

**HEALTHY SAN DIEGO  
 JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE  
 MINUTES – February 11, 2021**

**Members/Alternates Present:** Laverne Brizendine, Diane Bucon, Thomas Coleman, MD, Michelle Darnelle, Kimberly Fritz, Brandi Jenkins, Kevin Kandalaft, Greg Knoll (Co-Chair), Kathleen Lang, Valerie Martinez, Sam Moehlig, Kelly Motadel, MD, Jennipher Ohmstede, Nilanie Ramos, James Schultz, MD (Co-Chair), George Scolari, Harriet Seldin, DDS, Alyson Spencer, Caryn Sumek, Vivian Urquizu, Janet Vadakkumcherry, Lindsey Wright  
**HSD Staff Present:** Jamie Beam, Grace Choe, Angela Galba-Davis, Jennifer Tuteur, MD  
**Guests:** Patricia King, Sandy Opsol, Violet Rubio, Melissa Stout-Penn

ITEM	DISCUSSION	ACTION
<b>I. Welcome and Introductions</b>		
	<ul style="list-style-type: none"> <li>Meeting called to order at 3:00 p.m. by Dr. James Schultz</li> <li>Introductions were made</li> </ul>	
<b>II. Public Comment</b>		
	<ul style="list-style-type: none"> <li>None</li> </ul>	
<b>III. Presentation</b>		
	<ul style="list-style-type: none"> <li>A presentation on Kids and COVID was given by Dr. Kelly Motadel, Child Health Officer for HHSA</li> </ul>	
<b>IV. Healthy San Diego (HSD) Subcommittee Reports</b>		
<b>Quality Improvement Subcommittee</b> <i>(Valerie Martinez)</i>	<ul style="list-style-type: none"> <li>Health Education &amp; Cultural/Linguistics Workgroup               <ul style="list-style-type: none"> <li>-The Facility Site Review (FSR) training is ready. The workgroup collaborated with other state managed care health plans for input on the training to develop it into a state-wide training for all PCPs. A vendor was brought in to help compile the presentation and to add visuals and scripting. The FSR workgroup requested the HE/CL workgroup to cover the fee for a total of \$2,240. The other CA health plans will pay their own fees. It was agreed that this training meets the scope of the training. The workgroup is requesting approval to pay the fee. The request was approved by the subcommittee.</li> <li>-The HE/CL workgroup received speaker fee estimates of \$3,000 for the implicit bias training and is requesting approval from the QI Subcommittee. It's a one-time webinar and will not be allowed to be recorded. The cost would cover up to 80 participants. The request was approved by the subcommittee.</li> <li>-The total estimated spending costs for the year is at \$8,240, which also includes some of the larger trainings. The remaining balance is \$29,723.</li> <li>-The County requested to partner on a COVID campaign targeting San Diegans to increase vaccine uptake.</li> </ul> </li> </ul>	

	<p>The County is requesting that the health plans select trusted providers to take professional photos in their clinic settings and provide those to the County Communications Office for the photos to be used as an outreach media campaign and be released on billboards, buses, etc., to encourage people in neighborhoods to get the COVID vaccine. The request to support this campaign was approved in the amount of up to \$2,500.</p> <ul style="list-style-type: none"><li>● Consumer Center for Health Education &amp; Advocacy<ul style="list-style-type: none"><li>-The Consumer Center is continuing to hire more staff.</li><li>-The case managers have received their 1st COVID doses and are about to receive their 2nd doses.</li></ul></li><li>● Health Plan Workgroup<ul style="list-style-type: none"><li>-Mario Morales, from Health Care Options, provided an update at the meeting. George Scolari has agreed to provide him an HSD contact card to identify who to contact from each of the health plans. It seems more people are selecting their health plans instead of defaulting into a plan.</li><li>-Dr. Schultz asked if the health plans could do one training for all the health plans instead of having multiple trainings. The multiple trainings take up a lot of time away from patients.</li><li>--The health plans will try to collaborate on these trainings as much as possible.</li><li>-Martha from SDUSD requested an HSD representative and the health plans agreed to her request.</li></ul></li><li>● San Diego Regional Center Workgroup<ul style="list-style-type: none"><li>-The next meeting will be in March.</li></ul></li><li>● Community Based Adult Services Ad Hoc Workgroup<ul style="list-style-type: none"><li>-The centers and programs are trying to help participants understand the benefits of being vaccinated and to educate and assist them with appointments. The County has gone out to senior apartments and board and care facilities to give vaccinations.</li><li>-The CA Department of Aging is hosting a webinar on what it will look like when we begin offering services onsite. Molly will share more information at future meetings.</li></ul></li><li>● Health Plan - AIS Workgroup<ul style="list-style-type: none"><li>-Most of the discussion was regarding the MSSP agreement that was extended to December 31, 2021 under the CalAIM umbrella.</li></ul></li><li>● California Children Services Workgroup<ul style="list-style-type: none"><li>The CCS guidance relative to the public health emergency was updated. The State extended the fair hearing timeframe to</li></ul></li></ul>	
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	<p>120 days for families to appeal. The County was directed not to close cases unless the client passes away, moves out of the County, ages out of the program, or declines services. This resulted in reopening approximately 1,000 cases.</p> <p>-Medi-Cal RX was discussed at our last meeting and how it will affect CCS families.</p> <ul style="list-style-type: none"> <li>• QI Topics             <ul style="list-style-type: none"> <li>-The committee reviewed the fluoride varnish survey responses. There were 5 responses out of 8 CMOs and 40 providers that were sent the survey. The survey was sent around the same time COVID began, which may explain why only 5 responses were received.</li> <li>-It was suggested to have the survey sent out again on behalf of Dr. Schultz to additional providers and start some of the suggested items in the QI Study to get more information out to the providers regarding this topic.</li> <li>--Dr. Schultz suggested the survey be sent out later in the year.</li> <li>-The subcommittee will discuss another topic to focus on at the next meeting.</li> </ul> </li> </ul>	
<p><b>Behavioral Health Subcommittee</b> <i>(George Scolari)</i></p>	<ul style="list-style-type: none"> <li>• HSD COVID-19 Task Force             <ul style="list-style-type: none"> <li>-Dr. Jennifer Tuteur provided an update on COVID-19.</li> <li>-There was a discussion on who is eligible to receive their COVID-19 vaccine.</li> </ul> </li> <li>• Behavioral Health Subcommittee             <ul style="list-style-type: none"> <li>-Dr. Esposito provided an update on the Drug Organized Delivery System.</li> <li>-Tabitha Lang provided a review of the BHS Dashboard.</li> <li>-There was a Whole Person Wellness (WPW) discussion. WPW is continuing until 12/31/2021, then it will be transitioned with Health Homes into enhanced care management under the CalAIM umbrella.</li> <li>-NAMI will be having a virtual walk in May this year.</li> <li>-There was a presentation from John Laidlaw, Director of Clinical Services, from North County Lifeline. North County Lifeline is a community-based human services organization that serves low-income and underserved populations in San Diego County. They have programs that focus on positive youth development, child abuse prevention and domestic violence intervention, housing and self-sufficiency, behavioral health, and human trafficking victim and survivor services.</li> <li>-Greg Knoll provided an update on Cal Medi-Connect and the Consumer Center.</li> <li>-Caryn Sumek provided an update on the hospitals.</li> </ul> </li> </ul>	

<b>V. Action Items</b>		
<b>Approval of minutes from previous meeting</b>	<ul style="list-style-type: none"> <li>January 14, 2021 meeting minutes were approved as edited.</li> </ul>	
<b>VI. Chairs' Reports</b>		
<b>A. Health Services Advisory Board (HSAB)</b> <i>(Greg Knoll)</i>	<ul style="list-style-type: none"> <li>The Health Services Advisory Board did not meet.</li> </ul>	
<b>B. CCI/Cal MediConnect Advisory Committee Update</b> <i>(Greg Knoll)</i>	<ul style="list-style-type: none"> <li>There was discussion regarding the situation with the dual population and how we are serving them as a community.</li> <li>The Cal MediConnect dashboard and evaluation results were good. Approximately 90% of the health plans are completing their assessments timely.</li> </ul>	
<b>C. Coordination of IHA and SHA Trainings and Forms</b> <i>(James Schultz, MD)</i>	<ul style="list-style-type: none"> <li>The State requires trainings on SHA (Staying Healthy Assessments) and IHAs (Initial Health Assessments). Given that there are 7 health plans and at least that many IPAs, it is not feasible to take staff offline to complete trainings for all health plans and IPAs. Each health plan has their own form to complete that requires multiple staff and dozens of minutes; the process for IHAs takes up to 2 hours per patient. Conducting the training is also costly to the clinics and other Medi-Cal providers. The following ideas were suggested:             <ol style="list-style-type: none"> <li>The health plans agree on a single streamlined form to be used to submit information for the SHA and a single form for the IHAs; the same form for all health plans.</li> <li>The health plans require their contracted IPAs to use the same form.</li> <li>A single annual training on this topic that covers form completion/billing/coding for all health plans and IPAs.</li> </ol> <ul style="list-style-type: none"> <li>-We will leave this item on the agenda until a solution is identified.</li> <li>-The health plans have certain items that must be completed individually due to varying regulations, however, will collaborate where possible.</li> </ul> </li> </ul>	
<b>VII. Information/Updates (Written or Oral)</b>		
<b>A. Public Health Services (PHS)</b> <i>(Tom Coleman, MD)</i>	<ul style="list-style-type: none"> <li><b>COVID-19</b> As of yesterday, the County had 248,861 cases of COVID-19, which is 810 more cases than the previous day. Hospitalizations have decreased by 45% over the last 30 days and 21% over the last 7 days. There is a 24% decrease in COVID-19 confirmed ICU patients over the last 30 days and 11% decrease over the last 7 days. ICU capacity is just below</li> </ul>	

	<p>the threshold of 20%. The County is now at 2,904 deaths; 51 deaths were reported yesterday.</p> <p>-On January 25th, the State lifted the Regional Stay at Home Order and the County is back under the criteria for the Blueprint for a Safer Economy. The latest data from the State Monitoring Metrics on 2/9/21:</p> <ul style="list-style-type: none"><li>--Adjusted Case Rate was 34.2 (42.5 prior week)</li><li>--Unadjusted Case Rate was 35.4 (50.5 prior week)</li><li>--Testing Positivity was 9.1% and Health Equity Testing Positivity was 12.1%</li></ul> <p>-There is now a weekly data report on variant cases. As of 2/10/21, the number of B.1.1.7 variant cases was 139, with 2 hospitalizations and 1 death. It is still anticipated that this will become the dominant strain in San Diego by next month. No other variants have been detected locally (e.g., South African and Brazil).</p> <ul style="list-style-type: none"><li>● Influenza From the February 10<sup>th</sup> Influenza Watch, there have been 682 total cases so far in this flu season, and the County had our 1<sup>st</sup> death. The person was co-infected with SARS-CoV-2. Between 9/6/20 and 1/30/21, there have been 39 cases of co-infection. It's not too late to get a flu shot.</li><li>● CAHAN #24 was promulgated on 1/27/21 regarding an update on the quarantine guidance.</li><li>● MARC (Monoclonal Antibody Regional Center) Monoclonal antibodies have been shown in clinical trials to reduce COVID-19-related hospitalization and ER visits. Effective 2/8/21, a center opened at the Palomar Medical Center Downtown for outpatient treatment for those who live or work in San Diego County (with effort to establish one in south county as well). There is no cost to the patient, regardless of health insurance or immigration status, but a referral from a medical provider is required and the patient must bring a photo ID. The information is available on the <a href="#">Health Professionals website</a>.</li><li>● Vaccines<ul style="list-style-type: none"><li>-On 2/2/2021, CAHAN #25 was released with further clarification regarding Phase 1A, including the addition of prioritized persons to include formal and informal caregivers to the elderly and people with disabilities.</li><li>-A "Vaccine Dashboard" was enabled on the COVID-19 website. In the weekly COVID-19 Watch, the number of COVID-19 vaccinations administered each week is now being included in order to see the trend line.</li></ul></li></ul>	
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<p><b>B. Behavioral Health Services/Board Conference</b> <i>(Nilanie Ramos)</i></p>	<ul style="list-style-type: none"> <li>• BHS and the Hospital Association have been discussing the issue of the hospital surge. With the ER/hospital surges, there have been a number of patients in the hospitals awaiting long-term care placement. Until the patients have the opportunity to transition, those beds are being held up. A deep dive on the current IMDs was completed as well as a review of discharge time and admin days. It was found that bottlenecks were occurring due to the fact that there are not many board and care facilities in San Diego County as well as a halt in admissions into facilities due to COVID-19 outbreaks. With an amendment to an existing contract, BHS was able to increase capacity in one of the board and care facilities to add 9 additional beds. BHS also moved forward with a Board Letter, which was approved, to be able to proceed with a sole source contract for additional board and care facilities. BHS is also looking at additional board and care facilities to contract with.</li> </ul>	
<p><b>C. Aging and Independence Services</b> <i>(Kristen Smith)</i></p>	<ul style="list-style-type: none"> <li>• No Report</li> </ul>	
<p><b>D. Medical Care Services Division</b> <i>(Jennifer Tuteur, MD)</i></p>	<ul style="list-style-type: none"> <li>• No Report</li> </ul>	
<p><b>E. Healthy San Diego Statistics</b> <i>(Grace Choe)</i></p>	<ul style="list-style-type: none"> <li>• Managed care enrollment is at 758,722 and Medi-Cal enrollment is at 834,054. Enrollment in managed care is at 91%.</li> <li>• Default rate is at 37% for San Diego County and 35% for the State.</li> <li>• Medi-Cal recipients are up by 17.74% since last year and up by 17.17% for children.</li> </ul>	<p><i>Angela will send the reports to the committee.</i></p>
<p><b>VIII. Health Care and Legislative Updates</b></p>		
	<ul style="list-style-type: none"> <li>• DHCS released LOI instructions for counties that would like to transition to a local managed care plan model by 2024. This would be an option for San Diego County to transition to a managed care plan model by January 2024. The County and all the health plans would need to agree and submit the LOI to DHCS by March 31<sup>st</sup>, 2021. -This would also require a Board Resolution by March 31<sup>st</sup>, 2021. -Greg is going to discuss this item with Supervisor Fletcher and see if he would be available to speak to this committee.</li> </ul>	

<b>IX. Agenda Items For Next Meeting</b>		
	• None	
<b>X. Adjourn</b>		
	• Meeting adjourned by Dr. James Schultz at 4:56 p.m.	

**THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MEETING SCHEDULED**

Thursday, March 11, 2021 from 3:00 p.m. to 5:00 p.m.

*Health and Human Services Complex*

*Via Zoom*

Minutes recorded and transcribed by Angela Galba-Davis