

**COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY
SOCIAL SERVICES ADVISORY BOARD (SSAB)**

MEETING NOTICE: Microsoft Teams ONLY

Join by phone: +1 619-343-2539

Phone Conference ID: 511 766 066#

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**October 13, 2021
9:30 a.m. to 11:30 a.m.**

AGENDA

- | | |
|-------------|---|
| 9:30 - 9:31 | 1. Call to Order |
| 9:31 - 9:33 | 2. Action Item: Authorization of Teleconferencing Meeting Option Pursuant to Government Code Section 54953(e).

1) Find that there is a proclaimed State of Emergency
2) Find that State and local officials have recommended measures to promote social distancing |
| 9:33 - 9:37 | 3. Action Item: Approval of September 8, 2021 Meeting Minutes |

PUBLIC COMMENTS

- | | |
|-------------|--|
| 9:37 - 9:47 | 4. <u>Guidelines for Public Comment on Items not listed on the agenda:</u>

➤ Members of the public may request to speak about any issue within the purview of the Board
➤ Each speaker will be limited to three (3) minutes
➤ Board members may not discuss or take action on issues raised during public comment unless the issue is listed in this Agenda |
|-------------|--|

PRESENTATIONS/DISCUSSION ITEMS

- | | |
|---------------|---|
| 9:47 - 10:07 | 5. Information Item: Update on Local Response to COVID19 Emergency for all Public Assistance Programs, Waivers, Enrollment, Service Delivery, Data: Assmaa Elayyat, Chief, Self-Sufficiency Services, Health and Human Services Agency (HHSA) |
| 10:07 - 10:32 | 6. Information Item: Board of Supervisors Letter: Approval of Actions Related to the Spending Plan for the American Rescue Plan Act Program Funds Food Assistance Component: Jeannie Hufford, Chief of Finance & Contracts, Self-Sufficiency Services, Health and Human Services Agency (HHSA) |
| 10:32 - 10:57 | 7. Information Item: Update on SSAB Ad Hoc Public Charge Subcommittee: Vino Pajanor, Vice Chair, Social Services Advisory Board |

- 10:57 - 11:30 8. **Information Item:** Update on SSAB Ad Hoc Enrollment Task Force
Subcommittee: Anahid Brakke, Chair, Social Services Advisory Board

ADJOURNMENT/ NEXT MEETING

Next regular meeting will be held on November 10, 2021

ASSISTANCE FOR THE DISABLED:

Agendas and records are available in alternative formats upon request. Contact the Social Services Advisory Board staff contact at 619-338-2932 with questions or to request a disability-related accommodation. To the extent reasonably possible, requests for accommodation or assistance should be submitted at least 24 hours in advance of the meeting so that arrangements may be made. Additional information can be found on the Social Services Advisory board website:

https://www.sandiegocounty.gov/content/sdc/hhsa/programs/ssp/social_services_advisory_board.html

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**SSAB Meeting Minutes
September 8, 2021**

Members Present

Jan Spencley
Anahid Brakke
Buck Martin
Carol Lewis
Rachel Morineau
Keara Pina
Greg Anglea

Members Absent

Gary Knight
Vino Pajanor

Staff Present

Rick Wanne, Director Self-Sufficiency Services
Albert Banuelos, HHSA
Allison Boyer, HHSA
Adriana Ramirez, HHSA
Assmaa Elayyat, HHSA
Albert Garcia, HHSA
Claudia Gurrola, HHSA
Nanette Hartley, HHSA
Patty Baker, HHSA
Eric Rubio, HHSA
David Hopkins, HHSA
Michael Schmidt, HHSA
Paola Martinez-Montes, Board/Supervisors District 4
Kyle Sand, San Diego County

Guests

Lindsey Wade, Hospital Association of San Diego
Amanda Schultz Brochu, San Diego Hunger Coalition
Mauricio Medina, San Diego Hunger Coalition
Amanda Baumann, San Diego Hunger Coalition
Kathryn Link-Oberstar, San Diego Hunger Coalition
Devin Ton, San Diego Hunger Coalition
Erin Shaner, San Diego Hunger Coalition
Jack Dailey, Legal Aid Society of San Diego
Luis Monteagudo, 2-1-1 San Diego
Karin Ellis, Kone Consulting
Oswaldo Urdapilleta, Kone Consulting
Jen Keyes, National University

1. Meeting called to order via WebEx at 9:32 by Chair, Anahid Brakke.
2. The August 11, 2021 Meeting Minutes were approved, with all Board Members present voting yes.
3. Public Comments:
 - No Public Comment

4. Update on Local Response to COVID19 Emergency for all Public Assistance Programs, Waivers, Enrollment, Service Delivery, Data: Assmaa Elayyat, Chief, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Ms. Elayyat provided updates on CalFresh, Medi-Cal, CalWORKs and General Relief flexibilities and waivers. The new Community Partner Resource Tool Kit was also presented, to include outreach materials in several languages and Live Well Mobile reservations.
5. Overview of Access Call Center and Rescheduling Process: Michael Schmidt, Human Services Operations Manager, Health and Human Services Agency (HHSA). Mr. Schmidt presented the background of Access Customer Service Center, including historical data, current and future business practices, their COVID-19 response, and information regarding the new single reschedule line handled by 211 San Diego.
6. Review of 2021 SSAB Goals and Objectives: Anahid Brakke, Chair, Social Services Advisory Board. Ms. Brakke and SSAB members discussed meeting platforms, accessibility and language accommodations for all audiences, in-service training opportunities for Community Based Organizations by County staff and additional outreach efforts for food distribution sites and schools.
7. Update on SSAB Ad Hoc Enrollment Task Force Subcommittee: Anahid Brakke, Chair, Social Services Advisory Board. Karin Ellis and Oswaldo Urdapilleta, Kone Consulting. Ms. Ellis and Mr. Urdapilleta provided updates on Kone Consulting's priorities with the SSAB Ad Hoc Enrollment Task Force Subcommittee including the summarizing and synthesizing of 50 sources of data, the development of two different survey and site/virtual visits to County offices as well as Community Based Organizations.

ADJOURNMENT/SET NEXT MEETING:

The meeting was adjourned at 11:32 a.m. Next regular meeting will be held on October 13, 2021.



ITEM #5

UPDATE ON LOCAL RESPONSE TO COVID-19 EMERGENCY FOR ALL PUBLIC ASSISTANCE PROGRAMS, WAIVERS, ENROLLMENT, SERVICE DELIVERY, DATA

Assmaa Elayyat
Chief, Self-Sufficiency Services





PROGRAM FLEXIBILITIES & WAIVERS

Current Flexibilities & Options

- The Food and Nutrition Services (FNS) extended the following waivers until **December 31, 2021**:
 - Initial application and recertification interview waivers
 - Telephonic and verbal signatures/attestation
- Emergency Allotment – Approved for **October**, to be issued **November 10th**
- Pandemic EBT 2.0 (October – May benefit period)
 - Cards were issued to kids ages 0 – 6 in **July**
 - Cards were be issued to school aged kids in **September**
 - **CDSS' summer P-EBT plan approved by FNS**



PROGRAM FLEXIBILITIES & WAIVERS

- Consolidated Appropriations Act of 2021
 - Temporary student rule exemptions
 - California Student Aid Commission outreach e-mails to students who applied for FAFSA for new school year
 - Pandemic Unemployment Compensation – **ended in September 2021**
 - **HHSA customer outreach on applying for CalFresh & [informational flyer](#)**
- Able Bodied Adults Without Dependents – CA waiver extended through **June 30, 2022**
- All CalFresh households receive a minimum allotment of \$95 monthly as of April

HAS YOUR PANDEMIC UNEMPLOYMENT ENDED? YOU CAN GET **FOOD, MEDICAL** OR **CASH** ASSISTANCE!



YOU MAY QUALIFY FOR:



**HOW TO
APPLY:**



Call: 2-1-1



Online: www.mybenefitscalwin.org |

www.getcalfresh.org |

www.sandiegocounty.gov |



COUNTY OF SAN DIEGO



HHSA

HEALTH AND HUMAN SERVICES AGENCY



**LIVE WELL
SAN DIEGO**

CALFRESH BENEFIT AMOUNTS

- Temporary 15% benefit increase **ended in September 2021**
- FNS has announced that SNAP (CalFresh) benefit allotments are increasing by 21%, **new amounts effective October 1, 2021:**

Maximum SNAP Allotments for 48 States and D.C.

Household Size	48 States and DC
1	\$250
2	\$459
3	\$658
4	\$835
5	\$992
6	\$1,190
7	\$1,316
8	\$1,504
Each additional person	\$188

MINIMUM SNAP ALLOTMENTS OCTOBER 1, 2021 TO SEPTEMBER 30, 2022

Household Size	48 States and DC	Guam	U.S. Virgin Islands	Alaska			Hawaii
				Urban	Rural 1	Rural 2	
1 – 2	\$20	\$30	\$26	\$26	\$33	\$40	\$38



PROGRAM FLEXIBILITIES & WAIVERS

- Executive Order N-71-20 signed on **June 30, 2020** extends the following provisions until the EO is rescinded or the state of emergency ends:
 - Initial application interview waiver
 - Telephonic/verbal signature on application – **extended permanently**
 - Flexibilities on identity and pregnancy verifications – **extended permanently**
- Time on Aid exemption for expiring time-clocks – **extended until further notice**
- Pandemic Unemployment Compensation – **ended in September**
- End of P100 program
- **5.3% Maximum Aid Payment Increase effective October 2021**



GRANT INCREASES

General Relief grant payments increased by 5.3% effective October 1, 2021

- New maximum payment amount for individuals = **\$472** per month
- New maximum payment amount for married couples = **\$646** per month



PROGRAM FLEXIBILITIES & WAIVERS

Executive Order N-71-20 signed on **June 30, 2020** extends the following flexibilities until the EO is rescinded, or when the state of emergency ends:

- Annual renewal suspension
- Negative action suspension

Additional program flexibilities that remain in place:

- Telephonic and verbal attestation and signature
- Flexible verification requirements

Public Health Emergency renewed throughout 2021 by Federal Administration, DHCS will provide a 60-day notice prior to ending it

Medi-Cal Quality Control (MEQC) reviews resumed effective **December 1, 2020**

SELF-SUFFICIENCY SERVICES



TELEWORK PERFORMANCE SUMMARY SEPTEMBER 2021

- Staff Teleworking
 - Self-Sufficiency – 52% (1,407)
 - HHSA – 40%
 - SD County – 42%
- Daily Attendance
 - Feb 2020 – 85% of Staff Attendance
 - September 2021 – 88% of Staff Attendance
 - 3% Improvement in attendance
- Access Call Center
 - Feb 2020 – 140,000
 - September 2021 – 137,811
 - 2% decrease in calls received
- Access Average Speed of Answer
 - Feb 2020 – 8 Minutes
 - September 2021 – :31 Seconds
 - 94% improvement in Average Speed of Answer
- Access Calls Abandoned
 - Feb 2020 – 13,430
 - September 2021 – 1,167
 - 91% Decrease in Abandoned Calls
- Applications Received
 - Feb 2020 – 30,310
 - September 2021 – 35,710
 - Total Apps Feb 2020 – Sept 2021: 702,981
- Applications Processed
 - Feb 2020 – 43,000
 - September 2021 – 48,677
 - All applications processed timely
- Increase in Total Recipients
 - Feb 2020 – September 2021 : 265,019
 - 25.7% increase in total recipients
- Benefits Issued Feb 2020 – September 2021:
 - All Programs: \$1,526,052,705
 - CalFresh: \$1,171,350,982
- Performance
 - CalFresh Accuracy Rate – 96%
- Customer Service Satisfaction Rate : 96%



ITEM #6

BOARD OF SUPERVISORS LETTER: APPROVAL OF ACTIONS RELATED TO SPENDING PLAN FOR ARPA

Jeannie Hufford

Chief, Self-Sufficiency Services





COUNTY OF SAN DIEGO

AGENDA ITEM

BOARD OF SUPERVISORS

NORA VARGAS
First District

JOEL ANDERSON
Second District

TERRA LAWSON-REMER
Third District

NATHAN FLETCHER
Fourth District

JIM DESMOND
Fifth District

DATE: November 2, 2021

XX

TO: Board of Supervisors

SUBJECT

APPROVAL OF ACTIONS RELATED TO THE SPENDING PLAN FOR THE AMERICAN RESCUE PLAN ACT PROGRAM FUNDS FOOD ASSISTANCE COMPONENT (DISTRICTS: ALL)

OVERVIEW

On June 8, 2021 (3), the San Diego County Board of Supervisors (Board) took critical action in advancing support to San Diego County residents by approving the framework for the use of American Rescue Plan Act (ARPA) funding. Approval of the ARPA framework is the first step toward getting needed support and resources on the ground across the region. On July 13, 2021 (7), the Board took the next step by approving recommendations to operationalize certain programs and services under the Homeless Solutions, Direct Stimulus Payments, and Legal Services Components of the approved ARPA framework. Additional action is needed to begin to operationalize the Food Assistance Component of the approved framework to support the county's most vulnerable communities and communities who have been disproportionately impacted by the COVID-19 pandemic by addressing issues of food insecurity, improving nutrition, and supporting local agricultural businesses in San Diego County. Today's action requests the Board approve recommendations related to the spending plan for the Food Assistance Component of the approved ARPA framework, specifically:

- Authorization for a single source procurement for the expansion of the ¡Más Fresco! More Fresh Nutrition Incentive Program and Nutrition Incentives Beyond the Supplemental Nutrition Assistance Program (SNAP)/CalFresh to Medi-Cal recipients.
- Authorization for a single source procurement for the expansion of Food Banks food distribution programs and services for families, school-age children, and seniors.
- Authorization to amend existing County of San Diego (County) Senior Nutrition Program contracts to expand home-delivered and take home meal services to seniors.

Today's action supports the County's *Live Well San Diego* vision by expanding critical food assistance services to vulnerable populations and taking further action to continue to ensure families, school-age children, and seniors throughout the region who have been impacted by COVID-19 have access to nutritious food and locally grown fruits and vegetables to support their health and well-being. Additionally, today's action aligns with the Board's Framework for Our

SUBJECT: APPROVAL OF ACTIONS RELATED TO THE SPENDING PLAN FOR THE AMERICAN RESCUE PLAN ACT PROGRAM FUNDS FOOD ASSISTANCE COMPONENT (DISTRICTS: ALL)

Future by incorporating an equity lens when developing and implementing programs and services, and ensuring fiscal stewardship of County resources, use of impact data, and contracting processes that align with community priorities.

RECOMMENDATION(S)

CHIEF ADMINISTRATIVE OFFICER

1. In accordance with Board Policy A-87, Competitive Procurement, approve and authorize the Director, Department of Purchasing and Contracting, to enter into negotiations with the University of California, San Diego to expand the ¡Más Fresco! More Fresh Nutrition Incentive Program and Nutrition Incentives Beyond the Supplemental Nutrition Assistance Program (SNAP, also known as CalFresh) to Medi-Cal recipients and others affected by COVID-19, with an emphasis on locally-sourced food, and upon successful negotiations and a determination of fair and reasonable price, award a contract for an initial term of one year with two option years, and up to six additional months if needed, subject to the availability of funds; and to amend the contract as required to reflect changes in services and funding allocations, subject to the approval of the Agency Director, Health and Human Services Agency.
2. In accordance with Board Policy A-87, Competitive Procurement, approve and authorize the Director, Department of Purchasing and Contracting, to enter into negotiations with The Jacobs & Cushman San Diego Food Bank and Feeding San Diego to expand Food Banks food distribution programs and services to families and school-age children affected by COVID-19, with an emphasis on locally-sourced food, and upon successful negotiations and a determination of fair and reasonable price, award each a contract for an initial term of one year with two option years, and up to six additional months if needed, subject to the availability of funds; and to amend each contract as required to reflect changes in services and funding allocations, subject to the approval of the Agency Director, Health and Human Services Agency.
3. In accordance with Board Policy A-87, Competitive Procurement, and Administrative Code Section 401, authorize the Director, Department of Purchasing and Contracting, to negotiate, and upon successful negotiations, amend existing Aging and Independence Services Senior Nutrition Program contracts to expand home-delivered and take home meal services to seniors affected by COVID-19, with an emphasis on locally-sourced food, subject to the availability of funds; and to amend the contracts as required to reflect changes in services and funding allocations, subject to the approval of the Agency Director, Health and Human Services Agency.

EQUITY IMPACT STATEMENT

Today's action presents recommendations as necessary to begin to operationalize certain programs and services under the County of San Diego's (County) recommended spending plan for the American Rescue Plan Act (ARPA) program funding for the Food Assistance Component. These actions advance the San Diego County Board of Supervisors' (Board) commitment to supporting the most vulnerable residents in the county that were significantly impacted by the COVID-19 pandemic. The recommended actions related to the spending plan for the Food Assistance

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Component of the ARPA framework will utilize an equity lens, and a quantitative and qualitative data-driven approach. Additionally, when appropriate, community engagement will be incorporated into the implementation of the recommended actions for this ARPA component; the County will solicit community stakeholder input, and feedback from the individuals and families that may benefit from this funding.

Development and implementation of the spending plan for the Food Assistance Component aligns with and is guided by the Board's Framework for Our Future strategies and the outcomes reflected in the programs, services, and resources related to this component. By providing a mechanism for public input on critical programmatic direction related to fiscal spending plans, the recommended actions build on the County's commitment to transparency and open government, and a collaborative, data-driven, and equitable response to the COVID-19 pandemic. It is anticipated that these actions will have a positive impact on equity-seeking groups including Black, Indigenous, and People of Color (BIPOC), women, people with disabilities, immigrants, youth, and the LGBTQ community.

FISCAL IMPACT

Funds for this request are included in the Fiscal Year 2021-23 County of San Diego Operational Plan. If approved, today's requests will result in estimated costs and revenues of \$4,000,000 for a three-year period from FY 2021-22 through FY 2023-24 for a total program cost of \$12,000,000. This includes \$1,000,000 for the expansion of the ¡Más Fresco! More Fresh Nutrition Incentive Program and Nutrition Incentives Beyond the Supplemental Nutrition Assistance Program (SNAP, also known as CalFresh) and \$3,000,000 for food distribution programs. The funding source will be American Rescue Plan Act (ARPA) funding allocated directly to the County of San Diego. There will be no change in net General Fund cost and no additional staff years.

BUSINESS IMPACT STATEMENT

N/A

ADVISORY BOARD STATEMENT

These items will be presented to the Social Services Advisory Board for review on October 13, 2021 as informational items. The Aging & Independence Advisory Council reviewed these items at their regular meeting on September 13, 2021 and recommended approval.

BACKGROUND

Since January 2020, the San Diego County Board of Supervisors (Board) had been committed to and taken action to protect the health of the public and provided resources to individuals, families, and local businesses during the COVID-19 pandemic. On June 8, 2021 (3), the Board took critical action in advancing support to San Diego County residents by approving a framework for the use of \$653.5 million in American Rescue Plan Act (ARPA) funding. The approved ARPA framework commits resources to continue to manage and reduce community transmission of COVID-19 in San Diego County; provide the necessary support for individuals, families, and local business to mitigate the negative effects and other barriers experienced during the COVID-19 pandemic; support the County of San Diego's (County) continued COVID-19 pandemic response efforts; and to plan for stability and sustainability of the region beyond the COVID-19 pandemic. On July 13,

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THE AMERICAN RESCUE PLAN ACT PROGRAM FUNDS FOOD
ASSISTANCE COMPONENT (DISTRICTS: ALL)**

2021 (7), the Board took the next step by approving recommendations to operationalize certain programs and services under the Homeless Solutions, Direct Stimulus Payments, and Legal Services Components of the approved ARPA framework.

Approval of the ARPA framework is the first step toward getting needed support and resources on the ground across the region. Additional action is needed to operationalize some components of the approved framework. The County will be reviewing future federal and State funding as part of the strategic planning for the use of ARPA funding in order to maximize all available resources. In the upcoming months, the County will be returning to the Board to request approval and authorization for various actions associated with components of the approved ARPA framework. The following section provides an outline of the plan and recommended actions needed to begin to operationalize certain programs and services under the Food Assistance Component to help meet the food needs and support critical nutrition programs for vulnerable populations including families, school-age children, and seniors throughout San Diego County.

ARPA Framework Component - Food Assistance

The approved ARPA funding framework included an appropriation of \$20 million for food assistance. If approved, the following requested actions will provide the authorization needed to move forward with implementing certain programs and services related to the Food Assistance Component of the approved ARPA framework.

Authorize Single Source Procurement for the Expansion of the ¡Más Fresco! More Fresh Nutrition Incentive Program and Nutrition Incentives Beyond the Supplemental Nutrition Assistance Program (SNAP)/CalFresh to Medi-Cal Recipients

Approximately 337,000 residents in San Diego County participate in the federal SNAP/CalFresh program, which provides food assistance benefits to low-income families and individuals to help supplement their food budget and allow them to buy nutritious food. Increased access to fresh fruits and vegetables significantly improves nutrition and leads to better health outcomes of adults and children in food insecure households. The University of California, San Diego (UCSD), through contracted funding from the U.S. Department of Agriculture, delivers the ¡Más Fresco! More Fresh Nutrition Incentive Program to provide nutrition incentives for families enrolled in SNAP to purchase fresh fruits and vegetables at participating retailers and farmers markets, with an emphasis on locally-sourced food, resulting in an increase in food security levels. UCSD will enhance ¡Más Fresco! by providing Nutrition Incentives Beyond SNAP to Medi-Cal to provide Medi-Cal recipients and others affected by COVID-19, particularly those suffering from cardiovascular disease, including hypertension, as well as obesity, type 2 diabetes, and other chronic diseases, with produce prescriptions from their healthcare providers for fresh fruits and vegetables to be filled for free at participating grocery stores and farmers markets, with an emphasis on locally-sourced food. The recommended spending plan for the approved ARPA framework provides \$3 million over three years for the expansion of the ¡Más Fresco! More Fresh Nutrition Incentive Program and Nutrition Incentives Beyond SNAP to Medi-Cal. Today's action requests the Board authorize the Director, Department of Purchasing and Contracting, to issue a single source procurement with UCSD to expand the reach and impact of these nutrition incentive programs. UCSD qualifies for a single source contract pursuant to A-87 Section 1.D.3.: The procurement is for services from a provider with unique knowledge, skill, or ability not available

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from other sources. UCSD is the only U.S. Department of Agriculture federally approved provider of the ¡Más Fresco! More Fresh Nutrition Incentive Program in San Diego County and is therefore the sole option for providing these services. These programs meet the food needs and improve nutrition of low-income families and individuals and also help support local agricultural businesses in San Diego County. The programs will focus on providing services to the communities most disproportionately impacted by COVID-19 in San Diego County.

Authorize Single Source Procurement for Food Banks Food Distribution Programs and Services

As a result of the COVID-19 pandemic, families, children, and seniors are faced with unprecedented food access challenges. Food distribution programs and services provided by The Jacobs & Cushman San Diego Food Bank and Feeding San Diego are critical services that provide nutritious, healthy food for families and individuals in need affected by COVID-19. Both Food Banks provide Pantry Food Box programs and Backpack programs to ensure families and school-age children have access to fresh, locally-sourced produce and healthy staple items throughout the week, and help bridge the gap between weekday school meals. The recommended spending plan for the approved ARPA framework provides \$3 million per fiscal year for three years (\$9 million total) for food distribution programs including Food Banks and the Senior Nutrition Program. Today's action requests the Board authorize the Director, Department of Purchasing and Contracting, to issue a single source procurement with The Jacobs & Cushman San Diego Food Bank and Feeding San Diego, as the only two Food Banks in San Diego County, to support continued food distributions to help meet the food needs of families, children, and seniors throughout our most vulnerable communities. As the two designated Food Banks in San Diego County, The Jacobs & Cushman San Diego Food Bank and Feeding San Diego are the largest hunger-relief organizations in the region and each qualify for a single source contract pursuant to A-87 Section 1.D.3.: The procurement is for services from a provider with unique knowledge, skill, or ability not available from other sources. These programs will focus on providing services to the communities most disproportionately impacted by COVID-19 in San Diego County. The programs will be evaluated every six months and funding will be adjusted based upon need for each contract.

Authorize Amendment for the Expansion of Senior Home-Delivered Meal Services

The Senior Nutrition Program assists older adults to live independently by promoting better health and quality of life. The COVID-19 pandemic created additional hardships for seniors who are more vulnerable and at-risk to the COVID-19 virus, and as a result, more likely to stay home in order to prevent exposure to the virus. Home-delivered and take home meals are critical services that our senior community depends on to ensure access to healthy, nutritious food and that help to improve senior food security and reduce risk of chronic diseases. The recommended spending plan for the approved ARPA framework provides \$3 million per fiscal year for three years (\$9 million total) for food distribution programs including Food Banks and the Senior Nutrition Program. Today's action requests the Board authorize the Director, Department of Purchasing and Contracting, to amend existing Senior Nutrition Program contracts to expand home-delivered and take home meal services to seniors. These programs will focus on providing services to the communities most disproportionately impacted by COVID-19 in San Diego County. The programs will be evaluated every six months and funding will be adjusted based upon need for each contract.

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ASSISTANCE COMPONENT (DISTRICTS: ALL)

LINKAGE TO THE COUNTY OF SAN DIEGO STRATEGIC PLAN

Today's action supports the Building Better Health Initiative in the County of San Diego's (County) 2021-26 Strategic Plan by expanding critical food assistance services to vulnerable populations impacted by COVID-19; and taking further action to continue to ensure families, school-age children, and seniors throughout the region have access to nutritious food and locally-sourced fresh fruits and vegetables to support their health and well-being. Today's action also supports the Sustainable Environments/Thriving Strategic Initiative in the County's 2021-2026 Strategic Plan by supporting local agricultural businesses, grocery stores, and farmers markets.

Respectfully submitted,

USE "INSERT PICTURE"
FUNCTION TO INSERT
SIGNATURE

HELEN N. ROBBINS-MEYER
Chief Administrative Officer

ATTACHMENT(S)

N/A

SUBJECT: APPROVAL OF ACTIONS RELATED TO THE SPENDING PLAN FOR THE AMERICAN RESCUE PLAN ACT PROGRAM FUNDS FOOD ASSISTANCE COMPONENT (DISTRICTS: ALL)

AGENDA ITEM INFORMATION SHEET

REQUIRES FOUR VOTES: ☐ Yes ☒ No

WRITTEN DISCLOSURE PER COUNTY CHARTER SECTION 1000.1 REQUIRED

☐ Yes ☒ No

PREVIOUS RELEVANT BOARD ACTIONS:

July 13, 2021 (7), Approval of Actions Related to the Spending Plan for the American Rescue Plan Act Program Funds Homeless Solutions Component, Direct Stimulus Payments Component, and Legal Services Component; June 8, 2021 (3), Approve the Recommended Framework for the Use of American Rescue Plan Act Funding, Establish Appropriations to Support Proposed Actions, and Authorize the Auditor & Controller to Establish a Trust Fund for the American Rescue Plan Act Program Funds

BOARD POLICIES APPLICABLE:

A-87, Competitive Procurement

BOARD POLICY STATEMENTS:

Introduction: Board Policy A-87, Competitive Procurement, provides Single Source exceptions to competitive procurement requirements. A single source contract for the expansion of the ¡Más Fresco! More Fresh Nutrition Incentive Program and Nutrition Incentives Beyond the Supplemental Nutrition Assistance Program (SNAP)/CalFresh to Medi-Cal with the University of California, San Diego (UCSD) is requested. UCSD qualifies for a single source contract pursuant to Board Policy A-87 Section 1.D.3. as the only U.S. Department of Agriculture federally approved ¡Más Fresco! provider in San Diego. Single source contracts for the expansion of Food Banks food distribution programs and services with The Jacobs & Cushman San Diego Food Bank and Feeding San Diego are also requested. The Jacobs & Cushman San Diego Food Bank and Feeding San Diego each qualify for a single source contract pursuant to Board Policy A-87 Section 1.D.3. as the only two designated Food Banks that serve San Diego County.

Services, Term Period, and Estimated Value: Upon approval of this request, UCSD will expand its existing ¡Más Fresco! More Fresh Nutrition Incentive Program and enhance services by providing Nutrition Incentives Beyond the Supplemental Nutrition Assistance Program (SNAP)/CalFresh to Medi-Cal recipients and others affected by COVID-19. The contract term will be one year with two option years, and up to six additional months if needed, with an estimated value of \$1 million per fiscal year (\$3 million total). Additionally, upon approval of the request, The Jacobs & Cushman San Diego Food Bank and Feeding San Diego will provide continued food distributions via Pantry Food Box programs and Backpack programs, with an emphasis on locally-sourced food, to families, school-age children, and seniors affected by COVID-19 throughout San Diego County. The contract term will be one year with two option years, and up to six additional months if needed, for each contract. Estimated value is \$750,000 per fiscal year to be evaluated semi-annually and adjusted based upon need, for each contract.

Benefits to the County of San Diego: The County of San Diego (County) is committed to building better health, living safely, and thriving by expanding critical food assistance services

SUBJECT: APPROVAL OF ACTIONS RELATED TO THE SPENDING PLAN FOR THE AMERICAN RESCUE PLAN ACT PROGRAM FUNDS FOOD ASSISTANCE COMPONENT (DISTRICTS: ALL)

to vulnerable populations and taking further action to continue to ensure families, school-age children, and seniors throughout the region who have been impacted by COVID-19 have access to nutritious food and locally-grown fruits and vegetables to support their health and well-being. Expanding nutrition incentive programs and food distribution services in San Diego County, with an emphasis on locally-sourced food, also supports local agricultural businesses, grocery stores, and farmers markets.

Why Procurement Qualifies for Exception: Single source exceptions to the competitive procurement requirements are requested for UCSD, The Jacobs & Cushman San Diego Food Bank, and Feeding San Diego, pursuant to Board Policy A-87 Section 1.D.3.: The procurement is for services from a provider with unique knowledge, skill, or ability not available from other sources. UCSD is the single source for the ¡Más Fresco! More Fresh Nutrition Incentive Program. As the only U.S. Department of Agriculture federally approved ¡Más Fresco! provider in San Diego County, UCSD will leverage the success of its existing ¡Más Fresco! More Fresh Nutrition Incentive Program and enhance services by providing the Nutrition Incentives Beyond the Supplemental Nutrition Assistance Program (SNAP)/CalFresh to Medi-Cal recipients and others affected by COVID-19. The Jacobs & Cushman San Diego Food Bank and Feeding San Diego are the single source of Food Banks food distribution programs and services in San Diego County. As the two designated Food Banks in San Diego County, The Jacobs & Cushman San Diego Food Bank and Feeding San Diego are the largest hunger-relief organizations in the region that support continued food distributions to help meet the food needs of families, children, and seniors throughout our most vulnerable communities in San Diego County.

Fair and Reasonable Price: Pricing is determined fair and reasonable based on pricing for same or similar services and on the knowledge and skills of the organizations.

MANDATORY COMPLIANCE:

N/A

ORACLE AWARD NUMBER(S) AND CONTRACT AND/OR REQUISITION NUMBER(S):

561722, 561725, 561761, 561762, 561763, 561764, 567465, 561766, 561767, 561770, 561771, 561772, 561773, 562953

ORIGINATING DEPARTMENT: Health and Human Services Agency

OTHER CONCURRENCE(S): Department of Purchasing and Contracting

CONTACT PERSON(S):

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ITEM #7

UPDATE ON SSAB AD HOC PUBLIC CHARGE SUBCOMMITTEE

Vino Pajanor, Vice Chair, SSAB





ITEM #8

SSAB ENROLLMENT AD HOC SUBCOMMITTEE

Anahid Brakke, Chair, SSAB





MONTHLY UPDATES



ELIGIBILITY SERVICES BY THE NUMBERS...

October 2021 (Data Month: September 2021)

PARTICIPANTS

- **CalFresh:** 346,119 recipients, up 0.59% from last year.
 - 123,678 child recipients (0-18), down 2.26% from last year.
 - 67,441 senior recipients (60+), up 13.01% from last year.
- **CalWORKs:** 36,895 recipients, down 11.32% from last year.
 - 28,867 child recipients (0-18), down 13.14% from last year.
 - Welfare-to-Work: 7,781 participants, up 2.76% from last year.
- **CMS:** 22 CMS recipients, down 8.33% from last year.
- **General Relief:** 2,566 recipients, down 14.95% from last year.
- **Medi-Cal:** 912,435 recipients, up 13.33% from last year.
 - 317,514 child recipients (0-18), up 7.09% from last year.

Program	Cases	Recipients	% Change in Recipients		Unduplicated Number of Recipients (September 2020-September 2021)
			Previous Month	Previous Year	
CalFresh	196,735	346,119	1.53%	0.59%	496,500
CalWORKs	13,915	36,895	0.26%	-11.32%	54,460
CMS	22	22	-8.33%	-8.33%	86
General Relief	2,562	2,566	0.98%	-14.95%	6,971
Medi-Cal	493,465	912,435	0.87%	13.33%	954,343
Total	706,699	1,298,037	1.03%	8.73%	**1,060,543

*Recipients include 321,176 under ACA Medicaid Coverage Expansion.

The number of **unduplicated recipients for **all** programs.

PROCESSING

Applications Registered		
Program	September 2021	FYTD
CalFresh	21,086	56,877
CalWORKs	2,495	6,193
CMS	62	198
General Relief	2,162	5,447
Medi-Cal	9,905	30,108
Total	35,710	98,823

Renewals Generated		
Program	September 2021	FYTD
CalFresh	9,283	25,613
CalWORKs	1,583	4,000
CMS	8	20
General Relief	112	316
Medi-Cal	41,154	116,637
Total	52,140	146,586

Periodic Reports Generated		
Program	September 2021	FYTD
CalFresh	17,353	48,407
CalWORKs	581	1,944
General Relief	1	4
Medi-Cal	10	48
Total	17,945	50,403

Documents Imaged	
September 2021	FYTD
418,678	1,150,065

Tasks Created	
September 2021	FYTD
422,033	1,130,036

ACCESS CUSTOMER SERVICE CENTER

Customer Service				
Month	September 2020	September 2021	Change	FYTD
Total Calls	167,470	137,811	-29,659	396,755
Abandoned	5,939	1,167	-4,772	2,798
Average Wait Time	2:57	0:31	-2:26	0:22

Community Based Organization (CBO)				
Month	September 2020	September 2021	Change	FYTD
Total Calls	5,028	4,314	-714	12,661
Abandoned	94	58	-36	132
Average Wait Time	1:52	0:51	-1:01	0:49

Emails Received	
September 2021	FYTD
4,976	12,352

FAMILY RESOURCE CENTER VISITS

Month	September 2020	September 2021	Change	FYTD
Total Tickets Issued	33,470	38,697	14%	110,272
Average Wait Time (min.)	(*)	(*)	N/A	

* Due to COVID-19 Waivers, Avg time is not available for September 2021

Processing Timeliness Applications, Periodic Reports, and Renewals

CalFresh

- Regular Applications: State required days to disposition = 30 Days
 - San Diego = 15 Days
- Expedited Applications: State required days to disposition = 3 Days
 - San Diego = 2 Days
- Semi-Annual Reporting Timeliness = 95.96%
- Annual Renewal Timeliness = 99.95%

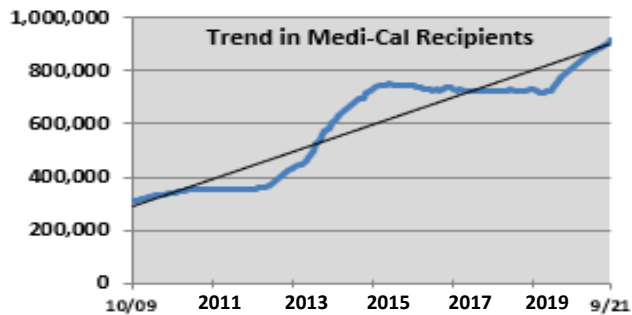
CalWORKs

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 19 Days
- Immediate Need: State required days to disposition = 1 Day
 - San Diego = 1 Day
- Semi-Annual Reporting Timeliness = 95.38%
- Annual Renewal Timeliness = 99.54%

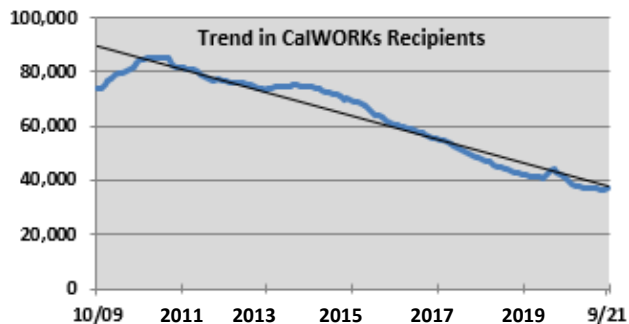
Medi-Cal

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 20 Days
- Annual Renewal Timeliness = 99.84%

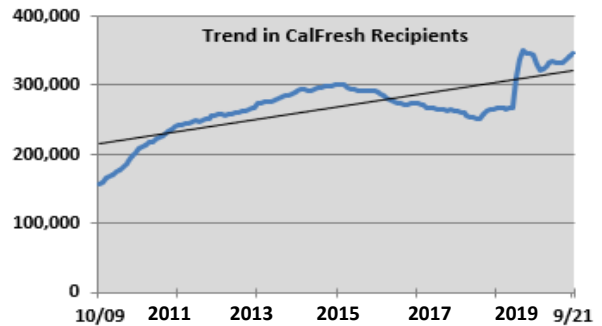
Medi-Cal Recipients		
FY Oct 09	FY Sep 21	194%
309,901	912,435	Increase



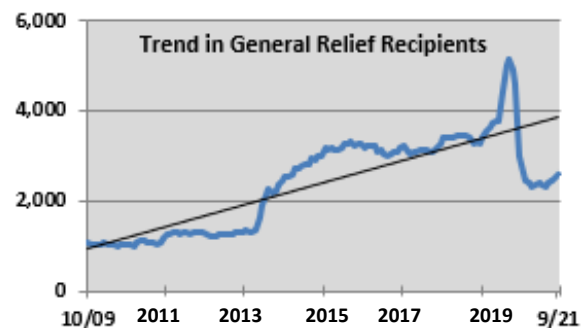
CalWORKs Recipients		
FY Oct 09	FY Sep 21	-50%
73,824	36,895	Decrease



CalFresh Recipients		
FY Oct 09	FY Sep 21	120%
157,128	346,119	Increase



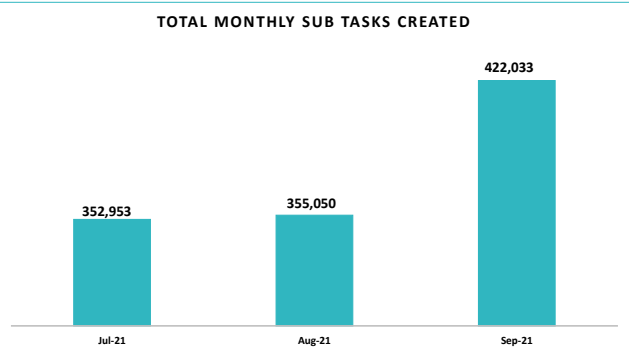
General Relief Recipients		
FY Oct 09	FY Sep 21	137%
1,083	2,566	Increase



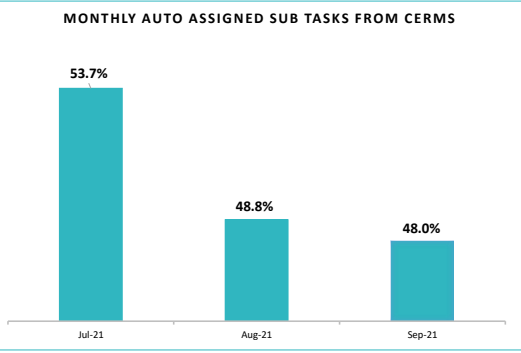
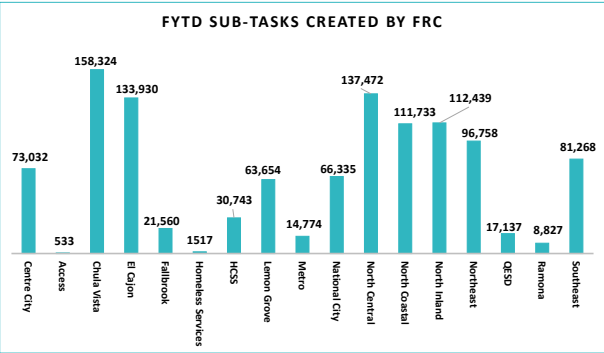
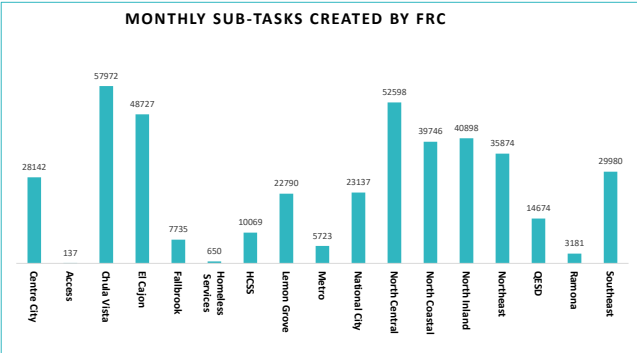
Monthly Self-Sufficiency Services Performance Dashboard (FY 21/22)

San Diego County
Data Month : September 2021

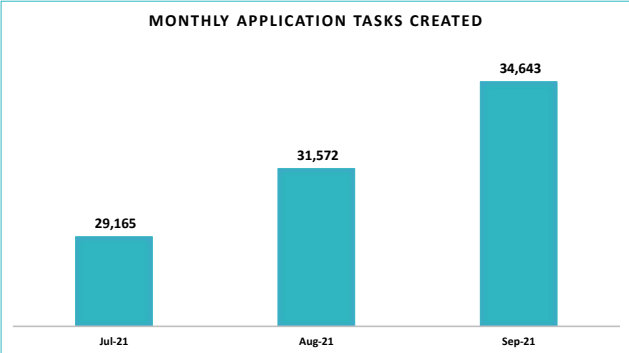
Work Management System (WMS) Subtasks Created



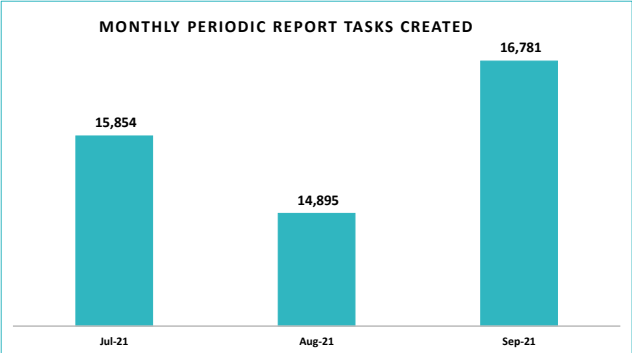
FYTD 1,130,036



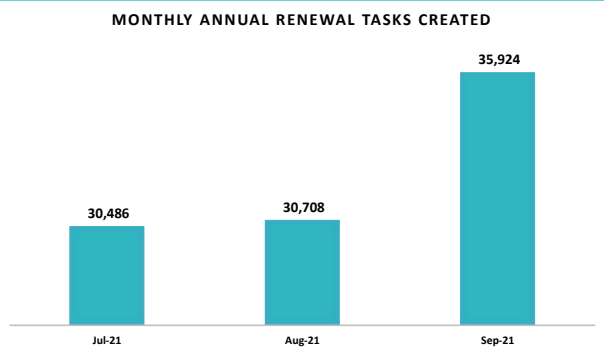
FYTD 50.2%



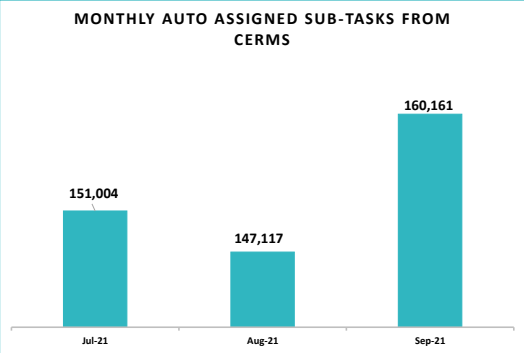
FYTD 95,380



FYTD 47,530

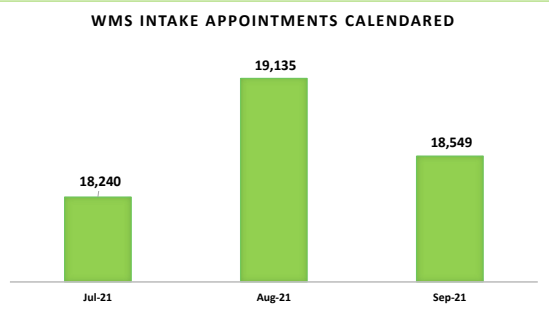


FYTD 97,118

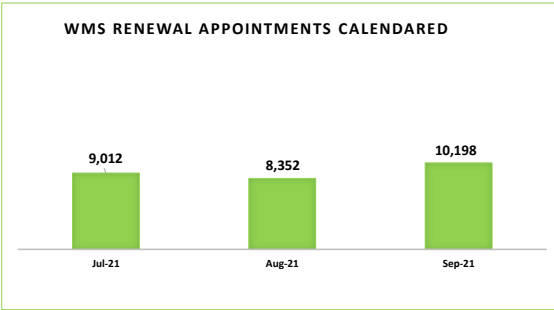


FYTD 458,282

MONTHLY WMS CALENDARED APPOINTMENTS

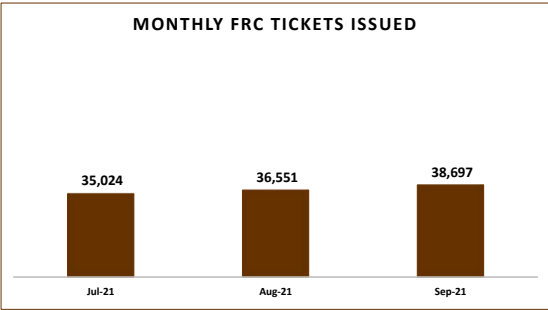


FYTD 55,924

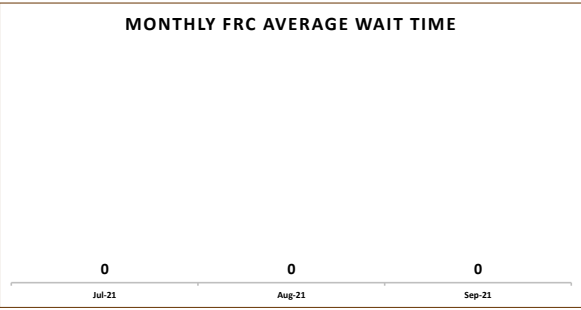


FYTD 27,562

LOBBY MANAGEMENT

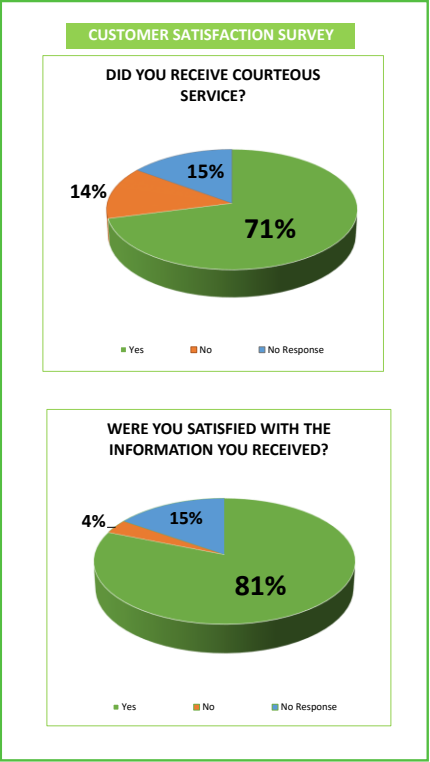
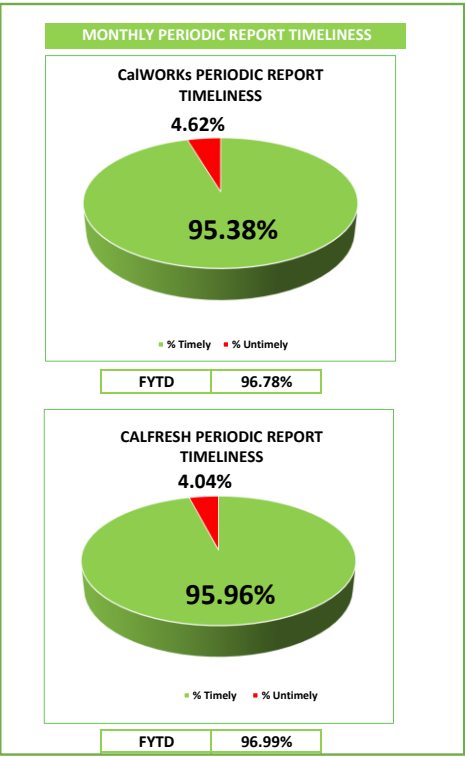
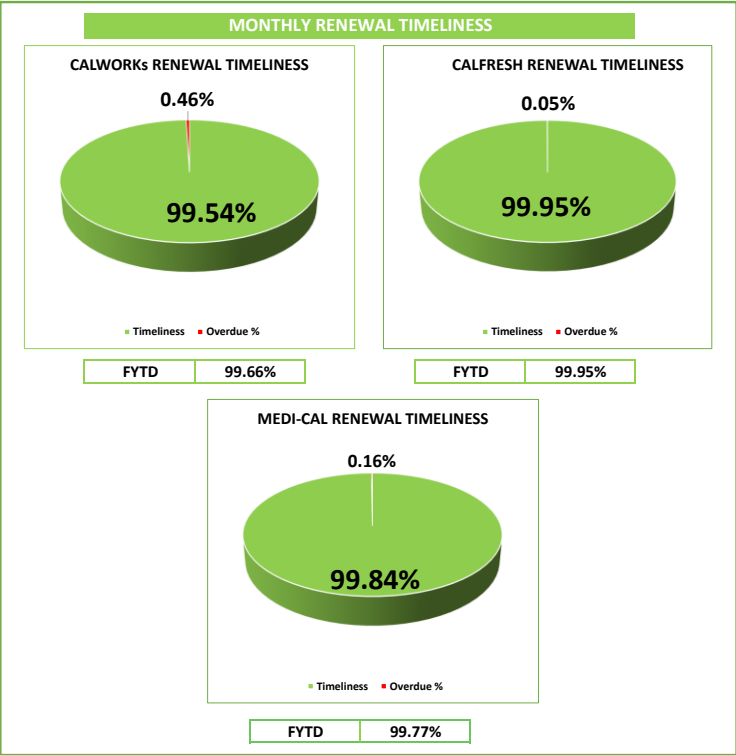
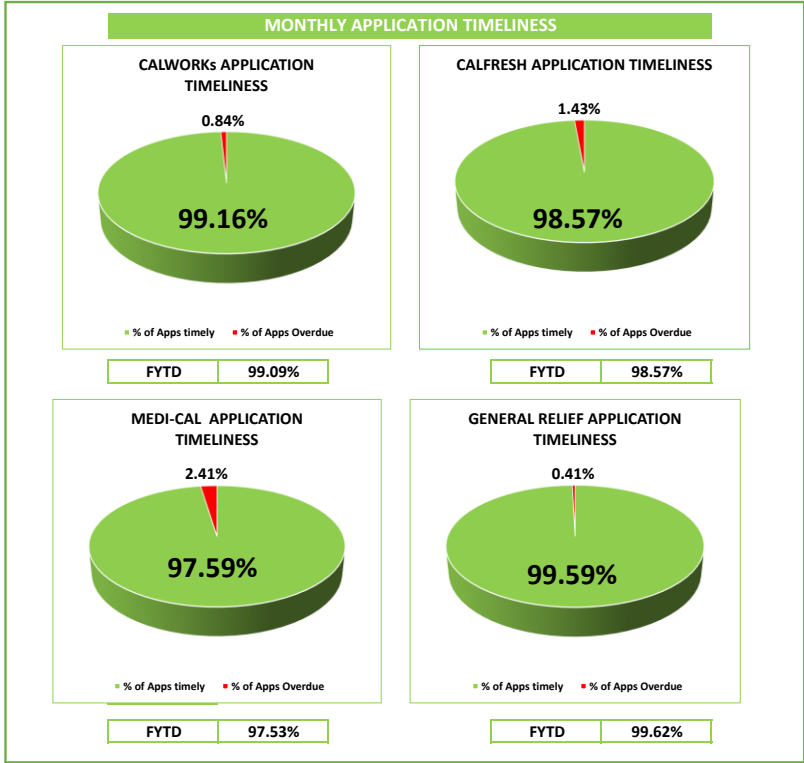


FYTD 110,272



*Average time is not available
FYTD 0.00

CASE PROCESSING PERFORMANCE (CALWIN)



ACCESS CALL CENTER

