

**HEALTHY SAN DIEGO  
 JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE  
 MINUTES – January 13, 2022**

**Members/Alternates Present:** Laverne Brizendine, Thomas Coleman, MD, Jack Dailey, Michelle Darnelle, Jennifer Eisberg, Kimberly Fritz, Tina Hendizadeh, Kevin Kandalaft, Greg Knoll (Co-Chair), Kathleen Lang, Sarah Legg, Valerie Martinez, Donald Miller, MD, Nilanie Ramos, James Schultz, MD (Co-Chair), George Scolari, Harriet Seldin, DDS, Kristen Smith, Aaron Starfire, Caryn Sumek, Vivian Urquizu, Janet Vadakkumcherry, Ann Warren, Lindsey Wright  
**HSD Staff Present:** Jamie Beam, Angela Galba-Davis, Sherinna Paguio, Heather Summers, Jennifer Tuteur, MD  
**Guests:** Victoria Floyd, Amelia Kenner-Bringer, Patricia King, Stephanie Gioia, Christy Rosenberg

ITEM	DISCUSSION	ACTION
<b>I. Welcome and Introductions</b>		
	<ul style="list-style-type: none"> <li>• Meeting called to order at 3:00 p.m. by Dr. Schultz.</li> <li>• Introductions were made.</li> </ul>	
<b>II. Public Comment</b>		
	<ul style="list-style-type: none"> <li>• None</li> </ul>	
<b>III. 2022 PRESENTATION TOPICS (Jim Schultz, MD)</b>		
	<ul style="list-style-type: none"> <li>• Future strategic planning topics were discussed. The topics suggested were:               <ul style="list-style-type: none"> <li>-CalAIM - CIE ECM Demonstration</li> <li>-CalAIM Foster Care Pilot</li> <li>-CalAIM AIS - How the AIS population will be affected by CalAIM</li> <li>-CalAIM BHS</li> <li>-Dental Care Provided at Community Clinics</li> <li>-Hospital Association</li> <li>-Office of Homeless Solutions – Housing Disability Advocacy Program</li> <li>-National Diabetes Prevention Program / Grant Programs</li> <li>-HCP/FHCSD - ECM/Community Support</li> </ul> </li> </ul>	
<b>IV. Healthy San Diego (HSD) Subcommittee Reports</b>		
<p><b>Quality Improvement Subcommittee</b>  <i>(Valerie Martinez)</i></p>	<ul style="list-style-type: none"> <li>• <b>Health Education &amp; Cultural/Linguistics Workgroup (HE/CL)</b> <ul style="list-style-type: none"> <li>-Charter was reviewed to ensure activities are relative to the scope within the Charter. Draft was finalized.</li> <li>-Work plan was prepared for the year. It outlines the annual activities and was intentionally kept lean due to immediate need.</li> <li>-The workgroup penciled in another poverty simulation event due to the waiting list from previous event.</li> <li>-Invoices were issued to the health plans for 2022 for \$1,500 per health plan, as it has been in recent years. Once received, over \$47,000 will be in the budget.</li> </ul> </li> </ul>	

	<p>-A platform/system is needed to begin archiving documents. Funds are available for any bandwidth or license needed to begin archiving everything.</p> <ul style="list-style-type: none"><li>● <b>Facility Site Review Workgroup (FSR)</b><ul style="list-style-type: none"><li>-The FSR Workgroup met November 9<sup>th</sup> to discuss the All Plan Letter regarding the new requirements for the facility site review and the medical record review. Comments will be provided to the State to get a final draft by March 1<sup>st</sup>.</li><li>-The workgroup is preparing provider training videos. Randy from Aetna is leading the provider training efforts. The completed facility site review was posted and published. The medical record reviews are pending finalization.</li></ul></li><li>● <b>Consumer Center for Health Education &amp; Advocacy (CCEA)</b><ul style="list-style-type: none"><li>-Overviews and trainings are being conducted for staff related to the Whole Person Wellness (WPW) and Health Homes Program transition, the implementation of Medi-Cal RX or the fee-for-service pharmacy, the disenrollment from Medi-Cal managed care plans and Cal MediConnect members from their health plans if they have Medi-Cal share of cost. In San Diego, less than 80 people were disenrolled.</li><li>-All staff are prepping for the upcoming increase to the Medi-Cal asset limitation. Effective July 2022, the Medi-Cal asset limit for one person will go from \$2,000 to \$130,000.</li></ul></li><li>● <b>Health Plan Workgroup (HPWG)</b><ul style="list-style-type: none"><li>-The Health Plan Workgroup sent treats or cookies to the different ERs in the community to say thank you. The HE/CL Workgroup agreed to collaborate with the HPWG and \$1,500 was approved.</li><li>-The Social Determinants of Health Billing was added as a provider training. The state would like to start this in 2023. Instead of multiple health plan trainings, this will be a collaborative effort.</li><li>-Aging and Independent Services does not foresee issues of the transition of the MSSP and in home support services (IHSS) with the change effective January 1<sup>st</sup>. The state should provide guidance on how the counties and providers can exchange information and work together.</li><li>-The new MOAs are in the process of signing with the County.</li><li>-Dr. Coleman from Maternal, Child and Family Health Services will be asked to attend a future meeting to go over</li></ul></li></ul>	
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	<p>the MOA language and work together on implementation to ensure the requirements of the state are being followed.</p> <ul style="list-style-type: none"><li>● <b>San Diego Regional Center Workgroup (SDRC)</b><ul style="list-style-type: none"><li>-San Diego Regional Center has a new CEO. Carlos Flores has retired after 40 years. The workgroup will meet in the next month.</li></ul></li><li>● <b>Community Based Adult Services Ad Hoc Workgroup (CBAS)</b><ul style="list-style-type: none"><li>-CBAS did not meet this month. Temporary alternative services are continuously being offered.</li><li>-All treatment plans submitted to the managed care plans reflect a hybrid model of offering services remotely and onsite. This was extended through March 31, 2022. In March, the treatment plan will be reviewed to see if patients can be brought back onsite more consistently and routinely.</li></ul></li><li>● <b>California Children Services Workgroup (CCS)</b><ul style="list-style-type: none"><li>-CCS Workgroup had an interim meeting in December to prepare for the CKC transition.</li><li>-The December meeting highlighted 50 patients that were under the wrong service code and using the fee-based program. CCS was able to call and correct.</li><li>-The workgroup also reviewed the interventions provided by Rady's through CKC to ensure there have been no gaps in transition.</li><li>-CCS is facilitating meetings with the managed care plans and Rady's on enrolled members. The first meetings will focus on health plans with had the greatest number of members transitioning from CKC to CCS.</li></ul></li><li>● <b>Health Plan - AIS Workgroup</b><ul style="list-style-type: none"><li>- The meeting will be held next month and will focus on the Multipurpose Senior Services Program (MSSP) transition back to the County. The Department of Health Care Services (DHCS) and the California Department of Aging (CDA) is working to set up systems to ensure continuity in coordination of care, despite there no longer being an agreement. San Diego County was allocated for 500 MSSP slots starting the first of the month and was increased to 600 or 650 slots.</li></ul></li><li>● Jim Schultz brought up the amount of training the state requires for the Heath Plans. This takes up staff time that could be used in other areas. Verne Brizendine proposed to</li></ul>	
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	<p>have the Health Plans to come up with a solution to ensure staff meet requirements without interrupting their work.</p>	
<p><b>Behavioral Health Subcommittee</b> (George Scolari)</p>	<ul style="list-style-type: none"> <li>● Behavioral Health Committee meeting met to review and update the contact cards. Staff was retrained on who should access to the contact cards. The committee also reviewed the latest behavioral health documents pertaining to different Behavioral Health Subcommittee programs.</li> <li>● Judith Yates is no longer the Director for the Behavioral Health Advisory Board but still sits on the board.</li> <li>● As of January 1, 2022, all pharmacy benefits were removed from the health plans. In California, all pharmacy benefits through a single streamlined system called Medi-Cal RX, regardless of if an individual is enrolled for Medi-Cal or Medical Managed Care Plan services. There have been ongoing issues, including flaws in the CoverMyMeds program. There have been attempts to try and fix the issues with Magellan. They have changed the necessary forms and have made it hard for members to use, which causes the pharmacy to reject or completely deny the order. The transition is not going smoothly. A letter detailing all the issues with Magellan will be sent to DHCS.</li> <li>● Behavioral Health Operations Team did not meet. Members briefly discussed the new Student Behavioral Health Incentive Program Task Force.</li> <li>● The new crisis stabilization unit in Vista is Lanterman-Petris-Short Act (LPS) certified. Unit members will be able to place individuals on or off a psychiatric hold for a maximum amount of 24 hours. If an individual is not safe for discharge after 24 hours, the unit can transfer the individual to a psych ward. A contract for a second unit in Escondido will open soon.</li> </ul>	
<p><b>HSD COVID-19 Taskforce</b> (George Scolari)</p>	<ul style="list-style-type: none"> <li>● The workgroup met and discussed important updates regarding COVID-19.</li> </ul>	
<p><b>HSD CalAIM Work Group</b> (George Scolari)</p>	<ul style="list-style-type: none"> <li>● The HSD CalAIM Workgroup met in December for a special presentation and had an open forum to discuss and prepare for the CalAIM transition and focus on Whole Person Wellness. The Health Homes Program is transitioning to Enhance Care Management and Community Supports Services.</li> <li>● The Office to Homeless Solutions presented on the Housing Disability Advocacy Program (HDAP) referrals and how they will function after January 1<sup>st</sup>. These services will be</li> </ul>	

	available to members, including those enrolled in Enhanced Care Management (ECM).	
<b>V. Action Items</b>		
<b>Approval of minutes from previous meeting</b>	<ul style="list-style-type: none"> <li>December 9, 2021, meeting minutes were approved.</li> </ul>	
<b>Continuance of Teleconferencing Meeting Option Pursuant to Government Code Section 54953(e)</b>	<ul style="list-style-type: none"> <li>The continuation of teleconferencing was approved for this committee and subcommittees.</li> </ul>	
<b>VI. Chairs' Reports</b>		
<b>A. Health Services Advisory Board (HSAB) (Co-Chairs)</b>	<ul style="list-style-type: none"> <li>The Nominating Committee decided to keep the current chair. Gregory Knoll will be the vice Chair.</li> <li>There was a presentation on a Live Well Mobile Lab. This was approved by the Board of Supervisors. The mobile lab will be going to school and neighborhood sites for COVID testing.</li> <li>There was an ordinance brought forward on September 15<sup>th</sup> regarding microenterprise home kitchen operations.</li> </ul>	
<b>B. CCI/Cal MediConnect Advisory Committee Update (Greg Knoll)</b>	<ul style="list-style-type: none"> <li>A total of 3,870 people transitioned from Health Homes to Enhanced Care Management. 232 people transferred from Whole Person Wellness.</li> </ul>	
<b>C. Follow-up COVID Surge &amp; Impacts on HEDIS/Preventive Care Visits (Greg Knoll)</b>	<ul style="list-style-type: none"> <li>Most clinics are understaffed due to the overwhelming amount of COVID cases. In person preventative care has been difficult to schedule.</li> <li>-All 7 plans will discuss this issue on a larger scale with California Association of Health Plans (CAHP) and bring this information to the State for better support.</li> </ul>	
<b>VII. CalAIM Reports (Greg Knoll)</b>		
	<ul style="list-style-type: none"> <li>The committee continued to discuss CalAIM implementation status.</li> </ul>	
<b>VIII. Information/Updates (Written or Oral)</b>		
<b>A. Public Health Services (PHS) (Tom Coleman, MD)</b>	<ul style="list-style-type: none"> <li>COVID                             <ul style="list-style-type: none"> <li>-Case Rates have skyrocketed since last month's meeting, with most recent average of daily cases at 10,274.</li> <li>-COVID-19 Confirmed Hospitalizations and ICU patients have continued to increase over the last 30 days, and the last 14 days. There are also a substantial number of non-COVID-19 hospitalizations as well.</li> </ul> </li> </ul>	

	<p>-It is important to emphasize continued vaccination, especially boosters, but also the nonpharmaceutical interventions.</p> <p>-CDC will issue updated masking guidance preference for N95 or KN95 when in public.</p> <p>-As of today, 2,478,773 of eligible San Diegans (&gt;=5 years old) are now fully vaccinated.</p> <p>-Boosters now approved for children 12 and over. This will be critical for Omicron, due to increasing evidence that boosting may provide protection, especially against hospitalization.</p> <p>-There is a considerable spike in cases in children and proportionate lack of vaccination in them. Recent MMWRs are documenting increasing evidence of safety in this population.</p> <p>-Multiple COVID-19 CAHANS over last month: Update #45, 12/15/21 – COVID-19 Vaccine Update: Pfizer Vaccine Age Indication for boosters for 16-17 yos (that’s been changed as well): Update #46, 12/23/21 – COVID-19 Oral Treatment, Paxlovid only for &gt;= 12 yo: Update #47, 12/29/21 – COVID-19 Management of Healthcare Personnel with SARS-CoV-2 Infection: Update #48, 1/11/22 – COVID-19 Management of Healthcare Personnel with SARS-CoV-2 Infection or Exposure temporary guidance from 1/8/22 to 2/1/22 related to updated AFL 21-08. All CAHANS can be found at <a href="https://www.sandiegocounty.gov/content/sdc/hhsa/programs/phs/cahan_san_diego/Alerts.html">https://www.sandiegocounty.gov/content/sdc/hhsa/programs/phs/cahan_san_diego/Alerts.html</a> .</p> <ul style="list-style-type: none"><li>• Yesterday’s Influenza Watch shows 1,262 cases (increased from 535 cases last month, but 81 new cases last week, down from 137 the prior week), 1 death, and 0 outbreaks.</li><li>• Love Your Heart “Week of Action” starts on February 12<sup>th</sup>. There is increasing evidence that hypertension control has been lost during the pandemic; note that hypertension continues to be the most prevalent comorbid condition related to COVID-19 mortality.</li><li>• Perinatal Equity Initiative Implicit Bias Training, now active, meets the requirements of SB 464. There is 2 parts: 1<sup>st</sup> is online and can be completed anytime (45 minutes); 2nd is forthcoming being finalized for this month and will be 90-minute Zoom with registrant discussion and reflection CMEs and CEUs offered, register at <a href="https://SANDiegoIBT.LearnUpon.com">SANDiegoIBT.LearnUpon.com</a>.</li></ul>	
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<p><b>B. Behavioral Health Services/Board Conference</b> (Nilanie Ramos)</p>	<ul style="list-style-type: none"> <li>Behavioral Health Services is going through reorganization of the structure this calendar year and optimizing care by service lines. There will be separate teams for Population Health, Healthcare Oversight, Clinical Design, and a team over Operations. The Operations Team will be broken down by service lines, including homelessness, outpatient clinics, long-term care, and hospitals. These distinct services will have further representation for children, youth, families, and older adults. Population Health Unit was established this past month and will fall under Population Health Officer, Dr. Nicole Esposito. The Population Health Unit will assess obstacles to accessing behavioral health care and identify health disparities. Dr. Kattan recently joined to work closely with primary integration, resources, and services. There will be some significant hiring in the next few months.</li> </ul>	<p><i>Angela to send the BH Advisory Board report to the committee.</i></p>
<p><b>C. Aging and Independence Services</b> (Kristen Smith)</p>	<ul style="list-style-type: none"> <li>The MSSP transition has been successful. Aging and Independence Services (AIS) is waiting for direction from the State regarding information sharing. The initial number of enrollee slots has increased from 550 to 650. AIS is conducting MSSP outreach. More staff will be hired as caseload recommendations have changed. The caseload recommendation is now one social worker per 40 individuals.</li> <li>Adult Protective Services (APS) is a voluntary service. Individuals concerned of an older adult's behaviors can report to AIS, who will send out an APS team to assess the individual and provide them the services they require. The age for eligibility recently changed from 65 to 60. AIS is bracing for the increase in caseload and is in the process of hiring more staff.</li> </ul>	
<p><b>D. Medical Care Services Division/Healthy San Diego Statistics</b> (Heather Summers)</p>	<ul style="list-style-type: none"> <li>Healthy San Diego statistics for November 2021 shows the enrollment numbers have remained steady. Those enrolled in Managed Care total 833,343 and total Medi-Cal enrollment is 927,216. There are 89.9% enrolled in Managed Care.</li> <li>The default rate for San Diego is 42.0% and 39.4% statewide.</li> <li>Eligibility data for December 2021 shows. Calfresh is up overall 9.94% and CalWORKS recipients are seeing an increase of 3.03% from last year. Welfare to work participants, is also up 22.33% from last year. CMS is down 30.43% from last year.</li> </ul>	<p><i>Angela to send the statistics to the committee.</i></p>

<b>IX. Agenda Items For Next Meeting</b>		
	• None	
<b>X. Adjourn</b>		
	• Meeting adjourned by Dr. Schultz at 5:00 p.m.	

**THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MEETING SCHEDULED**

Thursday, February 10, 2022, from 3:00 p.m. to 5:00 p.m.

*Via Zoom*

Minutes recorded and transcribed by Angela Galba-Davis/Brittany Charity-Walker