

**HEALTHY SAN DIEGO
 JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE
 MINUTES – June 14, 2018**

Members/Alternates Present: Diane Bucon, Denise Foster, Kimberly Fritz, Reina Hudson, Leonard Kornreich, MD (Co-Chair), Sarah Legg, Carol Neidenberg, Jennipher Ohmstede, Krista Riganti, George Scolari, Dean Sidelinger, MD, Kristen Smith, Jennifer Tuteur, MD, Judith Yates
HSD Staff Present: Gina Cabrera, Angela Galba-Davis, Caryn Sumek
Guests: Nadia Pugh, Stan Shah, Jill Webber

<i>ITEM</i>	<i>DISCUSSION</i>	<i>ACTION</i>
I. Welcome and Introductions		
	<ul style="list-style-type: none"> Meeting called to order at 3:00 PM by Dr. Leonard Kornreich Introductions were made 	
II. Public Comment		
	<ul style="list-style-type: none"> None 	
III. Healthy San Diego (HSD) Quality Improvement (QI) Subcommittee Report		
<i>(Krista Riganti, QI Chair)</i>	<ul style="list-style-type: none"> Health Education & Cultural/Linguistics (HE/CL) Workgroup <ul style="list-style-type: none"> -Kaiser provided information on the CEU process and the HE/CL workgroup can offer CEUs at future provider trainings. The workgroup will submit an application to provide CEUs for the upcoming language access training. -Health Net updated the workgroup on the HEDIS event held at the Imperial Beach Community Clinic (IBCC). There were 30 visits completed. IBCC is looking to increase visits and is willing to dedicate a provider at a second event. They suggested an evening or weekend event. -The workgroup is to host a language assistance provider training on the State requirements. We are looking at the possibility of providing incentives by covering the cost of their \$60 assessment fees. -The workgroup discussed the DHCS audit findings from the health plans' audit. Health Net has requested to include the health plans on all training materials for use when submitting documentation for audits. -The workgroup is planning a health education event in 2019. The possible topics are breast feeding, nutrition, and obesity. Facility Site Review (FSR) Workgroup <ul style="list-style-type: none"> -The workgroup discussed the interpretive services event and how FSR can support it in alignment with HE/CL. We will bring it to the state level Site Review Workgroup in July where DHCS staff are present. 	

	<p>-The workgroup is contemplating incorporating Rady's into the site reviews. All of their pediatrician sites are contracted with one of the health plans. Their pilot membership is capped at 400, so their sites would be small based on membership. Our recommendation to DHCS would be that we would be happy to own the process as long as Rady's collaborates, attends our meetings, and knows the status of their provider offices. We would support Rady's, but it's DHCS's decision regarding FSR.</p> <ul style="list-style-type: none">● Consumer Center for Health Education & Advocacy<ul style="list-style-type: none">-The Consumer Center/Legal Aid Society had their County audit which is a site and chart audit. They looked at about 30 charts. It came down to access to care and why we had no appeals. Any denials we get are now appeals and no longer grievances. As of July 1st, things will be different and there will be more paperwork for us.-Our contract for Drug Medi-Cal was signed this week. It will be effective on July 1st. We are hiring more staff.-We are working on best practices for a warm handoff for clients when they are transitioned to a new provider● Health Plan Workgroup<ul style="list-style-type: none">-There was a discussion with Susan Bower regarding the health plans and the Homeless Management Information System (HMIS). The health plans will look into getting access to this system. This will help us locate our homeless clients. A HMIS representative will come to their next meeting. We then would need to sign an agreement to have access to their data.-We decided to table the MOU/MOA discussions for now-The MSSP contract is close to being completed and may be sent to DHCS today. Once the State reviews, it will go to County Counsel.-The Aging Summit is June 28th and will be held at the Town and Country Hotel.● San Diego Regional Center Workgroup<ul style="list-style-type: none">-We held a conference call to check in with the workgroup. We are on track and no one had any issues.● California Children Services Workgroup<ul style="list-style-type: none">-We will have the list of client names July 1st. The contract is not finalized yet.● Health Plan - AIS Workgroup<ul style="list-style-type: none">-No Report● Health Homes Workgroup<ul style="list-style-type: none">-We have not had a meeting yet. There is a kick-off event on July 23rd. The meeting is limited on attendees, so we plan to have a bridge line available.	
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	<ul style="list-style-type: none"> ● Access and Availability Discussion -The QI committee discussed the definition of access as time and distance (how far providers are away from members), appointment availability, physical access for the disabled, communication access (website), health literacy, transportation, etc. -We plan on identifying goals and share best practices. The workgroup will bring their top five access issues to the next meeting, so we can focus on those to start with. 	
IV. Action Items		
Approval of minutes from previous meeting	<ul style="list-style-type: none"> ● May 10, 2018 meeting minutes were approved 	
V. Presentation		
	<ul style="list-style-type: none"> ● There was a presentation regarding Oral Health Services at Federally Qualified Health Centers by Nicole Howard, Executive Vice President and Mary Ann Bundang, Program Manager, Health Quality Partners of Southern California 	
VI. Chairs' Reports		
A. Health Services Advisory Board (HSAB) <i>(Co-Chairs)</i>	<ul style="list-style-type: none"> ● There was a discussion regarding the Getting to Zero program 	
B. CCI/Cal MediConnect Advisory Committee Update <i>(Greg Knoll)</i>	<ul style="list-style-type: none"> ● No report 	
C. Behavioral Health Workgroup (BHWG) <i>(George Scolari)</i>	<ul style="list-style-type: none"> ● Whole Person Wellness (WPW) was discussed ● We have a new Health Homes Workgroup. We have not had a meeting yet. There is a kick-off event on July 23rd. The meeting is limited on attendees, so we plan to have a bridge line available. ● Carol gave an update on the Cal MediConnect Ombudsman Program update. Calls remain about the same. They had 85 calls last month, 63% of the calls were questions regarding what the program is about. None of the calls were about problems with the four Cal MediConnect health plans. ● Drug Medi-Cal Organized Delivery System – We developed a new quick guide. It should be up on Optum’s website in a week. ● There was a IHOT presentation 	

VII. Information/Updates (Written or Oral)		
<p>A. Public Health Services (PHS) (Sayone Thihalolipavan, MD)</p>	<ul style="list-style-type: none"> • Dr. Tuteur <ul style="list-style-type: none"> -We met to discuss the 2nd Line TB medication authorization process. Dr. Graves has put together guidelines when prescribing. She came up with 22 medications that they prescribe. Four of them didn't require prior authorization. Some of these are 18-24 month treatments, so they were denied due to the length of time. One suggestion is to have a gold card on some TB medications that require no prior authorizations or quantity limits by the health plans when requested by approved PHS staff. The next step is to meet with pharmacy reps from the health plans. -George suggested a conference call with the TB MOU liaisons/HP Pharmacy Directors and the HP PPM. • Dr. Sidelinger <ul style="list-style-type: none"> -Rady's is still going live July 1st. There is no patient list and the contract has not been signed yet. Most or all of the kids are not going to have care transitions because they are already at Rady's. -We have the highest case rate of pertussis in infants. Part of it might be our better reporting methods, but we need to work to get these numbers down. It is believed that the Tdap vaccine is more effective if given during the 27-36 weeks of pregnancy. I'd like to do an outreach to you to see what your rates are and see if we can find best practices. 	
<p>B. Healthy San Diego (Caryn Sumek)</p>	<ul style="list-style-type: none"> • There are 99.5% in managed care • The default rate is 36% • The enrollment rates for Calfresh, Calworks, and CMS are down 	<p><i>Angela to send the statistics to the committee</i></p>
<p>C. Medi-Cal Initiatives (Caryn Sumek)</p>	<ul style="list-style-type: none"> • Next month, Dr. Esposito will come and give an update on the Drug Medi-Cal Organized Delivery System 	
VIII. Health Care and Legislative Updates		
	<ul style="list-style-type: none"> • None 	
IX. Agenda Items For Next Meeting		
	<ul style="list-style-type: none"> • None 	
X. Adjourn		
	<ul style="list-style-type: none"> • Meeting adjourned by Dr. Leonard Kornreich at 4:30 p.m. 	

THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MEETING SCHEDULED

Thursday, July 12, 2018 from 3:00 p.m. to 5:00 p.m.

Health and Human Services Complex

3851 Rosecrans Street, San Diego Conference Room, San Diego, CA 92110

Minutes recorded and transcribed by Angela Galba-Davis