

**COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY
SOCIAL SERVICES ADVISORY BOARD (SSAB)
3851 Rosecrans Street San Diego CA 921150
Phone (619) 338-2932 * * Fax (619) 338-2972**

**SSAB Meeting Minutes
July 09, 2015**

<p><u>Members Present</u> Philip Thalheimer John Hughes Carol Lewis Buck Martin Dion Brown Linda Blair Forth James Floros Gary Knight</p> <p><u>Members Absent</u> Paul Downey</p>	<p><u>Staff Present</u> Rick Wanne, Deputy Director Eligibility Operations Ida Bell, HHSA Allison Boyer, HHSA Carmen Lopez, HHSA Anita Rodgers, HHSA Mark Silvia, HHSA Karina Serano, HHSA Patty Baker, HHSA Katherine Trinh, HHSA Laura Hernandez, HHSA Mirna Lopez, HHSA Kim Forrester, HHSA</p> <p><u>Guests</u> Daniela Solano, San Diego Food Bank Derek Stoats, Caring Council Angela Diaz De Leon, 211 San Diego Marcia Garcia, San Diego Hunger Coalition Amana Schultz, San Diego Hunger Coalition Marjorie Larson, League of Women Voters Kristen Aster, Hunger Advocacy Network Rita Palet, Chula Vista Early Childhood Education Carmen Luu, San Diego District Attorney</p>
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1. Chairman Philip Thalheimer called the meeting to order at 9:32 a.m.
2. The June 11, 2015 minutes were approved by all Board Members present, voting yes.
3. **Public Comments on Items not listed on the Agenda:**
 - No Public Comment

ACTION/INFORMATION ITEMS:
<p>4. Information Item: Benefits Appeal's Update: Carmen Lopez, Human Services Program Manager, Eligibility Operations, Health and Human Services Agency (HHSA) and Anita Rodgers, Human Services Program Manager, Eligibility Operations, Health and Human Services Agency (HHSA). Ms. Lopez and Ms. Rodgers presented an overview and update on the Appeals Process for the Health and Human Services Agency Public Assistance Programs.</p>
<p>5. Information Item: Refugee Program and Live Well San Diego Update: Dale Fleming, Director Agency Operations, Health and Human Services Agency (HHSA). Ms. Fleming presented an update on the County's Refugee Program and Live Well San Diego. The Refugee Program provides specific services for Refugees resettling in San Diego County.</p>
<p>6. Information Item: Eligibility Operations Updates: Rick Wanne, Director, Eligibility Operations, Health and Human Services Agency (HHSA). Mr. Wanne presented an update on Medi-Cal, CalFresh and CalWORKs programs. Mr. Wanne congratulated the Access Call Center for reducing wait times. Mr. Wanne also announced a new location for the National City Family Resource Center, as well as the grand opening of the new Escondido Family Resource Center. Mr. Wanne reported that the State Department of Social Services Audited San Diego on the CalFresh program.</p>

The State mentioned that documentation was outstanding and the Access Call Center was the “best in the state” in terms of performance metrics and customer service.

ADJOURNMENT/SET NEXT MEETING:

The meeting was adjourned at 10:43 a.m.

The next regular meeting will be held on **August 13, 2015 at 3851 Rosecrans Street, San Diego Room, San Diego, CA 92110.**

The SSAB Minutes were written and submitted by Gabriela Romero.