

Surest PPO

Out of State Dependents (Excluding HI)

How to **Pre-register**:

- Pre-member site: Join.Surest.com ([Join Surest - Login](#))
- Enter Email or Mobile Phone #
- Enter **Access Code: Cali2025**
- Accept the “term of use” and “privacy policy.”
- Enter continue.
- A security code will be sent to the email or mobile phone # you entered.
- Enter the 6-digit security code onto the next screen.
- A pop-up box will appear, and you can choose “NO thanks” or “Remember me”.
- Once a selection is made, you will be directed to the Surest landing page where you can start your search.

How to Register as a Member:

- Member Registration: Benefits.Surest.com ([Log in to Surest](#))
- If you have yet to register, please click on “Register” button on the bottom of your screen under “New Member?”
- **New member** - Create your Account.
- Enter the following information requested: Last Name, DOB, Zip Code, Member ID #
(Note: Members can also use their SSN to register if they do not have their Member ID readily available)
- IF the member is already registered, enter the email and password you created and click “log in.”
- The landing page will be the *Find Care Options*:

How to Find/ Download an ID Card:

- Once the member has logged in to **Benefits.Surest.com**
- On the landing page that says, “Find Care Options”, there is a Tile on the top that says, **ID CARDS**
- Select the “ID Card” tile, it will take you to the next screen where you can either:
 - 1) view your virtual ID Card **OR**
 - 2) request a physical ID Card
- IF you select “View Cards”, you will be able to view both the front and back of your Virtual ID Card
 - You have the capability to Print ID Card(s) on the top right corner.
- IF you select “Request” ID Cards, one will be mailed to you.
 - Please give 5-10 business days for a physical card to be mailed to you.

Mobile Device:

- Download the Surest app.
- Sign in with your username and password.
 - IF you have not registered yet, same as on the computer, there’s an option for you to “Register” and follow the same steps as above.
- Once you are logged in, click “ID Card” at the top of your mobile app to view your member ID Card.
- Use the mobile app to show your member ID card.

Questions or trouble accessing your account?

Call Surest Member Services: **866-683-6440**; M-F 6 a.m. – 9 p.m. CST