

# CUSTOMER EXPERIENCE SURVEY



Help us make sure County of San Diego customers have a positive experience.

## Staff member was helpful

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
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## Staff member was knowledgeable

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
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## Staff member was attentive

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
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## I was treated with respect

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
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## I was served in a timely manner

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
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## Overall, I had a positive experience with the staff member (Required)

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
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## The following fields are optional.

Please tell us if you have any other comments.

## If you want us to contact you, please tell us:

Name	_____
Email Address	_____
Phone Number	_____

POSITIVE = POSITIVE  
APPROACH = EXPERIENCE