

**HEALTHY SAN DIEGO
 JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE
 MINUTES – March 14, 2019**

Members/Alternates Present: Diane Bucon, Michelle Darnelle, Kimberly Fritz, Greg Knoll (Co-Chair), Sarah Legg, Valerie Martinez, Krista Riganti, George Scolari, Dean Sidelinger, MD, Kristen Smith
HSD Staff Present: Angela Galba-Davis, Caryn Sumek
Guests: Kisha Semenuk

<i>ITEM</i>	<i>DISCUSSION</i>	<i>ACTION</i>
I. Welcome and Introductions		
	<ul style="list-style-type: none"> • Meeting called to order at 3:00 PM by Greg Knoll • Introductions were made 	
II. Public Comment		
	<ul style="list-style-type: none"> • None 	
III. Healthy San Diego (HSD) Quality Improvement (QI) Subcommittee Report		
<p><i>(Krista Riganti, QI Chair)</i></p>	<ul style="list-style-type: none"> • Health Education & Cultural/Linguistics Workgroup <ul style="list-style-type: none"> -The 2019 workplan and budget were approved. There is currently about \$9,000 in the account. The proposed contribution for 2019 from the health plans is \$1,500 each. There is \$9,000 needed for 2019 activities including the Health Homes and Drug Medi-Cal events. There will be \$10,000 in excess, so if there are any other provider training/events, we should be able to support them. -The workgroup was asked to create a poster to be displayed in the County’s 13 Family Resource Centers. All the health plans are listed in alphabetical order. Extra copies of the poster and handout size flyers were requested to take to presentations and events. There was also a request to provide copies for the Consumer Center. -Next Tuesday, there is a health education event for providers in partnership with the Childhood Obesity Initiative to education providers on infant and toddler feeding cues, with the purpose of preventing childhood obesity. The County’s Child Health Officer, Dr. Dean Sidelinger and Dr. Mary Beth Moran from Rady’s will be speaking at the event. The event is oversold at this time with over 70 people registered. -Erika Spicer is helping to lead a Trauma Informed Care training to providers. The training will be held in October. There is a survey being drafted that will be sent to providers to see what topics are most relevant. 	

	<ul style="list-style-type: none"> ● Facility Site Review Workgroup <ul style="list-style-type: none"> -There was a discussion regarding some of the PCP offices that are not in compliance with DHCS requirements. We are working together to get them into compliance. DHCS and the health plans are working together to revise the DHCS Policy Letter and audit tools. -There was a conversation regarding including the trauma informed screening criteria being added to the revised FSR/MRR audit tool. -We checked in with Rady's. We are still collaborating with them to be compliant with the FSR requirements. -The health plans are working to collaborate to complete Physical Accessibility Review Surveys and share results for High Volume providers. ● Consumer Center for Health Education & Advocacy <ul style="list-style-type: none"> -They submitted their RFP to the County. They are hoping to get a renewed contract with the County. The title of the contract has changed to Behavioral Health Patient Rights Advocacy. -They are looking to expand their medical legal partnerships. They have been a partner with Scripps Health for the last 14 years. They are currently in discussion with a community clinic. ● Health Plan Workgroup <ul style="list-style-type: none"> -The health plans are ready to move forward with the Homeless Management Information Systems. Training will be scheduled in the next two weeks. -ConnectWellSD gave a presentation and the health plans will be determining if they would like to pursue onboarding to be able to use the system. -The health plans are going to explore a collaboration on the DMHC timely access. ● Health Plan - AIS Workgroup <ul style="list-style-type: none"> The meeting was focused on collaboration. We are still moving forward with the MSSP MOA. It is with County Counsel for review. MSSP transition has been pushed back to 2023. ● We reviewed and approved our QI Subcommittee Charter. 	
<p>IV. Healthy San Diego (HSD) Behavioral Health Subcommittee Report</p>		
<p>(George Scolari)</p>	<ul style="list-style-type: none"> ● Alfredo Aguirre, Director-Behavioral Health Services, attended the meeting. His last day with the County is March 28th. 	

	<ul style="list-style-type: none"> • Dr. Nicole Esposito discussed substance use disorder benefits and provided an update on the Drug Medi-Cal - Organized Delivery System implementation. • We discussed the Voluntary Inpatient Detox Benefit. We started a taskforce. We will be working on a couple test cases with UCSD and Sharp Memorial Hospital. • There was an update on WPW and Health Homes. • Marla Kingkade gave a presentation on the San Diego Prescription Drug Abuse Task Force. 	
V. Action Items		
Approval of minutes from previous meeting	<ul style="list-style-type: none"> • The January 10th minutes will be reviewed and approved at the April 11th meeting due to no quorum at today's meeting. 	
VI. Presentation		
	<ul style="list-style-type: none"> • There was a presentation on the Eliminate Hepatitis C Initiative given by Scott Suckow, Executive Director of the American Liver Foundation Pacific Coast Division. 	
VII. Chairs' Reports		
A. Health Services Advisory Board (HSAB) (Co-Chairs)	<ul style="list-style-type: none"> • HSAB has decided to focus on Senior Oral Health Care. We will take this issue to the Board of Supervisors and will also write a white paper. • We completed a white paper that has not been published yet on the number of ethnic minorities that are suffering from chlamydia and other such diseases in San Diego. 	
B. CCI/Cal MediConnect Advisory Committee Update (Greg Knoll)	<ul style="list-style-type: none"> • The last time we met the Ombudsman had not received a payment. We have now been paid. They are extending us for 15 more months. • In February, the Consumer Center had 1,234 calls; 75 of them were CalMediConnect Ombudsman only calls. Year-to-date we've had 188 San Diego MediConnect Ombudsman calls. The areas we are working on right now are advocating on behalf of plan members and dual eligible Medi-Cal MLTSS plan members to help them retain their underlying Medi-Cal. Most of the work is helping consumers resolve something that happened at redetermination. Most of the work after redetermination comes with changes in people's income, for example, they receive a SSI COLA and they go above the eligibility level and get hit with a share of cost or get kicked off the program. We have been helping them get back on the program. Another item has been access to care. 	
VIII. Information/Updates (Written or Oral)		
A. Public Health Services (PHS) (Dean Sidelinger, MD)	<ul style="list-style-type: none"> • We have conducted 6,455 health screenings at the shelter operated by Jewish Family Services for the Rapid Response Network. 	

	<ul style="list-style-type: none"> • Influenza: we are seeing elevated flu detections, with other measures at expected levels. • A follow-up health alert will be sent out after 4 cases of Pseudomonas aeruginosa infection with carbapenem resistance due to Verona integrin metallo-β-lactamase (VIM-CRPA) were identified locally in individuals with previous hospitalizations in Tijuana, Mexico. • A health alert will be going out after 5 unrelated mumps cases in San Diego residents YTD and increased cases of acute parotitis presenting in local ED's. 	
<p>B. Healthy San Diego (Caryn Sumek)</p>	<ul style="list-style-type: none"> • Enrollment in Medi-Cal is up, but Managed Care is down. • Our default rates are about 37%. • Overall CalFresh recipients are down; seniors are up, but kids are down. • CalWORKs is down and General Relief is up. • Total clients enrolled in Medi-Cal is around 918,000. • CMS has 40 clients enrolled. 	<p><i>Angela will send out the statistical reports to the committee</i></p>
<p>C. Medi-Cal Initiatives (Caryn Sumek)</p>	<ul style="list-style-type: none"> • Board Conference Update - A consultant was secured and we are starting to have meetings with key stakeholders. The first update to the Board of Supervisors will be on March 26th. 	
<p>IX. Health Care and Legislative Updates</p>		
	<ul style="list-style-type: none"> • The health plans received communication from DHCS about the Governor's communication regarding enhancing the quality oversight and structure process for health plans. Some items mentioned are the updating the Facility Site Review process, reviewing utilization, adding measures to the External Accountability Set, expanding health care disparities reporting, etc. The minimum performance level for the external accountability will be increased from 25% to 50%, which means that more health plans will have to have corrective action in terms of increasing outcomes of quality measures. The measures will include all CMS measures. 	
<p>X. Agenda Items For Next Meeting</p>		
	<ul style="list-style-type: none"> • None 	
<p>XI. Adjourn</p>		
	<ul style="list-style-type: none"> • Meeting adjourned by Greg Knoll at 4:40 p.m. 	

THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MEETING SCHEDULED

Thursday, April 11, 2018 from 3:00 p.m. to 5:00 p.m.

Health and Human Services Complex

3851 Rosecrans Street, San Diego Conference Room, San Diego, CA 92110

Minutes recorded and transcribed by Angela Galba-Davis