

**COUNTY OF SAN DIEGO  
HEALTH AND HUMAN SERVICES AGENCY  
SOCIAL SERVICES ADVISORY BOARD (SSAB)**

**MEETING NOTICE: In Person**

**North Central Live Well Center  
5055 Ruffin Road, 2<sup>nd</sup> Floor Conference Room, San Diego CA 92123  
Phone (619) 338-2932**

**Public Video Viewing/Comment Option:**

<https://sdcounty-ca-gov.zoom.us/j/86542690539>

**June 10, 2026**

**9:30 a.m. to 11:30 a.m.**

**AGENDA**

- 9:30 - 9:31     1. Call to Order
- 9:31 - 9:33     2. **Action Item:** Approval of May 13, 2026 Meeting Minutes

**PUBLIC COMMENTS**

- 9:33 - 9:40     3. Guidelines for Public Comment on Items not listed on the agenda:
- Members of the public may request to speak about any issue within the purview of the Board
  - Each speaker will be limited to three (3) minutes
  - Board members may not discuss or take action on issues raised during public comment unless the issue is listed in this Agenda

**PRESENTATIONS/DISCUSSION ITEMS**

- 9:40 - 9:50     4. **Discussion Item:** SSAB Member Sharing, Comments, and Topics of Interest: All Social Services Advisory Board Members
- 9:50 - 10:30     5. **Presentation Item:** Budget Update: Maryneza Moraleja, Group Finance Director, and Rissa Japlit, Executive Finance Director, Financial Services Division, Health and Human Services Agency (HHSa)
- 10:30 - 11:30     6. **Informational Item:** House Resolution 1 (H.R.1) CalFresh Impacts: Claudia Gurrola, Chief, Self-Sufficiency Services, Health and Human Services Agency (HHSa)

**ADJOURNMENT/ NEXT MEETING**

Next regular meeting will be held on July 08, 2026 at 5055 Ruffin Road, 2<sup>nd</sup> Floor Conference Room, San Diego, CA 92123.

**ASSISTANCE FOR THE DISABLED:**

Agendas and records are available in alternative formats upon request. Contact the Social Services Advisory Board staff contact at 619-338-2932 with questions or to request a disability-related accommodation. To the extent reasonably possible, requests for accommodation or assistance should be submitted at least 24 hours in advance of the meeting so that arrangements may be made. Additional information can be found on the Social Services Advisory board website: [https://www.sandiegocounty.gov/content/sdc/hhsa/programs/ssp/social\\_services\\_advisory\\_board.html](https://www.sandiegocounty.gov/content/sdc/hhsa/programs/ssp/social_services_advisory_board.html)

**COUNTY OF SAN DIEGO  
HEALTH AND HUMAN SERVICES AGENCY  
SOCIAL SERVICES ADVISORY BOARD (SSAB)**

**Held In Person  
North Central Live Well Center  
5055 Ruffin Road, 2nd Floor Conference Room, San Diego CA 92123  
Phone (619) 338-2932 \* \* Fax (619) 338-2972**

**Public Video Viewing/Comment Option:**  
<https://sdcounty-ca-gov.zoom.us/j/88082348153>

**SSAB Meeting Minutes  
May 13, 2026**

**Members Present**

Vino Pajanor  
Jan Spencley  
Daniela Murphy  
Rachel Morineau  
Andrea Gonzalez  
Lori Brown

**Members Absent**

Phil Thalheimer  
Greg Angela  
Robin Maxson

**Staff Present**

Adriana Ramirez, HHSA  
Jeannie Jones, HHSA  
Brenda Vargas-Ramirez  
Alberto Garcia, HHSA  
Eric Rubio, HHSA  
Michelle McGeary, HHSA  
Bianca Graciano, HHSA  
Ismael Lopez, HHSA  
Ricardo Hernandez, HHSA  
David Sagaz, HHSA  
Gabriela Damian, HHSA  
Nina Olivas, HHSA  
Justine Kozo, HHSA  
Karina Flores, HHSA

**Guests**

Adrian Carstens, 2-1-1 San Diego  
Raychel Sager, 2-1-1 San Diego  
Jack Dailey, LASSD/ HCA  
Virginia Casey, HHSA Staff  
Lindsey Wade, Hospital Assoc. of SD & Imperial Counties  
Tina Bae, LASSD/ HCA  
Rebecca Jauregui-Vargas, HHSA Staff  
Kimberly Smith, HHSA Staff  
Heather Summers, HHSA Staff

1. Meeting called to order at 9:34 by Chair, Vino Pajanor
2. The April 08,2026 meeting minutes were approved, with all Members present voting yes.
3. **Public Comments:** Susanne Boston made a public comment regarding FRC customer service, expressing concerns about her interactions with FRC staff. She requested the County review customer feedback & identify opportunities to improve customer service.
4. **Discussion Item:** SSAB Member Sharing, Comments, and Topics of Interest: All Social Services Advisory Board Members. Rachel Morineau highlighted The Million Meals Event, noting its role in bringing community members together to provide meals and support to individuals and families in the community.

5. **Presentation Item:** CalFresh Awareness Month: Ricardo Hernández and Ismael Lopez, Human Services Program Managers, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Mr. Lopez provided an overview of CalFresh Awareness Month and the benefits of program enrollment. Reported that the County is promoting awareness through a calendar of more than 65 events, outreach activities, Live Well Mobile Office visits, and targeted outreach materials. Mr. Hernández noted that a CalFresh Awareness Month memo was distributed to eligibility staff to communicate countywide efforts aimed at increasing awareness and supporting enrollment. An overview was provided on a partnership with college campuses to support student success through dedicated on-campus staff who assist with enrollment, program navigation, and connections to Self-Sufficiency Services (SSS) that has assisted in increasing enrollment.
6. **Presentation Item:** New Changes for CalFresh College Students: Ricardo Hernández and Ismael Lopez, Human Services Program Managers, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Mr. Hernández reviewed the CalFresh student eligibility policy and exemption requirements. Effective June 1, 2026, all associate and bachelor's degree programs offered through California Community Colleges, California State University, and University of California campuses are automatically recognized as LPIE programs, streamlining the CalFresh approval process and increasing student access to benefits. Student liaisons help support referrals, raise awareness of available programs and serve as a point of contact, provide information and services offered by SSS.
7. **Information Item:** County Legislative Advocacy Efforts: David Sagaz and Ricardo Hernandez, Human Services Program Managers and Brenda Vargas-Ramirez, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Mr. Sagaz provided a recap of letter of support presented by Edga Team that supports assembly bills to implement federally required modifications to Medi-Cal eligibility and reduce loss of coverage. Ms. Vargas-Ramirez shared Lemon Grove facility is moving to a new facility, opening on Monday, 05/18. Access sent out a message to the community, flyers were handed out, school districts were notified. The Family Resource Center will be the only one at the new location offering the same programs. Mr. Hernández reviewed some Self-Sufficiency report numbers sharing that eligibility in all programs is down. The changes with H.R. 1 have had an impact leading to the decrease. Self-Sufficiency Services is addressing this through proactive communication and outreach efforts.

**ADJOURNMENT/SET NEXT MEETING:**

The meeting was adjourned at 11:09 a.m. Next regular meeting will be held on June 10, 2026 at 5055 Ruffin Road, 2<sup>nd</sup> Floor Conference Room, San Diego, CA 92123.

# **ITEM #4: SSAB MEMBER SHARING, COMMENTS, AND TOPICS OF INTEREST**

*All Social Services Advisory Board Members*



# ITEM #5: BUDGET UPDATE

*Maryneeza Moraleja, Group Finance Director, and Rissa Japlit, Executive Finance Director, Financial Services Division, Health and Human Services Agency (HHS)*





# FY 2026-27 CAO RECOMMENDED OPERATIONAL PLAN

## HEALTH AND HUMAN SERVICES AGENCY

### JUNE 2026



**COUNTY OF SAN DIEGO**  
HEALTH AND HUMAN SERVICES AGENCY

# AGENDA



COUNTY OF SAN DIEGO  
HEALTH AND HUMAN SERVICES AGENCY



LIVE WELL  
SAN DIEGO

- Economic Updates
- State Budget
- Planning Environment and Budget Strategies
- FY 2026-27 CAO Recommended Budget for HHSA
- Upcoming Budget Events
- Q&A



# UNEMPLOYMENT



COUNTY OF SAN DIEGO  
HEALTH AND HUMAN SERVICES AGENCY



LIVE WELL  
SAN DIEGO

## Unemployment Rate 2016 through February 2026 Comparison



Sources: California Employment Development Department, US Bureau of Labor Statistics. Non-seasonally adjusted figures; 2016–February 2026 actuals.

# INFLATION



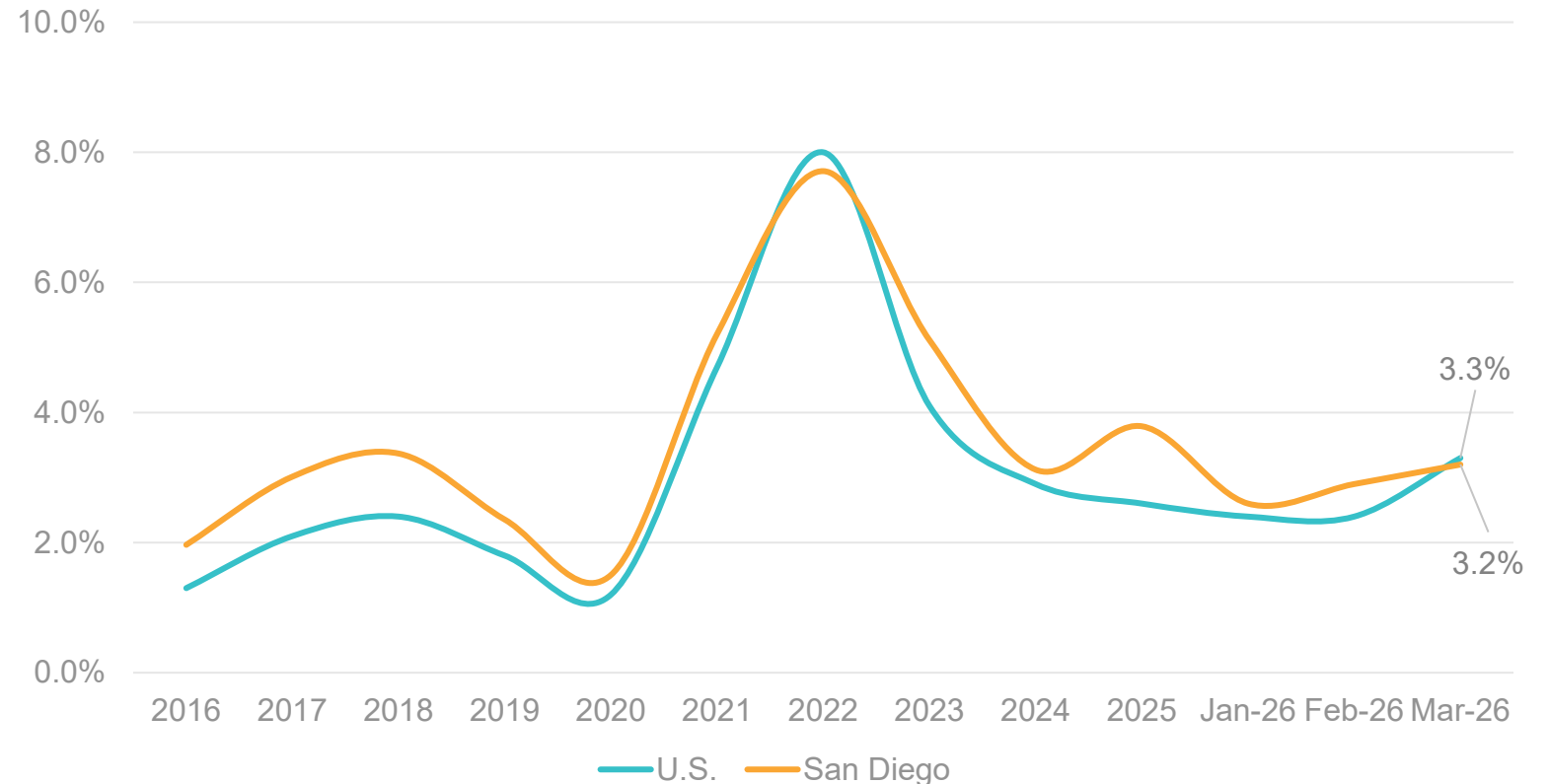
COUNTY OF SAN DIEGO  
HEALTH AND HUMAN SERVICES AGENCY



LIVE WELL  
SAN DIEGO

- Consumer Price Index (CPI) has been increasing since the start of 2026.
  - U.S. CPI increased 2.2% year-over-year.
  - Inflation in San Diego rose 1.4% over two months and increased 3.2% year-over-year.

## Consumer Price Index – Annual Percentage Change



Source: Bureau of Labor Statistics. Non-seasonally adjusted figures as of March 2026.

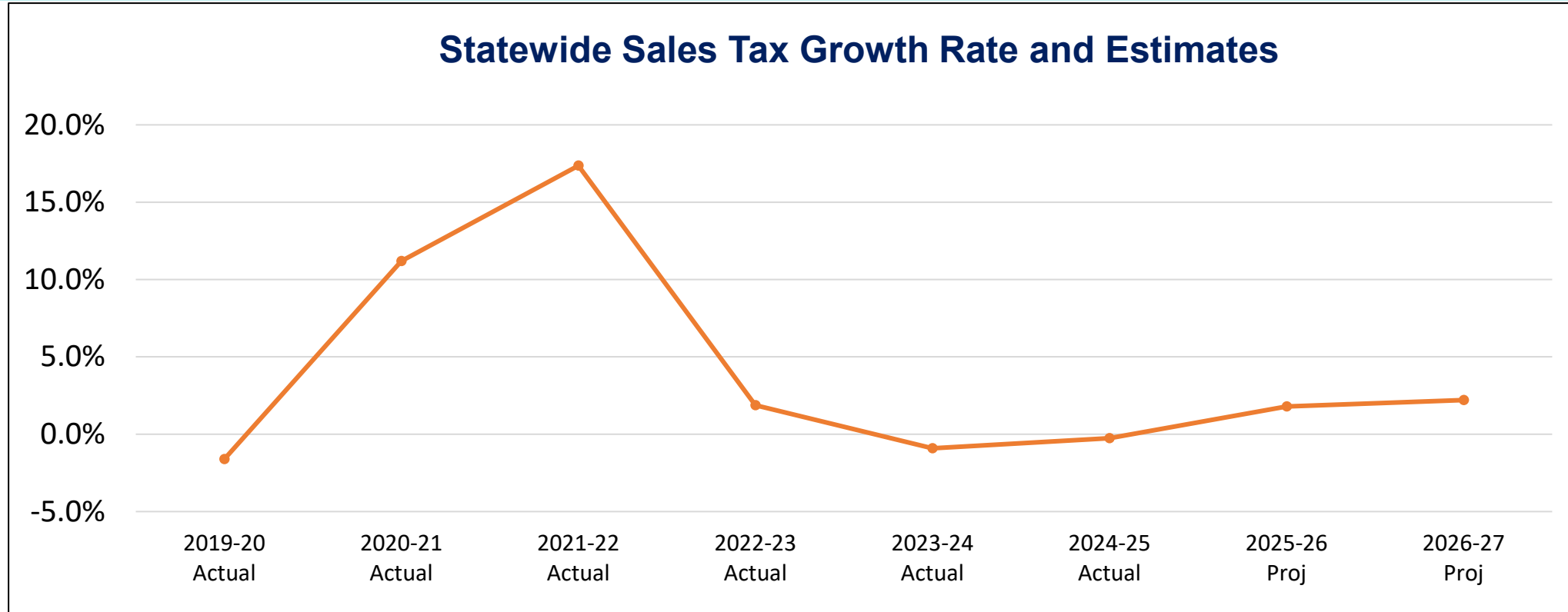
# STATEWIDE SALES TAX



COUNTY OF SAN DIEGO  
HEALTH AND HUMAN SERVICES AGENCY



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Sales tax drives HHSA realignment revenue: \$815.2M, 23.2% of HHSA's Total Budget

Sources: State Controller's Office Half-Percent Sales Tax for Public Safety for actuals from FY2019-20 to FY2024-25. HdL 4Q25 Prop 172 Report for FY2025-26 to FY2026-27 growth estimates. Fiscal Year 2025-26 Adopted Operational Plan for HHSA realignment and budget.

# STATE BUDGET HIGHLIGHTS



COUNTY OF SAN DIEGO  
HEALTH AND HUMAN SERVICES AGENCY



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## H.R. 1 impacts

- Limited one-time Funding
- 2026-27: 44,000 disenrollment
- 2029-30: 1.3 million



## Affordable Housing

- Impact fee prohibition



## Indigent care and Proposition 36

- No funding



## IHSS

- \$200 million cost shift to counties remains



## HHAP homelessness

- Remains \$500 million



## Mobile Crisis Response Teams

- No change to optional Medi-Cal benefit

# PLANNING ENVIRONMENT

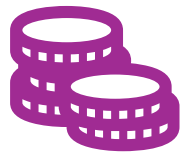


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## KEY ELEMENTS



Economic  
uncertainty



Federal/State  
policy impacts



Operational  
Efficiencies



Resource  
Recalibration



Operational Efficiencies

Resource Recalibration

Maximize Alternative Funding

Employ Revenue Stabilization Strategies

# HHSA FY2026-27 RECOMMENDED BUDGET BY DEPARTMENT



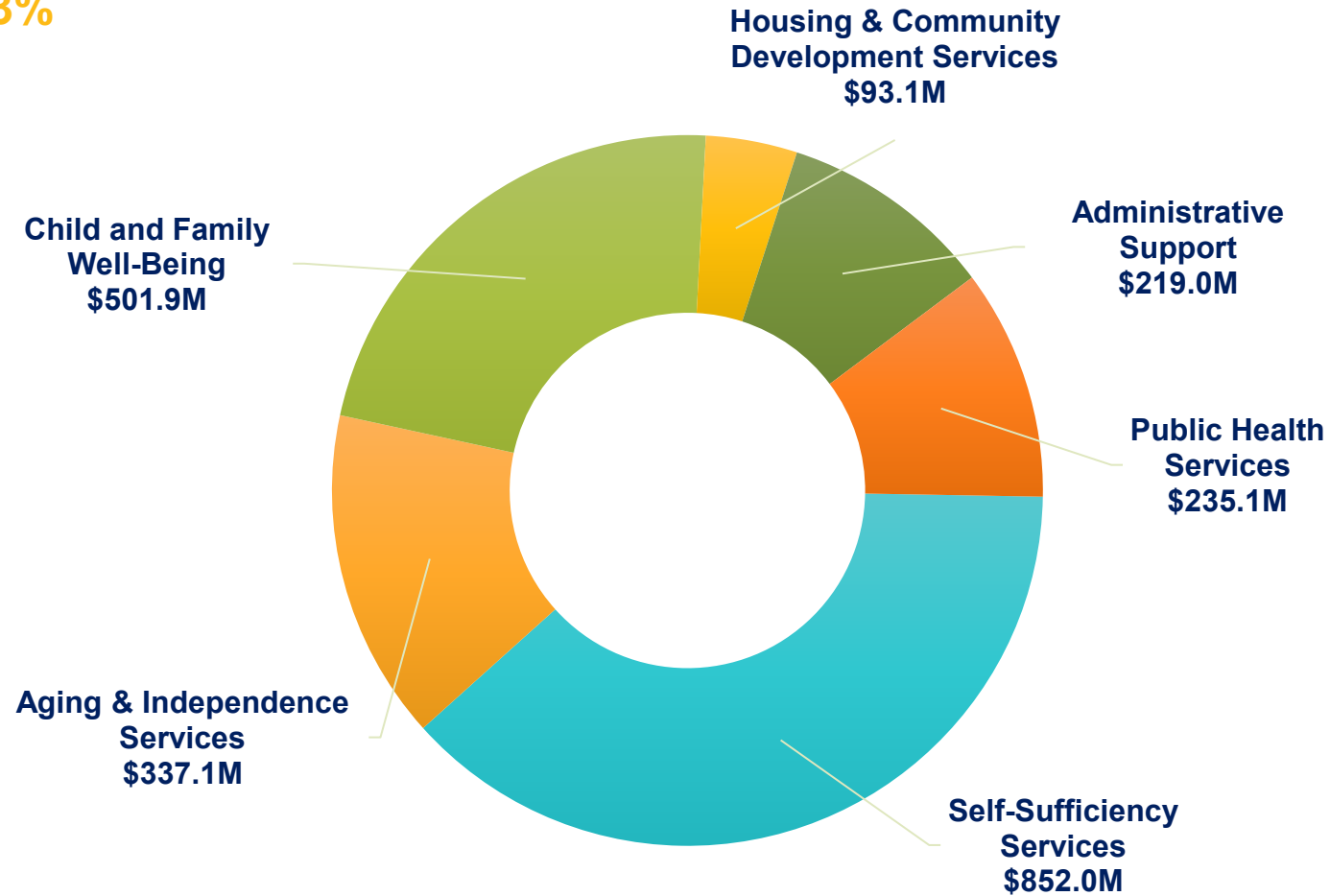
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HEALTH AND HUMAN SERVICES AGENCY



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## \$2.2 BILLION RECOMMENDED BUDGET

-\$1.3 billion / -36.3%



# HHSA STAFFING BREAKDOWN



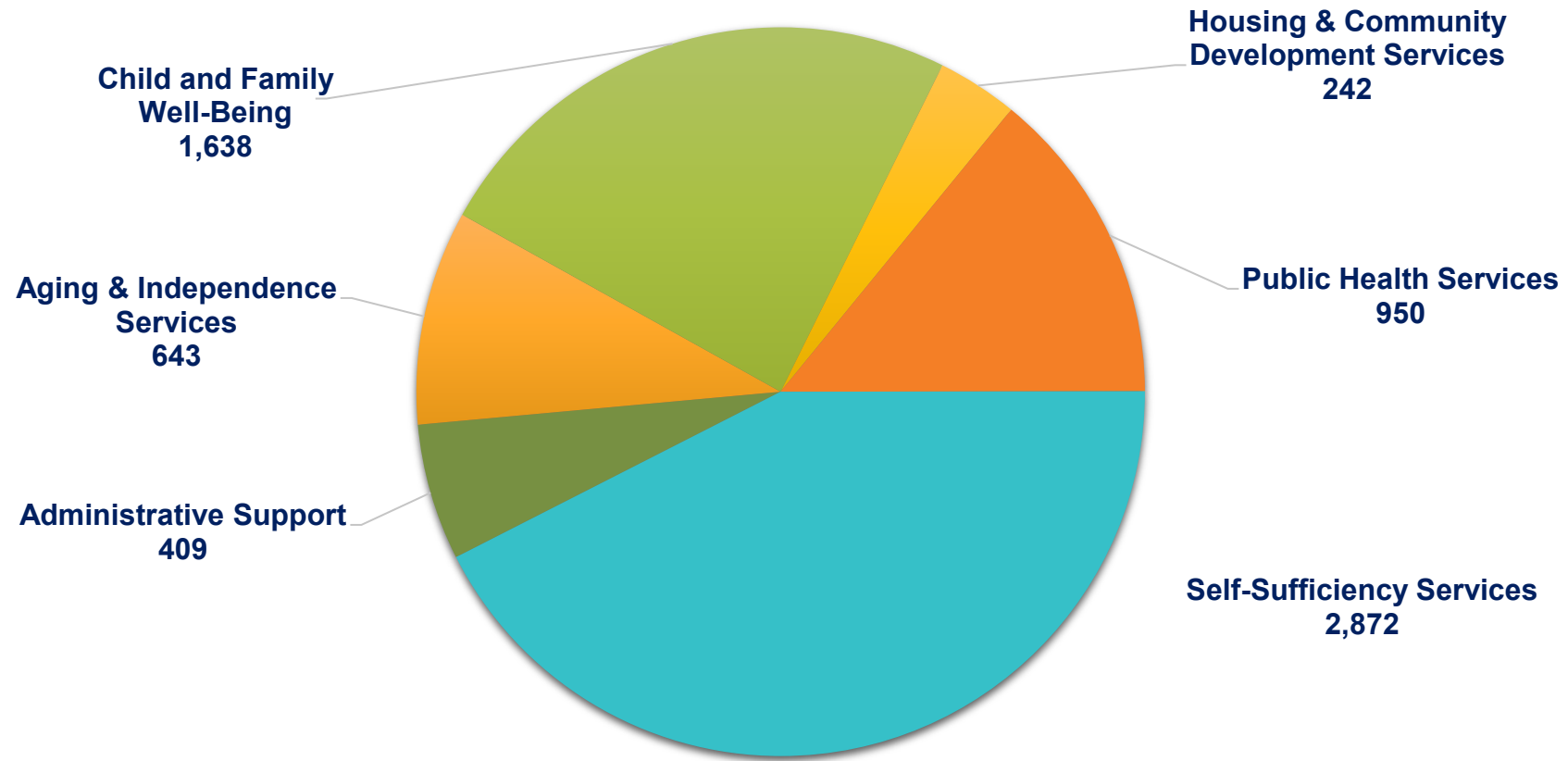
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**6,754 TOTAL STAFF**

**+11 / +0.2%**



# FY2026-27 CAO RECOMMENDED BUDGET



COUNTY OF SAN DIEGO  
HEALTH AND HUMAN SERVICES AGENCY



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SAN DIEGO

## BUDGET BY DEPARTMENT: \$2.2 BILLION

DEPARTMENT	FY26-27 CAO RECOMMENDED		CHANGE FROM FY25-26 ADOPTED TO FY26-27 CAO RECOMMENDED	
	FTE	BUDGET (in millions)	FTE	BUDGET
Administrative Support	409.00	\$219.0	(47.00)	\$8.3
Aging & Independence Services	643.00	\$337.1	(8.00)	\$24.9
Behavioral Health Services	0.00	0.0	(1,332.50)	(\$1,257.2)
Child and Family Well-Being	1,638.00	\$501.9	(23.00)	\$12.9
Housing and Community Development Services	242.00	\$93.1	(2.00)	(\$39.9)
Public Health Services	950.00	\$235.1	(31.00)	(\$32.1)
Self-Sufficiency Services	2,872.00	\$852.0	122.00	\$8.5
<b>TOTAL</b>	<b>6,754.00</b>	<b>\$2,238.2</b>	<b>(1,321.50)</b>	<b>(\$1,274.6)</b>

# HHSA KEY INCREASES & CONTINUED INVESTMENTS



COUNTY OF SAN DIEGO  
HEALTH AND HUMAN SERVICES AGENCY



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## Vulnerable Populations

### CalFresh, CalWORKs, Medi-Cal and General Relief: \$852M

- +\$24M for H.R.1 staffing and administration
- +\$4.2M to support mandated General Relief cash assistance

### In-Home Supportive Services (IHSS): \$248.7M

- +\$16.5M wage increases for In-Home Supportive Services (IHSS)
- +\$2.7M for the San Diego Veterans Independence Service at Any Age (SD-VISA)

### Child and Family Well-Being: \$502M

- +\$2.0M for Family Connection Hub and the Community Response Guide

# HHSA KEY INCREASES & CONTINUED INVESTMENTS



COUNTY OF SAN DIEGO  
HEALTH AND HUMAN SERVICES AGENCY



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## Housing and Homelessness: \$93M

- Continued \$16 million investments for the Regional Homeless Assistance (RHAP) and Inclement Weather Program
- Opening 60 Sleeping Cabins on Troy Street
- \$3.4 million Housing our Youth
- \$1.6 million in sustaining the LGBTQ+ Innovative Housing program
- \$2.8 million in Shallow Rental Subsidy Program for Seniors
- \$3 million in Tenant Legal Services

# HHSA KEY INCREASES & CONTINUED INVESTMENTS



COUNTY OF SAN DIEGO  
HEALTH AND HUMAN SERVICES AGENCY



LIVE WELL  
SAN DIEGO

## Community Health

- Public Health Services: \$235.6M
  - Prevent spread of disease
  - Six Public Health Centers
  - Beach water testing
  - Tijuana River Valley sewage crisis health education and monitoring
  - Data systems integration



# UPCOMING BUDGET EVENTS: KEY DATES



COUNTY OF SAN DIEGO  
HEALTH AND HUMAN SERVICES AGENCY



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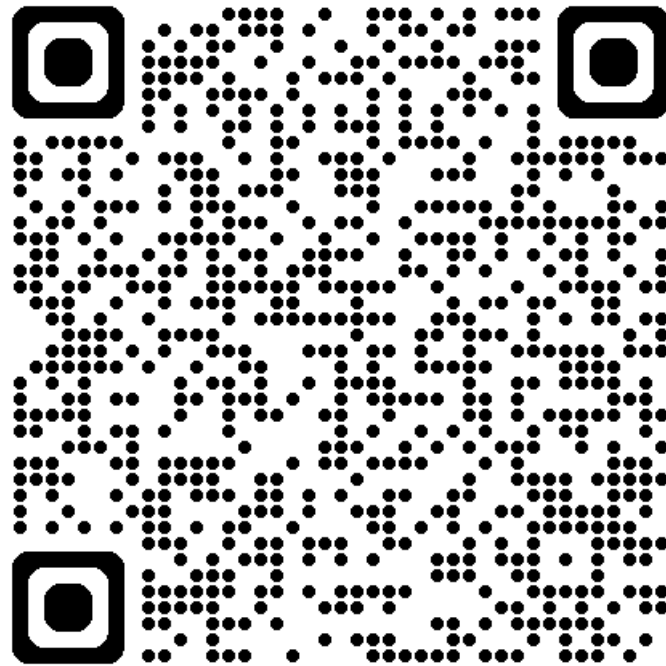


COUNTY OF SAN DIEGO  
HEALTH AND HUMAN SERVICES AGENCY



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# County Budget 2026 - 27 | Engage San Diego County



# CLOSING REMARKS AND Q&A



COUNTY OF SAN DIEGO  
HEALTH AND HUMAN SERVICES AGENCY



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# ITEM #6: HOUSE RESOLUTION 1 (H.R.1) CALFRESH IMPACTS

*Claudia Gurrola, Chief, Self-Sufficiency Services  
Health and Human Services Agency (HHS)*



# H.R. 1 Background

**July 4, 2025, H.R. 1 was signed into law introducing two CalFresh provisions:**

- Noncitizen eligibility changes
- Modified the Able-Bodied Adults Without Dependents (ABAWDs) time limit waiver qualifications



# H.R. 1 Noncitizen Eligibility

## April 1, 2026 customers eligible for CalFresh include:

- A United States (U.S.) Citizen
- A U.S. National
- A Lawful Permanent Resident (LPR)
- Cuban and Haitian Entrants
- Citizens of the Republic of the Marshall Islands, the Republic of Palau, and the Federated States of Micronesia who are in the U.S. under the Compacts of Free Association (COFA)



# H.R. 1 Noncitizen Eligibility

## Noncitizen eligibility changes will take effect April 2026

- CalFresh applications received on or after April 1, 2026, will be evaluated under the new provision
- Households already receiving CalFresh will be evaluated under the provision at recertification beginning with those due in April 2026



# H.R. 1 ABAWDs

**The Able-Bodied Adults Without Dependents (ABAWD) time limit would apply to those who are:**

- Adults ages 18 through 64
- Not meeting an exemption nor the work requirements, which include but are not limited to:
  - Pregnant
  - Physically or mentally unfit for employment
  - Caring for a person with a disability
  - Receiving or applying for unemployment benefits
  - Receiving or applying for disability benefits
  - Meeting the work requirement for another program (CalWORKs)







# H.R. 1 ABAWDs

## **Able-Bodied Adults Without Dependents (ABAWD) time limits will take effect June 2026**

- Initial application received on or after June 1, 2026, will be evaluated under new provisions
- Households already receiving CalFresh will be evaluated under the new provisions at recertification beginning June 2026



# Food Resources

- [Feeding San Diego](#)  
 (858) 452-3663
- [San Diego Food Bank](#)  
 (858) 527-1419
- [Catholic Charities](#)  
 (619) 323-2841
- [Jewish Family Service](#)  
 (858) 637-3210
- [San Diego Hunger Coalition](#)

# Workforce Resources

Find career/job support:

- [San Diego Workforce Partnership](#)  
 (619) 319-WORK (9675)

Find volunteer opportunities:

- [HandsOn San Diego](#)

# All Resources



[211sandiego.org](http://211sandiego.org)



2-1-1



LIVE WELL  
SAN DIEGO

# SUN Bucks



# What is the SUN Bucks program?

A program administered by the California Department of Social Services (CDSS), and the benefits:

- Support households during the summer months of June, July, and August when school is not in session.
- Total \$120 (\$40 per month).

SUN Bucks benefits are issued on a Summer Electronic Benefits Transfer (S-EBT) card for each eligible child.

- S-EBT cards work like CalFresh EBT cards where households can purchase eligible food items.



# Who is Eligible?

Most children between the ages of 6 – 18 are automatically eligible to SUN Bucks benefits if they:

- Receive CalWORKs, CalFresh or Medi-Cal
- Qualify for free or reduced-price school meals.

If not automatically eligible, households may submit a Universal Benefits Application (UBA) through the child's school.

- Deadline this year is August 31, 2026.

The County of San Diego distributes S-EBT cards to eligible households whose mailing address is a Family Resource Center.



# Benefit Delivery & Use

## When are SUN Bucks received?

- Mailing of S-EBT cards began in late May 2026 to eligible children.

## Using SUN Bucks benefits

- S-EBT cards can be used at grocery stores, farmers markets, and participating online retailers.
- Benefits must be used within 122 days of issuance.
- If receiving CalFresh, households are encouraged to use SUN Bucks first to avoid benefit expungement.



# SUN Bucks Outreach

## Phased Outreach

The CDSS and the California Department of Education (CDE) will implement a phased outreach plan.

- The goal is to reach children eligible for Free and Reduced-Price Meals and inform families about SUN Bucks.

## Additional Materials

Will share information with families who are not receiving SUN Bucks that they may apply by August 31, 2026.

- The outreach will provide guidance on how and where to apply, as well as information on where to access additional program details.
- The [CDSS SUN Bucks Partners](#) is continuously updated and has additional information.



**SUN BUCKS CALIFORNIA**

**Quarterly Newsletter  
May 2026**

**SUN BUCKS MEANS MORE MONEY FOR FOOD THIS SUMMER!**

Summer is a time when many children might not have access to meals at school. This summer, California will send \$120 to each eligible school-aged child on a SUN Bucks card to buy groceries. Most eligible children will get SUN Bucks automatically, but some will need to apply. Children who get SUN Bucks can still get free meals at summer meal sites. Learn more at [www.cdss.ca.gov/sun-bucks](http://www.cdss.ca.gov/sun-bucks).

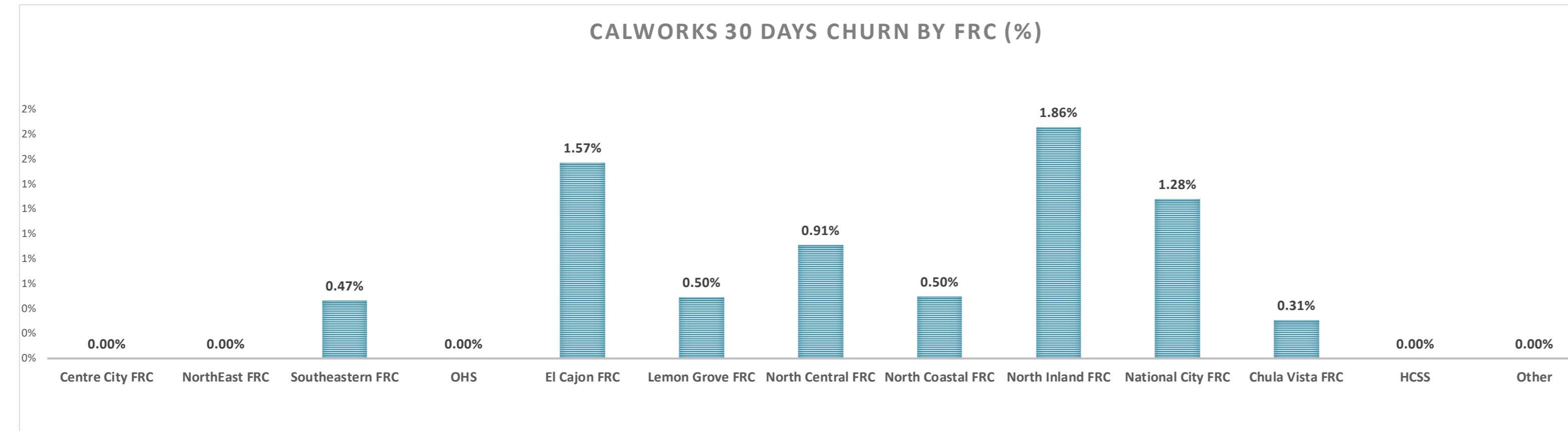
# MONTHLY UPDATES





### May 2026 CalWORKS Churn Report

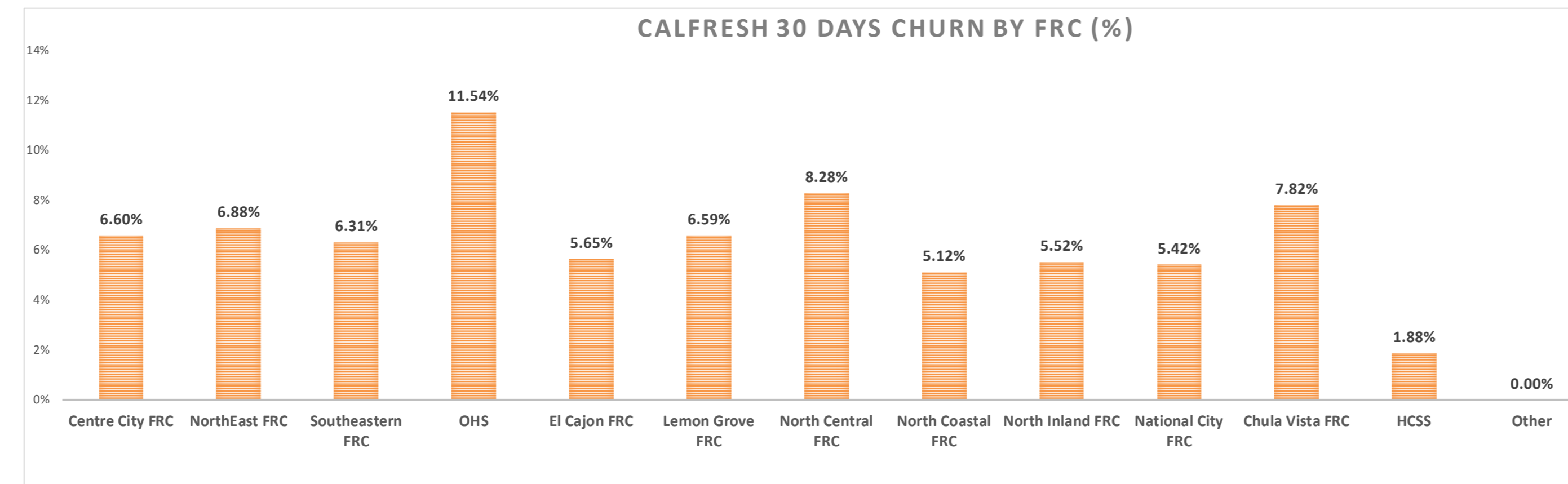
	Total CW App Received	Total CW App Received(%)	Initial App	Initial App(%)	Application Received benefits-previous 30 days	Application Received benefits-previous 30 days(%)	Application Received benefits-previous 60 days	Application Received benefits-previous 60 days(%)	Application Received benefits-previous 90 days	Application Received benefits-previous 90 days(%)	Application Received benefits-previous 120 days	Application Received benefits-previous 120 days(%)	Application Received benefits-previous over 120 days	Application Received benefits-previous over 120 days(%)
Centre City FRC	3	100.00%	2	66.67%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	33.33%
NorthEast FRC	124	100.00%	92	74.19%	0	0.00%	3	2.42%	3	2.42%	1	0.81%	25	20.16%
Southeastern FRC	215	100.00%	154	71.63%	1	0.47%	2	0.93%	1	0.47%	4	1.86%	53	24.65%
OHS	0	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
El Cajon FRC	318	100.00%	222	69.81%	5	1.57%	7	2.20%	2	0.63%	3	0.94%	79	24.84%
Lemon Grove FRC	202	100.00%	155	76.73%	1	0.50%	1	0.50%	1	0.50%	1	0.50%	43	21.29%
North Central FRC	219	100.00%	175	79.91%	2	0.91%	0	0.00%	2	0.91%	0	0.00%	40	18.26%
North Coastal FRC	201	100.00%	162	80.60%	1	0.50%	2	1.00%	0	0.00%	0	0.00%	35	17.41%
North Inland FRC	269	100.00%	202	75.09%	5	1.86%	2	0.74%	1	0.37%	0	0.00%	59	21.93%
National City FRC	234	100.00%	176	75.21%	1	0.43%	2	0.85%	1	0.43%	3	1.28%	49	20.94%
Chula Vista FRC	322	100.00%	230	71.43%	1	0.31%	4	1.24%	4	1.24%	2	0.62%	81	25.16%
HCSS	5	100.00%	3	60.00%	0	0.00%	0	0.00%	0	0.00%	1	20.00%	1	20.00%
Other	1	100.00%	1	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
<b>SD County</b>	<b>2,113</b>	<b>100.00%</b>	<b>1,574</b>	<b>74.49%</b>	<b>19</b>	<b>0.90%</b>	<b>23</b>	<b>1.09%</b>	<b>16</b>	<b>0.76%</b>	<b>15</b>	<b>0.71%</b>	<b>466</b>	<b>22.05%</b>



### May 2026 CalFresh Churn Report

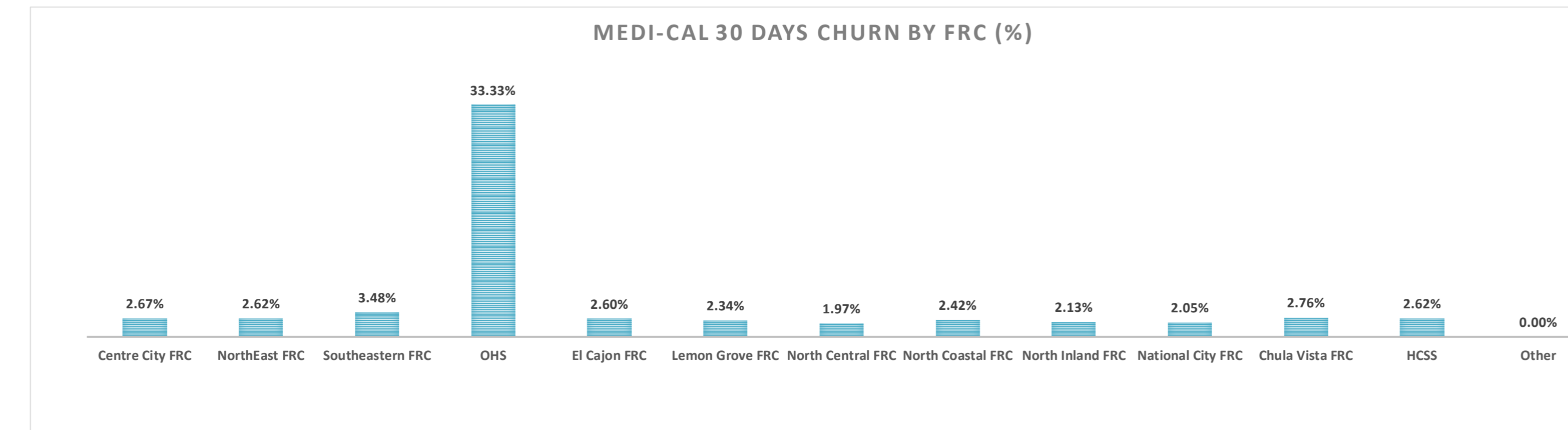
	Total CF App Received	Total CF App Received(%)	Initial App	Initial App(%)	Application Received benefits-previous 30 days	Application Received benefits-previous 30 days(%)	Application Received benefits-previous 60 days	Application Received benefits-previous 60 days(%)	Application Received benefits-previous 90 days	Application Received benefits-previous 90 days(%)	Application Received benefits-previous 120 days	Application Received benefits-previous 120 days(%)	Application Received benefits-previous over 120 days	Application Received benefits-previous over 120 days(%)
Centre City FRC	1,530	100.00%	729	47.65%	101	6.60%	66	4.31%	51	3.33%	61	3.99%	522	34.12%
NorthEast FRC	887	100.00%	412	46.45%	61	6.88%	53	5.98%	34	3.83%	20	2.25%	307	34.61%
Southeastern FRC	1,109	100.00%	497	44.82%	70	6.31%	63	5.65%	38	3.43%	24	2.16%	417	37.60%
OHS	26	100.00%	5	19.23%	3	11.54%	2	7.69%	1	3.85%	2	7.69%	13	50.00%
El Cajon FRC	1,628	100.00%	755	46.38%	92	5.65%	80	4.91%	49	3.01%	45	2.76%	607	37.29%
Lemon Grove FRC	911	100.00%	401	44.02%	60	6.59%	39	4.28%	30	3.29%	38	4.17%	343	37.65%
North Central FRC	1,702	100.00%	850	50.00%	141	8.28%	74	4.35%	54	3.17%	39	2.29%	444	26.09%
North Coastal FRC	1,583	100.00%	798	50.41%	81	5.12%	68	4.30%	51	3.22%	38	2.40%	547	34.55%
North Inland FRC	1,792	100.00%	868	48.44%	99	5.52%	76	4.24%	64	3.57%	49	2.73%	636	35.49%
National City FRC	794	100.00%	370	46.60%	43	5.42%	27	3.40%	20	2.52%	28	3.53%	306	38.54%
Chula Vista FRC	1,841	100.00%	860	46.71%	144	7.82%	78	4.15%	55	2.99%	42	2.28%	664	36.07%
HCSS	320	100.00%	187	58.44%	6	1.86%	8	2.50%	3	0.94%	3	0.94%	113	35.31%
Other	2	100.00%	2	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
<b>SD County</b>	<b>14,125</b>	<b>100.00%</b>	<b>6,834</b>	<b>48.38%</b>	<b>901</b>	<b>6.38%</b>	<b>632</b>	<b>4.47%</b>	<b>450</b>	<b>3.19%</b>	<b>389</b>	<b>2.75%</b>	<b>4,919</b>	<b>34.82%</b>

Month	Total CF Case Restored	Cases Received Benefits- previous 30 Days
May-26	1,907	1,592



### May 2026 Medi-Cal Churn Report

	Total MC App Received	Total MC App Received(%)	Initial App	Initial App(%)	Application Received benefits-previous 30 days	Application Received benefits-previous 30 days(%)	Application Received benefits-previous 60 days	Application Received benefits-previous 60 days(%)	Application Received benefits-previous 90 days	Application Received benefits-previous 90 days(%)	Application Received benefits-previous 120 days	Application Received benefits-previous 120 days(%)	Application Received benefits-previous over 120 days	Application Received benefits-previous over 120 days(%)
Centre City FRC	862	100.00%	596	69.14%	23	2.67%	18	2.09%	26	3.02%	24	2.78%	175	20.30%
NorthEast FRC	724	100.00%	501	69.20%	19	2.62%	9	1.24%	12	1.66%	11	1.52%	172	23.76%
Southeastern FRC	804	100.00%	497	61.82%	26	3.23%	15	1.87%	22	2.74%	13	1.62%	229	28.48%
OHS	6	100.00%	2	33.33%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	2	33.33%
El Cajon FRC	1,271	100.00%	789	62.08%	33	2.60%	22	1.73%	39	3.07%	41	3.23%	347	27.30%
Lemon Grove FRC	683	100.00%	432	63.25%	16	2.34%	11	1.61%	34	4.98%	20	2.93%	170	24.89%
North Central FRC	1,321	100.00%	970	73.43%	26	1.97%	18	1.36%	31	2.35%	27	2.04%	249	18.85%
North Coastal FRC	1,969	100.00%	1,056	53.70%	38	1.93%	32	1.62%	43	2.18%	39	1.98%	351	17.85%
North Inland FRC	1,972	100.00%	1,327	67.29%	42	2.13%	43	2.18%	62	3.14%	52	2.64%	446	22.62%
National City FRC	730	100.00%	483	66.18%	15	2.05%	20	2.74%	20	2.74%	21	2.88%	191	26.16%
Chula Vista FRC	1,339	100.00%	879	65.65%	37	2.76%	25	1.87%	31	2.32%	41	3.06%	326	24.35%
HCSS	1,031	100.00%	696	67.51%	27	2.62%	30	2.91%	23	2.23%	24	2.33%	231	22.41%
Other	54	100.00%	47	87.04%	0	0.00%	0	0.00%	1	1.85%	0	0.00%	6	11.11%
<b>SD County</b>	<b>12,366</b>	<b>100.00%</b>	<b>8,255</b>	<b>66.76%</b>	<b>306</b>	<b>2.47%</b>	<b>243</b>	<b>1.97%</b>	<b>344</b>	<b>2.78%</b>	<b>313</b>	<b>2.53%</b>	<b>2,905</b>	<b>23.49%</b>





# ELIGIBILITY SERVICES BY THE NUMBERS...

June 2026 (Data Month: May 2026)

## PARTICIPANTS

- **CalFresh:** 369,328 recipients, down 8.61% from last year.
  - 113,532 child recipients (0-18), down 12.05% from last year.
  - 99,620 senior recipients (60+), up 0.09% from last year.
- **CalWORKs:** 50,163 recipients, down 5.57% from last year.
  - 37,240 child recipients (0-18), down 4.16% from last year.
  - Welfare-to-Work: 10,941 participants, down 18.14% from last year.
- **CMS:** 3 CMS recipients, down 72.73% from last year.
- **General Relief:** 5,133 recipients, down 9.47% from last year.
- **Medi-Cal:** 804,488 recipients, down 9.18% from last year.
  - 279,932 child recipients (0-18), down 5.97% from last year.
  - 16,587 Medi-Cal Expansion Over 50 Years.

Program	Cases	Recipients	% Change in Recipients		Unduplicated Number of Recipients (May 2025 – May 2026)
			Previous Month	Previous Year	
CalFresh	225,438	369,328	-0.73%	-8.61%	520,647
CalWORKs	17,830	50,163	-0.83%	-5.57%	70,678
CMS	3	3	-25.00%	-72.73%	29
General Relief	5,114	5,133	-1.95%	-9.47%	15,348
Medi-Cal	474,061	804,488	-1.53%	-9.18%	1,026,753
<b>Total</b>	<b>722,446</b>	<b>1,229,115</b>	<b>-1.26%</b>	<b>-8.87%</b>	<b>1,140,000**</b>

\*Recipients include 306,496 under ACA Medicaid Coverage Expansion (MCE).

\*\*The number of **unduplicated** recipients for **all** programs.

## PROCESSING

Applications Registered		
Program	May 2026	FYTD
CalFresh	14,614	177,229
CalWORKs	2,395	28,387
CMS	14	250
General Relief	4,008	47,751
Medi-Cal	14,396	178,437
<b>Total</b>	<b>35,427</b>	<b>432,054</b>

Renewals Generated		
Program	May 2026	FYTD
CalFresh	9,053	130,573
CalWORKs	1,131	16,590
CMS	1	20
General Relief	166	1,937
Medi-Cal	47,733	513,239
<b>Total</b>	<b>58,084</b>	<b>662,359</b>

Periodic Reports Generated		
Program	May 2026	FYTD
CalFresh	13,208	156,175
CalWORKs	1,637	16,821
General Relief	0	0
Medi-Cal	13	192
<b>Total</b>	<b>14,858</b>	<b>173,188</b>

Documents Imaged	
May 2026	FYTD
370,382	4,759,305

Tasks Created	
May 2026	FYTD
339,462	3,832,093

## ACCESS CUSTOMER SERVICE CENTER

Customer Service				
Month	May 2025	May 2026	Change	FYTD
Total Calls	154,542	164,683	10,141	1,965,741
Abandoned	769	3,004	2,235	32,617
Average Wait Time	0:14	1:11	0:57	0:53

Community Based Organization (CBO)				
Month	May 2025	May 2026	Change	FYTD
Total Calls	6,253	7,652	1,399	82,463
Abandoned	30	134	104	980
Average Wait Time	0:34	1:41	1:07	1:01

Emails Received	
May 2026	FYTD
2,025	25,780

## FAMILY RESOURCE CENTER VISITS

Month	May 2025	May 2026	Change	FYTD
Total Tickets Issued	44,456	41,901	-6%	516,898
Average Wait Time (min.)	(*-)	(*-)	N/A	

\* Due to COVID-19 Waivers, Avg time is not available for May 2026

## Processing Timeliness Applications, Periodic Reports, and Renewals

### CalFresh

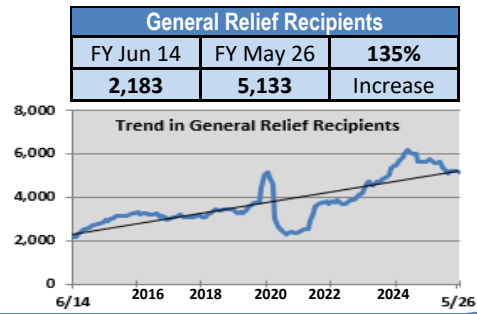
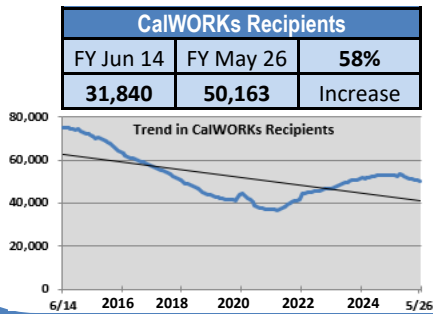
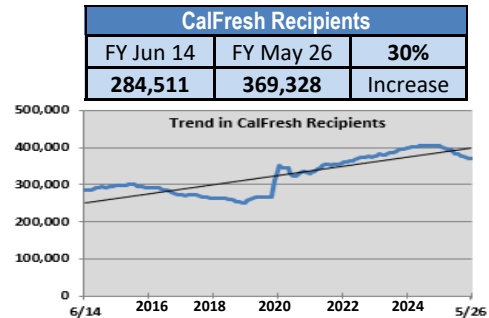
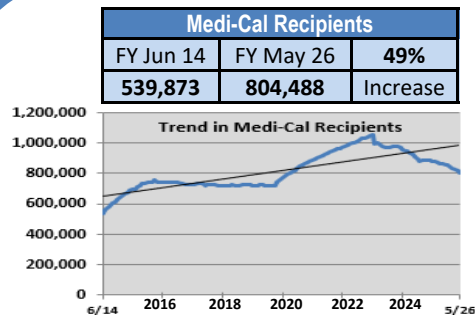
- Regular Applications: State required days to disposition = 30 Days
  - San Diego = 19 Days
- Expedited Applications: State required days to disposition = 3 Days
  - San Diego = 2 Days
- Semi-Annual Reporting Timeliness = 94%
- Annual Renewal Timeliness = 91%

### CalWORKs

- Regular Applications: State required days to disposition = 45 Days
  - San Diego = 16 Days
- Immediate Need: State required days to disposition = 1 Day
  - San Diego = 1 Day
- Semi-Annual Reporting Timeliness = 98%
- Annual Renewal Timeliness = 87%

### Medi-Cal

- Regular Applications: State required days to disposition = 45 Days
  - San Diego = 22 Days
- Annual Renewal Timeliness = 88%



## Office of Military and Veterans Affairs (OMVA) Data Tracker

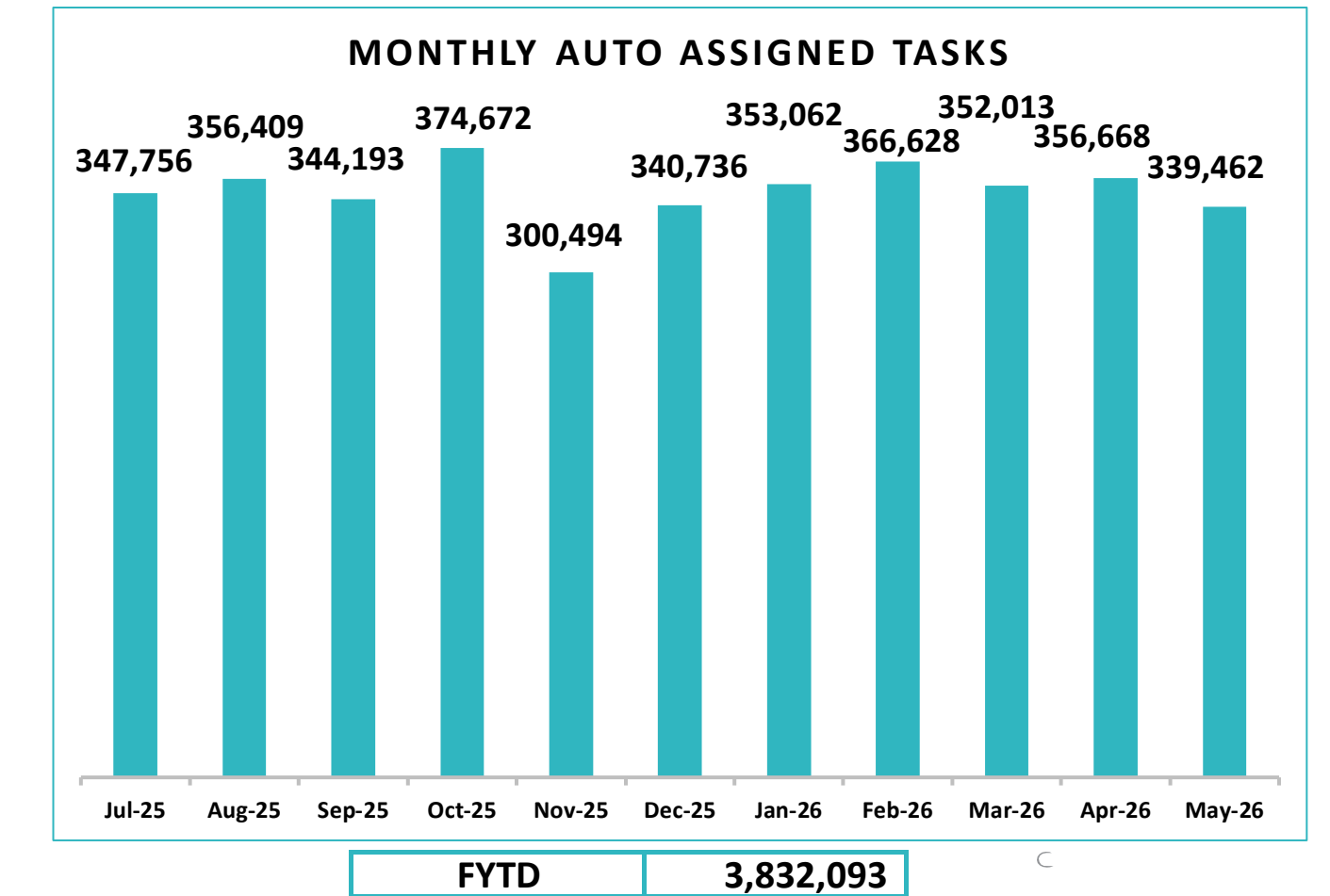
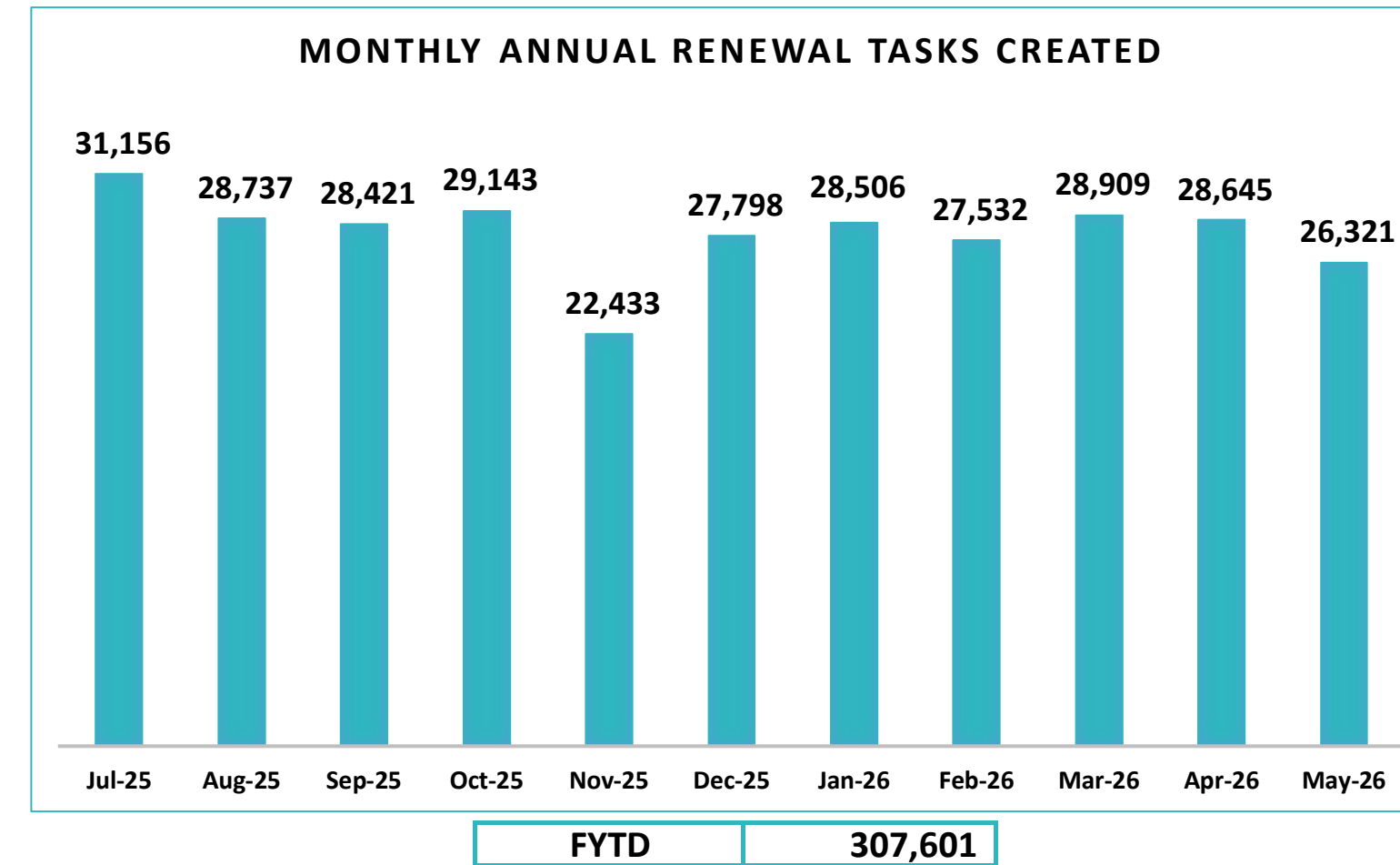
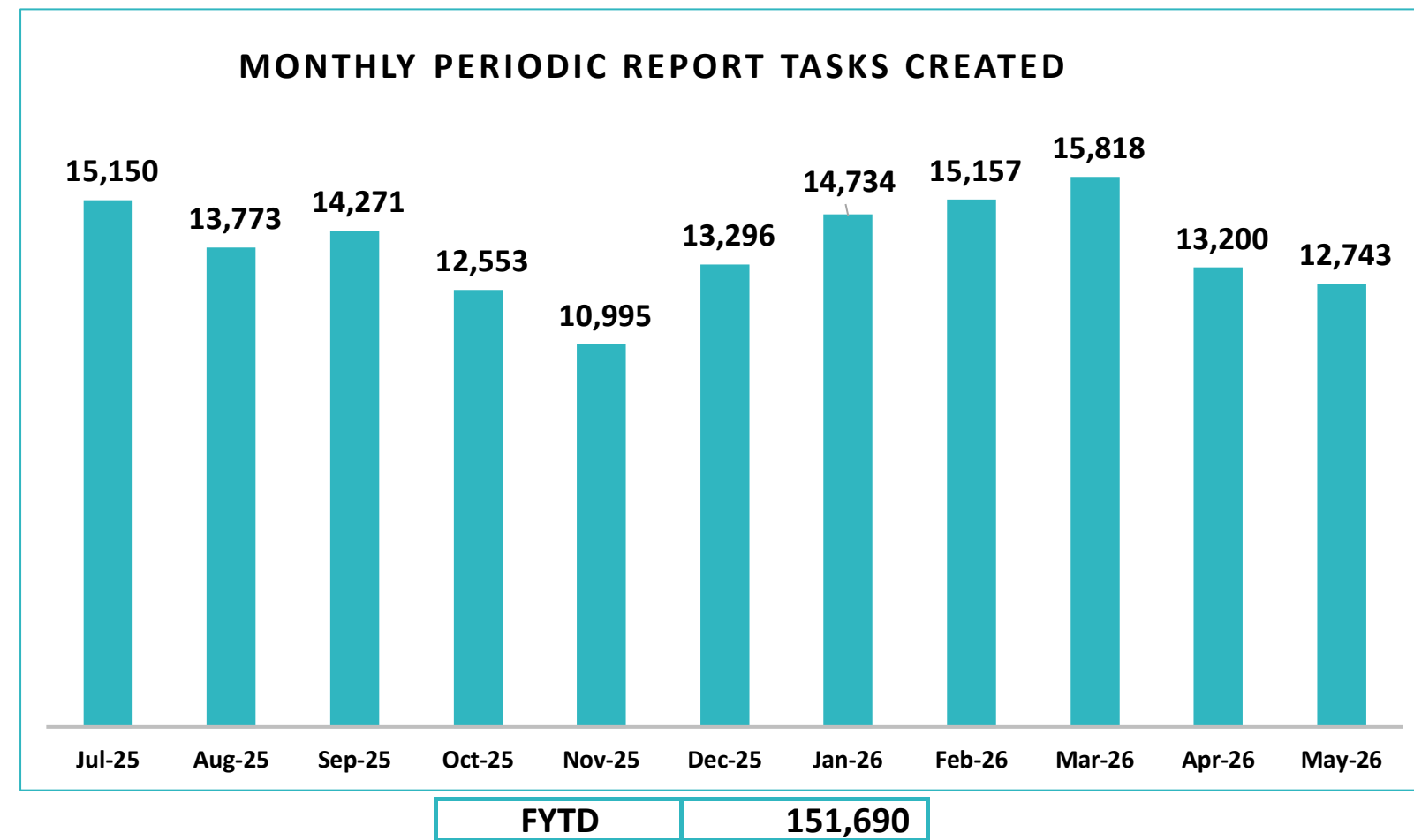
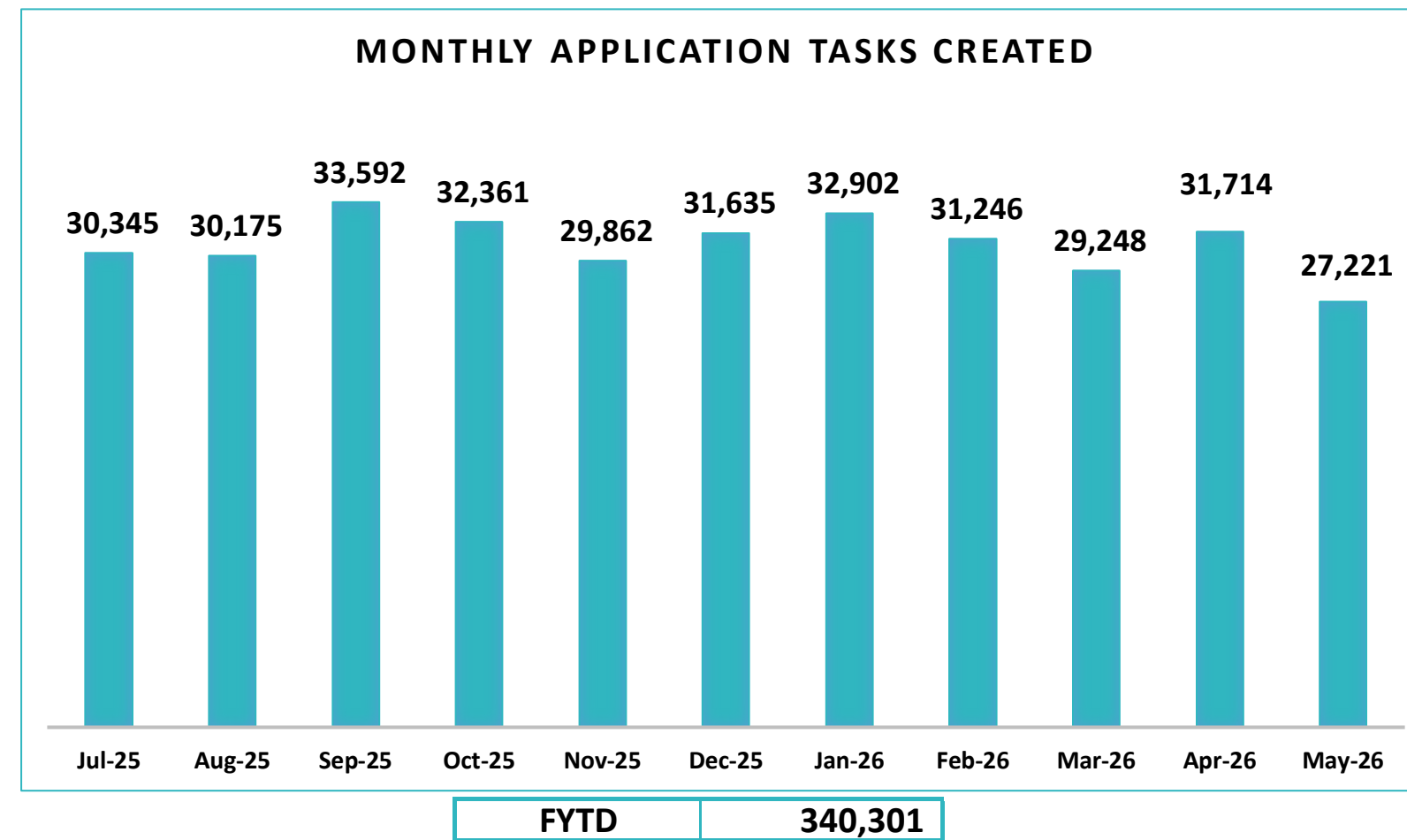
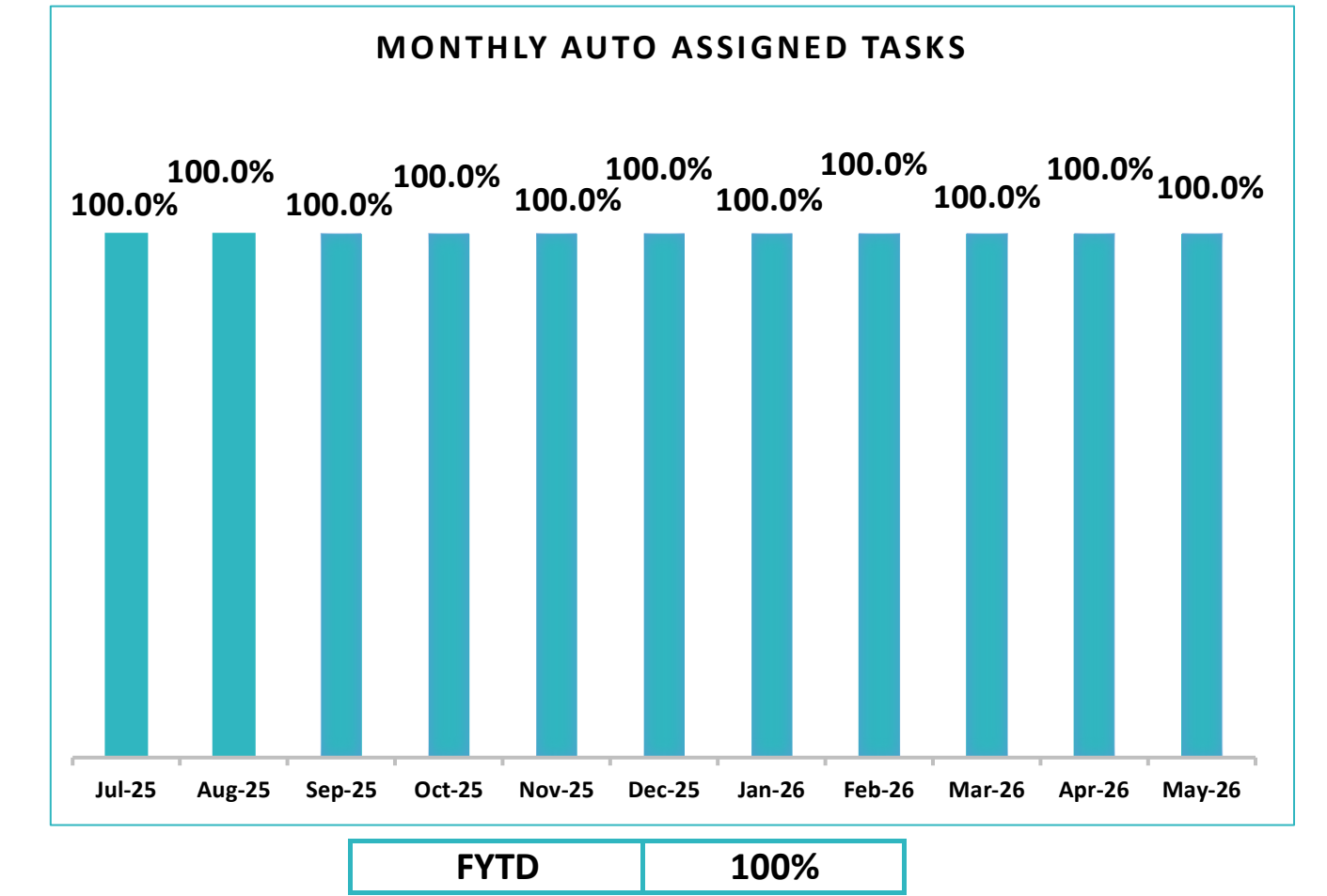
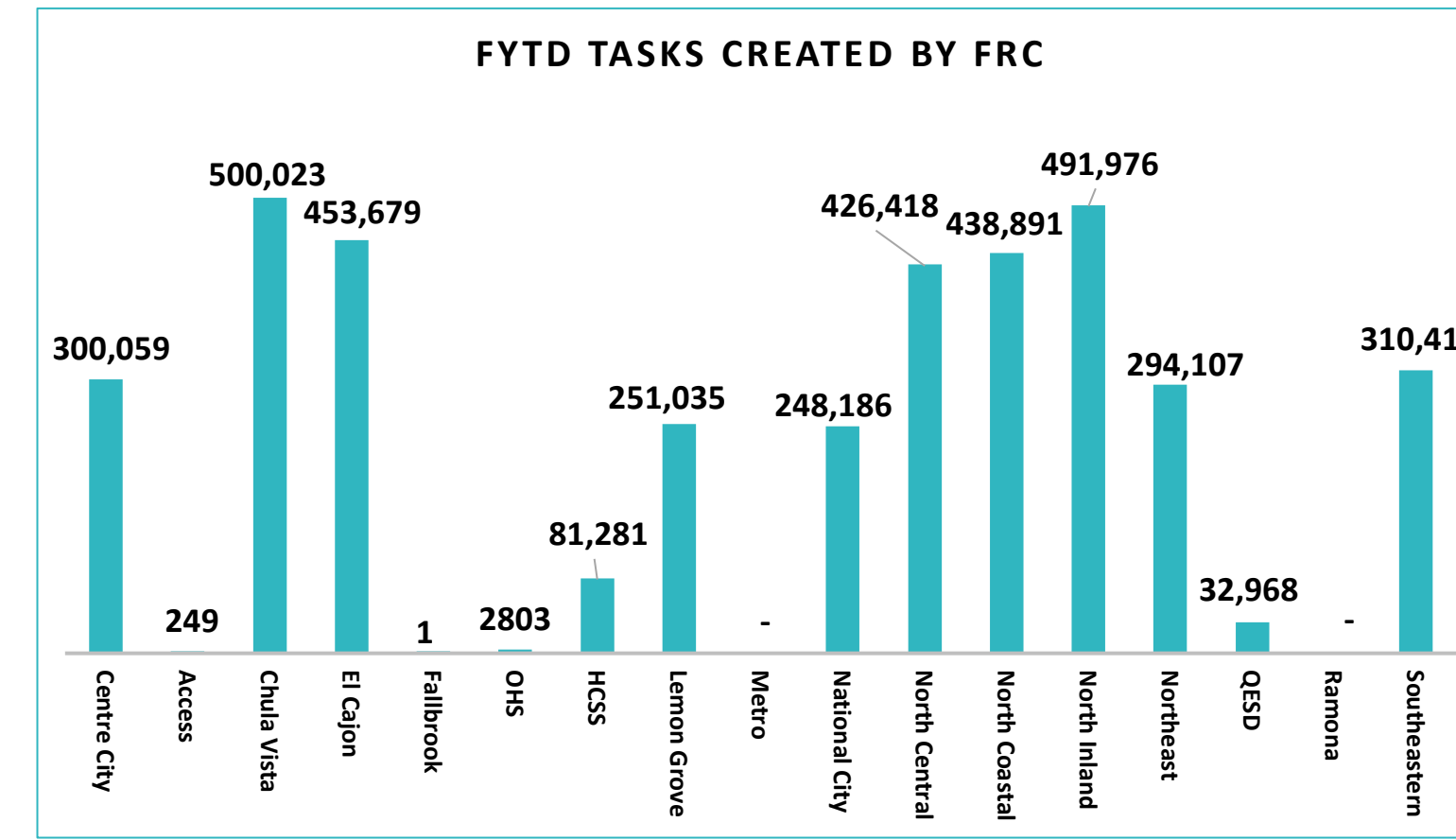
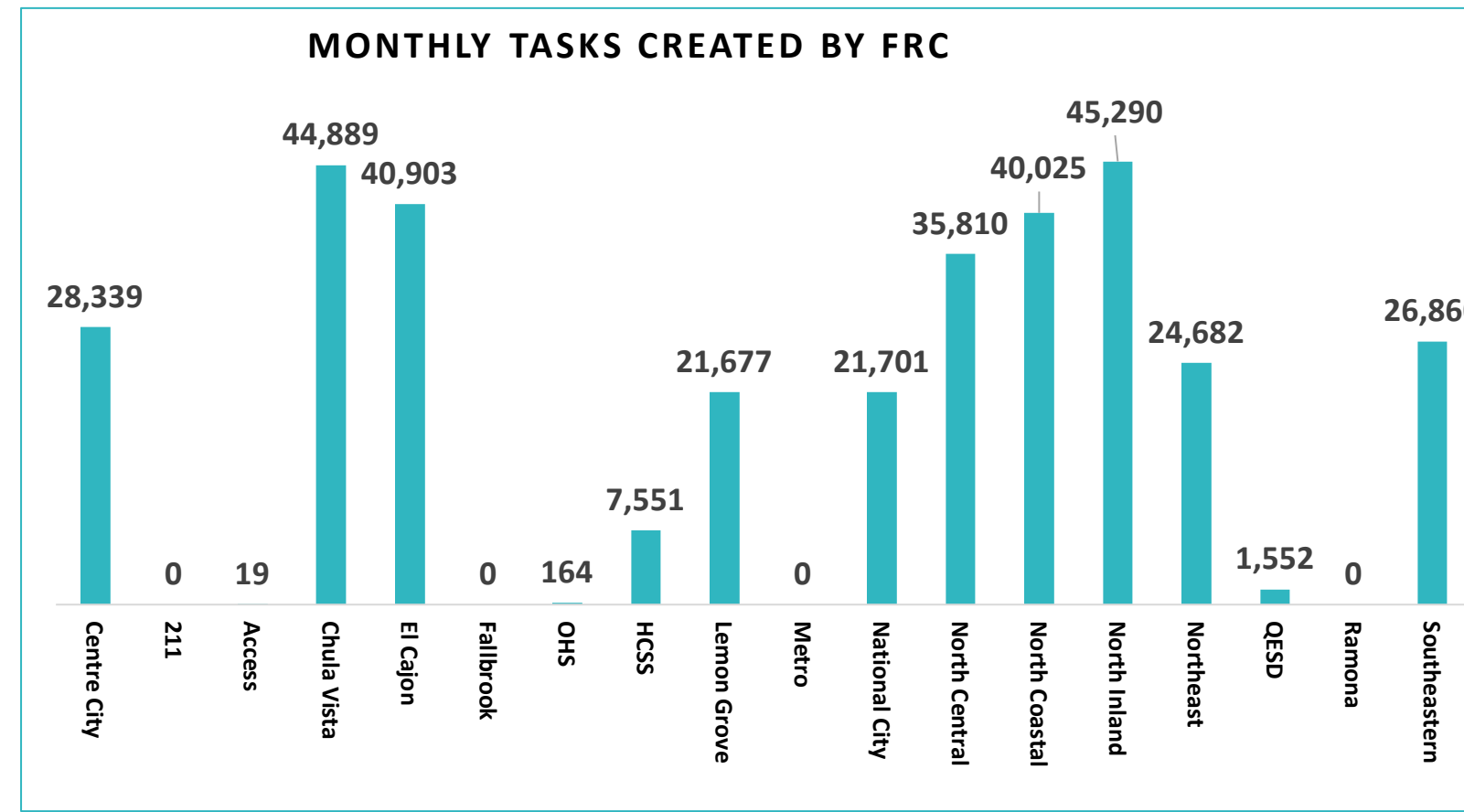
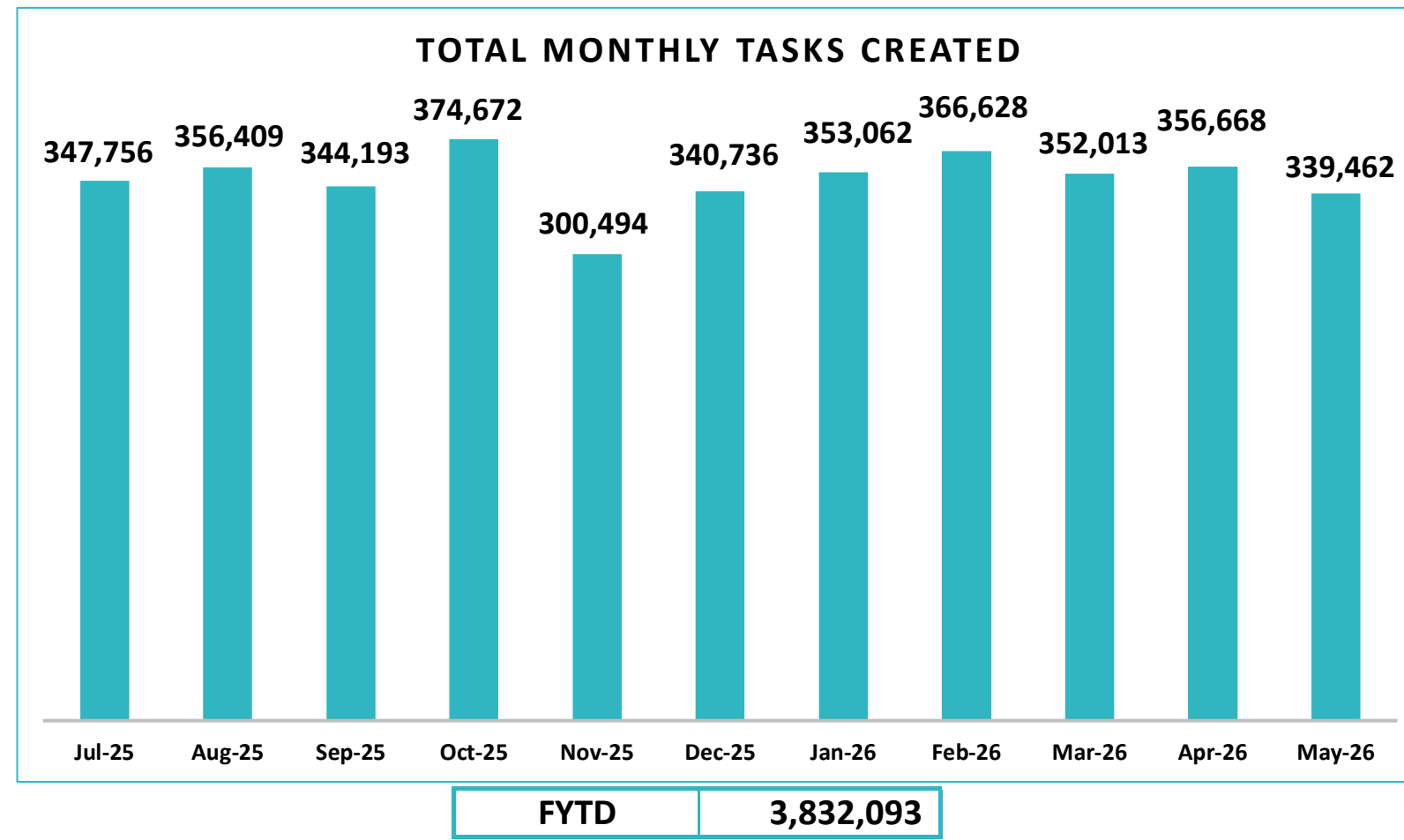
OMVA Service Delivery	May 2026	FYTD
Calls Received	3,449	35,561
Calls Received- Average Wait Times	1:15	1:07
In-Person Customer Visits	2,084	20,838
Driver's License Applications	183	1,249
License Plate Applications	5	1,322
College Fee Waiver Applications	951	6,016
VA Claim Appointments Made	629	5,918
VA Claim Appointments Wait Time (Business Days)	11	12
Community Events	5	21
Contacts Made at Community Events	264	797

# Monthly Self-Sufficiency Services Performance Dashboard (FY 25/26)

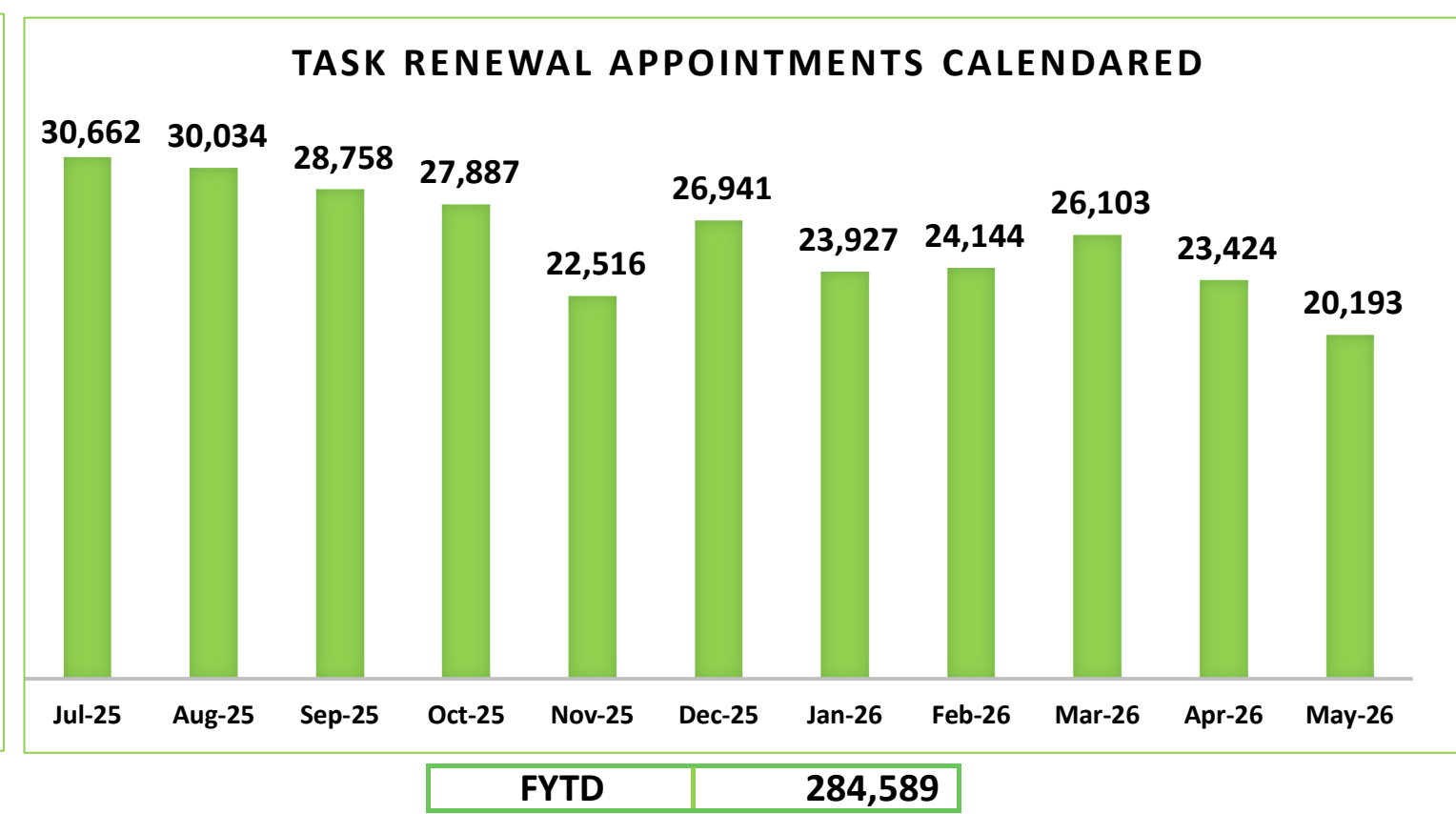
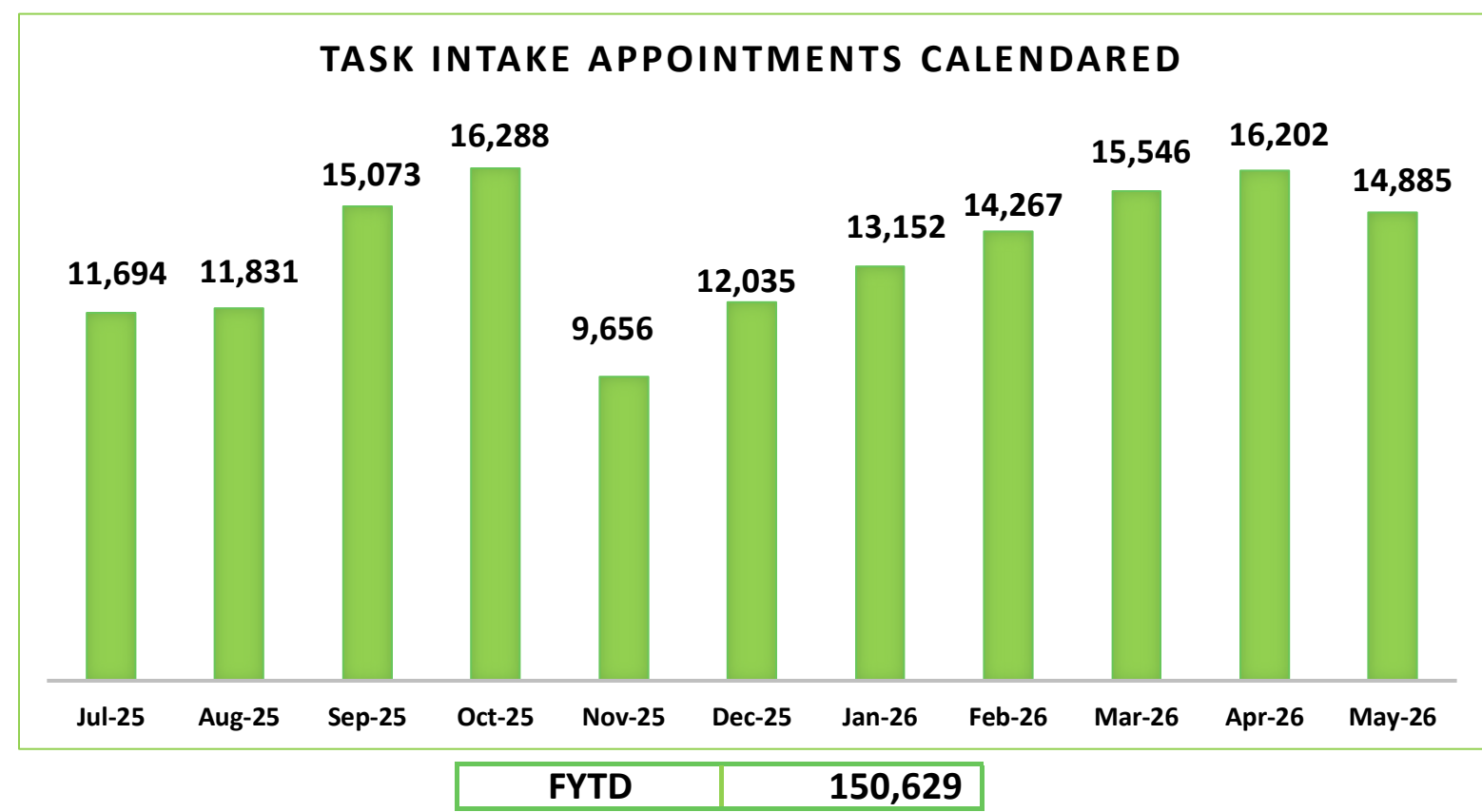
San Diego County

Data Month : May 2026

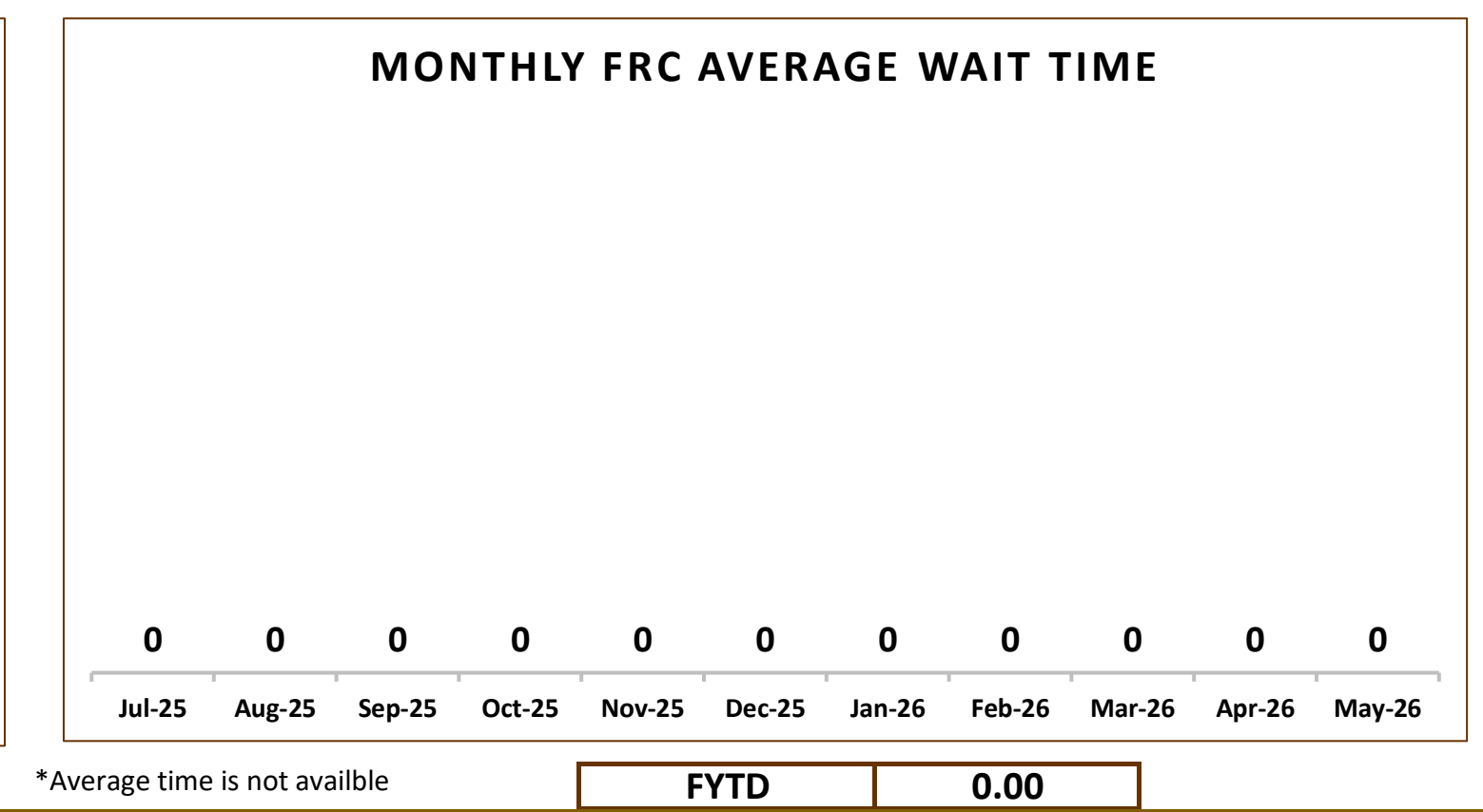
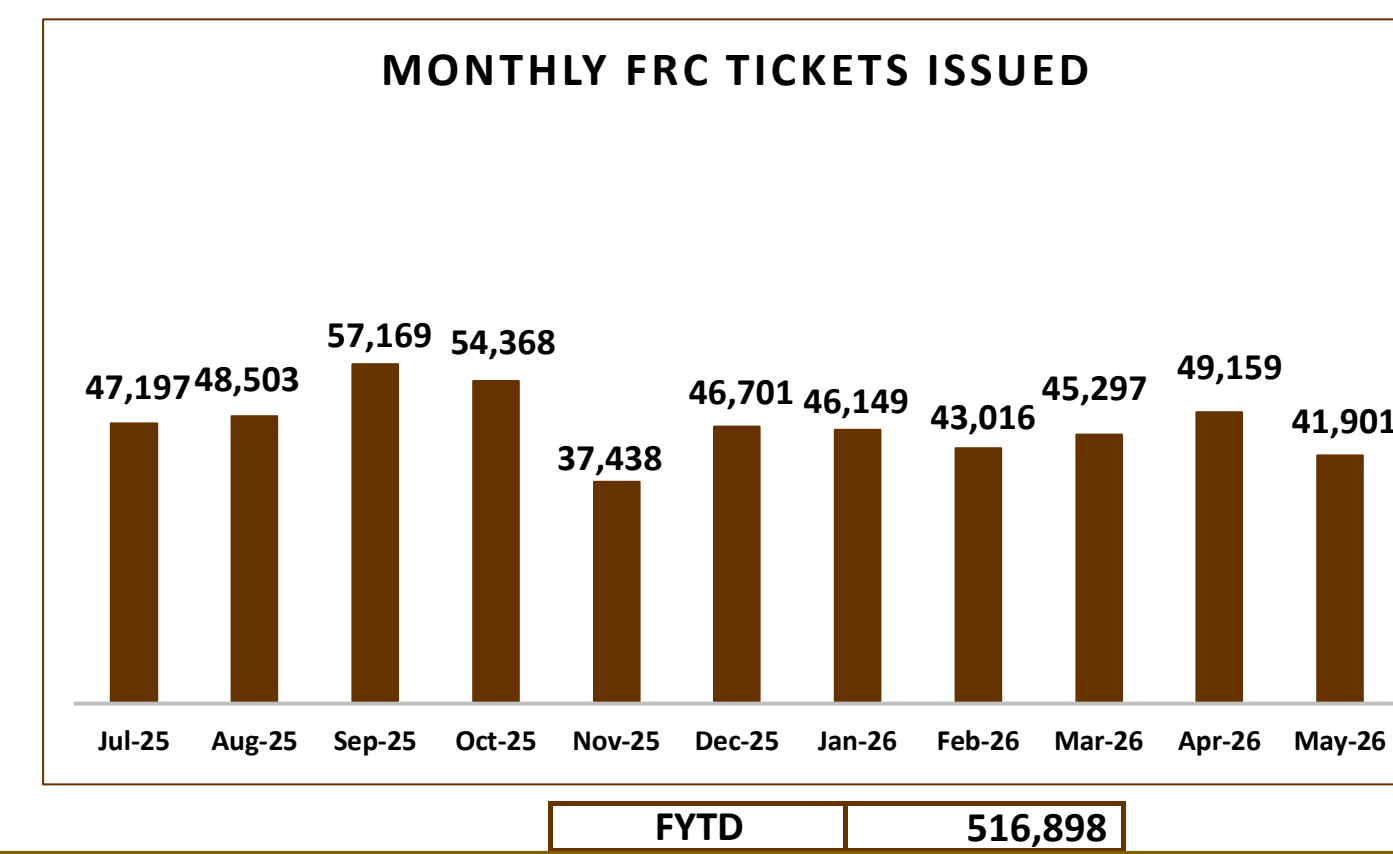
## CalSAWS Tasks Created



## MONTHLY CALSAWS CALENDARED APPOINTMENTS

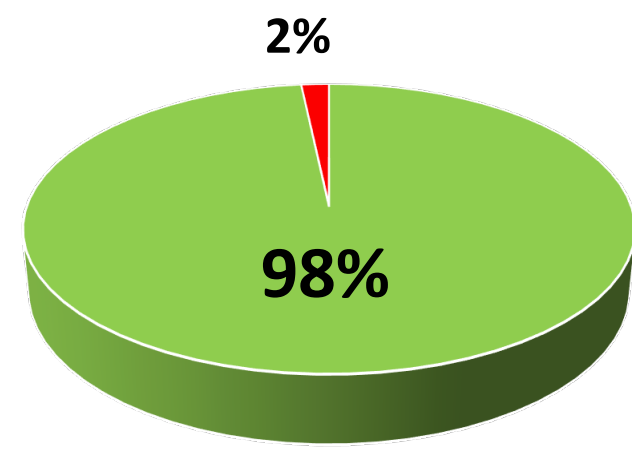


## LOBBY MANAGEMENT

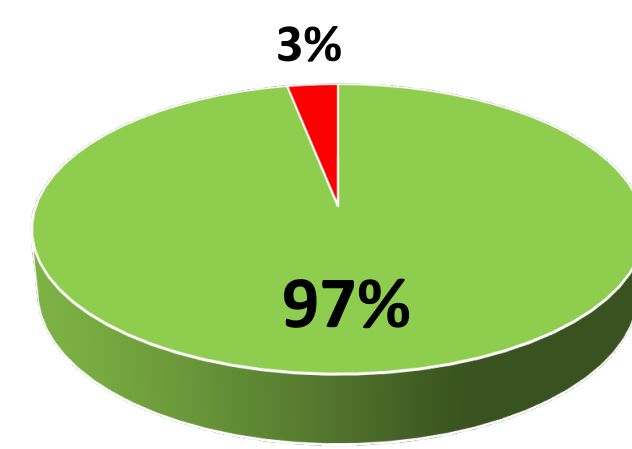


MONTHLY APPLICATION TIMELINESS

CALWORKs APPLICATION TIMELINESS



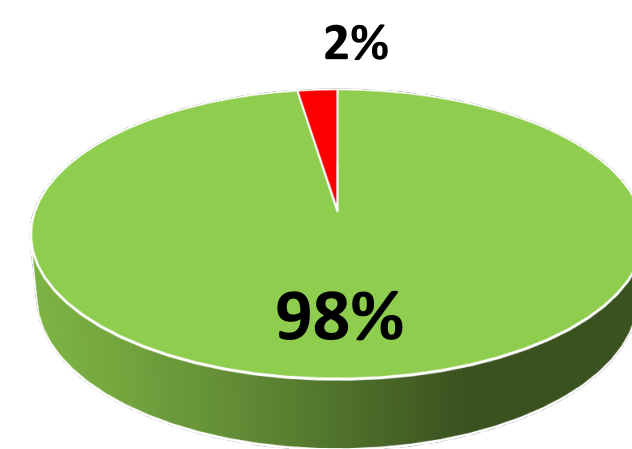
CALFRESH APPLICATION TIMELINESS



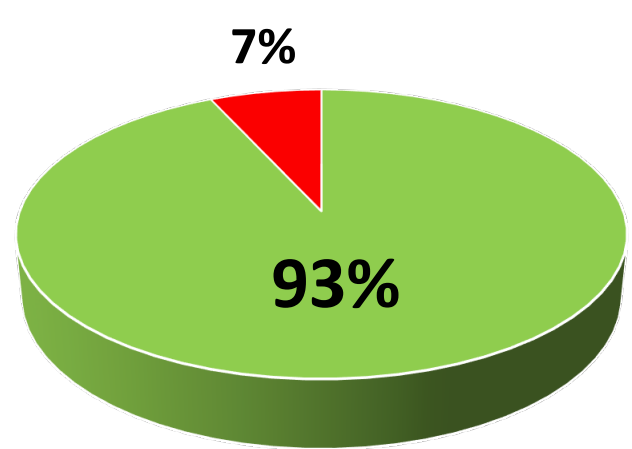
FYTD 99%

FYTD 97%

MEDI-CAL APPLICATION TIMELINESS



GENERAL RELIEF APPLICATION TIMELINESS

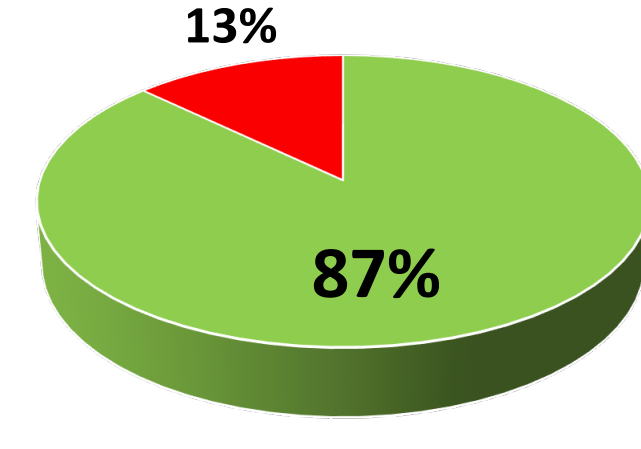


FYTD 97%

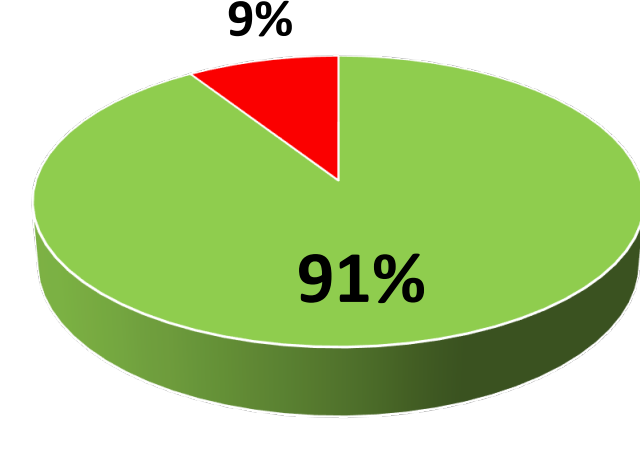
FYTD 93%

MONTHLY RENEWAL TIMELINESS

CALWORKs RENEWAL TIMELINESS



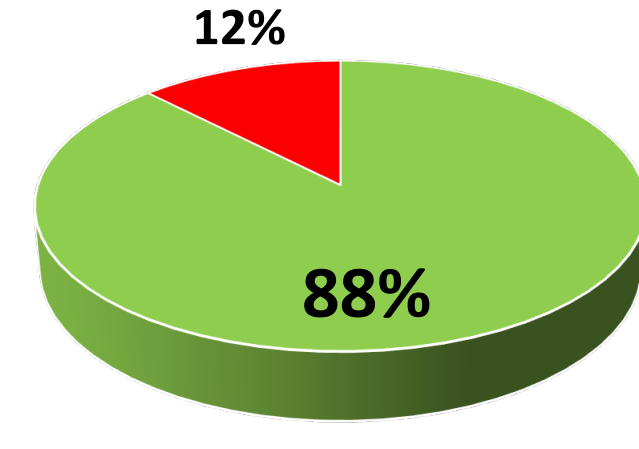
CALFRESH RENEWAL TIMELINESS



FYTD 90%

FYTD 92%

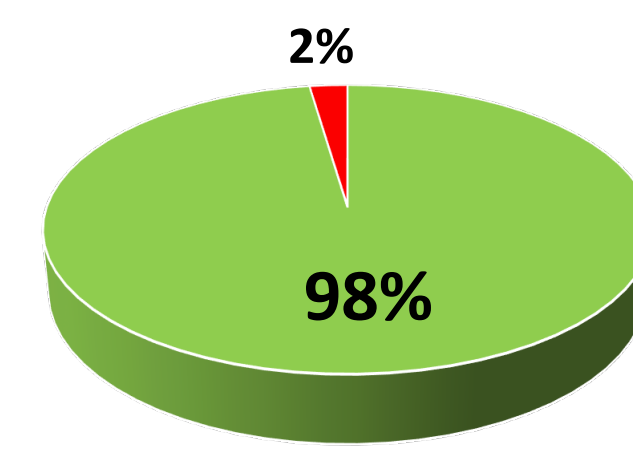
MEDI-CAL RENEWAL TIMELINESS



FYTD 98%

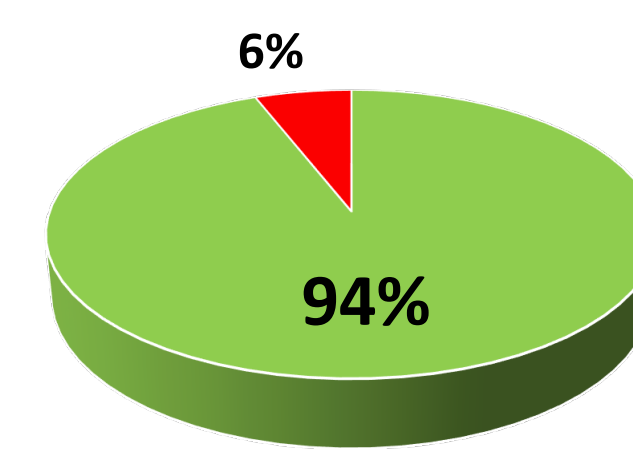
MONTHLY PERIODIC REPORT TIMELINESS

CalWORKs PERIODIC REPORT TIMELINESS



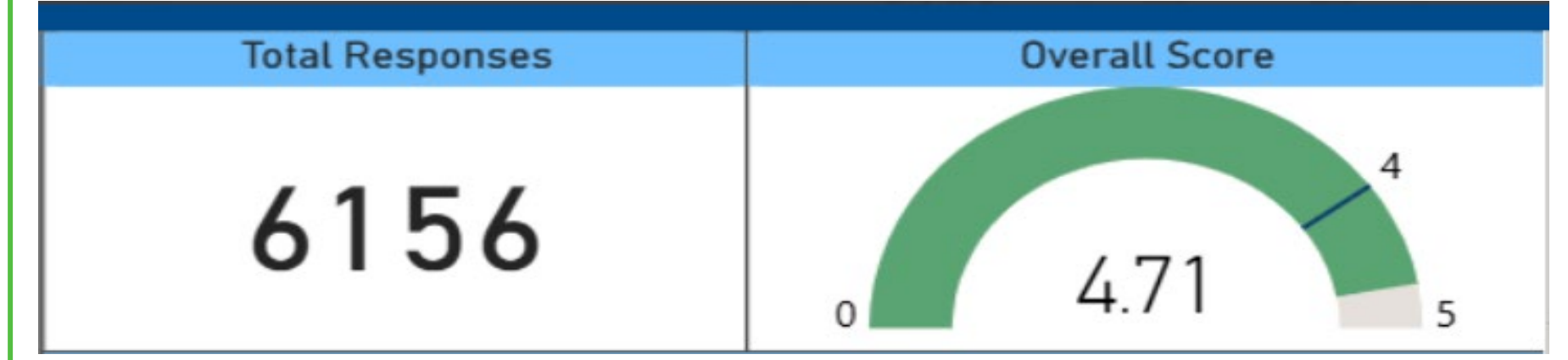
FYTD 96%

CALFRESH PERIODIC REPORT TIMELINESS



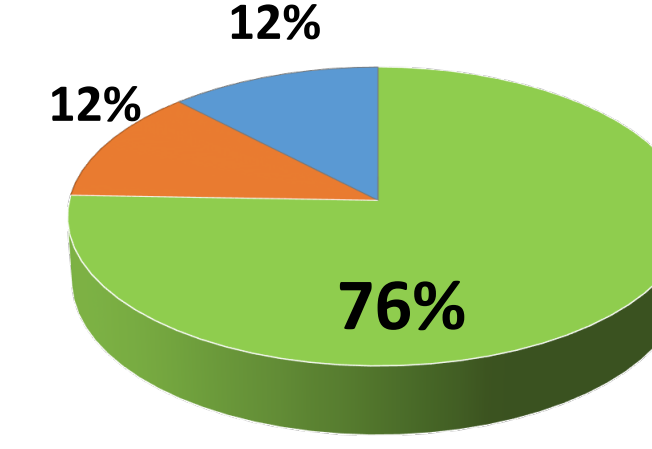
FYTD 93%

HEART SURVEY



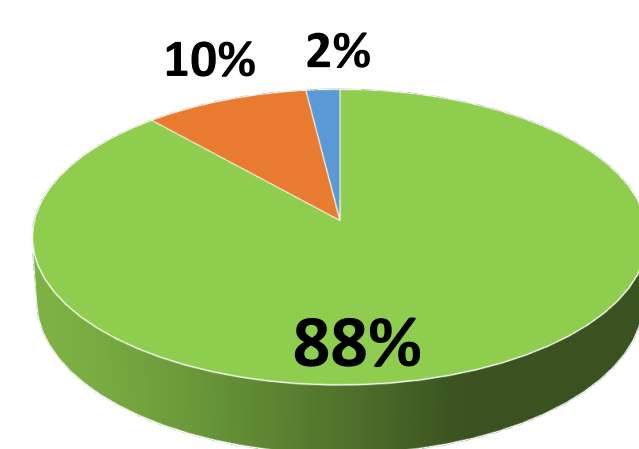
CUSTOMER SATISFACTION SURVEY

DID YOU RECEIVE COURTEOUS SERVICE?



ACCESS CUSTOMER SURVEY

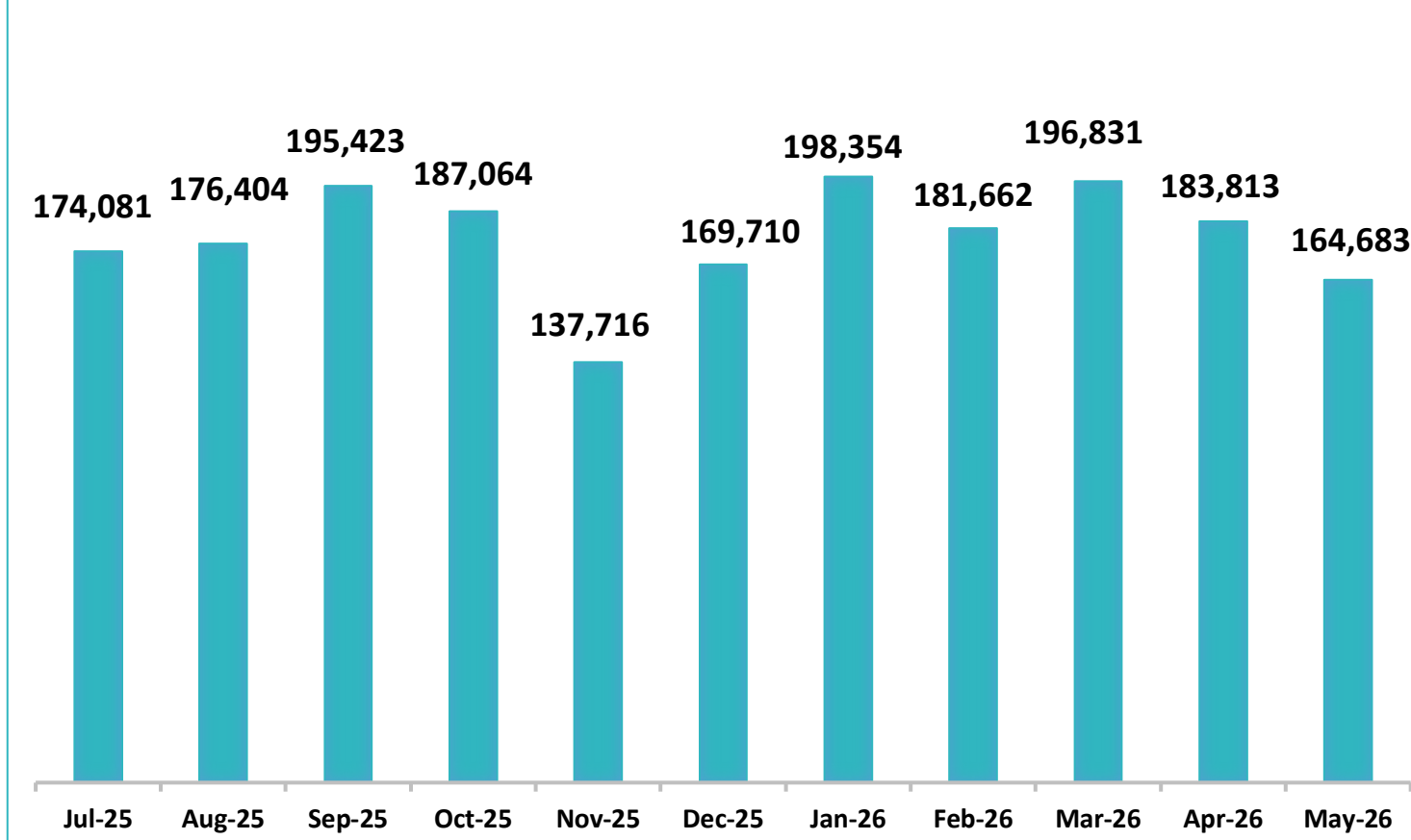
ACCESS CUSTOMER SURVEY RESPONSES



ACCESS CALL CENTER

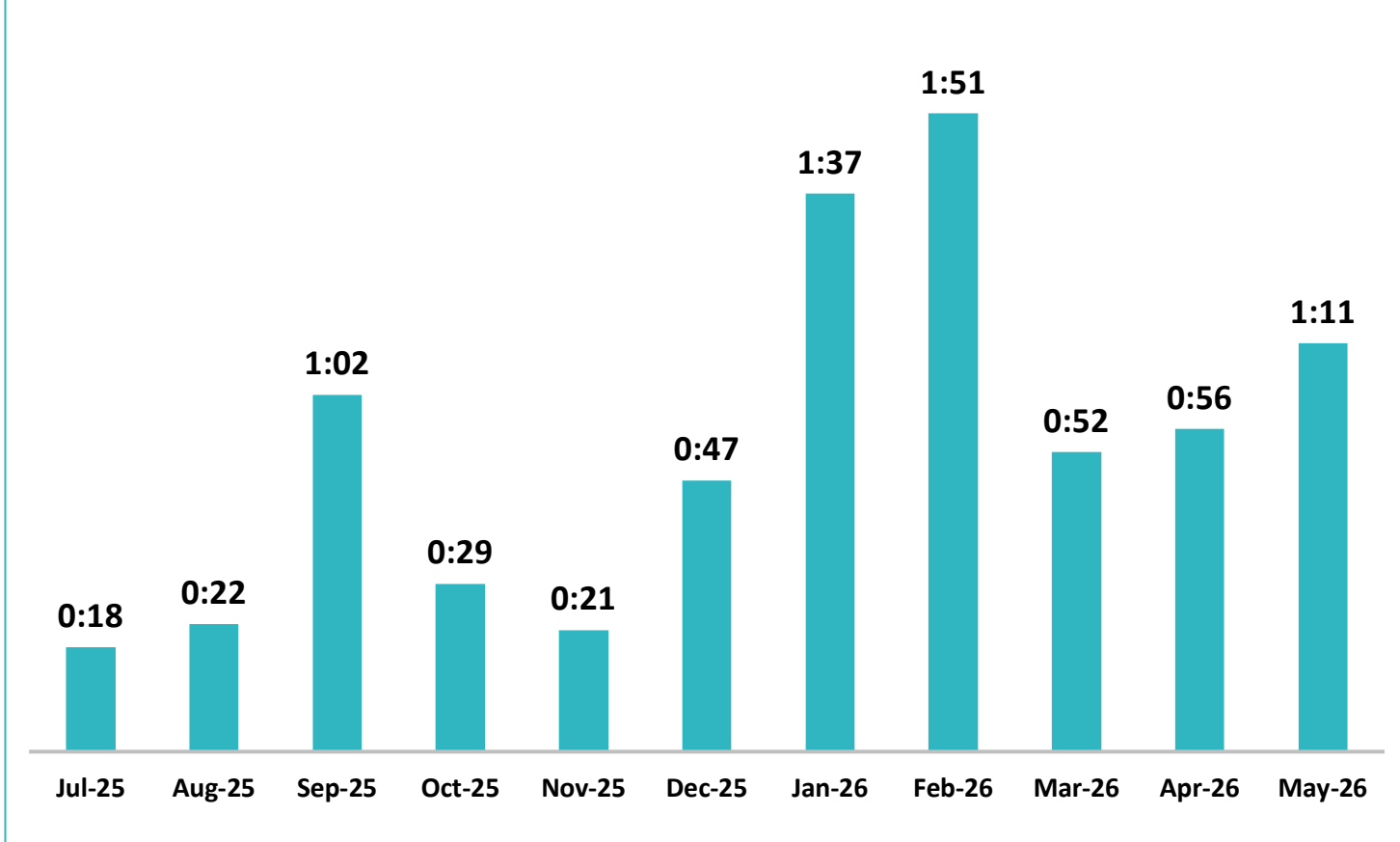
ACCESS CALL CENTER

MONTHLY TOTAL CALLS RECEIVED



FYTD 1,965,741

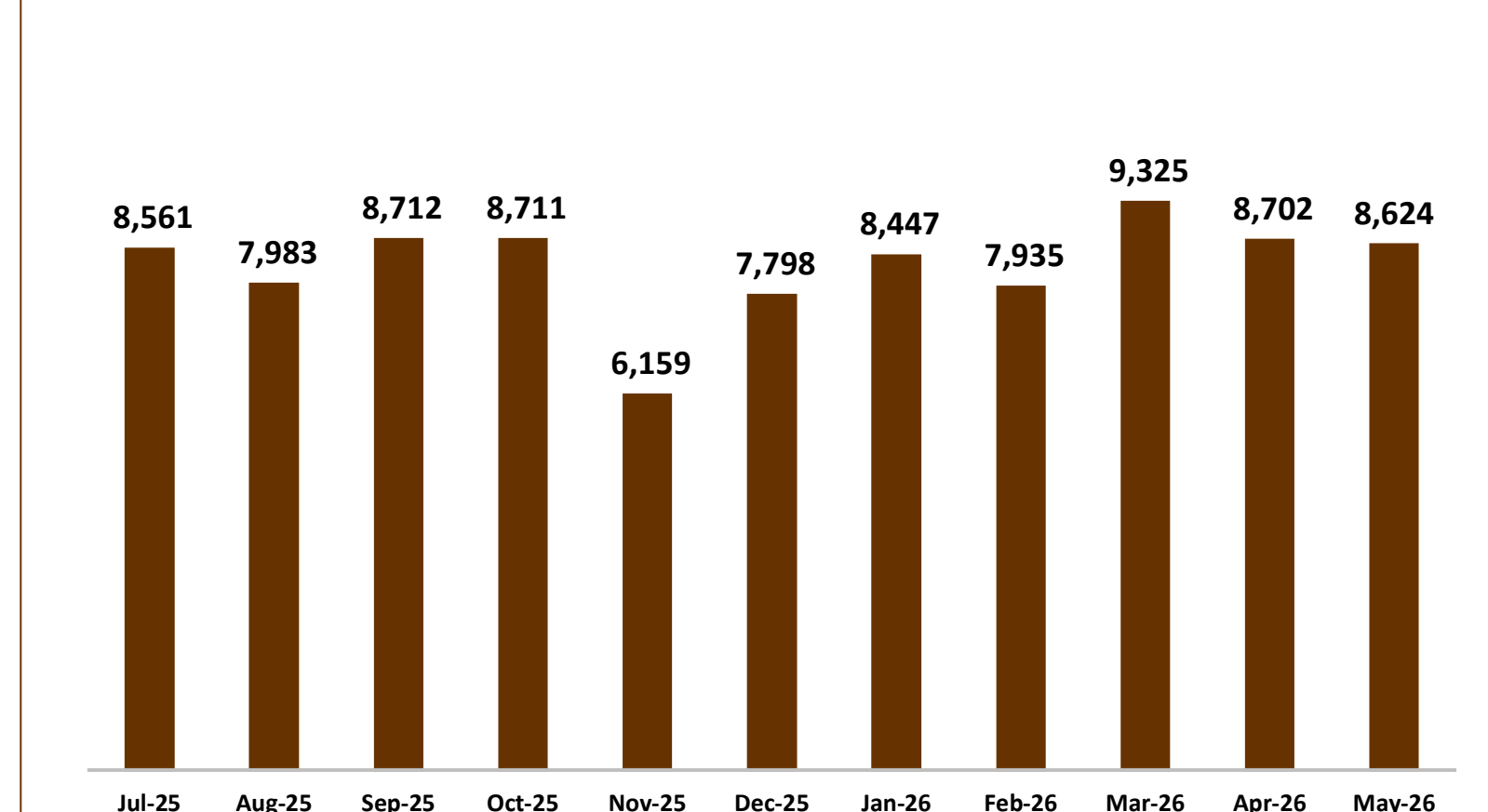
MONTHLY AVERAGE WAIT TIME



FYTD 0:53

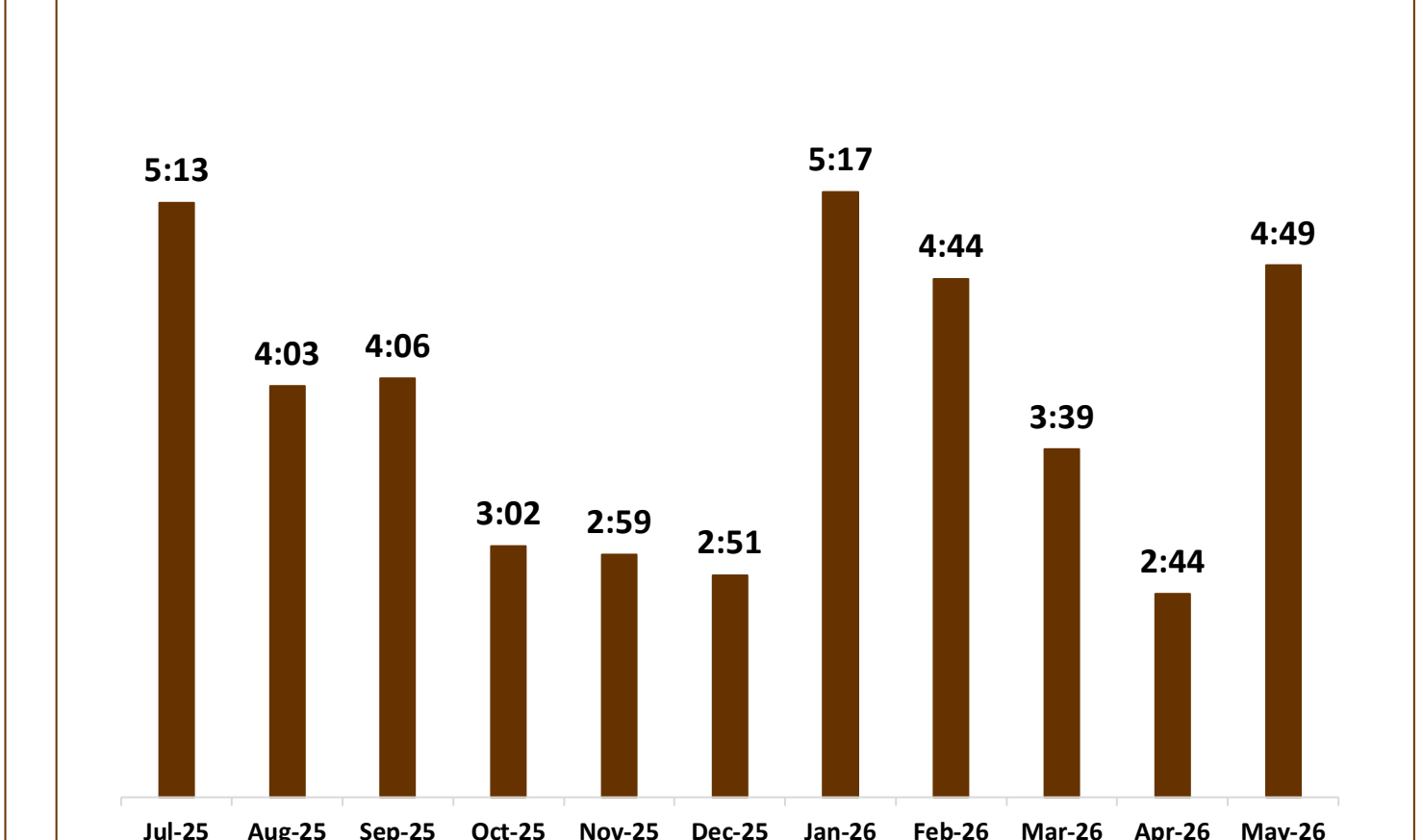
RESCHEDULE APPOINTMENT CALLS (211)

MONTHLY TOTAL CALLS HANDLED



FYTD 90,957

MONTHLY AVERAGE WAIT TIME

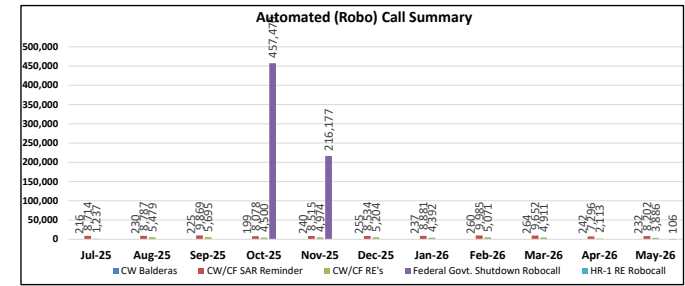


FYTD 3:58

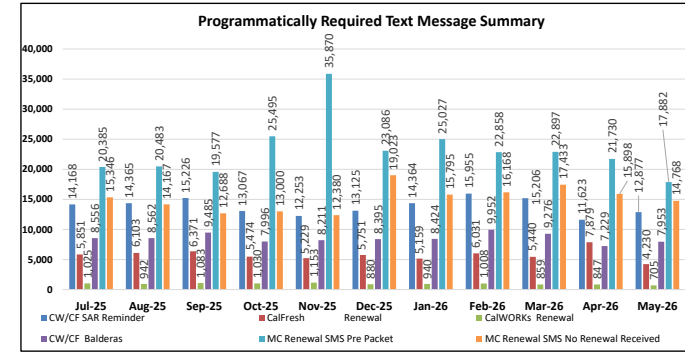


## Monthly Robo-Calls & Text Messaging Report FY 2025/2026

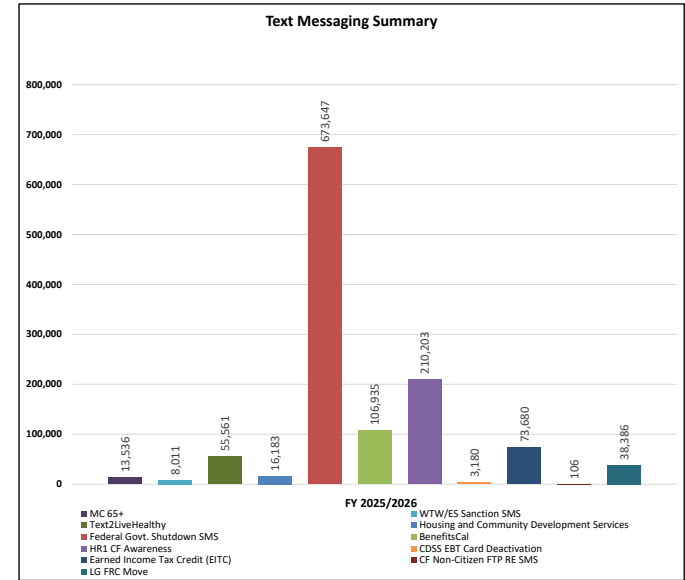
Automated (Robo) Call Summary	Program					
Month	CW/CF SAR Reminder	CW Balderas	CW/CF RE's	Federal Govt. Shutdown Robocall	HR-1 RE Robocall	Grand Total
July 2025	8,714	216	1,237			10,167
August 2025	8,787	230	5,479			14,496
September 2025	9,869	225	5,695			15,789
October 2025	8,078	199	4,500	457,470		470,247
November 2025	8,515	240	4,974	216,177		229,906
December 2025	8,534	255	5,204			13,993
January 2026	8,881	237	4,392			13,510
February 2026	9,985	260	5,071			15,316
March 2026	9,652	264	4,911			14,827
April 2026	7,296	242	2,113			9,651
May 2026	8,202	232	3,886		106	12,426
June 2026						
<b>Grand Total</b>	<b>96,513</b>	<b>2,600</b>	<b>47,462</b>	<b>673,647</b>	<b>106</b>	<b>820,328</b>



Text Messaging Summary	Program								
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKS Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total	
July 2025	14,168	8,556	5,851	1,025	20,385	15,346	3,244	68,575	
August 2025	14,365	8,562	6,103	942	20,483	14,167	34,645	99,267	
September 2025	15,226	9,485	6,371	1,083	19,577	12,688	4,261	68,691	
October 2025	13,067	7,996	5,474	1,030	25,495	13,000	461,268	527,330	
November 2025	12,253	8,211	5,229	1,153	35,870	12,380	245,183	320,279	
December 2025	13,125	8,395	5,751	880	23,086	19,023	18,374	88,634	
January 2026	14,364	8,424	5,159	940	25,027	15,795	20,875	90,584	
February 2026	15,955	9,952	6,031	1,008	22,858	16,168	19,652	91,624	
March 2026	15,206	9,276	5,440	859	22,897	17,433	304,528	375,639	
April 2026	11,623	7,229	7,879	847	21,730	15,898	17,674	82,880	
May 2026	12,877	7,953	4,230	705	17,882	14,768	69,724	128,139	
June 2026									
<b>Grand Total</b>	<b>152,229</b>	<b>94,039</b>	<b>63,518</b>	<b>10,472</b>	<b>255,290</b>	<b>166,666</b>	<b>1,199,428</b>	<b>1,941,642</b>	



Text Messaging Summary	Special Campaign											
Month	MC 65+	WTW/ES Sanction SMS	Text2LiveHealthy	Housing and Community Development Services	Federal Govt. Shutdown SMS	BenefitsCal	HR1 CF Awareness	CDSS EBT Card Deactivation	Earned Income Tax Credit (EITC)	CF Non-Citizen FTP RE SMS	LG FRC Move	Grand Total
July 2025	1,304	720	1,220									3,244
August 2025	1,283	748	16,431	16,183								34,645
September 2025	1,236	726	2,299									4,261
October 2025	1,284	688	1,826		457,470							461,268
November 2025	1,214	754	27,038		216,177							245,183
December 2025	1,205	715	2,835			13,619						18,374
January 2026	1,178	736	2,238			16,723						20,875
February 2026	1,179	745	1,674			16,054						19,652
March 2026	1,224	727	15,514			210,203	3,180	73,680				304,528
April 2026	1,203	684	15,787			29,238						17,674
May 2026	1,226	768								106	38,386	69,724
June 2026												
<b>Grand Total</b>	<b>13,536</b>	<b>8,011</b>	<b>55,561</b>	<b>16,183</b>	<b>673,647</b>	<b>106,935</b>	<b>210,203</b>	<b>3,180</b>	<b>73,680</b>	<b>106</b>	<b>38,386</b>	<b>1,199,428</b>



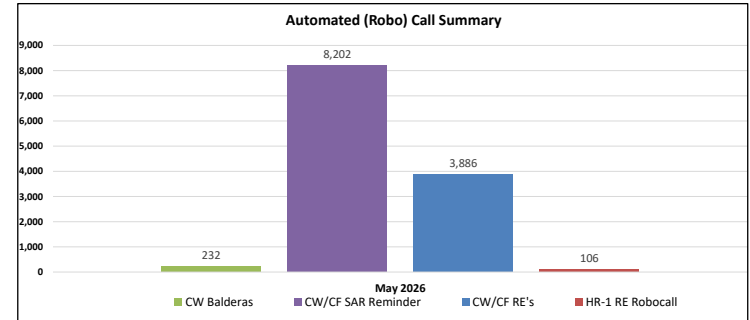
\*Note: Robo Calls have been temporarily suspended in all circumstances except for CalWORKS and CalFresh Balderas call notifications. In lieu of this, all former Robo Call recipients were reprogrammed to receive text message notifications to alert them of any upcoming case actions.

\*Note: PR Text Message Summary methodology updated to count CW/CF Household once. These household's are sent one text message. CW/CF households are included in CW Text Message Count.

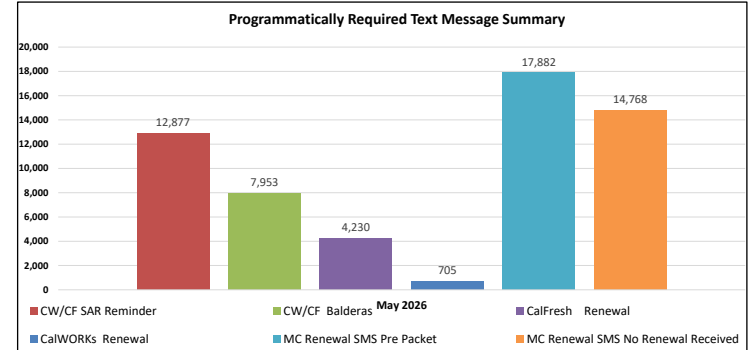
Effective 12/2020, Access is no longer doing the Monthly Consent Text Messaging RRR Campaign, nor mailing CF Packets.

May 2026

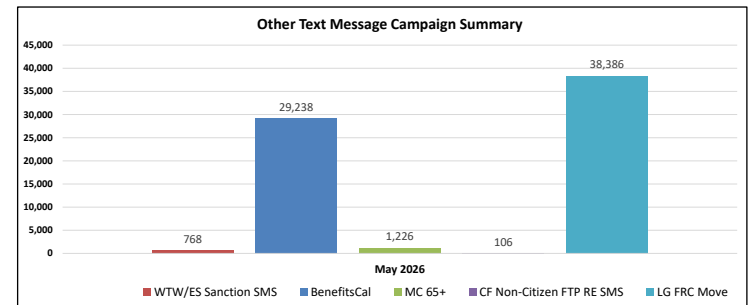
Automated (Robo) Call Summary					
Month	Program	CW/CF SAR Reminder	CW/CF RE's	HR-1 RE Robocall	Grand Total
May 2026	CW Balderas	8,202	3,886	106	12,426
<b>Grand Total</b>		8,202	3,886	106	12,426



Text Messaging Summary									
Month	Program	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKS Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
May 2026		12,877	7,953	4,230	705	17,882	14,768	69,724	128,139
<b>Grand Total</b>		12,877	7,953	4,230	705	17,882	14,768	69,724	128,139



Text Messaging Summary							
Month	Special Campaign	WTW/ES Sanction SMS	BenefitsCal	MC 65+	CF Non-Citizen FTP RE SMS	LG FRC Move	Grand Total
May 2026		768	29,238	1,226	106	38,386	69,724
<b>Grand Total</b>		768	29,238	1,226	106	38,386	69,724



Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

Report Data Month: 05/2026  
Report Run Date: 06/04/2026





Work of Reference by Publishing Year

Sl. No.	Organization Name	Year	Work of Reference
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Work of Reference by Publishing Year





Community Based Organizations (CBOs) Register

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Sl. No.	Name of the Organization	Address	Registration Date	Registration Status	Registration Fee	Annual Fee	Renewal Date	Remarks
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Summary of Registration of Organizations







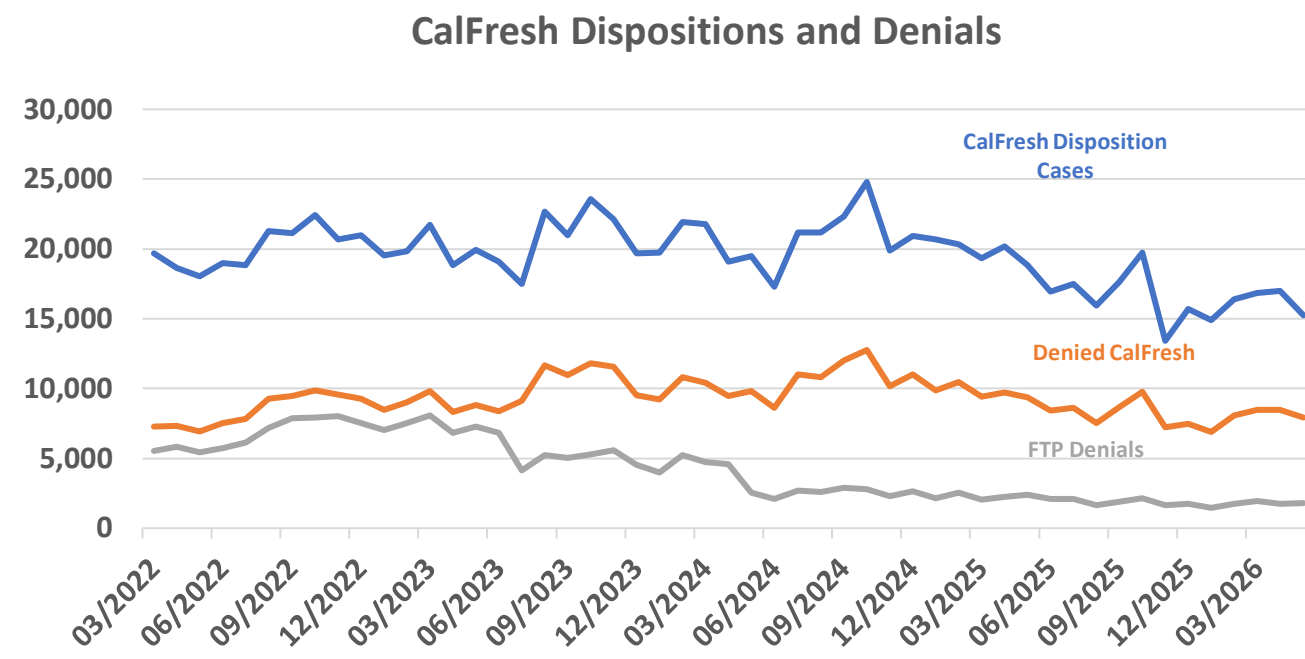






**CalFresh Denials in the Month Regardless of Application Date from Disposition Report**

Month	CalFresh Disposition Cases	Denied CalFresh	% of Denied CalFresh	FTP Denials	% of FTP Denials
03/2022	19,689	7,278	36.96%	5,551	76.27%
04/2022	18,621	7,346	39.45%	5,833	79.40%
05/2022	18,048	6,914	38.31%	5,453	78.87%
06/2022	18,966	7,543	39.77%	5,728	75.94%
07/2022	18,832	7,825	41.55%	6,130	78.34%
08/2022	21,263	9,246	43.48%	7,170	77.55%
09/2022	21,115	9,460	44.80%	7,885	83.35%
10/2022	22,443	9,891	44.07%	7,905	79.92%
11/2022	20,679	9,544	46.15%	8,027	84.11%
12/2022	20,969	9,258	44.15%	7,539	81.43%
01/2023	19,525	8,483	43.45%	7,032	82.90%
02/2023	19,810	9,040	45.63%	7,543	83.44%
03/2023	21,709	9,829	45.28%	8,076	82.17%
04/2023	18,834	8,310	44.12%	6,806	81.90%
05/2023	19,916	8,818	44.28%	7,284	82.60%
06/2023	19,089	8,379	43.89%	6,816	81.35%
07/2023	17,504	9,136	52.19%	4,147	45.39%
08/2023	22,677	11,683	51.52%	5,232	44.78%
09/2023	20,962	10,946	52.22%	5,033	45.98%
10/2023	23,550	11,830	50.23%	5,300	44.80%
11/2023	22,144	11,563	52.22%	5,586	48.31%
12/2023	19,694	9,537	48.43%	4,529	47.49%
01/2024	19,711	9,211	46.73%	3,963	43.02%
02/2024	21,928	10,794	49.22%	5,208	48.25%
03/2024	21,780	10,415	47.82%	4,733	45.44%
04/2024	19,101	9,466	49.56%	4,579	48.37%
05/2024	19,490	9,808	50.32%	2,533	25.83%
06/2024	17,291	8,634	49.93%	2,101	24.33%
07/2024	21,178	10,993	51.91%	2,676	24.34%
08/2024	21,171	10,790	50.97%	2,590	24.00%
09/2024	22,308	12,016	53.86%	2,910	24.22%
10/2024	24,794	12,760	51.46%	2,815	22.06%
11/2024	19,865	10,165	51.17%	2,316	22.78%
12/2024	20,945	11,034	52.68%	2,665	24.15%
01/2025	20,666	9,851	47.67%	2,150	21.83%
02/2025	20,339	10,465	51.45%	2,556	24.42%
03/2025	19,355	9,426	48.70%	2,020	21.43%
04/2025	20,208	9,741	48.20%	2,237	22.96%
05/2025	18,840	9,384	49.81%	2,380	25.36%
06/2025	16,938	8,404	49.62%	2,108	25.08%
07/2025	17,509	8,623	49.25%	2,116	24.54%
08/2025	15,951	7,546	47.31%	1,637	21.69%
09/2025	17,657	8,674	49.12%	1,888	21.77%
10/2025	19,751	9,746	49.34%	2,127	21.82%
11/2025	13,419	7,243	53.98%	1,638	22.61%
12/2025	15,692	7,499	47.79%	1,732	23.10%
01/2026	14,900	6,892	46.26%	1,455	21.11%
02/2026	16,394	8,086	49.32%	1,762	21.79%
03/2026	16,824	8,465	50.32%	1,925	22.74%
04/2026	17,018	8,470	49.77%	1,729	20.41%
05/2026	15,252	7,944	52.08%	1,789	22.52%





COUNTY OF SAN DIEGO  
HEALTH AND HUMAN  
SERVICES AGENCY



Months	Count of Case Number
Jun-23	6,605
Jul-23	2,175
Aug-23	9,018
Sep-23	7,295
Oct-23	8,400
Nov-23	8,341
Dec-23	6,154
Jan-24	4,892
Feb-24	6,574
Mar-24	6,863
Apr-24	6,883
May-24	9,379
Jun-24	7,029
Jul-24	7,118
Aug-24	10,905
Sep-24	8,777
Oct-24	8,400
Nov-24	11,693
Dec-24	19,278
Jan-25	5,786
Feb-25	5,453
Mar-25	7,110
Apr-25	6,228
May-25	7,383
Jun-25	5,630
Jul-25	9,638
Aug-25	11,442
Sep-25	8,850
Oct-25	9,939
Nov-25	10,497
Dec-25	13,153
Jan-26	12,378
Feb-26	13,157
Mar-26	15,407
Apr-26	14,825
May-26	18,104
<b>Grand Total</b>	<b>330,759</b>

**The top four discontinuance reasons are (in order from most to least):**

1. Failed to Complete Redetermination
2. No Eligible Mem
3. Inter-County Transfer
4. Failed MAGI



## Monthly Medi-Cal Renewal Report FY 2025-2026

Medi-Cal Renewals	Data as of 7/31				Data as of 8/31				Data as of 9/30				Data as of 10/31				Data as of 11/30				Data as of 12/31			
	Jul-25	%	Jul-25	%	Aug-25	%	Aug-25	%	Sep-25	%	Sep-25	%	Oct-25	%	Oct-25	%	Nov-25	%	Nov-25	%	Dec-25	%	Dec-25	%
Total Medi-Cal Renewals Due	41,907	100%	41,907	100%	41,540	100%	41,540	100%	43,574	100%	43,574	100%	45,584	100%	45,584	100%	44,073	100%	44,073	100%	55,176	100%	55,176	100%
Total Medi-Cal Renewals Auto Renewed	8,851	21%	8,851	21%	9,295	22%	9,295	22%	12,757	29%	12,757	29%	14,856	33%	14,856	33%	14,382	33%	14,382	33%	18,466	33%	18,466	33%
Total Medi-Cal Renewals Renewed via Combo Case*	8,978	21%	27,763	66%	8,989	22%	27,068	65%	9,701	22%	25,830	59%	9,564	21%	25,748	56%	9,270	21%	24,232	55%	10,220	19%	30,519	55%
Total Medi-Cal Renewal Packets Mailed	23,752	57%	23,752	57%	22,977	55%	22,977	55%	20,851	48%	20,851	48%	20,920	46%	20,920	46%	20,172	46%	20,172	46%	26,161	47%	26,161	47%
Packets Received, Not Yet Processed	431	1%	3,762	9%	465	1%	3,725	9%	588	1%	3,504	8%	456	1%	3,543	8%	406	1%	3,897	9%	847	2%	4,513	8%
Total Medi-Cal Renewals Completed	17,829	43%	36,614	87%	18,284	44%	36,363	88%	22,458	52%	38,587	89%	24,420	54%	40,604	89%	23,652	54%	38,614	88%	28,686	52%	48,985	89%
Total Medi-Cal Renewals Pending Receipt	23,647	56%	1,531	4%	22,791	55%	1,452	3%	20,528	47%	1,483	3%	20,708	45%	1,437	3%	20,015	45%	1,562	4%	25,643	46%	1,678	3%

Medi-Cal Renewals	Data as of 1/31				Data as of 2/28				Data as of 3/31				Data as of 4/30				Data as of 5/31				Data as of 6/30			
	Jan-26	%	Jan-26	%	Feb-26	%	Feb-26	%	Mar-26	%	Mar-26	%	Apr-26	%	Apr-26	%	May-26	%	May-26	%	Jun-26	%	Jun-26	%
Total Medi-Cal Renewals Due	45,276	100%	45,276	100%	48,068	100%	48,068	100%	52,832	100%	52,832	100%	47,476	100%	47,476	100%	47,733	100%	47,733	100%	45,902	100%	45,902	100%
Total Medi-Cal Renewals Auto Renewed	14,280	32%	14,280	32%	14,959	31%	14,959	31%	16,491	31%	16,491	31%	14,824	31%	14,824	31%	14,765	31%	14,765	31%	14,275	31%	14,275	31%
Total Medi-Cal Renewals Renewed via Combo Case*	8,158	18%	23,927	53%	9,036	19%	24,684	51%	10,177	19%	27,370	52%	8,861	19%	25,049	53%	9,211	19%	25,549	54%	8,919	19%	10,992	24%
Total Medi-Cal Renewal Packets Mailed	22,554	50%	22,554	50%	23,714	49%	23,714	49%	25,859	49%	25,859	49%	23,478	49%	23,478	49%	23,416	49%	23,416	49%	22,423	49%	22,423	49%
Packets Received, Not Yet Processed	226	0%	5,722	13%	263	1%	6,812	14%	692	1%	7,299	14%	584	1%	6,185	13%	751	2%	5,899	12%	801	2%	5,810	13%
Total Medi-Cal Renewals Completed	22,438	50%	38,207	84%	23,995	50%	39,643	82%	26,668	50%	43,861	83%	23,685	50%	39,873	84%	23,976	50%	40,314	84%	23,194	51%	25,267	55%
Total Medi-Cal Renewals Pending Receipt	22,612	50%	1,347	3%	23,810	50%	1,613	3%	25,472	48%	1,672	3%	23,207	49%	1,415	3%	23,006	48%	1,520	3%	21,907	48%	14,825	32%

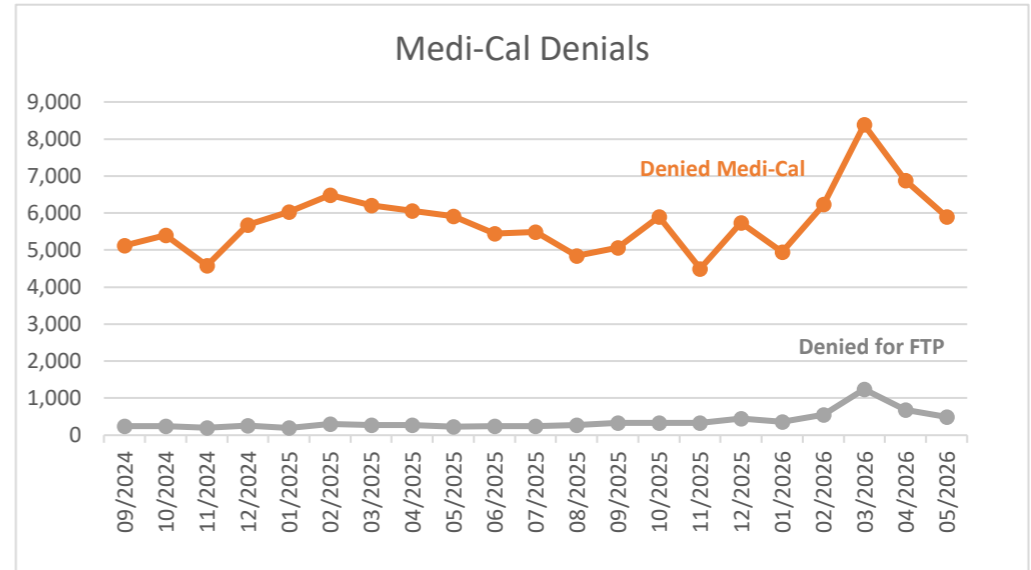
Medi-Cal Renewals	Jul-26	%
Total Medi-Cal Renewals Due	38,766	100%
Total Medi-Cal Renewals Auto Renewed	11,497	30%
Total Medi-Cal Renewals Renewed via Combo Case*	8,758	23%
Total Medi-Cal Renewal Packets Mailed	18,264	47%
Packets Received, Not Yet Processed	757	2%
Total Medi-Cal Renewals Completed	20,255	52%
Total Medi-Cal Renewals Pending Receipt	17,754	46%

Source: Daily RRR Status Report  
 \*Combo: Medi-Cal With Active CF/GR/CW  
 Report Date: 6/2/2026



**Medi-Cal Denials in the Month Regardless of Application Date from Disposition Report**

Month	Denied Medi-Cal	% of Denied Medi-Cal	Denied for FTP	% of FTP Denials
09/2024	5,127	42.59%	249	4.86%
10/2024	5,397	41.26%	242	4.48%
11/2024	4,574	43.00%	207	4.53%
12/2024	5,678	44.28%	265	4.67%
01/2025	6,037	42.28%	194	3.21%
02/2025	6,486	46.22%	306	4.72%
03/2025	6,211	44.67%	272	4.38%
04/2025	6,055	42.86%	279	4.61%
05/2025	5,919	44.95%	235	3.97%
06/2025	5,439	44.35%	238	4.38%
07/2025	5,487	42.96%	242	4.41%
08/2025	4,850	36.05%	267	5.51%
09/2025	5,062	37.32%	333	6.58%
10/2025	5,899	39.87%	330	5.59%
11/2025	4,499	37.98%	329	7.31%
12/2025	5,735	39.50%	452	7.88%
01/2026	4,948	38.14%	366	7.40%
02/2026	6,229	44.01%	555	8.91%
03/2026	8,383	49.63%	1,240	14.79%
04/2026	6,882	44.48%	678	9.85%
05/2026	5,905	44.76%	497	8.42%





**Medi-Cal Case Discontinuances in the Month**

Month	Medi-cal Discontinuances	% of Discontinued Cases	Discontinued for FTP	% of FTP Discontinuances
09/2024	15,900	2.96%	5,088	32.00%
10/2024	13,072	2.44%	4,513	34.52%
11/2024	13,340	2.51%	5,476	41.05%
12/2024	18,059	3.44%	10,941	60.58%
01/2025	24,232	4.73%	4,328	17.86%
02/2025	8,777	1.71%	2,411	27.47%
03/2025	8,525	1.65%	2,496	29.28%
04/2025	10,630	2.06%	2,415	22.72%
05/2025	9,278	1.79%	2,663	28.70%
06/2025	10,557	2.04%	2,564	24.29%
07/2025	8,243	1.59%	2,234	27.10%
08/2025	13,336	2.60%	7,147	53.59%
09/2025	15,201	2.99%	7,189	47.29%
10/2025	12,297	2.42%	5,963	48.49%
11/2025	13,526	2.68%	6,191	45.77%
12/2025	13,557	2.69%	6,482	47.81%
01/2026	16,335	3.28%	9,248	56.61%
02/2026	14,967	3.04%	7,935	53.02%
03/2026	15,269	3.13%	7,928	51.92%
04/2026	16,918	3.52%	9,138	54.01%
05/2026	15,324	3.23%	8,697	56.75%

