

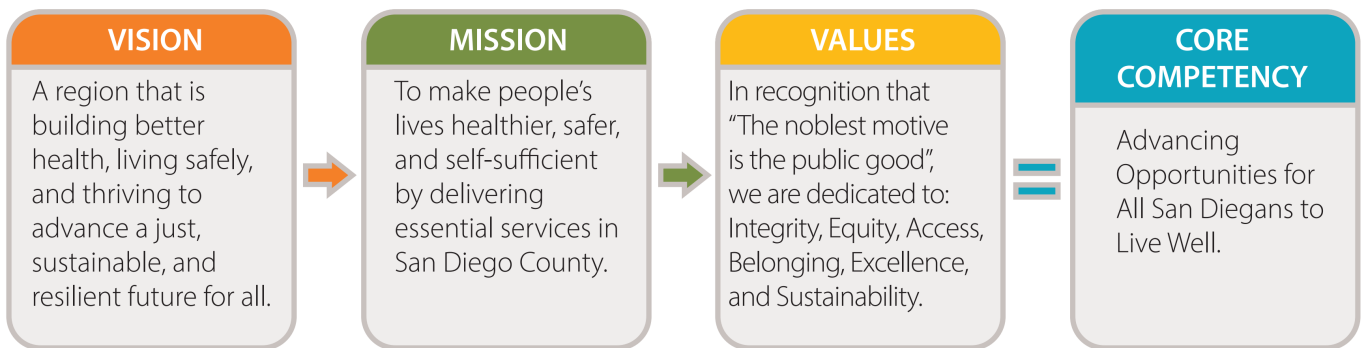


Community Action Partnership Vision and Mission:

Vision: Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

Mission: CAP San Diego empowers individuals and households toward socioeconomic advancement and increased access to resources through strategic partnerships.

Health and Human Services (HHS) Strategic Plan:



HHS has identified six Agency Strategic Initiatives that drive long-term performance excellence and focus efforts on goals to deliver increasing value to the people served.



CAP San Diego is within the Department of Strategy and Community Engagement (DSCE), in the County's Health and Human Services Agency. The work of DSCE is rooted in a collective impact model focused on equity and prioritizing the needs of vulnerable and underserved populations, ensuring all San Diegans have opportunities to thrive.

DSCE supports HHS's goals, overseeing anti-poverty initiatives through Community Action Partnership and CAP's tripartite advisory board, the Community Action Board (CAB); providing health education via a Community Health Workforce; and collaborating with organizations and residents through Community Leadership Teams.



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Dial
(619) 338-2799

County of San Diego Strategic Initiative	County Strategic Goal	Alignment with HHS Goal	Community Action Partnership Goal
Sustainability	Resiliency: Ensure the capability to respond and recover to the immediate needs for individuals, families, and the region.	Promote a resilient economy, climate, environment, and region for all.	Increase the number of low-income residents engaged in activities that improve the health, safety, and well-being of their communities.
Community	<p>Engagement: Inspire civic engagement by providing information, programs, public forums or other avenues that increase access for individuals or communities to use their voice, their vote, and their experience to impact change.</p> <p>Safety: Support safety for all communities, including protection from crime, availability of emergency medical services and fire response, community preparedness, and regional readiness to respond to a disaster.</p>	Strengthen and invigorate communities with opportunities to grow, connect, and thrive.	<p>Ensure opportunities for civic engagement.</p> <p>Support homelessness prevention efforts for high-risk and high-need populations.</p>
Equity	<p>Health: Reduce disparities and disproportionality and ensure access for all through a fully optimized health and social service delivery system and upstream strategies.</p> <p>Economic Opportunity: Advance opportunities for economic growth and development to all individuals and the community.</p>	Equitable access to better health, safety, and opportunities to thrive that enhance well-being.	<p>Expand opportunities for low-income individuals, families, and communities to access healthy and affordable food.</p> <p>Expand access to healthcare and health and wellness education for low-income individuals.</p> <p>Increase the number of low-income individuals engaged in financial literacy and supportive services.</p> <p>Provide opportunities for low-income individuals to obtain a living wage through training and employment opportunities</p>

Priority Needs (2024 Needs Assessment)	Description of Needs	Outcomes	Services & Strategies
Affordable and Quality Housing	Families and individuals need affordable and quality housing. Communities need more affordable and quality housing units.	<u>Indicators:</u> 4a, 4b, 4e, 4z.1; <u>Services:</u> 4c, 4d, 4e, 7a, 7b; <u>Measurement Tools:</u> Shelter Sign-in Sheets, Rental Contract, Rental support Receipt, Utility support Receipt, Client Attestation, Progress Report.	Communities in Action program provides emergency stabilization supports that allow income to be allocated to rent payment while facilitating long-term solutions; referrals to housing programs and resources; and assistance with shelter, transitional, and permanent housing placements. Alternative Dispute Resolution program provides landlord/tenant mediation assistance, helping families retain housing.
Supplemental Food Assistance	Families and individuals need supplemental food assistance. Communities need more sources of affordable or no-cost food.	<u>Indicators:</u> 5z.5; <u>Services:</u> 3l, 5jj, 7a, 7b; <u>Measurement Tools:</u> Food supports Receipt, Client Attestation, Progress Report.	Communities in Action program provides emergency food provisions and/or grocery gift cards; referrals to other food resources such as food pantries; assistance applying for food programs such as CalFresh. EITC Coordination Services program provides referrals to CalFresh. Whole Family/2 Generations (WF2G) program may provide food distributions and referrals to food resources such as food pantries and CalFresh.
Affordable Healthcare	Families and individuals need affordable healthcare.	<u>Indicators:</u> 5z.9; <u>Services:</u> 3h, 3i, 3j, 5j, 7a, 7b; <u>Measurement Tools:</u> Documentation of Enrollment, Client Attestation, Progress Report.	Communities in Action program provides referrals to healthcare resources and application assistance. EITC Coordination Services and WF2G programs provide referrals to healthcare resources such as Medi-Cal.
Assistance Applying for Programs	Families and individuals need assistance applying for programs.	<u>Indicators:</u> 1a, 1b, 1e, 1h, 1h.1, 1h.2, 1h.3, 1z.3, 2z.3, 2z.4, 3a, 3c, 3d, 3f, 4a, 4b, 4e, 4z.1, 4z.5, 5i, 5i.1, 5i.2, 5z.4, 6a, 6a.1, 6a.2, 6a.3; <u>Services:</u> 7a, 7b, 7c; <u>Measurement Tools:</u> Pay Stub, Bank Statements, Receipts, Deeds, Credit Report, Lender Verification, Sign-in Sheets, Rental Contract, Rental support Receipt, Utility support Receipt, Client Attestation, Pre-/Post- Survey Results, Progress Report.	Communities in Action program provides assistance and referrals to other resources and organizations providing application assistance; emergency utility assistance to assist with immediate needs while facilitating long-term solutions.
Living Wage Jobs	Families and individuals need living wage jobs. Communities need more living wage job opportunities.	<u>Indicators:</u> 1a, 1b, 1f, 1h, 1h.1, 1h.2, 1h.3, 1z.3; <u>Services:</u> 1a, 1b, 1c, 1d, 1e, 1f, 1g, 1h, 1i, 1j, 1k, 1l, 1m, 1o, 2f, 3a, 3b, 3c, 7a, 7b; <u>Measurement Tools:</u> Pay Stub, Client Attestation, Pre-/Post-Survey Results, Progress Report.	Communities in Action program provides assistance and referrals to other organizations offering job-related supports (job placement, job readiness, job coaching, job search, job training, on-the-job training, work experience, apprenticeship, internship, self-employment skills training). CAP SD has programs that provide opportunities for economic enhancement, including WF2G, which provides mentoring and after school activities in leadership development and referrals to employment resources for school-aged youth. EITC Coordination Services program provides referrals to job resources such as CalWORKs.

Listed Outcome Indicators & Services Descriptions

INDICATORS:

- 1a** - Unemployed youth obtained employment to gain skills or income;
- 1b** - Unemployed adults obtained employment (any amount up to a living wage);
- 1e** - Unemployed adults obtained employment (with a living wage or higher);
- 1f** - Unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher);
- 1h** - (Combination of 1h.1, 1h.2, and 1h.3) - Employed participants in a career-advancement related program who entered or transitioned into a position that provided increased income and/or benefits:
 - 1h.1** - Employed participants who Increased income from employment through wage or salary amount increase,
 - 1h.2** - Employed participants who increased income from employment through hours worked increase,
 - 1h.3** - Employed participants who increased benefits related to employment;
- 1z.3** - Employed individuals at risk of losing employment who maintained employment as a result of CAA interventions;
- 2z.3** - Youth that demonstrated improved school attendance;
- 2z.4** - Individuals who obtained and moved from a high school diploma and/or equivalent to post secondary education (of any kind);
- 3a** - Individuals who achieved and maintained capacity to meet basic needs for 90 days;
- 3c** - Individuals who opened a savings account or IDA;
- 3d** - Individuals who increased their savings;
- 3f** - Individuals who improved their credit scores;
- 4a** - Individuals experiencing homelessness who obtained safe temporary shelter;
- 4b** - Individuals who obtained safe and affordable housing;
- 4e** - Individuals who avoided eviction;
- 4z.1** - Individuals who avoided a utility shut-off;
- 4z.5** - Individuals who obtained utilities;
- 5i** (Combination of 5i.1 and 5i.2) - Individuals with no recidivating event for six months:
 - 5i.1** - Youth (ages 14-17),
 - 5i.2** - Adults (ages 18+);
- 5z.4** - individuals with increased safety from domestic abuse in their homes;
- 5z.5** - Individuals reported a better sense of food security;
- 5z.9** - Individuals who obtained health insurance;
- 6a** (Combination of 6a.1, 6a.2, and 6a.3) - Number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community:
 - 6a.1** - Community Action program participants who improved their leadership skills,
 - 6a.2** - Community Action program participants who improved their social networks,
 - 6a.3** - Community Action program participants who gained other skills, knowledge and abilities to enhance their ability to engage;

SERVICES:

- 1a** - Vocational Training;
- 1b** - On the Job and other Work Experience;
- 1c** - Youth Summer Work Placements;
- 1d** - Apprenticeship/Internship;
- 1e** - Self Employment Skills Training;
- 1f** - Job Readiness Training;
- 1g** - Career Counseling Workshops;
- 1h** - Career Counseling Coaching;
- 1i** - Job Search Coaching;
- 1j** - Resume Development;
- 1k** - Interview Skills Training;
- 1l** - Job Referrals;
- 1m** - Job Placements;
- 1o** - Coaching
- 2f** - Financial Literacy Education;
- 3a** - Financial Capability Skills Training;
- 3b** - Financial Coaching/Counseling;
- 3c** - Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.);
- 3h** - Health Insurance;
- 3i** - Social Security/SSI Payments;
- 3j** - Veteran's Benefits;
- 5j** - Health Insurance Options Counseling;
- 3l** - Individuals received SNAP benefits;
- 4c** - Individuals received rent payment(s);
- 4d** - Individuals received deposit payment(s);
- 4e** - Individuals received mortgage payment(s);
- 5jj** - Individuals received food through food distribution (e.g. food bags/boxes, food share program, bags of groceries);
- 7a** - Individuals received case management services;
- 7b** - Individuals underwent eligibility determination(s);
- 7c** - Individuals underwent referral(s) process