

**COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY
SOCIAL SERVICES ADVISORY BOARD (SSAB)**

MEETING NOTICE: In Person

**North Central Live Well Center
5055 Ruffin Road, 2nd Floor Conference Room, San Diego CA 92123
Phone (619) 338-2932**

Public Video Viewing/Comment Option:

<https://sdcounty-ca-gov.zoom.us/j/89704943953>

**April 8, 2026
9:30 a.m. to 11:30 a.m.**

AGENDA

- 9:30 - 9:31 1. Call to Order
- 9:31 - 9:33 2. **Action Item:** Approval of March 11, 2026 Meeting Minutes

PUBLIC COMMENTS

- 9:33 - 9:40 3. Guidelines for Public Comment on Items not listed on the agenda:
- Members of the public may request to speak about any issue within the purview of the Board
 - Each speaker will be limited to three (3) minutes
 - Board members may not discuss or take action on issues raised during public comment unless the issue is listed in this Agenda

PRESENTATIONS/DISCUSSION ITEMS

- 9:40 - 9:50 4. **Discussion Item:** SSAB Member Sharing, Comments, and Topics of Interest: All Social Services Advisory Board Members
- 9:50 - 10:20 5. **Presentation Item:** Food Justice Community Action Plan: Rebeca Appel, Program Manager, and Yasamin Rasoulzadeh, CAO Group Analyst, Land Use & Environment Group (LUEG)
- 10:20 - 10:50 6. **Informational Item:** Employment Services Board Letter: Jeannie Jones, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSa)
- 10:50 - 11:30 7. **Information Item:** House Resolution 1 (H.R.1) CalFresh Impacts: Claudia Gurrola, Chief, Self-Sufficiency Services, Health and Human Services Agency (HHSa)

ADJOURNMENT/ NEXT MEETING

Next regular meeting will be held on May 13, 2026 at 5055 Ruffin Road, 2nd Floor Conference Room, San Diego, CA 92123.

ASSISTANCE FOR THE DISABLED:

Agendas and records are available in alternative formats upon request. Contact the Social Services Advisory Board staff contact at 619-338-2932 with questions or to request a disability-related accommodation. To the extent reasonably possible, requests for accommodation or assistance should be submitted at least 24 hours in advance of the meeting so that arrangements may be made. Additional information can be found on the Social Services Advisory board website: https://www.sandiegocounty.gov/content/sdc/hhsa/programs/ssp/social_services_advisory_board.html

**COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY
SOCIAL SERVICES ADVISORY BOARD (SSAB)**

**Held In Person
North Central Live Well Center
5055 Ruffin Road, 2nd Floor Conference Room, San Diego CA 92123
Phone (619) 338-2932 * * Fax (619) 338-2972**

**Public Video Viewing/Comment Option:
<https://sdcounty-ca-gov.zoom.us/j/87082159396>**

**SSAB Meeting Minutes
March 11, 2026**

Members Present

Robin Maxson
Lori Brown
Vino Pajanor
Jan Spencley
Greg Anglea
Rachel Morineau

Members Absent

Phil Thalheimer
Andrea Gonzalez
Daniela Murphy

Staff Present

Alberto Banuelos, HHSA
Adriana Ramirez, HHSA
Assmaa Elayyat, HHSA
Jeannie Jones, HHSA
Brenda Vargas-Ramirez
Alberto Garcia, HHSA
Claudia Gurrola, HHSA
Eric Rubio, HHSA
Darlene Beltran, HHSA
Michelle McGeary, HHSA
Bianca Graciano, HHSA
Ismael Lopez, HHSA
David Sagaz, HHSA
Ricardo Hernandez, HHSA
Gabriel Damian, HHSA

Guests

Lindsey Wade, Hospital Assoc. of SD & Imperial Counties
Adrian Carstens, 2-1-1 San Diego
Justine Kozo, HHSA Staff
Ghina Perez-Hall, HHSA Staff
Peter Battistel, 2-1-1 San Diego
Amanda Berry, Health Care Partners of Southern California
Lauren Abrams, Health Care Partners of Southern California
Kimberly Smith, HHSA Staff
Dawn Schultheis-Musselman, HHSA Staff
Eduardo Gaeta, HHSA Staff
Neyri Alatorre, HHSA Staff
Ali Clendenin, HASD & IC
Jack Dailey, LASSD/ HCA
Julia Macouzet, LA Maestra Community Health Centers
Shannon Okimoto, Health Care Partners of Southern California
Virginia Casey, HHSA Staff
Rebecca Jauregui-Vargas, HHSA Staff

1. Meeting called to order at 9:33 by Chair, Vino Pajanor
2. The September 10, 2025 meeting minutes were approved, with all Members present voting yes.
3. Public Comments:

- No public comment
4. **Action Item:** Nomination and Selection of the 2026 SSAB Chair and Vice-Chair. Vino Pajanor was re-elected as 2026 Chair (6 yes, 0 no, 0 abstain). Jan Spencley was re-elected as 2026 Vice Chair (6 yes, 0 no, 0 abstain).
 5. **Discussion Item:** SSAB Member Sharing, Comments, and Topics of Interest: All Social Services Advisory Board Members. Vice Chair Jan Spencley suggested discussing County Medical Services to at a future meeting. Chair Vino Pajanor raised concerns about lack of food for kids and figuring out a way to get food for the kids. Robin Maxson suggested investigating gleaners to assist. Rachel Morineau suggested having Live Well come to a future meeting to discuss options. Chair Vino Pajanor questioned how we could get a collaboration and what as a region can we do to be discussed at a future meeting. Vice Chair Jan Specley discussed all the impacts of everything being rolled out the next 3 years and how individuals could lose coverage and would like to identify who is affected and how we could get them help.
 6. **Information Item:** Clear Ordinance : Brenda Vargas-Ramirez, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSa). Ms. Vargas-Ramirez provided an overview of the Clear Ordinance that was passed on January 28, 2026. She presented how ordinance protects against discrimination, unlawful detention, and misuse of information and guidance has been provided to staff and leadership. Flyers must be posted at County facilities in multiple languages. Self-Sufficiency Services has already followed a similar process with CLEAR formalizing our process and setting reporting requirements. Ms. Vargas-Ramirez also shared that contractors have been notified and there is ongoing monitoring from leads and managers. CLEAR strengthens safety and transparency and ensures a consistent process is followed across County and contracted sites.
 7. **Information Item:** House Resolution 1 (H.R. 1) CalFresh Impacts: Claudia Gurrola, Chief, Self-Sufficiency Services, Health and Human Services Agency (HHSa). Ms. Gurrola expanded on the H.R. 1 updates introduced two CalFresh provisions. Starting April 1, 2026 Ms. Gurrola reviewed who would and would no longer be eligible for CalFresh benefits. It would be a staggered implantation that would take approximately 12 months to complete. Ms. Gurrola went on to discuss how in June ABAWD waivers may be approved in areas with unemployment rates above 10%. Requirements were discussed and staff will be trained within the next month. In July the Board of Supervisors sent a memo giving directions to develop the notification plan to notify CalFresh recipients. Ms. Gurrola mentioned we have been developing outreach material, text campaigns will be going out, updating websites, google campaigns are being sent out. We will continue to get the word out and share the information.

A public comment was made by Jack Dailey from Legal Aid Society of San Diego, expressing that he appreciates the presentation and discussion. He wanted to urge the county to think through operationally how the county can comply with the requirement to use all available internal resources to evaluate whether or not requested certifications is required. He is very interested in working with the county in the future with these efforts.

ADJOURNMENT/SET NEXT MEETING:

The meeting was adjourned at 11:25 a.m. Next regular meeting will be held on April 08, 2026 at 5055 Ruffin Road, 2nd Floor Conference Room, San Diego, CA 92123.

ITEM #4: SSAB MEMBER SHARING, COMMENTS, AND TOPICS OF INTEREST

All Social Services Advisory Board Members



**LIVE WELL
SAN DIEGO**

ITEM #5: FOOD JUSTICE COMMUNITY ACTION PLAN

*Rebeca Appel, Program Manager, and Yasmin Rasoulzadeh, CAO Group Analyst,
Land Use and Environmental Group (LUEG)*





Food Justice Community Action Plan (FJCAP) and Safety Net Bridge Program

Rebeca Appel | Program Manager
Yasamin Rasoulzadeh | Group Program Manager

April 8, 2026



**COUNTY OF
SAN DIEGO**



Initiating the FJCAP

- Board direction in summer 2024
- Goal: actions the County can implement to improve food access and reduce food insecurity
- Over 12 County departments involved
- All action built from community-identified priorities

Initial Board direction: June 4, 2024 (12)

August – November 2024 Community outreach and engagement



107 attendees

Across **six** roundtables
(Spring Valley, Alpine,
Fallbrook, National City, Lemon
Grove, Valley Center)



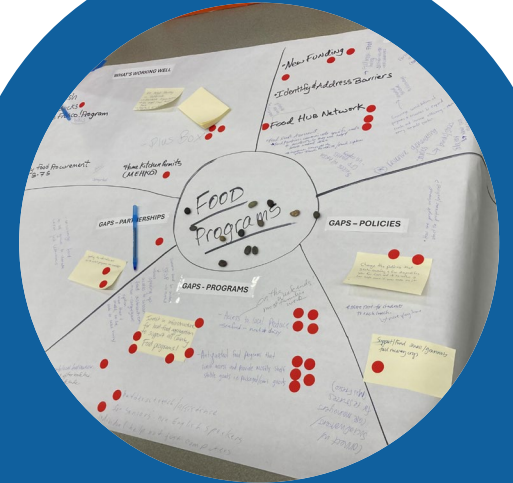
150+ interactions

At the 4th Annual Gathering for
Food Vision 2030



**13,000+ visits to
website**

<https://engage.sandiegocounty.gov/food-justice-community-action-plan>



1,500+ comments, ideas

Through one-on-one
conversations, in-person and
online surveys, and community
roundtable events



Building the action plan

1,500
comments,
suggestions,
and shared
experiences



200
unique
community
ideas



20
potential
County
actions



11
actions
now

Community food production

1c. County parks

Increase awareness of existing gardens and explore potential expansion at new locations



1e. Leases

Develop strategies to support agricultural leases on County land for community agriculture



2a. Model policy

Develop a model policy with accessible leasing contracts and favorable terms



Edible food recovery and food hubs

3a. Educational resources

Increase and promote existing educational resources



3b. Funding & infrastructure

Support and identify funding for transportation and other infrastructure (e.g., cold storage)



3c. Food hubs & incubators

Explore and develop strategies to support and build capacity of existing food hubs and incubators



4a. County Engagement & Collaboration

- Host and lead Food System Initiative (FSI) collaborative meetings with stakeholders to co-develop food system priorities
- Create a clear definition of how food security is being measured and assessed by the County



Safety nets and legislation

5a. CalFresh program & data

Promote transparency of program participation, application process, and denial rates



5b. CalFresh-farmers' markets

Provide technical assistance and incentivize use of CalFresh at certified farmers' markets



5c. Support legislation

Support legislation to incentivize local produce and medically supportive food





6a. Food security in Emergency Operations Plan

- Share existing emergency response plans
- Collect input from community and food system stakeholders to inform an update to the plan





Engagement since July 2025

- Continued 1-1s with individuals and organizations, as well as participating existing meetings, such as:
 - Live Well San Diego Food Insecurity Working Group
 - Food Vision 2030 Stewardship Committee
 - Edible Food Recovery Working Group
- Virtual meeting on December 12 for status updates
- In-person workshop on March 10 at the Southeastern Live Well Center



Safety Net Bridge Program

- Directed by the Board on November 4, 2025
- Update and direction on March 24, 2026
 - Report back to the Board in 45-days on food component
 - Options to increase food access and reduce food insecurity via existing County programs/facilities and partner organizations as part of the Safety Net Bridge Program
 - Include cost estimates and implementation plans



Food access options under exploration

- At county facilities
 - Cold storage
 - Retrofits
 - Food distribution events
- Refrigerated vehicles



Thank you!

Rebeca Appel | rebeca.appel@sdcounty.ca.gov
Yasamin Rasoulzadeh | Yasamin.Rasoulzadeh@sdcounty.ca.gov



COUNTY OF SAN DIEGO
SUSTAINABILITY AND
ENVIRONMENTAL JUSTICE

ITEM #6: EMPLOYMENT SERVICES BOARD LETTER

*Jeannie Jones, Deputy Director, Self-Sufficiency Services
Health and Human Services Agency (HHS)*





COUNTY OF SAN DIEGO

AGENDA ITEM

BOARD OF SUPERVISORS

PALOMA AGUIRRE
First District

JOEL ANDERSON
Second District

TERRA LAWSON-REMER
Third District

MONICA MONTGOMERY STEPPE
Fourth District

JIM DESMOND
Fifth District

DATE: April 21, 2026

XX

TO: Board of Supervisors

SUBJECT: AUTHORIZE COMPETITIVE PROCUREMENT FOR EMPLOYMENT AND SUPPORTIVE SERVICES (DISTRICTS: ALL)

OVERVIEW

The County of San Diego's Health and Human Services Agency (HHSA), Self Sufficiency Services (SSS) provides a comprehensive array of mandated California Work Opportunity and Responsibility to Kids (CalWORKs) employment and supportive services to assist families with limited financial resources in achieving economic independence. These services are coordinated and delivered through service providers with contracts that are scheduled to end on December 31, 2026.

Additionally, as part of the County's ongoing commitment to operational efficiencies, a comprehensive assessment of the current employment services delivery model is needed to identify future opportunities to structure the program to best meet the County's needs. To ensure a thorough, objective, and fiscally responsible evaluation, it is recommended that the County engage a consultant to conduct this comprehensive analysis to shape future service delivery.

Today's action requests the San Diego County Board of Supervisors (Board) authorize competitive procurement of CalWORKs employment and supportive services allowing a continuation of these services to participants in all County regions without interruption. Today's action also requests the Board authorize a competitive procurement for Consultant Services to conduct an assessment of the CalWORKs Employment Services and associated supportive services program components.

These actions would advance the County vision of a just, sustainable, and resilient future for all and our ongoing commitment to the regional *Live Well San Diego* vision of healthy, safe, and thriving communities. This will be accomplished by upholding practices that align with community priorities and improving transparency and trust while maintaining strong fiscal management.

SUBJECT: AUTHORIZE COMPETITIVE PROCUREMENT FOR EMPLOYMENT AND SUPPORTIVE SERVICES (DISTRICTS: ALL)

RECOMMENDATION(S)

CHIEF ADMINISTRATIVE OFFICER

1. In accordance with Section 401, Article XXIII of the County Administrative Code authorize the Director, Department of Purchasing and Contracting, to issue a Competitive Solicitation for CalWORKs Employment Services and upon successful negotiations and determination of a fair and reasonable price, award one or more contracts for an initial term of one year and four one-year options and up to an additional six months if needed, subject to the availability of funds; and to amend the contract as required, to reflect all changes in programs, services and funding.
2. In accordance with Section 401, Article XXIII of the County Administrative Code authorize the Director, Department of Purchasing and Contracting to issue a Competitive Solicitation for Consultant Services to conduct an assessment of the CalWORKs Employment Services and associated supportive services program components, and upon successful negotiations and determination of a fair and reasonable price, award contracts for a term of one year, with three option years and up to an additional six months if needed, and to amend the contracts as needed to reflect changes to services and funding.

EQUITY IMPACT STATEMENT

The County of San Diego Self-Sufficiency Services (SSS) provides programs that promote job readiness, education, employment training and placement, housing stability, and other supports to help low-income families achieve economic independence. Services are designed to meet families at any point in their journey toward long-term self-sufficiency and are delivered at accessible locations by culturally responsive, trauma-informed staff. This approach ensures equitable access to comprehensive, personalized support and emphasizes economic stability, safety, health, and overall well-being, creating pathways for all families to thrive.

Further, the proposed procurement process will reflect the County’s commitment to advancing equity and economic inclusion through implementing strategies that prioritize contracting with small and local businesses, including nonprofits, veteran-owned enterprises, and organizations that promote equity.

SUSTAINABILITY IMPACT STATEMENT

Today’s actions support the County of San Diego (County) Sustainability Goal #2 to provide just and equitable access to County services and Sustainability Goal #4 to protect the health and well-being of everyone in the region. These goals will be accomplished by continuing to offer and strengthen existing programs and services for families in need of comprehensive, tailored support to achieve economic stability, safety, health, and overall quality of life.

FISCAL IMPACT

Funds for this request are included in the Fiscal Year (FY) 2026-28 CAO Recommended Operational Plan in the Health and Human Services Agency. If approved, this request will result in estimated costs and revenue of \$50,500,000 in FY 2026-27, which includes an estimated one-time cost of \$500,000 for the assessment of the CalWORKs employment services and associated supportive services program component and estimated costs and revenue of \$50,000,000 in FY 2027-28. The funding sources include federal and State CalWORKs Allocation revenue, Refugee

SUBJECT: AUTHORIZE COMPETITIVE PROCUREMENT FOR EMPLOYMENT AND SUPPORTIVE SERVICES (DISTRICTS: ALL)

Support Services federal funding and one-time Realignment. There will be no change in net General Fund cost and no additional staff years.

BUSINESS IMPACT STATEMENT

N/A

ADVISORY BOARD STATEMENT

This item will be reviewed by the Social Services Advisory Board at its April 8, 2026 meeting.

BACKGROUND

The County of San Diego's (County) Health and Human Services Agency (HHSA), Self-Sufficiency Services (SSS) offers a broad range of employment and supportive services to help families with limited financial resources overcome barriers to stability. Delivered through contracted providers and coordinated efforts with County staff, these programs are designed to provide services at regional hubs across the county, eliminating the need to visit multiple sites. Services are also available in multiple languages to serve San Diego's diverse communities. By integrating services in accessible locations, this approach streamlines support, reduces duplication, and ensures families receive comprehensive assistance tailored to their needs.

The County receives annual allocations from the California Department of Social Services (CDSS) to provide CalWORKs Employment Services (ES) along with multiple other California Work Opportunity and Responsibility to Kids (CalWORKs) supportive services programs. The State allocation is based on the County's CalWORKs ES caseload and expenditures. Following San Diego County Board of Supervisors (Board) authorization on July 18, 2017 (8), the services were last procured in 2017 and the procurement was broken into lots by region. Prior to 2017, the services were procured on multiple occasions since the early 2000s. Between the two contractors, there are approximately 375 to 450 staff who support the program.

The program has expanded significantly over the years through State mandates and core program components reflect longstanding legislative direction and prescribed service models. While these requirements form the foundation of current service delivery, they continue to evolve as State priorities shift, community needs emerge, and new policy decisions are made. As the landscape changes, the County's implementation of CalWORKs ES will adapt accordingly to remain aligned with CDSS guidance and ensure families receive services that are responsive, relevant, and effective.

Employment and Supportive Services

Recognizing that employment is foundational to long-term stability, CalWORKs ES begins with an orientation and a one-on-one assessment to develop a personalized plan. Participants are assigned to employment, education, training, and barrier removal activities based on work history, skills, goals, basic education needs, and any destabilizing factors (e.g., homelessness, domestic violence, mental health, substance use, or learning disabilities). Activity options include adult basic education, English as a Second Language (ESL) support, job search or readiness, community service, vocational education and training, secondary school/General Education Diploma, and employment. To accelerate entry into the workforce, *Expanded Subsidized Employment* provides part or fulltime subsidized positions with the goal of transitioning to unsubsidized employment.

SUBJECT: AUTHORIZE COMPETITIVE PROCUREMENT FOR EMPLOYMENT AND SUPPORTIVE SERVICES (DISTRICTS: ALL)

On average, between 12,000 and 13,000 participants receive CalWORKs ES assistance each month.

County-contracted partners assess the full range of needs that each participant's household may be experiencing. While employment is the cornerstone of long-term stability, participants must first have their basic needs met. Stable, permanent housing is essential for participants to focus on employment. For CalWORKs families who are unhoused or housing-unstable, the *Housing Support Program* offers intensive case management (assessment of housing barriers, individualized housing plans, financial coaching, legal resource referrals) and housing navigation to secure permanent housing. Assistance can include bridge housing, relocation and move-in costs, rental subsidies, and prevention to stabilize housing quickly.

Recognizing that employment alone doesn't guarantee stability, ES provides *Supportive Services* to ensure participants can start and continue participating in assigned activities. These include *Transportation Services* to CalWORKs ES activities: bus passes, mileage reimbursement, van pools, car repairs, car ownership assistance, parking, rideshare options, and more. In addition, there are *Ancillary Supports* for required items: books, tools, uniforms, licensing/permits, and disability related accommodations. Participants in postsecondary programs may receive advanced payments for books and supplies; those pursuing self-employment may receive limited start-up essentials needed to perform their work. Diaper supportive services are also available for families with children under 36 months. Payments are issued in advance, so participants are not required to use personal funds.

In addition, throughout participation in CalWORKs ES, participants receive support if their family is experiencing a crisis or a challenging situation that could interfere with employment activities. The *Family Stabilization (FS)* program provides short-term support to CalWORKs participants experiencing emergencies such as domestic violence, behavioral health needs, housing or utility crises, or vehicle maintenance issues that prevent participation in ES activities. Once approved, participants develop a FS plan and can receive services like eviction prevention assistance, bridge and rental housing support, help with past due utilities, and Transportation Emergency Assistance for critical vehicle repairs. These services focus on removing immediate barriers, stabilizing the household, and helping participants return to regular CalWORKs ES requirements.

The *Stage One Child Care Program* supports current and former CalWORKs participants by helping them access childcare while they work or participate in approved activities. The program uses a multi-stage structure to guide participants from initial entry through longer-term stability. Participants may request childcare at any time, with eligibility beginning the day the request is made, and they may choose the childcare arrangement that best meets their needs, including care by a friend or relative or a licensed or license-exempt provider of their choice. The County's role is administrative and involves processing payments to the providers selected by participants.

To help participants who may struggle in employment or CalWORKs ES activities due to a learning disability, there are supportive *Learning Disabilities (LD)* services. At their initial assessment, participants are offered an LD screening and may request an evaluation at any time. Screenings and evaluations are voluntary and completed by a trained specialist who assesses learning strengths, barriers, and needed accommodations, and provides a written report that guides

SUBJECT: AUTHORIZE COMPETITIVE PROCUREMENT FOR EMPLOYMENT AND SUPPORTIVE SERVICES (DISTRICTS: ALL)

the participant's employment and training plan. If an LD is confirmed, reasonable accommodations and supportive activities such as adult basic education, tutoring, or adjusted participation hours are incorporated to help the participant succeed.

In addition, and as required by the California Department of Social Services, the County provides culturally responsive, multilingual *Refugee Employment Services (RES)* for newly arrived refugees. Through this program, eligible refugees, those with qualifying immigration status who have been in the United States for 60 months or less, who are at least 16 years old, and who are employment-ready, receive up to 60 months of employment-focused support. RES offers a comprehensive set of employment and integration services, including development of a Family Self-Sufficiency Plan, job search and retention activities, life skills, acculturation classes, vocational ESL, and in-depth case management to address barriers. Through contracted partners, refugees also receive assistance with Vocational English language learning, systems navigation, school enrollment, childcare coordination, transportation, and social-emotional needs.

Together, these integrated services form a comprehensive system of support that meets participants where they are, removes barriers before they become crises, and builds a clear pathway toward lasting stability. By aligning employment, housing, childcare, transportation, crisis intervention, and individualized supportive services, the County ensures participants have not just the opportunity to work, but the foundation to thrive. This annual investment of an estimated \$50M strengthens economic mobility, stabilizes households, and ultimately transforms short-term assistance into long-term self-sufficiency.

This integrated, client-centered approach is reflected in San Diego County's strong outcomes. The County continues to lead the State in CalWORKs performance outcomes. According to the California Department of Social Services' CalWORKs Outcomes and Accountability Review (Cal-OAR) dashboard, the County consistently surpasses statewide benchmarks and peer counties. Of the 10 reported measures, in which data is available, San Diego has exceeded state averages in 8 for the last 12 consecutive months, including participant orientation attendance, first activity engagement, lower sanction rates, and higher sanction resolution rates. These indicators reflect strong program integrity, sustained participation, and timely case progression.

Reprocurement of these services will support the County's goals for equitable contracting, by structuring the solicitation into multiple lots with a focus on areas with the highest need and consideration of cultural responsiveness through their service delivery models. This will expand opportunities for multiple diverse offerors as well as promote partnerships with small, minority-owned, women-owned, and veteran-owned businesses, and other community-based organizations. To continue to lead the State in CalWORKs performance outcomes, successful offerors will be held to robust performance goals to ensure programmatic metrics are achieved and surpassed.

Additionally, solicitation of a consultant will support the County's commitment to improving service delivery models. A comprehensive assessment of the current CalWORKs ES structure is recommended to analyze, evaluate and propose enhancements to future service delivery. Subsequent to execution of new CalWORKs ES contracts, staff will procure a consultant to lead the analysis of the current program and help to identify opportunities for consideration by the Board and a timeline for implementation.

SUBJECT: AUTHORIZE COMPETITIVE PROCUREMENT FOR EMPLOYMENT AND SUPPORTIVE SERVICES (DISTRICTS: ALL)

Today's action requests the Board authorize a competitive procurement of employment and supportive services allowing a continuation of these services to participants in all County regions without interruption. Additionally, today's action requests the Board authorize a competitive procurement for Consultant Services to conduct an assessment of the CalWORKs ES and associated supportive services program components.

LINKAGE TO THE COUNTY OF SAN DIEGO STRATEGIC PLAN

Today's proposed actions support the County of San Diego 2026-2031 Strategic Plan Initiatives of Equity (Health) and Community (Quality of Life) as well as the regional *Live Well San Diego* vision of healthy, safe, and thriving communities. This is accomplished by supporting services for families with limited financial resources and promoting self-sufficiency throughout San Diego County.

Respectfully submitted,

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EBONY N. SHELTON
Chief Administrative Officer

ATTACHMENT(S)
N/A

ITEM #7: HOUSE RESOLUTION 1 (H.R.1) CALFRESH IMPACTS

*Claudia Gurrola, Chief, Self-Sufficiency Services
Health and Human Services Agency (HHS)*



H.R. 1 Background

July 4, 2025, H.R. 1 was signed into law introducing two CalFresh provisions:

- Noncitizen eligibility changes
- Modified the Able-Bodied Adults Without Dependents (ABAWDs) time limit waiver qualifications



H.R. 1 Noncitizen Eligibility

April 1, 2026 customers eligible for CalFresh include:

- A United States (U.S.) Citizen
- A U.S. National
- A Lawful Permanent Resident (LPR)
- Cuban and Haitian Entrants
- Citizens of the Republic of the Marshall Islands, the Republic of Palau, and the Federated States of Micronesia who are in the U.S. under the Compacts of Free Association (COFA)



H.R. 1 Noncitizen Eligibility

Noncitizen eligibility changes will take effect April 2026

- CalFresh applications received on or after April 1, 2026, will be evaluated under the new provision
- Households already receiving CalFresh will be evaluated under the provision at recertification beginning with those due in April 2026



H.R. 1 ABAWDs

The Able-Bodied Adults Without Dependents (ABAWD) time limit would apply to those who are:

- Adults ages 18 through 64
- Not meeting an exemption nor the work requirements, which include but are not limited to:
 - Pregnant
 - Physically or mentally unfit for employment
 - Caring for a person with a disability
 - Receiving or applying for unemployment benefits
 - Receiving or applying for disability benefits
 - Meeting the work requirement for another program (CalWORKs)



H.R. 1 ABAWDs

Able-Bodied Adults Without Dependents (ABAWD) time limits will take effect June 2026

- Initial application received on or after June 1, 2026, will be evaluated under new provisions
- Households already receiving CalFresh will be evaluated under the new provisions at recertification beginning June 2026



Resources & Next Steps



County Action Steps



Coordinated Countywide Strategy: Formed Incident Command Center; Board of Supervisors Safety Net Ad Hoc Subcommittee; Planning to address the most significant impacts of HR1



Proactive Customer Service & Communication: Maintaining excellent customer service and encouraging customers to keep contact information up-to-date; Launched new webpage and preparing mass notification plan



Statewide Engagement & Advocacy: Coordinating with the State, other counties, and CBOs to shape implementation, share solutions, and secure resources





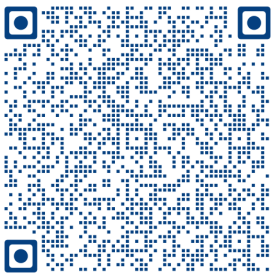
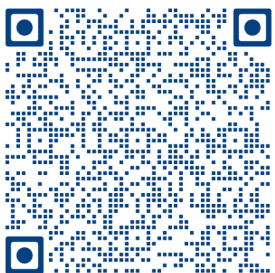
Technology, AI, and Data Solutions: Exploring tools to reduce barriers for customers and staff; Advocating for system improvements statewide; Developing reporting tools to respond effectively



Cross-Sector and Community Partnerships: Leveraging new and existing partnerships to help keep people enrolled in their benefits







Key Messages for Impacted Populations

| | |
|--|--|
| <p>BenefitsCal Account: Update contact info</p> | <p>Family Resource Centers: Benefits Support (in-person support)</p> |
|  <p>Visit your BenefitsCal account and make sure your contact information is up to date.</p> |  <p>Visit a Family Resource Center.</p> |
| <p>Website</p> | <p>Access Customer Service: Benefits Support (phone support)</p> |
|  <p>Visit the Changes to CalFresh and Medi-Cal webpage to view changes to benefits.</p> |  <p>Call 1-866-262-9881.</p> |
| <p><i>If someone is impacted by these changes, they will be contacted or informed during their intake interview or next re-certification</i></p> | |



Food Resources

- [Feeding San Diego](#)
 (858) 452-3663
- [San Diego Food Bank](#)
 (858) 527-1419
- [Catholic Charities](#)
 (619) 323-2841
- [Jewish Family Service](#)
 (858) 637-3210
- [San Diego Hunger Coalition](#)

Workforce Resources

Find career/job support:

- [San Diego Workforce Partnership](#)
 (619) 319-WORK (9675)

Find volunteer opportunities:

- [HandsOn San Diego](#)

All Resources



211sandiego.org



2-1-1




LIVE WELL
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CalFresh & Medi-Cal Changes

House Resolution 1 (H.R. 1) or the “One Big Beautiful Bill Act” was signed into law on July 4, 2025. This law includes changes to CalFresh and Medi-Cal for some individuals.

Guidance for Organizations

 Learn more about the updates at [Changes to CalFresh and Medi-Cal](#)


 Check out the [Community Partner Resource Toolkit](#)

 [Request An H.R. 1 presentation](#)

Individuals impacted by these changes will be informed during intake interviews or contacted at their next renewal/recertification.

Guidance for Individuals

 Update contact info at [BenefitsCal.com](#) ([BenefitsCal Tutorials](#))

 Get enrollment support:
Call 1-866-262-9881 or visit a [Family Resource Center](#)

 Visit [211sandiego.org](#) for resources

 Check mail & respond to County communication

HR 1 Changes Communications Phase 1

COUNTY NEWS CENTER

2

CNC articles

74

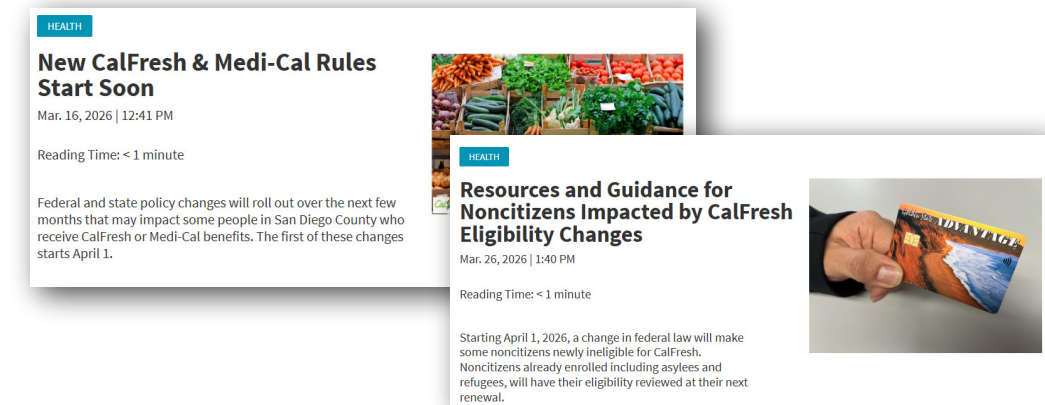
local media stories

38,285

Gov Delivery subscribers

9,007

impressions



ORGANIC SOCIAL MEDIA



45 posts

3 platforms

1.48M

impressions



PAID MESSAGING



\$94

Ad Spend

47,117

impressions

154

clicks



\$111

Ad Spend

57,904

impressions

569

clicks

*Data March 16 - April 3, 2026



MONTHLY UPDATES



| Bill Number and Name | Date Introduced | Description | Affected Programs | Support/Oppose/Watch/Concerns | Status |
|---|-----------------|---|---|-------------------------------|--|
| AB 588: CalWORKs Unrelated Adult Male (Now called State Fire Marshal: Lithium Battery Working Group Membership funding) | 2/12/2025 | The bill is no longer called CalWORKs Unrelated Adult Male. It has been changed to State Fire Marshal: Lithium battery working group: Membership funding. It does not impact CalWORKs program. | None | Support | 1/31/2026: Inactive - Died |
| AB 363: Community Colleges: CalWORKs Recipients Education Program | 3/20/2025 | The bill would expand participation in the CalWORKs Recipients Education Program at California Community Colleges. Under this program, community college districts are required to provide educational and special services to CalWORKs recipients attending community colleges. The new provision would include students who have exceeded the 60-month time limit on CalWORKs but still have one or more dependents receiving aid under the CalWORKs program. The funding provided will be based on the number of CalWORKs participants who are enrolled in the college and the scope and number of programs that are offered to CalWORKs recipients to assist them in obtaining employment. Additionally, the proposed amendment changes the work study payments to the community colleges to 75% and employers to pay at least 25% of the wages for the work study positions. However, the program may waive the 25% employer contribution provided the employer does not decrease the work study positions. | CalWORKs | Support | 1/31/2026: Inactive Bill - Died. |
| AB 1161: Public Social Services: State of Emergency or Health Emergency | 2/20/2025 | This bill would provide continuous eligibility for CalWORKs, CalFresh, and Medi-Cal recipients who are victims of a state of emergency or a health emergency. The continuous eligibility would maintain the recipient's current benefits for a least 90 calendar days starting from the proclamation/declaration and extending through at least the conclusion of the emergency proclamation/declaration. The bill also requires: The continuous eligibility to be automated in the programming of the eligibility systems. The immediate restoration of eligibility for any recipient whose program eligibility was discontinued, who has been impacted. A determination of good cause for failing to submit the information needed for SAR 7 or Redetermination. | CalWORKs, CalFresh, Medi-Cal and CAPI | Support | 1/31/2026: Inactive Bill - Died. |
| AB 1211: CalFresh Maintenance of Benefit Level | 2/21/2025 | This bill would require the State Department of Social Services to ensure that the level of CalFresh benefits remain at least at the level that was in effect on January 20, 2025, under the Thrifty Food Plan, which is a food plan designed by the United States Department of Agriculture to determine Supplemental Nutrition Assistance Program (SNAP) benefit amounts. The benefit maintenance requirement would be triggered if the federal government makes reductions to SNAP benefits that would result in the level of CalFresh benefits being lower than the threshold. In addition, the bill would require the department to conduct a feasibility study on increasing the eligibility and benefits of the CalFresh Program. | CalFresh | Support | 1/31/2026: Inactive Bill - Died. |
| SB 560 CalWORKs: Public Social Services | 2/20/2025 | Current workload and operation impacts are unknown, as they would depend on how CDSs establishes the process/policy. The bill provisions will add workload activities to the workers to evaluate on whether the overpayment/over issuance is collectable or not; or if the customer has committed fraud. However, once it has been determined that the overpayment/over issuance is not to be collected, it will relieve workers of the time required to pursue overpayments//over issuance, or relieve of the time to charge the customer with civil/criminal penalties. This bill would introduce changes to existing county policies. Guidance would need to be provided to staff. | CalWORKs | Support | 2/2/2026: Inactive Bill - Died |
| AB 1402: Fresh Start Grants: Personal Income Tax Law: credits | 4/23/2025 | The bill would require eligibility staff to determine eligibility to the following refundable tax credits for each CalFresh recipient the California Earned Income Tax Credit, the Young Child Tax Credit, and the Foster Youth Tax Credit. If eligible to a refundable tax credit, the eligibility worker would then calculate the value of the credit and issue it in the form of a Fresh Start Grant instead of the recipient receiving the tax credit. | CalFresh | Support, if Amended | 1/31/2026: Inactive Bill - Died. |
| SB 430 | 2/18/2025 | This bill would impose restrictions on using an automated decision system by local agencies to determine eligibility for supportive services such as social services programs and issuing permits or licenses. The bill would require for the local agency to verify that the system's outputs are correct and promote nondiscrimination in its use. The bill would also require that the local agency's governing board complete audits and quality control of the outputs to ensure accuracy. This bill would also authorize GovOps, a state agency, to develop, adopt, and issue public guidance for the agency's use of automated decision systems. GovOps would be required to provide technical assistance to local agencies upon request. | CalWORKs, CalFresh, Medi-Cal, General Relief, Kin-GAP, AAP and CAPI | Support, if Amended | 1/8/2026: Inactive Bill - Died |
| AB 1012: Medi-Cal: Immigration Status | 2/20/2025 | This bill would repeal W&I Code Section 14007.8 making an individual who does not meet satisfactory immigration status ineligible for full scope Medi-Cal benefits and only eligible for care and services that are necessary for the treatment of an emergency medical condition and medical care directly related to that emergency, as defined by federal law. The bill would create the Serving Our Seniors Fund and would transfer funds previously used for Medi-Cal benefits for non-citizens without satisfactory immigration status to that fund. The State Department of Health Care Services would oversee the funds and utilize them to restore and maintain payments for Medicare Part B premiums for eligible individuals. | Medi-Cal | Oppose, unless Amended | 2/2/2026: Inactive Bill - Died at desk |
| SB 225: School Nutrition: Guardian Meal Reimbursement | 2/27/2025 | SB 225 would require the department to distribute information about the federal Summer Electronic Benefits Transfer for Children Program to guardians whose children are eligible for specified summer food programs. This bill would allow for state reimbursement on meals served to guardians of eligible students who receive meals from a summer meal program. The bill would require a guardian of an eligible student to be present at the summer meal program site for the summer meal. program operator to receive state-funded reimbursement for that meal, unless non-congregate rules are in place. The bill would require summer meal program operators receiving state-funded reimbursement to report to the department the number of meals served to guardians by meal site no later than 30 days after the end of summer meal site operations | CalFresh | Support- | 2/2/2026: Inactive Nill - Died. Returned to Secretary of Senate pursuant to Joint Rule 56. |
| SB 739: Disaster CalFresh: County Resources Status | 2/21/2025 | This bill would create new duties for counties to provide Disaster CalFresh related information to the State Department of Social Services on the ability of each county office in the impacted area to provide timely and adequate service to CalFresh applicants and recipients. | CalFresh | Support | 08/18/2025: Active Bill - In Floor Process. Ordered to inactive file on request of Assembly Member Aguiar-Curry. |
| AB 1357: Guaranteed Income Payments: Consideration as Income or Resources | 3/24/2025 | This bill, to the extent not in conflict with federal law, would require guaranteed income payments be exempt from income or resource consideration for purposes of determining eligibility for benefits, or the amount of benefits, in means-tested programs, and vice versa. Means-tested programs include, but is not limited to, CalWORKs, CalFresh, General Assistance, Medi-Cal, Kinship Guardianship Assistance Payment Programs (Kin-GAP), Adoption Assistance Program (AAP) and Cash Program for Immigrants (CAPI). he bill would benefit the specified customers as the provisions would allow for less income to be counted against them when determining eligibility and grant amounts for the above programs. As a result, the specified customers who would otherwise be ineligible, receive a lower benefit amount, or less beneficial program, would become and/or remain eligible to the above programs and associated supportive programs, or would not have a reduction in their benefits. Training would be needed for eligibility staff as the bill would require staff to learn and implement the new exemption when processing case evaluations. Current policies/program material would need to be updated to implement changes for previously countable income. More customers would become and/or remain eligible to the above programs which could lead to increased caseloads for the county. The Statewide Automated Welfare System (SAWS) is not designed to evaluate the provisions of the bill. Therefore, automated system updates would be needed to meet these provisions. | CalWORKs, CalFresh, Medi-Cal, General Relief, Kin-GAP, AAP and CAPI | Support | 08/29/2025: Active Bill - In Committee Process. In committee: Held under submission. |
| AB 1655 - CalWORKs Temporary Absence - Immigration Detention | 1/29/2026 | The current law states that someone detained would be considered absent from the home, and therefore is not part of the household receiving aid, which results in decreased aid payments. This bill states that if a household member states they reported to the California Attorney State General that a member of their household receiving aid was unlawfully detained by a federal agent, this would then change the status of that household member to temporary absent from the home, which means they would fall under the regulations of a temporary absent household member, and could potentially result in no decrease of aid payment. Impact to workload would consist of updating policy related to the household members that are counted and the members that are considered temporarily out of the home. Additionally, initial training and information sharing of this changes. Staff will also need to know how to assist a family in reporting someone being unlawfully detained by a federal agent to the California Attorney General. | CalWORKs | Active Support | 02/17/2026: Active Bill - In Committee Process. Referred to Committee on Human Services, and JUD. |
| SB 1030 - CalWORKs - Unrelated Adult Male | 2/10/2026 | Currently, when a customer reports to eligibility staff someone in their household that is not related to them (other than a bona fide lodger, roomer or boarder) is residing with the family that is on CalWORKs, that unrelated adult is required to make a financial contribution to the family on CalWORKs not less than what it would cost to provide themselves with an "independent living arrangement" (ILA). The eligibility worker is required to obtain a signed CW 71 Statement of Cash Aid Adult and Unrelated Adult form from the customer and unrelated adult in order to comply with eligibility requirements. This bill repeals the provision requiring the unrelated adult to make a financial contribution to the CalWORKs family, therefore removing the eligibility requirement altogether. Removing the provision for unrelated adult will simplify eligibility requirements, remove barriers otherwise imposed, and expand CW eligibility for customers. Eligibility workers also will not be required to obtain information related from the unrelated adult and therefore simplify the eligibility determination process. | CalWORKs | Active Support | 02/18/2026: Active Bill - In Committee Process. Referred to Committee on Human Services. |
| AB 1755 - CalWORKs | 2/9/2026 | This bill would eliminate the existing 100-hour standard deprivation rule for purpose of determining a child's deprivation of parental support or care. The bill would benefit customers because they may easily qualify for CalWORKs Program since the total hours worked in the previous four-week period (28 days prior to the application date) will not be taken into consideration for eligibility determination. The bill would help streamline and simplify the process for customers and staff by having less eligibility criteria to evaluate. This bill would expand CalWORKs eligibility which could impact staff workload as more customers would become eligible to receive the benefits. This bill would introduce changes to existing county policies. The new guidance on the elimination of the existing 100-hour standard deprivation rule would need to be provided to staff. The Statewide Automated Welfare System (SAWS) is not currently designed to evaluate the provision of this bill. Therefore, automated system updates would be needed to meet these provisions. | CalWORKs | Active Support | 02/23/2026: Active Bill - In Committee Process. Referred to Committee on Human Services. |
| AB 1829 - Community Colleges - CalWORKs Recipients Education Program - Services | 2/11/2026 | This bill proposes additional funding for the CalWORKs Recipients Education Program, allowing California community colleges to use funds to support CalWORKs recipients to meet ongoing needs and basic services through coordinated student services. Additionally, the bill would waive the requirement for employers to pay 25% of the wages for work-study positions, currently mandated by existing law. There would be no impact to the County of San Diego as this funding is issued directly to the California community colleges. | CalWORKs | Active Support | 02/23/2026: Active Bill - In Committee Process. Referred to Committee on Higher Education and Human Services. |
| AB 1049: California Food Assistance Program: Sponsor Deeming Rules | 2/20/2025 | Federal deeming rules and exemptions would not apply to customers approved for California Food Assistance Program (CFAP) if AB 1049 is passed. By creating new duties for counties relating to CFAP eligibility, the bill would impose a state-mandated local program. | CalFresh | Support, if Amended | 1/29/2026: Active Bill - Pending Referral. In Senate. Read first time. To Com. on RLS. for assignment. |

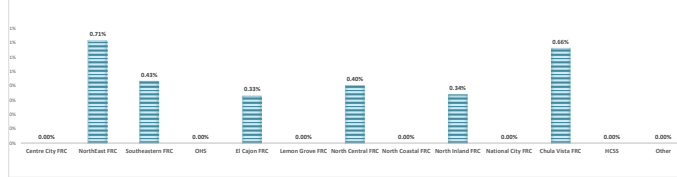
| | | | | | |
|--|-----------|--|----------------------------------|------------------------|--|
| SB 1054 Unemployment Insurance Reporting Requirements | 2/12/2026 | <p>This bill would change the following: a</p> <ul style="list-style-type: none"> Starting July 1, 2027, Employers with 10 or more employees would have to report more detailed information to the EDD, including monthly wages, hours works, and occupation codes. EDD would share this new information with the state-wide eligibility data system (CalSAWS) with the goal of making it easier and faster to determine if someone qualifies for public assistance programs like CalWORKs, CalFresh, and Medi-Cal It is not clear how much this bill will affect staff workload because implementation details still need to be established by the California Department of Social Services and Department of Health Care Services (DHCS) for public assistance programs, however it may reduce eligibility staff workload and the duration of the eligibility determination process. Eligibility staff would need new training and guidance on the new verification process. Programs that require someone to work a certain number of hours can automatically check if the person is meeting that requirement by using new information reported by employers. This means that staff will not have to manually verify employment as often, which could reduce their workload and make it easier and faster for people to receive the benefits they need. For the public, this bill appears likely to assist with faster processing of applications, shorter wait times for benefits, less paperwork to complete, and fewer requests to submit pay stubs or proof of work hours due to the automated verification process. | CalFresh, CalWORKs, and Medi-Cal | Support, if Amended | 02/26/2026: Active Bill - In Committee Process. Referred to Com. On L., P.E. & R. |
| SB 1099 - State and local benefits | 2/13/2026 | The County of San Diego already provides certain services using local and state funds under existing authority. The bill does not create new public benefits. There will be no change to current practices. Federal benefit eligibility rules remain the same. It provides clarification on current law so cities, counties and hospitals districts can, if they choose, provide benefits to individuals who might not be eligible for federally funded benefits under federal immigration-related rules. There will be minimal impact on staff as San Diego County is already implementing some of these state funded programs. | CalFresh, CalWORKs, and Medi-Cal | Support, if Amended | 02/26/2026: Active Bill - Referred to Coms. On Health and Human Services. |
| AB 1746 - Child Care Forms | 2/9/2026 | Current law requires 'written notice' to CalWORKs (CW) applicants and recipients that child care is available to them. Current law requires this written notice is provided at application, and at the time of signing a WTW plan or amending a plan. Our current business practice is to use the form CCP7 Child Care Request and provide it to CW customers at application/recertification, WTW orientation/appraisal, whenever clients sign a WTW plan, or have a change of activity or ask for child care. This provisions of the bill requiring the use of the CCP7 have little or no impact as this is our current practice. Current law requires that the county approve child care 10 days from the date of receiving the required client and child care provider information. This bill would require child care to be approved or denied within 10 days of receiving the signed CCP7 form where they request child care. This could be detrimental to customers as requiring them to comply to program requirements within a short-period of time. It is not accounting for the time that the customer will need to find the child care provider, and get them vetted and approved to be able to bill for being a child care provider. Not all customers who expressed their child care request have secured a child care provider. In addition, the customer and the child care provider are to complete intake and the child Care provider is to submit the necessary documentation to make sure that payments can be issued to them. Child care cannot be approved until all of this can be completed. Additionally, The Statewide Automated Welfare System (SAWS) is not currently designed to include the child care request form on all of the events mentioned in this bill. Therefore, automated system updates would need to meet these provisions. | CalWORKs | Oppose, unless Amended | 02/23/2026: Active Bill - In Committee Process. Referred to Committee on Human Services. |
| AB 2510 CalWORKs | 2/20/2026 | San Diego County currently provides Family Reunification services to families whose children have been removed from the home by Child and Family Well Being. It follows their Family Reunification plan in collaboration with Employment Services. This bill will expand provisions related to parents whose children have been removed from their home, allowing them to continue receiving CalWORKs aid and child care services for up to six months. It also exempts families participating in a reunification case plan from certain immunization requirements and allows their child welfare services case plan to serve as their welfare-to-work plan, exempting them from mandatory welfare-to-work activities while they focus on reunification. Additionally, the bill will exempt them from assigning support rights and prevents child support payments from being counted as income for eligibility purposes. This bill will create more work for staff as new flexibilities would be applied and more reunification cases will be approved and create a higher caseload for staff that process Family Reunification cases. Pros to this bill will be more flexibilities for parents to receive Family Reunification services and removes barriers that prevent them getting reunified with their children. Some cons to this bill will be that when parents are reunified with children and they transition back to CalWORKs it would be confusing to them that now they would have to comply with CalWORKs requirements. | CalWORKs | Active Support | 03/09/2026: Active Bill - In Committee Process. Referred to Com. on HUM. S. |
| AB 2567 CalWORKs: Immediate Need | 3/17/2026 | Current law requires at the time of CalWORKs application, county must determine whether the customer needs immediate need assistance. Immediate Need assistance is available to customers who have apparent eligibility to CalWORKs, have an emergency, and have insufficient funds to meet the need. Current law also requires that the customer comply with the technical conditions of CalWORKs in order to receive Immediate Need payment. One of the technical conditions of CalWORKs is for the customer to apply for any unconditionally available income that they currently do not receive. This bill would eliminate the requirement that requires the customer to apply for any unconditionally available income in order to receive Immediate Need payment and homeless assistance. The bill would benefit the customers and county staff because the bill would simplify the application process for customers and staff, by having less eligibility criteria to evaluate. This bill would introduce changes to existing policies. Therefore, guidance on the elimination of the requirements to apply for any conditional available income to receive Immediate Need payment would need to be provided to staff. This bill would impose a state-mandated local program as this bill would expand counties' duties relating to apparent eligibility determinations. | CalWORKs | Active Support | 4/6/2026: Active Bill - In Committee Process. Referred to Com. on APPR. |
| AB 2764 Extended Foster Care | 2/20/2026 | The California Fostering Connections to Success Act allows young adults to remain in foster care up to age 21 if they meet certain educational or employment criteria, such as being enrolled in school or working a minimum number of hours. This bill prohibits the discontinuance of benefits for the above described individuals for failure to meet established education or employment participation requirements. This bill will ensure the continuation of benefits for former foster care youths up to age 21. | Extended Foster Care | Active Support | 3/16/2026: Active Bill - In Committee Process. Referred to Com. on HUM. S. |
| AB 2765 CalFresh and CalWORKs: Childhood Hunger and Foster Youth | 2/20/2026 | Recent federal legislation limits Able-Bodied Adults Without Dependents (ABAWDs) to receiving CalFresh food benefits for 3-months out of a 36-month period unless they are working 20 hours a week or meet an exemption. Currently, former foster youth under the age of 25 would be exempt from the 3-month limit, however, recent federal legislation removed the former foster youth exemption. Additionally, CalWORKs recipients are currently entitled to receive additional monthly funds for special needs such as food, utilities, or transportation. The maximum amount of these special needs payments must be equal to or less than \$10 multiplied by the number of CalWORKs recipients in the household. This bill defines ABAWD participants as a parent or household member that cares for a dependent child 14 or older. This bill requires the California Department of Social Services (CDSS) to apply for a federal waiver to exempt former foster youth from the 3-month limit. This bill specifies that if the federal waiver is approved, guidance must be provided to the counties within 3 months. For CalWORKs, this bill requires the maximum amount of special needs payments to be increased to \$15 multiplied by the number of CalWORKs recipients in the household. Additionally, this bill allows the state to choose whether this benefit will be issued as a cash benefit or a food benefit and establishes that any individual eligible for CalWORKs may receive this special need payment in order to reduce childhood hunger. This bill will add an additional ABAWD time limit exemption for screening. Pros to this bill include: Reduce food insecurity, supports youth stability in a high cost of living county, CalFresh participation rates and aligns with Health and Human Services Agency (HHSA) goals of access to services and equity. Staff will require training on the new ABAWD time limit exemption screening. | CalWORKs, CalFresh | Active Support | 3/16/2026: Active Bill - In Committee Process. Referred to Com. on HUM. S. |



March 2026 CalWORKS Churn Report

| | Total CW App Received | Total CW App Received (%) | Initial App | Initial App (%) | Application Received benefits-previous 30 days | Application Received benefits-previous 30 days (%) | Application Received benefits-previous 60 days | Application Received benefits-previous 60 days (%) | Application Received benefits-previous 90 days | Application Received benefits-previous 90 days (%) | Application Received benefits-previous 120 days | Application Received benefits-previous 120 days (%) | Application Received benefits-previous over 120 days | Application Received benefits-previous over 120 days (%) |
|-------------------|-----------------------|---------------------------|--------------|-----------------|--|--|--|--|--|--|---|---|--|--|
| Centre City FRC | 1 | 100.00% | 1 | 100.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% |
| NorthEast FRC | 160 | 100.00% | 107 | 78.43% | 1 | 0.74% | 0 | 0.00% | 1 | 0.71% | 0 | 0.00% | 11 | 7.41% |
| Southwestern FRC | 201 | 100.00% | 156 | 76.84% | 1 | 0.49% | 7 | 3.48% | 2 | 0.99% | 2 | 0.99% | 66 | 32.87% |
| CHS | 7 | 100.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% |
| El Cajon FRC | 303 | 100.00% | 223 | 72.94% | 1 | 0.33% | 2 | 0.66% | 2 | 0.66% | 2 | 0.66% | 73 | 24.09% |
| Lemon Grove FRC | 202 | 100.00% | 150 | 78.21% | 0 | 0.00% | 2 | 0.99% | 2 | 0.99% | 2 | 0.99% | 27 | 13.32% |
| North Central FRC | 248 | 100.00% | 211 | 85.08% | 1 | 0.40% | 0 | 0.00% | 1 | 0.40% | 1 | 0.40% | 34 | 13.71% |
| North Central FRC | 205 | 100.00% | 169 | 82.20% | 0 | 0.00% | 2 | 0.97% | 3 | 1.46% | 1 | 0.49% | 32 | 15.61% |
| North Island FRC | 264 | 100.00% | 248 | 93.94% | 1 | 0.38% | 2 | 0.76% | 1 | 0.38% | 1 | 0.38% | 21 | 7.95% |
| National City FRC | 347 | 100.00% | 194 | 77.25% | 0 | 0.00% | 1 | 0.28% | 1 | 0.28% | 0 | 0.00% | 54 | 15.48% |
| Chula Vista FRC | 303 | 100.00% | 233 | 78.84% | 2 | 0.66% | 1 | 0.33% | 1 | 0.33% | 5 | 1.65% | 51 | 16.83% |
| JCRS | 5 | 100.00% | 3 | 60.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% | 2 | 40.00% |
| Other | 2 | 100.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% |
| SD County | 2,188 | 100.00% | 1,898 | 77.36% | 7 | 0.32% | 16 | 0.73% | 19 | 0.87% | 12 | 0.55% | 443 | 20.18% |

CALWORKS 30 DAYS CHURN BY FRC (%)

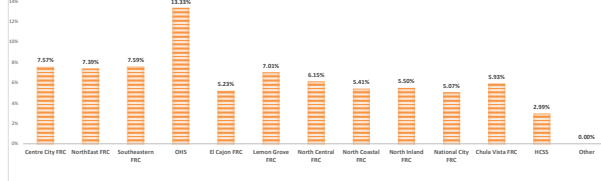


March 2026 CalFresh Churn Report

| | Total CF App Received | Total CF App Received (%) | Initial App | Initial App (%) | Application Received benefits-previous 30 days | Application Received benefits-previous 30 days (%) | Application Received benefits-previous 60 days | Application Received benefits-previous 60 days (%) | Application Received benefits-previous 90 days | Application Received benefits-previous 90 days (%) | Application Received benefits-previous 120 days | Application Received benefits-previous 120 days (%) | Application Received benefits-previous over 120 days | Application Received benefits-previous over 120 days (%) |
|-------------------|-----------------------|---------------------------|--------------|-----------------|--|--|--|--|--|--|---|---|--|--|
| Centre City FRC | 1,737 | 100.00% | 832 | 47.86% | 103 | 7.41% | 103 | 4.41% | 54 | 3.17% | 56 | 3.24% | 376 | 21.70% |
| NorthEast FRC | 1,020 | 100.00% | 532 | 51.94% | 74 | 7.39% | 41 | 4.09% | 21 | 2.09% | 11 | 1.09% | 136 | 13.34% |
| Southwestern FRC | 1,239 | 100.00% | 522 | 42.13% | 34 | 2.79% | 67 | 5.41% | 66 | 5.37% | 60 | 4.84% | 450 | 36.32% |
| CHS | 46 | 100.00% | 16 | 34.78% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% | 2 | 4.35% |
| El Cajon FRC | 1,816 | 100.00% | 864 | 47.57% | 65 | 3.58% | 65 | 3.58% | 50 | 2.75% | 66 | 3.63% | 669 | 36.82% |
| Lemon Grove FRC | 1,105 | 100.00% | 506 | 45.79% | 61 | 5.52% | 56 | 5.06% | 44 | 3.97% | 36 | 3.25% | 432 | 39.08% |
| North Central FRC | 1,200 | 100.00% | 1,200 | 100.00% | 108 | 9.00% | 71 | 5.92% | 10 | 0.83% | 10 | 0.83% | 561 | 46.67% |
| North Central FRC | 1,718 | 100.00% | 873 | 50.82% | 63 | 3.67% | 61 | 3.55% | 47 | 2.74% | 46 | 2.68% | 561 | 32.70% |
| North Island FRC | 1,564 | 100.00% | 1,027 | 65.73% | 108 | 6.91% | 70 | 4.48% | 68 | 4.35% | 60 | 3.84% | 631 | 40.35% |
| National City FRC | 888 | 100.00% | 423 | 47.63% | 45 | 5.07% | 58 | 6.53% | 28 | 3.15% | 31 | 3.49% | 288 | 32.33% |
| Chula Vista FRC | 1,145 | 100.00% | 1,046 | 91.36% | 107 | 9.34% | 10 | 0.88% | 10 | 0.88% | 76 | 6.64% | 726 | 63.50% |
| JCRS | 35 | 100.00% | 24 | 68.57% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% |
| Other | 2 | 100.00% | 1 | 50.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% |
| SD County | 16,111 | 100.00% | 8,091 | 50.19% | 592 | 3.65% | 600 | 3.72% | 522 | 3.24% | 485 | 3.01% | 5,341 | 33.15% |

CALFRESH 30 DAYS CHURN BY FRC (%)

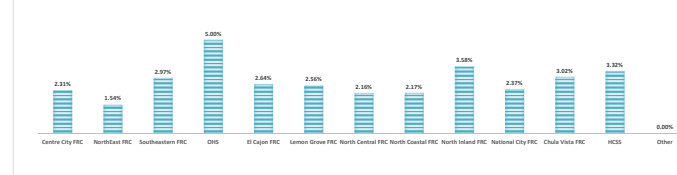
| Month | Total CF App Received | Churned benefits-previous 30 days |
|----------|-----------------------|-----------------------------------|
| March-24 | 2,984 | 2,173 |



March 2026 Medi-Cal Churn Report

| | Total MC App Received | Total MC App Received (%) | Initial App | Initial App (%) | Application Received benefits-previous 30 days | Application Received benefits-previous 30 days (%) | Application Received benefits-previous 60 days | Application Received benefits-previous 60 days (%) | Application Received benefits-previous 90 days | Application Received benefits-previous 90 days (%) | Application Received benefits-previous 120 days | Application Received benefits-previous 120 days (%) | Application Received benefits-previous over 120 days | Application Received benefits-previous over 120 days (%) |
|-------------------|-----------------------|---------------------------|--------------|-----------------|--|--|--|--|--|--|---|---|--|--|
| Centre City FRC | 962 | 100.00% | 870 | 90.33% | 22 | 2.29% | 23 | 2.40% | 31 | 3.24% | 26 | 2.72% | 26 | 2.70% |
| NorthEast FRC | 842 | 100.00% | 611 | 72.51% | 13 | 1.54% | 17 | 2.01% | 18 | 2.14% | 17 | 2.01% | 169 | 20.00% |
| Southwestern FRC | 378 | 100.00% | 693 | 183.33% | 20 | 5.29% | 33 | 8.73% | 30 | 7.94% | 27 | 7.14% | 284 | 75.13% |
| CHS | 20 | 100.00% | 10 | 50.00% | 1 | 5.00% | 1 | 5.00% | 0 | 0.00% | 4 | 20.00% | 4 | 20.00% |
| El Cajon FRC | 1,368 | 100.00% | 863 | 62.79% | 36 | 2.63% | 40 | 2.92% | 36 | 2.63% | 31 | 2.25% | 341 | 24.90% |
| Lemon Grove FRC | 806 | 100.00% | 566 | 70.22% | 33 | 4.09% | 33 | 4.09% | 26 | 3.24% | 26 | 3.24% | 241 | 29.78% |
| North Central FRC | 1,710 | 100.00% | 1,287 | 75.26% | 37 | 2.16% | 23 | 1.35% | 32 | 1.87% | 28 | 1.63% | 305 | 17.84% |
| North Central FRC | 1,660 | 100.00% | 1,126 | 67.83% | 36 | 2.17% | 36 | 2.17% | 36 | 2.17% | 32 | 1.93% | 391 | 23.50% |
| North Island FRC | 2,008 | 100.00% | 1,431 | 71.26% | 37 | 1.84% | 43 | 2.14% | 58 | 2.87% | 41 | 2.04% | 488 | 24.25% |
| National City FRC | 862 | 100.00% | 520 | 60.33% | 16 | 1.86% | 16 | 1.86% | 25 | 2.90% | 25 | 2.90% | 169 | 19.60% |
| Chula Vista FRC | 1,854 | 100.00% | 1,035 | 55.85% | 47 | 2.53% | 32 | 1.72% | 55 | 2.97% | 39 | 2.10% | 359 | 19.36% |
| JCRS | 1,114 | 100.00% | 784 | 70.38% | 37 | 3.32% | 10 | 0.90% | 37 | 3.32% | 36 | 3.23% | 226 | 20.30% |
| Other | 35 | 100.00% | 26 | 74.29% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% | 0 | 0.00% | 2 | 5.71% |
| SD County | 14,647 | 100.00% | 9,604 | 65.57% | 375 | 2.57% | 383 | 2.61% | 353 | 2.41% | 293 | 2.00% | 3,119 | 21.30% |

MEDI-CAL 30 DAYS CHURN BY FRC (%)





ELIGIBILITY SERVICES BY THE NUMBERS...

April 2026 (Data Month: March 2026)

PARTICIPANTS

- **CalFresh:** 373,822 recipients, down 7.72% from last year.
 - 115,886 child recipients (0-18), down 11.07% from last year.
 - 99,702 senior recipients (60+), up 0.51% from last year.
- **CalWORKs:** 50,689 recipients, down 4.21% from last year.
 - 37,449 child recipients (0-18), down 3.04% from last year.
 - Welfare-to-Work: 12,413 participants, down 8.17% from last year.
- **CMS:** 4 CMS recipients, down 33.33% from last year.
- **General Relief:** 5,209 recipients, down 7.58% from last year.
- **Medi-Cal:** 827,916 recipients, down 6.79% from last year.
 - 284,210 child recipients (0-18), down 4.90% from last year.
 - 17,952 Medi-Cal Expansion Over 50 Years.

| Program | Cases | Recipients | % Change in Recipients | | Unduplicated Number of Recipients (March 2025 – March 2026) |
|----------------|----------------|------------------|------------------------|---------------|---|
| | | | Previous Month | Previous Year | |
| CalFresh | 227,309 | 373,822 | -0.65% | -7.72% | 527,522 |
| CalWORKs | 17,994 | 50,689 | -0.71% | -4.21% | 71,023 |
| CMS | 4 | 4 | 0.00% | -33.33% | 30 |
| General Relief | 5,190 | 5,209 | 0.21% | -7.58% | 15,672 |
| Medi-Cal | 487,432 | 827,916 | -0.91% | -6.79% | 1,033,082 |
| Total | 737,929 | 1,257,640 | -0.82% | -6.97% | 1,148,516** |

*Recipients include 321,605 under ACA Medicaid Coverage Expansion (MCE).

The number of **unduplicated recipients for **all** programs.

PROCESSING

| Applications Registered | | |
|-------------------------|---------------|----------------|
| Program | March 2026 | FYTD |
| CalFresh | 15,861 | 145,652 |
| CalWORKs | 2,466 | 23,271 |
| CMS | 25 | 217 |
| General Relief | 4,376 | 39,102 |
| Medi-Cal | 15,688 | 147,279 |
| Total | 38,416 | 355,521 |

| Renewals Generated | | |
|--------------------|---------------|----------------|
| Program | March 2026 | FYTD |
| CalFresh | 11,764 | 111,559 |
| CalWORKs | 1,459 | 14,220 |
| CMS | 2 | 17 |
| General Relief | 187 | 1,577 |
| Medi-Cal | 52,832 | 418,030 |
| Total | 66,244 | 545,403 |

| Periodic Reports Generated | | |
|----------------------------|---------------|----------------|
| Program | March 2026 | FYTD |
| CalFresh | 15,531 | 130,737 |
| CalWORKs | 1,688 | 13,615 |
| General Relief | 0 | 0 |
| Medi-Cal | 14 | 159 |
| Total | 17,233 | 144,511 |

| Documents Imaged | |
|------------------|-----------|
| March 2026 | FYTD |
| 475,877 | 3,998,717 |

| Tasks Created | |
|---------------|-----------|
| March 2026 | FYTD |
| 352,013 | 3,135,963 |

ACCESS CUSTOMER SERVICE CENTER

| Customer Service | | | | |
|-------------------|------------|------------|---------|-----------|
| Month | March 2025 | March 2026 | Change | FYTD |
| Total Calls | 215,437 | 196,831 | -18,606 | 1,617,245 |
| Abandoned | 1,826 | 2,733 | 907 | 26,879 |
| Average Wait Time | 0:22 | 0:52 | 0:30 | 0:51 |

| Community Based Organization (CBO) | | | | |
|------------------------------------|------------|------------|--------|--------|
| Month | March 2025 | March 2026 | Change | FYTD |
| Total Calls | 6,518 | 7,809 | 1,291 | 66,614 |
| Abandoned | 37 | 111 | 74 | 710 |
| Average Wait Time | 0:47 | 1:17 | 0:30 | 0:54 |

| Emails Received | |
|-----------------|--------|
| March 2026 | FYTD |
| 2,336 | 21,326 |

FAMILY RESOURCE CENTER VISITS

| Month | March 2025 | March 2026 | Change | FYTD |
|--------------------------|------------|------------|--------|---------|
| Total Tickets Issued | 45,351 | 45,297 | 0% | 425,838 |
| Average Wait Time (min.) | (* -) | (* -) | N/A | |

* Due to COVID-19 Waivers, Avg time is not available for March 2026

Processing Timeliness Applications, Periodic Reports, and Renewals

CalFresh

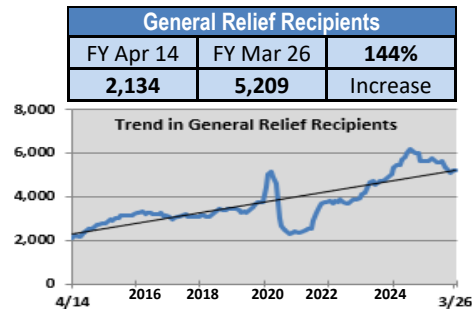
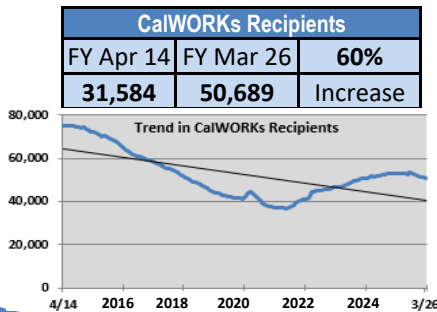
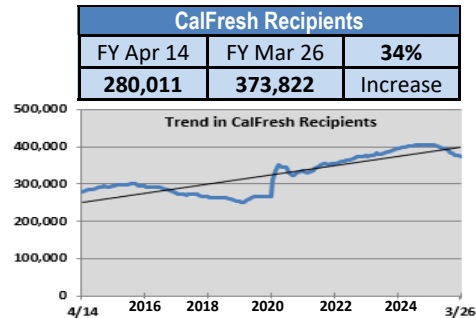
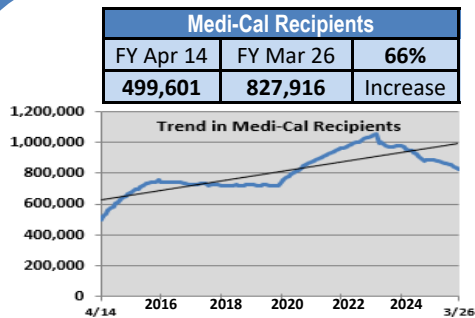
- Regular Applications: State required days to disposition = 30 Days
 - San Diego = 19 Days
- Expedited Applications: State required days to disposition = 3 Days
 - San Diego = 2 Days
- Semi-Annual Reporting Timeliness = 90%
- Annual Renewal Timeliness = 91%

CalWORKs

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 17 Days
- Immediate Need: State required days to disposition = 1 Day
 - San Diego = 1 Day
- Semi-Annual Reporting Timeliness = 95%
- Annual Renewal Timeliness = 87%

Medi-Cal

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 25 Days
- Annual Renewal Timeliness = 86%



Office of Military and Veterans Affairs (OMVA) Data Tracker

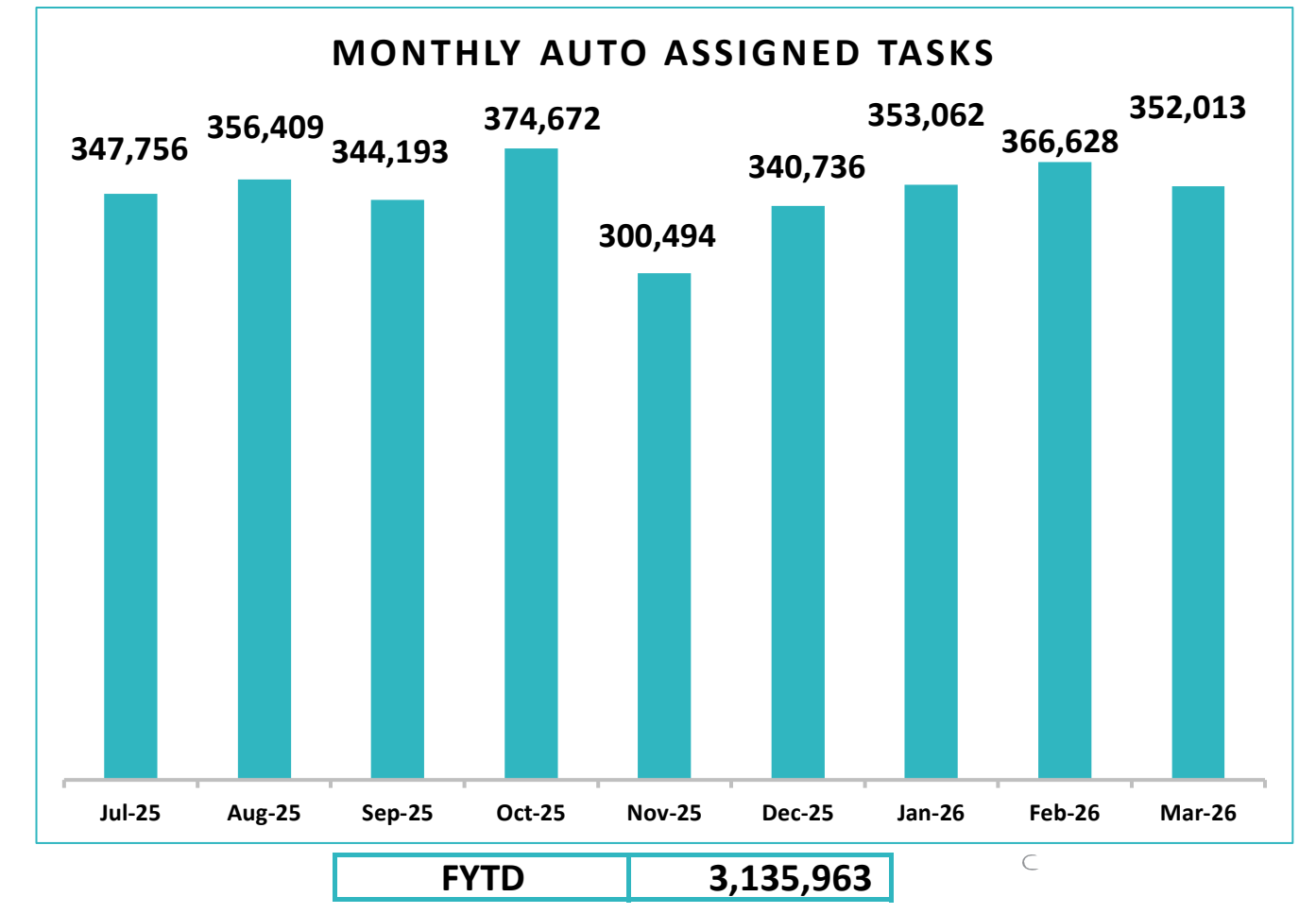
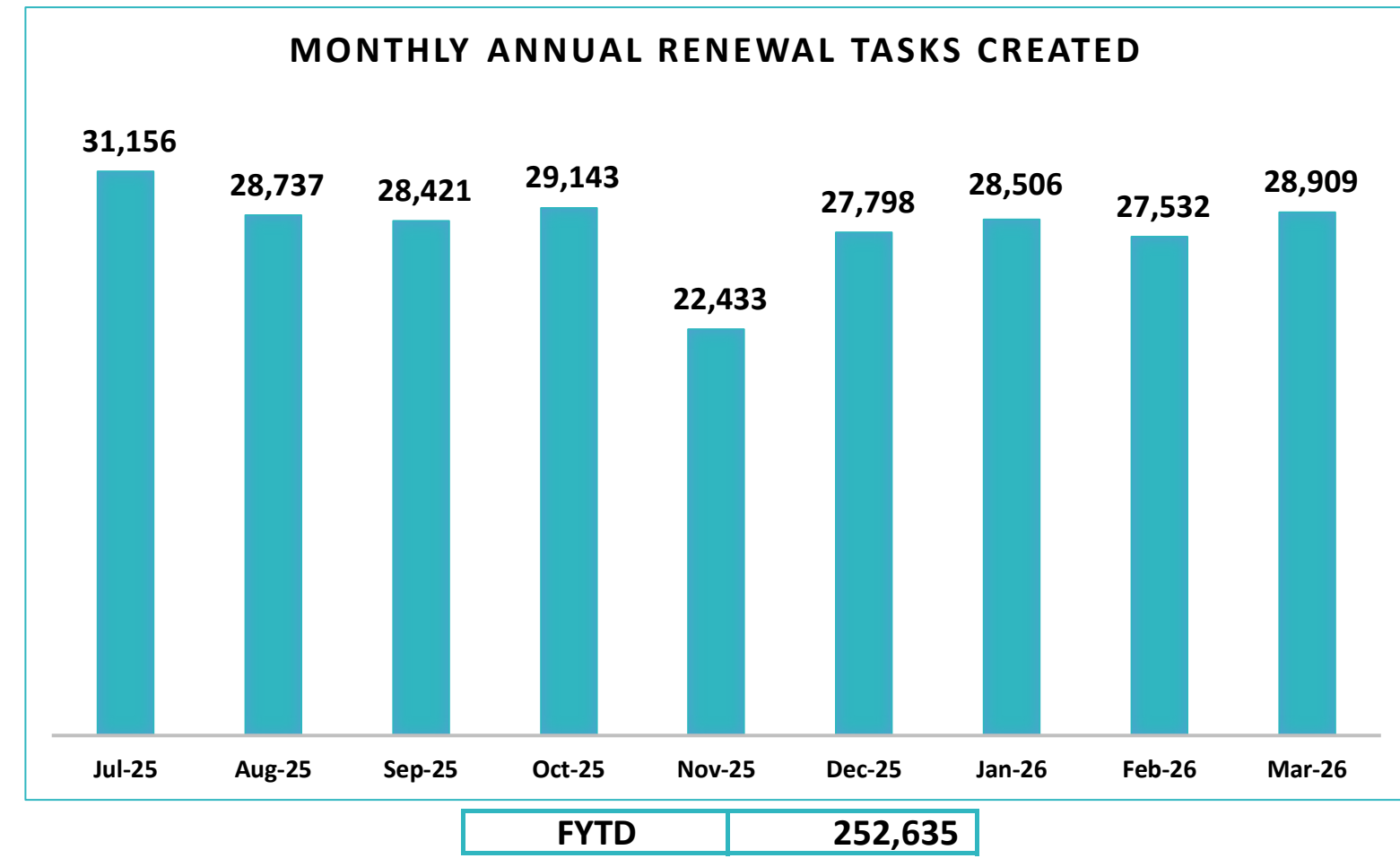
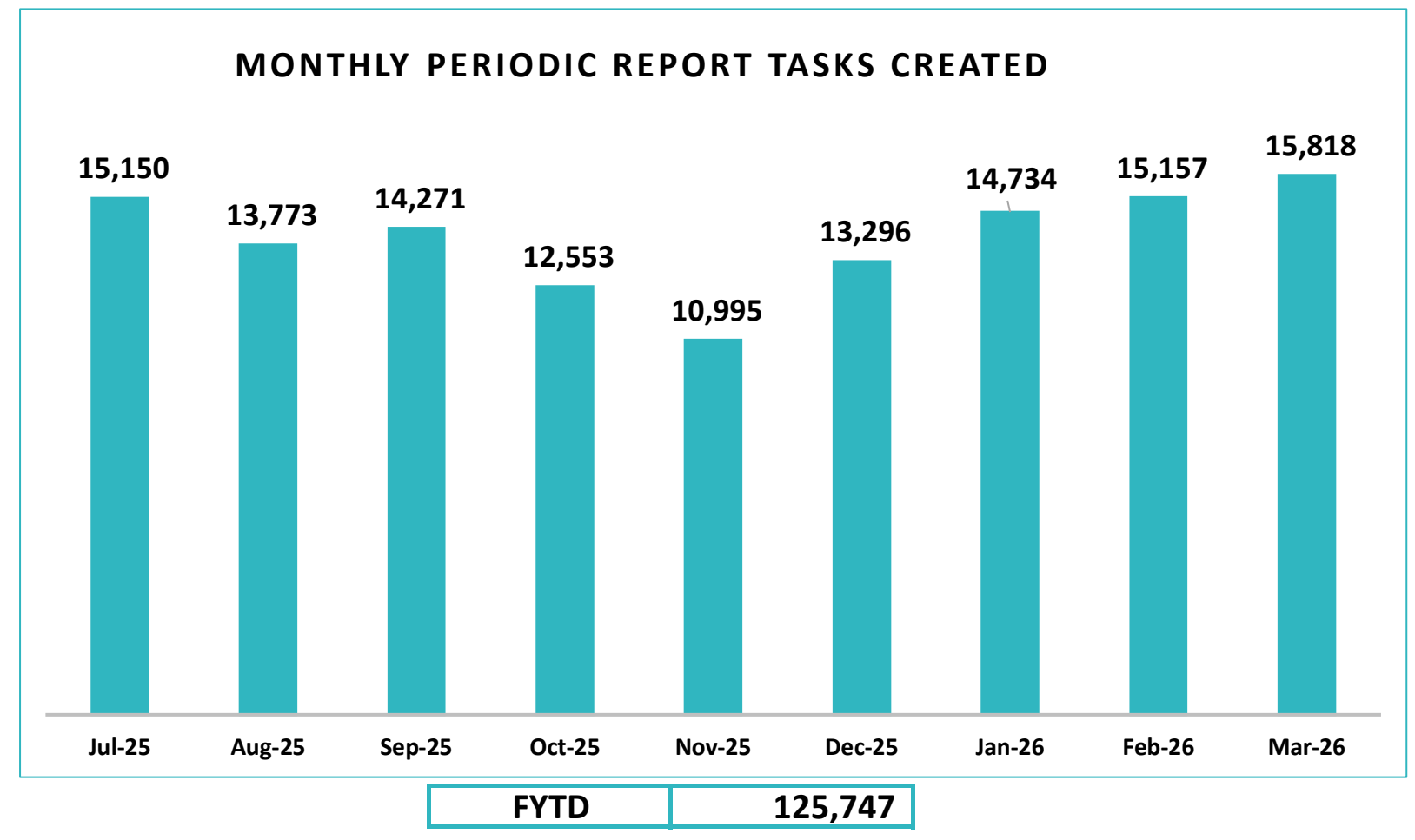
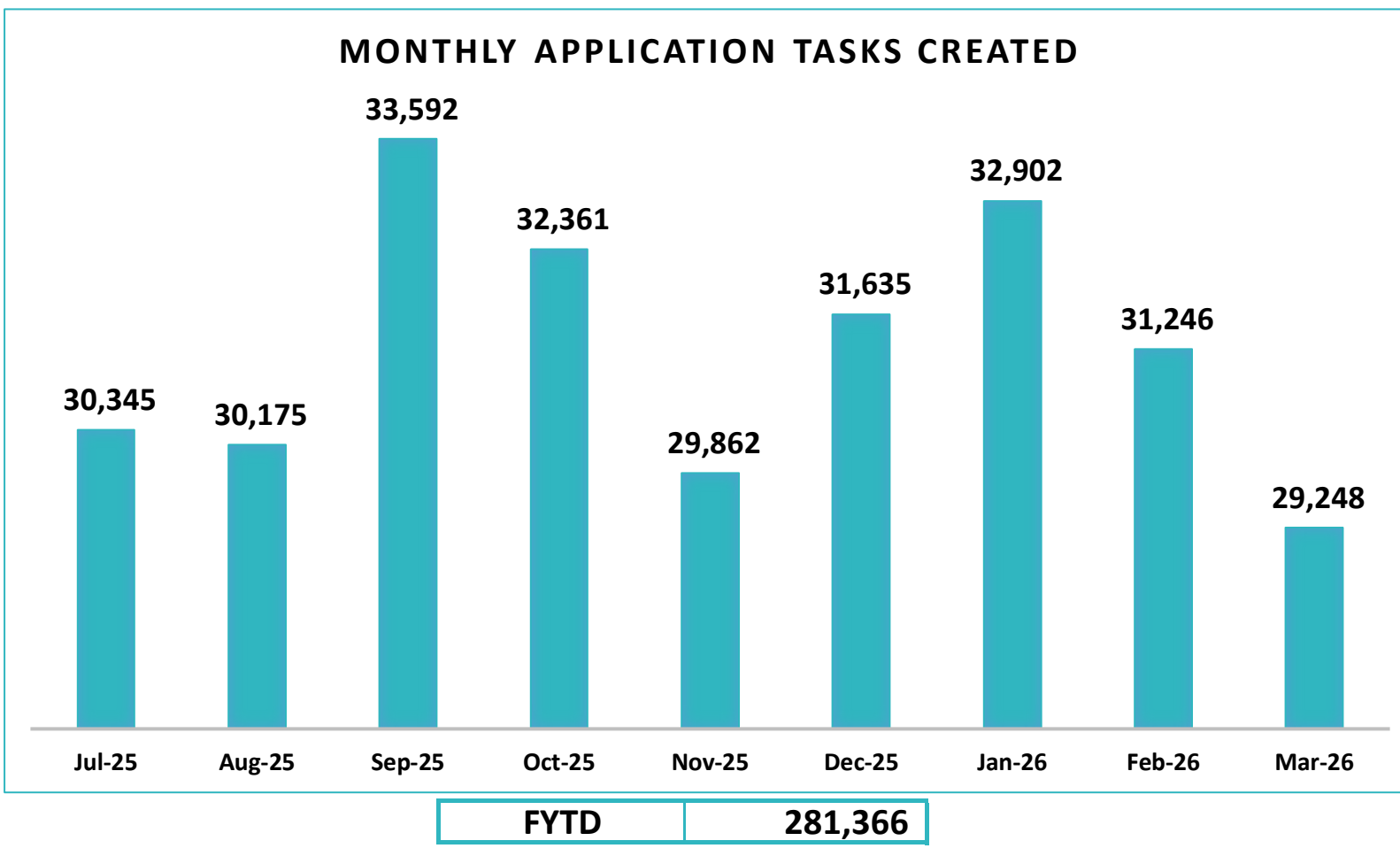
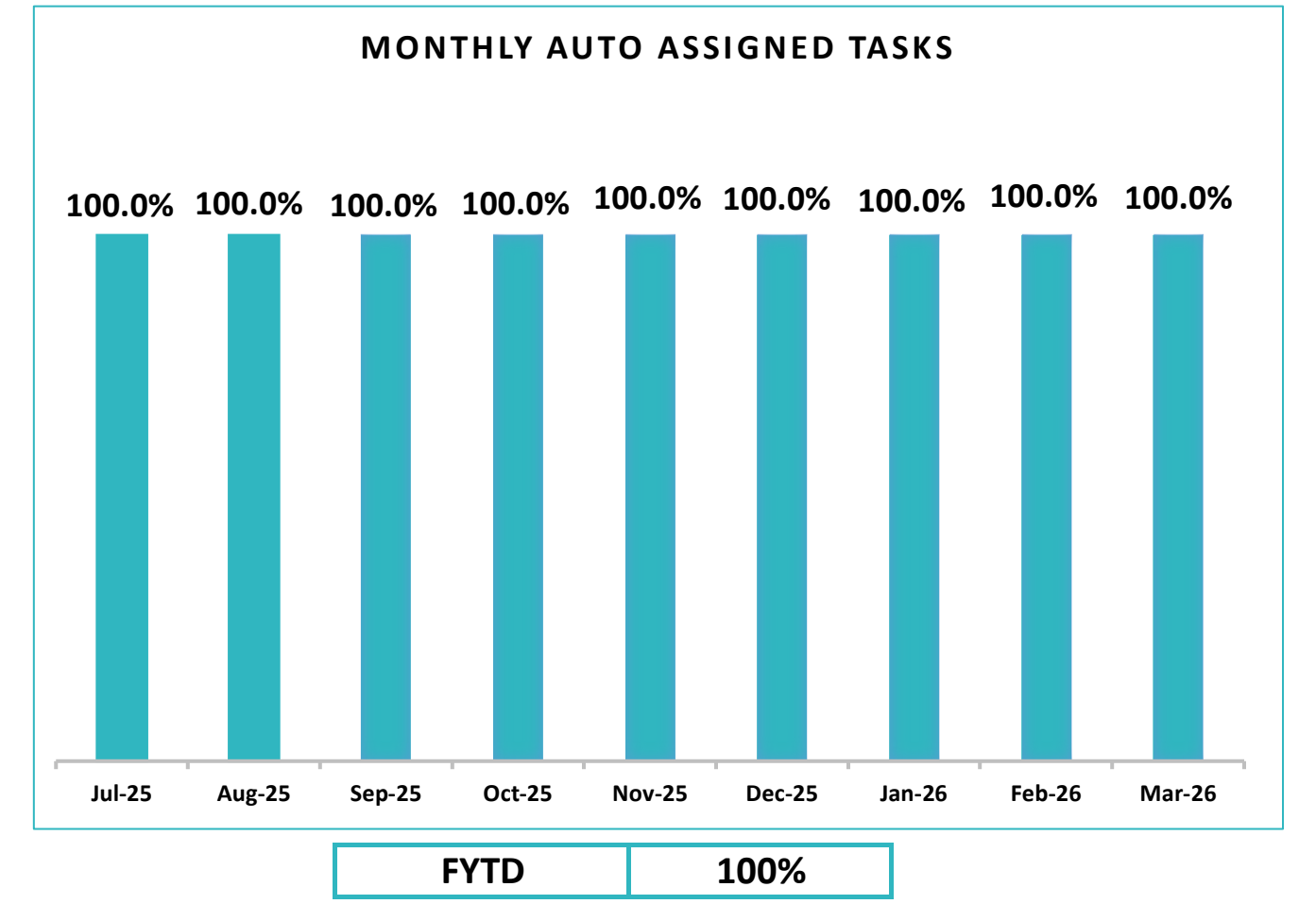
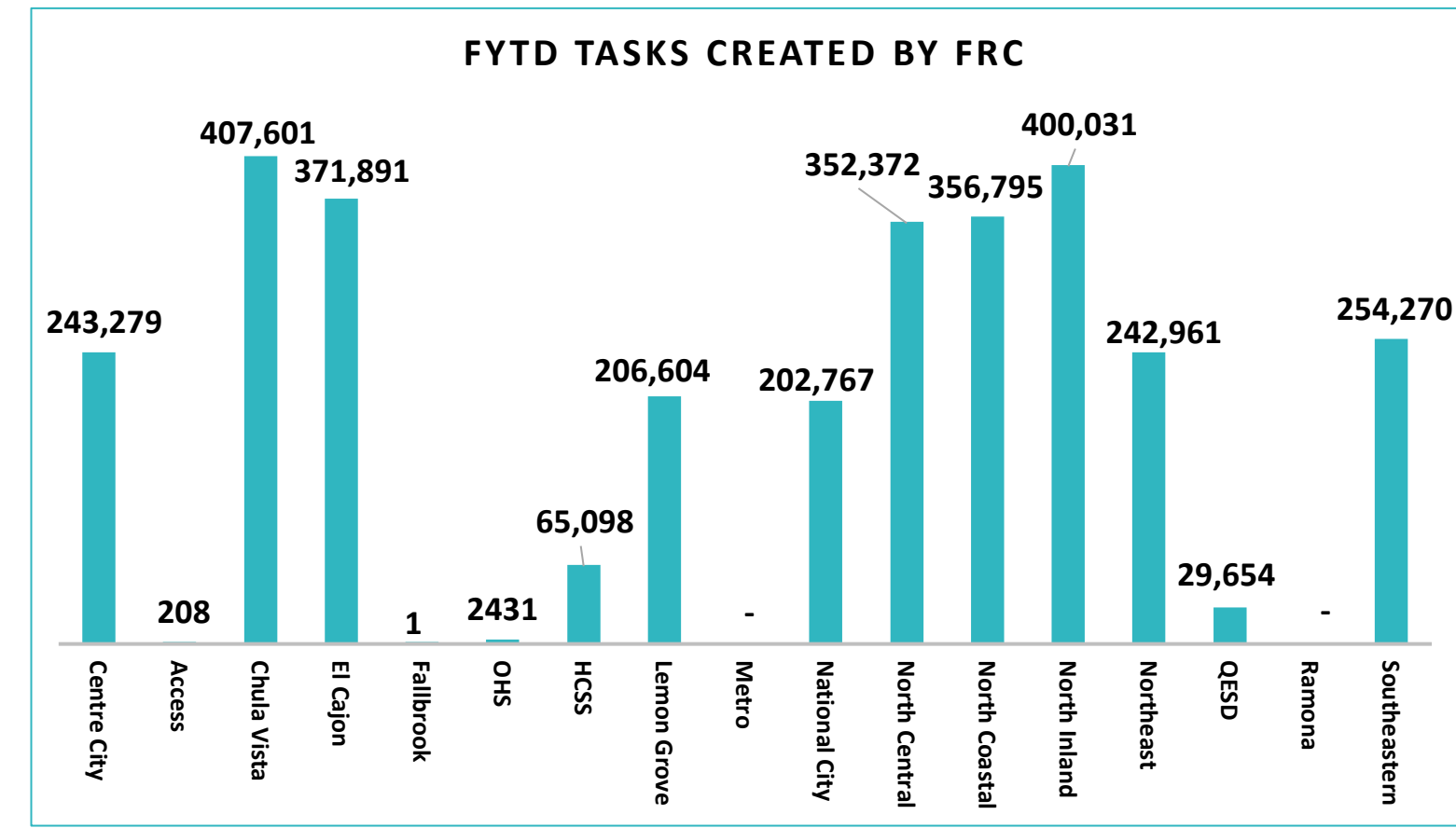
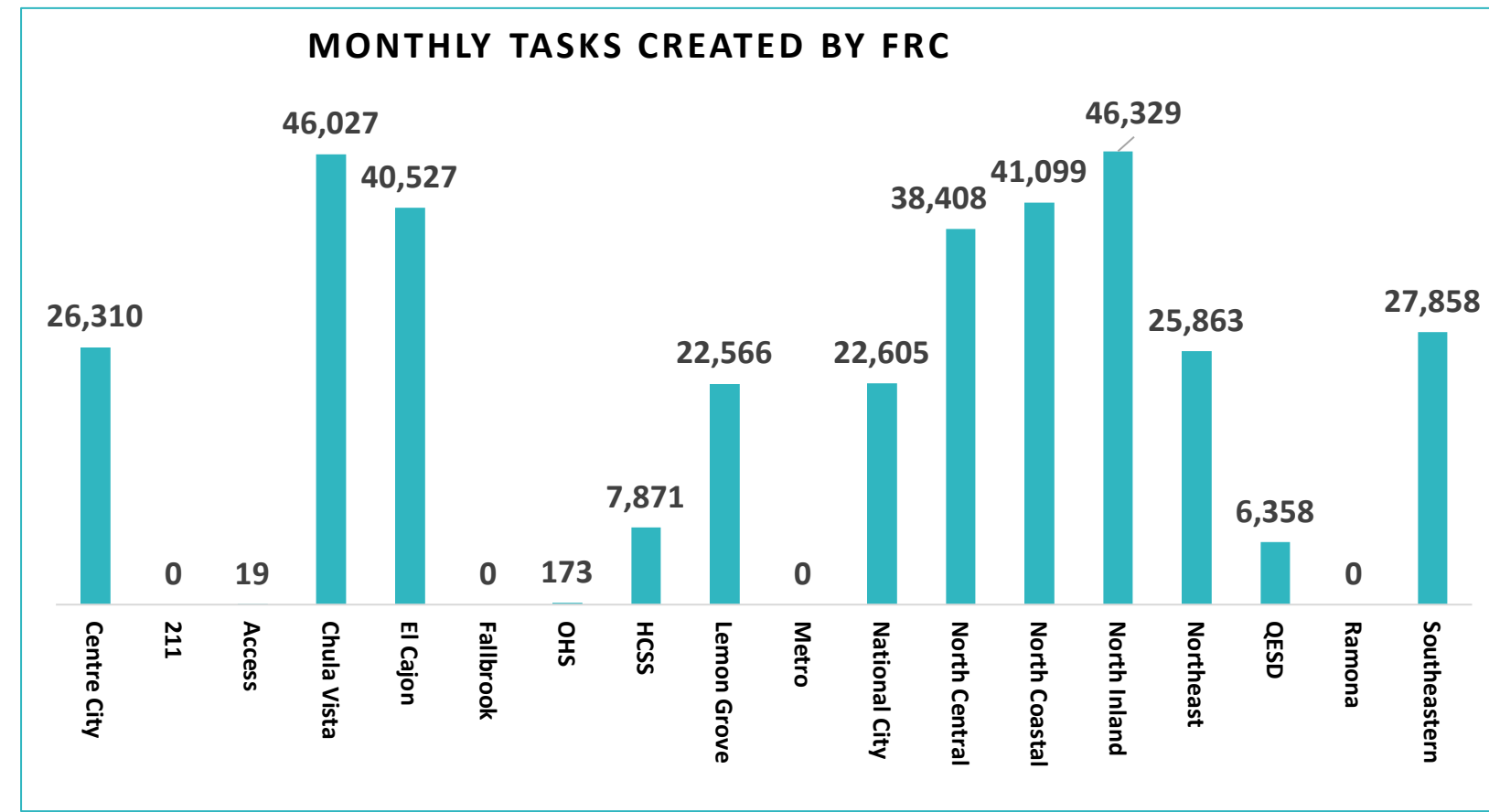
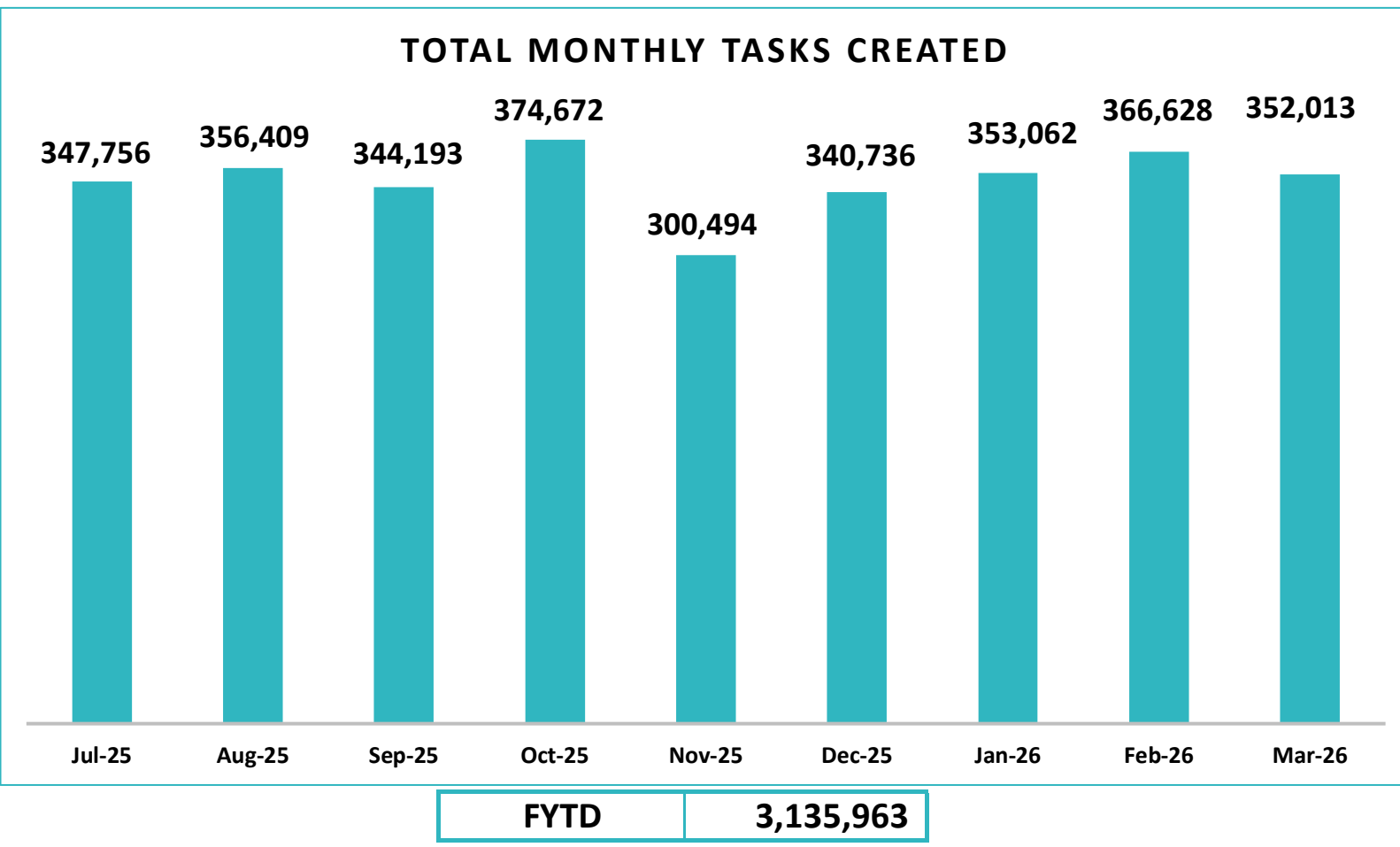
| OMVA Service Delivery | March 2026 | FYTD |
|---|------------|--------|
| Calls Received | 3,254 | 28,669 |
| Calls Received- Average Wait Times | 0:53 | 1:09 |
| In-Person Customer Visits | 1,463 | 16,706 |
| Driver's License Applications | 215 | 856 |
| License Plate Applications | 5 | 1,311 |
| College Fee Waiver Applications | 106 | 4,444 |
| VA Claim Appointments Made | 503 | 4,676 |
| VA Claim Appointments Wait Time (Business Days) | 11 | 12 |
| Community Events | 2 | 13 |
| Contacts Made at Community Events | 11 | 466 |

Monthly Self-Sufficiency Services Performance Dashboard (FY 25/26)

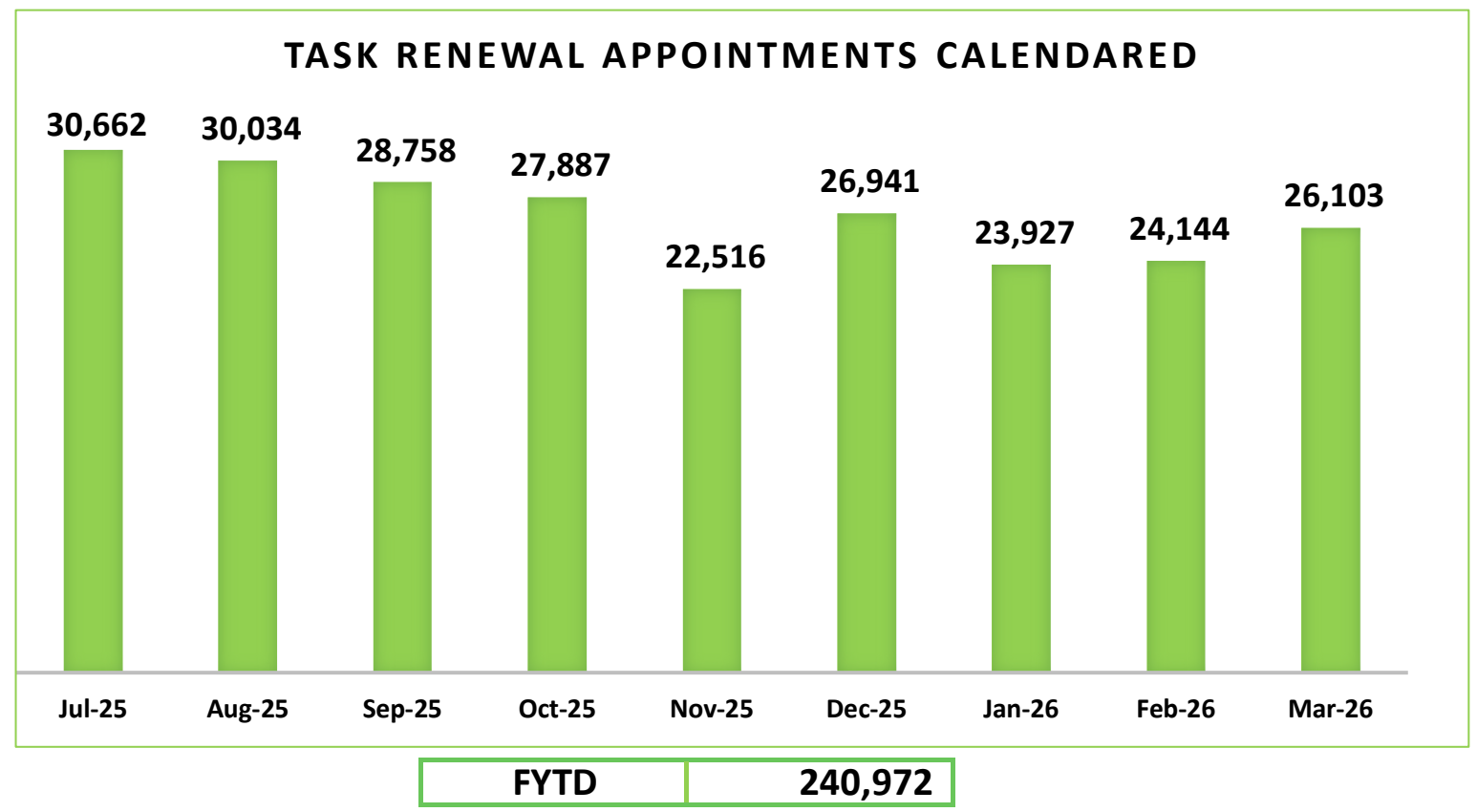
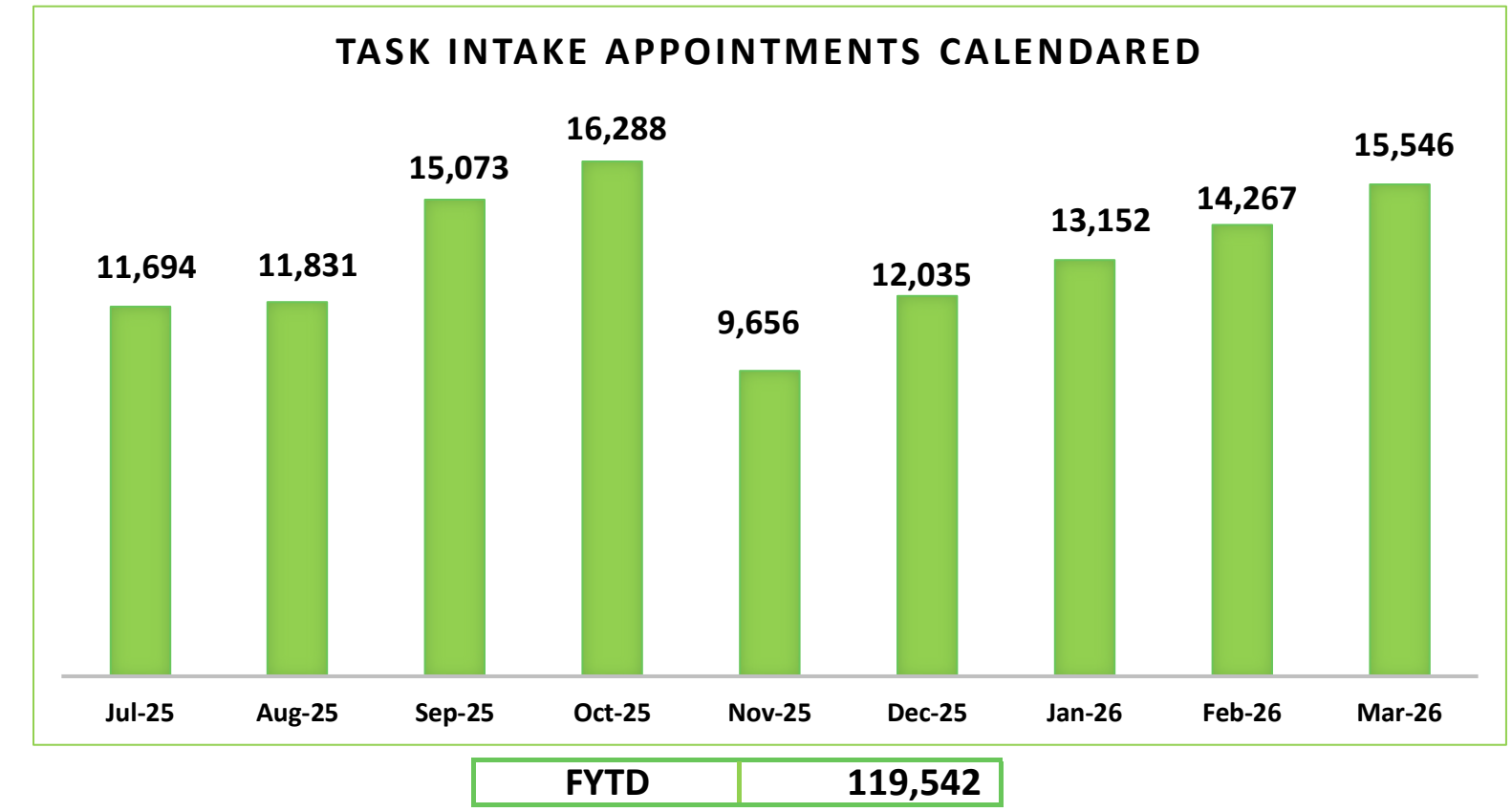
San Diego County

Data Month : March 2026

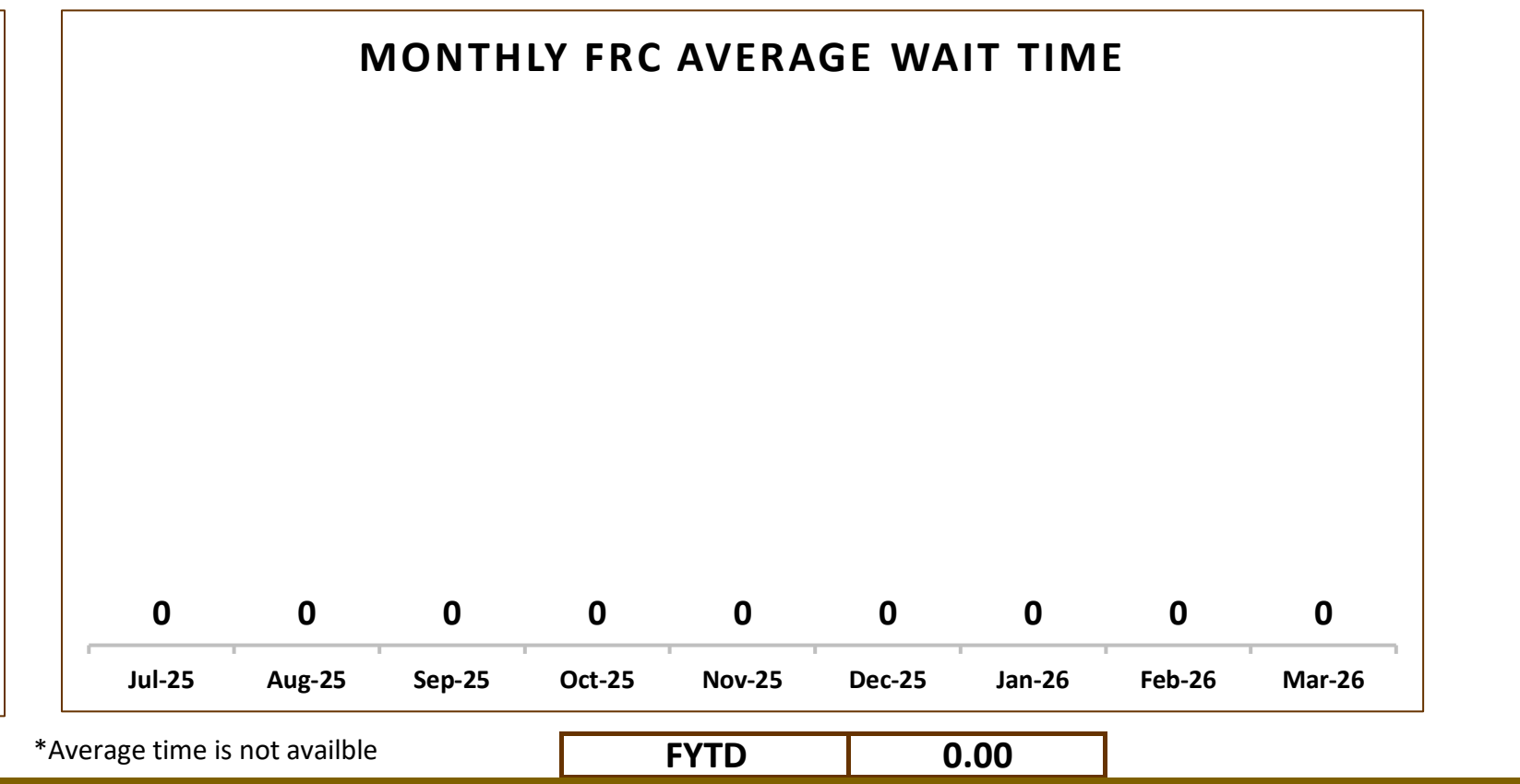
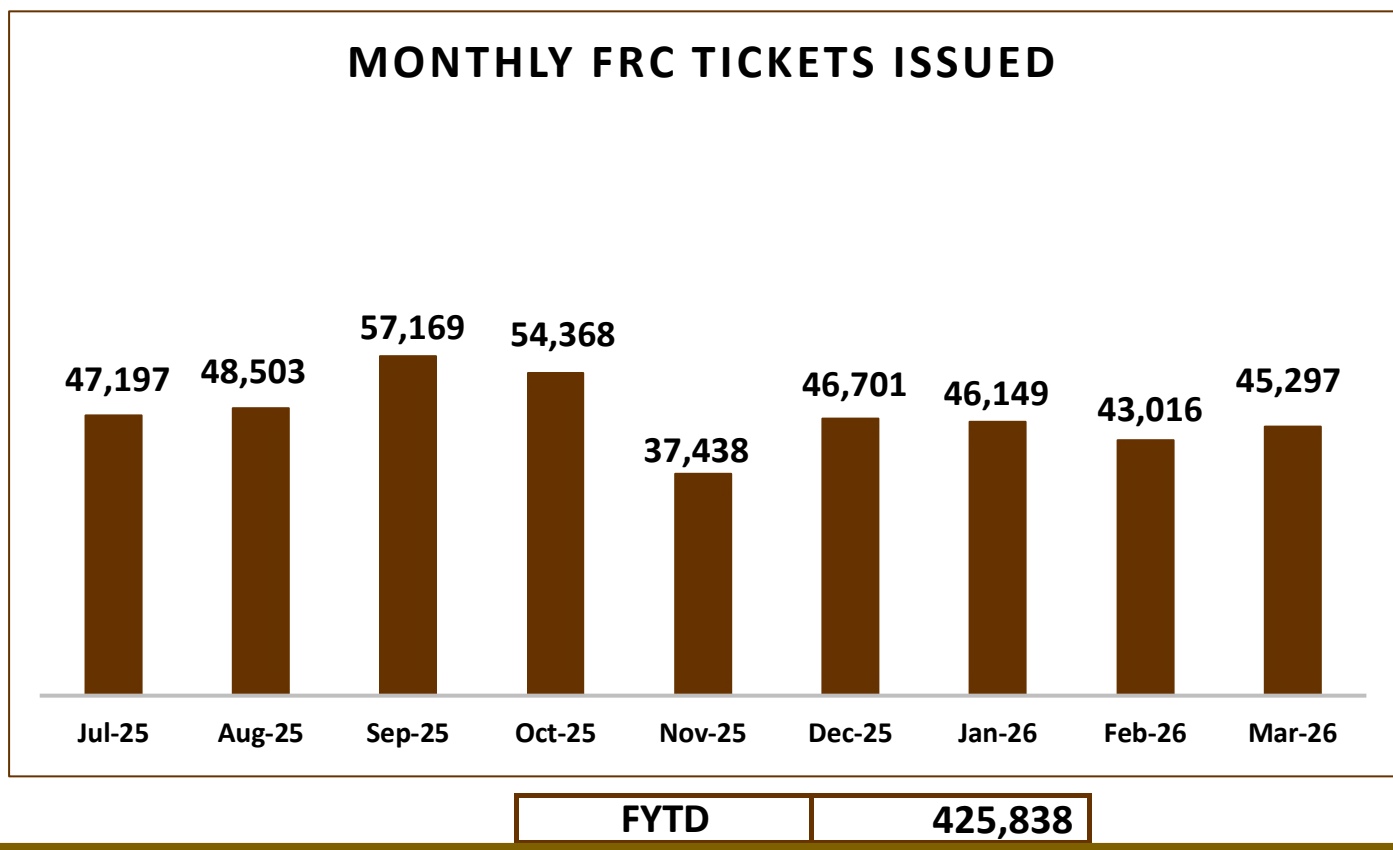
CalSAWS Tasks Created



MONTHLY CALSAWS CALENDARED APPOINTMENTS

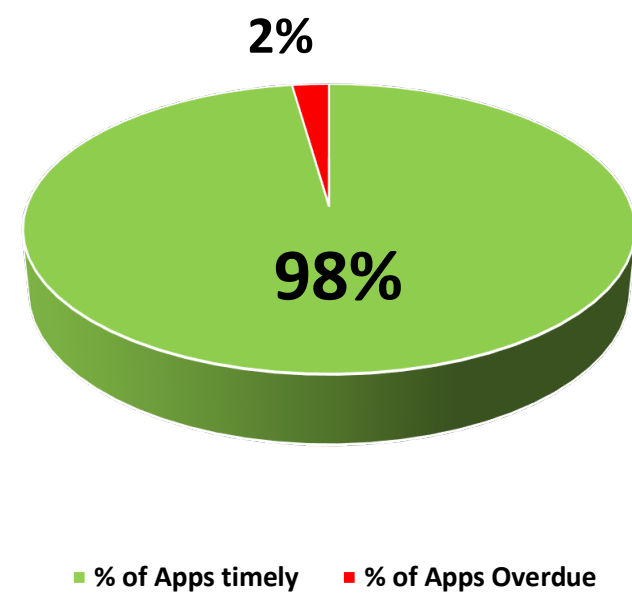


LOBBY MANAGEMENT

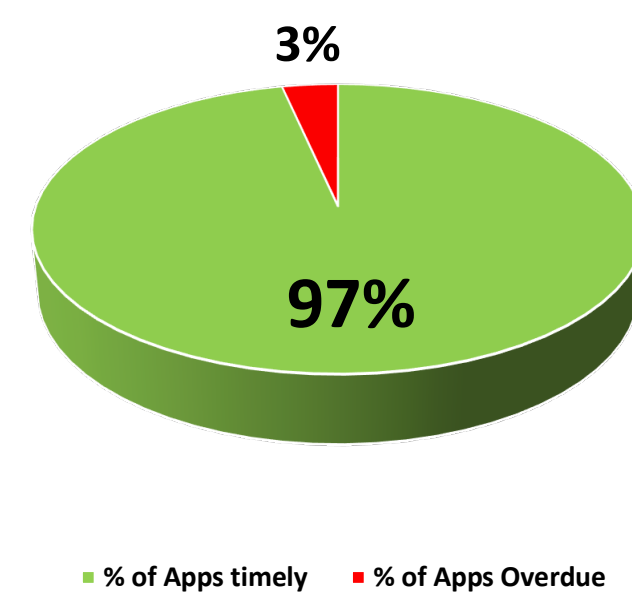


MONTHLY APPLICATION TIMELINESS

CALWORKs APPLICATION TIMELINESS



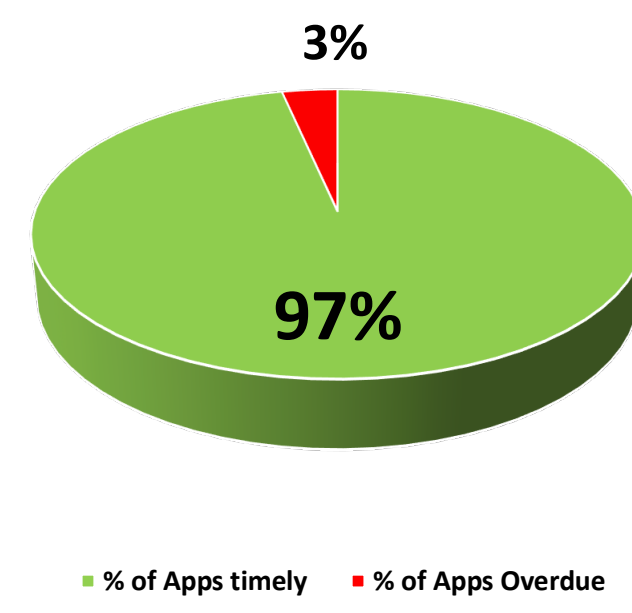
CALFRESH APPLICATION TIMELINESS



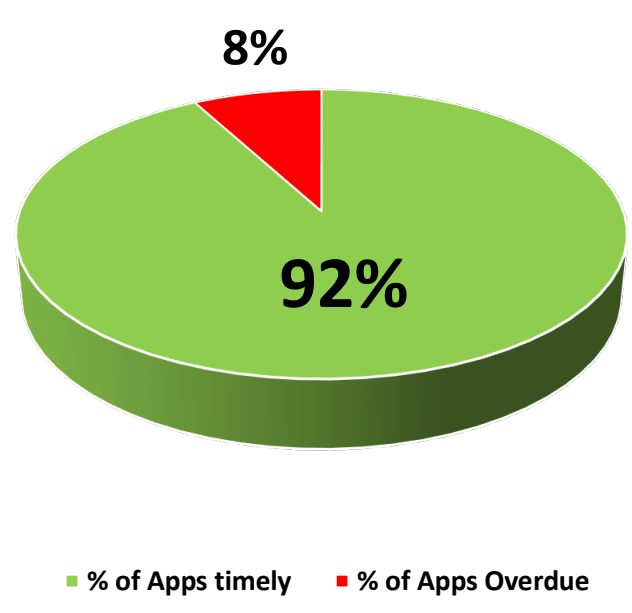
FYTD 99%

FYTD 97%

MEDI-CAL APPLICATION TIMELINESS



GENERAL RELIEF APPLICATION TIMELINESS

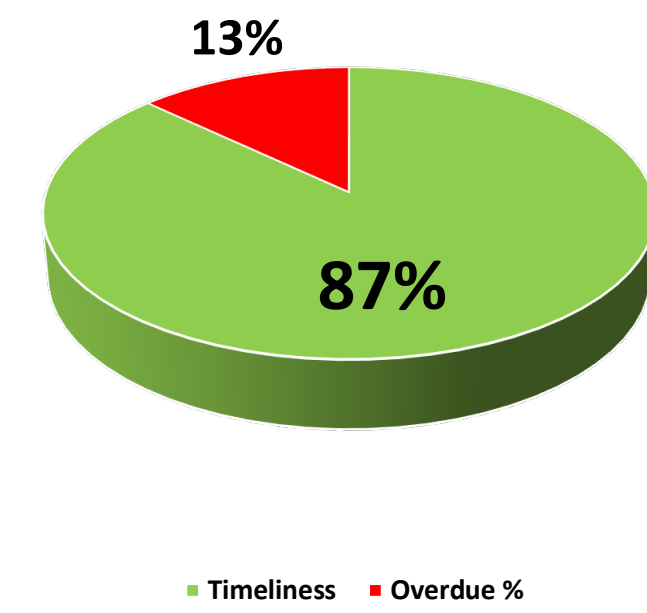


FYTD 97%

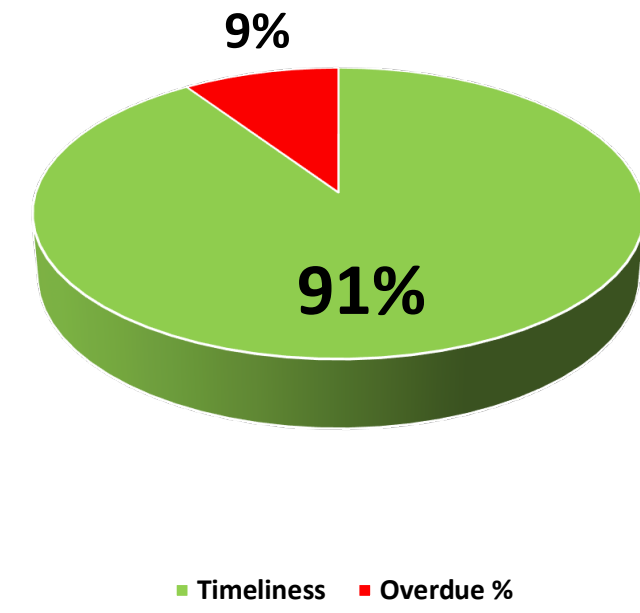
FYTD 93%

MONTHLY RENEWAL TIMELINESS

CALWORKs RENEWAL TIMELINESS



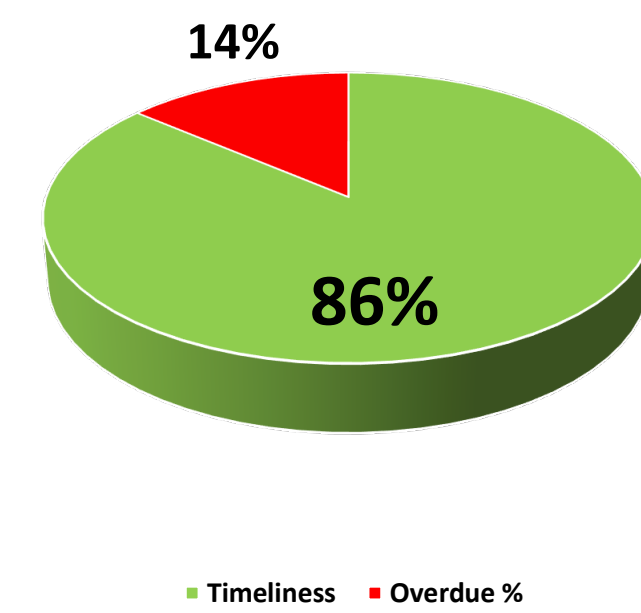
CALFRESH RENEWAL TIMELINESS



FYTD 91%

FYTD 92%

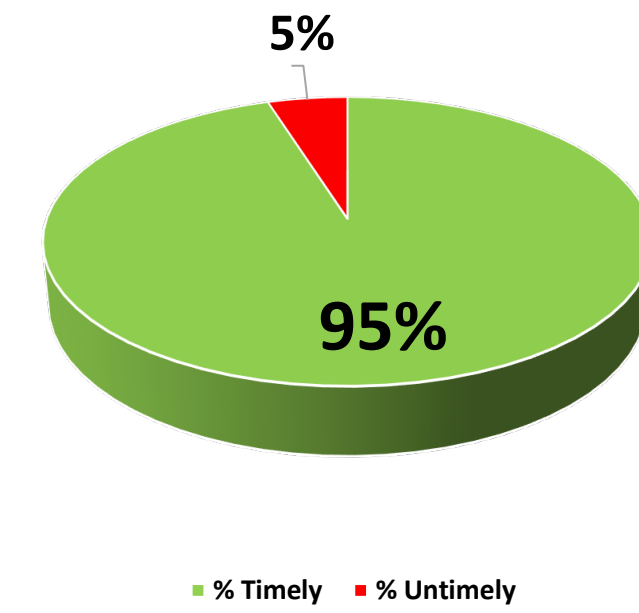
MEDI-CAL RENEWAL TIMELINESS



FYTD 97%

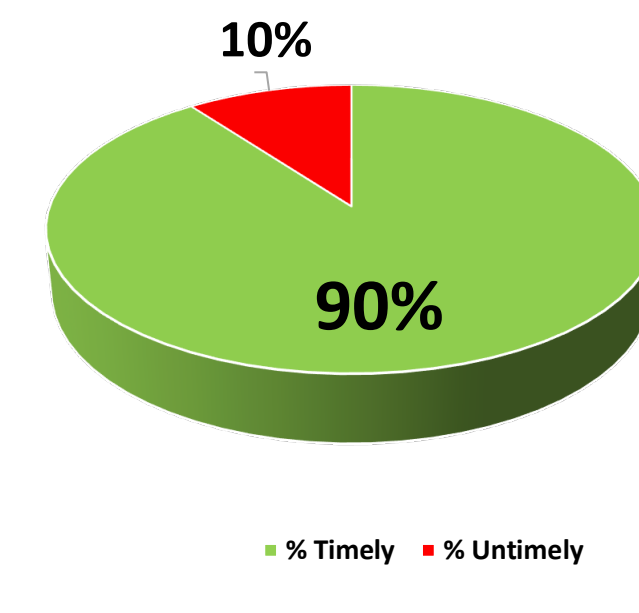
MONTHLY PERIODIC REPORT TIMELINESS

CalWORKs PERIODIC REPORT TIMELINESS



FYTD 96%

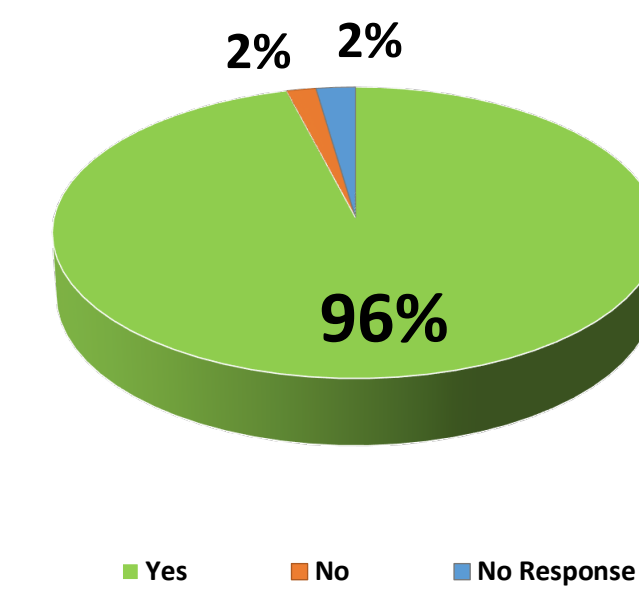
CALFRESH PERIODIC REPORT TIMELINESS



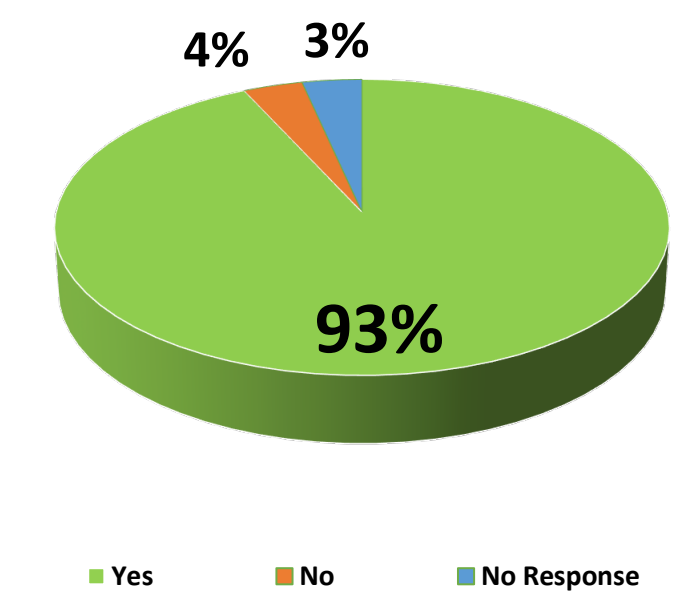
FYTD 93%

CUSTOMER SATISFACTION SURVEY

DID YOU RECEIVE COURTEOUS SERVICE?

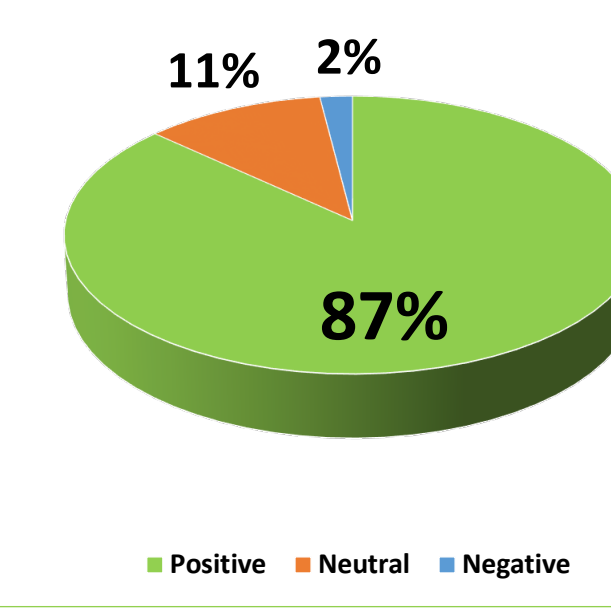


WERE YOU SATISFIED WITH THE INFORMATION YOU RECEIVED?



ACCESS CUSTOMER SURVEY

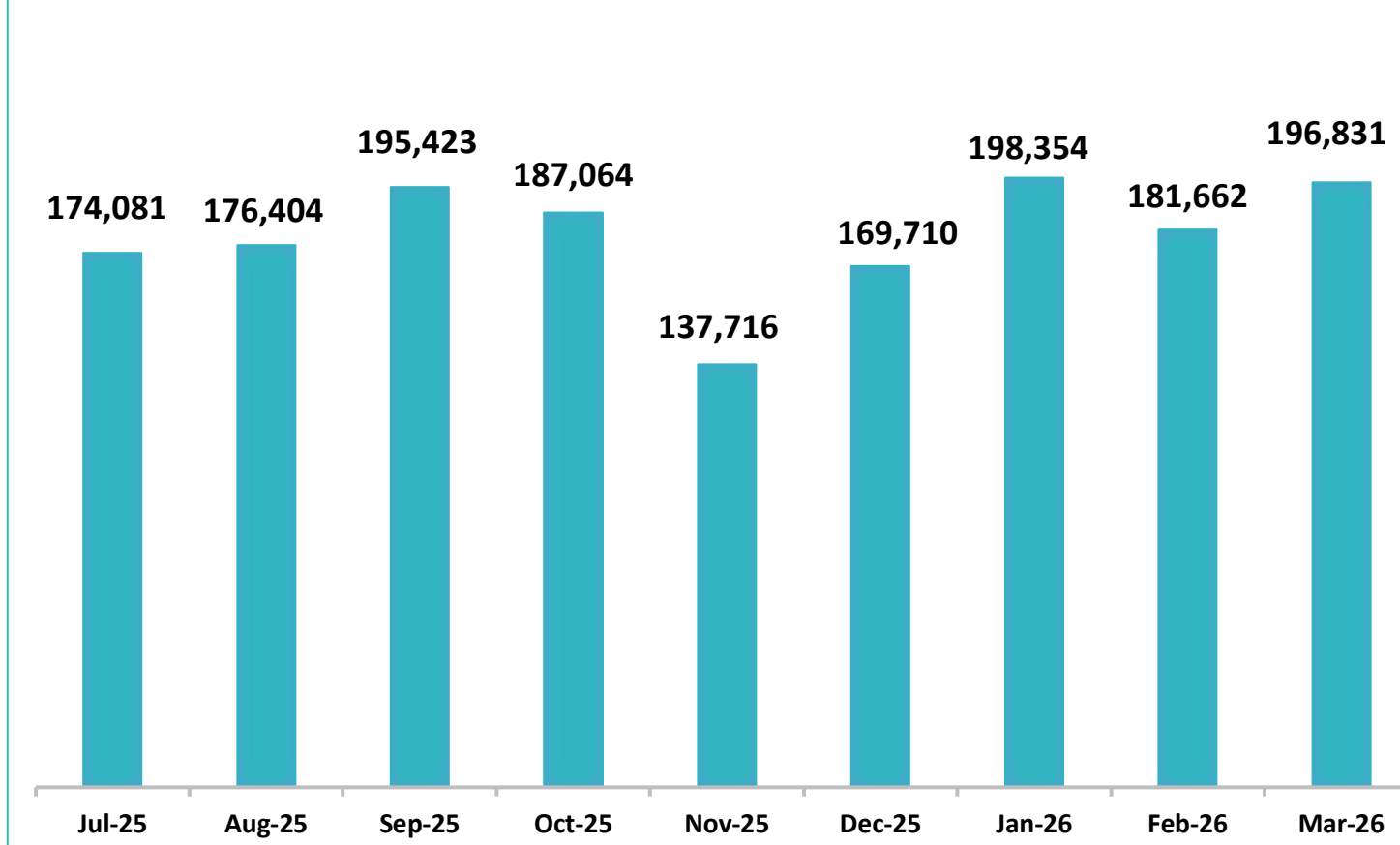
ACCESS CUSTOMER SURVEY RESPONSES



ACCESS CALL CENTER

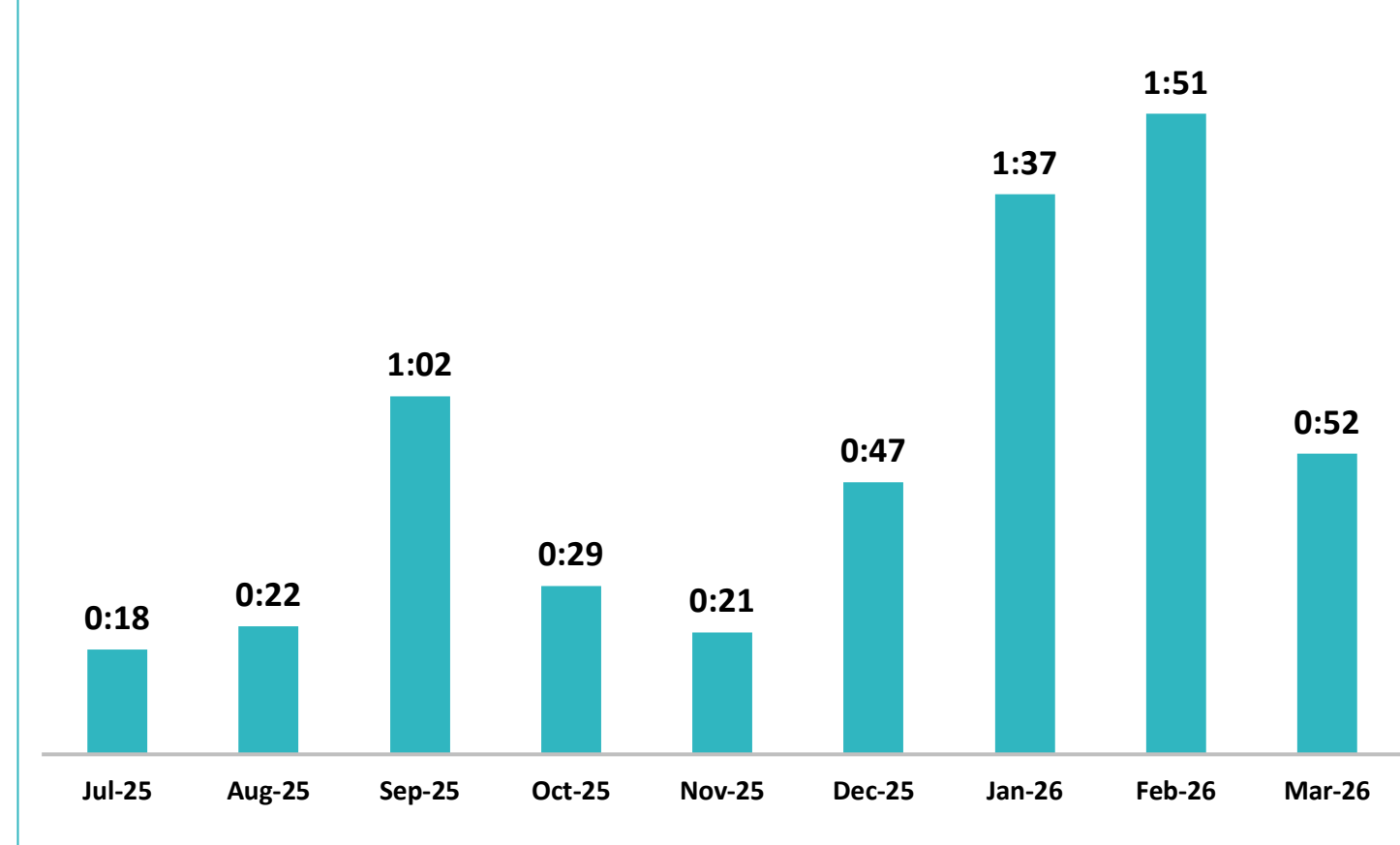
ACCESS CALL CENTER

MONTHLY TOTAL CALLS RECEIVED



FYTD 1,617,245

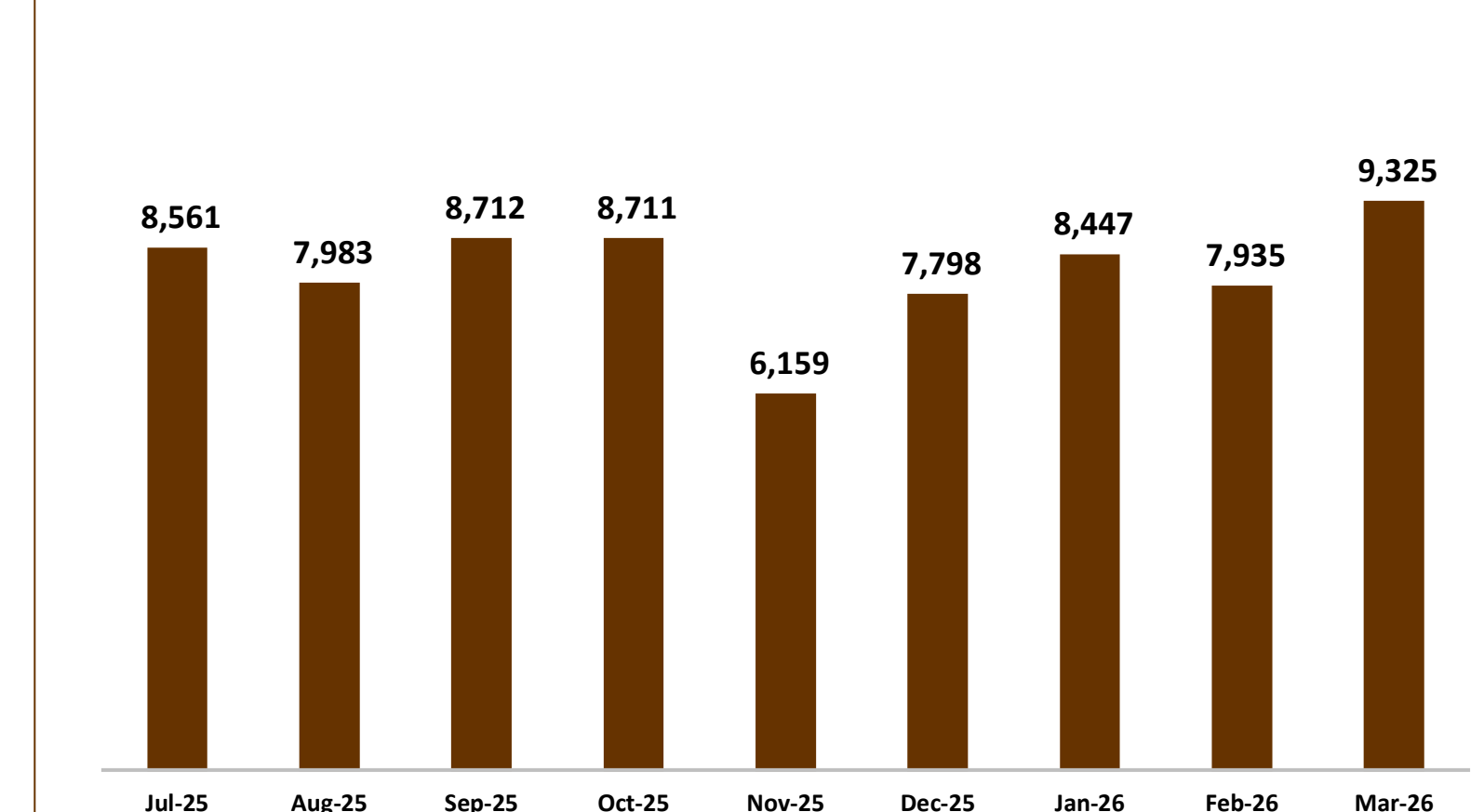
MONTHLY AVERAGE WAIT TIME



FYTD 0:51

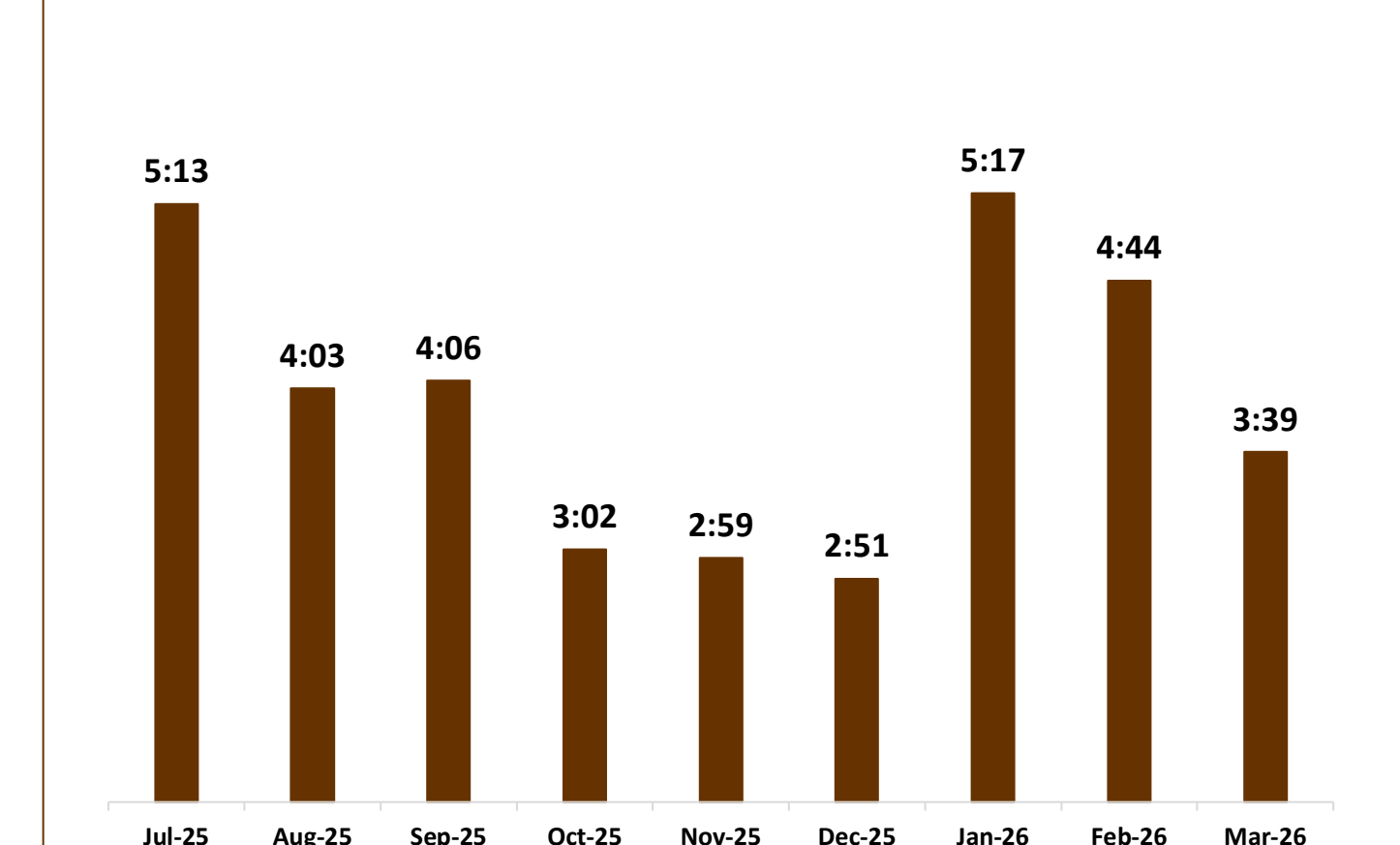
RESCHEDULE APPOINTMENT CALLS (211)

MONTHLY TOTAL CALLS HANDLED



FYTD 73,631

MONTHLY AVERAGE WAIT TIME

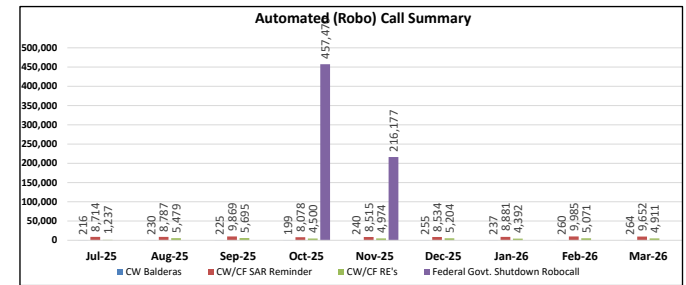


FYTD 4:01

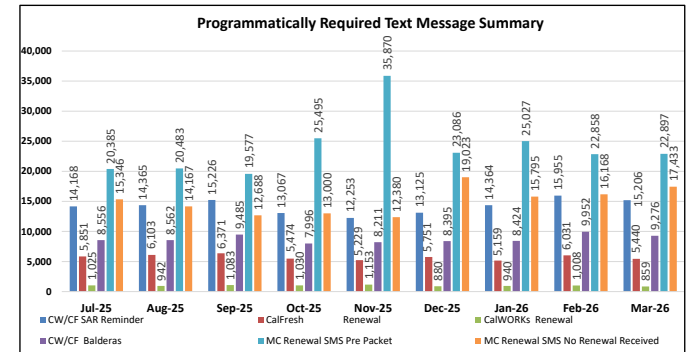


Monthly Robo-Calls & Text Messaging Report FY 2025/2026

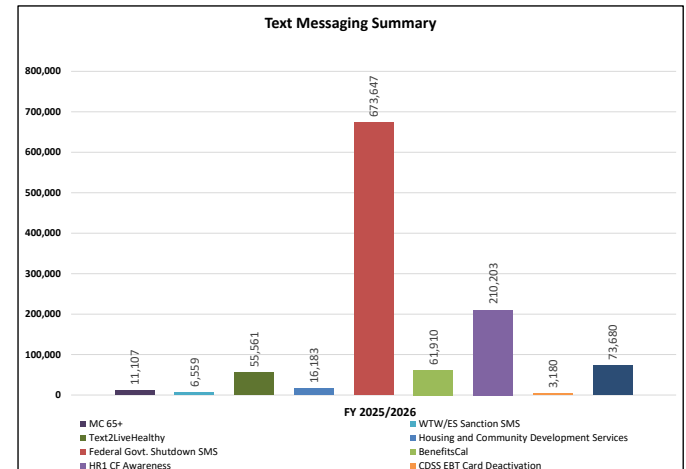
| Automated (Robo) Call Summary | Program | | | | |
|-------------------------------|--------------------|--------------|---------------|---------------------------------|----------------|
| Month | CW/CF SAR Reminder | CW Balderas | CW/CF RE's | Federal Govt. Shutdown Robocall | Grand Total |
| July 2025 | 8,714 | 216 | 1,237 | | 10,167 |
| August 2025 | 8,787 | 230 | 5,479 | | 14,496 |
| September 2025 | 9,869 | 225 | 5,695 | | 15,789 |
| October 2025 | 8,078 | 199 | 4,500 | 457,470 | 470,247 |
| November 2025 | 8,515 | 240 | 4,974 | 216,177 | 229,906 |
| December 2025 | 8,534 | 255 | 5,204 | | 13,993 |
| January 2026 | 8,881 | 237 | 4,392 | | 13,510 |
| February 2026 | 9,985 | 260 | 5,071 | | 15,316 |
| March 2026 | 9,652 | 264 | 4,911 | | 14,827 |
| April 2026 | | | | | |
| May 2026 | | | | | |
| June 2026 | | | | | |
| Grand Total | 81,015 | 2,126 | 41,463 | 673,647 | 798,251 |



| Text Messaging Summary | Program | | | | | | | |
|------------------------|--------------------|----------------|------------------|------------------|---------------------------|------------------------------------|------------------|------------------|
| Month | CW/CF SAR Reminder | CW/CF Balderas | CalFresh Renewal | CalWORKs Renewal | MC Renewal SMS Pre Packet | MC Renewal SMS No Renewal Received | Other | Grand Total |
| July 2025 | 14,168 | 8,556 | 5,851 | 1,025 | 20,385 | 15,346 | 3,244 | 68,575 |
| August 2025 | 14,365 | 8,562 | 6,103 | 942 | 20,483 | 14,167 | 34,645 | 99,267 |
| September 2025 | 15,226 | 9,485 | 6,371 | 1,083 | 19,577 | 12,688 | 4,261 | 68,691 |
| October 2025 | 13,067 | 7,996 | 5,474 | 1,030 | 25,495 | 13,000 | 461,268 | 527,330 |
| November 2025 | 12,253 | 8,211 | 5,229 | 1,153 | 35,870 | 12,380 | 245,183 | 320,279 |
| December 2025 | 13,125 | 8,395 | 5,751 | 880 | 23,086 | 19,023 | 18,374 | 88,634 |
| January 2026 | 14,364 | 8,424 | 5,159 | 940 | 25,027 | 15,795 | 20,875 | 90,584 |
| February 2026 | 15,955 | 9,952 | 6,031 | 1,008 | 22,858 | 16,168 | 19,652 | 91,624 |
| March 2026 | 15,206 | 9,276 | 5,440 | 859 | 22,897 | 17,433 | 304,528 | 375,639 |
| April 2026 | | | | | | | | |
| May 2026 | | | | | | | | |
| June 2026 | | | | | | | | |
| Grand Total | 127,729 | 78,857 | 51,409 | 8,920 | 215,678 | 136,000 | 1,112,030 | 1,730,623 |



| Text Messaging Summary | Special Campaign | | | | | | | | | |
|------------------------|------------------|---------------------|------------------|--|----------------------------|---------------|------------------|----------------------------|---------------------------------|------------------|
| Month | MC 65+ | WTW/ES Sanction SMS | Text2LiveHealthy | Housing and Community Development Services | Federal Govt. Shutdown SMS | BenefitsCal | HR1 CF Awareness | CDSS EBT Card Deactivation | Earned Income Tax Credit (EITC) | Grand Total |
| July 2025 | 1,304 | 720 | 1,220 | | | | | | | 3,244 |
| August 2025 | 1,283 | 748 | 16,431 | 16,183 | | | | | | 34,645 |
| September 2025 | 1,236 | 726 | 2,299 | | | | | | | 4,261 |
| October 2025 | 1,284 | 688 | 1,826 | | 457,470 | | | | | 461,268 |
| November 2025 | 1,214 | 754 | 27,038 | | 216,177 | | | | | 245,183 |
| December 2025 | 1,205 | 715 | 2,835 | | | 13,619 | | | | 18,374 |
| January 2026 | 1,178 | 736 | 2,238 | | | 16,723 | | | | 20,875 |
| February 2026 | 1,179 | 745 | 1,674 | | | 16,054 | | | | 19,652 |
| March 2026 | 1,224 | 727 | | | | 15,514 | 210,203 | 3,180 | 73,680 | 304,528 |
| April 2026 | | | | | | | | | | |
| May 2026 | | | | | | | | | | |
| June 2026 | | | | | | | | | | |
| Grand Total | 11,107 | 6,559 | 55,561 | 16,183 | 673,647 | 61,910 | 210,203 | 3,180 | 73,680 | 1,112,030 |



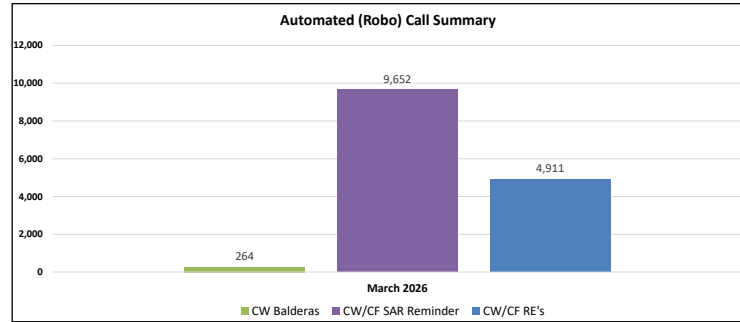
*Note: Robo Calls have been temporarily suspended in all circumstances except for CalWORKs and CalFresh Balderas call notifications. In lieu of this, all former Robo Call recipients were reprogrammed to receive text message notifications to alert them of any upcoming case actions.

*Note: PR Text Message Summary methodology updated to count CW/CF Household once. These household's are sent one text message. CW/CF households are included in CW Text Message Count.

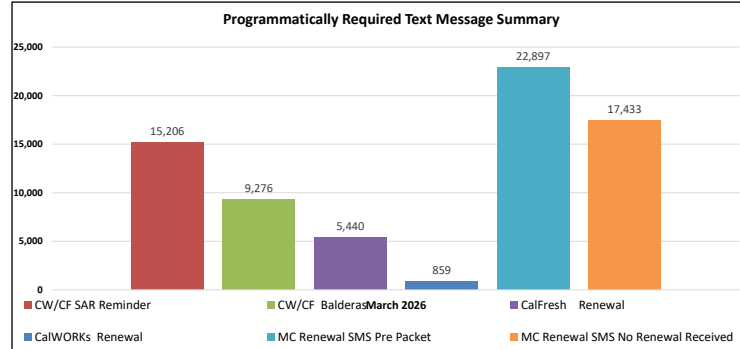
Effective 12/2020, Access is no longer doing the Monthly Consent Text Messaging RRR Campaign, nor mailing CF Packets.

March 2026

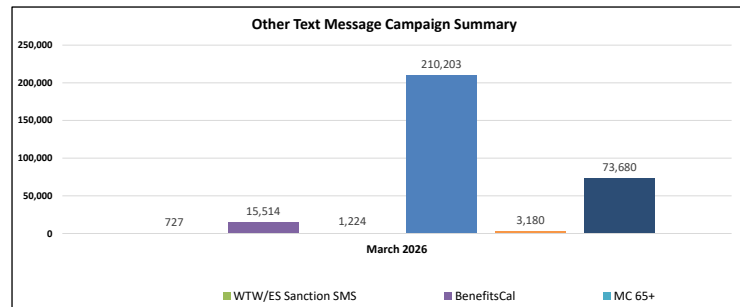
| Automated (Robo) Call Summary | | | | |
|-------------------------------|-------------|--------------------|------------|-------------|
| Month | Program | CW/CF SAR Reminder | CW/CF RE's | Grand Total |
| March 2026 | CW Balderas | 9,652 | 4,911 | 14,827 |
| Grand Total | 264 | 9,652 | 4,911 | 14,827 |



| Text Messaging Summary | | | | | | | | |
|------------------------|--------------------|----------------|------------------|------------------|---------------------------|------------------------------------|---------|-------------|
| Month | CW/CF SAR Reminder | CW/CF Balderas | CalFresh Renewal | CalWORKS Renewal | MC Renewal SMS Pre Packet | MC Renewal SMS No Renewal Received | Other | Grand Total |
| March 2026 | 15,206 | 9,276 | 5,440 | 859 | 22,897 | 17,433 | 304,528 | 375,639 |
| Grand Total | 15,206 | 9,276 | 5,440 | 859 | 22,897 | 17,433 | 304,528 | 375,639 |



| Text Messaging Summary | | | | | | | | |
|------------------------|------------------|---------------------|------------------|--------|-------------|----------------------------|---------------------------------|-------------|
| Month | Special Campaign | WTW/ES Sanction SMS | HR1 CF Awareness | MC 65+ | BenefitsCal | CDSS EBT Card Deactivation | Earned Income Tax Credit (EITC) | Grand Total |
| March 2026 | 727 | 210,203 | 1,224 | 15,514 | 3,180 | 73,680 | 304,528 | 304,528 |
| Grand Total | 727 | 210,203 | 1,224 | 15,514 | 3,180 | 73,680 | 304,528 | 304,528 |



Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

Report Data Month: 03/2026
Report Run Date: 04/06/2026



Community Based Organizations Medical Referrals

| Sl. No. | Name of the Organization | Address | Referral Type | Referral Count | Referral Value | Referral Date |
|---------|--------------------------|---------|---------------|----------------|----------------|---------------|
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Medical Referrals of Referrals



For more information, please contact the Department of Health and Family Welfare, Government of Karnataka.

| CoFresh Application Referrals by Application Status | CF Referrals |
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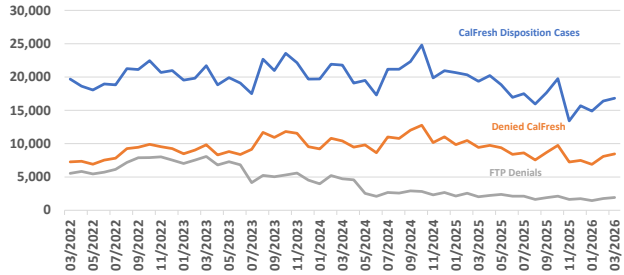
| CaWORKS Application Referrals by Application Status | CW Referrals |
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| 100 | 100 |



CalFresh Denials in the Month Regardless of Application Date from Disposition Report

| Month | CalFresh Disposition Cases | Denied CalFresh | % of Denied CalFresh | FTP Denials | % of FTP Denials |
|---------|----------------------------|-----------------|----------------------|-------------|------------------|
| 03/2022 | 19,689 | 7,278 | 36.96% | 5,551 | 76.27% |
| 04/2022 | 18,621 | 7,346 | 39.45% | 5,833 | 79.40% |
| 05/2022 | 18,048 | 6,914 | 38.31% | 5,453 | 78.87% |
| 06/2022 | 18,966 | 7,543 | 39.77% | 5,728 | 75.94% |
| 07/2022 | 18,832 | 7,825 | 41.55% | 6,130 | 78.34% |
| 08/2022 | 21,263 | 9,246 | 43.48% | 7,170 | 77.55% |
| 09/2022 | 21,115 | 9,460 | 44.80% | 7,885 | 83.35% |
| 10/2022 | 22,443 | 9,891 | 44.07% | 7,905 | 79.92% |
| 11/2022 | 20,679 | 9,544 | 46.15% | 8,027 | 84.11% |
| 12/2022 | 20,969 | 9,258 | 44.15% | 7,539 | 81.43% |
| 01/2023 | 19,525 | 8,483 | 43.45% | 7,032 | 82.90% |
| 02/2023 | 19,810 | 9,040 | 45.63% | 7,543 | 83.44% |
| 03/2023 | 21,709 | 9,829 | 45.28% | 8,076 | 82.17% |
| 04/2023 | 18,834 | 8,310 | 44.12% | 6,806 | 81.90% |
| 05/2023 | 19,916 | 8,818 | 44.28% | 7,284 | 82.60% |
| 06/2023 | 19,089 | 8,379 | 43.89% | 6,816 | 81.35% |
| 07/2023 | 17,504 | 9,136 | 52.19% | 4,147 | 45.39% |
| 08/2023 | 22,677 | 11,683 | 51.52% | 5,232 | 44.78% |
| 09/2023 | 20,962 | 10,946 | 52.22% | 5,033 | 45.98% |
| 10/2023 | 23,550 | 11,830 | 50.23% | 5,300 | 44.80% |
| 11/2023 | 22,144 | 11,563 | 52.22% | 5,586 | 48.31% |
| 12/2023 | 19,694 | 9,537 | 48.43% | 4,529 | 47.49% |
| 01/2024 | 19,711 | 9,211 | 46.73% | 3,963 | 43.02% |
| 02/2024 | 21,928 | 10,794 | 49.22% | 5,208 | 48.25% |
| 03/2024 | 21,780 | 10,415 | 47.82% | 4,733 | 45.44% |
| 04/2024 | 19,101 | 9,466 | 49.56% | 4,579 | 48.37% |
| 05/2024 | 19,490 | 9,808 | 50.32% | 2,533 | 25.83% |
| 06/2024 | 17,291 | 8,634 | 49.93% | 2,101 | 24.33% |
| 07/2024 | 21,178 | 10,993 | 51.91% | 2,676 | 24.34% |
| 08/2024 | 21,171 | 10,790 | 50.97% | 2,590 | 24.00% |
| 09/2024 | 22,308 | 12,016 | 53.86% | 2,910 | 24.22% |
| 10/2024 | 24,794 | 12,760 | 51.46% | 2,815 | 22.06% |
| 11/2024 | 19,865 | 10,165 | 51.17% | 2,316 | 22.78% |
| 12/2024 | 20,945 | 11,034 | 52.68% | 2,665 | 24.15% |
| 01/2025 | 20,666 | 9,851 | 47.67% | 2,150 | 21.83% |
| 02/2025 | 20,339 | 10,465 | 51.45% | 2,556 | 24.42% |
| 03/2025 | 19,355 | 9,426 | 48.70% | 2,020 | 21.43% |
| 04/2025 | 20,208 | 9,741 | 48.20% | 2,237 | 22.96% |
| 05/2025 | 18,840 | 9,384 | 49.81% | 2,380 | 25.36% |
| 06/2025 | 16,938 | 8,404 | 49.62% | 2,108 | 25.08% |
| 07/2025 | 17,509 | 8,623 | 49.25% | 2,116 | 24.54% |
| 08/2025 | 15,951 | 7,546 | 47.31% | 1,637 | 21.69% |
| 09/2025 | 17,657 | 8,674 | 49.12% | 1,888 | 21.77% |
| 10/2025 | 19,751 | 9,746 | 49.34% | 2,127 | 21.82% |
| 11/2025 | 13,419 | 7,243 | 53.98% | 1,638 | 22.61% |
| 12/2025 | 15,692 | 7,499 | 47.79% | 1,732 | 23.10% |
| 01/2026 | 14,900 | 6,892 | 46.26% | 1,455 | 21.11% |
| 02/2026 | 16,394 | 8,086 | 49.32% | 1,762 | 21.79% |
| 03/2026 | 16,824 | 8,465 | 50.32% | 1,925 | 22.74% |

CalFresh Dispositions and Denials





| Months | Count of Case Number |
|--------------------|----------------------|
| Jun-23 | 6,677 |
| Jul-23 | 2,198 |
| Aug-23 | 9,105 |
| Sep-23 | 7,374 |
| Oct-23 | 8,461 |
| Nov-23 | 8,409 |
| Dec-23 | 6,225 |
| Jan-24 | 4,946 |
| Feb-24 | 6,635 |
| Mar-24 | 6,939 |
| Apr-24 | 6,989 |
| May-24 | 9,524 |
| Jun-24 | 7,134 |
| Jul-24 | 7,219 |
| Aug-24 | 11,058 |
| Sep-24 | 8,918 |
| Oct-24 | 8,561 |
| Nov-24 | 11,906 |
| Dec-24 | 19,536 |
| Jan-25 | 5,898 |
| Feb-25 | 5,591 |
| Mar-25 | 7,269 |
| Apr-25 | 6,394 |
| May-25 | 7,621 |
| Jun-25 | 5,841 |
| Jul-25 | 10,020 |
| Aug-25 | 11,863 |
| Sep-25 | 9,256 |
| Oct-25 | 10,413 |
| Nov-25 | 11,147 |
| Dec-25 | 14,230 |
| Jan-26 | 13,712 |
| Feb-26 | 14,841 |
| Mar-26 | 18,331 |
| Grand Total | 310,241 |

The top four discontinuance reasons are (in order from most to least):

1. Failed to Complete Redetermination
2. No Eligible Mem
3. Inter-County Transfer
4. Failed MAGI



Monthly Medi-Cal Renewal Report FY 2025-2026

| Medi-Cal Renewals | Data as of 7/31 | | | | Data as of 8/31 | | | | Data as of 9/30 | | | | Data as of 10/31 | | | | Data as of 11/30 | | | | Data as of 12/31 | | | |
|---|-----------------|------|--------|------|-----------------|------|--------|------|-----------------|------|--------|------|------------------|------|--------|------|------------------|------|--------|------|------------------|------|--------|------|
| | Jul-25 | % | Jul-25 | % | Aug-25 | % | Aug-25 | % | Sep-25 | % | Sep-25 | % | Oct-25 | % | Oct-25 | % | Nov-25 | % | Nov-25 | % | Dec-25 | % | Dec-25 | % |
| Total Medi-Cal Renewals Due | 41,907 | 100% | 41,907 | 100% | 41,540 | 100% | 41,540 | 100% | 43,574 | 100% | 43,574 | 100% | 45,584 | 100% | 45,584 | 100% | 44,073 | 100% | 44,073 | 100% | 55,176 | 100% | 55,176 | 100% |
| Total Medi-Cal Renewals Auto Renewed | 8,851 | 21% | 8,851 | 21% | 9,295 | 22% | 9,295 | 22% | 12,757 | 29% | 12,757 | 29% | 14,856 | 33% | 14,856 | 33% | 14,382 | 33% | 14,382 | 33% | 18,466 | 33% | 18,466 | 33% |
| Total Medi-Cal Renewals Renewed via Combo Case* | 8,978 | 21% | 27,763 | 66% | 8,989 | 22% | 27,068 | 65% | 9,701 | 22% | 25,830 | 59% | 9,564 | 21% | 25,748 | 56% | 9,270 | 21% | 24,232 | 55% | 10,220 | 19% | 30,519 | 55% |
| Total Medi-Cal Renewal Packets Mailed | 23,752 | 57% | 23,752 | 57% | 22,977 | 55% | 22,977 | 55% | 20,851 | 48% | 20,851 | 48% | 20,920 | 46% | 20,920 | 46% | 20,172 | 46% | 20,172 | 46% | 26,161 | 47% | 26,161 | 47% |
| Packets Received, Not Yet Processed | 431 | 1% | 3,762 | 9% | 465 | 1% | 3,725 | 9% | 588 | 1% | 3,504 | 8% | 456 | 1% | 3,543 | 8% | 406 | 1% | 3,897 | 9% | 847 | 2% | 4,513 | 8% |
| Total Medi-Cal Renewals Completed | 17,829 | 43% | 36,614 | 87% | 18,284 | 44% | 36,363 | 88% | 22,458 | 52% | 38,587 | 89% | 24,420 | 54% | 40,604 | 89% | 23,652 | 54% | 38,614 | 88% | 28,686 | 52% | 48,985 | 89% |
| Total Medi-Cal Renewals Pending Receipt | 23,647 | 56% | 1,531 | 4% | 22,791 | 55% | 1,452 | 3% | 20,528 | 47% | 1,483 | 3% | 20,708 | 45% | 1,437 | 3% | 20,015 | 45% | 1,562 | 4% | 25,643 | 46% | 1,678 | 3% |

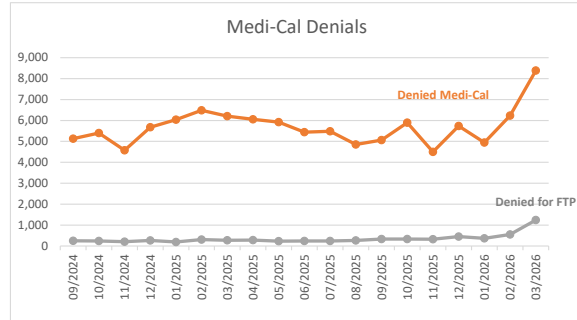
| Medi-Cal Renewals | Data as of 1/31 | | | | Data as of 2/28 | | | | Data as of 3/31 | | | | Data as of 4/30 | | | | Data as of 5/31 | |
|---|-----------------|------|--------|------|-----------------|------|--------|------|-----------------|------|--------|------|-----------------|------|--------|------|-----------------|------|
| | Jan-26 | % | Jan-26 | % | Feb-26 | % | Feb-26 | % | Mar-26 | % | Mar-26 | % | Apr-26 | % | Apr-26 | % | May-26 | % |
| Total Medi-Cal Renewals Due | 45,276 | 100% | 45,276 | 100% | 48,068 | 100% | 48,068 | 100% | 52,832 | 100% | 52,832 | 100% | 47,476 | 100% | 47,476 | 100% | 47,733 | 100% |
| Total Medi-Cal Renewals Auto Renewed | 14,280 | 32% | 14,280 | 32% | 14,959 | 31% | 14,959 | 31% | 16,491 | 31% | 16,491 | 31% | 14,824 | 31% | 14,824 | 31% | 14,765 | 31% |
| Total Medi-Cal Renewals Renewed via Combo Case* | 8,158 | 18% | 23,927 | 53% | 9,036 | 19% | 24,684 | 51% | 10,177 | 19% | 27,370 | 52% | 8,861 | 19% | 10,717 | 23% | 9,211 | 19% |
| Total Medi-Cal Renewal Packets Mailed | 22,554 | 50% | 22,554 | 50% | 23,714 | 49% | 23,714 | 49% | 25,859 | 49% | 25,859 | 49% | 23,478 | 49% | 23,478 | 49% | 23,416 | 49% |
| Packets Received, Not Yet Processed | 226 | 0% | 5,722 | 13% | 263 | 1% | 6,812 | 14% | 692 | 1% | 7,299 | 14% | 584 | 1% | 5,467 | 12% | 751 | 2% |
| Total Medi-Cal Renewals Completed | 22,438 | 50% | 38,207 | 84% | 23,995 | 50% | 39,643 | 82% | 26,668 | 50% | 43,861 | 83% | 23,685 | 50% | 25,541 | 54% | 23,976 | 50% |
| Total Medi-Cal Renewals Pending Receipt | 22,612 | 50% | 1,347 | 3% | 23,810 | 50% | 1,613 | 3% | 25,472 | 48% | 1,672 | 3% | 23,207 | 49% | 16,468 | 35% | 23,006 | 48% |

Source: Daily RRR Status Report
 *Combo: Medi-Cal With Active CF/GR/CW
 Report Date: 4/1/2026



**Medi-Cal Denials in the Month Regardless of Application Date
from Disposition Report**

| Month | Denied Medi-Cal | % of Denied Medi-Cal | Denied for FTP | % of FTP Denials |
|---------|-----------------|----------------------|----------------|------------------|
| 09/2024 | 5,127 | 42.59% | 249 | 4.86% |
| 10/2024 | 5,397 | 41.26% | 242 | 4.48% |
| 11/2024 | 4,574 | 43.00% | 207 | 4.53% |
| 12/2024 | 5,678 | 44.28% | 265 | 4.67% |
| 01/2025 | 6,037 | 42.28% | 194 | 3.21% |
| 02/2025 | 6,486 | 46.22% | 306 | 4.72% |
| 03/2025 | 6,211 | 44.67% | 272 | 4.38% |
| 04/2025 | 6,055 | 42.86% | 279 | 4.61% |
| 05/2025 | 5,919 | 44.95% | 235 | 3.97% |
| 06/2025 | 5,439 | 44.35% | 238 | 4.38% |
| 07/2025 | 5,487 | 42.96% | 242 | 4.41% |
| 08/2025 | 4,850 | 36.05% | 267 | 5.51% |
| 09/2025 | 5,062 | 37.32% | 333 | 6.58% |
| 10/2025 | 5,899 | 39.87% | 330 | 5.59% |
| 11/2025 | 4,499 | 37.98% | 329 | 7.31% |
| 12/2025 | 5,735 | 39.50% | 452 | 7.88% |
| 01/2026 | 4,948 | 38.14% | 366 | 7.40% |
| 02/2026 | 6,229 | 44.01% | 555 | 8.91% |
| 03/2026 | 8,383 | 49.63% | 1,240 | 14.79% |





Medi-Cal Case Discontinuances in the Month

| Month | Medi-cal Discontinuances | % of Discontinued Cases | Discontinued for FTP | % of FTP Discontinuances |
|---------|--------------------------|-------------------------|----------------------|--------------------------|
| 09/2024 | 15,900 | 2.96% | 5,088 | 32.00% |
| 10/2024 | 13,072 | 2.44% | 4,513 | 34.52% |
| 11/2024 | 13,340 | 2.51% | 5,476 | 41.05% |
| 12/2024 | 18,059 | 3.44% | 10,941 | 60.58% |
| 01/2025 | 24,232 | 4.73% | 4,328 | 17.86% |
| 02/2025 | 8,777 | 1.71% | 2,411 | 27.47% |
| 03/2025 | 8,525 | 1.65% | 2,496 | 29.28% |
| 04/2025 | 10,630 | 2.06% | 2,415 | 22.72% |
| 05/2025 | 9,278 | 1.79% | 2,663 | 28.70% |
| 06/2025 | 10,557 | 2.04% | 2,564 | 24.29% |
| 07/2025 | 8,243 | 1.59% | 2,234 | 27.10% |
| 08/2025 | 13,336 | 2.60% | 7,147 | 53.59% |
| 09/2025 | 15,201 | 2.99% | 7,189 | 47.29% |
| 10/2025 | 12,297 | 2.42% | 5,963 | 48.49% |
| 11/2025 | 13,526 | 2.68% | 6,191 | 45.77% |
| 12/2025 | 13,557 | 2.69% | 6,482 | 47.81% |
| 01/2026 | 16,335 | 3.28% | 9,248 | 56.61% |
| 02/2026 | 14,967 | 3.04% | 7,935 | 53.02% |
| 03/2026 | 15,269 | 3.13% | 7,928 | 51.92% |

