

**COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY
SOCIAL SERVICES ADVISORY BOARD (SSAB)**

MEETING NOTICE: In Person

**North Central Live Well Center
5055 Ruffin Road, 2nd Floor Conference Room, San Diego CA 92123
Phone (619) 338-2932**

Public Video Viewing/Comment Option:
<https://sdcounty-ca-gov.zoom.us/j/85603635907>

**November 12, 2025
9:30 a.m. to 11:30 a.m.**

AGENDA

- | | |
|-------------|---|
| 9:30 - 9:31 | 1. Call to Order |
| 9:31 - 9:33 | 2. Action Item: Approval of September 10, 2025 Meeting Minutes |

PUBLIC COMMENTS

- | | |
|-------------|---|
| 9:33 - 9:40 | 3. <u>Guidelines for Public Comment on Items not listed on the agenda:</u> <ul style="list-style-type: none">➤ Members of the public may request to speak about any issue within the purview of the Board➤ Each speaker will be limited to three (3) minutes➤ Board members may not discuss or take action on issues raised during public comment unless the issue is listed in this Agenda |
|-------------|---|

PRESENTATIONS/DISCUSSION ITEMS

- | | |
|---------------|---|
| 9:40 – 9:50 | 4. Discussion Item: SSAB Member Sharing, Comments, and Topics of Interest: All Social Services Advisory Board Members |
| 9:50 – 10:30 | 5. Presentation Item: Food Bank Updates: Amy Eilts, Director of Programs, San Diego Food Bank |
| 10:30 – 11:00 | 6. Information Item: Federal Government Shutdown – CalFresh Impacts: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSa) |
| 11:00 – 11:30 | 7. Information Item: Update on Public Assistance Programs, Waivers, Enrollment, Service Delivery, Data: Claudia Gurrola, Chief, Self-Sufficiency Services, Health and Human Services Agency (HHSa) |

ADJOURNMENT/ NEXT MEETING

Next regular meeting will be held on December 10, 2025 at 5055 Ruffin Road, 2nd Floor Conference Room, San Diego, CA 92123.

ASSISTANCE FOR THE DISABLED:

Agendas and records are available in alternative formats upon request. Contact the Social Services Advisory Board staff contact at 619-338-2932 with questions or to request a disability-related accommodation. To the extent reasonably possible, requests for accommodation or assistance should be submitted at least 24 hours in advance of the meeting so that arrangements may be made. Additional information can be found on the Social Services Advisory board website: https://www.sandiegocounty.gov/content/sdc/hhsa/programs/ssp/social_services_advisory_board.html

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HEALTH AND HUMAN SERVICES AGENCY
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**Held In Person
North Central Live Well Center
5055 Ruffin Road, 2nd Floor Conference Room, San Diego CA 92123
Phone (619) 338-2932 * * Fax (619) 338-2972**

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<https://sdcounty-ca-gov.zoom.us/j/82517912210>

**SSAB Meeting Minutes
September 10, 2025**

Members Present

Robin Maxson
Lori Brown
Andrea Gonzalez
Daniela Murphy
Greg Anglea
Rachel Morineau

Members Absent

Vino Pajanor
Jan Spencley
Phil Thalheimer
Rachel Morineau

Staff Present

Rick Wanne, HHSA
Alberto Banuelos, HHSA
Assmaa Elayyat, HHSA
Adriana Ramirez, HHSA
Jeannie Hufford, HHSA
Brenda Vargas-Ramirez
Janelle Jones-Phillips, HHSA
Alberto Garcia, HHSA
Claudia Gurrola, HHSA
Eric Rubio, HHSA
Darlene Beltran, HHSA
Bianca Graciano, HHSA
Ismael Lopez, HHSA
Patty Baker, HHSA
David Sagaz, HHSA
Ricardo Hernandez, HHSA
Emmanuel Molina, HHSA
Mirna Lopez, HHSA
Rebecca Jauregui-Vargas, HHSA
Matthew Parr, EDGA

Guests

Lindsey Wade, Hospital Assoc. of SD & Imperial Counties
Bill York, 2-1-1 San Diego
Adrian Carstens, 2-1-1 San Diego
Jessica Peter, 2-1-1 San Diego
Peter Battistel, 2-1-1 San Diego
Amanda Berry, Health Care Partners of Southern California
Lauren Abrams, Health Care Partners of Southern California
Andrew Chousal, SD Hunger Coalition
Anae Evangelista, SD Hunger Coalition
Richard Rushton, Vista Hill
Dan Castillo, SEIU 221
Kimberly Smith, HHSA Staff
Dawn Schultheis-Musselman, HHSA Staff
Eduardo Gaeta, HHSA Staff
Iris Trammel, HHSA Staff
Jenny Doig

1. Meeting called to order at 9:37 by Social Services Advisory Board Member, Robin Maxson
2. The May 12, 2025 meeting minutes were approved, with all Members present voting yes.

3. Public Comments:
 - No public comment
4. **Discussion Item:** SSAB Member Sharing, Comments, and Topics of Interest: All Social Services Advisory Board Members. The Members did not have any comments or discussion at this time.
5. **Presentation Item:** Overview of the Office of Economic Development and Government Affairs (EDGA) and HR 1: Matthew Parr, Director, Office of Economic Development and Government Affairs. Mr. Parr provided an overview of the EDGA department and outlined the three Legislative Program components: Sponsorship, Priority Issues, and Policy Guidelines. He presented data from their 2025 advocacy and legislative efforts, along with their top priority issues, which include Medicaid & SNAP, the Tijuana River, homelessness, and affordable housing. He also shared key federal and state updates, including the timeline for the H.R. 1 bill and its potential impacts on the CalFresh and Medi-Cal programs and their recipients.
6. **Information Item:** Review of Forecast of Federal Legislation and Proposed Rule Changes: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Ms. Elayyat expanded on the Trailer Bill Language referenced in Matthew Parr's presentation, particularly as it relates to budget measures. She also shared details from the latest memo issued to all states by the Food and Nutrition Service (FNS), which provides additional guidance on several H.R. 1 provisions, including the re-evaluation of the Thrifty Food Plan, changes to SNAP work requirements for able-bodied adults, etc. Additionally, Ms. Elayyat provided information on a potential federal shutdown and noted that our programs have a safety net that could sustain them for one to two months.
7. **Information Item:** Update on Medi-Cal Renewals, PHE Lift for Public Assistance Programs, Waivers, Enrollment, Service Delivery, Data: Claudia Gurrola, Chief, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Ms. Gurrola provided a Medi-Cal update, noting that the asset limit test will be reinstated and that, beginning January 1, 2026, there will be an enrollment freeze for undocumented members ages 19 and older. She also shared that, starting July 2026, dental benefits will no longer be available to members without satisfactory immigration status, and beginning July 2027, these members will be required to pay \$30 per month to maintain full-scope Medi-Cal coverage. Ms. Gurrola also shared a letter that will be issued by the California Department of Health Care Services, as well as the efforts being made by Self-Sufficiency Services to help explain these changes to customers.
8. **Action Item:** Cancellation of the October 8, 2025 Social Services Advisory Board Meeting: All Social Services Advisory Board Members. Mr. Rick Wanne informed the Members that Self-Sufficiency Services leadership team will be attending the 2025 County Welfare Directors Association of California (CWDA) Annual Conference, October 8th to October 10th. All Board Members present voted to cancel the October 8, 2025 meeting.

ADJOURNMENT/SET NEXT MEETING:

The meeting was adjourned at 11:16 a.m. Next regular meeting will be held on November 12, 2025 at 5055 Ruffin Road, 2nd Floor Conference Room, San Diego, CA 92123.

ITEM #4: SSAB MEMBER SHARING, COMMENTS, AND TOPICS OF INTEREST

All Social Services Advisory Board Members



ITEM #5: FOOD BANK UPDATES

Amy Eilts, Director of Programs

The Jacobs & Cushman San Diego Food Bank





San Diego Food Bank Update

Social Services Advisory Board

Wednesday, November 12, 2025

Food Bank Facts

- Largest hunger-relief organization in San Diego
- Established in 1977
- Two warehouses:
 - Miramar – 90,000 sq. ft.
 - Vista – 60,000 sq. ft.



Who we are

Government Shutdown Impacts

October

- 7% increase in pounds of food requested from/distributed to our nonprofit partners.
- 6% increase in community members accessing our Client Choice Pantry in Vista.
- 10x increase in people signing up for a Food Bank ID card.

November

- 170% increase in calls to 2-1-1 San Diego for food assistance in 7 days
- 40% increase in seniors enrolling in CSFP in 3 days over last month's total

Government Shutdown Impact

San Diego Food Bank's Response – Special distributions



San Diego Food Bank's Response



San Diego Food Bank Stands Strong Amid Federal Government Shutdown

Media Contact

For media and press inquiries, please contact:

Food bank aids 400,000 San Diegans awaiting SNAP benefits

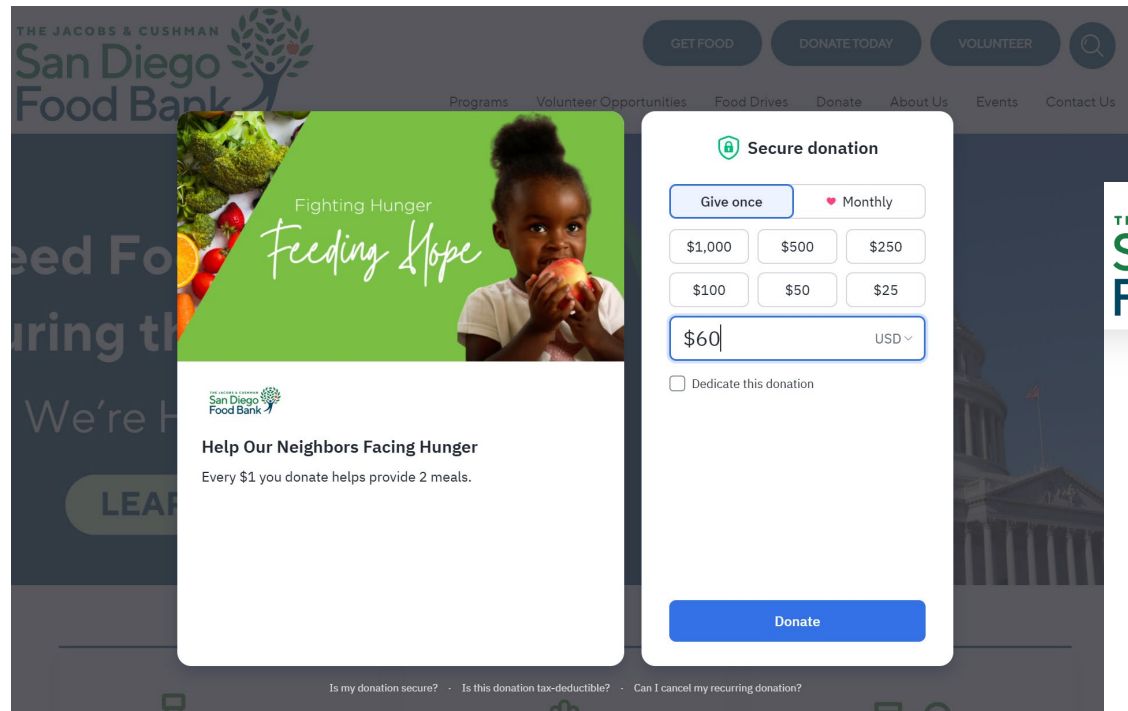
Trump Administration announces partial SNAP funds are coming soon



Partial SNAP payments are coming soon amid the ongoing government shutdown.



San Diego Food Bank Outreach



Follow These Easy Steps To Host A Food Drive



Register Your Food Drive

It takes just a few minutes to register your food drive. By registering, we can provide resources to make your drive a success!

REGISTER NOW



Get Your Barrel

If you plan to collect food, you can request a collection barrel while you register. Learn about barrel drop off, pick up, and most needed foods in our F.A.Q.

LEARN MORE



Promote Your Food Drive

Our Food Drive Toolkit contains everything you need to be successful. We include a "how to" guide, printable posters and flyers, and answers to frequently asked questions.

TOOLKIT

How the Community Can Help



THANK YOU

Want more information?

Amy Elts
Director of Programs
858.863.5143
aelts@sandiegofoodbank.org



ITEM #6: FEDERAL GOVERNMENT SHUTDOWN CALFRESH IMPACTS

*Assmaa Elayyat, Deputy Director, Self-Sufficiency Services
Health and Human Services Agency (HHSA)*



Supplemental Nutrition Assistance Program (SNAP)



- SNAP was established in 1964 and is a monthly federal entitlement benefit funded via Congressional appropriation that helps provide food assistance to over 42 million individuals nationwide
- Nearly 70% of SNAP recipients nationwide are vulnerable populations with roughly 39% of SNAP participants being children, 20% are elderly, and 10% are individuals with a disability
- On a monthly basis, SNAP benefits issued nationwide amount to over \$8 billion
- Every dollar of SNAP benefits generates \$1.54 in economic activity

- CalFresh is California's Supplemental Nutrition Assistance Program (SNAP) that provides monthly food assistance benefits to qualifying individuals and households
- California issues an average of \$1 billion in CalFresh benefits monthly to nearly 5.5 million individuals
- San Diego County issues an average of \$75 million in CalFresh benefits monthly
- San Diego County provides CalFresh benefits to 391,653 residents
 - 124,156 of whom are children and 99,927 are elderly

Federal Shutdown Impact on CalFresh



- The federal government shutdown that began on Oct. 1, 2025, has delayed CalFresh benefit issuances for the month of November
- CalFresh beneficiaries regularly receive their monthly allotment between the 1st and 10th of every month
- A Rhode Island Judge ruled on November 6, 2026 that USDA must fund 100% of SNAP benefits immediately for November
- California began processing SNAP November payments on November 6th

County Outreach Efforts

- San Diego County has issued multiple press releases to inform beneficiaries of the delay in November benefits, and a follow-up informing them that benefits began being issued on November 7th
- The County has also completed three call/text campaigns to all CalFresh beneficiaries informing them of the delay in November benefits, and that benefits resumed issuance on November 7th
- The County also provided beneficiaries with information on how to access food resources



Food Resources



- Residents who are impacted by the CalFresh benefit delay can access local community resources to help assist with food by:
- Calling 211 or visiting www.211sandiego.org
- Visiting a local food bank or food pantry
- Accessing the San Diego Food Bank [interactive map](#)
- Accessing the Feeding San Diego [interactive map](#)



Food and Nutrition Service

U.S. DEPARTMENT OF AGRICULTURE

DATE: November 7, 2025

SUBJECT: Updated Supplemental Nutrition Assistance Program (SNAP)
November Benefit Issuance

TO: Regional Directors
SNAP Division
All Regions

SNAP State Agency Directors
All State Agencies

FNS is working towards implementing November 2025 full benefit issuances in compliance with the November 6, 2025, order from the District Court of Rhode Island. Later today, FNS will complete the processes necessary to make funds available to support your subsequent transmittal of full issuance files to your EBT processor.

We will keep you as up to date as possible on any future developments and appreciate your continued partnership to serve program beneficiaries across the country. State agencies with questions should contact their FNS Regional Office representative.

Sincerely,

Patrick A. Penn
Deputy Under Secretary
Food, Nutrition, and Consumer Services
U.S. Department of Agriculture

GOVERNMENT

HEALTH

Full November CalFresh/SNAP Benefits Are Being Delivered to San Diego Beneficiaries



By **Cassie N. Saunders**, County of San Diego Communications Office

Nov. 7, 2025 | 10:35 AM

Reading Time: < 1 minute

San Diego CalFresh/SNAP beneficiaries are starting to see their full November benefits loaded on to their EBT cards.

The process began late Thursday after a federal court ruled in favor of restoring full benefits during the government shutdown, according to the State.

California has begun issuing full November benefits for CalFresh/SNAP. Benefits normally issued from the first to seventh have now been loaded on to EBT cards.

Remaining benefits will be issued as regularly scheduled through November tenth.

Legal cases remain ongoing, and the County will provide more information as it becomes available.

CalFresh is the federal food assistance program also known as Supplemental Nutrition Assistance Program (SNAP), also commonly referred to as EBT or Food Stamps. CalFresh benefits are 100 percent federally funded.

CalFresh beneficiaries who have a balance on their EBT card from prior months have been able to use their benefits. People can check their balance by calling the number on the back of the card.

The federal government shut down began Oct. 1, 2025, because Congress has not passed a new funding bill. CalFresh is a federal program, managed by the State and administered by counties. Benefits are fully funded through the federal government.

Information on food resources is available through the [211 San Diego webpage](#) or by calling 211 San Diego. Additional resources including, food banks and pantries located throughout the region can be accessed using the Feeding San Diego [interactive map](#) or San Diego Food Bank [interactive map](#).

In San Diego County, about 400,000 individuals receive CalFresh benefits, [based on their income](#). For example, a family of four must make less than \$5,360 a month to qualify.

Related:

CalFresh

community

equity



Cassie N. Saunders is a communications specialist with the County of San Diego Communications Office.
[Contact](#)

RELATED STORIES

ITEM #7: UPDATE ON PUBLIC ASSISTANCE PROGRAMS, WAIVERS, ENROLLMENT, SERVICE DELIVERY

*Claudia Gurrola, Chief, Self-Sufficiency Services
Health and Human Services Agency (HHSA)*



CalFresh Overview

Able-Bodied Adults Without Dependents (ABAWD) Waivers

- 1-year waiver has expired effective November 1, 2025
 - Pending guidance from the California Department of Social Services (CDSS)
- H.R. 1 limits ABAWD waivers to areas with an unemployment rate above 10% and removes the lack of sufficient jobs as a qualifying factor



CalFresh Overview

Able Bodied Adults Without Dependents (ABAWD)

- Limits eligibility for CalFresh to three months within a 36-month period for individuals between the ages of 18 through 64 without dependent children under 14
 - Unless the individual satisfy the 30 hours per week work requirement or
 - The individual qualifies for an exemption such as pregnancy, being medically determined physically or mentally unable to work



State Budget Changes Starting January 1, 2026

- Asset limit test will be completed for new applications received and renewals
 - Asset limits will be \$130,000 for one person, \$65,000 will be added for each additional member up to 10 people max
 - This will not apply to individuals approved under the Pickle, Disabled Adult Child, and Disabled Widow/er programs

Medi-Cal

State Budget Changes Starting January 1, 2026

- Enrollment Freeze will limit full-scope Medi-Cal coverage to those with Satisfactory Immigration Status (SIS)
 - Applicable to individuals who are 19 and older and not pregnant
 - Individuals who do not have SIS and were approved Medi-Cal prior to 1/1/2026 will continue receiving full-scope benefits unless they experience a 90-day loss of benefits



MONTHLY UPDATES



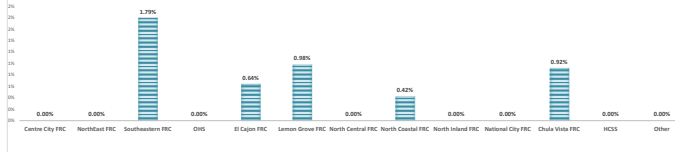
<div>Legend</div> <div>Approved/Chaptered</div> <div>Advocacy Support</div> <div>Support</div> <div>Support, If Amended or Watch</div>	Self-Sufficiency Services Legislative Tracking Log				
Revised: 11/01/2025					
Bill Number and Name	Date Introduced	Description	Affected Programs	Support/Oppose/Watch/Concerns	Status
AB 553 CalFresh: Food Access	2/14/2025	The bill would mandate the California Department of Social Services (CDSS) to maximize food options for CalFresh households. Maximizing food options would include allowing all CalFresh recipients the ability to purchase hot foods or hot food products ready for immediate consumption with CalFresh benefits.	CalFresh	Approved/Chaptered	07/14/2025: Inactive Bill - Chaptered. Chaptered by Secretary of State - Chapter 38, Statutes of 2025.
AB 320 Public Social Services: Eligibility Income Exclusions	1/24/2025	Current law allows students who serve on school boards to receive school credit or specified payments for their service. This bill would require that those payments be exempt from property or income consideration in means tested programs, including but not limited to CalWORKs, CalFresh, General Relief, Medi-Cal, and Cash Assistance for Immigrants (CAPI).	All Programs	Approved/Chaptered	10/13/2025: Inactive Bill - Chaptered by Secretary of State - Chapter 686, Statutes of 2025.
AB 607: CalWORKs Home Visit Program	2/13/2025	This bill would extend the time in the Home Visiting Program to at least 24 months, not to exceed the duration of the applicable home visiting program model, and would extend the maximum age of the child at the time of enrollment to less than 36 months of age. This bill would benefit applicants/recipients as eligibility to Home Visiting services would be extended. his bill would introduce changes to existing county policies. Guidance would need to be provided to staff.	CalWORKs	Approved/Chaptered	10/06/2025: Inactive Bill - Chaptered by Secretary of State - Chapter 376, Statutes of 2025.
AB 42 CalWORKs and CalFresh: Eligibility Income and Resource Exclusions	2/3/2025	This bill would exempt any grant, award, scholarship, loan, or fellowship benefit that is provided to any assistance unit member for educational purposes and that is not administered by the United States Department of Education from consideration as income for purposes of determining CalWORKs and CalFresh eligibility or grant amounts, and would also exempt those funds as resources for purposes of determining CalWORKs eligibility or grant amounts. The bill would also require, to the extent permitted by federal law or regulation, the State Department of Social Services to exercise a federal option to exclude, for purposes of calculating a household's income under CalFresh, any type of income that the department excludes when determining eligibility or benefits for CalWORKs.	CalWORKs and CalFresh	Approved/Chaptered	10/07/2025: Inactive Bill - Chaptered. Chaptered by Secretary of State - Chapter 430, Statutes of 2025.
AB 79: Public social services: higher education	3/4/2025	The bill requires the State Department of Social Services (CDSS) to work with liaisons and basic needs staff from public institutions of higher education to develop a training on self-sufficiency services available to students. The training would focus on topics including student eligibility, local programs that increase employability, Medi-Cal, CalFresh, and CalWORKs policy updates in addition to other information related to the needs of college students. The training would be available to the liaisons and basic needs staff at the institutions of public higher education in addition to eligibility staff. It would also require a quarterly workgroup meeting with education and eligibility staff to share best practices, identify issues, and address any challenges faced by the stakeholders.	CalFresh, Medi-Cal and CalWORKs	Approved/Chaptered	10/11/2025: Inactive Bill - Chaptered. Chaptered by Secretary of State - Chapter 607, Statutes of 2025.
AB 461 Truancy: CalWORKs School Attendance	3/24/2025	The bill would benefit customers as they would no longer incur a reduction in grant due to school attendance penalty if a child in the assistance unit who is age 16 or older is not attending school or participating in Employment Services. As a result, the specified customers who would otherwise be ineligible or receive a lower benefit amount, would become and/or remain eligible to CalWORKs and associated supportive programs. Current workload regarding CalWORKs school attendance may be reduced, depending on CDSS instructions regarding implementation of this bill. But they may include staff would have to inform families of how to enroll in school and screen for eligibility to Family Stabilization services. More customers would become and/or remain eligible to CalWORKs which could lead to additional caseloads for the county. This bill would introduce changes to existing county policies. Current policies/program material would need to be updated to implement the changes. Guidance/training would need to be provided to staff. The Statewide Automated Welfare System (SAWS) is not designed to evaluate the provisions of the bill. Therefore, automated system updates would be needed to meet these provisions.	CalWORKs	Approved/Chaptered	10/01/2025: Inactive Bill - Chaptered. Chaptered by Secretary of State - Chapter 154, Statutes of 2025.
AB 790: Housing and Homelessness Programs: Single Women with Children	3/28/2025	The bill would require qualifying state housing finance or homelessness programs to dedicate 10% of total available funds to provide housing and services for single women with children who are homeless or at risk of homelessness or who are currently experiencing, have previously experienced, are at substantial risk of experiencing, are fleeing, or are attempting to flee domestic violence, and do not have a safe and stable housing alternative. Current operation impacts are unknown, as they would depend on how the California Department of Social Services establishes the process/policy. However, no changes to current work processes or eligibility determination system anticipated. Current workforce/staffing impacts are unknown. It appears these impacts would be minor, if any.	CalWORKs	Approved/Chaptered	10/10/2025: Inactive Bill - Chaptered. Chaptered by Secretary of State - Chapter 499, Statutes of 2025.
AB 1074: CalWORKs Family Reunification - Immunization	2/20/2025	This bill would extend the time frames for families enrolled in Family Reunification services and would allow cash benefits be paid for a longer period of time. In addition it adds language that the cash benefits would be allowed for the child(ren) who have been removed from the home even if other children remain in the home. Both would be extremely beneficial to families who are working towards reunifying their families. The bill would also remove the immunization penalty which would benefit CalWORKs recipients with children under the age of 6 who choose not to immunize their children as they would no longer incur a reduction in their grant amount.	CalWORKs	Inactive	10/06/2025: Inactive Bill - Vetoed
AB 474: Tenancy: Nonprofit Home-Sharing Program: Income Tax Exclusion: Eligibility for Public Social Services (Now called: Housing Discrimination: Nonprofit home-sharing program: Eligibility for Public Social Services)	3/19/2025	This bill would exempt rental income received by a low-income person who rents bedroom(s) in their home or unit through a nonprofit home-sharing program from consideration as income or assets for the purposes of determining eligibility and benefit amounts for public social services. The bill also makes two changes to housing laws which do not impact our programs. The bill would benefit the specified customers as the provisions would allow for less income to be counted against them when determining CalWORKs, CalFresh, Medi-Cal, General Relief, Cash Assistance Program to Immigrants eligibility and grant amounts. As a result, the specified customers who would otherwise be ineligible, receive a lower benefit amount, or less beneficial program, would become and/or remain eligible to the above programs and associated supportive programs (or would not have a reduction in their benefits).	CalFresh, Medi-Cal, CalWORKs, General Relief	Inactive	10/01/2025: Inactive Bill - Vetoed.
AB 1324: CalWORKs	2/21/2025	The bill provisions would help streamline and simplify the process for applicants/recipients, by having less eligibility criteria to evaluate. Customers would benefit from the below provisions of this bill as they all could potentially increase access to CalWORKs benefits:• Exempting in-kind gift income or income paid to a noncustodial parent • Not incurring a reduction in grant due to elimination the exclusion of strikers from the assistance unit, and • Eliminating the requirement that a parent work less than 100 hours in the preceding 4 weeks (of application).The bill will benefit the customers by ensuring all Employment Services hours of participation are being accounted for, leading to self-sufficiency. In addition, it would standardize participation hour calculations for customers participating in Employment Services activities. This bill would benefit customers who are participating in Expanded Subsidized Employment (ESE) by requiring counties to add to their existing ESE services plan the following:• Prioritize ESE placements with employers who have labor agreements and offer opportunities for participants to obtain skills and experience in their fields of interest;• Prevent ESE placements that supplant work that a public employee would be hired to do;• Prevent placement with employers who have a history of violating safety standards or labor laws. This bill would require counties to report in the CalWORKs Annual Summary the names of all ESE employers and the total amount of subsidized wages provided to each employer.	CalWORKs	Inactive	10/06/2025: Inactive Bill - Vetoed.
SB 761: CalFresh: Student Eligibility	5/23/2025	<p>This bill would eliminate the existing approval process for a campus-based program to be approved by the California Department of Social Services (CDSS) as a state-approved local education program that increases employability (LPIE). Instead, it would require that all campus-based programs of study at a public institutions of higher education be automatically considered a state-approved LPIE. The bill would require CDSS to implement these provisions through All County Letters (ACLs) or similar instructions, and to issue guidance letters to the Chancellor's Office of the California Community Colleges, California State University, and the Office of the President of the University of California to inform them of these changes. This bill would also require:</p> <p>The California Student Aid Commission (CSAC) to update the Cal Grant application by January 1, 2027 to:</p> <ul style="list-style-type: none">Identify students who may be eligible for CalFresh.Allow students to opt-in to share their contact information with CDSS. <p>The Chancellor of the California Community Colleges and of the California State University and the office of the President of the University of California is requested to submit to CDSS a list of their campus-based programs of study offered and CDSS must approve those programs.</p> <p>Reporting requirements from CDSS to Assembly Committee on Higher Education, Assembly Committee on Human Services, the Senate Committee on Education and the Senate Committee on Human Services:</p> <ul style="list-style-type: none">The number of state-approved local campus-based educational programs that increase employability.The number of approved applications, pending applications, denied applications (with reasons) distinguished by name and campus. <p>By the 2027-2028 academic year, Counties, the California Community Colleges, California State University and the University of California (if entered into a data-sharing agreement) must proactively contact the opted-in students to asses eligibility and assist in applying for CalFresh benefits.</p>	CalFresh	Inactive	10/13/2025: Inactive Bill -Vetoed
AB 588: CalWORKs Unrelated Adult Male (Now called State Fire Marshal: Lithium Battery Working Group Membership funding)	2/12/2025	The bill is no longer called CalWORKs Unrelated Adult Male. It has been changed to State Fire Marshal: Lithium battery working group: Membership funding. It does not impact CalWORKs program.	None	Support	05/23/2025: Active Bill - In Committee Process. In Committee: Held under submission.
SB 225: School Nutrition: Guardian Meal Reimbursement	2/27/2025	SB 225 would require the department to distribute information about the federal Summer Electronic Benefits Transfer for Children Program to guardians whose children are eligible for specified summer food programs. This bill would allow for state reimbursement on meals served to guardians of eligible students who receive meals from a summer meal program. The bill would require a guardian of an eligible student to be present at the summer meal program site for the summer meal. program operator to receive state-funded reimbursement for that meal, unless non-congregate rules are in place. The bill would require summer meal program operators receiving state-funded reimbursement to report to the department the number of meals served to guardians by meal site no later than 30 days after the end of summer meal site operations	CalFresh	Support	5/23/2025: Active Bill - In Committee Process. May 23 hearing: Held in committee and under submission.
AB 363: Community Colleges: CalWORKs Recipients Education Program	3/20/2025	The bill would expand participation in the CalWORKs Recipients Education Program at California Community Colleges. Under this program, community college districts are required to provide educational and special services to CalWORKs recipients attending community colleges. The new provision would include students who have exceeded the 60-month time limit on CalWORKs but still have one or more dependents receiving aid under the CalWORKs program. The funding provided will be based on the number of CalWORKs participants who are enrolled in the college and the scope and number of programs that are offered to CalWORKs recipients to assist them in obtaining employment. Additionally, the proposed amendment changes the work study payments to the community colleges to 75% and employers to pay at least 25% of the wages for the work study positions. However, the program may waive the 25% employer contribution provided the employer does not decrease the work study positions.	CalWORKs	Support	05/23/2025: Active Bill - In Committee Process. In Committee: Held under submission.

AB 1161: Public Social Services: State of Emergency or Health Emergency	2/20/2025	This bill would provide continuous eligibility for CalWORKs, CalFresh, and MediCal recipients who are victims of a state of emergency or a health emergency. The continuous eligibility would maintain the recipient's current benefits for a least 90 calendar days starting from the proclamation/declaration and extending through at least the conclusion of the emergency proclamation/declaration. The bill also requires: The continuous eligibility to be automated in the programming of the eligibility systems. The immediate restoration of eligibility for any recipient whose program eligibility was discontinued, who has been impacted. A determination of good cause for failing to submit the information needed for SAR 7 or Redetermination.	CalWORKs, CalFresh, Medi-Cal and CAPI	Support	05/23/2025: Active Bill - In Committee Process. In Committee: Held under submission.
AB 1211: CalFresh Maintenance of Benefit Level	2/21/2025	This bill would require the State Department of Social Services to ensure that the level of CalFresh benefits remain at least at the level that was in effect on January 20, 2025, under the Thrifty Food Plan, which is a food plan designed by the United States Department of Agriculture to determine Supplemental Nutrition Assistance Program (SNAP) benefit amounts. The benefit maintenance requirement would be triggered if the federal government makes reductions to SNAP benefits that would result in the level of CalFresh benefits being lower than the threshold. In addition, the bill would require the department to conduct a feasibility study on increasing the eligibility and benefits of the CalFresh Program.	CalFresh	Support	05/23/2025: Active Bill - In Committee Process. In Committee: Held under submission.
SB 739: Disaster CalFresh: County Resources Status	2/21/2025	This bill would create new duties for counties to provide Disaster CalFresh related information to the State Department of Social Services on the ability of each county office in the impacted area to provide timely and adequate service to CalFresh applicants and recipients.	CalFresh	Support	08/18/2025: Active Bill - In Floor Process. Ordered to inactive file on request of Assembly Member Aguiar-Curry.
AB 1357: Guaranteed Income Payments: Consideration as Income or Resources	3/24/2025	This bill, to the extent not in conflict with federal law, would require guaranteed income payments be exempt from income or resource consideration for purposes of determining eligibility for benefits, or the amount of benefits, in means-tested programs, and vice versa. Means-tested programs include, but is not limited to, CalWORKs, CalFresh, General Assistance, Medi-Cal, Kinship Guardianship Assistance Payment Programs (Kin-GAP), Adoption Assistance Program (AAP) and Cash Program for Immigrants (CAPI). he bill would benefit the specified customers as the provisions would allow for less income to be counted against them when determining eligibility and grant amounts for the above programs. As a result, the specified customers who would otherwise be ineligible, receive a lower benefit amount, or less beneficial program, would become and/or remain eligible to the above programs and associated supportive programs, or would not have a reduction in their benefits. Training would be needed for eligibility staff as the bill would require staff to learn and implement the new exemption when processing case evaluations. Current policies/program material would need to be updated to implement changes for previously countable income. More customers would become and/or remain eligible to the above programs which could lead to increased caseloads for the county. The Statewide Automated Welfare System (SAWS) is not designed to evaluate the provisions of the bill. Therefore, automated system updates would be needed to meet these provisions.	CalWORKs, CalFresh, Medi-Cal, General Relief, Kin-GAP, AAP and CAPI	Support	08/29/2025: Active Bill - In Committee Process. In committee: Held under submission.
SB 560 CalWORKs: Public Social Services	2/20/2025	Current workload and operation impacts are unknown, as they would depend on how CDSS establishes the process/policy. The bill provisions will add workload activities to the workers to evaluate on whether the overpayment/over issuance is collectable or not; or if the customer has committed fraud. However, once it has been determined that the overpayment/over issuance is not to be collected, it will relieve workers of the time required to pursue overpayments/over issuance; or relieve of the time to charge the customer with civil/criminal penalties. This bill would introduce changes to existing county policies. Guidance would need to be provided to staff.	CalWORKs	Support	05/23/2025: Active Bill - In Committee Process. May 23 hearing: Held in committee and under submission.
AB 1402: Fresh Start Grants: Personal Income Tax Law: credits	4/23/2025	The bill would require eligibility staff to determine eligibility to the following refundable tax credits for each CalFresh recipient the California Earned Income Tax Credit, the Young Child Tax Credit, and the Foster Youth Tax Credit. If eligible to a refundable tax credit, the eligibility worker would then calculate the value of the credit and issue it in the form of a Fresh Start Grant instead of the recipient receiving the tax credit.	CalFresh	Support, if Amended	04/24/2025: Active Bill - In Committee Process. Re-referred to Committee on Human Services.
AB 1049: California Food Assistance Program: Sponsor Deeming Rules	2/20/2025	Federal deeming rules and exemptions would not apply to customers approved for California Food Assistance Program (CFAP) if AB 1049 is passed. By creating new duties for counties relating to CFAP eligibility, the bill would impose a state-mandated local program.	CalFresh	Support, if Amended	05/23/2025: Active Bill - In Committee Process. In Committee: Hearing postponed by committee.
AB 1012: Medi-Cal: Immigration Status	2/20/2025	This bill would repeal W&I Code Section 14007.8 making an individual who does not meet satisfactory immigration status ineligible for full scope Medi-Cal benefits and only eligible for care and services that are necessary for the treatment of an emergency medical condition and medical care directly related to that emergency, as defined by federal law. The bill would create the Serving Our Seniors Fund and would transfer funds previously used for Medi-Cal benefits for non-citizens without satisfactory immigration status to that fund. The State Department of Health Care Services would oversee the funds and utilize them to restore and maintain payments for Medicare Part B premiums for eligible individuals.	Medi-Cal	Oppose, unless Amended	02/21/2025: Active Bill - Pending referral. From printer. May be heard in committee March 23.

October 2025 CalWORKS Churn Report

	Total CW App Received	Total CW App Received(%)	Initial App	Initial App(%)	Application Received benefits previous 30 days	Application Received benefits previous 30 days(%)	Application Received benefits previous 60 days	Application Received benefits previous 60 days(%)	Application Received benefits previous 90 days	Application Received benefits previous 90 days(%)	Application Received benefits previous 120 days	Application Received benefits previous 120 days(%)	Application Received benefits previous over 120 days	Application Received benefits previous over 120 days(%)
Centre City FRC	2	100.00%	2	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
NorthEast FRC	143	100.00%	114	79.65%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Southwestern FRC	224	100.00%	137	61.43%	2	0.89%	3	1.35%	1	0.45%	4	1.79%	74	33.18%
CHS	0	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
El Cajon FRC	312	100.00%	236	75.64%	2	0.64%	2	0.32%	1	0.32%	0	0.00%	22	7.08%
Lemon Grove FRC	203	100.00%	100	49.26%	2	0.99%	2	0.99%	2	0.99%	2	0.99%	49	24.14%
North Central FRC	204	100.00%	187	92.02%	0	0.00%	2	0.98%	2	0.98%	1	0.49%	36	17.65%
North Coastal FRC	236	100.00%	186	79.06%	1	0.42%	0	0.00%	2	0.85%	1	0.42%	43	18.22%
North Island FRC	222	100.00%	220	99.09%	0	0.00%	3	1.35%	0	0.00%	0	0.00%	39	17.57%
National City FRC	246	100.00%	186	75.61%	1	0.40%	2	0.81%	0	0.00%	0	0.00%	38	15.45%
Chula Vista FRC	327	100.00%	200	61.19%	3	0.92%	1	0.31%	0	0.00%	1	0.31%	46	14.38%
HCS	2	100.00%	2	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Other	0	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
SD County	2,261	100.00%	1,691	74.83%	12	0.53%	12	0.53%	11	0.50%	10	0.45%	465	21.13%

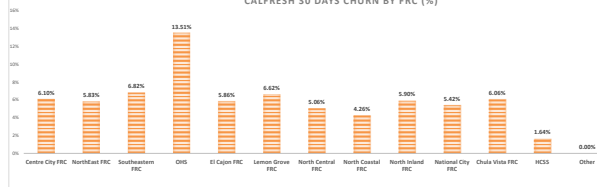
CALWORKS 30 DAYS CHURN BY FRC (%)



October 2025 CalFresh Churn Report

	Total CF App Received	Total CF App Received(%)	Initial App	Initial App(%)	Application Received benefits previous 30 days	Application Received benefits previous 30 days(%)	Application Received benefits previous 60 days	Application Received benefits previous 60 days(%)	Application Received benefits previous 90 days	Application Received benefits previous 90 days(%)	Application Received benefits previous 120 days	Application Received benefits previous 120 days(%)	Application Received benefits previous over 120 days	Application Received benefits previous over 120 days(%)
Centre City FRC	1,686	100.00%	886	52.47%	37	2.19%	45	2.67%	48	2.84%	44	2.61%	466	27.64%
NorthEast FRC	1,120	100.00%	675	60.27%	46	4.11%	75	6.69%	35	3.13%	35	3.13%	289	25.80%
Southwestern FRC	1,423	100.00%	746	52.43%	87	6.12%	50	3.51%	50	3.51%	49	3.44%	422	29.66%
CHS	37	100.00%	15	40.54%	0	0.00%	3	8.11%	1	2.70%	0	0.00%	13	35.14%
El Cajon FRC	1,686	100.00%	886	52.47%	89	5.30%	85	5.04%	83	4.92%	82	4.86%	172	10.20%
Lemon Grove FRC	1,686	100.00%	886	52.47%	75	4.45%	49	2.85%	31	1.84%	27	1.55%	341	20.23%
North Central FRC	1,120	100.00%	1,102	98.39%	109	9.73%	49	4.37%	42	3.75%	32	2.86%	463	41.33%
North Coastal FRC	1,619	100.00%	950	58.71%	89	5.49%	47	2.89%	44	2.72%	39	2.41%	518	32.00%
North Island FRC	1,926	100.00%	1,087	56.47%	114	5.92%	79	4.09%	70	3.64%	47	2.44%	289	15.00%
National City FRC	1,611	100.00%	488	30.29%	51	3.17%	32	1.99%	32	1.99%	27	1.68%	300	18.63%
Chula Vista FRC	2,327	100.00%	1,251	53.76%	141	6.06%	84	3.61%	79	3.39%	65	2.79%	737	31.67%
HCS	369	100.00%	200	54.20%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	40	10.81%
Other	2	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
SD County	16,274	100.00%	9,151	56.23%	524	3.22%	596	3.67%	466	2.86%	396	2.43%	4,741	29.13%

CALFRESH 30 DAYS CHURN BY FRC (%)

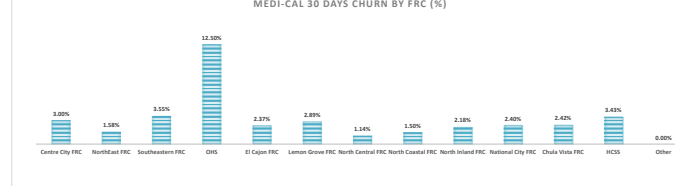


Month	Total CF App Received	CalFresh Received benefits previous 30 days
Oct-25	2,226	2,513

October 2025 Medi-Cal Churn Report

	Total MC App Received	Total MC App Received(%)	Initial App	Initial App(%)	Application Received benefits previous 30 days	Application Received benefits previous 30 days(%)	Application Received benefits previous 60 days	Application Received benefits previous 60 days(%)	Application Received benefits previous 90 days	Application Received benefits previous 90 days(%)	Application Received benefits previous 120 days	Application Received benefits previous 120 days(%)	Application Received benefits previous over 120 days	Application Received benefits previous over 120 days(%)
Centre City FRC	850	100.00%	650	76.47%	27	3.18%	25	2.94%	14	1.65%	19	2.24%	119	14.00%
NorthEast FRC	943	100.00%	684	72.64%	15	1.59%	13	1.37%	13	1.37%	17	1.79%	205	21.69%
Southwestern FRC	968	100.00%	650	67.14%	26	2.69%	22	2.27%	26	2.69%	18	1.86%	247	25.52%
CHS	16	100.00%	10	62.50%	0	0.00%	0	0.00%	0	0.00%	1	6.25%	0	0.00%
El Cajon FRC	1,436	100.00%	977	68.09%	24	1.67%	22	1.53%	13	0.91%	18	1.25%	371	25.85%
Lemon Grove FRC	2,020	100.00%	1,089	53.91%	23	1.14%	27	1.33%	17	0.84%	19	0.94%	387	19.16%
North Central FRC	2,080	100.00%	1,477	71.01%	51	2.45%	26	1.25%	20	0.96%	36	1.73%	485	23.32%
North Coastal FRC	2,389	100.00%	1,646	68.95%	52	2.18%	49	2.05%	39	1.63%	27	1.13%	577	24.19%
National City FRC	944	100.00%	580	61.44%	26	2.75%	11	1.17%	0	0.00%	0	0.00%	205	21.72%
Chula Vista FRC	1,686	100.00%	1,103	65.42%	40	2.37%	30	1.78%	37	2.19%	47	2.80%	362	21.48%
HCS	1,019	100.00%	724	71.04%	35	3.43%	25	2.45%	0	0.00%	13	1.28%	183	17.96%
Other	47	100.00%	47	100.00%	0	0.00%	0	0.00%	0	0.00%	1	2.13%	1	2.13%
SD County	16,190	100.00%	10,868	67.16%	358	2.22%	282	1.74%	250	1.54%	212	1.30%	3,338	21.97%

MEDI-CAL 30 DAYS CHURN BY FRC (%)





ELIGIBILITY SERVICES BY THE NUMBERS...

November 2025 (Data Month: October 2025)

PARTICIPANTS

- **CalFresh:** 391,653 recipients, down 3.49% from last year.
 - 124,156 child recipients (0-18), down 6.64% from last year.
 - 99,927 senior recipients (60+), up 2.04% from last year.
- **CalWORKs:** 52,928 recipients, up 0.90% from last year.
 - 38,635 child recipients (0-18), up 0.99% from last year.
 - Welfare-to-Work: 13,354 participants, down 1.81% from last year.
- **CMS:** 4 CMS recipients, down 55.56% from last year.
- **General Relief:** 5,635 recipients, down 8.97% from last year.
- **Medi-Cal:** 864,575 recipients, down 6.61% from last year.
 - 291,594 child recipients (0-18), down 5.46% from last year.
 - 20,234 Medi-Cal Expansion Over 50 Years.

Program	Cases	Recipients	% Change in Recipients		Unduplicated Number of Recipients (October 2024 – October 2025)
			Previous Month	Previous Year	
CalFresh	236,070	391,653	-0.90%	-3.49%	544,022
CalWORKs	18,578	52,928	-0.90%	0.90%	72,710
CMS	4	4	0.00%	-55.56%	36
General Relief	5,617	5,635	0.68%	-8.97%	16,901
Medi-Cal	507,925	864,575	-0.39%	-6.61%	1,075,074
Total	768,194	1,314,795	-0.56%	-5.43%	1,184,346**

*Recipients include 340,099 under ACA Medicaid Coverage Expansion (MCE).

The number of **unduplicated recipients for **all** programs.

PROCESSING

Applications Registered		
Program	October 2025	FYTD
CalFresh	17,135	69,276
CalWORKs	2,622	10,924
CMS	29	109
General Relief	4,359	18,064
Medi-Cal	16,694	63,764
Total	40,839	162,137

Renewals Generated		
Program	October 2025	FYTD
CalFresh	12,206	53,862
CalWORKs	1,703	6,671
CMS	0	11
General Relief	161	656
Medi-Cal	45,584	172,605
Total	59,654	233,805

Periodic Reports Generated		
Program	October 2025	FYTD
CalFresh	13,420	58,190
CalWORKs	1,337	5,783
General Relief	0	0
Medi-Cal	11	75
Total	14,768	64,048

Documents Imaged	
October 2025	FYTD
483,328	1,932,876

Tasks Created	
October 2025	FYTD
374,672	1,423,030

ACCESS CUSTOMER SERVICE CENTER

Customer Service				
Month	October 2024	October 2025	Change	FYTD
Total Calls	228,244	187,064	-41,180	732,972
Abandoned	3,426	1,754	-1,672	8,037
Average Wait Time	0:43	0:29	-0:14	0:33

Community Based Organization (CBO)				
Month	October 2024	October 2025	Change	FYTD
Total Calls	7,337	8,165	828	30,383
Abandoned	66	62	-4	258
Average Wait Time	0:58	0:37	-0:21	0:38

Emails Received	
October 2025	FYTD
2,467	9,898

FAMILY RESOURCE CENTER VISITS

Month	October 2024	October 2025	Change	FYTD
Total Tickets Issued	53,126	54,368	2%	207,237
Average Wait Time (min.)	(*)	(*)	N/A	

* Due to COVID-19 Waivers, Avg time is not available for October 2025

Processing Timeliness Applications, Periodic Reports, and Renewals

CalFresh

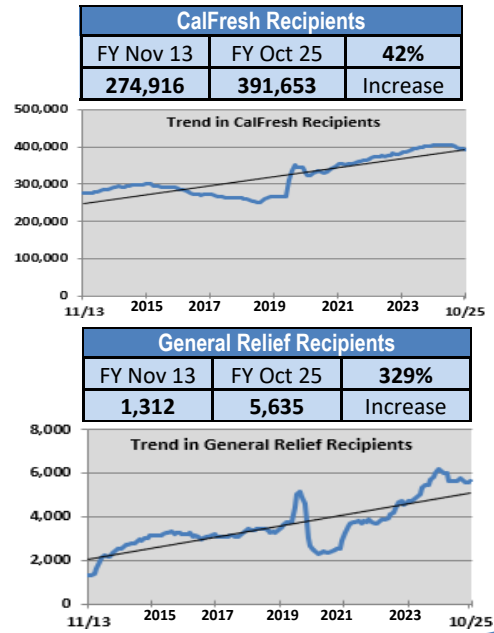
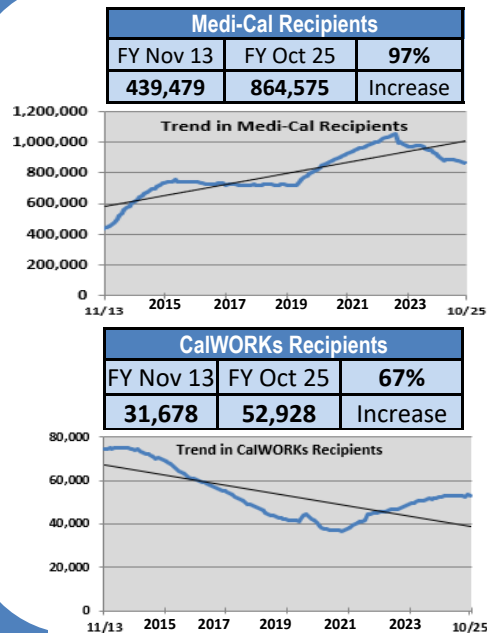
- Regular Applications: State required days to disposition = 30 Days
 - San Diego = 19 Days
- Expedited Applications: State required days to disposition = 3 Days
 - San Diego = 2 Days
- Semi-Annual Reporting Timeliness = 97%
- Annual Renewal Timeliness = 95%

CalWORKs

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 17 Days
- Immediate Need: State required days to disposition = 1 Day
 - San Diego = 1 Day
- Semi-Annual Reporting Timeliness = 96%
- Annual Renewal Timeliness = 95%

Medi-Cal

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 20 Days
- Annual Renewal Timeliness = 92%



Office of Military and Veterans Affairs (OMVA) Data Tracker

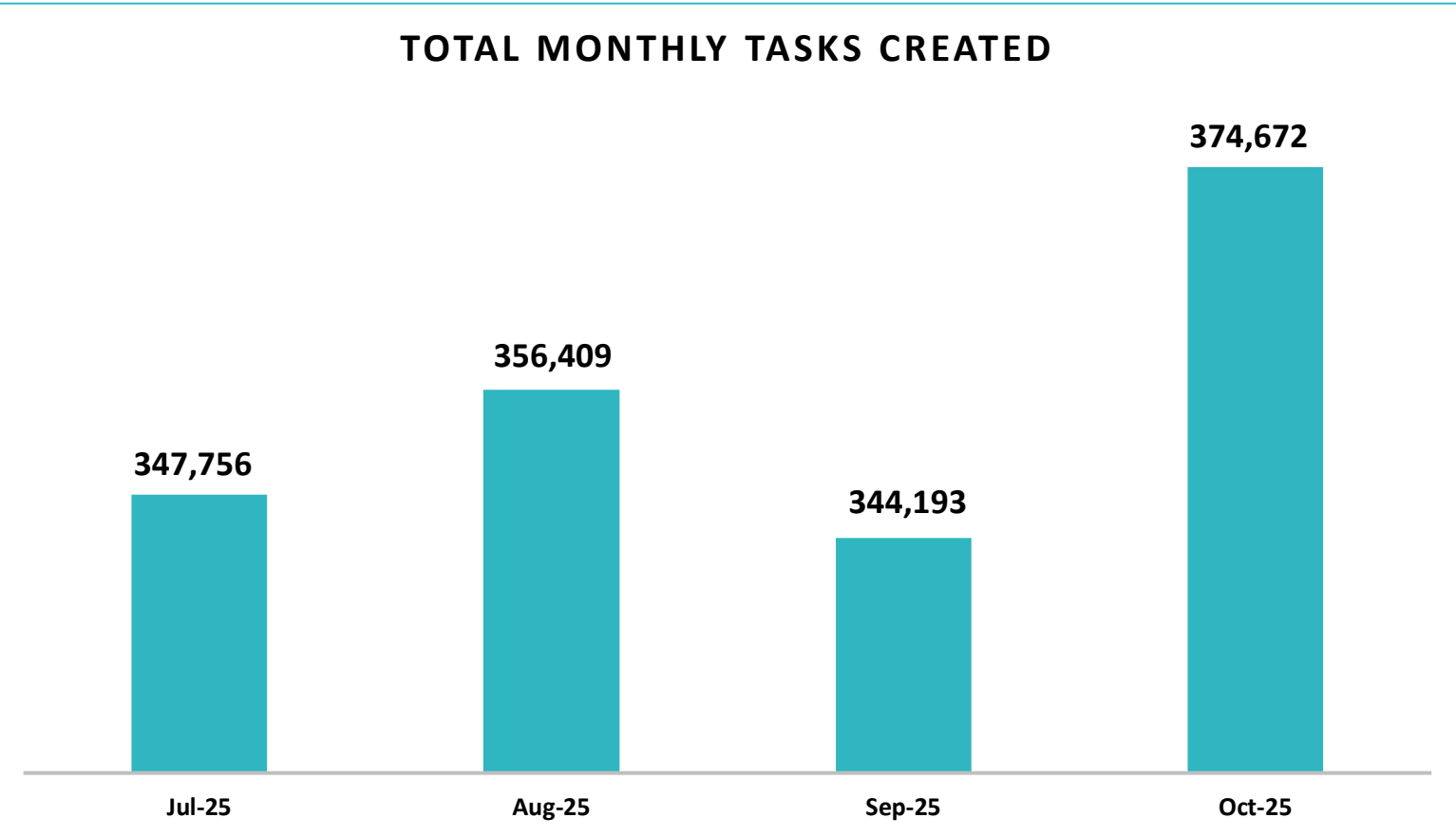
OMVA Service Delivery	October 2025	FYTD
Calls Received	2,958	14,974
Calls Received– Average Wait Times	0:54	1:16
In-Person Customer Visits	1,608	9,498
Driver's License Applications	1	11
License Plate Applications	229	1,099
College Fee Waiver Applications	154	3,780
VA Claim Appointments Made	588	2,242
VA Claim Appointments Wait Time (Business Days)	10	13
Community Events	2	7
Contacts Made at Community Events	141	353

Monthly Self-Sufficiency Services Performance Dashboard (FY 25/26)

San Diego County

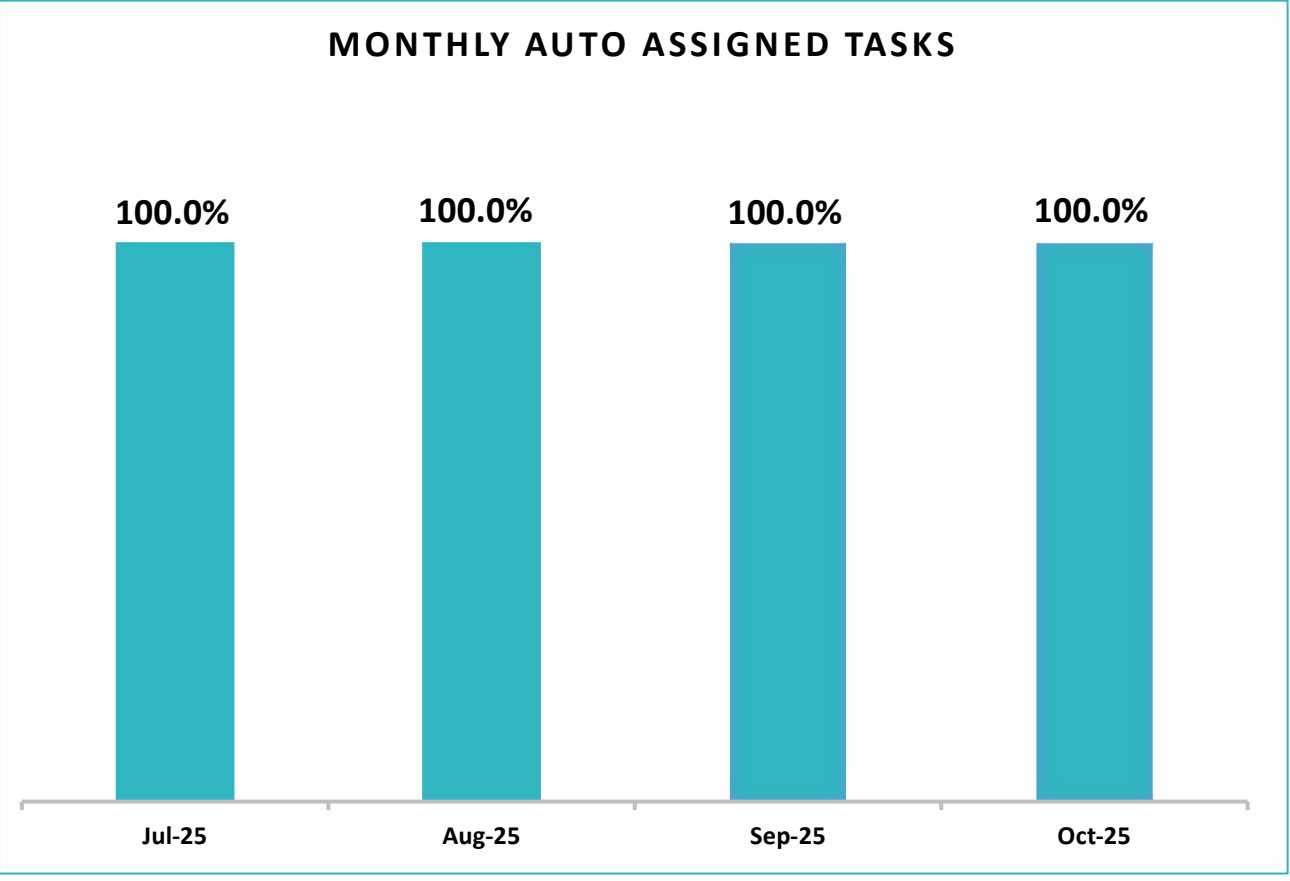
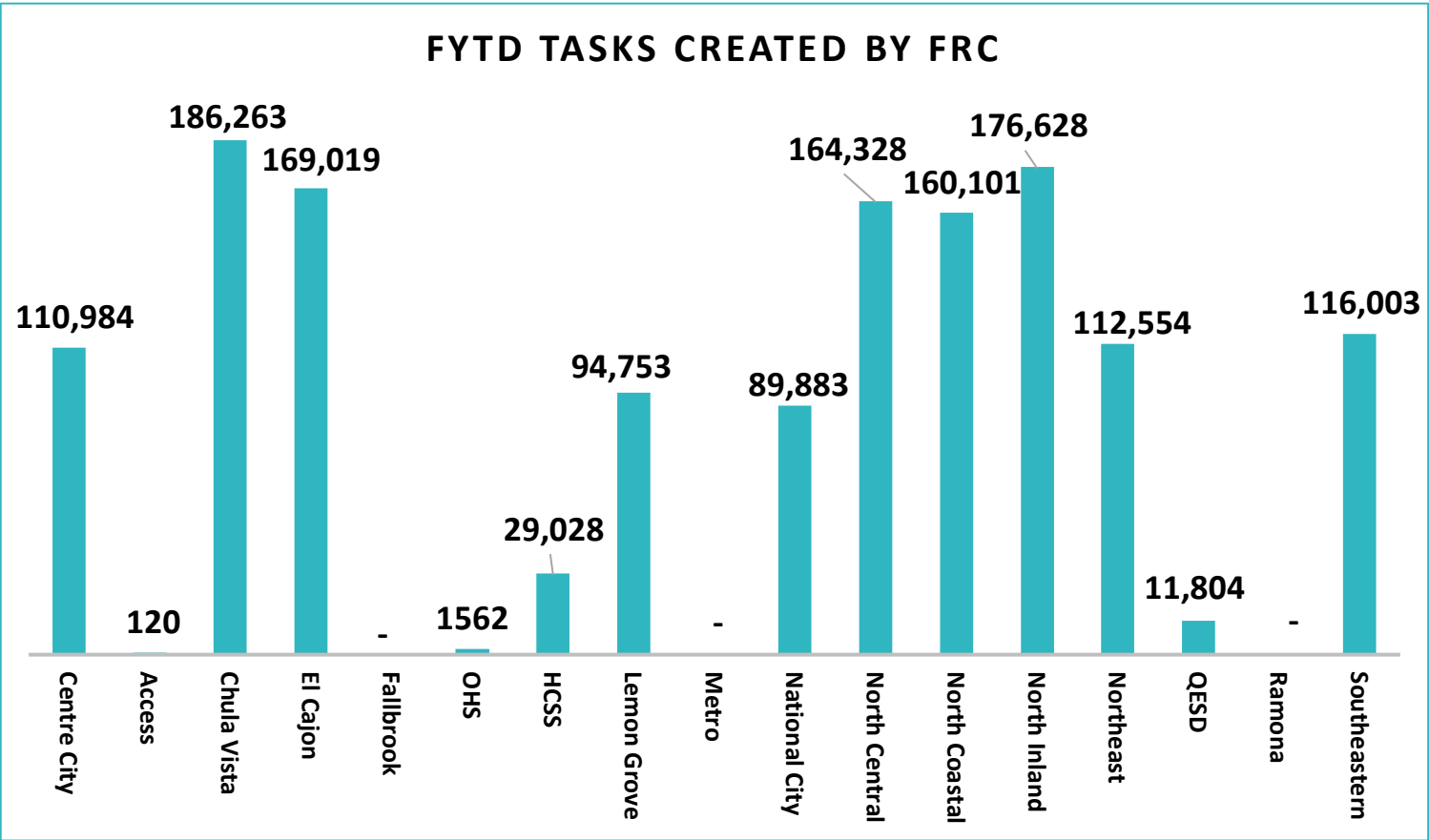
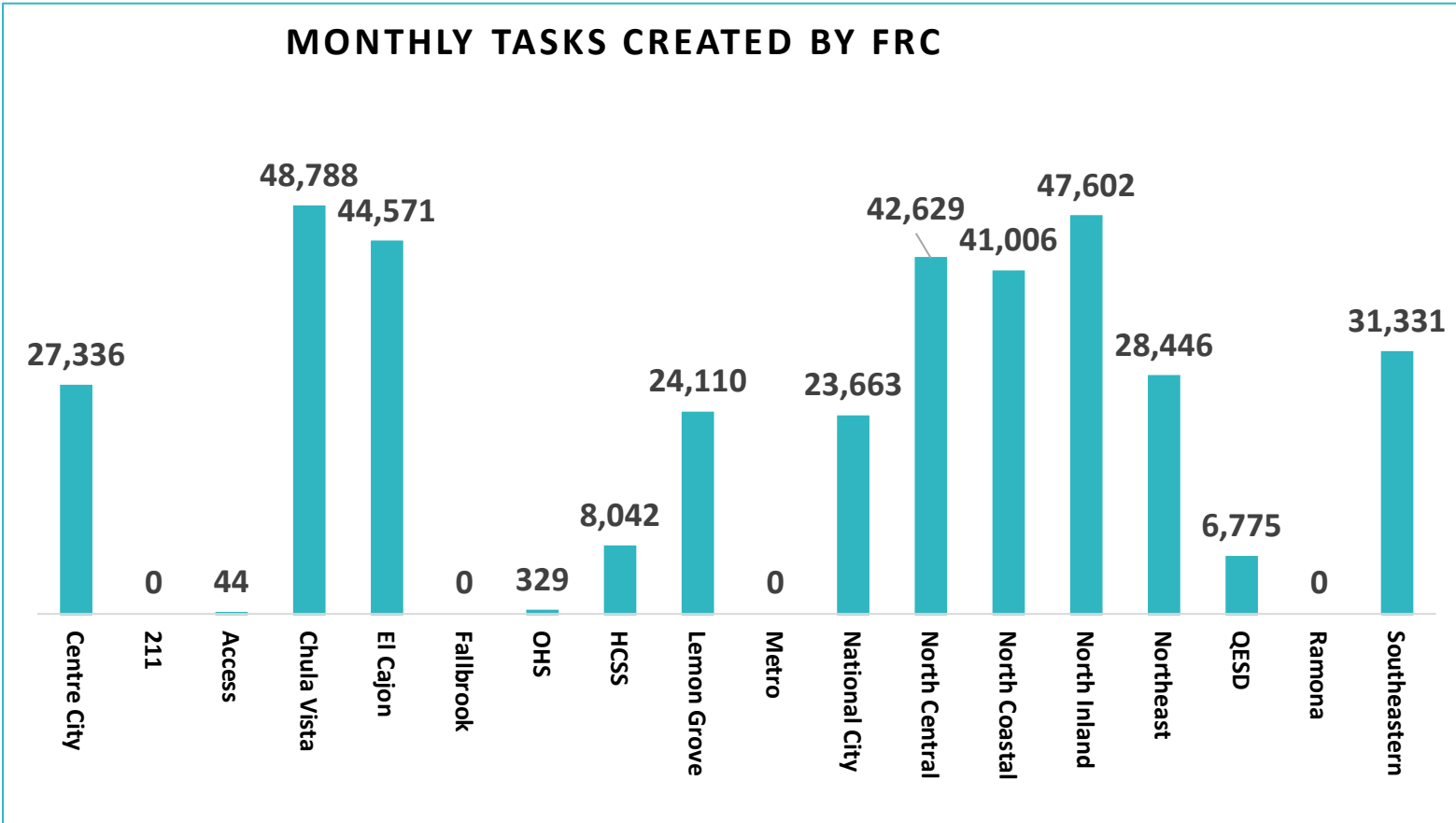
Data Month : October 2025

CalSAWS Tasks Created



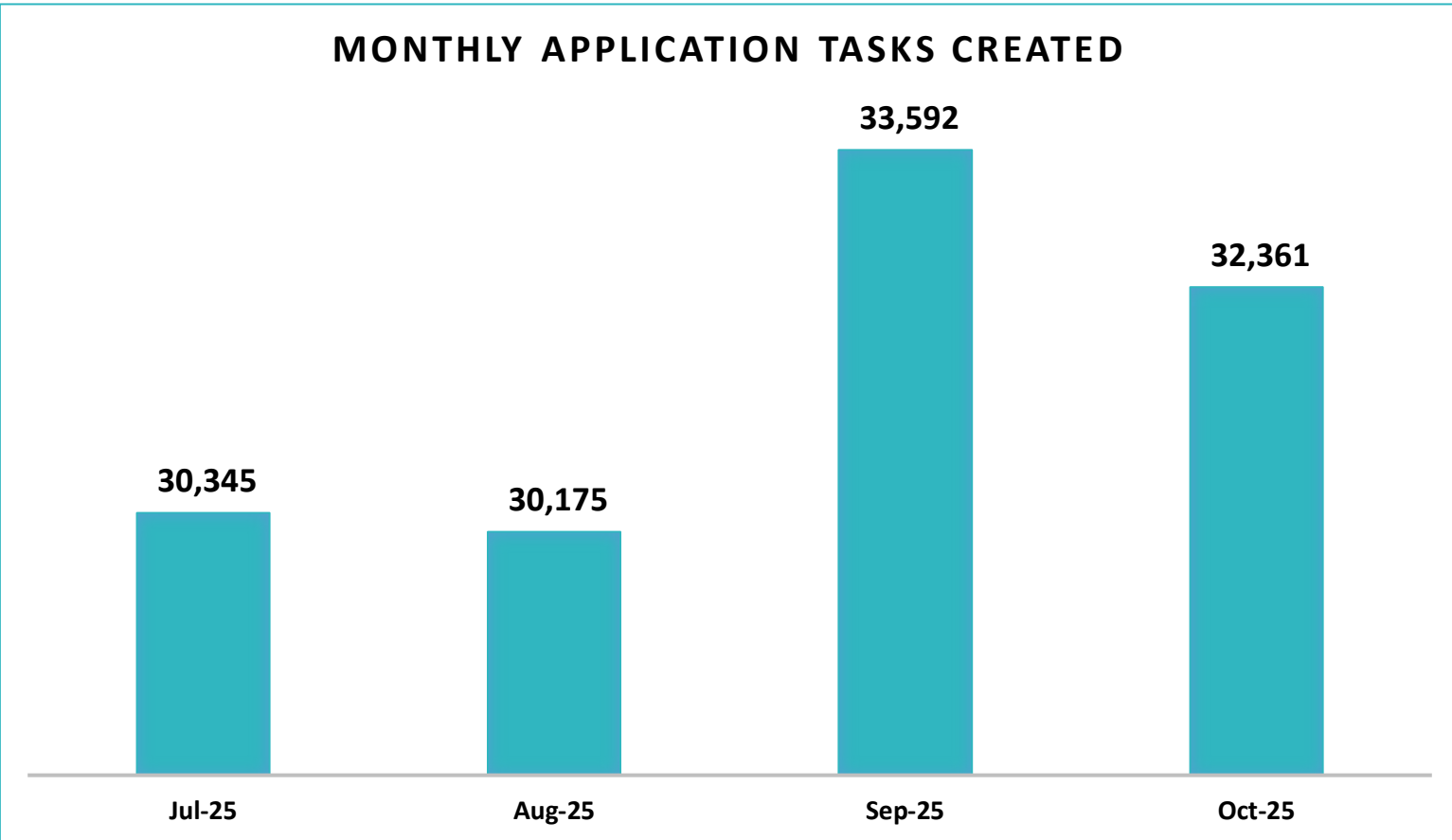
FYTD

1,423,030



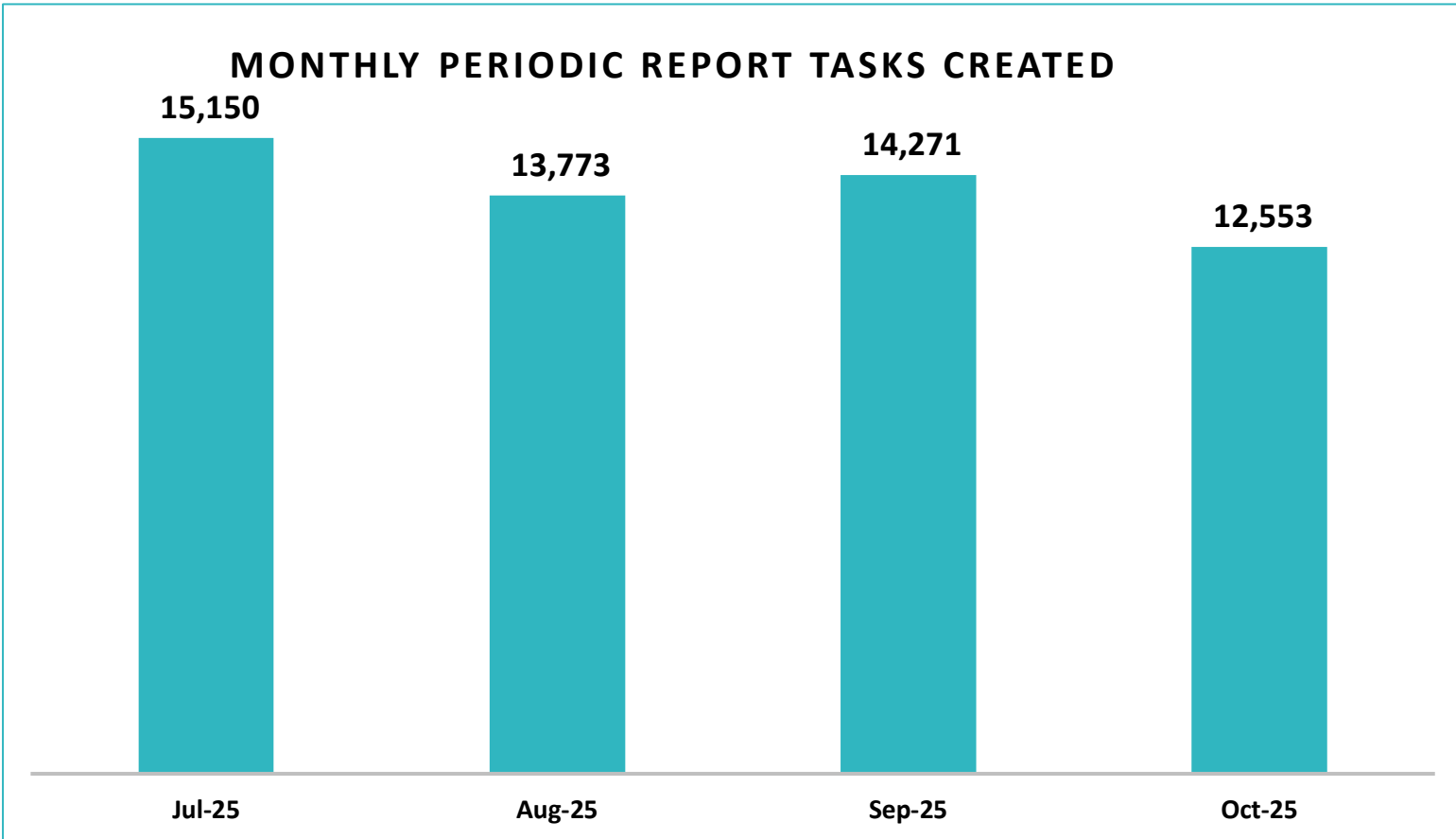
FYTD

100%



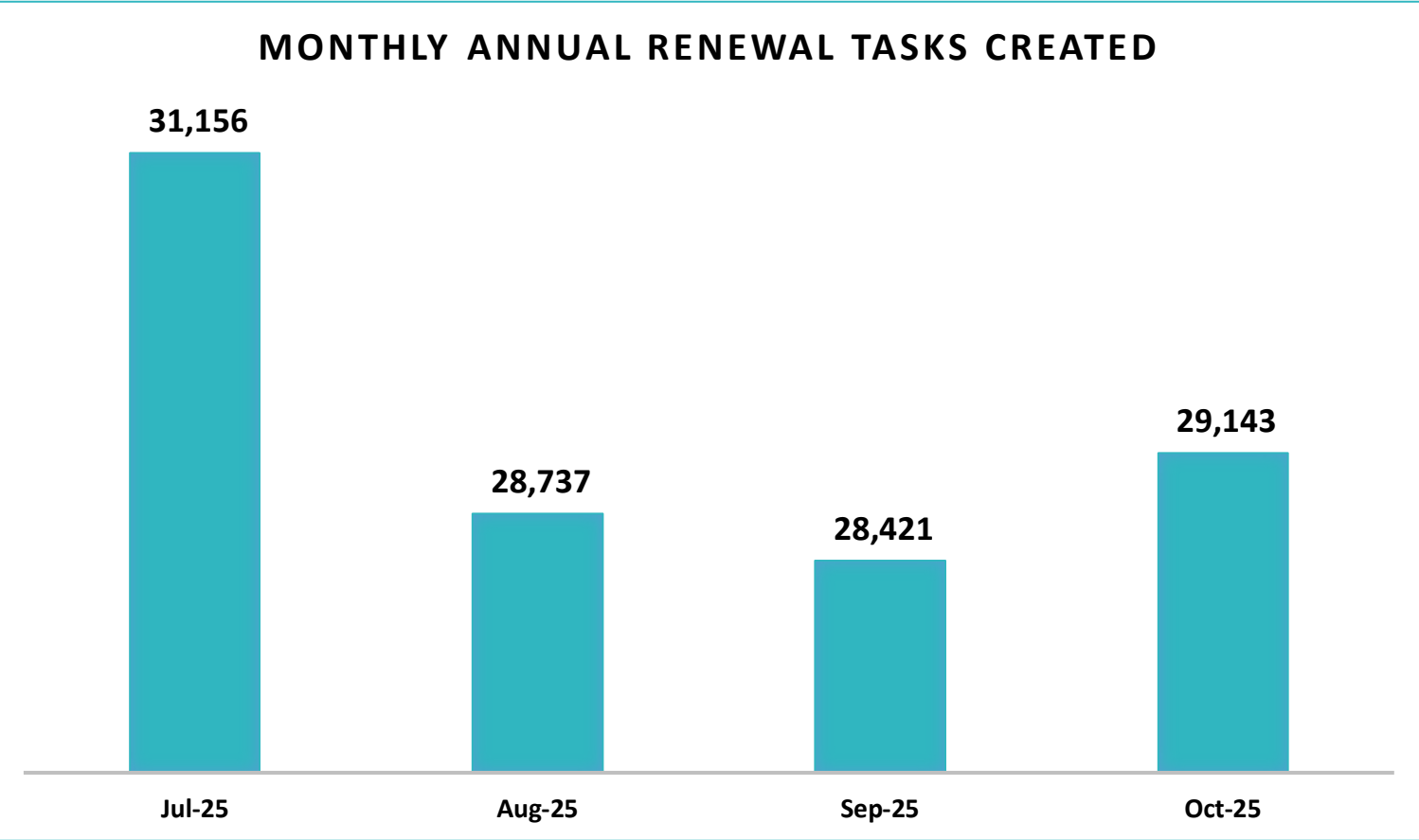
FYTD

126,473



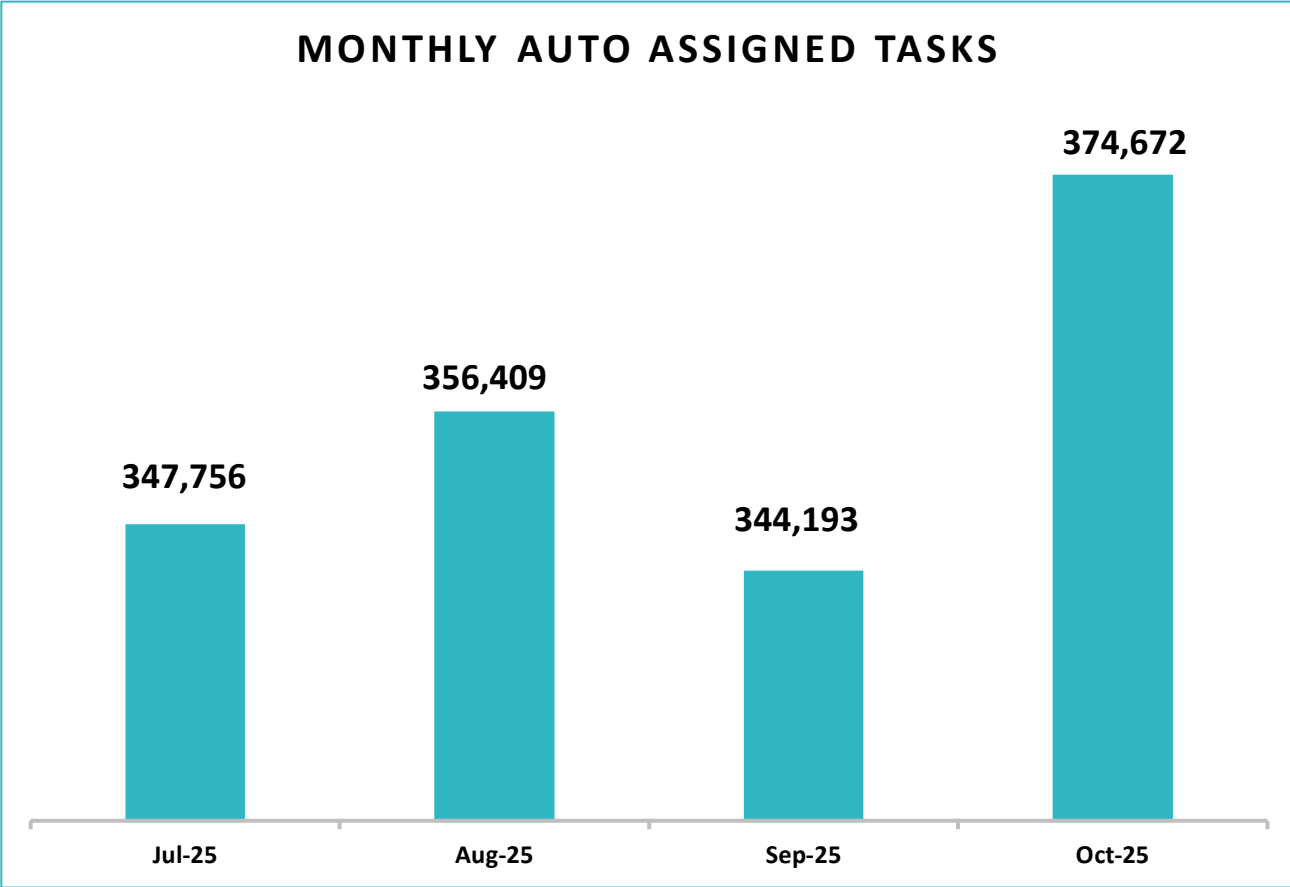
FYTD

55,747



FYTD

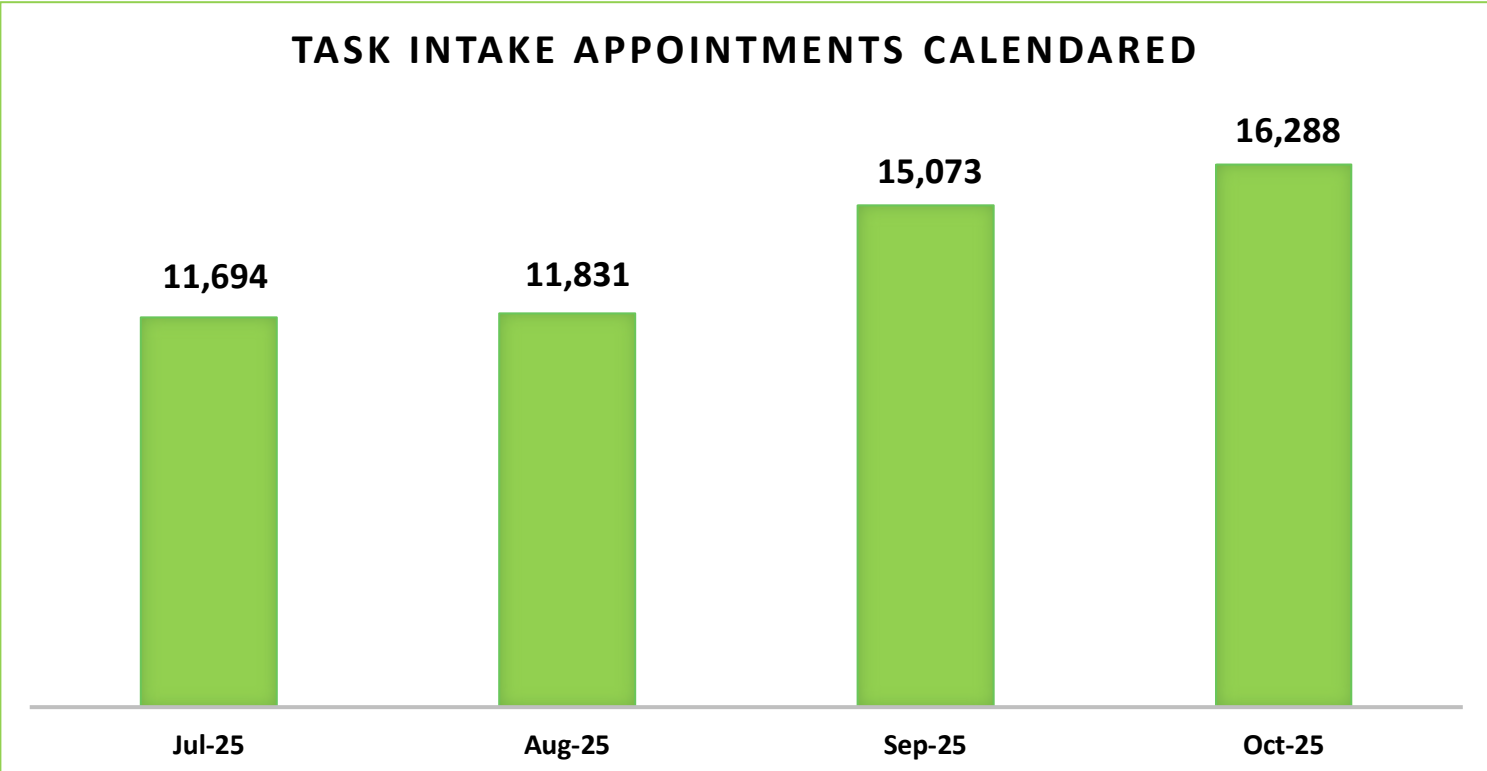
117,457



FYTD

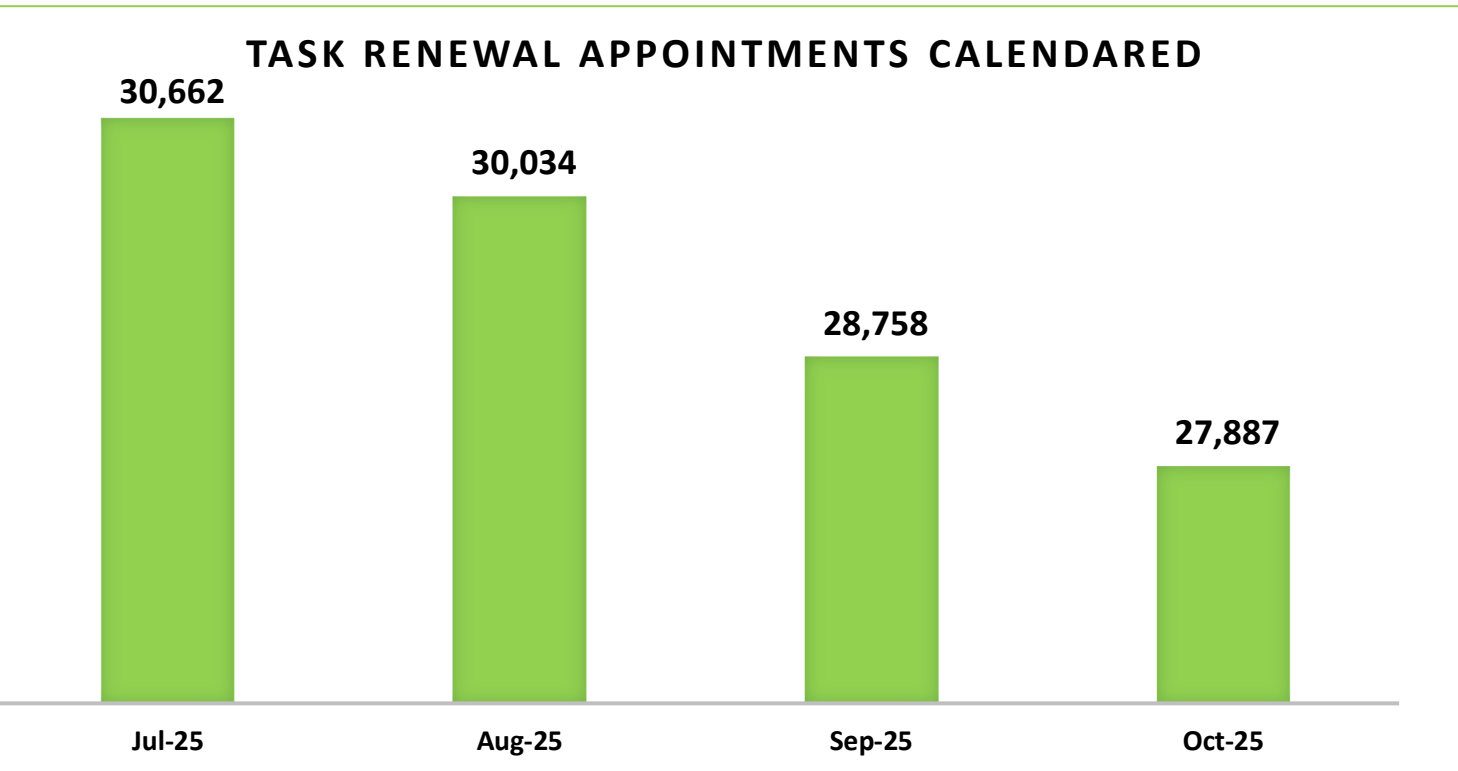
1,423,030

MONTHLY CALSAWS CALENDARED APPOINTMENTS



FYTD

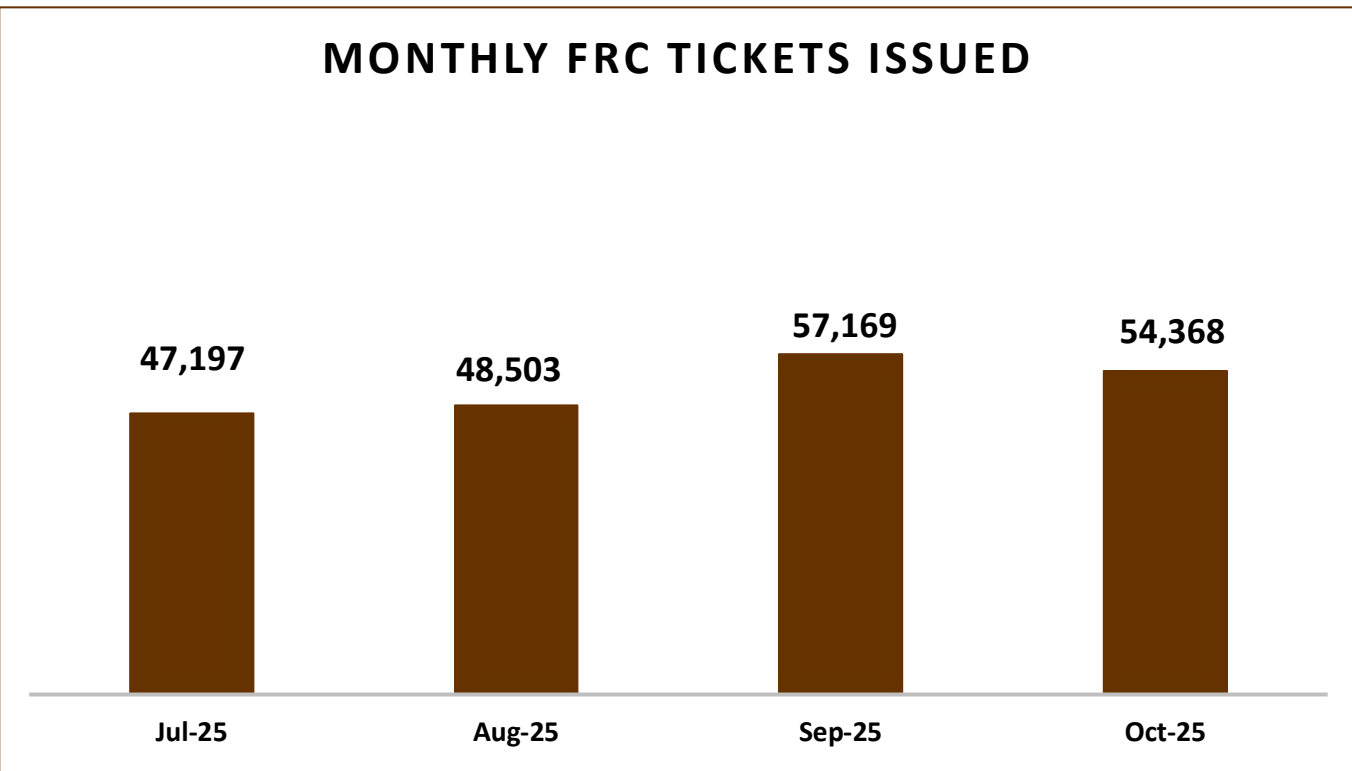
54,886



FYTD

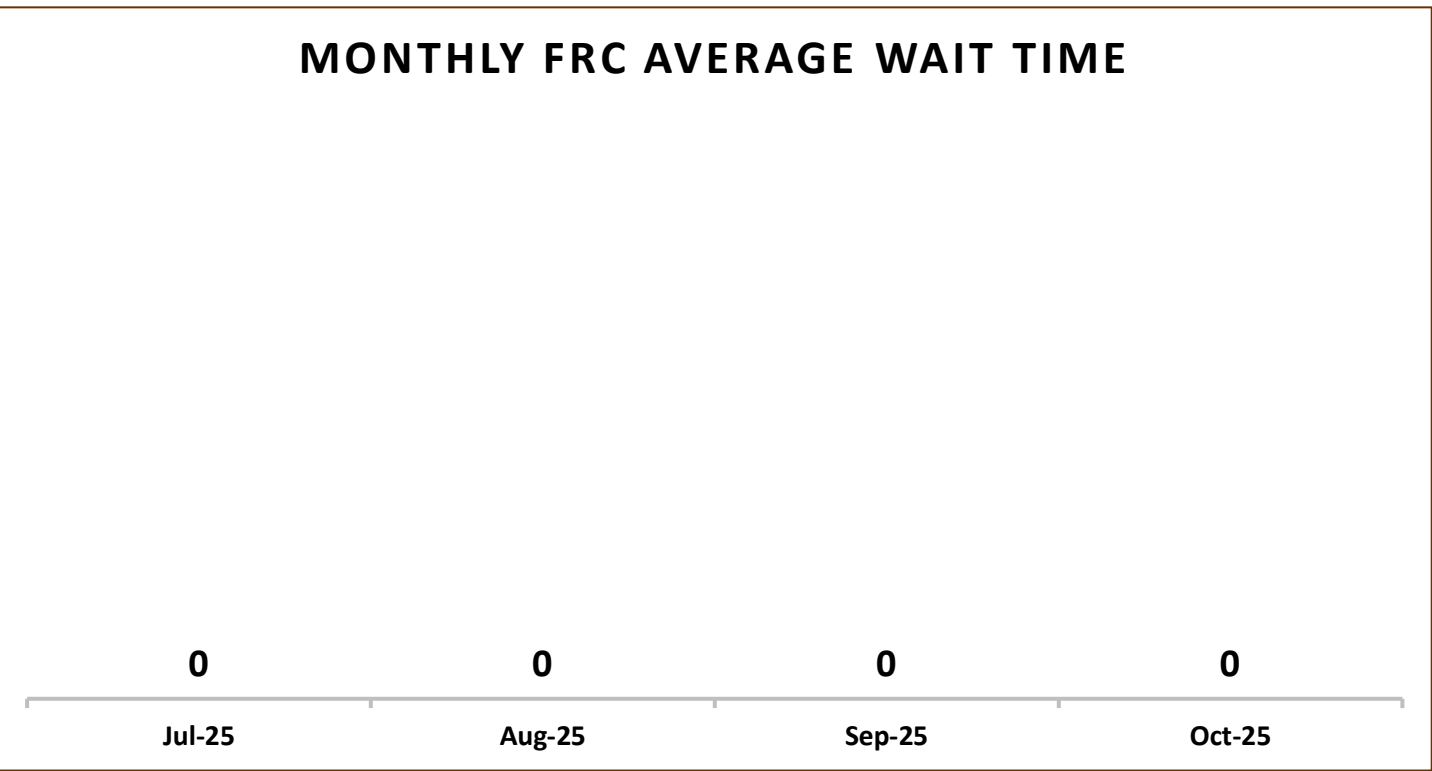
117,341

LOBBY MANAGEMENT



FYTD

207,237



*Average time is not available

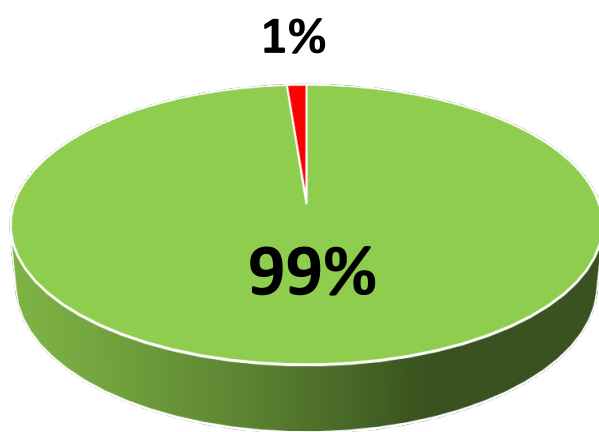
FYTD

0.00

CASE PROCESSING PERFORMANCE (CALSAWS)

MONTHLY APPLICATION TIMELINESS

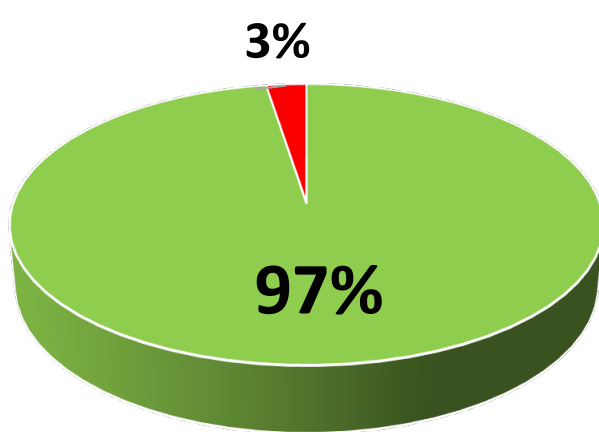
CALWORKs APPLICATION TIMELINESS



% of Apps timely % of Apps Overdue

FYTD	99%
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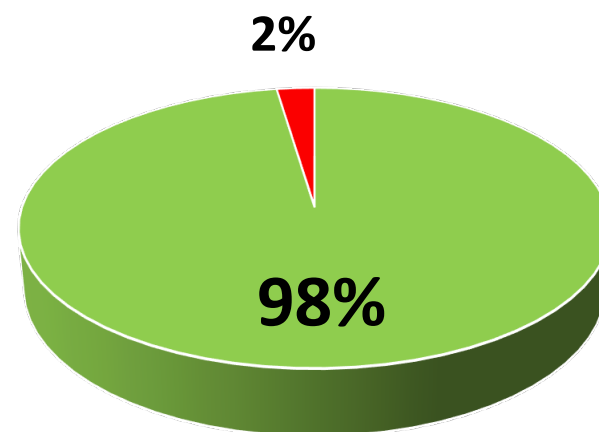
CALFRESH APPLICATION TIMELINESS



% of Apps timely % of Apps Overdue

FYTD	97%
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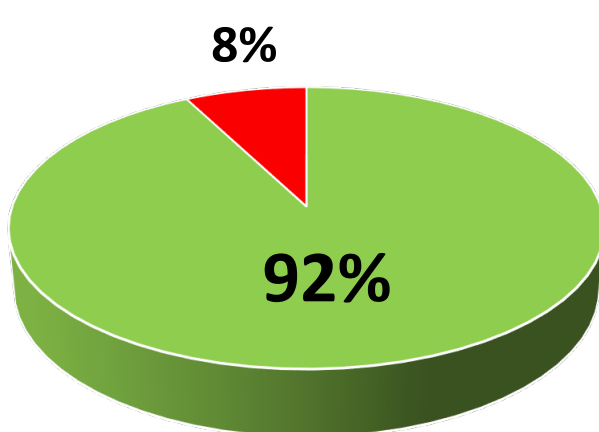
MEDI-CAL APPLICATION TIMELINESS



% of Apps timely % of Apps Overdue

FYTD	98%
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GENERAL RELIEF APPLICATION TIMELINESS

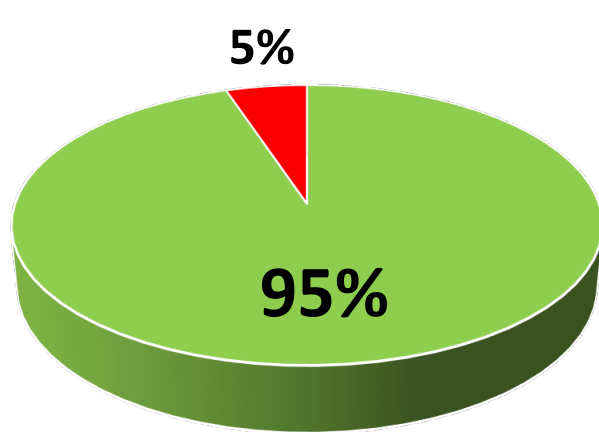


% of Apps timely % of Apps Overdue

FYTD	95%
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MONTHLY RENEWAL TIMELINESS

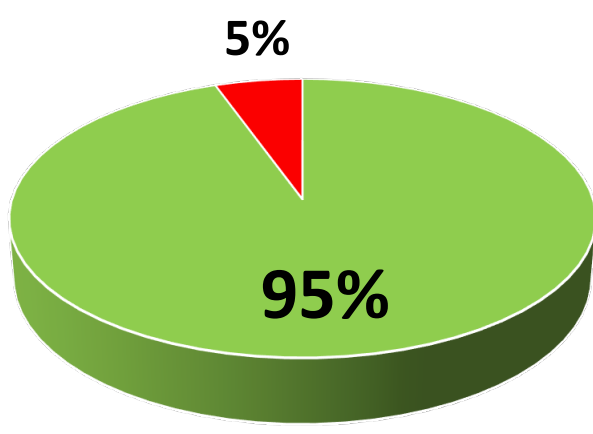
CALWORKs RENEWAL TIMELINESS



Timeliness Overdue %

FYTD	93%
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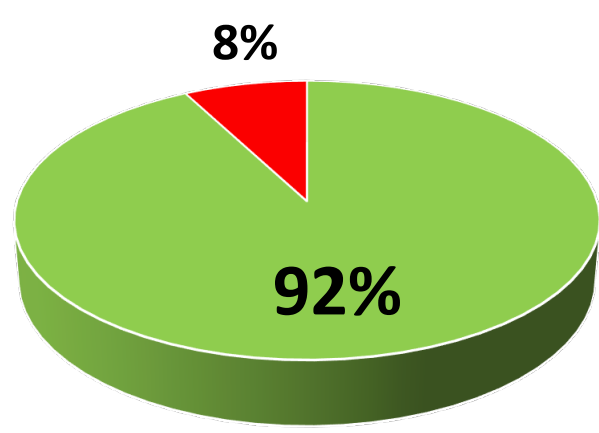
CALFRESH RENEWAL TIMELINESS



Timeliness Overdue %

FYTD	93%
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MEDI-CAL RENEWAL TIMELINESS

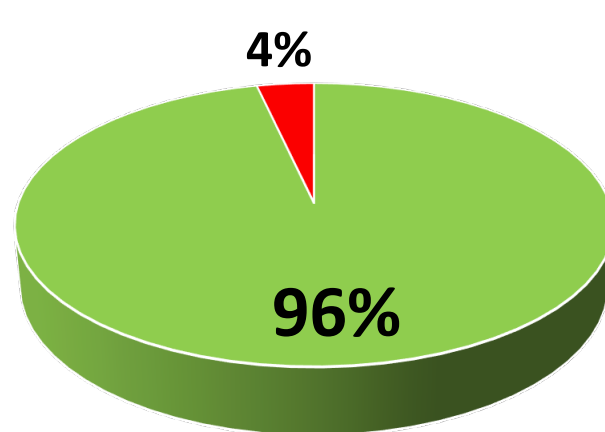


Timeliness Overdue %

FYTD	98%
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MONTHLY PERIODIC REPORT TIMELINESS

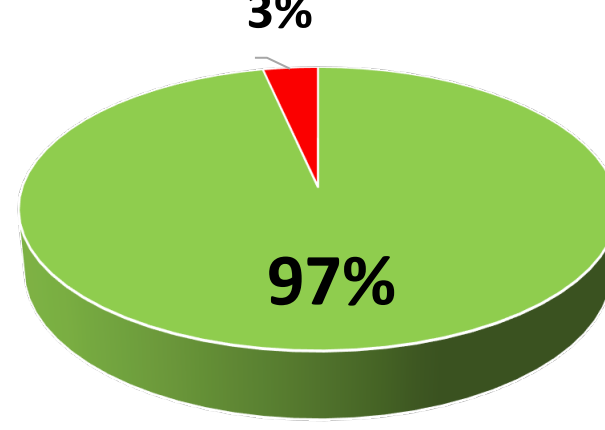
CalWORKs PERIODIC REPORT TIMELINESS



% Timely % Untimely

FYTD	98%
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CALFRESH PERIODIC REPORT TIMELINESS

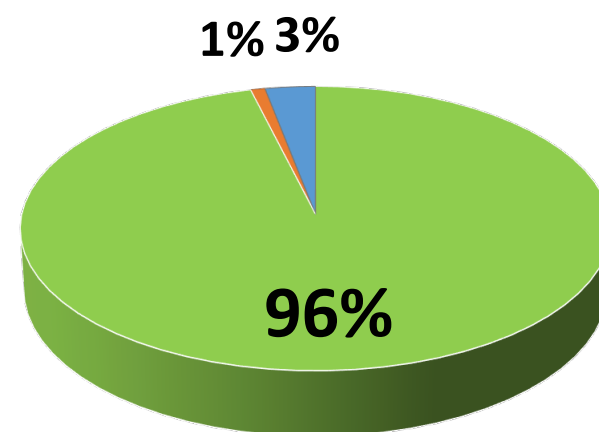


% Timely % Untimely

FYTD	96%
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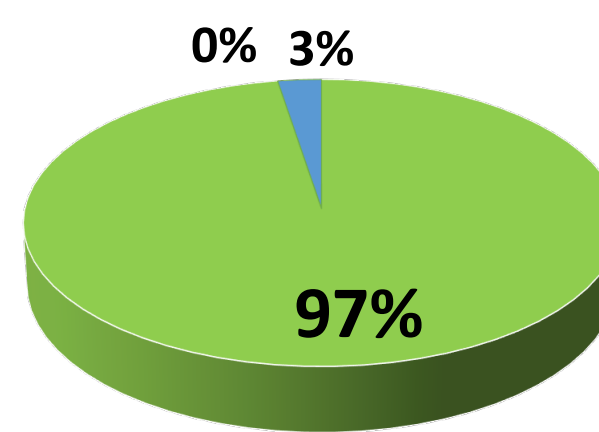
CUSTOMER SATISFACTION SURVEY

DID YOU RECEIVE COURTEOUS SERVICE?



Yes No No Response

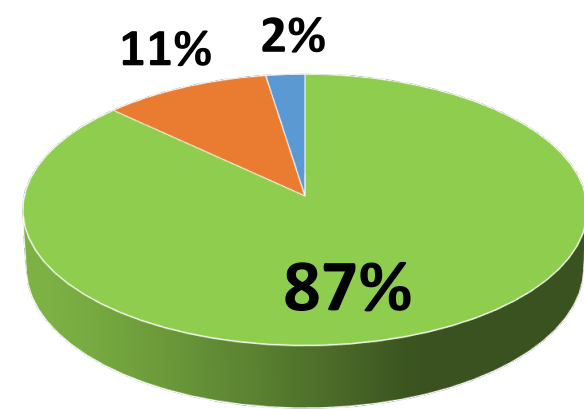
WERE YOU SATISFIED WITH THE INFORMATION YOU RECEIVED?



Yes No No Response

ACCESS CUSTOMER SURVEY

ACCESS CUSTOMER SURVEY RESPONSES

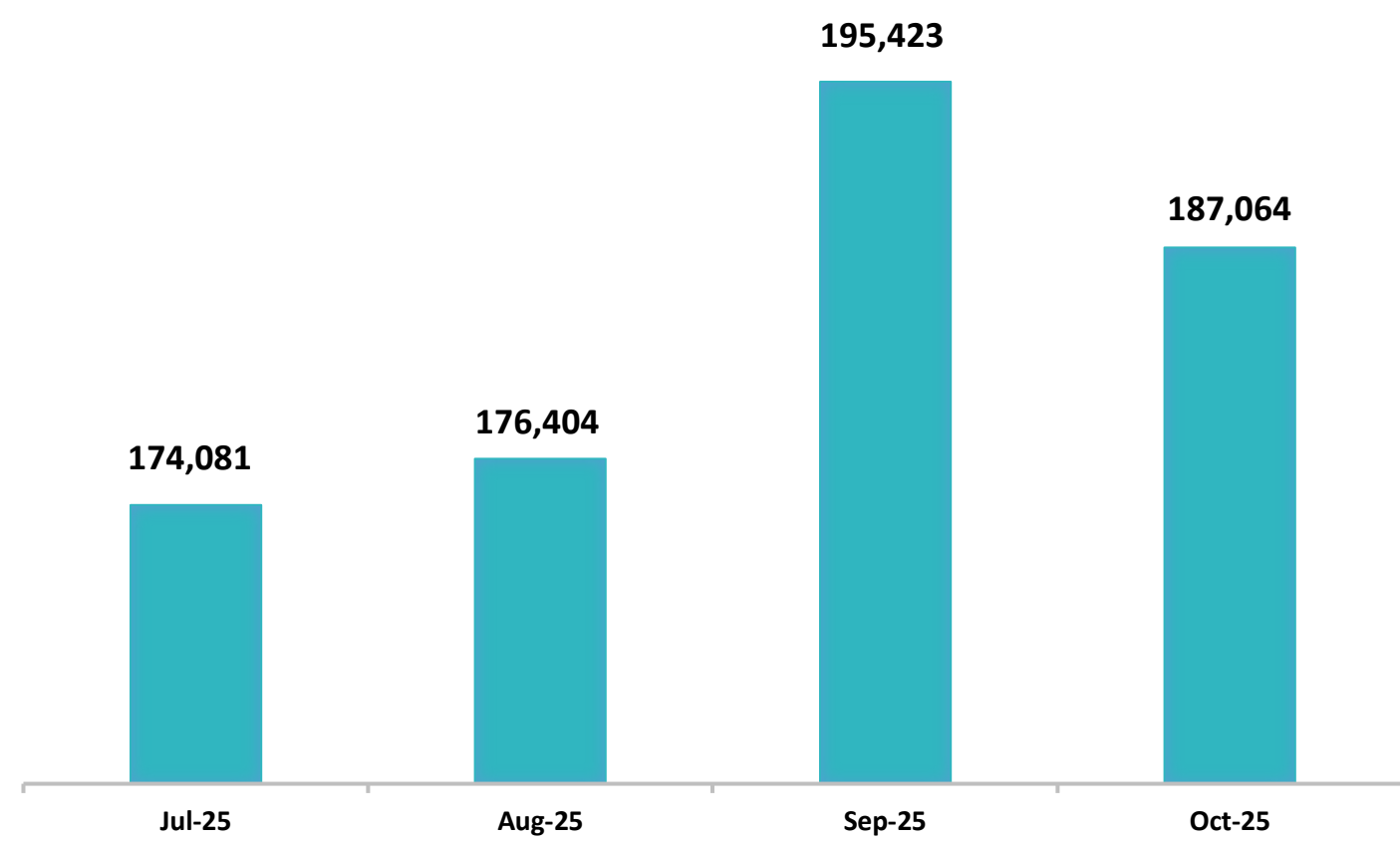


Positive Neutral Negative

ACCESS CALL CENTER

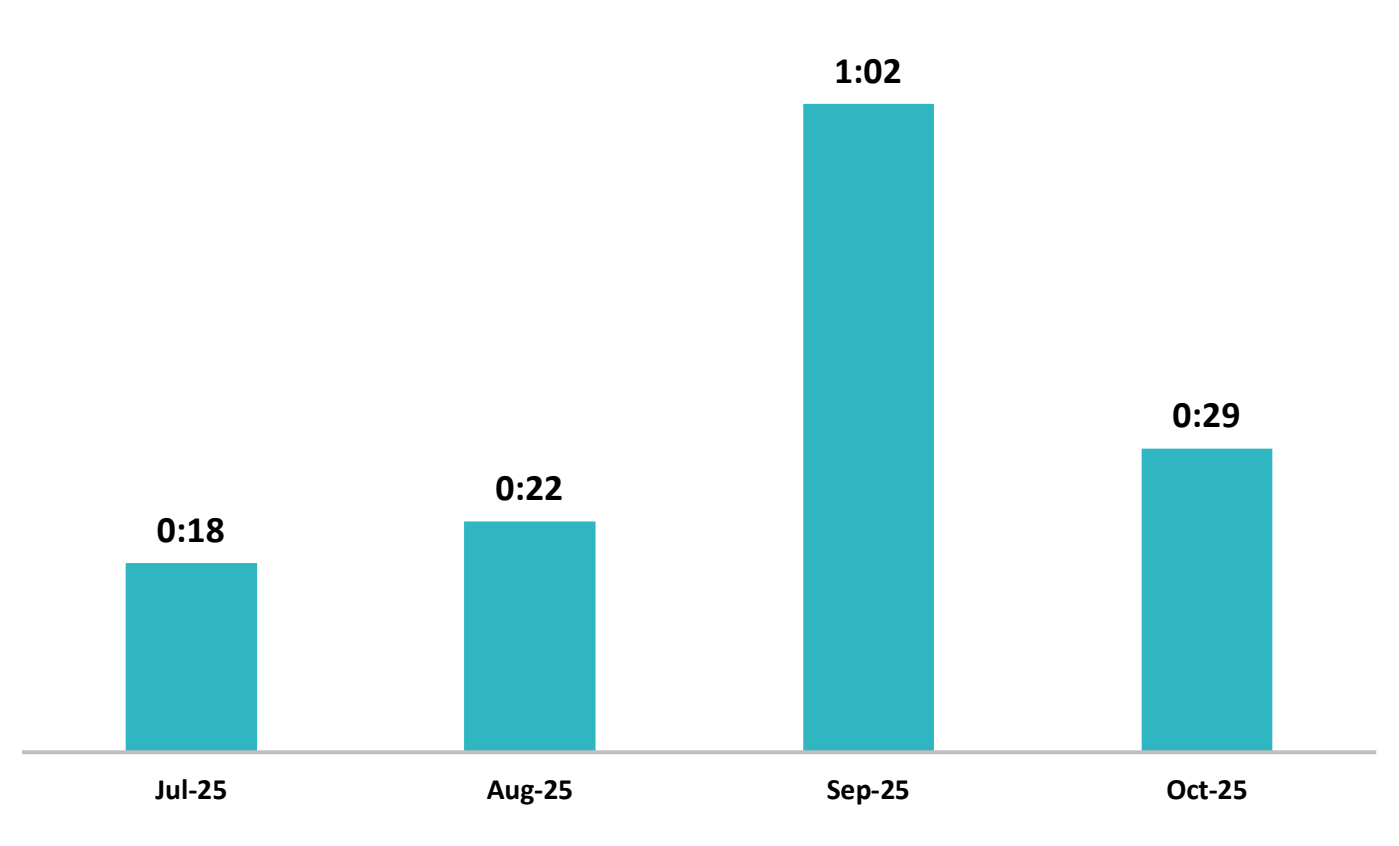
ACCESS CALL CENTER

MONTHLY TOTAL CALLS RECEIVED



FYTD	732,972
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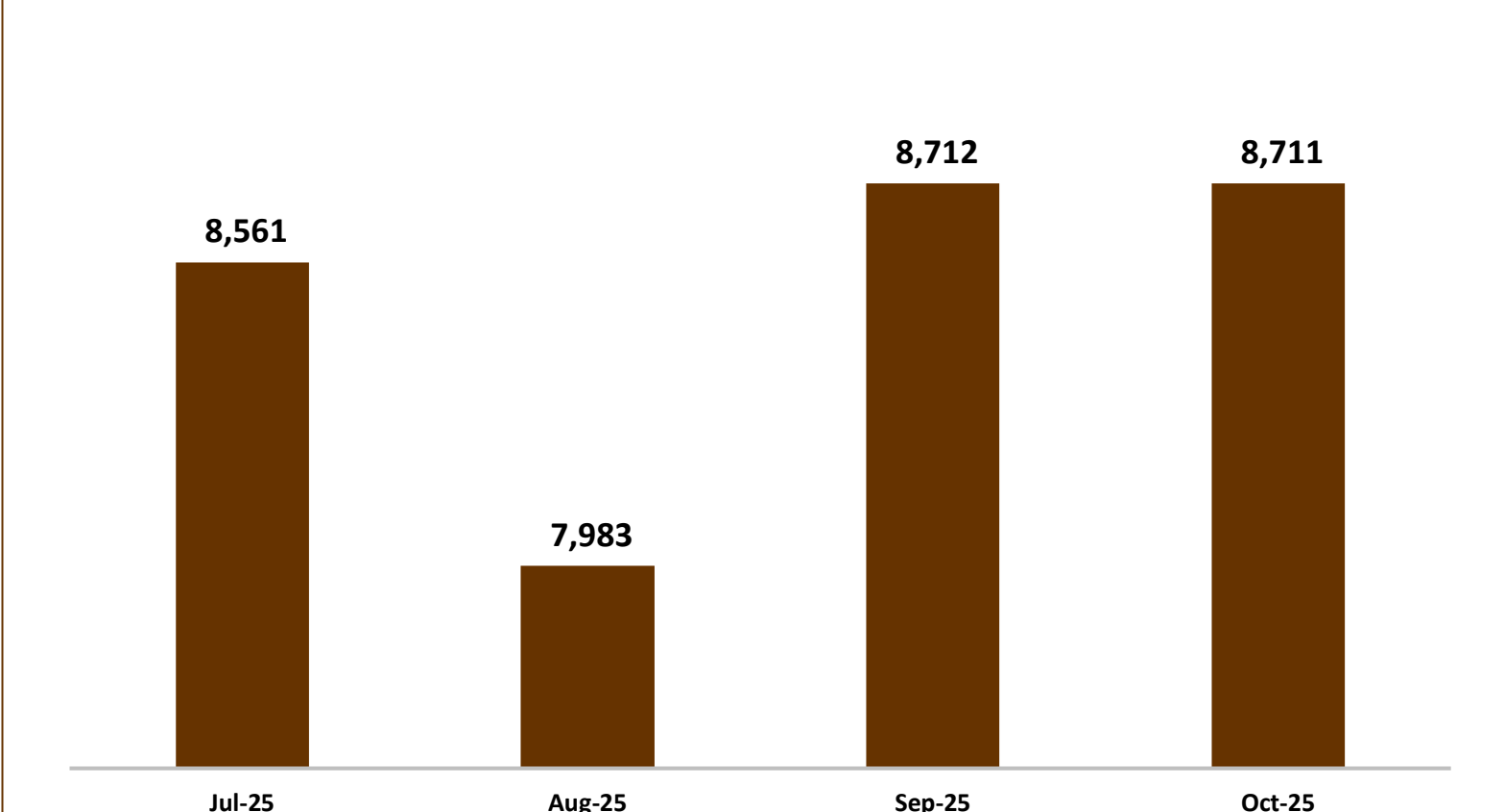
MONTHLY AVERAGE WAIT TIME



FYTD	0:33
------	------

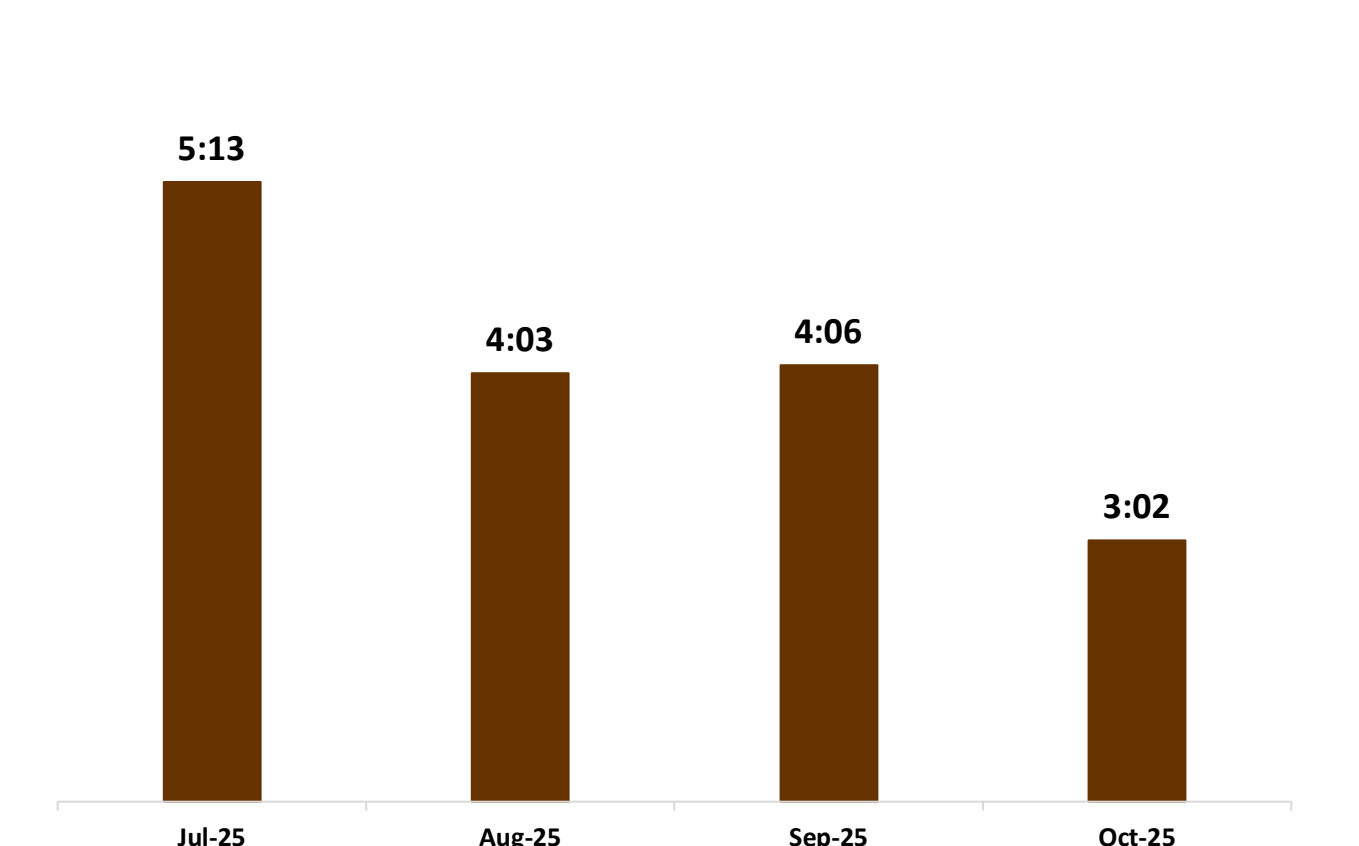
RESCHEDULE APPOINTMENT CALLS (211)

MONTHLY TOTAL CALLS HANDLED



FYTD	33,967
------	--------

MONTHLY AVERAGE WAIT TIME



FYTD	4:06
------	------



Monthly Robo-Calls & Text Messaging Report FY 2025/2026

Automated (Robo) Call Summary	Program				
Month	CW/CF SAR Reminder	CW Balderas	CW/CF RE's	Federal Govt. Shutdown Robocall	Grand Total
July 2025	8,714	216	1,237		10,167
August 2025	8,787	230	5,479		14,496
September 2025	9,869	225	5,695		15,789
October 2025	8,078	199	4,500	457,470	470,247
November 2025					
December 2025					
January 2026					
February 2026					
March 2026					
April 2026					
May 2026					
June 2026					
Grand Total	35,448	870	16,911	457,470	510,699

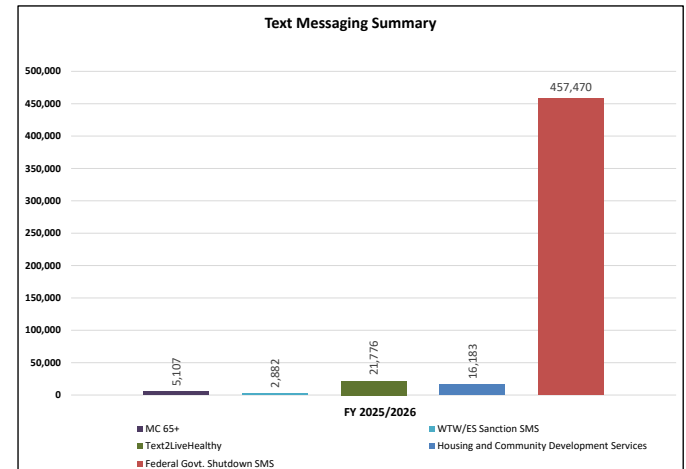
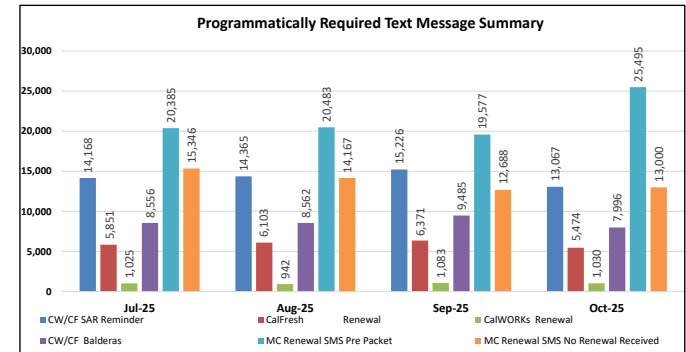
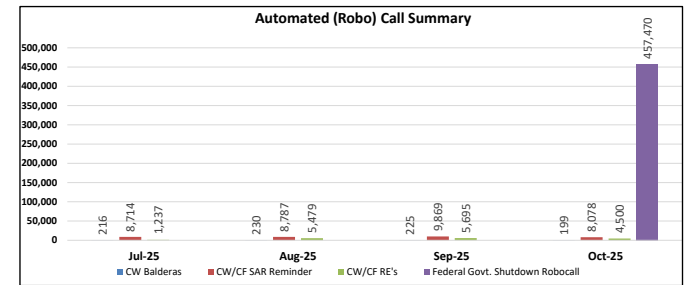
Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
July 2025	14,168	8,556	5,851	1,025	20,385	15,346	3,244	68,575
August 2025	14,365	8,562	6,103	942	20,483	14,167	34,645	99,267
September 2025	15,226	9,485	6,371	1,083	19,577	12,688	4,261	68,691
October 2025	13,067	7,996	5,474	1,030	25,495	13,000	461,268	527,330
November 2025								
December 2025								
January 2026								
February 2026								
March 2026								
April 2026								
May 2026								
June 2026								
Grand Total	56,826	34,599	23,799	4,080	85,940	55,201	503,418	763,863

Text Messaging Summary	Special Campaign					
Month	MC 65+	WTW/ES Sanction SMS	Text2LiveHealthy	Housing and Community Development Services	Federal Govt. Shutdown SMS	Grand Total
July 2025	1,304	720	1,220			3,244
August 2025	1,283	748	16,431	16,183		34,645
September 2025	1,236	726	2,299			4,261
October 2025	1,284	688	1,826		457,470	461,268
November 2025						
December 2025						
January 2026						
February 2026						
March 2026						
April 2026						
May 2026						
June 2026						
Grand Total	5,107	2,882	21,776	16,183	457,470	503,418

*Note: Robo Calls have been temporarily suspended in all circumstances except for CalWORKs and CalFresh Balderas call notifications.
In lieu of this, all former Robo Call recipients were reprogrammed to receive text message notifications to alert them of any upcoming case actions.

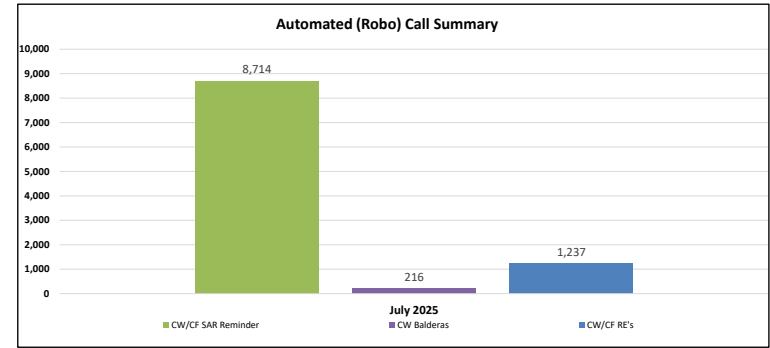
*Note: PR Text Message Summary methodology updated to count CW/CF Household once.
These household's are sent one text message. CW/CF households are included in CW Text Message Count.

Effective 12/2020, Access is no longer doing the Monthly Consent Text Messaging RRR Campaign, nor mailing CF Packets.

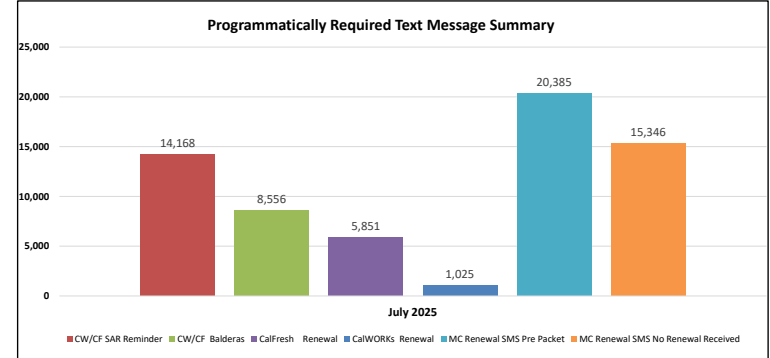


July 2025

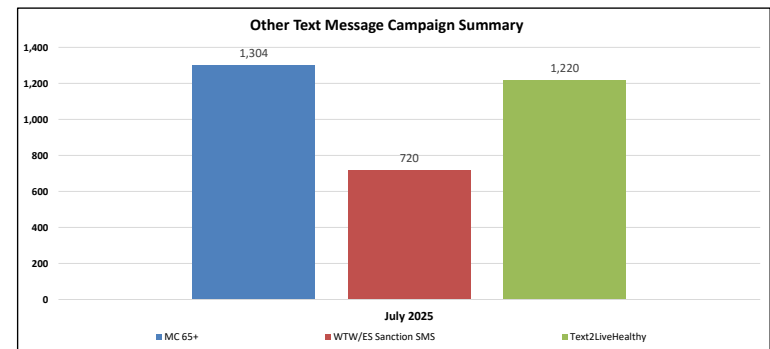
Automated (Robo) Call Summary	Program			
Month	CW/CF SAR Reminder	CW Balderas	CW/CF RE's	Grand Total
July 2025	8,714	216	1,237	10,167
Grand Total	8,714	216	1,237	10,167



Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
July 2025	14,168	8,556	5,851	1,025	20,385	15,346	3,244	68,575
Grand Total	14,168	8,556	5,851	1,025	20,385	15,346	3,244	68,575



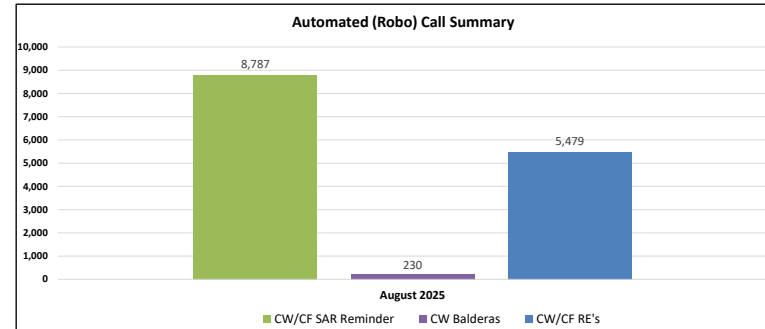
Text Messaging Summary	Special Campaign			
Month	MC 65+	WTW/ES Sanction SMS	Text2LiveHealthy	Grand Total
July 2025	1,304	720	1,220	3,244
Grand Total	1,304	720	1,220	3,244



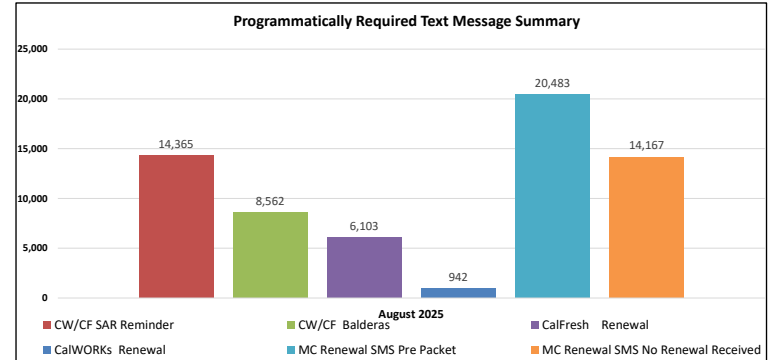
Report Data Month: 07/2025
 Report Run Date: 11/03/2025

August 2025

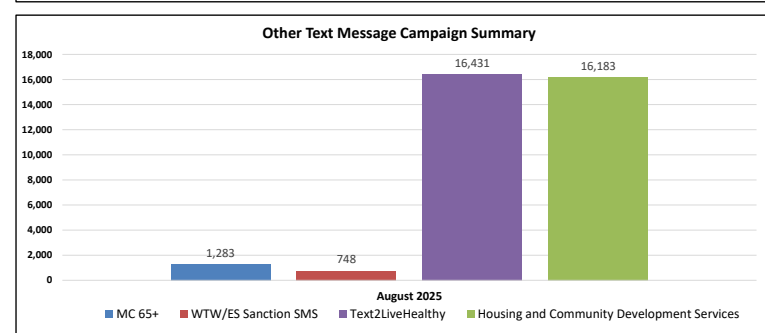
Automated (Robo) Call Summary	Program			
Month	CW/CF SAR Reminder	CW Balderas	CW/CF RE's	Grand Total
August 2025	8,787	230	5,479	14,496
Grand Total	8,787	230	5,479	14,496



Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
August 2025	14,365	8,562	6,103	942	20,483	14,167	69,290	133,912
Grand Total	14,365	8,562	6,103	942	20,483	14,167	69,290	133,912



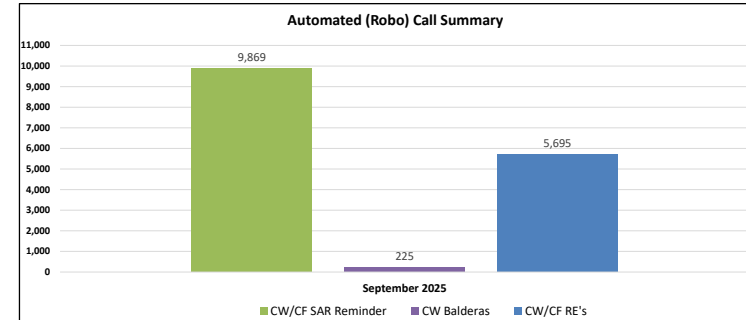
Text Messaging Summary	Special Campaign				
Month	MC 65+	WTW/ES Sanction SMS	Text2LiveHealthy	Housing and Community Development Services	Grand Total
August 2025	1,283	748	16,431	16,183	34,645
Grand Total	1,283	748	16,431	16,183	34,645



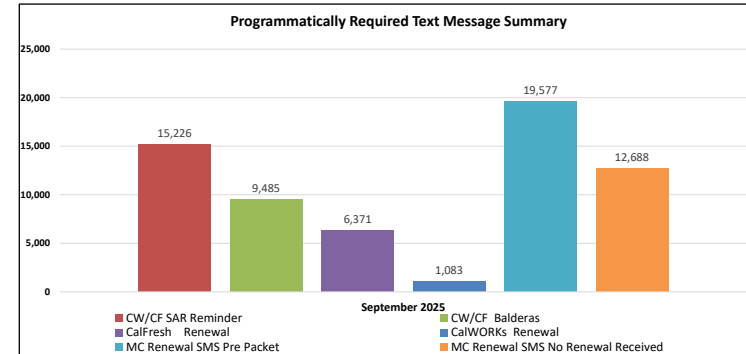
Report Data Month: 08/2025
 Report Run Date: 11/03/2025

September 2025

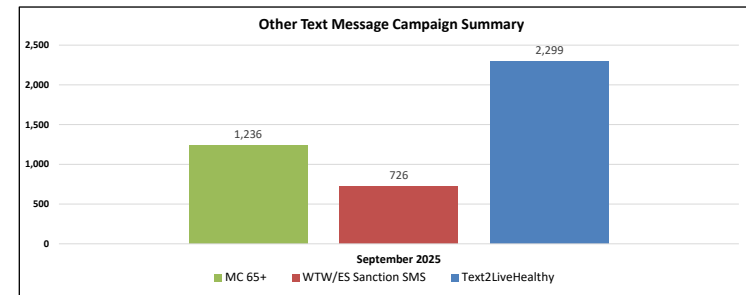
Automated (Robo) Call Summary	Program			
Month	CW/CF SAR Reminder	CW Balderas	CW/CF RE's	Grand Total
September 2025	9,869	225	5,695	15,789
Grand Total	9,869	225	5,695	15,789



Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
September 2025	15,226	9,485	6,371	1,083	19,577	12,688	1,962	66,392
Grand Total	15,226	9,485	6,371	1,083	19,577	12,688	1,962	66,392



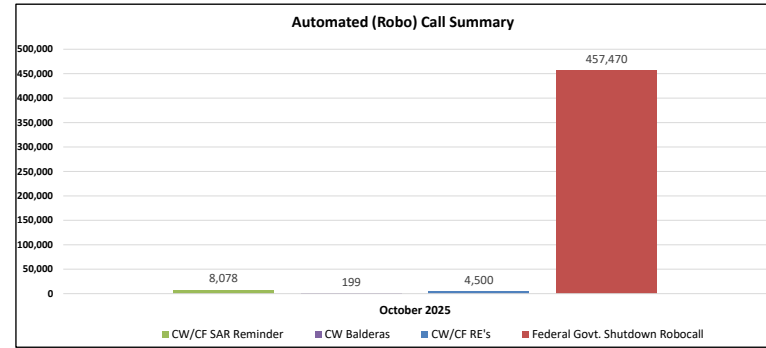
Text Messaging Summary	Special Campaign			
Month	MC 65+	WTW/ES Sanction SMS	Text2LiveHealthy	Grand Total
September 2025	1,236	726	2,299	4,261
Grand Total	1,236	726	2,299	4,261



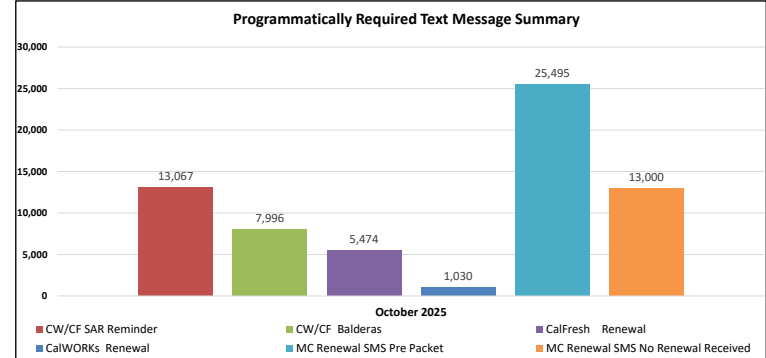
Report Data Month: 09/2025
 Report Run Date: 11/03/2025

October 2025

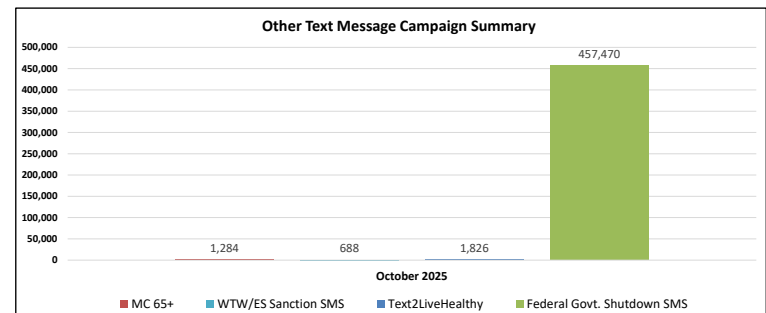
Automated (Robo) Call Summary	Program				
Month	CW/CF SAR Reminder	CW Balderas	CW/CF RE's	Federal Govt. Shutdown Robocall	Grand Total
October 2025	8,078	199	4,500	457,470	470,247
Grand Total	8,078	199	4,500	457,470	470,247



Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
October 2025	13,067	7,996	5,474	1,030	25,495	13,000	461,268	527,330
Grand Total	13,067	7,996	5,474	1,030	25,495	13,000	461,268	527,330



Text Messaging Summary	Special Campaign				
Month	MC 65+	WTW/ES Sanction SMS	Text2LiveHealthy	Federal Govt. Shutdown SMS	Grand Total
October 2025	1,284	688	1,826	457,470	461,268
Grand Total	1,284	688	1,826	457,470	461,268



Report Data Month: 10/2025
 Report Run Date: 11/03/2025

Category	Percentage of Referrals
CalFresh Percentage of Referrals	



CalWORKS Percentage of Referral



	10	20
General Relief Percentage of Referrals		



45



[illegible]

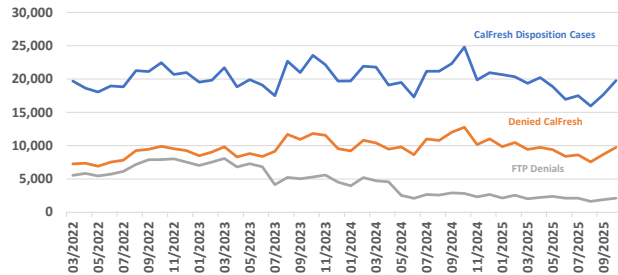




**CalFresh Denials in the Month Regardless of Application Date
from Disposition Report**

Month	CalFresh Disposition Cases	Denied CalFresh	% of Denied CalFresh	FTP Denials	% of FTP Denials
03/2022	19,689	7,278	36.96%	5,551	76.27%
04/2022	18,621	7,346	39.45%	5,833	79.40%
05/2022	18,048	6,914	38.31%	5,453	78.87%
06/2022	18,966	7,543	39.77%	5,728	75.94%
07/2022	18,832	7,825	41.55%	6,130	78.34%
08/2022	21,263	9,246	43.48%	7,170	77.55%
09/2022	21,115	9,460	44.80%	7,885	83.35%
10/2022	22,443	9,891	44.07%	7,905	79.92%
11/2022	20,679	9,544	46.15%	8,027	84.11%
12/2022	20,969	9,258	44.15%	7,539	81.43%
01/2023	19,525	8,483	43.45%	7,032	82.90%
02/2023	19,810	9,040	45.63%	7,543	83.44%
03/2023	21,709	9,829	45.28%	8,076	82.17%
04/2023	18,834	8,310	44.12%	6,806	81.90%
05/2023	19,916	8,818	44.28%	7,284	82.60%
06/2023	19,089	8,379	43.89%	6,816	81.35%
07/2023	17,504	9,136	52.19%	4,147	45.39%
08/2023	22,677	11,683	51.52%	5,232	44.78%
09/2023	20,962	10,946	52.22%	5,033	45.98%
10/2023	23,550	11,830	50.23%	5,300	44.80%
11/2023	22,144	11,563	52.22%	5,586	48.31%
12/2023	19,694	9,537	48.43%	4,529	47.49%
01/2024	19,711	9,211	46.73%	3,963	43.02%
02/2024	21,928	10,794	49.22%	5,208	48.25%
03/2024	21,780	10,415	47.82%	4,733	45.44%
04/2024	19,101	9,466	49.56%	4,579	48.37%
05/2024	19,490	9,808	50.32%	2,533	25.83%
06/2024	17,291	8,634	49.93%	2,101	24.33%
07/2024	21,178	10,993	51.91%	2,676	24.34%
08/2024	21,171	10,790	50.97%	2,590	24.00%
09/2024	22,308	12,016	53.86%	2,910	24.22%
10/2024	24,794	12,760	51.46%	2,815	22.06%
11/2024	19,865	10,165	51.17%	2,316	22.78%
12/2024	20,945	11,034	52.68%	2,665	24.15%
01/2025	20,666	9,851	47.67%	2,150	21.83%
02/2025	20,339	10,465	51.45%	2,556	24.42%
03/2025	19,355	9,426	48.70%	2,020	21.43%
04/2025	20,208	9,741	48.20%	2,237	22.96%
05/2025	18,840	9,384	49.81%	2,380	25.36%
06/2025	16,938	8,404	49.62%	2,108	25.08%
07/2025	17,509	8,623	49.25%	2,116	24.54%
08/2025	15,951	7,546	47.31%	1,637	21.69%
09/2025	17,657	8,674	49.12%	1,888	21.77%
10/2025	19,751	9,746	49.34%	2,127	21.82%

CalFresh Dispositions and Denials



Months	Count of Case Number
Jun-23	6,871
Jul-23	2,251
Aug-23	9,386
Sep-23	7,620
Oct-23	8,708
Nov-23	8,687
Dec-23	6,492
Jan-24	5,166
Feb-24	6,923
Mar-24	7,264
Apr-24	7,359
May-24	10,009
Jun-24	7,596
Jul-24	7,651
Aug-24	11,748
Sep-24	9,429
Oct-24	9,131
Nov-24	12,788
Dec-24	20,470
Jan-25	6,483
Feb-25	6,211
Mar-25	8,073
Apr-25	7,173
May-25	8,525
Jun-25	6,772
Jul-25	11,564
Aug-25	13,889
Sep-25	11,807
Oct-25	14,113
Grand Total	260,159

The top four discontinuance reasons are (in order from most to least):

1. No Eligible Mem
2. Failed to Complete Redetermination
3. Inter-County Transfer
4. Failed MAGI



Monthly Medi-Cal Renewal Report
FY 2025-2026

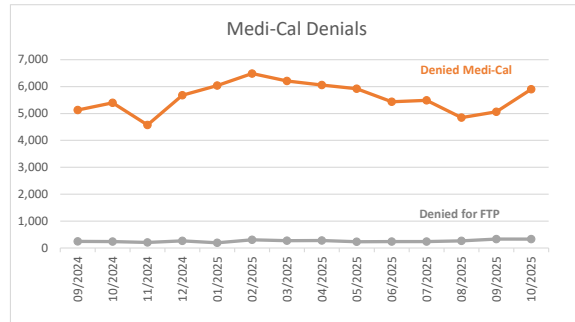
			Data as of 7/31					Data as of 8/31					Data as of 9/30					Data as of 10/31									
Medi-Cal Renewals	Jul-25	%	Jul-25	%		Aug-25	%	Aug-25	%		Sep-25	%	Sep-25	%		Oct-25	%	Oct-25	%		Nov-25	%	Nov-25	%		Dec-25	%
Total Medi-Cal Renewals Due	41,907	100%	41,907	100%		41,540	100%	41,540	100%		43,574	100%	43,574	100%		45,584	100%	45,584	100%		44,073	100%	44,073	100%		55,176	100%
Total Medi-Cal Renewals Auto Renewed	8,851	21%	8,851	21%		9,295	22%	9,295	22%		12,757	29%	12,757	29%		14,856	33%	14,856	33%		14,382	33%	14,382	33%		18,466	33%
Total Medi-Cal Renewals Renewed via Combo Case*	8,978	21%	27,763	66%		8,989	22%	27,068	65%		9,701	22%	25,830	59%		9,564	21%	25,748	56%		9,270	21%	12,732	29%		10,220	19%
Total Medi-Cal Renewal Packets Mailed	23,752	57%	23,752	57%		22,977	55%	22,977	55%		20,851	48%	20,851	48%		20,920	46%	20,920	46%		20,172	46%	20,172	46%		26,161	47%
Packets Received, Not Yet Processed	431	1%	3,762	9%		465	1%	3,725	9%		588	1%	3,504	8%		456	1%	3,543	8%		406	1%	3,878	9%		847	2%
Total Medi-Cal Renewals Completed	17,829	43%	36,614	87%		18,284	44%	36,363	88%		22,458	52%	38,587	89%		24,420	54%	40,604	89%		23,652	54%	27,114	62%		28,686	52%
Total Medi-Cal Renewals Pending Receipt	23,647	56%	1,531	4%		22,791	55%	1,452	3%		20,528	47%	1,483	3%		20,708	45%	1,437	3%		20,015	45%	13,081	30%		25,643	46%

Source: Daily RRR Status Report
*Combo: Medi-Cal With Active CF/GR/CW
Report Date: 11/03/2025



**Medi-Cal Denials in the Month Regardless of Application Date
from Disposition Report**

Month	Denied Medi-Cal	% of Denied Medi-Cal	Denied for FTP	% of FTP Denials
09/2024	5,127	42.59%	249	4.86%
10/2024	5,397	41.26%	242	4.48%
11/2024	4,574	43.00%	207	4.53%
12/2024	5,678	44.28%	265	4.67%
01/2025	6,037	42.28%	194	3.21%
02/2025	6,486	46.22%	306	4.72%
03/2025	6,211	44.67%	272	4.38%
04/2025	6,055	42.86%	279	4.61%
05/2025	5,919	44.95%	235	3.97%
06/2025	5,439	44.35%	238	4.38%
07/2025	5,487	42.96%	242	4.41%
08/2025	4,850	36.05%	267	5.51%
09/2025	5,062	37.32%	333	6.58%
10/2025	5,899	39.87%	330	5.59%





Medi-Cal Case Discontinuances in the Month

Month	Medi-cal Discontinuances	% of Discontinued Cases	Discontinued for FTP	% of FTP Discontinuances
09/2024	15,900	2.96%	5,088	32.00%
10/2024	13,072	2.44%	4,513	34.52%
11/2024	13,340	2.51%	5,476	41.05%
12/2024	18,059	3.44%	10,941	60.58%
01/2025	24,232	4.73%	4,328	17.86%
02/2025	8,777	1.71%	2,411	27.47%
03/2025	8,525	1.65%	2,496	29.28%
04/2025	10,630	2.06%	2,415	22.72%
05/2025	9,278	1.79%	2,663	28.70%
06/2025	10,557	2.04%	2,564	24.29%
07/2025	8,243	1.59%	2,234	27.10%
08/2025	13,336	2.60%	7,147	53.59%
09/2025	15,201	2.99%	7,189	47.29%
10/2025	12,297	2.42%	5,963	48.49%

