

**COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY
SOCIAL SERVICES ADVISORY BOARD (SSAB)**

Held Via Zoom

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SSAB Meeting Minutes

July 13, 2022

Members Present

Jan Spencley
Anahid Brakke
Robin Maxson
Phil Thalheimer
Keara O'Laughlin
Rachel Morineau
Carol Lewis
Buck Martin
Greg Anglea

Members Absent

Vino Pajanor

Staff Present

Rick Wanne, Director Self-Sufficiency Services
Albert Banuelos, HHSA
Adriana Ramirez, HHSA
Allison Boyer, HHSA
Assmaa Elayyat, HHSA
Jeannie Hufford, HHSA
Ida Bell, HHSA
Yvonne Hose, HHSA
Albert Garcia, HHSA
Michael Schmidt, HHSA
Eric Rubio, HHSA
Brenda Vargas, HHSA
David Hopkins, HHSA
Patty Baker, HHSA
Claudia Gurrola, HHSA
Amy Klock, HHSA
Patty Kay Danon, HHSA
Ruth Martin, Board/Supervisors District 1
Amanda Berry, Board/Supervisors District 3
Joshua Bohannan, Board/Supervisors District 4

Guests

Devin Ton, San Diego Hunger Coalition
Joseph Kendrick, San Diego Hunger Coalition
Jen Keyes, San Diego Hunger Coalition
Amanda Mascia, San Diego Hunger Coalition
Nancy Saavedra, San Diego Hunger Coalition
Shelly Dieu, San Diego Hunger Coalition
Luis Monteagudo, 2-1-1 San Diego
Sandra D'Alonzo, Family Health Centers of San Diego

1. Meeting called to order via Zoom at 9:33 by Chair, Anahid Brakke.
2. Authorization of Teleconferencing Meeting Option Pursuant to Government Code Section 54953(e), was approved with all Board Members present voting yes.
3. The June 8, 2022 Meeting Minutes were not approved. Revised meeting minutes will be presented during August 10, 2022 meeting.
4. Public Comments:
 - No Public Comment

5. Presentation Item: The Challenges on Providing Verifications: Anahid Brakke, Chair, Social Services Advisory Board and San Diego Hunger Coalition. Mr. Devin Ton of San Diego Hunger Coalition presented an excerpt from the Kone Final Report, 38% of the application denials in FY 20/21 were due to failure to provide information. Mr. Ton provided possible solutions such as including an instructional cover letter on the CW2200 form, training eligibility workers to introduce themselves before asking customer for personal identifiable information, encourage eligibility workers and Access staff to offer and accept verbal attestations in every call during telephonic signature waivers and collaboration with CBOs to gather information from undeserved eligible populations.
6. Discussion Item: Review of Plan to Implement SSAB Eligibility Task Force (ETF) Recommendations: Dr. Alberto Banuelos, Assistant Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA) and Assmaa Elayyat, Chief, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Dr. Banuelos and Ms. Elayyat presented the Board Letter final memo that will be presented to the Board of Supervisors. The SSAB provided feedback on the wording structure and requested additional details for the separate SSAB ETF and Kone Recommendations Tracking Log, such as quantitative measurable outcomes of success for baseline comparison in addition to the strong actions identified in the current column, equity indicators and possibly establishing work groups for the high priority items.
7. Information Item: Update on Local Response to COVID19 Emergency for all Public Assistance Programs, Waivers, Enrollment, Service Delivery, Data: Assmaa Elayyat, Chief, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Ms. Elayyat provided updates on CalFresh, Medi-Cal, CalWORKs and General Relief flexibilities, waiver expirations and extensions. Ms. Elayyat also shared federally approved policy changes and metrics tracked from the on-set of the pandemic February 2020 to June 2022 (end of FY 21/22).

ADJOURNMENT/SET NEXT MEETING:

The meeting was adjourned at 11:29 a.m. Next regular meeting will be held on September 14, 2022.