

**COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY
SAN DIEGO MILITARY AND VETERANS ADVISORY COUNCIL MEETING**

MEETING NOTICE: In Person
North Central Live Well Center
5055 Ruffin Rd. 2nd Floor Conference Room, San Diego CA 92123
Phone (858) 694-3222

Public Video Viewing/Comment Option:
<https://zoom.us/j/93621188070>

December 21, 2023
1:00 p.m. to 3:00 p.m.

AGENDA

- | | |
|-------------|---|
| 1:00 - 1:01 | 1. Call to Order |
| 1:01 – 1:02 | 2. Pledge of Allegiance |
| 1:02 – 1:03 | 3. Roll Call |
| 1:03 – 1:05 | 4. Action Item: Approval of October 19, 2023 Meeting Minutes |

PUBLIC COMMENTS

- | | |
|-------------|---|
| 1:05 - 1:15 | 5. <u>Guidelines for Public Comment on Items not listed on the agenda:</u> <ul style="list-style-type: none">➤ Members of the public may request to speak about any issue within the purview of the Board➤ Each speaker will be limited to three (3) minutes➤ Board members may not discuss or take action on issues raised during public comment unless the issue is listed in this Agenda |
|-------------|---|

PRESENTATIONS/DISCUSSION ITEMS

- | | |
|-------------|--|
| 1:15 – 1:45 | 6. Discussion Item: New Community Connections: SDMVAC Council members share community events they had recently attended. |
| 1:45 – 2:15 | 7. Presentation Item: San Diego Military Family Collaborative (SDMFC), Monica Moon, Resource and Referral Manager of San Diego Military Family Collaborative. |
| 2:15 – 2:35 | 8. Presentation Item: San Diego Veterans Coalition (SDVC); Ron Stark, President of San Diego Veterans Coalition |
| 2:35 – 2:45 | 9. Discussion Item: Suggested topic for future meetings: All San Diego Military and Veterans Advisory Council |
| 2:45 – 3:00 | 10. Discussion Item: Information Sharing |

ADJOURNMENT/ NEXT MEETING

The next regular meeting will be held on February 15, 2024, 1:00 – 3:00 pm, at 5055 Ruffin Road, 2nd Floor Conference Room, San Diego, CA 92123.

ASSISTANCE FOR THE DISABLED:

Agendas and records are available in alternative formats upon request. Contact the San Diego Military and Veterans Advisory Council Meeting staff contact at (858) 694-3222 with questions or to request a disability-related accommodation. To the extent reasonably possible, requests for accommodation or assistance should be submitted at least 24 hours in advance of the meeting so that arrangements may be made. Additional information can be found on the San Diego Military and Veterans Advisory Council (SDMVAC) website:

https://www.sandiegocounty.gov/content/sdc/hhsa/programs/ssp/veterans_advisory_council.html

**COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY
SAN DIEGO MILITARY AND VETERANS
ADVISORY COUNCIL (SDMVAC)**

**Held In Person
North Central Live Well Center
5055 Ruffin Road, 2nd Floor Conference Room, San Diego CA 92123
Phone (858) 694-3222**

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<https://zoom.us/j/91551255850>**

**SDMVAC Meeting Minutes
October 19, 2023**

Members Present

Jude Litzenberger
Danny Jackson
Mia Roseberry
Paula Jansen
Mark Balmert

Members Absent

Tony Teravainen
Philip Kendro

Staff Present

Rick Wanne, Director, Self-Sufficiency Services
Alberto Banuelos, Assistant Director, Self-Sufficiency Services
Michael Schmidt, Interim Office of Military & Veterans Affairs Officer, OMVA
Amy Klock, OMVA
Jesse Sesate, OMVA
Ray Flores, OMVA

Guests

Paul Redfern, 211/CIE San Diego
Karla Samayoa, 211/CIE San Diego
Red Gabriel, 211/CIE San Diego
Wilford Smith, Courage to Call
Vic Martin, SDVC
Christian Wallis, Grossmont Healthcare District
Stan Caplan
Erik Louis Mantsch
Kara Sturdevant
Bob Stonebrook

1. Meeting called to order at 1:05pm by Jude Litzenberger, Chair
2. Pledge of Allegiance
3. Roll Call
 - SDMVAC present members noted above.
4. The August 24, 2023, meeting minutes were approved with the 5 Council Members present voting yes.

5. Public Comments:

- Stan Caplan, Political Candidate, made a public comment about how federal legislation could be helpful to Military personnel and Veterans.

6. **Presentation Item:** 2-1-1 and Courage to Call: Bill York, President & CEO 211 San Diego. On behalf of President & CEO 211 San Diego, Paul Redfern, Chief Financial Officer, and Karla Samayoa, Chief Programs Officer, provided an overview of 211 San Diego and the Courage to Call program update. This update focuses on utilizing the gap in resources and how to provide the needs of the community more effectively.
7. **Presentation Item:** Prioritizing our Veterans, RFP 12513 Veterans Update, Establishing a Center of Military and Veterans Reintegration in East County: Rick Wanne, Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Mr. Wanne provided an update about the pending Board of Supervisors draft letter on prioritizing Veterans and establishing a center of Military and Veterans reintegration in East County and furnished a copy of the draft letter to the Council.
8. **Discussion Item:** Best practices we can employ to prepare San Diego County to serve military and Veterans in the future. Jude Litzenberger, Chair, San Diego Military and Veterans Advisory Council, and Ray Flores, Office of Military and Veterans Affairs, (OMVA)
- a. Demographics now (OMVA presentation)
 - b. How to prepare community for tomorrow
 - c. Key organizations which support community now
 - d. Challenges for the future
 - e. What can SDMVAC do to help lead into the future

Ray Flores, Office of Military and Veterans Affairs, (OMVA), provided the Council a demographic data of California and County Veterans. Jude Litzenberger, Chair San Diego Military and Veterans Advisory Council requested a list of organizations to be invited for future meetings the purpose of this is to raise visibility and awareness that will be helpful to the Council in serving Veterans.

A public comment was made by Erik Louis Mantsch, a member of the public, stating that Hispanics and Latinos, about 45% of Veterans in San Diego County per the data presented, have different cultural conscientious.

9. **Discussion Item:** Update on the Veteran's Day Parade event on November 12, 2023. Ray Flores, Office of Military and Veterans Affairs, (OMVA) provided an update on the Veteran's Day Parade event on November 12, 2023, as well as the various upcoming San Diego Veterans Day events including the 33rd Annual Military Women's Luncheon on October 21, 2023 at Veterans Association of North County (VANC) Oceanside, Operation Dress Code on November 5, 2023 at Paradise Point Resort, and the Veterans Day Ceremony on November 11, 2023 at Mt. Soledad National Veterans Memorial.

10. **Discussion Item:** Suggested topic for future meetings: All San Diego Military and Veterans Advisory Members. Chair Litzenberger suggested a demographic report from 2-1-1, Veterans lifecycle, and would like to request to invite Dr. Frank Pearson, Director of VA San Diego Healthcare System to speak at a future Advisory Council meeting, as well as the representatives of the following organization;
- CALMOAA – California Council of Chapters of Military Officer Association of America
 - SDVC – San Diego Veterans Coalition
 - SDMAC – San Diego Military Advisory Council
 - Say San Diego (HSMFRC) – Healthy Start Military Family Resource Center
 - SDMFC – San Diego Military Family Collaborative
 - Foundation of Woman Warriors
11. **Discussion Item:** Information Sharing. Jude Litzenberger, Chair San Diego Military and Veterans Advisory Council requested the member to give an update on the event and topic that has been assigned to them for the next Advisory Council meeting.

ADJOURNMENT/SET NEXT MEETING:

The meeting was adjourned at 2:43 p.m. The next regular meeting will be held on December 21, 2023.

ITEM #6: NEW COMMUNITY CONNECTIONS: SDMVAC

Council members share community events they had recently attended



6

LIVE WELL
SAN DIEGO

ITEM #7 SAN DIEGO MILITARY FAMILY COLLABORATIVE (SDMFC)

*Monica Moon, Resource and Referral Manager ,
San Diego Military Family Collaborative*



7

LIVE WELL
SAN DIEGO

San Diego Military Family Collaborative (SDMFC)



Program & Administration
Provided By:
SAY San Diego



SDMFC Mission

The San Diego Military Family Collaborative (SDMFC) supports and strengthens the military-connected community through education, advocacy, and engagement.

SDMFC Snapshot

This network originally formed in the early 1990s (over 30 years!) as the “Murphy Canyon Community Collaborative” to coordinate services for military families and transitioned to the San Diego Military Family Collaborative (SDMFC) in 2010.

Program and administration is provided by Social Advocates for Youth (SAY) San Diego, a non-profit that has worked with the San Diego community for the past 50 years.

SDMFC serves both the organizations that support military families and military families through:

- Monthly convenings
- Military Transition: The Spouse Edition (MTSE)
- Resource connection



SDMFC 2023 Membership



OUTSIDETHELENS



Interested in becoming
a member?

<https://sdmilitaryfamily.org/join/>



More info on
membership here!

SDMFC's 2024 Annual Theme: #EducateEngageEmpower



#EducateEngageEmpower

- ✓ **Collective Learning**
- ✓ **Engaging in the power of Relationships**
- ✓ **Empowering our service providers and families**

SDMFC 2023 Impact

This was SUPER helpful! I attended another spouse transition workshop from a different organization some months back and this was much more targeted to our needs as military spouses. Thank you so, so much for offering this!!!!!!

I absolutely love getting the knowledge of so many different resources

SDMFC has supported me in providing the resources needed to share with military families in the school district.

Thought I knew EDI, but this training really challenged how I view things in the workplace.

community belonging keeps enjoy participating SDMFC
aborate provides sense community families better p
resent locally services great networking WOP steps
informed real-world military families group resources support
military families organizations information community meet
connected sense community
ging SDMFC many military agencies provide resources
able veterans present locally community programs real-w
etter service providers network informed real-world issues learn assistance
valuable

SDMFC Upcoming Events

SDMFC will continue to post updates and information through our social media & website.

Follow us at facebook.com/sdmilfam or visit us at www.sdmilitaryfamily.org for the latest information!

Next SDMFC Monthly Convening:
January 26, 2024 10:00AM-12:00PM
National University



Follow us @sdmilfam!



Contact Information

Monica Moon

Director, San Diego Military Family Collaborative

Director, Healthy Start Military Family Resource Center



monica.moon@saysandiego.org



858-510-8259



ITEM #8 SAN DIEGO VETERANS COALITION (SDVC)

Ron Stark, President of San Diego Veterans Coalition





San Diego Military and Veterans Advisory Council Brief December 21, 2023

Transition and Reintegration In San Diego

Ron Stark | SDVC BOD President

Maurice Wilson | SDVC BOD 1st Vice President

About the



*The San Diego Veterans Coalition was organized in 2008, and now has a **membership of over 160**. The concept is based on leveraging relationships with other Veteran Service organizations, so that we may provide Veterans with complete services. Many of the organizations that belong to SDVC specialize in one field (education, housing, employment, healthcare). Knowing what services, each other provides, we can offer comprehensive support to our local Veteran community.*

Mission: The SDVC is a catalyst that inspires collaboration and cooperation among service partners to deliver premier support for Veterans in the San Diego region.

At the SDVC we have found that collaboration is the key to addressing the needs of San Diego Veterans, their families and significant others. We have four Action Groups:

- ▶ **Physical and Emotional Health Action Group (PEH)**
- ▶ **Family Life Action Group (FLAG)**
- ▶ **Veterans: Empowered, Successful, and Thriving Action Group (VEST)**
- ▶ **Education, Employment, Entrepreneurship & Transition Action Group (E3+T)**

Through these Action Groups we are identifying gaps and creating measurable outcomes to resolve them. These groups are made up of our members and together we are working to strengthen our community.

Military and Veterans Presence

- ▶ Large military presence: San Diego has the highest number of active-duty commands and largest number of active-duty personnel in the country. Major commands include:
 - ✓ Southwest, Space and Naval Warfare Systems Center
 - ✓ Naval Submarine Base
 - ✓ Military Sealift Command
 - ✓ Naval Oceanographic Center
 - ✓ Camp Pendleton
 - ✓ Marine Corps Air Station (MCAS) Miramar
 - ✓ Naval Air Station North Island
- ▶ Marine Corps Recruit Depot (MCRD)
- ▶ Naval Amphibious Base, Coronado.
- ▶ San Diego is the home port to a large number of navy surface and sub-surface assets, as well as fixed-wing and helicopter squadrons.
- ▶ 120,000 active-duty personnel with more than 150,000 dependents.
- ▶ 15,000 exiting the military with 33% remaining in San Diego County.
- ▶ Approximately 235,000 veterans in San Diego and Imperial Counties.
- ▶ One of the largest VA Health Systems in the United States.

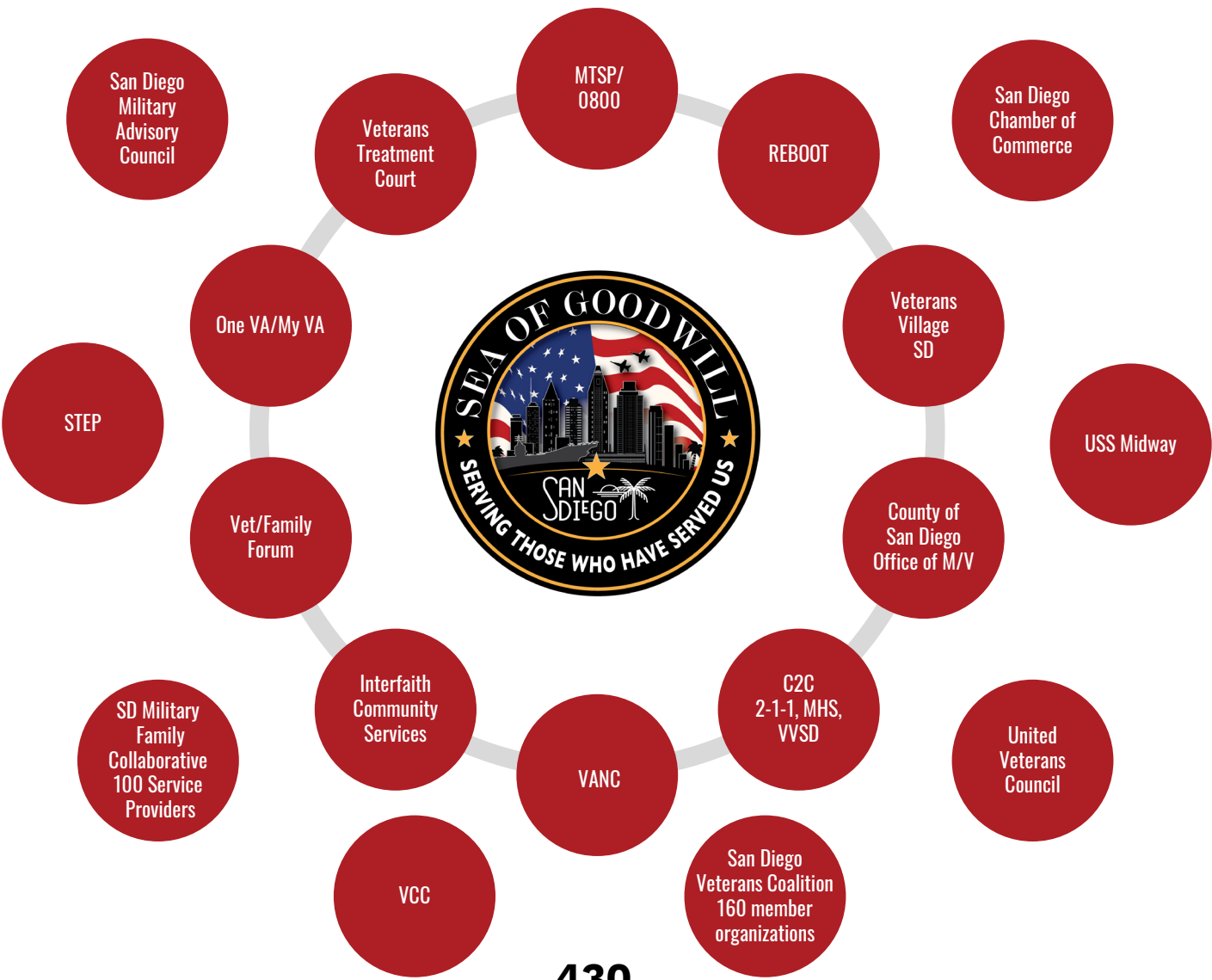
San Diego Military & Veteran Ecosystem (SOGW)

Military

Navy Region Southwest

Marine Corps Installations West

California Guard/Reserves



VA

Veterans Benefits Administration

Veterans Administration San Diego Health

National Cemetery Administration

The Sea of Goodwill In San Diego!

1. 1veteran.org
2. 211 San Diego
3. Able to Work
4. Able-disabled Advocacy
5. Advanta Senior Care
6. Advantage Hospice
7. Akua Mind and Body
8. All Star Vets
9. Alvarado Hospital
10. American Dream cinema
11. American Legion Baseball
12. American Legion Post 6
13. American Legion Post 275
14. American Legion Post 416
15. American Legion Post 492
16. American Red Cross, Southern California Region
17. American Warrior Partnership
18. AmeriWorks
19. AMVETS Thrift Stores
20. Aqua Adventures
21. Arts For Veterans
22. ARTS FOR VETERANS & Support Our Veterans Association
23. Ashford University
24. Assemblyman Randy Voepel
25. AXA Advisors LLC
26. Back 2 work veteran's outreach
27. Band of Hands, Inc.
28. Battle Buddies San Diego
29. Battle Buddy Foundation
30. Baustin Consulting
31. Better Business Bureau (BBB) Foundation
32. Blue Jay Wireless, Inc.
33. Blue Shield of CA Promise
34. Blue Star Families
35. Board of Supervisors, District 1
36. Board of Supervisors, District 2
37. Board of Supervisors, District 3
38. Board of Supervisors, District 4
39. Board of Supervisors, District 5
40. Bob Woodruff Foundation
41. Body Gears
42. BOS Supervisor Gaspar
43. Bridge hospice
44. Buy a Home - Save a Vet
45. CA Census Bureau
46. Caliber Home loans
47. California Compete Count Committee - Census 2020
48. California Department of Veteran Affairs
49. California State University at San Marcos
50. California Veterans Legal Task Force
51. CalVet
52. Canine Companions for Independence
53. Casa Palmera
54. CCCA/AmeriCorps
55. Challenged Athletes Foundation Operation Rebound
56. Chozen wellness
57. Chula Vista Public Library
58. ClearCaptions
59. Combatant Craft Crewmen Association
60. Community Health Improvement Partners
61. Confidential Recovery
62. Congressman Juan Vargas Office
63. Congressman Mike Levin CA49
64. Connected Warriors
65. Coronado Public Library
66. Costa Azul Contracting Group
67. County of San Diego
68. County Supervisor Joel Anderson
69. Courage to Call
70. CVLTF
71. Cygnet Theatre
72. Defense Health Agency Warrior Care Recovery
73. Department of Child a support Services
74. Department of Child Support Services
75. Department of Veterans Affairs - Veteran Benefits Administration
76. Dept of Labor - OFCCP
77. Devry University
78. DHBeadle Consulting
79. District 78 - Assemblymember Todd Gloria
80. District Attorney
81. DoD/DHA Warrior Care PEER Support Coordinator Region 6
82. Dogs on Deployment
83. DOL - OFCCP
84. Easter Seals Southern California
85. EDD/DOL
86. Elizabeth Dole Foundation
87. Employment Development Department
88. Environmental Defense Fund
89. Envisage Global LLC
90. Episcopal Diocese of San Diego
91. Employer Support for Guard/Reserve (ESGR)
92. eXp Realty
93. ExtendaTouch
94. Father Joe's Villages
95. Fc4u and VCC
96. Financial Coach 4U
97. Financial Coach 4U & Global Financial Literacy
98. Fisher House SoCal Foundation
99. Five Star Veteran Coalition
100. FlowForce Rehab
101. FORCE-CON 2022
102. Fort Rosecrans and Miramar National Cemetery
103. Fort Rosecrans Complex
104. Foundation for Women Warriors
105. Friends of Ferdinand
106. Gary Sinase Foundation
107. GI Film Festival San Diego
108. Goodwill San Diego
109. Guide Dogs of America
110. Hands For Life Ocean Beach
111. Headstrong
112. Headstrong Project
113. Healing Wave Aquatics
114. Helping Paws
115. Helping Paws Foundation
116. Hire G.I.
117. Hire Heroes
118. Hire Heroes USA
119. Homeless Coalition San Diego
120. Homes for Heroes
121. Honor Flight San Diego
122. Hope Through Housing
123. Independent Consultant
124. Indigo and Ease Acupuncture
125. Indigo and Ease Acupuncture and Integrative Health
126. Inewsource
127. Innovative Healthcare Consultants
128. Institute for Veterans and Military Families/Onward to Opportunity
129. Interfaith community services
130. Intesa
131. IRS taxpayer Advocate Service
132. Jahn Business & Technology Advisers, Inc.
133. JBS Transition Experts dba VetCTAP
134. Jewish Family Service of San Diego
135. JMX Investments LLC
136. Job Options Inc
137. Kindred Hospice
138. KPBS
139. KPBS GI Film Festival
140. Libo Buddies
141. Live Well
142. Massmutual Pacific Coast
143. Max Lux Media
144. MCCS Camp Pendleton
145. MCCS MCRD SD
146. Meggitt Engine Systems
147. Mental Health America
148. Mental Health Systems
149. MHS
150. Mhs Storage connect center 2
151. Military OneSource
152. Military Outreach Ministries Int'l Church
153. Miramar Federal Credit Union
154. Mission Real Estate Associates
155. MOWW
156. Music Care Inc
157. National Conflict Resolution Center
158. National Personal Training Institute
159. National University
160. National Veterans Transition Services, Inc. aka REBOOT
161. Naval medical center San Diego
162. Navy Federal Credit Union
163. New York Life
164. NOLAH
165. North County Veteran Standown
166. North San Diego Business Chamber
167. Office of Assemblywoman Marie Waldron
168. Office of Congressman Mike Levin
169. Office of Congressman Scott Peters
170. Office of Congresswoman Sara Jacobs
171. Office of District Attorney
172. Office of Mayor Kevin L. Faulconer
173. Office of Senator Brian W. Jones
174. Office of Supervisor Gaspar

The Sea of Goodwill In San Diego!



175. Office of Susan Davis
176. OnwardOPS
177. Onward to Opportunity
178. Optimal Veteran Enterprises
179. Orange County Veteran Military Famy Collaborative
180. OverWatch
181. Pace
182. PAI
183. Paralyzed Veterans of America
184. PATH, SSVF Program
185. Patriot home Loans
186. Patriots Hockey
187. Paws For Purple Hearts
188. Pay it forward production
189. Pfizer
190. Point Loma Nazarene University
191. Poway Veterans Organization
192. Primerica Financial Services
193. Progressive Results
194. Project Welcome Home Troops
195. PsychArmor Institute
196. Rancho Coastal Humane Society
197. Randy Jones Foundation
198. Rebecca Eusey Anger Management
199. Recovery International
200. Refined Transitions
201. Rep. Susan Davis
202. Resounding Joy
203. Resounding Joy Inc.
204. RJF
205. S.U.M./Boss Moms
206. Sam Diego County District Attorney
207. San Diego American Legion Baseball
208. San Diego Continuing education
209. San Diego County American Legion Baseball
210. San Diego County Suicide Prevention Council (SPC), CHIP
211. San Diego District Attorney
212. San Diego District Tennis Association / Wounded Warrior Tennis Program
213. San Diego Financial Literacy Center
214. San Diego Funeral Services
215. San Diego Gulls
216. San Diego Gulls Hockey Club
217. San Diego Legion Rugby
218. San Diego Loyal Soccer Club
219. San Diego Military Family Collaborative
220. San Diego Opera
221. San Diego Public Library
222. San Diego State University - Joan and Art Barron Veteran Center (JABVC)
223. San Diego VA
224. San Diego VA Health Care System
225. San Diego VA Regional Office
226. San Diego Veterans Coalition
227. San Diego Veterans Magazine
228. San Diego Women Veterans Network
229. San Dieguito American Legion Post 416
230. SAY San Diego (Dad's Corps)
231. SD Gulls Hockey Club
232. SDAG
233. SDSD Vsta Detention Veterans Moving Forward
234. SDSU
235. SDSU Veterans Support Center
236. SDVC/MHS/Us4Warriors/Moving to Zero
237. SDWP
238. SDWVN, UCSD
239. Senator Atkins
240. Senior Helpers East San Diego
241. Serco
242. Sharp HospiceCare
243. Shelter to Soldier
244. Silverado Hospice
245. Smorgborg
246. SoCal Veterans Business Outreach Center
247. Solara Mental Health
248. Soldiers Who Salsa
249. Soldiers' Angels
250. Sony Corp. Veterans Support Group
251. South Bay Rehab/Paradise Valley Hospital
252. Southern Caregiver Resource Center
253. St Pauls pace
254. Stars and Stripes Independent Living Home
255. Stranger at Home
256. Supervisor Dianne Jacob
257. Supervisor Gaspasr
258. Support Circles
259. Support the Enlist Project (STEP)
260. Synergy Learning Institute
261. Taxpayer Advocate Service
262. TBIcOE
263. Team RWB
264. Teamamvets
265. Tender Loving Canine Assistance Dogs
266. The Center for Health and Wellbeing
267. The Curiosity Corps
268. The Elizabeth Hospice
269. The Inn Spot Community Acupuncture
270. The Inn Spot Community Acupuncture & Stress Relief Lounge
271. The Military Order of the World Wars
272. The Pegasus Rising Project
273. The Rinks - Poway ICE
274. The Rosie Network
275. The Soldiers Network
276. The Soldiers Project
277. The Steven A. Cohen Military Family Clinic at Veterans Village of San Diego
278. The Veterans Art Project
279. The Veterans Musuem at Balboa Park
280. Tools4Troops
281. Travis Manion Foundation
282. Troops 2 CyberWarriors
283. U.S. Veterans Magazine
284. UCSD Golomb Research Group and Veterans Staff Association
285. UCSD, SDWVN
286. UEI College
287. Uni Care Hospice
288. United HealthCare Medicare Solutions
289. United States Air Force
290. United Through Reading
291. UnitedHealthcare
292. University of San Diego
293. University of Southern California
294. Upward Property Management
295. US Army Soldier for Life
296. US Census Bureau
297. US Department of Labor
298. US Department of Veterans Affairs Benefits Administration
299. US Veterans Business Alliance, San Diego
300. Us4Warriors
301. USAF
302. USCG
303. USD Student Veterans Organization
304. USD Veterans Legal Clinic
305. USL San Diego
306. USO
307. VA Cemetery
308. VA Medical Center
309. VA Benefits
310. VA San Diego Healthcare System
311. VA Whole Health
312. VCS
313. Vet Art
314. Vet To Vet
315. Vet to Vet Program
316. VetCTAP
317. Veterans Association of North County
318. Veterans Association of Real Estate Professions (VAREP) 501 (c) 3
319. Veterans Community Services
320. Veterans Employment Committee of San Diego County
321. Veterans Green Projects Initiative
322. Veterans Home Finance
323. Veterans Museum at Balboa Park
324. Veterans Research Alliance
325. Veterans Village of San Diego (VVSD)
326. Veterans Yoga Project
327. Vets Back 2 Work
328. Vets Community Connections
329. Viasat, Inc
330. Virtual Veterans Communities
331. Volunteers of America Southwest
332. Warrior Care
333. Warrior Resource Project
334. Wave Academy
335. Well Coast Medical Corporation
336. Wheelchair Dancers Organization
337. Winward Academy
338. Work For Warriors
339. Workshops for Warriors
340. Wounded Warrior Homes
341. Wounded Warrior Project (WWP)
342. Zengato
343. Zero8hundred
344. Freedom Dogs
345. How We Say It": California Veterans Virtual Poetry Workshops

The Sea of Goodwill In San Diego!



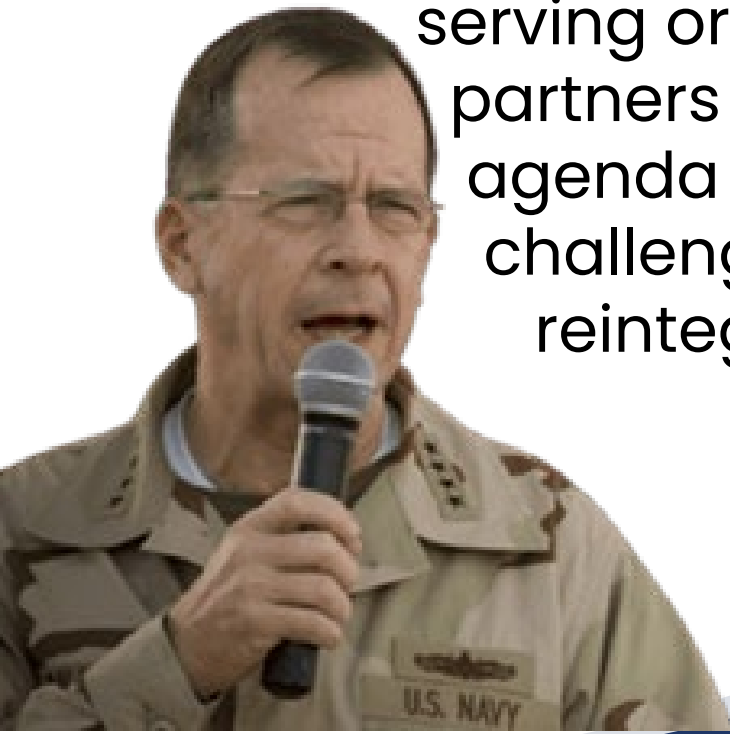
Courage to Call



Navigating The Sea of GoodWill!

There are over 45,000 veteran service organizations, however, without a roadmap & integration, navigating the Sea of GoodWill is next to impossible!

“As a nation, we cannot meet our full potential in reintegrating veterans and their families back into civilian society unless the military, government, non-profits, veteran-serving organizations, and private partners collaborate around a mutual agenda and partner to address the challenges veterans face in reintegration.”



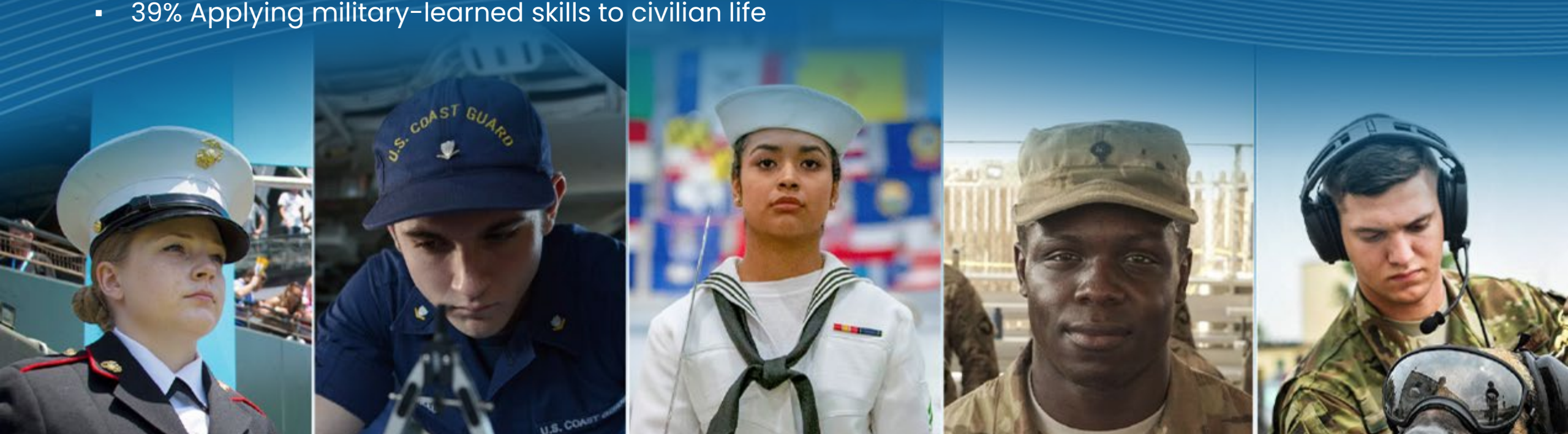
Vice Admiral Mike Mullen, Office of the Chairman of the Joint Chiefs of Staff, Chairman's Office of Reintegration: Veterans/Families/Communities, September 2015

THE CHALLENGE

Resolving Transition Issues at the Root!

In a November 2015 study, more than 8,500 Veterans, active-duty Service members, National Guard and Reserve members, and military dependents identified their most significant transition challenges:

- 60% Navigating VA programs, benefits, and services
- 55% Finding a job
- 41% Adjusting to civilian culture
- 40% Addressing financial challenges
- 39% Applying military-learned skills to civilian life



TRANSITION READINESS

GAO Says Many Are Not Ready!

CHALLENGE: 60% Report difficulty navigating VA programs, benefits, and services!



United States Government Accountability Office
Report to Congressional Committees

December 2022

SERVICEMEMBERS TRANSITIONING TO CIVILIAN LIFE

What GAO Found

To improve the Transition Assistance Program (TAP), the National Defense Authorization Act for Fiscal Year 2019 (FY 2019 NDAA) includes provisions requiring the service branches to establish counseling pathways, among other actions. GAO found that DOD service branches had fully implemented the TAP counseling pathways. These pathways include a self-assessment, individualized initial counseling, tier assignment that reflects servicemembers' transition preparedness, and a revised core curriculum. Service branch officials, TAP staff, and servicemembers GAO interviewed from selected installations generally expressed positive feedback on the TAP counseling pathways.

Over 90 percent of transitioning servicemembers participated in the TAP counseling pathways, according to GAO's analysis of TAP data from April 1, 2021 to March 31, 2022. In addition, participation in 2-day classes on employment, higher education, vocational training, and entrepreneurship increased. Nonetheless, the service branches waived many servicemembers from attending them. Per service branch policies, servicemembers who need maximum transition support must attend a 2-day class, but GAO found that nearly a quarter of them did not. GAO also found that most servicemembers (70 percent) did not start TAP more than 1 year in advance, as generally required.

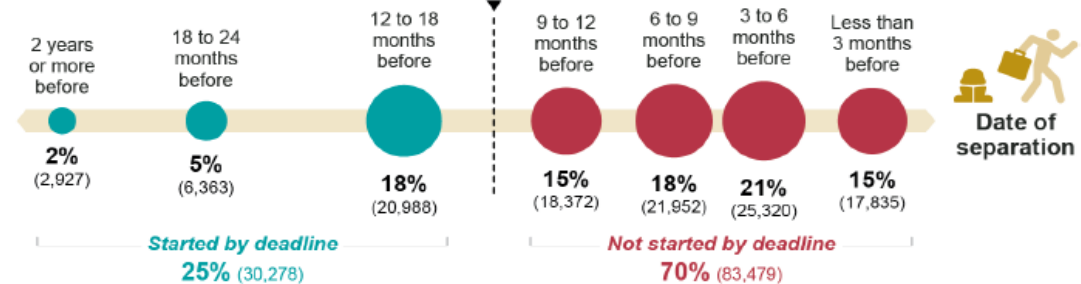
DOD Can Better Leverage Performance Information to Improve Participation in Counseling Pathways

The service branches and the TAP policy office collect and review performance information on 2-day class attendance and timeliness. However, they do not fully leverage this information to understand and improve results, inconsistent with leading practices for using performance information. For example, DOD does not use data it collects on servicemembers who start TAP less than 1 year in advance, including why they started late and whether they involuntarily left service for disciplinary reasons. Better understanding root causes would help DOD officials to craft and implement effective corrective action plans and improve servicemembers' ability to benefit from the full range of transition resources available to them

Time Frames for Starting the Transition Assistance Program (TAP) for DOD Active-Duty Servicemembers Who Left the Military from April 1, 2021 through March 31, 2022

General requirement to start TAP^a

(1-year before anticipated separation or retirement)



Source: GAO analysis of Department of Defense (DOD) data. | GAO-23-104538

Note: The 1-year time frame does not apply when servicemembers face an unanticipated separation or retirement or, for reserve component servicemembers, when demobilization makes the time frame unfeasible. Therefore, in some cases the requirement may have been met although the servicemember started TAP less than 1 year before separation or retirement.

United States Government Accountability Office



SUICIDE PREVENTION

Research Says Loss of Purpose is the Cause

CHALLENGE: 41% Adjusting to civilian culture !

OPINION

It's Not Trauma That's Fueling Veteran Suicide. It's Losing Our Sense of Purpose | Opinion

DAN HOLLAWAY, VETERAN OF THE 82ND AIRBORNE, HOST OF DRINKIN' BROS PODCAST AND THE CITIZEN PODCAST

ON 9/14/23 AT 6:21 PM EDT

For Most Vets, PTSD Isn't The Problem, 'Transition Stress' Is. Here's What That Means

While post-traumatic stress disorder has become a much-discussed affliction, a seemingly more prevalent problem is going largely overlooked: transition stress....

BY JAMES CLARK | PUBLISHED JAN 25, 2018 7:47 PM EST

MILITARY LIFE



Clinical Psychology Review

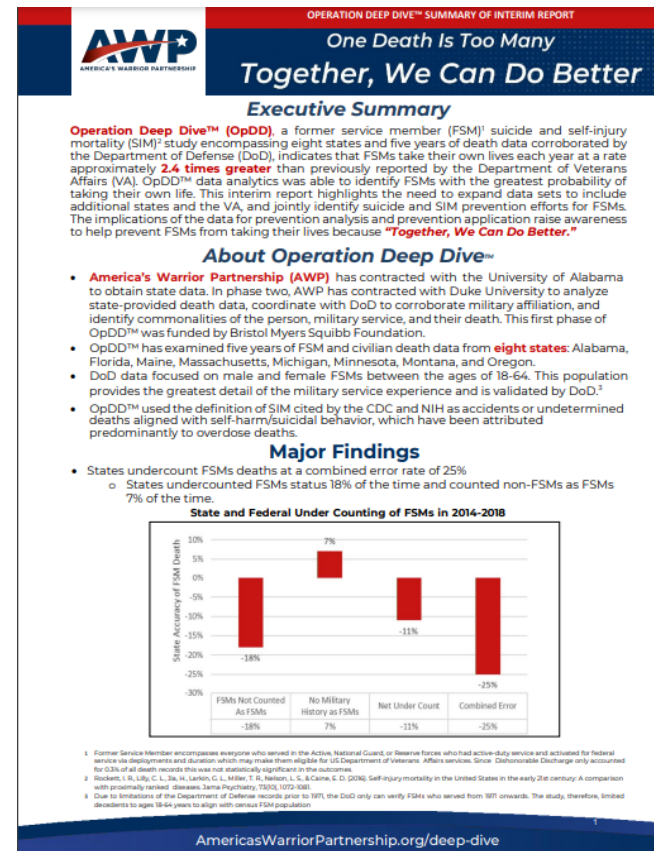
Volume 59, February 2018, Pages 137-144



Review

Beyond war and PTSD: The crucial role of transition stress in the lives of military veterans

Meaghan C. Mobbs, George A. Bonanno



Connection and Sense of Purpose

Feeling connected and having a sense of purpose helps protect Veterans against suicide.

Together We Can.
Suicide Prevention Information for Veterans,
Their Families, and Caregivers

A Connection to Others and a Sense of Purpose is Essential to Well-Being

Feeling connected to others and having a sense of purpose are fundamental to our emotional and mental well-being. We find joy and satisfaction in having a heart-to-heart talk with a loved one, going on a picnic with friends, participating in a community volunteer event, achieving a long-sought goal, and other activities that bring us closer to others.

When you don't have — or believe you don't have — these experiences, it's natural to feel lonely, isolated, sad, angry, hurt, anxious, or depressed. You may also have trouble enjoying the things that once brought you pleasure and have feelings of hopelessness or emotional pain. If left unaddressed, these feelings may lead to suicidal thoughts.

It's common to experience loneliness after leaving the military, losing a loved one or close friend, or moving to a new job or community. A feeling of being all alone is sometimes a consequence of conflict or tension in a family. Loneliness can also result from a broader sense of disconnection from society or a sense of purpose. Sometimes, loneliness in others is easy to recognize — you may notice that someone keeps to themselves or doesn't seem to have many friends. It can be harder to recognize in ourselves and can be easily overlooked. It's not necessary to be alone to feel lonely. People who are surrounded by others and who have support, such as from family and friends, can still feel lonely.

Sometimes, it may be difficult to reach out to others, especially if the relationship has a lot of conflict and tension. Unfortunately, family conflict is also a risk factor for suicide, so working to improve relationships with one another can be one way to reduce suicide risk. VA offers family counseling options to help.

Strengthen Connections of Support to Combat Loneliness

Although at times it may seem unavoidable, loneliness can be overcome. With a variety of sources of loneliness, there are a number of ways to combat it. These include:

- Deepening and strengthening the relationships you already have
- Seeking out new connections
- Developing new interests, such as taking on a volunteer position, exploring your spirituality, or finding meaning in other ways

If you're concerned that someone you know may be feeling lonely, small gestures can start to make a difference. Examples include:

- Watching a movie together
- Inviting the person out to coffee
- Trying out a new activity together
- Sending an encouraging text message
- Telling the person how much they mean to you


9/9/2019




VETERAN WORKFORCE REINTEGRATION

Veterans Workforce Development


Types of Veteran Job Seekers




Transitioning Specialist
A Service member who has held a technical military occupation and wants to continue in that occupational area in the civilian workforce.
Example: An Air Traffic controller in the military who wants to continue as one in the civilian workforce.
15%




Transitioning Generalist
A Service member who wants to utilize the general and leadership skills acquired through military Service in the civilian workforce.
Example: Senior NCO with instructional/training background who wants to serve as a corporate trainer.
8%



Career Switcher
A Service member who wants to pursue a specific civilian occupation that is unrelated to military occupation or experiences.
Example: An electronics technician who wants to become a history teacher.
86%



Undecided
A Service member who has not decided on a specific career path within the civilian workforce.
Example: A Service member who wants to settle in a specific geographic location without a clear career path.
80%



Multi-Tracker
A Service member who wants to pursue a combination of civilian opportunities that may include employment, education, technical training, entrepreneurship, or volunteerism.
Example: A medical corpsman who is attending college to become a registered nurse while concurrently employed part-time as an emergency medical technician.
25%



San Diego Industry Clusters

CHALLENGE: 39% Report difficulty applying military-learned skills to civilian life!

SAN DIEGO EMPLOYMENT MARKET

With breakthrough technology companies and research organizations, the largest military concentration in the world and a strong tourism industry, the San Diego region has one of the most dynamic economies in the country with over **85,000** businesses making their home in San Diego.

Source: San Diego Regional Economic Development Corporation

ANNUAL VETERAN LABOR MARKET ACCORDING TO TRANSITION/SEPARATION				
Location	SoCal	San Diego Vet	New SD Vet	Nationally
Type & Population	18,000	235,000	7,000	210,00
Transition Sp. 15%	2,700	35,250	1,050	31,500
Generalist 8%	1,440	18,000	560	16,800
Career Switcher 86%	15,480	202,100	6,020	180,600
Undecided 80%	14,400	188,000	5,600	168,000
Multi-Tracker 25%	4,500	58,750	1,750	52,500

OPERATION SKILLBRIDGE
YOUR BRIDGE to a BRIGHTER FUTURE

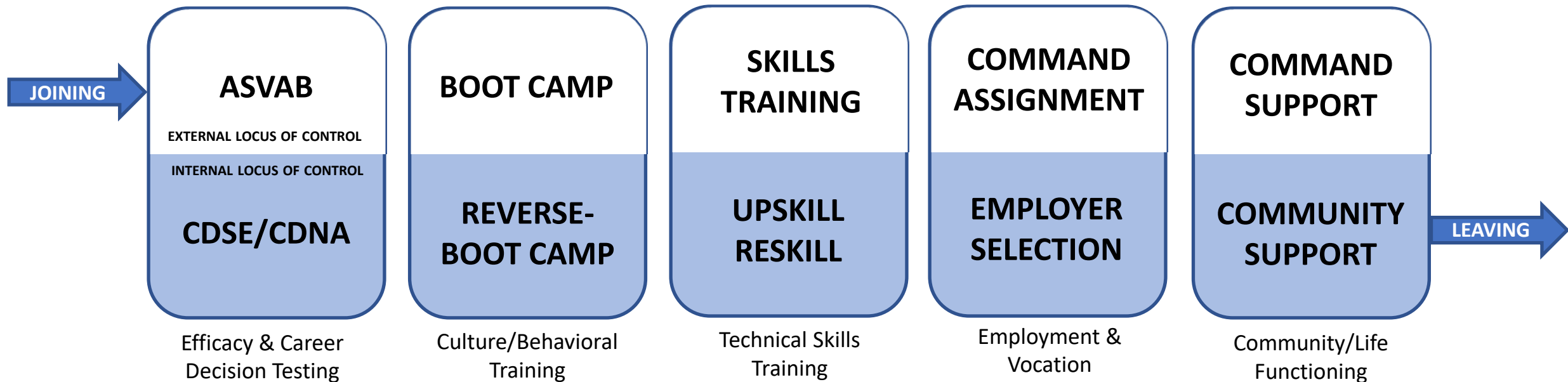
Is an industry-driven, community-led initiative to reboot the lives and careers of transitioning service members and veterans in order to close the skills gap, promote economic opportunities, and stimulate civic engagement and coordinated access to ongoing community reintegration services for veterans and their families. **OPERATION SKILLBRIDGE** opens opportunities to transitioning service members to intern for 180 days at no-cost to employers.

VETERAN REINTEGRATION PROCESS

CHALLENGE: 41% Adjusting to civilian culture !

Reverse-engineering the Military Integration Process

Research suggests it is important that veterans address the following Transition domains to achieve personal success after service: **Education, Employment and Career, Living situation, Personal effectiveness/Wellbeing, and Community-life functioning.**



Compiled from multiple research studies

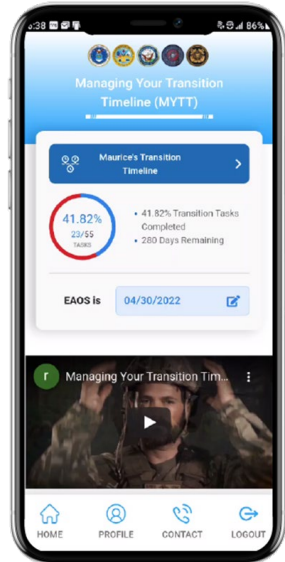
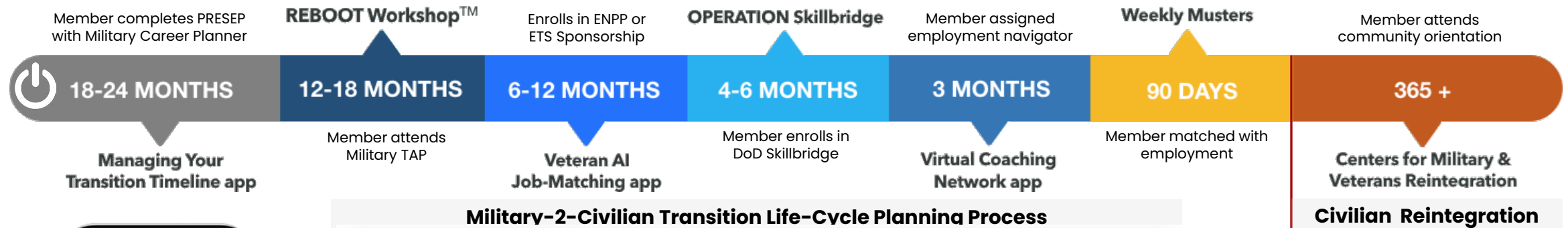
Reverse-engineering the military integration process involves analyzing and understanding the key domains that contribute to successful reintegration of veterans into civilian life. Through a systematic approach that includes research, data analysis, and consideration of veterans' self-reported challenges and needs, a unified definition and identification of key domains can be achieved. This process aims to develop effective transition programs that support veterans in achieving personal success after their military service.

50,000 FOOT VIEW OF THE CHALLENGE

Military-2-Civilian Transition Process

CHALLENGE: 2/3 Veterans (MILSPOUSE) Report Having a Difficult Transition!

Solution: Integrated HighTouch/HighTech/HighTrust (HT³) Warm Hand-off to the Community



Military-2-Civilian Transition Life-Cycle Planning Process



OPERATION SKILLBRIDGE



MISSION: Close the reintegration gaps faced by returning military, veterans, guard/reserves, & spouses.



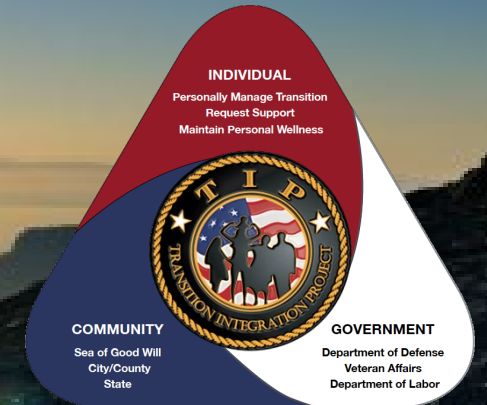
**VOLUNTEER
TODAY**
BECOME AN ETS SPONSOR



Transition & Integration Project (TIP) Objectives:

- Conduct on & off-base **“Community Reintegration Training”**
- Promote **personal transition management/wellness**
- Leverage technology and **mobile apps**
- Facilitate a **“warm hand-off”** from DoD
- Help TSM’s and veterans navigate the **“Sea of Goodwill”**
- **Integrate** local VSO services & **coordinate** support
- Ensure veteran **economic & emotional stability**
- Serve as a **national model** for H.R. 2326

The objectives of the SDTIP are derived from the SDVC 2010-2012 Strategic Plan, November 2013 Strategic Plan Review, 2017 Altarum Report: Improving Veteran Support Systems, and the 2019 SDVC/SDMFC Joint Study - Pathways & Intersection in the Military Lifecycle: How San Diego Supports the Military & Veteran Connected Community.



HELPING VETERANS PREPARE FOR THEIR NEXT MISSION

COMMUNITY REINTEGRATION TRAINING ONE-DAY 'REBOOT YOUR LIFE & CAREER' SEMINAR



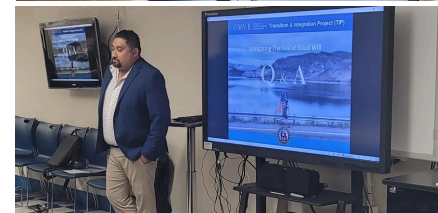
2023 Seminar Schedule

- [REBOOT Your Life & Career Seminar - Downey, CA \(CMVR\)](#)
- 08/03 - 8:00 am - 4:00 pm
- [REBOOT Your Life & Career Seminar - National City, CA \(MVRC\)](#)
- 08/10 - 8:00 am - 4:00 pm
- [REBOOT Your Life & Career Seminar - USS Midway Museum](#)
- 08/17 - 8:00 am - 4:00 pm
- [REBOOT Your Life & Career Seminar - Downey, CA \(CMVR\)](#)
- 08/24 - 8:00 am - 4:00 pm
- [REBOOT Your Life & Career Seminar - Escondido, CA \(MVRC\)](#)
- 09/14 - 8:00 am - 4:00 pm
- [REBOOT Your Life & Career Seminar - USS Midway Museum](#)
- 09/21 - 8:00 am - 4:00 pm
- [REBOOT Your Life & Career Seminar - Downey, CA \(CMVR\)](#)
- 09/28 - 8:00 am - 4:00 pm

Seminar Facilitators/Speakers/Presenters



Very dissatisfied Very satisfied
Participant Satisfaction Survey



Narcia	LBW	LBW
Marcia	10	
VIC	9.8	
Pete	10	
Justin	8	
Myles	8	10
Jasmine	3	6
George	35	7
LINGLIE	7	9
ANGELICA	4	
JACOB	6	9
LIONEL	5	8



ENHANCING TRANSITION READINESS

Automated Adaptive Support System

CHALLENGE: 60% Report difficulty navigating VA programs, benefits, and services!

Personal Transition Assistant (PTA)

Managing Your Transition Timeline app

Provides Digital Tracking and Support to Transitioning Service Members and Veterans

MYTT365 app is a Personal Transition Assistant (PTA) for Transitioning Service Members, Veterans, and Spouses. Conveniently Available via iPad, Desktop, or Smartphone 24/7. Coming soon to Apple and Play Store.

Features:

- Tracks EAOS
- Monitors 58 transition tasks
- Maintains online documents
- Connects TSM's to local resources
- Reminds TSM of tasks
- Transition news & information
- Live Transition Asst. Advisors:
 - Monitor: TSM Progress/nudge when needed
 - Assist: When necessary, upon request
 - Advise: About the transition process



Transition Timeline



433 TSM's

SDVC Community Transition Assistance Advisors



VCC - 121



AL275 - 10



NVTSI - 107



www.MYTT365.online

[OBJECTIVE/ACTION: Conduct on & off-base "Community Reintegration Training"]

CHANGING THE MINDSET & FINDING PURPOSE

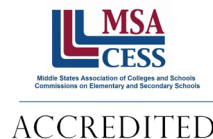
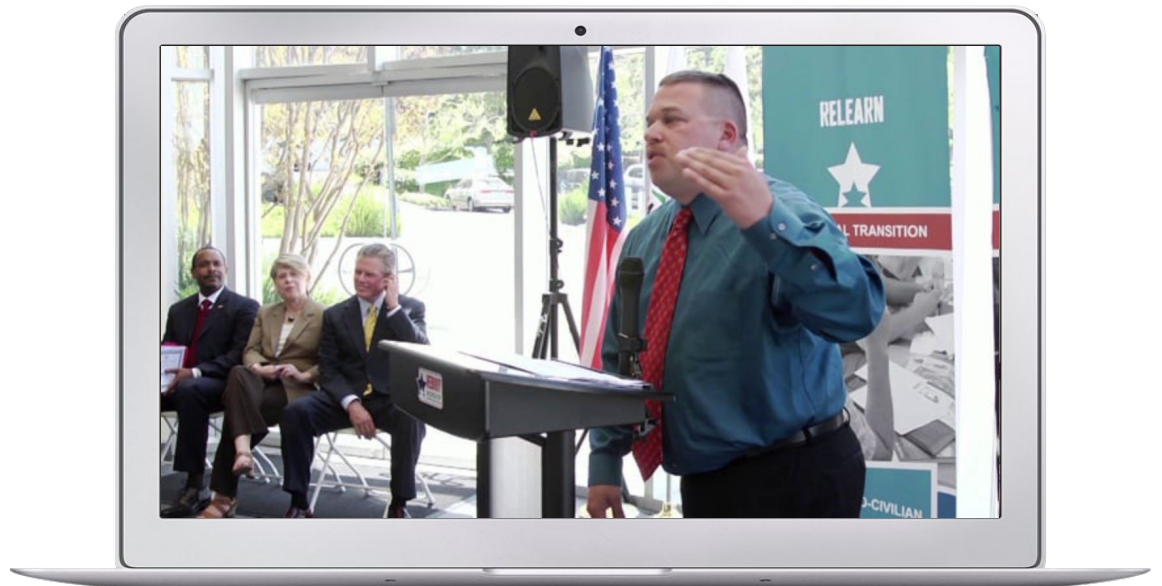
Via Live Virtual REBOOT Workshops

CHALLENGE: 41% Report Difficulty Adjusting to civilian culture!



The goal of the workshop is to assist veterans in reframing their thought patterns (mindset) from military service (culture) to civilian life, with all veterans achieving, within their potential, their goals in the **TRANSITION DOMAINS** of: **Education, Employment** and **Career, Living Situation, Personal Effectiveness & Wellbeing and Community-Life Functioning.**

Taking a holistic approach to transition, the **REBOOT Workshop™** builds upon your military training and skills to help you redefine your personal identity, purpose in life, and desired occupation. Using a science-based approach, workshop participants are immersed in a reflective and engaging curriculum that successfully bridges the social, personal, and cultural gap between military and civilian worlds.



"REBOOT is a three-week program that reintegrates service members and veterans back into civilian life while keeping their military core values intact."
Maurice D. Wilson, MCPO USN (Ret) Pres/ED, National Veterans Transition Services, Inc. aka REBOOT

FACILITATING VETERAN RESKILLING

Via Veterans Workforce Development

CHALLENGE: 39% Report difficulty applying military-learned skills to civilian life!

OPERATION SKILLBRIDGE is a **four-step process**

OPERATION SKILLBRIDGE

YOUR BRIDGE
to a
BRIGHTER
FUTURE

Is an industry-driven, community-led initiative to reboot the lives and careers of transitioning service members and veterans in order to close the skills gap, promote economic opportunities, and stimulate civic engagement and coordinated access to ongoing community reintegration services for veterans and their families.

OPERATION SKILLBRIDGE opens opportunities to transitioning service members to intern for 180 days at no-cost to employers.

Career Pathways:

EDUCATION – EMPLOYMENT – ENTREPRENEURSHIP

SERVICE MEMBER LIFE CYCLE



STEP 1 » INITIAL COUNSELING (IC)
365 DAYS

STEP 2 » TRANSITION READINESS WORKSHOPS

STEP 3 » CAPSTONE REVIEW
90 DAYS

STEP 4 » COMMANDER'S VERIFICATION

step one REBOOT YOUR LIFE	step two GET RE-SKILLED	step three GET PLACED	step four STAY CONNECTED
<p>REBOOT Workshops include:</p> <ul style="list-style-type: none"> Life-Skills Training Veterans Benefits Brief Interview Training Resume Development Financial Literacy Training Job Placement Assistance Veteran Entrepreneurship Opportunities to Volunteer Community Resources Ongoing Alumni Support Breakfast and lunch Transportation Assistance* Overnight Accommodations** <p>*must meet eligibility requirements **offered weekdays only on a case-by-case basis</p>	<p>Job skills training in the following areas:</p> <ul style="list-style-type: none"> Project Management Cybersecurity CompTIA Security EMT Trucking Heavy Equipment Construction Utilities Energy Safety Business Intelligence Executive Protection Specialist Manufacturing Entrepreneur/DVBE Certification 	<p>Upon graduation get placed with local employers:</p> <ul style="list-style-type: none"> Accenture Bank of America Boeing Northrop Grumman Port of Los Angeles Timken Gears Wells Fargo 	<p>Connect with local veteran organizations:</p> <ul style="list-style-type: none"> Wounded Warrior Project American Legion Veterans of Foreign Wars Rally Point 6 Iraq and Afghanistan Veterans of America



Your Next Mission is to REBOOT – Your Career

CHALLENGE: 55% Report Difficulty Finding the Right Job!

SAN DIEGO INDUSTRIES

With breakthrough technology companies and research organizations, the largest military concentration in the world and a strong tourism industry, the San Diego region has one of the most dynamic economies in the country with over **85,000** businesses making their home in San Diego.

Aerospace 29,998 966 \$112,666	Business Services 4,844 182 \$93,143	Construction 83,275 1651 \$88,787	Defense 146,653 5,600	Education 24,968 813 \$63,,821	Government 229,114 \$117,561
Healthcare 184,416 2835 \$72,647	Hospitality Food Services 118,581 105 \$33,479	Information Technology Cybersecurity 25,000 900	Cleantech 9,914 858 \$107,572	Financial Services 46,170 1025 \$142,276	Public Utilities 4,985 113 \$211,603
Manufacturing 115,100 3,579 \$74,420	Security 8,103 95 \$46,803	Transportation 31,877 685 \$66,207	Software 19,188 1,531 \$154,972	Medical Devices 13,865 354 \$92,966	Shipbuilding 7,274 37 \$93,628
Automotive 9,372 250 \$53,737	Non-Profit 3,644 54 \$34,464	Life Sciences 27,095 953 \$107,824	Telecom 6,793 264 \$98,090	Travel Tourism 209,606 9,459 \$42,423	Retail Services 137,064 1969 \$50,235



SAN DIEGO
REGIONAL
EDC

MAKING IT EASY FOR VETERANS TO FIND THE RIGHT JOB

The Challenge!!

The Need: According to the Department of Labor Veterans Employment & Training Service (DOLVETS) 2019 “Vets Challenge,” there is a need for both a more sophisticated matching mechanism and a simpler interface that can pull from existing data sources (from Federal platforms like O*NET, the Credentialing Opportunities On-Line (COOL) program, and the National Labor Exchange, to LinkedIn profiles, resumes, or job descriptions that individuals and businesses have created).

The Research: DOLVETS cites that veterans complete their military service with unique and technical skillsets that bring value to all sectors of the economy but can encounter challenges framing their experience and skills for civilian employers. American businesses also report that they are also missing an opportunity to attract and retain a capable, competent workforce, and recognize the value in veterans and spouses.

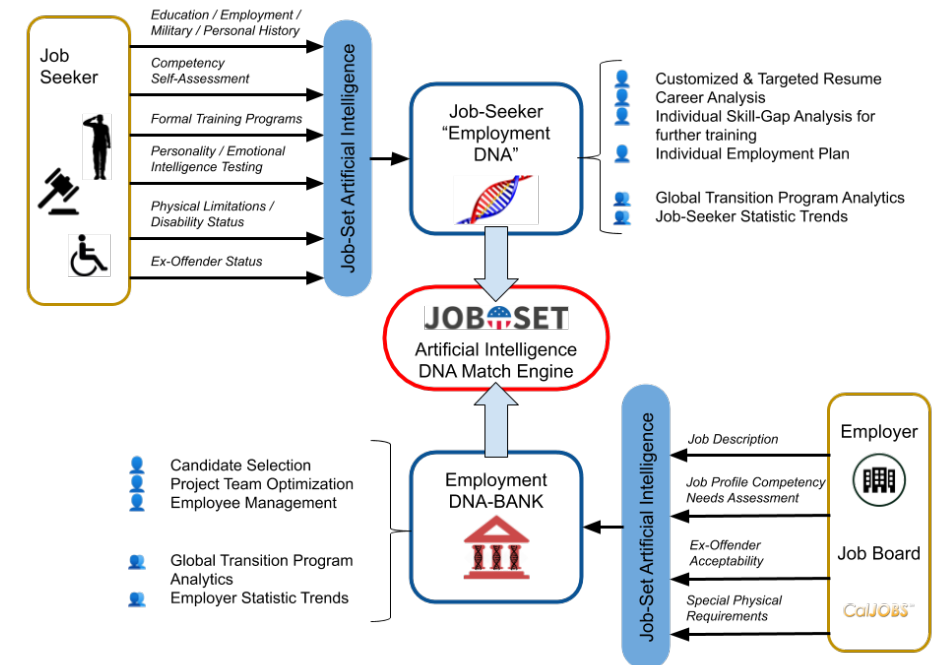
The Solution: The Job-Set mobile application helps Transitioning Service Members, Veterans, & Spouses to find a job in their area that matches their skills & goals connecting them to sustainable careers that are a fit.

The app's algorithm matches veterans with appropriate positions through the use of competency-based profiles in under 5 minutes, based on military, education, and civilian employment history. Job Seekers then perform game-like assessments, that triggers the app to build your profile of 600+ skills and behaviors that are quantifiably matched to a database of over 5 million live jobs. Job-Set then provides a customized infographic resume to help maximize employment chances and building confidence.

Now Beta-testing in Southern California
www.Job-Set.com

JOBSET

USES ARTIFICIAL INTELLIGENCE TO GET
VETERANS IMMEDIATELY EMPLOYED BY
MATCHING THEM TO SUSTAINABLE CAREERS



INTRODUCING
‘OPERATION OPEN HIRE’



ONWARD OPS
MILITARY TRANSITION SUPPORT



**VOLUNTEER
TODAY**
BECOME AN ETS SPONSOR



**WANT HELP WITH YOUR
TRANSITION?**

**CONNECT TO AN
ETS SPONSOR TODAY!**

Sponsors are with you every step of the way as you complete the journey back to civilian life.

- ✓ **ENROLL**
Enroll online and speak to a transition coordinator.
- ✓ **CONNECT**
You will be matched with an ETS sponsor in your post-military hometown with skills and experiences that match your individual needs.
- ✓ **SUCCEED**
Conduct virtual sponsor sessions until you exit the military. In your new hometown, meet your ETS sponsor to refine your goals.
- ✓ **ENROLL TODAY**
www.etsponsorship.com



Contact:
Maurice Wilson
Maurice.wilson@sdrvetscoalition.org



The ETS Sponsorship Program, a non-profit organization actively partnering with the Veterans Administration (VA), the Department of Defense (DoD), and local communities, supports service members through the transition process from military to civilian life.

VETERAN REINTEGRATION CENTERS



Reintegration!

Operational “ECO-CENTERS” for veterans and their spouses in support of the “Navy SEAL Chief Petty Officer William ‘Bill’ Mulder (Ret.) Transition Improvement Act of 2021”

CMVR Operational Vision:

- Serve as **hub for veteran re-integration** into their community
- Function as a **“warm hand-off”** from Feds to local community partners
- Conduct **reintegration** training for military, guard, veterans, & spouses
- Integrate **services, resources, and community initiatives**
- Connect veterans with local **employers and employment opportunities**
- Align veterans with **“Just-in-time”** services, and support
- Formally **“integrate” and “track”** local resources and referrals
- Monitor and promote **veteran wellness** on an ongoing basis
- Be the **national model** for Mulder Transition Improvement Act

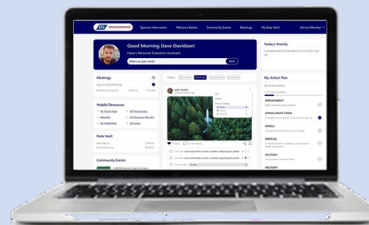


PERSONAL TRANSITION MANAGEMENT

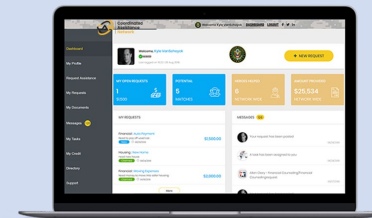


Manage Your Transition Timeline 365

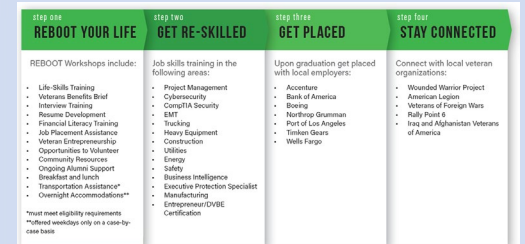
WARM HAND-OFF



COORDINATION



REINTEGRATION TRAINING



*“CMVR’s are a new kind of delivery system where the stovepipes are replaced with an integrated service delivery network”
Maurice Wilson, MCPO (Ret) Pres/ED, National Veterans Transition Services, Inc. aka REBOOT*

VETERAN REINTEGRATION POLICY

Reintegration!

Establishing a Veteran Reintegration Policy Helps the City Monitor Veteran Reintegration & Minimize the impact of Transition Stress which causes: Suicide, Homelessness, Unemployment, and Under-employment



THE OBJECTIVE

The City of Chula Vista is committed to supporting the successful reintegration of veterans into the local community. This policy aims to provide a comprehensive framework for promoting the well-being, employment, education, and overall integration of veterans in Chula Vista.

POLICY STATEMENT

The City of Chula Vista recognizes the valuable contributions and sacrifices made by veterans and their unique needs during the transition from military service to civilian life. This policy is designed to ensure that veterans have access to the necessary resources, support, and opportunities to thrive in Chula Vista. The city will actively collaborate with local organizations, businesses, and educational institutions to implement programs and initiatives that facilitate the reintegration of veterans.

POLICY GUIDELINES

VETERAN RESOURCE CENTER

The city will establish a dedicated Veteran Resource Center that serves as a one-stop hub for veterans to access information, resources, and support services.

The Veteran Resource Center will provide assistance in navigating benefits, employment opportunities, educational programs, healthcare services, and housing options.

EMPLOYMENT AND CAREER DEVELOPMENT

The city will collaborate with local businesses and industries to create employment opportunities specifically targeted towards veterans.

The city will encourage businesses to adopt veteran-friendly hiring practices, such as recognizing military experience and providing training and mentorship programs.

The city will facilitate job fairs, networking events, and workshops that connect veterans with potential employers and provide career development support.

EDUCATION AND SKILL DEVELOPMENT

The city will collaborate with local educational institutions to ensure that veterans have access to quality education and skill development programs.

The city will promote and expand educational opportunities, including scholarships, grants, and tuition assistance programs, for veterans seeking to further their education or acquire new skills.

MENTAL AND PHYSICAL HEALTH SUPPORT

The city will work with healthcare providers and organizations to ensure that veterans have access to comprehensive mental and physical health services.

The city will promote awareness of mental health issues among veterans and encourage the utilization of available resources, such as counseling services, support groups, and specialized treatment programs.

HOUSING AND HOMELESSNESS PREVENTION

The city will develop and implement programs that address the unique housing needs of veterans in Chula Vista, including affordable housing options, rental assistance, and homeownership support.

The city will collaborate with local housing authorities, non-profit organizations, and community partners to prevent veteran homelessness and provide supportive services to veterans at risk of homelessness.

COMMUNITY REINTEGRATION POLICY



Reintegration!

Operation Welcome Home is a City-Led Effort to Monitor and Direct Veteran Reintegration
It Supports the “Navy SEAL Chief Petty Officer William ‘Bill’ Mulder (Ret.) Transition Improvement Act of 2021”



CITY OF CHULA VISTA
OFFICE OF THE CITY MAYOR

City Hall Building A, 276 4th Ave, Chula Vista, CA 91910 · (619) 691-5044

Dear (veteran) I want to take a moment to personally welcome you to our amazing city of Chula Vista. We are so grateful for your service to our country, and we want to make sure you feel right at home here.

Supporting Your Successful Reintegration

First and foremost, I want you to know that we are here to support you every step of the way as you transition from military life to civilian life. We understand that this can be a challenging time, and we want to make it as smooth as possible for you.

Connecting You to Resources

One of our main goals is to connect you with the resources you may need during this transition. Whether it's finding a job, accessing healthcare services, or getting involved in the community, we have a wide range of resources available to assist you.

Support and Community Leadership Roles

We also want to encourage you to become active members of our community. We believe that your unique skills and experiences can greatly contribute to the growth and development of Chula Vista. We have various leadership roles available where you can make a difference and be a part of something bigger.

Conclusion

So once again, welcome to Chula Vista! We are thrilled to have you here and we are committed to making your transition a successful one. Please don't hesitate to reach out to us if you need any assistance or have any questions. Thank you for your service, and we look forward to getting to know you!

Signed

/Mayor John McCann, Commander, United States Navy Reserves



California has the largest concentration of military personnel and dependents of any other State. San Diego County has the largest concentration of military personnel within California. There are approximately 110,700 Active-Duty personnel and 118,300 family members, which represents 7.6 percent of San Diego County's total population. An estimated 60.7 percent (71,759) of military families in San Diego County are children. We believe the Communities play an integral role in the successful reintegration of our veterans.

THE MISSION

"TO IDENTIFY AND CLOSE GAPS IN THE MILITARY-2-CIVILIAN TRANSITION PROCESS, FACILITATE THE EDUCATION AND ENTREPRENEURIAL DEVELOPMENT OF VETERANS AND/OR THEIR FAMILY MEMBERS, CONNECT THEM TO CRITICAL JOBS IN PRIORITY SECTORS THAT BOLSTERS OUR ECONOMY, AND ENSURE THEY HAVE A SMOOTH TRANSITION AND REINTEGRATION TO CIVILIAN LIFE."

NEW VETERAN CHALLENGES

A study of more than 8,500 Veterans, active-duty Service members, National Guard and Reserve members, and military dependents identified their most significant transition challenges:

- 60% Navigating VA programs, benefits, and services
- 55% Finding a job
- 41% Adjusting to civilian culture
- 40% Addressing financial challenges
- 39% Applying military-learned skills to civilian life

Source: The Military to Civilian Transition 2018 - A Review of Historical, Current, and Future Trends - US Department of Veterans Affairs

THE ANSWER: SDVC's SDTIP PROJECT

San Diego Transition & Integration Project (TIP) Objectives:

- Conduct on & off-base "Community Reintegration Training"
- Promote personal transition management and wellness
- Leverage technology and mobile apps
- Facilitate the "warm hand-off" from DoD
- Help new veterans navigate the "Sea of Goodwill"
- Integrate SDVC member services & coordinate care
- Ensure veteran economic & emotional stability
- Be the national model for the Mulder Transition Act of 2021 (H.R.2326)

HOW CHULA VISTA CAN HELP

Our communities can play a vital role in the reintegration of our veterans and here are a few ways that the City of Chula Vista can take an active role in supporting new veterans coming to their new home, Chula Vista.

- Welcome to Chula Vista Letters to new Veterans
- Welcome and introduce new Veterans at Chamber of Commerce Breakfasts, networking events, etc.
- Become a Member of the San Diego Veterans Coalition
- Host Transition and Reintegration Training for Active Duty
- Designate a location within Chula Vista (i.e., Library) as a Center for Military and Veteran Reintegration
- Create a Welcome Packet of local resources
- Designate the City of Chula Vista as an ETS/Onward Ops Sponsor or (etssponsorship.com) Community



Founded in 2009 and incorporated May 24, 2011, San Diego Veterans Coalition is the premier veteran convener in San Diego County. We bring together over 150 unique organizations, businesses, and government agencies. We support these partners in their services, events and activities.



VETERAN REINTEGRATION CENTERS C★M★V★R

CENTER FOR
MILITARY VETERANS
REINTEGRATION™

Collective Impact!

Off-base transition training “ECO-CENTERS” for veterans and their spouses (OBTTE)

“Navy SEAL Chief Petty Officer William ‘Bill’ Mulder (Ret.) Transition Improvement Act of 2021

San Diego Military and Veterans Ecosystem



Active Duty

San Diego is home to the nation's largest concentration of military personnel with are more than **100,000** active duty service members.



Veterans

According to the San Diego Chamber of Commerce “Military Employment in San Diego” Report: More than **240,500** veterans reside in San Diego.



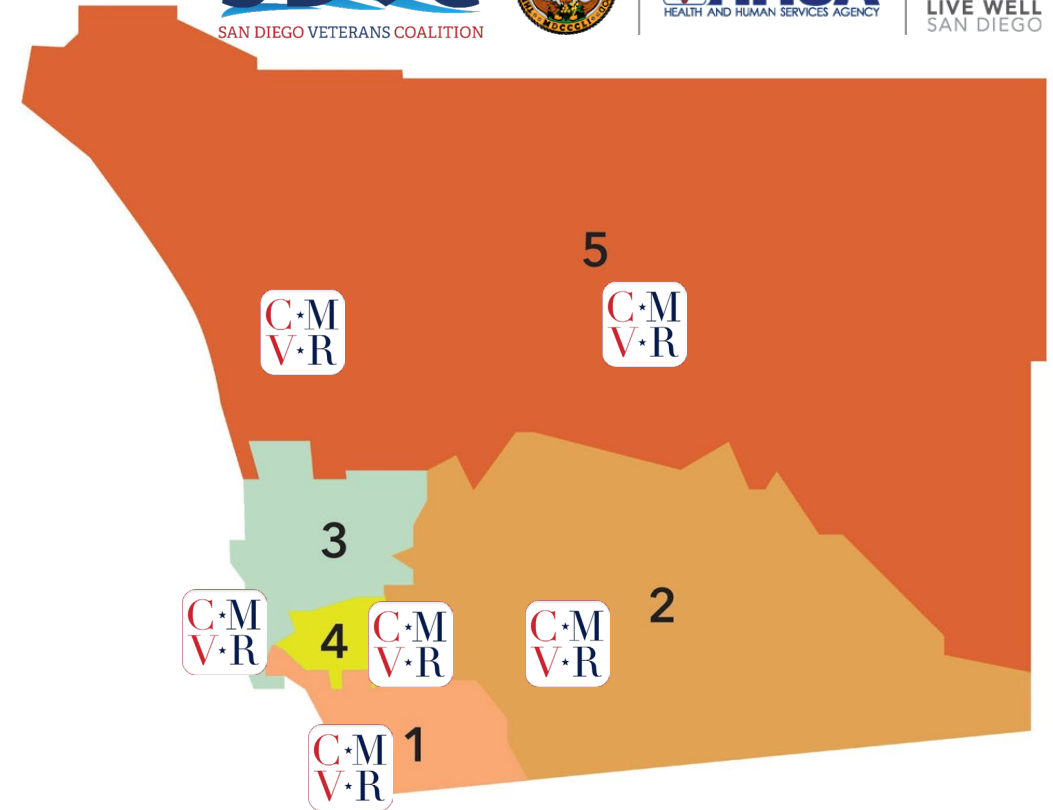
Guard/Reserves

The California Employment Services for the Guard and Reserve (ESGR), there are over **7,000** guard/reserves stationed in San Diego County.



Military Spouses

Blue Star Families reports 46,106 military spouses in San Diego County, approximately **43,965** are likely to be women (24,447 Navy Wives plus 19,517 Marine Corps wives).



“The CMVR integrates services in a comprehensive wrap-around delivery system that supports a successful reintegration and minimizes transition challenges.”
Ron Stark, US Navy Veteran, President, San Diego Veterans Coalition

VETERAN REINTEGRATION CENTERS

H.R. 2326 Off-base transition training “ECO-CENTERS” for veterans and their spouses (OBTTE)
“Navy SEAL Chief Petty Officer William ‘Bill’ Mulder (Ret.) Transition Improvement Act of 2021” P.L. 112-260, Section 301.



CENTER FOR
MILITARY VETERANS
REINTEGRATION®



CMVR Model unanimously adapted by San Diego County Supervisors on 27 September 2022



Nora Vargas
District 1
Vice Chair



Joel Anderson
District 2



Terra
Lawson-Romer
District 3



Nathan Fletcher
District 4
Chair



Jim Desmond
District 5

The CMVR is a community-led, Industry-driven initiative designed to reboot the lives and careers of transitioning service members and veterans in order to close the skills gap & promote individual economic empowerment for veterans and their families . Wilfred Quintong, Director, Office of Military and Veterans Affairs, County of San Diego

Veteran Reintegration Centers

Coordinated Process

C★M★V★R | CENTER FOR
MILITARY VETERANS
REINTEGRATION

H.R. 2326 Off-base transition training “ECO-CENTERS” for veterans and their spouses (OBTTE)

“Navy SEAL Chief Petty Officer William ‘Bill’ Mulder (Ret.) Transition Improvement Act of 2019” P.L. 112-260, Section 301.

5 Pillars of Veteran Support

Welcome to San Diego County CMVR’s our mission is to help you successfully integrate into our community through 5 pillars of support:



Education

Roadmap to economic opportunities.



Employment

Preparation for your civilian career.



Entrepreneurship

Support for veteran-owned businesses.



Wellness

Helping veterans feel well.



Family

Supporting Health Families, Home Ownership, and Financial Security



*“The CMVR is the nation’s first community reintegration model for veterans that is designed to address known reintegration challenges ”
Maurice D. Wilson, MCPO USN (Ret) Pres/ED, National Veterans Transition Services, Inc. aka REBOOT*

H.R. 2326 Off-base transition training “ECO-CENTERS” for veterans and their spouses (OBTTE)

CMVR’s are a new kind of delivery system where the **stovepipes** are replaced with an **integrated** service delivery network

Services

Our services are at no-cost and are offered online, virtual, and in person where applicable. Here are just a few of the things you get when you choose our process.



Transition & Reintegration

We focus on your journey from the military ecosystem to civilian reintegration.



Peer-2-Peer Support

Connecting with others who share your values and understand what you have been through is important.



Health & Wellness

Living a healthy and joyous life is essential to feeling like you belong. We'll help you stay fit.



Benefits & Resources

Finding and connecting to resources helps you settle into your new life.



Career & Workforce Development

Finding your career fit is an important step towards a success transition. We help you find your fit.



Family Support

Taking care of your family is our top priority. We'll help connect you and to other family's who are also starting over.



“The CMVR integrates services in a comprehensive wrap-around delivery system that supports a successful reintegration and minimizes transition challenges.”
Lee Whittington US Air Force Veteran, Downey CMVR Project Manager, Retired Boeing Employee



Ecosystem & Participant Journey

C*M*V*R | CENTER FOR MILITARY VETERANS REINTEGRATION



CMVR Intake/Referral Process

It takes a village to raise child..... African Proverb



Veteran Connects To
Courage to Call

VPN = Veteran Peer Navigator

C2C to CAN for
VPN Assignment

Veteran's initial needs
identified

Crisis
Support
Needed?

YES

VPN Documents in

Community
Information
Exchange

VPN sets up referral
with VSO stakeholder

VPN Follows-up with
veteran

VPN Refers Veteran to
CMVR for
Reintegration

Veteran Enrolls in
C*M*V*R
Meets with VBA

Veteran Completes
Life and Career Scans

Veteran Receives
Orientation Training

Education
Employment
Entrepreneurship



The CMVR is a community-led, Industry-driven initiative designed to reboot the lives and careers of transitioning service members and veterans in order to close the skills gap & promote individual economic empowerment. - Wilfred Quintong, Director, Office of Military and Veterans Affairs, County of San Diego

Partnership Ecosystem & Participant Journey

CMVR Workforce/Referral Network



"The CMVR is the nation's first community reintegration model for veterans that is designed to address known reintegration challenges"
 Maurice D. Wilson, MCPO USN (Ret) Pres/ED, National Veterans Transition Services, Inc. aka REBOOT

San Diego Veteran Reintegration Centers

Case Scenario 1

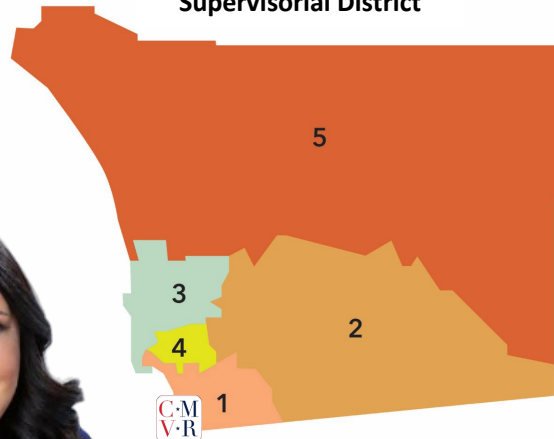
Off-base transition training “ECO-CENTERS” for veterans and their spouses (OBTTE)

“Navy SEAL Chief Petty Officer William ‘Bill’ Mulder (Ret.) Transition Improvement Act of 2021



District 1

San Diego County
Supervisory District



District Demographics:

► Military bases

- ✓ Navy Region Southwest HQ
- ✓ Naval Base 32nd Street
- ✓ Naval Submarine Base
- ✓ NAS Coronado
- ✓ Navy SEAL Base
- ✓ Naval Amphib Base
- ✓ Naval Supply Center
- ✓ US Coast Guard Station

► Veteran Population

- ✓ 44,984
- Guard/Reserve Units
- Spouses

► CVSO Contacts

- ✓ In person – 320
- ✓ By Ph/Email – 78,750

► Claims Processed

- ✓ New – 9,856
- ✓ Awards – \$14,552,530
- ✓ Average – \$5,193

History/Timeline:

Planning since 2015

Assets:

- MVRC, San Diego South Bay – Opened 2018
- Veteran Center – Downtown Library
- Veteran Center – Chula Vista Library

Reenforcing Activities & VCAT Stakeholders:

- **Staffing:** (intake/processing) C2C | CVSR | Skillbridge
- **Coordinated Care Network:** SDVC | CIE | VA
- **Reintegration Training:** NVTSI/REBOOT Workshop
- **Workforce Development:** SDVC | DoL | Chambers
- **Reintegration Navigators:** American Legion P#434

Backbone:

- District 1 Supervisor’s Office
- Office of Military and Veteran Affairs
- Project Manager: SDVC/E3

Continuous Communication Platform:

- Coordinated Access Network Portal (Community Intranet)

Measurement:

- TVMI will be used to monitor/measure success

District 1’s **Total Veteran Population: 44,964** – Representing 18% of San Diego’s veteran Population – Average Income: %51,651.

Our No Wrong Door approach is validated by our research, showing that when Veterans need services, they ask someone for help. **Nora Vargas San Diego County District 1 Supervisor**

San Diego Veteran Reintegration Centers

Case Scenario 2

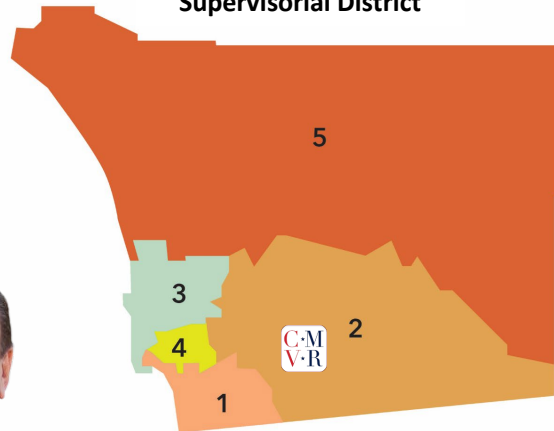
Off-base transition training “ECO-CENTERS” for veterans and their spouses (OBTTE)

“Navy SEAL Chief Petty Officer William ‘Bill’ Mulder (Ret.) Transition Improvement Act of 2021



District 2

San Diego County
Supervisory District



Vision/Mission:

- ▶ Function as “warm hand-off” from Feds to local community partners
- ▶ Serve as hub for veteran re-integration back into their community
- ▶ Integrate services, resources, and community initiatives
- ▶ Conduct reintegration services for military, guard, veterans, & spouses
- ▶ Connect veterans with local employers and employment opportunities
- ▶ Connect veterans to resources for “JIT” support
- ▶ All services will be formally “integrated” and tracked
- ▶ Monitor veteran wellness on an ongoing basis
- ▶ Conduct Annual Musters of all veterans in the district

History/Timeline:

Planning since 2022

Assets:

- ▶ MVRC, TBD
- ▶ Veteran Center – El Cajon Library

Reinforcing Activities & VCAT Stakeholders:

- ▶ **Staffing:** (intake/processing) C2C | CVSR | Skillbridge
- ▶ **Coordinated Care Network:** SDVC | CIE | VA
- ▶ **Reintegration Training:** NVTSI/REBOOT Workshop
- ▶ **Workforce Development:** SDVC | DoL | Chambers
- ▶ **Reintegration Navigators:** American Legion P#303

Backbone:

- ▶ District 2 Supervisor’s Office
- ▶ Office of Military and Veteran Affairs (OMVA)
- ▶ Project Manager: SDVC/E3

Continuous Communication Platform:

- ▶ Coordinated Access Network Portal (Community Intranet)

Measurement:

- ▶ TVMI will be used to monitor/measure success



District 2’s **Total Veteran Population: 57,455** - Representing 23% of San Diego’s total veteran Population – Average Income: %51,651. Our No Wrong Door approach is validated by our research, showing that when Veterans need services, the community where they live is there to help. **Joel Anderson, San Diego County District 2 Supervisor**

San Diego Veteran Reintegration Centers

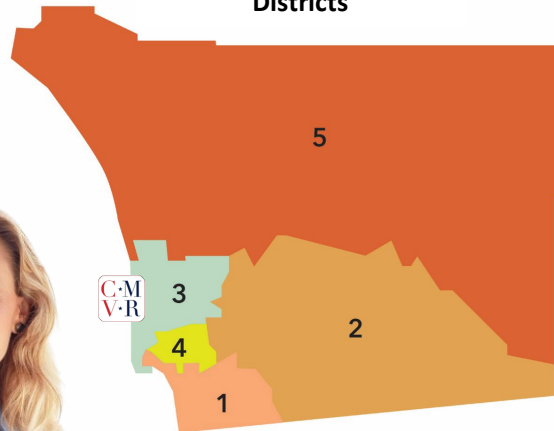
Case Scenario 3

Off-base transition training “ECO-CENTERS” for veterans and their spouses (OBTT)

“Navy SEAL Chief Petty Officer William ‘Bill’ Mulder (Ret.) Transition Improvement Act of 2021



San Diego County
Districts



Vision/Mission:

- ▶ Function as “warm hand-off” from Feds to local community partners
- ▶ Serve as hub for veteran re-integration back into their community
- ▶ Integrate services, resources, and community initiatives
- ▶ Conduct reintegration services for military, guard, veterans, & spouses
- ▶ Connect veterans with local employers and employment opportunities
- ▶ Connect veterans to resources for “JIT” support
- ▶ All services will be formally “integrated” and tracked
- ▶ Monitor veteran wellness on an ongoing basis
- ▶ Conduct Annual Musters of all veterans in the district

History/Timeline:

Planning since 2022

Current Veteran Population Served:

- ▶ 42,467

Assets:

- ▶ MVRC, Under Construction (Summer 2023)

Reenforcing Activities & VCAT Stakeholders:

- ▶ **Staffing:** (intake/processing) C2C | CVSR | Skillbridge
- ▶ **Coordinated Care Network:** SDVC | CIE | VA
- ▶ **Reintegration Training:** NVTSI/REBOOT Workshop
- ▶ **Workforce Development:** SDVC | DoL | Chambers
- ▶ **Reintegration Navigators:** American Legion P#303

Backbone:

- ▶ District 3 Supervisor’s Office
- ▶ Office of Military and Veteran Affairs (OMVA)
- ▶ Project Manager: SDVC/E3

Continuous Communication Platform:

- ▶ Coordinated Access Network Portal (Community Intranet)

Measurement:

- ▶ TVMI will be used to monitor/measure success

District 3’s **Total Veteran Population: 42,467** - Representing 17% of San Diego’s 249,000 veteran Population – Average Income: %51,651. Our No Wrong Door approach is validated by our research, showing that when Veterans need services, the community where they live is there to help. **Terra Lawson-Remer, San Diego County District 3 Supervisor**

San Diego Veteran Reintegration Centers

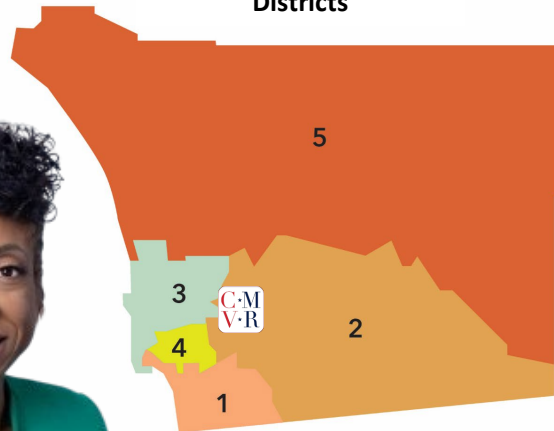
Case Scenario 4

Off-base transition training “ECO-CENTERS” for veterans and their spouses (OBTT)

“Navy SEAL Chief Petty Officer William ‘Bill’ Mulder (Ret.) Transition Improvement Act of 2021



San Diego County
Districts



Vision/Mission:

- ▶ Function as “warm hand-off” from Feds to local community partners
- ▶ Serve as hub for veteran re-integration back into their community
- ▶ Integrate services, resources, and community initiatives
- ▶ Conduct reintegration services for military, guard, veterans, & spouses
- ▶ Connect veterans with local employers and employment opportunities
- ▶ Connect veterans to resources for “JIT” support
- ▶ All services will be formally “integrated” and tracked
- ▶ Monitor veteran wellness on an ongoing basis
- ▶ Conduct Annual Musters of all veterans in the district

History/Timeline:

Planning since 2019

Current Veteran Population Served:

- ▶ 49,961

Assets:

- ▶ MVRC, Under Construction (Summer 2023)

Reenforcing Activities & VCAT Stakeholders:

- ▶ **Staffing:** (intake/processing) C2C | CVSR | Skillbridge
- ▶ **Coordinated Care Network:** SDVC | CIE | VA
- ▶ **Reintegration Training:** NVTSI/REBOOT Workshop
- ▶ **Workforce Development:** SDVC | DoL | Chambers
- ▶ **Reintegration Navigators:** American Legion P#303

Backbone:

- ▶ District 4 Supervisor’s Office
- ▶ Office of Military and Veteran Affairs (OMVA)
- ▶ Project Manager: SDVC/E3

Continuous Communication Platform:

- ▶ Coordinated Access Network Portal (Community Intranet)

Measurement:

- ▶ TVMI will be used to monitor/measure success

District 4’s **Total Veteran Population: 49,961** - Representing 23% of San Diego’s 249,000 veteran Population – Average Income: %51,651. Our No Wrong Door approach is validated by our research, showing that when Veterans need services, the community where they live is there to help. **Monica Montgomery Steppe - San Diego County District 4 Supervisor**

San Diego Veteran Reintegration Centers

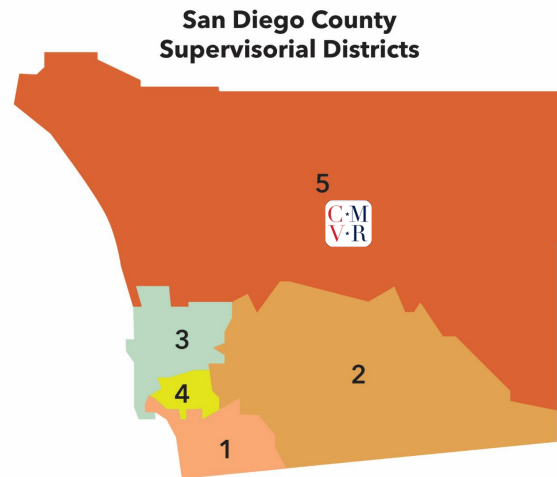
Case Scenario 5

Off-base transition training “ECO-CENTERS” for veterans and their spouses (OBTT)

“Navy SEAL Chief Petty Officer William ‘Bill’ Mulder (Ret.) Transition Improvement Act of 2021



District 5



Vision/Mission:

- ▶ Function as “warm hand-off” from Feds to local community partners
- ▶ Serve as hub for veteran re-integration back into their community
- ▶ Integrate services, resources, and community initiatives
- ▶ Conduct reintegration services for military, guard, veterans, & spouses
- ▶ Connect veterans with local employers and employment opportunities
- ▶ Connect veterans to resources for “JIT” support
- ▶ All services will be formally “integrated” and tracked
- ▶ Monitor veteran wellness on an ongoing basis
- ▶ Conduct Annual Musters of all veterans in the district

History/Timeline:

Planning since 2015

Current Veteran Population Served:

- ▶ Military bases: MCAS, Camp Pendleton/Reserve Center
- ▶ 54,957

Assets:

- ▶ MVRC, Operational since 2018

Reenforcing Activities & VCAT Stakeholders:

- ▶ **Staffing:** (intake/processing) C2C | CVSR | Skillbridge
- ▶ **Coordinated Care Network:** SDVC | CIE | VA
- ▶ **Reintegration Training:** NVTSI/REBOOT Workshop
- ▶ **Workforce Development:** SDVC | VCC | DoL
- ▶ **Reintegration Navigators:** American Legion P#303

Backbone:

- ▶ District 4 Supervisor’s Office
- ▶ Office of Military and Veteran Affairs (OMVA)
- ▶ Project Manager: SDVC/E3

Continuous Communication Platform:

- ▶ Coordinated Access Network Portal (Community Intranet)

Measurement:

- ▶ TVMI will be used to monitor/measure success



District 5’s **Total Veteran Population: 54,957** - Representing 22% of San Diego’s 249,000 veteran Population – Average Income: %51,651. Our No Wrong Door approach is validated by our research, showing that when Veterans need services, the community where they live is there to help. **Jim Desmond, San Diego County District 5 Supervisor**

FACILITATING VETERAN EMPLOYMENT TRANSITION



VCIP is a veteran talent pipeline program to match and develop service members with new careers in America's companies.

VCIP MISSION

By focusing on and resolving the five* key reintegration issues of veterans and the challenges employers face trying to hire them, the VETERAN CORPORATE INTEGRATION PROGRAM (VCIP) will orchestrate a predictable talent pipeline from military service to employment in priority sectors through a coordinated transition training effort with multiple agencies.

CHALLENGE: 39% Report difficulty applying military-learned skills to civilian life!



VCIP PROCESS

TRANSITION PHASE

Service members are recruited through our Managing Your Transition Timeline app, assisted with choosing a company of choice, and agree to enroll in the VCIP/Skillbridge.

RESILIENCY PHASE

Candidates attend REBOOT Workshop™ sponsored by employers to help them with adjusting to civilian culture.

SKILLS DEVELOPMENT PHASE

Depending on the desired position within the company, candidates agree to attend relevant technical skills training and are enrolled in OPERATION Skillbridge.

WORKFORCE READINESS PHASE

Prior to separation candidates fly out to spend up to a week on the employer's campus to learn history/culture.

WORKFORCE INTEGRATION PHASE

Candidates begin their DoD SKILLBRIDGE employment in the work area of choice with mentoring from the company's veteran affinity group and ongoing support from veteran service organizations (VSO) via the REBOOT app.



PROMOTING WELLNESS & SELF-SUFFICIENCY

Veteran self-assessment app

Tracks Readiness & Wellness Across Transition Domains Seamlessly Connecting Veterans to JIT Resources

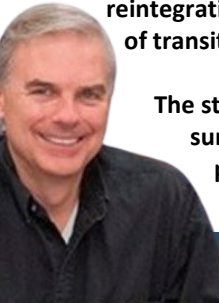
Study: Examining well-being as veterans transition from military to civilian life

The Veterans Metrics Initiative (TVMI) Conducted by the Henry M. Johnson Foundation is a unique study about Veteran’s experiences over the first three years of the transition from military to civilian life. TVMI includes a survey designed to help understand and identify ways to improve the transition by asking about job, education, family, finances, health status, and program use following separation from military service.

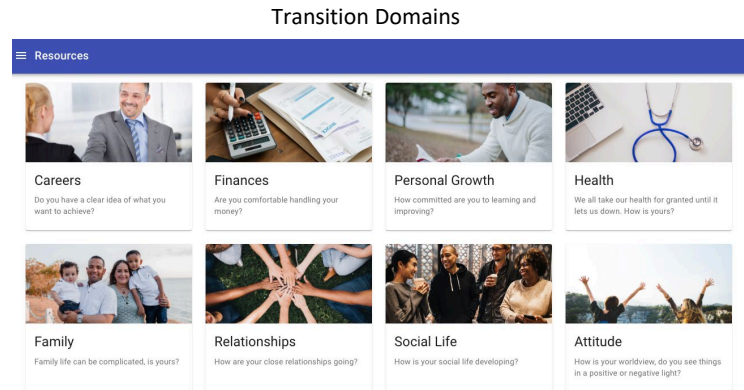
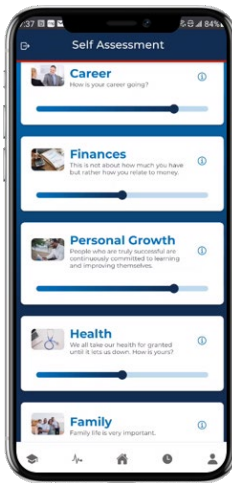
While many veterans thrive when returning to civilian life after military service, others experience family strife, unemployment, poverty, substance abuse, homelessness, and other challenges.

Numerous public and private programs exist to help veterans address these issues, but we lack evidence-based methods to determine the impact of these programs on long-term well-being.

The Veterans Metrics Initiative: Linking Program Components to Post-Military Well-Being Study (TVMI Study) launched in April 2015 to address that gap by examining transition and reintegration experiences and assessing the outcomes of transition assistance programs.



The study, now in its final year, is analyzing all survey results to create infographics and program component menus.



Self Assessments Over Time

	Career	Finances	Personal Growth	Health	Family	Relationships	Social Life	Attitude
01/20/2019	5	5	5	5	5	5	5	5
01/20/2019	5	5	5	5	5	5	5	5
01/20/2019	1	1	1	1	1	1	1	1
01/21/2019	6	8	6	8	6	7	6	6
01/23/2019	7	8	5	5	7	6	6	8
02/03/2019	0	0	0	0	0	0	0	0
02/03/2019	7	4	5	3	6	9	0	2
09/08/2020	4	4	4	7	6	3	8	5
09/28/2020	8	5	7	5	6	6	9	7

Your Next Mission

REBOOT Your Life & Career

"Alone we can do so little: together we can do so much."

– Helen Keller

Questions

For more information visit our website:
www.sdvetscoalition.org



Maurice Wilson, MCPO, USN (Ret)
Maurice.Wilson@sdvetscoalition.org
619-822-2704

ITEM #9 SUGGESTED TOPIC FOR FUTURE MEETINGS

All San Diego Military and Veterans Advisory Council Members



ITEM #10 INFORMATION SHARING

