

**HEALTHY SAN DIEGO  
 JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE  
 MINUTES – May 10, 2018**

**Members/Alternates Present:** Dimitrios Alexiou, Mary Benson, Michelle Darnelle, Jeffrey Dziedzic, Kimberly Fritz, Fedra Hassanpour, Reina Hudson, Molly Kintz, Leonard Kornreich, MD (Co-Chair), Sarah Legg, George Scolari, Harriet Seldin, DDS, Dean Sidelinger, MD, Sayone Thihalolipavan, MD, Jennifer Tuteur, MD, Janet Vadakkumcherry

**HSD Staff Present:** Angela Galba-Davis, Caryn Sumek

**Guests:** Gina Cabrera, Kristen Dimou

ITEM	DISCUSSION	ACTION
<b>I. Welcome and Introductions</b>		
	<ul style="list-style-type: none"> <li>• Meeting called to order at 3:00 p.m. by Dr. Leonard Kornreich</li> <li>• Introductions were made</li> </ul>	
<b>II. Public Comment</b>		
	<ul style="list-style-type: none"> <li>• None</li> </ul>	
<b>III. Healthy San Diego (HSD) Quality Improvement (QI) Subcommittee Report</b>		
<p><i>(Krista Riganti, QI Chair)</i></p>	<ul style="list-style-type: none"> <li>• Health Education &amp; Cultural/Linguistics Workgroup (HE/CL)               <ul style="list-style-type: none"> <li>- We had our cervical cancer screening event on May 3rd. We had 32 appointments scheduled for the event. We are still waiting for the final count, but there were 13 clinical breast exams, 22 mammograms, 6 pap tests, and 2 checks for immunizations. Our goal was to provide health education and close care gaps for our members. In total there were 60 people that attended. We had onsite certified translators, vendor booths, and healthy food.</li> <li>- The BH provider training will be moved to 2019. We will work with the BH workgroup to see how we can integrate HE/CL.</li> <li>- The workgroup is planning a Language Access Training in October 2018. The official date is pending to confirm the State representatives' availability.</li> <li>- The workgroup discussed providing CEUs at the provider trainings for BH and Language Access Trainings. Sara Legg is researching to see if we can coordinate the CEUs through Kaiser.</li> <li>- Since we are not having the BH provider training this year, we are looking at other possible events for this year. We are thinking about another clinic event at another location.</li> </ul> </li> <li>• Facility Site Review Workgroup (FSR)               <ul style="list-style-type: none"> <li>- The FSR MOA from each health plan needs to be sent to Krista. Also, she would like any templates of letters. For</li> </ul> </li> </ul>	

	<p>example, any corrective action plan or termination due to failure to comply letters to providers. This is so we can consolidate and make sure we are sending the same letters to providers.</p> <ul style="list-style-type: none"> <li>● Consumer Center for Health Education &amp; Advocacy <ul style="list-style-type: none"> <li>- They are preparing for the Drug Medi-Cal contract and adding more staff and creating a new unit.</li> <li>- There was a State audit and one of the items they looked at was network adequacy/timely access. They asked why we had no appeals and why so few grievances. As a law firm, they are not allowed to troll for clients and coach people to file a grievance.</li> </ul> </li> <li>● Health Plan Workgroup <ul style="list-style-type: none"> <li>- Rady's came to the meeting and talked about the new CCS pilot. We discussed how we can work together and data sharing. They will probably start coming to the Health Plan Workgroup. They will send us a one-pager for clinical staff.</li> <li>- There was a discussion regarding Accountable Communities for Health and if Jeff Dzedzic should still continue attending the meetings.</li> <li>- The Targeted Case Management group came to our meeting and discussed if we possibly need a new MOA in place</li> </ul> </li> <li>● San Diego Regional Center Workgroup <ul style="list-style-type: none"> <li>- We submitted our seven MOUs to DHCS</li> </ul> </li> <li>● Community Based Adult Services Ad Hoc Workgroup <ul style="list-style-type: none"> <li>- They have their first UnitedHealthcare participant receiving CBAS services. Molly is working with Jeff regarding Aetna's CBAS contact(s).</li> </ul> </li> <li>● California Children Services Workgroup <ul style="list-style-type: none"> <li>- QI Project – They did face-to-face interviews with clients and one issue is with filling out the complex paperwork. Carol will send Dr. Green a list of the clinics with pro bono lawyers in order to refer clients.</li> </ul> </li> </ul>	
<p><b>IV. Action Items</b></p>		
<p><b>Approval of minutes from previous meeting</b></p>	<ul style="list-style-type: none"> <li>● April 12, 2018 meeting minutes approved as written</li> </ul>	
<p><b>V. Presentation - SD Accountable Communities for Health (Kitty Bailey, MSW, Executive Director, Be There San Diego)</b></p>		
	<ul style="list-style-type: none"> <li>● Kitty Bailey gave an over view of the San Diego Accountable Communities for Health</li> </ul>	

<b>VI. Chairs' Reports</b>		
<p><b>A. Health Services Advisory Board (HSAB)</b> (Co-Chairs)</p>	<ul style="list-style-type: none"> <li>• Andy Pease gave an overview of the budget</li> <li>• The Exec Director of the Health Officers Associate of California (HOAC) was there to explain the legislation process.</li> <li>• HSAB is now split into subcommittees that include budget, policy, and legislative</li> </ul>	
<p><b>B. CCI/Cal MediConnect Advisory Committee Update</b> (Greg Knoll)</p>	<p>George Scolari reporting</p> <ul style="list-style-type: none"> <li>• One of our consumers brought up the struggles with changing an address with all the different health care organizations pleading to have a system to change it once and it updates all the other organizations.</li> <li>• The new Health Plan - AIS Workgroup was discussed</li> </ul>	
<p><b>C. Behavioral Health Workgroup (BHWG)</b> (George Scolari)</p>	<ul style="list-style-type: none"> <li>• There was an overview of Whole Person Wellness (WPW). We would like to create a new sub workgroup under Healthy San Diego, BHWG called Health Homes Operations Team.                             <ul style="list-style-type: none"> <li>-There was a motion to approve the new Health Homes Operations Team Workgroup. The motion was approved.</li> </ul> </li> <li>• Drug Medi-Cal Organized Delivery System was approved by the Board of Supervisors. All our MOAs were turned into the County.</li> <li>• Dr. Tuteur talked about the DHCS site visit regarding care coordination. The three key items brought up were privacy, data sharing, and fragmented carved-out mental health system and carving it back in. We suggested a whole person and whole family approach.</li> <li>• Piedad Garcia (BHS) gave a presentation on full service partnerships and Assertive Community Treatment (ACT)</li> </ul>	
<b>VII. Information/Updates (Written or Oral)</b>		
<p><b>A. Public Health Services (PHS)</b> (Sayone Thihalolipavan, MD)</p>	<ul style="list-style-type: none"> <li>• A patient had a multi-drug resistant TB in our clinic. We needed a certain drug for treatment. We worked with a health plan and they said we had to get it through the State, but the State rejected it and said to get it through them. We did get it through the drug company, but need to figure out how to get it in the future.</li> <li>-It was suggested to get a peer to peer (physician to physician) approval from the health plan.</li> </ul>	
<p><b>B. Healthy San Diego</b> (Caryn Sumek)</p>	<ul style="list-style-type: none"> <li>• Aetna's total clients as of March are 1,730 and UnitedHealthcare has around 3,500 clients</li> <li>• There is a rate of 99% of clients in managed care</li> <li>• The default rate is 37.1%</li> </ul>	<p><i>Angela to send out the statistics to the meeting</i></p>
<p><b>C. Medi-Cal Initiatives</b> (Caryn Sumek)</p>	<ul style="list-style-type: none"> <li>• The matrix for Whole Person Wellness is in the meeting packet. It is the new State approach, as of last week, to enroll more clients. Please distribute this as appropriate.</li> </ul>	<p><i>Angela to send out the WPW matrix</i></p>

	<ul style="list-style-type: none"><li>• Drug Medi-Cal - We brought on the California Institute for Behavioral Health Solutions. They have a contract with DHCS to perform webinars/trainings for the counties that are participating in Drug Medi-Cal.</li></ul>	
<b>VIII. Health Care and Legislative Updates</b>		
	<ul style="list-style-type: none"><li>• None</li></ul>	
<b>IX. Agenda Items For Next Meeting</b>		
	<ul style="list-style-type: none"><li>• None</li></ul>	
<b>X. Adjourn</b>		
	<ul style="list-style-type: none"><li>• Meeting adjourned by Dr. Leonard Kornreich at 4:30 p.m.</li></ul>	

**THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MEETING SCHEDULED**

Thursday, June 14, 2018 from 3:00 p.m. to 5:00 p.m.

*Health and Human Services Complex*

*3851 Rosecrans Street, San Diego Conference Room, San Diego, CA 92110*

Minutes recorded and transcribed by Angela Galba-Davis