

**COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY
SOCIAL SERVICES ADVISORY BOARD (SSAB)**

Held Via Zoom

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**SSAB Meeting Minutes
November 10, 2021**

Members Present

Jan Spencley
Anahid Brakke
Buck Martin
Carol Lewis
Keara Pina
Greg Anglea
Vino Pajanor

Members Absent

Rachel Morineau

Staff Present

Rick Wanne, Director Self-Sufficiency Services
Albert Banuelos, HHSA
Allison Boyer, HHSA
Adriana Ramirez, HHSA
Assmaa Elayyat, HHSA
Jeannie Hufford, HHSA
Ida Bell, HHSA
Darlene Beltran, HHSA
Albert Garcia, HHSA
Claudia Gurrola, HHSA
Nanette Hartley, HHSA
Patty Baker, HHSA
Eric Rubio, HHSA
David Hopkins, HHSA
Mabi Castro, Board/Supervisors District 1
Ruth Martin, Board/Supervisors District 1
Amanda Berry, Board/Supervisors District 3
Victoria Floyd, Board/Supervisors District 2
Kyle Sand, San Diego County Counsel

Guests

Lindsey Wade, Hospital Association of San Diego
Amanda Schultz Brochu, San Diego Hunger Coalition
Mauricio Medina, San Diego Hunger Coalition
Devin Ton, San Diego Hunger Coalition
Erin Shaner, San Diego Hunger Coalition
Jack Dailey, Legal Aid Society of San Diego
Luis Monteagudo, 2-1-1 San Diego
Karla Samoyoa, 2-1-1 San Diego
Jen Keyes, National University
Shanti Huynh, SEIU
Alicia Kone, Kone Consulting
Oswaldo Urdapilleta, Kone Consulting
Karin Ellis, Kone Consulting

1. Meeting called to order via Zoom at 9:32 by Chair, Anahid Brakke.
2. The October 13, 2021 Meeting Minutes were approved, with all Board Members present voting yes.
3. Authorization of Teleconferencing Meeting Option Pursuant to Government Code Section 54953(e), was approved with all Board Members present voting yes.

4. Public Comments:
 - Shanti Huynh, SEIU, commented on the findings of Kone Consulting and stated that their Union view is that the report does not reflect accurately what their members and constituents feel about certain issues such as staffing, training and case management.
5. Information Item: Update on Local Response to COVID19 Emergency for all Public Assistance Programs, Waivers, Enrollment, Service Delivery, Data: Assmaa Elayyat, Chief, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Ms. Elayyat provided updates on CalFresh, Medi-Cal, CalWORKs and General Relief flexibilities and waivers. Ms. Spencely suggested the Social Services Advisory Board draft a Board of Supervisors letter to USDA/FNS for the further extensions of these waivers. This action was approved by all Board Members present.
6. Information Item: Update on Teleworking and Northeast FRC: Allison Boyer, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Ms. Boyer provided an overview of the Self-Sufficiency Services Telework Performance Summary in relation to the improvements in daily staff attendance and customer service. She also presented on the Northeast Family Resource Center and the relocation of the office to the Price Charities building for better customer accessibility, as well as building condition.
7. Information Item: Update on SSAB Ad Hoc Public Charge Subcommittee: Vino Pajanor, Vice Chair, Social Services Advisory Board. Mr. Pajanor presented the outcome of adding Public Charge on the Self-Sufficiency Services landing page, following the planned subcommittee meeting with Mr. Wanne, Ms. Elayyat and Ms. Awramko. Improvements for the website to simplify language, provide easier navigation and creating positive messages and images to invite community residents to services with accurately translated information have now been added to the County Website, with updates to be applied as time goes on.
8. Information Item: Update on SSAB Ad Hoc Enrollment Task Force Subcommittee and Review of Preliminary Findings: Anahid Brakke, Chair, Social Services Advisory Board and Alicia Koné, President, Koné Consulting. Ms. Kone presented the preliminary findings as a result of the Self-Sufficiency Services office visits, surveys completed by customers, CBOs and County staff, and focus groups.

ADJOURNMENT/SET NEXT MEETING:

The meeting was adjourned at 11:31 a.m. Next regular meeting will be held on December 8, 2021.