

**COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY
SOCIAL SERVICES ADVISORY BOARD (SSAB)**

MEETING NOTICE: In Person

**North Central Live Well Center
5055 Ruffin Road, 2nd Floor Conference Room, San Diego CA 92123
Phone (619) 338-2932**

Public Video Viewing/Comment Option:

<https://zoom.us/j/95317218755>

**March 13, 2024
9:30 a.m. to 11:30 a.m.**

AGENDA

- | | |
|-------------|--|
| 9:30 - 9:31 | 1. Call to Order |
| 9:31 - 9:33 | 2. Action Item: Approval of February 14, 2024 Meeting Minutes |

PUBLIC COMMENTS

- | | |
|-------------|---|
| 9:33 - 9:40 | 3. <u>Guidelines for Public Comment on Items not listed on the agenda:</u> <ul style="list-style-type: none">➤ Members of the public may request to speak about any issue within the purview of the Board➤ Each speaker will be limited to three (3) minutes➤ Board members may not discuss or take action on issues raised during public comment unless the issue is listed in this Agenda |
|-------------|---|

PRESENTATIONS/DISCUSSION ITEMS

- | | |
|---------------|--|
| 9:40 – 10:10 | 4. Presentation Item: Disaster CalFresh: Claudia Gurrola, Chief, Self-Sufficiency Services, Health and Human Services Agency (HHSA) |
| 10:10 – 10:40 | 5. Presentation Item: Child and Family Well-Being Department: Laura Krzywicki, Deputy Director, Child and Family Well-Being, Health and Human Services Agency (HHSA) |
| 10:40 – 11:10 | 6. Information Item: Review Legislative Advocacy Bills that Support SSAB Strategic Priorities: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA) |
| 11:10 – 11:30 | 7. Information Item: Update on Medi-Cal Renewals, PHE Lift for Public Assistance Programs, Waivers, Enrollment, Service Delivery, Data: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA) |

ADJOURNMENT/ NEXT MEETING

Next regular meeting will be held on April 10, 2024 at 5055 Ruffin Road, 2nd Floor Conference Room, San Diego, CA 92123.

ASSISTANCE FOR THE DISABLED:

Agendas and records are available in alternative formats upon request. Contact the Social Services Advisory Board staff contact at 619-338-2932 with questions or to request a disability-related accommodation. To the extent reasonably possible, requests for accommodation or assistance should be submitted at least 24 hours in advance of the meeting so that arrangements may be made. Additional information can be found on the Social Services Advisory board website:

https://www.sandiegocounty.gov/content/sdc/hhsa/programs/ssp/social_services_advisory_board.html

**COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY
SOCIAL SERVICES ADVISORY BOARD (SSAB)**

**Held In Person
North Central Live Well Center
5055 Ruffin Road, 2nd Floor Conference Room, San Diego CA 92123
Phone (619) 338-2932 * * Fax (619) 338-2972**

Public Video Viewing/Comment Option:

<https://zoom.us/j/99928808557>

**SSAB Meeting Minutes
February 14, 2023**

Members Present

Jan Spencley
Robin Maxson
Daniela Murphy
Carol Lewis
Keara O'Laughlin
Rachel Morineau
Andrea Gonzalez

Members Absent

Vino Pajanor
Phil Thalheimer
Greg Anglea

Staff Present

Rick Wanne, Director, Self-Sufficiency Services
Alberto Banuelos, HHSA
Assmaa Elayyat, HHSA
Adriana Ramirez, HHSA
Allison Boyer, HHSA
Albert Garcia, HHSA
Yenissa Salgado, HHSA
Janelle Jones-Phillips, HHSA
Michael Schmidt, HHSA
Ismael Lopez, HHSA
Bianca Sosa-Graciano, HHSA
David Sagaz, HHSA
Patty Baker, HHSA

Guests

Stephanie Phann, HASDIC
Jack Dailey, Legal Aid Society of San Diego
Daniel Benson, Legal Aid Society of San Diego
Jessica Peter, 2-1-1 San Diego
Mauricio Medina, San Diego Hunger Coalition
Alexondria Harris, HHSA Staff
Kimberly Smith, HHSA Staff
Anna Silva, HHSA Staff
Walter Olivas, HHSA Staff
Dawn Schultheis-Musselman, HHSA Staff
Samantha Brown

1. Meeting called to order at 9:33 by Vice Chair, Jan Spencley.
2. The January 10, 2023 Meeting Minutes were approved, with all Board Members present voting yes.
3. Public Comments:
 - No public comment

4. **Action Item:** 2023 SSAB Annual Report: Dr. Alberto Banuelos, Assistant Director, Self-Sufficiency Services, Health and Human Services Agency (HHS). Dr. Banuelos presented a draft of the 2023 SSAB Annual Report for the Board's review and approval. The report contained background of membership as well as focus and oversight. He shared that in 2023, the primary focus areas were the local response to the COVID-19 emergency for all public assistance programs, waivers, service delivery and our efforts in reducing barriers to enrollment as well as transparency and access, resulting from the Enrollment Task Force (ETF) recommendations. Various self-sufficiency topics discussed by the Board in 2023 were also listed in the report. The 2023 SSAB Annual Report was approved, with all Board Members present voting yes.
5. **Action Item:** SSAB 2024 Priorities and Strategic Goals: All SSAB Members. Ms. Assmaa Elayyat and Dr. Alberto Banuelos presented the list of suggestions for the 2024 priorities and strategic goals for the Board's feedback and approval. Mr. Banuelos and Ms. Elayyat shared that Self-Sufficiency Services will be supporting the Social Services Advisory Board Members in delivering any message that they would like to communicate to their respected Board Office, in their work with Community Based Organizations and their elected officials, in the same way the Board has supported the department. As the state and County heads toward more dire budget times, Self-Sufficiency Services is hoping to provide advocacy efforts to maintain programs and services in the community. The Board's vice-chair Jan Spencley and Member Keara O'Laughlin suggested to create an overarching goal: "To continuously improve and support Self-Sufficiency Services to increase access for the clients we serve."

To continuously improve and support Self-Sufficiency Services to increase access for the clients we serve:

- Continue State and Federal Legislative Advocacy
- State Budget Advocacy
- Continue Community Outreach Efforts
- Promote Increased Use of Technology Automation and Customer Self Service
- Support SSAB Members for Increased Elected Officials and Community Education Regarding Self-Sufficiency Services
- Enrollment Task Force (ETF)

A public comment was made by Mauricio Medina of the San Diego Hunger Coalition, stating that he would like to echo the comments made by SSAB Member Keara, hoping that the SSAB in 2024 continues to delve in and see how it can meet the goals and recommendations outlined in the Enrollment Task Force Ad Hoc Committee and with the recommendations voted and approved unanimously by the Board of Supervisors.

The 2024 priorities and strategic goals listed above are approved, with all Board Members present voting yes.

6. **Presentation Item:** HHSA Response to Historic Floods: Alberto Garcia, Chief, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Mr. Garcia provided an overview of the County of San Diego's and Self-Sufficiency Services teams' efforts in providing numerous services to members of the community as well as providing support to the Local Assistance Centers. These plans resulted from the January 22, 2024 historic floods. The Live Well Mobile Office team provided outreach, as well as resources at two pop-up sites (National City, Jackie Robinson YMCA) and shared best practices with visiting agencies such as CalFire, City of San Diego, City and County of San Francisco's Office of Emergency Management.
7. **Information Item:** Review Legislative Advocacy Bills that Support SSAB Strategic Priorities: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Ms. Elayyat shared that there are new bills being introduced into the legislature, in which the Self-Sufficiency Services team has been busy reviewing for the SSAB would be interested in reviewing, in relation to priorities and expanding great service, access to benefits and care for our customers. She also shared that the process will be similar to last year, from reviewing bills to creating legislative advocacy letters submitted through our legislative office, to the Board and floating up to Sacramento.

A public comment was made by Mauricio Medina of the San Diego Hunger Coalition, thanking Assmaa and team for putting together the legislative slate for last year and for incorporating their request to advocate for AB 712 for CalFresh. He also expresses that as the County, the SSAB Members puts together their priorities for this year's State legislative cycle, he recommends for all to consider bills that increase the CalFresh benefit, improve access for college students with low income, cut red tape and remove barriers of access to government administered food assistance programs, eliminate harmful policies that disproportionately harm people of color, strengthen access and delivery of school meals and support for our food banks. He would also make a request to hear more of the County's budget advocacy.

8. **Information Item:** Update on Medi-Cal Renewals, PHE Lift for Public Assistance Programs, Waivers, Enrollment, Service Delivery, Data: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Ms. Elayyat provided quick updates for CalFresh and CalWORKs programs, focusing mainly on Medi-Cal Renewal updates and reports.

ADJOURNMENT/SET NEXT MEETING:

The meeting was adjourned at 11:32 a.m. Next regular meeting will be held on March 13, 2024.

ITEM #4: Disaster CalFresh

*Claudia Gurrola, Chief, Self-Sufficiency Services
Health and Human Services Agency (HHSA)*



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SAN DIEGO

Claudia Gurrola, Chief, Self-Sufficiency Services

Disaster CalFresh Presentation for the Social Services Advisory Board

March 13, 2024



Presidential Disaster Declaration

FEMA DR-4758-CA

- On February 19, 2024 the President signed a Federal disaster declaration to make assistance available to impacted individuals in San Diego County resulting from the severe storms and flooding that occurred on January 22, 2024
- This action makes Federal funding available to impacted residents in San Diego County under the Federal Emergency Management Agency (FEMA) declaration
- This disaster declaration also provided approval for the State of California to request a Federal waiver to operate Disaster CalFresh in San Diego County



Disaster CalFresh

What is Disaster CalFresh?

- Disaster CalFresh offers one month of benefits to qualifying households impacted by the January 22, 2024 storm
- Existing CalFresh households are eligible to receive a benefit supplement up to the maximum monthly benefit allotment amount
- Households must be within the monthly Disaster CalFresh income limit to qualify for Disaster CalFresh or a supplement (for existing CalFresh households)

Household Size	Max Monthly Allotment	Disaster CalFresh Monthly Income Limit
1	\$291	\$2,085
2	\$535	\$2,514
3	\$766	\$2,942
4	\$973	\$3,380
5	\$1,155	\$3,845
6	\$1,386	\$4,308
7	\$1,532	\$4,736
8	\$1,751	\$5,165
9	\$1,970	\$5,594
10	\$2,189	\$6,023
Each Additional Member	Add \$219	Add \$429



Disaster CalFresh

Application Process

- To apply for Disaster CalFresh benefits or for a supplement, households can:
 - Contact the county by phone 866-262-9881
 - Visit the County in person at any Family Resource Center
 - Visit a local FEMA Disaster Recovery Center
 - Submit an online application through www.benefitscal.com
- The Disaster CalFresh application period is March 7, 2024 through March 15, 2024



Disaster CalFresh

Application Data



	3/7/2024
Number of Pre-Registration Submissions	309*
Number of Applications Received	182
Number of Applications Approved	141
Number of Applications Denied	26
Disaster CalFresh Issuances	\$85,877.00
Disaster CalFresh Supplements	\$24,262.00

* All Preregistration submissions beginning 03/05/2024 through 03/07/2024



Disaster CalFresh Benefits

If you were impacted by the January 22, 2024 severe storm, you may be eligible to receive Disaster CalFresh.

Disaster CalFresh offers one month of benefits or a supplement to existing households impacted by the January 22, 2024 storm.

Household Size	Max Monthly Allotment	Disaster CalFresh Monthly Income Limit
1	\$291	\$2,085
2	\$535	\$2,514
3	\$766	\$2,942
4	\$973	\$3,380
5	\$1,155	\$3,845
6	\$1,386	\$4,308
7	\$1,532	\$4,736
8	\$1,751	\$5,165
9	\$1,970	\$5,594
10	\$2,189	\$6,023
Each Additional Member	Add \$219	Add \$429



To apply for this one-time payment, you must:

- Reside or work in San Diego County at the time of the disaster.
- Purchase or plan to purchase food.
- Be experiencing challenges due to the January 22, 2024 storm.



APPLY FOR DISASTER CALFRESH BENEFITS

- Apply March 7-15, 2024
- Online at: www.BenefitsCal.com
- Call Access at (866) 262-9881
- In person at your local [Family Resource](#) or [Live Well Center](#)

HEALTH

Flood Disaster Declaration Allows Impacted San Diegans to Get Disaster CalFresh Benefits



By **Cassie N. Saunders**, County of San Diego Communications Office

Mar. 4, 2024 | 11:49 AM

Reading Time: 2 minutes

People impacted by the Jan. 22, 2024 storm flooding may be eligible for the Disaster CalFresh program. The program provides a one-time payment to buy

food for themselves and their families.

The County of San Diego received funding for this program from the federal government for people to purchase healthy food through the Disaster CalFresh program.

Due to presidential disaster declaration rules, San Diego County residents affected by the flood have between March 7-15, 2024 to apply. Residents already receiving CalFresh also may be eligible to receive a Disaster CalFresh supplement.

To apply for this one-time payment, you must:

- Live or work in the disaster area during the disaster.
- Buy or plan to buy eligible food.
- Be experiencing challenges due to the disaster.

The County will review applications for:

- Net income, which is the total monthly take-home income after all payroll withholding and any liquid resources.
- Deductions for disaster-related expenses.
- Whether the total net income and deductions for disaster-related expenses are equal or less than the Disaster Gross Income Limit to receive the benefits.

The monthly income limit is based on the number of people in your household and the maximum amount of Disaster CalFresh benefits is outlined in the chart below.

Household size	Monthly Disaster CalFresh income limit	Maximum CalFresh allotment
1	\$2,085	\$291
2	\$2,514	\$535
3	\$2,942	\$766
4	\$3,380	\$973
5	\$3,845	\$1,155

6	\$4,308	\$1,386
7	\$4,736	\$1,532
8	\$5,165	\$1,751
9	\$5,594	\$1,970
10	\$6,023	\$2,189
Each additional member	Add \$429	Add \$219

For example, a family of three with a monthly income of \$2,942 after deductions for flood expenses would be eligible for a \$766 Disaster CalFresh benefit amount.

People impacted by the Jan. 22 flood can apply for these benefits in one of several ways:

- Filling out an application, CF 385 form, and submitting it online at benefitscal.com.
- Calling Access at 866-262-9881.
- Going into any local [Family Resource Center](#) to fill out a CF 385 form.
- Going to one of the two [FEMA Disaster Recovery Centers](#).

The one-time benefit will be provided on an Electronic Benefit Transfer (EBT) card.

Related: [Disaster CalFresh](#) [January flood](#)



Cassie N. Saunders is a communications specialist with the County of San Diego Communications Office.
[Contact](#)

RELATED STORIES

Disaster CalFresh

Hot Foods Waiver

- Due to the need to activate Disaster CalFresh in San Diego County, the State of California also requested a Hot Foods Waiver from the Federal government that was approved for San Diego County through April 3, 2024
- The Hot Foods Waiver allows San Diego County households receiving CalFresh or Disaster CalFresh to use their Electronic Benefit Transfer (EBT) card to purchase hot and prepared food from any authorized retailer that accepts EBT





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BUY HOT AND PREPARED FOOD WITH CalFresh EBT!

The Hot Food Waiver allows households participating in CalFresh or Disaster CalFresh to purchase hot and prepared food with their Electronic Benefit Transfer (EBT) card.

All CalFresh and Disaster CalFresh participants may purchase hot and prepared food at any authorized retailer that accepts EBT.



HOT AND PREPARED FOOD ACCESS

- **WHO?**
Anyone who receives CalFresh
- **WHAT?**
Access to hot and prepared food
- **WHERE?**
San Diego County authorized EBT food retailers
- **WHEN?**
Now through April 3, 2024



**FOR A LIST OF EBT
AUTHORIZED RETAILERS
SCAN THE BARCODE**



Questions?

Claudia Gurrola, Chief, Self-Sufficiency Services

(619) 338-2815

Claudia.Gurrola@sdcounty.ca.gov



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ITEM #5: CHILD AND FAMILY WELL-BEING DEPARTMENT

*Laura Krzywicki, Deputy Director, Child and Family Well-Being
Health and Human Services Agency (HHSA)*



CHILD AND FAMILY WELL-BEING



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[SANDIEGOCOUNTY.GOV/HHSA](https://sandiegocounty.gov/hhsa)

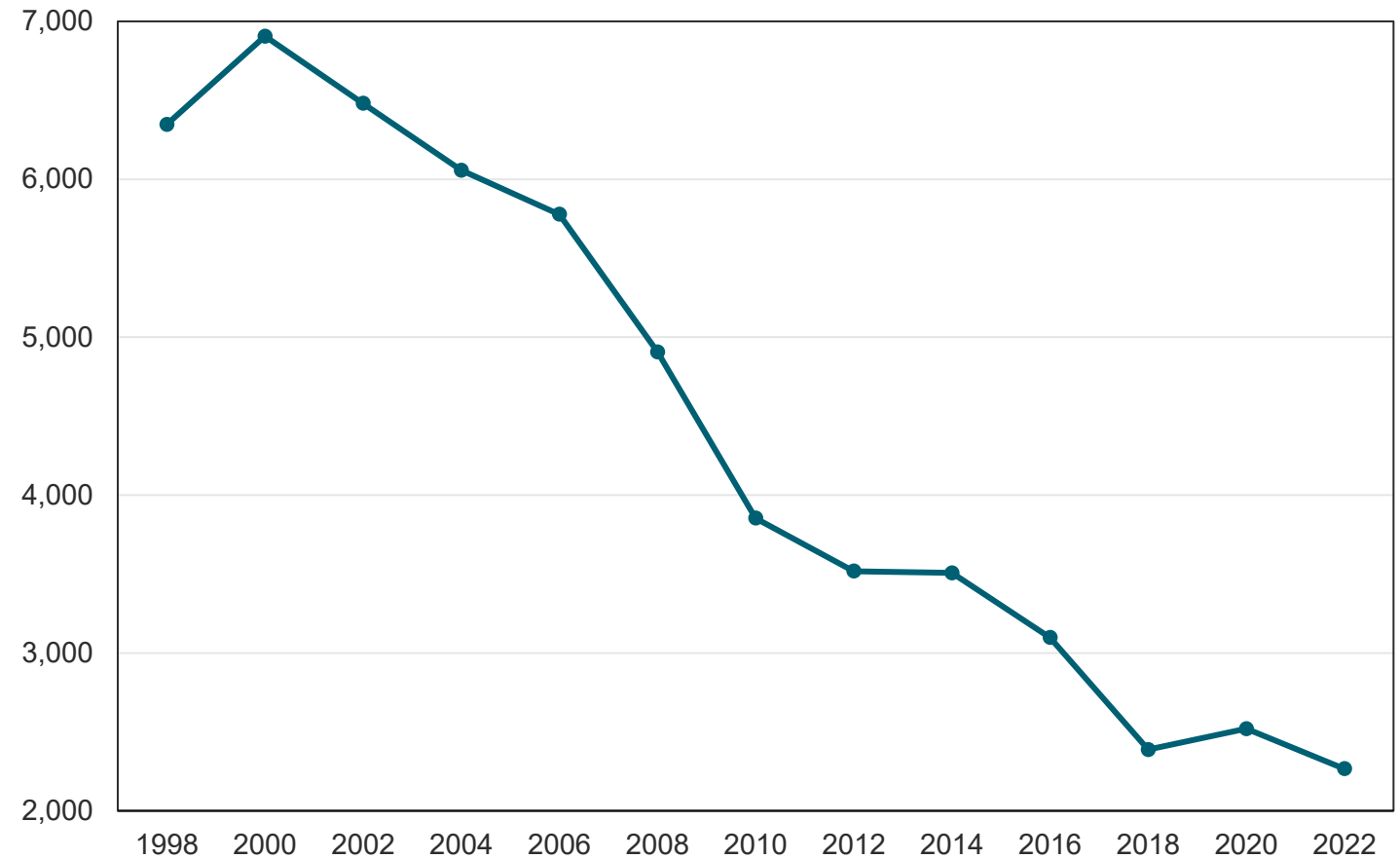
CHILD AND FAMILY WELL-BEING



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Youth in Foster Care



DRIVERS FOR FAMILY STRENGTHENING AND NEW STRUCTURE



LIVE WELL
SAN DIEGO



COMMUNITY ENGAGEMENT



LIVE WELL
SAN DIEGO

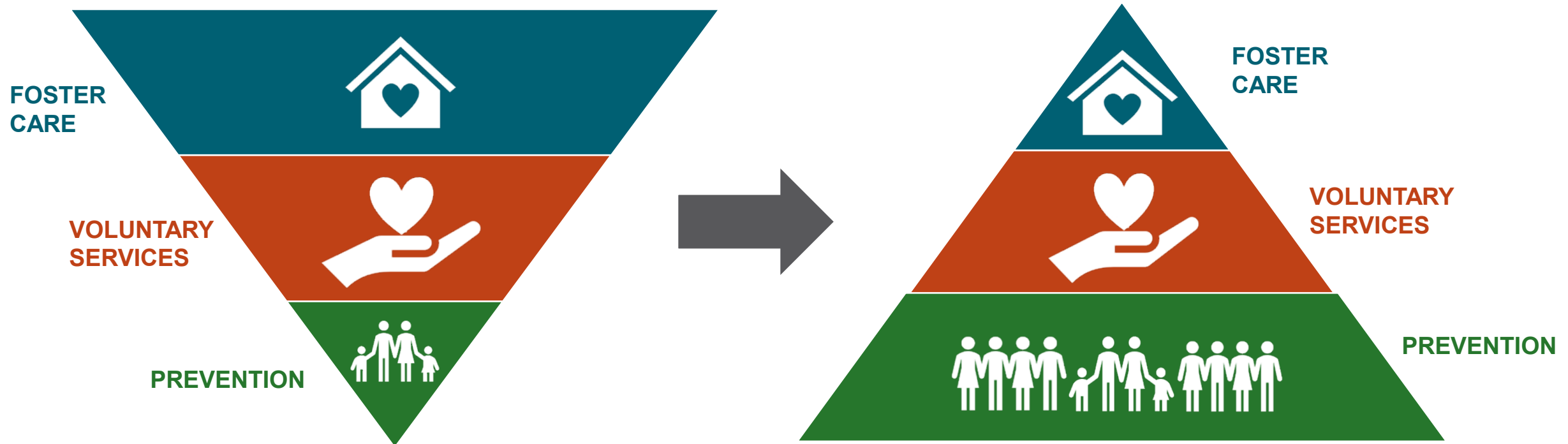
- Information sessions held with:
 - Child Welfare Services & First 5 San Diego Staff
 - Lived Experts
 - Community Organizations
 - Community Members



FAMILY STRENGTHENING FOCUS



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SAN DIEGO



WHAT IS PREVENTION?



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Prevention means families thrive in a *connected community* that enhances and restores nurturing and responsive relationships and environments. It involves aligning impact on multiple levels so that all *children* are safe and cherished, all *families* are nurtured to build up protective factors, and *systems/structures* create equitable pathways to wellness.

Building Better Health, Living Safely and Thriving

PREVENTION SERVICES



- Services to children and families throughout San Diego
- Family First Prevention Services Act fundamentally shifts toward prevention
- Services are designed to prevent the need for families to ever make formal contact with the child welfare system



INTENDED OUTCOMES



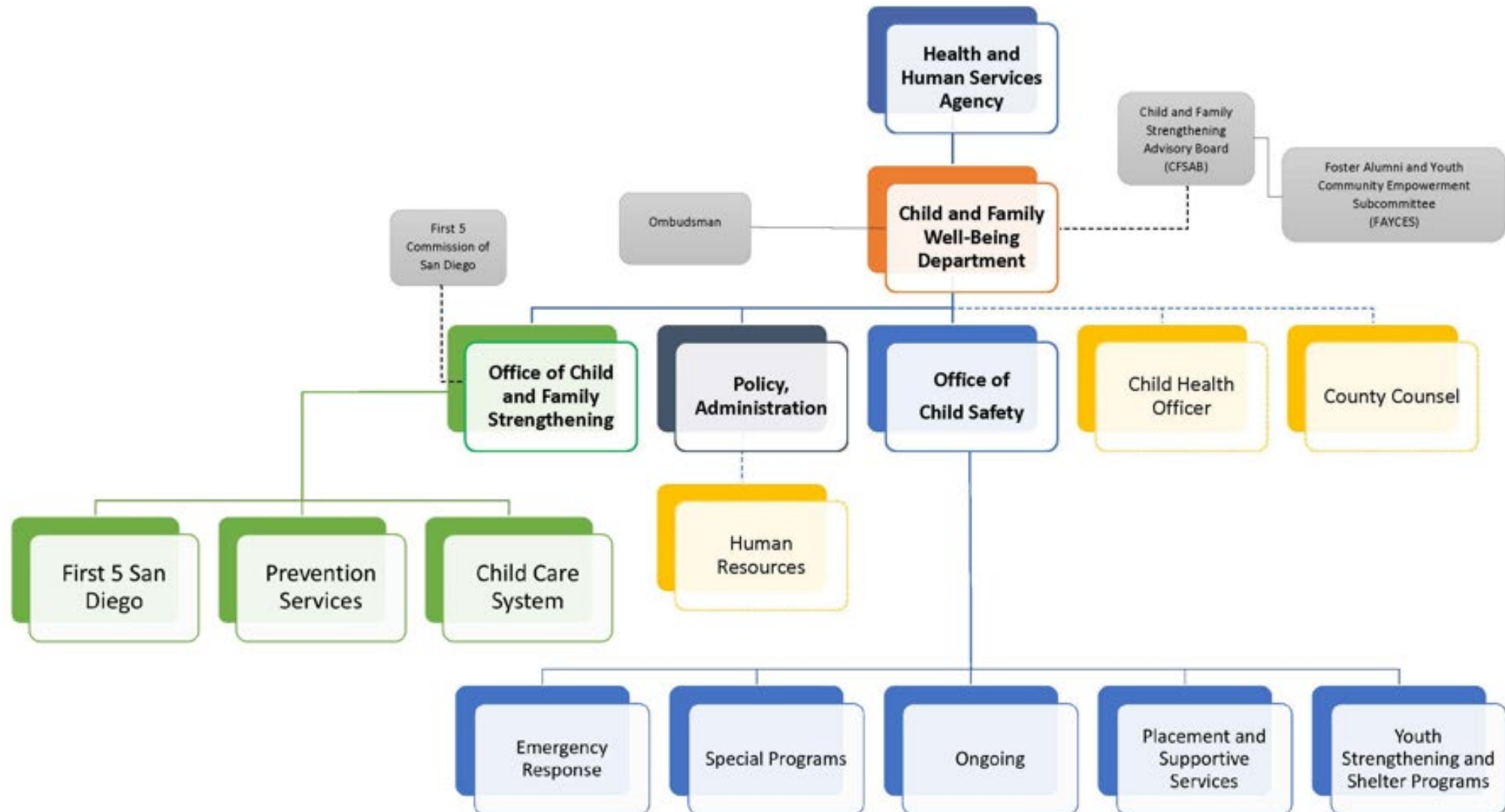
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Short-Term

- Increased collaboration and communication among agencies and community-based organizations to ensure families have equitable access to a continuum of prevention and strengthening services
- Reduced number of individuals on wait lists for services
- Improved protective capacity of parents
- Increased awareness of new processes to receive prevention services
- Increased number of families accessing preventative services

Long-Term

- Decreased rates of disproportionality and disparities
- Improved health and well-being equity outcomes for children, youth and families
- Increased family strength, resilience and sustainability
- Reduced child maltreatment, entry into foster care, and unnecessary Child Abuse hotline calls
- Enhanced sustainability of funding and programming for prevention services



ORGANIZATIONAL STRUCTURE



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NEXT STEPS



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Continue engaging staff and all community stakeholders in the creation and implementation of the new department

Evaluate progress of Child and Family Well-Being Department to ensure family strengthening and thriving families





QUESTIONS?



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ITEM #6: REVIEW LEGISLATIVE ADVOCACY BILLS THAT SUPPORT SSAB STRATEGIC PRIORITIES

*Assmaa Elayyat, Deputy Director, Self-Sufficiency Services
Health and Human Services Agency (HHSA)*



Introduced by Senator WahabFebruary 16, 2024

An act to add Section 14005.256 to the Welfare and Institutions Code, relating to Medi-Cal.

LEGISLATIVE COUNSEL'S DIGEST

SB 1355, as introduced, Wahab. Medi-Cal: in-home supportive services: redetermination.

Existing law establishes the Medi-Cal program, which is administered by the State Department of Health Care Services, under which qualified low-income individuals receive health care services, including in-home supportive services. The Medi-Cal program is, in part, governed and funded by federal Medicaid program provisions. Existing law generally requires a county to redetermine a Medi-Cal beneficiary's eligibility to receive Medi-Cal benefits every 12 months and whenever the county receives information about changes in a beneficiary's circumstances that may affect their eligibility for Medi-Cal benefits.

Existing law provides for the In-Home Supportive Services (IHSS) program, administered by the State Department of Social Services and counties, under which qualified aged, blind, and disabled persons are provided with supportive services in order to permit them to remain in their own homes. Existing law authorizes certain Medi-Cal beneficiaries to receive IHSS as a covered Medi-Cal benefit.

This bill would, to the extent that any necessary federal approvals are obtained, and federal financial participation is available and not otherwise jeopardized, require an IHSS recipient to be continuously eligible for Medi-Cal for 3 years, and would prohibit a redetermination of Medi-Cal eligibility before 3 years, except as specified. The bill would make the implementation of its provisions contingent upon the

department obtaining all necessary federal approvals, the department determining that systems have been programmed to implement these provisions, and the Legislature has appropriated funding to implement these provisions after a determination that ongoing General Fund resources are available to support the ongoing implementation of these provisions. To the extent the bill would increase county duties in administering the IHSS program, the bill would impose a state-mandated local program.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that, if the Commission on State Mandates determines that the bill contains costs mandated by the state, reimbursement for those costs shall be made pursuant to the statutory provisions noted above.

Vote: majority. Appropriation: no. Fiscal committee: yes.
State-mandated local program: yes.

The people of the State of California do enact as follows:

1 SECTION 1. Section 14005.256 is added to the Welfare and
2 Institutions Code, immediately following Section 14005.255, to
3 read:

4 14005.256. (a) (1) A recipient of in-home support services
5 provided pursuant to Article 7 (commencing with Section 12300)
6 of Chapter 3 shall be continuously eligible for Medi-Cal for three
7 years.

8 (2) A redetermination of Medi-Cal eligibility, as specified in
9 Section 14005.37, shall not be conducted before three years, unless
10 the department or county possesses facts indicating that the
11 recipient has requested voluntary disenrollment, the recipient is
12 deceased, the recipient is no longer a state resident, or the
13 recipient's original enrollment was based on a state or county error
14 or on fraud, abuse, or perjury attributed to the recipient.

15 (b) (1) Implementation of this section is contingent on all of
16 the following conditions:

17 (A) All necessary federal approvals have been obtained by the
18 department pursuant to subdivision (c).

1 (B) The Legislature has appropriated funding to implement this
2 section after a determination that ongoing General Fund resources
3 are available to support the ongoing implementation of this section.

4 (C) The department has determined that systems have been
5 programmed to implement this section.

6 (2) The department shall issue a declaration certifying the date
7 that all conditions in paragraph (1) have been met. The department
8 shall post the declaration on its internet website and provide a copy
9 of the declaration to the Secretary of State, the Secretary of the
10 Senate, the Chief Clerk of the Assembly, and the Legislative
11 Counsel.

12 (c) This section shall be implemented only to the extent that
13 any necessary federal approvals are obtained, and federal financial
14 participation is available and not otherwise jeopardized.

15 (d) Notwithstanding Chapter 3.5 (commencing with Section
16 11340) of Part 1 of Division 3 of Title 2 of the Government Code,
17 the department may implement, interpret, or make specific this
18 section, in whole or in part, through all-county letters or similar
19 instructions, without taking any further regulatory action.

20 SEC. 2. If the Commission on State Mandates determines that
21 this act contains costs mandated by the state, reimbursement to
22 local agencies and school districts for those costs shall be made
23 pursuant to Part 7 (commencing with Section 17500) of Division
24 4 of Title 2 of the Government Code.

Legend Approved/Chaptered Advocacy Support Support Support, if Amended or Watch	Self-Sufficiency Services Legislative Tracking Log				
Revised: 3/1/2024					
Bill Number and Name	Date Introduced	Description	Affected Programs	Support/Oppose/Watch /Concerns	Status
SB 773 - CalWORKS: Homeless Assistance	2/17/2023	This bill would require benefit calculation for the PHA program to include benefits received from other government and nonprofit housing and homeless subsidy programs and any regularly received private support intended or designed to help the family with housing. This would not benefit customers because currently any housing subsidies received are deducted from the customer’s housing obligation.	CalWORKs	Support, if amended	1/25/2024: Inactive Bill - Veto sustained.
AB 991 - Public Social Services: Reporting and Verifications	2/15/2023	This bill has no impact onf current policy and procedure as it would, to the extent permitted under federal law, require state and county agencies to accept the reporting by an applicant or recipient of public social services of any lawfully required information, changes, and verification required by law that affect eligibility and benefit amounts, by any means available to the applicant or recipient, including, but not limited to, in person, by telephone, through fax, by email, or by any other electronic means.	CalWORKs/CAPI/GR/CalFres h/Medi-Cal	Active Support	02/01/2024: Inactive Bill - Died. Pursuant to Article IV, Section 10 (c) of the Constitution. From Committee: Filed with the Chief Clerk to Joint Rule 56.
SB 262 - California Farmworkers Drought Resilience Pilot Project	1/30/2023	This bill would require the California Drought Resilience Pilot project to provide monthly supplemental cash payments to households (HH’s) in which one member of the HH is a farmworker. This payment would be exempt for CalFresh and CalWORKs. The bill would benefit customers, as the provisions would allow for less income to be counted when determining CalWORKs and CalFresh eligibility.	CalWORKs/CalFresh	Support	02/01/2024: Inactive Bill - Died. Returned to Secretary of Senate pursuant to Joint Rule 56.
AB 605 - CalFresh Fruit and Vegetable Supplemental Benefits Expansion Program	2/9/2023	This bill requires to include within the EBT system a supplemental benefits mechanism that allows an authorized retailer to deliver and redeem supplemental benefits, additional funds delivered to a CalFresh recipient’s EBT card upon purchase of California-grown fresh fruits and vegetables using CalFresh benefits. This bill would provide a minimum of 3 grants to nonprofit organizations or governmental agencies for pilot projects to implement and test the supplemental benefits mechanism	CalFresh	Support	02/01/2024: Inactive Bill - Died. Pursuant to Article IV, Section 10 (c) of the Constitution. From Committee: Filed with the Chief Clerk to Joint Rule 56.
AB 870 - Public Social Services: Benefits for Students	2/14/2023	This bill will have the California Department of Social Services (CDSS) create a workgroup comprised of CDSS staff and relevant stakeholders that meets quarterly to share best practices, updates, challenges, or other topics related to programs and services offered to students. The workgroup must submit a report to the legislature with findings and recommendations relating to increasing enrollment in programs and services offered by the department that may be available to students, as specified, on or before June 30, 2024, and every 3 years thereafter.	CalWORKs/CalFresh	Support	02/01/2024: Inactive Bill - Died. Pursuant to Article IV, Section 10 (c) of the Constitution. From Committee: Filed with the Chief Clerk to Joint Rule 56
AB 1644 - Medi-Cal: medically supportive food and nutrition services.	2/17/2023	This bill does not impact county operations. This bill is regarding establishing a medically supportive food benefit for Medi-Cal customers.	Medi-Cal	Support	02/01/2024: Inactive Bill - Died. Pursuant to Article IV, Section 10 (c) of the Constitution. From Committee: Filed with the Chief Clerk to Joint Rule 56
SB 870 - Medi-Cal: Managed Care Organization Provider Tax	2/17/2023	This bill does not impact county operations. This bill extends the tax on managed care organizations which is used to fund the non-federal share of provider reimbursement.	Medi-Cal	Support	02/01/2024: Inactive Bill - Died. Returned to Secretary of Senate pursuant to Joint Rule 56.
AB 1514: Public Social Services: Student Eligibility	2/17/2023	This bill would require that a workgroup is created to provide recommendations for data usage from Free Application for Federal Student Aid (FAFSA) by county welfare departments. The data will then be used to prepopulate applications for students to receive public social services. The workgroup would be comprised of members of County Welfare Directors Association of California. The bill would require those recommendations to be submitted to the Legislature by December 31, 2024.	CalWORKs/CAPI/GR/CalFres h/Medi-Cal	Support	02/01/2024: Inactive Bill - Died. Pursuant to Article IV, Section 10 (c) of the Constitution. From Committee: Filed with the Chief Clerk to Joint Rule 56
AB 94 - Administration of Public Social Services-Blocked Telephone Calls	1/9/2023	This bill would prohibit outgoing calls from displaying a blocked phone number. The bill would impose a state mandated local program.	CalFresh	Watch	02/01/2024: Inactive Bill - Died. Pursuant to Article IV, Section 10 (c) of the Constitution. From Committee: Filed with the Chief Clerk to Joint Rule 56
AB 435 - Public Social Services: Automated Application Process	2/6/2023	This bill would require CalSAWS to accept and process electronic applications for additional cash assistance programs including the Cash Assistance Program for Immigrants (CAPI), the Trafficking and Crime Victims Assistance Program (TCVAP) and Refugee Cash Assistance (RCA). This bill would require that customers have access to apply for these cash assistance programs online by December 1, 2024. This bill would require that automation activities to be prioritized over county initiatives.	CalWORKs/CAPI	Support, if amended	02/01/2024: Inactive Bill - Died. Pursuant to Article IV, Section 10 (c) of the Constitution. From Committee: Filed with the Chief Clerk to Joint Rule 56

AB 274 - CalWORKs: CalFresh: eligibility: income exclusions	1/23/2023	This bill would exempt as income any grant, award, scholarship, loan, or fellowship benefit provided to any CalWORKs assistance unit member and/or CalFresh household for educational purposes. The bill will eliminate the verification requirement of financial aid, expediting the availability of benefits, and may increase student eligibility for CalFresh.	CalFresh	Support	9/12/2023: Active Bill - In floor process. Ordered to inactive file at the request of Senator Ashby.
SB 600 - California CalFresh Minimum Benefit Adequacy Act of 2023	2/15/2023	This bill would, by January 1, 2025, require the department to establish the CalFresh Minimum Nutrition Benefit (MNB) Program to provide a household with a monthly CalFresh allotment of less than a minimum monthly benefit, established by the bill to be \$50, with an additional state-funded monthly MNB that is equal to the difference between their monthly CalFresh allotment and \$50. The bill would require the department to annually adjust the minimum monthly benefit amount, as prescribed, and would require these benefits to be delivered through the EBT system. By imposing additional duties on counties administering the program, the bill would impose a state-mandated local program	CalFresh	Support	7/11/2023: Active Bill - In Committee Process. July 11 set for first hearing canceled at the request of author.
AB 46 - Personal Income Taxes: Exclusion: Military Services Retirement and Surviving Spouse Benefit Payment Act.	12/5/2022	This bill excludes from gross income, under the Personal Income Tax (PIT) Law, uniformed services retirement pay and annuity payments from a United States Department of Defense Survivor Benefit Plan received by qualified taxpayers, as specified. California compared to other states: A significant number of states exclude military retirement pay from being taxed in the state, and California appears to be an outlier. Twenty-seven states do not tax military retirement pay and fourteen states tax military retirement income partially through income exemptions and exclusions.	OMVA	Support	9/1/2023: Active Bill - In committee: Held under submission.
AB 311 - An act to amend Section 18930 of the Welfare and Institutions Code, relating to public social services.	1/26/2023	This bill would remove the age limitation of 55 years of age or older for the program if the individual's immigration status is the sole basis for their ineligibility for CalFresh benefits and make any individual eligible for the program if the individual's immigration status is the sole basis for their ineligibility for CalFresh benefits. By extending eligibility for CFAP, which is administered by the counties, this bill would impose a state-mandated local program.	CalFresh	Support	6/15/2023: Active Bill - In committee: Set, first hearing. Hearing canceled at the request of author.
SB 245 - California Food Assistance Program: Eligibility and Benefits	1/26/2023	This bill would remove the age limitation of 55 years of age or older and make any individual eligible for the program if the individual's immigration status is the sole basis for their ineligibility for CalFresh benefits. By extending eligibility for CFAP, which is administered by the counties, this bill would impose a state-mandated local program.	CalFresh	Support	6/20/2023: Active Bill - June 20 set for first hearing canceled at the request of author.
SB 260 - CalWORKs: Supportive Services	1/30/2023	This bill would include menstrual product costs as a necessary supportive service, and, on and after April 1, 2025, would make a member of an authorized assistance unit who is between 10 and 55 years of age, inclusive, eligible for an unspecified allocation per month to assist with menstrual product costs if they are documented in the case file as female or the county has received verification that a nonfemale member of the household is menstruating.	CalWORKs	Active Support	9/1/2023: Active Bill - September 1 hearing: Held in committee and under submission.
AB 325 - Human Services: Noncitizen Victims	1/30/2023	This bill would prohibit the discontinuance of benefits due to a denial of a T or U Visa if the customer is eligible for these benefits on another basis. This bill expands services to noncitizen victims of parental maltreatment, noncitizen children who have been abused, neglected, or abandoned and noncitizens who fear persecution. The bill would add to the categories of eligible customers for the benefits to include individuals who have filed a formal application or petition with the appropriate federal agency for status or relief under the federal Violence Against Women Act. This bill will increase participation for CalFresh and remove barriers to eligibility for noncitizen population.	CalWORKs/CAP/CalFresh/Medi-Cal	Support	9/1/2023: Active Bill - In committee: Held under submission.
AB 866 - Food Assistance for Nonminor Dependents	2/14/2023	The bill would establish a state-funded program to provide food assistance to nonminor dependents who receive Aid to Families with Dependent Children-Foster Care (AFDC-FC) and reside in a supervised independent living placement or a transitional living setting.	CalFresh	Support	9/1/2023: Active Bill - In committee: Held under submission.
AB 1239 - Incarcerated persons: Family Planning, Access, Care, and Treatment Program.	2/16/2023	This bill does not impact county operations. This bill requires DHCS to provide a list of family planning providers to jails to share with inmates upon release, no later than 9/1/2025. For purposes of a list of Family PACT Program providers and clinics to assist county jail inmates, with the list being issued to an entity designated by county jails. Under the bill, any assistance provided to inmates would be provided only to the extent that the inmate elects to apply for the program and receive assistance, as specified.	Medi-Cal	Support	9/14/2023: Active Bill - In Senate. Held at Desk.
AB 1393 - Student Aid Commission: California Dream Act applicants: Food Support Pilot Program	2/17/2023	The Student Aid Commission establishing the Food Support Program to issue grants to students who meet the eligibility criteria for the California Dream Act. These are students who are non-immigrants, such as DACA, TPS, or U Visa holders who normally would not be eligible to CF to receive a quarterly grant for food, while attending school.	CalFresh	Support	9/1/2023: Active Bill - In committee: Held under submission.

AB 1470 - Medi-Cal: Behavioral Health Services: Documentation Standards	2/17/2023	This bill does not impact county operations. This bill requires DHCS to standardize forms including intake and assessment forms, relating to medical necessity criteria, mandatory screening and transition of care tools, and documentation requirements pursuant to CalAIM Terms and Conditions. The bill would require the department to consult with representatives of specified associations and programs for purposes of implementing these provisions. The bill would authorize the department to develop and maintain a list of department-approved nonstandard forms.	Medi-Cal	Support	9/13/2023: Active Bill - In Senate. Held at Desk.
SB 819 - Medi-Cal: Certification	2/17/2023	This bill does not impact county operations. This bill would additionally exempt from the Medi-Cal enrollment procedures an intermittent site or mobile health care unit that is operated by the above-described government-run license-exempt clinic if that clinic has notified the department of its separate locations, premises, sites, or units.	Medi-Cal	Support	8/28/2023: Active Bill - Ordered to inactive file on request of Assembly Member Bryan.
H.R. 3520: The Veteran Care Improvement Act	5/18/2023	This bill will improve the provision of care and services under the Veterans Community Care Program of the Department of Veterans Affairs, and for other purposes.	OMVA	Support	07/18/2023: Active Bill - Forwarded by Subcommittee to Full Committee (Amended) by Voice Vote.
AB 2141 - Cash Assistance Programs: Direct Deposit	2/6/2024	This bill would include general assistance benefits amont the cash assistance benefits that may be delivered by direct deposit. It would require for programs providing cash assistance benefits to include information on application regarding the applicant's right to have their funds directly deposited. It would require each county to inform the recipient of that right during their redetermination for eligibility.	CalWORKs, General Relief, and CAPI	Active Support	02/20/2024: Active Bill- Referred to Committee on Human Services
AB 2241 - Public Social Services Reporting and Verification	2/8/2024	This bill would, to the extent permitted under federal law, require state and county agencies to accept the reporting by an applicant or recipient of public social services of any lawfully required information, changes, and verification required by law that affect eligibility and benefit amounts, by any means available to the applicant or recipient, including, but not limited to, in person, by telephone, through fax, by email, or by any other electronic means. This bill would require county agencies to meet the specified software security requirements on or before January 1, 2026. This bill would require county agencies to accept reporting by any means available to an applicant or recipient prior to January 1, 2026, if the county agency uses software that meets those requirements.	CalWORKs, CalFresh, Medi-Cal, County Medical Services (CMS), Cash Assistance Program for Immigrants (CAPI), and General Relief (GR)	Active Support	02/26/2024: Active Bill - Referred to Committee on Human Services
AB 2452 - CalWORKs-Supportive Services	2/13/2024	This bill will remove the reginal market rate and set a standard allotment of \$100 to be issued in advanced for the current month and months thereafter if they are participating in an assigned WTW activity. If the actual cost of transportation for a month exceeds \$100, the customer shall be issued a supplemental payment for the amount over \$100 within 10 days. In addition, transportation cost, include cost for transportation of children if needed for the participant to participate in work activities.	CalWORKs	Active Support	02/26/2024: Active Bill - Referred to Committee on Human Services
SB 1396 - CalWORKs Home Visiting Program	2/16/2024	This bill would provide high-quality, evidence-based, culturally competent home visiting services to pregnant people, parents or caretaker relatives, and children, and would extend the maximum age of the child from 24 months not to exceed the child's fifth birthday. This bill would require voluntary participants to meet certain requirements at the time of enrollments including, the individual is pregnant, or the individual is a parent or caretaker relative of a child less than 36 months of age at the time the individual enrolls in the program.	CalWORKs	Active Support	02/29/2024: Active Bill - Referred to Committee on Human Services
SB 1016 - Latino and Indigenous Disparities Reduction Act	3/18/2023	This bill would require separate collection categories for each major Latino group, Mesoamerican Indigenous nation, and Mesoamerican Indigenous language group when collecting demographic data for any report on the CalFresh program.	CalFresh	Active Support	10/07/2023: Active Bill - Chaptered by Secretary of State - Chapter 354, Statutes of 2023.
SB 9 - Raising the Age for Extended Foster Care Pilot Program Act of 2023	12/5/2022	This bill would expand the dependency and jurisdiction of the juvenile court to the age of 22 years if the court finds that the NMD is experiencing homelessness or is at risk of homelessness (if not under the jurisdiction of the juvenile court). This bill would also expand the age limit for NMDs to be eligible for cash aid to the age of 22. The provisions of this bill would increase the number of customers who qualify for NMD CalWORKs aid.	CalWORKs	Support, if amended	6/27/2023: Active Bill - From committee: Do pass and re-refer to Com. on APPR. with recommendation: To consent calendar. (Ayes 11. Noes 0.) (June 27). Re-referred to Com. on APPR.
SB 85 - Immigration – Case Management and Social Services	1/13/2023	This bill would reallocate state funds in order to expand the Reception and Placement Program (commonly known as R&P in California) for refugees and asylees. The reallocated funding would allow recipients of the funding to provide an additional 90 days of state funded R&P case management services to refugees and asylees. Because San Diego is a refugee impacted county, San Diego RAs are likely to be eligible for the reallocation of funds from nonimpacted counties. There will be no additional funding allocated for this program extension and the funding will only be available subject to appropriation. As such, this bill would not impact Self-Sufficiency Services staffing or workload.	Self-Sufficiency Services HHSA	Watch	1/25/2024: Active Bill - In Assembly. Read first time. Held at Desk.

SB 242 - California HOPE for Children Trust Account Program	1/25/2023	The bill would require eligibility workers to not consider California Hope, Opportunity, Perseverance, and Empowerment (HOPE) Trust accounts as property for the purposes of determining eligibility for means tested social services programs such as Medi-Cal, CalWORKs, CalFresh, General Assistance, Medi-Cal, Kinship Guardianship Assistance Payment, Adoption Assistance Program (AAP), and Cash Assistance Program for Immigrants (CAPI).	CalWORKs/CAPI/GR/CalFresh/Medi-Cal	Support, if amended	6/8/2023: Active Bill - Referred to Com. on HUM. S.
AB 310 - CalWORKs	1/26/2023	This bill would reduce current workload regarding CalWORKs school attendance, deprivation and immunization as it would eliminate the deprivation rule that decreases CalWORKs benefits for school attendance if a child in the AU who is age 16 or over is not attending school or participating in Welfare-to-Work or immunization penalty if the children under the age of 6 is not up to date with their immunizations.	CalWORKs	Support, if amended	6/27/2023: Active Bill - In committee: Set, first hearing. Hearing canceled at the request of author.
SB 333 - Homeless Pupils: California Success, Opportunity, and Academic Resilience (SOAR) Guaranteed Income Program	2/7/2023	This bill would exempt SOAR Guaranteed Income Program award received by a 12th grade student experiencing homelessness from being considered as income or resource for purposes of determining CalWORKs, CalFresh, Medi-Cal, CAPI, and/or General Relief eligibility. Additionally, this bill will encourage students to continue their education. The bill would benefit customers, as the provisions would allow for less income to be counted when determining eligibility. As a result, customers who would otherwise be ineligible, receive a lower benefit amount, or less beneficial program, would become and/or remain eligible to the programs affected by this bill and associated supportive programs (or would not have a reduction in their benefits).	CalWORKs/CAPI/GR/CalFresh/Medi-Cal	Support, if amended	7/3/2023: Active Bill - From committee with author's amendments. Read second time and amended. Re-referred to Com. on ED.
AB 564 - Medi-Cal Enrollment	2/8/2023	The bill requires the Department of Health Care Services to allow applicants and providers to submit to submit electronic signatures for all enrollment forms, including, but not limited to, claims and remit forms, in the Medi-Cal program.	Medi-Cal	Watch	6/14/2023: Active Bill - Referred to Com. on HEALTH.
AB 596 - Early Learning and Care: Rate Reform	2/9/2023		CalWORKs	No Analysis Attached	9/1/2023: Active Bill - In committee: Held under submission.
SB 491 - Public Social Services: County Departments	2/14/2023	This bill would require counties to develop and implement a program to ensure residents without a permanent mailing address have a place to receive and pick-up all government related (includes city, county, state, federal, and contracted agencies) mail. The bill does not provide detail on how it should be implemented.	CalWORKs/CAPI/GR/CalFresh/Medi-Cal	Watch	9/1/2023: Active Bill - September 1 hearing: Held in committee and under submission.
AB 2150 - Public Social Services: Higher Education	2/6/2024	This bill would require for the county Human Services agency to receive input from the basic needs director and coordinators from public institutions of higher education, and stakeholders to develop protocols for engagement between the county and the institutions of higher education. The California Department of Social Services (CDSS) is to consult, develop and facilitate a training to be available to basic needs directors, basic needs staff on campus as well as eligibility workers on topics related to student eligibility determination for public social services. CDSS would convene a quarterly workgroup with all 58 county higher education staff liaisons and basic needs director and coordinator and other professional staff from institutions of public higher education. CDSS would collaborate with the workgroup to discuss enrollment trends and identify barriers to enrollment but not limited to CalFresh, CalWORKs, Medi-Cal and State Disability Insurance (SDI). CDSS would provide technical assistance in response to any requests submitted by the county public higher education staff liaison.	CalFresh/CalWORKs/Medi-Cal/CAPI/General Relief	Support, if amended	02/20/2024: Active Bill - In committee Process. Referred to Committee on Human Services and Higher Education
AB 2224 - Human Services: Special Immigrant Juvenile Status	2/7/2024	The bill would make individuals who have filed a petition with United States Citizenship and Immigration Services (USCIS) for Special Immigrant Juvenile Status (SIJS) and individuals who have received a judicial determination enabling them to file the petition for SIJS eligible to certain public social services, which include CalWORKs and CalFresh, to the same extent as individuals who are admitted to the United States as refugees. These services shall be state funded to the extent federal funding is unavailable. Eligibility to these services shall discontinue if there is a final administrative denial of a petition for SIJS.	CalFresh/CalWORKs/Medi-Cal	Support, if amended	02/26/2024: Active Bill-Referred to Committee on Human Services

AB 2263 - The California Guaranteed Income Study and Funding Act	2/8/2024	This bill will establish the Guaranteed Income Study and Funding Act Coordinating Council that will consist of 6 appointees from specific departments. The bill will require the council to attain the following objectives: 1. Determine what administrative capacity, infrastructure and data sharing across state and local agencies are necessary to implement a long term, permanent statewide guaranteed income program. 2. Examine the feasibility and challenges of scaling up permanent guaranteed income programs to reach socially and economically vulnerable populations, focusing on regions with a high cost of living. 3. Explore funding mechanisms and revenue sources that can support the expansion of permanent guaranteed income programs and ultimately redistribute wealth. 4. Establish data driven approach to identify priority populations, taking into consideration social, gender, economic and racial disparities in California to ensure the guaranteed income program targets those most in need and most affected by these disparities. The bill would also require on or before July 1, 2026, the Legislature and the Governor to appoint 11 mmbers to a steering committee to provide technical assistance to and approve recommendations by the Guaranteed Income Study and Funding Act Coordinating Council. The bill would require on or before July 1, 2027, the ocuncil to seek to obtain specified goals, including local, state and federal resources, benefits and services that seek to prevent and end poverty in California and create a data sharing partnership.	CalWORKs, CalFresh, Medi-Cal, CAPI, GR	Watch	02/09/2024: Active Bill - From printer. May be heard in committee March 10.
SB 1107 - Public Social Services: County Departments: Mail Programs	2/13/2024	This bill would require county human services agencies that administer public benefits to develop and implement a program that allows residents experiencing homelessness, if they opt in, to receive and pick-up all government related (city, county, state, federal, tribal government, and contracted agencies) mail at a place designated by the county. The county would be required to provide program participants with information regarding the pick-up location including the hours of operation. Counties would be encouraged to expand upon these standards by holding all types of mail for customers experiencing homelessness, providing various mail pick-up points, and informing them when they have mail.	CalWORKs, CalFresh, CAPI, GR, CMS, and Med-Cal	Support, if amended	03/05/2024: Active Bill - In Committee Process. Set for hearing April 1.
AB 1968 - CalFresh: enrollment for senior citizens	1/30/2024	This bill would require California Department of Social Services (CDSS) to partner with the Franchise Tax Board (FTB) to identify qualifying individuals 60 years of age or older and would require CDSS to create a system to automatically enroll the individuals into the CalFresh program. The FTB would provide CDSS with this information on an annual basis.	CalFresh	Support, if amended	02/12/2024: Active Bill - Referred to Committees on Human Services and Revenue and Tax.

ITEM #7: UPDATE ON MEDI-CAL RENEWALS, THE LIFT FOR PUBLIC ASSISTANCE PROGRAMS, WAIVERS, ENROLLMENT, SERVICE DELIVERY, DATA

*Assmaa Elayyat, Deputy Director, Self-Sufficiency Services
Health and Human Services Agency (HHSA)*





Monthly Medi-Cal Renewal Report

			Data as of 6/30				Data as of 7/31				Data as of 8/31				Data as of 9/30				Data as of 10/31				Data as of 11/30	
Medi-Cal Renewals	Jun-23	%	Jun-23	%	Jul-23	%	Jul-23	%	Aug-23	%	Aug-23	%	Sep-23	%	Sep-23	%	Oct-23	%	Oct-23	%	Nov-23	%	Nov-23	%
Total Medi-Cal Renewals Due	46,900	100%	46,900	100%	47,860	100%	47,860	100%	46,879	100%	46,879	100%	48,907	100%	48,907	100%	50,251	100%	50,251	100%	51,890	100%	51,890	100%
Total Medi-Cal Renewals Auto Renewed	12,890	27%	12,890	27%	13,110	27%	13,110	27%	13,581	29%	13,581	29%	11,327	23%	11,327	23%	13,208	26%	13,208	26%	14,258	27%	14,258	27%
Total Medi-Cal Renewals Renewed via Combo Case*	7,364	16%	15,046	32%	7,081	15%	11,359	24%	7,053	15%	18,102	39%	7,440	15%	20,262	41%	7,298	15%	19,715	39%	6,786	13%	20,000	39%
Total Medi-Cal Renewal Packets Mailed	26,646	57%	26,646	57%	27,669	58%	27,669	58%	25,601	55%	25,601	55%	28,971	59%	28,971	59%	28,508	57%	28,508	57%	29,654	57%	29,654	57%
Packets Received, Not Yet Processed			5,967	13%	4,691	10%	5,839	12%	10	0%	4,035	9%	326	1%	10,420	21%	507	1%	10,951	22%	414	1%	10,958	21%
Total Medi-Cal Renewals Completed	20,254	43%	27,936	60%	20,191	42%	24,469	51%	20,634	44%	31,683	68%	18,767	38%	31,589	65%	20,506	41%	32,923	66%	21,044	41%	34,258	66%
Total Medi-Cal Renewals Pending Receipt	26,646	57%	12,997	28%	22,978	48%	17,552	37%	26,235	56%	11,161	24%	29,814	61%	6,898	14%	29,238	58%	6,377	13%	30,432	59%	6,674	13%

			Data as of 12/31				Data as of 1/31				Data as of 2/29					
Medi-Cal Renewals	Dec-23	%	Dec-23	%	Jan-24	%	Jan-24	%	Feb-24	%	Feb-24	%	Mar-24	%	Mar-24	%
Total Medi-Cal Renewals Due	58,313	100%	58,313	100%	47,936	100%	47,936	100%	51,565	100%	51,565	100%	55,858	100%	55,858	100%
Total Medi-Cal Renewals Auto Renewed	26,371	45%	26,371	45%	21,176	44%	21,176	44%	22,026	43%	22,026	43%	25,149	45%	25,149	45%
Total Medi-Cal Renewals Renewed via Combo Case*	10,415	18%	17,979	31%	9,619	20%	15,311	32%	8,556	17%	16,116	31%	8,419	15%	9,173	16%
Total Medi-Cal Renewal Packets Mailed	20,706	36%	20,706	36%	16,689	35%	16,689	35%	20,292	39%	20,292	39%	21,621	39%	21,621	39%
Packets Received, Not Yet Processed	1,059	2%	7,506	13%	1,055	2%	6,512	14%	792	2%	7,786	15%	1,284	2%	5,046	9%
Total Medi-Cal Renewals Completed	36,786	63%	44,350	76%	30,795	64%	36,487	76%	30,582	59%	38,142	74%	33,568	60%	34,322	61%
Total Medi-Cal Renewals Pending Receipt	20,468	35%	6,457	11%	16,086	34%	4,937	10%	20,191	39%	5,637	11%	21,006	38%	16,490	30%

Source: Daily RRR Status Report
*Combo: Medi-Cal With Active CF/GR/CW
Report Date: 03/01/2024



Months	Count of Case Number
Jun-23	8,167
Jul-23	2,820
Aug-23	11,619
Sep-23	9,729
Oct-23	10,818
Nov-23	11,292
Dec-23	8,724
Jan-24	7,446
Feb-24	10,310
Grand Total	80,925

The top four discontinuance reasons are (in order from most to least):

1. Failed to Complete Redetermination
2. No Eligible Mem
3. Inter-County Transfer
4. Failed MAGI

CalFresh Overview

Program Flexibilities & Waivers

- The following waivers granted by the Food and Nutrition Services (FNS) extended through:
 - Initial application and recertification interviews March 31st 2024
 - Telephonic signature March 31st 2024
 - Quality control face to face interviews September 30th, 2024
 - Able Bodied Adults Without Dependents – CA waiver extended through October 31, 2024
 - This is a new two-year waiver based on 36 months of unemployment data from the Bureau of Labor Statistics from the period of August 2019 – July 2022
 - Reinstatement waiver extended from July 1, 2022 through June 30, 2027



CalFresh Overview

Additional Updates

- New EBT phone application, ebtEDGE, launched on November 10th
- The app helps facilitate self-service and includes security features:
 - Biometric access
 - Freeze & unfreeze card
 - Block transactions
 - Card replacement
 - Change pin



Medi-Cal Overview

New PHE Unwinding Flexibilities

- Suspension of requirement to apply for unconditionally available income (unemployment, disability, veterans, etc.)
- Suspension of Medical Support Enforcement requirements (absent parent)
- Stable income waiver – eliminates the need to verify stable income sources during renewal (Social Security, retirement, disability, etc.)



Medi-Cal Overview

Upcoming Changes

- **26-49 Adult Expansion**

- Effective January 1, 2024, Medi-Cal applicants and beneficiaries who are ages 26 to 49 regardless of immigration status are now eligible to Full Scope benefits
- With this expansion, all Medi-Cal applicants and beneficiaries are now approved for Full scope benefits regardless of age and immigration status if otherwise eligible
- The Department of Health Care Services (DHCS) mailed out the Managed Care Plan Enrollment Notice to customers prior to implementation. This notice explains what a Managed Care Plan is, the requirement of enrolling in a Health Plan and how to enroll
 - Beneficiaries who did not select a plan will be automatically enrolled into one
- CalSAWS began transitioning existing customers and sending advance notices beginning November 1, 2023, for the January 1, 2024, month of eligibility



Medi-Cal Overview

Asset Test Elimination

- Effective January 1, 2024, the elimination of assets (property) became effective for **all** Non-MAGI Medi-Cal programs including:
 - Medically Needy
 - Aged & Disabled
 - Medicare Savings Programs
 - Long-Term Care
- Income producing assets such as Annuities, Retirement Plans/Pensions, Rental Property, are no longer considered when determining Medi-Cal eligibility
 - Any income from these assets will continue to count as Unearned income



Medi-Cal Overview

Medi-Cal Managed Care Plans

- Effective January 1, 2024, Aetna Better Health of CA and Health Net Community Solutions Inc. are no longer part of the San Diego County Geographic Managed Care Plan model in San Diego
 - Customers currently enrolled in these plans will be Automatically transitioned to Blue Shield or Community Health Group if no other plan is selected by December 31, 2023
- Aetna and Health Net plans stopped accepting new members as of October 1, 2023



MONTHLY UPDATES





ELIGIBILITY SERVICES BY THE NUMBERS...

March 2024 (Data Month: February 2024)

PARTICIPANTS

- **CalFresh:** 394,018 recipients, up 5.48% from last year.
 - 130,197 child recipients (0-18), up 2.86% from last year.
 - 94,167 senior recipients (60+), up 10.18% from last year.
- **CalWORKs:** 50,764 recipients, up 10.28% from last year.
 - 36,400 child recipients (0-18), up 12.09% from last year.
 - Welfare-to-Work: 14,750 participants, up 12.07% from last year.
- **CMS:** 10 CMS recipients, up 66.67% from last year.
- **General Relief:** 4,926 recipients, up 27.19% from last year.
- **Medi-Cal:** 979,286 recipients, down 4.85% from last year.
 - 325,455 child recipients (0-18), down 2.65% from last year.
 - 17,663 Medi-Cal Expansion Over 50 Years.

Program	Cases	Recipients	% Change in Recipients		Unduplicated Number of Recipients (February 2023–February 2024)
			Previous Month	Previous Year	
CalFresh	233,027	394,018	1.17%	5.48%	533,709
CalWORKs	17,580	50,764	1.14%	10.28%	69,165
CMS	10	10	25.00%	66.67%	36
General Relief	4,913	4,926	1.50%	27.19%	13,413
Medi-Cal	554,600	979,286	0.62%	-4.85%	1,116,611
Total	810,130	1,429,004	0.79%	-1.63%	1,227,460

*Recipients include 375,612 under ACA Medicaid Coverage Expansion.

The number of **unduplicated recipients for **all** programs.

PROCESSING

Applications Registered		
Program	February 2024	FYTD
CalFresh	20,378	170,259
CalWORKs	2,228	21,433
CMS	29	267
General Relief	3,724	28,361
Medi-Cal	17,091	104,436
Total	43,450	324,756

Renewals Generated		
Program	February 2024	FYTD
CalFresh	10,078	85,472
CalWORKs	1,365	11,379
CMS	2	19
General Relief	112	885
Medi-Cal	51,565	403,601
Total	63,122	501,356

Periodic Reports Generated		
Program	February 2024	FYTD
CalFresh	15,846	113,098
CalWORKs	1,613	11,048
General Relief	0	5
Medi-Cal	55	160
Total	17,514	124,311

Documents Imaged	
February 2024	FYTD
325,621	2,830,839

Tasks Created	
February 2024	FYTD
524,246	4,600,091

ACCESS CUSTOMER SERVICE CENTER

Customer Service				
Month	February 2023	February 2024	Change	FYTD
Total Calls	153,929	237,344	83,415	2,111,438
Abandoned	3,495	10,122	6,627	168,206
Average Wait Time	2:05	2:15	0:10	4:31

Community Based Organization (CBO)				
Month	February 2023	February 2024	Change	FYTD
Total Calls	4,469	6,383	1,914	52,294
Abandoned	118	145	27	1,982
Average Wait Time	2:31	2:29	-0:02	4:33

Emails Received	
February 2024	FYTD
2,189	19,377

FAMILY RESOURCE CENTER VISITS

Month	February 2023	February 2024	Change	FYTD
Total Tickets Issued	32,617	49,260	34%	379,695
Average Wait Time (min.)	(*)	(*)	N/A	

* Due to COVID-19 Waivers, Avg time is not available for February 2024

Processing Timeliness Applications, Periodic Reports, and Renewals

CalFresh

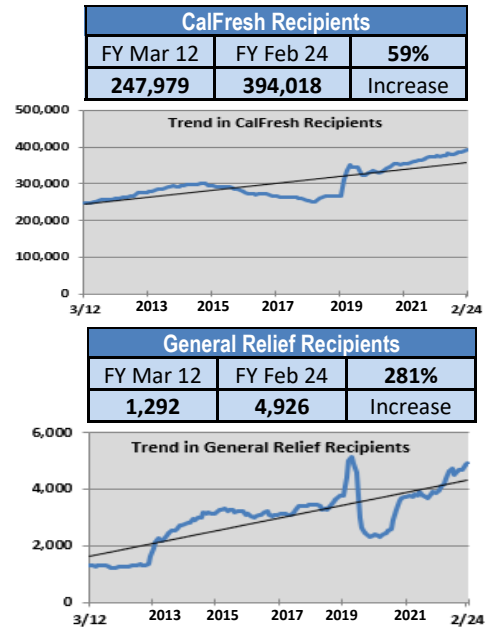
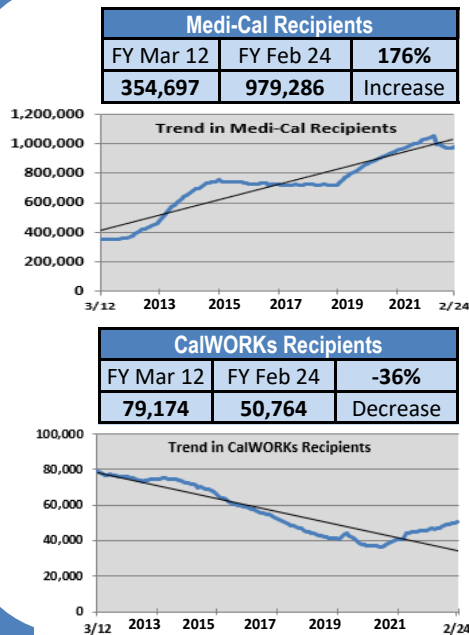
- Regular Applications: State required days to disposition = 30 Days
 - San Diego = 19 Days
- Expedited Applications: State required days to disposition = 3 Days
 - San Diego = 2 Days
- Semi-Annual Reporting Timeliness = 95%
- Annual Renewal Timeliness = 96%

CalWORKs

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 18 Days
- Immediate Need: State required days to disposition = 1 Day
 - San Diego = 2 Days
- Semi-Annual Reporting Timeliness = 98%
- Annual Renewal Timeliness = 95%

Medi-Cal

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 38 Days
- Annual Renewal Timeliness = 85%



Office of Military and Veterans Affairs (OMVA) Data Tracker *

OMVA Service Delivery	Monthly Total	FYTD
Calls Received	3,094	19,241
Calls Received– Average Wait Times	0:01:17	0:01:14
In-Person Customer Visits	1,654	10,204
Driver's License Applications	47	878
License Plate Applications	626	3,355
College Fee Waiver Applications	55	1,314
VA Claim Appointments Made	181	1,253
VA Claim Appointments Wait Time (Days)	10	68
Community Events	15	73
Contacts Made at Community Events	342	3,375

* New data metrics as of 10/2023

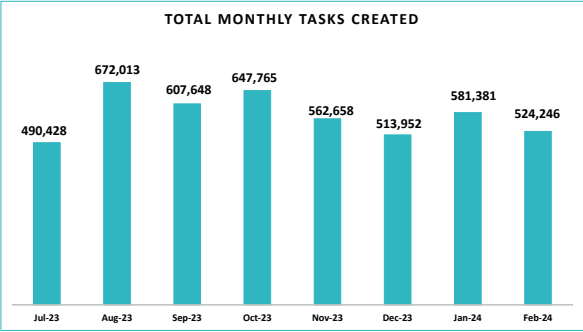


Monthly Self-Sufficiency Services Performance Dashboard (FY 23/24)

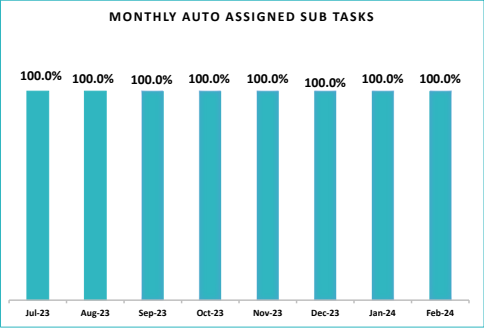
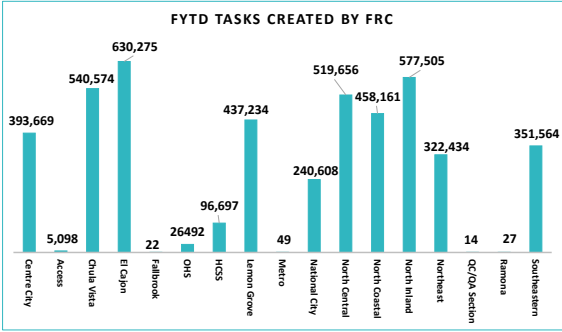
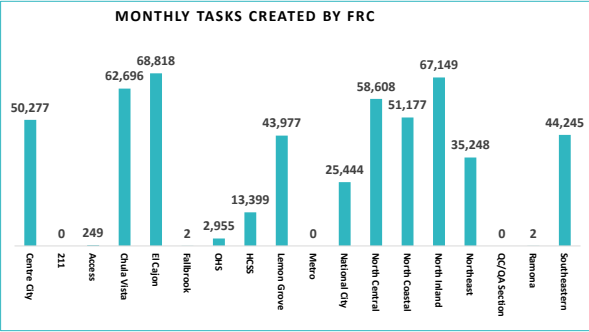
San Diego County

Data Month : February 2024

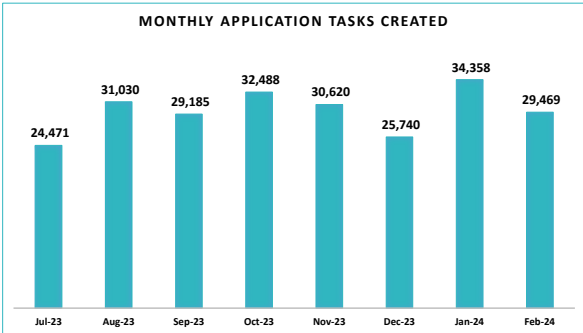
CalSAWS Tasks Created



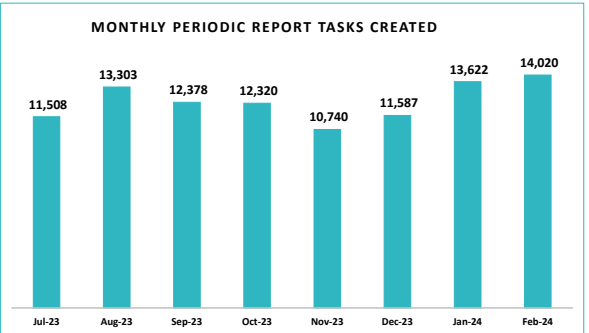
FYTD 4,600,091



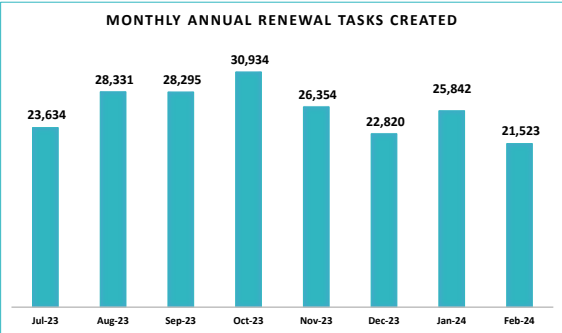
FYTD 100%



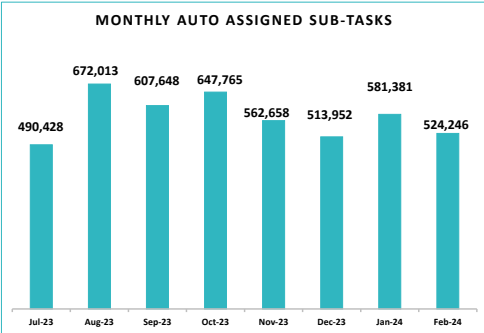
FYTD 237,361



FYTD 99,478

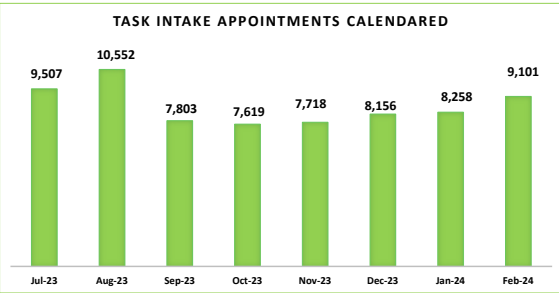


FYTD 207,733

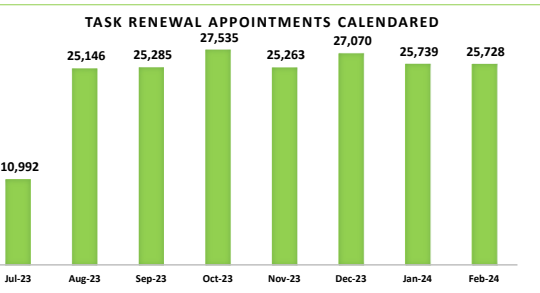


FYTD 4,600,091

MONTHLY CALSAWS CALENDARED APPOINTMENTS

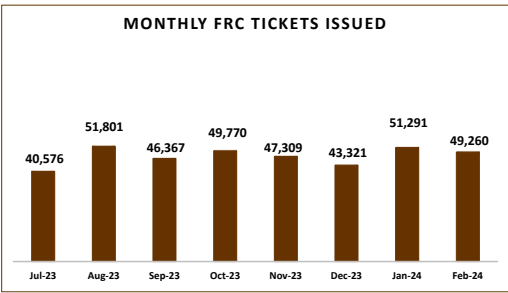


FYTD 68,714

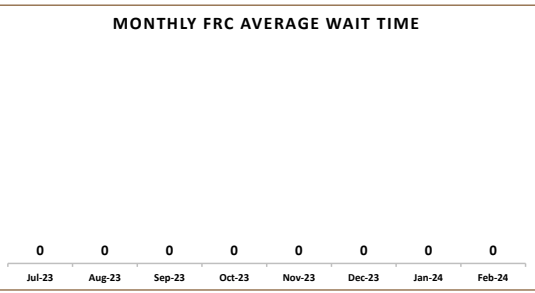


FYTD 192,758

LOBBY MANAGEMENT



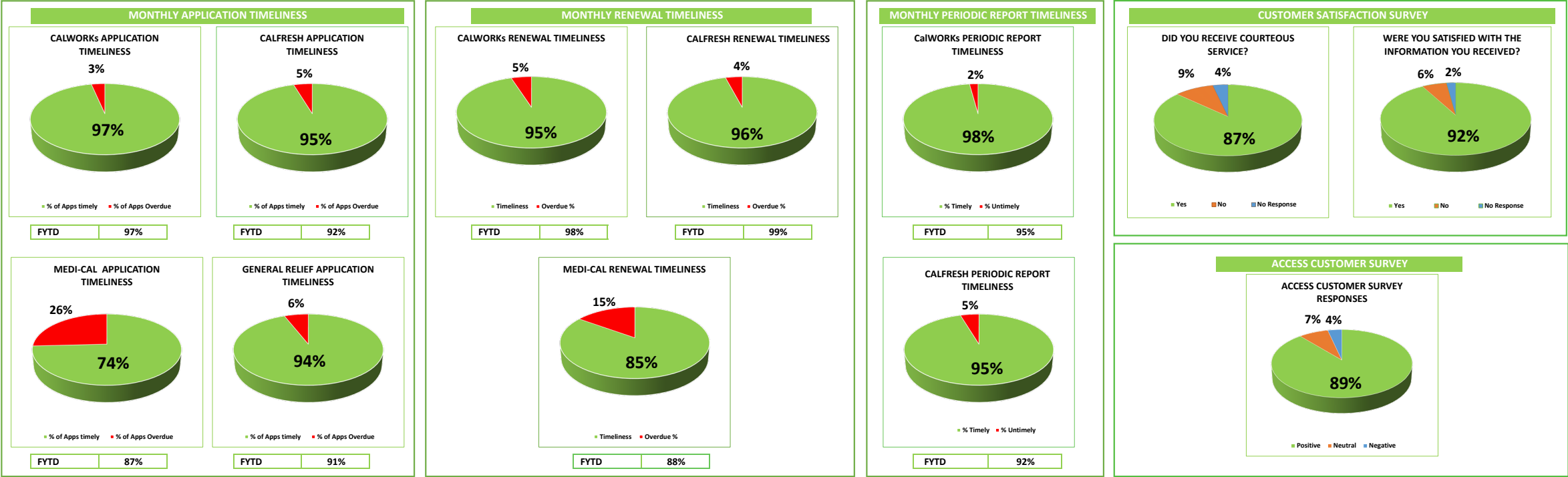
FYTD 379,695



*Average time is not available

FYTD 0.00

CASE PROCESSING PERFORMANCE (CALSAWS)



Monthly Robo-Calls & Text Messaging Report FY 2023/2024

Automated (Robo) Call Summary	Program				
Month	CW/CF SAR Reminder	CW Balderas	MC Renewal Robo Pre Packet	MC Renewal Robo No Renewal Received	Grand Total
July 2023	4,343	507	742	362	5,954
August 2023	10,430	491			10,921
September 2023	7,779	479			8,258
October 2023	6,685	359			7,044
November 2023	8,840	412			9,252
December 2023	8,369	359			8,728
January 2024	9,414	304			9,718
February 2024	4,219	293			4,512
March 2024					
April 2024					
May 2024					
June 2024					
Grand Total	60,079	3,204	742	362	64,387

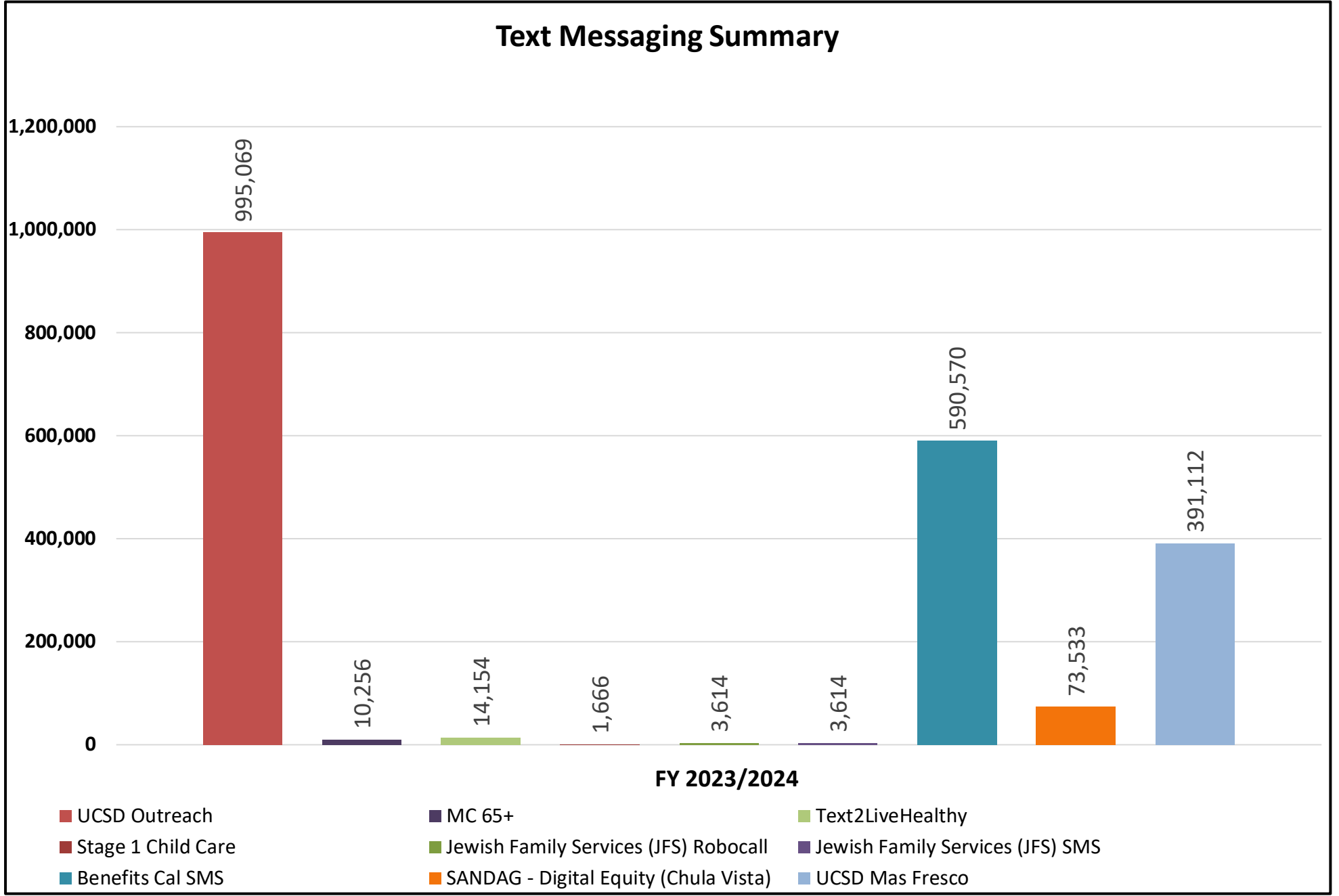
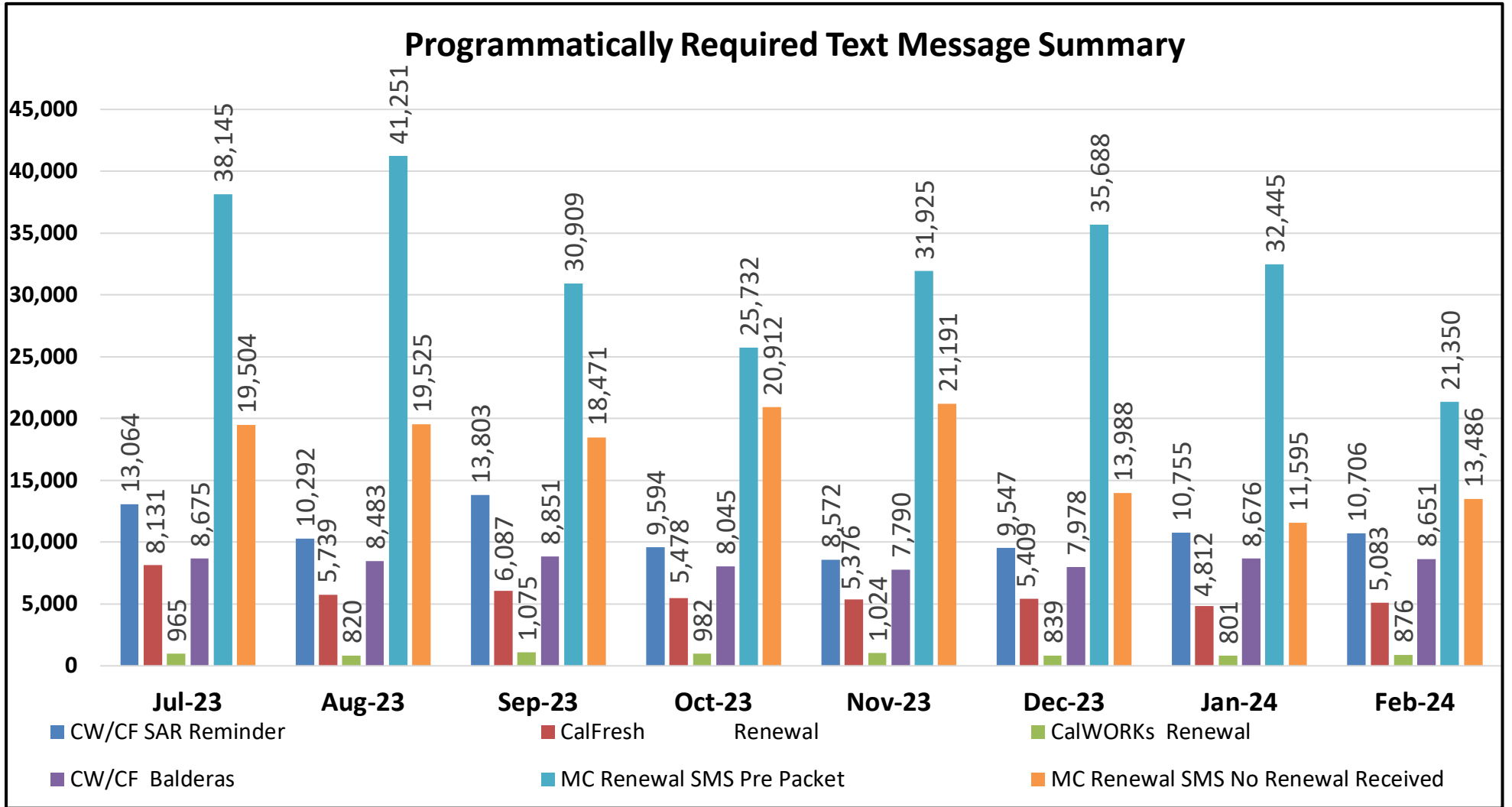
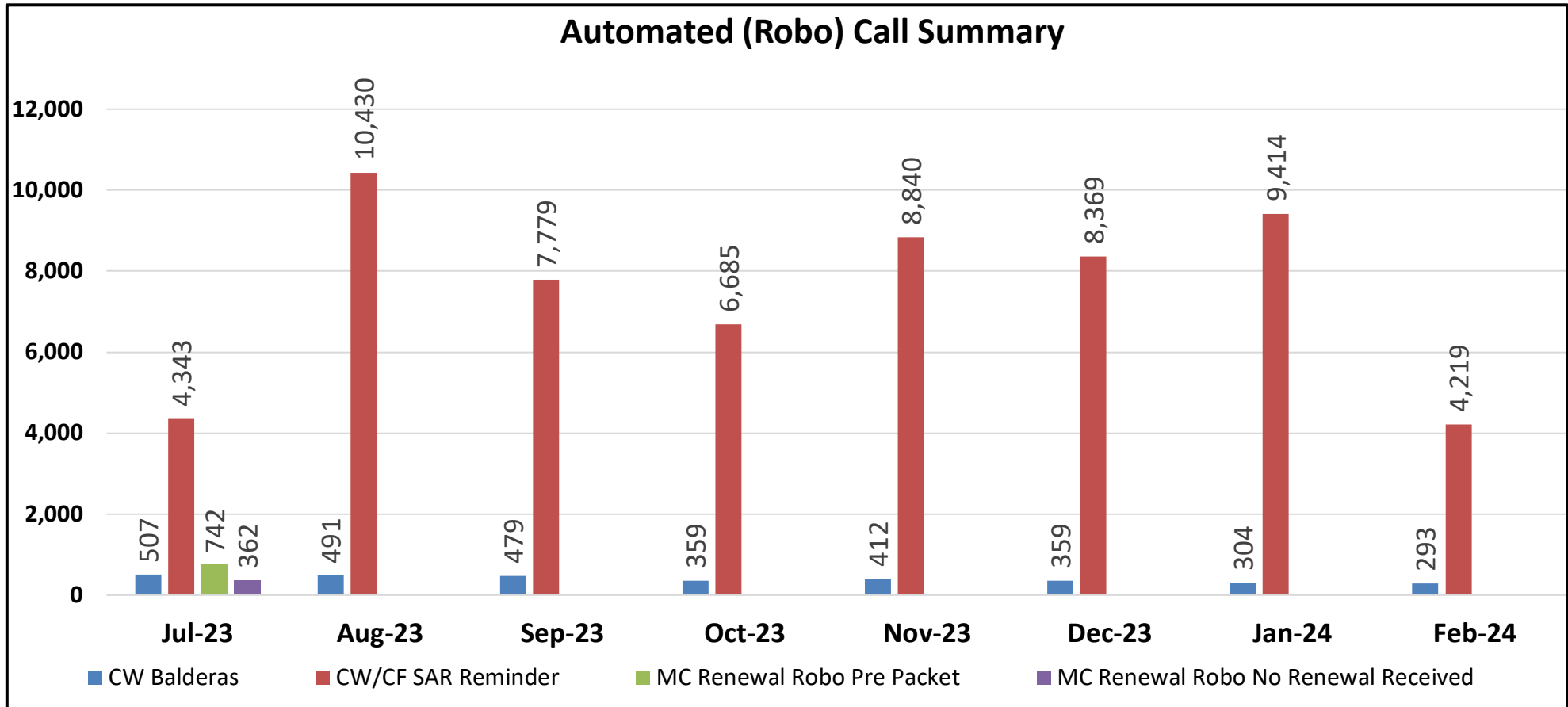
Text Messaging Summary	Program						
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Grand Total
July 2023	13,064	8,675	8,131	965	38,145	19,504	88,484
August 2023	10,292	8,483	5,739	820	41,251	19,525	86,110
September 2023	13,803	8,851	6,087	1,075	30,909	18,471	79,196
October 2023	9,594	8,045	5,478	982	25,732	20,912	70,743
November 2023	8,572	7,790	5,376	1,024	31,925	21,191	75,878
December 2023	9,547	7,978	5,409	839	35,688	13,988	73,449
January 2024	10,755	8,676	4,812	801	32,445	11,595	69,084
February 2024	10,706	8,651	5,083	876	21,350	13,486	60,152
March 2024							
April 2024							
May 2024							
June 2024							
Grand Total	86,333	67,149	46,115	7,382	257,445	138,672	603,096

Text Messaging Summary	Special Campaign									
Month	UCSD Outreach	MC 65+	Text2LiveHealthy	Stage 1 Child Care	Jewish Family Services (JFS) Robocall	Jewish Family Services (JFS) SMS	Benefits Cal SMS	SANDAG - Digital Equity (Chula Vista)	UCSD Mas Fresco	Grand Total
July 2023	196,100	1,375	6,398	1,666						205,539
August 2023	191,165	1,320	7,756		785	785				201,811
September 2023	204,036	1,344			651	651	590,570			797,252
October 2023	203,476	1,341			570	570		73,533		279,490
November 2023	200,292	1,227			1,591	1,591				204,701
December 2023		1,162			17	17			391,112	392,308
January 2024		1,223								1,223
February 2024		1,264								1,264
March 2024										
April 2024										
May 2024										
June 2024										
Grand Total	995,069	10,256	14,154	1,666	3,614	3,614	590,570	73,533	391,112	2,083,588

*Note: Robo Calls have been temporarily suspended in all circumstances except for CalWORKS and CalFresh Balderas call notifications.
In lieu of this, all former Robo Call recipients were reprogrammed to receive text message notifications to alert them of any upcoming case actions.

*Note: PR Text Message Summary methodology updated to count CW/CF Household once.
These household's are sent one text message. CW/CF households are included in CW Text Message Count.

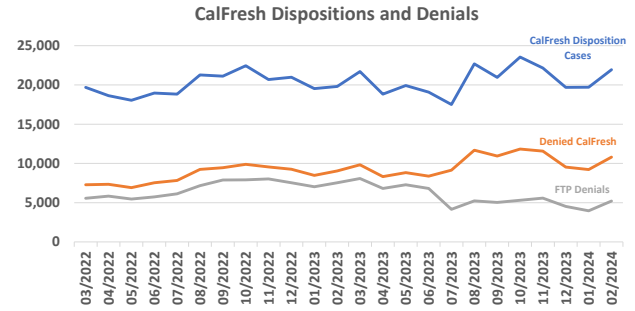
Effective 12/2020, Access is no longer doing the Monthly Consent Text Messaging RRR Campaign, nor mailing CF Packets.





**CalFresh Denials in the Month Regardless of Application Date
from Disposition Report**

Month	CalFresh Disposition Cases	Denied CalFresh	% of Denied CalFresh	FTP Denials	% of FTP Denials
03/2022	19,689	7,278	36.96%	5,551	76.27%
04/2022	18,621	7,346	39.45%	5,833	79.40%
05/2022	18,048	6,914	38.31%	5,453	78.87%
06/2022	18,966	7,543	39.77%	5,728	75.94%
07/2022	18,832	7,825	41.55%	6,130	78.34%
08/2022	21,263	9,246	43.48%	7,170	77.55%
09/2022	21,115	9,460	44.80%	7,885	83.35%
10/2022	22,443	9,891	44.07%	7,905	79.92%
11/2022	20,679	9,544	46.15%	8,027	84.11%
12/2022	20,969	9,258	44.15%	7,539	81.43%
01/2023	19,525	8,483	43.45%	7,032	82.90%
02/2023	19,810	9,040	45.63%	7,543	83.44%
03/2023	21,709	9,829	45.28%	8,076	82.17%
04/2023	18,834	8,310	44.12%	6,806	81.90%
05/2023	19,916	8,818	44.28%	7,284	82.60%
06/2023	19,089	8,379	43.89%	6,816	81.35%
07/2023	17,504	9,136	52.19%	4,147	45.39%
08/2023	22,677	11,683	51.52%	5,232	44.78%
09/2023	20,962	10,946	52.22%	5,033	45.98%
10/2023	23,550	11,830	50.23%	5,300	44.80%
11/2023	22,144	11,563	52.22%	5,586	48.31%
12/2023	19,694	9,537	48.43%	4,529	47.49%
01/2024	19,711	9,211	46.73%	3,963	43.02%
02/2024	21,928	10,794	49.22%	5,208	48.25%



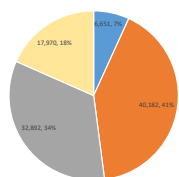


Community Based Organizations CalFresh Referrals

07/2023-02/2024

CalFresh Application Referrals by Application Status									
CBO	HCSO Outstation Staff Y/N	Pending	Approved	Denied	Not a Ref	Total	Pending %	Approved %	Denied %
Code for America		5,201	7%	34,727	40%	29,561	34%	16,387	19%
211 San Diego		261	4%	3,162	54%	3,423	27%	839	14%
Family Health Centers of San Diego		86	8%	527	48%	312	29%	169	15%
La Maestra Community Health Centers		40	4%	481	51%	281	30%	150	16%
Scipio Health	Y	23	5%	220	48%	106	23%	106	23%
San Ysidro Health	Y	28	7%	207	53%	92	24%	60	16%
Vista Community Clinic		24	7%	156	44%	136	35%	56	16%
Shura Health	Y	14	7%	87	44%	64	35%	35	18%
Casa Familiar		16	11%	60	43%	49	35%	15	11%
Home Start CalFresh Grant		9	7%	100	78%	15	12%	4	3%
Bonita Family Resource Center		4	3%	54	47%	37	22%	21	18%
Jewish Family Service		7	6%	57	49%	35	30%	17	15%
TrueCare		11	11%	43	43%	33	33%	14	14%
Neighborhood Health Care		3	4%	42	56%	23	21%	7	9%
Chula Vista Community Collaborative		3	4%	33	49%	26	38%	6	9%
Indian Health Council Inc.		8	14%	40	69%	7	12%	3	5%
UCSD Medical Center	Y	0	0	13	48%	7	26%	7	26%
Interfaith Community Services		0	4	19%	10	48%	7	33%	21
Southern Indian Health Council Inc.		1	5%	16	76%	3	14%	1	5%
Rady Childrens Hospital	Y	1	5%	6	32%	8	42%	4	21%
South Bay Community Services		0	10	53%	5	26%	4	21%	19
San Ysidro Health Center		2	12%	8	47%	6	35%	1	6%
Catholic Charities Diocese of San Diego		0	5	33%	7	47%	3	20%	15
Catholic Charities Diocese of San Diego - Homeless Services		0	0	27%	9	60%	2	13%	0
Union of Pan Asian Communities		1	7%	8	53%	6	40%	0	15
Borrego Health		0	0	43%	4	29%	4	29%	14
Community Resource Center		4	31%	3	23%	3	23%	3	23%
Metro Community Ministries Inc.		0	1	58%	1	8%	4	33%	12
Bayside Community Center		1	9%	5	45%	5	45%	0	11
San Diego Family Care		0	2	18%	6	55%	3	27%	11
San Diego Food Bank	Y	0	1	1	4%	1	100%	0	0
San Diego Unified School District		3	30%	4	40%	2	20%	1	10%
McAlister Institute South Bay Regional Recovery		1	11%	5	56%	0	3	33%	9
Tri-City Medical Center	Y	0	0	0	0	0	0	0	0
Capalina Comprehensive Treatment Center		0	4	57%	2	29%	1	14%	7
Deaf Community Services of San Diego		0	2	28%	1	14%	4	57%	7
San Diegoans for Healthcare Coverage	Y	0	5	71%	1	14%	1	14%	7
World Relief Social		1	14%	5	71%	1	14%	0	7
Center Star ACT		0	3	50%	1	17%	2	33%	6
Jomali Bantu Association of America		1	17%	1	17%	2	33%	2	33%
Catholic Charities San Diego		0	1	3	60%	1	20%	1	20%
Julian Pathways Inc.		0	3	60%	1	20%	1	20%	5
Aid Finders		0	1	25%	3	75%	0	4	4
Community Resource Foundation		0	1	50%	1	25%	1	25%	4
Feeding San Diego	Y	0	3	75%	0	1	25%	0	4
MediData		0	3	75%	1	25%	0	4	4
Miral Costa College		0	50%	0	2	50%	0	4	4
Safe Connections		0	3	75%	0	1	25%	0	4
UC San Diego	Y	0	3	75%	1	25%	0	4	4
Palomar Health	Y	0	3	100%	0	0	0	3	3
Good Man		0	0	0	0	0	0	100%	0
St. Paul's PACE		0	0	3	100%	0	0	3	3
Transfrontier		1	33%	1	33%	1	33%	0	3
Vista Community Clinic - The Gary Center		0	3	300%	0	0	0	3	3
Vista Hill Foundation - SmartCare		0	1	67%	0	1	33%	0	3
Access to Independence of San Diego Inc.		0	1	50%	0	1	50%	0	2
Alpha Project for the Homeless		1	50%	1	50%	0	0	2	2
Escondido Comprehensive Treatment Center		0	2	100%	0	0	0	2	2
Gary and Mary West Pace		0	1	50%	1	50%	0	2	2
Mental Health Systems TUBN - Allianza Wellness Center		0	1	50%	0	1	50%	2	2
Mental Health Systems TUBN BHS Action Central		0	0	1	50%	0	1	20%	2
Neighborhood Healthcare		0	1	50%	0	1	50%	2	2
TEKI Inc.		0	0	1	50%	1	50%	2	2
Urban Street Angels		0	0	1	50%	1	50%	2	2
211 Orange County		0	0	1	100%	0	0	1	1
AHF HEALTHCARE CENTERS		1	100%	0	0	0	0	1	1
Alpha Lofts		0	0	1	100%	0	0	1	1
CA Department of State Hospitals		0	0	0	0	1	100%	1	1
Change Lanes Youth Support Services		0	1	100%	0	0	0	1	1
Community Resource Foundation Senior Impact		0	0	0	0	1	100%	1	1
Compass Inc.		0	0	1	100%	0	0	1	1
Cottage Health System		0	0	1	100%	0	0	1	1
Everest Hospice		0	0	0	0	1	100%	1	1
FINO Food Bank		1	100%	0	0	0	0	1	1
Healthcare in Action - San Diego		0	0	0	0	1	100%	1	1
Imperial Beach Community Clinic		1	100%	0	0	0	0	1	1
Jackson House Terminiola		0	0	100%	0	0	0	1	1
Los Angeles County CSC 8		0	0	0	0	1	100%	1	1
Marin City Health and Wellness		0	0	0	0	1	100%	1	1
Paradise Valley Health	Y	0	1	100%	0	0	0	1	1
Piers Family Center		0	0	1	100%	0	0	1	1
Stepping Stone of San Diego		0	1	100%	0	0	0	1	1
Third Avenue Charitable Organization		0	0	1	100%	0	0	1	1
University of San Diego		0	0	100%	0	0	0	1	1
Visionary Care Consultants		0	1	0	1	100%	0	1	1
EI Sol NEC		0	0	0	0	0	0	0	0
Alamosa Santa Rosa Community Health Centers		0	0	0	0	0	0	0	0
Alamosa Hospital LLC	Y	0	0	0	0	0	0	0	0
Aviala Healthcare Center		0	0	0	0	0	0	0	0
Borrego Community Health Foundation		0	0	0	0	0	0	0	0
Burdick Tri-County Medical Foundation		0	0	0	0	0	0	0	0
Castle Manor Nursing and Rehabilitation Center		0	0	0	0	0	0	0	0
Catholic Charities of Los Angeles		0	0	0	0	0	0	0	0
CCC Health Services Department		0	0	0	0	0	0	0	0
Coalition of Orange County Community Health Center		0	0	0	0	0	0	0	0
Community Health Systems, Inc. - Moreno Valley		0	0	0	0	0	0	0	0
Conifer Health Solutions		0	0	0	0	0	0	0	0
DMH - Office of the Public Guardian		0	0	0	0	0	0	0	0
Elevate Patient Financial Solutions		0	0	0	0	0	0	0	0
GETIT HEALTH		0	0	0	0	0	0	0	0
Garden Valley Health Center		0	0	0	0	0	0	0	0
HAS		0	0	0	0	0	0	0	0
HERALD CHRISTIAN HEALTH CENTER		0	0	0	0	0	0	0	0
Koreans Community Services		0	0	0	0	0	0	0	0
Libertaria Home Health		0	0	0	0	0	0	0	0
Medi-Cal Regulation Specialists		0	0	0	0	0	0	0	0
Ministerio Betesda		0	0	0	0	0	0	0	0
Mountain Shadows		0	0	0	0	0	0	0	0
National Care Advisors		0	0	0	0	0	0	0	0
Neighborhood Health Insurance Center		0	0	0	0	0	0	0	0
Parkland Senior Services		0	0	0	0	0	0	0	0
Paradise Valley Healthcare Center		0	0	0	0	0	0	0	0
Paragon		0	0	0	0	0	0	0	0
Park Avenue Healthcare Center		0	0	0	0	0	0	0	0
Providence Healthcare Center		0	0	0	0	0	0	0	0
Providence Health & Services		0	0	0	0	0	0	0	0
ReNew Pathway		0	0	0	0	0	0	0	0
Rolling Start, Inc.		0	0	0	0	0	0	0	0
San Diego Freedom Ranch		0	0	0	0	0	0	0	0
San Diego Regional Center		0	0	0	0	0	0	0	0
Santa Barbara County Education Office		0	0	0	0	0	0	0	0
St Vincent de Paul Village		0	0	0	0	0	0	0	0
The Lights for Seniors		0	0	0	0	0	0	0	0
University Care Center		0	0	0	0	0	0	0	0
Vista Knoll Specialized Care		0	0	0	0	0	0	0	0
Windoor Health Care SNF Management Company LLC		0	0	0	0	0	0	0	0
Total		6,651	7%	40,182	41%	32,892	34%	17,970	18%

CalFresh Percentage of Referrals



* Ineligible applications received for a CalFresh program already in Pending or Approved status.

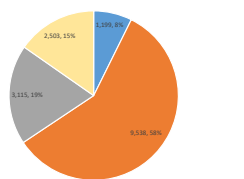


Community Based Organizations Medi-Cal Referrals

07/2023-02/2024

Medi-Cal Application Referrals by Application Status									
CBO	HCSO Outstation Staff Y/N	Pending	Approved	Denied	Invalid*	Total			
Scripta Health		151	2%	1,403	59%	503	21%	40%	17%
211 San Diego	Y	151	7%	1,070	47%	541	24%	13%	23%
Family Health Centers of San Diego		202	9%	1,276	58%	431	20%	28%	13%
UCSD Medical Center		45	4%	847	73%	245	19%	13%	11%
Sharp Health	Y	57	4%	845	66%	206	16%	16%	13%
La Misera Community Health Centers		115	9%	657	54%	107	16%	15%	21%
Vista Community Clinic		128	13%	603	63%	152	15%	10%	11%
FreeCare		103	12%	491	55%	184	22%	34%	11%
Neighborhood Health Care		42	7%	399	65%	111	18%	61%	10%
MediData		74	13%	302	54%	111	20%	75%	13%
Tufts Medical Center		12	3%	136	70%	91	19%	39%	8%
Palomar Health	Y	3	1%	170	63%	62	23%	33%	12%
San Ysidro Health Center		39	15%	170	65%	27	10%	27%	10%
Paradise Valley Health	Y	8	4%	150	72%	21	10%	33%	15%
San Diego Family Care		27	14%	125	64%	28	14%	15%	8%
Rady Children's Hospital	Y	19	11%	117	69%	16	9%	18%	11%
Borrego Health		11	10%	72	64%	18	16%	12%	11%
Casa Familiar		9	9%	53	55%	19	20%	16%	9%
Bonita Family Resource Center		7	7%	51	53%	14	15%	24%	25%
San Diego Unified School District		16	20%	43	53%	10	12%	12%	15%
Chula Vista Community Collaborative		5	7%	37	48%	15	22%	16%	23%
San Diegoans for Healthcare Coverage	Y	0	0	46	77%	7	12%	7%	12%
Alvarado Hospital LLC	Y	0	35	64%	12	22%	8%	15%	55%
Indian Health Council Inc.		5	12%	33	79%	1	1%	3%	7%
Park Avenue Healthcare Center		6	16%	18	49%	7	19%	6%	16%
St Vincent de Paul Village		24	65%	3	8%	3	8%	7%	19%
Paradise Valley Healthcare Center		4	14%	14	48%	8	28%	7%	10%
Neighborhood Health Insurance Center		1	4%	3	11%	4	14%	20%	71%
St. Paul's PACS		2	10%	7	33%	5	24%	7%	33%
San Diego Regional Center		1	6%	12	71%	3	18%	1	6%
Blasdel Community Center		7	13%	1	4%	4	5%	1%	31%
San Diego Freedom Ranch		0	15	94%	1	6%	0	0	16
Metroministry Ministries Inc.		1	7%	5	33%	1	7%	8%	53%
Neighborhood Healthcare		0	0	0	0	5	5%	2%	13%
Borrego Community Health Foundation		1	8%	5	38%	1	8%	6%	46%
Packard Senior Services		2	18%	8	73%	0	1	9%	11
Seep Mat		0	0	5	45%	1	9%	5	45%
Capitola Comprehensive Treatment Center		0	0	3	30%	3	30%	4	40%
Catholic Charities Diocese of San Diego - Homeless Services		0	4	40%	2	20%	4	40%	10
Interfaith Community Services		2	20%	1	10%	2	20%	5	50%
Providence Healthcare Center		0	4	1	11%	4	44%	4	44%
Somali Bantu Association of America		0	3	33%	0	6	67%	9	9
Jewish Family Service		0	4	50%	2	25%	2	25%	8
Mohamater Institute South Bay Regional Recovery		2	25%	4	50%	0	0	0	8
Vista Community Clinic, The Gary Center		1	14%	1	57%	0	2	29%	7
World Relief Social		1	14%	6	86%	0	0	0	7
Carter Manor Nursing and Rehabilitation Center		0	2	33%	1	17%	3	50%	6
Catholic Charities Diocese of San Diego - Moreno Valley		0	3	50%	1	17%	2	33%	6
Community Health Systems, Inc. - Moreno Valley		0	4	67%	0	2	33%	6	6
Gary and Mary West Place		0	1	20%	3	20%	3	60%	5
Imperial Beach Community Clinic		4	80%	0	0	1	20%	0	2
Vista Knoll Specialized Care		0	3	60%	0	2	40%	5	5
El Sol NEC		0	0	0	2	50%	2	50%	4
Community Resource Foundation		0	1	25%	4	25%	2	50%	4
Good Community Services of San Diego		0	0	0	1	90%	2	90%	4
Mountain Shadow		0	1	50%	0	2	50%	4	4
Union of Pan Asian Communities		0	0	0	2	50%	0	0	4
Access to Independence of San Diego Inc		1	33%	0	0	2	67%	3	3
Alpha Project for the Homeless		1	33%	0	1	33%	1	33%	3
Avaya Healthcare Center		0	3	100%	0	0	0	0	3
CCC Health Services Department		0	1	33%	1	33%	1	33%	3
Community Research Foundation Senior Impact		0	2	67%	1	33%	0	0	3
Community Resource Center		1	33%	0	1	33%	1	33%	3
GETA HEALTH		0	1	67%	1	33%	0	0	3
Paradise		0	1	33%	1	33%	1	33%	3
Revive Pathway		0	2	67%	0	1	33%	3	3
The Light for Seniors		0	2	67%	0	1	33%	3	3
Windor Health Care SNF Management Company LLC		0	0	1	100%	0	0	0	1
Catholic Charities San Diego		0	2	100%	0	0	0	0	2
Compass Inc.		0	1	50%	1	50%	0	0	2
Conifer Health Solutions		2	100%	0	0	0	0	0	2
Cottage Health System		0	1	50%	1	50%	0	0	2
DMH - Office of the Public Guardian		0	2	100%	0	0	0	0	2
Escondido Comprehensive Treatment Center		0	0	0	1	50%	1	50%	2
Medi-Cal Reintegration Specialists		0	1	50%	1	50%	0	0	2
Providence Health & Services		0	2	100%	0	0	0	0	2
Southern Indian Health Council Inc		0	2	100%	0	0	0	0	2
TERI Inc.		0	0	2	100%	0	0	0	2
Third Avenue Charitable Organization		0	1	50%	0	1	50%	2	2
Transfrontiers		1	50%	1	50%	0	0	0	2
University Care Center		1	50%	1	50%	0	0	0	2
AHF HEALTHCARE CENTERS		1	100%	0	0	0	0	0	1
Alamos Santa Rosa Community Health Centers		0	0	0	0	1	100%	1	1
Alpha Life		0	0	0	0	1	100%	1	1
Buddhist Tai Chi Medical Foundation		0	0	1	100%	0	0	0	1
CA Department of State Hospitals		0	0	0	0	1	100%	1	1
Catholic Charities of Los Angeles		0	1	100%	0	0	0	0	1
Center Star AGT		0	0	1	100%	0	0	0	1
Change Lanes Youth Support Services		0	0	1	100%	0	0	0	1
Coalition of Orange County Community Health Center		1	100%	0	0	0	0	0	1
Elevate Patient Financial Solutions		0	1	100%	0	0	0	0	1
Everett Hospice		0	1	100%	0	0	0	0	1
Golden Valley Health Center		0	0	1	100%	0	0	0	1
HAS		0	1	100%	0	0	0	0	1
HERALD CHRISTIAN HEALTH CENTER		0	0	1	100%	0	0	0	1
Home Start CalFresh Grant		0	1	100%	0	0	0	0	1
Korean Community Services		1	100%	0	0	0	0	0	1
Libertina Home Health		0	1	100%	0	0	0	0	1
Marin City Health and Wellness		0	0	0	0	1	100%	1	1
Mental Health Systems TURN - Alliance Wellness Center		0	1	100%	0	0	0	0	1
Ministerio Betesda		0	0	0	0	1	100%	1	1
MiraCosta College		1	100%	0	0	0	0	0	1
National Care Advisors		0	1	100%	0	0	0	0	1
Rolling Start, Inc.		0	0	0	1	100%	0	0	1
Santa Barbara County Education Office		0	0	0	0	1	100%	1	1
South Bay Community Services		0	0	1	100%	0	0	0	1
Vicinity Care Consultants		0	0	1	100%	0	0	0	1
211 Orange County		0	0	0	0	0	0	0	0
Aid Finders		0	0	0	0	0	0	0	0
Code for America		0	0	0	0	0	0	0	0
Feeding San Diego	Y	0	0	0	0	0	0	0	0
FIND Food Bank		0	0	0	0	0	0	0	0
Healthcare in Action - San Diego		0	0	0	0	0	0	0	0
Jackson Hospice Temecula		0	0	0	0	0	0	0	0
Julian Pathways Inc.		0	0	0	0	0	0	0	0
Los Angeles County CSC B		0	0	0	0	0	0	0	0
Mental Health Systems TURN BHS Action Central		0	0	0	0	0	0	0	0
Pers Equality Center		0	0	0	0	0	0	0	0
Safe Connections		0	0	0	0	0	0	0	0
San Diego Food Bank	Y	0	0	0	0	0	0	0	0
San Ysidro Health		0	0	0	0	0	0	0	0
Shopping Stone of San Diego		0	0	0	0	0	0	0	0
UC San Diego	Y	0	0	0	0	0	0	0	0
University of San Diego		0	0	0	0	0	0	0	0
Urban Street Angels		0	0	0	0	0	0	0	0
Vista Hill Foundation - SmartCare		0	0	0	0	0	0	0	0
Total		1,199	7%	9,538	58%	3,115	19%	2,503	15%

Medi-Cal Percentage of Referrals



* Invalid applications received for a Medi-Cal program already in Pending or Approved status.

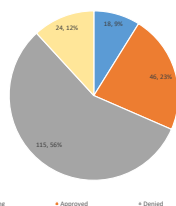


Community Based Organizations CalWORKS Referrals

07/2023-02/2024

CalWORKS Application Referrals by Application Status									
CBO	HCS Outstation Staff Y/N	Pending	Approved	Denied	Invalid*	Total			
La Maestra Community Health Centers		1	8%	16	31%	21	41%	10	20%
Chula Vista Community Collaborative		1	5%	6	30%	10	50%	3	15%
Vista Community Clinic		1	5%	6	92%	10	53%	2	11%
Family Health Centers of San Diego		2	12%	4	24%	10	59%	1	6%
Casa Familiar		2	17%	3	25%	7	58%	0	12%
Interfaith Community Services		4	40%	0	0	6	60%	0	10
Sharp Health	Y	0	1	11%	7	78%	1	11%	9
211 San Diego		0	0	7	88%	1	13%	8	
Neighborhood Health Care		0	0	4	80%	1	20%	5	
Rady Childrens Hospital	Y	0	1	20%	4	80%	0	5	
LiveCare		0	1	20%	3	60%	1	20%	5
World Relief SoCal		0	1	20%	3	60%	1	20%	5
Catholic Charities Diocese of San Diego		0	0	1	33%	2	67%	3	
Indian Health Council Inc		0	2	67%	1	33%	0	3	
Small Business Association of America		1	33%	0	1	33%	1	33%	3
Aid Funders		0	2	100%	0	0	0	2	
Catholic Charities San Diego		0	0	2	100%	0	0	2	
Catholic Charities Diocese of San Diego - Homeless Services		0	0	2	100%	0	0	2	
Jewish Family Service		0	0	2	100%	0	0	2	
Julian Pathways Inc		1	50%	0	1	50%	0	2	
Southern Indian Health Council Inc		1	50%	1	50%	0	0	2	
Alpha Project for the Homeless		1	100%	0	0	0	0	1	
Bayview Community Center		0	0	1	100%	0	0	1	
Capatzen Comprehensive Treatment Center		0	1	100%	0	0	0	1	
Compass Inc		0	0	1	100%	0	0	1	
Cottage Health System		0	0	1	100%	0	0	1	
Deaf Community Services of San Diego		0	0	1	100%	0	0	1	
Healthcare in Action - San Diego		0	0	1	100%	0	0	1	
MediData		0	0	1	100%	0	0	1	
MiraCosta College		0	0	1	100%	0	0	1	
San Diego Unified School District		0	0	1	100%	0	0	1	
Scripps Health	Y	0	0	1	100%	0	0	1	
South Bay Community Services		0	0	1	100%	0	0	1	
UCSD Medical Center	Y	0	0	1	100%	0	0	1	
Union of Pan Asian Communities		0	0	1	100%	0	0	1	
Vista Community Clinic The Gary Center		0	1	100%	0	0	0	1	
Vista Hill Foundation - SmartCare		0	0	1	100%	0	0	1	
El Sol NCC		0	0	0	0	0	0	0	
211 Orange County		0	0	0	0	0	0	0	
Access to Independence of San Diego Inc		0	0	0	0	0	0	0	
AMF HEALTHCARE CENTERS		0	0	0	0	0	0	0	
Allados Santa Rosa Community Health Centers		0	0	0	0	0	0	0	
Alpha Lofts		0	0	0	0	0	0	0	
Alvarado Hospital LLC	Y	0	0	0	0	0	0	0	
Axara Healthcare Center		0	0	0	0	0	0	0	
Bonita Family Resource Center		0	0	0	0	0	0	0	
Borrego Community Health Foundation		0	0	0	0	0	0	0	
Borrego Health		0	0	0	0	0	0	0	
Buddhist Tan Chi Medical Foundation		0	0	0	0	0	0	0	
CA Department of State Hospitals		0	0	0	0	0	0	0	
Castle Manor Nursing and Rehabilitation Center		0	0	0	0	0	0	0	
Catholic Charities of Los Angeles		0	0	0	0	0	0	0	
CCC Health Services Department		0	0	0	0	0	0	0	
Center Star ALC		0	0	0	0	0	0	0	
Charge Lines Youth Support Services		0	0	0	0	0	0	0	
Coalition of Orange County Community Health Center		0	0	0	0	0	0	0	
Code for America		0	0	0	0	0	0	0	
Community Health Systems, Inc. - Moreno Valley		0	0	0	0	0	0	0	
Community Research Foundation		0	0	0	0	0	0	0	
Community Research Foundation Senior Impact		0	0	0	0	0	0	0	
Community Resource Center		0	0	0	0	0	0	0	
Conifer Health Solutions		0	0	0	0	0	0	0	
DMH - Office of the Public Guardian		0	0	0	0	0	0	0	
Edwards Patient Financial Solutions		0	0	0	0	0	0	0	
Escondido Comprehensive Treatment Center		0	0	0	0	0	0	0	
Everett Hospice		0	0	0	0	0	0	0	
Feeding San Diego	Y	0	0	0	0	0	0	0	
FIND Food Bank		0	0	0	0	0	0	0	
Gary and Mary West Pace		0	0	0	0	0	0	0	
GETIX HEALTH		0	0	0	0	0	0	0	
Golden Valley Health Center		0	0	0	0	0	0	0	
HAS		0	0	0	0	0	0	0	
HERALD CHRISTIAN HEALTH CENTER		0	0	0	0	0	0	0	
Home Run CalFresh Grant		0	0	0	0	0	0	0	
Imperial Beach Community Clinic		0	0	0	0	0	0	0	
Jackson House Temecula		0	0	0	0	0	0	0	
Korean Community Services		0	0	0	0	0	0	0	
Libertaria Home Health		0	0	0	0	0	0	0	
Los Angeles County CSC B		0	0	0	0	0	0	0	
Marin City Health and Wellness		0	0	0	0	0	0	0	
McKaiser Institute South Bay Regional Recovery		0	0	0	0	0	0	0	
Medi-Cal Regulation Specialists		0	0	0	0	0	0	0	
Mental Health Systems TURN - Alliance Wellness Center		0	0	0	0	0	0	0	
Mental Health Systems TURN BUS Action Central		0	0	0	0	0	0	0	
Metco Community Ministries Inc		0	0	0	0	0	0	0	
Ministerios Betesda		0	0	0	0	0	0	0	
Mountain Shadows		0	0	0	0	0	0	0	
National Care Advisors		0	0	0	0	0	0	0	
Neighborhood Health Insurance Center		0	0	0	0	0	0	0	
Neighborhood Healthcare		0	0	0	0	0	0	0	
Portland Senior Services		0	0	0	0	0	0	0	
Palomar Health	Y	0	0	0	0	0	0	0	
Paradise Valley Health	Y	0	0	0	0	0	0	0	
Paradise Valley Healthcare Center		0	0	0	0	0	0	0	
Parallon		0	0	0	0	0	0	0	
Park Avenue Healthcare Center		0	0	0	0	0	0	0	
Parr Equality Center		0	0	0	0	0	0	0	
Providence Healthcare Center		0	0	0	0	0	0	0	
Providence Health & Services		0	0	0	0	0	0	0	
Revolve Pathway		0	0	0	0	0	0	0	
Rolling Start, Inc.		0	0	0	0	0	0	0	
Safe Connections		0	0	0	0	0	0	0	
San Diegoans for Healthcare Coverage	Y	0	0	0	0	0	0	0	
San Diego Family Care		0	0	0	0	0	0	0	
San Diego Food Bank	Y	0	0	0	0	0	0	0	
San Diego Freedom Ranch		0	0	0	0	0	0	0	
San Diego Regional Center		0	0	0	0	0	0	0	
San Ysidro Health	Y	0	0	0	0	0	0	0	
San Ysidro Health Center		0	0	0	0	0	0	0	
Santa Barbara County Education Office		0	0	0	0	0	0	0	
Snap Mail		0	0	0	0	0	0	0	
St Vincent de Paul Village		0	0	0	0	0	0	0	
St. Paul's PLACE		0	0	0	0	0	0	0	
Stargate Stone of San Diego		0	0	0	0	0	0	0	
TEH Inc		0	0	0	0	0	0	0	
The Light for Seniors		0	0	0	0	0	0	0	
Third Avenue Charitable Organization		0	0	0	0	0	0	0	
Transfemora		0	0	0	0	0	0	0	
Tri City Medical Center	Y	0	0	0	0	0	0	0	
UC San Diego	Y	0	0	0	0	0	0	0	
University Care Center		0	0	0	0	0	0	0	
University of San Diego		0	0	0	0	0	0	0	
Urban Street Angels		0	0	0	0	0	0	0	
Visitation Care Consultants		0	0	0	0	0	0	0	
Vista Knoll Specialized Care		0	0	0	0	0	0	0	
Windward Health Care SNI Management Company LLC		0	0	0	0	0	0	0	
Total		18	9%	46	23%	115	57%	24	12%

CalWORKS Percentage of Referrals



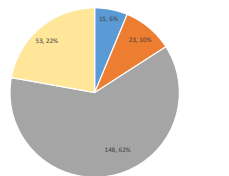
* Invalid applications received for a CalWORKS program already in Pending or Approved status.



Community Based Organizations General Relief Referrals

07/2023-02/2024

General Relief Application Referrals by Application Status									
CBO	HCSO Outstation Staff Y/N	Pending	Approved	Denied	Invalid*	Total			
211 San Diego		1	5%	1	11%	16	68%	11	17%
Family Health Centers of San Diego		2	8%	1	4%	14	58%	7	29%
La Maestria Community Health Centers		0	0	15	88%	2	12%	17	24
Citra Familiar		0	0	13%	11	73%	2	13%	15
Indian Health Council Inc.		2	13%	1	7%	6	40%	6	40%
Capalina Comprehensive Treatment Center		0	0	2	20%	3	30%	5	50%
Metro Community Ministries Inc.		3	45%	1	14%	3	45%	0	7
Escondido Comprehensive Treatment Center		0	0	1	17%	3	50%	2	33%
Mental Health Systems TURN - Alliance Wellness Center		2	33%	0	2	33%	2	33%	6
Vista Hill Foundation - SmartCare		1	17%	1	17%	2	33%	2	33%
Asil Enders		0	0	2	40%	3	60%	0	5
Mental Health Systems TURN BHAS Action Central		0	0	1	20%	1	20%	3	60%
Bondia Family Resource Center		0	0	2	50%	2	50%	2	50%
Center Star ACT		0	0	2	50%	2	50%	2	50%
Sharp Health	Y	0	0	4	100%	0	0	4	4
Catholic Charities Diocese of San Diego		0	0	3	100%	0	0	3	3
Chula Vista Community Collaborative		0	0	2	67%	0	0	33%	3
Modular Institute South Bay Regional Recovery		0	0	3	100%	0	0	0	3
World Relief SoCal		0	0	3	100%	0	0	3	3
Bayview Community Center		0	0	2	100%	0	0	2	2
Catholic Charities Diocese of San Diego - Homeless Services		0	0	1	50%	0	0	1	2
Community Research Foundation		1	50%	0	1	50%	0	0	2
Deaf Community Services of San Diego		0	0	2	100%	0	0	2	2
Safe Connections		0	0	1	50%	1	50%	1	2
Transfrontiers		0	0	2	100%	0	0	2	2
Vista Community Clinic		0	0	2	100%	0	0	2	2
Alpha Project for the Homeless		0	0	1	100%	0	0	1	1
CA Department of State Hospitals		0	0	0	0	1	100%	0	1
Catholic Charities San Diego		0	0	1	100%	0	0	1	1
Change Lamps Youth Support Services		0	0	1	100%	0	0	1	1
Community Resource Center		0	0	0	0	1	100%	0	1
Interfaith Community Services		0	0	0	0	1	100%	0	1
Jackson House Temecula		0	0	1	100%	0	0	1	1
Melinda		0	0	1	100%	0	0	1	1
Neighborhood Healthcare		0	0	1	100%	0	0	1	1
Pars Equality Center		0	0	1	100%	0	0	1	1
San Diego Food Bank	Y	0	0	1	100%	0	0	1	1
San Ysidro Health Center		0	0	1	100%	0	0	1	1
Scripps Health	Y	0	0	1	100%	0	0	1	1
Soda Mist		0	0	0	0	1	100%	1	1
Youth Bay Community Services		0	0	1	100%	0	0	1	1
Southern Indian Health Council Inc.		0	0	1	100%	0	0	1	1
Tri City Medical Center	Y	0	0	1	100%	0	0	1	1
TriNet		0	0	0	0	1	100%	0	1
UCSD Medical Center	Y	1	100%	0	0	1	100%	0	1
Visionary Care Consultants		0	0	1	100%	0	0	1	1
El Sol NLC		0	0	0	0	0	0	0	0
211 Orange County		0	0	0	0	0	0	0	0
Access to Independence of San Diego Inc.		0	0	0	0	0	0	0	0
AMF HEALTHCARE CENTERS		0	0	0	0	0	0	0	0
Allodia Santa Rosa Community Health Centers		0	0	0	0	0	0	0	0
Alpha Lofts		0	0	0	0	0	0	0	0
Alvarado Hospital LLC	Y	0	0	0	0	0	0	0	0
Alvarado Healthcare Center		0	0	0	0	0	0	0	0
Borrego Community Health Foundation		0	0	0	0	0	0	0	0
Borrego Health		0	0	0	0	0	0	0	0
Budhist Tzu Chi Medical Foundation		0	0	0	0	0	0	0	0
Castle Manor Nursing and Rehabilitation Center		0	0	0	0	0	0	0	0
Catholic Charities of Los Angeles		0	0	0	0	0	0	0	0
CCC Health Services Department		0	0	0	0	0	0	0	0
Coalition of Orange County Community Health Center		0	0	0	0	0	0	0	0
Code for America		0	0	0	0	0	0	0	0
Community Health Systems, Inc. - Moreno Valley		0	0	0	0	0	0	0	0
Community Research Foundation Senior Impact		0	0	0	0	0	0	0	0
Compassion Inc.		0	0	0	0	0	0	0	0
Coulter Health Solutions		0	0	0	0	0	0	0	0
Cottage Health System		0	0	0	0	0	0	0	0
DOH - Office of the Public Guardian		0	0	0	0	0	0	0	0
Elevate Patient Financial Solutions		0	0	0	0	0	0	0	0
Everest Hospice		0	0	0	0	0	0	0	0
Foodbank San Diego	Y	0	0	0	0	0	0	0	0
FNDD Food Bank		0	0	0	0	0	0	0	0
Gary and Mary West Pace		0	0	0	0	0	0	0	0
GETTA HEALTH		0	0	0	0	0	0	0	0
Golden Valley Health Center		0	0	0	0	0	0	0	0
HAS		0	0	0	0	0	0	0	0
Healthcare in Action - San Diego		0	0	0	0	0	0	0	0
HERALD CHRISTIAN HEALTH CENTER		0	0	0	0	0	0	0	0
Home Start CalFresh Grant		0	0	0	0	0	0	0	0
Imperial Beach Community Clinic		0	0	0	0	0	0	0	0
Irish Family Service		0	0	0	0	0	0	0	0
Julian Pathways Inc.		0	0	0	0	0	0	0	0
Korean Community Services		0	0	0	0	0	0	0	0
Liberata Home Health		0	0	0	0	0	0	0	0
Los Angeles County CSC II		0	0	0	0	0	0	0	0
Marin City Health and Wellness		0	0	0	0	0	0	0	0
Mend-Cal Regulation Specialists		0	0	0	0	0	0	0	0
Ministerio Betesda		0	0	0	0	0	0	0	0
MiraCosta College		0	0	0	0	0	0	0	0
Mountain Shadows		0	0	0	0	0	0	0	0
National Care Advocacy		0	0	0	0	0	0	0	0
Neighborhood Health Care		0	0	0	0	0	0	0	0
Neighborhood Health Insurance Center		0	0	0	0	0	0	0	0
Packard Senior Services		0	0	0	0	0	0	0	0
Palmare Health	Y	0	0	0	0	0	0	0	0
Paradise Valley Health	Y	0	0	0	0	0	0	0	0
Paradise Valley Healthcare Center		0	0	0	0	0	0	0	0
Paragon		0	0	0	0	0	0	0	0
Park Avenue Healthcare Center		0	0	0	0	0	0	0	0
Pineridge Healthcare Center		0	0	0	0	0	0	0	0
Providence Health & Services		0	0	0	0	0	0	0	0
Rady Childrens Hospital	Y	0	0	0	0	0	0	0	0
Revue Pathway		0	0	0	0	0	0	0	0
Rolling Start, Inc.		0	0	0	0	0	0	0	0
San Diegoes for Healthcare Coverage	Y	0	0	0	0	0	0	0	0
San Diego Family Care		0	0	0	0	0	0	0	0
San Diego Freedom Ranch		0	0	0	0	0	0	0	0
San Diego Regional Center		0	0	0	0	0	0	0	0
San Diego Unified School District		0	0	0	0	0	0	0	0
San Ysidro Health	Y	0	0	0	0	0	0	0	0
Santa Barbara County Education Office		0	0	0	0	0	0	0	0
Somali Bantu Association of America		0	0	0	0	0	0	0	0
St Vincent de Paul Village		0	0	0	0	0	0	0	0
St. Paul's PAUL		0	0	0	0	0	0	0	0
Shopping Store of San Diego		0	0	0	0	0	0	0	0
TERI Inc.		0	0	0	0	0	0	0	0
The Lights for Seniors		0	0	0	0	0	0	0	0
Third Avenue Charitable Organization		0	0	0	0	0	0	0	0
UIC San Diego	Y	0	0	0	0	0	0	0	0
Union of Pan Asian Communities		0	0	0	0	0	0	0	0
University Care Center		0	0	0	0	0	0	0	0
University of San Diego		0	0	0	0	0	0	0	0
Urban Street Angels		0	0	0	0	0	0	0	0
Vista Community Clinic The Gary Center		0	0	0	0	0	0	0	0
Vista Knoll Specialized Care		0	0	0	0	0	0	0	0
Windoor Health Care SNF Management Company LLC		0	0	0	0	0	0	0	0
Total		15	6%	23	10%	148	62%	63	22%
General Relief Percentage of Referrals									



* Invalid applications received for a General Relief program already in Pending or Approved status.



Community Based Organizations CalFresh Referrals

07/2023-02/2024

CalFresh Application Referrals by Application Status			CF Referrals					
CBO	Total		Code for America	211 San Diego	Family Health Centers of San Diego	La Maestra Community Health Centers	Scripps Health	San Ysidro Health
Code for America	87,177		5,874					
211 San Diego	5,874							
Family Health Centers of San Diego	1,094							
La Maestra Community Health Centers	952							
Scripps Health	455							
San Ysidro Health	387							
Vista Community Clinic	352							
Sharp Health	200							
Casa Familiar	140							
Home Start CalFresh Grant	128							
Bonita Family Resource Center	116							
Jewish Family Service	116							
TrueCare	101							
Neighborhood Health Care	75							
Chula Vista Community Collaborative	68							
Indian Health Council Inc	58							
UCSD Medical Center	27							
Interfaith Community Services	21							
Southern Indian Health Council Inc	21							
Rady Childrens Hospital	19							
South Bay Community Services	19							
San Ysidro Health Center	17							
Catholic Charities Diocese of San Diego	15							
Catholic Charities Diocese of San Diego - Homeless Services	15							
Union of Pan Asian Communities	15							
Borrego Health	14							
Community Resource Center	13							
Metro Community Ministries Inc	12							
Bayside Community Center	11							
San Diego Family Care	11							
San Diego Food Bank	10							
San Diego Unified School District	10							
McAlister Institute South Bay Regional Recovery	9							
Tri City Medical Center	8							
Capalina Comprehensive Treatment Center	7							
Deaf Community Services of San Diego	7							
San Diegans for Healthcare Coverage	7							
World Relief SoCal	7							
Center Star ACT	6							
Somali Bantu Association of America	6							
Catholic Charities San Diego	5							
Julian Pathways Inc	5							
Aid Finders	4							
Community Research Foundation	4							
Feeding San Diego	4							
Mediterra	4							
MiraCosta College	4							
Safe Connections	4							
UC San Diego	4							
Palomar Health	3							
Soap Mat	3							
St. Paul's PACE	3							
Transfrontas	3							
Vista Community Clinic The Gary Center	3							
Vista Hill Foundation - SmartCare	3							
Access to Independence of San Diego Inc	2							
Alpha Project for the Homeless	2							
Escondido Comprehensive Treatment Center	2							
Gary and Mary West Pace	2							
Mental Health Systems TURN - Alanza Wellness Center	2							
Mental Health Systems TURN BHS Action Central	2							
Neighborhood Healthcare	2							
TERI Inc	2							
Urban Street Angels	2							
211 Orange County	1							
AHF HEALTHCARE CENTERS	1							
Alpha Lofts	1							
CA Department of State Hospitals	1							
Change Lanes Youth Support Services	1							
Community Research Foundation Senior Impact	1							
CompSpec Inc	1							
Cottage Health System	1							
Everest Hospice	1							
FIND Food Bank	1							
Healthcare in Action - San Diego	1							
Imperial Beach Community Clinic	1							
Jackson House Temecula	1							
Los Angeles County CSC B	1							
Marin City Health and Wellness	1							
Paradise Valley Health	1							
Pans Equality Center	1							
Stepping Stone of San Diego	1							
Third Avenue Charitable Organization	1							
University of San Diego	1							
Visionary Care Consultants	1							
El Sol NEC	0							
Alamosa Santa Rosa Community Health Centers	0							
Alvarado Hospital LLC	0							
Aviara Healthcare Center	0							
Borrego Community Health Foundation	0							
Buddhist Tou Chi Medical Foundation	0							
Castle Manor Nursing and Rehabilitation Center	0							
Catholic Charities of Los Angeles	0							
CCC Health Services Department	0							
Coalition of Orange County Community Health Center	0							
Community Health Systems, Inc. - Moreno Valley	0							
Conifer Health Solutions	0							
DMH - Office of the Public Guardian	0							
Elevate Patient Financial Solutions	0							
GETIX HEALTH	0							
Golden Valley Health Center	0							
HAS	0							
HERALD CHRISTIAN HEALTH CENTER	0							
Korean Community Services	0							
Libertana Home Health	0							
Medi-Cal Regulation Specialists	0							
Ministerios Betesda	0							
Mountain Shadows	0							
National Care Advisors	0							
Neighborhood Health Insurance Center	0							
Packard Senior Services	0							
Paradise Valley Healthcare Center	0							
Parallon	0							
Park Avenue Healthcare Center	0							
Pineridge Healthcare Center	0							
Providence Health & Services	0							
Revive Pathway	0							
Rolling Start, Inc.	0							
San Diego Freedom Ranch	0							
San Diego Regional Center	0							
Santa Barbara County Education Office	0							
St Vincent de Paul Village	0							
The Light for Seniors	0							
University Care Center	0							
Vista Knoll Specialized Care	0							
Windsor Health Care SNF Management Company LLC	0							
TOTAL	97,666		0	20,000	40,000	60,000	80,000	100,000



Community Based Organizations Medi-Cal Referrals

07/2023-02/2024

Medi-Cal Application Referrals by Application Status

CBO	Total
Scripps Health	2,366
211 San Diego	2,297
Family Health Centers of San Diego	2,189
UCSD Medical Center	1,272
Sharp Health	1,271
La Maestra Community Health Centers	1,219
Vista Community Clinic	886
TrueCare	886
Neighborhood Health Care	613
MedData	562
Tri City Medical Center	479
Palomar Health	268
San Ysidro Health Center	263
Paradise Valley Health	221
San Diego Family Care	195
Rady Childrens Hospital	170
Borrego Health	113
Casa Familiar	97
Bonita Family Resource Center	96
San Diego Unified School District	81
Chula Vista Community Collaborative	69
San Diegans for Healthcare Coverage	60
Alvarado Hospital LLC	55
Indian Health Council Inc.	42
Park Avenue Healthcare Center	37
St Vincent de Paul Village	37
Paradise Valley Healthcare Center	29
Neighborhood Health Insurance Center	28
St. Paul's PACE	21
San Diego Regional Center	17
Bayside Community Center	16
San Diego Freedom Ranch	16
Metro Community Ministries Inc.	15
Neighborhood Healthcare	15
Borrego Community Health Foundation	13
Packard Senior Services	11
Soap Mat	11
Capalina Comprehensive Treatment Center	10
Catholic Charities Diocese of San Diego - Homeless Services	10
Interfaith Community Services	10
Providence Healthcare Center	9
Somali Bantu Association of America	9
Jewish Family Service	8
McAlister Institute South Bay Regional Recovery	8
Vista Community Clinic The Gary Center	7
World Relief SoCal	7
Castle Manor Nursing and Rehabilitation Center	6
Catholic Charities Diocese of San Diego	6
Community Health Systems, Inc. - Moreno Valley	6
Gary and Mary West Pace	5
Imperial Beach Community Clinic	5
Vista Knoll Specialized Care	5
El Sol NEC	4
Community Research Foundation	4
Deaf Community Services of San Diego	4
Mountain Shadows	4
Union of Pan Asian Communities	4
Access to Independence of San Diego Inc.	3
Alpha Project for the Homeless	3
Awara Healthcare Center	3
CCC Health Services Department	3
Community Research Foundation Senior Impact	3
Community Resource Center	3
GETIX HEALTH	3
Parallon	3
Revive Pathway	3
The Light for Seniors	3
Windsor Health Care SNF Management Company LLC	3
Catholic Charities San Diego	2
CompSpec Inc.	2
Conifer Health Solutions	2
Cottage Health System	2
DMH - Office of the Public Guardian	2
Escondido Comprehensive Treatment Center	2
Medi-Cal Regulation Specialists	2
Providence Health & Services	2
Southern Indian Health Council Inc.	2
TERI Inc.	2
Third Avenue Charitable Organization	2
Transfronteras	2
University Care Center	2
AHF HEALTHCARE CENTERS	1
Alados Santa Rosa Community Health Centers	1
Alpha Lofts	1
Buddhist Tzu Chi Medical Foundation	1
CA Department of State Hospitals	1
Catholic Charities of Los Angeles	1
Center Star ACT	1
Change Lanes Youth Support Services	1
Coalition of Orange County Community Health Center	1
Elevate Patient Financial Solutions	1
Everest Hospice	1
Golden Valley Health Center	1
HAS	1
HERALD CHRISTIAN HEALTH CENTER	1
Home Start CalFresh Grant	1
Korean Community Services	1
Libertaria Home Health	1
Marin City Health and Wellness	1
Mental Health Systems TURN - Alliance Wellness Center	1
Ministerios Betesda	1
MiraCosta College	1
National Care Advisors	1
Rolling Start, Inc.	1
Santa Barbara County Education Office	1
South Bay Community Services	1
Visionary Care Consultants	1
211 Orange County	0
Aid Finders	0
Code for America	0
Feeding San Diego	0
FINO Food Bank	0
Healthcare in Action - San Diego	0
Jackson House Temecula	0
Julian Pathways Inc.	0
Los Angeles County CSC B	0
Mental Health Systems TURN BHS Action Central	0
Pars Equality Center	0
Safe Connections	0
San Diego Food Bank	0
San Ysidro Health	0
Stepping Stone of San Diego	0
UC San Diego	0
University of San Diego	0
Urban Street Angels	0
Vista Hill Foundation - SmartCare	0
Total	16,358

MC Referrals





Community Based Organizations CalWORKS Referrals

07/2023-02/2024

CalWORKS Application Referrals by Application Status		
CBO	Total	
La Maestra Community Health Centers	51	
Chula Vista Community Collaborative	20	
Vista Community Clinic	19	
Family Health Centers of San Diego	17	
Casa Familiar	12	
Interfaith Community Services	10	
Sharp Health	9	
211 San Diego	8	
Neighborhood Health Care	5	
Rady Childrens Hospital	5	
TrueCare	5	
World Relief SoCal	5	
Catholic Charities Diocese of San Diego	3	
Indian Health Council Inc.	3	
Somali Bantu Association of America	3	
Aid Finders	2	
Catholic Charities San Diego	2	
Catholic Charities Diocese of San Diego - Homeless Services	2	
Jewish Family Service	2	
Julian Pathways Inc	2	
Southern Indian Health Council Inc.	2	
Alpha Project for the Homeless	1	
Bayside Community Center	1	
Capalina Comprehensive Treatment Center	1	
CompSpec Inc	1	
Cottage Health System	1	
Deaf Community Services of San Diego	1	
Healthcare in Action - San Diego	1	
MedData	1	
MiraCosta College	1	
San Diego Unified School District	1	
Scraps Health	1	
South bay Community Services	1	
UCSD Medical Center	1	
Union of Pan Asian Communities	1	
Vista Community Clinic - The Gary Center	1	
Vista Hill Foundation - SmartCare	1	
El Sol NEC	0	
211 Orange County	0	
Access to Independence of San Diego Inc.	0	
AHR HEALTHCARE CENTERS	0	
Alados Santa Rosa Community Health Centers	0	
Alpha Lofts	0	
Alvarado Hospital LLC	0	
Aviara Healthcare Center	0	
Bonita Family Resource Center	0	
Borrego Community Health Foundation	0	
Borrego Health	0	
Buddhist Tzu Chi Medical Foundation	0	
CA Department of State Hospitals	0	
Castle Manor Nursing and Rehabilitation Center	0	
Catholic Charities of Los Angeles	0	
CCC Health Services Department	0	
Center Star ACT	0	
Change Lanes Youth Support Services	0	
Coalition of Orange County Community Health Center	0	
Code for America	0	
Community Health Systems, Inc. - Moreno Valley	0	
Community Research Foundation	0	
Community Research Foundation Senior Impact	0	
Community Resource Center	0	
Conifer Health Solutions	0	
DMH - Office of the Public Guardian	0	
Elevate Patient Financial Solutions	0	
Escondido Comprehensive Treatment Center	0	
Everest Hospice	0	
Feeding San Diego	0	
FIND Food Bank	0	
Gary and Mary West Pace	0	
GETIX HEALTH	0	
Golden Valley Health Center	0	
HAS	0	
HERALD CHRISTIAN HEALTH CENTER	0	
Home Start CalFresh Grant	0	
Imperial Beach Community Clinic	0	
Jackson House Temecula	0	
Korean Community Services	0	
Libertana Home Health	0	
Los Angeles County CSC 8	0	
Marin City Health and Wellness	0	
McAlister Institute South Bay Regional Recovery	0	
Medi-Cal Regulation Specialists	0	
Mental Health Systems TURN - Alanza Wellness Center	0	
Mental Health Systems TURN BHS Action Central	0	
Metro Community Ministries Inc	0	
Ministerios Betesda	0	
Mountain Shadows	0	
National Care Advisors	0	
Neighborhood Health Insurance Center	0	
Neighborhood Healthcare	0	
Packard Senior Services	0	
Palomar Health	0	
Paradise Valley Health	0	
Paradise Valley Healthcare Center	0	
Parallon	0	
Park Avenue Healthcare Center	0	
Pars Equality Center	0	
Plineridge Healthcare Center	0	
Providence Health & Services	0	
Revive Pathway	0	
Rolling Start, Inc.	0	
Safe Connections	0	
San Diegans for Healthcare Coverage	0	
San Diego Family Care	0	
San Diego Food Bank	0	
San Diego Freedom Ranch	0	
San Diego Regional Center	0	
San Ysidro Health	0	
San Ysidro Health Center	0	
Santa Barbara County Education Office	0	
Soap Mat	0	
St Vincent de Paul Village	0	
St. Paul's PACE	0	
Stepping Stone of San Diego	0	
TERI Inc.	0	
The Light for Seniors	0	
Third Avenue Charitable Organization	0	
Transfronteras	0	
Tri City Medical Center	0	
UC San Diego	0	
University Care Center	0	
University of San Diego	0	
Urban Street Angels	0	
Visionary Care Consultants	0	
Vista Knoll Specialized Care	0	
Windsor Health Care SNF Management Company LLC	0	
TOTAL	208	

CW Referrals





Community Based Organizations General Relief Referrals

07/2023-02/2024

General Relief Application Referrals by Application Status	
CBO	Total
211 San Diego	65
Family Health Centers of San Diego	24
La Maestra Community Health Centers	17
Casa Familiar	15
Indian Health Council Inc	15
Capalina Comprehensive Treatment Center	10
Metro Community Ministries Inc	7
Escondido Comprehensive Treatment Center	6
Mental Health Systems TURN - Alliance Wellness Center	6
Vista Hill Foundation - SmartCare	6
Aid Finders	5
Mental Health Systems TURN BHS Action Central	5
Bonita Family Resource Center	4
Center Star ACT	4
Sharp Health	4
Catholic Charities Diocese of San Diego	3
Chula Vista Community Collaborative	3
McAlister Institute South Bay Regional Recovery	3
World Relief SoCal	3
Bayside Community Center	2
Catholic Charities Diocese of San Diego - Homeless Services	2
Community Research Foundation	2
Deaf Community Services of San Diego	2
Safe Connections	2
Transfrontiera	2
Vista Community Clinic	2
Alpha Project for the Homeless	1
CA Department of State Hospitals	1
Catholic Charities San Diego	1
Change Lanes Youth Support Services	1
Community Resource Center	1
Interfaith Community Services	1
Jackson House Temecula	1
MedData	1
Neighborhood Healthcare	1
Pan's Equality Center	1
San Diego Food Bank	1
San Ysidro Health Center	1
Scripps Health	1
Soap Mat	1
South Bay Community Services	1
Southern Indian Health Council Inc	1
Tri City Medical Center	1
TrueCare	1
UCSD Medical Center	1
Visionary Care Consultants	1
El Sol NEC	0
211 Orange County	0
Access to Independence of San Diego Inc	0
AHF HEALTHCARE CENTERS	0
Alamos Santa Rosa Community Health Centers	0
Alpha Lofts	0
Alvarado Hospital LLC	0
Aviara Healthcare Center	0
Borrego Community Health Foundation	0
Borrego Health	0
Buddhist Tzu Chi Medical Foundation	0
Castle Manor Nursing and Rehabilitation Center	0
Catholic Charities of Los Angeles	0
CCC Health Services Department	0
Coalition of Orange County Community Health Center	0
Code for America	0
Community Health Systems, Inc. - Moreno Valley	0
Community Research Foundation Senior Impact	0
CompSpec Inc	0
Conifer Health Solutions	0
Cottage Health System	0
DMH - Office of the Public Guardian	0
Elevate Patient Financial Solutions	0
Everest Hospice	0
Feeding San Diego	0
FIND Food Bank	0
Gary and Mary West Pace	0
GETIX HEALTH	0
Golden Valley Health Center	0
HAS	0
Healthcare in Action - San Diego	0
HERALD CHRISTIAN HEALTH CENTER	0
Home Start CalFresh Grant	0
Imperial Beach Community Clinic	0
Jewish Family Service	0
Julian Pathways Inc	0
Korean Community Services	0
Libertana Home Health	0
Los Angeles County CSC B	0
Mainn City Health and Wellness	0
Medi-Cal Regulation Specialists	0
Ministerios Betesda	0
MiraCosta College	0
Mountain Shadows	0
National Care Advisors	0
Neighborhood Health Care	0
Neighborhood Health Insurance Center	0
Packard Senior Services	0
Palomar Health	0
Paradise Valley Health	0
Paradise Valley Healthcare Center	0
Parallon	0
Park Avenue Healthcare Center	0
Pineridge Healthcare Center	0
Providence Health & Services	0
Rady Childrens Hospital	0
Revive Pathway	0
Rolling Start, Inc.	0
San Diegans for Healthcare Coverage	0
San Diego Family Care	0
San Diego Freedom Ranch	0
San Diego Regional Center	0
San Diego Unified School District	0
San Ysidro Health	0
Santa Barbara County Education Office	0
Somali Bantu Association of America	0
St Vincent de Paul Village	0
St. Paul's PACE	0
Stepping Stone of San Diego	0
TERI Inc	0
The Light for Seniors	0
Third Avenue Charitable Organization	0
UC San Diego	0
Union of Pan Asian Communities	0
University Care Center	0
University of San Diego	0
Urban Street Angels	0
Vista Community Clinic The Gary Center	0
Vista Knoll Specialized Care	0
Windsor Health Care SNF Management Company LLC	0
Total	238

GR Referrals

