COUNTY OF SAN DIEGO HEALTH AND HUMAN SERVICES AGENCY SOCIAL SERVICES ADVISORY BOARD (SSAB)

MEETING NOTICE: In Person North Central Live Well Center 5055 Ruffin Road, 2nd Floor Conference Room, San Diego CA 92123 Phone (619) 338-2932

Public Video Viewing/Comment Option:

https://sdcounty-ca-gov.zoom.us/j/81131077849

May 14, 2025 9:30 a.m. to 11:30 a.m.

AGENDA

9:30 - 9:31

1. Call to Order

9:31 - 9:33 2. Action Item: Approval of April 9, 2025 Meeting Minutes							
PUBLIC COMMENTS							
9:33 - 9:40	9:33 - 9:40 3. Guidelines for Public Comment on Items not listed on the agenda:						
		lembers of the public may request to speak about any issue within the purview of the oard					
	≻ E	ach speaker will be limited to three (3) minutes					
	≻ B	oard members may not discuss or take action on issues raised during public comment nless the issue is listed in this Agenda					
PRESENTATIONS/DISCUSSION ITEMS							
9:40 – 9:50	4.	Discussion Item: SSAB Member Sharing, Comments, and Topics of Interest: All Social Services Advisory Board Members					
9:50 – 10:30	5.	Presentation Item: 25/26 Proposed Operational Plan Budget Presentation: Maryneeza Moraleja, Assistant Group Finance Director, Financial & Support Services Division, Health and Human Services Agency (HHSA)					
10:30 – 11:10	6.	Information Item: Review of Forecast of Federal Legislation and Proposed Rule Changes: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA)					
11:10 – 11:30	7.	Information Item: Update on Public Assistance Programs, Waivers, Enrollment, Service Delivery, Data: Claudia Gurrola, Chief, Self-Sufficiency Services, Health and Human Services Agency (HHSA)					

ADJOURNMENT/ NEXT MEETING

Next regular meeting will be held on June 11, 2025 at 5055 Ruffin Road, 2nd Floor Conference Room, San Diego, CA 92123.

ASSISTANCE FOR THE DISABLED:

Agendas and records are available in alternative formats upon request. Contact the Social Services Advisory Board staff contact at 619-338-2932 with questions or to request a disability-related accommodation. To the extent reasonably possible, requests for accommodation or assistance should be submitted at least 24 hours in advance of the meeting so that arrangements may be made. Additional information can be found on the Social Services Advisory board website: https://www.sandiegocounty.gov/content/sdc/hhsa/programs/ssp/social_services_advisory_board.html

COUNTY OF SAN DIEGO HEALTH AND HUMAN SERVICES AGENCY SOCIAL SERVICES ADVISORY BOARD (SSAB)

Held In Person North Central Live Well Center 5055 Ruffin Road, 2nd Floor Conference Room, San Diego CA 92123 Phone (619) 338-2932 * * Fax (619) 338-2972

Public Video Viewing/Comment Option:

https://sdcounty-ca-gov.zoom.us/j/89818297598

SSAB Meeting Minutes April 9, 2025

Members Present

Jan Spencley Robin Maxson Lori Brown Rachel Morineau Greg Anglea Dana Toppel

Members Absent

Vino Pajanor Daniela Murphy Phil Thalheimer Andrea Gonzalez

Staff Present

Alberto Banuelos, HHSA Assmaa Elayyat, HHSA Adriana Ramirez, HHSA Jeannie Hufford, HHSA Brenda Vargas-Ramirez Janelle Jones-Phillips, HHSA Yenissa Salgado, HHSA Alberto Garcia, HHSA Claudia Gurrola, HHSA Eric Rubio, HHSA Bianca Graciano, HHSA Ismael Lopez, HHSA Patty Baker, HHSA Nina Olivas, HHSA David Sagaz, HHSA Ricardo Hernandez, HHSA Emmanuel Molina, HHSA Danica Borja, HHSA Lisa Duke, HHSA Megan Murphy, HHSA

Guests

Lindsey Wade, Hospital Assoc. of SD & Imperial Counties Stephanie Phann, Hospital Assoc. of SD & Imperial Counties Jack Dailey, Legal Aid Society of San Diego Tina Bae, Legal Aid Society of San Diego Adrian Carstens, 2-1-1 San Diego Jessica Peter, 2-1-1 San Diego Anae Evangelista, San Diego Hunger Coalition Virginia Casey, San Diego Hunger Coalition Richard Rushton, Vista Hill Dawn Schultheis-Musselman. HHSA Staff Gerrell Howard, HHSA Staff Kimberly Smith, HHSA Staff Felicia Alcaraz, HHSA Staff Leticia Diaz Deleon, HHSA Staff Angel Wright, HHSA Staff Walter Olivas, HHSA Staff Jamie Nova Victor Ibarra

- 1. Meeting called to order at 9:41 by Vice Chair, Jan Spencley.
- 2. The March 12, 2025 meeting minutes were approved, with 5 Members present voting yes and 1 abstention.
- 3. Public Comments:
 - No public comment
- 4. **Discussion Item:** SSAB Member Sharing, Comments, and Topics of Interest: All Social Services Advisory Board Members. The Members did not have any comments or discussion at this time.
- 5. Presentation Item: CalFresh Healthy Living Program: Lisa Duke, Program Manager, Public Health Services, Health and Human Services Agency (HHSA). Ms. Duke shared an overview of the CalFresh Healthy Living Program and their goals to support healthy, active, and nourished lifestyles by teaching low-income Californians about good nutrition and how to stretch their food dollars, while also building community partnerships. She also shared information on funding, the communities in San Diego that they serve and Local Implementing Agency Coordination with other County departments and Community Based Organizations.
- 6. **Action Item:** Legislative Support Letters: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Ms. Elayyat shared 2 draft Advocacy Letters with the Board Members. The first letter requests a one-time ask for State funding of \$245 million dollars for the upcoming fiscal year, to ensure appropriate funding both for the CalWORKs eligibility and employment services. The second letter requests support from the San Diego Congressional Delegation for Federal Fiscal Year 25/26 funding for critical safety net programs including Medi-Cal and CalFresh. Vice Chair Jan Spencley requested an edit for the 2nd letter, to include that our region would lose hospitals, community health centers, physicians and other vital providers serving all residents if the budget cuts are placed. All Members present voted yes to proceed with submitting after the revision.
- 7. **Information Item:** Review of Forecast of Federal Legislation and Proposed Rule Changes: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Ms. Elayyat shared that Congress passed a Continuing Resolution (CR) that was signed by the President on March 14, 2025 that will continue Federal funding through the 24/24 Federal Fiscal Year that ends on September 30, 2025. She also shared Federal department changes, which included office closures, restructuring and 10,000 job cuts in Health & Human Services departments such as the CDC, FDA and CMS.
- 8. **Information Item:** Update on Medi-Cal Renewals, PHE Lift for Public Assistance Programs, Waivers, Enrollment, Service Delivery, Data: Claudia Gurrola, Chief, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Ms. Gurrola provided an update on the new EBT chip-tap card and the EBT Personal Identification Number (PIN) Reset Pilot. She also shared an update on the extension of the Able Bodied Adults Without Dependents waiver and provided information as well as a flyer on the new benefit for Medi-Cal members, called Enhanced Care Management (ECM). Ms. Gurrola also notified the Members of the various PHE Unwinding Waivers that are ending on June 30, 2025.

ADJOURNMENT/SET NEXT MEETING:

ITEM #4: SSAB MEMBER SHARING, COMMENTS, AND TOPICS OF INTEREST

All Social Services Advisory Board Members



ITEM #5: 25/26 PROPOSED OPERATIONAL PLAN BUDGET PRESENTATION

Maryneeza Moraleja, Assistant Group Finance Director

Financial & Support Services Division, Health and Human Services Agency (HHSA)











FY 2025-26 CAO RECOMMENDED OPERATIONAL PLAN HEALTH AND HUMAN SERVICES AGENCY MAY 2025



AGENDA

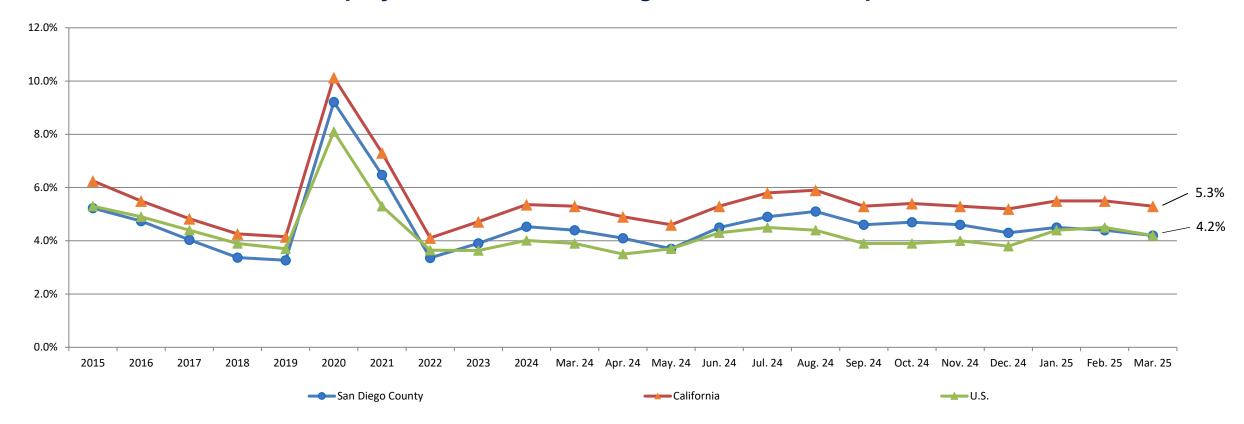
- Economic Updates
- State/Federal Budget
- FY 2025-26 CAO Recommended Budget for HHSA
- Upcoming Budget Events
- Q&A





Unemployment

Unemployment Rate 2015 through March 2025 Comparison



Notes: Data not seasonally adjusted; 2015–March 2025 actuals. **Sources:** Actuals: California Employment Development Department, US Bureau of Labor Statistics

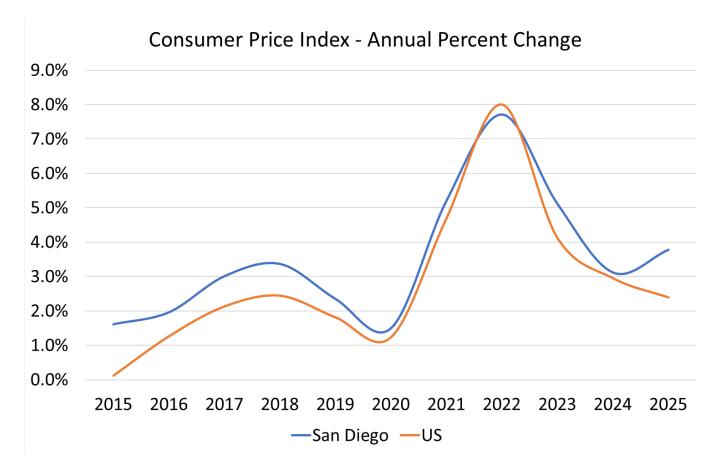




Inflation



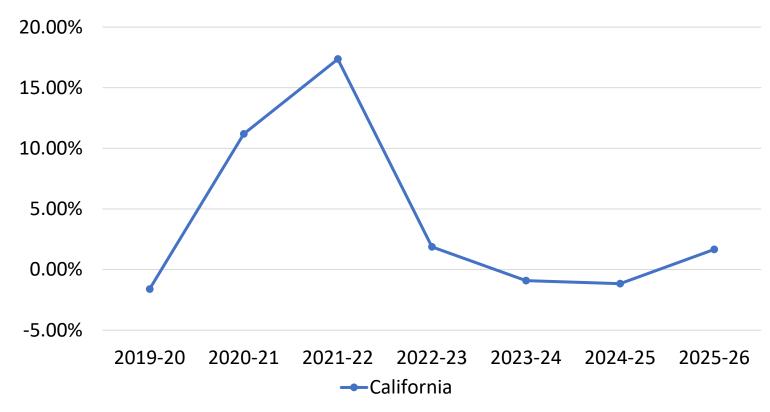
- The trend is slowly moderating but remains above the Fed's 2% target.
- As of March 2025:
 - U.S. Consumer Price Index (CPI) increased 2.4% year-over-year.
 - Inflation in San Diego is higher than national levels with CPI at 3.8%.



Source: Bureau of Labor Statistics. Non-seasonally adjusted figures as of March 2025.

Statewide Sales Tax

Statewide Sales Tax Growth Rate and Estimates



Source: State Controller's Office Half-Percent Sales Tax for Public Safety for actuals from FY2019-20 to FY2023-24. HdL 4Q24 Prop 172 Report for FY2024-25 to FY2025-26 growth estimate.

Sales tax drives HHSA realignment revenue: \$815.2M, 23.2% of HHSA's Budget



Upcoming Budget: State Budget

- Governor's January Proposed Budget for FY 2025-26
 - More stable than FY 2024-25
 - Modest surplus
 - No significant new investments in programs
 - Placeholder budget
- Contingencies
 - LA fires which state resources will be shifted
 - Federal funding uncertainty
- May Revise May 14
- Enacted Budget June 15

Upcoming Budget: Federal Uncertainty

- Over \$1 billion in federal revenue in the proposed HHSA budget.
- Medicaid is the largest source, but also included are federal streams for food assistance (SNAP), cash assistance (TANF), and a variety of public health and housing grants.

Key legislative issues:

Reconciliation

- Medicaid
- SNAP
- TANF
- Social Services
 Block Grant

Federal Budget

- President's 'skinny budget' request
- Appropriations

Upcoming Budget: County



While the County is seeing an amount of revenue growth, the costs of operations continues to increase

County Budget Outlook: FY 2025-27



Focusing on core services and programs



Planning for the needs of the region in the face of uncertainty

HHSA: Budget Strategy



Prioritize

Mandated Services

- Reduction of discretionary services to reallocate local funding to core mandated services
- > Align to State required service levels where outperforming



Consolidate/Restructure & Streamline Operations

- Reorganization of offices previously under Homeless Solutions and Equitable Communities
- ➤ Merger of Public Health Services and Medical Care Services
- > Facility footprint optimization

HHSA: Budget Strategy



- > Behavioral Health Revenue under Medicaid Waivers
- > Opioid Settlement Funds, Tobacco Settlement Funds
- Grant Opportunities

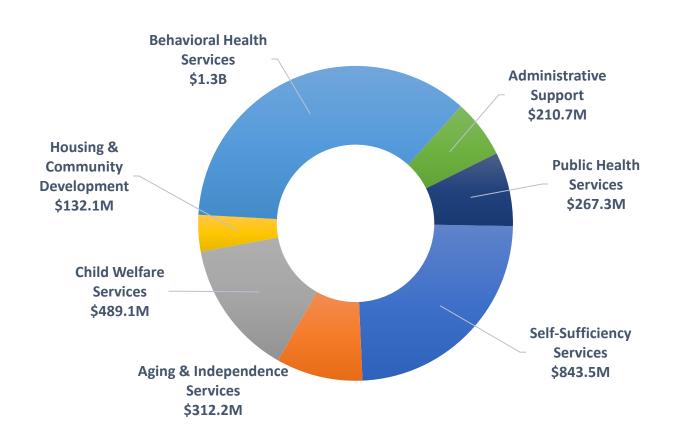


- > Staffing
- Discretionary service expansion



Employ Revenue Stabilization Strategies ➤ Realignment Bridge

HHSA FY 2025-26 RECOMMENDED BUDGET BY DEPARTMENT: \$3.5 BILLION



Increase of \$65.4 million or 1.9%

- \$29.1M Salaries & Benefits
- \$22.5M Safety Net Benefits
- \$13.8M driven by \$90M increased services & supplies budget in BHS offset by decreases throughout HHSA for one-time investments and various other adjustments.



FY 2025-26 CAO RECOMMENDED BUDGET

BUDGET BY DEPARTMENT: \$3.5 BILLION

DEPARTMENT	FY 25/26 CAO RECOMMENDED		CHANGE FROM FY 24/25 ADOPTED TO FY 25/26 CAO RECOMMENDED	
	FTE	BUDGET (in millions)	FTE	BUDGET
Administrative Support	456.00	\$210.7	26.00	\$11.8
Aging & Independence Services	651.00	\$312.2	(3.00)	\$7.4
Behavioral Health Services	1,332.50	\$1,257.2	-	\$100.6
Child and Family Well-Being	1,661.00	\$489.1	(11.00)	\$10.1
Homeless Solutions and Equitable Communities	0.00	0.0	(160.00)	(\$112.4)
Housing and Community Development Services	244.00	\$132.1	86.00	\$41.1
Medical Care Services	0.00	0.0	(216.00)	(\$55.0)
Public Health Services	981.00	\$267.3	206.00	\$30.5
Self-Sufficiency Services	2,750.00	\$843.5	(96.00)	\$31.3
TOTAL	8,075.50	\$3,512.1	(168.00)	\$65.4

HHSA FY 2025-26 FTE CHANGE

Decrease of 168.00 net full time equivalents (FTE)

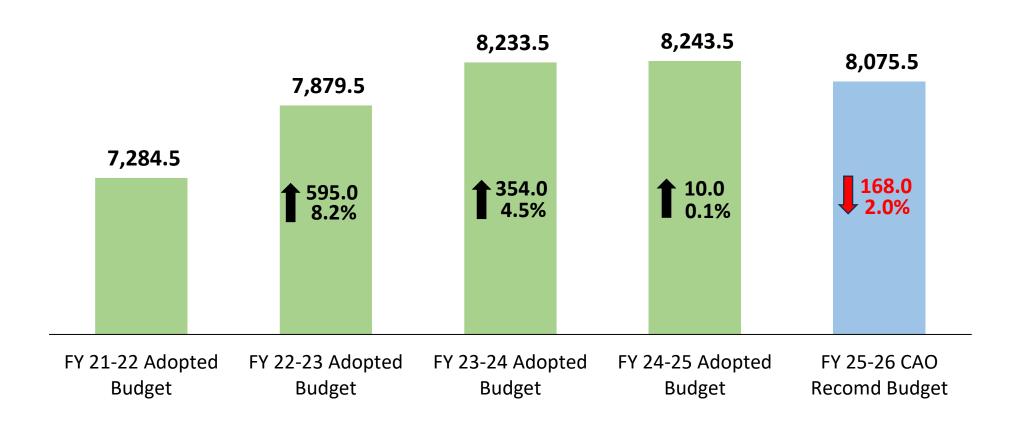
- Decrease of 104.00 staff years to align with available funding and State requirements around timely access to safety net services.
- Decrease in 46.00 staff years due to alignment of resources with slowing revenue streams within discretionary programs.
- Decrease in 18.00 staff years due to internal transfer of positions, consolidation efforts, staffing alignment and focus on core mandated functions.



A LOOK BACK: 5 YEAR TREND

STAFF YEARS (FTES)

11% FTE increase since FY 21-22





Behavioral Health

- \$90 million net increase to build out continuum of care including board and care, residential and outpatient services
- Building capacity as outlined in the Mental Health and Substance Use Optimal Care Pathways
- New Substance Use Residential and Treatment Services (SURTS) and Tri-City Psychiatric facility
- Two new Crisis Stabilization Units



Safety Net Services and Vulnerable Populations

- \$22 million increase for CalWORKs and General Relief cash assistance
- Continued enrollment and renewals to help people secure and keep their benefits
- In-Home Supportive Services increase of \$11.5 million for a total of over \$223 million
- Strengthen and keep at-risk families together with front-end intervention and prevention with the Family Connection Hub



Housing and Homelessness

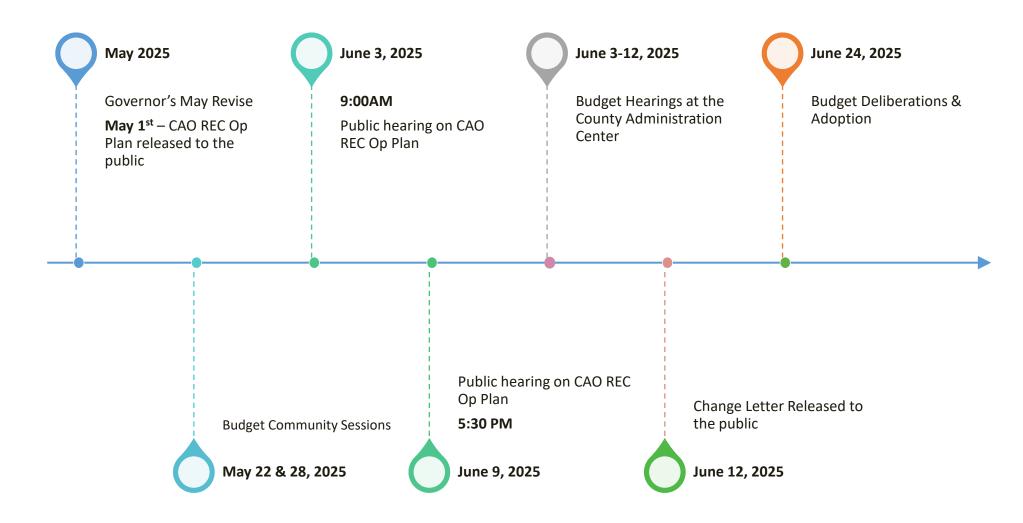
- Starting construction on 60 Troy Street Sleeping Cabins
- Continued \$15M Regional Homeless Assistance Program (RHAP) for 250 households per night
- Over \$6 million in grant funds in the upcoming year to help those experiencing homelessness in the San Diego riverbed and Plaza Bonita areas
- Continuation of \$500-a-month rental subsidy pilot for nearly 400 low-income, rent-burdened older adults
- 16 affordable housing developments partially funded by the County are under construction regionwide. Another 18 developments are in the works.



Public Health

- \$267.3 million to prevent epidemics and the spread of disease and ensure access for all through public health centers, home visiting programs and pharmaceutical services.
- Includes funding to operate a new \$93 million state-of-the-art public health lab that will protect the public by testing for infectious diseases

UPCOMING BUDGET EVENTS: KEY DATES







County Budget 2025 - 27 | Engage San Diego County



CLOSING REMARKS AND Q&A



"I met with the budget people and we agreed that the cheapest way to fix all of our problems is chocolate."

Amy Thompson HHSA Chief Financial Officer Amy.Thompson@sdcounty.ca.gov Office: (619) 515-6923

Charissa Japlit HHSA Assistant Chief Financial Officer Charissa.Japlit@sdcounty.ca.gov

Office: (619) 643-4595





ITEM #6: REVIEW OF FORECAST OF FEDERAL LEGISLATION AND PROPOSED RULE CHANGES

Assmaa Elayyat, Deputy Director, Self-Sufficiency Services
Health and Human Services Agency (HHSA)





COUNTY OF SAN DIEGO

INTER-DEPARTMENTAL MEMORANDUM

May 2, 2025

TO: Supervisor Terra Lawson-Remer, Vice Chair

Supervisor Joel Anderson

Supervisor Monica Montgomery Steppe

Supervisor Jim Desmond

FROM: Matthew Parr, Director

Office of Economic Development and Government Affairs

ANALYSIS: COMMITTEE REQUEST FOR ENGAGEMENT

Per Board Policy A-74, County Boards and Commissions shall submit any requests for legislative positions to the Office of Economic Development and Government Affairs (EDGA), who then transmits the recommendation to the Board of Supervisors (Board). Consistent with that policy, please see the attached letters from the Social Services Advisory Board (SSAB).

The SSAB recommends the County engage in advocacy to preserve and maintain funding for Public Assistance programs. Specifically, SSAB recommends support for a one-time \$245 million State budget request for the CalWORKs Single Allocation eligibility administration budget methodology for county administration of the CalWORKs program and support from the San Diego Congressional Delegation for critical safety net programs, including Medicaid and the Supplemental Nutrition Assistance Program (SNAP).

Based on both departmental support and concurrence with the Board's Legislative Program, we agree with the SSAB that support of these two recommendations is warranted. On March 7, 2025, the County of San Diego (County) sent an advocacy letter to the Chairs of the Assembly and State Senate Committees on Budget to highlight the County's State budget priorities. The County will consider advocating in support of the one-time State budget request in a future State budget advocacy letter. However, given the uncertainty at the federal and State level, our advocacy up to this point has been broad because we don't know what future actions may come about. For example, if there are significant cuts to Medicaid, the County may need to consider advocacy to save or backfill existing programs instead of support for new funding. In addition, on May 2, 2025, and March 28, 2025, the County sent letters to the San Diego County Congressional Delegation to share the implications that proposed cuts to Medicaid would have on residents of our region. Please see attached for referenced letters

If you have any questions, please feel free to contact me at matthew.parr@sdcounty.ca.gov or by phone at (619) 372-2126.

Respectfully,

MATTHEW PARR

Matter Pan

Director



KIMBERLY GIARDINA, DSW, MSW DEPUTY CHIEF ADMINISTRATIVE OFFICER

HEALTH AND HUMAN SERVICES AGENCY
SELF-SUFFICIENCY SERVICES
1255 IMPERIAL AVENUE, MAIL STOP W-414
SAN DIEGO, CA 92101-7404
(619) 338-2932 • FAX (619) 338-2972

RICK WANNE, MA, MFT DIRECTOR, SELF-SUFFICIENCY SERVICES

April 24, 2025

To: Matthew Parr, Director

Office of Economic Development and Government Affairs

From: Rick Wanne, Director

Self-Sufficiency Services

SOCIAL SERVICES ADVISORY BOARD (SSAB) ADVOCACY LETTERS

The Social Services Advisory Board (SSAB) met on April 9, 2025, and discussed the importance of proactive budget advocacy for the 2025/2026 Fiscal Year (FY) to preserve and maintain funding for Public Assistance programs. Due to uncertainty with the California State budget, and potential Federal Congressional budget cuts, it is important to maintain adequate administrative funding for San Diego County Self-Sufficiency Services staff so that service delivery is not impacted and preserve access to coverage and services for the 1.3 million San Diegans that rely on Public Assistance programs.

I have reviewed and support the attached advocacy letters for the Office of Economic Development and Government Affairs' review and consideration. CalWORKs is an essential cash assistance program for low-income families with children and a one-time funding ask for the CalWORKs Single Allocation from the California State Legislature for all 58 California Counties is requested to ensure proper funding levels for FY 25/26. Medicaid, which is known as Medi-Cal in California provides essential health care benefits to residents, and the Supplemental Nutrition Assistance Program (SNAP), known as CalFresh in California provides food assistance to low-income individuals and families. A Federal funding ask to the San Diego Federal Congressional Delegation is also requested to maintain current funding levels for program eligibility and service delivery for FY 25/26.

Respectfully,

RICK WANNE,

Director, Self-Sufficiency Services

cc: Kimberly Giardina, DSW, MSW, Deputy Chief Administrative Officer

Health and Human Services Agency



County of San Diego social services advisory board

1255 IMPERIAL AVENUE, SUITE 400, SAN DIEGO, CALIFORNIA 92101 TELEPHONE (619) 338-2932 FAX (619) 338-2972

April 22, 2025

Supervisor Terra Lawson-Remer, Vice Chair County Board of Supervisors 1600 Pacific Highway San Diego, CA 92101

Dear Vice Chair Lawson-Remer,

I am writing to you on behalf of the Social Services Advisory Board (SSAB). The San Diego Health and Human Services Agency respectfully requests your support from the California State Legislature for a State funded investment of one-time \$245 million total funds to support all 58 California Counties in Fiscal Year (FY) 2025-2026 and updates to the CalWORKs Single Allocation eligibility administration budget methodology effective FY 2026-27 for county administration of the CalWORKs program to address critical and persistent underfunding of CalWORKs program operations. This funding and the update to the budget methodology are essential to ensuring that families in need receive the support and services they are entitled to through the CalWORKs program. By equipping counties with the necessary resources, this investment helps families overcome employment barriers, paving the way for long-term stability and well-being.

The CalWORKs program is one of the few tools our state has to not only stabilize families, but to prevent generational harm caused by poverty. Moreover, the CalWORKs program leads the nation as a model, placing emphasis beyond solely supporting families in deep poverty, but to also providing beneficiaries with lasting benefits by improving families' well-being, self-sufficiency, and outcomes. County human services agencies, like San Diego County HHSA, are at the frontlines of this work on behalf of the state. Unfortunately, the state's Single Allocation, the funding that counties use for eligibility determinations as well as Employment Services, is woefully underfunded, specifically in the eligibility component.

By appropriately funding eligibility for the CalWORKs program, counties such as San Diego can continue utilizing Employment Services resources appropriately to help low-income parents seek necessary job-skills, education, training, and supportive services such as transportation and Child-Care assistance in order to gain full-time employment that leads to self-sufficiency so that families do not have to rely on utilizing Public Assistance programs.

For the reasons indicated above, we request San Diego County actively support this budget request from the California State Legislature. As Chair of the SSAB, I am writing to recommend that the San Diego Board of Supervisors actively support this request.

Letter from the SSAB to Vice Chair Lawson-Remer April 18, 2025 Page **2** of **2**

Respectfully,

Vino Pajanor

Chair, Social Services Advisory Board

cc: Supervisor Joel Anderson, District 2

Supervisor Monica Montgomery Steppe, District 4

Supervisor Jim Desmond, District 5

SSAB Board Members

Kim Giardina, Director, Health and Human Services Agency

Rick Wanne, Director, Self-Sufficiency Services

Alberto Banuelos, Assistant Director Self-Sufficiency Services



County of San Diego Social Services advisory Board

1255 IMPERIAL AVENUE, SUITE 400, SAN DIEGO, CALIFORNIA 92101 TELEPHONE (619) 338-2932 FAX (619) 338-2972

April 22, 2025

Supervisor Terra Lawson-Remer, Vice Chair County Board of Supervisors 1600 Pacific Highway San Diego, CA 92101

Dear Vice Chair Lawson-Remer,

I am writing to you on behalf of the Social Services Advisory Board (SSAB). The San Diego Health and Human Services Agency respectfully requests your support from the San Diego Congressional Delegation for Federal Fiscal Year 2025/2026 funding for critical safety net programs. Although Congress passed a Continuing Resolution that extended Federal funding through the remainder of the 2024/2025 Federal Fiscal Year, funding for critical safety net programs including Medicaid, known as Medi-Cal in California, and the Supplemental Nutrition Assistance Program (SNAP) known as CalFresh in California, remain at risk.

Medi-Cal, California's Medicaid program provides critical health care access to nearly 15 million Californians and over 1.1 million San Diegans annually, roughly one-third of the State and County's population, respectively. Through the recent Budget Reconciliation process, Congress attempted to reduce federal Medicaid funding to states by up to 50%. Medi-Cal provides San Diegans with access to critical health benefits and helps vulnerable populations including children, pregnant women, low-income families, disabled individuals, and seniors. Reductions in Medi-Cal funding would have far reaching consequences for everyone in our region. They would jeopardize already stressed hospitals, community health centers and other essential providers and services that all San Diegans depend on. Cutting Medi-Cal doesn't just affect Medi-Cal beneficiaries, it threatens access to care for all San Diegans.

CalFresh, California's SNAP program provides critical nutrition benefits to nearly 5 million residents and over 550,000 residents annually in San Diego County. Through the recent Budget Reconciliation process, Congress attempted to reduce the monthly benefit amount of SNAP dollars that residents can receive. Given the high cost of living in both California and San Diego County, residents rely on critical assistance such as CalFresh to help keep them out of poverty. In 2023 alone, CalFresh helped reduce the poverty rate by up to 5% in some parts of California, in addition to increasing economic activity by up to \$1.79 for every dollar in CalFresh benefits that is spent.

For the reasons indicated above, we request San Diego County actively support continuing Federal Funding with no cuts for Medicaid and SNAP from the San Diego Congressional Delegation. As Chair of the SSAB, I am writing to recommend that the San Diego Board of Supervisors actively support this request.

Letter from the SSAB to Vice Chair Lawson-Remer April 18, 2025 Page **2** of **2**

Respectfully,

Vino Pajanor

Chair, Social Services Advisory Board

cc: Supervisor Joel Anderson, District 2

Supervisor Monica Montgomery Steppe, District 4

Supervisor Jim Desmond, District 5

SSAB Board Members

Kim Giardina, Director, Health and Human Services Agency

Rick Wanne, Director, Self-Sufficiency Services

Alberto Banuelos, Assistant Director Self-Sufficiency Services



OFFICE OF ECONOMIC DEVELOPMENT AND GOVERNMENT AFFAIRS

MATTHEW PARR DIRECTOR 1600 PACIFIC HIGHWAY, ROOM 152, SAN DIEGO, CALIFORNIA 92101-2422 (619) 531-5198

March 7, 2025

The Honorable Scott D. Weiner Chair, Senate Budget and Fiscal Review Committee 1021 O Street, Suite 8630 Sacramento, CA 95814-4900 The Honorable Jesse Gabriel Chair, Assembly Budget Committee 1021 O Street, Suite 8230 Sacramento, CA 95814-4900

RE: BUDGET REQUESTS FROM THE COUNTY OF SAN DIEGO

Dear Chairman Wiener and Chairman Gabriel:

The State Budget is one of the most important documents in California government as it details the distribution of dollars for critical programs and services throughout the state. As budget deliberations begin for the FY 25-26 budget, the County of San Diego (County) would like to highlight those items of greatest importance to our community.

We understand the difficult decisions you face in any given year, particularly this year as the state faces significant out-year deficit projections and questions remain around federal funding. Also, understanding that the State's budget fluctuates a great deal between January and May, we hope this document can be used as a tool to inform your decisions on how we ensure the most public good.

The County is also facing challenges surrounding our budget outlook with an anticipated budget deficit this fiscal year, which is expected to grow over the next five years. Compounding the County's anticipated budget deficit is the uncertainty of federal funding, with the freezing of certain federal programs and potential cuts, including to Medicaid. Nonetheless, much like the State and other local jurisdictions, the County must make tough decisions to balance the implementation of new and existing programs with overall reduced funding. As we prepare to face all these challenges head on, we acknowledge it will take collaboration and continuous engagement with the State to ensure we continue to provide core services for our San Diego County residents, particularly to those who are the most vulnerable. We look forward to working with you over the next several months as the Legislature works with the Administration to craft a budget that works for all Californians.

On behalf of the County, we respectfully request your consideration of the following budget priorities:

Fire Prevention and Community Safety

The San Diego County Fire Protection District provides round-the-clock fire prevention and protection to 42 unincorporated communities, spanning 1.5 million acres of land—most of which is designated as being at a "high" or "very high" fire risk. While the County stands ready to support our partners across the state who have been impacted by major wildfires, we are responsible for making sure our region is equipped with the resources we need to combat wildfires and keep our residents safe. To better protect communities made vulnerable to the threat of wildfire, the County requests funding to prevent wildfires through roadside brush management, home hardening, and the addition of defensible space around at-risk homes and structures. Additional funding is needed to fight wildfires as they emerge by modernizing our firefighting engines and outdated helicopters and increasing our supply of water resources to extinguish wildfires in the backcountry.

Public Health

The County's multi-faceted and strong response to the COVID-19 pandemic made the San Diego Public Health department a leader in California. California Department of Public Health (CDPH) information technology systems are important to ensure that the County can continue to keep residents safe, especially with potential federal policy changes that could shift away from prioritizing vaccines as lifesaving measures. Specifically, the County requests the sustained funding of the Future of Public Health investment for local health department workforce and infrastructure. Additionally, the County requests continued funding of myCAvax, as the Governor's January Budget does not include funding beyond June 30, 2025, for this system.

Incompetent to Stand Trial (IST)

The County faces a penalty of up to \$10 million for the number of justice-involved individuals deemed Incompetent to Stand Trial in our region, a significant sum that will need to be paid by diverting scarce funding and resources away from other successful programs. While the County is a committed partner and remains actively engaged with the State on its Growth Cap Penalty program, the County faces significant up-front costs related to infrastructure, staffing, services, and stakeholder coordination for this vulnerable population and to reduce the overall IST population. Enhancements to state funding for counties to address and prevent future IST declarations will put our region on a more sustainable path to reducing justice involvement and recidivism.

Behavioral Health and Homelessness

The County has been a leader in implementing the transformative initiatives on behavioral health and homelessness championed by the Legislature and the Administration over the past several years. The County was in the first cohort of counties to implement the Community Assistance, Recovery and Empowerment (CARE) Act program, with 71 CARE Act agreements in the first year, about double that of the other six pilot counties combined during that time. The County has also been an early adopter of expanded conservatorship law, implementing that program a full year ahead of what was required, one of only two counties to do so. Additionally, the County continues to work collaboratively with local jurisdictions and other agencies to address

homelessness issues, notably through the County's work with Caltrans on Encampment Resolution Grants and Homeless Housing, Assistance and Prevention (HHAP) grants, and by providing countywide street- and site-based outreach to individuals experiencing Serious Mental Illness or substance use conditions. In addition to this work, the County has been working diligently to address the need for treatment beds at various levels of care and increasing various forms of emergency housing, including through multiple safe parking lots throughout the region.

Continued and sustained funding for these issues allows the County to create and maintain the support and infrastructure needed to keep focus on these critical challenges. Additionally, a regionally equitable distribution of Proposition 1 Behavioral Health Services Act funding is key to continued progress for San Diego and to shore up facilities identified by County experts as critical to best assist those in San Diego County experiencing behavioral health issues.

Thank you for your consideration, the County looks forward to our continued work together. If you have any questions, please contact me at (619) 372-2126 or matthew.parr@sdcounty.ca.gov.

Sincerely,

Matthew Parr Director

Matter Pan

cc: Hon. Mike McGuire, Senate President pro Tempore, District 02

Hon. Robert Rivas, Speaker pro Tempore, District 29

Hon. Brian Jones, Senate Minority Leader, District 40

Hon. Steve Padilla, Senate Assistant Majority Whip, District 18

Hon. Kelly Seyarto, Senator, District 32

Hon. Catherine Blakespear, Senator, District 38

Hon. Akilah Weber Pierson, Senator, District 39

Hon. Laurie Davies, Assembly Member, District 74

Hon. Carl DeMaio, Assembly Member, District 75

Hon. Darshana Patel, Assembly Member, District 76

Hon. Tasha Boerner, Assembly Member, District 77

Hon. Christopher Ward, Assembly Member, District 78

Hon. LaShae Sharp-Collins, Assembly Member District 79

Hon. David Alvarez, Assembly Member, District 80



OFFICE OF ECONOMIC DEVELOPMENT AND GOVERNMENT AFFAIRS

MATTHEW PARR DIRECTOR 1600 PACIFIC HIGHWAY, ROOM 152, SAN DIEGO, CALIFORNIA 92101-2422 (619) 531-5198

March 28, 2025

The Honorable Mike Levin United States House of Representatives 2352 Rayburn House Office Building Washington, D.C 20515

Dear Representative Levin,

As Congress advances reconciliation legislation, the County of San Diego (County) wants to take this opportunity to share the implications that proposed significant cuts to Medicaid would have on residents of our region.

As Congress continues the process of developing a reconciliation package, committee chairs in Congress are currently considering offsets that could significantly impact programs administered by the County. Though the precise offsets are a matter for deliberation in Congress in the coming months, in general, reforms to vital programs that result in reduced federal funding will have serious impacts on the residents of the County of San Diego and other localities across the United States.

As you are aware, the County administers federal programs which provide essential health, food, and housing to tens of thousands of our residents. According to Census data, nearly one in three County of San Diego residents are Medicaid recipients. Medicaid benefits provide a lifeline to nearly one million County residents, including primary care for families, pediatric care for young children, management of chronic diseases, and mental health and substance use treatment that helps get vulnerable San Diegans off our streets. Cutting federal funding from these programs would either shift the financial burden onto state and local governments, which are already stretched thin, result in the discontinuation of those services for your constituents, or some combination of the two. In each of those outcomes, our shared constituents will feel the brunt of these cuts and place greater strain on the County to provide services.

The burden of these program cuts will be placed on the backs of America's counties and other local government jurisdictions. It is more than our County can absorb. The County of San Diego urges you to identify offsets that do not place the financial burden on local governments and our residents. Thank you for your continued partnership to protect the integrity and support the funding needed for Medicaid.

Thank you for your time and consideration. If I can be of further assistance, please contact me at (619) 372-2126.

Sincerely,

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MATTHEW PARR DIRECTOR 1600 PACIFIC HIGHWAY, ROOM 152, SAN DIEGO, CALIFORNIA 92101-2422 (619) 531-5198

May 2, 2025

The Honorable Juan Vargas United States House of Representatives 2467 Rayburn House Office Building Washington, DC 20515

Dear Representative Vargas:

With the recent adoption of the Fiscal Year 2025 congressional budget resolution, Congress now begins work on an ambitious reconciliation package that includes tax cuts, federal spending cuts, and investments in border security and national defense. The County of San Diego (County) would like to share information about federal programs administered by the County that may be impacted by this planned legislation.

Medicaid benefits provide a lifeline to nearly one million San Diego County residents who rely on Medi-Cal health coverage for a wide range of health and social services, including doctor visits, hospital care, prescription drugs, and preventive care. Medicaid is also a critical funding source for the County's behavioral health, eligibility, and in home supportive services programs administered by the County on behalf of the State. It accounts for approximately \$581 million of revenue annually for the County Health and Human Services Agency, or almost half of all federal funds budgeted.

While the details of the reconciliation package are not currently public, the County has credible reports that some policies have generally been settled. These include a work requirement for ablebodied adults on Medicaid and a continuous eligibility verification requirement for those enrolled in Medicaid.

The County Health and Human Services Agency is tasked with enrolling residents in Medicaid, overseeing coverage renewals, and providing case management services, among many other key duties. Verifying employment for able-bodied adults on Medicaid and more frequently determining that a family's income has not exceeded the amount allowed under Medicaid are labor-intensive activities. Case managers—whose time is already stretched thin—will be forced to handle increased workloads as a result.

Though Medicaid may provide the federal portion of the cost associated with work requirements and continuous eligibility verification, these new requirements would still constitute a new mandate for the County and the County would be forced to incur more costs that are not covered by the non-federal share. These changes would constitute a new financial obligation for the County to budget while also dealing with impacts from the State's severe budgetary issues and uncertain federal

funding on several fronts, including public health. In other words, these ideas devolve costs from federal to local governments.

As Congress crafts its reconciliation legislation, it will face many difficult choices, and the County urges you to consider the impact these changes will have on your constituents. Other proposed ideas that remain on the table such as significant changes to the Federal Medical Assistance Percentage (FMAP) formula or a cap on beneficiaries would place even more administrative burdens that could compromise services. The County of San Diego wants to serve as a resource to you and your staff so you can best understand how such matters may affect our community and the people we represent and serve.

Thank you for your time and consideration. If I can be of further assistance, please contact me at (619) 372-2126.

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MATTHEW PARR

Matter Pan

Director



Memo: Key Federal HHS, Immigration, and Housing Actions Impacting Counties

The early days of the Trump administration have been marked by significant upheaval across the U.S. Department of Health and Human Services (HHS), the U.S. Department of Housing and Urban Development (HUD) and immigration. Meanwhile, the 119th Congress is pursuing a budget reconciliation package that requires deep cuts to Medicaid, the Supplemental Nutrition Assistance Program, the Temporary Assistance for Needy Families program and the Social Services Block Grant. **This update is current as of April 18, 2025.**

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Agency Actions

FUNDING FREEZES AND CANCELLATIONS

DEI Funding Freeze: On Jan. 27, the Office of Management and Budget released a directive ordering the head of each executive branch department and agency to temporarily pause the disbursement of any financial assistance programs that could be impacted by Trump's recent executive orders, "including, but not limited to, financial assistance for foreign aid, nongovernmental organizations, DEI, woke gender ideology, and the green new deal." Subsequently, numerous HHS and HUD grant portals went offline. On Jan. 28, OMB released a second memo clarifying that the funding freeze is not "across-the-board," and wouldn't impact certain programs like Medicaid, housing vouchers and Head Start. Regardless, 23 states filed suit and were granted a Temporary Restraining Order against the funding freeze. On March 6, 2025, the district court granted the state's request for a preliminary injunction, and the funding freeze remains blocked.

Health and Human Services

- Claw back of COVID-19 Public Health and Behavioral Health Funding: Litigation is ongoing related to the recent decision by HHS to terminate more than \$12 billion in Congressionally appropriated public health and behavioral health funding, \$1 billion of which has been cancelled for California alone. On April 3, a District Court Judge granted mostly Democratic-led states' motion for a temporary restraining order, and HHS filed a notice of compliance saying it would notify all its departments, employees, and contractors of the order. However, many of the organizations that receive these funds said they must proceed as though they're gone, raising concerns amid a resurgence of measles, a rise in vaccine hesitancy, and growing distrust of public health agencies. Meanwhile, HHS Secretary Robert F. Kennedy Jr. appeared unaware of the \$11 billion in Covid-19-related funding his department tried to claw back last month from states in a recent interview with CBS.
- Contracting Cuts: <u>NOTUS</u> reports that the Department of Government Efficiency (DOGE) has ordered HHS to reduce all its contract spending by 35 percent—or \$13.6 billion—and is wielding enormous influence over what gets cut. Since Jan. 21, HHS has already <u>terminated</u> at least 80 contracts related to diversity, equity, inclusion and accessibility. The department has also eliminated at least 254 other contracts across marketing and advertising, media, subscriptions and consulting.
- President's FY 2026 Budget: <u>Leaked details</u> of the President's proposed budget for FY 2026 suggest the administration is eyeing a full \$40 billion reduction in discretionary funding for the agency across a wide variety of programs, to include the full elimination of Head Start, the Low Income Home Energy Assistance Program (LIHEAP), Community Services Block

Grant (CSBG), Preschool Development Block Grant, teen pregnancy prevention programming and more. While the President's budget is typically more of a messaging document than anything else (given that Congress is tasked with appropriating funding), the leaked details comport with recent firings at the agency and could indicate accounts the administration will attempt to freeze regardless of Congressional action.

Housing and Homelessness

- HUD Technical Assistance Contracts: The U.S. Department of Housing and Urban Development (HUD) has ended contracts with several technical assistance (TA) consultants without any remedial efforts to offset the loss of these valuable services for Continuums of Care (CoCs), the regional bodies responsible for the direction and coordination of local homelessness response systems. HUD technical assistance complements the experience and expertise of its federal workforce, and is designed to provide resources, tools, and support for recipients of HUD funding, such as state and local government grantees, public housing authorities, tribes and tribally-designated housing entities, CoCs, and nonprofits. TA for CoCs had been provided on a regional basis, but after the recent eliminations, 240 of the nation's more than 400 CoCs are no longer covered by any provider. It is our understanding that several CoCs in several California counties have been impacted by the loss of technical assistance. CSAC has worked to collect and provide information to Senators Schiff and Padilla to help respond to the loss of TA, as a result, Schiff led a letter to Secretary Turner urging TA to be restored.
- Fair Housing Grants: In late February, HUD and the U.S. DOGE Service abruptly canceled 78 fair housing grants to nonprofits, jeopardizing \$30 million in congressionally authorized funds. The fair-housing nonprofits across the country are key enforcers of anti-discrimination laws. Four organizations later filed a class-action lawsuit against HUD and DOGE, and in late March, a judge reinstated the funds with a temporary injunction. The Government Accountability Office an independent watchdog based in the legislative branch is also investigating the cuts to congressionally earmarked funds.
- Capacity Building for Affordable Housing and Community Development Program: HUD has
 terminated its capacity-building grants and technical assistance for at least two of the three
 organizations in its Section 4 program, totaling over \$60 million in funds. Section 4 provides
 grants to support housing and community development for low- to moderate-income
 households, according to HUD. Three intermediaries are responsible for distributing this
 funding to other organizations: Enterprise, LISC and Americus, Georgia-based Habitat for
 Humanity.
- **Continuum of Care Grants:** In early March, the Trump Administration had yet to disburse \$3.6 billion in Continuum of Care homelessness support grants for fiscal year 2024 that were

- issued under the Biden administration. That's despite a statutory obligation to issue these funds as well as multiple federal courts ordering the Trump administration to reverse its federal grant freeze. Our understanding is that after a pressure campaign by lawmakers and advocacy groups that funding has finally gone out the door, but the delays were disruptive.
- Emergency Housing Vouchers: On March 6, Public Housing Authorities (PHAs) received notice that funding through the Emergency Housing Voucher (EHV) program would not be renewed beyond a final allocation intended to cover Calendar Year (CY) 2025 and, potentially, 2026. Because the statute authorizing the EHV program—which was authorized in response to the COVID-19 pandemic to help people experiencing or on the verge of homelessness afford housing, with a preference for veterans, victims of domestic violence and those currently living in shelters or on the street—required funding to be obligated by the year 2030, grantees were under the impression that funding would continue to be available until that time. However, according to the administration, the funding has been fully obligated. The wind-down was supposed to be gradual, instead, it will be quite abrupt. Without fresh funding, most housing authorities will be unable to transfer emergency voucher holders onto the regular voucher program.

Immigration

- Legal Education Programs: Four federally funded programs totaling roughly \$29 million educate people in immigration courts and detention centers about their rights and the complicated legal process. In January, the Department of Justice ordered non-profit contractors participating in the programs to stop work immediately. A coalition of nonprofit groups filed challenging the stop-work order and seeking to immediately restore access to the programs and received a Temporary Restraining Order, however, a Federal judge recently ruled that DOJ can in fact temporarily stop funding these programs as litigation moves forward.
- Legal Representation for Unaccompanied Children: The Office of Refugee Resettlement
 (ORR) under HHS also attempted in March to freeze funding for programs that provide legal
 services for unaccompanied children in immigration proceedings. Nonprofit legal service
 providers sued after the administration moved to stop the funding and have been granted a
 Temporary Restraining Order by a District Court judge.
- Minimizing Time Refugees Receive Federal Support: On March 21, the HHS Office of Refugee Resettlement <u>announced in the Federal Register</u> that it would reduce federal support for refugee resettlement cash and medical services from 12 months to 4 months, effective in 45 days. They assert that it is due to a funding shortfall.
- Resource: Timeline of Administration Refugee Actions: Church World Service continually updates this blog on Trump administration restrictions and cuts to refugee programs.

• MOU on Undocumented Individuals and Public Housing: On March 24, the Departments of Homeland Security (DHS) and Housing and Urban Development (HUD) entered into a Memorandum of Understanding (MOU) to identify and evict undocumented persons from public housing. It is similar to a proposed public charge rule (stalled in the courts) under the first Trump administration which essentially directs operators of HUD public housing/housing choice vouchers to evict the entire family if one person is found to be without proper immigration documentation. Current law allows such housing arrangements so long as the subsidy is decreased proportionally to exclude the ineligible individual.

REDUCTIONS IN FORCE AND AGENCY RESTRUCTURING

Health and Human Services

On March 27, HHS Secretary Robert F. Kennedy Jr. <u>announced plans</u> to significantly cut the size of and embark on a full-scale restructuring of the department in accordance with President Trump's Executive Order "Implementing the President's 'Department of Government Efficiency' Workforce Optimization Initiative." According to HHS, the plan will save the agency \$1.8 billion annually. It entails:

Streamlining departmental functions:

- A new subdivision called the Administration for a Healthy America (AHA) will consolidate the Office of the Assistant Secretary for Health, Health Resources and Services Administration, Substance Abuse and Mental Health Services Administration, Agency for Toxic Substances and Disease Registry, and National Institute for Occupational Safety and Health. According to HHS, the divisions of AHA will include Primary Care, Maternal and Child Health, Mental Health, Environmental Health, HIV/AIDS, and Workforce, with support of the U.S. Surgeon General and Policy team.
- The department's communications, procurement, human resources, information technology and policy planning will be centralized.
- The Administration for Community Living will be reorganized so that services and programs
 for older adults and people with disabilities will be integrated into other HHS agencies,
 including the Administration for Children and Families, ASPE, and CMS.
- Five of the agency's 10 Regional Offices will also be closed (see below).

Firing an Additional 10,000 Employees: Combined with the roughly 10,000 employees who have voluntarily opted to leave the department since President Trump took office, the recent Reductions in Force (RIFs) represent a **25 percent reduction in the overall HHS workforce**. While it is still unclear exactly what and how agencies were affected by the reductions in force (RIF) and agency consolidations, the US Department of Health and Human Services released this fact sheet on the massive overhaul. Secretary Kennedy announced days later that one-fifth of

the career employees would be re-hired, but HHS the following day said no plans were in place to do so.

Shuttering HHS's San Fransico's Region 9 Office: The action also included four others regions, with California now under the Denver office which will have 14 states under its umbrella. Denver previously had six states, including the smaller population states of MT, ND, SD, UT and WY. No additional staff are expected to be hired to do the work.

Safety Net Implications of Downsizing: While the full extent of the HHS RIFs and reorganization are unclear, reporting has highlighted several implications across a variety of sectors. HHS firings included the entire office that sets federal poverty guidelines, which determine whether tens of millions of Americans are eligible for health programs such as Medicaid, food assistance, child care, and other services. The elimination of this office could lead to cuts in assistance to low-income families next year unless the Trump administration restores the positions or moves its duties elsewhere. Additionally, RIFs are reported to include all staff working on the Low-Income Home Energy Assistance Program (LIHEAP), most staff responsible for the Federal administration of the Social Services Block Grant (SSBG), and many staff in the Office of Family Assistance (OFA), including all Temporary Assistance for Needy Families (TANF) policy staff. The impact this will have on the administration of those grants and programs is unclear.

Housing and Homelessness

HUD: Recent reporting also suggests that the U.S. Department of Housing and Urban Development (HUD) is facing sweeping layoffs, with potentially up to half of its total workforce to be eliminated within the next two months. Already, as of mid-March, approximately 15 percent of staff have been removed through a combination of terminating all probationary employees, accelerating retirement offers, and pursuing an initial reduction in force directed to all non-supervisory field policy and management staff. After a U.S. District Judge ordered a temporary restraining order against the firings of probationary employees who were in their jobs for less than one year, 300 employees at HUD were reinstated, but some have been denied backpay and health benefits for more than seven weeks.

In addition, reporting suggests planned closures of entire HUD field offices in 34 states plus the District of Columbia. It is important to keep in mind that federal law states that the reorganization of any regional or field office at HUD can only proceed 90 days after the government has released a cost-benefit analysis of closing the office, including a study of the impact on the local economy. No such analysis has been published in the *Federal Register* since President Donald Trump came into office.

Executive Order on US Interagency Council on Homelessness: On March 14, President Trump issued an Executive Order to eliminate the United States Interagency Council on Homelessness (USICH) "to the maximum extent consistent with applicable law." USICH was created by statute,

so the effect of the EO is to reduce staff and activities of the entities to a minimum. However, on April 15, the <u>entire staff of USICH</u> was placed on administrative leave.

<u>Immigration</u>

- U.S. Citizenship and Immigration Services (USCIS): USCIS is facing significant staff reductions, with reports indicating that up to 20,000 employees have been asked to retire early or face layoffs. The cuts, part of the Trump administration's broader push to streamline federal agencies, have raised alarms about potential delays in processing immigration applications, threatening to exacerbate existing backlogs and impact families, businesses, and asylum seekers. USCIS, which processes applications for citizenship, green cards, asylum, and work permits, handled a record 10.9 million applications last fiscal year. The agency relies on fees for 96% of its budget.
- Immigration Judges: The Trump administration fired over two dozen immigration judges
 during the president's first month in office. Those firings come on top of the 100 people who
 were laid off, decided to retire early, or took advantage of offers to resign within
 immigration courts. The judicial vacancies exacerbate millions of backlogged cases already
 piled up in those immigration courts.

NOTABLE RULEMAKINGS/ADMINISTRATIVE ACTIONS

Health and Human Services

- Limitation of Public Comment: HHS Secretary Robert F. Kennedy Jr. has announced that HHS is no longer required to undergo a public comment period it typically observes following the publication of proposed rulemaking in "matters relating to agency management or personnel or to public property, loans, grants, benefits or contracts." While HHS agencies and offices may follow the notice and comment status quo at their discretion, they are not required to do so, except as otherwise required by law. The department is also, in appropriate circumstances, encouraged to avoid public comment with a "good cause" exception in the Administrative Procedure Act (APA)—the law that authorizes federal agencies to promulgate rules and outlines when notice and comment periods are required for certain legislative or substantive rulemaking.
- DOGE Restricts Access to Federal Grants Portal: According to recent media reports, DOGE
 employees now control grants.gov, the government's long-established process to alert the
 public about potential federal grants and allow organizations to apply for funds. DOGE states
 that it is building a better website. DOGE has deleted many federal officials' permissions to
 post grant opportunities, without informing them that their permissions had been removed.
- TANF Pilots Cancelled: On March 7, the Administration for Children and Families (ACF) informed California, Kentucky, Maine, Minnesota, and Ohio that the agency would be

cancelling the states' Fiscal Responsibility Act pilots. According to ACF, "after reviewing the legislation, the solicitation for applications, the criteria and performance measures that were identified, and the projects that were selected, and unfortunately, they do not reflect this Administration's goals and priorities, particularly related to views on work, performance measures, and indicators of family stability and well-being." While the agency said it will relaunch the pilots, the recent firings of all TANF policy staff at ACF may significantly delay that process.

- Federal Matching Funds for Designated State Health Programs Cancelled: On April 10, CMS told states that it will not renew or approve new requests for federal matching funds for designated state health programs. The policy change takes aim at CMS' practice of approving extra federal Medicaid dollars for states that are independently funding programs that wouldn't otherwise be eligible for federal Medicaid funds. California is a current beneficiary of the financing tool. States with approved funding now need to think about how they'll sustainably replace these dollars once their current authorizations expire.
- ACA Rulemaking Shortens ACA Enrollment Periods: The Trump administration's <u>first major health regulation</u> takes aim at the Affordable Care Act (ACA) by shortening the period to sign up for plans and excluding immigrants in the Deferred Action for Childhood Arrivals (DACA) program. The proposed rule, announced on March 10, sets policies for the ACA insurance exchanges for the 2026 coverage year. If finalized, it would shorten the annual open enrollment from Nov. 1 to Dec. 15, end a special monthly enrollment period for people in households earning less than 150 percent of the federal poverty level, and set new requirements for the remaining special enrollment periods. It would also cut funding from nearly \$100 million to \$10 million for nonprofit "navigators" that assist people in finding insurance plans.

Immigration

• USDA Issues Letter Reinforcing Nutrition Program Eligibility Rule for Immigrants: On Feb. 25, Secretary of Agriculture Brooke Rollins sent a letter instructing the Food and Nutrition Service (FNS) at USDA to immediately clarify and enforce all rules restricting its beneficiaries to US citizens and legal residents only. According to the letter, FNS will implement necessary changes so all its programs are consistent with Federal law, revise public messaging so that information about program eligibility is accurate and does not encourage "illegal aliens" to use public benefit programs, and take measures to improve eligibility verification and deter fraud. The letter also threatens to block FNS funding from jurisdictions with sanctuary policies, however, there are numerous legal challenges to the Executive Order cited as the impetus for that policy.

• DOGE Accesses Private Federal Data for Enforcement: The Washington Post has a new report summarizing the various efforts by the Department of Government Efficiency (DOGE) to access federal data systems for the purposes of immigration enforcement. Recently, the Social Security Administration entered the names and Social Security numbers of more than 6,000 mostly Latino immigrants into a database it uses to track dead people, effectively slashing their ability to receive benefits or work legally in the United States. Also at Social Security, DOGE representatives have spent the past month seeking access to data and asking questions that would allow them to ascertain people's citizenship status At the Internal Revenue Services (IRS), officials agreed this month to share data with DHS, which indicated it might seek to use tax information to find as many as 7 million people suspected of being in the country illegally. The acting IRS commissioner resigned after the deal was signed. At HUD, Secretary Scott Turner announced an agreement in March to facilitate data sharing with DHS and ensure that taxpayer funds "are not used to harbor or benefit illegal aliens."

Congressional Activity

BUDGET RECONCILIATION

The House and Senate have adopted a budget resolution directing committees to make massive cuts to entitlements such as Medicaid/Medi-Cal, the Supplemental Nutrition Assistance Program (SNAP/CalFresh), and the Temporary Assistance for Needy Families program (TANF/CalWORKs). The House-passed version, which calls for a minimum \$1.5 trillion in spending cuts, is markedly different than the Senate measure, which set placeholders for cuts but did not call for hundreds of billions of dollars in savings over ten years. The package is also the vehicle for extending the 2017 tax cuts.

With the budget blueprint now set, the committees of jurisdiction must find savings to reach the targets. Given the mandatory spending programs committees oversee, it is anticipated that at least \$880 billion over 10 years will come from the Medicaid program. Recent conversations with Congressional staff suggest they will pursue several policy changes to achieve the desired cuts:

- Eliminating or Reducing Provider Taxes: Though provider taxes are a legitimate
 financing method used by 49 states and the District of Columbia to fund a portion of the
 non-federal share of their Medicaid programs, this practice is <u>under considerable</u>
 scrutiny, particularly in California.
- Reducing the Federal Medicaid Assistance Percentage (FMAP) for the Medicaid
 Expansion Population: A reduction in the FMAP from 90 percent to 50 percent would
 correspond with a significant loss in federal funding for California. KFF estimates that if
 California did not back-fill the cost of care for this population, 5 million individuals would

- lose coverage. However, if the state attempted to continue covering this population at the traditional FMAP, it would cost California an estimated \$129.4 billion over 10 years.
- Work Requirements: The specifics of a policy imposing Medicaid work requirements for so-called Able-Bodied Adults Without Dependents (ABAWDs) are unknown. However, Congressional Budget Office (CBO) analysis of a previous proposal suggested that every year, average of 15 million enrollees would be subject to the requirements and 1.5 million would lose eligibility for federal funding, resulting in federal savings of \$109 billion over a ten-year period (2023 2033). CBO analysis also showed the policy would increase the number of people without health insurance (by 600,000) but would not increase employment. The Urban Institute has a new analysis suggesting that between 1 million to 1.2 million adults could lose access to Medicaid in California, but this is based on work requirements being applied to Medicaid Expansion enrollees—which may be moot if the federal match is reduced and the state does not backfill coverage for that population.

TANF and the Social Services Block Grant (SSBG) are also under threat through the budget reconciliation process. Authorized under the Senate Finance and House Ways and Means Committees, these programs could be targeted for additional savings to offset the cost of a variety of tax proposals under consideration by the same committees. Current proposals include a 10 percent across the board cut to the TANF block grant, new Work Participation Rate (WPR) rules that would lead to increased state penalties for non-compliance, and the complete elimination of SSBG. California's TANF block grant is \$3.6 billion, so a 10 percent cut would correspond with a loss of roughly \$360 million annually assuming it was distributed equally across states. Additionally, in FY 2022, California spent about \$191 million in SSBG funding and transferred \$354 million to SSBG from TANF. If SSBG were eliminated, that would ostensibly leave a \$546 million gap in funding for services to nearly 1.7 million residents.

SNAP: The budget reconciliation instructions also include a \$230 billion cut over 10 years from the Agriculture Committee, which would almost certainly stem from SNAP. Speculation is high that this could be done through a cost shift to states for benefits, which are currently covered fully by federal dollars. CBPP has <u>gamed out some different estimates</u> for potential cost share structures for California:

- A 5% cost share for states would cost CA \$5.9 billion over 10 years
- A 10% cost share for states would cost CA \$11.7 billion over 10 years
- A 25% cost share for states would cost CA \$29.3 billion over 10 years

CBPP has also estimated that if a SNAP cut of \$230 billion over 10 years is <u>proportional across</u> states, CA would lose \$30.3 billion over 10 years, impacting benefits for over 5 million residents.

School Meals: The Food Research and Action Center also created a set of <u>state fact sheets</u> to discuss potential cuts to free school meals through changes to something called the Community Eligibility Provision. We know this is on the table because the Education and Workforce Committee has reconciliation savings it must achieve as well, and we expect this to come from Pell grants, pensions and school meals given the limited mandatory programs under that committee's jurisdiction.

The budget blueprint directs the committees to draft legislation complying with the directives by May 9. Given the two-week congressional recess which just began, the committee schedule is very ambitious. Republican staff, however, have been drafting policy options to achieve those cuts. Democrats and the public will not see the legislative draft until a couple of days before the markups.

Given the vast differences between the blueprints and the concerns expressed by some GOP senators and representatives about the Medicaid cuts in particular, it is very unclear whether a package containing such deep cuts will pass the respective chambers.

ITEM #7: UPDATE ON PHE LIFT FOR PUBLIC ASSISTANCE PROGRAMS, WAIVERS, ENROLLMENT, SERVICE DELIVERY, DATA

Claudia Gurrola, Chief, Self-Sufficiency Services Health and Human Services Agency (HHSA)



Electronic Benefit Transfer (EBT)

New chip-tap card updates

- The California Department of Social Services (CDSS) along with California's EBT vendor
 Fidelity Information Services (FIS) continues the mailing of new EBT chip-tap cards
- New cards must be activated within 180 days
- Communication efforts include:
 - Informational flyers and videos posted on the Calfresh website
 - Press release on the County News Network
 - Ongoing text campaigns coordinated by CDSS encouraging customers to activate the new cards



Electronic Benefit Transfer (EBT)

EBT Personal Identification Number (PIN) Reset Pilot

- The California Department of Social Services (CDSS) two-month pilot program launched in February 2025 to mitigate EBT fraud and theft has been **extended to run through June 30th**, **2025**. The program reset the PINs for EBT cards identified as compromised prior to the benefit issuance date
- The morning of the PIN resets, CDSS coordinated a text message to the affected cardholders notifying them
 that their EBT card has been compromised and the need to select a new PIN. Cardholders were able to reset
 their PIN by using ebtEDGE application or online portal, calling EBT Customer Service (877) 328-9677 or
 visiting the nearest Family Resource Center (FRC)
- Outcomes of this pilot will determine the continuous implementation of this effort





CalFresh Overview

Program Updates

- Self-Sufficiency Services continues to see rampant EBT skimming and scamming theft occurring and is working closely with the California State Department of Social Services and the Bureau of Public Assistance Investigations
- · Update on the following waivers granted by the Food and Nutrition Services (FNS):
 - Able Bodied Adults Without Dependents CA waiver extended through October 31, 2025
 - Reinstatement waiver extended from July 1, 2022 through June 30, 2027





CalFresh Awareness Month

CalFresh Awareness Month

May is CalFresh Awareness Month, a time dedicated to increasing public knowledge about the CalFresh program and connecting eligible individuals and families to nutritious food benefits. Throughout the month, Self-Sufficiency Services (SSS) has organized a variety of outreach efforts aimed at increasing CalFresh awareness, access, and participation. Planned activities include:

- Weekly updates on Facebook and X platform (formerly known as Twitter)
- A press release from the <u>County News Center</u>
- <u>CalFresh website</u> message, including a link to the full calendar of events
- An Interactive Voice Response (IVR) message for Access customers on hold





CalFresh Awareness Month

Community Events Planned for CalFresh Awareness Month



By Fernanda Lopez Halvorson, County of San Diego Communications Office May 8, 2025 | 2:46 PM Learn more about CalFresh and get in-person help with the application process at a variety of events throughout May in recognition of CalFresh Awareness Month.

CalFresh is California's federal food assistance program, the state's version of the U.S. Department of Agriculture's Supplemental Nutrition Assistance Program, or SNAP, and is designed to increase access to fresh and healthy food.

More than 400,000 San Diegans are CalFresh recipients and applications for the benefit are accepted year-round.

Each year the County and its community partners come together over the course of a month to provide special event opportunities where people can be screened for the program and receive help applying. Dozens of events are planned throughout May around the County.

CalFresh benefits are distributed through Electronic Benefits Transfer (EBT) cards. For a list of authorized retailers that accept the Electronic Benefits Transfer (EBT) cards, visit fns.usda.gov.

To find eligibility information and to apply online, visit BenefitsCal.com or call 2-1-1.

More information about CalFresh is available on the County's CalFresh website.





Medi-Cal Overview

PHE Unwinding Waivers Ending Effective June 30, 2025

- Zero income waiver
- 100 percent federal poverty level (FPL) waiver
- Stable income waiver
- Reasonable compatibility of 20 percent
- Renew Medicaid for individuals for whom information from the Asset Verification System (AVS) is not returned or is not returned within a reasonable timeframe
- Renew Medicaid eligibility without regard to the asset test for Non-MAGI beneficiaries who are subject to an asset test

Medi-Cal Overview

PHE Unwinding Waivers Ending Effective June 30, 2025

- Suspend the requirement to cooperate with the agency in establishing the identity of a child's parents and in obtaining medical support
- Permitting an applicant or Medi-Cal member to provide a reasonable explanation on why their selfattested information did not align with electronic verification sources in order to complete the Medi-Cal eligibility determination without requiring an income verification
- Extend timeframe for Medicaid beneficiaries to request a State Fair Hearing from 90 to 120 days
- Extended Timeframe to Take Final Administrative Action on Fair Hearing Requests from 90 to 120 days





Medi-Cal Overview

PHE Unwinding Waivers Ending Effective June 30, 2025

- Reinstate eligibility effective on the individual's prior termination date for individuals who were disenrolled based on a procedural reason and are subsequently redetermined eligible for Medicaid During a 90-day Reconsideration Period
- Renew Medi-Cal members through ex-parte even after a renewal packet is sent to a Medi-Cal member
- Renew eligibility if able to do so based on available information and establish a new eligibility period whenever contact is made with hard-to-reach populations



MONTHLY UPDATES



Legend Approved/Chaptered Advocacy Support Support

Self-Sufficiency Services Legislative Tracking Log

Revised: 05/01/2025

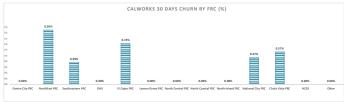
Support, if Amended or Watch		Revised: 05/01/2025			
Bill Number and Name	Date Introduced	Description	Affected Programs	Support/Oppose/Watch/ Concerns	Status
AB 320 Public Social Services: Eligibility Income Exclusions	1/24/2025	Current law allows students who serve on school boards to receive school credit or specified payments for their service. This bill would require that those payments be exempt from property or income consideration in means tested programs, including but not limited to CalWORKs, CalFresh, General Relief, Medical, and Cash Assistance for Immigrants (CAPI).	All Programs	Support	05/01/2025: Active Bill - In Floor Process. Read second time. Ordered to Consent Calendar.
AB 553 CalFresh: Food Access	2/14/2025	The bill would mandate the California Department of Social Services (CDSS) to maximize food options for CalFresh households. Maximizing food options would include allowing all CalFresh recipients the ability to purchase hot foods or hot food products ready for immediate consumption with CalFresh benefits.	CalFresh	Support	04/24/2025: Active Bill - Pending Referral. In Senate. Read first time. To committee on RLS. For assignment.
AB 588: CalWORKs Unrelated Adult Male	2/12/2025	The bill is no longer called CalWORKs Unrelated Adult Male. It has been changed to State Fire Marshal: Lithium battery working group: Membership funding. It does not impact CalWORKs program.	CalWORKs	Support	04/01/2025: Active Bill - In Committee Process. Re-referred to Committee on E.M. pursuant to Assembly Rule 96.
AB 607: CalWORKs Home Visit Program	2/13/2025	This bill would extend the time in the Home Visiting Program to at least 24 months, not to exceed the duration of the applicable home visiting program model, and would extend the maximum age of the child at the time of enrollment to less than 36 months of age. This bill would benefit applicants/recipients as eligibility to Home Visiting services would be extended. his bill would introduce changes to existing county policies. Guidance would need to be provided to staff.	CalWORKs	Support	04/09/2025: Active Bill - In Committee Process. Ir Committee: Set, first hearing. Referred to appropriations. Suspense file.
AB 1074: CalWORKs Family Reunification - Immunization	2/20/2025	This bill would extend the time frames for families enrolled in Family Reunification services and would allow cash benefits be paid for a longer period of time. In addition it adds language that the cash benefits would be allowed for the child(ren) who have been removed from the home even if other children remain in the home. Both would be extremely beneficial to families who are working towards reunifying their families. The bill would also remove the immunization penalty which would benefit CalWORKs recipients with children under the age of 6 who choose not to immunize their children as they would no longer incur a reduction in their grant amount.	CalWORKs	support	4/23/2025: Active Bill - In Committee Process. Ir committee: Set, first hearing. Referred to suspense file.
AB 42 CalWORKs and CalFresh: Eligibility Income and Resource Exclusions	2/3/2025	This bill would exempt any grant, award, scholarship, loan, or fellowship benefit that is provided to any assistance unit member for educational purposes and that is not administered by the United States Department of Education from consideration as income for purposes of determining CalWORKs and CalFresh eligibility or grant amounts, and would also exempt those funds as resources for purposes of determining CalWORKs eligibility or grant amounts. The bill would also require, to the extent permitted by federal law or regulation, the State Department of Social Services to exercise a federal option to exclude, for purposes of calculating a household's income under CalFresh, any type of income that the department excludes when determining eligibility or benefits for CalWORKs.	CalWORKs and CalFresh	Support	04/09/2025: Active Bill - Committee Process. In committee: Set, first hearing. Referred to appropriations. Suspense file.
AB 1324: CalWORKs	2/21/2025	Customers would benefit from the below provisions of this bill as they all could potentially increase access to CalWORKs benefits: Exempting in-kind gift income or income paid to a noncustodial parent (treated as exempt income in the CalFresh program), not incurring a reduction in grant due to elimination the exclusion of strikers from the assistance unit, and eliminating the requirement that a parent work less than 100 hours in the preceding 4 weeks (of application).	CalWORKs	Support	05/01/2025: Active Bill - In Committee Process. Measure version as amended on April 24 corrected.
SB 225: School Nutrition: Guardian Meal Reimbursement	2/27/2025	SB 225 would require the department to distribute information about the federal Summer Electronic Benefits Transfer for Children Program to guardians whose children are eligible for specified summer food programs. This bill would allow for state reimbursement on meals served to guardians of eligible students who receive meals from a summer meal program. The bill would require a guardian of an eligible student to be present at the summer meal program site for the summer meal. program operator to receive state-funded reimbursement for that meal, unless non-congregate rules are in place. The bill would require summer meal program operators receiving state-funded reimbursement to report to the department the number of meals served to guardians by meal site no later than 30 days after the end of summer meal site operations	CalFresh	Support	4/21/2025: Active Bill - In Committee Process. April 21 hearing: Place on appropriations suspense file.
AB 79: Public social services: higher education	3/4/2025	The bill requires the State Department of Social Services (CDSS) to work with liaisons and basic needs staff from public institutions of higher education to develop a training on self-sufficiency services available to students. The training would focus on topics including student eligibility, local programs that increase employability, Medi-Cal, CalFresh, and CalWORKs policy updates in addition to other information related to the needs of college students. The training would be available to the liaisons and basic needs staff at the institutions of public higher education in addition to eligibility staff. It would also require a quarterly workgroup meeting with education and eligibility staff to share best practices, identify issues, and address any challenges faced by the stakeholders.	CalFresh, Medi-Cal and CalWORKs	Support	04/30/2025: Active Bill - In Committee Process. Ir Committee: set, first hearing. Referred to suspense file.
AB 363: Community Colleges: CalWORKs Recipients Education Program	3/20/2025	The bill would expand participation in the CalWORKs Recipients Education Program at California Community Colleges. Under this program, community college districts are required to provide educational and special services to CalWORKs recipients attending community colleges. The new provision would include students who have exceeded the 60-month time limit on CalWORKs but still have one or more dependents receiving aid under the CalWORKs program. The funding provided will be based on the number of CalWORKs participants who are enrolled in the college and the scope and number of programs that are offered to CalWORKs recipients to assist them in obtaining employment. Additionally, the proposed amendment changes the work study payments to the community colleges to 75% and employers to pay at least 25% of the wages for the work study positions. However, the program may waive the 25% employer contribution provided the employer does not decrease the work study positions.	CalWORKs	Support	04/23/2025: Active Bill - In Committee Process. Ir Committee: Set, first hearing. Referred to suspense file.
AB 1161: Public Social Services: State of Emergency or Health Emergency	2/20/2025	This bill would provide continuous eligibility for CalWORKs, CalFresh, and MediCal recipients who are victims of a state of emergency or a health emergency. The continuous eligibility would maintain the recipient's current benefits for a least 90 calendar days starting from the proclamation/declaration and extending through at least the conclusion of the emergency proclamation/declaration. The bill also requires: The continuous eligibility to be automated in the programming of the eligibility systems. The immediate restoration of eligibility for any recipient whose program eligibility was discontinued, who has been impacted. A determination of good cause for failing to submit the information needed for SAR 7 or Redetermination.	CalWORKs, CalFresh, Medi- Cal and CAPI	Support	05/01/2025: Active Bill - In Committee Process. Read Second time and amended.

AB 474: Tenancy: Nonprofit Home-Sharing Program: Income Tax Exclusion: Eligibility for Public Social Services	3/19/2025	This bill would exempt rental income received by a low-income person who rents bedroom(s) in their home or unit through a nonprofit home-sharing program from consideration as income or assets for the purposes of determining eligibility and benefit amounts for public social services. The bill also makes two changes to housing laws which do not impact our programs. The bill would benefit the specified customers as the provisions would allow for less income to be counted against them when determining CalWORKs, CalFresh, Medi-Cal, General Relief, Cash Assistance Program to Immigrants eligibility and grant amounts. As a result, the specified customers who would otherwise be ineligible, receive a lower benefit amount, or less beneficial program, would become and/or remain eligible to the above programs and associated supportive programs (or would not have a reduction in their benefits).	CalFresh, Medi-Cal, CalWORKs, General Relief	Support	05/01/2025: Active Bill - In Committee Process. Re-referred to committee on appropriations.
AB 1211: CalFresh Maintenance of Benefit Level	2/21/2025	This bill would require the State Department of Social Services to ensure that the level of CalFresh benefits remain at least at the level that was in effect on January 20, 2025, under the Thrifty Food Plan, which is a food plan designed by the United States Department of Agriculture to determine Supplemental Nutrition Assistance Program (SNAP) benefit amounts. The benefit maintenance requirement would be triggered if the federal government makes reductions to SNAP benefits that would result in the level of CalFresh benefits being lower than the threshold. In addition, the bill would require the department to conduct a feasibility study on increasing the eligibility and benefits of the CalFresh Program.	CalFresh	Support	04/30/2025: Active Bill - In Committee Process. In Committee: set, first hearing. Referred to suspense file.
SB 739: Disaster CalFresh: County Resources Status	2/21/2025	This bill would create new duties for counties to provide Disaster CalFresh related information to the State Department of Social Services on the ability of each county office in the impacted area to provide timely and adequate service to CalFresh applicants and recipients.	CalFresh	Support	04/21/2025: Active Bill - In Committee Process. April 21 hearing: Placed on appropriations. Suspense file.
AB 461 Truancy: CalWORKs School Attendance	3/24/2025	The bill would benefit customers as they would no longer incur a reduction in grant due to school attendance penalty if a child in the assistance unit who is age 16 or older is not attending school or participating in Employment Services. As a result, the specified customers who would otherwise be ineligible or receive a lower benefit amount, would become and/or remain eligible to CalWORKs and associated supportive programs. Current workload regarding CalWORKs school attendance may be reduced, depending on CDSS instructions regarding implementation of this bill. But they may include staff would have to inform families of how to enroll in school and screen for eligibility to Family Stabilization services. More customers would become and/or remain eligible to CalWORKs which could lead to additional caseloads for the county. This bill would introduce changes to existing county policies. Current policies/program material would need to be updated to implement the changes. Guidance/training would need to be provided to staff. The Statewide Automated Welfare System (SAWS) is not designed to evaluate the provisions of the bill. Therefore, automated system updates would be needed to meet these provisions.	CalWORKs	Support	04/30/2025: Active Bill - In Committee Process. From Committee: Do pass and re-refer to committee on appropriations (ayes 7. Nos 0) (April 29). Re- referred to committee one appropriations.
AB 1357: Guaranteed Income Payments: Consideration as Income or Resources	3/24/2025	This bill, to the extent not in conflict with federal law, would require guaranteed income payments be exempt from income or resource consideration for purposes of determining eligibility for benefits, or the amount of benefits, in means-tested programs, and vice versa. Means-tested programs include, but is not limited to, CalWORKs, CalFresh, General Assistance, Medi-Cal, Kinship Guardianship Assistance Payment Programs (Kin-GAP), Adoption Assistance Program (AAP) and Cash Program for Immigrants (CAPI). he bill would benefit the specified customers as the provisions would allow for less income to be counted against them when determining eligibility and grant amounts for the above programs. As a result, the specified customers who would otherwise be ineligible, receive a lower benefit amount, or less beneficial program, would become and/or remain eligible to the above programs and associated supportive programs, or would not have a reduction in their benefits. Training would be needed for eligibility staff as the bill would require staff to learn and implement the new exemption when processing case evaluations. Current policies/program material would need to be updated to implement changes for previously countable income. More customers would become and/or remain eligible to the above programs which could lead to increased caseloads for the county. The Statewide Automated Welfare System (SAWS) is not designed to evaluate the provisions of the bill. Therefore, automated system updates would be needed to meet these provisions.	CalWORKs, CalFresh, Medi- Cal, General Relief, Kin-GAP, AAP and CAPI	Support	05/01/2025: Active Bill - In Committee Process. Read Second time and amended.
AB 790: Housing and Homelessness Programs: Single Women with Children	3/28/2025	The bill would require qualifying state housing finance or homelessness programs to dedicate 10% of total available funds to provide housing and services for single women with children who are homeless or at risk of homelessness or who are currently experiencing, have previously experienced, are at substantial risk of experiencing, are fleeing, or are attempting to flee domestic violence, and do not have a safe and stable housing alternative. Current operation impacts are unknown, as they would depend on how the California Department of Social Services establishes the process/policy. However, no changes to current work processes or eligibility determination system anticipated. Current workforce/staffing impacts are unknown. It appears these impacts would be minor, if any.	CalWORKs	Support	05/01/2025: Active Bill - In Floor Process. From Committee: Amend, and do pass as amended. (Ayes 7. Noes 0.) (May 1).
SB 560 CalWORKs	2/20/2025	Current workload and operation impacts are unknown, as they would depend on how CDSS establishes the process/policy. The bill provisions will add workload activities to the workers to evaluate on whether the overpayment/over issuance is collectable or not; or if the customer has committed fraud. However, once it has been determined that the overpayment/over issuance is not to be collected, it will relieve workers of the time required to pursue overpayments//over issuance; or relieve of the time to charge the customer with civil/criminal penalties. This bill would introduce changes to existing county policies. Guidance would need to be provided to staff.	CalWORKs	Support	04/25/2025: Active Bill - In Committee Process. Set for hearing May 5.
AB 1049: California Food Assistance Program: Sponsor Deeming Rules	2/20/2025	Federal deeming rules and exemptions would not apply to customers approved for California Food Assistance Program (CFAP) if AB 1049 is passed. By creating new duties for counties relating to CFAP eligibility, the bill would impose a statemandated local program.	CalFresh	Support, if Amended	04/23/2025: Active Bill - In Committee Process. In Committee: Set, first hearing. Referred to suspense file.
AB 1012: Medi-Cal: Immigration Status	2/20/2025	This bill would repeal W&I Code Section 14007.8 making an individual who does not meet satisfactory immigration status ineligible for full scope Medi-Cal benefits and only eligible for care and services that are necessary for the treatment of an emergency medical condition and medical care directly related to that emergency, as defined by federal law. The bill would create the Serving Our Seniors Fund and would transfer funds previously used for Medi-Cal benefits for non-citizens without satisfactory immigration status to that fund. The State Department of Health Care Services would oversee the funds and utilize them to restore and maintain payments for Medicare Part B premiums for eligible individuals.	Medi-Cal	Oppose, unless Amended	02/21/2025: Active Bill - Pending referral. From printer. May be heard in committee March 23.

4/1/2025



	April 2025 CalWORKS Churn Report													
	Total CW App Received	Total CW App Received(%)	Initial App	Initial App(%)	Application Received benefits-previous 30 days	Application Received benefits-previous 30 days(%)	Application Received benefits-previous 60 days	Application Received benefits-previous 60 days(%)	Application Received benefits-previous 90 days	Application Received benefits-previous 90 days(%)	Application Received benefits-previous 120 days	Application Received benefits-previous 120 days(%)	Application Received benefits-previous over 120 days	Application Received benefits-previous over 120 days(%)
Centre City FRC	3	100.00%	3	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
NorthEast FRC	105	100.00%	78	74.29%	1	0.95%	0	0.00%	0	0.00%	2	1.90%	24	22.86%
Southeastern FRC	258	100.00%	171	66.28%	1	0.39%	4	1.55%	7	2.71%	0	0.00%	75	29.07%
OHS	2	100.00%	2	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
El Cajon FRC	279	100.00%	210	75.27%	2	0.72%	2	0.72%	5	1.79%	0	0.00%	60	21.51%
Lemon Grove FRC	156	100.00%	116	74.38%	0	0.00%	1	0.64%	0	0.00%	0	0.00%	39	25.00%
North Central FRC	216	100.00%	188	87.04%	0	0.00%	0	0.00%	1	0.46%	1	0.46%	26	12.04%
North Coastal FRC	203	100.00%	156	76.85%	0	0.00%	0	0.00%	4	1.97%	1	0.49%	42	20.69%
North Inland FRC	248	100.00%	190	76.61%	0	0.00%	2	0.81%	0	0.00%	2	0.81%	54	21.77%
National City FRC	212	100.00%	164	77.36%	1	0.47%	1	0.47%	4	1.89%	1	0.47%	41	19.34%
Chula Vista FRC	349	100.00%	246	70.49%	2	0.57%	4	1,15%	5	1.43%	3	0.86%	89	25.50%
HCSS	11	100.00%	8	72.73%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	3	27.27%
Other	0	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
SD County	2,042	100.00%	1,532	75.02%	7	0.34%	14	0.69%	26	1.27%	10	0.49%	453	22.18%

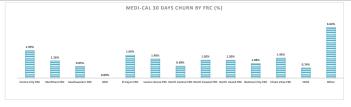


	April 2025 CalFresh Churn Report													
	Total CF App Received	Total CF App Received(%)	Initial App	Initial App(%)	Application Received benefits- previous 30 days	Application Received benefits-previous 30 days(%)			Application Received benefits- previous 90 days	Application Received benefits-previous 90 days(%)		Application Received benefits-previous 120 days(%)		
Centre City FRC	1.560	100.00%	779	49.94%	100	6.41%	75	4.81%	58	3.59%	47	3.01%	503	32.24%
NorthEast FRC	1.348	100.00%	772	57.27%	83	6.16%	48	3.56%	39	2.89%	28	2.08%	378	28.04%
Southeastern FRC	1,462	100.00%	694	47.47%	95	6.50%	66	4.51%	60	4.10%	43	2.94%	504	34.47%
OHS	74	100.00%	27	38.49%	6	8.11%	8	10.81%	3	4.05%	3	4.05%	27	36.49%
El Calon FRC	1.896	100.00%	919	48,47%	111	5.85%	78	4.11%	58	3.06%	52	2.74%	678	35.76%
Lemon Grove FRC	1.250	100.00%	595	47.60%	85	6.80%	66	5.28%	31	2.48%	39	3.12%	434	34.72%
North Central FRC	2.590	100.00%	1.644	63.47%	145	5.60%	83	3.20%	81	3.13%	41	1.58%	596	23.01%
North Coastal FRC	1,852	100.00%	1,026	55.40%	92	4.97%	54	2.92%	61	3.29%	42	2.27%	577	31.16%
North Inland FRC	2.296	100.00%	1.270	55.31%	123	5.36%	69	3.01%	63	2.74%	48	2.09%	723	31.49%
National City FRC	1,077	100.00%	568	52.74%	64	5.94%	29	2.69%	37	3.44%	18	1.67%	361	33.52%
Chula Vista FRC	2,560	100.00%	1,347	52.62%	166	6.48%	98	3.75%	81	3.16%	72	2.81%	798	31.17%
HCSS	311	100.00%	210	67.52%	10	3.22%	7	2.25%	9	2.89%	4	1,29%	71	22.83%
Other	12	100.00%	8	68.67%	2	16.67%	1	8.33%	0	0.00%	0	0.00%	1	8.33%
SD County	18,288	100.00%	9,859	53.91%	1,082	5.92%	680	3.72%	579	3.17%	437	2.39%	5,651	30.90%

	Total CF Case Restored	Cases Received Benefits -previous 30 Days
Apr-25	2,351	2,067



	April 2025 Medi-Cal Churn Report													
	Total MC App Received	Total MC App Received(%)	Initial App	Initial App(%)	Application Received benefits- previous 30 days	Application Received benefits-previous 30 days(%)		Application Received benefits-previous 60 days(%)	Application Received benefits- previous 90 days	Application Received benefits-previous 90 days(%)	Application Received benefits- previous 120 days			
Centre City FRC	755	100.00%	596	78.94%	15	1.99%	5	0.66%	13	1.72%	5	0.68%	121	16.03%
NorthEast FRC	716	100.00%	525	73.32%	9	1.26%	9	1.26%	27	3.77%	43	6.01%	103	14.39%
Southeastern FRC	1.755	100.00%	1.276	72,71%	15	0.85%	16	0.91%	42	2.39%	27	1.54%	379	21.60%
OHS	32	100.00%	24	75.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	8	25.00%
El Cajon FRC	1,205	100.00%	809	67.14%	20	1.66%	20	1.66%	29	2.41%	15	1.24%	312	25.89%
Lemon Grove FRC	787	100.00%	559	71.03%	11	1.40%	13	1.65%	19	2.41%	24	3.05%	161	20.46%
North Central FRC	1.484	100.00%	1.147	78.35%	13	0.89%	17	1,16%	51	3.48%	29	1,98%	207	14,14%
North Coastal FRC	1,692	100.00%	1,216	71.87%	22	1.30%	19	1.12%	52	3.07%	71	4.20%	312	18.44%
North Inland FRC	2,006	100.00%	1,511	75.32%	26	1.30%	28	1.40%	52	2.59%	66	3.29%	323	16.10%
National City FRC	835	100.00%	540	64,67%	9	1.08%	4	0.48%	38	4.55%	58	6.95%	186	22.28%
Chula Vista FRC	1.441	100.00%	1.037	71,96%	21	1.46%	13	0.90%	38	2.64%	28	1.94%	304	21,10%
HCSS	941	100.00%	719	76.41%	7	0.74%	12	1.28%	18	1.91%	21	2.23%	164	17.43%
Other	55	100.00%	48	87.27%	2	3.64%	0	0.00%	0	0.00%	1	1.82%	4	7.27%
SD County	13.684	100.00%	10,007	73.13%	170	1.24%	156	1.14%	379	2.77%	388	2.84%	2,584	18.88%







ELIGIBILITY SERVICES BY THE NUMBERS...

May 2025 (Data Month: April 2025)

PARTICIPANTS

- CalFresh: 404,465 recipients, up 2.02% from last year.
 - o 129,651 child recipients (0-18), down 0.25% from last year.
 - o 99,503 senior recipients (60+), up 4.11% from last year.
- CalWORKs: 52,960 recipients, up 4.32% from last year.
 - o 38,681 child recipients (0-18), up 5.61% from last year.
 - Welfare-to-Work: 13,471 participants, down 7.13% from last year.
- CMS: 8 CMS recipients, down 42.86% from last year.
- **General Relief:** 5,649 recipients, up 5.35% from last year.
- Medi-Cal: 886,817 recipients, down 9.10% from last year.
 - o 298,693 child recipients (0-18), down 7.95% from last year.
 - o 20,326 Medi-Cal Expansion Over 50 Years.

			% Change i	n Recipients	
Program	Cases	Recipients	Previous Month	Previous Year	Unduplicated Number of Recipients (April 2024–
CalFrach	242 670	404.46E	-0.15%	2.02%	April 2025)
CalFresh	242,678	404,465		2.02%	551,588
CalWORKs	18,597	52,960	0.08%	4.32%	73,542
CMS	8	8	33.33%	-42.86%	42
General Relief	5,632	5,649	0.23%	5.35%	16,875
Medi-Cal	517,124	886,817	-0.16%	-9.10%	1,124,323
Total	784,039	1,349,899	-0.15%	-5.48%	1,235,767**

^{*}Recipients include 354,207 under ACA Medicaid Coverage Expansion.

^{*}The number of *unduplicated* recipients for *all* programs.

PROCESSING

Applications Registered					
Program April 2025 FYTD					
CalFresh	19,922	206,067			
CalWORKs	2,523	25,801			
CMS	32	297			
General Relief	3,983	38,543			
Medi-Cal	16,608	155,327			
Total	43,068	426,035			

Renewals Generated					
Program	April 2025	FYTD			
CalFresh	12,049	128,667			
CalWORKs	1,270	15,168			
CMS	2	27			
General Relief	187	1,535			
Medi-Cal	47,418	434,572			
Total	60,926	579,969			

Period	Periodic Reports Generated						
Program April 2025 FYTD							
CalFresh	15,364	153,313					
CalWORKs	1,697	15,378					
General Relief	0	0					
Medi-Cal	34	620					
Total	17,095	169,311					

Documents Imaged				
April 2025	FYTD			
455,739	4,173,748			

Tasks Created		
April 2025 FYTD		
327,168	4,403,703	

ACCESS CUSTOMER SERVICE CENTER

Customer Service				
Month	April 2024	April 2025	Change	FYTD
Total Calls	230,019	187,410	-42,609	2,136,806
Abandoned	5,080	1,214	-3,866	35,246
Average Wait Time	1:12	0:18	-0:54	0:44

Community Based Organization (CBO)				
Month	April 2024	April 2025	Change	FYTD
Total Calls	6,656	6,538	-118	66,189
Abandoned	120	48	-72	783
Average Wait Time	2:18	0:45	-1:33	1:12

Emails Received		
April 2025 FYTD		
2,458	25,669	

FAMILY RESOURCE CENTER VISITS

Month	April 2024	April 2025	Change	FYTD
Total Tickets Issued	48,127	48,449	1%	491,968
Average Wait Time (min.)	(*-)	(*-)	N/A	

^{*} Due to COVID-19 Waivers, Avg time is not available for April 2025

Processing Timeliness Applications, Periodic Reports, and Renewals

CalFresh

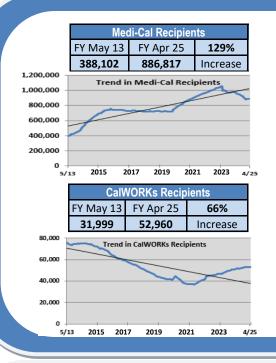
- Regular Applications: State required days to disposition = 30 Days
 - o San Diego = 18 Days
- Expedited Applications: State required days to disposition = 3 Days
 - San Diego = 2 Days
- Semi-Annual Reporting Timeliness = 97%
- Annual Renewal Timeliness = 91%

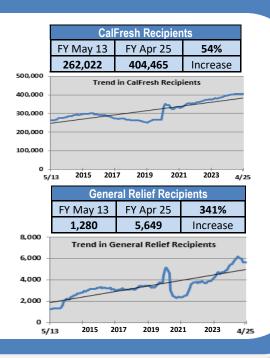
CalWORKs

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 15 Days
- Immediate Need: State required days to disposition = 1 Day
 - San Diego = 1 Day
- Semi-Annual Reporting Timeliness = 98%
- Annual Renewal Timeliness = 89%

Medi-Cal

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 22 Days
- Annual Renewal Timeliness = 97%



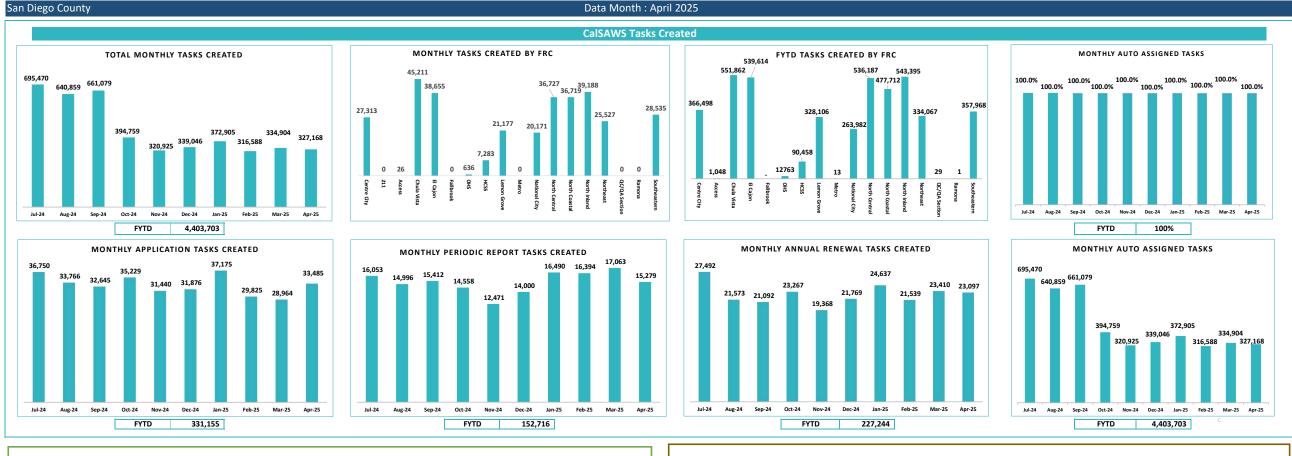


Office of Military and Veterans Affairs (OMVA) Data Tracker

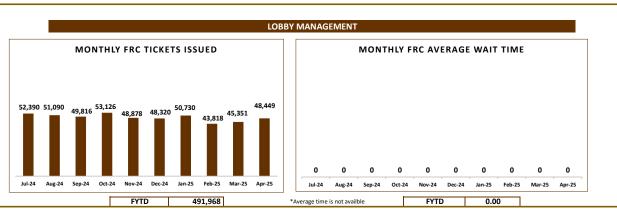
OMVA Service Delivery	April 2025	FYTD
Calls Received	3,231	35,771
Calls Received- Average Wait Times	0:44	2:12
In-Person Customer Visits	2,399	19,508
Driver's License Applications	24	90
License Plate Applications	383	2,935
College Fee Waiver Applications	642	5,050
VA Claim Appointments Made	504	5,459
VA Claim Appointments Wait Time (Business Days)	16	12
Community Events	2	35
Contacts Made at Community Events	104	1,192



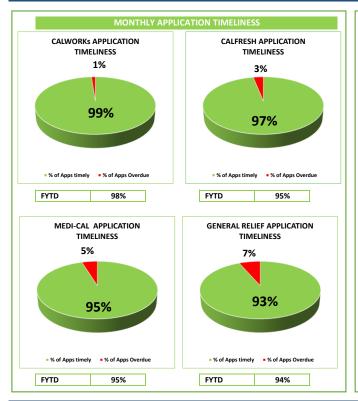
Monthly Self-Sufficiency Services Performance Dashboard (FY 24/25)

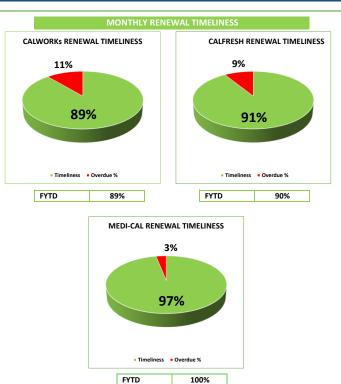


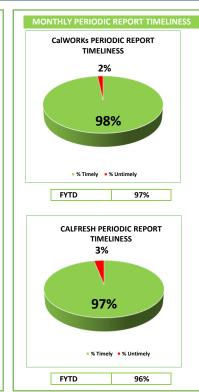




CASE PROCESSING PERFORMANCE (CALSAWS)



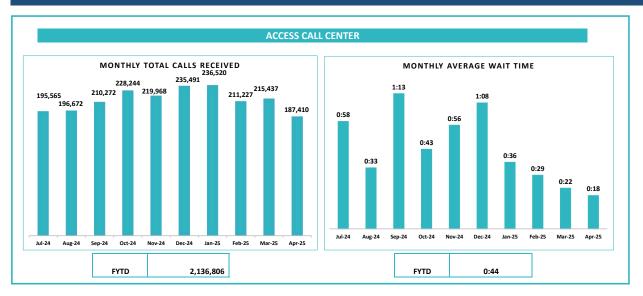


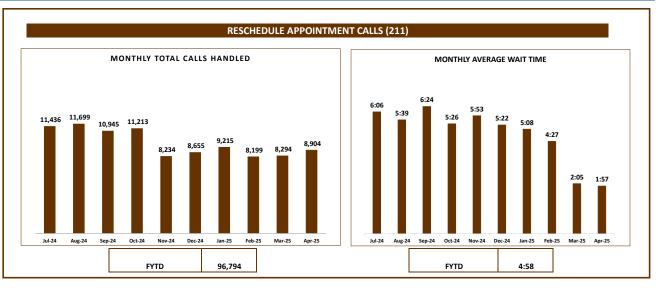






ACCESS CALL CENTER









Monthly Robo-Calls & Text Messaging Report FY 2024/2025

Automated (Robo) Call Summary	Program			
Month	CW/CF SAR Reminder	CW Balderas	CW/CF RE's	Grand Total
July 2024	6,918	200		7,118
August 2024	6,821	220		7,041
September 2024	6,591	243		6,834
October 2024	5,362	430	9,434	15,226
November 2024	5,812	217	4,954	10,983
December 2024	7,295	287	5,626	13,208
January 2025	6,485	214	4,955	11,654
February 2025	6,340	226	5,332	11,898
March 2025	7,311	271	5,274	12,856
April 2025	10,521	277	4,709	15,507
May 2025				
June 2025				
Grand Total	69,456	2,585	40,284	112,325

Text Messaging								
Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
July 2024	8,068	8,168	5,639	1,018	13,349	5,814	18,205	60,261
August 2024	8,150	7,842	6,025	972	13,556	5,429	478,956	520,930
September 2024	19,454	7,566	6,324	1,058	11,446	5,630	1,698	53,176
October 2024	17,800	7,510	5,510	945	14,620	6,074	2,151	54,610
November 2024	12,406	7,147	5,255	978	13,193	5,508	292,380	336,867
December 2024	14,648	9,003	5,950	876	10,309	7,588	1,876	50,250
January 2025	15,974	8,900	5,746	900	14,960	6,495	232,660	285,635
February 2025	16,592	9,441	6,194	1,004	10,417	6,293	311,886	361,827
March 2025	17,402	9,665	5,848	912	9,536	7,104	465,094	515,561
April 2025	15,050	8,564	5,375	822	8,983	6,193	11,665	56,652
May 2025								
June 2025								
Grand Total	145,544	83,806	57,866	9,485	120,369	62,128	1,816,571	2,295,769

Text Messaging Summary	Special Campaign												
Month	CW HSP	MC 65+	Food Justice Community Action Plan	LUEG Air Purifier	Digital Skills	WTW/ES Sanction SMS	CAP Survey	ACE Information Sharing	Hot Foods	Text2Live Healthy	EITC Outreach	MC CAIAIM	Grand Total
July 2024	16,889	1,316											1,316
August 2024		1,254	463,482	10,815	3,405								478,956
September 2024		1,230		468									1,698
October 2024		1,289				862							2,151
November 2024		1,218		5,442		633	228,919	56,168					292,380
December 2024		1,200				676							1,876
January 2025		1,239				661			230,760				232,660
February 2025		1,225		780		587			221,561	14,196	73,537		311,886
March 2025		1,221				624				1,293		461,956	465,094
April 2025		1,245				598				9,822			11,665
May 2025													
June 2025													
Grand Total	16,889	12,437	463,482	17,505	3,405	4,641	228,919	56,168	452,321	25,311	73,537	461,956	1,799,682

*Note: Robo Calls have been temporarily suspended in all circumstances except for CalWORKS and CalFresh Balderas call notifications.

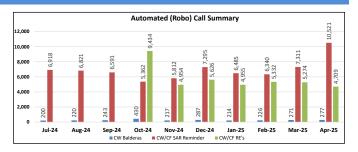
In lieu of this, all former Robo Call receipients were reprogrammed to receive text message notifications to alert them of any upcoming case actions.

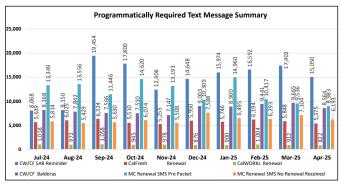
*Note: PR Text Message Summary methodology updated to count CW/CF Household once.

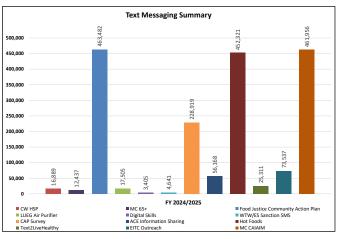
These houseold's are sent one text message. CW/CF households are included in CW Text Message Count.

Effective 12/2020, Access is no longer doing the Monthly Consent Text Messaging RRR Campaign, nor mailing CF Packets.

Report Data Month: 04/2025 Report Run Date: 05/06/2025











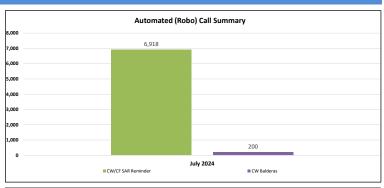
July 2024

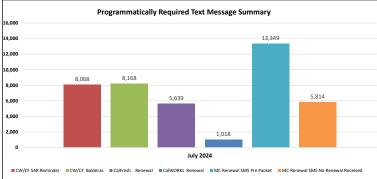
Automated (Robo) Call Summary	Program		
Month	CW/CF SAR Reminder	CW Balderas	Grand Total
July 2024	6,918	200	7,118
Grand Total	6,918	200	7,118

Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
July 2024	8,068	8,168	5,639	1,018	13,349	5,814	18,205	60,261
Grand Total	8,068	8,168	5,639	1,018	13,349	5,814	18,205	60,261

Text Messaging Summary	Special Campaign		
Month	CW HSP	MC 65+	Grand Total
July 2024	16,889	1,316	18,205
Grand Total	16,889	1,316	18,205

Report Data Month: 07/2024 Report Run Date: 05/06/2025









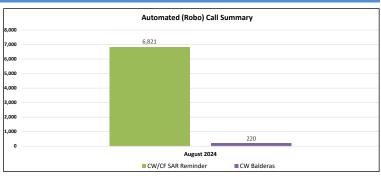


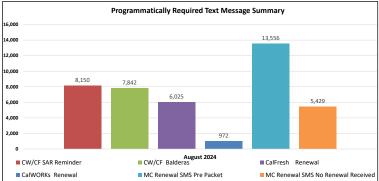
Automated (Robo) Call Summary	Program		
Month	CW/CF SAR Reminder	CW Balderas	Grand Total
August 2024	6,821	220	7,041
Grand Total	6,821	220	7,041

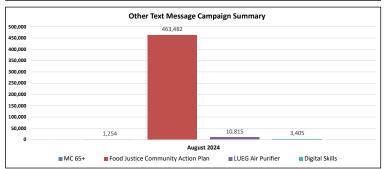
Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
August 2024	8,150	7,842	6,025	972	13,556	5,429	478,956	520,930
Grand Total	8,150	7,842	6,025	972	13,556	5,429	478,956	520,930

Text Messaging Summary	Special Campaign				
Month	MC 65+	Food Justice Community Action Plan	LUEG Air Purifier	Digital Skills	Grand Total
August 2024	1,254	463,482	10,815	3,405	478,956
Grand Total	1,254	463,482	10,815	3,405	478,956

Report Data Month: 08/2024 Report Run Date: 05/06/2025











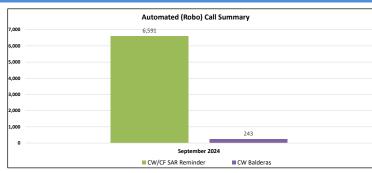
September 2024

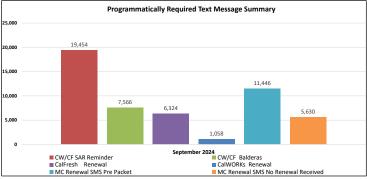
Automated (Robo) Call Summary	Program		
Month	CW/CF SAR Reminder	CW Balderas	Grand Total
September 2024	6,591	243	6,834
Grand Total	6,591	243	6,834

Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
September 2024	19,454	7,566	6,324	1,058	11,446	5,630	1,698	53,176
Grand Total	19,454	7,566	6,324	1,058	11,446	5,630	1,698	53,176

Text Messaging Summary	Special Campaign		
Month	MC 65+	LUEG Air Purifier	Grand Total
September 2024	1,230	468	1,698
Grand Total	1,230	468	1,698

Report Data Month: 09/2024 Report Run Date: 05/06/2025











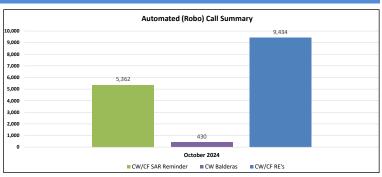
October 2024

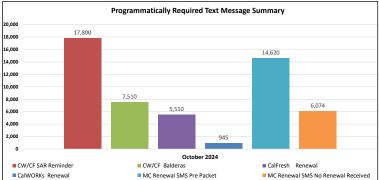
Automated (Robo) Call Summary	Program			
Month	CW/CF SAR Reminder	CW Balderas	CW/CF RE's	Grand Total
October 2024	5,362	430	9,434	15,226
Grand Total	5,362	430	9,434	15,226

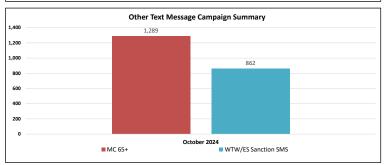
Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
October 2024	17,800	7,510	5,510	945	14,620	6,074	2,151	54,610
Grand Total	17,800	7,510	5,510	945	14,620	6,074	2,151	54,610

Text Messaging Summary	Special Campaign		
Month	MC 65+	WTW/ES Sanction SMS	Grand Total
October 2024	1,289	862	2,151
Grand Total	1,289	862	2,151

Report Data Month: 10/2024 Report Run Date: 05/06/2025









November 2024

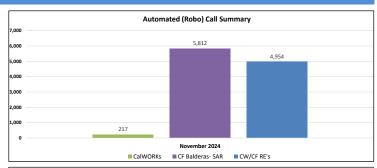
Automated (Robo) Call				
Summary	Program			
Month	CalWORKs	CF Balderas- SAR	CW/CF RE's	Grand Total
November 2024	217	5,812	4,954	10,983
Grand Total	217	5.812	4.954	10.983

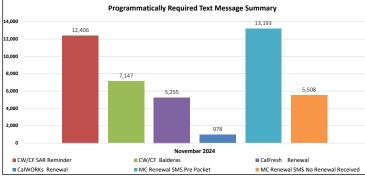
Text Messaging								
Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
November 2024	12,406	7,147	5,255	978	13,193	5,508	292,380	336,867
Grand Total	12,406	7,147	5,255	978	13,193	5,508	292,380	336,867

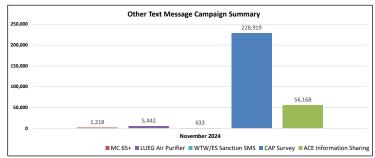
Text Messaging Summary	Special Campaign					
Month	MC 65+	LUEG Air Purifier	WTW/ES Sanction SMS	CAP Survey	ACE Information Sharing	Grand Total
November 2024	1,218	5,442	633	228,919	56,168	292,380
Grand Total	1,218	5,442	633	228,919	56,168	292,380

Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

Report Data Month: 11/2024 Report Run Date: 05/06/2025











December 2024

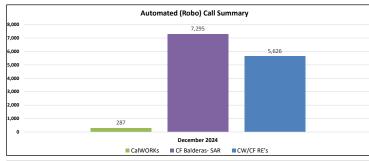
Automated (Robo) Call				
Summary	Program			
Month	CalWORKs	CF Balderas- SAR	CW/CF RE's	Grand Total
December 2024	287	7,295	5,626	13,208
Grand Total	287	7.295	5.626	13,208

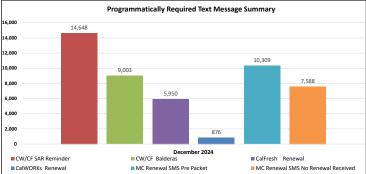
Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
December 2024	14,648	9,003	5,950	876	10,309	7,588	1,876	50,250
Grand Total	14,648	9,003	5,950	876	10,309	7,588	1,876	50,250

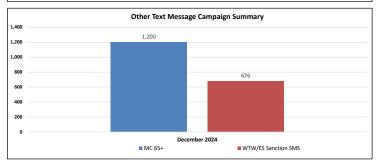
Text Messaging Summary	Special Campaign		
Month	MC 65+	WTW/ES Sanction SMS	Grand Total
December 2024	1,200	676	1,876
Grand Total	1,200	676	1,876

Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

Report Data Month: 12/2024 Report Run Date: 05/06/2025











January 2025

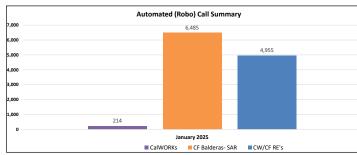
Automated (Robo) Call				
Summary	Program			
Month	CalWORKs	CF Balderas- SAR	CW/CF RE's	Grand Total
January 2025	214	6,485	4,955	11,654
Grand Total	214	6,485	4,955	11,654

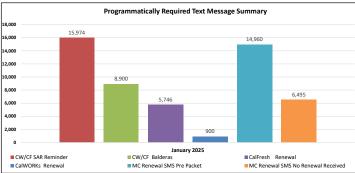
Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
January 2025	15,974	8,900	5,746	900	14,960	6,495	232,660	285,635
Grand Total	15,974	8,900	5,746	900	14,960	6,495	232,660	285,635

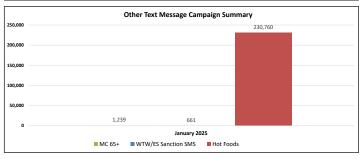
Text Messaging				
Summary	Special Campaign			
Month	MC 65+	WTW/ES Sanction SMS	Hot Foods	Grand Total
January 2025	1,239	661	230,760	232,660
Grand Total	1,239	661	230,760	232,660

Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

Report Data Month: 01/2025 Report Run Date: 05/06/2025









February 2025

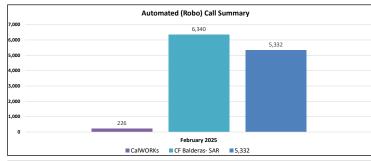
Automated (Robo) Call Summary	Program			
Month	CalWORKs	CF Balderas- SAR	CW/CF RE's	Grand Total
February 2025	226	6,340	5,332	11,898
Grand Total	226	6,340	5,332	11,898

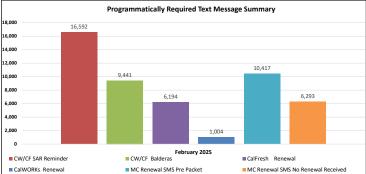
Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
February 2025	16,592	9,441	6,194	1,004	10,417	6,293	311,886	361,827
Grand Total	16,592	9,441	6,194	1,004	10,417	6,293	311,886	361,827

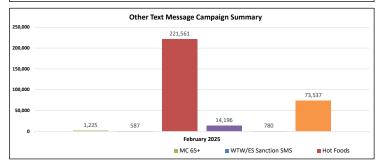
Text Messaging Summary	Special Campaign						
Month	MC 65+	WTW/ES Sanction SMS	Hot Foods	Text2LiveHealthy	LUEG Air Purifier	EITC Outreach	Grand Total
February 2025	1,225	587	221,561	14,196	780	73,537	311,886
Grand Total	1,225	587	221,561	14,196	780	73,537	311,886

Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

Report Data Month: 02/2025 Report Run Date: 05/06/2025











March 2025

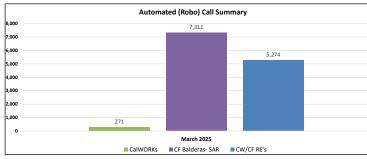
Automated (Robo) Call				
Summary	Program			
Month	CalWORKs	CF Balderas- SAR	CW/CF RE's	Grand Total
March 2025	271	7,311	5,274	12,856
Grand Total	271	7.311	5.274	12.856

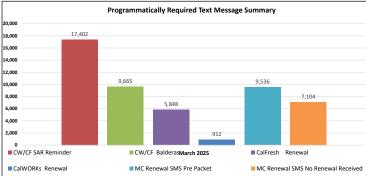
Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
March 2025	17,402	9,665	5,848	912	9,536	7,104	465,094	515,561
Grand Total	17,402	9,665	5,848	912	9,536	7,104	465,094	515,561

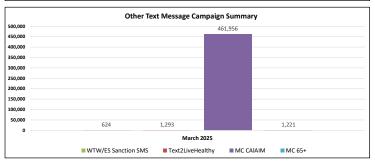
Text Messaging Summary	Special Campaign				
Month	WTW/ES Sanction SMS	Text2LiveHealthy	MC 65+	MC CAIAIM	Grand Total
March 2025	624	1,293	1,221	461,956	465,094
Grand Total	624	1,293	1,221	461,956	465,094

Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

Report Data Month: 03/2025 Report Run Date: 05/06/2025











April 2025

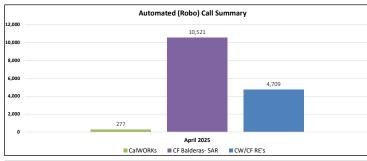
Automated (Robo) Call				
Summary	Program			
Month	CalWORKs	CF Balderas- SAR	CW/CF RE's	Grand Total
April 2025	277	10,521	4,709	15,507
Grand Total	277	10.521	4.709	15.507

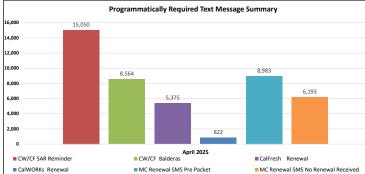
Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
April 2025	15,050	8,564	5,375	822	8,983	6,193	11,665	56,652
Grand Total	15,050	8,564	5,375	822	8,983	6,193	11,665	56,652

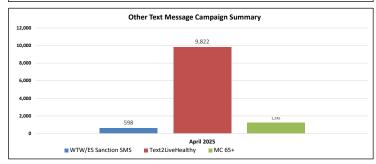
Text Messaging Summary	Special Campaign			
Month	WTW/ES Sanction SMS	Text2LiveHealthy	MC 65+	Grand Total
April 2025	598	9,822	1,245	11,665
Grand Total	598	9,822	1,245	11,665

Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

Report Data Month: 04/2025 Report Run Date: 05/06/2025







Commun	ity Based Organizations		sh Re	ferrals						
CalFresh										
Code for America 211 San Dileto	HCSS Outstation Staff V/N	2,948 402	4% 6%	40.658 3.346	42N 52N	22.427 1.685	24% 22%	19,646 879	20% 14%	97.679 6312 1.572 1.175 577 509
Samily Health Centers of San Dieso La Maestra Community Health Centers Scripps Health	*	79 69 32	5% 4%	677 538 211	65% 66% 50% 64%	226 201	29% 29% 25%	260 252 133	21%	1.572 1.175 577
Vista Community Clinic San Yudro Health Shum Haalth	· ·	62 21 18 6	6% 6% 6%	225 199 95	51% 52% 68%	169 109 113 62	22% 28% 28%	72 69 67 29	16N 12N 22N 16N	509 366 193
Neighborhood Health Care Home Start Califresh Grant				99 102	56%	48	22%	19	16% 10%	186 181
Chula Vista Community Collaborative Indian Health Council Inc		17 11 6	18% 7% 5%	102 67 79 57 57	61% 50% 65% 69% 62% 12% 22%	49 40 25	24% 20% 21% 26% 26% 42% 58%	21 25 18	10% 14% 12% 20% 15% 22% 22% 22% 22%	166 166
Jawish Family Service TrueCare Sporits Family Resource Center		7 10 2	9%	28	49% 42% 22%	26	26% 42%	18 24 18	15% 22% 21%	117 106 85
Rady Childrens Hospital Carbolic Charities Discose of San Diego Southern Indian Markh Council Inc	Ą	2 2	2% 5% 4%	19 19 25	22% 22%	49 22 8	29% 29%	24 18 14 12	17% 22%	\$4 57
Vista Community Clinic The Gary Center UCSD Medical Center	*	1 0	2% 2%	19 20 16	65% 65% 56%	15 12 14	26% 22%	6 7	21% 12% 15% 19% 42% 24% 24%	2 8
San Yuddo Health Center Community Research Foundation Asing & Independence Services		2	6% 14%	13	16%	- 16 - 6 - 7	17%	15	42% 24%	16 21
Weday House Student Residence Inc. McAlister Institute South Say Resional Recovery San Dieso Unified School District		0	SN	14 11 11	55 N 55 N	9	26% 25% 25%	4	20% 20%	22 25 25
Borrage Community Health Foundation Imperial Beach Community Clinic Brasida Community Center		0		11 11 5	26% 26%	10 5	29% 29% 26%	6 6	15N 22N 21N 6N	19 19
Intertaith Community Services MiraCosts College University of Can Keen		0		- 6	BN BN SBN SDN	9	24% 60% 32% 2%	7 6 2 2	41% 27%	17 15
DAP Health Deaf Community Services of San Diego		2	21% 22%	- 8	52% 28%	1 2	2% 15% 21%	- 2	42% 22% 12% 14% 22% 8% 22%	16
South bay Community Services UC San Diego	Y	2	22% 21% 15% 2% 20%	8 10	28% 52% 77% 18% 60% 18% 56%	0 2	15%	1 2 0		12
Downtown Impact Oceanside Comprehensive Treatment Center San Diego American Indian Health Center		0 1	10%	1 4 1	10% 40% 10%	4	40% 40% 60%	4 2 2	40% 20% 20% 22% 25%	10 10
Sorrego Health. San Diego Food Bank	*	0		4	64% 50%	2	22% 25%	2	22% 25%	-
St Vincent de Paul Village Vista Hill Foundation - SmartCare Carbolic Charities Gloose of San Diego - Homeless Services		0		0 4 1	50% 14%	1 2 6	10% 42% 42%	2 2 2	62N 28N 42N 16N	- 1
Quos Livine Inc Healing Gals Clinic Mental Health Systems TURN - Allanza Wellness Center		0 1 0	14%	6 2	86%	0	16% 14%	٥	14N 52N	2
World Relief SoCal Gary and Mary West Pace Shooking Community Springs		0 1 0	17%	4 2 2	29% 52% 50% 50%	0 1 2	17N 23N	4 2 1	12% 42% 12%	2 2 2 6
Center Star ACT Haitian Refusee Community Center		1 0	20%	2 2	60% 60% 60% 50%	0 0	_	-	20% 60% 20% 25%	5
Healthcare in Action - San charp Alpha Project for the Homeless Somali Rentu Association of America		0		2 1	50% 25%	1 2	40% 25% 50%		25% 25%	- 4
Avalors Hospice & Pallative Care CA Department of State Hospitals Safe Connections		0	63%	2 0	25% 22% 100%	0		0 2	100N	2 2 2
San Diegans for Healthcare Coverage Tri City Medical Center Access to Independence of San Diego Inc.	Å.	0 0	22%	1	22% 22%	0	22%	2	67% 50%	1
Davate PFS FIND Food Bank		0	Ę	1	Sex	1	50% 50% 100%	0	,mh	2 2
Hunser Action Los Anseles Pacific Health Group Retread Housins - Buena Creek Navisation Center		0 0	MIN	0	Sen	Ħ	50% 50%	0 1 0	SON	2 2
Specular Financial and Insurance Services, LLC Telecare Corporation - Pathways to Recovery 211 Orange County		0	E	0 0	Sex	2 0	50% 100%	0 0 1	100N	2 2 1
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Sax roov romona Casalina Comprehensive Treatment Center OHDC		0	E	0	E	0 0	100%	0 1 1	100% 100%	-
Clinicas Del Camino Real Inc. Community Resource Center Continuous Care Coordination		0	Ë	0	Ë	1 0 1	100% 100%	0 1 0	100%	
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Family Health Centers of San Diego - Sheriff's Grama Muse House Inc.		0	E	0	100%	1 0	100%	0 0	200%	1 1
smmyration Center for Women and Children Jackson House Temecula Neighborhood Healthcare		0	Ē	0	Ė		100% 100%	000	Ē	1
Office of the Federal Public Defender Orange Coast College Pallomar College		0	E	1	100%	0		0 1 0	100%	- 1
Parallen Presidium Medical Group		0		0		1	100% 100% 100%	0		i
San Dieso Freedom Ranch San Dieso Resional Center San Dieso Rescue Mission		0		1 1 0	100% 100%	0		0 0 1	100%	1
Serene Health Telecure Asewise Transfronters		0		1 0	100%	101	100% 100%	. 0		
Victoria Post Acute Visionary Care Consultants Ci Gu MC*		0		0 1 0	100%	0 0	100%	0		1
AB 720 Advocates 4 Medi-Cal Assistance		0		0		000		000		
Aid Finders Allados Santa Rosa Community Health Centers		0		0		0		000		
Alignment Health Altamed Health Services Alvanado Hospital LLC	¥	0		0		000		000		
American Bar Association - Immieration Justice Project Assists Healthcare Center Brillon Nutrine and Bahah Center		0		0		0		0		
Sella Vitta Health Center Sessina Community Health Center		0		0		0 0		0 0		•
Suddmid Tip Chi Medical Foundation Castle Manor Nursing and Rehabilitation Center Catholic Charintes San Dieso		0		0		0		0		i
Carbolic Charities of Los Anseles Carbolic Charities of Grange County CCC Health Services Department		0		0		0		0		:
Genter for Healthy Communities Gentro La Familia Advocacy Services Chance Lanes Youth Support Services		0		0		0 0		0		۰
Control of Orange County Community Health Center Community Care Center Community Health Systems, Inc Manero Valley		0		0		000		000		•
Community Research Foundation Senior Impact CompSpec Inc		0		0		0		0		•
Confler Health Solutions COP Cottage Health System		0		0		000		000		
Crystal Stairs OMH - Office of the Public Guardian Discrete Datient Connoted Solutions		0		0		0		0		
Secondido Post Acute Sverest Hospice Ostended Cros Magnitul of Sharrida		0		0		0		0		
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GETEMSALTH Give For A Smile Golden Valley Health Center		0		0		0		0		:
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HealthFact HERALD CHRISTIAN HEALTH CENTER Houseful Association of Courteen California		0		0		0		0		
Independent Options inc Infinium Healthcare Inc		0		0		0		0		
Julian Pathways Inc K Street Forms		0		0		0		0		
sprean community Services La Mesa Health Care La Paloma Health Care Center		0	E	0	E	0 0 0	E	0	E	•
Libertana Home Health Los Angeles County CSC 8 Marin City Health and Wellness		0	Ē	0	F	000	Ē	000	Ē	•
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Metro Community Ministries Inc. Ministerios Betesta Ministerios Betesta Ministerios Betesta		0		0	E	0		0	E	÷
MISSION HILLS POST ACUTE CARS Monterey County Health Department Mountain Shadows		0	E	0		0		0	E	i
Naphcare Inc. National Care Advisors Neighborhood Health Insurance Center		0	Ē	0	E	0	E	0	É	
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Peer Professionals of California Pineridae Healthcare Center PointCare		0	Ë	0	Ë	0 0 0	Ë	0	Ë	•
Powar Healthcare Center Providence Health & Services Providence St. Joseph Health		0	E	0	Ε	0	Ε	0	E	
Providence St. Joseph Health Sensevine Hope For Refusees Service Pathway Online Internation		0	E	0		0		0	E	•
Rollins Start, Inc. Saint John's Community Health. San Dieso County Probation Department		0	E	0		0 0 0		0	E	•
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Santa Barbara County Education Office Santa Clara County HHS Santa Fe Post Acute		0	E	0		0		0	E	
Soap Mat South Bay Post Acute Care Southland Integrated Services Inc		0	Ē	0	Ė	0	Ē	0	Ē	•••
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The Links for Seniors The Shores Post-Acute Third Avenue Charitable Granization		0		0		0		0		
Union of Pan Arian Communities University Care Center Urban Street Angels		0	Ē	0 0 0	Ē	0	Ë	0	Ē	
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Windsor Health Care SNE Management Company LLC Young and Healthy Social		4.704		0 467%	42%	0 17,207	168	,	28K	E1100
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	23,713, 20%	D								
		86,7	- san							
	and the same									
YPening	Yapproved Y3	levied		Virusio!*						
*Invalid applications received for a Californis program already in Pendinger Approved state										

Commun	ity Based Organizations	Medi-Cal F	eferrals						
Medi-Cal	ity Based Organizations 07/2024/04/2025 Application Referrals by	Application	on Status						
Family Health Centers of San Diego	HCSS Outreation Staff Y/N	159 4	% 2,839	69%	Danie 685	17%	647	12%	Total 6.130
211 San Direc Scripps Health Onen Health	,	192 S 80 3 71 3 80 4	N 2.081 N 1.782 N 1.290	54% 64%	793 294 270	19% 14%	921 543	21% 19% 15% 20%	2.927 2.799 2.179 2.179 1.893 1.791 1.755
Sharp Health Lis Maestra Community Health Centers UCSD Medical Center	,			64% 64% 59% 66%	219 228	18% 12% 12% 18%	220 275 222	20% 12%	1,993
Vista Community Clinic TrueCare		78 4 54 4 60 5	N 1165 N 927 N 749	66% 66% 58% 67%	218 297 278	18% 18% 28% 22%	194 170 185	12% 12% 12% 14% 12%	1,755
Neighborhood Health Care Samily Health Centers of San Diego - Sheriff's		42 4	749 N 701 N 647	62% 75%	197	22% 18%	185 122 163	12% 12%	1,053 1,053 867
San Yisidro Health Center Tri City Medical Center Derestina Vision Haalth	y	26 2 12 2 8 2 13 4 9 2 14 6 6 4	% 201 % 647 % 672 % 609 % 214 % 245 % 208	75% 78% 68% 71% 68% 65% 65%	74 79 96 49 49	9% 9% 16% 11% 14% 14% 11%	122 163 88 88 84 29 22 22 28	16% 15% 15% 18% 11% 11% 12% 24%	865 606
Rady Childrens Hospitali San Diego Family Care	Ť	8 2 12 4 9 3	% 245 % 208	71% 64%	49 57	14% 14%	29 22	11% 11%	
St Vincent de Paul Village Chula Vista Community Collaborative		14 6 6 4	N 142 N 90	65% 55%	24 29	11% 18%	28 29	17% 24%	219 164
Imperial Reach Community Clinic San Disea Unified School District		7 6 4 2 7 6 4 3	N 20 N 103 N 72 N 90	58% 50%	29 9 19 11	22% 2% 16% 9%	19 12 23 11	15% 9% 19% 9%	129 129
Vista Community Clinic The Gary Center Vista Community Clinic - Sheeff's		6 3	% 92 72	92% 52% 52% 52% 52% 54% 54% 54% 54% 54% 54%	11 6		11 26	9% 22%	118 115
DAP Wealth Park Avenue Healthcare Center Meditors		6 2	72 N S2 N S2	50% 69%	29 7 13	28% 8%	12 12 15	22% 22% 22% 22% 22% 22% 22% 22% 22% 22%	104 90
Combination of the American Coverage Palamar Health	¥	2 3		84N 70%		5% 13%	7 12	9% 12%	80 70
Indian Health Council Inc San Dieso Freedom Ranch Neishborhood Health Insurance Center		1 2 2 4 1 2		78% 68%	6 4	5% 12% 9% 8% 10%	10	11% 19%	65 52 66
Southern Indian Health Council Inc Sonits Family Resource Center		1 2 1 2 2	N 12 N 23 N 22 N 25	20% 22% 40% 50% 50% 50% 50% 50% 50% 50% 50% 50% 5	15 7	11% 22%	22 7 7 8	54% 15% 15% 19% 27% 28% 46% 11% 11%	46 45
St. Paul's PACE Sorringo Community Health Foundation Nephrass Inc.		0	% 25 22	SAN SAN		20% 18%	11	27% 27%	43 45
Paradise Valley Healthcare Center		2 5		24% 76%	9 5	11% 16% 20% 10% 24% 14% 6% 16%	11 15 17 4	46% 11%	27
San Diego Regional Center Sonne Health		1 3	% 29 25	91% 79%	2	9%	4	11% 12%	16 22
Someo Health Immigration Center for Worsen and Children		0	20	69% 64%	- 6	14% 18%	- S 10	12% 22%	29
San Yuldro Health Alpha Project for the Homeless	Y	2 2	% 23 % 13 17 15	85% 54%	0 7	29%	2 2	17% 27% 2% 12% 29% 26%	27 24
Pineridge Healthcare Center Community Research Foundation Research Community Center		0 1 5	17 15	55% 65%	2	9% 20%	- 6 2	29% 26%	23
Financial Security Designs McAlister Institute South Say Regional Recovery		0	16	90% 90% 58% 19% 90%	2 2 5	16% 16% 21%	- 2	15% 10% 26% 21%	20 19
Deaf Community Services of San Direct San Direct Post Acute		0 29	16	19% 99%	- 1	25	0	31%	16 15
Headficare in Action - San Diago proefaith Community Services La Meu, Health Care		0	% S 7	28% 54% 100% 28%	1 0	15% 8%	9 0	28% 28%	12
San Dieso American Indian Health Center Community Care Center		1 1	% S 12	38% 100%	2	23%		22%	13 12
Cattle Manor Nursing and identification center Gary and Mary West Pace MISSION HELS POST ACUTE CARS		0	9 7	92% 92% 70%	1	9% 9% 10%	1 1 2	9% 20%	11 11
CA Department of State Hospitals MiraCosta College		1 11 0	% 6 4	63% 44%	0		2 5	22% 56%	-:
TER Inc Aviara Healthcare Center Mountain Gradous		2 25	N S	100N 82N 82N 70N 67N 64N 56N 63N	0 0	11%	- 1	9% 9% 20% 22% 56% 22% 12%	=
Neighborhood Healthcare Telecare Agewise		0 2 25 0	N 2	38% 50%	0 2 1	25% 13%	1 2 2	12% 25%	=
Cartholic Charities Discose of San Dieso Point Care	-	0 5 21	S 1	71% 14%		1	1	29% 14%	- 7
CompSpec Inc. NewGen Administrative Services LLC.		0	4 c	62% 28% 52% 72% 14% 52% 62%	0	*25	2	28% 28% 28% 28% 28% 28% 22% 22%	_ {
Oceanside Comprehensive Treatment Center Packard Senior Seniors Waster Selection		0	3 5	92% 92% 92% 92% 100% 92%	- 1	17% 17%	2 0 1	33%	ě
World Relief SoCal Advocates 4 Medi-Cal Assistance Catholic Charities Disosse of San Diego - Homeless Services		0	S 6	100% 100%	0		- 1 0 1	17% 20%	- 5
Haldan Refusee Community Center Healing Calis Clinic		0 1 24		60% 60%	0 1 0	20%	- 2	20% 40%	- \$
Med-Cul Resulation Specialists South Bay Post Acute Care Victoris Post Acute		1 26 2 46	% 4 % 1	60% 60% 90% 20% 80%	0	24-	2	40%	- 5
Libertana Home Health Poway Healthcare Center		0 1 25	0 N 2	50%	0	20%	0 4 1	100% 25% 50%	_{4}
Telecare Corporation - Pathways to Recovery Visionary Care Consultants	_	0	2	50% 50% 75% 75%	0	25%	0	SON	- 4
Avaion Hospice & Pallistive Care Seria Vista Health Center		2 63	N 0	60%	0 0	25%	1	22% 22%	- 1
Senter Star ACT Continuous Care Coordination		0	1	22 N	1	22% 22% 100%	1	338	
COP GETE HEALTH		1 11	N 1		9	100%	0 1	22% 62% 22%	_
Indicion Healthcare Inc La Palonia Healthcare Center		0 1 23		DX DX DX	0	23% 62%	1 0		=
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DMH - Office of the Public Guardian Death-office on the Public Guardian	0	DARK - Office of the Public Guardian Downtown Impact	0
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Metro-Community Ministries Inc. Ministerios Betesda	0	Metro Community Manageres Inc. Ministerios Betesda	0
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Peer Professionals of California Proetige Healthcare Center Point Car	0	Pinersige Healthcare Center PrintCare	0
Penits are President Medical Group	0	Paway Healthcare Center Presidum Medical Group	0
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Renewing Hope for Refugees Retread Housing - Buena Creek Navigation Center	0	Retired Housing - Buera Creek Navigation Center Revive Fathway	0
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Salet John's Community Health San Stegon for Healthcare Coverage San Stegon American Indian Health Center	0	San Diegans for Healthcare Coverage San Diego American Indian Houlth Center	0
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San Diego Elder Law Center San Diego Food Bank San Diego Freedom Ranch	0	San Dingo Pood Bank D San Dingo Providen Bankh D	
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San Francisco Pretrial Diversion Project San Mateo County Health San Yukho Health	0	San Mateu County-results D San Yasha Health D San Y	
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TER Inc. The Happier Life Project	0	The Happine Life Project D The Light for Sensors D	
The Light for Seniors The Shores Post-Acute Third Avenue Charitable Organization	0	The Shares Pact-Acade 0 Third Avenue Charitable Organization 0 Third Avenue Charitable Organization	
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Union of Pan Asian Communities University Care Center University of San Diego		University Care Center D University of San Diago	
University of san Unique Urban Street Amelia Visionary Care Consultants	0	United Section (Control Control Cont	
Vista Community Clinic - Sheriff's Vista Community Clinic The Gary Center	0	Wida Community Clinic The Easy Conter D Visia Knoll Specialized Care D	
Vista Knoll Specialized Care Weeley House Student Residence Inc. Windoor Health Care SNF Management Company LLC	0	Workey Youse Student Recidence Inc. D Worksor Health Care 559 Management Company LLC D	
Windor Health Care SNE Management Company LLC Vicure and Healthy Total	0	rouning and Meditity p	60





Months	Count of Case Number
Jun-23	7,139
Jul-23	2,363
Aug-23	9,777
Sep-23	7,980
Oct-23	9,080
Nov-23	9,111
Dec-23	6,844
Jan-24	5,468
Feb-24	7,302
Mar-24	7,685
Apr-24	7,891
May-24	10,751
Jun-24	8,227
Jul-24	8,256
Aug-24	12,801
Sep-24	10,413
Oct-24	10,208
Nov-24	14,334
Dec-24	21,958
Jan-25	7,581
Feb-25	7,524
Mar-25	10,051
Apr-25	9,564
Grand Total	212,308

The top four discontinuance reasons are (in order from most to least):

- 1. No Eligible Mem
- 2. Failed to Complete Redetermination
- 3. Inter-County Transfer
- 4. Failed MAGI



Monthly Medi-Cal Renewal Report FY 2024-2025

			Data as o	of 7/31			Data as o	of 8/31			Data as	of 9/30			Data as	of 10/31			Data as o	of 11/30			Data as	of 12/31
Medi-Cal Renewals	Jul-24	%	Jul-24	%	Aug-24	%	Aug-24	%	Sep-24	%	Sep-24	%	Oct-24	%	Oct-24	%	Nov-24	%	Nov-24	%	Dec-24	%	Dec-24	%
Total Medi-Cal Renewals Due	33,032	100%	33,032	100%	33,538	100%	33,538	100%	36,923	100%	36,923	100%	40,529	100%	40,529	100%	39,673	100%	39,673	100%	52,510	100%	52,510	100%
Total Medi-Cal Renewals Auto																								
Renewed	14,729	45%	14,729	45%	15,151	45%	15,151	45%	14,727	40%	14,727	40%	18,659	46%	18,659	46%	18,614	47%	18,614	47%	27,789	53%	27,789	53%
Total Medi-Cal Renewals Renewed																								
via Combo Case*	8,371	25%	13,298	40%	8,850	26%	14,041	42%	10,899	30%	17,982	49%	11,549	28%	18,487	46%	11,513	29%	17,785	45%	13,068	25%	20,847	40%
Total Medi-Cal Renewal Packets																								
Mailed	9,438	29%	9,438	30%	9,149	27%	9,149	27%	10,915	30%	10,915	30%	9,904	24%	9,904	24%	9,201	23%	9,201	23%	11,231	21%	11,231	21%
Packets Received, Not Yet																								
Processed	863	3%	2,665	8%	337	1%	2,304	7%	532	1%	2,357	6%	634	2%	1,796	4%	475	1%	1,605	4%	444	1%	2,082	4%
Total Medi-Cal Renewals Completed	23,100	70%	28,027	85%	24,001	72%	29,192	87%	25,626	69%	32,709	89%	30,208	75%	37,146	92%	30,127	76%	36,399	92%	40,857	78%	48,636	93%
Total Medi-Cal Renewals Pending																								
Receipt	9,069	27%	2,340	7%	9,200	27%	2,042	6%	10,765	29%	1,857	5%	9,687	24%	1,587	4%	9,071	23%	1,669	4%	11,209	21%	1,792	3%

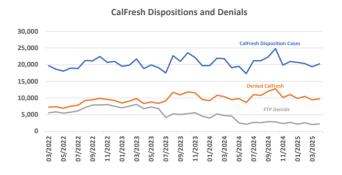
			Data as o	of 1/31			Data as c	of 2/28			Data as	of 3/31			Data as	of 4/30						
Medi-Cal Renewals	Jan-25	%	Jan-25	%	Feb-25	%	Feb-25	%	Mar-25	%	Mar-25	%	Apr-25	%	Apr-25	%	May-25	%	May-25	%	Jun-25	%
Total Medi-Cal Renewals Due	52,523	100%	52,523	100%	47,657	100%	47,657	100%	50,769	100%	50,769	100%	47,418	100%	47,418	100%	47,073	100%	47,073	100%	44,166	100%
Total Medi-Cal Renewals Auto Renewed	22,623	43%	22,623	43%	23,917	50%	23,917	50%	26,154	52%	26,154	52%	23,884	50%	23,884	50%	23,928	51%	23,928	51%	21,604	49%
Total Medi-Cal Renewals Renewed via Combo Case*	19,460	37%	26,655	51%	12,022	25%	19,500	41%	13,276	26%	21,046	41%	12,853	27%	20,573	43%	13,581	29%	15,116	32%	13,567	31%
Total Medi-Cal Renewal Packets Mailed	10,085	19%	10,085	19%	10,665	22%	10,665	22%	11,156	22%	11,156	22%	10,516	22%	10,516	22%	9,439	20%	9,439	20%	8,841	20%
Packets Received, Not Yet Processed	289	1%	1,704	3%	309	1%	1,928	4%	434	1%	1,794	4%	289	1%	1,476	3%	248	1%	2,074	4%	534	1%
Total Medi-Cal Renewals Completed	42,083	80%	49,278	94%	35,939	75%	43,417	91%	39,430	78%	47,200	93%	36,737	77%	44,457	94%	37,509	80%	39,044	83%	35,171	80%
Total Medi-Cal Renewals Pending Receipt	10,151	19%	1,541	3%	11,409	24%	2,312	5%	10,905	21%	1,775	3%	10,392	22%	1,485	3%	9,316	20%	5,955	13%	8,461	19%

Source: Daily RRR Status Report
*Combo: Medi-Cal With Active CF/GR/CW
Report Date: 05/02/2025



CalFresh Denials in the Month Regardless of Application Date from Disposition Report

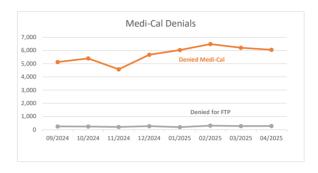
Month	CalFresh	Denied	% of Denied	FTP Denials	% of FTP
	Disposition Cases	CalFresh	CalFresh		Denials
03/2022	19,689	7,278	36.96%	5,551	76.27%
04/2022	18,621	7,346	39.45%	5,833	79.40%
05/2022	18,048	6,914	38.31%	5,453	78.87%
06/2022	18,966	7,543	39.77%	5,728	75.94%
07/2022	18,832	7,825	41.55%	6,130	78.34%
08/2022	21,263	9,246	43.48%	7,170	77.55%
09/2022	21,115	9,460	44.80%	7,885	83.35%
10/2022	22,443	9,891	44.07%	7,905	79.92%
11/2022	20,679	9,544	46.15%	8,027	84.11%
12/2022	20,969	9,258	44.15%	7,539	81.43%
01/2023	19,525	8,483	43.45%	7,032	82.90%
02/2023	19,810	9,040	45.63%	7,543	83.44%
03/2023	21,709	9,829	45.28%	8,076	82.17%
04/2023	18,834	8,310	44.12%	6,806	81.90%
05/2023	19,916	8,818	44.28%	7,284	82.60%
06/2023	19,089	8,379	43.89%	6,816	81.35%
07/2023	17,504	9,136	52.19%	4,147	45.39%
08/2023	22,677	11,683	51.52%	5,232	44.78%
09/2023	20,962	10,946	52.22%	5,033	45.98%
10/2023	23,550	11,830	50.23%	5,300	44.80%
11/2023	22,144	11,563	52.22%	5,586	48.31%
12/2023	19,694	9,537	48.43%	4,529	47.49%
01/2024	19,711	9,211	46.73%	3,963	43.02%
02/2024	21,928	10,794	49.22%	5,208	48.25%
03/2024	21,780	10,415	47.82%	4,733	45.44%
04/2024	19,101	9,466	49.56%	4,579	48.37%
05/2024	19,490	9,808	50.32%	2,533	25.83%
06/2024	17,291	8,634	49.93%	2,101	24.33%
07/2024	21,178	10,993	51.91%	2,676	24.34%
08/2024	21,171	10,790	50.97%	2,590	24.00%
09/2024	22,308	12,016	53.86%	2,910	24.22%
10/2024	24,794	12,760	51.46%	2,815	22.06%
11/2024	19,865	10,165	51.17%	2,316	22.78%
12/2024	20,945	11,034	52.68%	2,665	24.15%
01/2025	20,666	9,851	47.67%	2,150	21.83%
02/2025	20,339	10,465	51.45%	2,556	24.42%
03/2025	19,355	9,426	48.70%	2,020	21.43%
04/2025	20,208	9,741	48.20%	2,237	22.96%





Medi-Cal Denials in the Month Regardless of Application Date from Disposition Report

Month	Denied Medi-Cal	% of Denied Medi-Cal	Denied for FTP	% of FTP Denials
09/2024	5,127	42.59%	249	4.86%
10/2024	5,397	41.26%	242	4.48%
11/2024	4,574	43.00%	207	4.53%
12/2024	5,678	44.28%	265	4.67%
01/2025	6,037	42.28%	194	3.21%
02/2025	6,486	46.22%	306	4.72%
03/2025	6,211	44.67%	272	4.38%
04/2025	6,055	42.86%	279	4.61%





Medi-Cal Case Discontinuances in the Month

Month	Medi-cal Discontinuances	% of Discontinued Cases	Discontinued for FTP	% of FTP Discontinuances
09/2024	15,900	2.96%	5,088	32.00%
10/2024	13,072	2.44%	4,513	34.52%
11/2024	13,340	2.51%	5,476	41.05%
12/2024	18,059	3.44%	10,941	60.58%
01/2025	24,232	4.73%	4,328	17.86%
02/2025	8,777	1.71%	2,411	27.47%
03/2025	8,525	1.65%	2,496	29.28%
04/2025	10,630	2.06%	2,415	22.72%

