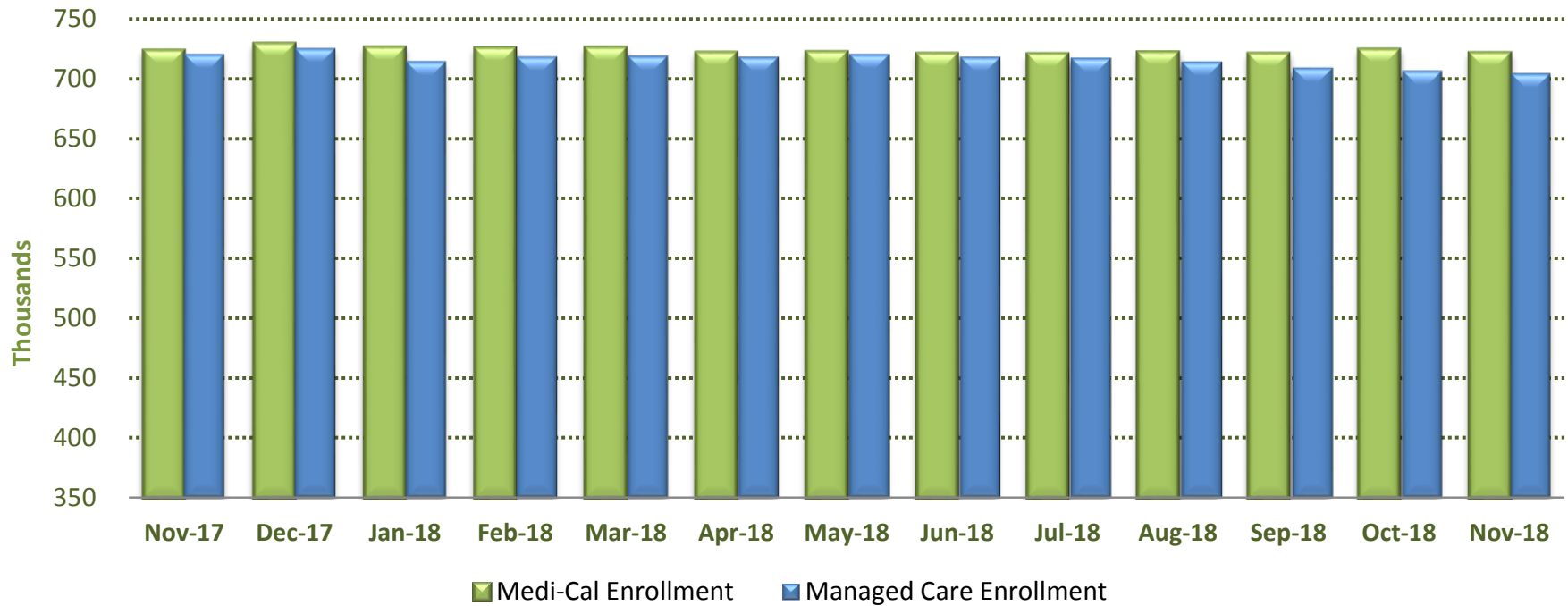




HEALTHY SAN DIEGO MANAGED CARE ENROLLMENT

November 2018

Total Medi-Cal/Managed Care Enrollment San Diego County



Healthy San Diego Managed Care Enrollment

| | SD Managed Care Enrollment ¹ | SD Total Medi-Cal Enrollment ² | Managed Care Default Rate ³ | |
|--------|---|---|--|-------|
| | | | County | State |
| Nov-17 | 720,138 | 723,145 | 37% | 35% |
| Dec-17 | 724,833 | 729,054 | 34% | 32% |
| Jan-18 | 714,150 | 725,778 | 36% | 34% |
| Feb-18 | 718,130 | 725,164 | 32% | 29% |
| Mar-18 | 718,593 | 725,514 | 40% | 38% |
| Apr-18 | 717,929 | 721,489 | 37% | 35% |
| May-18 | 720,111 | 722,004 | 36% | 32% |
| Jun-18 | 717,956 | 720,668 | 38% | 36% |
| Jul-18 | 716,998 | 720,459 | 37% | 34% |
| Aug-18 | 713,998 | 721,737 | 34% | 33% |
| Sep-18 | 708,617 | 720,803 | 35% | 34% |
| Oct-18 | 706,408 | 724,139 | 36% | 31% |
| Nov-18 | 704,170 | 721,407 | 43% | 38% |

¹ DHCS, Medi-Cal Managed Care Enrollment Report. ² County of San Diego, HHSA, Eligibility Services by the Numbers. ³ Department of Health Services' Health Care Options Section (HCO) via COPS-11 Monthly.

| Default Summary | November 2018 | San Diego | Statewide |
|------------------------------|------------------------|--------------|--------------|
| | Selected a health plan | | 6,885 |
| Defaulted into previous plan | | 714 | 11,775 |
| Auto-assigned into a plan | | 5,626 | 55,715 |
| | Total Transactions* | 13,225 | 147,997 |
| | Default Rate | 42.5% | 37.6% |

Selected a health plan: Members who made a choice or selected a health plan by submitting an enrollment form.

Defaulted into a previous plan: Members defaulted because they were previously a member or because other family members were already assigned to the plan.

Auto-assigned into a plan: Members who made no choice that were assigned by algorithm.

*Enrollment data includes beneficiaries enrolling in Medi-Cal managed care through Cal MediConnect.