

**HEALTHY SAN DIEGO
 JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE
 MINUTES – October 14, 2021**

Members/Alternates Present: Laverne Brizendine, Diane Bucon, Michelle Darnelle, Kimberly Fritz, Tina Hendizadeh, Kevin Kandalaft, Greg Knoll (Co-Chair), Sarah Legg, Valerie Martinez, Nilanie Ramos, George Scolari, Harriet Seldin, DDS, Kristen Smith, Aaron Starfire, Caryn Sumeck, Vivian Urquizu, Janet Vadakkumcherry, Ann Warren
HSD Staff Present: Jamie Beam, Grace Choe, Angela Galba-Davis, Chris Lee, Jennifer Tuteur, MD
Guests: Mary Wheeler, Lily Wang, Christy Rosenberg, Elizabeth Whitteker, Erica Leary, Eduardo Chavez, James Rucker, Judith Yates, Michael Bailey, MD, Heather Summers, Stephanie Gioia, Jeff Gehring, Kristie Preston, Carmen Katsavov, Hilary Frazer, Dan Garcia, Merrett Sheridan, Garrick Wong, Patricia King, Jannette Kistler

ITEM	DISCUSSION	ACTION
I. Welcome and Introductions		
	<ul style="list-style-type: none"> Meeting called to order at 3:00 p.m. by Greg Knoll. Introductions were made. 	
II. Public Comment		
	<ul style="list-style-type: none"> None 	
III. Presentation		
	<ul style="list-style-type: none"> An update on Behavioral Health Services was given by Luke Bergmann, PhD, Director of Behavioral Health Services, HHSA. 	
IV. Healthy San Diego (HSD) Subcommittee Reports		
Quality Improvement Subcommittee <i>(Valerie Martinez)</i>	<ul style="list-style-type: none"> Health Education & Cultural/Linguistics Workgroup (HE/CL) The HE/CL Workgroup created a proposed list of topics for funding and/or offering administrative or planning support. The suggested topics include: -Vaccine Hesitancy -LGBTQ Plus Health and Gender Affirming Care -Cultural Competency Training in Refugee and Afghan Culture -Social Determinants of Health and the Impact on Care -Work Workplace Wellness -Supporting the Blood Lead Screening or Fluoride Varnish QI Topics -Population Needs Assessment -Aggregating Data -Partnering with Kick It California to Target Tobacco Cessation -Maternal Health Late Entry into Prenatal Care -Impact from Implicit Bias on Prenatal Care -Behavioral Health-Impact from the Public Health Emergency on Health and Wellness -Medi-Cal Quality/HEDIS Training -Keeping Apprised of All Plan Letters (APL) and Benefit Changes 	

	<p>George Scolari also suggested a topic regarding the Medi-Cal pharmacy benefit carve out through Magellan. Magellan is reaching out to every health plan to set up a meeting with each health plan's list of providers for a training on how to get prescriptions filled. George suggested that we do this with them collaboratively. It would be treated like any other virtual training the HE/CL Workgroup coordinates by connecting Magellan with Valerie Martinez to have Magellan send the flyer and add the health plan logos on the bottom. It can then be sent out to all our distribution lists, including County BHS. The subcommittee agreed with this suggestion.</p> <ul style="list-style-type: none">● Consumer Center for Health Education & Advocacy (CCHEA)<ul style="list-style-type: none">-The MSSP carve out will occur in January 2022. The notices will go out 30 days in advance of the change. The Consumer Center is prepared for calls regarding challenges or questions regarding the notice.-Staff at the Consumer Center has been educated to answer questions regarding Medi-Cal's asset test that will be eliminated by July 1, 2022.-There is concern around misinformation regarding the Cal Medi-Connect (CMC) benefit ending, and there are reports of brokers using this misinformation to encourage individuals to move out of CMC and into other options. Staff has been alerted to watch out for this type of misinformation in the community.● Health Plan Workgroup (HPWG)<ul style="list-style-type: none">-The HE/CL Workgroup will create COVID posters to help with vaccine hesitancy.-There was a discussion on Whole Person Wellness (WPW) regarding the plan to transition individuals from WPW into Enhanced Care Management (ECM). The County and health plans will meet individually to discuss the various cases. The goal is to have Exodus or PATH meet with each beneficiary to explain the transition rather than mail any notices.● San Diego Regional Center Workgroup (SDRC)<ul style="list-style-type: none">-A meeting will be scheduled at the end of the year. The Executive Director, Carlo Flores, is retiring.● Community Based Adult Services Ad Hoc Workgroup (CBAS)<ul style="list-style-type: none">-The CBAS Centers continue to offer remote and on-site services. Each center will determine the number of on-site services they will offer and the available capacity.-The Department of Aging released an All Center Letter in August notifying CBAS that the program attendance requirements of having every member on-site at least once a week by October 31st has been suspended until further notice.	
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	<p>Social workers have been reaching out to members to ensure they are receiving adequate services.</p> <ul style="list-style-type: none"> ● California Children Services Workgroup (CCS) <ul style="list-style-type: none"> -The last Medi-Cal Managed Care meeting was on July 15th, where changes and additions to numbered letters were discussed as well as Medi-Cal RX and CalAIM and their impact on CCS. The next meeting will be on October 21st. -On September 23rd, CCS met with the health plans to discuss the transition of California Kids Care (CKC) back to CCS and a plan was created and finalized. CCS will be attending the Special Care Centers in November, with CKC partners, to ensure patients have chosen a health plan and provide more information. CKC will present their transition plan at the next Medi-Cal Managed Care meeting on October 21st. ● QI Topics <ul style="list-style-type: none"> Blood Lead Screening: Valerie received feedback from the health plans regarding their processes and trainings to improve or increase blood lead screening in children as well as what is being monitored. The next step will be assessing where each health plan is, looking at baseline data, and determining a set of action items. This will assist in the collective determination of a process for target blood screening. Valerie Martinez, Katie McMahon, and Sarah Legg will discuss further offline and invite the health plan QA Directors. Fluoride Varnish: Valerie has not heard back from Nancy Starr, who is leading a program for CDPH to train providers on Fluoride Varnish. Other options discussed by the HE/CL Workgroup include a toolkit instead of a provider training as well as offering creative solutions to inform providers of the requirements and resources or tools to help. 	
<p>Behavioral Health Subcommittee <i>(George Scolari)</i></p>	<ul style="list-style-type: none"> ● Marisa Varond from McAllister Institute gave an update representing the Alcohol and Drug Service Providers Association. She represents 36 different programs. ● Judith Yates gave an update on the Behavioral Health Advisory Board and Tabitha Lang gave an update on the BHS Dashboard. ● The virtual CalAIM Kick-off Event is October 22nd at 2 pm with 200-300 attendees anticipated. ● Rady gave a KidSTART presentation. 	
<p>HSD COVID-19 Taskforce <i>(George Scolari)</i></p>	<ul style="list-style-type: none"> ● The taskforce will continue these meeting. Dr. Tuteur gave a detailed update on COVID-19. 	
<p>HSD CalAIM Taskforce <i>(George Scolari)</i></p>	<ul style="list-style-type: none"> ● Kris Kuntz and Susan Bower gave a presentation on the Regional County Action Plan to prevent and end homelessness in San Diego. 	

	<ul style="list-style-type: none"> • There was a discussion about the CalAIM Enhanced Care Management (ECM) provider certification process. A single certification form was developed for all health plans to select who they want to contract with. • There was a Whole Person Wellness (WPW) update. Currently there are 232 WPW clients. On January 1st, they will be transitioned to the ECM benefit under the Medi-Cal Managed Care Plans. The plan is for their current provider to meet with each client to explain their benefit changes. • There was a presentation on the Mobile Crisis Response Team. 	
V. Action Items		
Approval of minutes from previous meeting	<ul style="list-style-type: none"> • September 9, 2021, meeting minutes were approved as amended. 	
VI. CalAIM REPORTS (Greg Knoll)		
	<ul style="list-style-type: none"> • The committee continued discussion of the CalAIM implementation status. 	
VII. Chairs' Reports		
A. Health Services Advisory Board (HSAB) (Co-Chairs)	<ul style="list-style-type: none"> • A Community Input Workgroup is being discussed. 	
B. CCI/Cal MediConnect Advisory Committee Update (Greg Knoll)	<ul style="list-style-type: none"> • The next meeting is November 3rd. 	
VIII. Information/Updates (Written or Oral)		
A. Public Health Services (PHS) (Tom Coleman, MD)	<ul style="list-style-type: none"> • Dr. Coleman submitted a written report that will be sent to the committee. 	
B. Behavioral Health Services (BHS) (Nilanie Ramos)	<ul style="list-style-type: none"> • The BHS update was covered by Dr. Bergmann's presentation. 	
C. Aging and Independence Services (AIS) (Kristen Smith)	<ul style="list-style-type: none"> • The AIS/Health Plan Workgroup will be meeting to discuss the MSSP transition that will take place on January 1st. • AIS is still involved with COVID response in terms of education for older adult and disability service providers. Telebriefings are held on an ad hoc basis. • AIS continues to work with the County's Vaccine Team on the Homebound Vaccination Program. • The Home Safe Program is open to adult protective service clients who are at risk of homelessness. AIS met with Serving Seniors staff recently. A training will be created for service providers who serve homeless individuals to provide all the tools needed for serving the older population. 	

<p>D. Medical Care Services Division/Healthy San Diego Statistics <i>(Grace Choe)</i></p>	<ul style="list-style-type: none"> • Effective October 1, 2021, AB 361 amended Government Code section 54953 allowing local public agencies to continue teleconferencing without complying with certain Brown Act provisions. A motion is not required for today’s initial meeting. However, at our next meeting, and every meeting moving forward (every 30 days), a motion will be required to continue holding teleconference meetings while a state emergency exists. • The enrollment data for August shows a total of 817,443 enrolled in Managed Care out of 904,581 in Medi-Cal with a steady percentage of 90.4%, which is the same as last month. • The County’s default rate for August is 37%, the State’s rate is at 34%. • For September, Medi-Cal is showing 912,435 recipients and there are 954,343 unduplicated recipients. 	<p><i>Angela will send out the statistical reports to the committee.</i></p>
<p>IX. Agenda Items For Next Meeting</p>		
	<ul style="list-style-type: none"> • Continuance of Teleconferencing Meeting Option Pursuant to Government Code Section 54953(e). 	
<p>X. Adjourn</p>		
	<ul style="list-style-type: none"> • Meeting adjourned by Greg Knoll at 4:45 p.m. 	

THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MEETING SCHEDULED

Wednesday, November 10, 2021, from 3:00 p.m. to 5:00 p.m.

Via Zoom

Minutes recorded and transcribed by Angela Galba-Davis