

**HEALTHY SAN DIEGO  
 JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE  
 MINUTES – May 13, 2021**

**Members/Alternates Present:** Laverne Brizendine, Diane Bucon, Thomas Coleman, MD, Michelle Darnelle, Kimberly Fritz, Tina Hendizadeh, Kevin Kandaloft, Greg Knoll (Co-Chair), Kathleen Lang, Sarah Legg, Valerie Martinez, Donald Miller, MD, Jennipher Ohmstede, James Schultz, MD (Co-Chair), George Scolari, Harriet Seldin, DDS, Caryn Sumek, Viviana Urquizu, Janet Vadakkumcherry, Ann Warren

**HSD Staff Present:** Jamie Beam, Grace Choe, Angela Galba-Davis, Sherinna Paguio, Jennifer Tuteur, MD

**Guests:** Eduardo Chavez

ITEM	DISCUSSION	ACTION
<b>I. Welcome and Introductions</b>		
	<ul style="list-style-type: none"> <li>Meeting called to order at 3:00 p.m. by Greg Knoll.</li> <li>Introductions were made.</li> </ul>	
<b>II. Public Comment</b>		
	<ul style="list-style-type: none"> <li>None</li> </ul>	
<b>III. Presentation</b>		
<p><b>Healthy San Diego Statistics</b>  <i>(Grace Choe)</i></p>	<ul style="list-style-type: none"> <li>The total enrolled in managed care is 783,902; 865,494 are enrolled in Medi-Cal. The difference is just a little over 80,000 recipients; 9.4% of recipients are enrolled in Medi-Cal. There are 90.6% enrollment in managed care.</li> <li>There were 5,140 individuals that were auto assigned to a health plan.</li> <li>There were 917,013 unduplicated Medi-Cal recipients.</li> </ul>	<p><i>The statistical reports will be sent to the committee.</i></p>
<p><b>CA Health Care Options</b>  <i>(Mario Morales, San Diego Supervisor Outreach Education, CA HCO/Maximus)</i></p>	<ul style="list-style-type: none"> <li>There was a presentation on CA Health Care Options (HCO) by Maximus.</li> </ul>	<p><i>The presentation will be sent to the committee.</i></p>
<b>IV. Healthy San Diego (HSD) Subcommittee Reports</b>		
<p><b>Quality Improvement Subcommittee</b>  <i>(Valerie Martinez)</i></p>	<ul style="list-style-type: none"> <li>Health Education &amp; Cultural/Linguistics (HE/CL) Workgroup               <ul style="list-style-type: none"> <li>-The Health Homes Smart Goals webinar will be held on May 14<sup>th</sup> at 10 am. The HE/CL workgroup is supporting the webinar and 127 participants have already signed up.</li> <li>-The workgroup is planning a Poverty Simulation for June 24<sup>th</sup>. The plan is to be able to include up to 120 participants and target the Health Homes staff. The workgroup is working with an external entity called Cope, who will help facilitate the simulation.</li> <li>-The Implicit Bias Training is scheduled for August 26<sup>th</sup>. Diana Carr from Health Net is leading the effort and will develop a “save-the-date” flyer.</li> </ul> </li> </ul>	

	<p>-In September, the workgroup is planning an Adverse Childhood Experiences (ACEs) webinar and are working with Aurrera Health who leads the ACEs project for California. Aurrera Health offered to be a guest speaker to brief providers/audience on the current state of ACEs since there is an overabundance of information coming from the State.</p> <p>-The Healthy San Diego team was volunteered to present the pediatric provider toolkit at the Quality Conference, which will be held in October. As the pediatric provider toolkit produced great success, it will be included on the list of potential topics for presentation. The planning committee for the Quality Conference will vote on which topics they would like to see. After voting, the workgroup will be notified if they have been approved to present. The toolkit will need to be updated.</p> <ul style="list-style-type: none"><li>● Facility Site Review (FSR) Workgroup<ul style="list-style-type: none"><li>-The FSR workgroup is working on the FSR portion of the video presentation that was created. The workgroup is revising the provider alert, which is predicted to be shared at the end of this month. Then socializing the YouTube training that the workgroup helped support will begin. The medical record review (MRR) portion should be completed by the end of this month. The link to the MRR portion will be provided soon.</li></ul></li><li>● Health Plan Workgroup<ul style="list-style-type: none"><li>-Dr. Tuteur provided an update on COVID-19. She also discussed the issue of Scripps being hacked and the impressive multi-agency response in the coordination of the care.</li><li>-The school systems are conducting an increased amount of contact tracing due to positive test results in certain zip codes. There is a great effort to vaccinate eligible individuals as quickly as possible. Eligibility is extended to all family members of students. The Jackie Robinson YMCA held a large vaccination event in their neighborhood. It was clarified that speech therapy is included in the individual education plan, otherwise it would be a health plan benefit.</li><li>-AIS is now able to conduct outreach for vaccinating homebound individuals. AIS will provide a flyer to be shared internally and to the community for individuals to start making appointments through 211 San Diego. Today, approximately 700 homebound individuals have been vaccinated.</li><li>-There was discussion regarding the possibility of collaborating with the health plans in the County to conduct outreach either through phones or postcards for redeterminations. There are several options for proposal; however, it must be ensured there is support for individuals to maintain their coverage as redeterminations will potentially restart in January 2022.</li></ul></li></ul>	
--	--	--

	<ul style="list-style-type: none"> <li>• Community Based Adult Services (CBAS) Ad Hoc Workgroup                     <ul style="list-style-type: none"> <li>-On March 23<sup>rd</sup>, there was a phone call between the CBAS centers and the managed care health plans. The main part of the discussion was to see where we are with helping our participants. More than half of participants are already vaccinated.</li> <li>-CBAS received guidance from the Department of Aging, which works closely with the Department of Public Health regarding onsite services. An All Center Letter was released and was forwarded to George to distribute further. The letter provides guidance on how a slow transition to offering services onsite can begin in June. Participants who are due for reassessments in June will need to come in to be reassessed face to face with the entire multi-disciplinary team. Currently, assessments are being completed over the phone with nursing and social work. Moving forward, it will also include physical therapists, occupational therapists, psychologists, and dietitians. The individuals who are due for reassessments in July will come onsite as well. The goal is to have everyone attending at least once a week by the end of October. The biggest challenge right now is transportation due to maintaining 6 feet of distance while participants are on the buses.</li> </ul> </li> <li>• Health Plan - AIS Workgroup                     <ul style="list-style-type: none"> <li>-The MSSP Transition is coming up January 1, 2022. The current MSSP Program that the health plans pay for and have paid for since April 2014, as part of the Coordinated Care Initiative, will end and revert to the County.</li> </ul> </li> <li>• QI Topics                     <ul style="list-style-type: none"> <li>-The committee discussed our two quality improvement studies: fluoride varnish and lead screening. The committee discussed the next steps of the study, including a focus group, gathering data and best practices, and the practices from the health plans. The committee will regroup next month to refine this process.</li> </ul> </li> </ul>	
<p><b>Behavioral Health Subcommittee</b> <i>(George Scolari)</i></p>	<ul style="list-style-type: none"> <li>• There was a presentation on the Cultural Competency Resource Team by Piedad Garcia from Behavioral Health Services.</li> <li>• Several updated contact cards were shared at the meeting. There are now 23 different contact cards between agencies to coordinate care.</li> <li>• Dr. Esposito, the Clinical Director of Behavioral Health Services (BHS) is transitioning to a position as a Population Health Officer and will be looking at more of the big picture. Discussions early on will be about sharing information with each other in unprecedented ways.</li> </ul>	

	<ul style="list-style-type: none"> <li>• There was an update on the CalAIM Workgroup. This coming month, the Executive Director from the McAlister Institute will present on their services. They provide over 60% of all Drug Medi-Cal services in San Diego. Sobering centers are a topic of interest, as the McAlister Institute operates the only sobering center in San Diego.</li> <li>• The NAMI Walk is coming up. The walk will be a virtual event rather than in-person. Many of the health plans have sent in contribution sponsorships.</li> <li>• Aurerra Health Group presented on all the Cal MediConnect trainings. As their contract with Department of Health Care Services (DHCS) ends, the health group will cease providing services and attending committee meetings. San Diego has been identified as the key county in California that works well between behavioral health and Medi-Cal managed care plans. George Scolari was requested to present at the next webinar on the relationship building process and best practices of coordinating care between the Cal MediConnect health plans and the County behavioral health programs in San Diego, as well as the work done since 1998 under this Behavior Health Subcommittee.</li> </ul>	
<p><b>HSD COVID-19 Taskforce</b> <i>(George Scolari)</i></p>	<ul style="list-style-type: none"> <li>• The taskforce was originally created to help the health plan members temporarily housed at the Convention Center. The homeless individuals at the Convention Center have now been moved to other shelters, and the Convention Center now primarily houses migrant children. Activities continue as there are still individuals in County-funded hotel rooms.</li> </ul>	
<p><b>V. Action Items</b></p>		
<p><b>Approval of minutes from previous meeting</b></p>	<ul style="list-style-type: none"> <li>• April 8, 2021 meeting minutes approved.</li> </ul>	
<p><b>Process for Presentations by Providers of Enhanced Care Management/In Lieu of Services</b></p>	<ul style="list-style-type: none"> <li>• Greg Knoll: There have been several requests from enhanced care management/in lieu of services providers that request to present at Healthy San Diego. We want to discuss what are believed to be appropriate presentations. Do we as a committee want to know what is available for our health plan members? Dr. Schultz: It doesn't always have to be in the format of a presentation at this meeting. What's the pleasure of the committee, how do we vet these groups, who do we want to see in front of us, and who do we just want to get information on? George Scolari: The challenge is how do we handle all these requests. I don't think we want HSD to be a place to come and sell a product and yet we need to know about some of these</li> </ul>	

	<p>things. I think HSD should be informed and my personal thought is prioritizing our local stakeholders that are at the table that want to participate first.</p> <p>Kathleen Lang: I agree with George. I think our local partners know our community better. We first must look at what we already have and identify those gaps and put together some sort of matrix around those gaps.</p> <p>Kevin Kandalaft: As one of the health plan CEOs, I agree. I think we should focus on our local based providers, identify where there're gaps and then, if there's a gap that cannot be solved then begin a selective process about allowing providers from out of state.</p> <p>George Scolari: Any request for presentations for services under CalAIM goes to the CalAIM Workgroup and then it is reported here. This could be something for a small health plan email group that answers quickly. If a request comes in, it is sent to the specified group to determine if they want it presented and, if so, then we put them on the next available agenda and then we report back to this committee.</p> <p>-Implementing a basic filter structure was suggested with four or five criteria that the providers would have to meet before being able to present. Something that benefits the patients in the system.</p>	
<p><b>VI. Chairs' Reports</b></p>		
<p><b>A. Health Services Advisory Board (HSAB)</b> (Co-Chairs)</p>	<ul style="list-style-type: none"> <li>• This coming week, the Health Services Advisory Board is going to have a presentation and conversation with Supervisor Nathan Fletcher.</li> <li>• The HSAB board gave approval for TB Control funding and Perinatal Equity Additional funding.</li> <li>• The subcommittee on legislation recommended approving the following bills:             <ul style="list-style-type: none"> <li>-AB 4 Expands Medi-Cal Eligibility</li> <li>-AB 14 Closing the Digital Divide</li> <li>-AB 32 Telehealth</li> <li>-AB 457 Telehealth Bill of Rights</li> <li>-AB 1162 Health Care Coverage: Claims Payments; If a patient is displaced by state of emergency, the health provider must pay all costs.</li> <li>-SB 108 State Healthy Food Access Policy</li> <li>-SB 242 Property Assessed Clean Energy Program; In a state of emergency, the cost of business must be covered at a reasonable rate.</li> <li>-SB 316 Medi-Cal: federally qualified health centers and rural health clinics.</li> <li>-AB 1132 Medi-Cal</li> </ul> </li> </ul>	

<p><b>B. CCI/Cal MediConnect Advisory Committee Update</b> (Greg Knoll)</p>	<ul style="list-style-type: none"> <li>• No Report</li> </ul>	
<p><b>VII. Information/Updates (Written or Oral)</b></p>		
<p><b>A. Public Health Services (PHS)</b> (Tom Coleman, MD)</p>	<ul style="list-style-type: none"> <li>• May 13, 2021, was the first day where there were less than 100 cases reported – this is lowest number of cases per day since May 2020.</li> <li>• The curve is not appreciably different than last month, however the curve notably remains flattened. Unfortunately, there are now over 278,000 cases.</li> <li>• The 13 county triggers are all green, except community outbreaks. The health care and the public health response capacities are operating well.</li> <li>• Based on the Governor’s criteria, all individuals who wish to be vaccinated will be vaccinated. The County vaccine supply is ample. However, there is a reported downturn of people being immunized. The efforts will be to reach people with vaccine hesitancy and increasing the accessibility of vaccinations. There are some mobile events that are being set up in the county.</li> <li>• The B.1.1.7 is the most prominent variant and is at 872 cases; B.1.429 is at 196 cases; P.1 is at 90 cases; and B.1.427 is at 88 cases.</li> <li>• We have had 317 cases post-vaccination, with half of these individuals presenting no symptoms. Just over two out of five were healthcare workers with no hospitalizations or deaths. Even with this variance, the vaccination still seems to have a protective effect.</li> <li>• From the beginning of the year until earlier this week, you can see how dramatically the cases of COVID have decreased as the doses of vaccines administered increased. Vaccination is the way that we will get out of the tunnel completely and get back to the new normal.</li> <li>• There was a CAHAN released today regarding vaccine guidance for 12–15-year-old kids.</li> <li>• The CDC guidance has changed regarding vaccinated people no longer having to wear masks. The CDC is an advisory authority, but the regulatory authority is CDPH or the local Public Health Office Order.</li> <li>• The State issued a travel advisory regarding domestic travel for those that are not vaccinated and those fully vaccinated.</li> </ul>	

<b>B. Behavioral Health Services/Board Conference</b> <i>(Nilanie Ramos)</i>	• No Report	
<b>C. Aging and Independence Services</b> <i>(Kristen Smith)</i>	• No Report	
<b>VIII. Health Care and Legislative Updates</b>		
	• None	
<b>IX. Agenda Items For Next Meeting</b>		
	• None	
<b>X. Adjourn</b>		
	• Meeting adjourned by Greg Knoll at 4:45 p.m.	

**THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MEETING SCHEDULED**

Thursday, June 10, 2021, from 3:00 p.m. to 5:00 p.m.

*Via Zoom*

Minutes recorded and transcribed by Angela Galba-Davis