

**COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY
SOCIAL SERVICES ADVISORY BOARD (SSAB)**

MEETING NOTICE: In Person

**North Central Live Well Center
5055 Ruffin Road, 2nd Floor Conference Room, San Diego CA 92123
Phone (619) 338-2932**

Public Video Viewing/Comment Option:

<https://zoom.us/j/98436769438>

**May 8, 2024
9:30 a.m. to 11:30 a.m.**

AGENDA

- | | |
|-------------|---|
| 9:30 - 9:31 | 1. Call to Order |
| 9:31 - 9:33 | 2. Action Item: Approval of April 10, 2024 Meeting Minutes |

PUBLIC COMMENTS

- | | |
|-------------|---|
| 9:33 - 9:40 | 3. <u>Guidelines for Public Comment on Items not listed on the agenda:</u> <ul style="list-style-type: none">➤ Members of the public may request to speak about any issue within the purview of the Board➤ Each speaker will be limited to three (3) minutes➤ Board members may not discuss or take action on issues raised during public comment unless the issue is listed in this Agenda |
|-------------|---|

PRESENTATIONS/DISCUSSION ITEMS

- | | |
|---------------|--|
| 9:40 – 10:20 | 4. Presentation Item: 24/25 Proposed Operational Plan Budget Presentation: Rissa Japlit, Assistant Group Finance Director, Financial & Support Services Division, Health and Human Services Agency (HHSA) |
| 10:20 – 10:45 | 5. Information Item: Review Legislative Advocacy Bills that Support SSAB Strategic Priorities: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA) |
| 10:45 – 11:30 | 6. Information Item: Update on Medi-Cal Renewals, PHE Lift for Public Assistance Programs, Waivers, Enrollment, Service Delivery, Data: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA) |

ADJOURNMENT/ NEXT MEETING

Next regular meeting will be held on June 12, 2024 at 5055 Ruffin Road, 2nd Floor Conference Room, San Diego, CA 92123.

ASSISTANCE FOR THE DISABLED:

Agendas and records are available in alternative formats upon request. Contact the Social Services Advisory Board staff contact at 619-338-2932 with questions or to request a disability-related accommodation. To the extent reasonably possible, requests for accommodation or assistance should be submitted at least 24 hours in advance of the meeting so that arrangements may be made. Additional information can be found on the Social Services Advisory board website:

https://www.sandiegocounty.gov/content/sdc/hhsa/programs/ssp/social_services_advisory_board.html

**COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY
SOCIAL SERVICES ADVISORY BOARD (SSAB)**

**Held In Person
North Central Live Well Center
5055 Ruffin Road, 2nd Floor Conference Room, San Diego CA 92123
Phone (619) 338-2932 * * Fax (619) 338-2972**

Public Video Viewing/Comment Option:

<https://zoom.us/j/95317218755>

**SSAB Meeting Minutes
April 10, 2024**

Members Present

Jan Spencley
Robin Maxson
Andrea Gonzalez
Phil Thalheimer
Greg Anglea
Rachel Morineau
Carol Lewis

Members Absent

Vino Pajanor
Daniela Murphy
Keara O'Laughlin

Staff Present

Rick Wanne, Director, Self-Sufficiency Services
Alberto Banuelos, HHSA
Assmaa Elayyat, HHSA
Adriana Ramirez, HHSA
Albert Garcia, HHSA
Yenissa Salgado, HHSA
Janelle Jones-Phillips, HHSA
Eric Rubio, HHSA
Claudia Gurrola, HHSA
Michael Schmidt, HHSA
Ismael Lopez, HHSA
Bianca Sosa-Graciano, HHSA
David Sagaz, HHSA
Patty Baker, HHSA
Ricardo Hernandez, HHSA

Guests

Khea Pollard, Jewish Family Service San Diego
Jack Dailey, Legal Aid Society of San Diego
Daniel Benson, Legal Aid Society of San Diego
Stephanie Phann, HASDIC
Adrian Carstens, 2-1-1 San Diego
Mauricio Medina, San Diego Hunger Coalition
Sara Beth Cooper

1. Meeting called to order at 9:31 by Vice-Chair, Jan Spencley.
2. The March 13, 2024 Meeting Minutes were approved, with all Board Members present voting yes.
3. Public Comments:
 - No public comment

4. **Presentation Item:** Recovery Action Fund for Tomorrow (RAFT) Program: Khea Pollard, Director of Economic Mobility and Opportunity, Jewish Family Service San Diego. Ms. Pollard presented an overview of one of the JFS Economic Mobility and Opportunity Department's programs called the Recovery Action Fund for Tomorrow (RAFT) Program, in partnership with the County of San Diego. She provided information on the program's goals to provide support and relief, by distributing a one-time unconditional payment of \$4,000 to families, seniors, and individuals at risk of homelessness in the community.
5. **Information Item:** Review Legislative Advocacy Bills that Support SSAB Strategic Priorities: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Ms. Elayyat shared a draft letter of support to the Board of Supervisors for Senate Bill 1355, in which the SSAB Members voted to advocate for in the previous meeting. She also shared a letter that was sent to the State from Chairwoman Vargas, in regards to the budget requests from the County of San Diego.
6. **Information Item:** Update on Medi-Cal Renewals, PHE Lift for Public Assistance Programs, Waivers, Enrollment, Service Delivery, Data: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Ms. Elayyat provided quick updates for CalFresh and CalWORKs programs, focusing mainly on Medi-Cal Renewal data and provided updates on a variety of monthly reports. She also shared an update on the Disaster CalFresh, highlighting that Self-Sufficiency Services received over 19,000 applications and issued over \$6 million in benefits.

ADJOURNMENT/SET NEXT MEETING:

The meeting was adjourned at 11:19 a.m. Next regular meeting will be held on May 8, 2024.

ITEM #4: 24/25 PROPOSED OPERATIONAL PLAN BUDGET PRESENTATION

*Rissa Japlit, Assistant Group Finance Director, Financial & Support Services Division
Health and Human Services Agency (HHSA)*





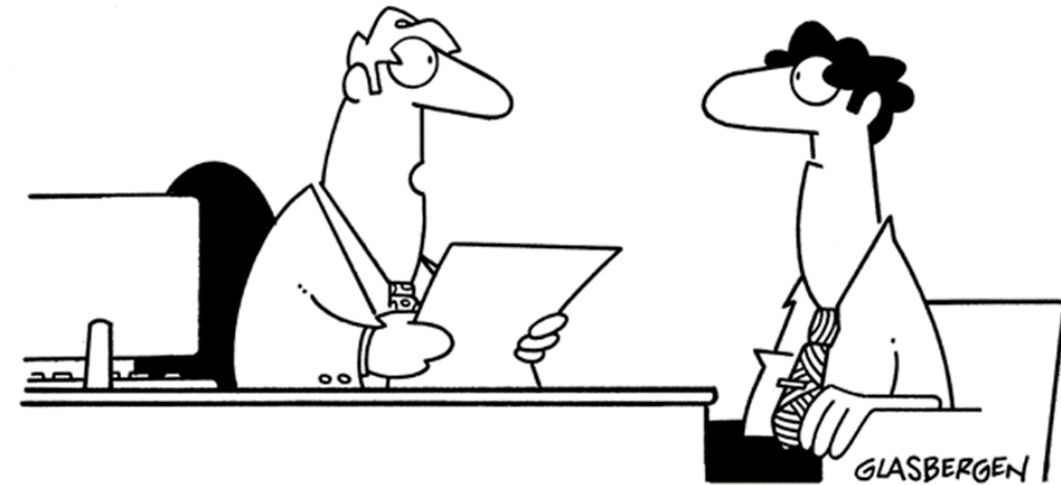
COUNTY OF SAN DIEGO

**FY 2024-25
CAO RECOMMENDED
OPERATIONAL PLAN
MAY 2024**



AGENDA

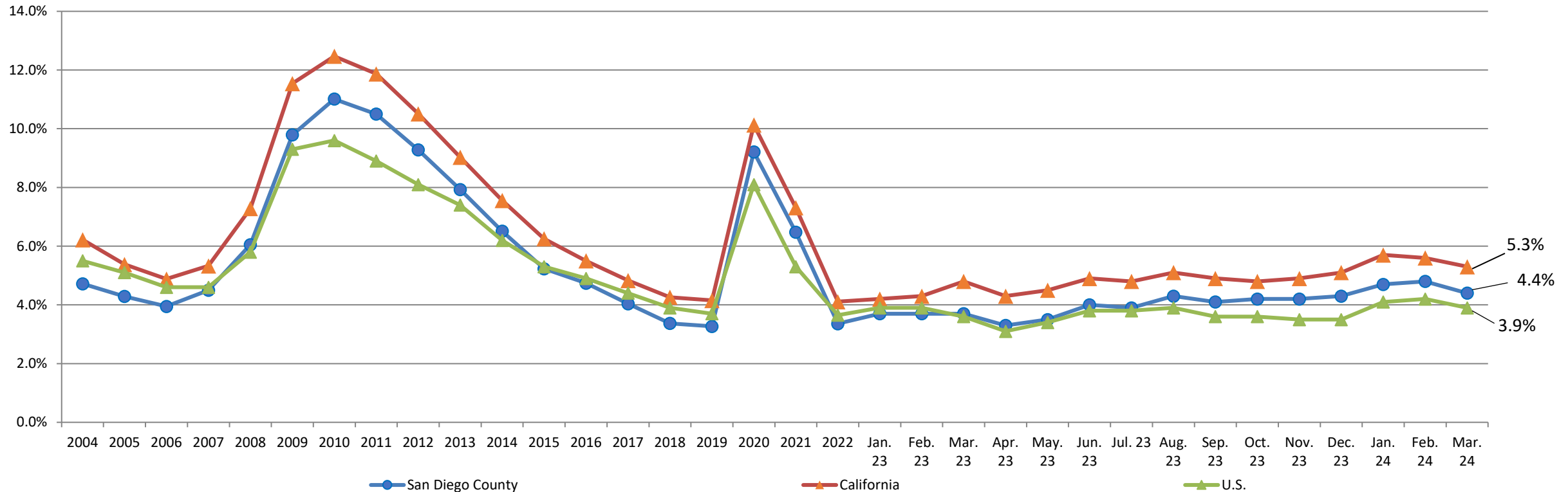
- Economic Updates
- State Budget
- FY 2024-25 CAO Recommended Budget
- Upcoming Budget Events
- Q&A



**"In today's economy, it's important to diversify!
Put some of your money under your mattress, put
some in a cookie jar, bury some in your back yard..."**

UNEMPLOYMENT

Unemployment Rate 2004 through March 2024 Comparison



Notes: Data not seasonally adjusted; 2004–March 2024 actuals.

Sources: Actuals: California Employment Development Department, US Bureau of Labor Statistics



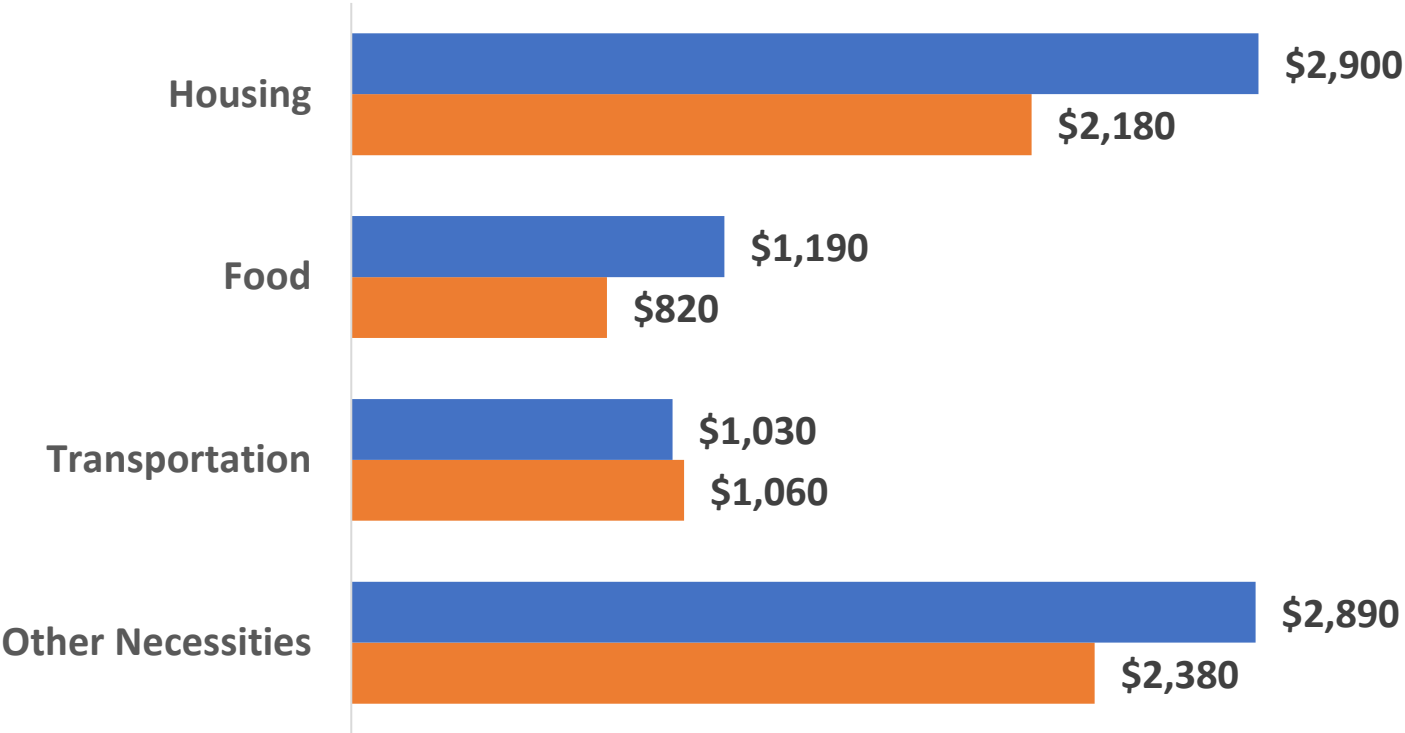
SAN DIEGO REGIONAL ECONOMY

Prices increased nearly 20% since early 2021, creating financial stress



Higher Cost of Living

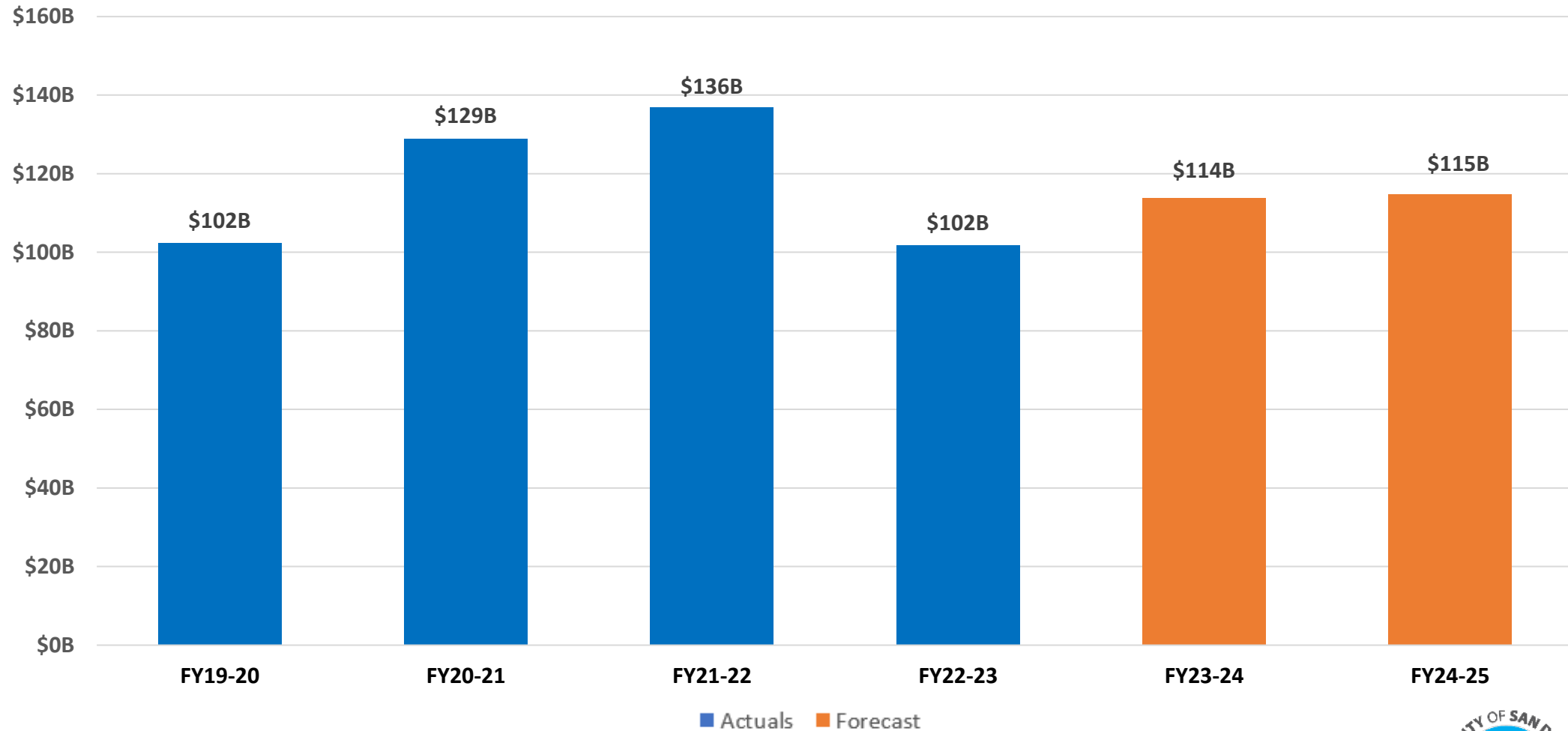
Average Monthly Household Expenses
September 2023



San Diego U.S.

STATE REVENUE TRENDS

State Personal Income Tax Revenue

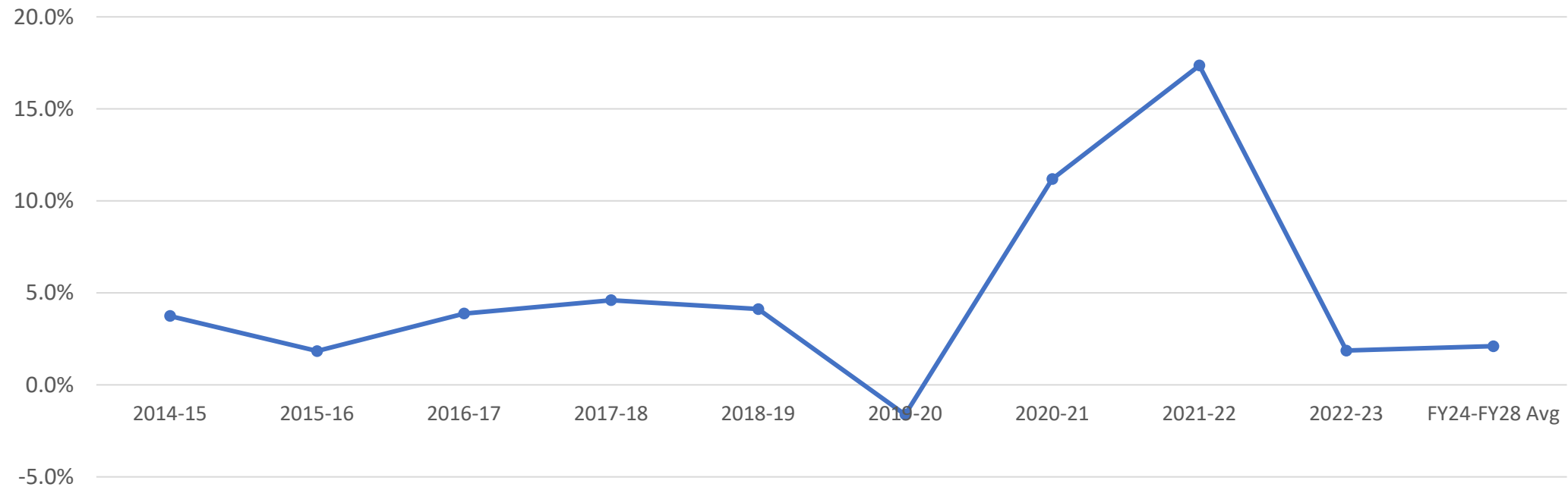


Source: State of California, FY 24-25 Governor's Proposed Budget



STATEWIDE SALES TAX

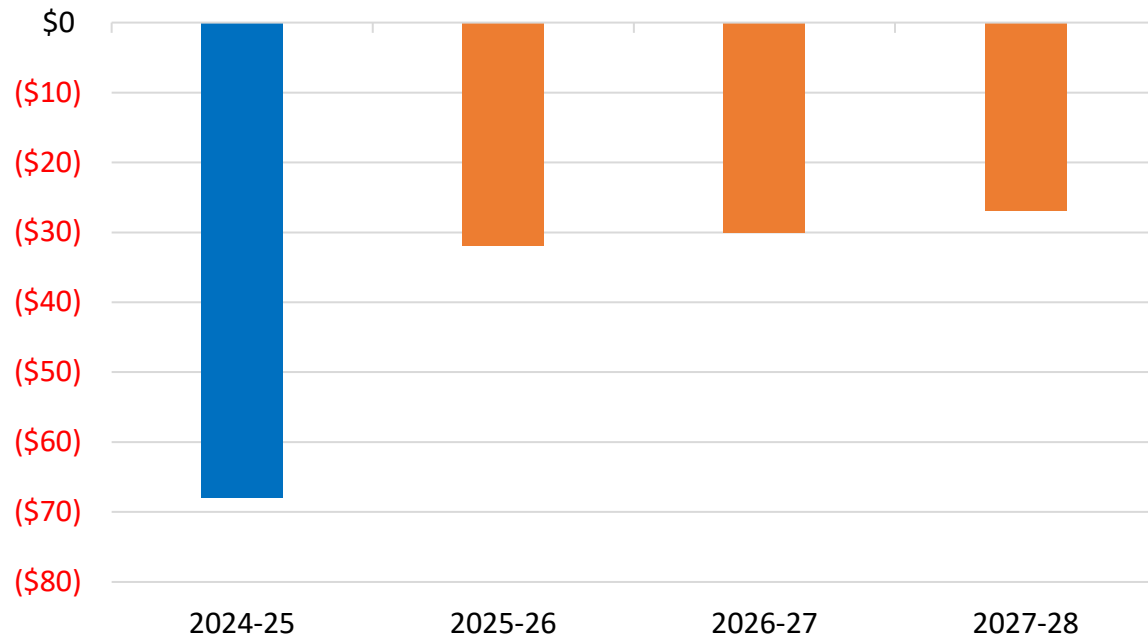
Statewide Sales Tax Growth Rate



Sales tax drives HHSA realignment revenue: \$879.2M, 25.5% of HHSA's Budget

STATE BUDGET OUTLOOK

State Faces Serious Budget Problem in 2024-25, and Significant Operating Deficits in Future Years
(In Billions)



(Source: [The 2024-25 Budget: California's Fiscal Outlook](#))

HHSA Items of Interest:

➤ **Statewide reductions in various programs**

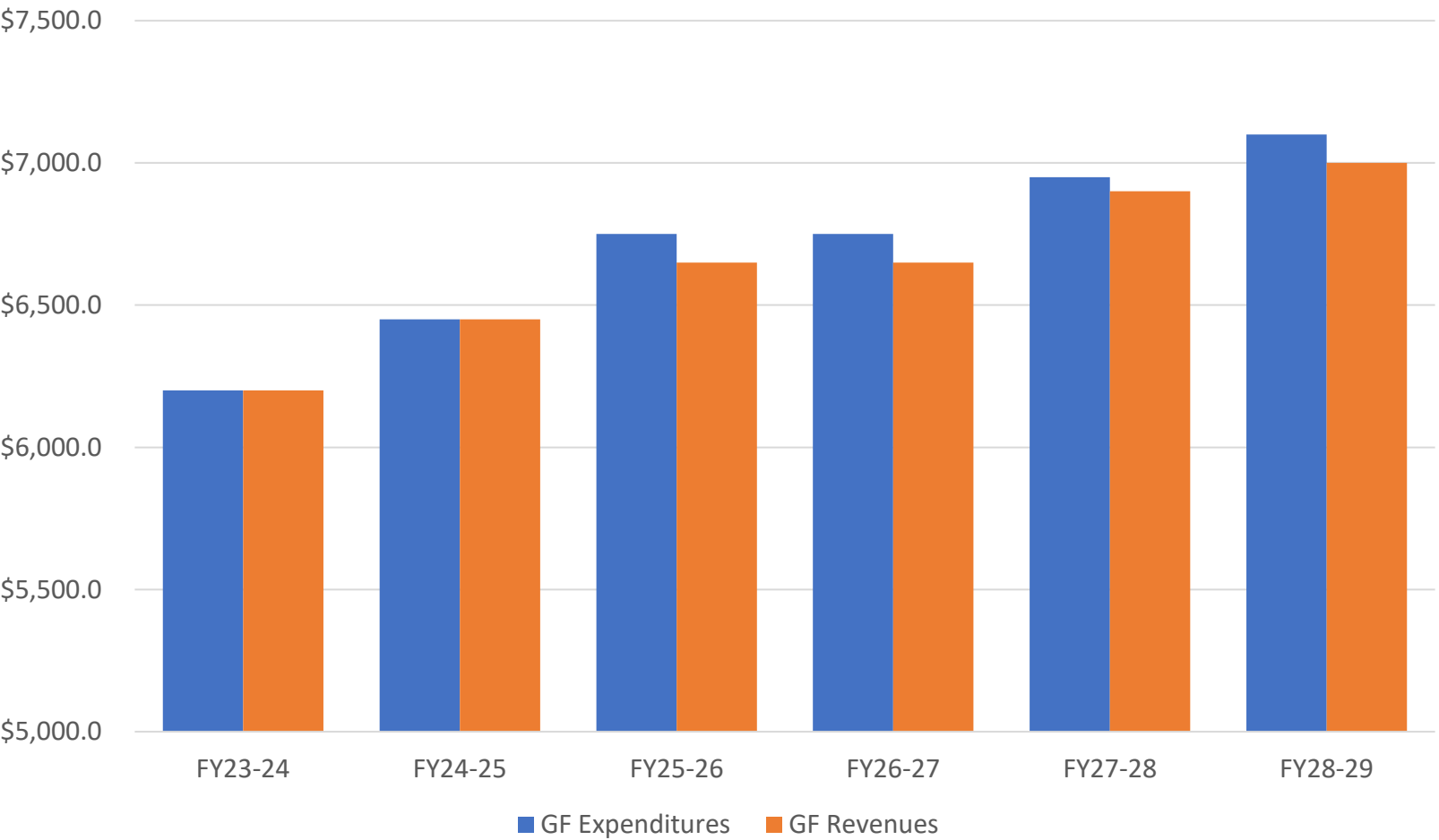
- CalWORKs Expanded Subsidized Employment
- CalWORKs Family Stabilization
- CalWORKs Employment Services Intensive Case Management
- CalWORKs Single Allocation
- Family Urgent Response System

➤ **Delays in various programs**

- Homeless Housing, Assistance and Prevention
- Behavioral Health Bridge Housing
- Behavioral Health Continuum Infrastructure Program
- Bringing Families Home
- Housing and Disability Advocacy
- Home Safe

COUNTY FINANCIAL OUTLOOK

GENERAL PURPOSE REVENUE REQUESTS



Cumulative Funding Gap by Fiscal Year
FY 23-24 = \$0.0M
FY 24-25 = \$0.0M
FY 25-26 = \$63.5M
FY 26-27 = \$48.9M
FY 27-28 = \$76.7M
FY 28-29 = \$92.9M

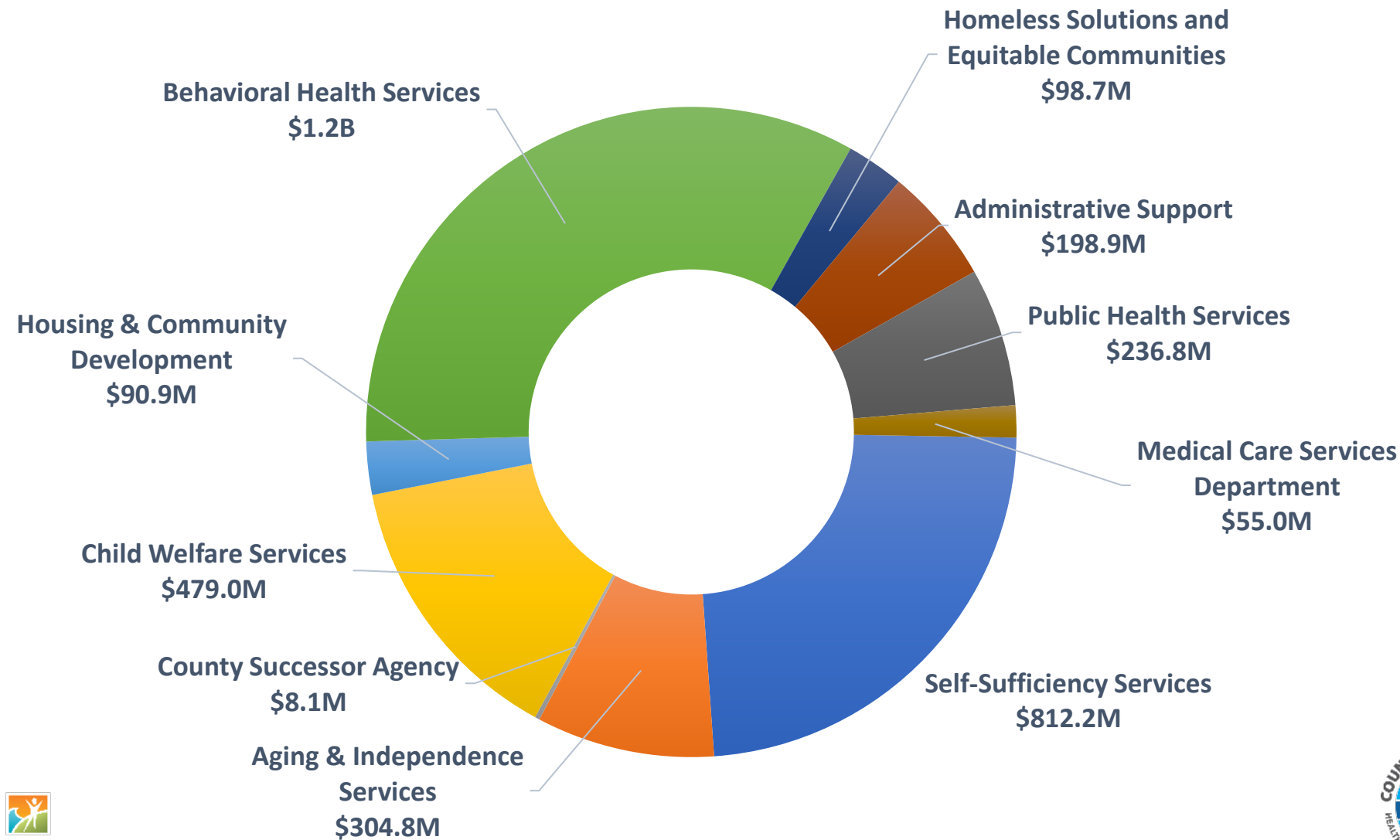
Note: Estimated projections as of 2/12/2024. General Fund Outlook assumes the FY 23–24 Adopted General Fund Budget plus Salary & Benefit growth. Expenditure Gap and Revenue Shortfalls reflect requests for General Purpose Revenue. May not reflect non salary program revenue supported changes. Does not include: Enhanced Infrastructure Financing Districts, new affordable housing/homeless solutions, new sustainability initiatives, debt financing CINA projects.

HHSA MITIGATIONS

- Pause non-mandated areas
- Pause/slow position growth where able to in mandated areas and align service levels to State requirements
- Use of one-time resources paired with service reductions in discretionary programs phased in over multiple years as necessary starting with least impact
- Revenue strategies
- Continue longer term strategies to enhance efficiencies and reengineer programs

HHSA BUDGET BY DEPARTMENT: \$3.4 BILLION

Increase of \$243.2 million from FY 2023-2024 Adopted Budget



FY 2024-25 CAO RECOMMENDED BUDGET

BUDGET BY DEPARTMENT: \$3.4 BILLION

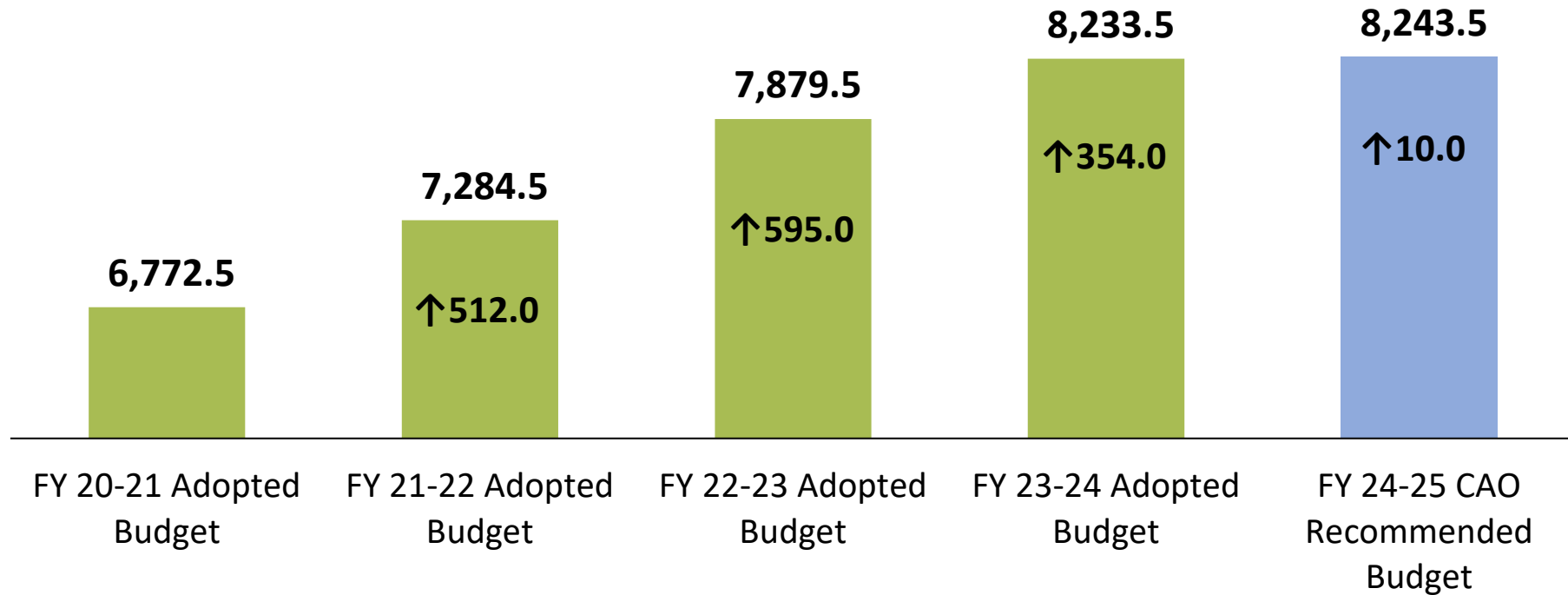
(in Millions)

DEPARTMENT	FY 23/24 ADOPTED		FY 24/25 CAO RECOMMENDED		CHANGE FROM FY 23/24 ADOPTED TO FY 24/25 CAO RECOMMENDED	
	FTE	BUDGET*	FTE	BUDGET*	FTE	BUDGET*
Self-Sufficiency Services	2,845.00	786.0	2,846.00	812.2	1.00	\$26.2
Aging & Independence Services	651.00	281.7	654.00	304.8	3.00	23.1
Behavioral Health Services	1,332.50	1,021.1	1,332.50	1,156.6	-	135.5
Child and Family Well-Being	1,670.00	456.8	1,672.00	479.0	2.00	22.2
Public Health Services	764.00	228.2	775.00	236.8	11.00	8.6
Medical Care Services	215.00	50.4	216.00	55.0	1.00	4.6
Administrative Support	438.00	184.4	430.00	198.9	(8.00)	14.5
Housing and Community Development Services	156.00	99.4	158.00	91.0	2.00	(8.4)
Homeless Solutions and Equitable Communities	162.00	82.1	160.00	98.7	(2.00)	16.6
County Successor Agency	-	7.8	-	8.1	-	0.3
TOTAL	8,233.50	3,197.9	8,243.50	3,441.1	10.00	\$243.2

A LOOK BACK: 5 YEAR TREND

STAFF YEARS (FTES)

22% FTE increase over 5 years



HHSA FY 2024-25 FULL TIME EQUIVALENT GROWTH

Net Increase of 10.00 Full Time Equivalents

- **4.00** in Aging & Independence Services
 - **2.00** for San Diego Veterans Independence Services at any Age (SD-VISA) program
 - **2.00** for modernizing the Mello-Granlund Older Californians Act (OCA) Supportive Services and Nutrition Services
- **4.00** in Public Health Services for Live Well On Wheels
- **2.00** in Housing & Community Development Services for the Housing Choice Voucher program



BUDGET INCREASE \$243 MILLION

Salaries & Benefits up \$98 million

- Negotiated labor agreements and lowered vacancy assumptions
- Current vacancy rate **4.4%** compared to **10.4%** last year

Services & Supplies up \$109 million

- Program investments tied to dedicated federal and State revenue
- Mandated cost increases and new mandated services
- Cost of doing business increases
- Net of decreases for prior year one-time costs

Other Charges up \$16 million

- Growth in General Relief and CalWORKs Child Care

Balance of \$20 million

- Various adjustments primarily for costs funded outside the General Fund with no service impacts and adjustments for prior year one-time capital asset costs

SIGNIFICANT BUDGET ADJUSTMENTS

Behavioral Health Services \$119.3 million

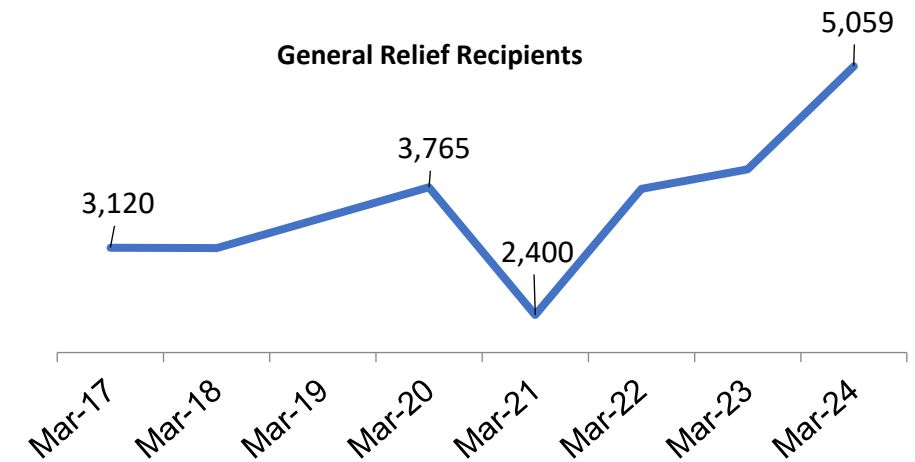
- Behavioral Health Prevention Programs
- Substance Use Services
- Long-Term Care
- Mental Health Inpatient Services
- Mental Health Outpatient Treatment and Support Services
- Workforce
- Involuntary Behavioral Health Treatment (SB 43)



SIGNIFICANT BUDGET ADJUSTMENTS

General Relief - \$11.4 million

- Increased caseload and grants



CalWORKs - Net decrease \$3.2 million

- Increase of **\$6.6** million in Child Care payments
- Decrease of **\$9.8** million across various CalWORKs supportive services programs to align with allocated State funding



SIGNIFICANT BUDGET ADJUSTMENTS

Housing & Homelessness

- **\$10.6** million in new funding for the Innovative Housing Trust Fund (IHTF)
- **\$2.4** million to boost multifamily rental housing in the unincorporated area
- **\$7.8** million to address the needs of those experiencing homelessness within the San Diego Riverbed and Plaza Bonita areas.
- 2nd Safe Parking site expected to open this summer



SIGNIFICANT BUDGET ADJUSTMENTS

Other Support for Vulnerable Populations

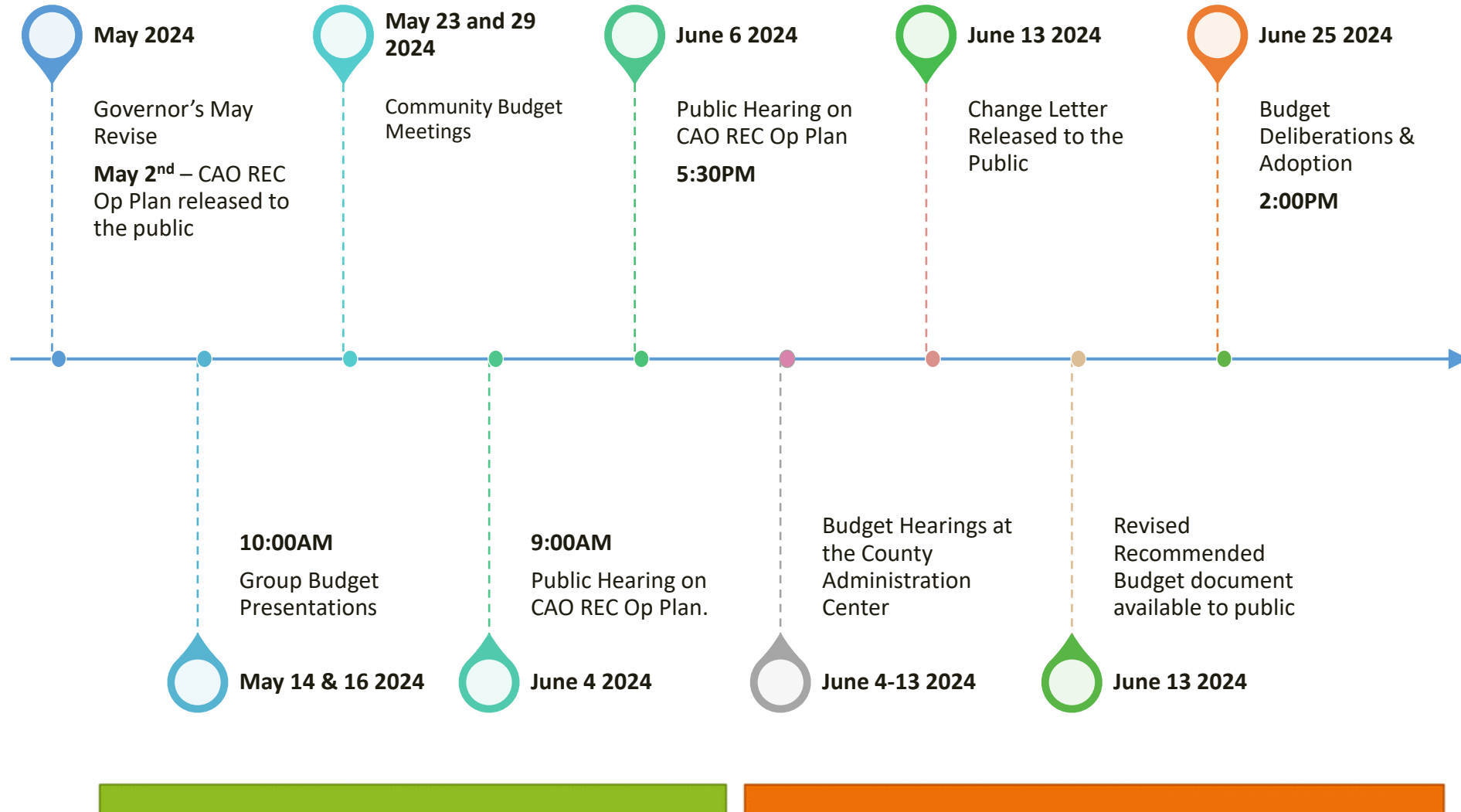
- **\$11.4** million for In-Home Supportive Services
- **\$2.2** million increase to help veterans who need long-term support to avoid institutionalization
- **\$2.0** million increase for child abuse prevention
- **\$2.0** million increase for transitional housing support to youth leaving foster care



County Budget 2024 - 26 | Engage San Diego County



UPCOMING BUDGET EVENTS: KEY DATES



CLOSING REMARKS AND Q&A



*"I realize how helpless and needy they are,
but I'm afraid you still can't claim a human as a dependent."*

Amy Thompson

HHSA Chief Financial Officer

Amy.Thompson@sdcounty.ca.gov

Office: (619) 318-5113

Ardee Apostol

HHSA Assistant Chief Financial Officer

Ardee.Apostol@sdcounty.ca.gov

Office: (619) 338-2602

ITEM #5: REVIEW LEGISLATIVE ADVOCACY BILLS THAT SUPPORT SSAB STRATEGIC PRIORITIES

*Assmaa Elayyat, Deputy Director, Self-Sufficiency Services
Health and Human Services Agency (HHSA)*





County of San Diego

SOCIAL SERVICES ADVISORY BOARD

1255 IMPERIAL AVENUE, SUITE 400, SAN DIEGO, CALIFORNIA 92101
TELEPHONE (619) 338-2932 FAX (619) 338-2972

April 22, 2024

Supervisor Nora Vargas, Chairwoman
County Board of Supervisors
1600 Pacific Highway
San Diego, CA 92101

Dear Chairwoman Vargas,

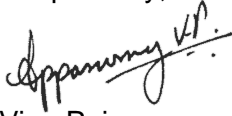
I am writing to you on behalf of the Social Services Advisory Board (SSAB). In an effort to support San Diego County's most vulnerable residents and eliminate barriers to Public Assistance program enrollment and retention, I would like to highlight Senate Bill (SB) 1355 for the San Diego County Board of Supervisors to support.

The In-Home Supportive Services (IHSS) program administered by the Health & Human Services Agency provides qualified elderly, blind, and disabled residents with supportive services that allow them to remain in their homes. In addition, IHSS helps reduce the need for more expensive Medi-Cal Long Term Care facility services. Certain individuals eligible to receive the Medi-Cal program may also be eligible to receive IHSS services. As a condition of Medi-Cal eligibility, federal regulations and state law require beneficiaries of the program to complete an annual redetermination process. During this process beneficiaries can become disenrolled from both Medi-Cal and IHSS if they do not provide the necessary paperwork and verifications to the County. Because IHSS beneficiaries are elderly, blind, or disabled, their financial circumstances generally do not fluctuate drastically from one year to the next, therefore Medi-Cal eligibility exists.

SB 1355 would allow for IHSS recipients to complete a Medi-Cal redetermination once every three years, rather than once every year. By reducing the frequency of the Medi-Cal redetermination, IHSS recipients would be less likely to lose their Medi-Cal benefits and IHSS eligibility. This would help greatly reduce barriers to medical care for IHSS recipients, as well as ensure greater fiscal responsibility with tax dollars while also reducing administrative costs and burden.

For the reasons indicated above, we request San Diego County actively support SB 1355. As Chair of the SSAB, I am writing to recommend that the San Diego Board of Supervisors actively support this request.

Respectfully,

A handwritten signature in black ink, appearing to read "Vino Pajanor", with a stylized flourish at the end.

Vino Pajanor
Chair, Social Services Advisory Board

cc: Supervisor Terra Lawson-Remer, Vice Chairwoman, District 3
Supervisor Joel Anderson, District 2
Supervisor Monica Mongomerey Steppe, District 4
Supervisor Jim Desmond, District 5
SSAB Board Members
Eric McDonald, Interim Director, Health and Human Services Agency
Naomi Chavez, Interim Director, Aging and Independence Services
Rick Wanne, Director, Self-Sufficiency Services
Alberto Banuelos, Assistant Director Self-Sufficiency Services



County of San Diego

SOCIAL SERVICES ADVISORY BOARD

1255 IMPERIAL AVENUE, SUITE 400, SAN DIEGO, CALIFORNIA 92101
TELEPHONE (619) 338-2932 FAX (619) 338-2972

May XX, 2024

Supervisor Nora Vargas, Chairwoman
County Board of Supervisors
1600 Pacific Highway
San Diego, CA 92101

Dear Chairwoman Vargas,

I am writing to you on behalf of the Social Services Advisory Board (SSAB). In an effort to reduce the risk of electronic benefit theft that has impacted San Diego County's most vulnerable residents and reduce unnecessary spending to address electronic theft, I would like to highlight Assembly Bill (AB) 2141 for the San Diego County Board of Supervisors to support.

Cash assistance programs including Cash Assistance for Aged, Blind, and Disabled Immigrants (CAPI), California Work Opportunity and Responsibility to Kids (CalWORKs) are administered by the County on behalf of the California Department of Social Services. These programs are vital in ensuring our most vulnerable residents are able to meet their basic needs for shelter, clothing, and other essential necessities. Under existing law, cash benefits are issued through the statewide Electronic Benefit Transfer (EBT) system, but for cash benefits, recipients can choose to have funds directly deposited into a qualified account of their choice.

AB 2141 would require statewide adoption of allowing for CalWORKs, CAPI, and General Relief issuance through direct deposit and require that applications for cash assistance programs to include information on the application regarding an applicant's right to receive their benefits through direct deposit or be issued on an EBT card. This bill would also require Counties to inform recipients of their options during their redetermination for eligibility which occurs once every 12 months. San Diego County has already implemented this practice and by allowing customers across the State of California the option to opt for direct deposit for cash assistance, this significantly reduces the risk of electronic benefit theft. Additionally, bill will reduce administrative costs associated with addressing EBT theft occurrences, as well as ensure greater fiscal responsibility with tax dollars.

For the reasons indicated above, I request San Diego County actively support AB 2141. As Chair of the SSAB, I am writing to recommend that the San Diego Board of Supervisors actively support this request.

Respectfully,

Vino Pajanor
Chair, Social Services Advisory Board

cc: Supervisor Terra Lawson-Remer, Vice Chairwoman, District 3
Supervisor Joel Anderson, District 2
Supervisor Monica Mongomerey Steppe, District 4
Supervisor Jim Desmond, District 5
SSAB Board Members
Eric McDonald, Interim Director, Health and Human Services Agency
Rick Wanne, Director, Self-Sufficiency Services
Alberto Banuelos, Assistant Director Self-Sufficiency Services

AMENDED IN ASSEMBLY APRIL 11, 2024

CALIFORNIA LEGISLATURE—2023–24 REGULAR SESSION

ASSEMBLY BILL

No. 2241

Introduced by Assembly Member Alvarez

February 8, 2024

An act to add Section 10504 to the Welfare and Institutions Code, relating to public social services.

LEGISLATIVE COUNSEL'S DIGEST

AB 2241, as amended, Alvarez. Public social services: reporting and verification.

Existing law provides for various public social services programs administered by the State Department of Social Services, State Department of Health Care Services, and counties, including, among others, the California Work Opportunity and Responsibility to Kids (CalWORKs) program, under which each county provides cash assistance and other benefits to qualified low-income families and individuals, CalFresh, under which supplemental nutrition assistance benefits allocated to the state by the federal government are distributed to eligible individuals by each county, and the Medi-Cal program, under which qualified low-income individuals receive health care service. Existing law imposes various reporting and verification requirements on applicants and recipients of these public social services programs relating to identity, income, and assets, among other things.

This bill would, to the extent permitted under federal law and no later than January 1, 2026, law, require state and county agencies to accept the reporting by an applicant or recipient of public social services of any lawfully required information, changes, and verification required by law that affect eligibility and benefit amounts, by any means available

~~to the applicant or recipient, including, but not limited to, reported in person, by telephone, through facsimile, by email, or by any other electronic means. The bill would require county agencies to meet specified software security requirements on or before January 1, 2026. The bill would require a county agency to accept reporting by any means available to an applicant or recipient prior to January 1, 2026, if the county agency uses software that meets those requirements. or by secure electronic means, as specified. The bill would require a state or county agency that receives information in an unsecure manner to immediately inform the applicant or recipient of the privacy concern and provide a reasonable alternative method for resubmitting the information. The bill would require the State Department of Social Services and the State Department of Health Care Services to implement this provision these provisions through all-county letters, provider bulletins or notices, policy letters, or similar instructions from the director of each department issued no later than July 1, 2025. To the extent this bill expands eligibility for county administered programs and by imposing additional duties on counties, this bill would impose a state-mandated local program.~~

Existing law continuously appropriates moneys from the General Fund to defray a portion of county costs under the CalWORKs program.

This bill would instead provide that the continuous appropriation would not be made for purposes of implementing the bill.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that with regard to certain mandates no reimbursement is required by this act for a specified reason.

With regard to any other mandates, this bill would provide that, if the Commission on State Mandates determines that the bill contains costs so mandated by the state, reimbursement for those costs shall be made pursuant to the statutory provisions noted above.

Vote: majority. Appropriation: no. Fiscal committee: yes.
State-mandated local program: yes.

The people of the State of California do enact as follows:

- 1 SECTION 1. Section 10504 is added to the Welfare and
- 2 Institutions Code, to read:

10504. (a) ~~(1) No later than January 1, 2026, notwithstanding~~
~~Notwithstanding~~ any other law and to the extent permitted under
federal law, state and county agencies shall accept the reporting
by an applicant or recipient of public social services provided
under this division of any lawfully required information, changes,
and verification required by law that affect eligibility and benefit
amounts, ~~by any means available to the applicant or recipient,~~
~~including, but not limited to, in person, by telephone, through~~
~~facsimile, by email, or by any other electronic means. the following~~
means:

(1) *In-person reporting.*

(2) *By telephone.*

(3) *By facsimile.*

(4) *By electronic means if submitted through a secure and
encrypted method that permits the state or county agency, or client,
access to the information, changes, or verification after submission.*

~~(2) A county agency shall accept reporting pursuant to paragraph
(1) prior to January 1, 2026, if the county agency uses software
that meets the requirements of subdivision (b).~~

~~(b) On or before January 1, 2026, a county agency shall use
software designed to do both of the following:~~

~~(1) Prevent, detect, search, and remove viruses and other types
of malware from computers and networks.~~

~~(2) Send and receive emails securely.~~

*(b) If a state or county agency receives information in an
unsecure manner, the state or county agency shall immediately,
upon receipt, inform the applicant or recipient of the privacy
concern and provide a reasonable alternative method for
resubmitting the information.*

SEC. 2. Notwithstanding the rulemaking provisions of the
Administrative Procedure Act (Chapter 3.5 (commencing with
Section 11340) of Part 1 of Division 3 of Title 2 of the Government
Code), the State Department of Social Services and the State
Department of Health Care Services shall implement this act
through all-county letters, provider bulletins or notices, policy
letters, or similar instructions from the director of each department
issued no later than July 1, 2025.

SEC. 3. No appropriation pursuant to Section 15200 of the
Welfare and Institutions Code shall be made for purposes of this
act.

1 SEC. 4. To the extent that this act has an overall effect of
2 increasing certain costs already borne by a local agency for
3 programs or levels of service mandated by the 2011 Realignment
4 Legislation within the meaning of Section 36 of Article XIII of
5 the California Constitution, it shall apply to local agencies only to
6 the extent that the state provides annual funding for the cost
7 increase. Any new program or higher level of service provided by
8 a local agency pursuant to this act above the level for which
9 funding has been provided shall not require a subvention of funds
10 by the state or otherwise be subject to Section 6 of Article XIII B
11 of the California Constitution.

12 However, if the Commission on State Mandates determines that
13 this act contains other costs mandated by the state, reimbursement
14 to local agencies and school districts for those costs shall be made
15 pursuant to Part 7 (commencing with Section 17500) of Division
16 4 of Title 2 of the Government Code.

O

<div>Legend</div> <div>Approved/Chaptered</div> <div>Advocacy Support</div> <div>Support</div> <div>Support, if Amended or Watch</div>	Self-Sufficiency Services Legislative Tracking Log				
Revised: 5/1/2024					
Bill Number and Name	Date Introduced	Description	Affected Programs	Support/Oppose/Watch/Concerns	Status
SB 773 - CalWORKs: Homeless Assistance	2/17/2023	This bill would require benefit calculation for the PHA program to include benefits received from other government and nonprofit housing and homeless subsidy programs and any regularly received private support intended or designed to help the family with housing. This would not benefit customers because currently any housing subsidies received are deducted from the customer’s housing obligation.	CalWORKs	Support, if amended	1/25/2024: Inactive Bill - Veto sustained.
AB 991 - Public Social Services: Reporting and Verifications	2/15/2023	This bill has no impact on current policy and procedure as it would, to the extent permitted under federal law, require state and county agencies to accept the reporting by an applicant or recipient of public social services of any lawfully required information, changes, and verification required by law that affect eligibility and benefit amounts, by any means available to the applicant or recipient, including, but not limited to, in person, by telephone, through fax, by email, or by any other electronic means.	CalWORKs/CAPI/GR/CalFresh /Medi-Cal	Active Support	02/01/2024: Inactive Bill - Died. Pursuant to Article IV, Section 10 (c) of the Constitution. From Committee: Filed with the Chief Clerk to Joint Rule 56.
SB 262 - California Farmworkers Drought Resilience Pilot Project	1/30/2023	This bill would require the California Drought Resilience Pilot project to provide monthly supplemental cash payments to households (HH’s) in which one member of the HH is a farmworker. This payment would be exempt for CalFresh and CalWORKs. The bill would benefit customers, as the provisions would allow for less income to be counted when determining CalWORKs and CalFresh eligibility.	CalWORKs/CalFresh	Support	02/01/2024: Inactive Bill - Died. Returned to Secretary of Senate pursuant to Joint Rule 56.
AB 605 - CalFresh Fruit and Vegetable Supplemental Benefits Expansion Program	2/9/2023	This bill requires to include within the EBT system a supplemental benefits mechanism that allows an authorized retailer to deliver and redeem supplemental benefits, additional funds delivered to a CalFresh recipient’s EBT card upon purchase of California-grown fresh fruits and vegetables using CalFresh benefits. This bill would provide a minimum of 3 grants to nonprofit organizations or governmental agencies for pilot projects to implement and test the supplemental benefits mechanism	CalFresh	Support	02/01/2024: Inactive Bill - Died. Pursuant to Article IV, Section 10 (c) of the Constitution. From Committee: Filed with the Chief Clerk to Joint Rule 56.
AB 870 - Public Social Services: Benefits for Students	2/14/2023	This bill will have the California Department of Social Services (CDSS) create a workgroup comprised of CDSS staff and relevant stakeholders that meets quarterly to share best practices, updates, challenges, or other topics related to programs and services offered to students. The workgroup must submit a report to the legislature with findings and recommendations relating to increasing enrollment in programs and services offered by the department that may be available to students, as specified, on or before June 30, 2024, and every 3 years thereafter.	CalWORKs/CalFresh	Support	02/01/2024: Inactive Bill - Died. Pursuant to Article IV, Section 10 (c) of the Constitution. From Committee: Filed with the Chief Clerk to Joint Rule 56
AB 1644 - Medi-Cal: medically supportive food and nutrition services.	2/17/2023	This bill does not impact county operations. This bill is regarding establishing a medically supportive food benefit for Medi-Cal customers.	Medi-Cal	Support	02/01/2024: Inactive Bill - Died. Pursuant to Article IV, Section 10 (c) of the Constitution. From Committee: Filed with the Chief Clerk to Joint Rule 56
SB 870 - Medi-Cal: Managed Care Organization Provider Tax	2/17/2023	This bill does not impact county operations. This bill extends the tax on managed care organizations which is used to fund the non-federal share of provider reimbursement.	Medi-Cal	Support	02/01/2024: Inactive Bill - Died. Returned to Secretary of Senate pursuant to Joint Rule 56.
AB 1514: Public Social Services: Student Eligibility	2/17/2023	This bill would require that a workgroup is created to provide recommendations for data usage from Free Application for Federal Student Aid (FAFSA) by county welfare departments. The data will then be used to prepopulate applications for students to receive public social services. The workgroup would be comprised of members of County Welfare Directors Association of California. The bill would require those recommendations to be submitted to the Legislature by December 31, 2024.	CalWORKs/CAPI/GR/CalFresh /Medi-Cal	Support	02/01/2024: Inactive Bill - Died. Pursuant to Article IV, Section 10 (c) of the Constitution. From Committee: Filed with the Chief Clerk to Joint Rule 56
AB 94 - Administration of Public Social Services-Blocked Telephone Calls	1/9/2023	This bill would prohibit outgoing calls from displaying a blocked phone number. The bill would impose a state mandated local program.	CalFresh	Watch	02/01/2024: Inactive Bill - Died. Pursuant to Article IV, Section 10 (c) of the Constitution. From Committee: Filed with the Chief Clerk to Joint Rule 56
AB 435 - Public Social Services: Automated Application Process	2/6/2023	This bill would require CalSAWS to accept and process electronic applications for additional cash assistance programs including the Cash Assistance Program for Immigrants (CAPI), the Trafficking and Crime Victims Assistance Program (TCVAP) and Refugee Cash Assistance (RCA). This bill would require that customers have access to apply for these cash assistance programs online by December 1, 2024. This bill would require that automation activities to be prioritized over county initiatives.	CalWORKs/CAPI	Support, if amended	02/01/2024: Inactive Bill - Died. Pursuant to Article IV, Section 10 (c) of the Constitution. From Committee: Filed with the Chief Clerk to Joint Rule 56
AB 274 - CalWORKs: CalFresh: eligibility: income exclusions	1/23/2023	This bill would exempt as income any grant, award, scholarship, loan, or fellowship benefit provided to any CalWORKs assistance unit member and/or CalFresh household for educational purposes. The bill will eliminate the verification requirement of financial aid, expediting the availability of benefits, and may increase student eligibility for CalFresh.	CalFresh	Support	9/12/2023: Active Bill - In floor process. Ordered to inactive file at the request of Senator Ashby.

SB 600 - California CalFresh Minimum Benefit Adequacy Act of 2023	2/15/2023	This bill would, by January 1, 2025, require the department to establish the CalFresh Minimum Nutrition Benefit (MNB) Program to provide a household with a monthly CalFresh allotment of less than a minimum monthly benefit, established by the bill to be \$50, with an additional state-funded monthly MNB that is equal to the difference between their monthly CalFresh allotment and \$50. The bill would require the department to annually adjust the minimum monthly benefit amount, as prescribed, and would require these benefits to be delivered through the EBT system. By imposing additional duties on counties administering the program, the bill would impose a state-mandated local program	CalFresh	Support	7/11/2023: Active Bill -In Committee Process. July 11 set for first hearing canceled at the request of author.
AB 46 - Personal Income Taxes: Exclusion: Military Services Retirement and Surviving Spouse Benefit Payment Act.	12/5/2022	This bill excludes from gross income, under the Personal Income Tax (PIT) Law, uniformed services retirement pay and annuity payments from a United States Department of Defense Survivor Benefit Plan received by qualified taxpayers, as specified. California compared to other states: A significant number of states exclude military retirement pay from being taxed in the state, and California appears to be an outlier. Twenty-seven states do not tax military retirement pay and fourteen states tax military retirement income partially through income exemptions and exclusions.	OMVA	Support	9/1/2023: Active Bill - In committee: Held under submission.
AB 311 - An act to amend Section 18930 of the Welfare and Institutions Code, relating to public social services.	1/26/2023	This bill would remove the age limitation of 55 years of age or older for the program if the individual's immigration status is the sole basis for their ineligibility for CalFresh benefits and make any individual eligible for the program if the individual's immigration status is the sole basis for their ineligibility for CalFresh benefits. By extending eligibility for CFAP, which is administered by the counties, this bill would impose a state-mandated local program.	CalFresh	Support	6/15/2023: Active Bill - In committee: Set, first hearing. Hearing canceled at the request of author.
SB 245 - California Food Assistance Program: Eligibility and Benefits	1/26/2023	This bill would remove the age limitation of 55 years of age or older and make any individual eligible for the program if the individual's immigration status is the sole basis for their ineligibility for CalFresh benefits. By extending eligibility for CFAP, which is administered by the counties, this bill would impose a state-mandated local program.	CalFresh	Support	6/20/2023: Active Bill - June 20 set for first hearing canceled at the request of author.
SB 260 - CalWORKs: Supportive Services	1/30/2023	This bill would include menstrual product costs as a necessary supportive service, and, on and after April 1, 2025, would make a member of an authorized assistance unit who is between 10 and 55 years of age, inclusive, eligible for an unspecified allocation per month to assist with menstrual product costs if they are documented in the case file as female or the county has received verification that a nonfemale member of the household is menstruating.	CalWORKs	Active Support	9/1/2023: Active Bill - September 1 hearing: Held in committee and under submission.
AB 325 - Human Services: Noncitizen Victims	1/30/2023	This bill would prohibit the discontinuance of benefits due to a denial of a T or U Visa if the customer is eligible for these benefits on another basis. This bill expands services to noncitizen victims of parental maltreatment, noncitizen children who have been abused, neglected, or abandoned and noncitizens who fear persecution. The bill would add to the categories of eligible customers for the benefits to include individuals who have filed a formal application or petition with the appropriate federal agency for status or relief under the federal Violence Against Women Act. This bill will increase participation for CalFresh and remove barriers to eligibility for noncitizen population.	CalWORKs/CAPI/CalFresh/Medi-Cal	Support	9/1/2023: Active Bill - In committee: Held under submission.
AB 866 - Food Assistance for Nonminor Dependents	2/14/2023	The bill would establish a state-funded program to provide food assistance to nonminor dependents who receive Aid to Families with Dependent Children-Foster Care (AFDC-FC) and reside in a supervised independent living placement or a transitional living setting.	CalFresh	Support	04/08/2024: Active Bill - Re-referred to Com. On RLS/
AB 1239 - Incarcerated persons: Family Planning, Access, Care, and Treatment Program.	2/16/2023	This bill does not impact county operations. This bill requires DHCS to provide a list of family planning providers to jails to share with inmates upon release, no later than 9/1/2025. For purposes of a list of Family PACT Program providers and clinics to assist county jail inmates, with the list being issued to an entity designated by county jails. Under the bill, any assistance provided to inmates would be provided only to the extent that the inmate elects to apply for the program and receive assistance, as specified.	Medi-Cal	Support	9/14/2023: Active Bill - In Desk process. In Senate. Held at Desk.
AB 1393 - Student Aid Commission: California Dream Act applicants: Food Support Pilot Program	2/17/2023	The Student Aid Commission establishing the Food Support Program to issue grants to students who meet the eligibility criteria for the California Dream Act. These are students who are non-immigrants, such as DACA, TPS, or U Visa holders who normally would not be eligible to CF to receive a quarterly grant for food, while attending school.	CalFresh	Support	9/1/2023: Active Bill - In committee: Held under submission.
AB 1470 - Medi-Cal: Behavioral Health Services: Documentation Standards	2/17/2023	This bill does not impact county operations. This bill requires DHCS to standardize forms including intake and assessment forms, relating to medical necessity criteria, mandatory screening and transition of care tools, and documentation requirements pursuant to CalAIM Terms and Conditions. The bill would require the department to consult with representatives of specified associations and programs for purposes of implementing these provisions. The bill would authorize the department to develop and maintain a list of department-approved nonstandard forms.	Medi-Cal	Support	9/13/2023: Active Bill - In Senate. Held at Desk.

SB 819 - Medi-Cal: Certification	2/17/2023	This bill does not impact county operations. This bill would additionally exempt from the Medi-Cal enrollment procedures an intermittent site or mobile health care unit that is operated by the above-described government-run license-exempt clinic if that clinic has notified the department of its separate locations, premises, sites, or units.	Medi-Cal	Support	8/28/2023: Active Bill - Ordered to inactive file on request of Assembly Member Bryan.
H.R. 3520: The Veteran Care Improvement Act	5/18/2023	This bill will improve the provision of care and services under the Veterans Community Care Program of the Department of Veterans Affairs, and for other purposes.	OMVA	Support	07/18/2023: Active Bill - Forwarded by Subcommittee to Full Committee (Amended) by Voice Vote.
AB 2141 - Cash Assistance Programs: Direct Deposit	2/6/2024	This bill would include general assistance benefits amount the cash assistance benefits that may be delivered by direct deposit. It would require for programs providing cash assistance benefits to include information on application regarding the applicant's right to have their funds directly deposited. It would require each county to inform the recipient of that right during their redetermination for eligibility.	CalWORKs, General Relief, and CAPI	Active Support	04/24/2024: Active Bill- In committee: Set, first hearing. Referred to suspense file.
AB 2241 - Public Social Services Reporting and Verification	2/8/2024	This bill would, to the extent permitted under federal law, require state and county agencies to accept the reporting by an applicant or recipient of public social services of any lawfully required information, changes, and verification required by law that affect eligibility and benefit amounts, by any means available to the applicant or recipient, including, but not limited to, in person, by telephone, through fax, by email, or by any other electronic means. This bill would require county agencies to meet the specified software security requirements on or before January 1, 2026. This bill would require county agencies to accept reporting by any means available to an applicant or recipient prior to January 1, 2026, if the county agency uses software that meets those requirements.	CalWORKs, CalFresh, Medi-Cal, County Medical Services (CMS), Cash Assistance Program for Immigrants (CAPI), and General Relief (GR)	Active Support	04/24/2024: Active Bill- In committee: Set, first hearing. Referred to suspense file.
AB 2452 - CalWORKs- Supportive Services	2/13/2024	This bill will remove the reginal market rate and set a standard allotment of \$100 to be issued in advanced for the current month and months thereafter if they are participating in an assigned WTW activity. If the actual cost of transportation for a month exceeds \$100, the customer shall be issued a supplemental payment for the amount over \$100 within 10 days. In addition, transportation cost, include cost for transportation of children if needed for the participant to participate in work activities.	CalWORKs	Active Support	04/29/2024: Active Bill - In Committee Process. Re-referred to Com. On APPR.
SB 1396 - CalWORKs Home Visiting Program	2/16/2024	This amendment would: Extend high-quality, evidenced-based, culturally competent home visiting services to pregnant people, parents or caretaker relatives, tribal families, and children, for at least 24 months, and not to exceed the duration of the applicable home visiting program model. Change previous language to “extend those provisions to apply to children for at least 24 months and not to exceed the duration of the applicable home visiting program”. The previous language regarding “apply to children from 24 months and not to exceed the child’s 5th birthday” has been removed. Authorize a voluntary participant whose participation would otherwise be terminated because the participant no longer meets CalWORKs income, eligibility, or need criteria to continue through the duration of the home visiting program or for up to an additional 12 months, whichever is longer.	CalWORKs	Active Support	04/29/2024: Active Bill - In Committee Process. April 29 hearing: Placed on Appr suspense file.
SB 1016 - Latino and Indigenous Disparities Reduction Act	3/18/2023	This bill would require separate collection categories for each major Latino group, Mesoamerican Indigenous nation, and Mesoamerican Indigenous language group when collecting demographic data for any report on the CalFresh program.	CalFresh	Active Support	04/22/2024: Active Bill - April 22 hearing: Placed on APPR suspense file.
AB 2033 - Public, Postsecondary Education, EBT Cards, Basic Needs Services and Resources	3/19/2024	This bill would require, on or before September 1, 2025, each campus of the California Community Colleges and each campus of the California State University, and request each University of California campus, to identify and apply for at least one general store or a store that sells food on campus to become an authorized retail food store under SNAP and, if approved, ensure the store or stores accept the use of EBT cards, as specified. To the extent that the bill would impose new duties on community college districts, it would impose a state-mandated local program. This bill contains other related provisions and other existing laws.	CalFresh and CalWORKs	Active Support	04/24/2024: Active Bill - In Committee Process. From Committee: Do pass and re-refer to Committee on APPR. With recommendation: To Consent Calendar (Ayes 6 Noes 0.) Re-referred to Com. On APPR.
SB 1355 - Medi-Cal: In-Home Supportive Services: Redetermination	2/16/2024	This bill would change the Medi-Cal redetermination period for In-Home Supportive Services recipients from one year to three. IHSS recipients would be continually eligible for Medi-Cal for three years unless deceased, out of state, or the original eligibility was in error or based on fraud. The implementation would be dependent on federal approval and financial participation, appropriation of funding by the legislature, and system programming.	Medi-Cal	Active Support	04/26/2024: Active Bill - In Committee Process. Set for hearing May 6.
AB 3156 Medi-Cal: Managed Care Plans	2/16/2024	This bill would express the intent of the legislature to exempt Medi-Cal eligible or dual Medicare and Medi-Cal eligible customers who use Medi-Cal as a secondary form of health coverage from mandatory enrollment in a managed care plan if they receive services from regional center	Medi-Cal	Active Support	04/29/2024: Active Bill - In Committee Process. Re-referred to committee on APPR.
SB 9 - Raising the Age for Extended Foster Care Pilot Program Act of 2023	12/5/2022	This bill would expand the dependency and jurisdiction of the juvenile court to the age of 22 years if the court finds that the NMD is experiencing homelessness or is at risk of homelessness (if not under the jurisdiction of the juvenile court). This bill would also expand the age limit for NMDs to be eligible for cash aid to the age of 22. The provisions of this bill would increase the number of customers who qualify for NMD CalWORKs aid.	CalWORKs	Support, if amended	6/27/2023: Active Bill - From committee: Do pass and re-refer to Com. on APPR. with recommendation: To consent calendar. (Ayes 11. Noes 0.) (June 27). Re-referred to Com. on appropriations.

SB 85 - Immigration – Case Management and Social Services	1/13/2023	This bill would reallocate state funds in order to expand the Reception and Placement Program (commonly known as R&P in California) for refugees and asylees. The reallocated funding would allow recipients of the funding to provide an additional 90 days of state funded R&P case management services to refugees and asylees. Because San Diego is a refugee impacted county, San Diego RAs are likely to be eligible for the reallocation of funds from nonimpacted counties. There will be no additional funding allocated for this program extension and the funding will only be available subject to appropriation. As such, this bill would not impact Self-Sufficiency Services staffing or workload.	Self-Sufficiency Services HHSA	Watch	04/29/2024: Active Bill - Referred to Committee on Human Services.
SB 242 - California HOPE for Children Trust Account Program	1/25/2023	The bill would require eligibility workers to not consider California Hope, Opportunity, Perseverance, and Empowerment (HOPE) Trust accounts as property for the purposes of determining eligibility for means tested social services programs such as Medi-Cal, CalWORKs, CalFresh, General Assistance, Medi-Cal, Kinship Guardianship Assistance Payment, Adoption Assistance Program (AAP), and Cash Assistance Program for Immigrants (CAPI).	CalWORKs/CAPI/GR/CalFresh /Medi-Cal	Support, if amended	6/8/2023: Active Bill - In Committee Process. Referred to Committee on Human Services.
AB 310 - CalWORKs	1/26/2023	This bill would reduce current workload regarding CalWORKs school attendance, deprivation and immunization as it would eliminate the deprivation rule that decreases CalWORKs benefits for school attendance if a child in the AU who is age 16 or over is not attending school or participating in Welfare-to-Work or immunization penalty if the children under the age of 6 is not up to date with their immunizations.	CalWORKs	Support, if amended	6/27/2023: Active Bill - In committee: Set, first hearing. Hearing canceled at the request of author.
SB 333 - Homeless Pupils: California Success, Opportunity, and Academic Resilience (SOAR) Guaranteed Income Program	2/7/2023 (Amended 04/01/2024)	<p>This bill would require the State (California) Department of Social Services (CDSS) to establish the SOAR GIP. SOAR would provide homeless youth enrolled in public schools that are in grade 12 to receive \$1,000 per month for 5 months from April 1, 2025, to August 1, 2025, if they choose to enroll in SOAR. SOAR GIP income would be exempt as income and resources for determining eligibility to CalWORKs, Cash Assistance Program for Immigrants (CAPI), General Relief, and CalFresh.</p> <p>The bill would require the state department or agency that administers the programs to approve an exemption or waiver or to seek one from the federal government. If the state fails to receive the necessary federal exemption or waiver, the bill will authorize the State Department to consider alternatives to prevent adverse consequences for California SOAR GIP participants.</p>	CalWORKs/CAPI/GR/CalFresh /Medi-Cal	Active Support	04/01/2024: Active Bill - In Committee Process. From committee with author's amendments. Read second time and amended. Re-referred to committee on education.
AB 564 - Medi-Cal Enrollment	2/8/2023	The bill requires the Department of Health Care Services to allow applicants and providers to submit to submit electronic signatures for all enrollment forms, including, but not limited to, claims and remit forms, in the Medi-Cal program.	Medi-Cal	Watch	6/14/2023: Active Bill - Referred to Com. on Health.
AB 596 - Early Learning and Care: Rate Reform	2/9/2023		CalWORKs	No Analysis Attached	9/1/2023: Active Bill - In committee: Held under submission.
SB 491 - Public Social Services: County Departments	2/14/2023	This bill would require counties to develop and implement a program to ensure residents without a permanent mailing address have a place to receive and pick-up all government related (includes city, county, state, federal, and contracted agencies) mail. The bill does not provide detail on how it should be implemented.	CalWORKs/CAPI/GR/CalFresh /Medi-Cal	Watch	9/1/2023: Active Bill - September 1 hearing: Held in committee and under submission.
AB 2150 - Public Social Services: Higher Education	2/6/2024	This bill would require for the county Human Services agency to receive input from the basic needs director and coordinators from public institutions of higher education, and stakeholders to develop protocols for engagement between the county and the institutions of higher education. The California Department of Social Services (CDSS) is to consult, develop and facilitate a training to be available to basic needs directors, basic needs staff on campus as well as eligibility workers on topics related to student eligibility determination for public social services. CDSS would convene a quarterly workgroup with all 58 county higher education staff liaisons and basic needs director and coordinator and other professional staff from institutions of public higher education. CDSS would collaborate with the workgroup to discuss enrollment trends and identify barriers to enrollment but not limited to CalFresh, CalWORKs, Medi-Cal and State Disability Insurance (SDI). CDSS would provide technical assistance in response to any requests submitted by the county public higher education staff liaison.	CalFresh/CalWORKs/Medi-Cal/CAPI/General Relief	Support, if amended	04/22/2024: Active Bill - In committee Process. Referred to Com. On APPR.
AB 2224 - Human Services: Special Immigrate Juvenile Status	2/7/2024	The bill would make individuals who have filed a petition with United States Citizenship and Immigration Services (USCIS) for Special Immigrant Juvenile Status (SIJS) and individuals who have received a judicial determination enabling them to file the petition for SIJS eligible to certain public social services, which include CalWORKs and CalFresh, to the same extent as individuals who are admitted to the United States as refugees. These services shall be state funded to the extent federal funding is unavailable. Eligibility to these services shall discontinue if there is a final administrative denial of a petition for SIJS.	CalFresh/CalWORKs/Medi-Cal	Support, if amended	05/01/2024: Active Bill: In Committee: Set, first heating. Referred to suspense file.

AB 2263 - The California Guaranteed Income Study and Funding Act	2/8/2024	<p>This bill will establish the Guaranteed Income Study and Funding Act Coordinating Council that will consist of 6 appointees from specific departments. The bill will require the council to attain the following objectives: 1. Determine what administrative capacity, infrastructure and data sharing across state and local agencies are necessary to implement a long term, permanent statewide guaranteed income program. 2. Examine the feasibility and challenges of scaling up permanent guaranteed income programs to reach socially and economically vulnerable populations, focusing on regions with a high cost of living. 3. Explore funding mechanisms and revenue sources that can support the expansion of permanent guaranteed income programs and ultimately redistribute wealth. 4. Establish data driven approach to identify priority populations, taking into consideration social, gender, economic and racial disparities in California to ensure the guaranteed income program targets those most in need and most affected by these disparities. The bill would also require on or before July 1, 2026, the Legislature and the Governor to appoint 11 members to a steering committee to provide technical assistance to and approve recommendations by the Guaranteed Income Study and Funding Act Coordinating Council. The bill would require on or before July 1, 2027, the council to seek to obtain specified goals, including local, state and federal resources, benefits and services that seek to prevent and end poverty in California and create a data sharing</p>	CalWORKs, CalFresh, Medi-Cal, CAPI, GR	Watch	04/24/2024: Active Bill - In Committee Process. Do pass and re-refer to Com. On APPR. (Ayes 5. Noes 1.) (April 23). Re-referred to Com. On APPR.
SB 1107 - Public Social Services: County Departments: Mail Programs	2/13/2024	<p>This bill would require county human services agencies that administer public benefits to develop and implement a program that allows residents experiencing homelessness, if they opt in, to receive and pick-up all government related (city, county, state, federal, tribal government, and contracted agencies) mail at a place designated by the county. The county would be required to provide program participants with information regarding the pick-up location including the hours of operation. Counties would be encouraged to expand upon these standards by holding all types of mail for customers experiencing homelessness, providing various mail pick-up points, and informing them when they have mail.</p>	CalWORKs, CalFresh, CAPI, GR, CMS, and Med-Cal	Support, if amended	04/26/2024: Active Bill - In Committee Process. Set for hearing May 6.
AB 1968 - CalFresh: enrollment for senior citizens	1/30/2024	<p>This bill would require the California Department of Social Services (CDSS) to create a system to automatically enroll qualifying individuals who meet the eligibility requirements to Supplemental Security Income/State Supplementary Payment (SSI/SSP) or Cash Assistance Program for Immigrants (CAPI), in CalFresh or California Food Assistance Program (CFAP). Eligibility workers would be required to contact qualifying individuals and notify them of their estimated potential CalFresh/CFAP benefit amount and assist them in applying for the benefits to establish eligibility. CDSS would be required to seek a waiver from the United States Department of Agriculture in order to implement the requirements of the bill. The bill would take effect January 1, 2026, or after the automatic enrollment process takes effect, whichever is sooner.</p>	CalFresh	Support, if amended	04/24/2024: In Committee: Set, first hearing. Referred to suspense file.
AB 2654 - Disbursements: Fraud	3/21/2024	<p>This bill was amended on 04/18/2024; under new name Political Reform Act of 1974: nondisclosure agreements. This bill would prohibit lobbyist and certain public officials and employees from entering into a nondisclosure agreement relating to the drafting, negotiation, discussion or creation of legislation. The bill does not seem to affect Social Services</p>		Watch	Amended in Assembly 04/18/2024. Under new title Political Reform Act of 1974: nondisclosure agreements. In Committee: Set, first hearing. Failed passage. Reconsideration granted.
AB 2795 - CalWORKs Indian Health Clinic Program	3/21/2024	<p>This bill would amend section 10553.15- Funding the Indian Health Clinic. Designate that funding authorization for Indian health clinics as the CalWORKs Indian Health Clinic Program. Require the department to provide semiannual prospective payments to a grantee under the program equal to no more than 90% of the total grant amount during a 12-month fiscal year. Require the grant payments to be contingent upon a written request for payment from the grantee, and the submission by the grantee, and the approval by the department, of specified progress reports and budget expenditure reports. Require the department to retain the final payment, pending satisfactory submission by the grantee of all progress reports required by the grant, budget expenditure reports, and an annual reconciliation report for the grant year, as specified.</p>	CalWORKs	Watch	04/24/2024: From committee: DO pass and re-refer to Com. On App. With recommendation: To Consent Calendar (Ayes 6. Noes 0.) (April 2023). Re-referred to Com. On Appr.
AB 2415 - Cash Assistance for Aged, Blind, and Disabled Immigrants	3/19/2024	<p>This bill would extend eligibility to aged, blind, and disabled customers regardless of immigration status, provided they meet program criteria. It also exempts certain individuals from having to apply for SSI benefits to receive assistance. The bill's enactment is subject to funding, and it would increase county responsibilities, constituting a state-mandated local program.</p>	CAPI	Support, if amended	04/24/2024: Active Bill - In Committee Process. From Committee: Do pass and re-refer to committee on appropriation (Ayes 5. Noes 1.) (April 23). Re-referred to Com. On Appr.
SB 1289 - Medi-Cal County Call Centers Data	2/15/2024	<p>This bill requires The Department of Health Care Services (DHCS) to establish statewide minimum standards for county call center metrics including, but not limited to call volume, average wait times by language, call answer rate, call abandonment rate, maximum wait times, total handle time, disconnects, calls resolved by interactive voice response, callbacks, and calls disconnected during high-call-volume periods. These standards must match regular industry call center standards and be added to regulation by 7/1/2026. Counties would begin collecting and submitting the metrics starting 4/1/2025 (and each quarter thereafter) and the state will compile and publish a report with identified challenges and targets or standards for improvement publicly by 5/15/2025.</p>	Medi-Cal	Watch	04/30/2024: Active Bill - In Committee Process: Set for hearing May 6.

ITEM #6: UPDATE ON PHE LIFT FOR PUBLIC ASSISTANCE PROGRAMS, WAIVERS, ENROLLMENT, SERVICE DELIVERY, DATA

*Assmaa Elayyat, Deputy Director, Self-Sufficiency Services
Health and Human Services Agency (HHSA)*



BenefitsCal

County Opt-in Features Update

- BenefitsCal features that San Diego has opted into that are currently in use:
Interview Nudge, General Relief application, EBT/BIC replacement, VITA, Disaster CalFresh (when DCF is active)
- BenefitsCal features that San Diego has submitted an opt-in request for that are still being reviewed for technical feasibility by CalSAWS: Two-way messaging, Click to chat and call me



"X" indicates the feature is turned on for the county
 Last Updated: 3/28/2024

County #	County	1 Interview Nudge	2 GA/GR	3 EBT/BIC Replacement	4 VITA	5 Two Way Messaging	6 Click to Chat	7 Call Me	8 Disaster CalFresh	9 SAR 7 (Doc Upload)	10 SAR 7 (Online)
1	Alameda			x							
2	Alpine			x							
3	Amador		x	x		x					
4	Butte		x	x		x					
5	Calaveras		x	x		x					
6	Colusa			x							
7	Contra Costa		x	x							
8	Del Norte		x	x		x					
9	El Dorado			x		x					
10	Fresno		x					x			
11	Glenn		x	x		x					
12	Humboldt		x	x							
13	Imperial			x	x	x					
14	Inyo		x	x							
15	Kern		x	x							
16	Kings			x							
17	Lake		x	x		x					
18	Lassen		x	x							
19	Los Angeles	x	x	x						x	x
20	Madera		x	x		x					
21	Marin		x	x		x	x				
22	Mariposa		x	x		x					
23	Mendocino		x	x							
24	Merced			x		x					
25	Modoc		x	x		x					
26	Mono		x	x							
27	Monterey		x	x			x				
28	Napa		x	x	x	x					
29	Nevada		x	x	x						
30	Orange		x					x			
31	Placer		x	x							
32	Plumas		x	x							
33	Riverside			x						x	x
34	Sacramento		x	x		x		x			
35	San Benito			x		x					
36	San Bernardino			x			x	x			
37	San Diego	x	x	x	x						
38	San Francisco		x								
39	San Joaquin			x		x					
40	San Luis Obispo		x	x		x					
41	San Mateo		x	x							
42	Santa Barbara		x	x	x	x					
43	Santa Clara		x	x				x			
44	Santa Cruz			x				x			
45	Shasta			x							
46	Sierra			x		x					
47	Siskiyou		x	x		x					
48	Solano			x							
49	Sonoma		x	x							
50	Stanislaus			x	x	x					
51	Sutter			x							
52	Tehama			x	x						
53	Trinity			x							
54	Tulare		x								
55	Tuolumne		x	x		x					
56	Ventura		x	x							
57	Yolo										
58	Yuba			x			x				

CalFresh Overview

Program Flexibilities & Waivers

- Update on the following waivers granted by the Food and Nutrition Services (FNS):
 - Initial application and recertification interviews **expired on April 1, 2024**
 - Quality control face to face interviews September 30th, 2024
 - Able Bodied Adults Without Dependents – CA waiver extended through October 31, 2024
 - This is a two-year waiver based on 36 months of unemployment data from the Bureau of Labor Statistics from the period of August 2019 – July 2022
 - Reinstatement waiver extended from July 1, 2022 through June 30, 2027



CalFresh Overview

Additional Updates

- New EBT phone application, ebtEDGE, launched on November 10th
- The app helps facilitate self-service and includes security features:
 - Biometric access
 - Freeze & unfreeze card
 - Block transactions
 - Card replacement
 - Change pin



CalFresh Awareness

May is CalFresh Awareness Month!

- Self-Sufficiency Services (SSS) will be conducting a CalFresh awareness outreach campaign across the county throughout the month of May
- Multiple enrollment assistance events including events with the Live Well Mobile Office are scheduled countywide, geared toward vulnerable populations and the general public
- Weekly Facebook and X (Twitter) messaging
- Eligibility News (internal staff) messaging



CalFresh Awareness

May is CalFresh Awareness Month!

- Additional reminder memo issued to staff
- County News Center Press Release issued on May 2nd
- CalFresh awareness month Interactive Voice Response (IVR) message for Access (call center) customers
- SSS CalFresh website updated with awareness month message and link to calendar of events





MENU ▾

PROGRAMS

ALL SERVICES A-Z

FACILITIES

ADVISORY BOARDS

CONTACT US

CalFresh



Select Language ▾

Powered by Google Translate

May is CalFresh Awareness Month



May is CalFresh Awareness Month in California and the San Diego County Health and Human Services Agency along with its community partners will be at several community events where people can receive free screenings and application assistance for CalFresh. Please join us at one of the many free events near you! Find our list of the events: [May 2024 - CalFresh Awareness Month Calendar of Events](#)

Buying healthy food doesn't have to be impossible! With a little help, a nutritious meal for you and your family can be a daily reality. CalFresh is designed to do just that, providing a supplement to your budget that allows you to buy healthier food every time you go shopping for groceries.

CalFresh is California's version of the federal food assistance program, SNAP, and has been around since 1964. The program is designed to help families and individuals increase access to fresh and healthy food, part of the County's Live Well San Diego vision for healthy, safe and thriving communities. To see if you qualify just call 2-1-1 or apply online today at [GetCalFresh.org](#) or [BenefitsCal.com](#)

Eligibility and the amount of benefits issued depend on your household size, income and certain living expenses.



LIVE WELL
SAN DIEGO



**Follow us on Twitter
and Facebook!**



Customer
Experience Survey



LIVE WELL
SAN DIEGO

HEALTH

CalFresh Awareness Month Promotes Healthy Food Program



By **Cassie N. Saunders**, County of San Diego Communications Office
May 2, 2024 | 12:56 PM

Reading Time: < 1 minute

Each May, the State of California and County of San Diego join community partners in celebrating CalFresh Awareness Month.

It is an opportunity to promote this resource to families and provide those who qualify with access to healthy, nutritious food.

Dozens of community events are scheduled throughout the month to share information about CalFresh and offer free, in-person help to eligible people and families. A full list of the free events is available online on the County's [CalFresh website](#).

“Enrollment is at a record high, so we know we have great need in our community right now,” said Rick Wanne, director of County Self-Sufficiency Services. “Our priority is to make sure everyone eligible signs up to receive this nutritious benefit.”

CalFresh is California's federal food assistance program, the state's version of the U.S. Department of Agriculture's Supplemental Nutrition Assistance Program. It is designed to increase access to fresh and healthy food. The program also aligns with the County's Live Well San Diego commitment to healthy, safe, and thriving communities.

Over the past decade CalFresh enrollment has increased by 68 percent. As of April 1, 2024, it was serving 396,964 San Diegans. This is up 5.6 percent from last year.

People can find out if they qualify for CalFresh anytime by calling call 2-1-1 or applying online at [GetCalFresh.org](#) or [BenefitsCal](#).

CalFresh benefits are distributed through Electronic Benefits Transfer (EBT) cards. For a list of authorized retailers that accept the Electronic Benefits Transfer (EBT) cards, visit [fns.usda.gov](#).

Related:

[CalFresh](#)

[EBT card](#)

[SNAP](#)



Cassie N. Saunders is a communications specialist with the County of San Diego Communications Office.
[Contact](#)



MAY 2024 CALFRESH AWARENESS MONTH

EVENT	DATE/TIME	TARGET POPULATION	ADDRESS/DESCRIPTION	Notes
Crawford Community Connection - Crawford High School	Every Wednesday 8:00am-4:00pm	Parents & Students	Crawford Senior High School 4191 Colts Way, San Diego 92115	Enrollment Assistance
Lincoln High School Mental Health Day	Wednesday 05/01/24 12:15pm- 2:30pm	Parents & Students	Lincoln Senior High School 4777 Imperial Ave San Diego, CA 92113	Enrollment Assistance with the Mobile Office
Chula Vista Community Collaborative Fair Winds	First & Last Wednesday 8:00am-4:00pm	Parents & Students	Loma Verde Elementary School 1424 Loma Lane, Chula Vista 91911	Enrollment Assistance
El Cajon Valley Community Center (ECV) High	Every Thursday 8:00am-12:00pm	Parents & Students	El Cajon Valley High School 1035 East Madison Ave, El Cajon 92021	Enrollment Assistance
South Bay Community Services (SBCS)	Every Thursday 8:00am-4:00pm	Parents & Students	Castle Park Middle School 160 Quintard Street, Chula Vista 91911	Enrollment Assistance



MAY 2024 CALFRESH AWARENESS MONTH

South Bay Unified - Nicoloff Elementary	Every Thursday 8:00am-4:00pm	Parents & Students	Nicoloff Elementary School 1777 Howard Avenue, San Diego 92173	Enrollment Assistance
DocuReady Resource Fair	Thursday 05/02/24 10:00am-2:00pm	Open to the Public	CARE Community Center 12 North Euclid Avenue National City, CA 91950	Enrollment Assistance with Mobile Office
Live Well SWC	Thursday 05/02/24 11:00am-2:00pm	Students	Southwestern College 900 Otay Lakes Rd. Chula Vista, CA 91910	Enrollment Assistance
Health Resource Fair/Apprenticeship Fair	Saturday 5/04/24 10:00am-2:00pm	Open to the Public	Joe & Vi Jacobs Center 404 Euclid Ave. San Diego, CA 92114	Enrollment Assistance with the Mobile Office
OB Loaves & Fishes	Monday 05/13/2024 9:30am-11:00am	Open to the Public	Loaves & Fishes Food Pantry 1984 Sunset Cliffs Blvd, San Diego, 92107	Enrollment Assistance with the Mobile Office
City of Oceanside - Interfaith/Crown Heights Community Resource	Every other Monday 8:00am-4:00pm	Open to the Public	Crown Heights Community Resource Center 1210 Division Street, Oceanside 92054	Enrollment Assistance



MAY 2024 CALFRESH AWARENESS MONTH

SD Food Bank - Mountain View Community	Tuesday 5/7/2024 8:30am-11:00am	Open to the Public	Mountain View Community Center 641 Boundary St San Diego, CA 92113	Enrollment Assistance
Chula Vista Community Collaborative - Beacon (Vista Square)	Tuesday 5/7/2024 8:00am-4:00pm	Parents & Students	Vista Square Elementary School 540 G Street, Chula Vista 91910	Enrollment Assistance
San Diego State University	Every Tuesday/Thursday 9:00am-3:00pm	Students	SDSU Student Health Services Calpulli Building, 5700 Hardy Ave. San Diego, 92115	Enrollment Assistance
Southwestern College	Every Tuesday/Wednesday 9:00am-3:00pm	Students	Southwestern College (SWC) 900 Otay Lakes Rd, Chula Vista, 91910	Enrollment Assistance
Cal State San Marcos	Every Tuesday 10:00am-3:00pm	Students	Cal State University San Marcos 333 S. Twin Oaks Rd, San Marcos 92096	Enrollment Assistance
La Mesa-Spring Valley School District	Every Tuesday 8:00am-4:00pm	Parents & Students	La Mesa-Spring Valley School District 4750 Date Ave, La Mesa, CA 91942	Enrollment Assistance



MAY 2024 CALFRESH AWARENESS MONTH

Chula Vista Community Collaborative - Open Door (Palomar High)	Wednesday 5/8/2024 8:00am-4:00pm	Parents & Students	Palomar High School 480 Palomar Street, Chula Vista 91911	Enrollment Assistance
City of Oceanside - Libby Lake Resource Center	Wednesday 5/8/2024 8:00am-4:00pm	Open to the Public	Libby Lake Community Center 4700 North River Road, Oceanside 92057	Enrollment Assistance
Linda Vista Farmer's Market	Thursday 05/09/24 2:00pm-7:00pm	Open to the Public	Rite Aid Parking Lot 6939 Linda Vista Road. San Diego, CA 92111	Enrollment Assistance with the Mobile Office
Office of Military Veterans Affairs	Thursday 05/09/24 10:00am-3:00pm	Veterans	Valley Center Public Library 29200 Cole Grad Road Valley Center, CA 92082	Enrollment Assistance with the Mobile Office
CalFresh Application Event	Monday 05/13/24 11:00am-2:00pm	Students	San Diego City College 1313 Park Blvd. San Diego, CA 92101	Enrollment Assistance with the Mobile Office



MAY 2024 CALFRESH AWARENESS MONTH

SD Food Bank - St. Mark's Church	Tuesday 5/14/2024 9:30am-11:00am	Open to the Public	St. Mark's Lutheran Church 580 Hilltop Dr Chula Vista 91910	Enrollment Assistance
Chula Vista Community Collaborative - New Direction (Rice Elementary)	Tuesday 5/14/2024 8:00am-4:00pm	Parents & Students	Rice Elementary School 348 L Street, Chula Vista 91911	Enrollment Assistance
Interfaith Oceanside	Tuesday 05/14/2024 05/28/2024 8:00am-4:00pm	Open to the Public	Chavez Resource Center 605 San Diego Street, Oceanside 92054	Enrollment Assistance
MiraCosta College	Wednesday 05/15/24 12:30pm-2:30pm	Students	MiraCosta College 1831 Mission Ave. Oceanside, CA 92054	Enrollment Assistance with the Mobile Office



MAY 2024 CALFRESH AWARENESS MONTH

Feeding San Diego – Fallbrook	Thursday 5/16/2024 9:00am-12:00pm	Open to the Public	Fallbrook Food Pantry 140 Bradon Rd, Fallbrook, 92028	Enrollment Assistance
Garden Villas Resource Fair	Thursday 05/16/24 11:00am-2:30pm	Older Adults	Garden Villas Apartments 1260 3 rd Ave. Chula Vista, CA 91911	Enrollment Assistance with the Mobile Office
Third Avenue Charitable Organization)	Friday 5/17/2024 9:00am-11:00am	Open to the Public	First Lutheran Church 1420 Third Ave, San Diego, CA 92101	Enrollment Assistance
Imperial Beach Senior Resource Fair	Saturday 05/18/24 9:00am-4:00pm	Older Adults	Imperial Beach Senior Center 1075 8 th St. Imperial Beach, CA 91932	Enrollment Assistance with the Mobile Office
We Care Health Fair	Saturday 05/18/24 11:00am-3:00pm	Parents & Students	Jeremy Henwood Memorial Park 4455 Wightman Park San Diego, CA 92105	Enrollment Assistance with the Mobile Office
Pathways Family Resource Fair	Thursday 05/23/24 4:00pm-6:00pm	Parents & Students	Julian Jr. High School 1704 Cape Horn Ave Julian, CA 92036	Enrollment Assistance with the Mobile Office



MAY 2024 CALFRESH AWARENESS MONTH

San Diego Food Bank - MAAC	Friday 5/24/2024 8:30am-2:30pm	Older Adults	MAAC Project 1355 3rd Ave, Chula Vista, 91911	Enrollment Assistance with the Mobile Office
City of Oceanside - John Landes Recreation Center	Friday 5/24/2024 8:00am-4:00pm	Open to the Public	John Landes Community Center 2855 Cedar Road, Oceanside 92056	Enrollment Assistance
Chula Vista Community Collaborative - Rayo de Esperanza (Otay Elementary)	Tuesday 5/28/2024 8:00am-4:00pm	Parents & Students	Otay Elementary School 1653 Albany Avenue, Chula Vista 91911	Enrollment Assistance
College and Career Fair	Wednesday 05/29/24 5:00pm-7:00pm	Parents & Students	Tierra del Sol Middle School 9611 Petite Lane, Lakeside, CA 92040	Enrollment Assistance with the Mobile Office
Office of Millitary Veterans Affairs	Thursday 05/30/24 10:00am-3:00pm	Veterans	Coronado Public Library 640 Orange Avenue Coronado, CA 92118	Enrollment Assistance with the Mobile Office

Medi-Cal Overview

PHE Unwinding Waivers

- Stable income waiver – eliminates the need to verify stable income sources during renewal (Social Security, retirement, disability, etc.)
- Zero income waiver – redetermination can be completed when no income information is available/verified so long as customer is reporting zero income and no income inconsistencies are flagged on the case
- 100% Federal Poverty Level (FPL) income waiver – redetermination can be completed without verification if income is below 100% FPL and no income inconsistencies are flagged on the case



MONTHLY UPDATES





ELIGIBILITY SERVICES BY THE NUMBERS...

May 2024 (Data Month: April 2024)

PARTICIPANTS

- **CalFresh:** 396,472 recipients, up 5.91% from last year.
 - 129,977 child recipients (0-18), up 3.05% from last year.
 - 95,573 senior recipients (60+), up 10.43% from last year.
- **CalWORKs:** 50,769 recipients, up 8.43% from last year.
 - 36,627 child recipients (0-18), up 10.85% from last year.
 - Welfare-to-Work: 14,505 participants, up 9.65% from last year.
- **CMS:** 14 CMS recipients, up 100% from last year.
- **General Relief:** 5,362 recipients, up 30.84% from last year.
- **Medi-Cal:** 975,613 recipients, down 6.39% from last year.
 - 324,491 child recipients (0-18), down 3.57% from last year.
 - 18,226 Medi-Cal Expansion Over 50 Years.

Program	Cases	Recipients	% Change in Recipients		Unduplicated Number of Recipients (April 2023–April 2024)
			Previous Month	Previous Year	
CalFresh	235,347	396,472	-0.12%	5.91%	537,445
CalWORKs	17,609	50,769	-0.11%	8.34%	70,330
CMS	14	14	75.00%	100.00%	41
General Relief	5,345	5,362	5.99%	30.84%	14,087
Medi-Cal	553,975	975,613	-0.39%	-6.39%	1,133,169
Total	812,290	1,428,230	-0.28%	-2.68%	1,242,637**

*Recipients include 376,909 under ACA Medicaid Coverage Expansion.

The number of **unduplicated recipients for **all** programs.

PROCESSING

Applications Registered		
Program	April 2024	FYTD
CalFresh	19,652	209,566
CalWORKs	2,633	26,386
CMS	29	339
General Relief	3,775	35,960
Medi-Cal	13,971	133,720
Total	40,060	405,971

Renewals Generated		
Program	April 2024	FYTD
CalFresh	9,891	105,872
CalWORKs	1,067	13,811
CMS	0	22
General Relief	103	1,091
Medi-Cal	50,513	509,972
Total	61,574	630,768

Periodic Reports Generated		
Program	April 2024	FYTD
CalFresh	15,757	146,519
CalWORKs	1,677	14,429
General Relief	0	5
Medi-Cal	34	240
Total	17,468	161,193

Documents Imaged	
April 2024	FYTD
310,261	3,515,738

Tasks Created	
April 2024	FYTD
518,916	5,668,861

ACCESS CUSTOMER SERVICE CENTER

Customer Service				
Month	April 2023	April 2024	Change	FYTD
Total Calls	158,906	230,019	71,113	2,606,973
Abandoned	4,618	5,080	462	188,065
Average Wait Time	2:38	1:12	-1:26	3:54

Community Based Organization (CBO)				
Month	April 2023	April 2024	Change	FYTD
Total Calls	5,328	6,656	1,328	65,431
Abandoned	155	120	-35	2,270
Average Wait Time	2:47	2:18	-0:29	4:08

Emails Received	
April 2024	FYTD
2,511	24,434

FAMILY RESOURCE CENTER VISITS

Month	April 2023	April 2024	Change	FYTD
Total Tickets Issued	35,093	48,127	27%	485,492
Average Wait Time (min.)	(*)	(*)	N/A	

* Due to COVID-19 Waivers, Avg time is not available for April 2024

Processing Timeliness Applications, Periodic Reports, and Renewals

CalFresh

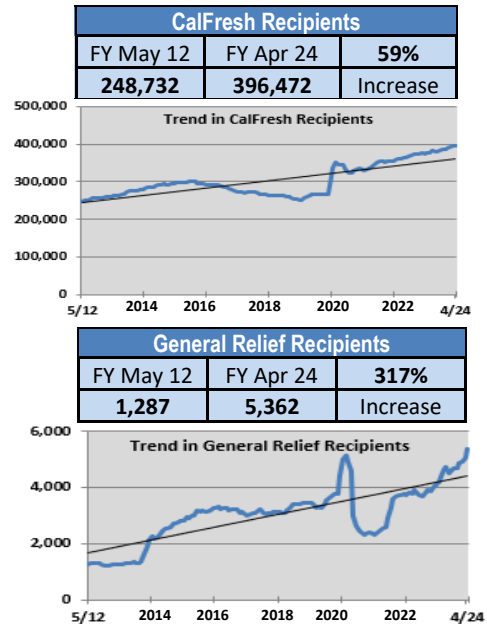
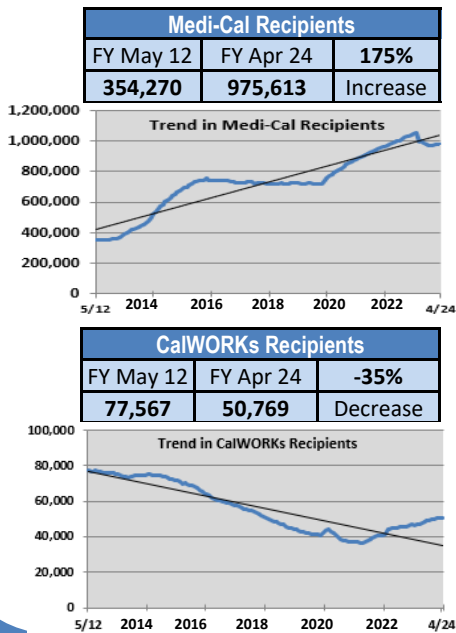
- Regular Applications: State required days to disposition = 30 Days
 - San Diego = 18 Days
- Expedited Applications: State required days to disposition = 3 Days
 - San Diego = 2 Days
- Semi-Annual Reporting Timeliness = 95%
- Annual Renewal Timeliness = 94%

CalWORKs

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 17 Days
- Immediate Need: State required days to disposition = 1 Day
 - San Diego = 1 Days
- Semi-Annual Reporting Timeliness = 97%
- Annual Renewal Timeliness = 93%

Medi-Cal

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 29 Days
- Annual Renewal Timeliness = 88%



Office of Military and Veterans Affairs (OMVA) Data Tracker *

OMVA Service Delivery	April 2024	FYTD
Calls Received	3,832	26,376
Calls Received- Average Wait Times	2:41	1:30
In-Person Customer Visits	2,211	14,265
Driver's License Applications	75	1,027
License Plate Applications	691	4,824
College Fee Waiver Applications	560	1,946
VA Claim Appointments Made	173	1,594
VA Claim Appointments Wait Time (Days)	15	11
Community Events	17	101
Contacts Made at Community Events	844	4,585

* New data metrics as of 10/2023

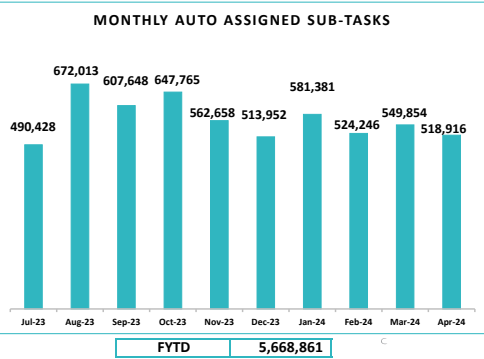
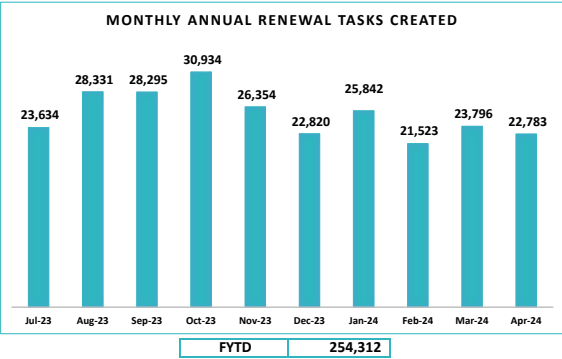
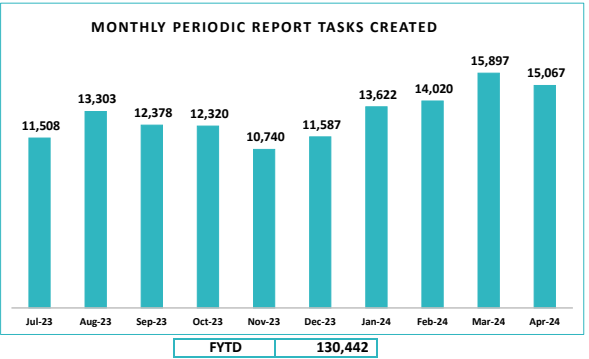
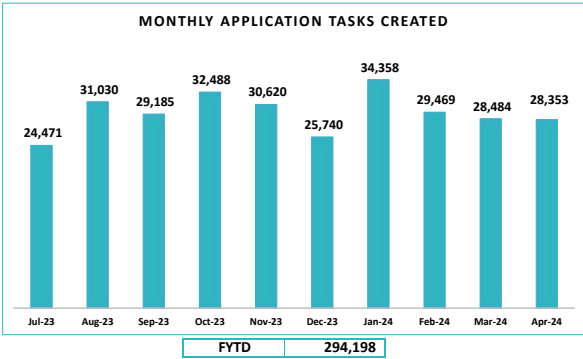
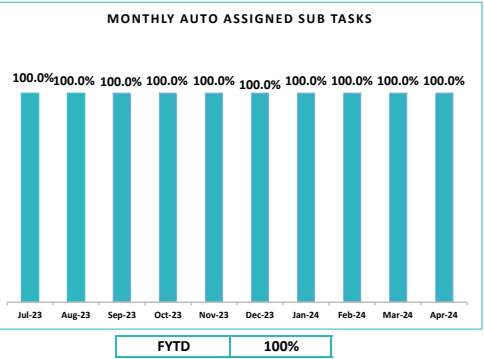
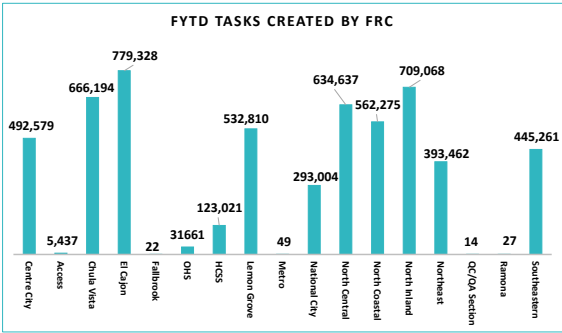
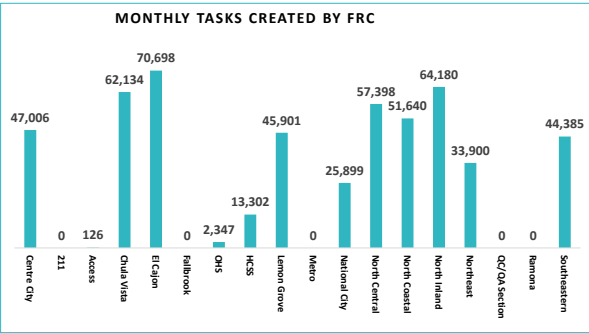
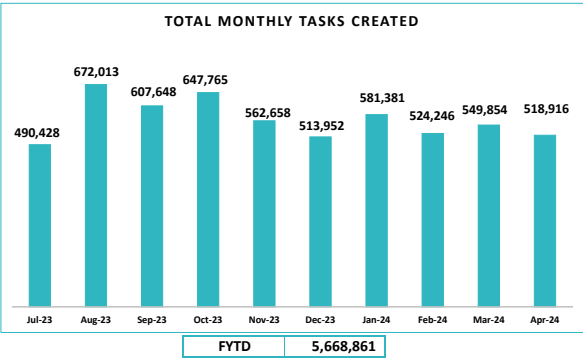


Monthly Self-Sufficiency Services Performance Dashboard (FY 23/24)

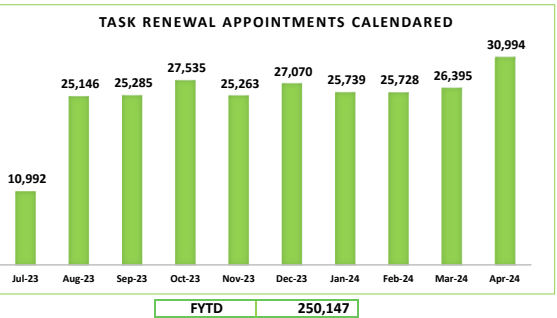
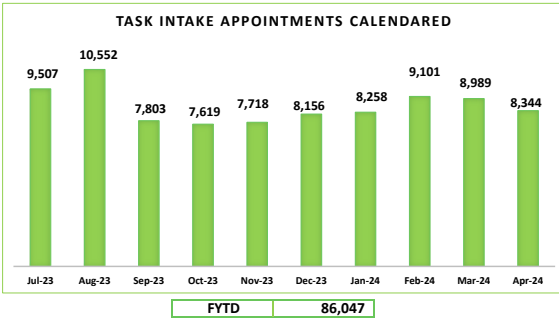
San Diego County

Data Month : April 2024

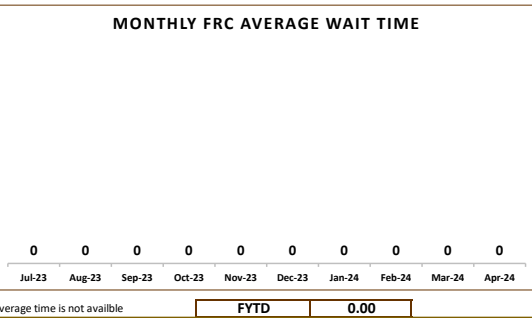
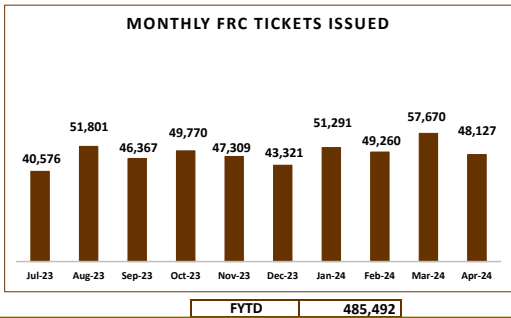
CalSAWS Tasks Created



MONTHLY CALSAWS CALENDARED APPOINTMENTS

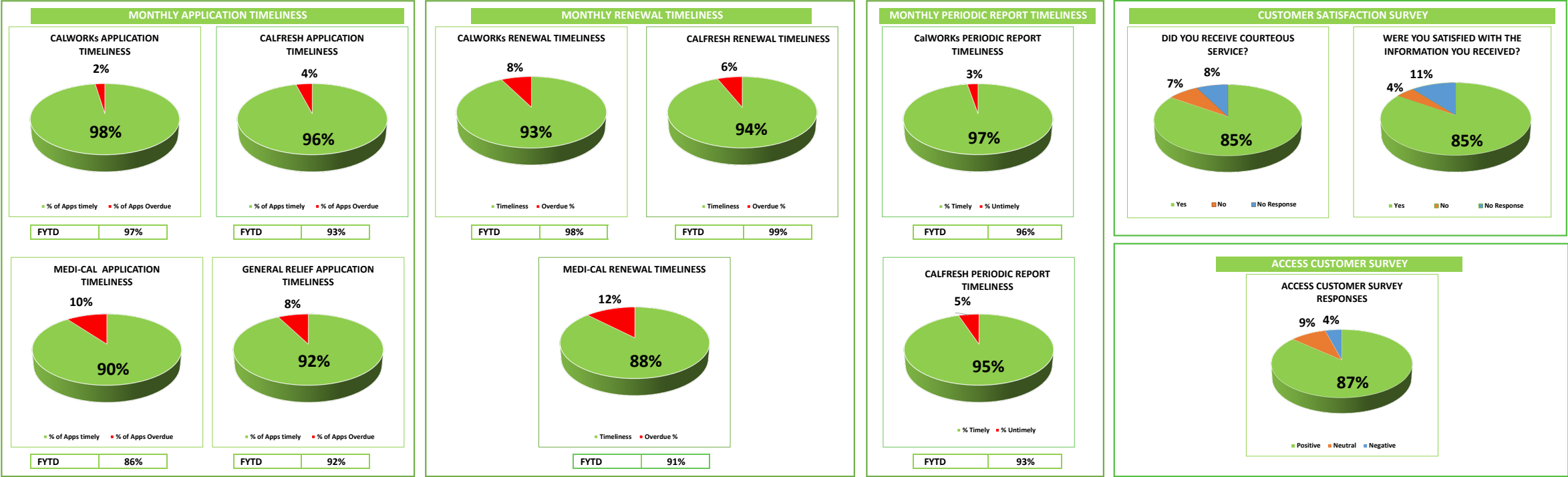


LOBBY MANAGEMENT



*Average time is not available

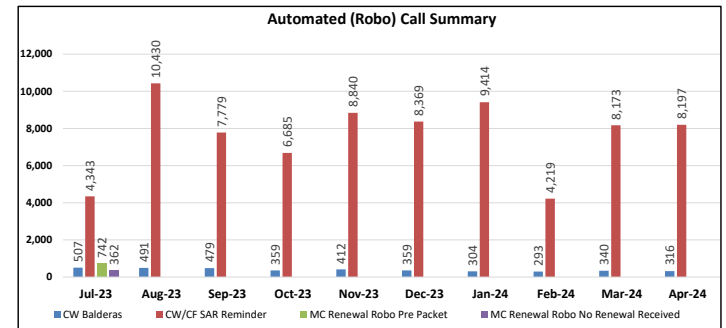
CASE PROCESSING PERFORMANCE (CALSAWS)



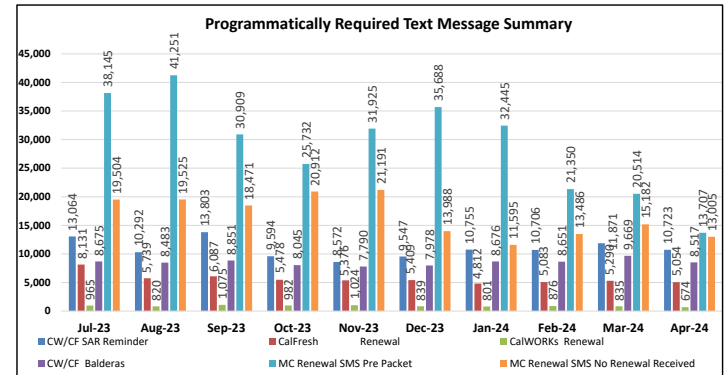


Monthly Robo-Calls & Text Messaging Report FY 2023/2024

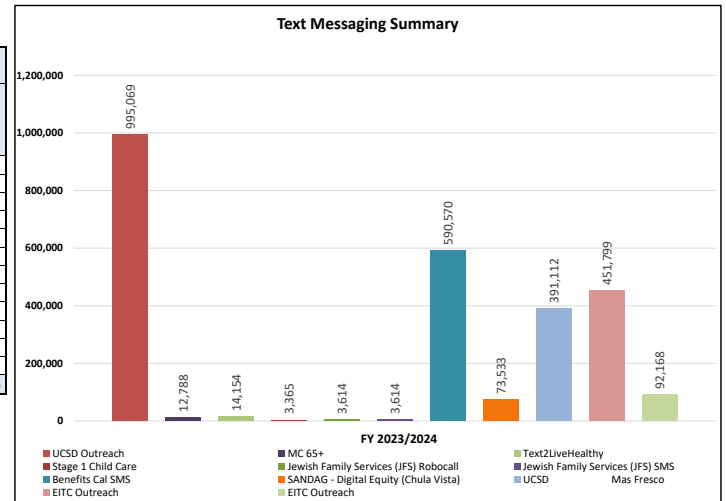
Automated (Robo) Call Summary	Program				
Month	CW/CF SAR Reminder	CW Balderas	MC Renewal Robo Pre Packet	MC Renewal Robo No Renewal Received	Grand Total
July 2023	4,343	507	742	362	5,954
August 2023	10,430	491			10,921
September 2023	7,779	479			8,258
October 2023	6,685	359			7,044
November 2023	8,840	412			9,252
December 2023	8,369	359			8,728
January 2024	9,414	304			9,718
February 2024	4,219	293			4,512
March 2024	8,173	340			8,513
April 2024	8,197	316			8,513
May 2024					
June 2024					
Grand Total	76,449	3,860	742	362	81,413



Text Messaging Summary	Program						
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Grand Total
July 2023	13,064	8,675	8,131	965	38,145	19,504	88,484
August 2023	10,292	8,483	5,739	820	41,251	19,525	86,110
September 2023	13,803	8,851	6,087	1,075	30,909	18,471	79,196
October 2023	9,594	8,045	5,478	982	25,732	20,912	70,743
November 2023	8,572	7,790	5,376	1,024	31,925	21,191	75,878
December 2023	9,547	7,978	5,409	839	35,688	13,988	73,449
January 2024	10,755	8,676	4,812	801	32,445	11,595	69,084
February 2024	10,706	8,651	5,083	876	21,350	13,486	60,152
March 2024	11,871	9,669	5,290	835	20,514	15,182	63,361
April 2024	10,723	8,517	5,054	674	13,707	13,005	51,680
May 2024							
June 2024							
Grand Total	108,927	85,335	56,459	8,891	291,666	166,859	718,137



Text Messaging Summary	Special Campaign											
Month	UCSD Outreach	MC 65+	Text2LiveHealthy	Stage 1 Child Care	Jewish Family Services (JFS) Robocall	Jewish Family Services (JFS) SMS	Benefits Cal SMS	SANDAG - Digital Equity (Chula Vista)	UCSD Mas Fresco	CalFresh Hot Foods	EITC Outreach	Grand Total
July 2023	196,100	1,375	6,398	1,666								205,539
August 2023	191,165	1,320	7,756		785	785						201,811
September 2023	204,036	1,344			651	651	590,570					797,252
October 2023	203,476	1,341			570	570		73,533				279,490
November 2023	200,292	1,227			1,591	1,591						204,701
December 2023		1,162			17	17			391,112			392,308
January 2024		1,223										1,223
February 2024		1,264										1,264
March 2024		1,249		1,645						451,799	92,168	546,861
April 2024		1,283		54								1,337
May 2024												
June 2024												
Grand Total	995,069	12,788	14,154	3,365	3,614	3,614	590,570	73,533	391,112	451,799	92,168	2,631,786



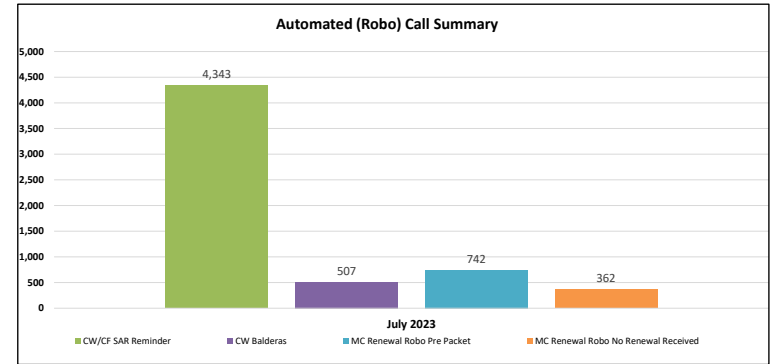
*Note: Robo Calls have been temporarily suspended in all circumstances except for CalWORKS and CalFresh Balderas call notifications.
In lieu of this, all former Robo Call recipients were reprogrammed to receive text message notifications to alert them of any upcoming case actions.

*Note: PR Text Message Summary methodology updated to count CW/CF Household once.
These household's are sent one text message. CW/CF households are included in CW Text Message Count.

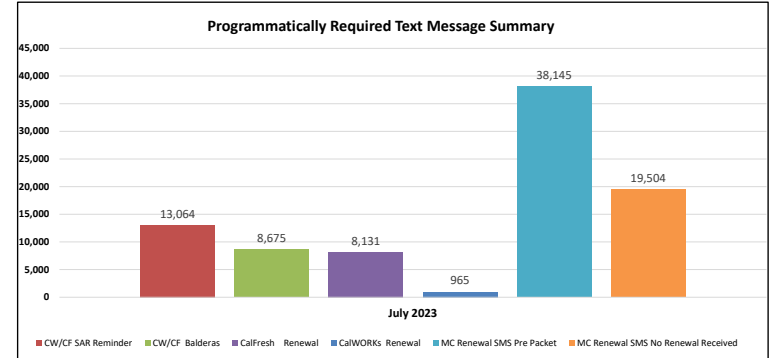
Effective 12/2020, Access is no longer doing the Monthly Consent Text Messaging RRR Campaign, nor mailing CF Packets.

July 2023

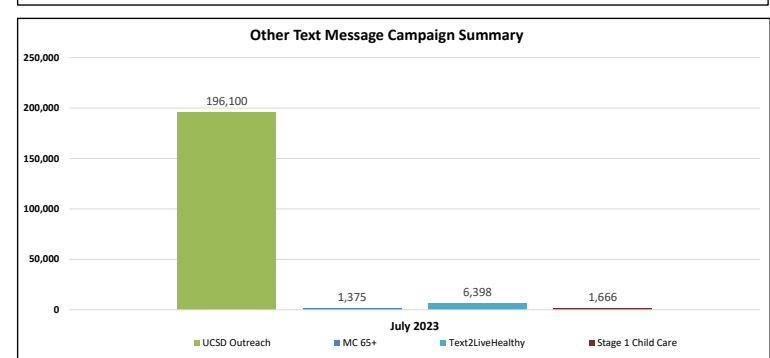
Automated (Robo) Call Summary	Program				
Month	CW/CF SAR Reminder	CW Balderas	MC Renewal Robo Pre Packet	MC Renewal Robo No Renewal Received	Grand Total
July 2023	4,343	507	742	362	5,954
Grand Total	4,343	507	742	362	5,954



Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
July 2023	13,064	8,675	8,131	965	38,145	19,504	205,539	294,023
Grand Total	13,064	8,675	8,131	965	38,145	19,504	205,539	294,023

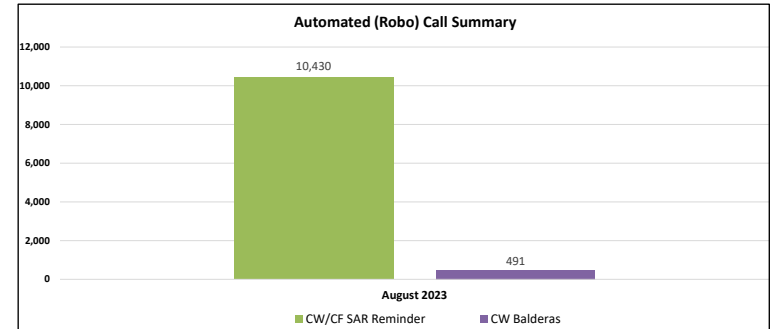


Text Messaging Summary	Special Campaign				
Month	UCSD Outreach	MC 65+	Text2LiveHealthy	Stage 1 Child Care	Grand Total
July 2023	196,100	1,375	6,398	1,666	205,539
Grand Total	196,100	1,375	6,398	1,666	205,539

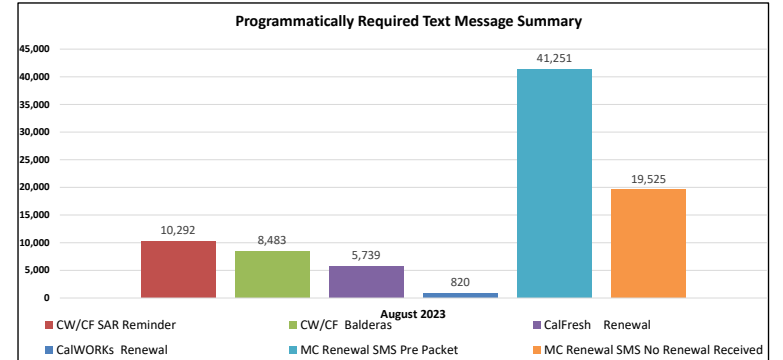


August 2023

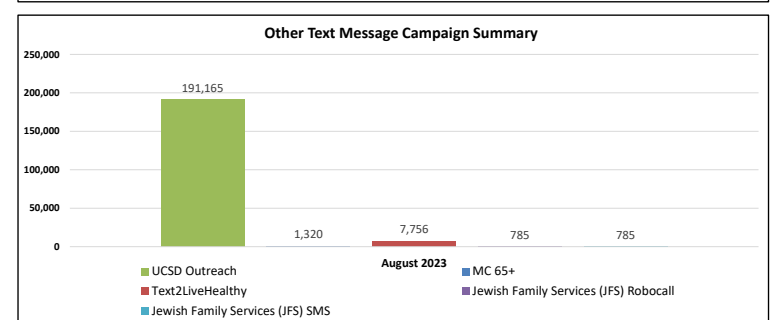
Automated (Robo) Call Summary	Program		
Month	CW/CF SAR Reminder	CW Balderas	Grand Total
August 2023	10,430	491	10,921
Grand Total	10,430	491	10,921



Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
August 2023	10,292	8,483	5,739	820	41,251	19,525	201,811	287,921
Grand Total	10,292	8,483	5,739	820	41,251	19,525	201,811	287,921



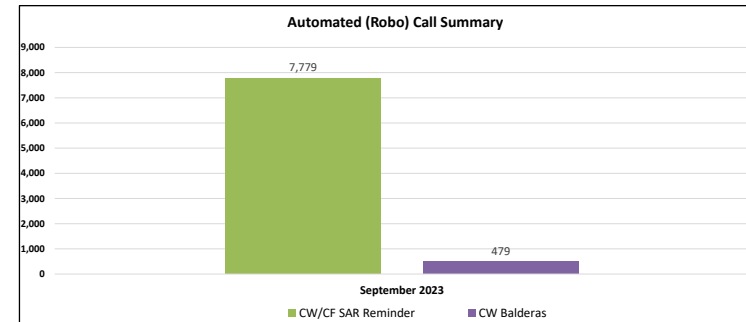
Text Messaging Summary	Special Campaign					
Month	UCSD Outreach	MC 65+	Text2LiveHealthy	Jewish Family Services (JFS) Robocall	Jewish Family Services (JFS) SMS	Grand Total
August 2023	191,165	1,320	7,756	785	785	201,811
Grand Total	191,165	1,320	7,756	785	785	201,811



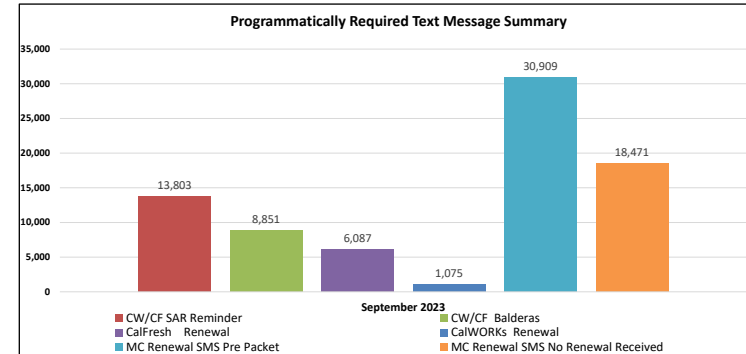
Report Data Month: 08/2023
 Report Run Date: 0/01/2024

September 2023

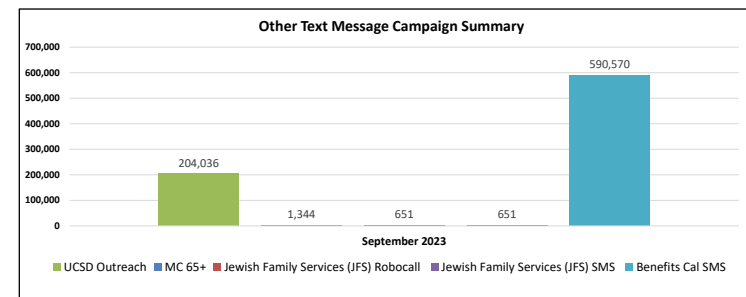
Automated (Robo) Call Summary	Program		
Month	CW/CF SAR Reminder	CW Balderas	Grand Total
September 2023	7,779	479	8,258
Grand Total	7,779	479	8,258



Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
September 2023	13,803	8,851	6,087	1,075	30,909	18,471	797,252	876,448
Grand Total	13,803	8,851	6,087	1,075	30,909	18,471	797,252	876,448



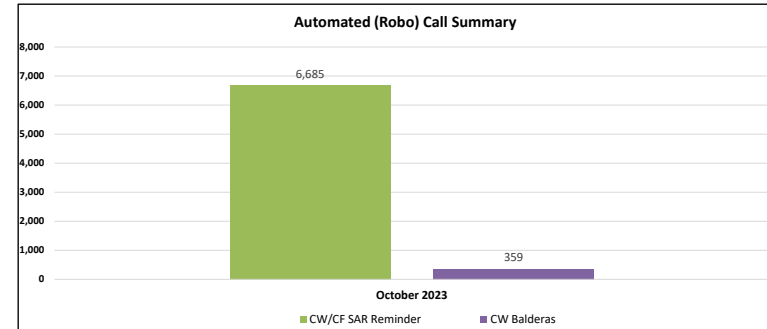
Text Messaging Summary	Special Campaign					
Month	UCSD Outreach	MC 65+	Jewish Family Services (JFS) Robocall	Jewish Family Services (JFS) SMS	Benefits Cal SMS	Grand Total
September 2023	204,036	1,344	651	651	590,570	797,252
Grand Total	204,036	1,344	651	651	590,570	797,252



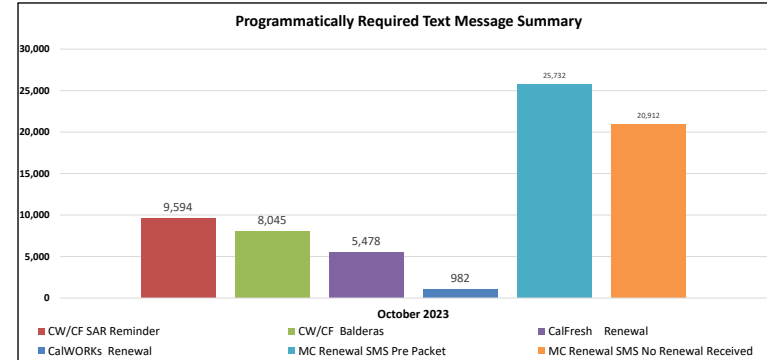
Report Data Month: 09/2023
 Report Run Date: 0/01/2024

October 2023

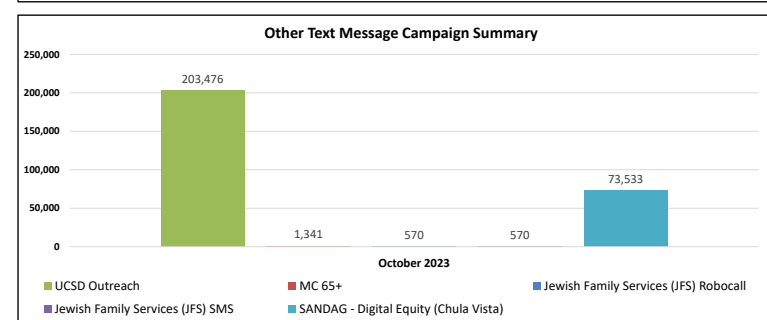
Automated (Robo) Call Summary	Program		
Month	CW/CF SAR Reminder	CW Balderas	Grand Total
October 2023	6,685	359	7,044
Grand Total	6,685	359	7,044



Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
October 2023	9,594	8,045	5,478	982	25,732	20,912	279,490	350,233
Grand Total	9,594	8,045	5,478	982	25,732	20,912	279,490	350,233



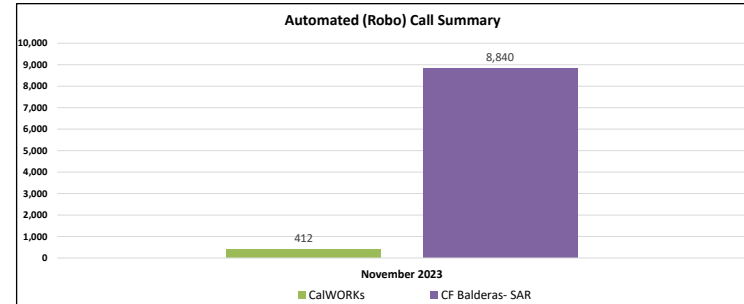
Text Messaging Summary	Special Campaign					
Month	UCSD Outreach	MC 65+	Jewish Family Services (JFS) Robocall	Jewish Family Services (JFS) SMS	SANDAG - Digital Equity (Chula Vista)	Grand Total
October 2023	203,476	1,341	570	570	73,533	279,490
Grand Total	203,476	1,341	570	570	73,533	279,490



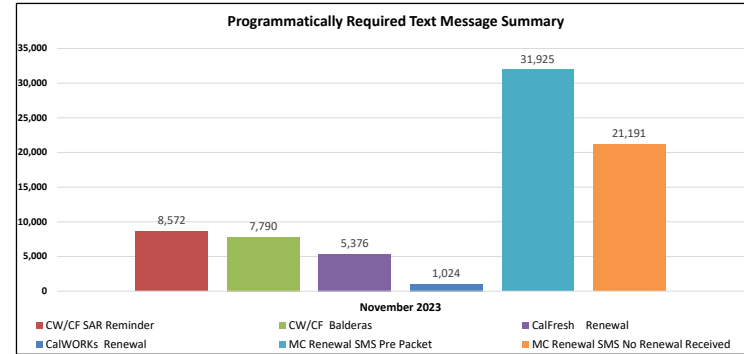
Report Data Month: 10/2023
 Report Run Date: 0/01/2024

November 2023

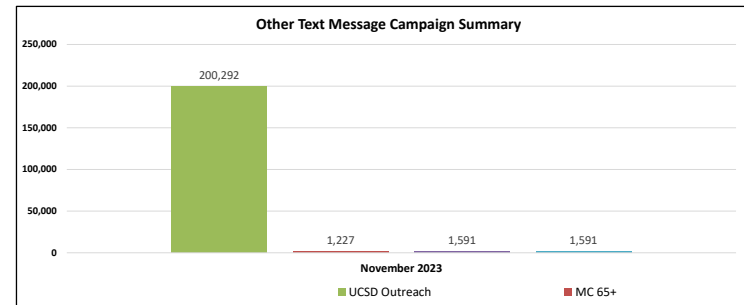
Automated (Robo) Call Summary	Program		
Month	CalWORKs	CF Balderas- SAR	Grand Total
November 2023	412	8,840	9,252
Grand Total	412	8,840	9,252



Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
November 2023	8,572	7,790	5,376	1,024	31,925	21,191	204,701	280,579
Grand Total	8,572	7,790	5,376	1,024	31,925	21,191	204,701	280,579



Text Messaging Summary	Special Campaign				
Month	UCSD Outreach	MC 65+	Jewish Family Services (JFS) Robocall	Jewish Family Services (JFS) SMS	Grand Total
November 2023	200,292	1,227	1,591	1,591	204,701
Grand Total	200,292	1,227	1,591	1,591	204,701

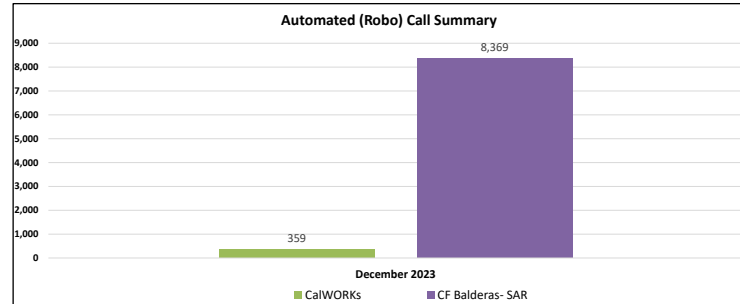


Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

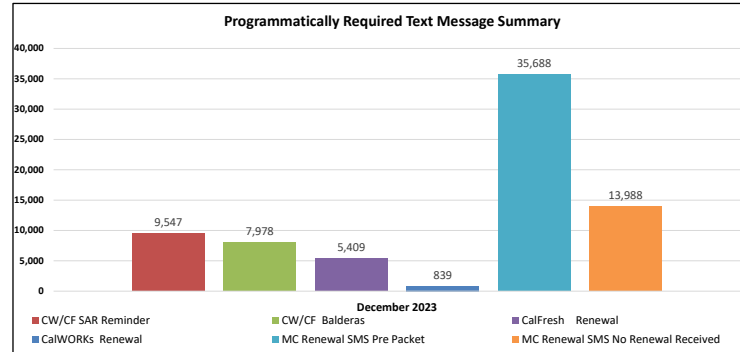
Report Data Month: 11/2023
Report Run Date: 0/01/2024

December 2023

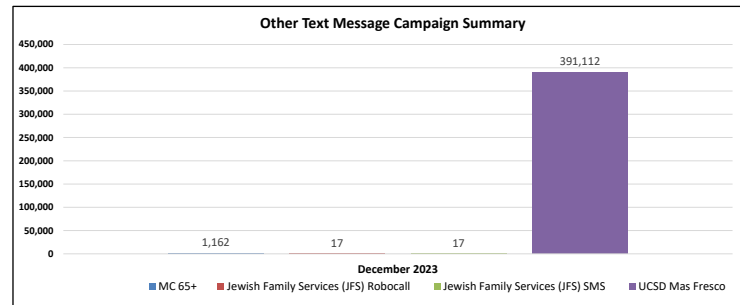
Automated (Robo) Call Summary	Program		
Month	CalWORKs	CF Balderas- SAR	Grand Total
December 2023	359	8,369	8,728
Grand Total	359	8,369	8,728



Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
December 2023	9,547	7,978	5,409	839	35,688	13,988	392,308	465,757
Grand Total	9,547	7,978	5,409	839	35,688	13,988	392,308	465,757



Text Messaging Summary	Special Campaign				
Month	MC 65+	Jewish Family Services (JFS) Robocall	Jewish Family Services (JFS) SMS	UCSD Mas Fresco	Grand Total
December 2023	1,162	17	17	391,112	392,308
Grand Total	1,162	17	17	391,112	392,308

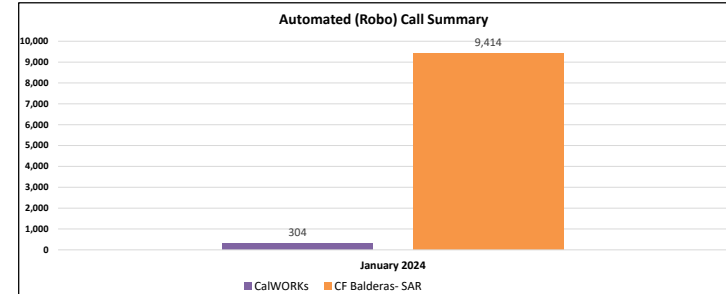


Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

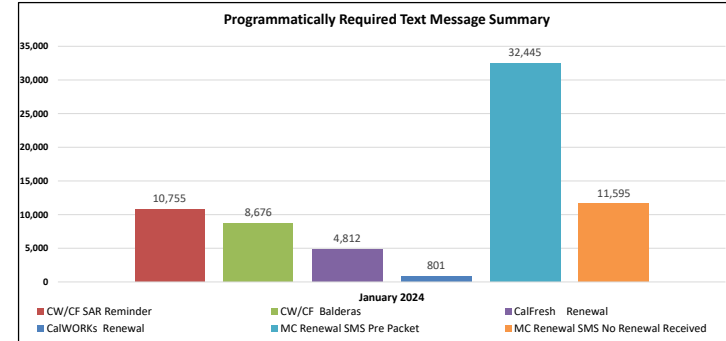
Report Data Month: 12/2023
Report Run Date: 01/01/2024

January 2024

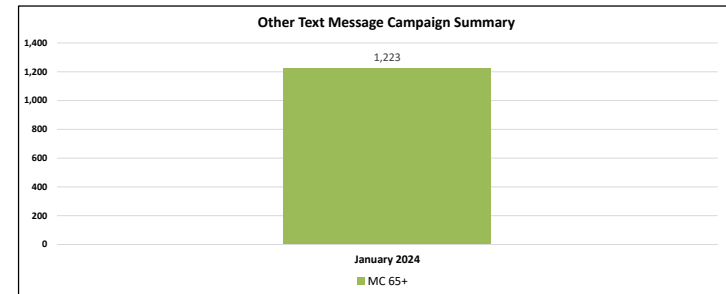
Automated (Robo) Call Summary	Program		
Month	CalWORKs	CF Balderas- SAR	Grand Total
January 2024	304	9,414	9,718
Grand Total	304	9,414	9,718



Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
January 2024	10,755	8,676	4,812	801	32,445	11,595	1,223	70,307
Grand Total	10,755	8,676	4,812	801	32,445	11,595	1,223	70,307



Text Messaging Summary	Special Campaign	
Month	MC 65+	Grand Total
January 2024	1,223	1,223
Grand Total	1,223	1,223

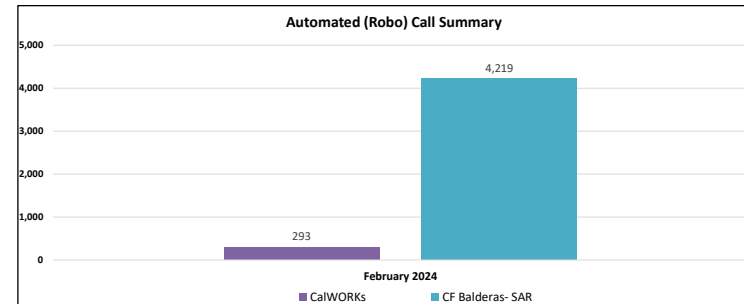


Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

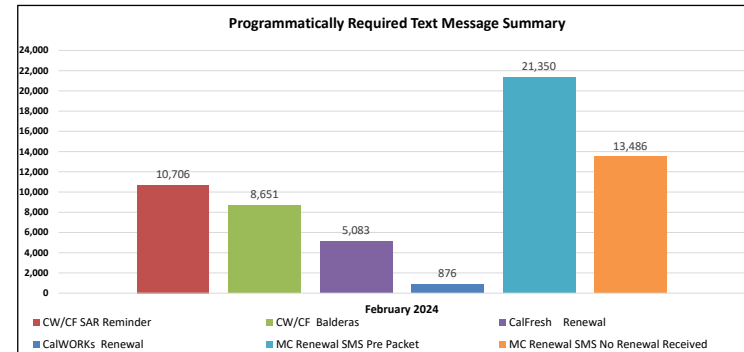
Report Data Month: 01/2024
Report Run Date: 0/01/2024

February 2024

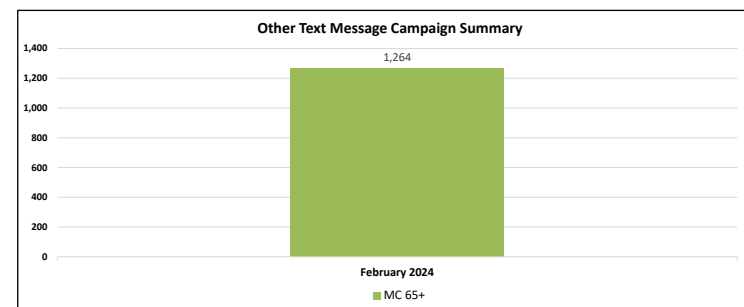
Automated (Robo) Call Summary	Program		
Month	CalWORKs	CF Balderas- SAR	Grand Total
February 2024	293	4,219	4,512
Grand Total	293	4,219	4,512



Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
February 2024	10,706	8,651	5,083	876	21,350	13,486	1,264	61,416
Grand Total	10,706	8,651	5,083	876	21,350	13,486	1,264	61,416



Text Messaging Summary	Special Campaign	
Month	MC 65+	Grand Total
February 2024	1,264	1,264
Grand Total	1,264	1,264

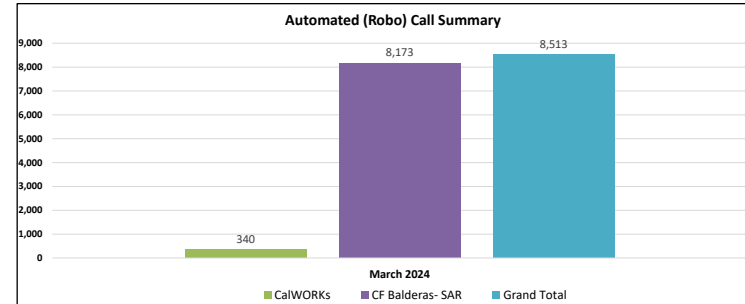


Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

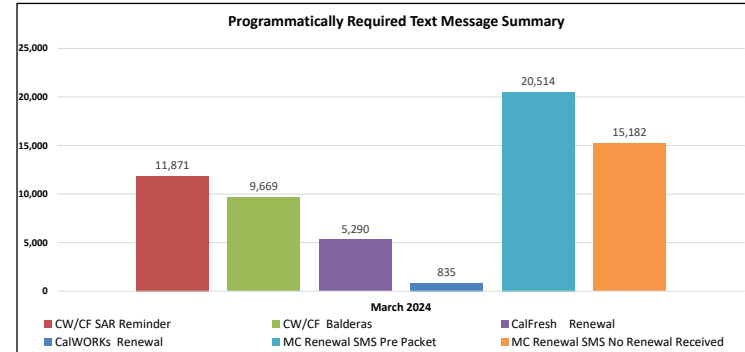
Report Data Month: 02/2024
Report Run Date: 01/01/2024

March 2024

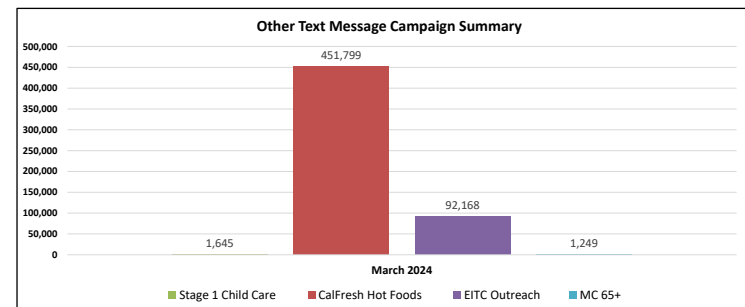
Automated (Robo) Call Summary	Program		
Month	CalWORKs	CF Balderas- SAR	Grand Total
March 2024	340	8,173	8,513
Grand Total	340	8,173	8,513



Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
March 2024	11,871	9,669	5,290	835	20,514	15,182	546,861	610,222
Grand Total	11,871	9,669	5,290	835	20,514	15,182	546,861	610,222



Text Messaging Summary	Special Campaign				
Month	Stage 1 Child Care	CalFresh Hot Foods	MC 65+	EITC Outreach	Grand Total
March 2024	1,645	451,799	1,249	92,168	546,861
Grand Total	1,645	451,799	1,249	92,168	546,861

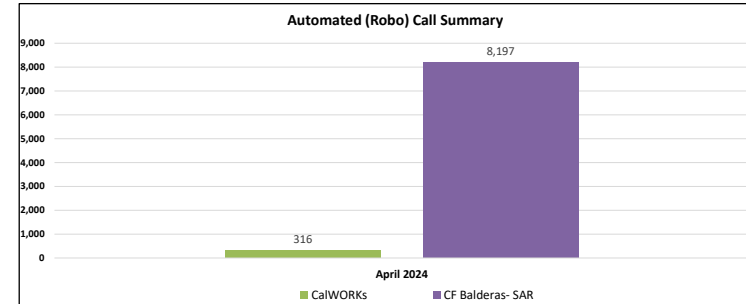


Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

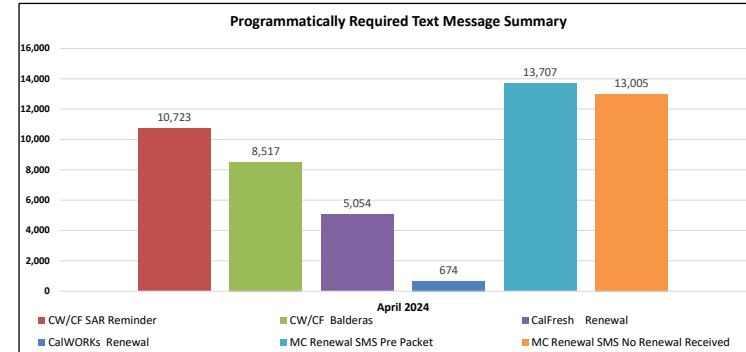
Report Data Month: 03/2024
Report Run Date: 0/01/2024

April 2024

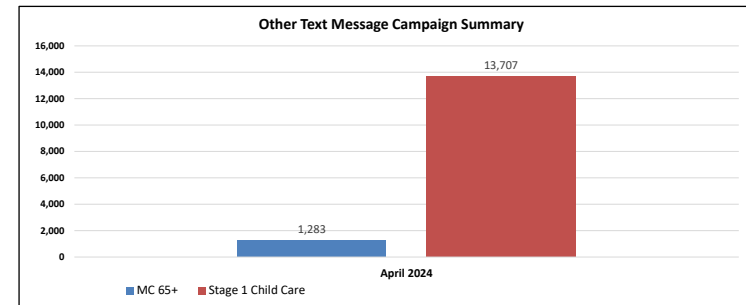
Automated (Robo) Call Summary	Program		
Month	CalWORKs	CF Balderas- SAR	Grand Total
April 2024	316	8,197	8,513
Grand Total	316	8,197	8,513



Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
April 2024	10,723	8,517	5,054	674	13,707	13,005	14,990	66,670
Grand Total	10,723	8,517	5,054	674	13,707	13,005	14,990	66,670



Text Messaging Summary	Special Campaign		
Month	MC 65+	Stage 1 Child Care	Grand Total
April 2024	1,283	13,707	14,990
Grand Total	1,283	13,707	14,990



Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

Report Data Month: 04/2024
Report Run Date: 0/01/2024



CalFresh Application Referrals by Application Status										
CBO	HCS Outstation Staff Y/N	Pending	Approved	Denied	Invalid ¹	Total				
Center for America		5,444	35,422,210	400	35,396	22,388	139,855			
211 San Diego		1,689	79	3,362	330	1,637	2,244	316	6,402	
Family Health Centers of San Diego		52	4%	63%	49%	401	30%	23,884	1,045	
La Mantra Community Health Centers		55	35	593	309	11	26%	737	200	1,136
La Jolla Health		14	38	263	479	129	24%	133	826	538
San Diego Health	Y	30	6%	257	53%	116	24%	86	18%	489
Vista Community Clinic		20	50	188	450	125	30%	81	20%	414
Shore Health	Y	22	59	107	41%	12	30%	48	1%	260
Home Start CalFresh Grant		5	2%	186	85%	18	8%	10	5%	219
Carla Familir		19	10%	72	39%	67	57%	25	14%	183
Jewish Family Service		14	30%	73	19%	33	24%	24	1%	146
Banisa Family Resource Center		9	6%	71	49%	36	25%	29	20%	145
TrueCare		13	9%	60	41%	47	32%	25	12%	149
Neighborhood Health Collaborative		7	6%	61	33%	37	32%	12	10%	137
Chula Vista Community Collaborative		5	6%	45	51%	28	31%	11	17%	89
Indian Health District Inc		1	13% </td <td>54</td> <td>64%</td> <td>14</td> <td>16%</td> <td>6</td> <td>7%</td> <td>85</td>	54	64%	14	16%	6	7%	85
2122 Medical Center	Y	3	3%	107	41%	12	30%	48	1%	260
Interfaith Community Services		3	9%	6	17%	14	10%	12	34%	35
Baby Childrens Hospital	Y	0	0	9	32%	1	39%	8	20%	28
Southern Indian Health District Inc		3	1%	18	67%	1	5%	1%	1%	26
San Suiro Health Center		3	4%	13	50%	5	19%	5	19%	26
McKaiser Institute South Bay Regional Recovery		0	17% </td <td>12</td> <td>50%</td> <td>2</td> <td>8%</td> <td>6</td> <td>25%</td> <td>20</td>	12	50%	2	8%	6	25%	20
Basadre Community Center		0	13	62%	38%	1	2%	1%	1%	21
South Bay Community Services		0	10	50%	3	15%	7	35%	20	
Bergera Health		2	11% </td <td>20</td> <td>52%</td> <td>4</td> <td>22%</td> <td>5</td> <td>28%</td> <td>19</td>	20	52%	4	22%	5	28%	19
World Relief Social		0	3	18	43%	1	6%	5	1%	23
Catholic Charities Diocese of San Diego		0	6	38% </td <td>7</td> <td>64%</td> <td>3</td> <td>19%<!--</td--><td>16</td></td>	7	64%	3	19% </td <td>16</td>	16	
Catholic Charities Diocese of San Diego - Homeless Services		0	4	23% </td <td>9</td> <td>56%<!--</td--><td>3</td><td>19%<!--</td--><td>16</td></td></td>	9	56% </td <td>3</td> <td>19%<!--</td--><td>16</td></td>	3	19% </td <td>16</td>	16	
San Diego Unified School District	Y	2	19% </td <td>10</td> <td>63%<!--</td--><td>1</td><td>6%<!--</td--><td>3</td><td>19%<!--</td--><td>16</td></td></td></td>	10	63% </td <td>1</td> <td>6%<!--</td--><td>3</td><td>19%<!--</td--><td>16</td></td></td>	1	6% </td <td>3</td> <td>19%<!--</td--><td>16</td></td>	3	19% </td <td>16</td>	16
City Medical Center		0	6	60% </td <td>1</td> <td>31%<!--</td--><td>3</td><td>1%</td><td>1%</td><td>16</td></td>	1	31% </td <td>3</td> <td>1%</td> <td>1%</td> <td>16</td>	3	1%	1%	16
Office of Paid Asian Communities		0	9	36% </td <td>6</td> <td>38%<!--</td--><td>1</td><td>6%<!--</td--><td>1%</td><td>16</td></td></td>	6	38% </td <td>1</td> <td>6%<!--</td--><td>1%</td><td>16</td></td>	1	6% </td <td>1%</td> <td>16</td>	1%	16
Community Resource Center		0	13	62%	38% </td <td>1</td> <td>2%</td> <td>1%</td> <td>1%</td> <td>21</td>	1	2%	1%	1%	21
Metron Community Ministries Inc		0	6	40% </td <td>1</td> <td>81%<!--</td--><td>6</td><td>40%<!--</td--><td>13</td></td></td>	1	81% </td <td>6</td> <td>40%<!--</td--><td>13</td></td>	6	40% </td <td>13</td>	13	
San Diego Family Care		0	2	18% </td <td>6</td> <td>55%<!--</td--><td>1</td><td>27%<!--</td--><td>11</td></td></td>	6	55% </td <td>1</td> <td>27%<!--</td--><td>11</td></td>	1	27% </td <td>11</td>	11	
San Diego Food Bank		0	5	45% </td <td>1</td> <td>45%<!--</td--><td>1</td><td>1%</td><td>1%</td><td>16</td></td>	1	45% </td <td>1</td> <td>1%</td> <td>1%</td> <td>16</td>	1	1%	1%	16
Mental Health Systems TURN - Alliana Wellness Center		2	20% </td <td>6</td> <td>60%<!--</td--><td>0</td><td>2</td><td>20%<!--</td--><td>10</td></td></td>	6	60% </td <td>0</td> <td>2</td> <td>20%<!--</td--><td>10</td></td>	0	2	20% </td <td>10</td>	10	
Volunteer Center, The Gary Center		2	20% </td <td>4</td> <td>40%<!--</td--><td>4</td><td>40%<!--</td--><td>0</td><td>0</td><td>10</td></td></td>	4	40% </td <td>4</td> <td>40%<!--</td--><td>0</td><td>0</td><td>10</td></td>	4	40% </td <td>0</td> <td>0</td> <td>10</td>	0	0	10
Small Business Association of America		0	4	50% </td <td>1</td> <td>13%<!--</td--><td>2</td><td>44%<!--</td--><td>9</td></td></td>	1	13% </td <td>2</td> <td>44%<!--</td--><td>9</td></td>	2	44% </td <td>9</td>	9	
Transfrontiers		2	22% </td <td>1</td> <td>11%<!--</td--><td>6</td><td>33%<!--</td--><td>0</td><td>0</td><td>9</td></td></td>	1	11% </td <td>6</td> <td>33%<!--</td--><td>0</td><td>0</td><td>9</td></td>	6	33% </td <td>0</td> <td>0</td> <td>9</td>	0	0	9
Meditate		2	25% </td <td>6</td> <td>30%<!--</td--><td>1</td><td>13%<!--</td--><td>1</td><td>13%<!--</td--><td>9</td></td></td></td>	6	30% </td <td>1</td> <td>13%<!--</td--><td>1</td><td>13%<!--</td--><td>9</td></td></td>	1	13% </td <td>1</td> <td>13%<!--</td--><td>9</td></td>	1	13% </td <td>9</td>	9
San Diegoans for Healthcare Coverage	Y	0	4	57% </td <td>2</td> <td>79%<!--</td--><td>1</td><td>14%<!--</td--><td>7</td></td></td>	2	79% </td <td>1</td> <td>14%<!--</td--><td>7</td></td>	1	14% </td <td>7</td>	7	
Capallina Comprehensive Treatment Center		0	4	57% </td <td>2</td> <td>79%<!--</td--><td>1</td><td>14%<!--</td--><td>7</td></td></td>	2	79% </td <td>1</td> <td>14%<!--</td--><td>7</td></td>	1	14% </td <td>7</td>	7	
Center Star Act		0	1	43% </td <td>2</td> <td>29%<!--</td--><td>2</td><td>29%<!--</td--><td>7</td></td></td>	2	29% </td <td>2</td> <td>29%<!--</td--><td>7</td></td>	2	29% </td <td>7</td>	7	
Community Research Foundation		1	14% </td <td>3</td> <td>43%<!--</td--><td>1</td><td>14%<!--</td--><td>2</td><td>29%<!--</td--><td>7</td></td></td></td>	3	43% </td <td>1</td> <td>14%<!--</td--><td>2</td><td>29%<!--</td--><td>7</td></td></td>	1	14% </td <td>2</td> <td>29%<!--</td--><td>7</td></td>	2	29% </td <td>7</td>	7
Deaf Community Services of San Diego		0	2	29% </td <td>1</td> <td>14%<!--</td--><td>4</td><td>57%<!--</td--><td>7</td></td></td>	1	14% </td <td>4</td> <td>57%<!--</td--><td>7</td></td>	4	57% </td <td>7</td>	7	
Catholic Charities San Diego		0	1	20% </td <td>1</td> <td>20%<!--</td--><td>1</td><td>20%<!--</td--><td>5</td></td></td>	1	20% </td <td>1</td> <td>20%<!--</td--><td>5</td></td>	1	20% </td <td>5</td>	5	
Records Comprehensive Treatment Center		0	1	20% </td <td>1</td> <td>20%<!--</td--><td>1</td><td>20%<!--</td--><td>5</td></td></td>	1	20% </td <td>1</td> <td>20%<!--</td--><td>5</td></td>	1	20% </td <td>5</td>	5	
Julian Pathways Inc		0	3	60% </td <td>1</td> <td>20%<!--</td--><td>1</td><td>60%<!--</td--><td>5</td></td></td>	1	20% </td <td>1</td> <td>60%<!--</td--><td>5</td></td>	1	60% </td <td>5</td>	5	
UC San Diego	Y	0	4	50% </td <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>4</td>	0	0	0	0	0	4
University of San Diego		1	20% </td <td>4</td> <td>50%<!--</td--><td>0</td><td>0</td><td>0</td><td>0</td><td>5</td></td>	4	50% </td <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>5</td>	0	0	0	0	5
Adi Riders		0	1	25% </td <td>3</td> <td>75%<!--</td--><td>0</td><td></td></td>	3	75% </td <td>0</td> <td></td>	0			

Number of Children	Count	Percentage
0	5,897	5%
1	48,536	42%
2	38,844	33%
3 or more	24,913	21%

75



Community Based Organizations Medi-Cal Referrals

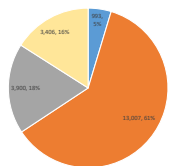
07/2023-04/2024

07/2023-04/2024										
Medi-Cal Application Referrals by Application Status										
CBO	HCSS Outstanding Staff Y/N	Pending	Approved	Denied	Invaild*	Total				
Scraps Health	Y	60	2%	1,794	61%	581	20%	523	18%	2,958
211 San Diego		112	5%	1,308	50%	601	23%	664	24%	2,822
Family Health Centers of San Diego		157	6%	1,706	61%	528	19%	391	14%	2,782
La Maestra Community Health Centers		84	5%	950	58%	276	17%	340	21%	1,650
UCSD Medical Center	Y	28	2%	1,087	67%	312	19%	102	12%	1,632
Shura Health	Y	42	3%	1,069	67%	270	17%	211	13%	1,559
Vista Community Clinic		100	8%	847	64%	222	17%	157	12%	1,326
TruCare		78	6%	767	62%	242	20%	151	12%	1,233
Neighborhood Health Care		46	5%	537	66%	164	20%	91	11%	835
MediCare		59	7%	490	59%	165	20%	110	13%	824
TU City Medical Center	Y	11	2%	458	73%	100	16%	54	7%	625
San Ysidro Health Center		39	9%	293	68%	43	10%	55	13%	438
Paradise Valley Health	Y	6	2%	199	71%	28	10%	46	16%	273
Paradise Health		2	3%	125	63%	34	20%	60	13%	223
San Diego Family Care		16	6%	175	69%	40	16%	24	9%	255
Bally Childrens Hospital	Y	10	4%	182	73%	24	11%	27	12%	233
Elmwood Health	Y	5	3%	104	69%	24	16%	18	12%	151
Bonita Family Resource Center		6	5%	73	57%	10	13%	12	25%	127
Caixa Familiar		6	5%	69	56%	27	22%	21	17%	123
San Diego Unified School District		11	7%	80	67%	13	11%	11	13%	113
St Vincent de Paul Village		8	8%	58	55%	21	20%	18	17%	105
Chula Vista Community Collaborative		4	4%	44	49%	17	19%	21	28%	90
San Diegoans for Healthcare Coverage	Y	1	1%	17	67	8%	10%	8	10%	84
Indian Health Council Inc		6	10%	45	78%	2	3%	5	9%	58
Alvarado Hospital LLC	Y	0	35	64%	12	22%	8	15%	55	9
Park Avenue Healthcare Center		2	5%	35	60%	6	14%	9	21%	42
St. Paul's PLACE		7	20%	13	37%	6	17%	9	26%	35
Paradise Valley Healthcare Center		2	6%	17	52%	9	27%	5	15%	33
Neighborhood Health Insurance Center		0	6	19%	5	16%	21	66%	82	3
Bayview Community Center		4	14%	12	41%	4	14%	9	31%	29
Imperial Beach Community Clinic		8	30%	10	37%	3	15%	5	19%	27
San Diego Freedom Ranch		0	21	91%	0	1	4%	1%	4%	2
San Diego Regional Center		1	4%	18	78%	2	9%	2	9%	23
McAlister Institute South Bay Regional Recovery		1	5%	13	65%	3	15%	3	13%	20
Interfaith Community Services		1	6%	1	6%	0	33%	10	56%	11
University Care Center		2	11%	10	56%	6	33%	0	18%	18
Vista Community Clinic The Gary Center		4	22%	11	61%	6	33%	0	18%	18
Neighborhood Healthcare		1	6%	8	47%	1	25%	3	18%	11
Metro Community Ministries Inc		2	7	44%	10	6	8%	8	50%	16
Packard Senior Services		2	13%	12	80%	0	1	7%	15%	15
World Relief San Diego		0	12	80%	1	7%	7	13%	13%	14
Providence Healthcare Center		1	7%	7	50%	1	7%	5	36%	14
Barragosa Community Health Foundation		0	5	38%	2	15%	6	46%	12	13
Spine Mart		0	6	50%	1	8%	5	42%	12	12
Catholic Charities Diocese of San Diego - Homeless Services		0	4	36%	2	18%	5	45%	11	11
Capitola Comprehensive Treatment Center		0	4	40%	2	20%	4	40%	10	10
Candle Manor Nursing and Rehabilitation Center		0	3	33%	2	22%	4	44%	9	9
Gary and Mary West Place		1	11%	3	33%	0	5	56%	9	9
Jewish Family Service		0	5	54%	2	22%	2	22%	9	9
Small Santa Association of America		0	3	33%	0	4	67%	9	9	9
Southern Indian Health Council Inc		1	11%	7	78%	0	1	11%	9	9
Community Research Foundation		1	13%	2	23%	1	13%	4	50%	8
Alpha Project for the Homeless		1	14%	2	29%	2	29%	2	29%	7
Transfrontiers		2	29%	3	43%	1	14%	1	14%	7
AMF HEALTHCARE CENTERS		4	67%	0	2	35%	0	0	6	6
Catholic Charities Diocese of San Diego		0	3	50%	1	17%	2	33%	6	6
Community Health Systems, Inc. - Moreno Valley		0	4	67%	0	0	2	33%	6	6
Conifer Health Solutions		1	17%	5	83%	0	0	0	6	6
Healthcare in Action - San Diego		2	39%	4	67%	0	0	0	6	6
Vista Knoll Specialized Care		0	3	50%	0	3	50%	6	6	6
Access to Independence of San Diego Inc		0	2	40%	0	1	20%	2	40%	5
Mountain Meadows		0	2	40%	0	3	60%	5	60%	5
Parallon		2	40%	1	20%	1	20%	1	20%	5
ELI and NEEC		0	0	0	2	20%	2	50%	2	5
Star Community Services of San Diego		0	0	0	2	50%	2	50%	2	5
Downtown Impact		1	25%	0	0	3	75%	3	75%	5
Escondido Comprehensive Treatment Center		0	0	0	0	25%	3	75%	3	5
Libertaria Home Health		0	2	50%	1	25%	1	25%	3	5
Medi-Cal Reproduction Specialists		1	25%	2	50%	1	25%	0	3	5
Mental Health Systems TURN - Allanza Wellness Center		2	50%	1	25%	1	25%	0	3	5
Union of Pan Asian Communities		0	2	50%	2	50%	0	0	3	5
Aurora Healthcare Center		0	3	100%	0	0	0	0	3	3
CCC Health Services Department		0	1	33%	1	33%	1	33%	3	3
Community Research Foundation Senior Impact		0	2	67%	1	33%	0	33%	3	3
Community Resource Center		0	1	33%	0	2	67%	3	3	3
ENTER HEALTH		0	2	67%	1	33%	0	33%	3	3
Reunion Pathways		0	2	67%	0	1	33%	0	3	3
The Light for Seniors		0	2	67%	0	1	33%	0	3	3
Windson Health Care SMT Management Company LLC		0	3	100%	0	0	0	0	3	3
CA Department of State Hospitals		0	1	50%	0	1	50%	0	3	3
Catholic Charities San Diego		0	2	100%	0	0	0	0	3	3
Center Star ACT		0	2	100%	0	0	0	0	3	3
CHOC		0	2	100%	0	0	0	0	3	3
Compass Inc		0	1	50%	1	50%	0	0	3	3
Cortese Health System		0	1	50%	1	50%	0	0	3	3
DMH - Office of the Public Guardian		0	2	100%	0	0	0	0	3	3
Providence Health & Services		0	2	100%	0	0	0	0	3	3
San Francisco Pretrial Diversion Project		0	0	0	0	2	100%	0	3	3
TERRI Inc		0	2	100%	0	0	0	0	3	3
Third Avenue Charitable Organization		0	1	50%	0	1	50%	1	3	3
Visions Care Consultants		0	1	50%	0	1	50%	1	3	3
Alamos Santa Rosa Community Health Centers		0	0	0	0	1	100%	1	3	3
Alpha Life		0	0	0	0	1	100%	1	3	3
Buddhist Tai Chi Medical Foundation		0	1	100%	0	0	0	0	3	3
Catholic Charities of Los Angeles		0	1	100%	0	0	0	0	3	3
Change Lanes Youth Support Services		0	0	0	0	1	100%	0	3	3
Coalition of Orange County Community Health Center		0	0	0	0	1	100%	0	3	3
Elevate Patient Financial Solutions		0	0	0	0	1	100%	0	3	3
Everest Hospice		0	1	100%	0	0	0	0	3	3
Golden Valley Health Center		0	0	0	0	0	0	0	3	3
HAS		0	1	100%	0	0	0	0	3	3
HERALD CHRISTIAN HEALTH CENTER		0	1	100%	0	0	0	0	3	3
Home Start Caltrans Grant		0	1	100%	0	0	0	0	3	3
Hospital Association of Southern California		0	1	100%	0	0	0	0	3	3
Korean Community Services		0	1	100%	0	0	0	0	3	3
Martin City Health and Wellness		0	0	0	0	1	100%	1	3	3
Ministerios Betesda		0	0	0	0	1	100%	1	3	3
MiraCosta College		0	1	100%	0	0	0	0	3	3
National Care Advisors		0	1	100%	0	0	0	0	3	3
Rolling Start, Inc.		0	0	0	0	1	100%	0	3	3
San Diego Post Acute		0	0	0	0	0	0	0	3	3
Santa Barbara County Education Office		1	100%	0	0	0	0	0	3	3
South Bay Community Services		0	0	0	0	1	100%	0	3	3
Victoria Post Acute		0	1	100%	0	0	0	0	3	3
211 Orange County		0	0	0	0	0	0	0	3	3
Aid Finders		0	0	0	0	0	0	0	3	3
Cash for America		0	0	0	0	0	0	0	3	3
Feeding San Diego	Y	0	0	0	0	0	0	0	3	3
FUND Food Bank		0	0	0	0	0	0	0	3	3
Jackson House Temecula		0	0	0	0	0	0	0	3	3
Juban Pathways Inc		0	0	0	0	0	0	0	3	3
Los Angeles County CNA II		0	0	0	0	0	0	0	3	3
Mental Health Systems TURN BH Action Central		0	0	0	0	0	0	0	3	3
Office of the Federal Public Defender		0	0	0	0	0	0	0	3	3
Pan's Equality Center		0	0	0	0	0	0	0	3	3
Safe Connections		0	0	0	0	0	0	0	3	3
San Diego Food Bank	Y	0	0	0	0	0	0	0	3	3
San Ysidro Health	Y	0	0	0	0	0	0	0	3	3
Shoreline Community Services		0	0	0	0	0	0	0	3	3
St. Louis Resource Services		0	0	0	0	0	0	0	3	3
Stapling Stone of San Diego		0	0	0	0	0	0	0	3	3
UC San Diego	Y	0	0	0	0	0	0	0	3	3
University of San Diego		0	0	0	0	0	0	0	3	3
Urban Street Angels		0	0	0	0	0	0	0	3	3
Vista Hill Foundation - SmartCare		0	0	0	0	0	0	0	3	3
Total		989	5%	13,007	61%	9,900	18%	5,406	16%	21,366

Medi-Cal Percentage of Referrals

Application Status	Percentage	Count
Pending	16%	3,406
Approved	18%	5,406
Denied	61%	13,007
Invalid*	5%	989

Medi-Cal Percentage of Referrals



* Involved applications received for a Medi-Cal program already in Pending or Approved status.

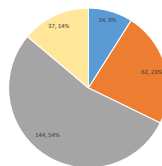


Community Based Organizations CalWORKS Referrals

07/2023-06/2024

CalWORKS Application Referrals by Application Status									
CBO	CalWORKS Duration Start/End	Approved	Denied	Invalid*	Total	Approved	Denied	Invalid*	Total
La Maestra Community Health Centers		10	13%	24	31%	29	38%	14	18%
Chula Vista Community Collaborative		1	15%	0	22%	13	48%	4	15%
Family Health Centers of San Diego		0	7	32%	12	15%	3	14%	22
Vista Community Clinic		1	5%	0	29%	12	57%	2	10%
Casa Familiar		1	7%	1	21%	0	57%	2	14%
HeartPath Community Services		1	21%	1	7%	0	64%	1	7%
Sharp Health	Y	0	1	9%	9	82%	1	9%	11
Ready Childrens Hospital	Y	2	20%	1	10%	2	70%	0	10
211 San Diego		0	0	0	0	0	0	1	1
World Relief SoCal		1	14%	2	29%	2	29%	2	29%
TriCARE		0	0	2	33%	3	50%	1	17%
Neighborhood Health Care		0	0	1	4	80%	1	20%	5
Somali Bantu Association of America		0	1	20%	2	40%	2	40%	5
Indian Health Council Inc.		0	2	50%	2	50%	0	0	4
Catholic Charities House of San Diego		0	0	1	31%	2	67%	0	3
San Diego Unified School District		1	33%	1	33%	1	33%	0	3
Art Finders		0	2	100%	0	0	0	0	2
BaySide Community Center		0	0	2	100%	0	0	0	2
Catholic Charities San Diego		0	0	2	100%	0	0	0	2
Catholic Charities Office of San Diego - Homeless Services		0	0	2	100%	0	0	0	2
Jeonah Family Service		0	0	1	50%	1	50%	0	2
Julian Pathways Inc		0	0	2	100%	0	0	0	2
Southern Indian Health Council Inc.		0	1	50%	1	50%	0	0	2
Alpha Project for the Homeless		0	0	1	100%	0	0	0	1
Capetina Comprehensive Treatment Center		0	1	100%	0	0	0	0	1
Compass Inc		0	0	1	100%	0	0	0	1
Compass Health System		0	0	1	100%	0	0	0	1
Deaf Community Services of San Diego		0	0	1	100%	0	0	0	1
Healthcare in Action - San Diego		0	0	1	100%	0	0	0	1
MindData		0	0	1	100%	0	0	0	1
MiraCosta College		0	0	1	100%	0	0	0	1
Scapes Health	Y	0	0	1	100%	0	0	0	1
South Bay Community Services		0	0	1	100%	0	0	0	1
Tri City Medical Center	Y	1	100%	0	0	0	0	0	1
UCSD Medical Center	Y	0	0	1	100%	0	0	0	1
Union of Pan Asian Communities		0	0	1	100%	0	0	0	1
Vista Community Clinic The Gary Center		0	1	100%	0	0	0	0	1
Vista Hill Foundation - SeniorCare		0	0	1	100%	0	0	0	1
El Sol NHC		0	0	0	0	0	0	0	0
211 Orange County		0	0	0	0	0	0	0	0
Agency for Independence of San Diego Inc		0	0	0	0	0	0	0	0
AMF HEALTHCARE CENTERS		0	0	0	0	0	0	0	0
Alamos Santa Rosa Community Health Centers		0	0	0	0	0	0	0	0
Alpha Life		0	0	0	0	0	0	0	0
Alvarado Hospital LLC	Y	0	0	0	0	0	0	0	0
Amica Healthcare Center		0	0	0	0	0	0	0	0
Bancita Family Resource Center		0	0	0	0	0	0	0	0
Borrego Community Health Foundation		0	0	0	0	0	0	0	0
Borrego Health		0	0	0	0	0	0	0	0
Bushnell Tri City Medical Foundation		0	0	0	0	0	0	0	0
CA Department of State Hospitals		0	0	0	0	0	0	0	0
Catholic Manor Nursing and Rehabilitation Center		0	0	0	0	0	0	0	0
Catholic Charities of Los Angeles		0	0	0	0	0	0	0	0
CCC Health Services Department		0	0	0	0	0	0	0	0
Center Star ACT		0	0	0	0	0	0	0	0
Change Lives Youth Support Services		0	0	0	0	0	0	0	0
CHOC		0	0	0	0	0	0	0	0
Coalition of Orange County Community Health Center		0	0	0	0	0	0	0	0
Cook for America		0	0	0	0	0	0	0	0
Community Health Systems, Inc. - Moreno Valley		0	0	0	0	0	0	0	0
Community Health Systems, Inc. - Alhambra Wellness Center		0	0	0	0	0	0	0	0
Community Research Foundation Senior Impact		0	0	0	0	0	0	0	0
Community Resource Center		0	0	0	0	0	0	0	0
Conifer Health Solutions		0	0	0	0	0	0	0	0
DMH - Office of the Public Guardian		0	0	0	0	0	0	0	0
Downstream Impact		0	0	0	0	0	0	0	0
Empire Federal Financial Solutions		0	0	0	0	0	0	0	0
Escondido Comprehensive Treatment Center		0	0	0	0	0	0	0	0
Everest Insurance		0	0	0	0	0	0	0	0
Frederick San Diego	Y	0	0	0	0	0	0	0	0
FIND Food Bank		0	0	0	0	0	0	0	0
Gary and Mary West Pace		0	0	0	0	0	0	0	0
GENT HEALTH		0	0	0	0	0	0	0	0
Golden Valley Health Center		0	0	0	0	0	0	0	0
HAS		0	0	0	0	0	0	0	0
HEALTH CHRISTIAN HEALTH CENTER		0	0	0	0	0	0	0	0
Home Start CalFresh Grant		0	0	0	0	0	0	0	0
Hospital Association of Southern California		0	0	0	0	0	0	0	0
Imperial Beach Community Clinic		0	0	0	0	0	0	0	0
Jackson House Temecula		0	0	0	0	0	0	0	0
Korean Community Services		0	0	0	0	0	0	0	0
Libertaria Home Health		0	0	0	0	0	0	0	0
Los Angeles County CSC-B		0	0	0	0	0	0	0	0
Marian City Health and Wellness		0	0	0	0	0	0	0	0
McKinstir Institute South Bay Regional Recovery		0	0	0	0	0	0	0	0
Medi-Cal Regulation Specialists		0	0	0	0	0	0	0	0
Mental Health Systems TURN - Alhambra Wellness Center		0	0	0	0	0	0	0	0
Mental Health Systems TURN Birt Action Center		0	0	0	0	0	0	0	0
Metro Community Ministries Inc		0	0	0	0	0	0	0	0
Ministerios Betesda		0	0	0	0	0	0	0	0
Mountain Shadows		0	0	0	0	0	0	0	0
National Care Advisors		0	0	0	0	0	0	0	0
Neighborhood Health Insurance Center		0	0	0	0	0	0	0	0
Neighborhood Healthcare		0	0	0	0	0	0	0	0
Office of the Federal Public Defender		0	0	0	0	0	0	0	0
Packard Senior Services		0	0	0	0	0	0	0	0
Palmier Health	Y	0	0	0	0	0	0	0	0
Paradise Valley Health	Y	0	0	0	0	0	0	0	0
Paradise Valley Healthcare Center		0	0	0	0	0	0	0	0
Parallon		0	0	0	0	0	0	0	0
Park Avenue Healthcare Center		0	0	0	0	0	0	0	0
Park Equality Center		0	0	0	0	0	0	0	0
Providence Healthcare Center		0	0	0	0	0	0	0	0
Providence Health & Services		0	0	0	0	0	0	0	0
Revere Pathway		0	0	0	0	0	0	0	0
Relief Start, Inc.		0	0	0	0	0	0	0	0
Safe Connections		0	0	0	0	0	0	0	0
San Diegoans for Healthcare Coverage	Y	0	0	0	0	0	0	0	0
San Diego Family Care		0	0	0	0	0	0	0	0
San Diego Food Bank	Y	0	0	0	0	0	0	0	0
San Diego Freedom Ranch		0	0	0	0	0	0	0	0
San Diego First Acute		0	0	0	0	0	0	0	0
San Diego Regional Center		0	0	0	0	0	0	0	0
San Francisco Pretrial Diversion Project		0	0	0	0	0	0	0	0
San Ysidro Health	Y	0	0	0	0	0	0	0	0
San Ysidro Health Center		0	0	0	0	0	0	0	0
Santa Barbara County Education Office		0	0	0	0	0	0	0	0
Shondor Community Services		0	0	0	0	0	0	0	0
Soap Mat		0	0	0	0	0	0	0	0
St. Vincent de Paul Village		0	0	0	0	0	0	0	0
St. Louis Resource Services		0	0	0	0	0	0	0	0
St. Paul's PLACE		0	0	0	0	0	0	0	0
Stargate Home of San Diego		0	0	0	0	0	0	0	0
TEBO Inc		0	0	0	0	0	0	0	0
The Light for Seniors		0	0	0	0	0	0	0	0
Third Avenue Charitable Organization		0	0	0	0	0	0	0	0
Transfrontiers		0	0	0	0	0	0	0	0
UC San Diego	Y	0	0	0	0	0	0	0	0
University Care Center		0	0	0	0	0	0	0	0
University of San Diego		0	0	0	0	0	0	0	0
Urban Street Angels		0	0	0	0	0	0	0	0
Victoria Post Acute		0	0	0	0	0	0	0	0
Visionary Care Consultants		0	0	0	0	0	0	0	0
Vista Knoll Specialized Care		0	0	0	0	0	0	0	0
Washoe Health Care SSM Management Company LLC		0	0	0	0	0	0	0	0
Total		34	9%	62	33%	144	54%	37	14%

CalWORKS Percentage of Referrals



* Invalid applications received for a CalWORKS program already in Pending or Approved status.



Community Based Organizations General Relief Referrals

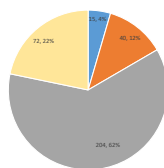
07/2021-04/2024

07/2023-04/2024										
General Relief Application Referrals by Application Status										
CBO	HCS Outstation Staff Y/N	Pending	Approved	Denied	Involved*	Total				
211 San Diego		4	9%	10	12%	54				
Indian Health Council Inc		3	11%	4	14%	13				
Family Health Centers of San Diego		1	4%	2	7%	17				
Mental Health Systems TURB - Alliance Wellness Center		1	5%	1	5%	15				
La Manana Community Health Centers		0	1	5%	16	80%				
Casa Familiar		0	2	11%	14	78%				
McAlister Institute South Bay Regional Recovery		1	9%	5	45%	3				
Capacalia Comprehensive Treatment Center		0	2	20%	3	30%				
Escondido Comprehensive Treatment Center		0	2	20%	4	40%				
Community Research Foundation		2	29%	3	43%	2				
Metrow Community Ministries Inc		0	1	14%	6	86%				
Center Star ACT		0	0	3	50%	3				
Healthcare in Action - San Diego		2	33%	1	17%	3				
Mental Health Systems TURB RHG Action Central		0	1	17%	1	17%				
Vista Hill Foundation - SmartCare		0	2	33%	2	33%				
Aid Finders		0	2	40%	3	60%				
Shurf Health	Y	0	0	5	100%	0				
Banila Family Resource Center		0	0	2	50%	2				
Chula Vista Community Collaborative		0	0	3	75%	1				
Interfaith Community Services		0	0	3	75%	1				
Transfrontiers		1	25%	0	3	75%				
Bariside Community Center		0	0	3	100%	0				
Catholic Charities Diocese of San Diego		0	0	3	100%	0				
World Relief SoCal		0	0	3	100%	0				
CA Department of State Hospitals		0	0	1	50%	1				
Catholic Charities Diocese of San Diego - Homeless Services		0	1	50%	1	50%				
Deaf Community Services of San Diego		0	0	2	100%	0				
Safe Connections		0	0	1	50%	1				
UCSD Medical Center	Y	0	0	2	100%	0				
Vista Community Clinic		0	0	2	100%	0				
Alpha Project for the Homeless		0	0	1	100%	0				
Catholic Charities San Diego		0	0	1	100%	0				
Change Lives Youth Support Services		0	0	1	100%	0				
Community Resource Center		0	0	0	1	100%				
Jackson House Temecula		0	0	1	100%	0				
MediNova		0	0	1	100%	0				
Neighborhood Healthcare		0	0	1	100%	0				
Pan Equality Center		0	0	1	100%	1				
San Diego Food Bank	Y	0	0	1	100%	0				
San Ysidro Health Center		0	0	1	100%	0				
Scappo Health	Y	0	0	1	100%	0				
Soap Mat		0	0	0	1	100%				
South Bay Community Services		0	0	1	100%	0				
Southern Indian Health Council Inc		0	0	1	100%	0				
Tri City Medical Center	Y	0	0	1	100%	0				
Triacare		0	0	0	1	100%				
Visionary Care Consultants		0	0	1	100%	0				
El Sol NEC		0	0	0	0	0				
211 Orange County		0	0	0	0	0				
Access to Independence of San Diego Inc		0	0	0	0	0				
ADP HEALTHCARE CENTERS		0	0	0	0	0				
Alamos Santa Rosa Community Health Centers		0	0	0	0	0				
Alpha Lufth		0	0	0	0	0				
Alvarado Hospital LLC	Y	0	0	0	0	0				
Aurora Healthcare Center		0	0	0	0	0				
Borrego Community Health Foundation		0	0	0	0	0				
Borrego Health		0	0	0	0	0				
Buddhist Tai Chi Medical Foundation		0	0	0	0	0				
Casita Manor Nursing and Rehabilitation Center		0	0	0	0	0				
Catholic Charities of Los Angeles		0	0	0	0	0				
CLC Health Services Department		0	0	0	0	0				
CHOC		0	0	0	0	0				
Coalition of Orange County Community Health Center		0	0	0	0	0				
Code for America		0	0	0	0	0				
Community Health Systems, Inc. - Moreno Valley		0	0	0	0	0				
Community Research Foundation Senior Impact		0	0	0	0	0				
Compassion Inc		0	0	0	0	0				
Confer Health Solutions		0	0	0	0	0				
Cottage Health System		0	0	0	0	0				
Crises - Office of the Public Guardian		0	0	0	0	0				
Downtown Impact		0	0	0	0	0				
Elevate Patient Financial Solutions		0	0	0	0	0				
Envision Hospital		0	0	0	0	0				
Escondido San Diego	Y	0	0	0	0	0				
FIND Food Bank		0	0	0	0	0				
Gran and Mary West Paso		0	0	0	0	0				
GETTY HEALTH		0	0	0	0	0				
Golden Valley Health Center		0	0	0	0	0				
HHS		0	0	0	0	0				
HERALD CHRISTIAN HEALTH CENTER		0	0	0	0	0				
Home Start CalFresh Grant		0	0	0	0	0				
Hospital Association of Southern California		0	0	0	0	0				
Imperial Beach Community Clinic		0	0	0	0	0				
Jewish Family Service		0	0	0	0	0				
Julian Pathways Inc		0	0	0	0	0				
Korean Community Services		0	0	0	0	0				
Libertaria Home Health		0	0	0	0	0				
Los Angeles County CSE &		0	0	0	0	0				
Marin City Health and Wellness		0	0	0	0	0				
Medi-Cal Regulation Specialists		0	0	0	0	0				
Ministry of Mercy		0	0	0	0	0				
MiraCosta College		0	0	0	0	0				
Mountain Shadows		0	0	0	0	0				
National Care Additions		0	0	0	0	0				
Neighborhood Health Care		0	0	0	0	0				
Neighborhood Health Insurance Center		0	0	0	0	0				
Office of the Federal Public Defender		0	0	0	0	0				
Packard Senior Services		0	0	0	0	0				
Palomar Health	Y	0	0	0	0	0				
Paradise Valley Health	Y	0	0	0	0	0				
Paradise Valley Healthcare Center		0	0	0	0	0				
Paradise		0	0	0	0	0				
Park Avenue Healthcare Center		0	0	0	0	0				
Providence Healthcare Center		0	0	0	0	0				
Providence Health & Services		0	0	0	0	0				
Rady Childrens Hospital	Y	0	0	0	0	0				
Revue Pathway		0	0	0	0	0				
Riding Start Inc		0	0	0	0	0				
San Diegoans for Healthcare Coverage	Y	0	0	0	0	0				
San Diego Family Care		0	0	0	0	0				
San Diego Prisoner Ranch		0	0	0	0	0				
San Diego Post Acute		0	0	0	0	0				
San Diego Regional Center		0	0	0	0	0				
San Diego Unified School District		0	0	0	0	0				
San Francisco Pretrial Diversion Project		0	0	0	0	0				
San Ysidro Health	Y	0	0	0	0	0				
Santa Barbara County Education Office		0	0	0	0	0				
Shoreline Community Services		0	0	0	0	0				
Somali Bantu Association of America		0	0	0	0	0				
St Vincent de Paul Village		0	0	0	0	0				
St. Louis Resource Services		0	0	0	0	0				
St. Paul's FARE		0	0	0	0	0				
Staring Home of San Diego		0	0	0	0	0				
TBI Inc		0	0	0	0	0				
The Light for Seniors		0	0	0	0	0				
Third Avenue Charitable Organization		0	0	0	0	0				
UC San Diego	Y	0	0	0	0	0				
University Care Center		0	0	0	0	0				
University of San Diego		0	0	0	0	0				
Urban Street Angels		0	0	0	0	0				
Victoria Post Acute		0	0	0	0	0				
Vista Community Clinic The Gary Center		0	0	0	0	0				
Vista Knox Specialized Care		0	0	0	0	0				
Winchell Health Care Out Management Company LLC		0	0	0	0	0				
Total		15	9%	60	12%	204				

General Relief Percentage of Referrals

Status	Count	Percentage
Pending	72	72.22%
Approved	21	20.6%
Denied	7	7.18%

General Relief Percentage of Referrals



* Involved applications received for a General Relief program already in Pending or Approved status.



Community Based Organizations CalFresh Referrals

07/2023-04/2024

CalFresh Application Referrals by Application Status	
CBO	Total
Code for America	105,850
211 San Diego	6,402
Family Health Centers of San Diego	1,345
La Maestra Community Health Centers	1,196
Scruggs Health	538
San Ysidro Health	489
Vista Community Clinic	414
Sharp Health	260
Home Start CalFresh Grant	219
Casa Familiar	183
Jewish Family Service	146
Bonita Family Resource Center	145
TrueCare	145
Neighborhood Health Care	117
Chula Vista Community Collaborative	89
Indian Health Council Inc	85
UCSD Medical Center	38
Interfaith Community Services	35
Rady Childrens Hospital	28
Southern Indian Health Council Inc	27
San Ysidro Health Center	26
McAlister Institute South Bay Regional Recovery	24
Bayside Community Center	21
South bay Community Services	20
Borrego Health	18
World Relief SoCal	17
Catholic Charities Diocese of San Diego	16
Catholic Charities Diocese of San Diego - Homeless Services	16
San Diego Unified School District	16
Tri City Medical Center	16
Union of Pan Asian Communities	16
Community Resource Center	13
Metro Community Ministries Inc	13
San Diego Family Care	11
San Diego Food Bank	11
Mental Health Systems TURN - Alameda Wellness Center	10
Vista Community Clinic The Gary Center	10
Somali Bantu Association of America	9
Transfronteras	9
MediData	8
San Diegans for Healthcare Coverage	8
Capalina Comprehensive Treatment Center	7
Center Star ACT	7
Community Research Foundation	7
Deaf Community Services of San Diego	7
Catholic Charities San Diego	5
Escondido Comprehensive Treatment Center	5
Julian Pathways Inc	5
UC San Diego	5
University of San Diego	5
Aid Finders	4
Feeding San Diego	4
Gary and Mary West Pace	4
Healthcare in Action - San Diego	4
MiraCosta College	4
Palomar Health	4
Safe Connections	4
St. Paul's PACE	4
Access to Independence of San Diego Inc	3
Neighborhood Healthcare	3
Soap Mat	3
TERI Inc	3
Vista Hill Foundation - SmartCare	3
Alpha Project for the Homeless	2
CA Department of State Hospitals	2
FIND Food Bank	2
Imperial Beach Community Clinic	2
Jackson House Temecula	2
Mental Health Systems TURN BHS Action Central	2
Urban Street Angels	2
211 Orange County	1
AHF HEALTHCARE CENTERS	1
Alpha Lofis	1
Change Lanes Youth Support Services	1
CHOC	1
Community Research Foundation Senior Impact	1
CompSpec Inc	1
Cottage Health System	1
Everest Hospice	1
Los Angeles County CSC B	1
Marin City Health and Wellness	1
Office of the Federal Public Defender	1
Paradise Valley Health	1
Pars Equality Center	1
Shoreline Community Services	1
St. Louise Resource Services	1
Stepping Stone of San Diego	1
Third Avenue Charitable Organization	1
Victoria Post Acute	1
Visionary Care Consultants	1
El Sol NEC	0
Alamos Santa Rosa Community Health Centers	0
Alvarado Hospital LLC	0
Aviera Healthcare Center	0
Borrego Community Health Foundation	0
Buddhist Tzu Chi Medical Foundation	0
Castle Manor Nursing and Rehabilitation Center	0
Catholic Charities of Los Angeles	0
CCC Health Services Department	0
Coalition of Orange County Community Health Center	0
Community Health Systems, Inc. - Moreno Valley	0
Conifer Health Solutions	0
DMH - Office of the Public Guardian	0
Downtown Impact	0
Elevate Patient Financial Solutions	0
GETIX HEALTH	0
Golden Valley Health Center	0
HAS	0
HERALD CHRISTIAN HEALTH CENTER	0
Hospital Association of Southern California	0
Korean Community Services	0
Libertaria Home Health	0
Medi-Cal Regulation Specialists	0
Ministerios Betesda	0
Mountain Shadows	0
National Care Advisors	0
Neighborhood Health Insurance Center	0
Packard Senior Services	0
Paradise Valley Healthcare Center	0
Parallon	0
Park Avenue Healthcare Center	0
Pineridge Healthcare Center	0
Providence Health & Services	0
Revive Pathway	0
Rolling Start, Inc.	0
San Diego Freedom Ranch	0
San Diego Post Acute	0
San Diego Regional Center	0
San Diego Regional Center	0
San Francisco Pretrial Diversion Project	0
Santa Barbara County Education Office	0
St Vincent de Paul Village	0
The Light for Seniors	0
University Care Center	0
Vista Knoll Specialized Care	0
Windsor Health Care SNF Management Company LLC	0
Total	118,193

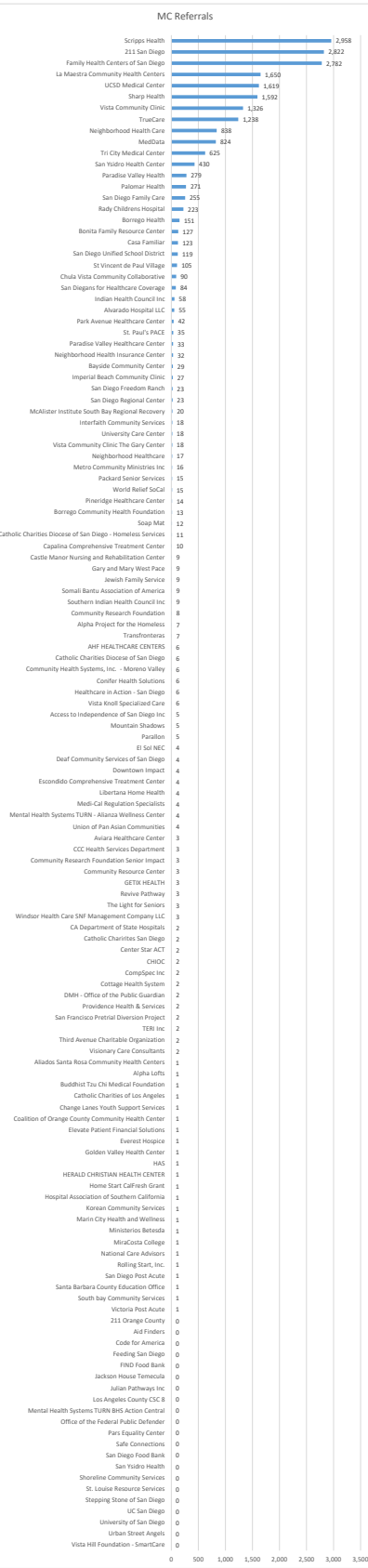
CF Referrals	
Code for America	105,850
211 San Diego	6,402
Family Health Centers of San Diego	1,345
La Maestra Community Health Centers	1,196
Scruggs Health	538
San Ysidro Health	489
Vista Community Clinic	414
Sharp Health	260
Home Start CalFresh Grant	219
Casa Familiar	183
Jewish Family Service	146
Bonita Family Resource Center	145
TrueCare	145
Neighborhood Health Care	117
Chula Vista Community Collaborative	89
Indian Health Council Inc	85
UCSD Medical Center	38
Interfaith Community Services	35
Rady Childrens Hospital	28
Southern Indian Health Council Inc	27
San Ysidro Health Center	26
McAlister Institute South Bay Regional Recovery	24
Bayside Community Center	21
South bay Community Services	20
Borrego Health	18
World Relief SoCal	17
Catholic Charities Diocese of San Diego	16
Catholic Charities Diocese of San Diego - Homeless Services	16
San Diego Unified School District	16
Tri City Medical Center	16
Union of Pan Asian Communities	16
Community Resource Center	13
Metro Community Ministries Inc	13
San Diego Family Care	11
San Diego Food Bank	11
Mental Health Systems TURN - Alameda Wellness Center	10
Vista Community Clinic The Gary Center	10
Somali Bantu Association of America	9
Transfronteras	9
MediData	8
San Diegans for Healthcare Coverage	8
Capalina Comprehensive Treatment Center	7
Center Star ACT	7
Community Research Foundation	7
Deaf Community Services of San Diego	7
Catholic Charities San Diego	5
Escondido Comprehensive Treatment Center	5
Julian Pathways Inc	5
UC San Diego	5
University of San Diego	5
Aid Finders	4
Feeding San Diego	4
Gary and Mary West Pace	4
Healthcare in Action - San Diego	4
MiraCosta College	4
Palomar Health	4
Safe Connections	4
St. Paul's PACE	4
Access to Independence of San Diego Inc	3
Neighborhood Healthcare	3
Soap Mat	3
TERI Inc	3
Vista Hill Foundation - SmartCare	3
Alpha Project for the Homeless	2
CA Department of State Hospitals	2
FIND Food Bank	2
Imperial Beach Community Clinic	2
Jackson House Temecula	2
Mental Health Systems TURN BHS Action Central	2
Urban Street Angels	2
211 Orange County	1
AHF HEALTHCARE CENTERS	1
Alpha Lofis	1
Change Lanes Youth Support Services	1
CHOC	1
Community Research Foundation Senior Impact	1
CompSpec Inc	1
Cottage Health System	1
Everest Hospice	1
Los Angeles County CSC B	1
Marin City Health and Wellness	1
Office of the Federal Public Defender	1
Paradise Valley Health	1
Pars Equality Center	1
Shoreline Community Services	1
St. Louise Resource Services	1
Stepping Stone of San Diego	1
Third Avenue Charitable Organization	1
Victoria Post Acute	1
Visionary Care Consultants	1
El Sol NEC	0
Alamos Santa Rosa Community Health Centers	0
Alvarado Hospital LLC	0
Aviera Healthcare Center	0
Borrego Community Health Foundation	0
Buddhist Tzu Chi Medical Foundation	0
Castle Manor Nursing and Rehabilitation Center	0
Catholic Charities of Los Angeles	0
CCC Health Services Department	0
Coalition of Orange County Community Health Center	0
Community Health Systems, Inc. - Moreno Valley	0
Conifer Health Solutions	0
DMH - Office of the Public Guardian	0
Downtown Impact	0
Elevate Patient Financial Solutions	0
GETIX HEALTH	0
Golden Valley Health Center	0
HAS	0
HERALD CHRISTIAN HEALTH CENTER	0
Hospital Association of Southern California	0
Korean Community Services	0
Libertaria Home Health	0
Medi-Cal Regulation Specialists	0
Ministerios Betesda	0
Mountain Shadows	0
National Care Advisors	0
Neighborhood Health Insurance Center	0
Packard Senior Services	0
Paradise Valley Healthcare Center	0
Parallon	0
Park Avenue Healthcare Center	0
Pineridge Healthcare Center	0
Providence Health & Services	0
Revive Pathway	0
Rolling Start, Inc.	0
San Diego Freedom Ranch	0
San Diego Post Acute	0
San Diego Regional Center	0
San Diego Regional Center	0
San Francisco Pretrial Diversion Project	0
Santa Barbara County Education Office	0
St Vincent de Paul Village	0
The Light for Seniors	0
University Care Center	0
Vista Knoll Specialized Care	0
Windsor Health Care SNF Management Company LLC	0
Total	0



Community Based Organizations Medi-Cal Referrals

07/2023-04/2024

Medi-Cal Application Referrals by Application Status	
CBO	Total
Scripps Health	2,958
211 San Diego	2,822
Family Health Centers of San Diego	2,782
La Maestra Community Health Centers	1,650
UCSD Medical Center	1,619
Sharp Health	1,592
Vista Community Clinic	1,326
TrueCare	1,298
Neighborhood Health Care	838
MedData	824
Tri City Medical Center	625
San Ysidro Health Center	430
Paradise Valley Health	279
Palomar Health	271
San Diego Family Care	255
Rady Childrens Hospital	223
Borrego Health	151
Bonita Family Resource Center	127
Casa Familiar	123
San Diego Unified School District	119
St Vincent de Paul Village	105
Chula Vista Community Collaborative	90
San Diegans for Healthcare Coverage	84
Indian Health Council Inc	58
Alvarado Hospital LLC	55
Park Avenue Healthcare Center	42
St. Paul's PACe	35
Paradise Valley Healthcare Center	33
Neighborhood Health Insurance Center	32
Bayside Community Center	29
Imperial Beach Community Clinic	27
San Diego Freedom Ranch	23
San Diego Regional Center	23
McAlister Institute South Bay Regional Recovery	20
Interfaith Community Services	18
University Care Center	18
Vista Community Clinic The Gary Center	18
Neighborhood Healthcare	17
Metro Community Ministries Inc	16
Packard Senior Services	15
World Relief SoCal	15
Pineridge Healthcare Center	14
Borrego Community Health Foundation	13
Soap Mile	12
Catholic Charities Diocese of San Diego - Homeless Services	11
Capalina Comprehensive Treatment Center	10
Castle Manor Nursing and Rehabilitation Center	9
Gary and Mary West Place	9
Jewish Family Service	9
Somali Bantu Association of America	9
Southern Indian Health Council Inc	9
Community Research Foundation	8
Alpha Project for the Homeless	7
Transfrontieres	7
AHF HEALTHCARE CENTERS	6
Catholic Charities Diocese of San Diego	6
Community Health Systems, Inc. - Moreno Valley	6
Conifer Health Solutions	6
Healthcare in Action - San Diego	6
Vista Knoll Specialized Care	6
Access to Independence of San Diego Inc	5
Mountain Shadows	5
Parallon	5
El Sol NEC	4
Deaf Community Services of San Diego	4
Downtown Impact	4
Escondido Comprehensive Treatment Center	4
Libertana Home Health	4
Medi-Cal Regulation Specialists	4
Mental Health Systems TURN - Alamosa Wellness Center	4
Union of Pan Asian Communities	4
Avilar Healthcare Center	3
CCC Health Services Department	3
Community Research Foundation Senior Impact	3
Community Resource Center	3
GETIX HEALTH	3
Revive Pathway	3
The Light for Seniors	3
Windsor Health Care SNF Management Company LLC	3
CA Department of State Hospitals	2
Catholic Charities San Diego	2
Center Star ACT	2
CHOC	2
CompSpec Inc	2
Cottage Health System	2
DMH - Office of the Public Guardian	2
Providence Health & Services	2
San Francisco Pretrial Diversion Project	2
TERI Inc	2
Third Avenue Charitable Organization	2
Voluntary Care Consultants	2
Alamosa Santa Rosa Community Health Centers	1
Alpha Lofts	1
Buddhist Tai Chi Medical Foundation	1
Catholic Charities of Los Angeles	1
Change Lanes Youth Support Services	1
Coalition of Orange County Community Health Center	1
Elevate Patient Financial Solutions	1
Everest Hospice	1
Golden Valley Health Center	1
HAS	1
HERALD CHRISTIAN HEALTH CENTER	1
Home Start CalFresh Grant	1
Hospital Association of Southern California	1
Korean Community Services	1
Marin City Health and Wellness	1
Ministerios Betesda	1
MiraCosta College	1
National Care Advisors	1
Rolling Start, Inc	1
San Diego Post Acute	1
Santa Barbara County Education Office	1
South Bay Community Services	1
Victoria Post Acute	1
211 Orange County	0
Aid Finders	0
Code for America	0
Feeding San Diego	0
FIND Food Bank	0
Jackson House Temecula	0
Julian Pathways Inc	0
Los Angeles County CSC B	0
Mental Health Systems TURN BHS Action Central	0
Office of the Federal Public Defender	0
Pars Equality Center	0
Safe Connections	0
San Diego Food Bank	0
San Ysidro Health	0
Shoreline Community Services	0
St. Louise Resource Services	0
Stepping Stone of San Diego	0
UC San Diego	0
University of San Diego	0
Urban Street Angels	0
Vista Hill Foundation - SmartCare	0
Total	21,306





Community Based Organizations CalWORKS Referrals

07/2023-04/2024

CalWORKS Application Referrals by Application Status			CW Referrals	
CBO	Total			
La Maestra Community Health Centers	77		La Maestra Community Health Centers	77
Chula Vista Community Collaborative	22		Chula Vista Community Collaborative	22
Family Health Centers of San Diego	22		Family Health Centers of San Diego	22
Vista Community Clinic	21		Vista Community Clinic	21
Casa Familiar	14		Casa Familiar	14
Interfaith Community Services	14		Interfaith Community Services	14
Sharp Health	11		Sharp Health	11
Rady Childrens Hospital	10		Rady Childrens Hospital	10
211 San Diego	9		211 San Diego	9
World Relief SoCal	7		World Relief SoCal	7
TrueCare	6		TrueCare	6
Neighborhood Health Care	5		Neighborhood Health Care	5
Samuel Barrios Association of America	5		Samuel Barrios Association of America	5
Indian Health Council Inc	4		Indian Health Council Inc	4
Catholic Charities Diocese of San Diego	3		Catholic Charities Diocese of San Diego	3
San Diego Unified School District	3		San Diego Unified School District	3
Aid Finders	2		Aid Finders	2
Bayside Community Center	2		Bayside Community Center	2
Catholic Charities San Diego	2		Catholic Charities San Diego	2
Catholic Charities Diocese of San Diego - Homeless Services	2		Catholic Charities Diocese of San Diego - Homeless Services	2
Jewish Family Service	2		Jewish Family Service	2
Julian Pathways Inc	2		Julian Pathways Inc	2
Southern Indian Health Council Inc	2		Southern Indian Health Council Inc	2
Alpha Project for the Homeless	1		Alpha Project for the Homeless	1
Capalina Comprehensive Treatment Center	1		Capalina Comprehensive Treatment Center	1
CompSpec Inc	1		CompSpec Inc	1
Cottage Health System	1		Cottage Health System	1
Deaf Community Services of San Diego	1		Deaf Community Services of San Diego	1
Healthcare in Action - San Diego	1		Healthcare in Action - San Diego	1
MediData	1		MediData	1
MiraCosta College	1		MiraCosta College	1
Scripps Health	1		Scripps Health	1
South Bay Community Services	1		South Bay Community Services	1
Tri City Medical Center	1		Tri City Medical Center	1
UCSD Medical Center	1		UCSD Medical Center	1
Union of Pan Asian Communities	1		Union of Pan Asian Communities	1
Vista Community Clinic The Gary Center	1		Vista Community Clinic The Gary Center	1
Vista Hill Foundation - SmartCare	1		Vista Hill Foundation - SmartCare	1
El Sol NEC	0		El Sol NEC	0
211 Orange County	0		211 Orange County	0
Access to Independence of San Diego Inc	0		Access to Independence of San Diego Inc	0
AMF HEALTHCARE CENTERS	0		AMF HEALTHCARE CENTERS	0
Alamos Santa Rosa Community Health Centers	0		Alamos Santa Rosa Community Health Centers	0
Alpha Luth	0		Alpha Luth	0
Alvarado Hospital LLC	0		Alvarado Hospital LLC	0
Aviara Healthcare Center	0		Aviara Healthcare Center	0
Bonita Family Resource Center	0		Bonita Family Resource Center	0
Borrego Community Health Foundation	0		Borrego Community Health Foundation	0
Borrego Health	0		Borrego Health	0
Buddhist Tai Chi Medical Foundation	0		Buddhist Tai Chi Medical Foundation	0
CA Department of State Hospitals	0		CA Department of State Hospitals	0
Castle Manor Nursing and Rehabilitation Center	0		Castle Manor Nursing and Rehabilitation Center	0
Catholic Charities of Los Angeles	0		Catholic Charities of Los Angeles	0
CCC Health Services Department	0		CCC Health Services Department	0
Center Star ACT	0		Center Star ACT	0
Change Lanes Youth Support Services	0		Change Lanes Youth Support Services	0
CHOC	0		CHOC	0
Coalition of Orange County Community Health Center	0		Coalition of Orange County Community Health Center	0
Coda for America	0		Coda for America	0
Community Health Systems, Inc. - Moreno Valley	0		Community Health Systems, Inc. - Moreno Valley	0
Community Research Foundation	0		Community Research Foundation	0
Community Research Foundation Senior Impact	0		Community Research Foundation Senior Impact	0
Community Resource Center	0		Community Resource Center	0
Conifer Health Solutions	0		Conifer Health Solutions	0
DMH - Office of the Public Guardian	0		DMH - Office of the Public Guardian	0
Downstream Impact	0		Downstream Impact	0
Elevate Patient Financial Solutions	0		Elevate Patient Financial Solutions	0
Escondido Comprehensive Treatment Center	0		Escondido Comprehensive Treatment Center	0
Everett Hospice	0		Everett Hospice	0
Feeding San Diego	0		Feeding San Diego	0
FINO Food Bank	0		FINO Food Bank	0
Gary and Mary West Pace	0		Gary and Mary West Pace	0
GETIT HEALTH	0		GETIT HEALTH	0
Golden Valley Health Center	0		Golden Valley Health Center	0
HAS	0		HAS	0
HERALD CHRISTIAN HEALTH CENTER	0		HERALD CHRISTIAN HEALTH CENTER	0
Home Start CalFresh Grant	0		Home Start CalFresh Grant	0
Hospital Association of Southern California	0		Hospital Association of Southern California	0
Imperial Beach Community Clinic	0		Imperial Beach Community Clinic	0
Jackson House Temecula	0		Jackson House Temecula	0
Korean Community Services	0		Korean Community Services	0
Libertaria Home Health	0		Libertaria Home Health	0
Los Angeles County CSC B	0		Los Angeles County CSC B	0
Martin City Health and Wellness	0		Martin City Health and Wellness	0
McAlister Institute South Bay Regional Recovery	0		McAlister Institute South Bay Regional Recovery	0
Medi-Cal Regulation Specialists	0		Medi-Cal Regulation Specialists	0
Mental Health Systems TURB - Alamos Wellness Center	0		Mental Health Systems TURB - Alamos Wellness Center	0
Mental Health Systems TURB BHS Action Central	0		Mental Health Systems TURB BHS Action Central	0
Metro Community Ministries Inc	0		Metro Community Ministries Inc	0
Ministerios Betesda	0		Ministerios Betesda	0
Mountain Shadows	0		Mountain Shadows	0
National Care Advisors	0		National Care Advisors	0
Neighborhood Health Insurance Center	0		Neighborhood Health Insurance Center	0
Neighborhood Healthcare	0		Neighborhood Healthcare	0
Office of the Federal Public Defender	0		Office of the Federal Public Defender	0
Packard Senior Services	0		Packard Senior Services	0
Palomar Health	0		Palomar Health	0
Paradise Valley Health	0		Paradise Valley Health	0
Paradise Valley Healthcare Center	0		Paradise Valley Healthcare Center	0
Parallon	0		Parallon	0
Park Avenue Healthcare Center	0		Park Avenue Healthcare Center	0
Park Equality Center	0		Park Equality Center	0
Ploveridge Healthcare Center	0		Ploveridge Healthcare Center	0
Providence Health & Services	0		Providence Health & Services	0
Revive Pathway	0		Revive Pathway	0
Rolling Start, Inc.	0		Rolling Start, Inc.	0
Safe Connections	0		Safe Connections	0
San Diegoans for Healthcare Coverage	0		San Diegoans for Healthcare Coverage	0
San Diego Family Care	0		San Diego Family Care	0
San Diego Food Bank	0		San Diego Food Bank	0
San Diego Freedom Ranch	0		San Diego Freedom Ranch	0
San Diego Post Acute	0		San Diego Post Acute	0
San Diego Regional Center	0		San Diego Regional Center	0
San Francisco Pretrial Diversion Project	0		San Francisco Pretrial Diversion Project	0
San Ysidro Health	0		San Ysidro Health	0
San Ysidro Health Center	0		San Ysidro Health Center	0
Santa Barbara County Education Office	0		Santa Barbara County Education Office	0
Shoreline Community Services	0		Shoreline Community Services	0
Soap Mat	0		Soap Mat	0
St Vincent de Paul Village	0		St Vincent de Paul Village	0
St. Louise Resource Services	0		St. Louise Resource Services	0
St. Paul's PACE	0		St. Paul's PACE	0
Stepping Stone of San Diego	0		Stepping Stone of San Diego	0
TEB Inc	0		TEB Inc	0
The Light for Seniors	0		The Light for Seniors	0
Third Avenue Charitable Organization	0		Third Avenue Charitable Organization	0
Transfrontas	0		Transfrontas	0
UC San Diego	0		UC San Diego	0
University Care Center	0		University Care Center	0
University of San Diego	0		University of San Diego	0
Urban Street Angels	0		Urban Street Angels	0
Victoria Post Acute	0		Victoria Post Acute	0
Visionary Care Consultants	0		Visionary Care Consultants	0
Vista Knoll Specialized Care	0		Vista Knoll Specialized Care	0
Windsor Health Care SNF Management Company LLC	0		Windsor Health Care SNF Management Company LLC	0
Total	267			



Community Based Organizations General Relief Referrals

07/2023-04/2024

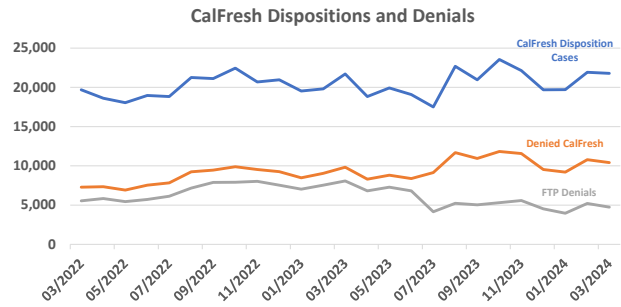
General Relief Application Referrals by Application Status		
CBO	Total	
211 San Diego	83	
Indian Health Council Inc	28	
Family Health Centers of San Diego	27	
Mental Health Systems TURN - Alliance Wellness Center	22	
La Maestra Community Health Centers	20	
Casa Familiar	18	
Multisector Institute South Bay Regional Recovery	11	
Capalina Comprehensive Treatment Center	10	
Escordido Comprehensive Treatment Center	10	
Community Research Foundation	7	
Metro Community Ministries Inc	7	
Center Star ACT	6	
Healthcare in Action - San Diego	6	
Mental Health Systems TURN BHS Action Central	6	
Vista Hill Foundation - SmartCare	6	
Aid Finders	5	
Sharp Health	5	
Bonita Family Resource Center	4	
Chula Vista Community Collaborative	4	
Interfaith Community Services	4	
Transfrontiera	4	
Bayside Community Center	3	
Catholic Charities Diocese of San Diego	3	
World Relief Social	3	
CA Department of State Hospitals	2	
Catholic Charities Diocese of San Diego - Homeless Services	2	
Deaf Community Services of San Diego	2	
Safe Connections	2	
UCSD Medical Center	2	
Vista Community Clinic	2	
Alpha Project for the Homeless	1	
Catholic Charities San Diego	1	
Change Lanes Youth Support Services	1	
Community Resource Center	1	
Jackson House Temecula	1	
Mediterra	1	
Neighborhood Healthcare	1	
Pars Equality Center	1	
San Diego Food Bank	1	
San Ysidro Health Center	1	
Scruggs Health	1	
Soap Mat	1	
South bay Community Services	1	
Southern Indian Health Council Inc	1	
Tri City Medical Center	1	
TrueCare	1	
Visionary Care Consultants	1	
El Sol MEC	0	
211 Orange County	0	
Access to Independence of San Diego Inc	0	
AHF HEALTHCARE CENTERS	0	
Alados Santa Rosa Community Health Centers	0	
Alpha Lufth	0	
Alvarado Hospital LLC	0	
Aviara Healthcare Center	0	
Borrego Community Health Foundation	0	
Borrego Health	0	
Buddhist Tai Chi Medical Foundation	0	
Castle Manor Nursing and Rehabilitation Center	0	
Catholic Charities of Los Angeles	0	
CLC Health Services Department	0	
CHOC	0	
Coalition of Orange County Community Health Center	0	
Code for America	0	
Community Health Systems, Inc. - Moreno Valley	0	
Community Research Foundation Senior Impact	0	
CompSpec Inc	0	
Conifer Health Solutions	0	
Cottage Health System	0	
DMH - Office of the Public Guardian	0	
Downtown Impact	0	
Elevate Patient Financial Solutions	0	
Everest Hospice	0	
Feeding San Diego	0	
FIND Food Bank	0	
Gary and Mary West Pace	0	
GETIX HEALTH	0	
Golden Valley Health Center	0	
HAS	0	
HERALD CHRISTIAN HEALTH CENTER	0	
Home Start CalFresh Grant	0	
Hospital Association of Southern California	0	
Imperial Beach Community Clinic	0	
Jewish Family Service	0	
Julian Pathways Inc	0	
Korean Community Services	0	
Libertaria Home Health	0	
Los Angeles County CSC B	0	
Marin City Health and Wellness	0	
Medi-Cal Regulation Specialists	0	
Ministerios Betesda	0	
MiraCosta College	0	
Mountain Shadows	0	
National Care Advisors	0	
Neighborhood Health Care	0	
Neighborhood Health Insurance Center	0	
Office of the Federal Public Defender	0	
Packard Senior Services	0	
Palomar Health	0	
Paradise Valley Health	0	
Paradise Valley Healthcare Center	0	
Parallon	0	
Park Avenue Healthcare Center	0	
Pineridge Healthcare Center	0	
Providence Health & Services	0	
Rady Childrens Hospital	0	
Revive Pathway	0	
Rolling Start, Inc.	0	
San Diegans for Healthcare Coverage	0	
San Diego Family Care	0	
San Diego Freedom Ranch	0	
San Diego Post Acute	0	
San Diego Regional Center	0	
San Diego Unified School District	0	
San Francisco Pretrial Diversion Project	0	
San Ysidro Health	0	
Santa Barbara County Education Office	0	
Shoreline Community Services	0	
Somali Bantu Association of America	0	
St Vincent de Paul Village	0	
St. Louise Resource Services	0	
St. Paul's PACE	0	
Stepping Stone of San Diego	0	
TEB Inc	0	
The Light for Seniors	0	
Third Avenue Charitable Organization	0	
UC San Diego	0	
Union of Pan Asian Communities	0	
University Care Center	0	
University of San Diego	0	
Urban Street Angels	0	
Victoria Post Acute	0	
Vista Community Clinic The Gary Center	0	
Vista Knoll Specialized Care	0	
Windsor Health Care SNF Management Company LLC	0	
Total	331	





**CalFresh Denials in the Month Regardless of Application Date
from Disposition Report**

Month	CalFresh Disposition Cases	Denied CalFresh	% of Denied CalFresh	FTP Denials	% of FTP Denials
03/2022	19,689	7,278	36.96%	5,551	76.27%
04/2022	18,621	7,346	39.45%	5,833	79.40%
05/2022	18,048	6,914	38.31%	5,453	78.87%
06/2022	18,966	7,543	39.77%	5,728	75.94%
07/2022	18,832	7,825	41.55%	6,130	78.34%
08/2022	21,263	9,246	43.48%	7,170	77.55%
09/2022	21,115	9,460	44.80%	7,885	83.35%
10/2022	22,443	9,891	44.07%	7,905	79.92%
11/2022	20,679	9,544	46.15%	8,027	84.11%
12/2022	20,969	9,258	44.15%	7,539	81.43%
01/2023	19,525	8,483	43.45%	7,032	82.90%
02/2023	19,810	9,040	45.63%	7,543	83.44%
03/2023	21,709	9,829	45.28%	8,076	82.17%
04/2023	18,834	8,310	44.12%	6,806	81.90%
05/2023	19,916	8,818	44.28%	7,284	82.60%
06/2023	19,089	8,379	43.89%	6,816	81.35%
07/2023	17,504	9,136	52.19%	4,147	45.39%
08/2023	22,677	11,683	51.52%	5,232	44.78%
09/2023	20,962	10,946	52.22%	5,033	45.98%
10/2023	23,550	11,830	50.23%	5,300	44.80%
11/2023	22,144	11,563	52.22%	5,586	48.31%
12/2023	19,694	9,537	48.43%	4,529	47.49%
01/2024	19,711	9,211	46.73%	3,963	43.02%
02/2024	21,928	10,794	49.22%	5,208	48.25%
03/2024	21,780	10,415	47.82%	4,733	45.44%





Monthly Medi-Cal Renewal Report

			Data as of 6/30					Data as of 7/31					Data as of 8/31					Data as of 9/30					Data as of 10/31					Data as of 11/30	
Medi-Cal Renewals	Jun-23	%	Jun-23	%		Jul-23	%	Jul-23	%		Aug-23	%	Aug-23	%		Sep-23	%	Sep-23	%		Oct-23	%	Oct-23	%		Nov-23	%	Nov-23	%
Total Medi-Cal Renewals Due	46,900	100%	46,900	100%		47,860	100%	47,860	100%		46,879	100%	46,879	100%		48,907	100%	48,907	100%		50,251	100%	50,251	100%		51,890	100%	51,890	100%
Total Medi-Cal Renewals Auto Renewed	12,890	27%	12,890	27%		13,110	27%	13,110	27%		13,581	29%	13,581	29%		11,327	23%	11,327	23%		13,208	26%	13,208	26%		14,258	27%	14,258	27%
Total Medi-Cal Renewals Renewed via Combo Case*	7,364	16%	15,046	32%		7,081	15%	11,359	24%		7,053	15%	18,102	39%		7,440	15%	20,262	41%		7,298	15%	19,715	39%		6,786	13%	20,000	39%
Total Medi-Cal Renewal Packets Mailed	26,646	57%	26,646	57%		27,669	58%	27,669	58%		25,601	55%	25,601	55%		28,971	59%	28,971	59%		28,508	57%	28,508	57%		29,654	57%	29,654	57%
Packets Received, Not Yet Processed			5,967	13%		4,691	10%	5,839	12%		10	0%	4,035	9%		326	1%	10,420	21%		507	1%	10,951	22%		414	1%	10,958	21%
Total Medi-Cal Renewals Completed	20,254	43%	27,936	60%		20,191	42%	24,469	51%		20,634	44%	31,683	68%		18,767	38%	31,589	65%		20,506	41%	32,923	66%		21,044	41%	34,258	66%
Total Medi-Cal Renewals Pending Receipt	26,646	57%	12,997	28%		22,978	48%	17,552	37%		26,235	56%	11,161	24%		29,814	61%	6,898	14%		29,238	58%	6,377	13%		30,432	59%	6,674	13%

			Data as of 12/31					Data as of 1/31					Data as of 2/29					Data as of 3/31					Data as of 4/30								
Medi-Cal Renewals	Dec-23	%	Dec-23	%		Jan-24	%	Jan-24	%		Feb-24	%	Feb-24	%		Mar-24	%	Mar-24	%		Apr-24	%	Apr-24	%		May-24	%	May-24	%		
Total Medi-Cal Renewals Due	58,313	100%	58,313	100%		47,936	100%	47,936	100%		51,565	100%	51,565	100%		55,858	100%	55,858	100%		50,513	100%	50,513	100%		48,530	100%	48,530	100%		
Total Medi-Cal Renewals Auto Renewed	26,371	45%	26,371	45%		21,176	44%	21,176	44%		22,026	43%	22,026	43%		25,149	45%	25,149	45%		22,260	44%	22,260	44%		21,209	44%	21,209	44%		
Total Medi-Cal Renewals Renewed via Combo Case*	10,415	18%	17,979	31%		9,619	20%	15,311	32%		8,556	17%	16,116	31%		8,419	15%	17,346	31%		7,767	15%	16,652	33%		7,939	16%	8,912	18%		
Total Medi-Cal Renewal Packets Mailed	20,706	36%	20,706	36%		16,689	35%	16,689	35%		20,292	39%	20,292	39%		21,621	39%	21,621	39%		19,851	39%	19,851	39%		18,805	39%	18,805	39%		
Packets Received, Not Yet Processed	1,059	2%	7,506	13%		1,055	2%	6,512	14%		792	2%	7,786	15%		1,284	2%	7,440	13%		1,022	2%	6,247	12%		752	2%	4,718	10%		
Total Medi-Cal Renewals Completed	36,786	63%	44,350	76%		30,795	64%	36,487	76%		30,582	59%	38,142	74%		33,568	60%	42,495	76%		30,027	59%	38,912	77%		29,148	60%	30,121	62%		
Total Medi-Cal Renewals Pending Receipt	20,468	35%	6,457	11%		16,086	34%	4,937	10%		20,191	39%	5,637	11%		21,006	38%	5,923	11%		19,464	39%	5,354	11%		18,630	38%	13,691	28%		

Medi-Cal Renewals	Jun-24	%
Total Medi-Cal Renewals Due	38,857	100%
Total Medi-Cal Renewals Auto Renewed	17,523	45%
Total Medi-Cal Renewals Renewed via Combo Case*	8,882	23%
Total Medi-Cal Renewal Packets Mailed	11,784	30%
Packets Received, Not Yet Processed	974	3%
Total Medi-Cal Renewals Completed	26,405	68%
Total Medi-Cal Renewals Pending Receipt	11,478	30%

Source: Daily RRR Status Report
*Combo: Medi-Cal With Active CF/GR/CW
Report Date: 05/01/2024



COUNTY OF SAN DIEGO
HEALTH AND HUMAN
SERVICES AGENCY



LIVE WELL
SAN DIEGO

Months	Count of Case Number
Jun-23	7,908
Jul-23	2,710
Aug-23	11,179
Sep-23	9,279
Oct-23	10,352
Nov-23	10,585
Dec-23	8,161
Jan-24	6,833
Feb-24	9,248
Mar-24	10,256
Apr-24	11,167
Grand Total	97,678

The top four discontinuance reasons are (in order from most to least):

1. Failed to Complete Redetermination
2. No Eligible Mem
3. Inter-County Transfer
4. Failed MAGI