

**COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY
SOCIAL SERVICES ADVISORY BOARD (SSAB)**

MEETING NOTICE: In Person

**North Central Live Well Center
5055 Ruffin Road, 2nd Floor Conference Room, San Diego CA 92123
Phone (619) 338-2932**

Public Video Viewing/Comment Option:

<https://sdcounty-ca-gov.zoom.us/j/88082348153>

**May 13, 2026
9:30 a.m. to 11:30 a.m.**

AGENDA

- 9:30 - 9:31 1. Call to Order
- 9:31 - 9:33 2. **Action Item:** Approval of April 08, 2026 Meeting Minutes

PUBLIC COMMENTS

- 9:33 - 9:40 3. Guidelines for Public Comment on Items not listed on the agenda:
- Members of the public may request to speak about any issue within the purview of the Board
 - Each speaker will be limited to three (3) minutes
 - Board members may not discuss or take action on issues raised during public comment unless the issue is listed in this Agenda

PRESENTATIONS/DISCUSSION ITEMS

- 9:40 - 9:50 4. **Discussion Item:** SSAB Member Sharing, Comments, and Topics of Interest: All Social Services Advisory Board Members
- 9:50 - 10:10 5. **Presentation Item:** CalFresh Awareness Month: Ricardo Hernández and Ismael Lopez, Human Services Program Managers, Self-Sufficiency Services, Health and Human Services Agency (HHSA)
- 10:10 - 10:30 6. **Presentation Item:** New Changes For CalFresh College Students: Ricardo Hernández and Ismael Lopez, Human Services Program Managers, Self-Sufficiency Services, Health and Human Services Agency (HHSA)
- 10:30 - 11:30 7. **Informational Item:** County Legislative Advocacy Efforts: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA)

ADJOURNMENT/ NEXT MEETING

Next regular meeting will be held on June 10, 2026 at 5055 Ruffin Road, 2nd Floor Conference Room, San Diego, CA 92123.

ASSISTANCE FOR THE DISABLED:

Agendas and records are available in alternative formats upon request. Contact the Social Services Advisory Board staff contact at 619-338-2932 with questions or to request a disability-related accommodation. To the extent reasonably possible, requests for accommodation or assistance should be submitted at least 24 hours in advance of the meeting so that arrangements may be made. Additional information can be found on the Social Services Advisory board website: https://www.sandiegocounty.gov/content/sdc/hhsa/programs/ssp/social_services_advisory_board.html

**COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY
SOCIAL SERVICES ADVISORY BOARD (SSAB)**

**Held In Person
North Central Live Well Center
5055 Ruffin Road, 2nd Floor Conference Room, San Diego CA 92123
Phone (619) 338-2932 * * Fax (619) 338-2972**

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<https://sdcounty-ca-gov.zoom.us/j/89704943953>**

**SSAB Meeting Minutes
April 08, 2026**

Members Present

Robin Maxson
Vino Pajanor
Jan Spencley
Greg Anglea
Rachel Morineau
Andrea Gonzalez

Members Absent

Phil Thalheimer
Lori Brown
Daniela Murphy

Staff Present

Adriana Ramirez, HHSA
Assmaa Elayyat, HHSA
Jeannie Jones, HHSA
Brenda Vargas-Ramirez
Alberto Garcia, HHSA
Claudia Gurrola, HHSA
Eric Rubio, HHSA
Darlene Beltran, HHSA
Michelle McGeary, HHSA
Bianca Graciano, HHSA
Ismael Lopez, HHSA
Ricardo Hernandez, HHSA
Gabriela Damian, HHSA
Nina Olivas, HHSA
Ghina Perez-Hall, HHSA
Justine Kozo, HHSA
Karina Flores, HHSA
Casey Staub, HHSA
Jadira Tello, HHSA

Guests

Lindsey Wade, Hospital Assoc. of SD & Imperial Counties
Adrian Carstens, 2-1-1 San Diego
Yasmin Rasoulzadeh, LUEG\OSEJ
Rebeca Appel, LUEG\OSEJ
Sam Duke, Feeding San Diego
Lauren Abrams, Health Care Partners of Southern California
Jack Dailey, LASSD/ HCA
Virginia Casey, HHSA Staff
Heather Summers, HHSA Staff
Denise Degree, Neighborhood House Association
Oluwatosin (Tosin) Oyadiran, HHSA Staff

1. Meeting called to order at 9:32 by Chair, Vino Pajanor
2. The March 11, 2026 meeting minutes were approved, with all Members present voting yes.
3. Public Comments:
 - No public comment

4. **Discussion Item:** SSAB Member Sharing, Comments, and Topics of Interest: All Social Services Advisory Board Members. Vice Chair Jan Spencly discussed the Fed's are meeting soon to discuss the budget to pay attention to public program updates.
5. **Presentation Item:** Food Justice Community Action Plan : Rebeca Appel, Program Manager, and Yasamin Rasoulzadeh, CAO Group Analyst, Land Use and Environment Group (LUEG). Ms. Rasoulzadeh shared an overview of the Food Justice outreach activities, action plans and how the County will continue to advocate for access to nutritious food and other essential resources. Ms. Appel mentioned their team is working with multiple county departments to support systemic change & to assist with food recovery, food storage, food hubs and other related opportunities.
6. **Action Item:** Employment Services Board Letter: Jeannie Jones, Deputy Director, Self-Sufficiency Services, Health and Human Services (HHSA). Ms. Jones shared a draft letter with the Board Members. The letter requests authority to conduct a competitive re-procurement of the employment services program as well as a procurement to seek a consultant to provide an assessment and evaluation of current employment services program. Since 2019 services have been provided through contractors that will expire December 31, 2026. To continue to provide these integrated services as well as identifying opportunities for operational efficiencies a procurement and assessment is being requested. All Members present voted yes to support the letter.
7. **Information Item:** House Resolution 1 (H.R. 1) CalFresh Impacts: Claudia Gurrola, Chief, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Ms. Gurrola provided a recap of the impact that H.R. 1 will have on CalFresh and Medi-Cal. On April 1st some impacts started with citizenship changes. All the updates take effect at an individual level with new applications starting at application time and current customers will take effect at recertification. Ms. Gurrola went over the County Action Step ensuring there is minimal impact on services and customers. It is critical that customers maintain their contact information & visit web pages to find updated information. Working with community-based organizations and partners to educate customers of updates & resources available.

ADJOURNMENT/SET NEXT MEETING:

The meeting was adjourned at 10:41 a.m. Next regular meeting will be held on May 13, 2026 at 5055 Ruffin Road, 2nd Floor Conference Room, San Diego, CA 92123.

ITEM #4: SSAB MEMBER SHARING, COMMENTS, AND TOPICS OF INTEREST

All Social Services Advisory Board Members



ITEM #5: CALFRESH AWARENESS MONTH

Ricardo Hernández and Ismael Lopez, Human Services Program Managers, Self-Sufficiency Services, Health and Human Services Agency (HHSA)



CalFresh Awareness Month

Self-Sufficiency Services Outreach

CALFRESH AWARENESS MONTH,

coordinated by the California Department of Social Services (CDSS), was started in May 2011. Our goal is to educate the public about food benefits, dispel myths about eligibility, and help with the CalFresh application process.



Welcome!

CalFresh Awareness Month 2026
Kick-Off
April 1, 2026



CalFresh Awareness Month

Calendar of Events 2026

- Over 65 events throughout San Diego County
- Expand presence and engagement activities
- Maximize the utilization of our Live Well Mobile Offices

MAY 2026 CALFRESH AWARENESS MONTH

EVENT	DATE/TIME	TARGET POPULATION	ADDRESS/DESCRIPTION	Notes
Monterey Heights Spring Fling	Saturday 5/2/2026 11:00am-3:00pm	Parents & Students	Monterey Heights Elementary 7550 Canton Dr, Lemon Grove, 91945	Enrollment Assistance
City of Oceanside - Interfaith/Crown Heights Community Resource	Mondays 5/4 & 5/18 10:00am-3:00pm	Open to the Public	Crown Heights Community Resource Center 1210 Division Street, Oceanside, 92054	Enrollment Assistance
Serving Seniors Wellness Center	Every Monday 9:00am-2:00pm	Older Adults	Serving Seniors 1525 14th St, San Diego, 92101	Enrollment Assistance
San Diego State University	Every Monday, Tuesday, & Thursdays 9:00am-3:00pm	Students	San Diego State University 5700 Hardy Ave, San Diego, 92115	Enrollment Assistance
Southwestern College (SWC)	Every Mon/Tue/Wed/ Thu 9:00am-3:00pm	Students	Southwestern College 900 Otay Lakes Rd, Chula Vista, 91910	Enrollment Assistance
Borrego Springs Library	Tuesday 5/5/2026 11:00am-3:00pm	Open to the Public	San Diego County Library 2580 County Club Rd, Borrego Springs, 92004	Enrollment Assistance
Chula Vista Community Collaborative	Tuesday 5/5/2026 8:00am-4:00pm	Parents & Students	Vista Square Elementary 540 G Street, Chula Vista, 91910	Enrollment Assistance



CalFresh Awareness Month

Outreach Activities



CalFresh Awareness Month

Live Well Mobile Offices

- Two fully-equipped Live Well Mobile Offices
- Provide services throughout San Diego County, including remote areas
- On-the-spot Electronic Benefit Transfer (EBT) issuance capabilities



Live Well on Wheels

The Live Well on Wheels (Live WoW) bus provides San Diego County residents access to a variety of health and community services – on the go!

Request the bus today!



Today < > May 2026 > Month

SUN 26	MON 27	TUE 28	WED 29	THU 30	FRI May 1	SAT 2
• 1:30pm Fern Street	• 8am FRC Support E • 9:45am Feeding Sa • 10am HRSP Event		• 8am GMLS & MUS	Reserved • 12pm HRSP Event • 5:30pm Dia Del Nir	• 8am FRC Support E • 11am Community w	Strength & Solidarity • 10am Spring Valley • 1:30pm Fern Street
• 9am Campo Days • 1:30pm Fern Street	• 10am HRSP Event • 10am CalFresh / M	Reserved	• 10am Community E • 5pm Tierra del Sol	• 12pm HRSP Event • 12:30pm Bonita-Su • 5pm Academic Cel	• 8am FRC Support E	• 8am 5k Anyway
10	11 • 9:45am Feeding Sa • 10am HRSP Event	12	13 • 8am Community C. • 9am Mobile Bus To • 10am Vector Contr	14 • 8am Community C. • 9am Live WoW tou • 12pm HRSP Event	15 • 8am Community C.	16 • 10am Fire Station C • 10am African Amer • 1:30pm Fern Street
17 Reserved • 10am D1 Health Fai	18 • 8am FRC Support E • 9am Client Choice • 10am HRSP Event	19 • 8am Community C. • 8:30am ATY LWoW	20 • 8am Community C. • 4pm Orange Glen C	21 • 8am Community C. • 12pm HRSP Event • 5pm IB World Nigh	22 • 2:15pm Summer & t	23 • 9am Welsey Churc • 11am I Love My Par
24	25 County Holiday	26 • 9am San Diego foo	27 • 9am National Senic • 2pm Pauma Valley	28 • 6:30am 15th Annuz • 12pm HRSP Event • 2 more	29 • 10am Project Homr • 2pm Einstein Expo	30 • 10am Senior & Vetr • 11am Family BBQ
31	Jun 1 • 8am FRC Support E • 10am CalFresh / M	2 Reserved	3 • 10am Employment	4 • 10am Community E • 12:30pm Bonita-Su	5	6 • 10am Summer Kick

Live Well on Wheels
Events shown in time zone: (GMT-07:00) Pacific Time - Los Angeles
[Add to Google Calendar](#)

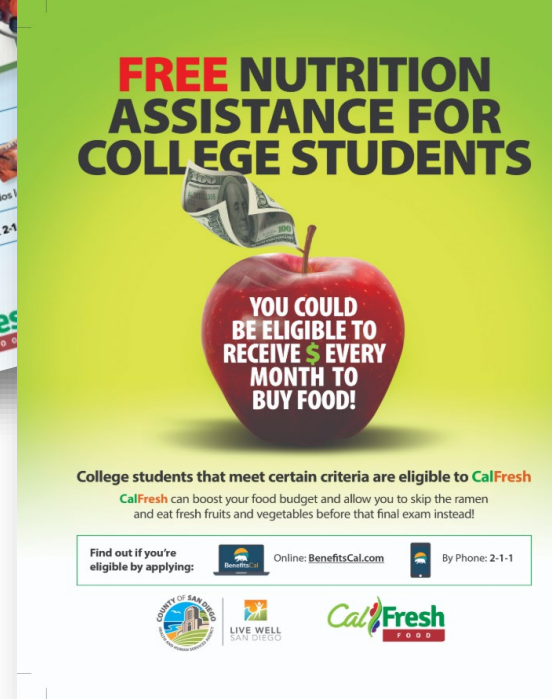
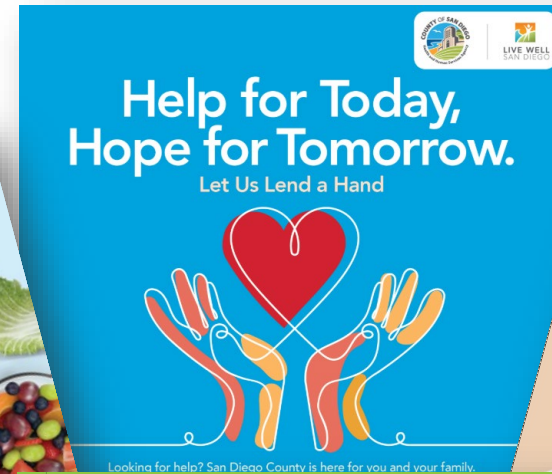
Google Calendar



CalFresh Awareness Month

Targeted Outreach Materials

- Offered in 8 threshold languages
- Targeted populations
- Community Partner Resource Toolkit



CalFresh Awareness Month

CalFresh Awareness Month Memo

Self-Sufficiency Services (SSS) issued a memo to eligibility staff to share the outreach events intended to increase awareness of the CalFresh program and support enrollment.

Planned activities include:

- CalFresh website updated and includes a link to the full calendar of events.
- A press release from the County News Center.
- A featured article in Eligibility Times newsletter.
- An Interactive Voice Response (IVR) message to the Access Customer Service center highlighting CalFresh Awareness month.
- Community outreach presentations sharing eligibility and House Resolution 1 (H.R. 1) policy information.
- San Diego participation in multiple events across the county.



CalFresh Awareness Month

County News Center Press Release

On May 5, 2026, the County News Center shared a press release regarding CalFresh Awareness Month.

The press release included:

- CalFresh Awareness Month Calendar of Events.
- Information regarding CalFresh Awareness Month.
- A hyperlink to the SNAP Retailer Locator tool.
- Information to call to 2-1-1 or visit BenefitsCal to apply for CalFresh.

HEALTH

County Marks CalFresh Awareness Month, Connecting People to Food Resources

May 5, 2026 | 3:47 PM

Reading Time: < 1 minute

The County is recognizing CalFresh Awareness Month this May and highlighting local outreach efforts that help residents apply for CalFresh and connect with food resources in their communities.



“Every household deserves access to healthy food,” says Alberto Banuelos, Ph.D., Interim Director, County Self-Sufficiency Services. “CalFresh Awareness Month is about connecting residents with resources that help them meet daily needs and make a real difference.”

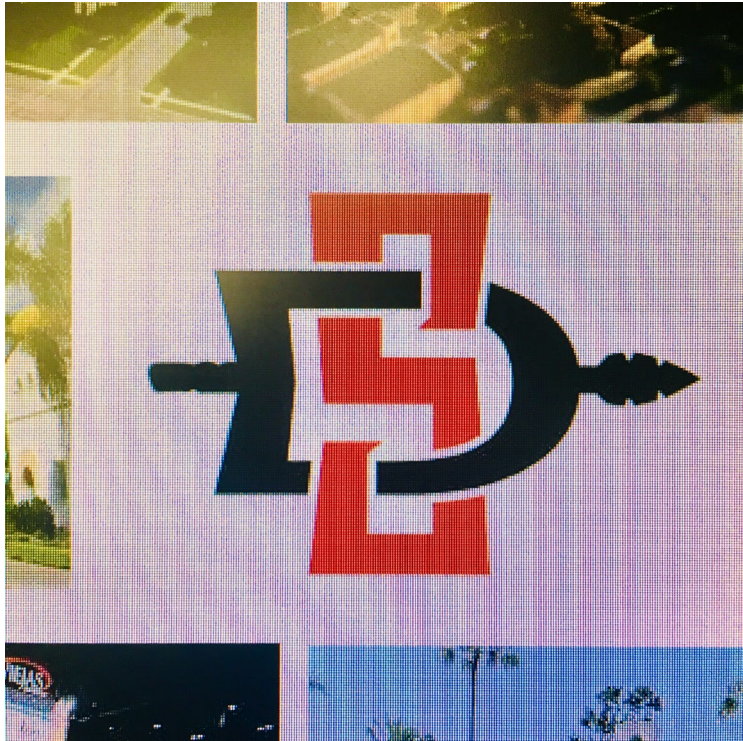


College Student Support



Supporting College Student Enrollment

August 2018



Our Collaboration Model at Basic Needs Centers

How our Collaboration Works

On-Site Presence: Worker is stationed on campus on designated days or by appointment to meet with students.

Shared Goal: Support students in achieving academic success by facilitating access to financial, nutritional, and medical assistance.

Warm Handoffs: Connecting students directly to SSS staff, reducing the time needed to evaluate for eligibility, and acquire needed documentation.



Tools & Resources

Resources for College Students

Online Applications

Along with tools and platforms with information on campus services

Printed Material Targeting Students

Flyers with important information tailored to student needs and preferences

Videos

Informative and engaging content such as orientations on what to expect, on platforms like YouTube or school websites.

FREE NUTRITION ASSISTANCE FOR COLLEGE STUDENTS

YOU COULD BE ELIGIBLE TO RECEIVE \$ EVERY MONTH TO BUY FOOD!

College students that meet certain criteria are eligible to **CalFresh**

CalFresh can boost your food budget and allow you to skip the ramen and eat fresh fruits and vegetables before that final exam instead!



LIVE WELL
SAN DIEGO

Data & Results

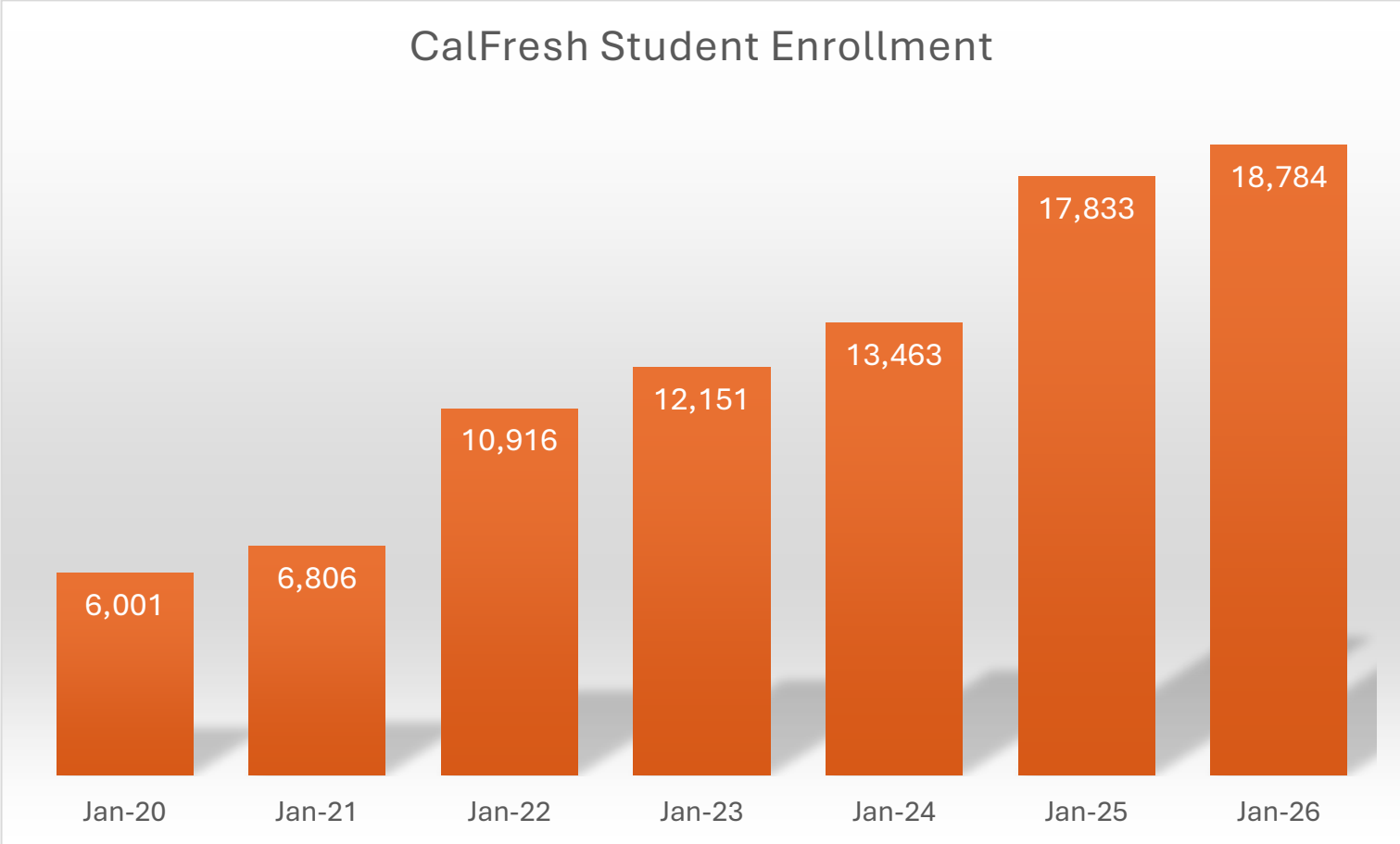
**SDSU CalFresh Student Recipients
FY 24 - 25**



**SDSU CalFresh Student Recipients
FY 25 - 26**



Data & Results



ITEM #6: NEW CHANGES FOR CALFRESH COLLEGE STUDENTS

Ricardo Hernández and Ismael Lopez, Human Services Program Managers, Self-Sufficiency Services, Health and Human Services Agency (HHS)



CalFresh Student Policy

Student Eligibility Overview

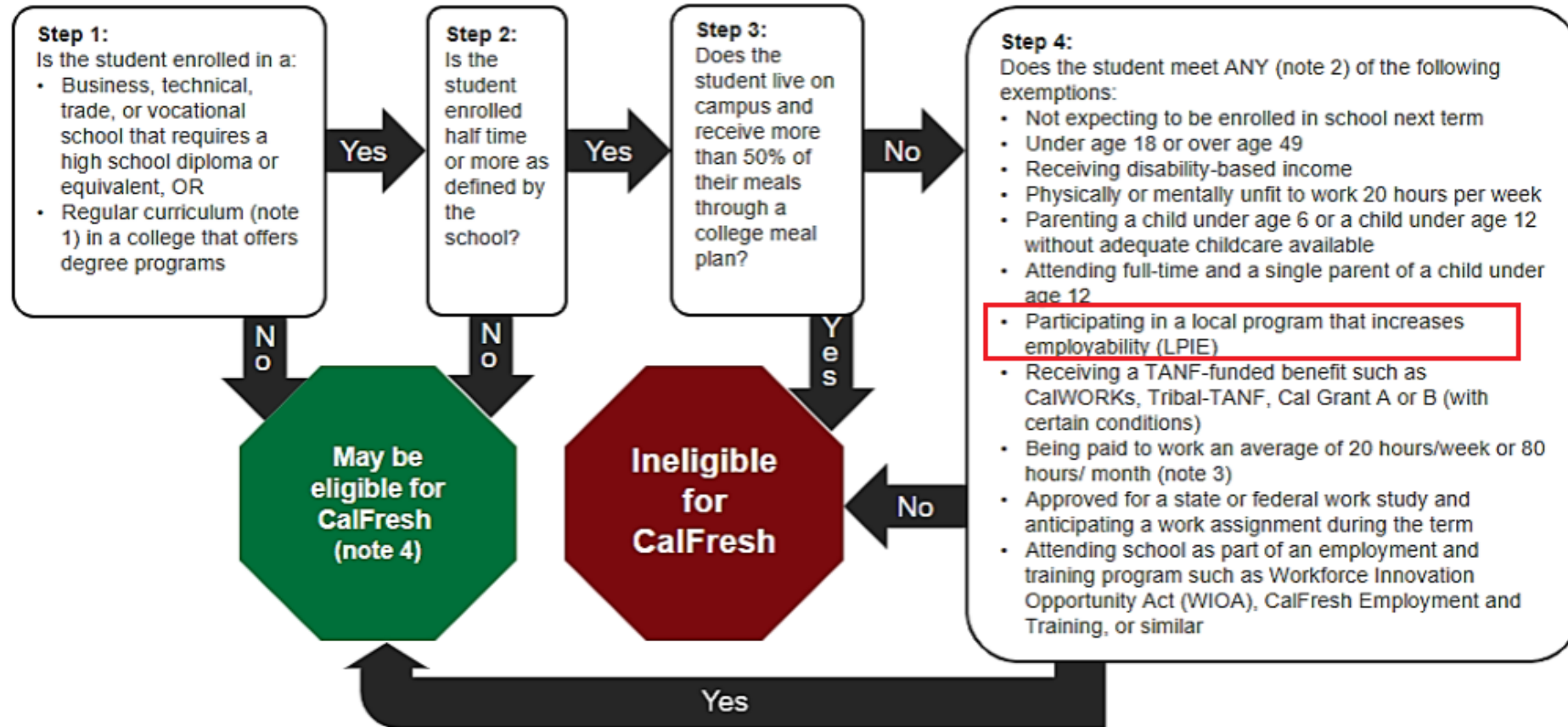
A student enrolled in an institution of higher education must qualify for a student exemption to be eligible to CalFresh.



- Code of Federal Regulations (7 CFR 273.5[a]) Students
- Manual of Policies and Procedures (MPP 63-406) Students



CalFresh Student Policy



LPIE Overview

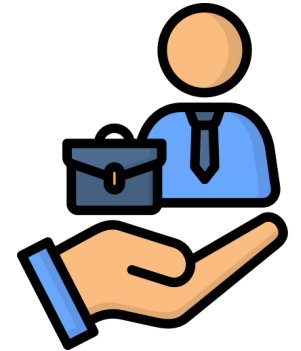


LPIE Overview

LPIE Criteria and Approval

LPIE programs must:

- Be operated by a state or local government.
- Have one or more components equivalent to a CalFresh Employment & Training (CFET) component.



The California Department of Social Services (CDSS) has the authority to determine whether a state or local program qualifies under this definition.

7 CFR 273.5(b)(11)(iv)



LPIE Overview

LPIE Approval and List

The CDSS has The List of Approved LPIEs is updated monthly on the CDSS website.

- <https://www.cdss.ca.gov/inforesources/calfresh-resource-center/policy>

Student Resources

- **[**Updated Version** CalFresh Student Eligibility: List of Approved LPIEs](#)**
- [CalFresh Student Eligibility: LPIE Submission Template](#)
- [CalFresh Student Eligibility: LPIE E&T Component Guide](#)
- [CalFresh Student Eligibility: LPIE Verification Letter Template](#)
- [CalFresh Student Eligibility: Student Handbook](#)
- [CalFresh Student Eligibility: Student Eligibility Decision Tree](#)
- [CalFresh Student Eligibility: Student Eligibility Decision Tree 1 Pager](#)
- [CalFresh Student Eligibility: Work Study Verification Letter](#)
- [CalFresh Student Eligibility: Work Study Verification Form](#)
- [CalFresh Student Eligibility: CF 6177 Student Exemption Form](#)
- [CalFresh Student Eligibility: Sample copy of the California Student Aid Commission \(CSAC\) letter](#)



LPIE Policy Update



LPIE Policy Update

On April 14, 2026, CDSS released All County Letter (ACL) 26-25

CalFresh Student Eligibility: Local Programs That Increase Employability Assessment And Approval Process Change



LPIE Policy Update

As of June 1, 2026, all associate and bachelor's degree programs offered at any California Community College (CCC), California State University (CSU), or University of California (UC) campus are LPIEs.

This streamlined approval process applies only to associate and bachelor's degree programs at CCC, CSU and UC campuses.

This new LPIE approval process does not apply to:

- Programs offered at private institutions.
- Students who are not enrolled in associate or bachelor's degree programs.

This guidance does not change the review and approval process for other LPIE program types.



Impacts & Community Support



Potential Impacts

Potential Impacts

The revised approval process for LPIEs has the potential to have a positive impact for CalFresh students in San Diego County.

- Students will qualify for an exemption, increasing program access.
- San Diego County has 1 UC, 2 CSU, and various CCC campuses.
- As of May 1, 2026, the CDSS list reflects 1,471 LPIEs in San Diego County.



Community Support

Student Liaisons

Self-Sufficiency Services has team members that are student liaisons.

- These roles served as points of contact for academic counselors and other professional staff at campuses of institutions of public higher education.



Community Support

Assembly Bill 1326

In 2021, AB 1326 was passed and helped create Welfare and Institutions Code (WIC) [§10006](#) and a new state-mandated local program to expedite the connection between students in need and critical county services.

Student liaisons:

- Support referrals to programs including CalFresh.
- Help raise awareness around Self-Sufficiency Services (SSS) programs at campuses.
- Serve as a point of contact for school staff.
- Provide information on programs and services offered by SSS that may be available to students.

Hospital and Community Support Services (HCSS)

SSS has centralized the student liaison roles with the HCSS team.



ITEM #7: COUNTY LEGISLATIVE ADVOCACY EFFORTS

*Assmaa Elayyat, Deputy Director, Self-Sufficiency Services
Health and Human Services Agency (HHS)*





COUNTY OF SAN DIEGO

INTER-DEPARTMENTAL MEMORANDUM

May 1, 2026

TO: Supervisor Terra Lawson-Remer, Chair
Supervisor Monica Montgomery Steppe, Vice Chair
Supervisor Paloma Aguirre, Chair Pro Tem
Supervisor Joel Anderson
Supervisor Jim Desmond

FROM: Matthew Parr, Director
Office of Economic Development and Government Affairs

SUPPORT: STATE ASSEMBLY BILLS RELATED TO IMPLEMENTING VARIOUS TECHNICAL ASPECTS OF H.R.1

Enacted on July 4, 2025, H.R. 1 introduces major changes to Medicaid, known in California as Medi-Cal, including new eligibility, coverage, and redetermination requirements for the Medicaid expansion adult population. These changes are expected to affect a significant share of San Diego County's Medi-Cal caseload. Of the roughly 526,000 annual renewals processed by the County's Self-Sufficiency Services Department, an estimated 130,000 would move to six-month redetermination cycles, and approximately 327,000 individuals could become subject to new work requirements. These new requirements are expected to increase procedural disenrollments for Medi-Cal beneficiaries, such as those caused by late or missing paperwork, rather than disenrollments resulting from true changes in eligibility status. As a result, many individuals may reapply within the same year, contributing to increases in caseloads for eligibility workers, and adding to the County's administrative workload.

Existing state law establishes the Medi-Cal program and assigns counties responsibility for determining eligibility and enrollment under the oversight of California's Department of Health Care Services (DHCS). Existing federal law, enacted under H.R. 1, adds new Medicaid requirements, including six-month redeterminations, shortened timelines for retroactive coverage, work or community engagement reporting, and future cost-sharing for the Medicaid expansion population. Current state law does not fully align with these new federal requirements, creating programmatic and operational gaps that left unaddressed will increase the risk of avoidable disenrollments and disrupting coverage and reducing access to care and services.

Assembly Bill 2161 (AB 2161) by Assembly Member Mia Bonta would align state Medi-Cal redetermination procedures with the federal requirement for six-month redeterminations for Medicaid expansion adults, while ensuring the requirement is not applied to any other populations. It would also require DHCS to ensure systems are designed to support ex parte eligibility and compliance determinations with minimal direct requests for information from enrollees. It would also direct counties to seek verification from managed care plans before requesting information from beneficiaries. The bill also broadens the ways renewal forms can be delivered by beneficiaries and requires counties to accept electronic signatures.

Assembly Bill 2201 (AB 2201) by Assembly Member Tasha Boerner would reinstate four previously enacted eligibility and renewal strategies to streamline the Medi-Cal renewal process and minimize wrongful terminations by requiring counties, in the case of an annual or semiannual redetermination, to verify countable income and assets at renewal using financial data sources

without requesting additional verification information or documentation if specified sets of conditions are met.

Assembly Bill 2208 (AB 2208) by Assembly Member Catherine Stefani would preserve three months of retroactive Medi-Cal coverage for individuals who were or would have been eligible upon application. It would also limit cost sharing for individuals affected by H.R. 1 by capping copayments at one cent per service, exempting low-cost services from copays, and ensuring total family cost sharing does not exceed 5% of household income. The bill would also require user testing and accessibility improvements to eligibility application systems as they are updated to meet federal requirements. In addition, AB 2208 would require acceptance of self-attestation for eligibility criteria, including verification of work or community engagement activities and applicable exemptions.

Collectively, these bills would implement federally required modifications to Medi-Cal eligibility processes in ways intended to stabilize enrollment and reduce unnecessary loss of coverage and the administrative burden on beneficiaries and County staff. By increasing the use of automated data sources, applying exemptions and exceptions where appropriate, updating processes, and clarifying requirements, this package of bills aims to ensure continued coverage and access to care for low-income Californians. These changes would also help streamline the County's eligibility operations and limit the volume of caseload "churn."

Support of these bills is authorized by the Board's approval of the Legislative Program Priority Issues, which calls for the County of San Diego to actively engage in legislation at the state and federal level to ensure such legislation benefits County operations and the clients, customers, and constituents we serve in the area of Safeguarding the Social Safety Net, as well as the Legislative Program Policy Guidelines (II.G.1), which calls for support of legislation that would protect and expand access to, and provide adequate funding for, health coverage for the uninsured; and (II.G.2), which calls for support of legislation that would simplify the administration of, application for, and enrollment and eligibility processes for health coverage programs.

In accordance with Board Policy M-2, and by copy of this memorandum, I have authorized the County's Sacramento Representatives to convey the County's support of AB 2161, AB 2201, AB 2208 to the appropriate members of the Legislature and the Administration.

If I can be of further assistance, please contact me at (619) 372-2126.

Respectfully,



MATTHEW PARR
Director

cc: CAO, ACAO, HHSA, Sacramento Representatives

MONTHLY UPDATES



FAMILIES

Lemon Grove Family Resource Center Moving to New, More Accessible Location



By **Cassie N. Saunders**, County of San Diego Communications Office

May 7, 2026 | 2:47 PM

Reading Time: < 1 minute

The Lemon Grove Family Resource Center will soon provide the same essential services in a new, more accessible location in the heart of the community.

The center is moving one mile from its longtime site (at 7065 Broadway) to 3285 Lemon Grove Avenue on May 18, 2026. The new location—formerly a Union Bank—is being remodeled to better support client services and is only a block away from the Lemon Grove Depot trolley stop.



More than 32,000 people received assistance at the Lemon Grove Family Resource Center in 2025. The current site will remain open through 3 p.m. on Friday May 15, 2026.

Since 1990, the Broadway location has offered nutritional assistance through CalFresh, medical insurance enrollment for Medi-Cal and workplace readiness support through CalWORKs. The new site will continue to offer these safety net programs that help individuals and families access food, health coverage and stable income supports.

The center's operating hours will remain unchanged, 7 a.m. to 5 p.m., Monday through Friday.

The Lemon Grove Family Resource Center is operated the County's Self Sufficiency Services, which serves more than 1.4 million San Diego County residents. The County of San Diego administers public safety net programs on behalf of the State of California, with most programs funded by both the state and federal government.

Legend
Approved/Chapters
Advocacy Support
Support
Support, if Amended or Watch

Self-Sufficiency Services Legislative Tracking Log

Revised: 03/01/2026

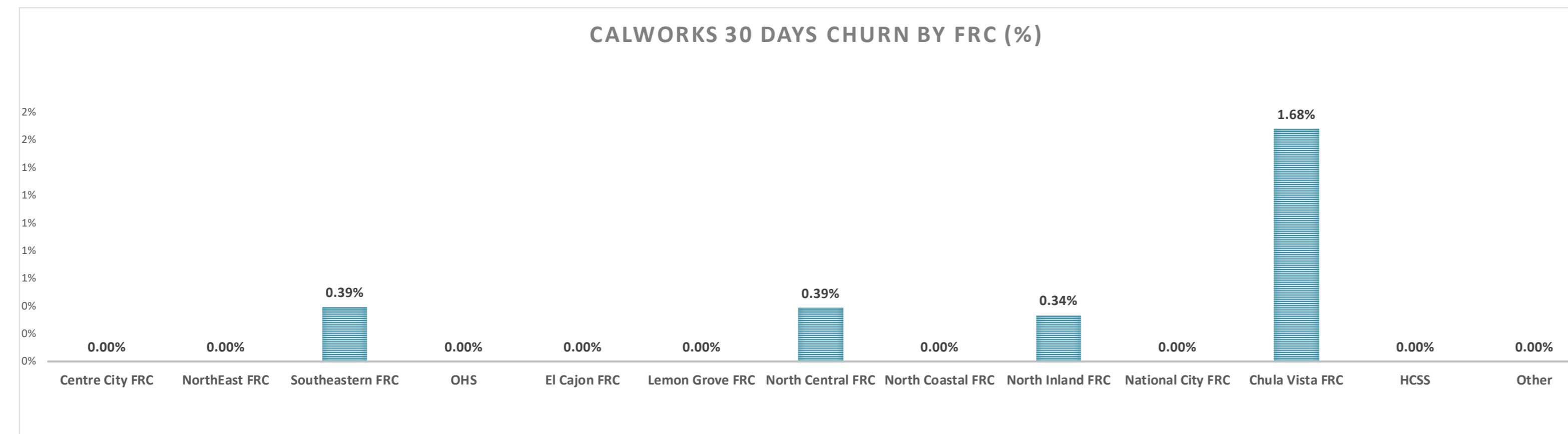
Bill Number and Name	Date Introduced	Description	Affected Programs	Support/Oppose/Watch/Concerns	Status
AB 588: CalWORKS Unrelated Adult Male (Now called State Fire Marshal: Lithium Battery Working Group Membership funding)	2/12/2025	The bill is no longer called CalWORKS Unrelated Adult Male. It has been changed to State Fire Marshal: Lithium battery working group: Membership funding. It does not impact CalWORKS program.	None	Support	1/31/2026: Inactive - Died
AB 363: Community Colleges: CalWORKS Recipients Education Program	3/20/2025	The bill would expand participation in the CalWORKS Recipients Education Program at California Community Colleges. Under this program, community college districts are required to provide educational and special services to CalWORKS recipients attending community colleges. The new provision would include students who have exceeded the 60-month time limit on CalWORKS but still have one or more dependents receiving aid under the CalWORKS program. The funding provided will be based on the number of CalWORKS participants who are enrolled in the college and the scope and number of programs that are offered to CalWORKS recipients to assist them in obtaining employment. Additionally, the proposed amendment changes the work study payments to the community colleges to 75% and employers to pay at least 25% of the wages for the work study positions. However, the program may waive the 25% employer contribution provided the employer does not decrease the work study positions.	CalWORKS	Support	1/31/2026: Inactive Bill - Died.
AB 1161: Public Social Services: State of Emergency or Health Emergency	2/20/2025	This bill would provide continuous eligibility for CalWORKS, CalFresh, and Medi-Cal recipients who are victims of a state of emergency or a health emergency. The continuous eligibility would maintain the recipient's current benefits for a least 90 calendar days starting from the proclamation/declaration and extending through at least the conclusion of the emergency proclamation/declaration. The bill also requires: The continuous eligibility to be automated in the programming of the eligibility systems. The immediate restoration of eligibility for any recipient whose program eligibility was discontinued, who has been impacted. A determination of good cause for failing to submit the information needed for SAR 7 or Redetermination.	CalWORKS, CalFresh, Medi-Cal and CAPI	Support	1/31/2026: Inactive Bill - Died.
AB 1211: CalFresh Maintenance of Benefit Level	2/21/2025	This bill would require the State Department of Social Services to ensure that the level of CalFresh benefits remain at least at the level that was in effect on January 20, 2025, under the Thrifty Food Plan, which is a food plan designed by the United States Department of Agriculture to determine Supplemental Nutrition Assistance Program (SNAP) benefit amounts. The benefit maintenance requirement would be triggered if the federal government makes reductions to SNAP benefits that would result in the level of CalFresh benefits being lower than the threshold. In addition, the bill would require the department to conduct a feasibility study on increasing the eligibility and benefits of the CalFresh Program.	CalFresh	Support	1/31/2026: Inactive Bill - Died.
SB 560 CalWORKS: Public Social Services	2/20/2025	Current workload and operation impacts are unknown, as they would depend on how CDSS establishes the process/policy. The bill provisions will add workload activities to the workers to evaluate on whether the overpayment/over issuance is collectable or not; or if the customer has committed fraud. However, once it has been determined that the overpayment/over issuance is not to be collected, it will relieve workers of the time required to pursue overpayments/over issuance; or relieve of the time to charge the customer with civil/criminal penalties. This bill would introduce changes to existing county policies. Guidance would need to be provided to staff.	CalWORKS	Support	2/2/2026: Inactive Bill - Died
AB 1402: Fresh Start Grants: Personal Income Tax Law: credits	4/23/2025	The bill would require eligibility staff to determine eligibility to the following refundable tax credits for each CalFresh recipient the California Earned Income Tax Credit, the Young Child Tax Credit, and the Foster Youth Tax Credit. If eligible to a refundable tax credit, the eligibility worker would then calculate the value of the credit and issue it in the form of a Fresh Start Grant instead of the recipient receiving the tax credit.	CalFresh	Support, if Amended	1/31/2026: Inactive Bill - Died.
SB 430	2/18/2025	This bill would impose restrictions on using an automated decision system by local agencies to determine eligibility for supportive services such as social services programs and issuing permits or licenses. The bill would require for the local agency to verify that the system's outputs are correct and promote nondiscrimination in its use. The bill would also require that the local agency's governing board complete audits and quality control of the outputs to ensure accuracy. This bill would also authorize GovOps, a state agency, to develop, adopt, and issue public guidance for the agency's use of automated decision systems. GovOps would be required to provide technical assistance to local agencies upon request.	CalWORKS, CalFresh, Medi-Cal, General Relief, Kin-GAP, AAP and CAPI	Support, if Amended	1/8/2026: Inactive Bill-Died
AB 1012: Medi-Cal: Immigration Status	2/20/2025	This bill would repeal W&I Code Section 14007.8 making an individual who does not meet satisfactory immigration status ineligible for full scope Medi-Cal benefits and only eligible for care and services that are necessary for the treatment of an emergency medical condition and medical care directly related to that emergency, as defined by federal law. The bill would create the Serving Our Seniors Fund and would transfer funds previously used for Medi-Cal benefits for non-citizens without satisfactory immigration status to that fund. The State Department of Health Care Services would oversee the funds and utilize them to restore and maintain payments for Medicare Part B premiums for eligible individuals.	Medi-Cal	Oppose, unless Amended	2/2/2026: Inactive Bill - Died at desk
SB 225: School Nutrition: Guardian Meal Reimbursement	2/27/2025	SB 225 would require the department to distribute information about the federal Summer Electronic Benefits Transfer for Children Program to guardians whose children are eligible for specified summer food programs. This bill would allow for state reimbursement on meals served to guardians of eligible students who receive meals from a summer meal program. The bill would require a guardian of an eligible student to be present at the summer meal program site for the summer meal. program operator to receive state-funded reimbursement for that meal, unless non-congregate rules are in place. The bill would require summer meal program operators receiving state-funded reimbursement to report to the department the number of meals served to guardians by meal site no later than 30 days after the end of summer meal site operations	CalFresh	Support-	2/2/2026: Inactive Nill - Died. Returned to Secretary of Senate pursuant to Joint Rule 56.
SB 739: Disaster CalFresh: County Resources Status	2/21/2025	This bill would create new duties for counties to provide Disaster CalFresh related information to the State Department of Social Services on the ability of each county office in the impacted area to provide timely and adequate service to CalFresh applicants and recipients.	CalFresh	Support	08/18/2025: Active Bill - In Floor Process. Ordered to inactive file on request of Assembly Member Aguiar-Curry.
AB 1357: Guaranteed Income Payments: Consideration as Income or Resources	3/24/2025	This bill, to the extent not in conflict with federal law, would require guaranteed income payments be exempt from income or resource consideration for purposes of determining eligibility for benefits, or the amount of benefits, in means-tested programs, and vice versa. Means-tested programs include, but is not limited to, CalWORKS, CalFresh, General Assistance, Medi-Cal, Kinship Guardianship Assistance Payment Programs (Kin-GAP), Adoption Assistance Program (AAP) and Cash Program for Immigrants (CAPI). he bill would benefit the specified customers as the provisions would allow for less income to be counted against them when determining eligibility and grant amounts for the above programs. As a result, the specified customers who would otherwise be ineligible, receive a lower benefit amount, or less beneficial program, would become and/or remain eligible to the above programs and associated supportive programs, or would not have a reduction in their benefits. Training would be needed for eligibility staff as the bill would require staff to learn and implement the new exemption when processing case evaluations. Current policies/program material would need to be updated to implement changes for previously countable income. More customers would become and/or remain eligible to the above programs which could lead to increased caseloads for the county. The Statewide Automated Welfare System (SAWS) is not designed to evaluate the provisions of the bill. Therefore, automated system updates would be needed to meet these provisions.	CalWORKS, CalFresh, Medi-Cal, General Relief, Kin-GAP, AAP and CAPI	Support	08/29/2025: Active Bill - In Committee Process. In committee: Held under submission.
AB 1655 - CalWORKS Temporary Absence - Immigration Detention	1/29/2026	The current law states that someone detained would be considered absent from the home, and therefore is not part of the household receiving aid, which results in decreased aid payments. This bill states that if a household member states they reported to the California Attorney State General that a member of their household receiving aid was unlawfully detained by a federal agent, this would then change the status of that household member to temporary absent from the home, which means they would fall under the regulations of a temporary absent household member, and could potentially result in no decrease of aid payment. Impact to workload would consist of updating policy related to the household members that are counted and the members that are considered temporarily out of the home. Additionally, initial training and information sharing of this changes. Staff will also need to know how to assist a family in reporting someone being unlawfully detained by a federal agent to the California Attorney General.	CalWORKS	Active Support	02/17/2026: Active Bill - In Committee Process. Referred to Committee on Human Services, and JUD.
SB 1030 - CalWORKS - Unrelated Adult Male	2/10/2026	Currently, when a customer reports to eligibility staff someone in their household that is not related to them (other than a bona fide lodger, roomer or boarder) is residing with the family that is on CalWORKS, that unrelated adult is required to make a financial contribution to the family on CalWORKS not less than what it would cost to provide themselves with an "independent living arrangement" (ILA). The eligibility worker is required to obtain a signed CW 71 Statement of Cash Aid Adult and Unrelated Adult form from the customer and unrelated adult in order to comply with eligibility requirements. This bill repeals the provision requiring the unrelated adult to make a financial contribution to the CalWORKS family, therefore removing the eligibility requirement altogether. Removing the provision for unrelated adult will simplify eligibility requirements, remove barriers otherwise imposed, and expand CW eligibility for customers. Eligibility workers also will not be required to obtain information related from the unrelated adult and therefore simplify the eligibility determination process.	CalWORKS	Active Support	02/18/2026: Active Bill - In Committee Process. Referred to Committee on Human Services.
AB 1755 - CalWORKS	2/9/2026	This bill would eliminate the existing 100-hour standard deprivation rule for purpose of determining a child's deprivation of parental support or care. The bill would benefit customers because they may easily qualify for CalWORKS Program since the total hours worked in the previous four-week period (28 days prior to the application date) will not be taken into consideration for eligibility determination. The bill would help streamline and simplify the process for customers and staff by having less eligibility criteria to evaluate. This bill would expand CalWORKS eligibility which could impact staff workload as more customers would become eligible to receive the benefits. This bill would introduce changes to existing county policies. The new guidance on the elimination of the existing 100-hour standard deprivation rule would need to be provided to staff. The Statewide Automated Welfare System (SAWS) is not currently designed to evaluate the provision of this bill. Therefore, automated system updates would be needed to meet these provisions.	CalWORKS	Active Support	02/23/2026: Active Bill - In Committee Process. Referred to Committee on Human Services.
AB 1829 - Community Colleges - CalWORKS Recipients Education Program - Services	2/11/2026	This bill proposes additional funding for the CalWORKS Recipients Education Program, allowing California community colleges to use funds to support CalWORKS recipients to meet ongoing needs and basic services through coordinated student services. Additionally, the bill would waive the requirement for employers to pay 25% of the wages for work-study positions, currently mandated by existing law. There would be no impact to the County of San Diego as this funding is issued directly to the California community colleges.	CalWORKS	Active Support	02/23/2026: Active Bill - In Committee Process. Referred to Committee on Higher Education and Human Services.
AB 1049: California Food Assistance Program: Sponsor Deeming Rules	2/20/2025	Federal deeming rules and exemptions would not apply to customers approved for California Food Assistance Program (CFAP) if AB 1049 is passed. By creating new duties for counties relating to CFAP eligibility, the bill would impose a state-mandated local program.	CalFresh	Support, if Amended	1/29/2026: Active Bill - Pending Referral. In Senate. Read first time. To Com. on RLS. for assignment.

SB 1054 Unemployment Insurance Reporting Requirements	2/12/2026	<p>This bill would change the following: a</p> <ul style="list-style-type: none"> Starting July 1, 2027, Employers with 10 or more employees would have to report more detailed information to the EDD, including monthly wages, hours works, and occupation codes. EDD would share this new information with the state-wide eligibility data system (CalSAWS) with the goal of making it easier and faster to determine if someone qualifies for public assistance programs like CalWORKs, CalFresh, and Medi-Cal It is not clear how much this bill will affect staff workload because implementation details still need to be established by the California Department of Social Services and Department of Health Care Services (DHCS) for public assistance programs, however it may reduce eligibility staff workload and the duration of the eligibility determination process. Eligibility staff would need new training and guidance on the new verification process. Programs that require someone to work a certain number of hours can automatically check if the person is meeting that requirement by using new information reported by employers. This means that staff will not have to manually verify employment as often, which could reduce their workload and make it easier and faster for people to receive the benefits they need. For the public, this bill appears likely to assist with faster processing of applications, shorter wait times for benefits, less paperwork to complete, and fewer requests to submit pay stubs or proof of work hours due to the automated verification process. 	CalFresh, CalWORKs, and Medi-Cal	Support, if Amended	02/26/2026: Active Bill - In Committee Process. Referred to Com. On L. P.E. & R.
SB 1099 - State and local benefits	2/13/2026	The County of San Diego already provides certain services using local and state funds under existing authority. The bill does not create new public benefits. There will be no change to current practices. Federal benefit eligibility rules remain the same. It provides clarification on current law so cities, counties and hospitals districts can, if they choose, provide benefits to individuals who might not be eligible for federally funded benefits under federal immigration-related rules. There will be minimal impact on staff as San Diego County is already implementing some of these state funded programs.	CalFresh, CalWORKs, and Medi-Cal	Support, if Amended	02/26/2026: Active Bill - Referred to Coms. On Health and Human Services.
AB 1746 - Child Care Forms	2/9/2026	Current law requires 'written notice' to CalWORKs (CW) applicants and recipients that child care is available to them. Current law requires this written notice is provided at application, and at the time of signing a WTW plan or amending a plan. Our current business practice is to use the form CCP7 Child Care Request and provide it to CW customers at application/recertification, WTW orientation/appraisal, whenever clients sign a WTW plan, or have a change of activity or ask for child care. This provisions of the bill requiring the use of the CCP7 have little or no impact as this is our current practice. Current law requires that the county approve child care 10 days from the date of receiving the required client and child care provider information. This bill would require child care to be approved or denied within 10 days of receiving the signed CCP7 form where they request child care. This could be detrimental to customers as requiring them to comply to program requirements within a short-period of time. It is not accounting for the time that the customer will need to find the child care provider, and get them vetted and approved to be able to bill for being a child care provider. Not all customers who expressed their child care request have secured a child care provider. In addition, the customer and the child care provider are to complete intake and the child care provider is to submit the necessary documentation to make sure that payments can be issued to them. Child care cannot be approved until all of this can be completed. Additionally, The Statewide Automated Welfare System (SAWS) is not currently designed to include the child care request form on all of the events mentioned in this bill. Therefore, automated system updates would need to meet these provisions.	CalWORKs	Oppose, unless Amended	02/23/2026: Active Bill - In Committee Process. Referred to Committee on Human Services.
AB 2510 CalWORKs	2/20/2026	San Diego County currently provides Family Reunification services to families whose children have been removed from the home by Child and Family Well Being. It follows their Family Reunification plan in collaboration with Employment Services. This bill will expand provisions related to parents whose children have been removed from their home, allowing them to continue receiving CalWORKs aid and child care services for up to six months. It also exempts families participating in a reunification case plan from certain immunization requirements and allows their child welfare services case plan to serve as their welfare-to-work plan, exempting them from mandatory welfare-to-work activities while they focus on reunification. Additionally, the bill will exempt them from assigning support rights and prevents child support payments from being counted as income for eligibility purposes. This bill will create more work for staff as new flexibilities would be applied and more reunification cases will be approved and create a higher caseload for staff that process Family Reunification cases. Pros to this bill will be more flexibilities for parents to receive Family Reunification services and removes barriers that prevent them getting reunified with their children. Some cons to this bill will be that when parents are reunified with children and they transition back to CalWORKs it would be confusing to them that now they would have to comply with CalWORKs requirements.	CalWORKs	Active Support	03/09/2026: Active Bill - In Committee Process. Referred to Com. on HUM. S.
AB 2567 CalWORKs: Immediate Need	3/17/2026	Current law requires at the time of CalWORKs application, county must determine whether the customer needs immediate need assistance. Immediate Need assistance is available to customers who have apparent eligibility to CalWORKs, have an emergency, and have insufficient funds to meet the need. Current law also requires that the customer comply with the technical conditions of CalWORKs in order to receive Immediate Need payment. One of the technical conditions of CalWORKs is for the customer to apply for any unconditionally available income that they currently do not receive. This bill would eliminate the requirement that requires the customer to apply for any unconditionally available income in order to receive Immediate Need payment and homeless assistance. The bill would benefit the customers and county staff because the bill would simplify the application process for customers and staff, by having less eligibility criteria to evaluate. This bill would introduce changes to existing policies. Therefore, guidance on the elimination of the requirements to apply for any conditional available income to receive Immediate Need payment would need to be provided to staff. This bill would impose a state-mandated local program as this bill would expand counties' duties relating to apparent eligibility determinations.	CalWORKs	Active Support	4/6/2026: Active Bill - In Committee Process. Referred to Com. on APPR.
AB 2764 Extended Foster Care	2/20/2026	The California Fostering Connections to Success Act allows young adults to remain in foster care up to age 21 if they meet certain educational or employment criteria, such as being enrolled in school or working a minimum number of hours. This bill prohibits the discontinuance of benefits for the above described individuals for failure to meet established education or employment participation requirements. This bill will ensure the continuation of benefits for former foster care youths up to age 21.	Extended Foster Care	Active Support	3/16/2026: Active Bill - In Committee Process. Referred to Com. on HUM. S.
AB 2765 CalFresh and CalWORKs: Childhood Hunger and Foster Youth	2/20/2026	Recent federal legislation limits Able-Bodied Adults Without Dependents (ABAWDs) to receiving CalFresh food benefits for 3-months out of a 36-month period unless they are working 20 hours a week or meet an exemption. Currently, former foster youth under the age of 25 would be exempt from the 3-month limit, however, recent federal legislation removed the former foster youth exemption. Additionally, CalWORKs recipients are currently entitled to receive additional monthly funds for special needs such as food, utilities, or transportation. The maximum amount of these special needs payments must be equal to or less than \$10 multiplied by the number of CalWORKs recipients in the household. This bill defines ABAWD participants as a parent or household member that cares for a dependent child 14 or older. This bill requires the California Department of Social Services (CDSS) to apply for a federal waiver to exempt former foster youth from the 3-month limit. This bill specifies that if the federal waiver is approved, guidance must be provided to the counties within 3 months. For CalWORKs, this bill requires the maximum amount of special needs payments to be increased to \$15 multiplied by the number of CalWORKs recipients in the household. Additionally, this bill allows the state to choose whether this benefit will be issued as a cash benefit or a food benefit and establishes that any individual eligible for CalWORKs may receive this special need payment in order to reduce childhood hunger. This bill will add an additional ABAWD time limit exemption for screening. Pros to this bill include: Reduce food insecurity, supports youth stability in a high cost of living county, CalFresh participation rates and aligns with Health	CalWORKs, CalFresh	Active Support	3/16/2026: Active Bill - In Committee Process. Referred to Com. on HUM. S.
AB 2470 Public Social Services - Domestic Violence Services (Amended 03/19/26)	3/19/2026	San Diego county issues CalWORKs benefits to qualified low-income families, some of these families are domestic violence victims. Benefits they receive include temporary and permanent temporary homeless assistance. This bill would benefit domestic violence victims currently receiving CalWORKs homeless assistance who do not use all their temporary shelter assistance days for which they are eligible for because they found permanent housing. They will instead receive the value of the remaining days that they did not use in temporary shelter assistance towards permanent housing assistance. This bill also introduces a new reentry program designed to help domestic violence victims receive assistance obtaining important documents such as copies of vital records, credit reports, financial account information, and to assist them with issues like identity theft and establishing new financial accounts. The bill will create initial workload related to training eligibility staff on policy changes when dealing with domestic violence victims, and the county will need to decide if they will have a separate unit to handle the reentry component, which could end up being case management, as the participants may need follow-up assistance and support. Collaborations with different agencies such as local registrars, credit bureaus, and financial institutions will need to be established. Counties will also need to keep track of customers unused temporary housing days to convert into permanent housing payments, and the automated system may need to be updated to issue proper benefits. The bill will benefit domestic violence victims by assisting with more permanent housing benefits and with other barriers they face in becoming self-sufficient.	CalWORKs	Active Support	05/06/2026: Active Bill - In committee Process. In committee: Set, first hearing. Referred to APPR. suspense file.
AB 1746 CalWORKs - Child Care Request Fomrs (Amended 03-26-26)	3/26/2026	Current law requires CalWORKs applicants and recipients to be informed of the availability of paid child care services. Current law requires written notice to be provided to customers at application/redetermination, when signing an original or amended Welfare-to-Work (WTW) plan, or when the customer expresses a need for child care. In addition to the current requirement of when the written notice is to be provided, the bill would require counties to include the written notice during the semiannual report period. The provisions on this bill have minimal impact, considering that our current business practice is to notify customers using the form CCP7 Child Care Request and provide it at application/redetermination, WTW orientation/appraisal, when signing or amending a WTW plan, and when requesting child care. Additionally, the current law requires the county to approve child care within 10 working days from the date of receiving the required customer and child care provider documentation. Current law also requires the county to deny the child care request if the county has not received the requested information from the customer and/or the child provider within 30 calendar days. This bill would require the county to approve, deny, or request additional information within 10 working days of receiving a child care request form. Considering not all customers who expressed their child care request have selected a child provider, this bill could have a negative impact on the customers, as it requires them to comply with program requirements within a shorter period-of-time. Also, this bill does not account for the time that the child care provider will need to submit the necessary documentation to get the provider vetted to be able to bill for the child care services. Child care cannot be approved until all of this can be completed. The California Statewide Automated Welfare System (CalSAWS) is not currently designed to include the child care request form on all of the events mentioned in this bill. Therefore, automated system updates would need to meet these provisions. The bill provision would increase counties' administrative duties by requiring the counties to deny within 10 working days. This would also increase denials, as customers having to meet shorter deadlines to turn in documents are already faced with several other barriers as they are working towards becoming self-sufficient. Rates may increase because the specified timeline is not enough time for the customer/child care provider to provide the necessary documentation.	CalWORKs	Oppose, Unless Amended	04/15/2026 Active Bill - In Committee Process. In committee: Set, first hearing. Referred to APPR. suspense file.



April 2026 CalWORKS Churn Report

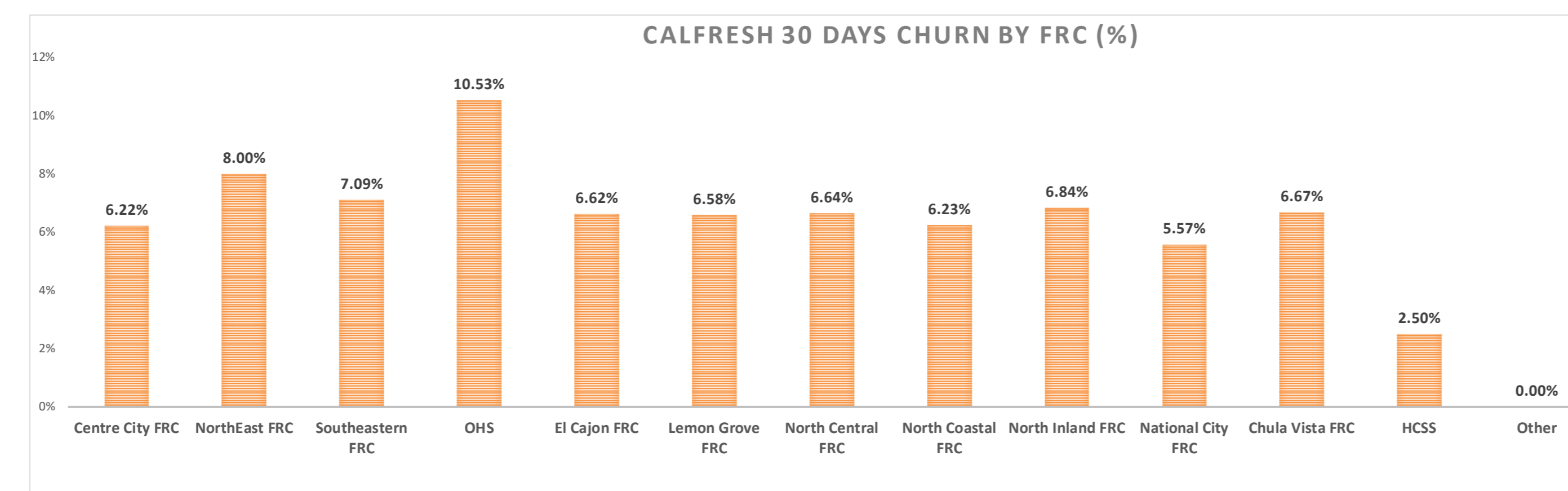
	Total CW App Received	Total CW App Received(%)	Initial App	Initial App(%)	Application Received benefits-previous 30 days	Application Received benefits-previous 30 days(%)	Application Received benefits-previous 60 days	Application Received benefits-previous 60 days(%)	Application Received benefits-previous 90 days	Application Received benefits-previous 90 days(%)	Application Received benefits-previous 120 days	Application Received benefits-previous 120 days(%)	Application Received benefits-previous over 120 days	Application Received benefits-previous over 120 days(%)
Centre City FRC	3	100.00%	3	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
NorthEast FRC	145	100.00%	109	75.17%	0	0.00%	0	0.00%	1	0.69%	0	0.00%	35	24.14%
Southeastern FRC	254	100.00%	160	62.99%	1	0.39%	3	1.18%	3	1.18%	5	1.97%	82	32.28%
OHS	2	100.00%	1	50.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	50.00%
El Cajon FRC	281	100.00%	224	79.72%	0	0.00%	0	0.00%	0	0.00%	1	0.36%	56	19.93%
Lemon Grove FRC	215	100.00%	167	77.67%	0	0.00%	1	0.47%	0	0.00%	2	0.93%	45	20.93%
North Central FRC	258	100.00%	215	83.33%	1	0.39%	3	1.16%	1	0.39%	0	0.00%	38	14.73%
North Coastal FRC	238	100.00%	186	78.15%	0	0.00%	0	0.00%	1	0.42%	0	0.00%	51	21.43%
North Inland FRC	298	100.00%	244	81.88%	1	0.34%	1	0.34%	2	0.67%	0	0.00%	50	16.78%
National City FRC	229	100.00%	170	74.24%	0	0.00%	2	0.87%	2	0.87%	2	0.87%	53	23.14%
Chula Vista FRC	357	100.00%	270	75.63%	6	1.68%	0	0.00%	1	0.28%	0	0.00%	79	22.13%
HCSS	7	100.00%	6	85.71%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	14.29%
Other	1	100.00%	1	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
SD County	2,288	100.00%	1,756	76.75%	9	0.39%	11	0.48%	11	0.48%	10	0.44%	491	21.46%



April 2026 CalFresh Churn Report

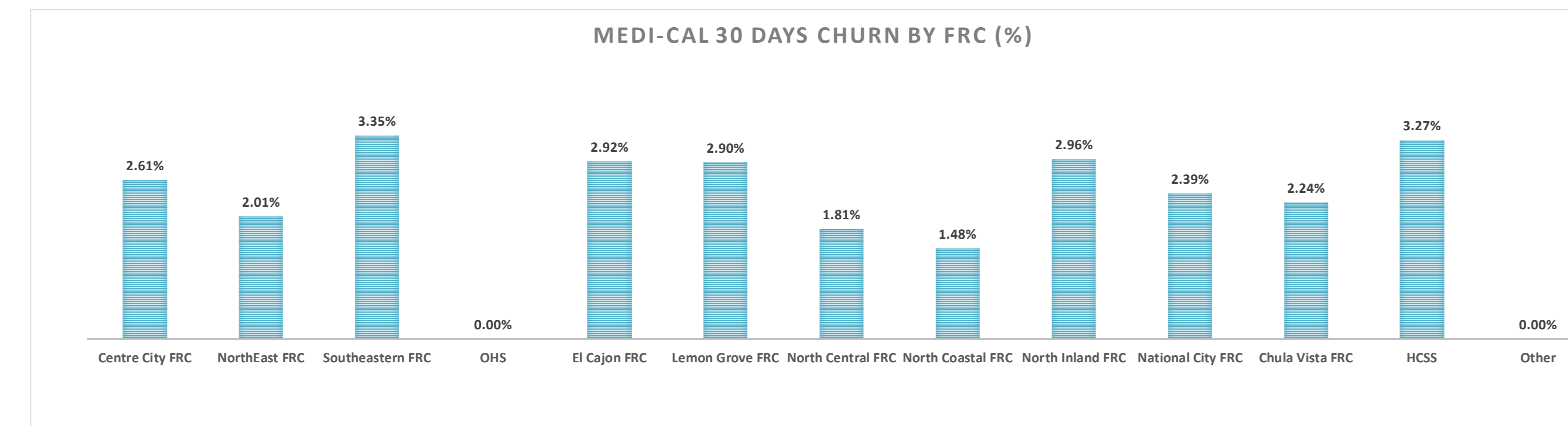
	Total CF App Received	Total CF App Received(%)	Initial App	Initial App(%)	Application Received benefits-previous 30 days	Application Received benefits-previous 30 days(%)	Application Received benefits-previous 60 days	Application Received benefits-previous 60 days(%)	Application Received benefits-previous 90 days	Application Received benefits-previous 90 days(%)	Application Received benefits-previous 120 days	Application Received benefits-previous 120 days(%)	Application Received benefits-previous over 120 days	Application Received benefits-previous over 120 days(%)
Centre City FRC	1,737	100.00%	870	50.09%	108	6.22%	75	4.32%	57	3.28%	49	2.82%	578	33.28%
NorthEast FRC	1,100	100.00%	556	50.55%	88	6.09%	46	4.18%	37	3.36%	24	2.18%	349	31.73%
Southeastern FRC	1,339	100.00%	681	43.39%	95	7.09%	54	4.03%	46	3.44%	40	2.99%	523	39.06%
OHS	38	100.00%	7	18.42%	4	10.53%	4	10.53%	4	10.53%	1	2.63%	18	47.37%
El Cajon FRC	1,677	100.00%	772	46.03%	111	6.62%	67	4.00%	51	3.04%	54	3.22%	622	37.09%
Lemon Grove FRC	957	100.00%	432	45.14%	63	6.58%	37	3.87%	41	4.28%	32	3.34%	352	36.78%
North Central FRC	2,062	100.00%	1,198	58.00%	137	6.64%	66	3.20%	57	2.76%	69	3.35%	637	30.94%
North Coastal FRC	1,685	100.00%	874	51.87%	105	6.23%	49	2.91%	42	2.49%	44	2.61%	571	33.89%
North Inland FRC	1,857	100.00%	959	51.64%	127	6.84%	69	3.72%	48	2.58%	45	2.42%	609	32.79%
National City FRC	880	100.00%	427	48.52%	49	5.57%	28	3.18%	21	2.39%	26	2.95%	329	37.39%
Chula Vista FRC	2,070	100.00%	1,027	49.61%	138	6.67%	67	3.24%	59	2.85%	55	2.66%	724	34.96%
HCSS	360	100.00%	231	64.17%	9	2.50%	6	1.67%	8	2.22%	3	0.83%	103	28.61%
Other	0	#DIV/0!	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
SD County	15,762	100.00%	7,932	50.32%	1,034	6.56%	568	3.60%	471	2.99%	442	2.80%	5,315	33.72%

Month	Total CF Case Restored	Cases Received Benefits- previous 30 Days
4/1/2026	2,636	2,205



April 2026 Medi-Cal Churn Report

	Total MC App Received	Total MC App Received(%)	Initial App	Initial App(%)	Application Received benefits-previous 30 days	Application Received benefits-previous 30 days(%)	Application Received benefits-previous 60 days	Application Received benefits-previous 60 days(%)	Application Received benefits-previous 90 days	Application Received benefits-previous 90 days(%)	Application Received benefits-previous 120 days	Application Received benefits-previous 120 days(%)	Application Received benefits-previous over 120 days	Application Received benefits-previous over 120 days(%)
Centre City FRC	995	100.00%	665	66.83%	26	2.61%	28	2.81%	31	3.12%	28	2.81%	217	21.81%
NorthEast FRC	844	100.00%	582	68.96%	17	2.01%	16	1.90%	19	2.25%	15	1.78%	195	23.10%
Southeastern FRC	866	100.00%	530	61.20%	29	3.35%	15	1.73%	30	3.46%	18	2.08%	244	28.18%
OHS	18	100.00%	10	55.56%	0	0.00%	2	11.11%	1	5.56%	0	0.00%	5	27.78%
El Cajon FRC	1,335	100.00%	820	61.42%	39	2.92%	41	3.07%	41	3.07%	38	2.85%	356	26.67%
Lemon Grove FRC	792	100.00%	521	65.78%	23	2.90%	21	2.65%	23	2.90%	15	1.89%	189	23.86%
North Central FRC	1,948	100.00%	1,151	74.35%	28	1.81%	31	2.00%	37	2.39%	20	1.29%	281	18.15%
North Coastal FRC	1,751	100.00%	1,217	69.50%	26	1.48%	37	2.11%	41	2.34%	27	1.54%	403	23.02%
North Inland FRC	2,128	100.00%	1,466	68.89%	63	2.96%	38	1.79%	45	2.11%	46	2.16%	470	22.09%
National City FRC	836	100.00%	540	64.59%	20	2.39%	27	3.23%	27	3.23%	18	2.15%	204	24.40%
Chula Vista FRC	1,562	100.00%	1,061	67.93%	35	2.24%	42	2.69%	55	3.52%	36	2.30%	333	21.32%
HCSS	1,132	100.00%	795	70.23%	37	3.27%	25	2.21%	37	3.27%	19	1.68%	219	19.35%
Other	39	100.00%	34	87.18%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	5	12.82%
SD County	13,846	100.00%	9,392	67.83%	343	2.48%	323	2.33%	387	2.80%	280	2.02%	3,121	22.54%





ELIGIBILITY SERVICES BY THE NUMBERS...

May 2026 (Data Month: April 2026)

PARTICIPANTS

- **CalFresh:** 372,038 recipients, down 8.02% from last year.
 - 114,948 child recipients (0-18), down 11.34% from last year.
 - 99,782 senior recipients (60+), up 0.28% from last year.
- **CalWORKs:** 50,583 recipients, down 4.49% from last year.
 - 37,459 child recipients (0-18), down 3.16% from last year.
 - Welfare-to-Work: 11,171 participants, down 17.07% from last year.
- **CMS:** 4 CMS recipients, down 50.00% from last year.
- **General Relief:** 5,235 recipients, down 7.33% from last year.
- **Medi-Cal:** 816,952 recipients, down 7.88% from last year.
 - 282,671 child recipients (0-18), down 5.36% from last year.
 - 17,323 Medi-Cal Expansion Over 50 Years.

Program	Cases	Recipients	% Change in Recipients		Unduplicated Number of Recipients (April 2025 – April 2026)
			Previous Month	Previous Year	
CalFresh	226,414	372,038	-0.48%	-8.02%	523,733
CalWORKs	17,943	50,583	-0.21%	-4.49%	70,756
CMS	4	4	0.00%	-50.00%	30
General Relief	5,212	5,235	0.50%	-7.33%	15,561
Medi-Cal	481,057	816,952	-1.32%	-7.88%	1,030,001
Total	730,630	1,244,812	-1.02%	-7.78%	1,144,226**

*Recipients include 316,021 under ACA Medicaid Coverage Expansion (MCE).

The number of **unduplicated recipients for **all** programs.

PROCESSING

Applications Registered		
Program	April 2026	FYTD
CalFresh	16,963	162,615
CalWORKs	2,721	25,992
CMS	19	236
General Relief	4,641	43,743
Medi-Cal	16,762	164,041
Total	41,106	396,627

Renewals Generated		
Program	April 2026	FYTD
CalFresh	9,961	121,520
CalWORKs	1,239	15,459
CMS	2	19
General Relief	194	1,771
Medi-Cal	47,476	465,506
Total	58,872	604,275

Periodic Reports Generated		
Program	April 2026	FYTD
CalFresh	12,230	142,967
CalWORKs	1,569	15,184
General Relief	0	0
Medi-Cal	20	179
Total	13,819	158,330

Documents Imaged	
April 2026	FYTD
390,206	4,388,923

Tasks Created	
April 2026	FYTD
356,668	3,492,631

ACCESS CUSTOMER SERVICE CENTER

Customer Service				
Month	April 2025	April 2026	Change	FYTD
Total Calls	187,410	183,813	-3,597	1,801,058
Abandoned	1,214	2,734	1,520	29,613
Average Wait Time	0:18	0:56	0:38	0:51

Community Based Organization (CBO)				
Month	April 2025	April 2026	Change	FYTD
Total Calls	6,538	8,197	1,659	74,811
Abandoned	48	136	88	846
Average Wait Time	0:45	1:29	0:44	0:57

Emails Received	
April 2026	FYTD
2,429	23,755

FAMILY RESOURCE CENTER VISITS

Month	April 2025	April 2026	Change	FYTD
Total Tickets Issued	48,449	49,159	1%	474,997
Average Wait Time (min.)	(* -)	(* -)	N/A	

* Due to COVID-19 Waivers, Avg time is not available for April 2026

Processing Timeliness Applications, Periodic Reports, and Renewals

CalFresh

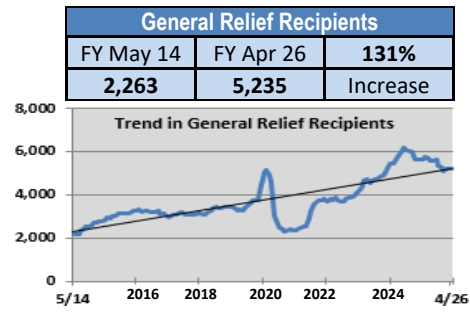
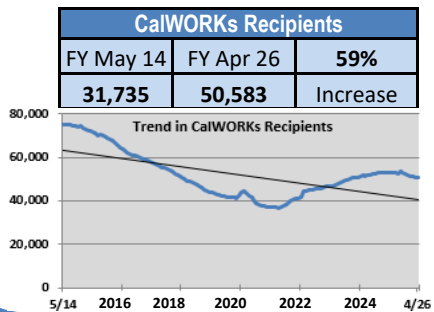
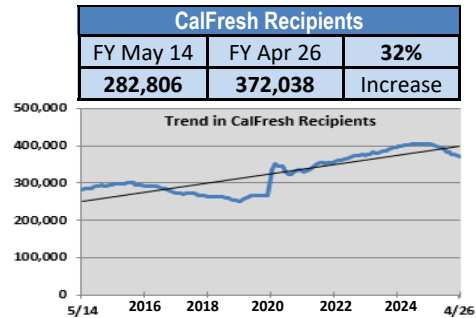
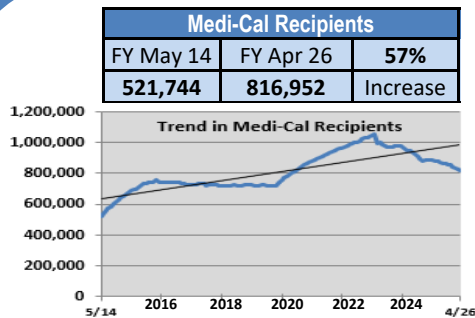
- Regular Applications: State required days to disposition = 30 Days
 - San Diego = 19 Days
- Expedited Applications: State required days to disposition = 3 Days
 - San Diego = 2 Days
- Semi-Annual Reporting Timeliness = 95%
- Annual Renewal Timeliness = 94%

CalWORKs

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 16 Days
- Immediate Need: State required days to disposition = 1 Day
 - San Diego = 1 Day
- Semi-Annual Reporting Timeliness = 98%
- Annual Renewal Timeliness = 90%

Medi-Cal

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 23 Days
- Annual Renewal Timeliness = 87%



Office of Military and Veterans Affairs (OMVA) Data Tracker

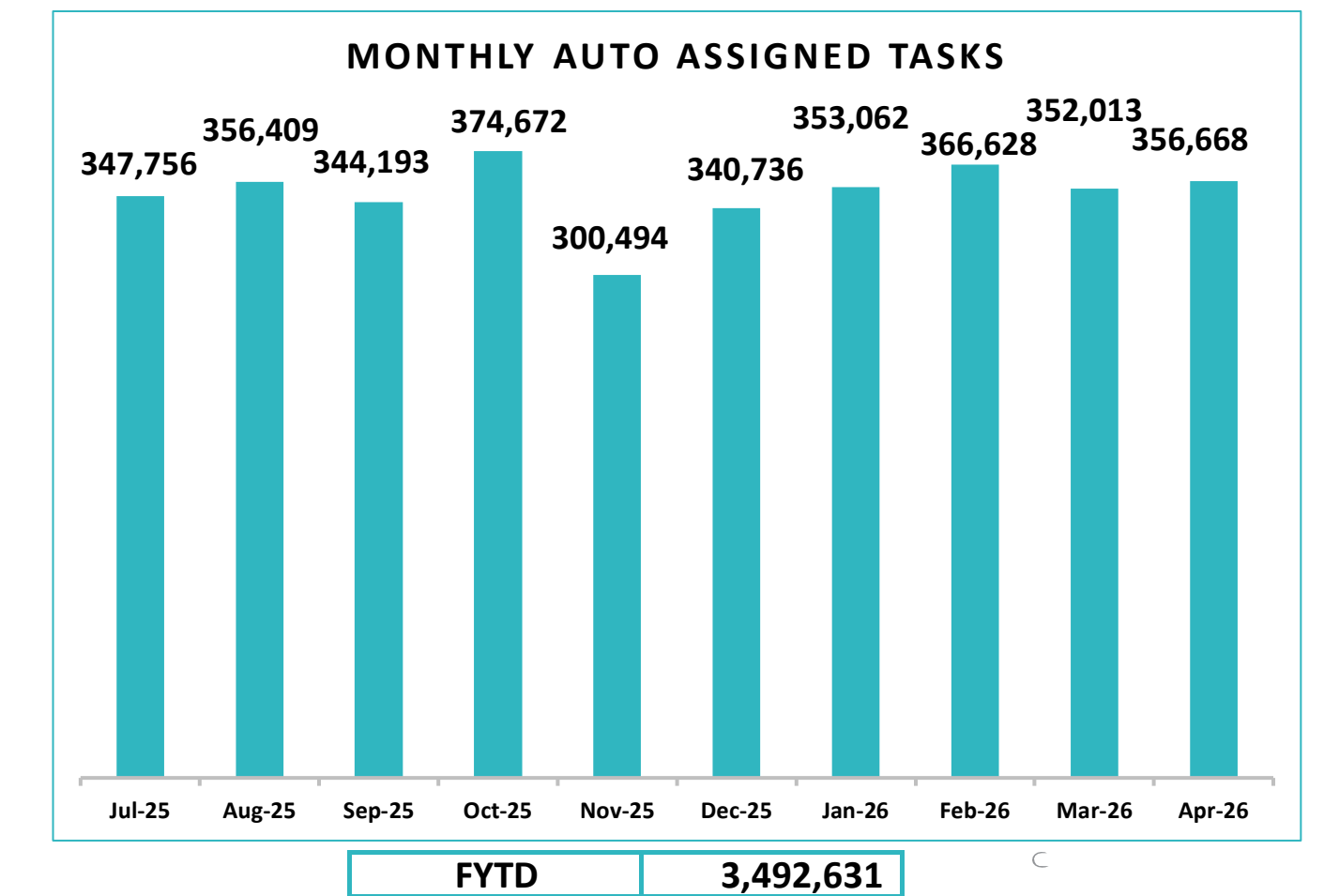
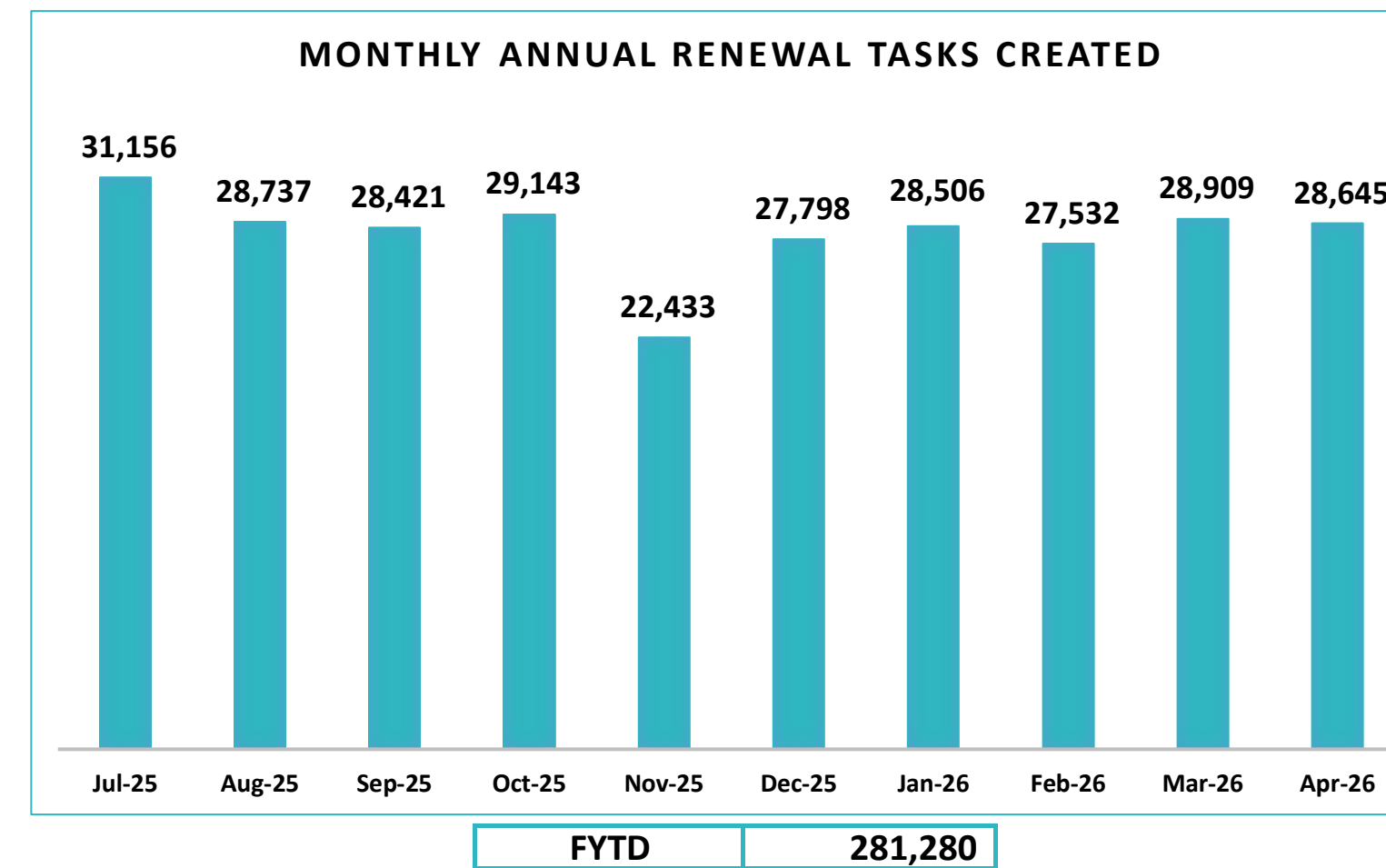
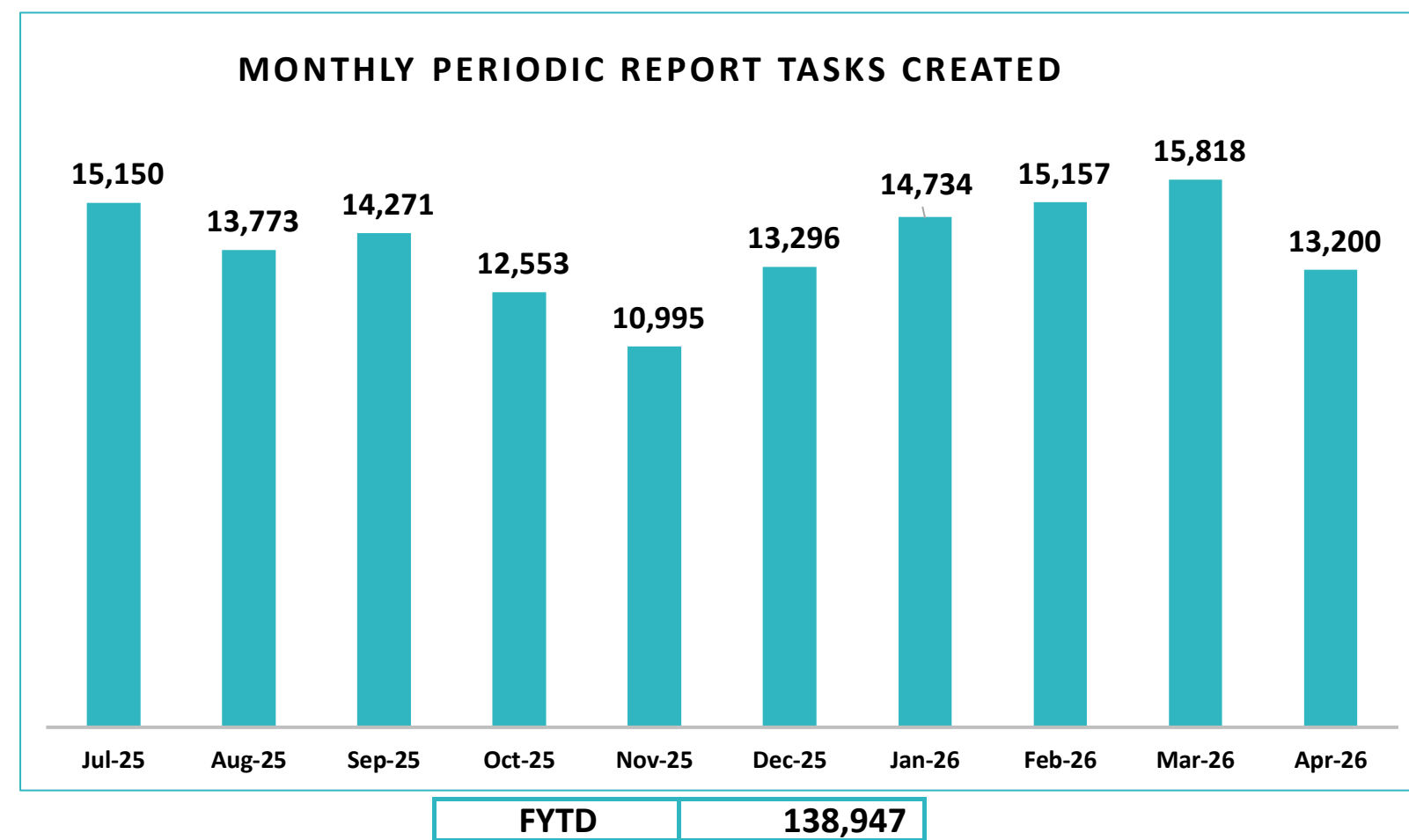
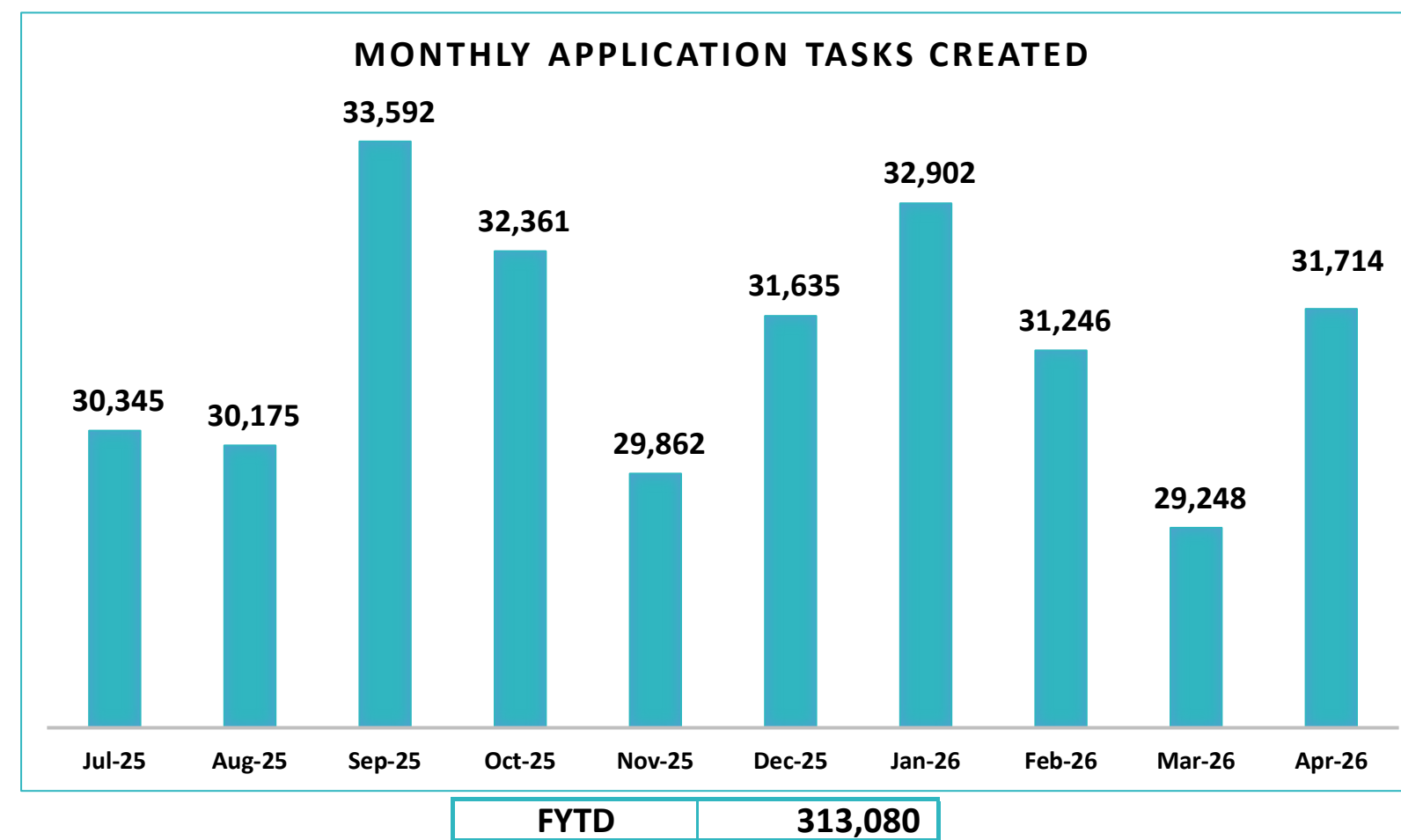
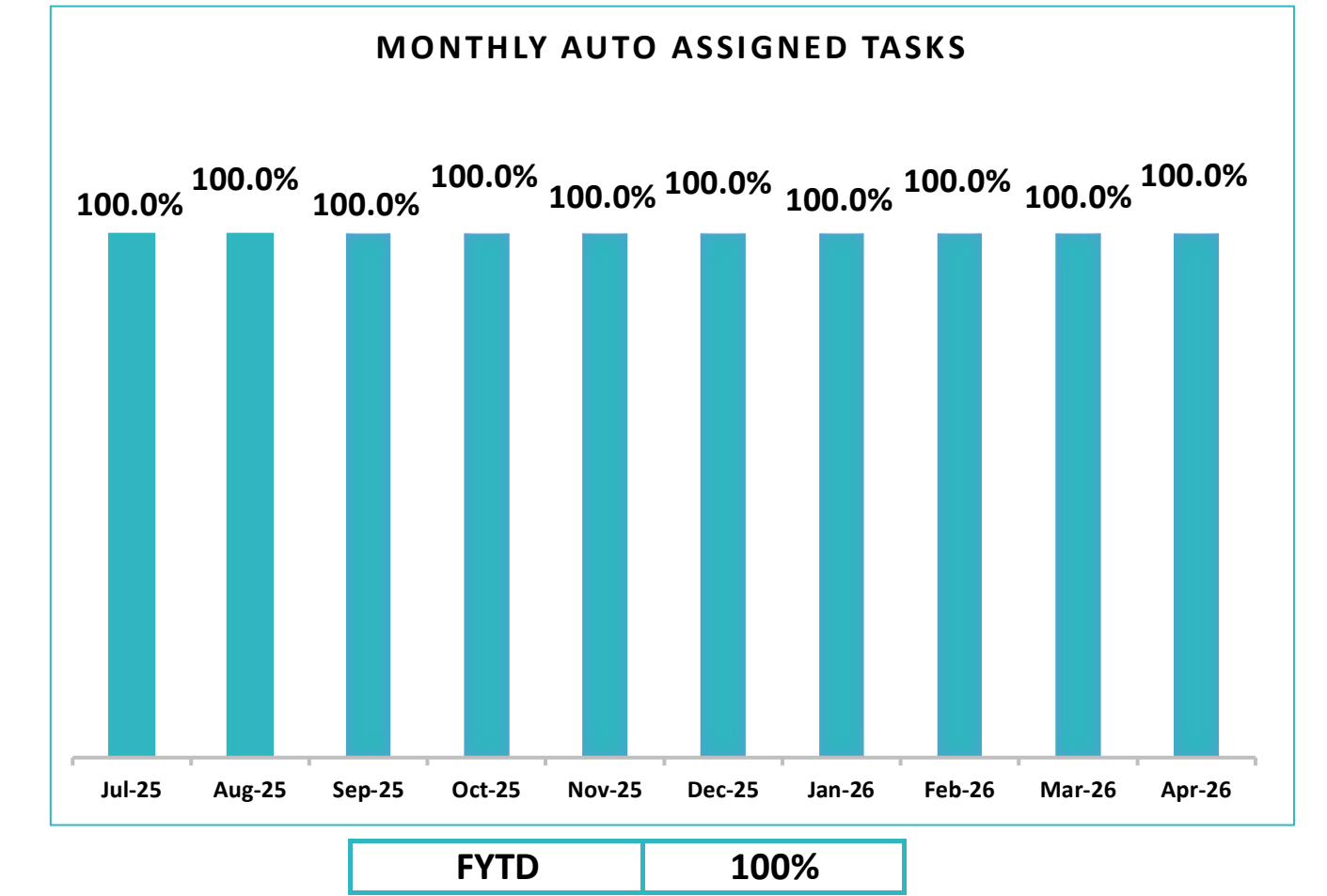
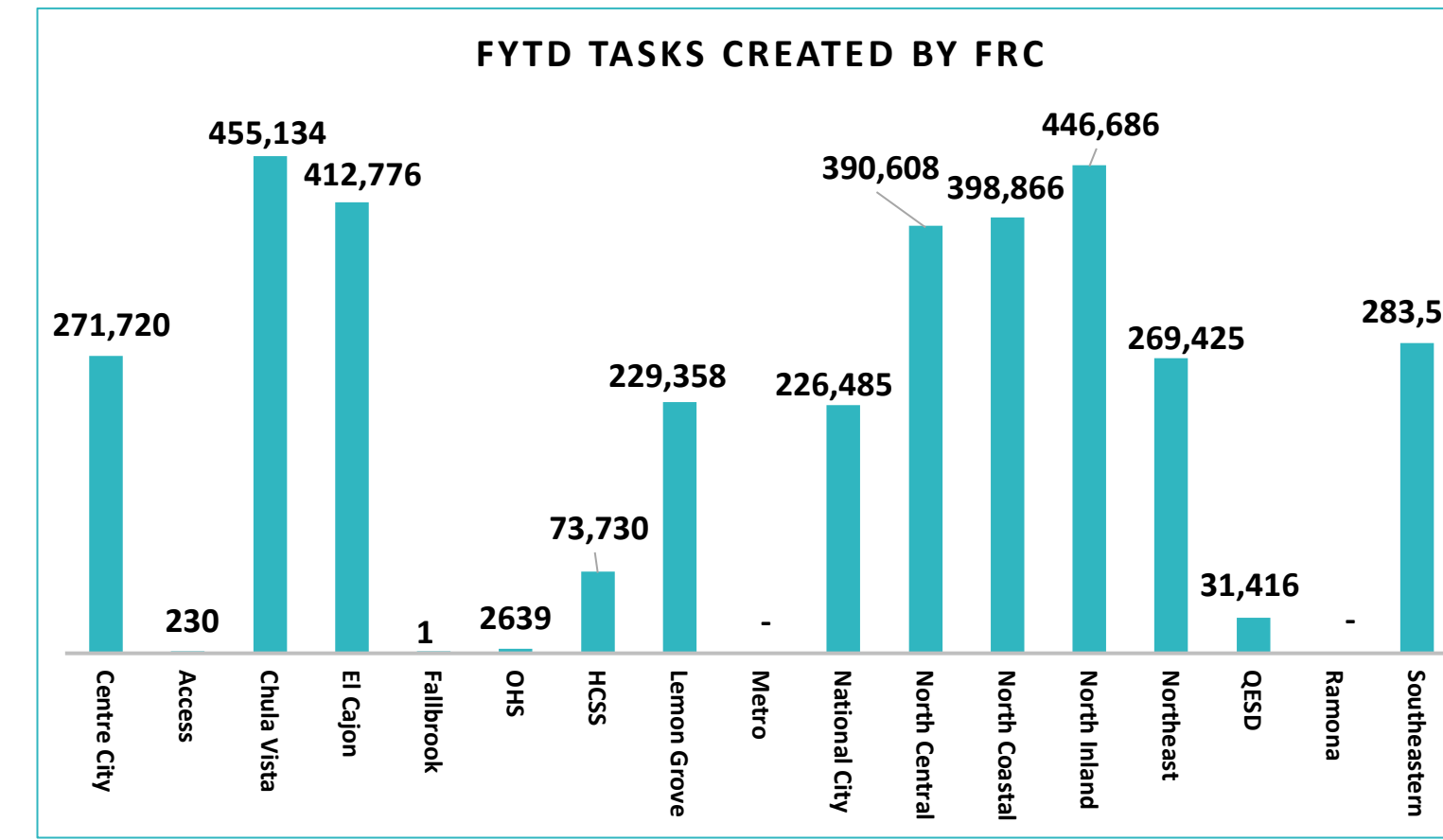
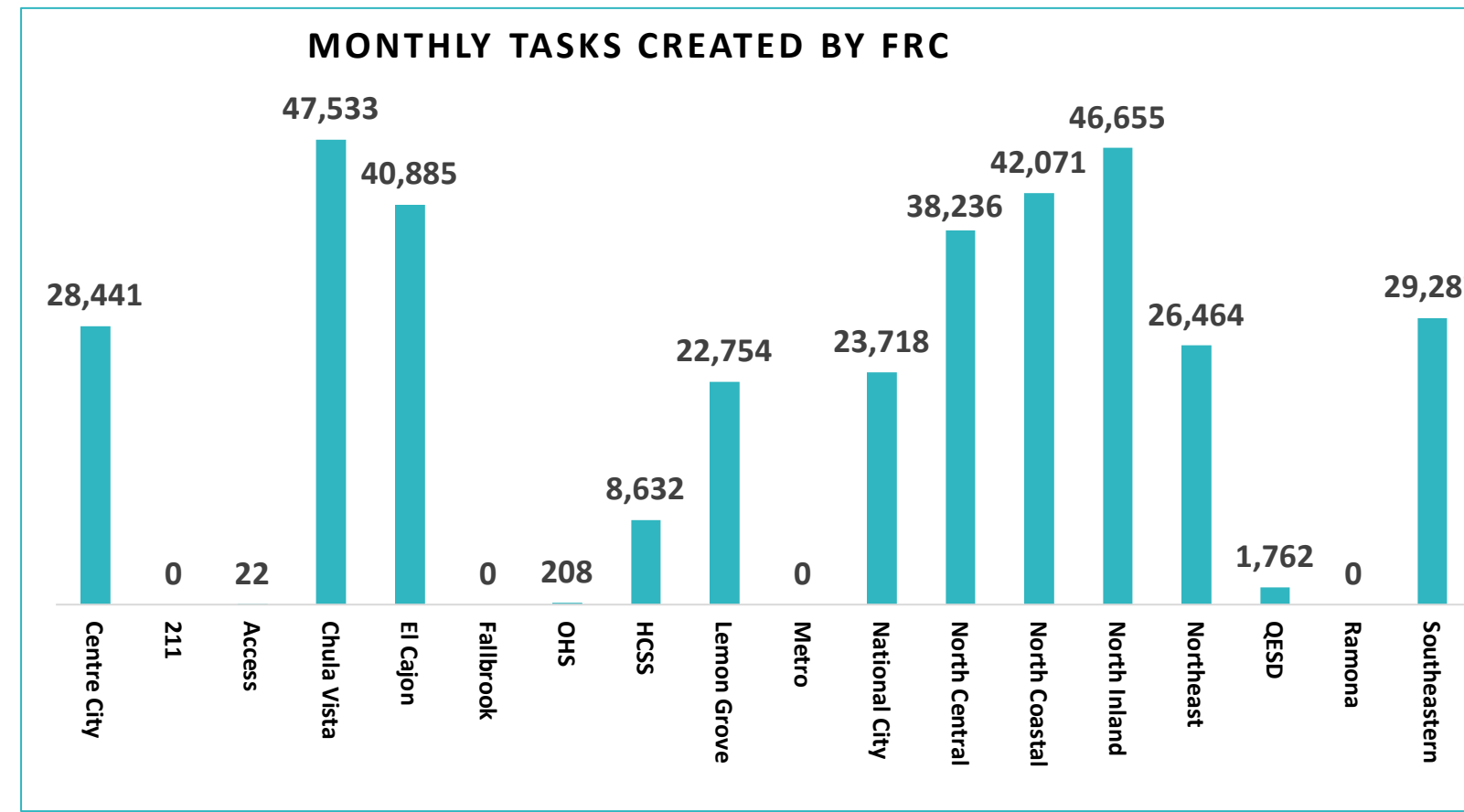
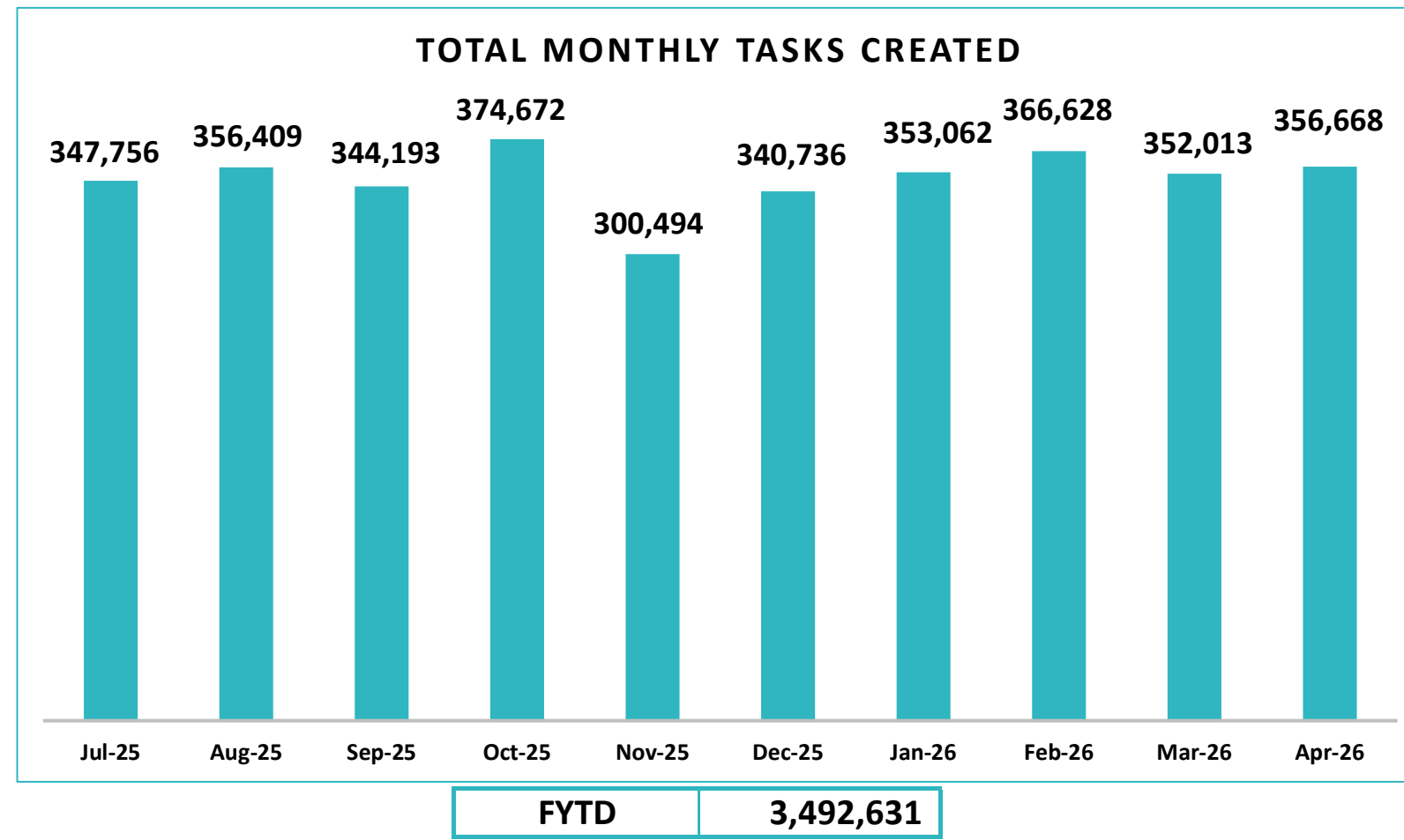
OMVA Service Delivery	April 2026	FYTD
Calls Received	3,443	32,112
Calls Received- Average Wait Times	0:45	1:06
In-Person Customer Visits	2,048	18,754
Driver's License Applications	210	1,066
License Plate Applications	6	1,317
College Fee Waiver Applications	621	5,065
VA Claim Appointments Made	613	5,289
VA Claim Appointments Wait Time (Business Days)	11	12
Community Events	3	16
Contacts Made at Community Events	67	533

Monthly Self-Sufficiency Services Performance Dashboard (FY 25/26)

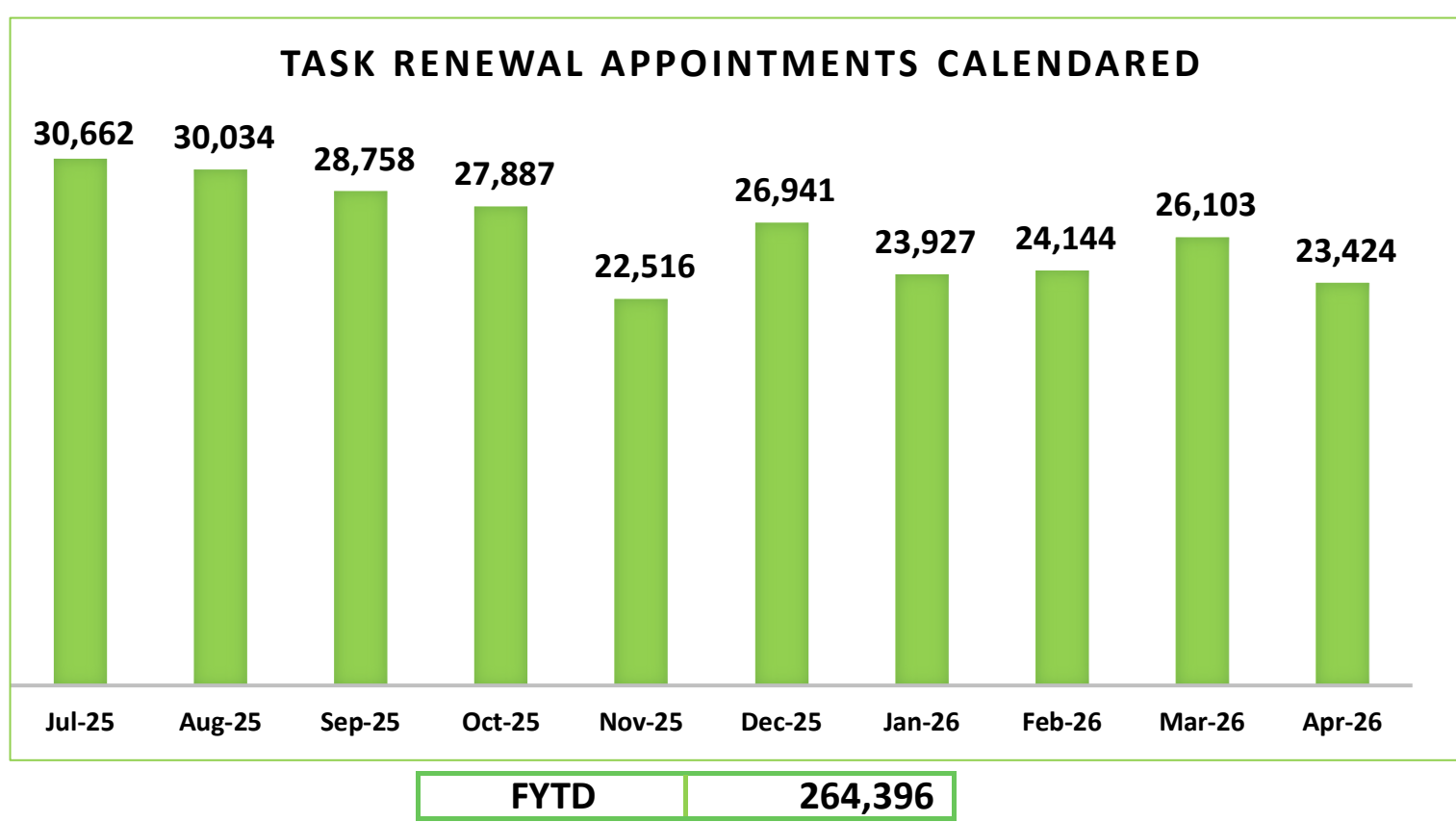
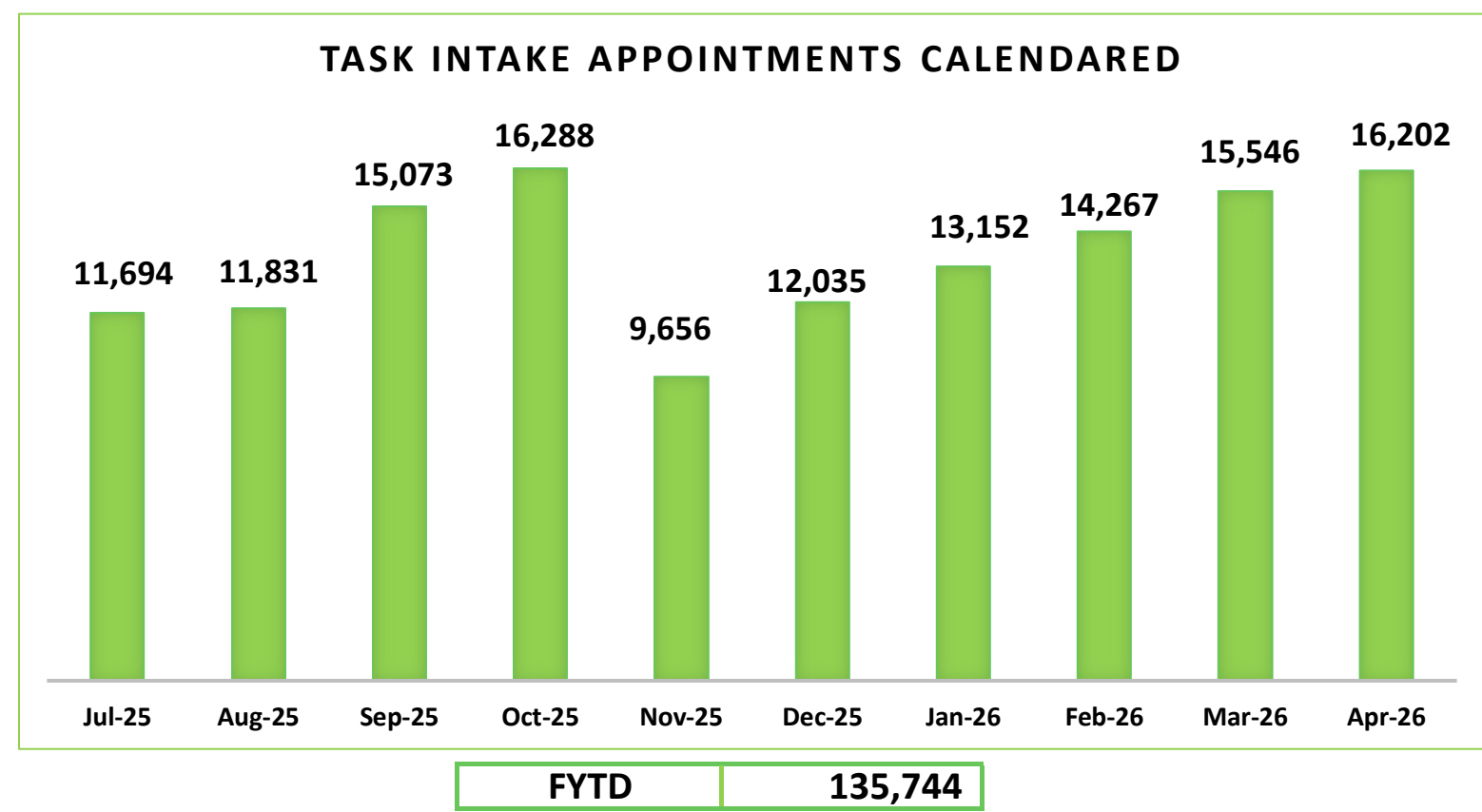
San Diego County

Data Month : April 2026

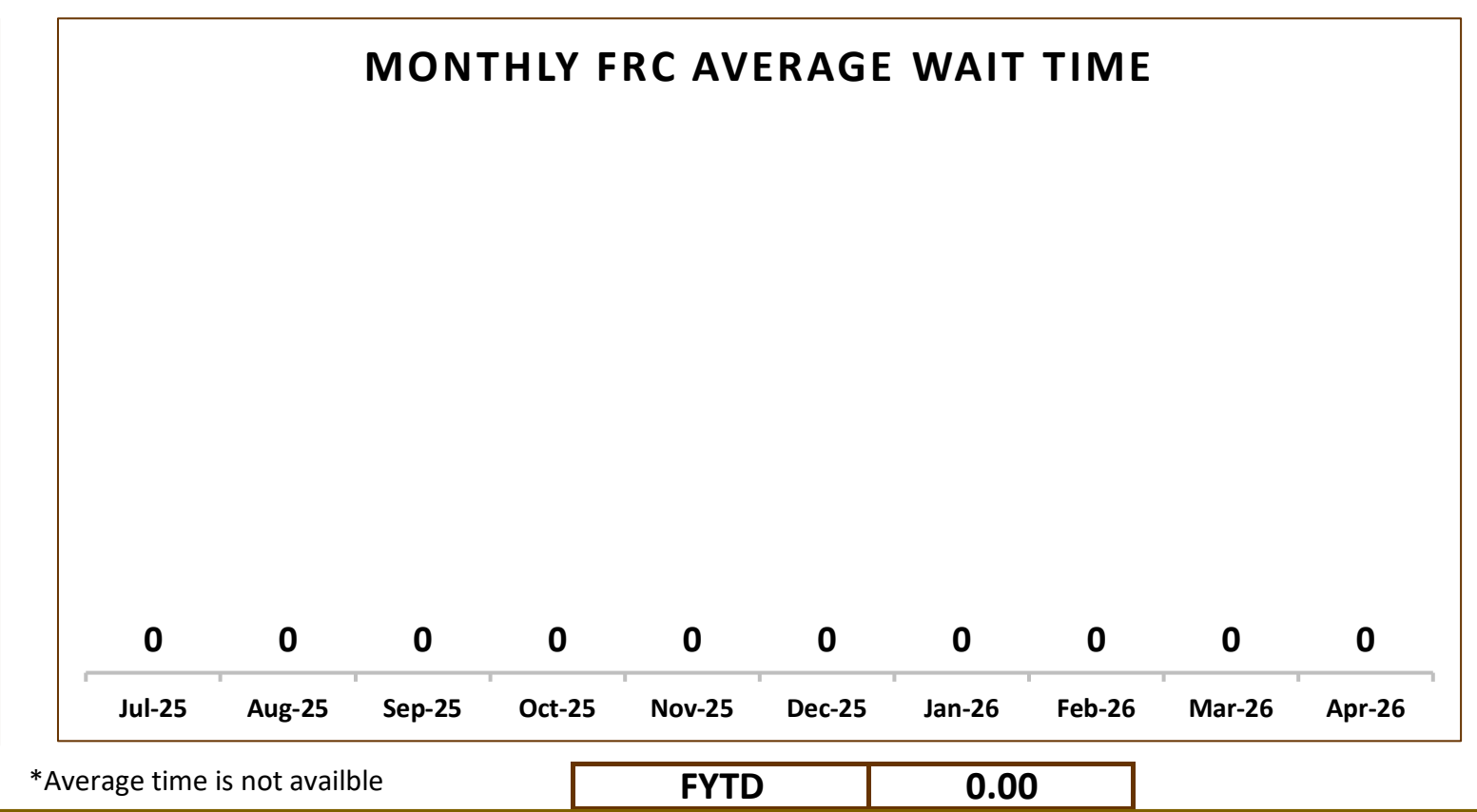
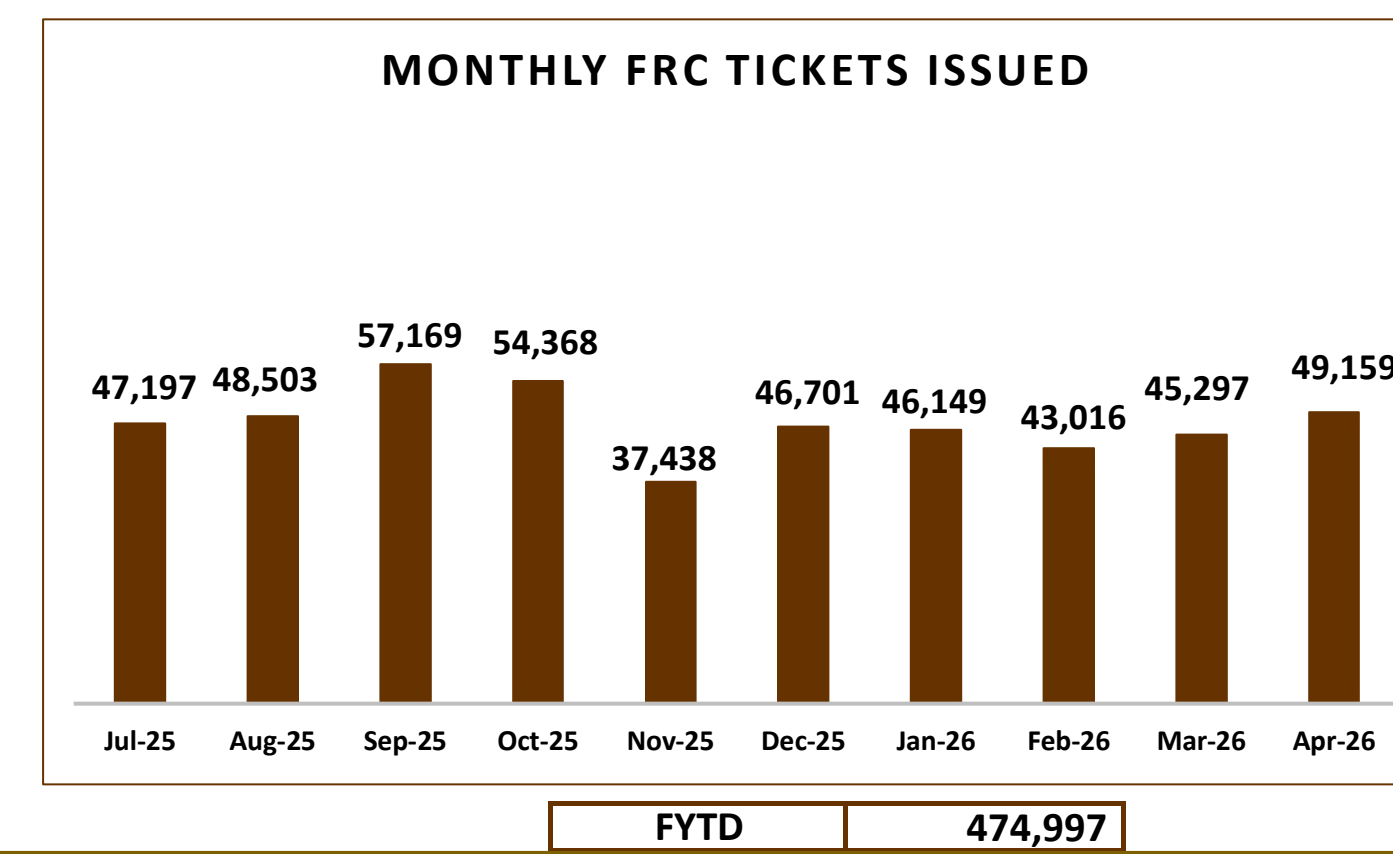
CalSAWS Tasks Created



MONTHLY CALSAWS CALENDARED APPOINTMENTS

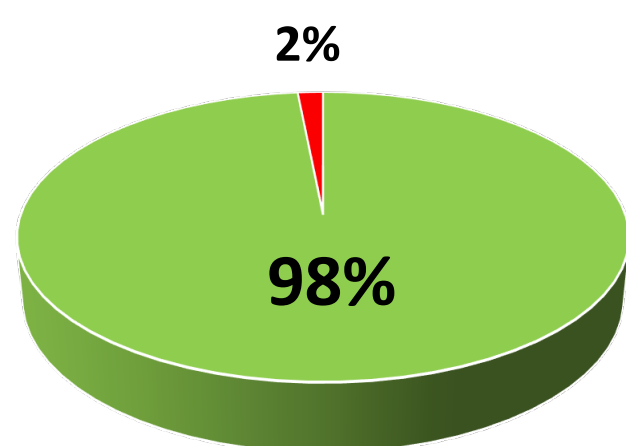


LOBBY MANAGEMENT

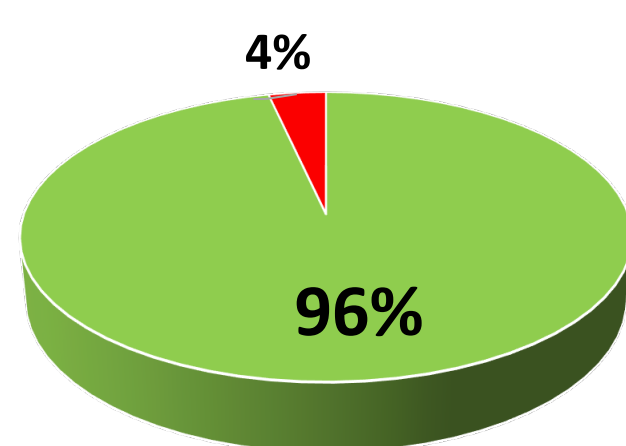


MONTHLY APPLICATION TIMELINESS

CALWORKs APPLICATION TIMELINESS



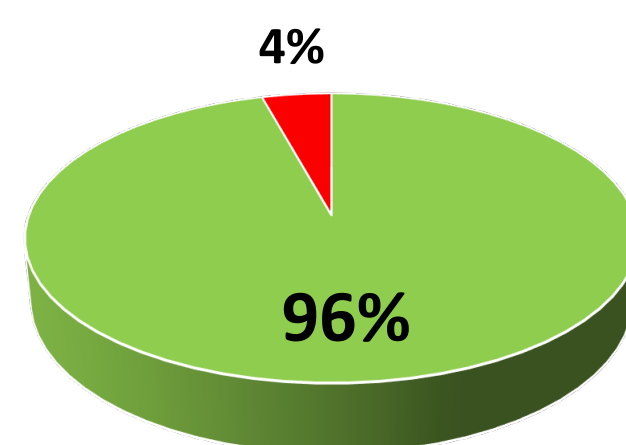
CALFRESH APPLICATION TIMELINESS



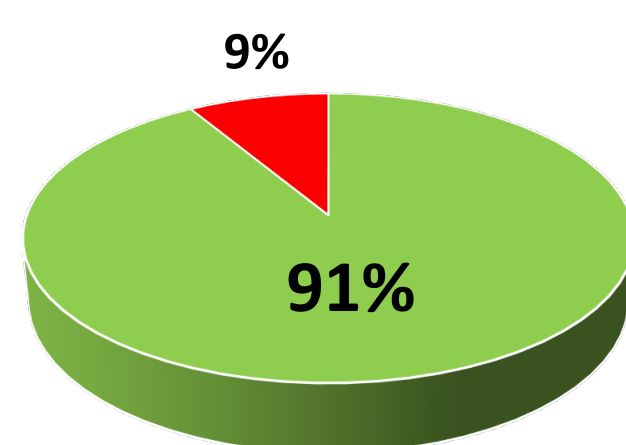
FYTD 99%

FYTD 97%

MEDI-CAL APPLICATION TIMELINESS



GENERAL RELIEF APPLICATION TIMELINESS

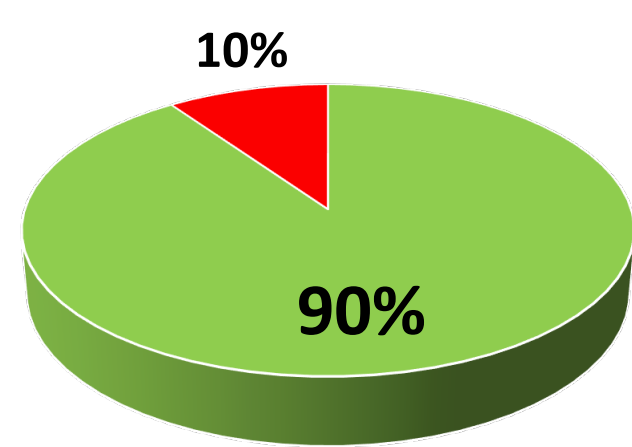


FYTD 97%

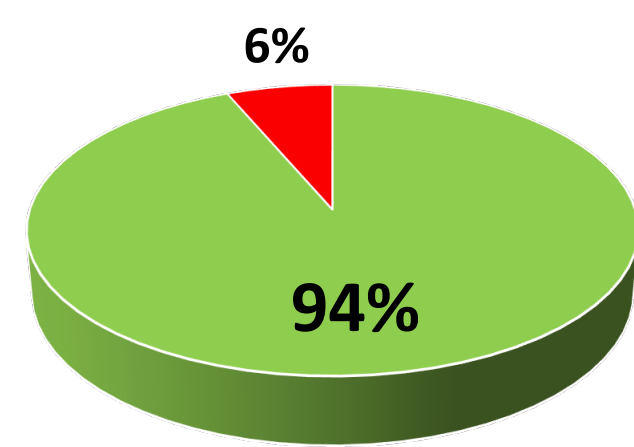
FYTD 93%

MONTHLY RENEWAL TIMELINESS

CALWORKs RENEWAL TIMELINESS



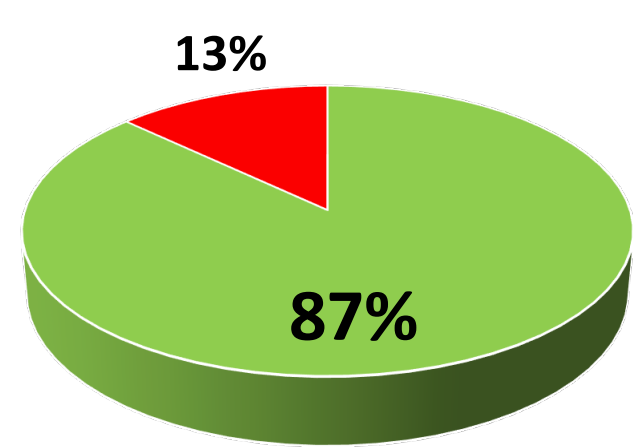
CALFRESH RENEWAL TIMELINESS



FYTD 91%

FYTD 92%

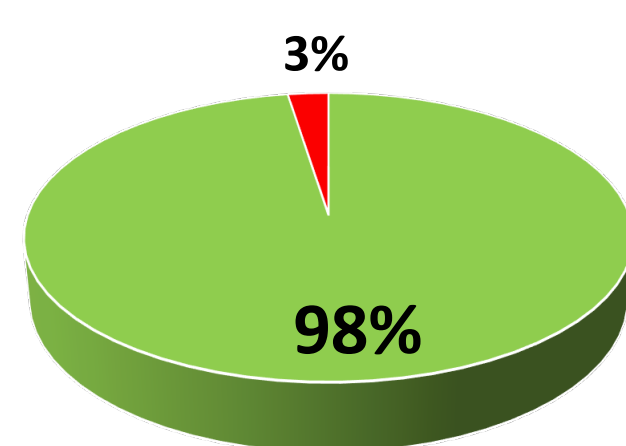
MEDI-CAL RENEWAL TIMELINESS



FYTD 97%

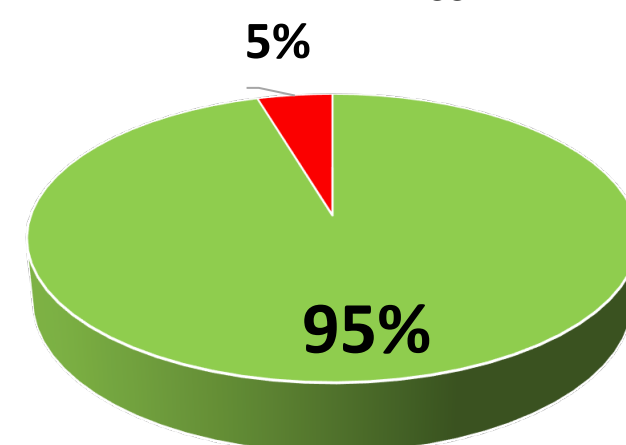
MONTHLY PERIODIC REPORT TIMELINESS

CalWORKs PERIODIC REPORT TIMELINESS



FYTD 96%

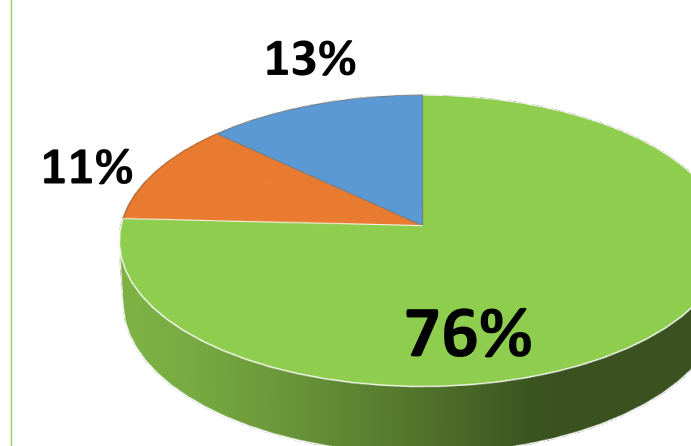
CALFRESH PERIODIC REPORT TIMELINESS



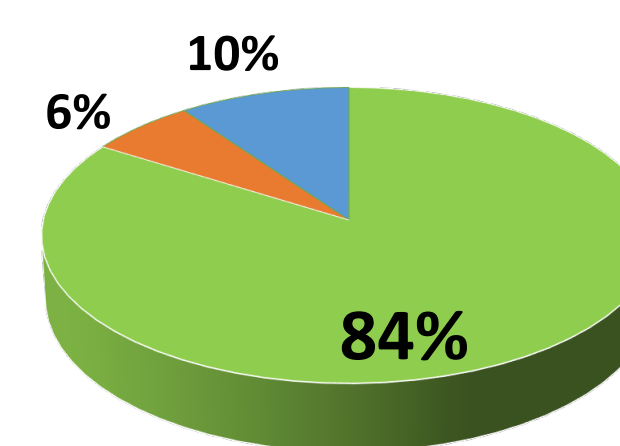
FYTD 93%

CUSTOMER SATISFACTION SURVEY

DID YOU RECEIVE COURTEOUS SERVICE?

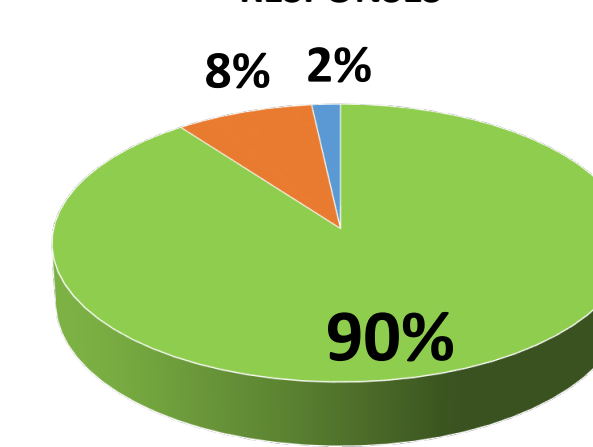


WERE YOU SATISFIED WITH THE INFORMATION YOU RECEIVED?



ACCESS CUSTOMER SURVEY

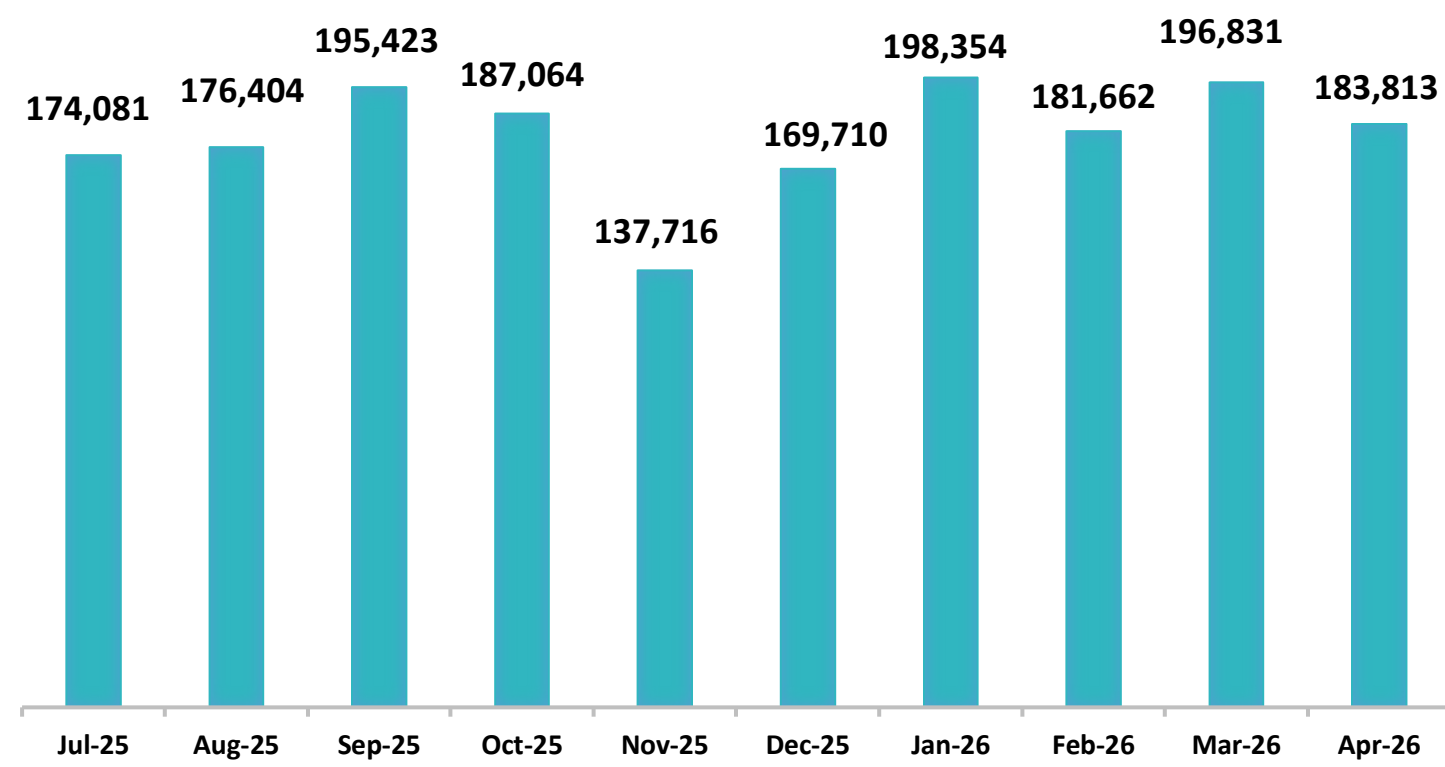
ACCESS CUSTOMER SURVEY RESPONSES



ACCESS CALL CENTER

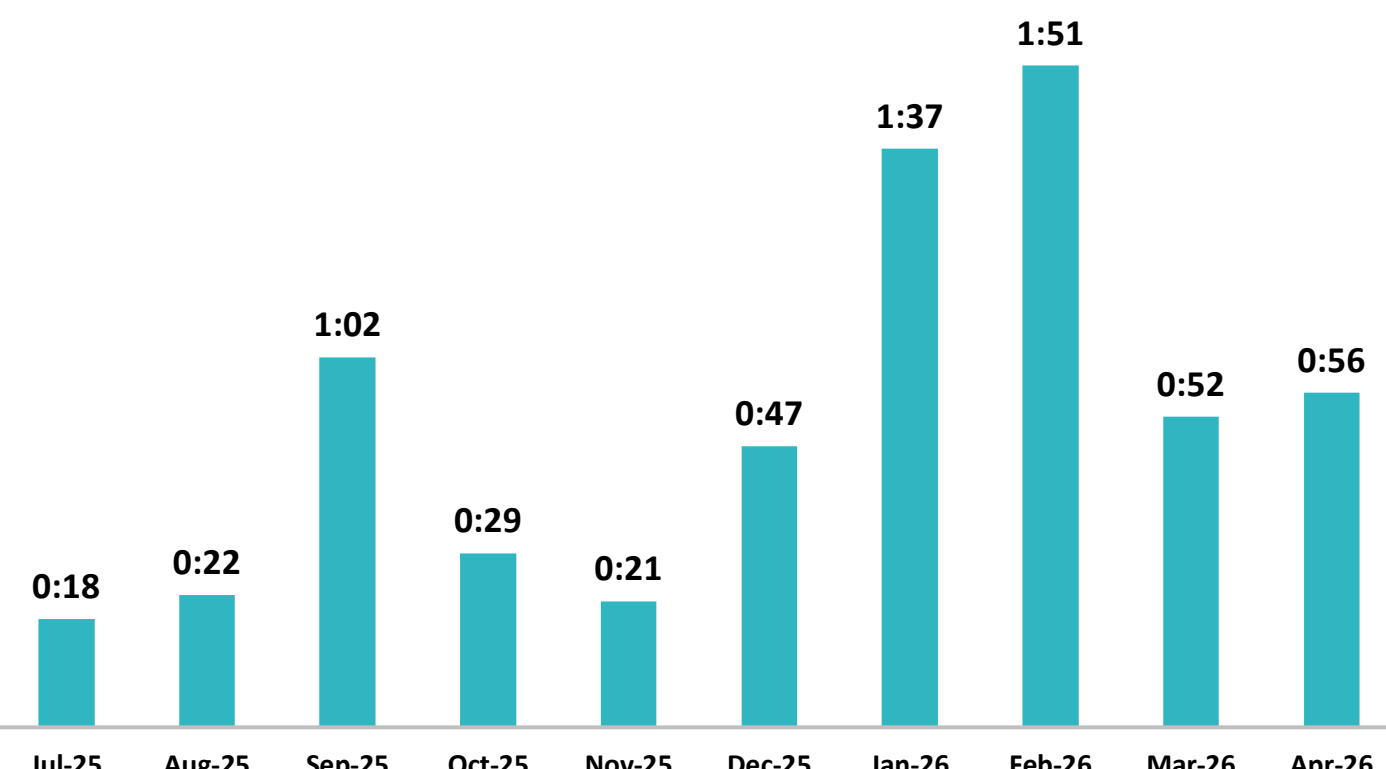
ACCESS CALL CENTER

MONTHLY TOTAL CALLS RECEIVED



FYTD 1,801,058

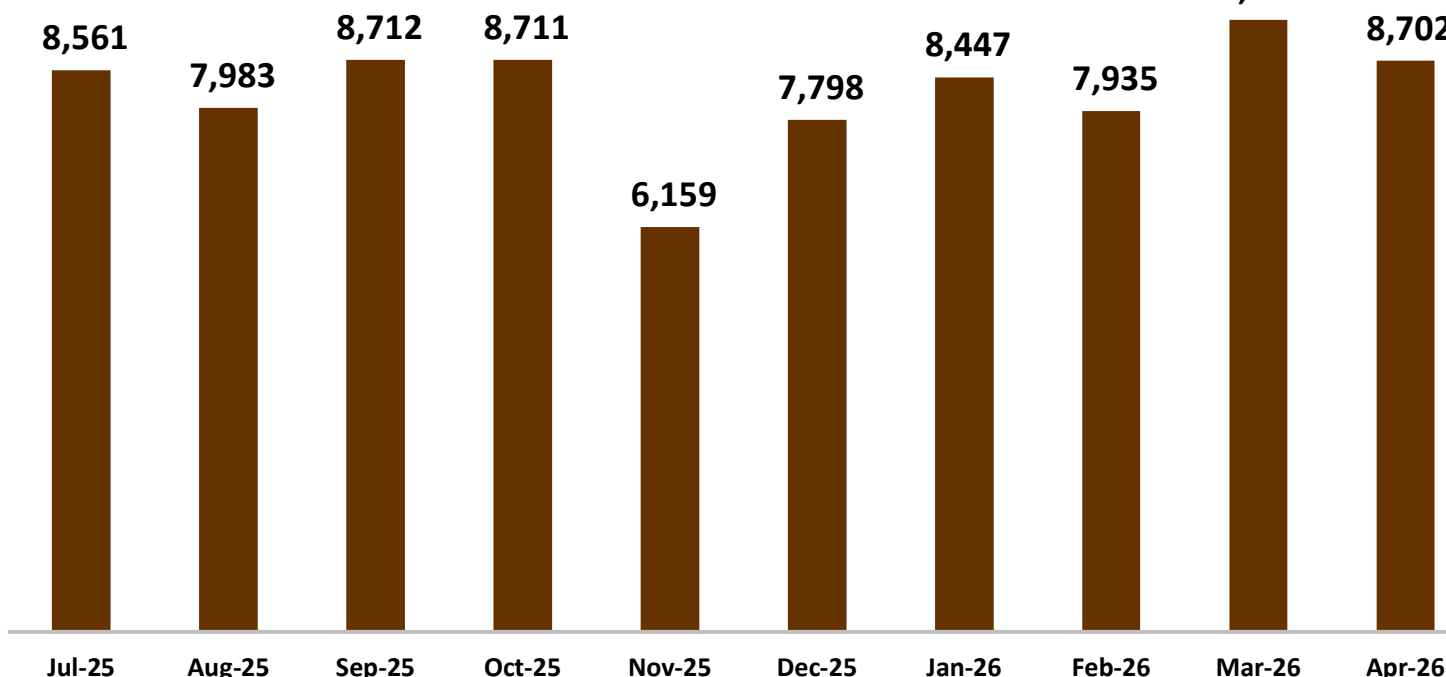
MONTHLY AVERAGE WAIT TIME



FYTD 0:51

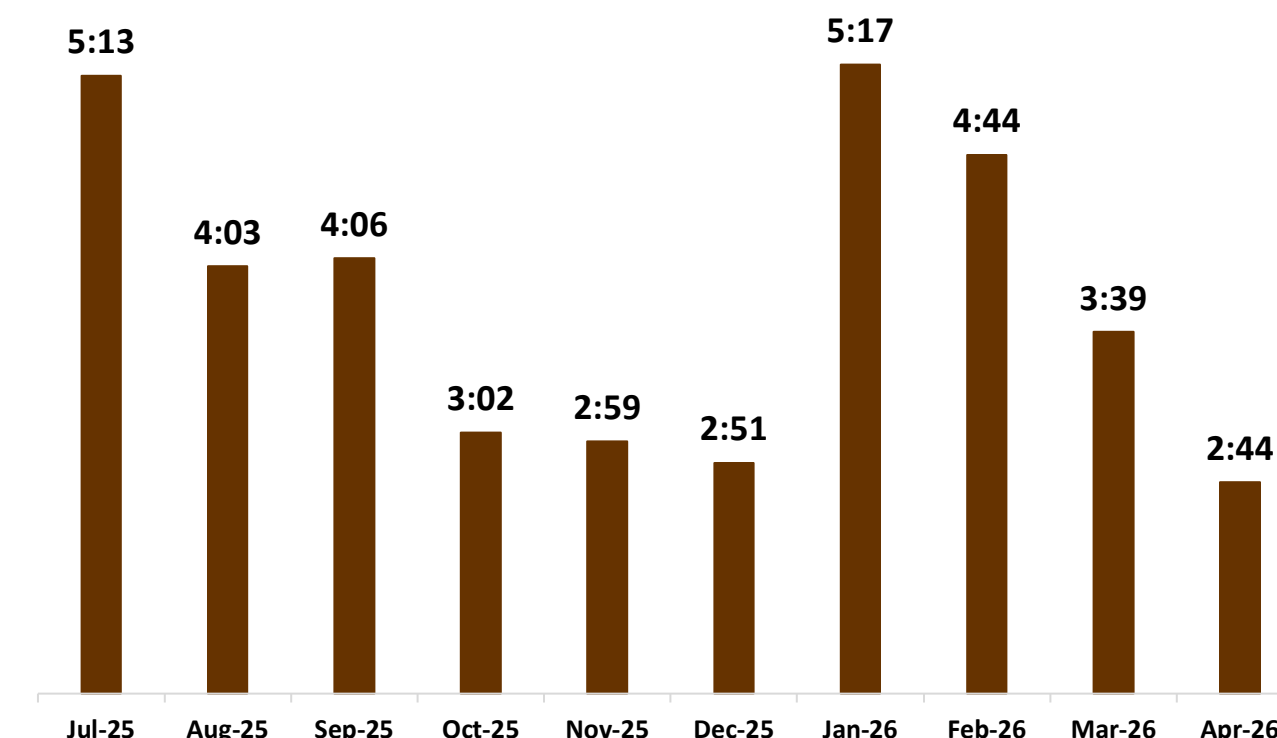
RESCHEDULE APPOINTMENT CALLS (211)

MONTHLY TOTAL CALLS HANDLED



FYTD 82,333

MONTHLY AVERAGE WAIT TIME

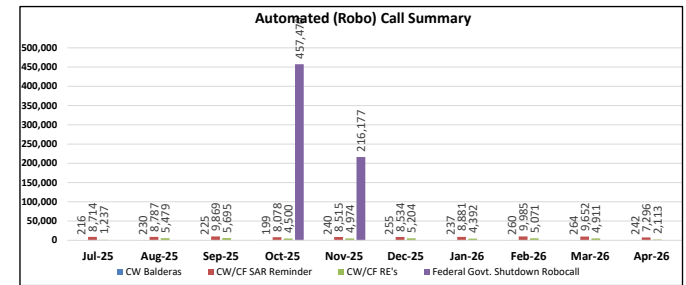


FYTD 3:53

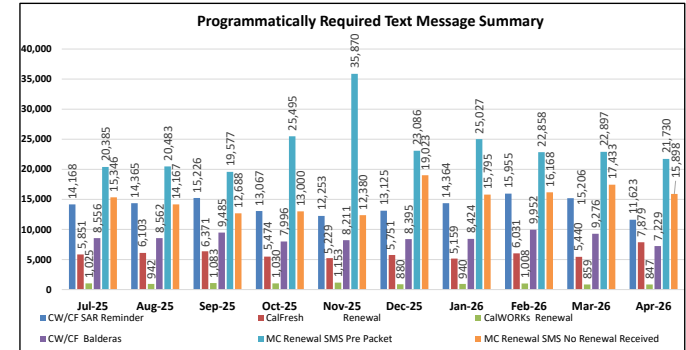


Monthly Robo-Calls & Text Messaging Report FY 2025/2026

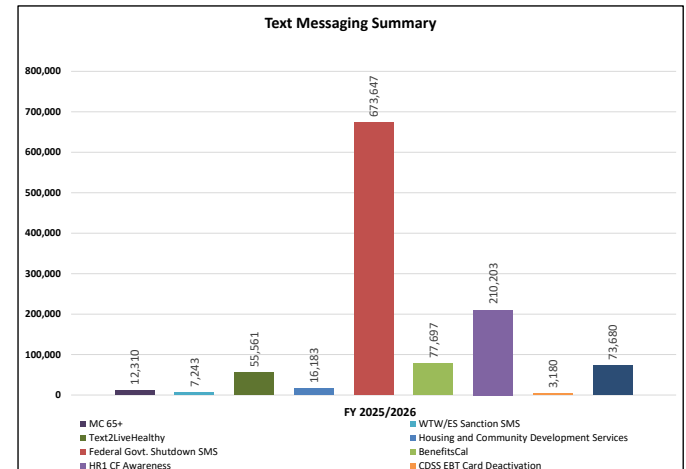
Automated (Robo) Call Summary					
Month	CW/CF SAR Reminder	CW Balderas	CW/CF RE's	Federal Govt. Shutdown Robocall	Grand Total
July 2025	8,714	216	1,237		10,167
August 2025	8,787	230	5,479		14,496
September 2025	9,869	225	5,695		15,789
October 2025	8,078	199	4,500	457,470	470,247
November 2025	8,515	240	4,974	216,177	229,906
December 2025	8,534	255	5,204		13,993
January 2026	8,881	237	4,392		13,510
February 2026	9,985	260	5,071		15,316
March 2026	9,652	264	4,911		14,827
April 2026	7,296	242	2,113		9,651
May 2026					
June 2026					
Grand Total	88,311	2,368	43,576	673,647	807,902



Text Messaging Summary								
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
July 2025	14,168	8,556	5,851	1,025	20,385	15,346	3,244	68,575
August 2025	14,365	8,562	6,103	942	20,483	14,167	34,645	99,267
September 2025	15,226	9,485	6,371	1,083	19,577	12,688	4,261	68,691
October 2025	13,067	7,996	5,474	1,030	25,495	13,000	461,268	527,330
November 2025	12,253	8,211	5,229	1,153	35,870	12,380	245,183	320,279
December 2025	13,125	8,395	5,751	880	23,086	19,023	18,374	88,634
January 2026	14,364	8,424	5,159	940	25,027	15,795	20,875	90,584
February 2026	15,955	9,952	6,031	1,008	22,858	16,168	19,652	91,624
March 2026	15,206	9,276	5,440	859	22,897	17,433	304,528	375,639
April 2026	11,623	7,229	7,879	847	21,730	15,898	17,674	82,880
May 2026								
June 2026								
Grand Total	139,352	86,086	59,288	9,767	237,408	151,898	1,129,704	1,813,503



Text Messaging Summary										
Month	MC 65+	WTW/ES Sanction SMS	Text2LiveHealthy	Housing and Community Development Services	Federal Govt. Shutdown SMS	BenefitsCal	HR1 CF Awareness	CDSS EBT Card Deactivation	Earned Income Tax Credit (EITC)	Grand Total
July 2025	1,304	720	1,220							3,244
August 2025	1,283	748	16,431	16,183						34,645
September 2025	1,236	726	2,299							4,261
October 2025	1,284	688	1,826		457,470					461,268
November 2025	1,214	754	27,038		216,177					245,183
December 2025	1,205	715	2,835			13,619				18,374
January 2026	1,178	736	2,238			16,723				20,875
February 2026	1,179	745	1,674			16,054				19,652
March 2026	1,224	727				15,514	210,203	3,180	73,680	304,528
April 2026	1,203	684				15,787				17,674
May 2026										
June 2026										
Grand Total	12,310	7,243	55,561	16,183	673,647	77,697	210,203	3,180	73,680	1,129,704

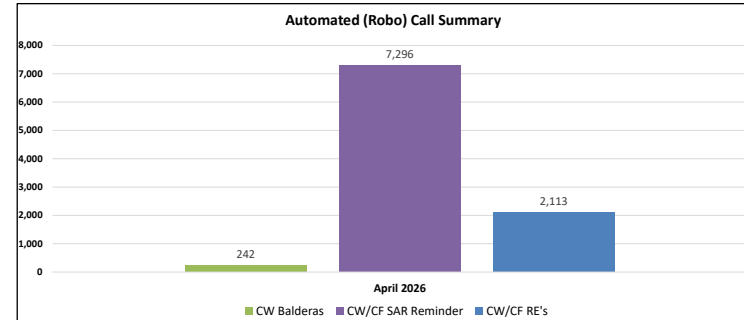


*Note: Robo Calls have been temporarily suspended in all circumstances except for CalWORKs and CalFresh Balderas call notifications. In lieu of this, all former Robo Call recipients were reprogrammed to receive text message notifications to alert them of any upcoming case actions.

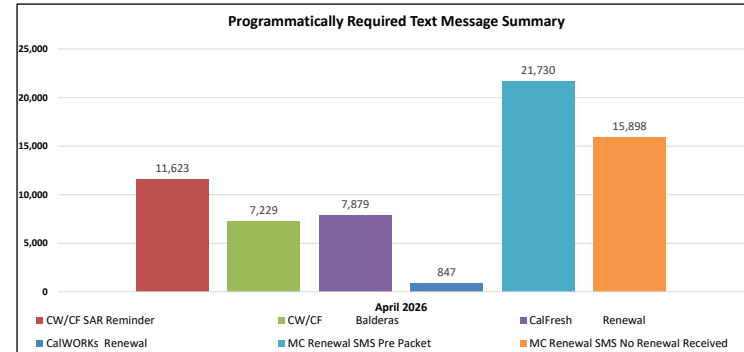
*Note: PR Text Message Summary methodology updated to count CW/CF Household once. These household's are sent one text message. CW/CF households are included in CW Text Message Count.

Effective 12/2020, Access is no longer doing the Monthly Consent Text Messaging RRR Campaign, nor mailing CF Packets.

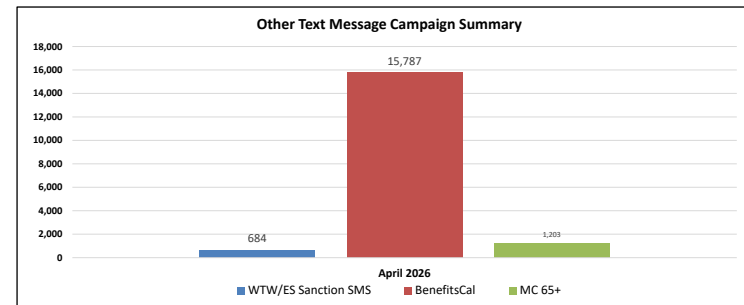
Automated (Robo) Call Summary				
Month	Program	CW/CF SAR Reminder	CW/CF RE's	Grand Total
April 2026	242	7,296	2,113	9,651
Grand Total	242	7,296	2,113	9,651



Text Messaging Summary									
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total	
April 2026	11,623	7,229	7,879	847	21,730	15,898	17,674	82,880	
Grand Total	11,623	7,229	7,879	847	21,730	15,898	17,674	82,880	



Text Messaging Summary				
Month	Special Campaign	BenefitsCal	MC 65+	Grand Total
April 2026	WTW/ES Sanction SMS	15,787	1,203	17,674
Grand Total	684	15,787	1,203	17,674



Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

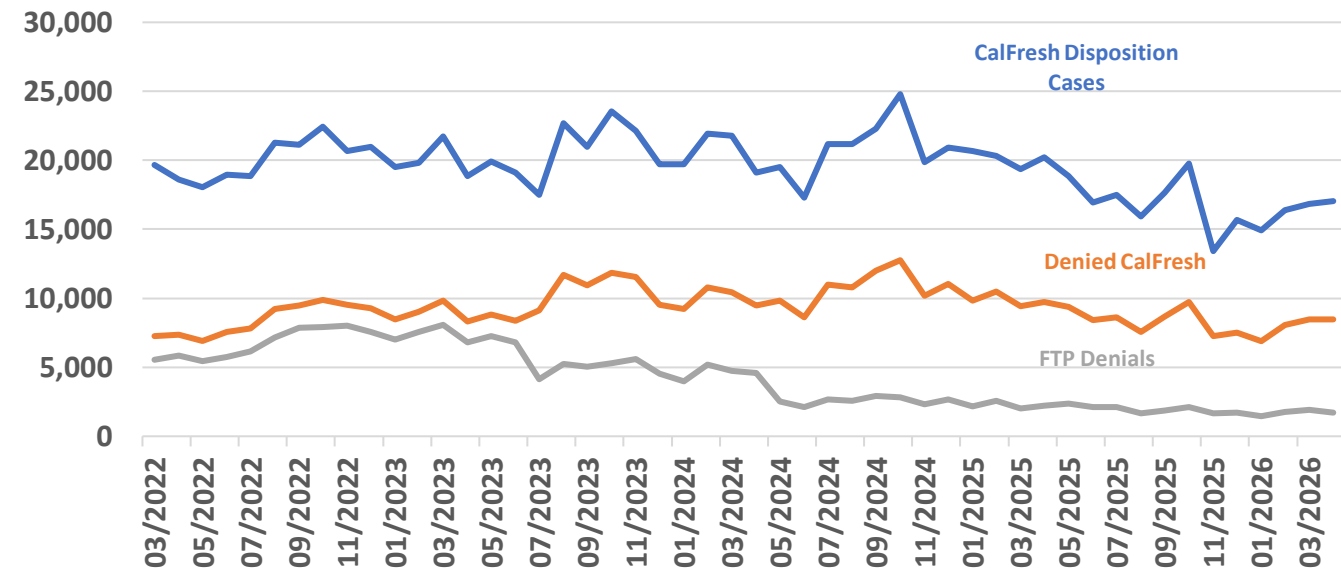
Report Data Month: 04/2026
Report Run Date: 05/04/2026



CalFresh Denials in the Month Regardless of Application Date from Disposition Report

Month	CalFresh Disposition Cases	Denied CalFresh	% of Denied CalFresh	FTP Denials	% of FTP Denials
03/2022	19,689	7,278	36.96%	5,551	76.27%
04/2022	18,621	7,346	39.45%	5,833	79.40%
05/2022	18,048	6,914	38.31%	5,453	78.87%
06/2022	18,966	7,543	39.77%	5,728	75.94%
07/2022	18,832	7,825	41.55%	6,130	78.34%
08/2022	21,263	9,246	43.48%	7,170	77.55%
09/2022	21,115	9,460	44.80%	7,885	83.35%
10/2022	22,443	9,891	44.07%	7,905	79.92%
11/2022	20,679	9,544	46.15%	8,027	84.11%
12/2022	20,969	9,258	44.15%	7,539	81.43%
01/2023	19,525	8,483	43.45%	7,032	82.90%
02/2023	19,810	9,040	45.63%	7,543	83.44%
03/2023	21,709	9,829	45.28%	8,076	82.17%
04/2023	18,834	8,310	44.12%	6,806	81.90%
05/2023	19,916	8,818	44.28%	7,284	82.60%
06/2023	19,089	8,379	43.89%	6,816	81.35%
07/2023	17,504	9,136	52.19%	4,147	45.39%
08/2023	22,677	11,683	51.52%	5,232	44.78%
09/2023	20,962	10,946	52.22%	5,033	45.98%
10/2023	23,550	11,830	50.23%	5,300	44.80%
11/2023	22,144	11,563	52.22%	5,586	48.31%
12/2023	19,694	9,537	48.43%	4,529	47.49%
01/2024	19,711	9,211	46.73%	3,963	43.02%
02/2024	21,928	10,794	49.22%	5,208	48.25%
03/2024	21,780	10,415	47.82%	4,733	45.44%
04/2024	19,101	9,466	49.56%	4,579	48.37%
05/2024	19,490	9,808	50.32%	2,533	25.83%
06/2024	17,291	8,634	49.93%	2,101	24.33%
07/2024	21,178	10,993	51.91%	2,676	24.34%
08/2024	21,171	10,790	50.97%	2,590	24.00%
09/2024	22,308	12,016	53.86%	2,910	24.22%
10/2024	24,794	12,760	51.46%	2,815	22.06%
11/2024	19,865	10,165	51.17%	2,316	22.78%
12/2024	20,945	11,034	52.68%	2,665	24.15%
01/2025	20,666	9,851	47.67%	2,150	21.83%
02/2025	20,339	10,465	51.45%	2,556	24.42%
03/2025	19,355	9,426	48.70%	2,020	21.43%
04/2025	20,208	9,741	48.20%	2,237	22.96%
05/2025	18,840	9,384	49.81%	2,380	25.36%
06/2025	16,938	8,404	49.62%	2,108	25.08%
07/2025	17,509	8,623	49.25%	2,116	24.54%
08/2025	15,951	7,546	47.31%	1,637	21.69%
09/2025	17,657	8,674	49.12%	1,888	21.77%
10/2025	19,751	9,746	49.34%	2,127	21.82%
11/2025	13,419	7,243	53.98%	1,638	22.61%
12/2025	15,692	7,499	47.79%	1,732	23.10%
01/2026	14,900	6,892	46.26%	1,455	21.11%
02/2026	16,394	8,086	49.32%	1,762	21.79%
03/2026	16,824	8,465	50.32%	1,925	22.74%
04/2026	17,018	8,470	49.77%	1,729	20.41%

CalFresh Dispositions and Denials





Months	Count of Case Number
Jun-23	6,647
Jul-23	2,186
Aug-23	9,055
Sep-23	7,337
Oct-23	8,431
Nov-23	8,372
Dec-23	6,192
Jan-24	4,921
Feb-24	6,595
Mar-24	6,895
Apr-24	6,934
May-24	9,447
Jun-24	7,081
Jul-24	7,171
Aug-24	10,978
Sep-24	8,851
Oct-24	8,482
Nov-24	11,803
Dec-24	19,403
Jan-25	5,831
Feb-25	5,528
Mar-25	7,186
Apr-25	6,293
May-25	7,474
Jun-25	5,743
Jul-25	9,841
Aug-25	11,659
Sep-25	9,034
Oct-25	10,153
Nov-25	10,779
Dec-25	13,625
Jan-26	12,956
Feb-26	13,856
Mar-26	16,465
Apr-26	16,410
Grand Total	319,614

The top four discontinuance reasons are (in order from most to least):

1. Failed to Complete Redetermination
2. No Eligible Mem
3. Inter-County Transfer
4. Failed MAGI



Monthly Medi-Cal Renewal Report FY 2025-2026

Medi-Cal Renewals	Data as of 7/31		Data as of 8/31		Data as of 9/30		Data as of 10/31		Data as of 11/30		Data as of 12/31			
	Jul-25	%	Jul-25	%	Aug-25	%	Sep-25	%	Oct-25	%	Nov-25	%	Dec-25	%
Total Medi-Cal Renewals Due	41,907	100%	41,907	100%	41,540	100%	43,574	100%	45,584	100%	44,073	100%	55,176	100%
Total Medi-Cal Renewals Auto Renewed	8,851	21%	8,851	21%	9,295	22%	12,757	29%	14,856	33%	14,382	33%	18,466	33%
Total Medi-Cal Renewals Renewed via Combo Case*	8,978	21%	27,763	66%	8,989	22%	27,068	65%	9,701	22%	25,830	59%	9,564	21%
Total Medi-Cal Renewal Packets Mailed	23,752	57%	23,752	57%	22,977	55%	22,977	55%	20,851	48%	20,851	48%	20,920	46%
Packets Received, Not Yet Processed	431	1%	3,762	9%	465	1%	3,725	9%	588	1%	3,504	8%	456	1%
Total Medi-Cal Renewals Completed	17,829	43%	36,614	87%	18,284	44%	36,363	88%	22,458	52%	38,587	89%	24,420	54%
Total Medi-Cal Renewals Pending Receipt	23,647	56%	1,531	4%	22,791	55%	1,452	3%	20,528	47%	1,483	3%	20,708	45%

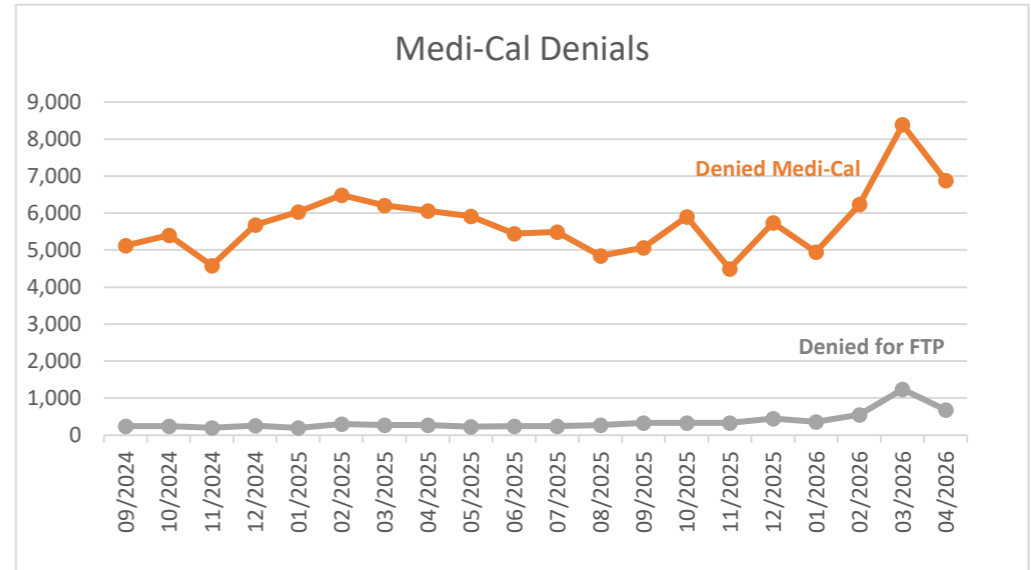
Medi-Cal Renewals	Data as of 1/31		Data as of 2/28		Data as of 3/31		Data as of 4/30		Data as of 5/31		Data as of 6/30	
	Jan-26	%	Jan-26	%	Feb-26	%	Mar-26	%	Apr-26	%	May-26	%
Total Medi-Cal Renewals Due	45,276	100%	45,276	100%	48,068	100%	52,832	100%	47,476	100%	47,733	100%
Total Medi-Cal Renewals Auto Renewed	14,280	32%	14,280	32%	14,959	31%	16,491	31%	14,824	31%	14,765	31%
Total Medi-Cal Renewals Renewed via Combo Case*	8,158	18%	23,927	53%	9,036	19%	24,684	51%	10,177	19%	27,370	52%
Total Medi-Cal Renewal Packets Mailed	22,554	50%	22,554	50%	23,714	49%	23,714	49%	25,859	49%	25,859	49%
Packets Received, Not Yet Processed	226	0%	5,722	13%	263	1%	6,812	14%	692	1%	7,299	14%
Total Medi-Cal Renewals Completed	22,438	50%	38,207	84%	23,995	50%	39,643	82%	26,668	50%	43,861	83%
Total Medi-Cal Renewals Pending Receipt	22,612	50%	1,347	3%	23,810	50%	1,613	3%	25,472	48%	1,672	3%

Source: Daily RRR Status Report
 *Combo: Medi-Cal With Active CF/GR/CW
 Report Date: 5/4/2026



Medi-Cal Denials in the Month Regardless of Application Date from Disposition Report

Month	Denied Medi-Cal	% of Denied Medi-Cal	Denied for FTP	% of FTP Denials
09/2024	5,127	42.59%	249	4.86%
10/2024	5,397	41.26%	242	4.48%
11/2024	4,574	43.00%	207	4.53%
12/2024	5,678	44.28%	265	4.67%
01/2025	6,037	42.28%	194	3.21%
02/2025	6,486	46.22%	306	4.72%
03/2025	6,211	44.67%	272	4.38%
04/2025	6,055	42.86%	279	4.61%
05/2025	5,919	44.95%	235	3.97%
06/2025	5,439	44.35%	238	4.38%
07/2025	5,487	42.96%	242	4.41%
08/2025	4,850	36.05%	267	5.51%
09/2025	5,062	37.32%	333	6.58%
10/2025	5,899	39.87%	330	5.59%
11/2025	4,499	37.98%	329	7.31%
12/2025	5,735	39.50%	452	7.88%
01/2026	4,948	38.14%	366	7.40%
02/2026	6,229	44.01%	555	8.91%
03/2026	8,383	49.63%	1,240	14.79%
04/2026	6,882	44.48%	678	9.85%





Medi-Cal Case Discontinuances in the Month

Month	Medi-cal Discontinuances	% of Discontinued Cases	Discontinued for FTP	% of FTP Discontinuances
09/2024	15,900	2.96%	5,088	32.00%
10/2024	13,072	2.44%	4,513	34.52%
11/2024	13,340	2.51%	5,476	41.05%
12/2024	18,059	3.44%	10,941	60.58%
01/2025	24,232	4.73%	4,328	17.86%
02/2025	8,777	1.71%	2,411	27.47%
03/2025	8,525	1.65%	2,496	29.28%
04/2025	10,630	2.06%	2,415	22.72%
05/2025	9,278	1.79%	2,663	28.70%
06/2025	10,557	2.04%	2,564	24.29%
07/2025	8,243	1.59%	2,234	27.10%
08/2025	13,336	2.60%	7,147	53.59%
09/2025	15,201	2.99%	7,189	47.29%
10/2025	12,297	2.42%	5,963	48.49%
11/2025	13,526	2.68%	6,191	45.77%
12/2025	13,557	2.69%	6,482	47.81%
01/2026	16,335	3.28%	9,248	56.61%
02/2026	14,967	3.04%	7,935	53.02%
03/2026	15,269	3.13%	7,928	51.92%
04/2026	16,918	3.52%	9,138	54.01%

