

**HEALTHY SAN DIEGO  
 JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE  
 MINUTES – June 11, 2020**

**Members/Alternates Present:** Laverne Brizendine, Diane Bucon, Thomas Coleman, MD, Michelle Darnelle, Kimberly Fritz, Kevin Kandalauft, Molly Kintz, Greg Knoll (Co-Chair), Leonard Kornreich, MD (Co-Chair), Kathleen Lang, Valerie Martinez, Jennipher Ohmstede, Nilanie Ramos, Krista Riganti, James Schultz, MD, George Scolari, Harriet Seldin, DDS, Kristen Smith, Caryn Sumek, Janet Vadakkumcherry, Lindsey Wright

**HSD Staff Present:** Jamie Beam, Grace Choe, Angela Galba-Davis, Chris Lee, Jennifer Tuteur, MD

**Guests:** Patricia King, Mary Grace Sadile

<i>ITEM</i>	<i>DISCUSSION</i>	<i>ACTION</i>
<b><i>I. Welcome and Introductions</i></b>		
	<ul style="list-style-type: none"> <li>Meeting called to order at 3:00 p.m. by Greg Knoll</li> </ul>	
<b><i>II. Public Comment</i></b>		
	<ul style="list-style-type: none"> <li>None</li> </ul>	
<b><i>III. Healthy San Diego (HSD) Updates</i></b>		
	<ul style="list-style-type: none"> <li>HSD COVID-19 Taskforce            George Scolari Reporting            -On April 20, 2020, the Healthy San Diego (HSD) COVID Task Force was formed. This group is chaired by George Scolari.            -The purpose of this Task Force is to provide a forum for the Medi-Cal Managed Care Plans, County Mental Health Plan, homeless providers and those staffing the Convention Center to coordinate services.            -The HSD COVID-19 Task Force will serve as a forum to report on activities/issues discussed at the Health Services Capacity Task Force (HSCTF).            -There have been reports of people having issues obtaining home delivered medical supplies. Though this does not apply strictly to Medi-Cal Managed Care members, this group pulled together and all 7 health plans looked into supplies. Results were that this does not seem to be an issue for Medi-Cal Managed Care. In fact, most have at least a 6-month supply of medical supplies for the home.            -The first meeting was held on April 23, 2020 and focused on coordinating care for our Medi-Cal Managed Care members temporarily sheltered at the Convention Center or one of the County funded motel rooms. Health Homes Contact Card was distributed so that staff at the Convention Center or providing case management at one of the motel rooms would have a key contact at each plan and the Mental Health Plan. The health plans were asked if we would provide</li> </ul>	

	<p>transportation from the Convention Center to a County funded motel room. Each plan would look into this since, it's not technically transportation to a covered Medi-Cal benefit.</p> <p>-The second meeting, on May 7, 2020, included an overview of how to access a County funded motel room. All 7 health plans internally discussed providing transportation from the Convention Center to a County funded motel room and all agreed this would be approved. Care coordination was discussed and staff working at the Convention Center asked about creating a Contact Card that can be given directly to clients by the next meeting. Additionally, staff at the Convention Center will start asking clients if they are on a Medi-Cal Managed Care plan during the initial intake process. Plans reported running pharmacy data to make sure members are picking up their medications.</p> <p>-The third meeting was held on May 21, 2020. We confirmed with Convention Center staff that they are asking clients during intake about their health insurance status. The committee also discussed the need for a designated place for pick up when the plans arrange transportation. The plans reported to date no known calls regarding transportation to a County funded motel room. Susan Bower from HHSA Integrated Services stated that along with a hygiene kit, they are now including our general HSD Contact Card. Also on this card, is the new DHCS Medi-Health Line nurse line. DHCS developed this for FFS Medi-Cal. Dr. Tuteur suggested that our new general HSD Contact Card be placed on the County website. Susan Bower stated they would also place it on the homeless website. Lastly, the plans requested to be notified of their members at the Convention Center or in a County funded motel room. PATH and Exodus are now reporting their WPW clients to the plans.</p> <p>-The fourth meeting was held on June 4, 2020. Deborah McIntosh from HHSA discussed testing at the Convention Center and transfers to County funded motels. George restated the fact that all 7 health plans agreed to pay for Taxi's to move members from the Convention Center to a County funded Motel room even though this is not a covered Medi-Cal benefit. Susan Bower from HHSA Integrated Services shared that they are still coordinating with health plans as needed. Dr. Tuteur provided an overview of the Health Services Capacity Task Force for those who were new to our group. Chiara Leroy from HHSA discussed the activities around getting information out into the community. Dr. Tuteur invited</p>	
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	<p>everyone on our Task Force to join the FQHC/Tribal/County Health COVID-19 Zoom meetings held every Thursday at 3:30 p.m. and discussed the Clinical Town Hall led by Dr. Yphantides.</p>	
	<ul style="list-style-type: none"> <li>● Health Education &amp; Cultural/Linguistics Workgroup (HE/CL) Valerie Martinez Reporting -HE/CL is partnering with the American Academy of Pediatrics (AAP) chapter for San Diego and Imperial Counties to create a cobranded provider toolkit for pediatricians. There is a decline in well child visits and vaccinations. The toolkit will include templated scripts, letters, social media graphics and text messages. They are currently being translated into the five threshold languages. HE/CL is waiting on the translations to be completed and then hope to have a final draft next week, including guidance from the State, County, and AAP. HE/CL is planning to host a webinar to show providers how to use the materials. This will be distributed county-wide and on the County’s website. CDPH will also be reviewing and giving feedback and insurance that this guidance is consistent. --Kim Fritz – The plans are being asked by DHCS to do an outbound call July thru August to encourage clients to get the well child visits and immunizations.</li> <li>● Facility Site Review Workgroup (FSR) Krista Riganti Reporting -The FSRs have not been able to be completed since March due to COVID-19. DHCS provided an update that they are going to postpone the all plan letter 20-006 for 6-months after the lift of the COVID-19 emergency restrictions. In the meantime, the workgroup is doing some modified virtual FSR audits. HE/CL is working on a web-based training in the upcoming months. It’s not only San Diego, but it’s state-wide now. The workgroup will send out communication to the providers as soon as we hear from DHCS of the implementation date.</li> <li>● BHWG Operations Work Team Meeting Nilanie Ramos Reporting -The work team has been meeting once a month. Some of the topics discussed were the transportation benefits, testing and tracing. Thank you to George Scolari for updating the contact cards.</li> </ul>	

	<ul style="list-style-type: none"> <li>• Other  Greg Knoll - Dr. Schultz sent the chairs an email regarding an issue they have been having. About 40-50% of our clients don't have the technology to conduct business with us. How can we close the digital divide? Also, Janet Vadakkumcherry sent an email about UCSD termination of Molina, Health Home updates, and DHCS updates. Greg recommended adding to July's agenda for discussion.  -Dr. Schultz commented that 20-40% of patients are not able to do a video visit. A lot of our patients do not have a smart phone or computer, or they don't have data plans. The time-sensitive issue is that physicians are now getting reimbursed for telephone/video visits because under the emergency declaration, the HIPAA rules are relaxed. If the emergency declaration ends on June 30<sup>th</sup>, physicians will not be able to maintain live visits with social distancing. Is there a way to request, at the state level, to continue the emergency declaration and still be able to do the video and telephone visits until the social distancing requirements are lifted?  --Greg Knoll will email Nick Macchione and Nathan Fletcher to encourage the state to continue the emergency declarations and allow the patients' visits via video and calls.  --Dr. Kornreich will contact the Health Services Advisory Board and connect Dr. Schultz with them.</li> </ul>	
<b>IV. Action Items</b>		
<b>Approval of minutes from previous meeting</b>	<ul style="list-style-type: none"> <li>• February 13 and March 12 meeting minutes are approved as written.</li> </ul>	
<b>V. Chairs' Reports</b>		
<b>A. Health Services Advisory Board (HSAB) (Co-Chairs)</b>	<ul style="list-style-type: none"> <li>• The board discussed the new strategic plan that's in process.</li> <li>• The County is going to setup another treat/advance.</li> </ul>	
<b>B. CCI/Cal MediConnect Advisory Committee Update (Greg Knoll)</b>	<ul style="list-style-type: none"> <li>• No meeting this month. The next meeting is scheduled for August 5<sup>th</sup> but will be moved to September.</li> </ul>	
<b>C. July/August Meeting Schedules</b>	<ul style="list-style-type: none"> <li>• Greg Knoll proposes that the July meeting be a full two hours.</li> <li>• This meeting will be dark in August.</li> </ul>	
<b>VI. Information/Updates (Written or Oral)</b>		
<b>A. Public Health Services (PHS) (Tom Coleman, MD)</b>	<ul style="list-style-type: none"> <li>• COVID-19 - The coronavirus website (<a href="http://coronavirus-sd.com">coronavirus-sd.com</a>) has the most up to date information. As of yesterday, we had 8,837 cases, 108 more than the previous day and 305 deaths, which is 4 new deaths from the previous day. About 53% are in the 20-49 years old age group. It's about 51% females and 49% males. There have been 1,447 (16%) cases hospitalized</li> </ul>	

	<p>and 410, about 1 in 20, have been admitted to the ICU resulting in 28% of those hospitalized. We are in stage 2, per the governor, of reopening with stage 3 in the works. The guidance for school reopening came from the state health dept last Friday. The County is working with the San Diego Office of Education to work on local guidance. The four primary strategies for businesses to reopen are hygiene/sanitation, face coverings, physical distancing and temperature/symptom checks. There will be a CAHAN later today regarding the T3 Initiative (Test, Trace, and Treat). Nick Macchione will be leading T3, so Dean Arabatzis will be the Acting Director of the Health and Human Services Agency. Last week the Board of Supervisors approved 13 criteria to monitor the reopening. If three of those measures are not met, it could determine whether the Health Officer needs to modify the reopening.</p> <ul style="list-style-type: none"> <li>• There was a CAHAN released today and we had our 1<sup>st</sup> death related to e-cigarette or vaping use-associated lung injury (EVALI). There have also been three other cases in the last month.</li> </ul>	
<p><b>B. Behavioral Health Services/Board Conference</b> (Nilanie Ramos)</p>	<ul style="list-style-type: none"> <li>• No Report</li> </ul>	
<p><b>C. Aging and Independence Services</b> (Kristen Smith)</p>	<ul style="list-style-type: none"> <li>• AIS is watching the budget and doing a lot of COVID-19 related response and education for older adults who are still recommended to stay home even though the County is reopening. We have resources, including the new resources for food, listed on our website (<a href="http://Aging.sandiegocounty.gov">Aging.sandiegocounty.gov</a>). On the community sector page of the County’s COVID-19 website (<a href="http://Coronavirus-sd.com">Coronavirus-sd.com</a>), there is also a sector for older adults and disability service providers. AIS is also doing telebriefings on a regular basis.</li> </ul>	
<p><b>D. Medical Care Services Division</b> (Jennifer Tuteur, MD)</p>	<ul style="list-style-type: none"> <li>• No Report</li> </ul>	
<p><b>E. Healthy San Diego Statistics</b> (Jennifer Tuteur, MD)</p>	<ul style="list-style-type: none"> <li>• No Report</li> </ul>	<p><i>The statistical reports will be emailed to the committee.</i></p>

<b>VII. Agenda Items For Next Meeting</b>		
	<ul style="list-style-type: none"><li>-UCSD's termination of Molina effective July 1, 2020</li><li>-Health Homes updates</li><li>-DHCS updates</li><li>-State budget</li><li>-Medi-Cal reimbursement for phone and video visits/Telehealth</li></ul>	
<b>VIII. Adjourn</b>		
	<ul style="list-style-type: none"><li>• Meeting adjourned by Greg Knoll at 4:10 p.m.</li></ul>	

**THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MEETING SCHEDULED**

Thursday, July 9, 2020 from 3:00 p.m. to 5:00 p.m.

*Zoom/Call*

Minutes recorded and transcribed by Angela Galba-Davis