

**COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY
SOCIAL SERVICES ADVISORY BOARD (SSAB)**

MEETING NOTICE: In Person

**North Central Live Well Center
5055 Ruffin Road, 2nd Floor Conference Room, San Diego CA 92123
Phone (619) 338-2932**

**Public Video Viewing/Comment Option:
<https://sdcountry-ca-gov.zoom.us/j/87082159396>**

**March 11, 2026
9:30 a.m. to 11:30 a.m.**

AGENDA

- 9:30 - 9:31 1. Call to Order
- 9:31 - 9:33 2. **Action Item:** Approval of September 10, 2025 Meeting Minutes

PUBLIC COMMENTS

- 9:33 - 9:40 3. Guidelines for Public Comment on Items not listed on the agenda:
- Members of the public may request to speak about any issue within the purview of the Board
 - Each speaker will be limited to three (3) minutes
 - Board members may not discuss or take action on issues raised during public comment unless the issue is listed in this Agenda

PRESENTATIONS/DISCUSSION ITEMS

- 9:40 - 9:50 4. **Action Item:** Nomination and Selection of the 2026 SSAB Chair and Vice Chair
- 9:50 - 10:15 5. **Discussion Item:** SSAB Member Sharing, Comments, and Topics of Interest: All Social Services Advisory Board Members
- 10:15 - 10:45 6. **Information Item:** Clear Ordinance : Brenda Vargas-Ramirez, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSa)
- 10:45 - 11:30 7. **Information Item:** Update on Public Assistance Programs, Waivers, Enrollment, Service Delivery, Data: Claudia Gurrola, Chief, Self-Sufficiency Services, Health and Human Services Agency (HHSa)

ADJOURNMENT/ NEXT MEETING

Next regular meeting will be held on April 8, 2026 at 5055 Ruffin Road, 2nd Floor Conference Room, San Diego, CA 92123.

ASSISTANCE FOR THE DISABLED:

Agendas and records are available in alternative formats upon request. Contact the Social Services Advisory Board staff contact at 619-338-2932 with questions or to request a disability-related accommodation. To the extent reasonably possible, requests for accommodation or assistance should be submitted at least 24 hours in advance of the meeting so that arrangements may be made. Additional information can be found on the Social Services Advisory board website: https://www.sandiegocounty.gov/content/sdc/hhsa/programs/ssp/social_services_advisory_board.html

**COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY
SOCIAL SERVICES ADVISORY BOARD (SSAB)**

**Held In Person
North Central Live Well Center
5055 Ruffin Road, 2nd Floor Conference Room, San Diego CA 92123
Phone (619) 338-2932 * * Fax (619) 338-2972**

Public Video Viewing/Comment Option:
<https://sdcounty-ca-gov.zoom.us/j/82517912210>

**SSAB Meeting Minutes
September 10, 2025**

Members Present

Robin Maxson
Lori Brown
Andrea Gonzalez
Daniela Murphy
Greg Anglea
Rachel Morineau

Members Absent

Vino Pajanor
Jan Spencley
Phil Thalheimer
Rachel Morineau

Staff Present

Rick Wanne, HHSA
Alberto Banuelos, HHSA
Assmaa Elayyat, HHSA
Adriana Ramirez, HHSA
Jeannie Hufford, HHSA
Brenda Vargas-Ramirez
Janelle Jones-Phillips, HHSA
Alberto Garcia, HHSA
Claudia Gurrola, HHSA
Eric Rubio, HHSA
Darlene Beltran, HHSA
Bianca Graciano, HHSA
Ismael Lopez, HHSA
Patty Baker, HHSA
David Sagaz, HHSA
Ricardo Hernandez, HHSA
Emmanuel Molina, HHSA
Mirna Lopez, HHSA
Rebecca Jauregui-Vargas, HHSA
Matthew Parr, EDGA

Guests

Lindsey Wade, Hospital Assoc. of SD & Imperial Counties
Bill York, 2-1-1 San Diego
Adrian Carstens, 2-1-1 San Diego
Jessica Peter, 2-1-1 San Diego
Peter Battistel, 2-1-1 San Diego
Amanda Berry, Health Care Partners of Southern California
Lauren Abrams, Health Care Partners of Southern California
Andrew Chousal, SD Hunger Coalition
Anae Evangelista, SD Hunger Coalition
Richard Rushton, Vista Hill
Dan Castillo, SEIU 221
Kimberly Smith, HHSA Staff
Dawn Schultheis-Musselman, HHSA Staff
Eduardo Gaeta, HHSA Staff
Iris Trammel, HHSA Staff
Jenny Doig

1. Meeting called to order at 9:37 by Social Services Advisory Board Member, Robin Maxson
2. The May 12, 2025 meeting minutes were approved, with all Members present voting yes.

3. Public Comments:
 - No public comment
4. **Discussion Item:** SSAB Member Sharing, Comments, and Topics of Interest: All Social Services Advisory Board Members. The Members did not have any comments or discussion at this time.
5. **Presentation Item:** Overview of the Office of Economic Development and Government Affairs (EDGA) and HR 1: Matthew Parr, Director, Office of Economic Development and Government Affairs. Mr. Parr provided an overview of the EDGA department and outlined the three Legislative Program components: Sponsorship, Priority Issues, and Policy Guidelines. He presented data from their 2025 advocacy and legislative efforts, along with their top priority issues, which include Medicaid & SNAP, the Tijuana River, homelessness, and affordable housing. He also shared key federal and state updates, including the timeline for the H.R. 1 bill and its potential impacts on the CalFresh and Medi-Cal programs and their recipients.
6. **Information Item:** Review of Forecast of Federal Legislation and Proposed Rule Changes: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Ms. Elayyat expanded on the Trailer Bill Language referenced in Matthew Parr's presentation, particularly as it relates to budget measures. She also shared details from the latest memo issued to all states by the Food and Nutrition Service (FNS), which provides additional guidance on several H.R. 1 provisions, including the re-evaluation of the Thrifty Food Plan, changes to SNAP work requirements for able-bodied adults, etc. Additionally, Ms. Elayyat provided information on a potential federal shutdown and noted that our programs have a safety net that could sustain them for one to two months.
7. **Information Item:** Update on Medi-Cal Renewals, PHE Lift for Public Assistance Programs, Waivers, Enrollment, Service Delivery, Data: Claudia Gurrola, Chief, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Ms. Gurrola provided a Medi-Cal update, noting that the asset limit test will be reinstated and that, beginning January 1, 2026, there will be an enrollment freeze for undocumented members ages 19 and older. She also shared that, starting July 2026, dental benefits will no longer be available to members without satisfactory immigration status, and beginning July 2027, these members will be required to pay \$30 per month to maintain full-scope Medi-Cal coverage. Ms. Gurrola also shared a letter that will be issued by the California Department of Health Care Services, as well as the efforts being made by Self-Sufficiency Services to help explain these changes to customers.
8. **Action Item:** Cancellation of the October 8, 2025 Social Services Advisory Board Meeting: All Social Services Advisory Board Members. Mr. Rick Wanne informed the Members that Self-Sufficiency Services leadership team will be attending the 2025 County Welfare Directors Association of California (CWDA) Annual Conference, October 8th to October 10th. All Board Members present voted to cancel the October 8, 2025 meeting.

ADJOURNMENT/SET NEXT MEETING:

The meeting was adjourned at 11:16 a.m. Next regular meeting will be held on November 12, 2025 at 5055 Ruffin Road, 2nd Floor Conference Room, San Diego, CA 92123.

ITEM #4: NOMINATION AND SELECTION OF 2026 CHAIR AND VICE-CHAIR

All Social Services Advisory Board Members



ITEM #5: SSAB MEMBER SHARING, COMMENTS, AND TOPICS OF INTEREST

All Social Services Advisory Board Members



ITEM #6: CLEAR ORDINANCE

*Brenda Vargas-Ramirez, Deputy Director, Self-Sufficiency Services
Health and Human Services Agency (HHS)*



Background

- Board of Supervisors passed CLEAR on January 28, 2026
- Protects against discrimination, unlawful detention, and misuse of information
- Prevents federal agents from entering non-public areas without judicial warrant

Effective Date & Rollout

- CLEAR was effective February 27, 2026
- Signage posted at all County facilities in multiple languages
- English/Spanish signs with QR code for 9 additional languages

Protected by the County of San Diego Civil Liberties Enforcement & Accountability Rules (CLEAR)

Article LXV of the County Administrative Code



NOTICE: This facility is protected by the San Diego Due Process and Safety Ordinance. Non-public areas may not be accessed by federal agents, out-of-state law enforcement, or private enforcement actors unless they present a judicially issued warrant or court order. You have the **constitutional right** to decline to speak with any such individuals without legal representation.

Protegido por las Normas de Responsabilidad y Cumplimiento de las Libertades Civiles (CLEAR) del Condado de San Diego

Artículo LXV del Código Administrativo del Condado



AVISO: Esta instalación está protegida por la Norma de Debido Proceso y Seguridad de San Diego (San Diego Due Process and Safety Ordinance). Las áreas no públicas no pueden ser accedidas por agentes federales, cuerpos policiales de otros estados o actores de cumplimiento privados, a menos que presenten una orden judicial emitida por un tribunal. Usted tiene el **derecho constitucional** de negarse a hablar con cualquiera de estas personas sin representación legal.

بلغتک

用你的語言

Sa iyong wika

당신의 언어로

در زبان شما

Afkaaga

En su idioma

Bằng ngôn ngữ của bạn

Accessibility and Language Services

We can help if you need accommodations for a disability or an interpreter. Services include American Sign Language and materials written in other languages. Please contact us at: clear@sdcounty.ca.gov or call (619) 531-6477



Implications for SSS

- SSS already followed similar restricted-access practices
- Federal agents previously restricted from non-public areas
- CLEAR formalizes process and sets reporting requirements

Contractor Implementation

- Contractors notified
- Applies to County and contractor buildings
- Signage placed outside FRC entrances in shared buildings

Staff Guidance

- Countywide guidance was sent Feb. 26
- Employees instructed to: not obstruct, notify supervisor, request judicial warrant
- Immediate elevation to leadership and County Counsel as needed
- Law Enforcement Notice Guide provided to management

Ongoing Monitoring

- Facilities Leads and Managers continue checking signage
- Staff and security have been instructed to report any law enforcement activity

Closing

- CLEAR strengthens safety, transparency, and civil liberties
- Ensures consistent processes across County and contracted sites
- Committed to supporting staff and the public we serve



Thank You!

Brenda Vargas-Ramirez
(619) 380-0688

Brenda.Vargas-Ramirez@sdcounty.ca.gov





COUNTY OF SAN DIEGO

AGENDA ITEM

BOARD OF SUPERVISORS

PALOMA AGUIRRE
First District

JOEL ANDERSON
Second District

TERRA LAWSON-REMER
Third District

MONICA MONTGOMERY STEPPE
Fourth District

JIM DESMOND
Fifth District

DATE: January 13, 2026 and January 28, 2026

09

TO: Board of Supervisors

SUBJECT

ADOPT AN ORDINANCE ADDING ARTICLE LXV OF THE SAN DIEGO COUNTY CODE OF ADMINISTRATIVE ORDINANCES RELATING TO LAW ENFORCEMENT ACCESS TO COUNTY FACILITIES (January 13, 2026– First Reading; January 28, 2026 - Second Reading unless ordinance is modified on second reading) (DISTRICTS: ALL)

OVERVIEW

On October 21, 2025 (17), the San Diego County Board of Supervisors (Board) directed the Chief Administrative Officer (CAO) to draft a Civil Liberties Enforcement and Accountability Rules (CLEAR) Ordinance based upon the Due Process and Safety Ordinance adopted by the City of San Diego City Council on October 21, 2025.

Based on direction from the Board, staff returned on November 18, 2025 (20) and then again on December 9, 2025 (20) with a draft ordinance that restricts access to non-public areas of County of San Diego (County) facilities by law enforcement without a judicial warrant or court order. It also directs the posting of clear, multilingual signage in County buildings to inform residents of their rights. Finally, it extends certain requirements to County contractors, grantees, and leaseholders, ensuring consistent and enforceable civil rights safeguards across County partnerships and funded programs. Additional direction was provided by the Board on December 9, 2025 (20) to amend the language in the draft ordinance.

Today's recommendation requests that the Board consider the introduction of an ordinance based upon the Due Process and Safety Ordinance adopted by the City of San Diego City Council including the amendments presented on December 9th. If the Board acts as recommended, then on January 28, 2026, the Board is requested to adopt the ordinance (second reading) and take related actions. If the proposed ordinance is altered on January 28, 2026, then on that date, a subsequent meeting date will be selected for the ordinance's adoption.

RECOMMENDATION(S)

CHIEF ADMINISTRATIVE OFFICER

On January 13, 2026:

SUBJECT: ADOPT AN ORDINANCE ADDING ARTICLE LXV OF THE SAN DIEGO COUNTY CODE OF ADMINISTRATIVE ORDINANCES RELATING TO LAW ENFORCEMENT ACCESS TO COUNTY FACILITIES (January 13, 2026– First Reading; January 28, 2026 - Second Reading unless ordinance is modified on second reading) (DISTRICTS: ALL)

1. Consider the recommendation to approve the introduction of the Ordinance (first reading):

AN ORDINANCE ADDING ARTICLE LXV OF THE SAN DIEGO COUNTY CODE OF ADMINISTRATIVE ORDINANCES RELATING TO LAW ENFORCEMENT ACCESS TO COUNTY FACILITIES

If, on January 13, 2026, the Board takes action within recommendation #1 above, then on January 28, 2026:

1. Consider and adopt the Ordinance:

AN ORDINANCE ADDING ARTICLE LXV OF THE SAN DIEGO COUNTY CODE OF ADMINISTRATIVE ORDINANCES RELATING TO LAW ENFORCEMENT ACCESS TO COUNTY FACILITIES

EQUITY IMPACT STATEMENT

The proposed action aims to promote fairness and equal treatment in the justice system by preventing discriminatory practices that disproportionately impact immigrant communities. This approach supports the County’s commitment to social justice and inclusion, fostering trust and cooperation between immigrant communities and the County, which is essential for effective in keeping all of our communities safe.

SUSTAINABILITY IMPACT STATEMENT

The proposed action supports the County’s Sustainability Goal #2 of providing just and equitable access to County services to promote equity, transparency, and community trust. Multilingual signage and clear communication of rights enhance accessibility and civic engagement. Overall, the ordinance supports transparency into County operations and community partnerships.

FISCAL IMPACT

Funds for today’s actions are included in the Fiscal Year 2025-26 Operational Plan based on existing staff time in the Department of Purchasing & Contracting and the County Communications Office based on Charges for Services to client departments and General Purpose Revenue, respectively. There will be no change in net General Fund cost and no additional staff years.

BUSINESS IMPACT STATEMENT

N/A

ADVISORY BOARD STATEMENT

N/A

BACKGROUND

SUBJECT: ADOPT AN ORDINANCE ADDING ARTICLE LXV OF THE SAN DIEGO COUNTY CODE OF ADMINISTRATIVE ORDINANCES RELATING TO LAW ENFORCEMENT ACCESS TO COUNTY FACILITIES (January 13, 2026– First Reading; January 28, 2026 - Second Reading unless ordinance is modified on second reading) (DISTRICTS: ALL)

On October 21, 2025 (17), the Board of Supervisors (Board) took action and directed the drafting of the Civil Liberties Enforcement and Accountability Rules (CLEAR) Ordinance based upon the Due Process and Safety Ordinance adopted by the City of San Diego City Council on October 21, 2025.

The action directed that the ordinance provide guardrails to prohibit federal agents from entering non-public areas of County of San Diego’s (County) facilities without a judicial warrant or court order. It also directs the posting of clear, multilingual signage in County buildings to inform residents of their rights. Finally, it extends these same requirements to County contractors, grantees, and leaseholders, ensuring consistent and enforceable civil rights safeguards across County partnerships and funded programs.

The proposed ordinance would restrict access to non-public areas of County facilities by federal and out of state law enforcement, or private parties acting under color of law, for purposes of law enforcement activities based on a protected characteristic or activity, unless required by law or court order. It would also require the Chief Administrative Officer (CAO) to report such access to the Board within three business days.

At County facilities providing services to the public, the ordinance would require signage regarding law enforcement access to non-public areas. Agreements to operate those County facilities must include language requiring display of signage. The ordinance also requires County agreements to include compliance with State laws relating to cooperation with law enforcement, and confidentiality of information relating to protected characteristics or activities unless sharing is required by law or required to perform the agreement. For agreements to provide services to County residents or handle personal information, notice must be given to the County within five days of certain requests from law enforcement. The ordinance would not apply to services required to be provided by a federal agency at a County facility, such as Customs and baggage inspection at County airports.

On November 18, 2025 (20) staff returned to the Board for introduction of the ordinance and subsequently on December 9, 2025 (20) for adoption. Additional direction was received directing the CAO to amend the proposed ordinance. Those amendments included addressing data sharing and joint task force operations, addressing exceptions to contractor compliance, noticing requirements by contractors and vendors, along with reporting requirements. Additionally, staff were directed to work with Chair Pro Tem Aguirre on amendments to Section 968 (b).

The recommendation before the Board is to consider the proposed amendments to adding article LXV to the San Diego County Administrative code relating to Civil Liberties Enforcement and Accountability Rules (CLEAR) Ordinance based upon the Due Process and Safety Ordinance adopted by the City of San Diego City Council on October 21, 2025.

SUBJECT: ADOPT AN ORDINANCE ADDING ARTICLE LXV OF THE SAN DIEGO COUNTY CODE OF ADMINISTRATIVE ORDINANCES RELATING TO LAW ENFORCEMENT ACCESS TO COUNTY FACILITIES (January 13, 2026– First Reading; January 28, 2026 - Second Reading unless ordinance is modified on second reading) (DISTRICTS: ALL)

LINKAGE TO THE COUNTY OF SAN DIEGO STRATEGIC PLAN

The recommended actions align with the Strategic Initiatives of Community, Equity and Justice in the County of San Diego’s 2026-2031 Strategic Plan with its focus on opportunities for health, safety, and quality of life by improving and ensuring transparency and safety.

Respectfully submitted,



EBONY N. SHELTON
Chief Administrative Officer

ATTACHMENT(S)

Attachment A: AN ORDINANCE ADDING ARTICLE LXV OF THE SAN DIEGO COUNTY CODE OF ADMINISTRATIVE ORDINANCES RELATING TO LAW ENFORCEMENT ACCESS TO COUNTY FACILITIES (Clean Copy)

Attachment B: AN ORDINANCE ADDING ARTICLE LXV OF THE SAN DIEGO COUNTY CODE OF ADMINISTRATIVE ORDINANCES RELATING TO LAW ENFORCEMENT ACCESS TO COUNTY FACILITIES (Informational Copy)

Attachment C: SUMMARY OF PROPOSED ORDINANCE

Ordinance No. _____

AN ORDINANCE ADDING ARTICLE LXV OF THE SAN DIEGO COUNTY CODE OF ADMINISTRATIVE ORDINANCES RELATING TO LAW ENFORCEMENT ACCESS TO COUNTY FACILITIES

The Board of Supervisors of the County of San Diego ordains as follows:

Section 1. The Board of Supervisors finds and determines that the County is committed to ensuring the civil rights of all County residents. The purpose of this ordinance is to establish protections to ensure that County facilities and contracts are not utilized in a manner that facilitates discrimination, unlawful detention, or the criminalization of individuals based on protected characteristics, including immigration status, disability status, gender identity or expression, reproductive or gender-affirming healthcare history, or political or religious beliefs.

Section 2. Article LXV of the San Diego County Code of Administrative Ordinances is hereby added as follows:

ARTICLE LXV DUE PROCESS AND SAFETY IN COUNTY FACILITIES

SEC. 965 Purpose and Intent

It is the intent of this Division to demonstrate the County's commitment, through its actions and training of County employees and contractors, to ensure that County facilities, programs, and partnerships are not used to facilitate discrimination of any kind, violations of Constitutional rights, or unauthorized enforcement against vulnerable communities. It is further the intent to provide clear direction to County employees and contractors to comply with state and local protections safeguarding the rights of all individuals regardless of immigration status, gender identity or expression, reproductive healthcare history, disability status, or political or religious beliefs that recognize the fundamental rights to bodily autonomy, self-determination, privacy, freedom of expression, and equal treatment under the law.

SEC. 966 Definitions

For the purposes of this Division, defined terms appear in italics. The following definitions apply in this Division:

Agency means federal and state agencies, counties, cities, districts, local agencies, joint power authorities, non-profit corporations wholly owned by a public agency, and any quasi-public entity that the Board of Supervisors may designate by resolution.

County means the County of San Diego.

ATTACHMENT A

County agreement means a contract for services, public works contract, a lease of County property, or a grant advertised and awarded by the County after the effective date of this Article to any person that is not an agency.

County facility means County property where the County exercises daily control over access to the real property, including offices, maintenance areas, operation yards, employee workplaces, restricted zones, construction sites, and administrative facilities. Daily control over access refers to facilities where access is limited by County to authorized individuals or based on scheduled hours, including buildings and outdoor facilities protected by fencing.

County property means real property that the County owns in fee or that is leased and occupied by the County.

Federal law enforcement agency personnel means any employee, contractor, or agent of a department or agency of the United States government who is engaged in law enforcement activity.

Gender affirming health care has the same meaning as in California Welfare and Institutions Code section 16010.2(b)(3)(A), as may be amended.

Gender affirming mental health care has the same meaning as in California Welfare and Institutions Code section 16010.2(b)(3)(B), as may be amended.

ICE access has the same meaning as in California Government Code section 7283(d) as may be amended.

Immigration enforcement has the same meaning as in California Government Code section 7284.4(f), as may be amended.

Joint law enforcement task force has the same meaning as in California Government Code 7284.4(g).

Law enforcement activity means any action conducted by government personnel or any individual acting under color of law for the purpose of enforcing criminal, civil, immigration, or regulatory laws, including federal laws and laws of other states. This includes surveillance, investigation, detention, questioning, arrest, execution of warrants, collection or sharing of personal data, or facilitation of legal process such as subpoenas or transfer requests.

Non-public area means any space on real property that is not generally accessible to the public.

Out-of-state law enforcement personnel means any law enforcement agent, officer, employee, attorney, investigator, or contractor acting under the authority of another state or its subdivisions who is engaged in law enforcement activity.

Private party acting under color of law enforcement authority means any individual or group not employed by a government agency who:

- (a) Claims, implies, or presents themselves as having legal authority to conduct law enforcement activity;
- (b) Is contracted, deputized, or otherwise authorized by a federal agency or out-of-state jurisdiction to engage in law enforcement activity within California; or
- (c) Engages in surveillance, detention, questioning, or information gathering in a manner that imitates or substitutes for official law enforcement activity.

Protected personal activity means actions that an individual has the right to undertake free from undue governmental interference, discrimination, or criminalization under either federal or state law, including:

- (a) Reproductive healthcare services;
- (b) Gender affirming healthcare;
- (c) Gender affirming mental health care;
- (d) Exercising First Amendment rights, including expressing political or religious opinions;

Protected personal characteristics means an individual's actual or perceived attributes that are safeguarded from discrimination under state law, including:

- (e) Immigration or citizenship status;
- (f) Disability status;
- (g) Gender identity, gender expression, or transgender status;
- (h) Sexual orientation;
- (i) Race, ethnicity, national origin, or language; or
- (j) Marital or familial status;

Reproductive healthcare services has the same meaning as in California Civil Code section 1798.300(e), as may be amended.

SEC. 967 Access to County Facilities

Federal law enforcement agency personnel, out-of-state law enforcement personnel, and private parties acting under the color of law enforcement authority shall not be given access to any non-public area of a County facility for the purpose of carrying out law enforcement activities where the alleged criminal activity is a protected personal characteristic or protected personal activity unless access is required by law or by a judicially issued warrant or court order.

This section does not prohibit access to County facilities by federal law enforcement agency personnel or out-of-state law enforcement personnel in the following circumstances:

- (a) In response to an imminent threat to life or public safety pursuant to a narrowly tailored policy adopted by the Chief Administrative Officer; or
- (b) As part of an inspection under regulatory authority;

The Chief Administrative Officer shall report access to non-public areas of a County facility by any federal law enforcement agency personnel, out-of-state law enforcement

personnel, and private parties acting under the color of law enforcement authority for the purpose of carrying out law enforcement activities where the alleged criminal activity is a protected personal characteristic or protected personal activity to the Board of Supervisors in writing within three business days of the access.

SEC. 968 Guidelines for Upholding Civil Rights in County Operations

(a) Unless otherwise required by law, the County should not:

(1) Transmit or share data related to any protected personal characteristic or protected personal activity for law enforcement purposes, unless such transmission or sharing is necessary for law enforcement activity where the alleged criminal activity is not based on a protected personal characteristic or is not a protected personal activity and is part of a suspect, victim, or missing person description or is relevant to the crime being investigated.

(2) Participate in a joint operation, task force, or patrol that involves, in whole or in part, an immigration enforcement action or other law enforcement activity that specifically investigates a protected personal characteristic or protected personal activity as criminal activity.

(b) Section 968 does not prohibit:

(1) the County's participation in a joint law enforcement task force, if the task force is not related to investigating a protected personal characteristic or protected personal activity as criminal activity; or

(2) cooperation with federal law enforcement agency personnel or out-of-state law enforcement personnel in response to an imminent threat to life or public safety. The County's cooperation shall be narrowly tailored to respond to the imminent threat to life or public safety. If the alleged crime is a protected personal characteristic or protected personal activity, the County's cooperation shall be reported in writing to the Board of Supervisors as required under Section 970.1.

SEC. 969 Contractor and Vendor Compliance

For all County agreements advertised and executed on or after the effective date of this Division, contractors, lessees, and grantees must comply with the following requirements, where applicable:

(a) Compliance with all applicable State laws relating to cooperation with law enforcement;

(b) Maintaining any information relating to a protected personal characteristic or protected personal activity received or obtained as part of its performance of the County agreement

confidential, and prohibiting the sharing or transmitting of such information to any third party unless required to do so under federal, State or local law, or to perform the County agreement;

- (c) The provisions of subsections (a) and (b) to be included in any subcontracts entered into related to the performance of the County agreement;
- (d) For agreements to operate County facilities or provide services to the public on behalf of the County from non-County facilities, compliance with section 967 and display of public-facing signage required by section 970;
- (e) For agreements to provide services to County residents or handle personal information of County residents, notice to the County within five business days of any request from federal law enforcement personnel, out-of-state law enforcement personnel, or a private party acting under the color of law enforcement authority for assistance with any law enforcement activity where the alleged criminal activity is a protected personal characteristic or protected personal activity.

SEC. 970 Notice Requirements

(a) Signage

The following requirements shall apply to any County facility providing services to the public which contains non-public areas:

(1) The Chief Administrative Officer shall post signage at the public entrances to County facilities stating that access to non-public areas by Federal law enforcement agency personnel, out-of-state law enforcement personnel, and private parties acting under the color of law enforcement authority for the purpose of carrying out law enforcement activities where the alleged criminal activity is a protected personal characteristic or protected personal activity is prohibited without a judicial warrant or court order.

(b) Language and Format

Each department will ensure that required signage is posted containing the following language:

“NOTICE: This facility is protected by the San Diego Due Process and Safety Ordinance. Non-public areas may not be accessed by federal agents, out-of-state law enforcement, or private enforcement actors unless they present a judicially issued warrant or court order. You have the constitutional right to decline to speak with any such individuals without legal representation.”

The Chief Administrative Officer shall direct the appropriate size and font of signage and identify languages for translation. Spanish translation shall be included on each sign, with other languages accessible via prominently displayed QR code on each sign.

SEC. 970.1 Reporting Requirements

(a) The Chief Administrative Officer shall provide a written report to the Board of Supervisors by the end of each fiscal year with the following information from the preceding calendar year:

(1) A summary of the County's participation in joint law enforcement task forces as described in California Government Code section 7284.6(c)(1).

(A) The report shall include the following information in a separate section for each joint law enforcement task force:

(i) The purpose of the task force.

(ii) The federal, state, and local law enforcement agencies involved.

(iii) The total number of arrests made during the reporting period.

(iv) The number of people arrested for immigration enforcement purposes.

(v) The number of San Diego County Sheriff officers officially assigned to the joint law enforcement task force and a general description of the types of investigations that officers participated in that year.

(vi) The total number of San Diego County Sheriff personnel hours, pre-operational briefings held at a County facility that immediately precede law enforcement action that involves contacting members of the public, and total amount of County funds, including salary costs, allocated to the joint law enforcement task force.

(vii) The number of case referrals between San Diego County Sheriff and the joint law enforcement task force.

(viii) A list of the law enforcement databases or data-sharing systems used in the course of the joint law enforcement task force, unless such information is exempt from public disclosure under federal or state law.

(B) The Chief Administrative Officer shall not include information in the report that would endanger the safety of a person involved in an investigation or the successful completion of the investigation or a related investigation, or the disclosure of which is prohibited or exempt under federal or state law.

(2) Any information required to be reported to the California Department of Justice under California Penal Code section 13777(a)(2) and all data and reports made publicly available under Government Code section 12525.5(f) of the Racial and Identity Profiling Act of 2015 (RIPA). Disclosure of information under section 970.1 shall be consistent with California Government Code section 12525.5(d) and shall not result in the release of protected information, including personally identifiable information.

(3) A summary of any changes to federal or state law that affect the San Diego County Sheriff's ability to participate in a joint law enforcement task force.

(4) A summary of any known law enforcement activity by federal law enforcement agency personnel, out-of-state law enforcement personnel, or a private party acting under color of law enforcement authority involving any person for a protected personal characteristic or protected personal activity within the jurisdiction of the County. Section 970.1 is not intended to include investigations of criminal activity unrelated to a protected personal characteristic or protected

personal activity when a protected personal characteristic or protected personal activity is part of a suspect description or may be relevant to the investigation of the underlying crime.

(5) A summary of the Transparent Review of Unjust Transfers and Holds (TRUTH) Act forum held by the County under California Government Code section 7283.1(d), including the place and time that the forum was held, and a general description of the information that was presented by the County, if during the reporting period, the County provided ICE access to a person in the custody of the San Diego County Sheriff.

(b) If the San Diego County Sheriff responds to a call for service related to law enforcement activity by federal law enforcement agency personnel, out-of-state law enforcement personnel, or a private party acting under color of law enforcement authority where the alleged crime is a protected personal characteristic or protected personal activity, the San Diego County Sheriff shall issue a publicly available incident report within three business days of the response. The report shall include: (1) the names of all agencies present; (2) whether a judicial warrant was presented by any agency to the San Diego County Sheriff; and (3) any available identifying information of the law enforcement personnel involved, such as badge numbers, and agency designations, or the private party acting under color of law enforcement authority.

(c) If the San Diego County Sheriff responds to a call or cooperates with federal law enforcement agency personnel or out-of-state law enforcement personnel in response to an imminent threat to life or public safety where the alleged crime is a protected personal characteristic or a protected personal activity, the San Diego County Sheriff shall report such cooperation in writing to the Board of Supervisors within three business days.

SEC. 971 Applicability

The requirements of this ordinance do not apply if waived by the Board of Supervisors, where compliance is expressly preempted by federal, State or local law, or to services required to be provided by a federal agency at a County facility, such as Customs and baggage inspection at County airports.

Section 3. This ordinance shall take effect and be in force thirty days after its passage, and before the expiration of fifteen days after its passage, a summary hereof shall be published once with the names of the members of this Board voting for and against it in the Daily Transcript, a newspaper of general circulation published in the County of San Diego.

APPROVED AS TO FORM AND LEGALITY
DAMON M. BROWN, County Counsel
BY: Mark Day, Supervising Deputy County Counsel

ITEM #7: HOUSE RESOLUTION 1 (H.R. 1) CALFRESH IMPACTS

*Claudia Gurrola, Chief, Self-Sufficiency Services
Health and Human Services Agency (HHSA)*



H.R. 1 Background

July 4, 2025, H.R. 1 was signed into law introducing two CalFresh provisions:

- Noncitizen eligibility changes
- Modified the Able-Bodied Adults Without Dependents (ABAWDs) time limit waiver qualifications



Noncitizen Eligibility



H.R. 1 Noncitizen Eligibility

Starting April 1, 2026, customers are eligible for CalFresh if they are:

- A United States (U.S.) Citizen
- A U.S. National
- A Lawful Permanent Resident (LPR)
- Cuban and Haitian Entrants
- Citizens of the Republic of the Marshall Islands, the Republic of Palau, and the Federated States of Micronesia who are in the U.S. under the Compacts of Free Association (COFA)



H.R. 1 Noncitizen Eligibility

Who is no longer eligible for CalFresh?

- An asylee
- A refugee
- A parolee (unless CHE)
- An individual with deportation or removal withheld
- Iraqis and Afghan with Special Immigrant Visas (SIVs)
- Certain Afghan nationals granted parole between 7/31/2021 – 9/30/2023
- Certain Ukrainian nationals granted parole between 2/24/2022 – 9/30/2024
- A conditional entrant
- A victim of trafficking or battered noncitizen



H.R. 1 Noncitizen Eligibility

Noncitizen eligibility changes will take effect April 2026

- CalFresh applications received on or after April 1, 2026, will be evaluated under the new provision
- Households already receiving CalFresh will be evaluated under the provision at recertification beginning with those due in April 2026



Able-Bodied Adults Without Dependents (ABAWDs)



H.R. 1 ABAWDs

H.R. 1 Modified Able-Bodied Adults Without Dependents (ABAWD) time limit waiver qualifications

- ABAWD Waivers may be approved for areas with unemployment rates above 10%
 - Due to this change, California is reimplementing effective June 2026



H.R. 1 ABAWDs

The Able-Bodied Adults Without Dependents (ABAWD) time limit would apply to those who are:

- Adults ages 18 through 64
- Not meeting an exemption nor the work requirements



H.R. 1 ABAWDs

Exemption include but are not limited to:

- Pregnant
- Physically or mentally unfit for employment
- Caring for a person with a disability
- Receiving or applying for unemployment benefits
- Receiving or applying for disability benefits
- Meeting the work requirement for another program (CalWORKs)



H.R. 1 ABAWDs

Able-Bodied Adults Without Dependents (ABAWDs) work requirements

- Working at least 20 hours per week or 80 hours monthly
- Participate in qualifying work activities for a minimum of 20 hours per week including but not limited to:
 - Community service or volunteer work
 - Qualifying CalFresh Employment & Training (CFET)



H.R. 1 ABAWDs

H.R. 1 eliminated the following Able-Bodied Adults Without Dependents (ABAWD) exemptions

- Veterans
- Individuals experiencing homelessness
- Youth under age 25 who were in foster care on their 18th birthday



H.R. 1 ABAWDs

H.R. 1 introduced the following Able-Bodied Adults Without Dependents (ABAWD) changes

- Increased the age range for ABAWD from 60 to 64
- Lowered the age for dependent children from 18 to 14
- Introduced a new exemption for Indian, Urban Indian, or California Indian Health Care Improvement Act (IHClA)



H.R. 1 ABAWDs

Able-Bodied Adults Without Dependents (ABAWD) time limits will take effect June 2026

- Initial application received on or after June 1, 2026, will be evaluated under new provisions
- Households already receiving CalFresh will be evaluated under the new provisions at recertification beginning June 2026



Communication Plan



H.R. 1 Communication Plan

Planned communication efforts include:

- Text campaigns to all CalFresh recipients
- Updated messaging for Access call center customers
- CalFresh website updates
- California Department of Social Services is also working on developing an ABAWD outreach toolkit





HEALTH AND HUMAN SERVICES AGENCY

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ELIZABETH A. HERNANDEZ, Ph.D.
INTERIM DEPUTY CHIEF
ADMINISTRATIVE OFFICER

JENNIFER BRANSFORD-KOONS
INTERIM CHIEF
OPERATIONS OFFICER

March 4, 2026

To: Supervisor Terra Lawson-Remer, Chair
Supervisor Monica Montgomery Steppe, Vice Chair
Supervisor Paloma Aguirre, Chair Pro Tem
Supervisor Joel Anderson
Supervisor Jim Desmond

From: Elizabeth Hernandez, PhD, Interim Deputy Chief Administrative Officer
Health and Human Services Agency

REPORT BACK ON NOTIFICATION PLAN TO ALERT CALFRESH RECIPIENTS OF SERVICE LEVEL CHANGES

On July 22, 2025 (8), the San Diego County Board of Supervisors (Board) directed the Chief Administrative Officer to develop a notification plan to alert CalFresh recipients of changes as a result of H.R.1. As part of the action, the Board directed the plan to include a multi-channel communication system once policy details were formalized by the State of California.

The provisions of H.R.1 will go into effect over the next several years, with two significant changes to CalFresh coming in 2026. Specifically, these changes will require certain CalFresh recipients to report at least 80 hours of employment or eligible volunteer activities per month to maintain eligibility for food assistance and make certain lawfully present noncitizens ineligible for CalFresh benefits.

On September 22, 2025, County of San Diego (County) staff provided an update to the Board about the status of CalFresh policy details, which at the time had not been released by the California Department of Social Services (CDSS). The previous memorandum described the County's approach to align the Notification Plan with the release of CDSS policy details, to avoid the risk of providing direction that may later conflict with official State communication. At the time, County staff were preparing the strategy to implement and mitigate the impacts of H.R. 1, and a County webpage was published informing the public that additional details were forthcoming and provided resources to support San Diego County residents find employment, training and volunteer activities.

On December 31, 2025, CDSS released policy details for upcoming changes to CalFresh. This memorandum summarizes the implementation details for CalFresh work requirements and noncitizen eligibility changes based on policy details released by CDSS. Included in the memorandum is an overview of the attached CalFresh Communication and Outreach Plan (Attachment A), as well as a

summary of other key provisions of H.R.1 and the State budget that will impact the County’s social safety net programs.

The Communications and Outreach Plan is part of a broader coordinated County strategy to address the safety net service impacts of H.R. 1, intended to support eligible households remain enrolled in benefits and promote equitable access to essential services through: 1) Proactive Customer Service and Communication; 2) Statewide Engagement and Advocacy; 3) Data, AI and Technology Solutions; 4) Workforce Capacity and Administrative Readiness; and 5) Cross-Sector and Community Partnerships.

Implementation Details

On December 31, 2025, CDSS released formal policy guidance via two All-County Letters (ACL) detailing how counties will need to implement new noncitizen eligibility criteria and reinstate work requirements for CalFresh. ACLs are the mechanism for the State to formally provide policy implementation details including effective dates or when work requirements or other eligibility criteria should be verified (e.g., during annual or semi-annual reviews).

Noncitizen Eligibility

Starting on April 1, 2026, counties will evaluate CalFresh applications and renewals under new rules that remove eligibility for certain groups of lawfully present noncitizens such as asylees and refugees. Eligibility will be limited to individuals who are:

- A United States (U.S.) citizen;
- A U.S. national;
- A Lawful Permanent Resident;
- A Cuban and Haitian Entrant; or,
- An individual who resides in the US in accordance with a Compact of Free Association agreement.

Households already receiving CalFresh will be evaluated under the new provision at their next annual recertification starting in April. County staff estimate that this change could lead to a loss of CalFresh benefits for approximately 13,000 current San Diego County CalFresh customers over the next year. The full list of impacted populations can be found on the County CalFresh webpage at <https://www.sandiegocounty.gov/content/sdc/hhsa/programs/ssp/calfresh-medical-work-requirements/calfresh-work-requirements.html>.

Work Requirements

Starting on June 1, 2026, new or renewing CalFresh “Able-Bodied Adults Without Dependents (ABAWDs)” will have to meet work requirements to get or maintain eligibility for benefits. These work requirements generally apply to CalFresh adults age 18-64. Various exemptions County staff will screen for include if a new or renewing customer is:

- Physically or mentally unfit for employment;
- A parent of, or responsible for the care of, a dependent child under the age of 14;
- Meeting the work requirement for another program (such as CalWORKs);
- Pregnant; or,
- Disabled

In order to meet CalFresh work requirements, ABAWDs who do not meet an exemption must do one or more of the following:

- Work at least 20 hours per week or 80 hours per month
- Participate in other qualifying work activities for at least 20 hours per week (80 hours averaged monthly), including:
 - Community service or volunteer work
 - A Workforce Innovation and Opportunity Act program
 - Qualifying CalFresh Employment & Training components
 - A program under Section 236 of the Trade Act of 1974

Starting in June 2026, households already receiving CalFresh will be evaluated under these rules at their next annual recertification. Based on December 2025 enrollment, County staff estimate that approximately 93,500 individuals will be subject to the ABAWD work requirement during the first year of implementation.

ABAWDs who do not meet the work requirement will be subject to a time limit for their CalFresh benefits, where they can only receive 3 months of benefits in a 3-year period. In practice this means that if a CalFresh customer has a renewal due in June 2026, and they do not meet an exemption or the work requirement, they can only receive CalFresh through August 2026 before being discontinued. More information about the change can be found on the County's CalFresh Eligibility Changes webpage.

Some policy details have yet to be released by CDSS, such as specific statewide automations that will support County eligibility workers in screening for exemptions and specific forms needed to verify work or volunteer requirements; however the County's implementation planning is fully underway and the information above has been confirmed and will be distributed through a robust CalFresh Communication and Outreach Plan.

CalFresh Communication and Outreach Plan

To help eligible households maintain their CalFresh benefits in the midst of these eligibility changes, Health and Human Services Agency, Self-Sufficiency Services (SSS), in collaboration with the County Communications Office, County departments, and Board offices developed a multilingual communication strategy in the form of a Communications and Outreach Plan (Attachment A).

Implementation of the plan is already underway and will provide clear, actionable guidance and reach impacted households, prospective applicants, and key stakeholders through direct and broad outreach channels. Guided by the principles of clarity, equity, consistency, and accessibility, messaging will emphasize the importance of responding to communication from the County and focus on upcoming CalFresh policy changes, eligibility impacts, and available support resources from the County and partners. The Communications and Outreach Plan builds on tools that SSS uses to remind customers about upcoming deadlines and incorporates additional strategies to leverage partnerships and outreach staff to maximize reach. Plain language flyers have been developed that will be widely distributed to community members and made available as part of an outreach toolkit.

The Communications and Outreach Plan also includes active engagement with stakeholders to ensure timely, accurate, and widespread dissemination of CalFresh policy changes. SSS is coordinating with Board Offices, the Social Services Advisory Board, and a broad network of community-based

organizations, including food banks, legal aid groups, and healthcare providers, to share resource materials, amplify messaging, and gather continuous input. In addition, outreach through trusted community networks, including the *Live Well San Diego* Sectors and Community Leadership Teams, will ensure broad and timely reach. Ongoing engagement will continue through Board Office and stakeholder briefings, partner convenings, and regular meetings with key groups to align outreach and ensure community readiness.

Other Safety Net Changes

Subsequent impacts to the CalFresh and the Medi-Cal programs related to H.R. 1 and the State budget are expected to take effect over the next several years. Specifically, changes to full-scope Medi-Cal eligibility for current recipients with “Unsatisfactory Immigration Status” are anticipated to begin in October 2026, and work requirements and semi-annual recertifications for Medi-Cal recipients are anticipated to begin in January 2027. Formal guidance on these Medi-Cal changes has not been released by the State. When the guidance is released, the County will expand on this existing Communications and Outreach Plan to implement widespread communication strategies in alignment with the State to maximize continuity of coverage for recipients. Additional information about other changes related to H.R. 1 and the State budget can be found on the County’s website at <https://www.sandiegocounty.gov/content/sdc/hhsa/programs/ssp/calfresh-medical-work-requirements.html>.

For any questions or concerns, please contact Alberto Banuelos, Ph.D., Interim Director, Self-Sufficiency Services, via phone at (619) 338-2220 or email at Alberto.Banuelos@sdcounty.ca.gov.

Respectfully,



ELIZABETH HERNANDEZ, Ph.D.
Interim Deputy Chief Administrative Officer
Health and Human Services Agency

Attachment A – CalFresh Communications and Outreach Plan

cc: Ebony N. Shelton, Chief Administrative Officer
Caroline Smith, Assistant Chief Administrative Officer
Andrew Potter, Clerk of the Board of Supervisors

Communications & Outreach Plan

Upcoming CalFresh Changes in San Diego County

Purpose

This communications and outreach plan outlines a coordinated approach for the County of San Diego to proactively inform and engage customers, community members, partners, and media about upcoming changes to CalFresh. The plan is designed to ensure accurate understanding, minimize confusion, support continued enrollment and access to food assistance benefits, and promote consistent messaging countywide. Strategies and actions are focused on the initial changes to the CalFresh program and will be adapted to include Medi-Cal as needed.

This plan is intended to be updated as final implementation details are confirmed and activities are evaluated on an ongoing basis.

Objectives

- Support households in maintaining benefits where eligible
- Increase awareness of upcoming CalFresh work requirements and non-citizen eligibility changes
- Clearly explain what is changing, when changes take effect, and who may be impacted
- Equip community partners, media, and leaders with accurate and consistent information
- Reduce misinformation and unnecessary disruption to benefits
- Promote alternate food resources for those who will no longer be CalFresh eligible

Guiding Principles

- **Clarity:** Use plain language and avoid jargon
- **Equity:** Provide multilingual, culturally responsive outreach
- **Consistency:** Align messages across the state, County departments and partners
- **Accessibility:** Share information through multiple trusted channels

Key Messages

- “Some CalFresh requirements are changing, and help is available.”
- “Some households may see changes to benefit amounts or eligibility requirements.”
- “Most people will continue to qualify for CalFresh.”
- “The County of San Diego and our partners are here to help community members understand next steps and provide links to additional resources for those who need them.”

Customer Outreach

Audience: Current CalFresh households and potentially eligible San Diego County community members

Strategies:

- Use simple, reassuring language to ensure customers understand how changes may affect them
- Communicate early and often through trusted channels to reduce fear and benefit interruptions
- Emphasize local help and resources
- Encourage timely action when required
- Focus on phased approach for those impacted with special emphasis on hard-to-reach populations

Tactics:

- Direct mail and/or electronic notices
- Text, robocall and email alerts when available
- Updated call center scripts and frontline staff talking points
- Scripts and multi-lingual materials for Community Health Worker outreach
- Identify spaces and access points for focused outreach

Sample Customer Messaging:

- “Important CalFresh updates are coming, and help is available. Some households may see changes to their benefits. Check your mail and stay connected with the County of San Diego so you don’t miss important information.”
- “Most people will still qualify for CalFresh. If you have questions or need help, call the Access line, visit a local Family Resource Center or check online through your BenefitsCal portal.”
- “Now is a great time to update your contact information by calling the Access line, visiting a local Family Resource Center or online at your BenefitsCal portal.”

Organizational Outreach

Audience: Community-based organizations, schools, food banks, advocacy groups, healthcare providers, and service partners with a special focus on vulnerable populations (i.e. older adults, veterans, people experiencing homelessness and youth aging out of foster care).

Strategies:

- Expand outreach through trusted community networks, including the *Live Well San Diego* Sectors
- Early and ongoing partner engagement to ensure partners understand changes and can accurately support customers
- Provide clear, ready-to-use materials
- Strengthen access to work, training, and volunteer opportunities

Tactics:

- Leverage existing collaborations with food security partners
- Host telebriefings for partners and specific *Live Well San Diego* Sectors including: Community Based Organizations, Faith Based Organizations, Rural, Business, Youth, Education, Healthcare, Homeless Service Providers, and Veterans.
- Create toolkits with fact sheets, FAQs, and sample social media posts
- Provide updates and receive feedback through newsletters, webpage, Virtual Connection Hub and social media channels
- Engage Community Collaboratives, schools and other organizations for presentations/informational updates

Media Outreach

Audience: San Diego County print, digital, radio, television, and ethnic media outlets; social media, including Meta and Google platforms

Strategies:

- Support accurate and timely reporting on CalFresh changes
- Use broad and varied media approaches for community awareness and education
- Emphasize local impact and County/partner resources and support

Tactics:

- County News Center stories ahead of implementation
- Media briefings with County subject-matter experts
- Social media posts, Meta and Google ads etc.
- Short explainer videos
- Updates to the County webpages

Communication & Outreach Plan Highlights

Timeline	Action
February 2026	Create outreach materials and update County website
March	90-Day formal Customer Notification process begins for CalFresh Able Bodied Adults Without Dependent (ABAWD) households with annual renewals in June <ul style="list-style-type: none"> Notify adult heads of household via text message of upcoming work requirements
March	Customer Notification (text, robocalls) for customers potentially impacted by non-citizen eligibility changes
March	Publish County News Center (CNC) article announcing policy changes and text message campaign
March	Launch paid social media and Google campaign
March	Go live with Access Call Center queue for support with questions about CalFresh work requirements
March-June	Ramp up community outreach and engagement <ul style="list-style-type: none"> Focused events with Live Well Mobile Office Leverage existing community outreach teams
March-June	Begin telebriefing/webinar and in-person presentation series <ul style="list-style-type: none"> Host webinars with key partners Presentations at <i>Live Well San Diego</i> Community Leadership Teams, community partner meetings, etc.
May	Mail Annual Renewal CalFresh Packets to recipients with renewal due in June 2026 <ul style="list-style-type: none"> Include an insert in packet with work requirement and CalFresh Employment & Training information
June	Focused Robocalls to inform recipients with renewals due in June of work requirements
June	Send text message and Robocall reminder to submit June Annual Renewal
June	Mail Annual Renewal CalFresh Packets to recipients with reporting due in July 2026
July and ongoing	Recipient-specific actions above will continue on a monthly cycle depending on date of customer Annual Renewal (mail packet, robocall, text messages, reminders, etc.)

Outreach Toolkit Example



CalFresh Work Requirements Coming June 2026

What you need to know:
Due to a new federal law, starting June 2026 some CalFresh customers will need to meet work requirements.

You may be affected if you are:

- 18 to 64 years old
- Do not have a child under 14 years old at home
- Physically and mentally able to work

How will I know if these changes affect me?
If you or your family need to meet work requirements, the County of San Diego will contact you.

Scan the QR code:



Need Help?

Call the Access Customer Service Call Center: (866) 262-9881



CalFresh Non-Citizen Changes are coming April 2026

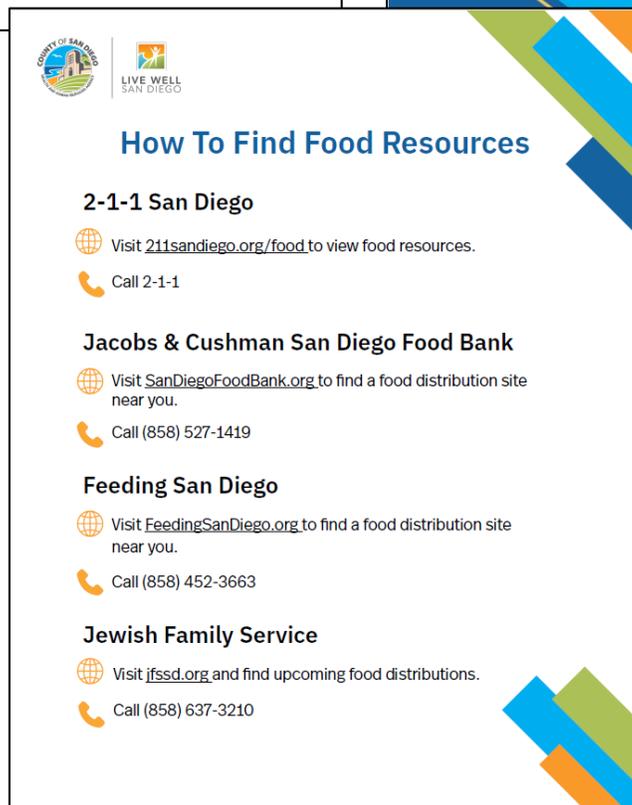
What's Changing?
Starting April 1, 2026, there are updates to the CalFresh rules that apply to **asylees** and **refugees**.

Let us know if you have:

- Received new immigration documents
- Had a change to your asylum or refugee status
- Updated work authorization
- Any paperwork you are unsure about

We are Here to Help
Our goal is help asylees and refugees stay connected to food support.

If you have questions or need help: Call the County at 866-262-9881 or visit your local Family Resource Center.



How To Find Food Resources

2-1-1 San Diego
Visit 211sandiego.org/food to view food resources.
Call 2-1-1

Jacobs & Cushman San Diego Food Bank
Visit SanDiegoFoodBank.org to find a food distribution site near you.
Call (858) 527-1419

Feeding San Diego
Visit FeedingSanDiego.org to find a food distribution site near you.
Call (858) 452-3663

Jewish Family Service
Visit jfssd.org and find upcoming food distributions.
Call (858) 637-3210

GOVERNMENT

County Shares Financial Update, Invites Residents to Help Shape 2026-27 Budget



County Administration Center

By **Gig Conaughton**, County of San Diego Communications Office

Mar. 3, 2026 | 5:26 PM

Reading Time: 2 minutes

The County of San Diego’s Board of Supervisors received a financial update on their current budget Tuesday as the County works on building a new 2026-27 budget for approval in June.

At the same time, the Board voted to spend \$8.8 million in unlocked reserves to improve conditions in South Bay regarding the ongoing Tijuana River Valley sewer crisis; and \$47.7 million for time-critical funds for housing, vulnerable populations, environmental habitat, and to maintain critical facilities and upgrade technology.

The full Board supported spending the \$8.8 million portion, with one no vote from Supervisor Jim Desmond for a \$2.5 million allocation for two new health studies for South Bay residents. The Board split, voting 3-2, on the larger funding, with Chair Terra Lawson-Remer, Vice Chair Monica Montgomery Steppe and Chair Pro Tem Paloma Aguirre voting in favor, and Supervisors Joel Anderson and Desmond voting no.

Capital Improvements Plan

The Board also reviewed the County's five-year Capital Improvement Needs Assessment plan. The plan is not a budget document, but a strategic assessment of existing and future needs based on community priorities, operational requirements and available financial resources.

The current plan includes 28 projects, from the nearly \$1 billion planning and construction of a modern Vista Detention Facility to projects supporting the Multiple Species Conservation Program, a new Behavioral Health Wellness Campus and a Ramona Sheriff's station.

Nine of the 28 projects in the plan are estimated to require roughly \$81.5 million from the County's current 2026-27 budget.

Public Participation is Important

Tuesday's update follows actions taken to increase transparency and encourage the public participation in the budget process.

At the Board's Jan. 27 meeting, County financial experts outlined how the **County budget process** works, reviewed hundreds of services and programs supported by the current \$8.63 billion budget and the Board heard from members of the public about their budget priorities.

And last week, the County launched an **online survey** and a **budget Priority tool** on the County's **Engage San Diego Budget page**. The survey asks

residents what they want to know and how they'd like to receive updates. The Priority tool lets people rank six County budget spending categories.

What the County Does

The County of San Diego provides programs and service that touch the lives of nearly all of the county's 3.3 million residents, in the unincorporated areas, and in the 18 incorporated cities and 18 federally recognized tribes.

In the unincorporated area, County provides services similar to city government, including law enforcement, roads, building permits, animal services, parks and libraries. Some cities also contract with the County to provide these types of services.

County government also works to deliver many services that support the entire region. These include emergency preparedness; criminal prosecution and detention facilities; delivery of federal and state social service assistance within the region like access to food and financial support for vulnerable people; health programs including behavioral health services; food and restaurant inspections; elections and beach water monitoring.

Where the County Budget's Money Comes From

About half of the County's funding comes from state and federal sources and must be used for specific programs.

The remaining revenue comes from property taxes, fees for services and other sources. Some of these funds are also restricted by law.

Roughly one quarter of the budget is "general purpose revenue," which the Board of Supervisors can allocate where needed.

How to Participate

Members of the public are encouraged to help shape the 2026-27 budget.

Now through March 22:

- Take the budget survey at [Engage San Diego County](#).
- Use the Priority Tool to rank spending categories.
- Choose how you want to receive budget updates (email, text, etc.).

The information from the survey will be considered along with community feedback gathered throughout the year as the County's recommended budget is developed.

After May 1:

- Review the recommended budget online.
- Submit comments through 5 p.m. June 11 on [Engage San Diego County](#).
- Attend an in-person open house or virtual meeting
- Participate in Board of Supervisors public budget hearings starting June 1.
- The Board's budget deliberations and adoption take place on June 23.

Visit the [Clerk of the Board's website](#) or call 619-531-5434 for information on Board of Supervisors meetings and to request translation services.

Learn more at County's [budget website](#).

Related:

[budget](#)

[cina](#)



Gig Conaughton is a communications specialist with the County of San Diego Communications Office.
[Contact](#)

RELATED STORIES

MONTHLY UPDATES



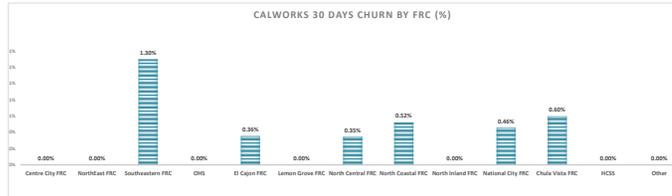
<div style="border: 1px solid black; padding: 2px;"> <div style="border: 1px solid black; padding: 2px;">Legend</div> <div style="border: 1px solid black; padding: 2px;">Approved/Chaptered</div> <div style="border: 1px solid black; padding: 2px;">Advocacy Support</div> <div style="border: 1px solid black; padding: 2px;">Support</div> <div style="border: 1px solid black; padding: 2px;">Support, if Amended or Watch</div> </div>	<div style="border: 1px solid black; padding: 5px; text-align: center;"> <h2 style="margin: 0;">Self-Sufficiency Services Legislative Tracking Log</h2> <p style="margin: 0;">Revised: 03/01/2026</p> </div>				
Bill Number and Name	Date Introduced	Description	Affected Programs	Support/Oppose/Watch/Concerns	Status
AB 588: CalWORKs Unrelated Adult Male (Now called State Fire Marshal: Lithium Battery Working Group Membership funding)	2/12/2025	The bill is no longer called CalWORKs Unrelated Adult Male. It has been changed to State Fire Marshal: Lithium battery working group: Membership funding. It does not impact CalWORKs program.	None	Support	1/31/2026: Inactive - Died
AB 363: Community Colleges: CalWORKs Recipients Education Program	3/20/2025	The bill would expand participation in the CalWORKs Recipients Education Program at California Community Colleges. Under this program, community college districts are required to provide educational and special services to CalWORKs recipients attending community colleges. The new provision would include students who have exceeded the 60-month time limit on CalWORKs but still have one or more dependents receiving aid under the CalWORKs program. The funding provided will be based on the number of CalWORKs participants who are enrolled in the college and the scope and number of programs that are offered to CalWORKs recipients to assist them in obtaining employment. Additionally, the proposed amendment changes the work study payments to the community colleges to 75% and employers to pay at least 25% of the wages for the work study positions. However, the program may waive the 25% employer contribution provided the employer does not decrease the work study positions.	CalWORKs	Support	1/31/2026: Inactive Bill - Died.
AB 1161: Public Social Services: State of Emergency or Health Emergency	2/20/2025	This bill would provide continuous eligibility for CalWORKs, CalFresh, and Medi-Cal recipients who are victims of a state of emergency or a health emergency. The continuous eligibility would maintain the recipient's current benefits for a least 90 calendar days starting from the proclamation/declaration and extending through at least the conclusion of the emergency proclamation/declaration. The bill also requires: The continuous eligibility to be automated in the programming of the eligibility systems. The immediate restoration of eligibility for any recipient whose program eligibility was discontinued, who has been impacted. A determination of good cause for failing to submit the information needed for SAR 7 or Redetermination.	CalWORKs, CalFresh, Medi-Cal and CAPI	Support	1/31/2026: Inactive Bill - Died.
AB 1211: CalFresh Maintenance of Benefit Level	2/21/2025	This bill would require the State Department of Social Services to ensure that the level of CalFresh benefits remain at least at the level that was in effect on January 20, 2025, under the Thrifty Food Plan, which is a food plan designed by the United States Department of Agriculture to determine Supplemental Nutrition Assistance Program (SNAP) benefit amounts. The benefit maintenance requirement would be triggered if the federal government makes reductions to SNAP benefits that would result in the level of CalFresh benefits being lower than the threshold. In addition, the bill would require the department to conduct a feasibility study on increasing the eligibility and benefits of the CalFresh Program.	CalFresh	Support	1/31/2026: Inactive Bill - Died.
SB 560 CalWORKs: Public Social Services	2/20/2025	Current workload and operation impacts are unknown, as they would depend on how CDSs establishes the process/policy. The bill provisions will add workload activities to the workers to evaluate on whether the overpayment/over issuance is collectable or not; or if the customer has committed fraud. However, once it has been determined that the overpayment/over issuance is not to be collected, it will relieve workers of the time required to pursue overpayments//over issuance, or relieve of the time to charge the customer with civil/criminal penalties. This bill would introduce changes to existing county policies. Guidance would need to be provided to staff.	CalWORKs	Support	2/2/2026: Inactive Bill - Died
AB 1402: Fresh Start Grants: Personal Income Tax Law: credits	4/23/2025	The bill would require eligibility staff to determine eligibility to the following refundable tax credits for each CalFresh recipient the California Earned Income Tax Credit, the Young Child Tax Credit, and the Foster Youth Tax Credit. If eligible to a refundable tax credit, the eligibility worker would then calculate the value of the credit and issue it in the form of a Fresh Start Grant instead of the recipient receiving the tax credit.	CalFresh	Support, if Amended	1/31/2026: Inactive Bill - Died.
SB 430	2/18/2025	This bill would impose restrictions on using an automated decision system by local agencies to determine eligibility for supportive services such as social services programs and issuing permits or licenses. The bill would require for the local agency to verify that the system's outputs are correct and promote nondiscrimination in its use. The bill would also require that the local agency's governing board complete audits and quality control of the outputs to ensure accuracy. This bill would also authorize GovOps, a state agency, to develop, adopt, and issue public guidance for the agency's use of automated decision systems. GovOps would be required to provide technical assistance to local agencies upon request.	CalWORKs, CalFresh, Medi-Cal, General Relief, Kin-GAP, AAP and CAPI	Support, if Amended	1/8/2026: Inactive Bill - Died
AB 1012: Medi-Cal: Immigration Status	2/20/2025	This bill would repeal W&I Code Section 14007.8 making an individual who does not meet satisfactory immigration status ineligible for full scope Medi-Cal benefits and only eligible for care and services that are necessary for the treatment of an emergency medical condition and medical care directly related to that emergency, as defined by federal law. The bill would create the Serving Our Seniors Fund and would transfer funds previously used for Medi-Cal benefits for non-citizens without satisfactory immigration status to that fund. The State Department of Health Care Services would oversee the funds and utilize them to restore and maintain payments for Medicare Part B premiums for eligible individuals.	Medi-Cal	Oppose, unless Amended	2/2/2026: Inactive Bill - Died at desk
SB 225: School Nutrition: Guardian Meal Reimbursement	2/27/2025	SB 225 would require the department to distribute information about the federal Summer Electronic Benefits Transfer for Children Program to guardians whose children are eligible for specified summer food programs. This bill would allow for state reimbursement on meals served to guardians of eligible students who receive meals from a summer meal program. The bill would require a guardian of an eligible student to be present at the summer meal program site for the summer meal. program operator to receive state-funded reimbursement for that meal, unless non-congregate rules are in place. The bill would require summer meal program operators receiving state-funded reimbursement to report to the department the number of meals served to guardians by meal site no later than 30 days after the end of summer meal site operations	CalFresh	Support-	2/2/2026: Inactive Nill - Died. Returned to Secretary of Senate pursuant to Joint Rule 56.
SB 739: Disaster CalFresh: County Resources Status	2/21/2025	This bill would create new duties for counties to provide Disaster CalFresh related information to the State Department of Social Services on the ability of each county office in the impacted area to provide timely and adequate service to CalFresh applicants and recipients.	CalFresh	Support	08/18/2025: Active Bill - In Floor Process. Ordered to inactive file on request of Assembly Member Aguiar-Curry.
AB 1357: Guaranteed Income Payments: Consideration as Income or Resources	3/24/2025	This bill, to the extent not in conflict with federal law, would require guaranteed income payments be exempt from income or resource consideration for purposes of determining eligibility for benefits, or the amount of benefits, in means-tested programs, and vice versa. Means-tested programs include, but is not limited to, CalWORKs, CalFresh, General Assistance, Medi-Cal, Kinship Guardianship Assistance Payment Programs (Kin-GAP), Adoption Assistance Program (AAP) and Cash Program for Immigrants (CAPI). he bill would benefit the specified customers as the provisions would allow for less income to be counted against them when determining eligibility and grant amounts for the above programs. As a result, the specified customers who would otherwise be ineligible, receive a lower benefit amount, or less beneficial program, would become and/or remain eligible to the above programs and associated supportive programs, or would not have a reduction in their benefits. Training would be needed for eligibility staff as the bill would require staff to learn and implement the new exemption when processing case evaluations. Current policies/program material would need to be updated to implement changes for previously countable income. More customers would become and/or remain eligible to the above programs which could lead to increased caseloads for the county. The Statewide Automated Welfare System (SAWS) is not designed to evaluate the provisions of the bill. Therefore, automated system updates would be needed to meet these provisions.	CalWORKs, CalFresh, Medi-Cal, General Relief, Kin-GAP, AAP and CAPI	Support	08/29/2025: Active Bill - In Committee Process. In committee: Held under submission.
AB 1655 - CalWORKs Temporary Absence - Immigration Detention	1/29/2026	The current law states that someone detained would be considered absent from the home, and therefore is not part of the household receiving aid, which results in decreased aid payments. This bill states that if a household member states they reported to the California Attorney State General that a member of their household receiving aid was unlawfully detained by a federal agent, this would then change the status of that household member to temporary absent from the home, which means they would fall under the regulations of a temporary absent household member, and could potentially result in no decrease of aid payment. Impact to workload would consist of updating policy related to the household members that are counted and the members that are considered temporarily out of the home. Additionally, initial training and information sharing of this changes. Staff will also need to know how to assist a family in reporting someone being unlawfully detained by a federal agent to the California Attorney General.	CalWORKs	Active Support	02/17/2026: Active Bill - In Committee Process. Referred to Committee on Human Services, and JUD.
SB 1030 - CalWORKs - Unrelated Adult Male	2/10/2026	Currently, when a customer reports to eligibility staff someone in their household that is not related to them (other than a bona fide lodger, roomer or boarder) is residing with the family that is on CalWORKs, that unrelated adult is required to make a financial contribution to the family on CalWORKs not less than what it would cost to provide themselves with an "independent living arrangement" (ILA). The eligibility worker is required to obtain a signed CW 71 Statement of Cash Aid Adult and Unrelated Adult form from the customer and unrelated adult in order to comply with eligibility requirements. This bill repeals the provision requiring the unrelated adult to make a financial contribution to the CalWORKs family, therefore removing the eligibility requirement altogether. Removing the provision for unrelated adult will simplify eligibility requirements, remove barriers otherwise imposed, and expand CW eligibility for customers. Eligibility workers also will not be required to obtain information related from the unrelated adult and therefore simplify the eligibility determination process.	CalWORKs	Active Support	02/18/2026: Active Bill - In Committee Process. Referred to Committee on Human Services.
AB 1755 - CalWORKs	2/9/2026	This bill would eliminate the existing 100-hour standard deprivation rule for purpose of determining a child's deprivation of parental support or care. The bill would benefit customers because they may easily qualify for CalWORKs Program since the total hours worked in the previous four-week period (28 days prior to the application date) will not be taken into consideration for eligibility determination. The bill would help streamline and simplify the process for customers and staff by having less eligibility criteria to evaluate. This bill would expand CalWORKs eligibility which could impact staff workload as more customers would become eligible to receive the benefits. This bill would introduce changes to existing county policies. The new guidance on the elimination of the existing 100-hour standard deprivation rule would need to be provided to staff. The Statewide Automated Welfare System (SAWS) is not currently designed to evaluate the provision of this bill. Therefore, automated system updates would be needed to meet these provisions.	CalWORKs	Active Support	02/23/2026: Active Bill - In Committee Process. Referred to Committee on Human Services.
AB 1829 - Community Colleges - CalWORKs Recipients Education Program - Services	2/11/2026	This bill proposes additional funding for the CalWORKs Recipients Education Program, allowing California community colleges to use funds to support CalWORKs recipients to meet ongoing needs and basic services through coordinated student services. Additionally, the bill would waive the requirement for employers to pay 25% of the wages for work-study positions, currently mandated by existing law. There would be no impact to the County of San Diego as this funding is issued directly to the California community colleges.	CalWORKs	Active Support	02/23/2026: Active Bill - In Committee Process. Referred to Committee on Higher Education and Human Services.
AB 1049: California Food Assistance Program: Sponsor Deeming Rules	2/20/2025	Federal deeming rules and exemptions would not apply to customers approved for California Food Assistance Program (CFAP) if AB 1049 is passed. By creating new duties for counties relating to CFAP eligibility, the bill would impose a state-mandated local program.	CalFresh	Support, if Amended	1/29/2026: Active Bill - Pending Referral. In Senate. Read first time. To Com. on RLS. for assignment.

SB 1054 Unemployment Insurance Reporting Requirements	2/12/2026	<p>This bill would change the following: a</p> <ul style="list-style-type: none"> Starting July 1, 2027, Employers with 10 or more employees would have to report more detailed information to the EDD, including monthly wages, hours works, and occupation codes. EDD would share this new information with the state-wide eligibility data system (CalSAWS) with the goal of making it easier and faster to determine if someone qualifies for public assistance programs like CalWORKs, CalFresh, and Medi-Cal It is not clear how much this bill will affect staff workload because implementation details still need to be established by the California Department of Social Services and Department of Health Care Services (DHCS) for public assistance programs, however it may reduce eligibility staff workload and the duration of the eligibility determination process. Eligibility staff would need new training and guidance on the new verification process. Programs that require someone to work a certain number of hours can automatically check if the person is meeting that requirement by using new information reported by employers. This means that staff will not have to manually verify employment as often, which could reduce their workload and make it easier and faster for people to receive the benefits they need. For the public, this bill appears likely to assist with faster processing of applications, shorter wait times for benefits, less paperwork to complete, and fewer requests to submit pay stubs or proof of work hours due to the automated verification process. 	CalFresh, CalWORKs, and Medi-Cal	Support, if Amended	02/26/2026: Active Bill - In Committee Process. Referred to Com. On L., P.E. & R.
SB 1099 - State and local benefits	2/13/2026	<p>The County of San Diego already provides certain services using local and state funds under existing authority. The bill does not create new public benefits. There will be no change to current practices. Federal benefit eligibility rules remain the same. It provides clarification on current law so cities, counties and hospitals districts can, if they choose, provide benefits to individuals who might not be eligible for federally funded benefits under federal immigration-related rules. There will be minimal impact on staff as San Diego County is already implementing some of these state funded programs.</p>	CalFresh, CalWORKs, and Medi-Cal	Support, if Amended	02/26/2026: Active Bill - Referred to Coms. On Health and Human Services.
AB 1746 - Child Care Forms	0209/2026	<p>Current law requires 'written notice' to CalWORKs (CW) applicants and recipients that child care is available to them. Current law requires this written notice is provided at application, and at the time of signing a WTW plan or amending a plan. Our current business practice is to use the form CCP7 Child Care Request and provide it to CW customers at application/recertification, WTW orientation/appraisal, whenever clients sign a WTW plan, or have a change of activity or ask for child care. This provisions of the bill requiring the use of the CCP7 have little or no impact as this is our current practice. Current law requires that the county approve child care 10 days from the date of receiving the required client and child care provider information. This bill would require child care to be approved or denied within 10 days of receiving the signed CCP7 form where they request child care. This could be detrimental to customers as requiring them to comply to program requirements within a short-period of time. It is not accounting for the time that the customer will needs to find the child care provider, and get them vetted and approved to be able to bill for being a child care provider. Not all customers who expressed their child care request have secured a child care provider. In addition, the customer and the child care provider are to complete intake and the child Care provider is to submit the necessary documentation to make sure that payments can be issued to them. Child care cannot be approved until all of this can be completed. Additionally, The Statewide Automated Welfare System (SAWS) is not currently designed to include the child care request form on all of the events mentioned in this bill. Therefore, automated system updates would need to meet these provisions.</p>	CalWORKs	Oppose, unless Amended	02/23/2026: Active Bill - In Committee Process. Referred to Committee on Human Services.



February 2026 CalWORKS Churn Report

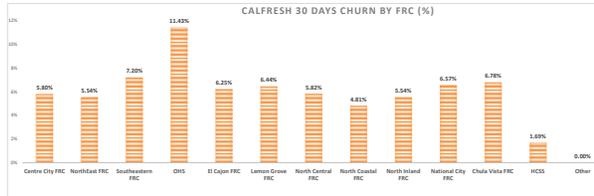
	Total CW App Received	Total CW App Received(%)	Initial App	Initial App(%)	Application Received benefits-previous 30 days	Application Received benefits-previous 30 days(%)	Application Received benefits-previous 60 days	Application Received benefits-previous 60 days(%)	Application Received benefits-previous 90 days	Application Received benefits-previous 90 days(%)	Application Received benefits-previous 120 days	Application Received benefits-previous 120 days(%)	Application Received benefits-previous over 120 days	Application Received benefits-previous over 120 days(%)
Centre City FRC	3	100.00%	3	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
NorthEast FRC	30	100.00%	31	103.33%	0	0.00%	4	13.33%	0	0.00%	0	0.00%	20	66.67%
Southwestern FRC	211	100.00%	182	86.26%	3	1.42%	3	1.42%	3	1.42%	4	1.90%	58	27.49%
GIS	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
El Cajon FRC	281	100.00%	227	80.78%	1	0.36%	0	0.00%	3	1.07%	1	0.36%	49	17.44%
Lemon Grove FRC	103	100.00%	120	116.51%	0	0.00%	0	0.00%	0	0.00%	1	0.97%	28	27.18%
North Central FRC	285	100.00%	254	89.12%	1	0.35%	1	0.35%	0	0.00%	1	0.35%	32	11.23%
North Coastal FRC	251	100.00%	156	62.15%	1	0.40%	2	0.80%	0	0.00%	0	0.00%	32	12.75%
North Island FRC	252	100.00%	178	70.63%	0	0.00%	0	0.00%	1	0.39%	1	0.39%	37	14.68%
National City FRC	217	100.00%	178	82.03%	1	0.46%	1	0.46%	3	1.38%	1	0.46%	33	15.21%
Chula Vista FRC	338	100.00%	268	79.32%	2	0.60%	4	1.20%	2	0.60%	1	0.30%	27	7.99%
HCS	6	100.00%	5	83.33%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	16.67%
Other	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
SD County	2,071	100.00%	1,673	80.78%	9	0.43%	22	1.06%	10	0.48%	10	0.48%	347	16.76%



February 2026 CalFresh Churn Report

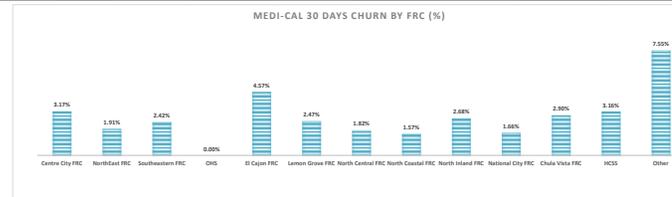
	Total CF App Received	Total CF App Received(%)	Initial App	Initial App(%)	Application Received benefits-previous 30 days	Application Received benefits-previous 30 days(%)	Application Received benefits-previous 60 days	Application Received benefits-previous 60 days(%)	Application Received benefits-previous 90 days	Application Received benefits-previous 90 days(%)	Application Received benefits-previous 120 days	Application Received benefits-previous 120 days(%)	Application Received benefits-previous over 120 days	Application Received benefits-previous over 120 days(%)
Centre City FRC	1,742	100.00%	863	49.54%	194	11.14%	32	1.84%	69	3.96%	86	4.94%	569	32.60%
NorthEast FRC	1,508	100.00%	937	62.14%	58	3.85%	42	2.78%	32	2.12%	37	2.45%	330	21.88%
Southwestern FRC	1,120	100.00%	512	45.71%	81	7.23%	59	5.27%	48	4.29%	46	4.09%	379	33.83%
GIS	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
El Cajon FRC	30	100.00%	11	36.67%	4	13.33%	2	6.67%	2	6.67%	2	6.67%	13	43.33%
Lemon Grove FRC	391	100.00%	452	115.60%	40	10.23%	45	11.51%	37	9.46%	41	10.49%	346	88.49%
North Central FRC	2,044	100.00%	1,296	63.41%	119	5.82%	80	3.92%	69	3.38%	70	3.42%	590	28.86%
North Coastal FRC	1,652	100.00%	854	51.69%	78	4.72%	44	2.66%	66	3.99%	36	2.18%	531	32.14%
North Island FRC	1,878	100.00%	873	46.54%	104	5.54%	30	1.60%	72	3.83%	46	2.45%	691	36.84%
National City FRC	888	100.00%	411	46.28%	67	7.66%	32	3.61%	30	3.38%	24	314	35.36%	
Chula Vista FRC	2,054	100.00%	963	47.37%	138	6.72%	52	2.53%	81	3.95%	60	2.92%	603	29.35%
HCS	105	100.00%	72	68.57%	7	6.67%	7	6.67%	5	4.76%	4	3.81%	139	131.43%
Other	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
SD County	15,493	100.00%	7,786	50.26%	916	5.91%	658	4.25%	571	3.69%	522	3.37%	6,042	39.24%

Month	Total CF App Received	Notes Received Month-previous 120 days
February-24	2,187	1,847



February 2026 Medi-Cal Churn Report

	Total MC App Received	Total MC App Received(%)	Initial App	Initial App(%)	Application Received benefits-previous 30 days	Application Received benefits-previous 30 days(%)	Application Received benefits-previous 60 days	Application Received benefits-previous 60 days(%)	Application Received benefits-previous 90 days	Application Received benefits-previous 90 days(%)	Application Received benefits-previous 120 days	Application Received benefits-previous 120 days(%)	Application Received benefits-previous over 120 days	Application Received benefits-previous over 120 days(%)
Centre City FRC	914	100.00%	623	68.16%	20	2.19%	11	1.20%	22	2.41%	11	1.20%	181	19.80%
NorthEast FRC	642	100.00%	611	95.17%	18	2.80%	1	0.16%	32	4.98%	37	5.76%	240	37.38%
Southwestern FRC	1,502	100.00%	1,007	67.04%	37	2.46%	30	2.00%	44	2.93%	36	2.39%	378	25.16%
GIS	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
El Cajon FRC	1,054	100.00%	1,024	97.15%	78	7.40%	30	2.85%	67	6.35%	46	4.36%	472	44.78%
Lemon Grove FRC	691	100.00%	561	81.19%	22	3.18%	22	3.18%	19	2.75%	26	3.76%	239	34.59%
North Central FRC	1,483	100.00%	1,448	97.64%	36	2.43%	21	1.42%	41	2.76%	36	2.43%	472	31.83%
North Coastal FRC	1,088	100.00%	1,080	99.26%	30	2.76%	36	3.31%	47	4.32%	36	3.31%	480	44.11%
North Island FRC	2,724	100.00%	1,625	59.69%	73	2.68%	48	1.76%	78	2.86%	63	2.31%	649	23.82%
National City FRC	1,022	100.00%	626	61.25%	27	2.64%	26	2.54%	36	3.52%	36	3.52%	346	33.75%
Chula Vista FRC	1,794	100.00%	1,188	66.22%	62	3.46%	62	3.46%	62	3.46%	62	3.46%	681	38.01%
HCS	1,013	100.00%	734	72.46%	35	3.46%	12	1.18%	23	2.27%	24	2.37%	188	18.56%
Other	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
SD County	18,336	100.00%	10,973	59.84%	422	2.29%	302	1.65%	440	2.39%	347	1.92%	3,908	21.30%





ELIGIBILITY SERVICES BY THE NUMBERS...

March 2026 (Data Month: February 2026)

PARTICIPANTS

- **CalFresh:** 376,283 recipients, down 7.21% from last year.
 - 117,187 child recipients (0-18), down 10.53% from last year.
 - 99,544 senior recipients (60+), up 0.60% from last year.
- **CalWORKs:** 51,053 recipients, down 3.32% from last year.
 - 37,740 child recipients (0-18), down 2.06% from last year.
 - Welfare-to-Work: 12,417 participants, down 6.51% from last year.
- **CMS:** 4 CMS recipients, down 50.00% from last year.
- **General Relief:** 5,198 recipients, down 8.24% from last year.
- **Medi-Cal:** 835,483 recipients, down 5.67% from last year.
 - 285,083 child recipients (0-18), down 4.44% from last year.
 - 18,681 Medi-Cal Expansion Over 50 Years.

Program	Cases	Recipients	% Change in Recipients		Unduplicated Number of Recipients (February 2025 – February 2026)
			Previous Month	Previous Year	
CalFresh	228,298	376,283	-0.54%	-7.21%	530,930
CalWORKs	18,127	51,053	-0.88%	-3.32%	71,228
CMS	4	4	33.33%	-50.00%	32
General Relief	5,180	5,198	1.90%	-8.24%	15,830
Medi-Cal	492,129	835,483	-1.06%	-5.67%	1,033,416
Total	743,738	1,268,021	-0.89%	-6.05%	1,150,102**

*Recipients include 325,907 under ACA Medicaid Coverage Expansion (MCE).

The number of **unduplicated recipients for **all** programs.

PROCESSING

Applications Registered		
Program	February 2026	FYTD
CalFresh	15,446	129,791
CalWORKs	2,309	20,805
CMS	16	192
General Relief	4,211	34,726
Medi-Cal	18,411	131,591
Total	40,393	317,105

Renewals Generated		
Program	February 2026	FYTD
CalFresh	11,265	99,795
CalWORKs	1,453	12,761
CMS	0	15
General Relief	182	1,390
Medi-Cal	48,068	365,198
Total	60,968	479,159

Periodic Reports Generated		
Program	February 2026	FYTD
CalFresh	16,317	115,206
CalWORKs	1,665	11,927
General Relief	0	0
Medi-Cal	17	145
Total	17,999	127,278

Documents Imaged	
February 2026	FYTD
416,532	3,522,840

Tasks Created	
February 2026	FYTD
366,628	2,783,950

ACCESS CUSTOMER SERVICE CENTER

Customer Service				
Month	February 2025	February 2026	Change	FYTD
Total Calls	211,227	181,662	-29,565	1,420,414
Abandoned	2,353	6,561	4,208	24,146
Average Wait Time	0:29	1:51	1:22	0:51

Community Based Organization (CBO)				
Month	February 2025	February 2026	Change	FYTD
Total Calls	6,173	7,585	1,412	58,805
Abandoned	68	122	54	599
Average Wait Time	0:56	1:30	0:34	0:51

Emails Received	
February 2026	FYTD
2,413	18,990

FAMILY RESOURCE CENTER VISITS

Month	February 2025	February 2026	Change	FYTD
Total Tickets Issued	43,818	43,016	-2%	380,541
Average Wait Time (min.)	(* -)	(* -)	N/A	

* Due to COVID-19 Waivers, Avg time is not available for February 2026

Processing Timeliness Applications, Periodic Reports, and Renewals

CalFresh

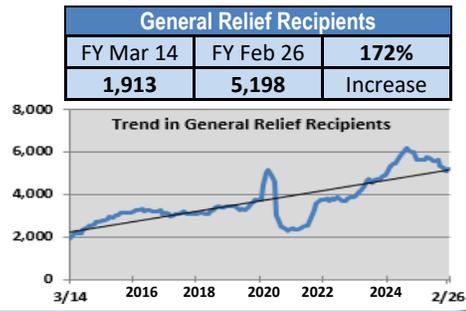
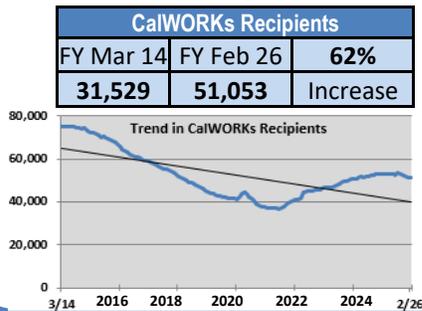
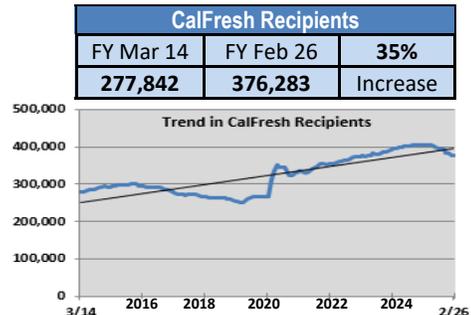
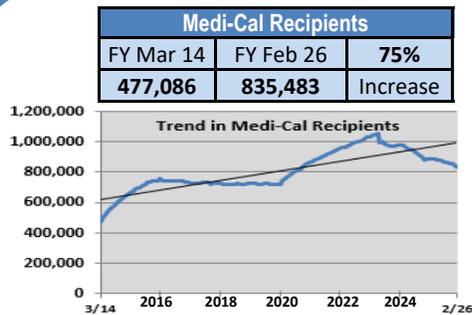
- Regular Applications: State required days to disposition = 30 Days
 - San Diego = 20 Days
- Expedited Applications: State required days to disposition = 3 Days
 - San Diego = 2 Days
- Semi-Annual Reporting Timeliness = 90%
- Annual Renewal Timeliness = 90%

CalWORKs

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 18 Days
- Immediate Need: State required days to disposition = 1 Day
 - San Diego = 1 Day
- Semi-Annual Reporting Timeliness = 96%
- Annual Renewal Timeliness = 89%

Medi-Cal

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 25 Days
- Annual Renewal Timeliness = 86%



Office of Military and Veterans Affairs (OMVA) Data Tracker

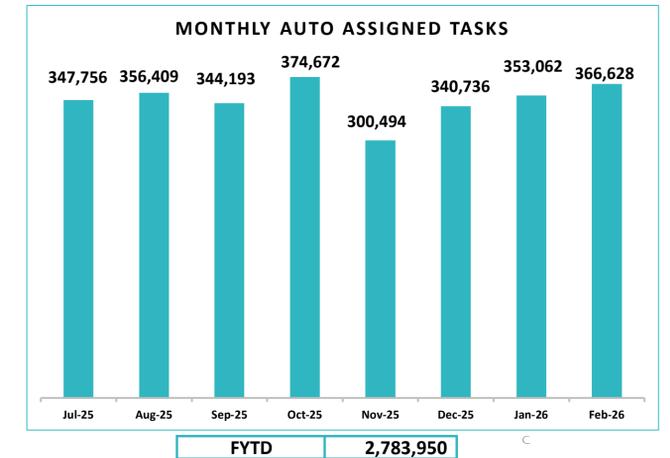
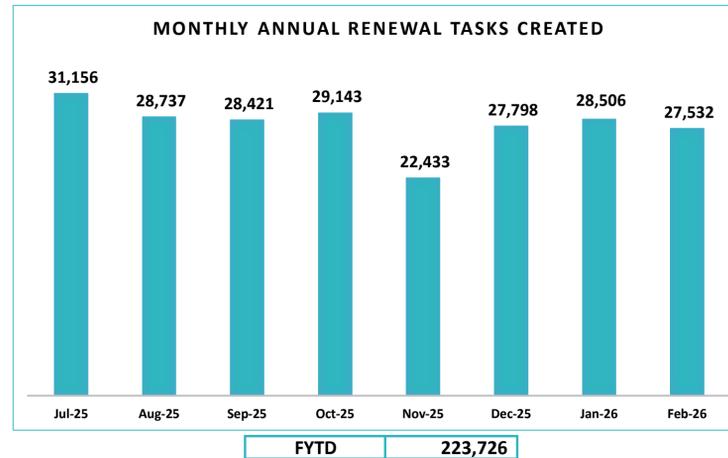
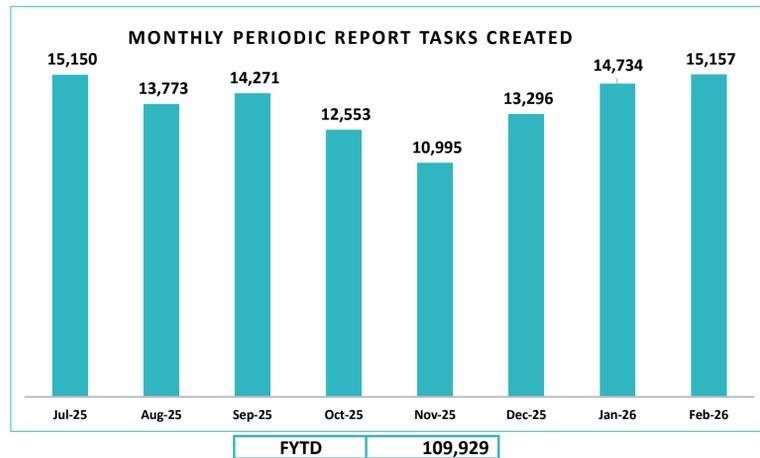
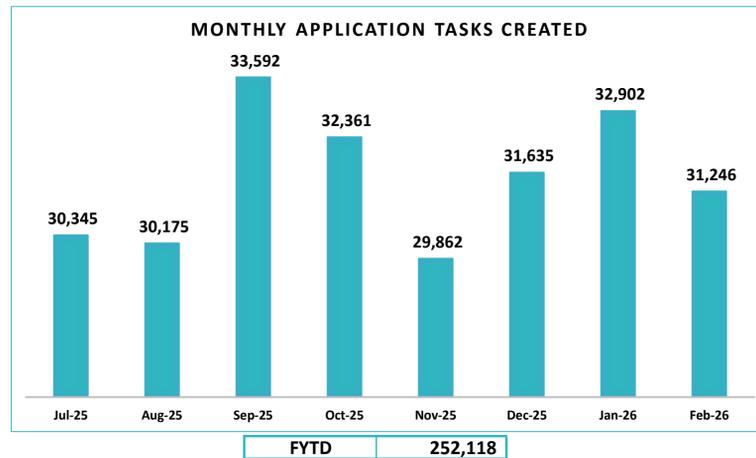
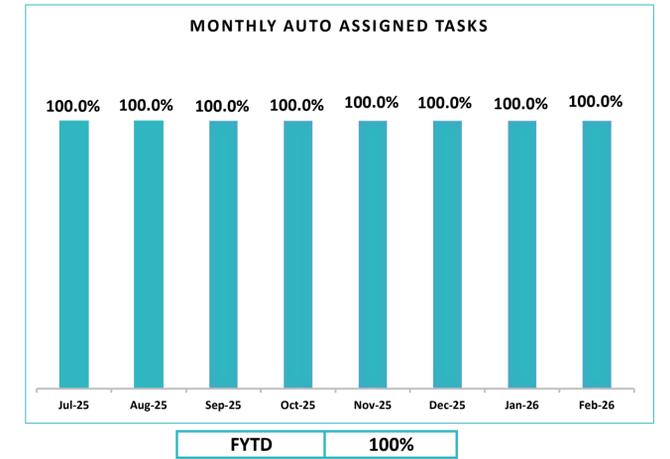
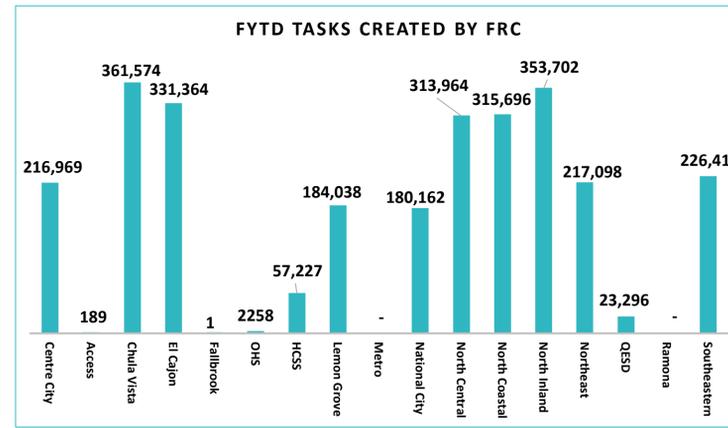
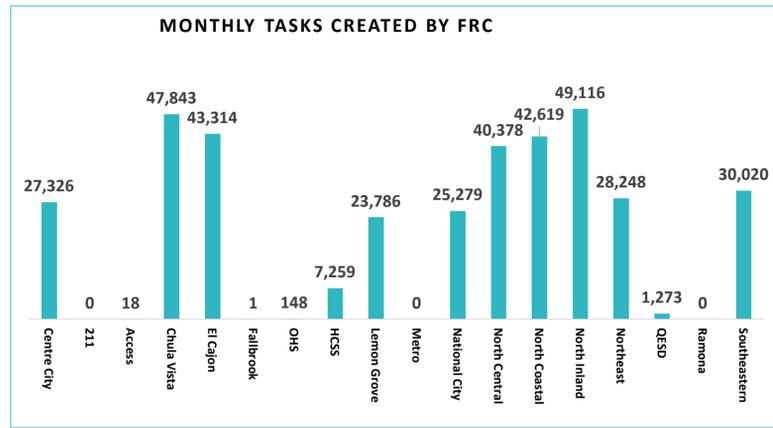
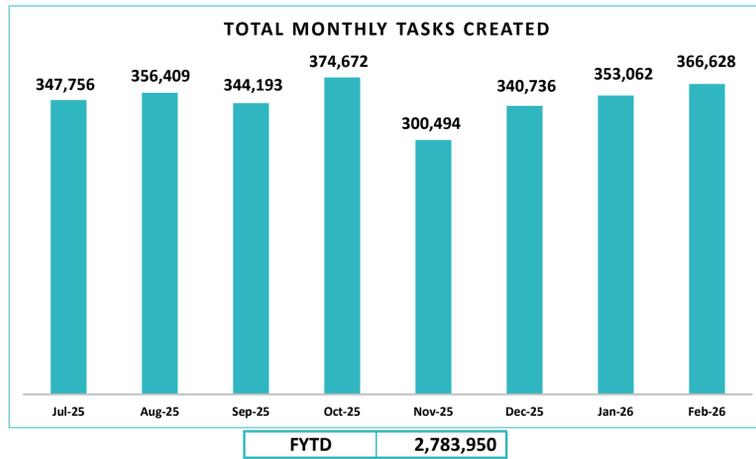
OMVA Service Delivery	February 2026	FYTD
Calls Received	2,722	25,415
Calls Received- Average Wait Times	1:12	1:11
In-Person Customer Visits	1,387	15,243
Driver's License Applications	191	641
License Plate Applications	8	1,306
College Fee Waiver Applications	80	4,338
VA Claim Appointments Made	527	4,173
VA Claim Appointments Wait Time (Business Days)	10	12
Community Events	0	11
Contacts Made at Community Events	0	455

Monthly Self-Sufficiency Services Performance Dashboard (FY 25/26)

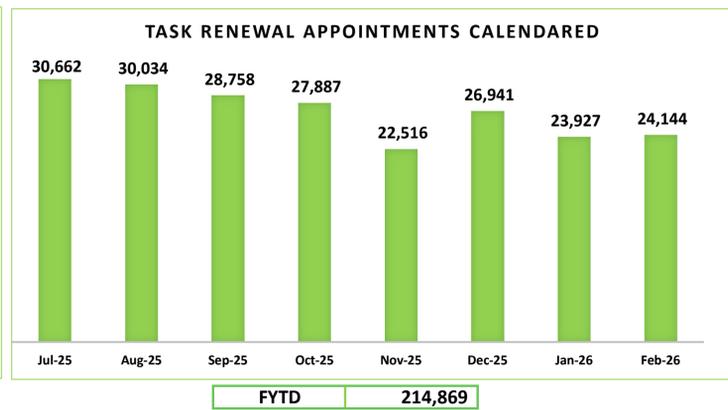
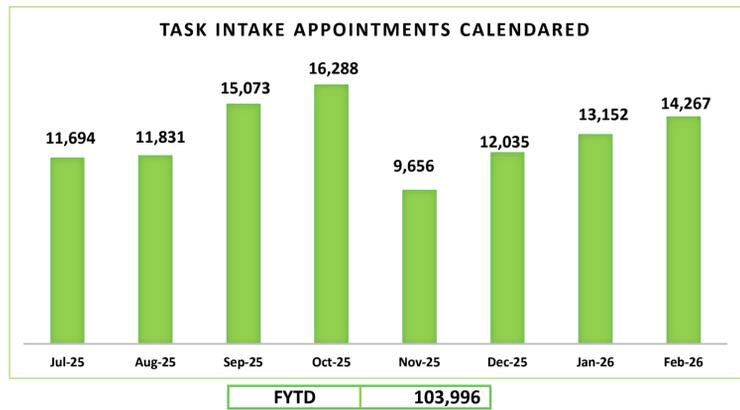
San Diego County

Data Month : February 2026

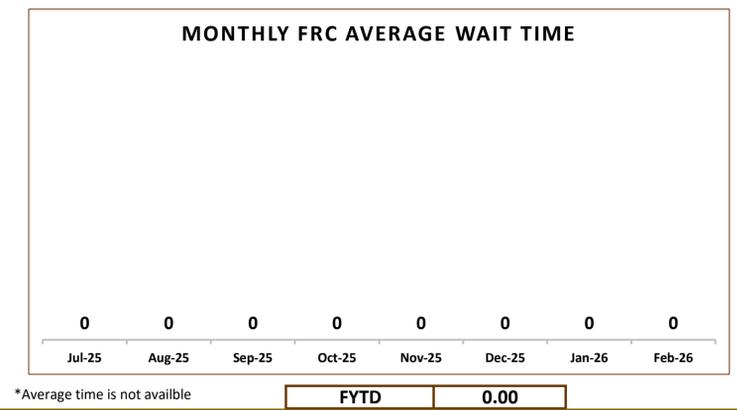
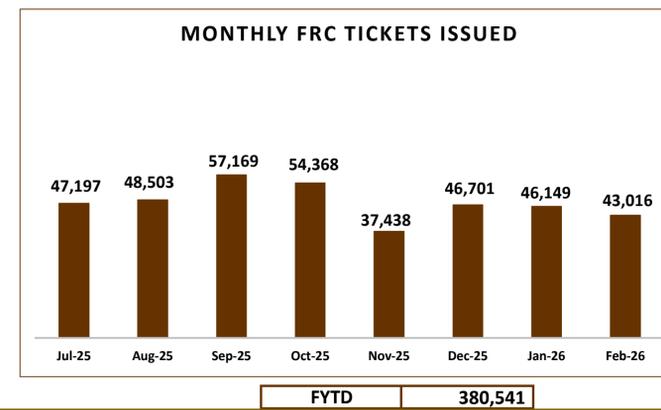
CalSAWS Tasks Created



MONTHLY CALSAWS CALENDARED APPOINTMENTS



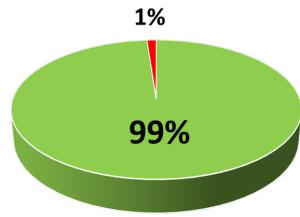
LOBBY MANAGEMENT



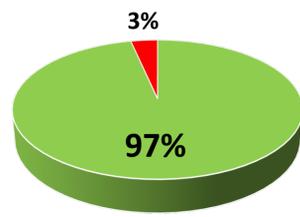
CASE PROCESSING PERFORMANCE (CALSAWS)

MONTHLY APPLICATION TIMELINESS

CALWORKs APPLICATION TIMELINESS



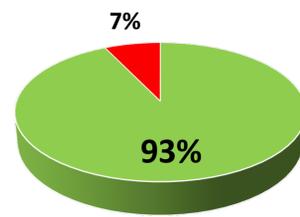
CALFRESH APPLICATION TIMELINESS



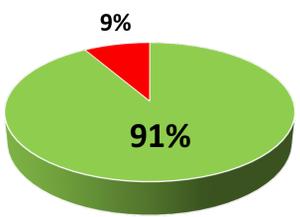
FYTD 99%

FYTD 97%

MEDI-CAL APPLICATION TIMELINESS



GENERAL RELIEF APPLICATION TIMELINESS

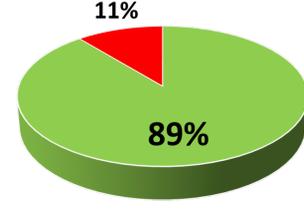


FYTD 97%

FYTD 93%

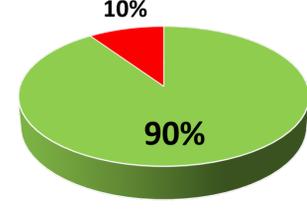
MONTHLY RENEWAL TIMELINESS

CALWORKs RENEWAL TIMELINESS



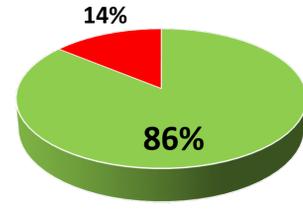
FYTD 91%

CALFRESH RENEWAL TIMELINESS



FYTD 92%

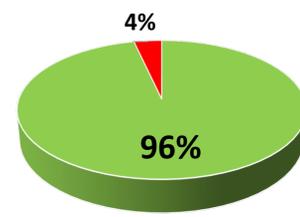
MEDI-CAL RENEWAL TIMELINESS



FYTD 97%

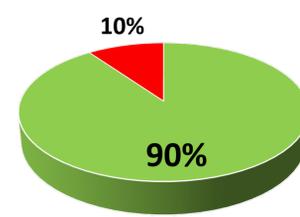
MONTHLY PERIODIC REPORT TIMELINESS

CalWORKs PERIODIC REPORT TIMELINESS



FYTD 96%

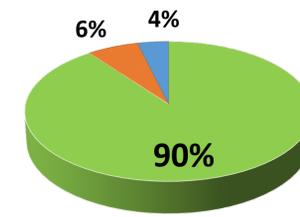
CALFRESH PERIODIC REPORT TIMELINESS



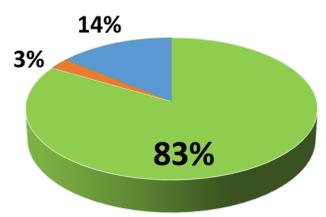
FYTD 94%

CUSTOMER SATISFACTION SURVEY

DID YOU RECEIVE COURTEOUS SERVICE?

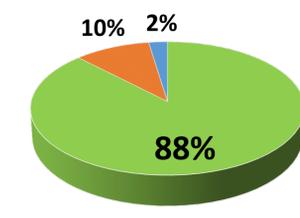


WERE YOU SATISFIED WITH THE INFORMATION YOU RECEIVED?



ACCESS CUSTOMER SURVEY

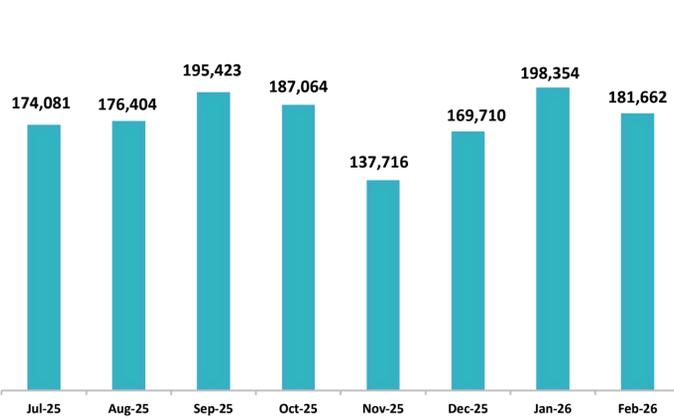
ACCESS CUSTOMER SURVEY RESPONSES



ACCESS CALL CENTER

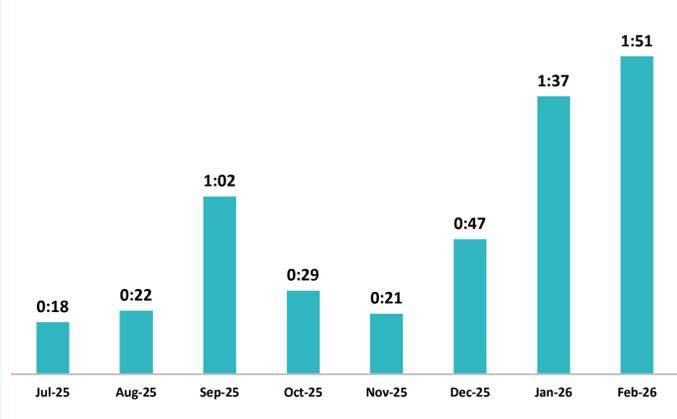
ACCESS CALL CENTER

MONTHLY TOTAL CALLS RECEIVED



FYTD 1,420,414

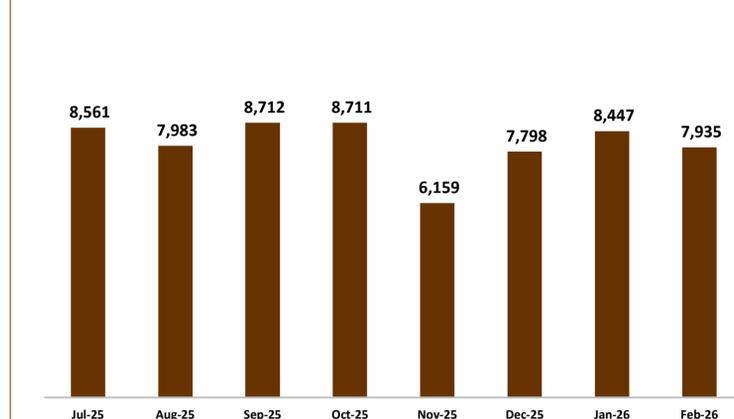
MONTHLY AVERAGE WAIT TIME



FYTD 0:51

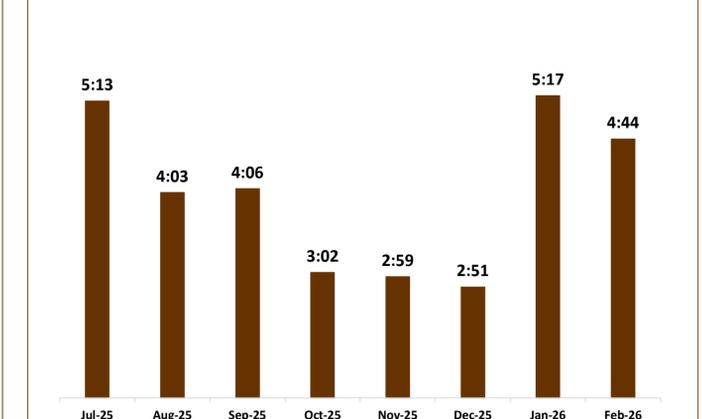
RESCHEDULE APPOINTMENT CALLS (211)

MONTHLY TOTAL CALLS HANDLED



FYTD 64,306

MONTHLY AVERAGE WAIT TIME

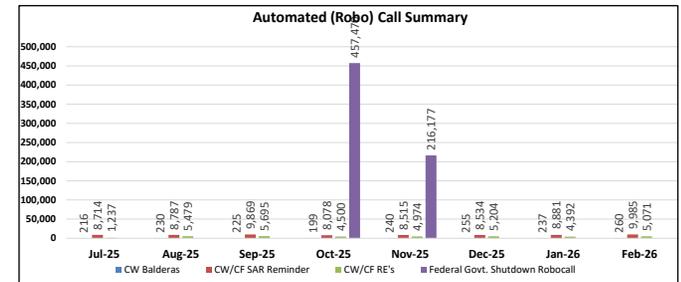


FYTD 4:04

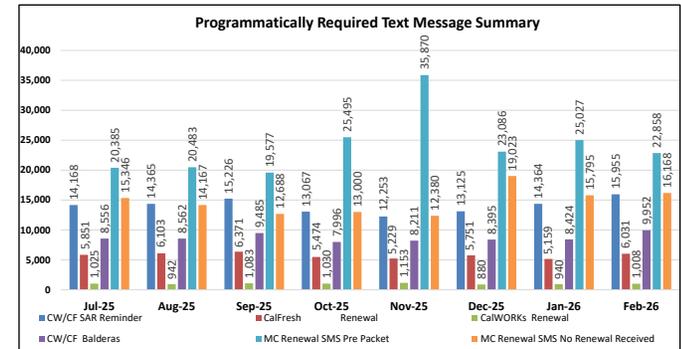


Monthly Robo-Calls & Text Messaging Report FY 2025/2026

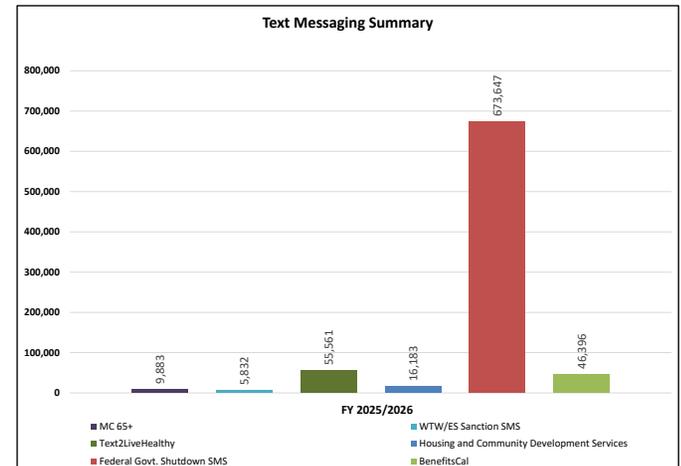
Automated (Robo) Call Summary					
Month	CW/CF SAR Reminder	CW Balderas	CW/CF RE's	Federal Govt. Shutdown Robocall	Grand Total
July 2025	8,714	216	1,237		10,167
August 2025	8,787	230	5,479		14,496
September 2025	9,869	225	5,695		15,789
October 2025	8,078	199	4,500	457,470	470,247
November 2025	8,515	240	4,974	216,177	229,906
December 2025	8,534	255	5,204		13,993
January 2026	8,881	237	4,392		13,510
February 2026	9,985	260	5,071		15,316
March 2026					
April 2026					
May 2026					
June 2026					
Grand Total	71,363	1,862	36,552	673,647	783,424



Text Messaging Summary								
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
July 2025	14,168	8,556	5,851	1,025	20,385	15,346	3,244	68,575
August 2025	14,365	8,562	6,103	942	20,483	14,167	34,645	99,267
September 2025	15,226	9,485	6,371	1,083	19,577	12,688	4,261	68,691
October 2025	13,067	7,996	5,474	1,030	25,495	13,000	461,268	527,330
November 2025	12,253	8,211	5,229	1,153	35,870	12,380	245,183	320,279
December 2025	13,125	8,395	5,751	880	23,086	19,023	18,374	88,634
January 2026	14,364	8,424	5,159	940	25,027	15,795	20,875	90,584
February 2026	15,955	9,952	6,031	1,008	22,858	16,168	19,652	91,624
March 2026								
April 2026								
May 2026								
June 2026								
Grand Total	112,523	69,581	45,969	8,061	192,781	118,567	807,502	1,354,984



Text Messaging Summary							
Month	MC 65+	WTW/ES Sanction SMS	Text2LiveHealthy	Housing and Community Development Services	Federal Govt. Shutdown SMS	BenefitsCal	Grand Total
July 2025	1,304	720	1,220				3,244
August 2025	1,283	748	16,431	16,183			34,645
September 2025	1,236	726	2,299				4,261
October 2025	1,284	688	1,826		457,470		461,268
November 2025	1,214	754	27,038		216,177		245,183
December 2025	1,205	715	2,835			13,619	18,374
January 2026	1,178	736	2,238			16,723	20,875
February 2026	1,179	745	1,674			16,054	19,652
March 2026							
April 2026							
May 2026							
June 2026							
Grand Total	9,883	5,832	55,561	16,183	673,647	46,396	807,502



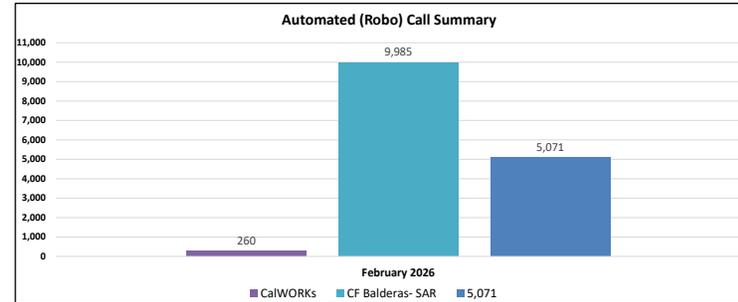
*Note: Robo Calls have been temporarily suspended in all circumstances except for CalWORKs and CalFresh Balderas call notifications. In lieu of this, all former Robo Call recipients were reprogrammed to receive text message notifications to alert them of any upcoming case actions.

*Note: PR Text Message Summary methodology updated to count CW/CF Household once. These household's are sent one text message. CW/CF households are included in CW Text Message Count.

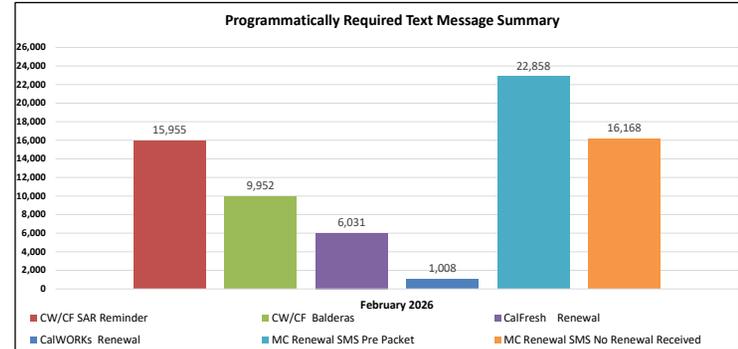
Effective 12/2020, Access is no longer doing the Monthly Consent Text Messaging RRR Campaign, nor mailing CF Packets.

February 2026

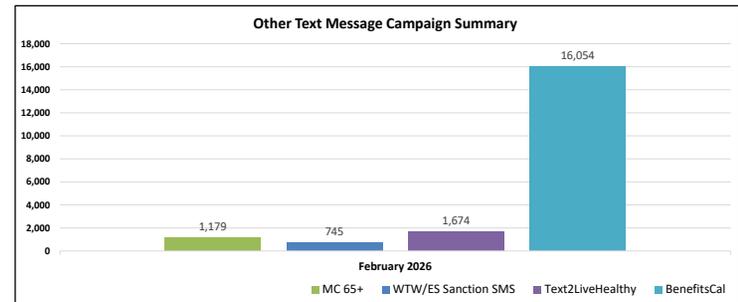
Automated (Robo) Call Summary				
Month	Program			
Month	CalWORKs	CF Balderas- SAR	CW/CF RE's	Grand Total
February 2026	260	9,985	5,071	15,316
Grand Total	260	9,985	5,071	15,316



Text Messaging Summary								
Month	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
February 2026	15,955	9,952	6,031	1,008	22,858	16,168	19,652	91,624
Grand Total	15,955	9,952	6,031	1,008	22,858	16,168	19,652	91,624



Text Messaging Summary					
Month	Special Campaign				
Month	MC 65+	WTW/ES Sanction SMS	Text2LiveHealthy	BenefitsCal	Grand Total
February 2026	1,179	745	1,674	16,054	19,652
Grand Total	1,179	745	1,674	16,054	19,652



Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

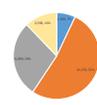
Report Data Month: 02/2026
Report Run Date: 03/06/2026



Community Based Organizational Catfish Referrals

Sl. No.	Name of the Organization	Address	Phone No.	Referrals	Remarks
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Catfish Percentage of Referrals



CoFresh Application Referrals by Application Status	CF Referrals
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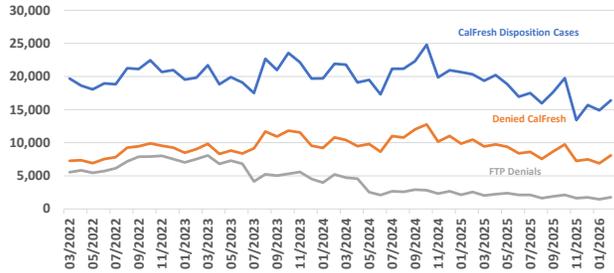
CaWORKS Application Referrals by Application Status	CW Referrals
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CalFresh Denials in the Month Regardless of Application Date from Disposition Report

Month	CalFresh Disposition Cases	Denied CalFresh	% of Denied CalFresh	FTP Denials	% of FTP Denials
03/2022	19,689	7,278	36.96%	5,551	76.27%
04/2022	18,621	7,346	39.45%	5,833	79.40%
05/2022	18,048	6,914	38.31%	5,453	78.87%
06/2022	18,966	7,543	39.77%	5,728	75.94%
07/2022	18,832	7,825	41.55%	6,130	78.34%
08/2022	21,263	9,246	43.48%	7,170	77.55%
09/2022	21,115	9,460	44.80%	7,885	83.35%
10/2022	22,443	9,891	44.07%	7,905	79.92%
11/2022	20,679	9,544	46.15%	8,027	84.11%
12/2022	20,969	9,258	44.15%	7,539	81.43%
01/2023	19,525	8,483	43.45%	7,032	82.90%
02/2023	19,810	9,040	45.63%	7,543	83.44%
03/2023	21,709	9,829	45.28%	8,076	82.17%
04/2023	18,834	8,310	44.12%	6,806	81.90%
05/2023	19,916	8,818	44.28%	7,284	82.60%
06/2023	19,089	8,379	43.89%	6,816	81.35%
07/2023	17,504	9,136	52.19%	4,147	45.39%
08/2023	22,677	11,683	51.52%	5,232	44.78%
09/2023	20,962	10,946	52.22%	5,033	45.98%
10/2023	23,550	11,830	50.23%	5,300	44.80%
11/2023	22,144	11,563	52.22%	5,586	48.31%
12/2023	19,694	9,537	48.43%	4,529	47.49%
01/2024	19,711	9,211	46.73%	3,963	43.02%
02/2024	21,928	10,794	49.22%	5,208	48.25%
03/2024	21,780	10,415	47.82%	4,733	45.44%
04/2024	19,101	9,466	49.56%	4,579	48.37%
05/2024	19,490	9,808	50.32%	2,533	25.83%
06/2024	17,291	8,634	49.93%	2,101	24.33%
07/2024	21,178	10,993	51.91%	2,676	24.34%
08/2024	21,171	10,790	50.97%	2,590	24.00%
09/2024	22,308	12,016	53.86%	2,910	24.22%
10/2024	24,794	12,760	51.46%	2,815	22.06%
11/2024	19,865	10,165	51.17%	2,316	22.78%
12/2024	20,945	11,034	52.68%	2,665	24.15%
01/2025	20,666	9,851	47.67%	2,150	21.83%
02/2025	20,339	10,465	51.45%	2,556	24.42%
03/2025	19,355	9,426	48.70%	2,020	21.43%
04/2025	20,208	9,741	48.20%	2,237	22.96%
05/2025	18,840	9,384	49.81%	2,380	25.36%
06/2025	16,938	8,404	49.62%	2,108	25.08%
07/2025	17,509	8,623	49.25%	2,116	24.54%
08/2025	15,951	7,546	47.31%	1,637	21.69%
09/2025	17,657	8,674	49.12%	1,888	21.77%
10/2025	19,751	9,746	49.34%	2,127	21.82%
11/2025	13,419	7,243	53.98%	1,638	22.61%
12/2025	15,692	7,499	47.79%	1,732	23.10%
01/2026	14,900	6,892	46.26%	1,455	21.11%
02/2026	16,394	8,086	49.32%	1,762	21.79%

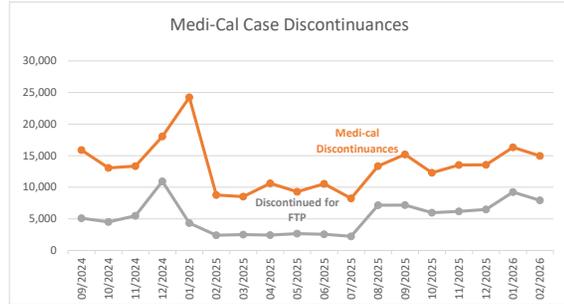
CalFresh Dispositions and Denials





Medi-Cal Case Discontinuances in the Month

Month	Medi-cal Discontinuances	% of Discontinued Cases	Discontinued for FTP	% of FTP Discontinuances
09/2024	15,900	2.96%	5,088	32.00%
10/2024	13,072	2.44%	4,513	34.52%
11/2024	13,340	2.51%	5,476	41.05%
12/2024	18,059	3.44%	10,941	60.58%
01/2025	24,232	4.73%	4,328	17.86%
02/2025	8,777	1.71%	2,411	27.47%
03/2025	8,525	1.65%	2,496	29.28%
04/2025	10,630	2.06%	2,415	22.72%
05/2025	9,278	1.79%	2,663	28.70%
06/2025	10,557	2.04%	2,564	24.29%
07/2025	8,243	1.59%	2,234	27.10%
08/2025	13,336	2.60%	7,147	53.59%
09/2025	15,201	2.99%	7,189	47.29%
10/2025	12,297	2.42%	5,963	48.49%
11/2025	13,526	2.68%	6,191	45.77%
12/2025	13,557	2.69%	6,482	47.81%
01/2026	16,335	3.28%	9,248	56.61%
02/2026	14,967	3.04%	7,935	53.02%





Monthly Medi-Cal Renewal Report FY 2025-2026

Medi-Cal Renewals	Data as of 7/31				Data as of 8/31				Data as of 9/30				Data as of 10/31				Data as of 11/30				Data as of 12/31			
	Jul-25	%	Jul-25	%	Aug-25	%	Aug-25	%	Sep-25	%	Sep-25	%	Oct-25	%	Oct-25	%	Nov-25	%	Nov-25	%	Dec-25	%	Dec-25	%
Total Medi-Cal Renewals Due	41,907	100%	41,907	100%	41,540	100%	41,540	100%	43,574	100%	43,574	100%	45,584	100%	45,584	100%	44,073	100%	44,073	100%	55,176	100%	55,176	100%
Total Medi-Cal Renewals Auto Renewed	8,851	21%	8,851	21%	9,295	22%	9,295	22%	12,757	29%	12,757	29%	14,856	33%	14,856	33%	14,382	33%	14,382	33%	18,466	33%	18,466	33%
Total Medi-Cal Renewals Renewed via Combo Case*	8,978	21%	27,763	66%	8,989	22%	27,068	65%	9,701	22%	25,830	59%	9,564	21%	25,748	56%	9,270	21%	24,232	55%	10,220	19%	30,519	55%
Total Medi-Cal Renewal Packets Mailed	23,752	57%	23,752	57%	22,977	55%	22,977	55%	20,851	48%	20,851	48%	20,920	46%	20,920	46%	20,172	46%	20,172	46%	26,161	47%	26,161	47%
Packets Received, Not Yet Processed	431	1%	3,762	9%	465	1%	3,725	9%	588	1%	3,504	8%	456	1%	3,543	8%	406	1%	3,897	9%	847	2%	4,513	8%
Total Medi-Cal Renewals Completed	17,829	43%	36,614	87%	18,284	44%	36,363	88%	22,458	52%	38,587	89%	24,420	54%	40,604	89%	23,652	54%	38,614	88%	28,686	52%	48,985	89%
Total Medi-Cal Renewals Pending Receipt	23,647	56%	1,531	4%	22,791	55%	1,452	3%	20,528	47%	1,483	3%	20,708	45%	1,437	3%	20,015	45%	1,562	4%	25,643	46%	1,678	3%

Medi-Cal Renewals	Data as of 1/31				Data as of 2/28									
	Jan-26	%	Jan-26	%	Feb-26	%	Feb-26	%	Mar-26	%	Mar-26	%	Apr-26	%
Total Medi-Cal Renewals Due	45,276	100%	45,276	100%	48,068	100%	48,068	100%	52,832	100%	52,832	100%	47,476	100%
Total Medi-Cal Renewals Auto Renewed	14,280	32%	14,280	32%	14,959	31%	14,959	31%	16,491	31%	16,491	31%	14,824	31%
Total Medi-Cal Renewals Renewed via Combo Case*	8,158	18%	23,927	53%	9,036	19%	24,684	51%	10,177	19%	11,972	23%	8,861	19%
Total Medi-Cal Renewal Packets Mailed	22,554	50%	22,554	50%	23,714	49%	23,714	49%	25,859	49%	25,859	49%	23,478	49%
Packets Received, Not Yet Processed	226	0%	5,722	13%	263	1%	6,812	14%	692	1%	6,153	12%	584	1%
Total Medi-Cal Renewals Completed	22,438	50%	38,207	84%	23,995	50%	39,643	82%	26,668	50%	28,463	54%	23,685	50%
Total Medi-Cal Renewals Pending Receipt	22,612	50%	1,347	3%	23,810	50%	1,613	3%	25,472	48%	18,216	34%	23,207	49%

Source: Daily RRR Status Report

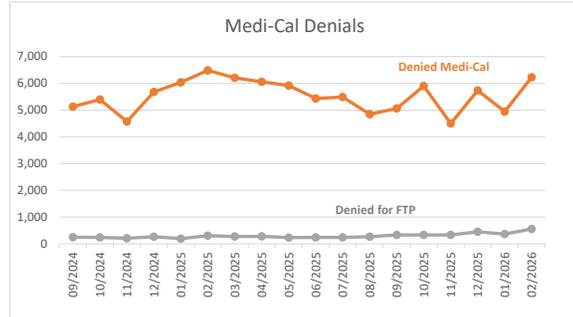
*Combo: Medi-Cal With Active CF/GR/CW

Report Date: 3/2/2026



**Medi-Cal Denials in the Month Regardless of Application Date
from Disposition Report**

Month	Denied Medi-Cal	% of Denied Medi-Cal	Denied for FTP	% of FTP Denials
09/2024	5,127	42.59%	249	4.86%
10/2024	5,397	41.26%	242	4.48%
11/2024	4,574	43.00%	207	4.53%
12/2024	5,678	44.28%	265	4.67%
01/2025	6,037	42.28%	194	3.21%
02/2025	6,486	46.22%	306	4.72%
03/2025	6,211	44.67%	272	4.38%
04/2025	6,055	42.86%	279	4.61%
05/2025	5,919	44.95%	235	3.97%
06/2025	5,439	44.35%	238	4.38%
07/2025	5,487	42.96%	242	4.41%
08/2025	4,850	36.05%	267	5.51%
09/2025	5,062	37.32%	333	6.58%
10/2025	5,899	39.87%	330	5.59%
11/2025	4,499	37.98%	329	7.31%
12/2025	5,735	39.50%	452	7.88%
01/2026	4,948	38.14%	366	7.40%
02/2026	6,229	44.01%	555	8.91%





Medi-Cal Case Discontinuances in the Month

Month	Medi-cal Discontinuances	% of Discontinued Cases	Discontinued for FTP	% of FTP Discontinuances
09/2024	15,900	2.96%	5,088	32.00%
10/2024	13,072	2.44%	4,513	34.52%
11/2024	13,340	2.51%	5,476	41.05%
12/2024	18,059	3.44%	10,941	60.58%
01/2025	24,232	4.73%	4,328	17.86%
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10/2025	12,297	2.42%	5,963	48.49%
11/2025	13,526	2.68%	6,191	45.77%
12/2025	13,557	2.69%	6,482	47.81%
01/2026	16,335	3.28%	9,248	56.61%
02/2026	14,967	3.04%	7,935	53.02%

