KIP UPDATE

October 8, 2015

LIVE WELL SAN DIEGO

A long-term plan to advance the health and overall well-being of the region:

| Building Better Health | Living Safely | Thriving |

Program Customer
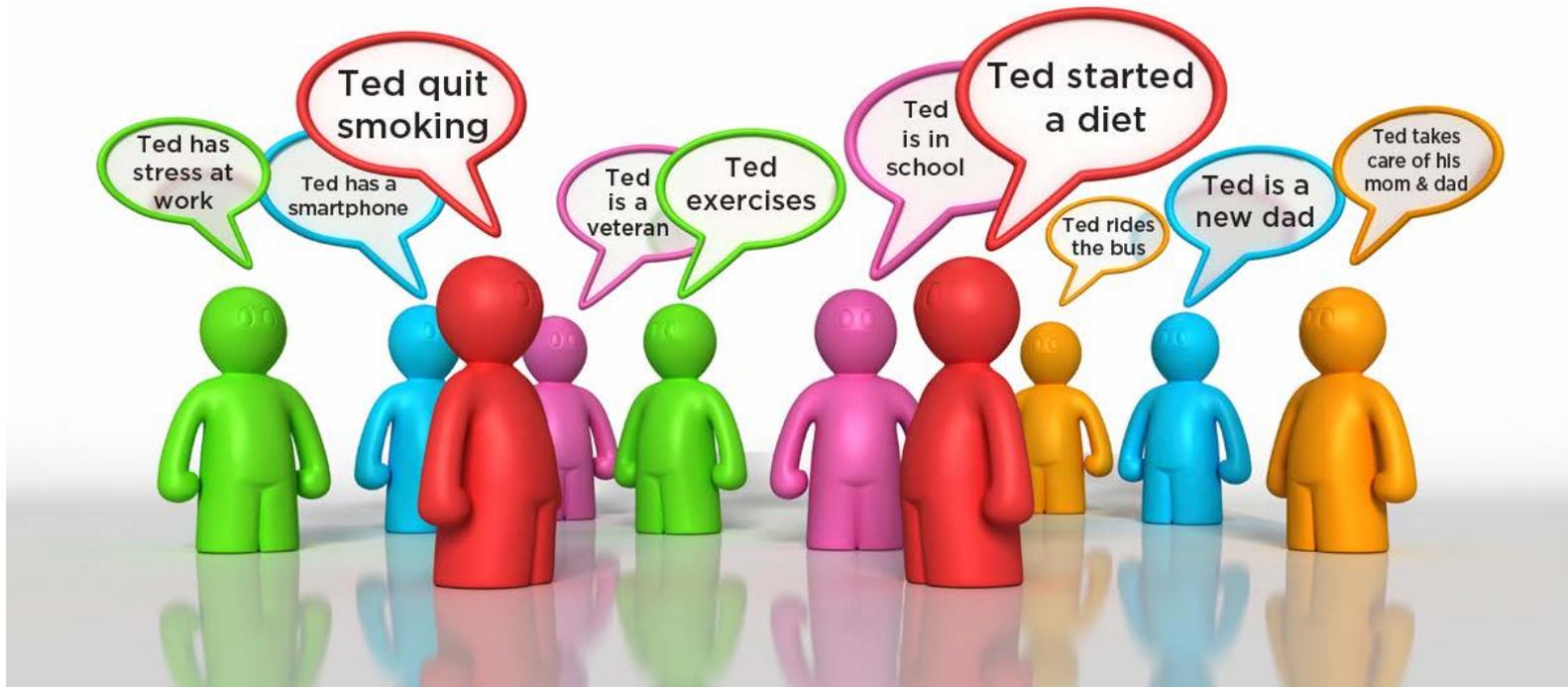
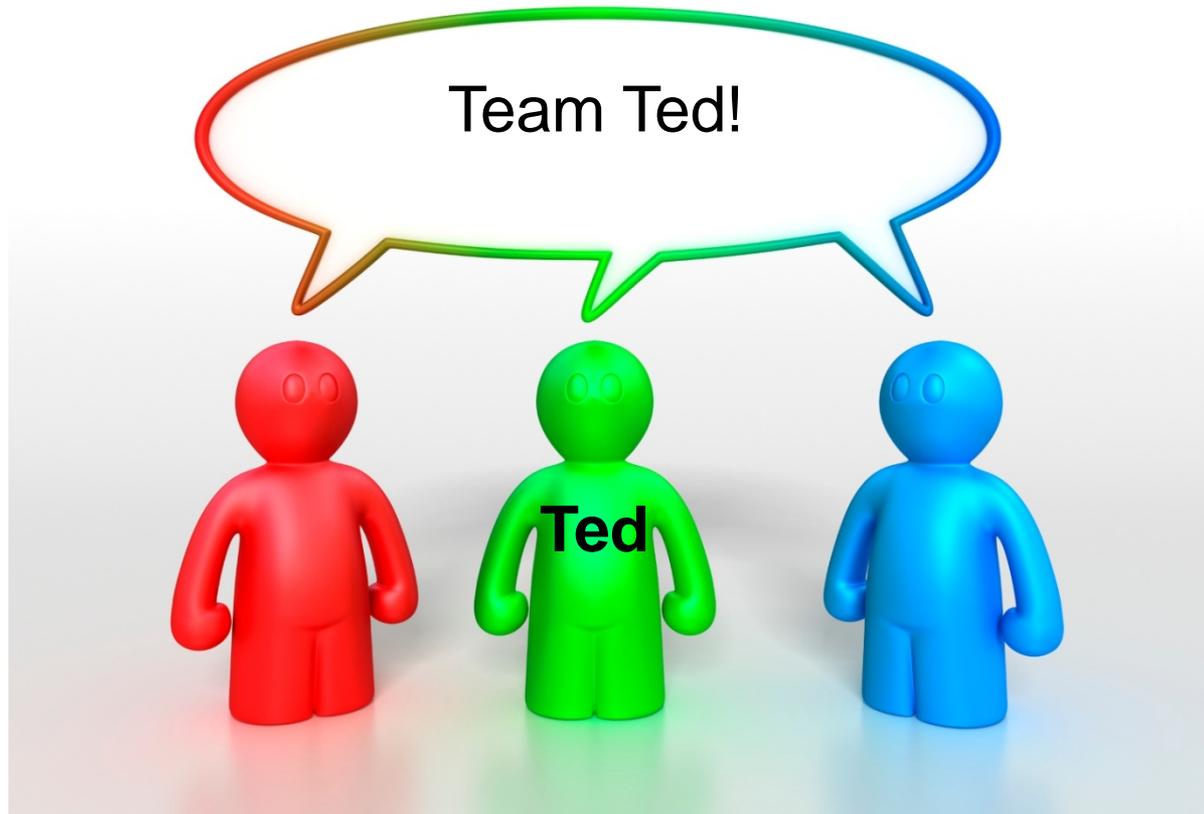**The Knowledge Integration Program is more than new technology!**

It is a long-term plan to advance the health

and overall well-being of the region.

Service delivery improvements to support person-centered, strengths-based, and trauma-informed practice using the integrated information.
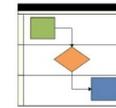
An **electronic information exchange** for County health, social service, behavioral health, physical health, and probation data.

From concept to reality

1998 HHSA is formed, bringing together health and social services.

Work begins to update business processes.

2010   **2011**   **2012**   **2013**   **2014**

GWOW

In 2009, GMS 2.0 further engages staff as knowledge workers.

With the launch of LWSD, person-centric service delivery is Introduced.

The Knowledge Integration Program is formed, to address business and technology needs.

Readiness assessments complete; serve as guide for writing technology procurement requirements.

A pioneer, KIP posts a Request for Information to refine procurement expectations.

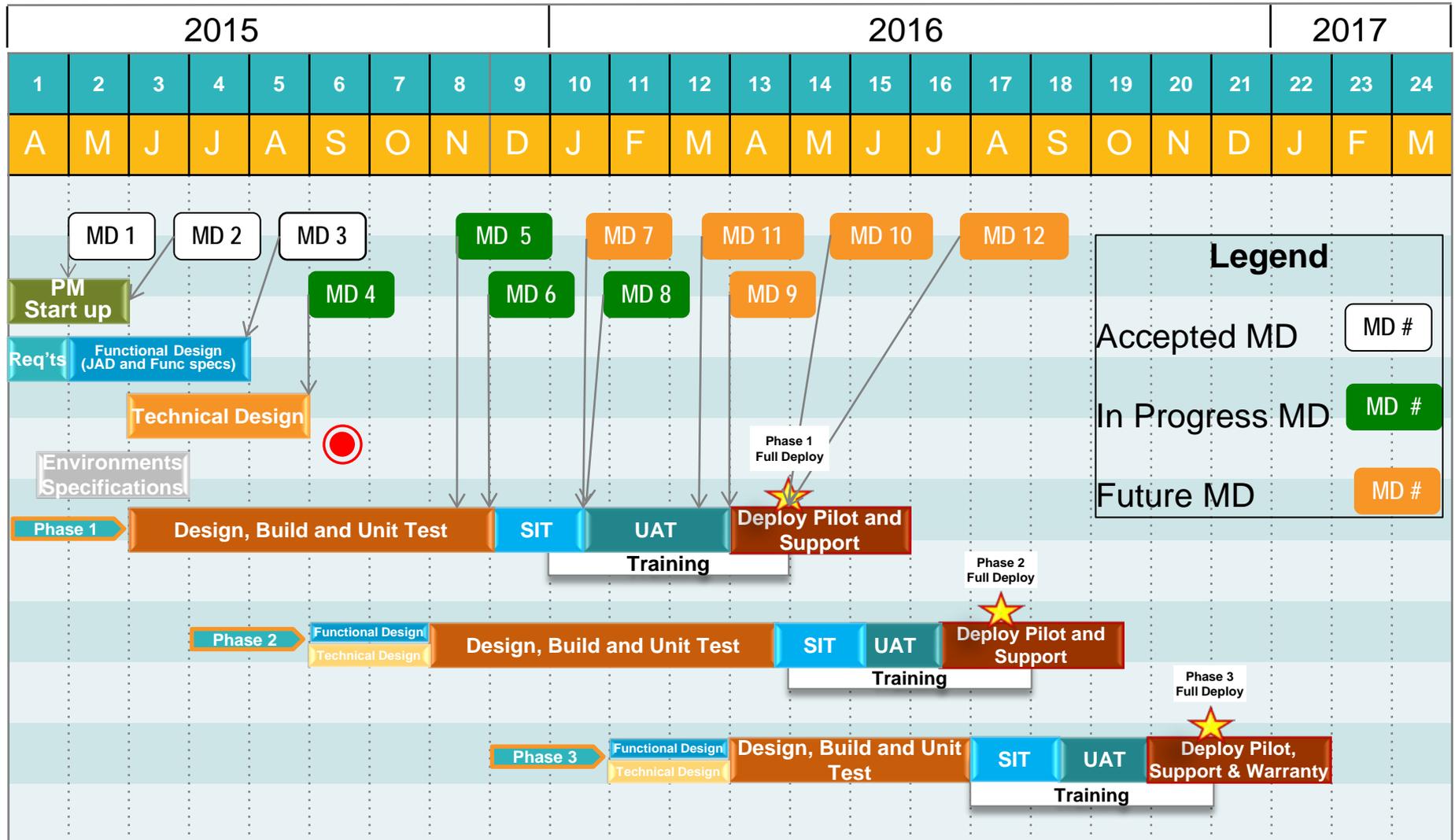New data governance framework approved.

KIP posts a Request for Proposals and begins months-long procurement process

Privacy regulations Analyzed.

X Initial population and 10 systems identified.

HIGH-LEVEL PROJECT PLAN

LIVE WELL SAN DIEGO

| | 2015 | | | | | | | | | 2016 | | | | | | | | | | | | | 2017 | | |

INITIAL SYSTEMS TO BE LINKED

9 County case management source systems and 2 directories

	System	Program(s)	Description
PHASE 1			
1	CalWIN	HHSA Benefits: CalWORKs, Medi-Cal, CalFresh, General Relief, LIHP	Eligibility and benefits determination, client correspondence, reports, case management.
2	PCMS	PSG Probation - AB109	Case Management System.
3	SanWITS	HHSA BHS: Alcohol & Drug Services	Alcohol and Drug Services Case Management.
	2-1-1	County of San Diego	Service Directory for County Services.
	CRD	PSG Probation	Community Resource Directory, used by County staff to provide referrals for probationers.
PHASE 2			
4	ALEX	HHSA AIS - Aging & Independence Services	Intake and Case Management System.
5	CCBH (Anasazi)	HHSA BHS – Behavioral Health Services: Mental Health Services	Mental Health Practice Management, Case Management, and Electronic Health Record.
6	CWS/CMS	HHSA CWS - Child Welfare Services	Client database.
7	PHIS	HHSA PHS – Public Health Services	Case management/ claiming system. Master client index for PH customers (incl. STD, TB, Immunization).
PHASE 3			
8	COMPAS	PSG Probation	Risk assessment tool; provides decision-support.
9	Elite (Emphasys)	CSG HCD – Housing and Community Development: Housing Assistance	Rental Assistance Software.

5 FUNCTIONAL CAPABILITIES

KIP will implement new technologies and policies to enable automated or improved abilities to perform:

- Look-up, Search and View Query Results
- Referral Management
- Collaborative Service Delivery
- Population-Based Shared Analytics
- Notifications and Alerts

IMPLEMENTATION STRATEGY: BY PHASE

Phase 1

- **Look Up, Search and View Query Results**
- **Basic Referral Management**
- **Basic Reports**

- **5 data source systems**

1. CalWIN
2. PCMS
3. SanWITs
4. 2-1-1
5. CRD

Phase 2

- **Advanced Referral Management**
- **Collaborative Service Delivery**
- **Expansion of Look-up and Search**
- **Alerts and Shared Reports**

- **4 data source systems**

1. ALEX
2. Anasazi
3. CWS/CMS
4. PHIS

Phase 3

- **Expansion of Alerts**
- **Expansion of Look-up and Search**
- **Notifications and Advanced Population-Based Shared Analytics**
- **Across County Programs and Services**
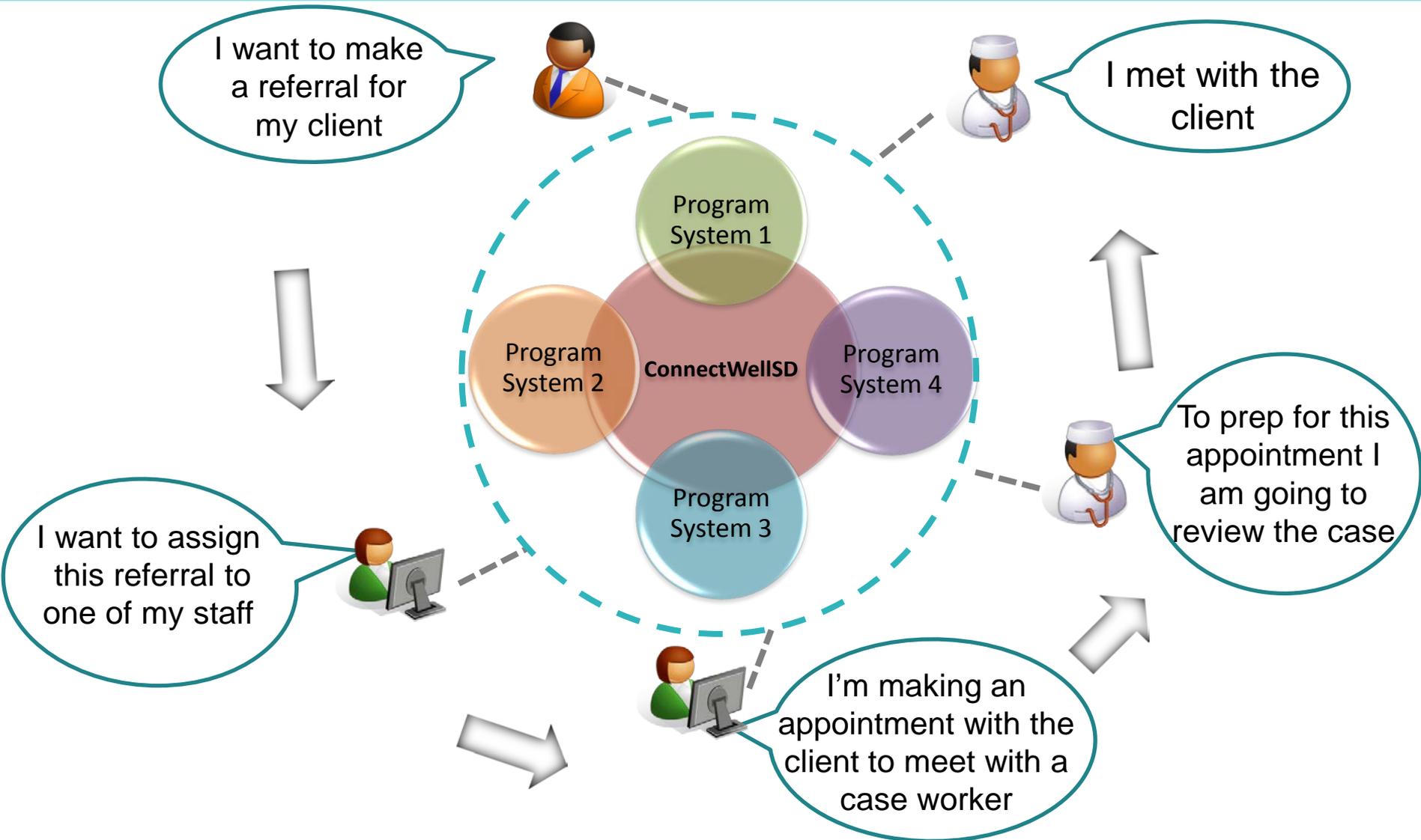
- **2 data source systems**

1. COMPAS
2. ELITE

PART I:

- **5 Functional Capabilities**

- **9 System Applications + 2 Directories**

Driven by Business Need

KIP NETWORK

LIVE WELL SAN DIEGO

Executive Steering Committee

Implementation Panel

KIP Project Team

County of San Diego
- IBM
- HP
- Gartner
- HP

Related Projects/ Programs

Labor

Trauma-Informed Workgroup

Person-Centered Service Delivery

Model of Practice Workgroup

Privacy Workgroup

Data Governance Committee

Training Workgroup

Communications Workgroup

Data Steward Workgroup
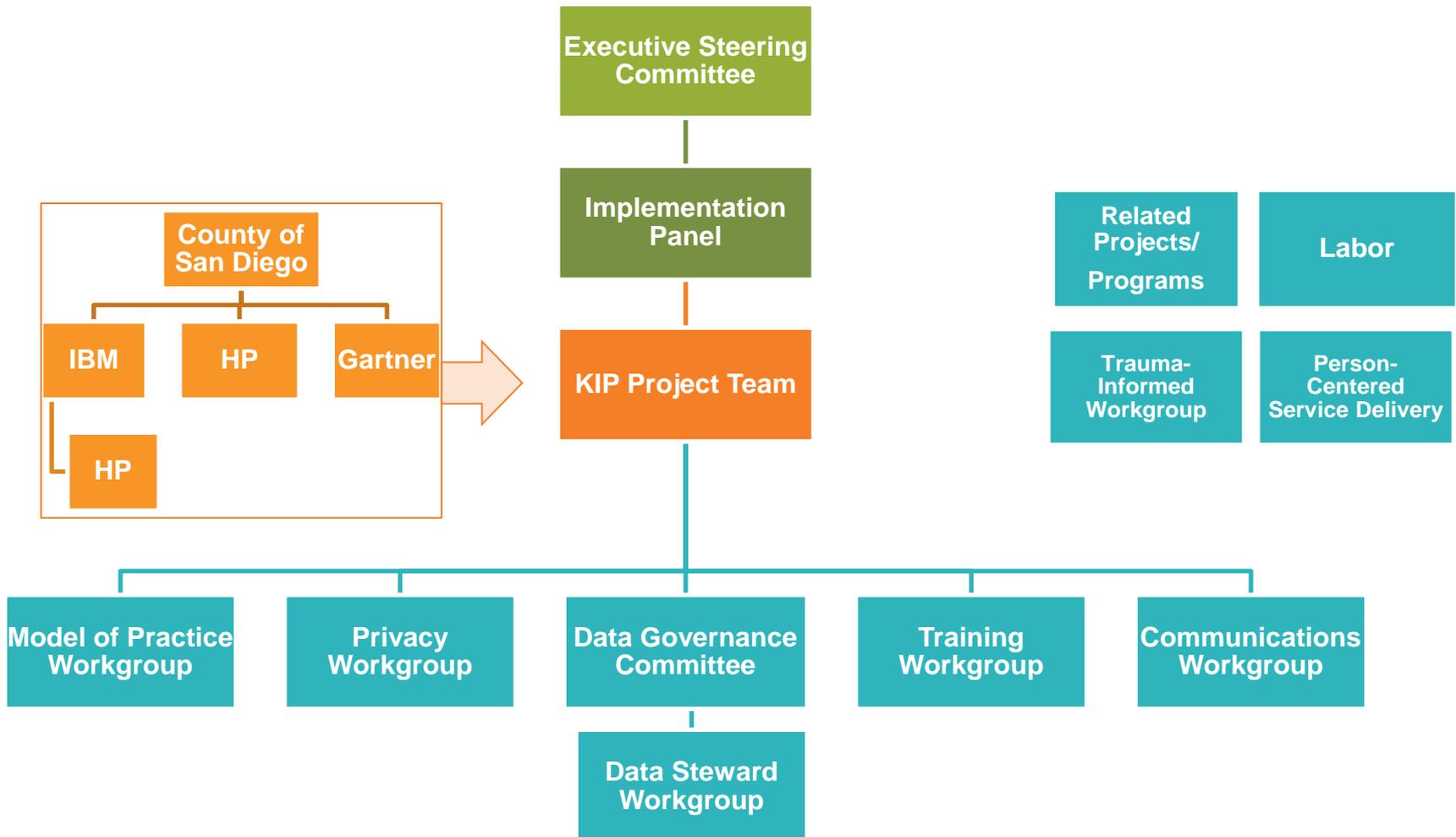
PRIVACY LAWS & REGULATIONS

	App Name	HIPAA Creation under 42 U.S.C.A and HIPAA Regulations under 45 CFR	SSA - Medicare - 42 CFR	HUD - Supportive Housing Programs 24 CFR	5 U.S.C.A	W&I Code 5328	W&I Code 10850	W&I Code 15633	W&I Code 15754	W&I Code 14100's Medi-Cal Confidentiality Information	Privacy Security Agreement (PSA)	W&I Code 827	W&I Code 16540, 18961	Health & Safety Code 1280.15	Health & Safety Code 34217	Cal. Civ Code 1798	CMIA - Cal Civ Code 56	Cal. Penal Code 11000, 13000	Cal Bus and Prof Code 4005	Cal Code of Regulations 50111	Cal. Admin. Code 1764	Criminal Offender Record Info (CORI) Penal Code 11075, 13102 & 13300	Criminal Offender Record Info (CORI) Penal Code Part 4, Title 3, Chapter 2	Criminal Offender Record Info (CORI) Penal Code 11076, 13201, 11075, 13202
TOP TEN	ALEX (CRM)	✓				☑	☑	☑	☑	☑				☑		☑	☑							
TOP TEN	Anasazi Mental Health Management Information System	☑	☑	✓		☑	☑				☑	✓			☑		☑	☑							
TOP TEN	CalWIN CIS Data Mart	☑				☑	☑			☑	☑				✓		☑	☑							
TOP TEN	CalWORKS Information Network	☑				☑	☑			☑	☑				✓		☑	☑							
TOP TEN	COMPAS																		☑						
TOP TEN	PCMS																		☑						
TOP TEN	CWS/CMS Data Mart	☑				☑	☑						☑	☑			☑	☑			☑				
TOP TEN	CWS / CMS (State ASP)	☑				☑	☑						☑	☑			☑				☑				
TOP TEN	CMS Patient Eligibility System (Authmed)	☑	✓			☑	☑			☑	☑				✓		☑	☑							
TOP TEN	Public Health Information System	☑				✓	☑				✓						☑	✓							
TOP TEN	ELITE			☑	✓	✓	☑									☑	☑								
TOP TEN [Privacy Task Team] CURRENTLY NOT TOP TEN [County Counsel]	Pharmacy Outpatient System (Etreby)	☑	☑			☑	☑			☑					☑		☑	☑		✓		☑			

Legend:

☑ County Counsel and Privacy Task Team

✓ County Counsel

✓ Privacy Task Team

? Privacy Task Team (Uncertain)

✓ Privacy Task Team (Future State will include ADS data currently in SANWITS)

If you have any questions, please contact:

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