the standards for both providers and patients, including timelines and an explanation of how the process works.</li> <li>• A clarification that many clients and patients prefer not to go to multiple locations for services,</li> </ul>	

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	<p>which can lead to discomfort and missed appointments or referrals.</p> <ul style="list-style-type: none"> <li>• A clarification from County staff that the needs assessment did include questions related to access, with common responses including not knowing where to find services, lack of financial resources, housing instability, and feeling healthy.</li> </ul>	
<p>ii. Mental Health and Psychiatric Medication Management Service Standards</p>	<p>Tabled</p>	
<p>iii. Establish plan to review current service landscape and identify data, stakeholders, and subject matter experts to inform service standard revisions</p>	<ul style="list-style-type: none"> <li>• A suggestion to reference the Hospital Association of San Diego and Imperial County (HASIC) community needs assessment, conducted every three years and involving all 14 hospitals and approximately 1,200 community members, to help identify community concerns.</li> <li>• A suggestion to consider creating a working group or task force through HPG with a defined timeline to review recipient office data and potential surveys to better understand the service landscape.</li> <li>• A caution to avoid making changes or “fixing” perceived issues before fully understanding the problem and determining what actions would be most helpful.</li> <li>• A concern regarding potential survey fatigue and a suggestion to invite consumers to meetings to provide feedback as an alternative.</li> <li>• A clarification that many clients report the issue is not with the standards themselves but with access to services.</li> </ul>	<p>HPGSS will send out HASIC survey, Ryan White annual survey, service standards document and request for individuals to find SME to attend the next meeting and reach out to consumers to attend the next meeting.</p>

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	<ul style="list-style-type: none"> <li>• A question regarding whether the goal of the mental health services standards is to define the standard of care once patients are accessing services, similar to dental standards, or to address barriers preventing access to care.</li> <li>• A suggestion to have the committee complete the standards first and then form a working group to address access and implementation issues.</li> <li>• A suggestion to utilize the existing Ryan White patient survey by service category to better understand access issues, while remaining mindful of barriers to participation in working groups.</li> </ul>	
<b>7. Other Updates:</b>		
<p><b>a. STD and Mpox Update (Dr. Tilghman)</b></p>	<p>The committee reviewed the County of San Diego Monthly STD Report in packet.</p> <ul style="list-style-type: none"> <li>• 2024 STI surveillance data is still in development. An update will be provided once the data is finalized.</li> <li>• Three recent, unconnected cases of Clade I Mpox were identified in Los Angeles County (one in Long Beach and two managed by LA County). All 3 California cases were hospitalized and are recovering. Public health investigations were conducted, and general public risk is currently considered low.</li> <li>• The vaccine remains effective against both Clade I and Clade II. Currently, no booster doses are recommended for those who have completed the series.</li> </ul>	
<p><b>b. Committee member updates</b></p>	<p>None</p>	
<p><b>8. Future agenda items for consideration</b></p>	<p>None</p>	

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<b>Agenda Item</b>	<b>Action</b>	<b>Follow-up</b>
<b>9.</b> Announcements	<ul style="list-style-type: none"><li>The Center will be hosting a Thanksgiving Day dinner for those who do not have a place to go to enjoy a warm meal with community.</li></ul>	
<b>10.</b> Next meeting date:	<b>Date:</b> February 10, 2026, <b>Time:</b> 4:00 PM – 5:30 PM <b>Location:</b> TBD	
<b>11. Adjournment</b>	The meeting was adjourned at 5:34	