

**HEALTHY SAN DIEGO
 JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE
 MINUTES – September 10, 2020**

Members/Alternates Present: Verne Brizendine, Thomas Coleman, MD, Michelle Darnelle, Kimberly Fritz, Kevin Kandalaft, Greg Knoll (Co-Chair), Kathleen Lang, Valerie Martinez, Donald Miller, MD, Jennipher Ohmstede, Krista Riganti, George Scolari, Harriet Seldin, DDS, Kristen Smith, Caryn Sumek, Janet Vadakkumcherry, Lindsey Wright
HSD Staff Present: Grace Choe, Angela Galba-Davis, Jennifer Tuteur, MD
Guests: Charmaine Bucton, Patricia King, Kelly Motadel, MD

ITEM	DISCUSSION	ACTION
I. Welcome and Introductions		
	<ul style="list-style-type: none"> • Meeting called to order at 3:00 p.m. by Greg Knoll. • Introductions were made. 	
II. Public Comment		
	<ul style="list-style-type: none"> • None 	
III. Presentation		
	<ul style="list-style-type: none"> • There was a presentation regarding In Home Supportive Services (IHSS) by Elsa Caprioglio, IHSS Manager, and Maria Molina-Melendez, IHSS Social Work Supervisor, from Aging and Independence Services. 	
IV. Healthy San Diego (HSD) Subcommittee Reports		
<p>Quality Improvement Subcommittee <i>(Krista Riganti)</i></p>	<ul style="list-style-type: none"> • Health Education & Cultural/Linguistics Workgroup <ul style="list-style-type: none"> -The workgroup was invited to present the Pediatric Care Toolkit at the CA Primary Care Association, which may result in state-wide utilization of the toolkit. The workgroup is reviewing outcome measures of the toolkit to have an impact on preventative healthcare with wellness visits and vaccines. -There are two trainings being discussed: Implicit Bias, which will be for the provider network, and the Facility Site Review (FSR) training, which is still planned for November 2020. There was a request for the Implicit Bias training to focus on and include maternal delivery outcome disparities among persons of color and/or other minorities. • Facility Site Review Workgroup <ul style="list-style-type: none"> -In light of COVID and DHCS directions to suspend on-site audits for FSR, Health Plans continue to meet and discuss how to frame recommendations to DHCS regarding the future state of virtual audits, how to maintain the FSR program during the COVID PHE, and implementing the requirements of the All Plans Letter (APL) 20-006. The goal is to have the recommendations prepared for the next DHCS site review workgroup meeting. 	

	<ul style="list-style-type: none">-The workgroup continues to focus on the FSR provider training program for the APL 20-006. The training has evolved and has become state-wide. The training will be segmented and plans are in motion to make the training available on YouTube and/or Health Plan websites.-The workgroup is working on the HSD policies again. The goal is to have them completed by the end of the year.-There is discussion of a new chair for this workgroup as well as a possible co-chair, to be filled by January 2021.● Consumer Center for Health Education & Advocacy<ul style="list-style-type: none">-The Consumer Center is fully staffed. Offices will be closed until February 2021. Most of the staff are working remotely.-The Center has 5 case managers that are funded by the County serving Behavioral Health (BH) clients. There are 2 additional case managers working for the Housing Teams. The goal is to keep individuals housed, especially now during the pandemic. The Center is fortunate to have emergency funds available from the County to help individuals with BH conditions and also recently diverted some funds from the West Foundation for individuals over 60. The funds were used for a variety of items like rent, groceries, and other necessities.-The Center has a new attorney, Lauren Wong, who started in July.-Calls have been down by approximately 35% compared to last year. Calls are picking up now, possibly due to a moratorium on negative actions on Medi-Cal beneficiaries. The Center is still receiving improper billing cases, some related to long-term care and some related to ancillary providers.● Health Plan Workgroup<ul style="list-style-type: none">-A meeting was held yesterday to discuss urgent care needs in South East San Diego. Currently, community members must travel outside their area to obtain urgent care services with just a couple of clinics that offer after hours care. The workgroup will continue to discuss how they can partner with community members to meet their needs.● San Diego Regional Center Workgroup<ul style="list-style-type: none">-There have not been any recent meetings, but a meeting will be held next month.● Community Based Adult Services (CBAS) Ad Hoc Workgroup<ul style="list-style-type: none">-The workgroup had an emergency meeting and met with the health plans to discuss how to move forward during COVID. Many of the centers closed mid-March. The population served consists of the chronically/medically ill and seniors, who were	
--	--	--

	<p>asked to shelter in place. The Governor deemed the staff as essential workers and requested the centers continue providing services, but not in congregate settings. As a result, the CA Dept of Aging implemented a temporary program called CBAS TAS (Temporary Alternative Services). The centers are now providing services telephonically with nurses and social workers making phone calls, performing wellness checks, providing counseling, monitoring for vital signs, providing medical equipment for homes, etc. Some centers are also providing meal delivery services. Collaboration with the health plans has resulted in a seamless process.</p> <ul style="list-style-type: none">-The 10% rate restoration payments will start arriving in the next couple of weeks or months.● California Children Services (CCS) Workgroup<ul style="list-style-type: none">-The last meeting was held in July and the next meeting will be held in October.-CCS has largely moved to teleworking and e-based work. The plan is to reopen offices to the public when appropriate. Staff are available by either phone or email and are focused on COVID activities. CCS is still maintaining the caseload turnaround time.-During the meeting, there was discussion of changes to CCS and the items suspended during this health emergency, as well as Medi-Cal RX, which is the fee for service for pharmacy benefits coming in January, and the effect it will have on CCS and the health plans.● Health Plan - AIS Workgroup<ul style="list-style-type: none">-There will be a meeting in November following the CCI/Cal MediConnect meeting to discuss the Multipurpose Senior Services Program (MSSP) agreement that was set to expire 12/31/20. The agreement will be extended to 12/31/21.-Once IHSS was removed as a health plan benefit, the program lost its capacity to have a dedicated care coordination unit. This will be discussed at the next meeting.● QI Subcommittee Chair<ul style="list-style-type: none">-Krista Riganti will continue to be chair of the QI subcommittee until February 2021.-George Scolari nominated Valerie Martinez as the new co-chair of the QI Subcommittee starting today and in February, Valerie will become Chair. The nomination was seconded by Sarah Legg.-The subcommittee voted and approved the nomination. There were no objections.	
--	--	--

	<ul style="list-style-type: none"> ● QI Project-Fluoride Varnish Application <ul style="list-style-type: none"> -Fluoride Varnish Application: A survey was created via SurveyMonkey to find out what PCP providers already know and are doing regarding fluoride varnish applications. The survey was sent out in March 2020 (around the start of COVID) and there were no responses received from PCP providers. -Due to COVID, the survey will be put on hold and will be revisited next year when providers have the capacity to respond. -Valerie Martinez suggested sending the survey out on behalf of the HE/CL workgroup, as they tend to have a good response rate from providers. 	
<p>Behavioral Health Subcommittee (George Scolari)</p>	<ul style="list-style-type: none"> ● HSD Behavioral Health Subcommittee <ul style="list-style-type: none"> -The subcommittee held its first meeting since March. -The HSD BH contact cards were reviewed. -Dr. Nicole Esposito updated the committee on the Drug Medi-Cal Organized Delivery System. -There is a new standing agenda standing item: Behavioral Health Advisory Board. Judith Yates provided an overview of their Board. -Whole Person Wellness was discussed. -Health Homes Workgroup is now the CalAIM Workgroup. The first meeting will be held this month since March via Zoom. -Nilanie Ramos provided an overview of County BHS and their Systems of Care Council. -Jack Dailey gave a presentation on how much the customer service centers know about the Consumer Center. -There was a Cal MediConnect update and discussion of the opioid treatment program benefit. ● HSD COVID Taskforce <ul style="list-style-type: none"> -The health plans continue to cover transportation for persons sheltering at the Convention Center, or quarantining at the Public Health hotels, although it is not a covered Medi-Cal benefit. Persons receive COVID-related education/services and testing at these sites. 	
<p>V. Action Items</p>		
<p>Approval of minutes from previous meeting</p>	<ul style="list-style-type: none"> ● July 9, 2020 meeting minutes were approved. 	

VI. Chairs' Reports		
<p>A. Health Services Advisory Board (HSAB) (Co-Chairs)</p>	<ul style="list-style-type: none"> • The Board is preparing for the advance this year and will discuss the strategic plan and implementation of the objectives. The health objective for this year is oral health care for seniors. • HSAB generated a letter to the BOS and HHS Management in support of the County's Public Health Officer, Wilma Wooten, and the PHS Staff. 	
<p>B. CCI/Cal MediConnect Advisory Committee Update (Greg Knoll)</p>	<ul style="list-style-type: none"> • The next meeting will be held on November 4th, 9:30-11:30 a.m. 	
VII. Information/Updates (Written or Oral)		
<p>A. Public Health Services (PHS) (Tom Coleman, MD)</p>	<ul style="list-style-type: none"> • COVID <ul style="list-style-type: none"> -COVID positive cases were up to 41,324 as of yesterday. Just over half of the positive cases are female. 3 out of 5 cases are in the 20-49 year old age group. In addition, 3 out of 5 cases are Latinx. There are 3,327 people hospitalized (7.8%). Almost ¾ of those hospitalized are 50 years or older. There have been 725 deaths (1.7%) and almost 3 out of 5 deaths are males. Almost 87% are 60 years or older. Latinos and Whites make up over 80% of the deaths. Of the deaths, 96% have underlying conditions with the top 3 being hypertension, diabetes, and cardiac disease. The processing time of the tests has improved. One of the 13 triggers that remains elevated is community outbreaks. Over the last 7 days, there were 22 community outbreaks identified. July had the highest number of outbreaks identified at 93. The top 3 outbreak settings are restaurants and bars, businesses, and healthcare settings. -The Governor introduced a new structure with 4 color-coded tiers with purple being the worst, then red, orange, and yellow. The County is currently in the red tier with substantial community-wide spread and risk. The lower the tier, the more businesses can open. There are only 2 metrics for this new tier system, which are case rates (7-day average with a 7-day lag) and the percentage of positive tests. The County's case rate is being affected by SDSU cases and has put the case rate at 6.9%, which is just below the upper limit of the red tier. Visit www.COVID19.ca.gov for more information from the State. • Influenza planning is currently taking place. There was an Influenza Watch 2019/20 Season notice released yesterday by the County's Epidemiology and Immunization Services Branch. 	

	<p>It's recommended that everyone 6 months or older get a flu shot, especially pregnant women and individuals with certain chronic health conditions.</p> <ul style="list-style-type: none"> ● EVALI – the County is still seeing cases. There has been 1 death and 58 confirmed cases. The ordinance passed and went into effect on July 1st regarding the unincorporated areas banning flavors, electronic devices, and smoke-free outdoor dining. The tobacco retail licensing ordinance will go back to the Board, possibly next month. ● The Morbidity and Mortality Weekly Report (MMWR) was released yesterday regarding electronic tobacco device use in youth. The rates from last year are better, but 6.3M US kids are currently using these devices with 80% reporting flavored use. ● This month is National Preparedness Month. It is recommended that everyone have an emergency plan. Visit www.readysandiego.org for more information and to sign up for Alert San Diego to receive alerts on your phone. 	
<p>B. Behavioral Health Services/Board Conference (Nilanie Ramos)</p>	<ul style="list-style-type: none"> ● No Report 	
<p>C. Aging and Independence Services (Kristen Smith)</p>	<ul style="list-style-type: none"> ● IHSS is completing their reassessments by phone. MSSP is also completing their visits by phone. ● MSSP - the State decided to extend the carveout another year through December 2022. The current contract expires at the end of this year, but will be extended with the new date and routed for signatures this month. ● There are two COVID sectors you might be interested in: the Older Adult and Disability Sector and the Long-Term Care and Residential Facilities Sector. Visit https://www.sandiegocounty.gov/content/sdc/hhsa/programs/phs/community_epidemiology/dc/2019-nCoV/CommunitySectors.html for more information. ● There are resources available: Great Plates Program, home delivered meals, and other food resources for older adults at 211 San Diego. There are additional resources on the AIS website (www.aging.sandiegocounty.gov). We have COVID resources, such as a Ride Well to Age Guide on how to use public transit, and are developing a video on COVID safety while riding public transit. The sectors are working with the Office of Emergency Services on an access and functional needs toolkit. 	

<p>D. Medical Care Services Division (Jennifer Tuteur, MD)</p>	<ul style="list-style-type: none"> • The Shelter to Home project will end on October 31st with plans to start moving individuals out of the Convention Center in the next couple weeks. The City has not provided the actual start date. • The County’s Office of Strategic Innovation sent a survey request regarding the engagement of youth (15-24 years old) in advisory boards. Open consumer seats on the HSD advisory committee may be filled by youth. 	
<p>E. Healthy San Diego Statistics (Jennifer Tuteur, MD)</p>	<ul style="list-style-type: none"> • The July enrollment data has remained consistent. There are 90% enrolled in managed care. There are 703,844 enrolled in managed care and 782,333 in Medi-Cal. • The default rate for the County is 35.6% and the State is 35.8% • The eligibility enrollment by the numbers for August shows Medi-Cal recipients are up by 9.99% and up by 5.75% for children from last year. 	
<p>VIII. Health Care and Legislative Updates</p>		
	<ul style="list-style-type: none"> • None 	
<p>IX. Agenda Items For Next Meeting</p>		
	<ul style="list-style-type: none"> • None 	
<p>X. Adjourn</p>		
	<ul style="list-style-type: none"> • Meeting adjourned by Greg Knoll at 4:50 p.m. 	

THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MEETING SCHEDULED

Thursday, October 8, 2020 from 3:00 p.m. to 5:00 p.m.

Zoom/Call-in

Minutes recorded and transcribed by Angela Galba-Davis