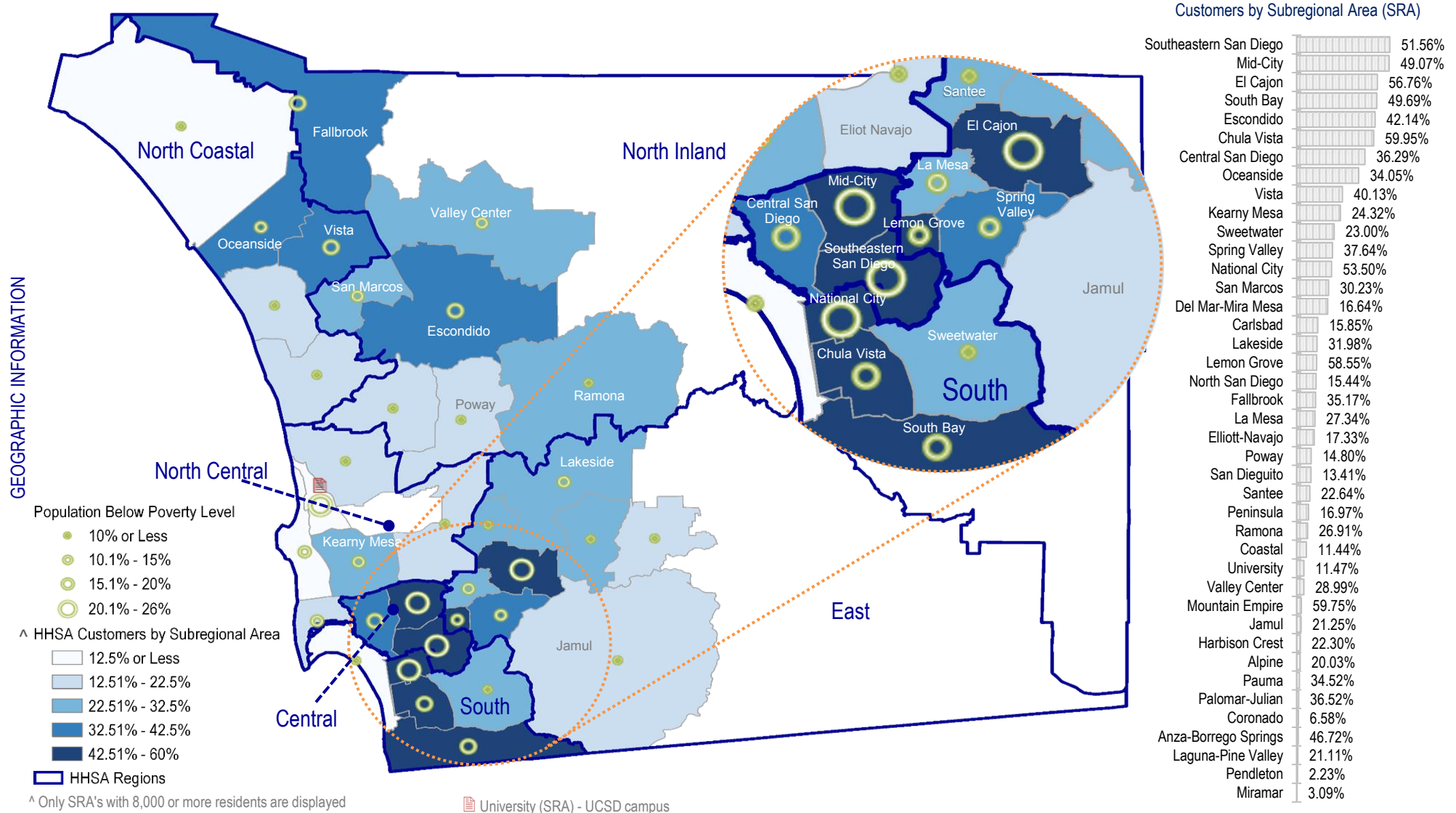


HHSA CUSTOMERS FY 2016-2017¹

| San Diego County | | Central Region | | East Region | | North Central Region | | North Coastal Region | | North Inland Region | | South Region | |
|-------------------------|------------------------|-------------------------|------------------------|-------------------------|------------------------|-------------------------|------------------------|-------------------------|------------------------|-------------------------|------------------------|-------------------------|------------------------|
| 3,253,356 | 34.19% | 509,110 | 45.56% | 484,602 | 38.90% | 633,663 | 17.54% | 531,021 | 24.83% | 596,637 | 28.80% | 498,323 | 42.43% |
| Population ⁴ | Customers ¹ | Population ⁴ | Customers ¹ | Population ⁴ | Customers ¹ | Population ⁴ | Customers ¹ | Population ⁴ | Customers ¹ | Population ⁴ | Customers ¹ | Population ⁴ | Customers ¹ |



Note: ⁵.86% customers have incomplete or no address, therefore could not determine HHSA Region

¹OBI file Unduplicated Individuals by Program FY 2016-2017 ²American Community Survey (ACS) 5 year estimate 2012-2016 ³Subregional Area (SRA)

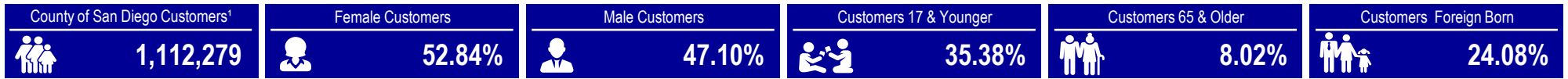
County of San Diego HHSA Office of Business Intelligence

For Official Use Only

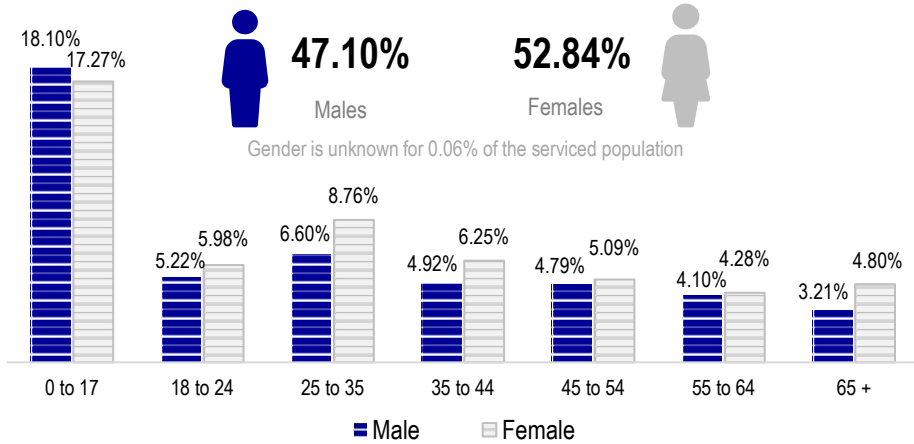
Customers by SRA³ vs Population by SRA³

HHSA CUSTOMERS FY 2016-2017¹

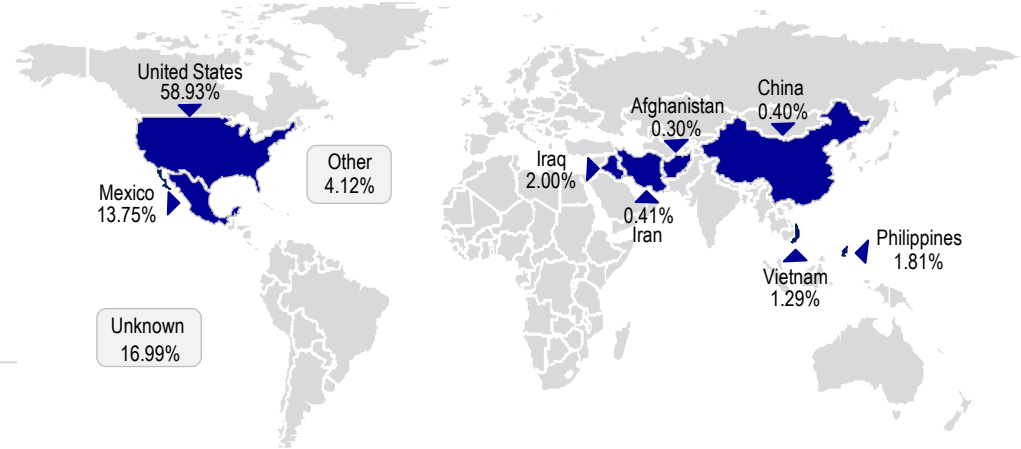
Tuesday, March 20, 2018



Customers by Age Groups and Gender

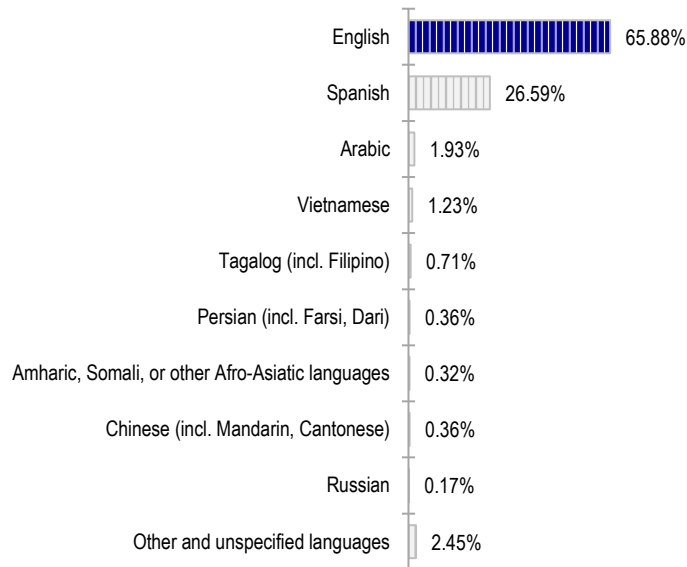


Customers by Country of Origin

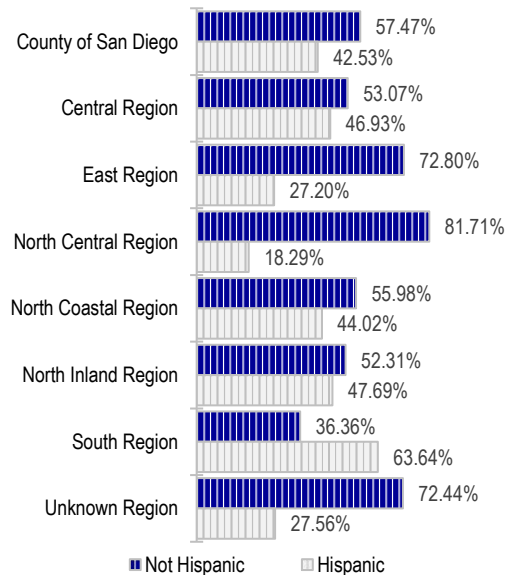


DEMOGRAPHIC INFORMATION

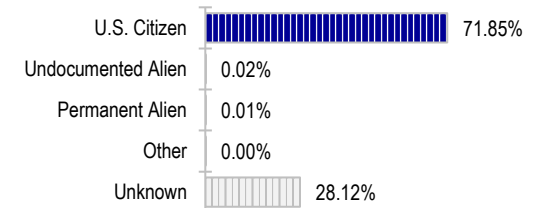
Customers by Primary Language



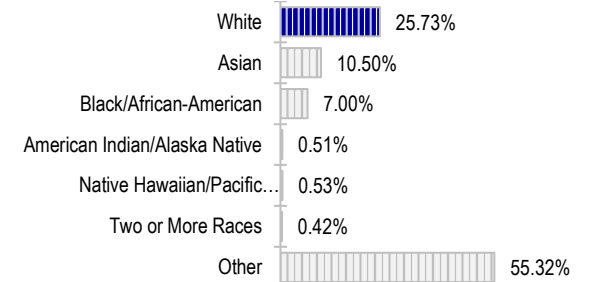
Customers by Hispanic - Not Hispanic



Customers by Citizenship



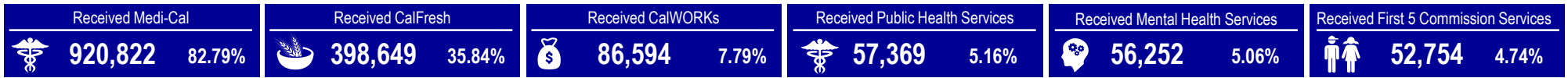
Customers by Race



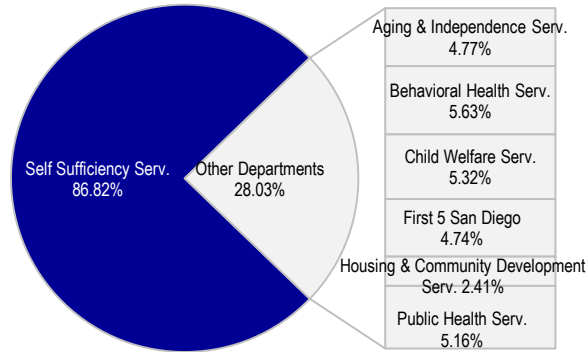
Note: Other includes Hispanic customers

¹ Source: OBI file Unduplicated individuals by program FY 2016-2017 ² Source: American Community Survey (ACS) 5 year estimate 2012-2016 ³ Subregional Area (SRA)
 County of San Diego HHSA Office of Business Intelligence For Official Use Only

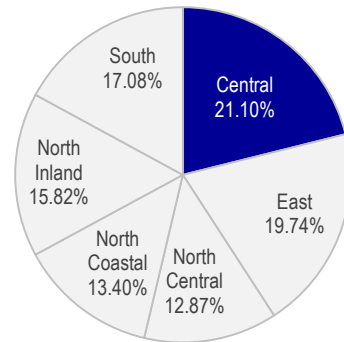
HHSA CUSTOMERS FY 2016-2017¹



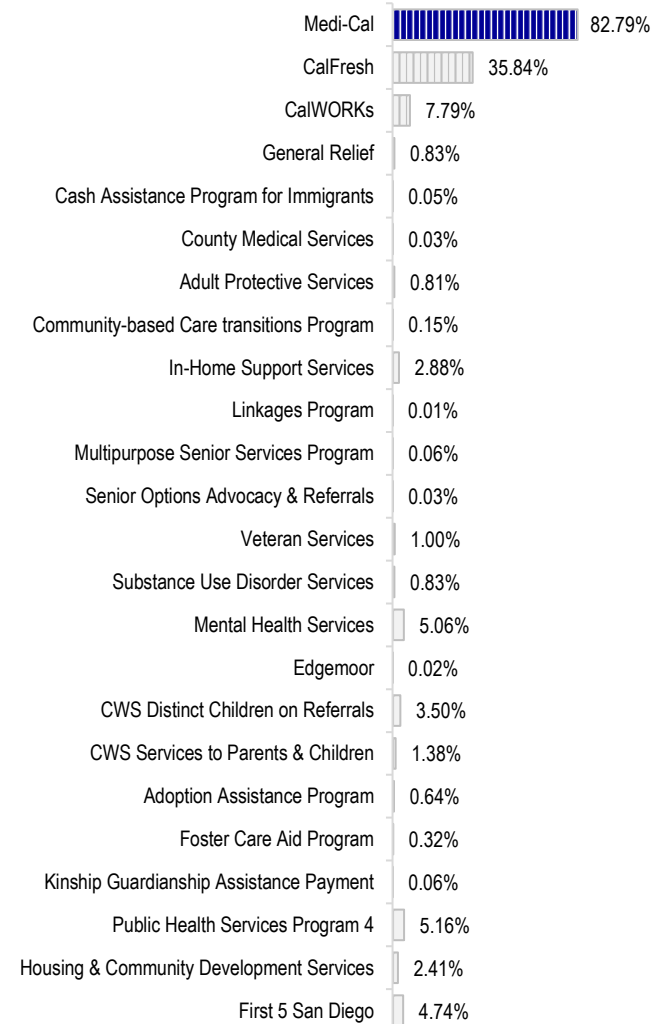
Customers by HHSA Department & First 5 San Diego



Customers by HHSA Region

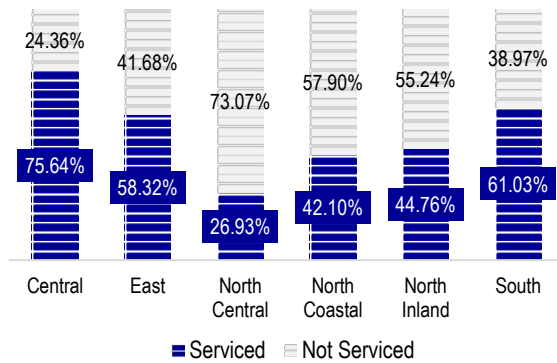


Customers by Program⁵

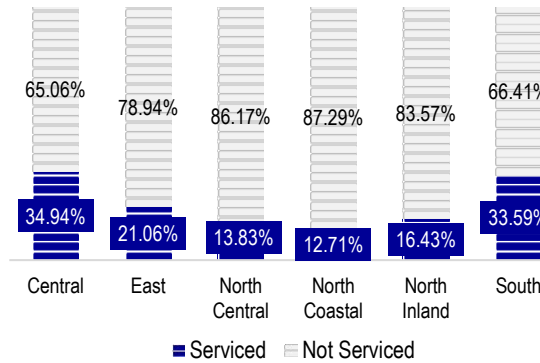


SERVICES / PROGRAM INFORMATION

Customers age 17 & under



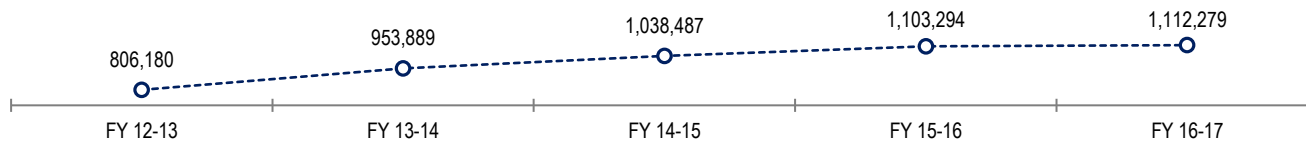
Customers age 65 & over



Note: Customers compared to total region population age 17 & under

Note: Customers compared to total region population age 65+

Customers by Fiscal Year¹

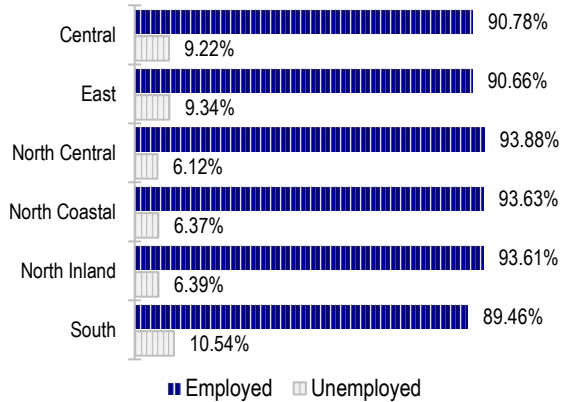


¹ Source: OBI file Unduplicated individuals by program FY 2016-2017 ² Source: American Community Survey (ACS) 5 year estimate 2012-2016 ³ Subregional Area (SRA) ⁴ Individuals may be counted in more than one program
 Note: PHS Services include: Immunizations, TB, STD/HIV, Hansen, Field Services, Refugee Health & California Children Services (FY 2016-2017 is the first year CCS has been included)

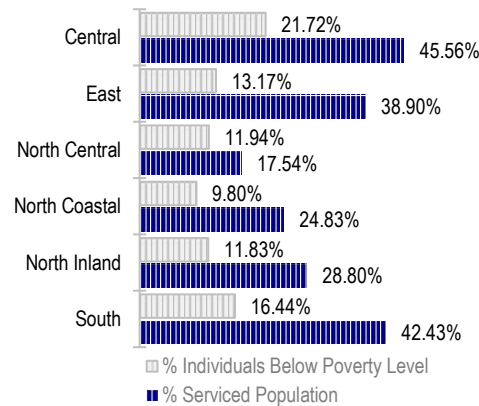
HHSA CUSTOMERS FY 2016-2017¹

| HHSA Central Region | HHSA East Region | HHSA North Central Region | HHSA North Coastal Region | HHSA North Inland Region | HHSA South Region |
|---|----------------------------|---|----------------------------|---|-----------------------------|
| 21.72% Below Poverty Level ² | 9.22% Unemployed | 13.17% Below Poverty Level ² | 9.34% Unemployed | 11.94% Below Poverty Level ² | 6.12% Unemployed |
| 9.80% Below Poverty Level ² | 6.37% Unemployed | 11.83% Below Poverty Level ² | 6.39% Unemployed | 16.44% Below Poverty Level ² | 10.54% Unemployed |

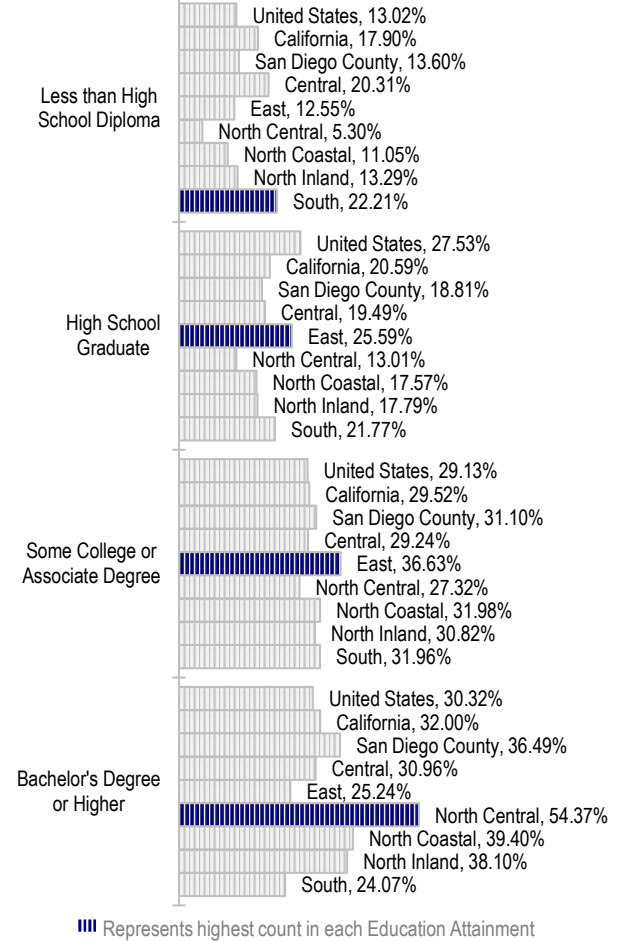
Employed vs Unemployed by Region



Poverty Level vs Customers by Region

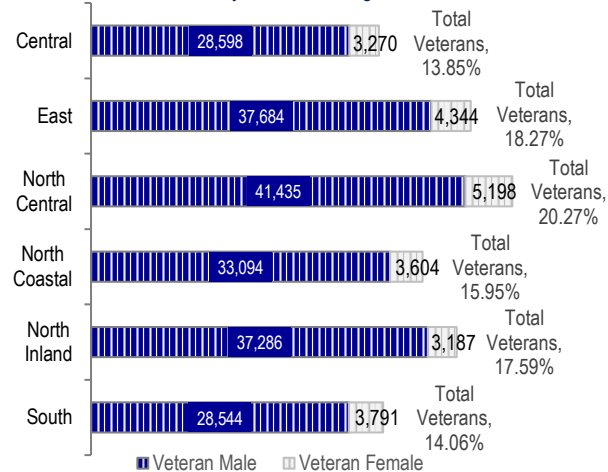


Population Age 25+ Education Attainment

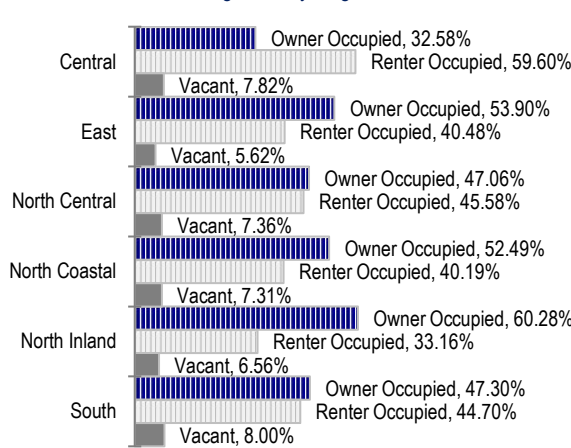


AMERICAN COMMUNITY SURVEY (ACS) INFORMATION²

Veterans by Gender & Region



Housing Units by Regions



| | | | | | |
|---|--|--|--|---|--|
| County Population² 3,253,356 | Male Population² 50.26% | Female Population² 49.74% | Population Age 17 & under² 16.07% | Population Age 65+² 13.18% | Veteran Population² 7.07% |
|---|--|--|--|---|--|

Note: PHS Services include: Immunizations, TB, STD/HIV, Hansen, Field Services, Refugee Health & California Children Services (FY 2016-2017 is the first year CCS has been included)

¹ Source: OBI file Unduplicated individuals by program FY 2016-2017 ² Source: American Community Survey (ACS) 5 year estimate 2012-2016 ³ Subregional Area (SRA) ⁴ Individuals may be counted in more than one program