





## San Diego County Community Action Partnership 2015-20 Strategic Plan

**Vision:** *Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.*

**Mission:** *Empower economically disadvantaged individuals and families, including newly arriving refugees, to achieve their highest level of self-sufficiency and well-being.*

County of San Diego Strategic Initiative	County of San Diego Audacious Vision	County of San Diego Enterprise-Wide Goal	Community Action Partnership Goal
<b>Healthy Families</b> 	Every resident has the opportunity to make positive choices that reduce preventable deaths	Strengthen the local food system and support the availability of healthy foods, nutrition education and nutrition assistance for those who need it	Expand opportunities for low-income individuals, families and communities, to access healthy and affordable food options
	San Diego County has fully optimized its health and social service delivery system to make it an industry leader in efficiency, integration and innovation	Promote the implementation of a service delivery system that is sensitive to those individuals who have been affected by traumatic circumstances	Increase capacity in low-income communities to meet the needs of the high-risk/high-need populations that reside there
<b>Safe Communities</b> 	All San Diego youth are protected from crime, neglect and abuse	Strengthen our prevention and enforcement strategies to protect our youth from crime, neglect and abuse	Provide opportunities for low-income youth and their families to engage in activities that support safety and well-being.
	Make San Diego the safest urban county in the nation	Expand data-driven crime prevention strategies and utilize current technologies to reduce crime at the local and regional level	Provide community level support to local law enforcement and other stakeholders to improve safety outcomes
<b>Sustainable Environments</b> 	All residents engage in community life and civic activities	Create and promote diverse opportunities for residents to exercise their right to be civically engaged and in finding solutions to current and future challenges	Increase the number of low-income residents engaged in activities that improve the health, safety and well-being of their communities
	San Diego is a vibrant region with planning, development, infrastructure and services that strengthen the local economy	Provide and promote services that increase consumer and business confidence	Expand economic enhancement opportunities in low-income communities
<b>Operational Excellence</b> 	San Diego is the best managed county in the nation	Maintain fiscal stability to align services to available resources	Improve financial and programmatic reporting to ensure CAP services are meeting performance objectives
	San Diego County is the best in the nation for providing exceptional customer service	Strengthen our customer-service culture to ensure a positive customer experience	Ensure CAP staff and contracted programs provide excellent customer service to low-income communities and the providers that serve them
	San Diego County is the best place to work in the nation	Develop, maintain and attract a skilled adaptable and diverse workforce by providing opportunities for our employees to feel valued, engaged and trusted	Encourage CAP staff to engage in opportunities for professional growth, including training and participation in community collaboratives