

**COUNTY OF SAN DIEGO**  
**HEALTH AND HUMAN SERVICES AGENCY**  
**SOCIAL SERVICES ADVISORY BOARD (SSAB)**  
**1600 Pacific Highway San Diego, CA 92101**  
**Room 207 C and D**  
**Phone (619) 338-2932 \* \* Fax (619) 338-2972**

**SSAB Meeting Minutes**  
**June 08, 2017**

**Members Present**

Philip L. Thalheimer  
Gary Knight  
John Hughes  
Paul Downey  
Dion Brown  
Carol Lewis  
James Floros  
Linda Blair Forth

**Members Absent**

Rita Palet  
Buck Martin

**Staff Present**

Rick Wanne, Director Eligibility Operations  
Albert Banuelos, HHSA  
Ida Bell, HHSA  
Albert Garcia, HHSA  
Ismael Lopez, HHSA  
Mirna Lopez, HHSA  
Carmen Lopez, HHSA  
Adriana Ramirez, HHSA  
Claudia Gurrola, HHSA  
Daravone Souvannarath , HHSA  
Mathew Brown, HHSA

**Guests**

Tila Nunn-Miller, LASSD  
Marjorie Larson, League of Women Voters  
Marcia Garcia, San Diego Hunger Coalition

1. Meeting called to order at 9:31 am by Chair, Philip L. Thalheimer.
2. February and April and May minutes were approved by all Board Members present, voting yes.
3. **Public Comments on Items not listed on the Agenda:**
  - No Public Comment.

**ACTION/INFORMATION ITEMS:**

4. Presentation Item: Work Well San Diego, Albert Garcia, Human Services Program Manager, Health and Human Services Agency (HHSA). Mr. Garcia presented an overview on Work Well San Diego work management system. Work Well San Diego improves the customer and staff experience and ensures that a standard is expected throughout Family Resource Centers.
5. Action Item: Review of Legislative Items and SSAB Potential Follow Up Actions: Rick Wanne, Director, Eligibility Operations, Health and Human Services Agency (HHSA). Mr. Wanne presented an update and overview on legislative items. No action taken.
6. Action Item: Establish Planning Group For Inaugural SSAB Recognition Meeting and Form a Working Group: Rick Wanne, Director, Eligibility Operations, Health and Human Services Agency (HHSA). Chairman Philip Thalheimer made a motion to approve the planning group. Gary Knight seconded the motion. The volunteered members were approved by all Board members present, voting yes.
7. Information Item: Eligibility Updates on Enrollment and Performance: Rick Wanne, Director, Eligibility Operations, Health and Human Services Agency (HHSA). Mr Wanne presented an update and overview on Eligibility and Enrollment and Performance.

8. Closed Session Matters

***ADJOURNMENT/SET NEXT MEETING:***

The meeting was adjourned at 10:28 p.m.

The next regular meeting will be held on July 13, 2017 at 3851 Rosecrans Street, San Diego Room, San Diego, CA 92110