



OFFICE OF BUSINESS INTELLIGENCE

May 8, 2014





MISSION: Explaining the past, optimizing the present and predicting the future. The Office of Business Intelligence (OBI) provides decision makers timely information, concise risk analysis and predictive analytics to support *Live Well San Diego*



RESEARCH AND POLICY ANALYSIS

- CWS Legislative Analyst Office Report
- Legislative Analysis
- Board Letter Review
- Healthcare Reform
- Interpersonal Violence

COUNTY OF SAN DIEGO
OFFICE OF STRATEGY AND INTERGOVERNMENTAL AFFAIRS
LEGISLATIVE ANALYSIS FORM

1. BILL NUMBER: AB 1613
2. AUTHOR: Stone
3. INTRO/AMEND DATE: 2/6/14

4. BILL SUBJECT: CalWORKs: Benefits Overpayments

5. FROM DEPARTMENT:

6. TO: SIA BILL MANAGER - Please send the completed form via email to the bill manager and cc Geoff Patnoe,
geoff.patnoe@sdcounty.ca.gov

Caroline Smith (HHSA, PSG) caroline.smith@sdcounty.ca.gov Nadia Moshinian (CSG) nadia.moshinian@sdcounty.ca.gov Thomas Ledford (LUEG, FG3) thomas.ledford@sdcounty.ca.gov

7. HOW WOULD THIS BILL IMPACT YOUR PROGRAM? (Current practices, responsibility, authority, pros/cons)

Existing law:

- Authorizes current and future grants payable to an assistance unit to be reduced because of prior overpayment and requires grant payments to be reduced by 5% of the maximum aid payment when the overpayment was caused by agency error.
- Prohibits a county from attempting, if an individual is no longer receiving cash aid, to recover overpayment when the outstanding overpayments are less than \$35, and requires reasonable cost-effective efforts at collection to be implemented if the overpayment amounts owed are \$35 or more.

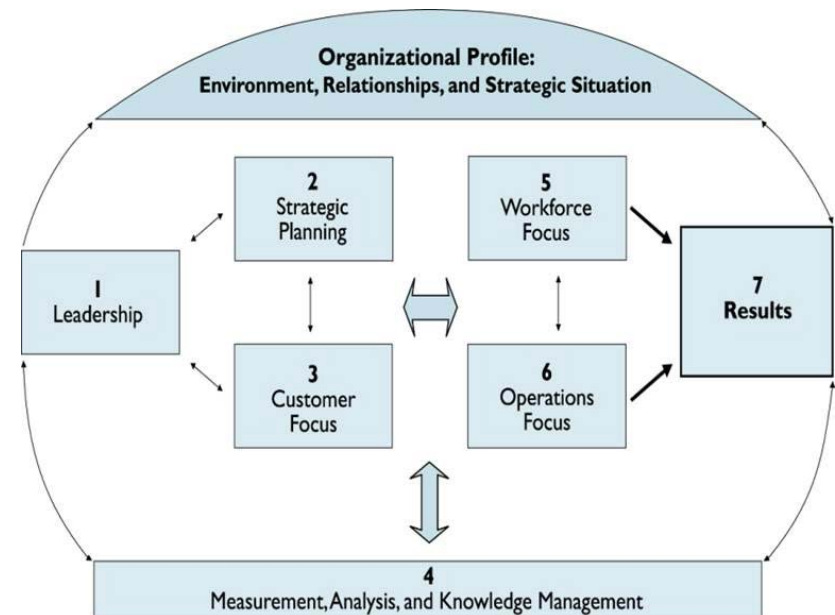
AB 1613 would:

- Require grant payments to be reduced by 5% of the monthly payment in cases where the overpayment was caused by agency error and the amount to be collected is greater than an established minimum cost-effectiveness threshold.
- Prohibit the attempt to recover overpayment if the costs of collecting the outstanding overpayments are expected to exceed the amount to be recovered by the county.

This bill may be beneficial to HHSA and Revenue and Recovery in reducing workload, however, the bill... what the minimum cost-effectiveness threshold would be. As such, HHSA... continue to monitor the bill for clarification.

PROJECT MANAGEMENT

- CalWIN Electronic Records Management (CERMS)
- Baldrige Criteria for Performance Excellence
- Lean Six Sigma
- Health Information Exchange
- FRC Model Office





LEAN SIX SIGMA (LSS) PROJECTS

- Tuberculosis Control
- Adoptions
- Adult Protective Services

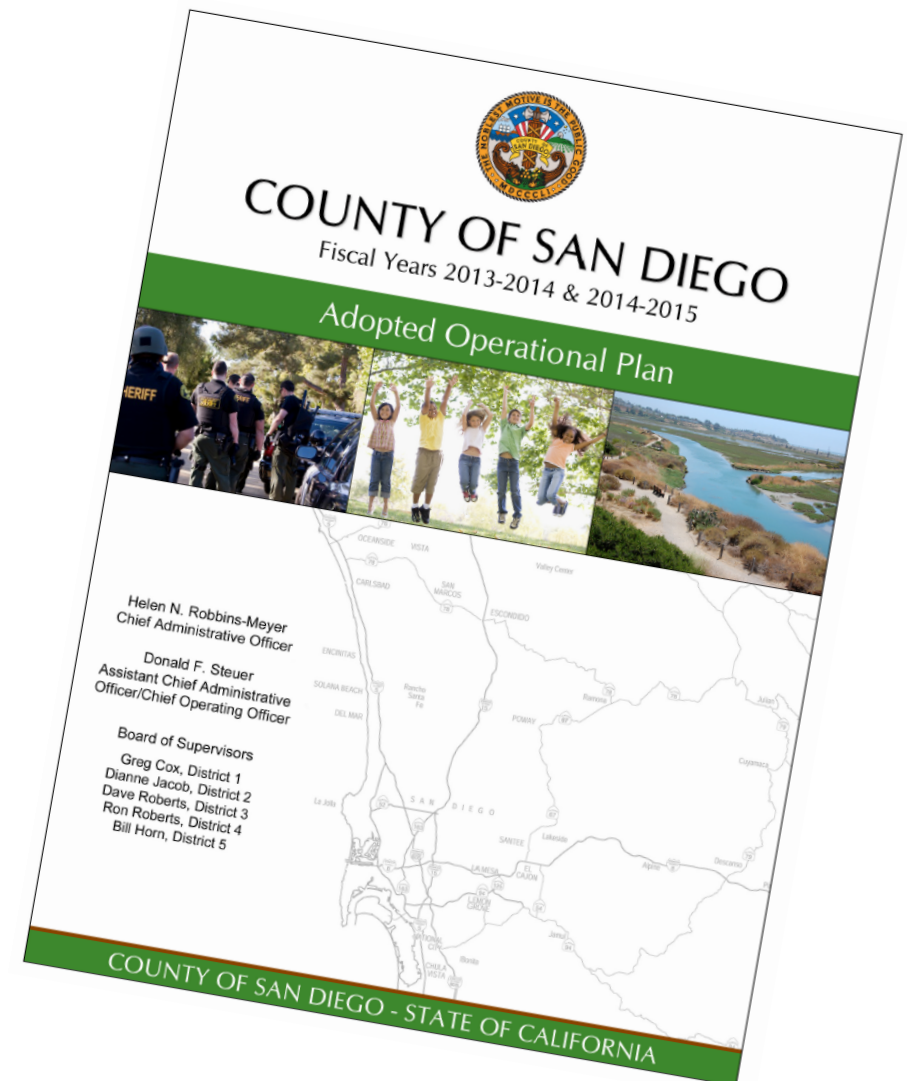


WHAT WE DO



SUPPORT

- Emergency Preparedness
- Position Control
- Operational Plan
- Dashboards
- Facility Planning





Behavioral Health Services (BHS) Population Dashboard



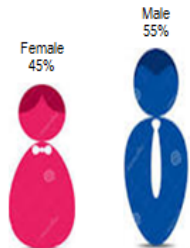
Office of Business Intelligence



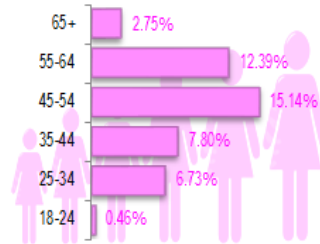
BHS Impact Program Population for FY 13-14 is 654 unduplicated individuals. 235 (35.93%) are currently receiving eligibility benefits

Tuesday, March 18, 2014

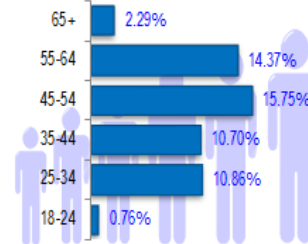
Population by Gender



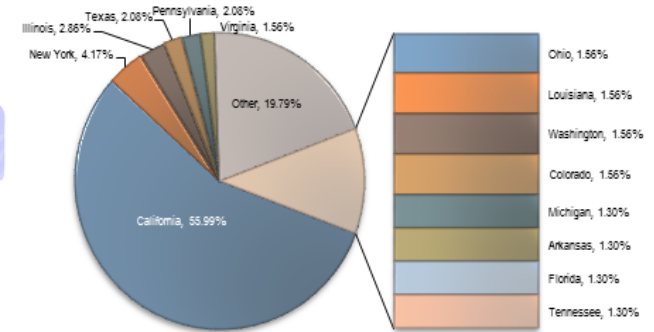
Females by Age



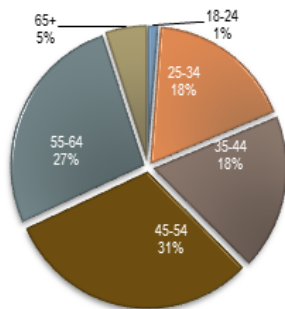
Males by Age



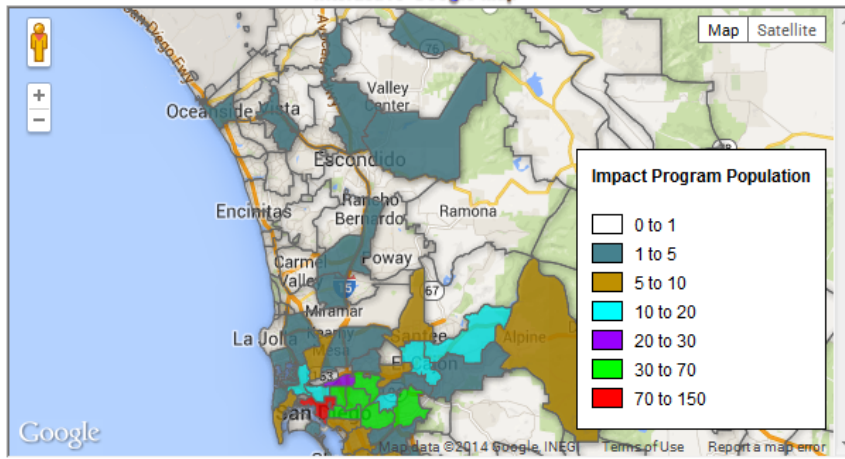
Population by US Citizen's Birth State



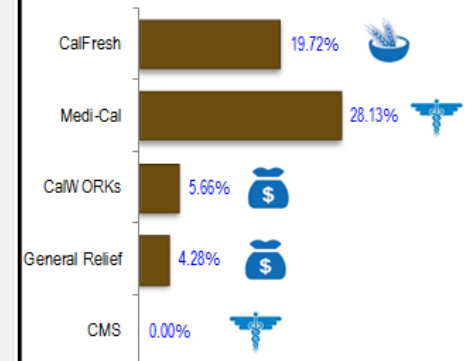
Population by Age



Interactive Google Map



Population Receiving Eligibility Programs



** Individuals may be receiving more than one program

Source: BHS Impact Program Population matched with CalWIN data

Refresh Map



North Inland Population FY 12-13 Mock Dashboard

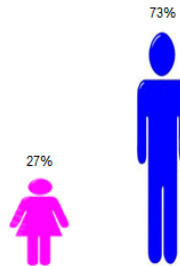


Office of Business Intelligence

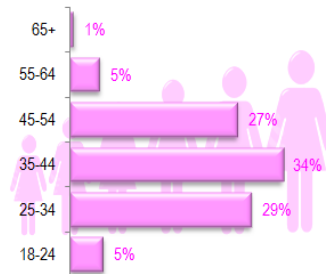
Total North Inland Population as of April - 2014 119,429 Unduplicated Individuals

Tuesday, May 06, 2014

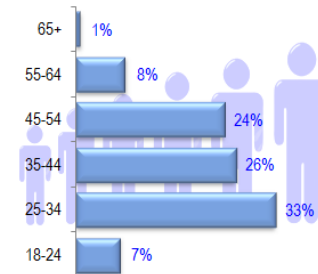
Population by Gender



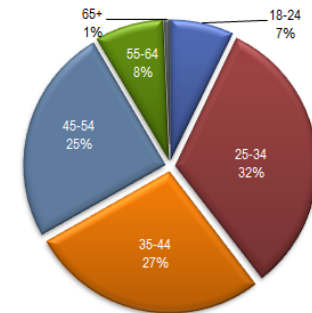
Female Population by Age



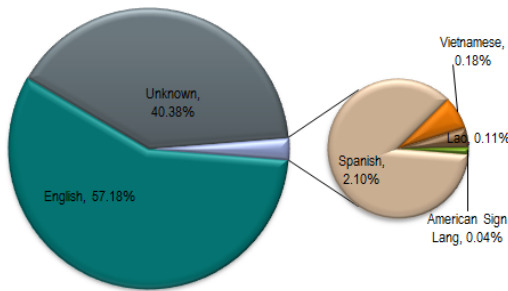
Male Population by Age



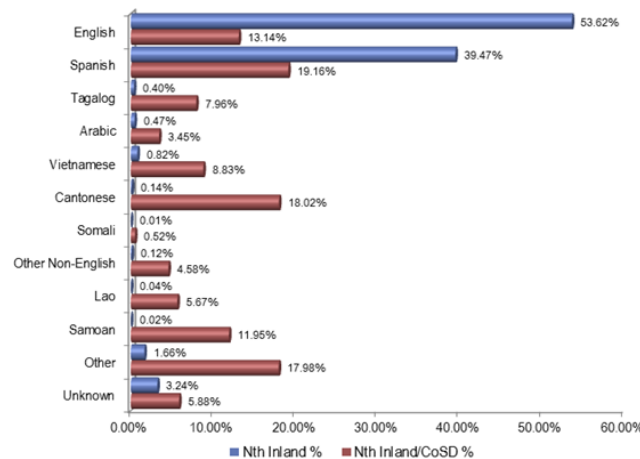
Population by Age



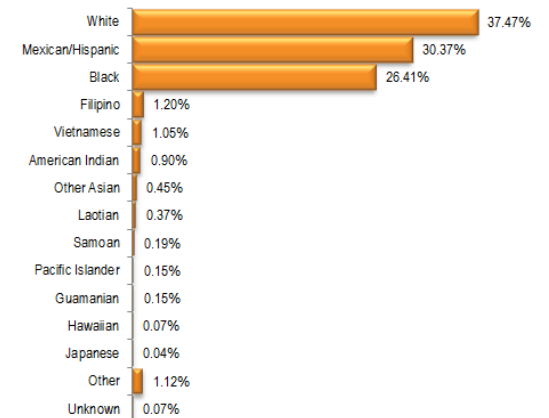
Population by Language



North Inland Population by Language



Population by Ethnicity





DRAFT - Probation Population Dashboard

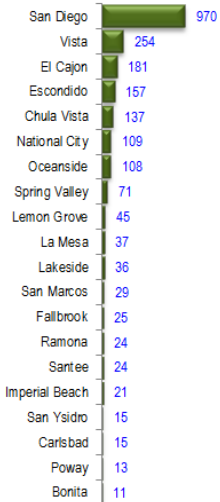
Office of Business Intelligence



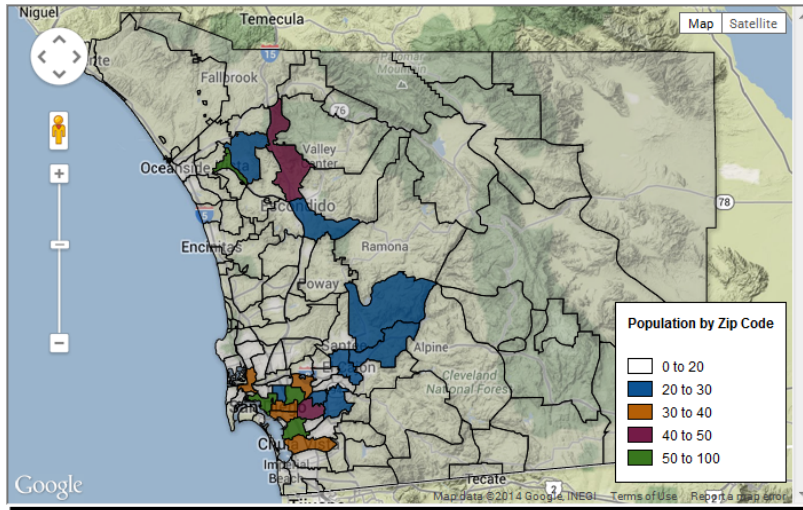
Total Probation and Pro Population as of March - 2014 2,709 Unduplicated Individuals

Tuesday, April 22, 2014

Population by City (Top 20)

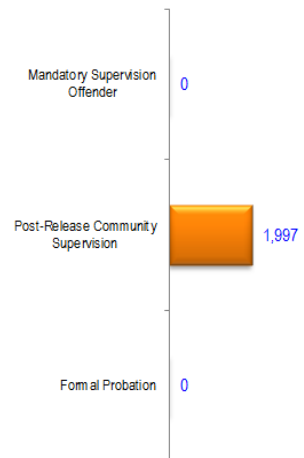


Population by Zip Codes (Top 20)

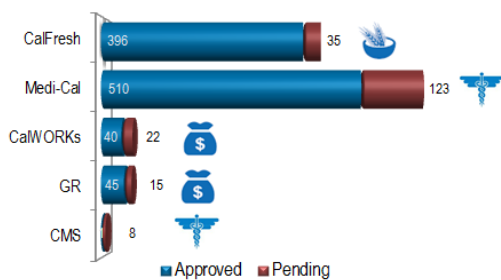


Click Here to Refresh Interactive Google Map

Population by Probation Type

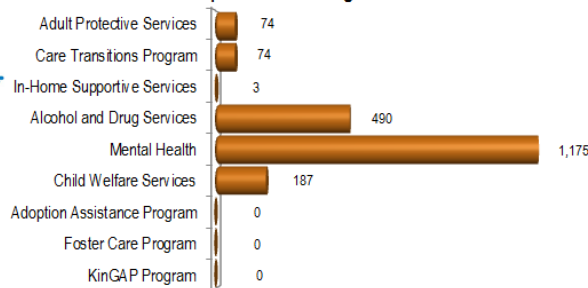


* Population Receiving Eligibility Benefits

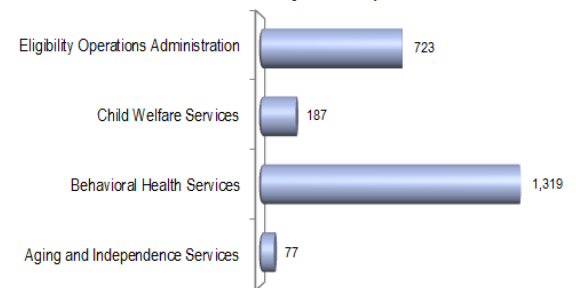


* Individuals may be receiving more than one program

* Population Receiving Other HHSa Services



** Services Received by HHSa Department



** Individuals are unduplicated by HHSa Department

SUPPORT



| South Region Recipients | | | | | | | |
|--|-----|--------|-----|------------------|-----|----------|-----|
| Age | % | Gender | % | Ethnicity | % | Language | % |
| 0-5 Years | 16% | M | 43% | Hispanic | 70% | English | 51% |
| 6-12 Years | 16% | F | 57% | White | 9% | Spanish | 40% |
| 13-18 Years | 14% | | | Filipino | 4% | Tagalog | 2% |
| 19-59 Years | 43% | | | African American | 3% | Other | 7% |
| 60+ Years | 11% | | | Other | 14% | | |
| Total South Region Recipients= 160,045 | | | | | | | |

Note: Ethnicity and Language data unavailable for all programs.

| Eligibility Programs (Medi-Cal, CalFresh, CalWorks, GR, LIHP, CMS) | | | | | | | |
|---|-----|--------|-----|------------------|-----|----------|-----|
| Age | % | Gender | % | Ethnicity | % | Language | % |
| 0-18 Years | 14% | M | 59% | Hispanic | 71% | English | 55% |
| 19+ Years | 86% | F | 41% | White | 10% | Spanish | 42% |
| | | | | Filipino | 5% | Tagalog | 2% |
| | | | | African American | 4% | Other | 1% |
| | | | | Other | 10% | | |
| Total Eligibility Program Recipients (Medi-Cal, CalFresh, CalWorks) = 114,543 | | | | | | | |

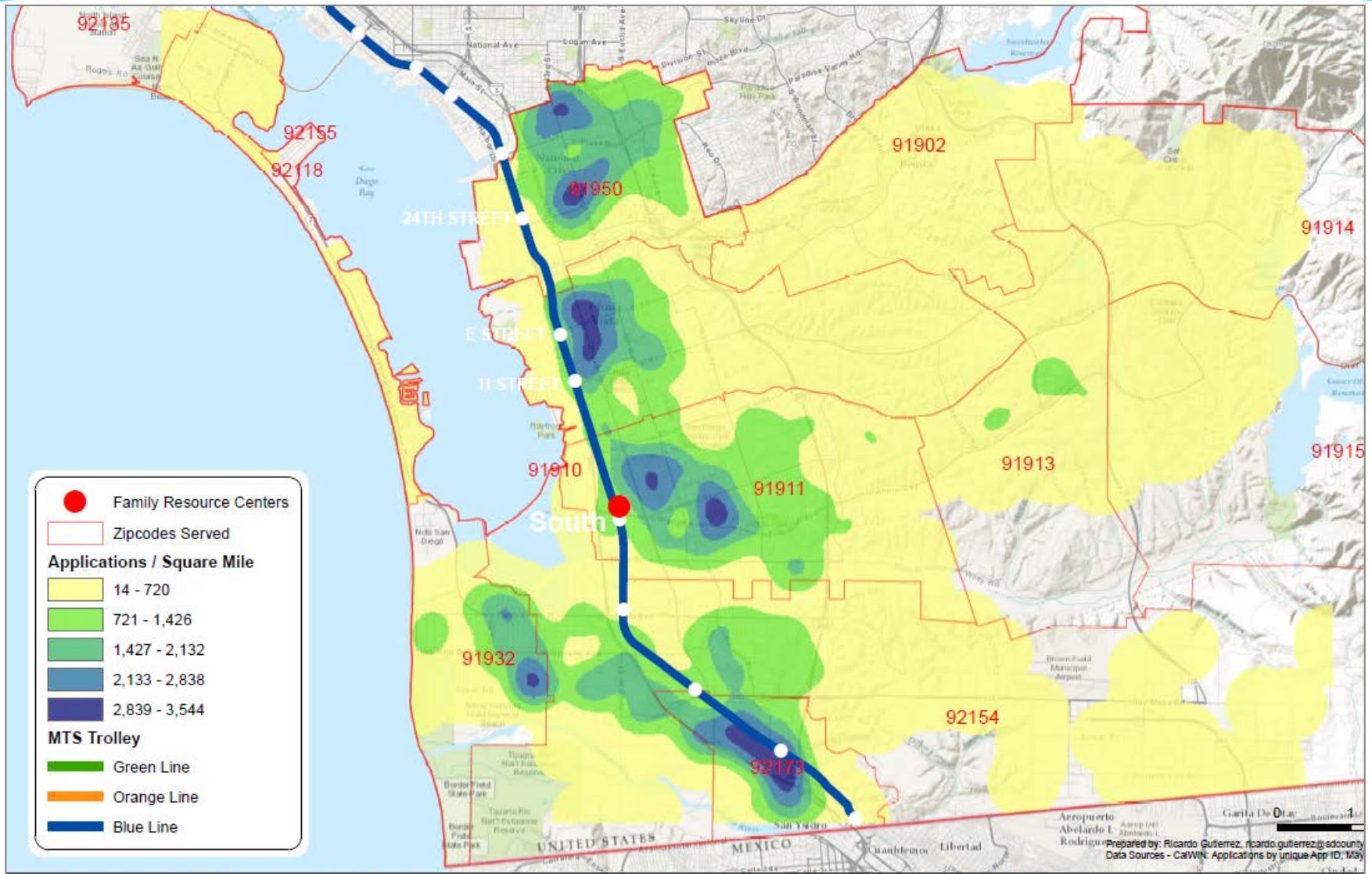
| First 5 | | | | | | | |
|-----------------------------------|-----|--------|-----|------------------|-----|----------|-----|
| Age | % | Gender | % | Ethnicity | % | Language | % |
| 0-5 Years | 52% | M | 38% | Hispanic | 81% | Spanish | 55% |
| 6-18 Years | 28% | F | 62% | White | 5% | English | 43% |
| 19+ Years | 20% | | | Asian | 3% | Other | 2% |
| | | | | African American | 2% | | |
| | | | | Other | 9% | | |
| Total First 5 Recipients = 13,872 | | | | | | | |

| Child Welfare Services (Placements) | | | | | | | |
|---|-----|--------|-----|------------------|-----|----------|-----|
| Age | % | Gender | % | Ethnicity | % | Language | % |
| 0-5 Years | 61% | M | 57% | Hispanic | 57% | English | 72% |
| 6-12 Years | 28% | F | 43% | White | 21% | Spanish | 25% |
| 13-18 Years | 11% | | | African American | 9% | Other | 3% |
| | | | | Filipino | 3% | | |
| | | | | Other | 10% | | |
| Total Child Welfare Service Recipients (Placements) = 4,394 | | | | | | | |

| Program | Undup Case Count FY 12-13 | SR Undup Case Count FY 12-13 | % |
|----------------|---------------------------|------------------------------|-----|
| CalFresh | 179,754 | 32,028 | 18% |
| CalWORKs | 68,375 | 14,083 | 21% |
| CMS | 5,205 | 965 | 19% |
| Foster Care | 2,370 | 440 | 19% |
| General Relief | 1,758 | 165 | 9% |
| KinGAP | 421 | 99 | 24% |
| LIHP | 56,510 | 8,920 | 16% |
| Medi-Cal | 251,275 | 49,215 | 20% |
| Totals | 565,668 | 105,915 | 19% |

DRAFT

SUPPORT



South Region FRC CalWIN Application Density: May 2012 - May 2013



THANKS!