

**WHERE CAREERS THRIVE
AND THE SUN ALWAYS SHINES**

COUNTY OF SAN DIEGO

HEALTH AND HUMAN SERVICES AGENCY

**DIRECTOR
OFFICE OF HOMELESS
SOLUTIONS**

(Actual Job Class: Director Agency Operations)

**DEPARTMENT OF
HOMELESS SOLUTIONS &
EQUITABLE COMMUNITIES**

**ANTICIPATED HIRING RANGE:
\$ 150,000 to \$170,000
ANNUALLY**

EXCELLENT BENEFITS PACKAGE



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DIRECTOR

OFFICE OF HOMELESS SOLUTIONS

The Department of Homeless Solutions and Equitable Communities (HSEC) is currently recruiting a Director to lead the Office of Homeless Solutions. This position will be tasked with managing the programs and services of the Office of Homeless Solutions by leveraging existing regional partnerships and working with cross-sector community stakeholders to prevent, reduce, and eliminate homelessness in the San Diego region.

Reporting to the Community Operations Officer of the Department of HSEC, the position will be responsible for the following:

- Leads the department's effort in working towards achieving better coordination of existing and new County homeless efforts and serves as a central point of collaboration for outside partners to ensure equity among all San Diegans and reduce homelessness in the region
- Plans, organizes, directs, and coordinates the administrative and operational activities for the Office of Homeless Solutions
- Manages and coordinates all efforts and activities of the programs that provide direct services to persons experiencing homelessness, with indirect oversight of eligibility and social workers
- Works closely with Behavioral Health Services and Housing and Community Development Services
- Implements the Board of Supervisor (BOS) approved framework on ending homelessness as well as managing the initiatives and responsibility for quarterly reporting to the BOS
- Plans, coordinates, and monitors the progress toward accomplishing HSEC objectives in support of the County's Live Well San Diego vision of a region that is Building Better Health, Living Safely, and Thriving
- Advances and builds upon existing efforts with a focus on health and social equity, economic inclusion and poverty reduction
- Enhances existing community and partner relationships by collaborating with internal and external stakeholders throughout the County in order to identify core priorities for process and policy improvement and program development in the Office of Homeless Solutions
- Develops, recommends, and implements County policy and procedures supporting broader economic responsibility strategies
- Represents and makes presentations to boards, commissions, and organizations engaged in issues pertaining to homelessness solutions
- Administers contracts, implements and tracks systems, and partners with service providers for homeless solutions
- Actively builds long-term relationships with a myriad of public and private stakeholders throughout the region
- Collaborates with County departments to identify and address barriers to access to services for persons experiencing homelessness, including but not limited to, development of culturally and linguistically responsive programs

Office of Homeless Solutions

The Office of Homeless Solutions leads the County in preventing, reducing, and eliminating homelessness in our region through evidence driven approaches that leverage existing regional partnerships and work with cross-sector community stakeholders to ensure person-centered services and data driven homeless solutions. This position will focus on building coordinated robust services, community outreach, and County cross-threading to assist people experiencing homelessness as well as engaging in upstream efforts to prevent those at risk from becoming homeless to ensure equity among vulnerable San Diegans and reduce homelessness in the region.



THE IDEAL CANDIDATE

The ideal candidates for this position will possess a professional work history that demonstrates the following leadership competencies, attributes, and experience:

- Has experience developing strategies and techniques to advance homelessness solutions
- Experience in a community engagement, social/economic policy or economic justice capacity, including prior work with demonstrated outcomes in advancing solutions to homelessness as well as addressing disparities and disproportionality
- Executive leadership knowledge and experience in a fast-paced environment with direct administrative and operational leadership directing, coordinating and evaluating activities of a department with multiple functions
- Ability to formulate objectives and priorities and implementing plans consistent with the long-term interest of the organization
- Strong teamwork and collaboration skills to lead strategies within the organization and with regional stakeholders to address homelessness as well as equity and justice disparity in our community
- Inclusive results-oriented leader with a deep understanding of community health, social, economic, and cultural activities of a HHS region
- Possesses a high level of political and organizational acumen, with experience leveraging internal and external partnerships at all leadership levels
- A strong leader who can guide and develop teams in implementing community-based and resident-driven models of change
- Has a proven track record managing or overseeing grants / contracts
- Possess the ability to collaborate and build upon past best practices
- Be able to work well with the community as well as community advisory boards
- Has a working knowledge of current priorities of the Board of Supervisors, including those related to the County's Framework for the Future, and opportunities for regional impact



MINIMUM QUALIFICATIONS

A bachelor's degree from an accredited U.S. college or university or certified foreign studies equivalency AND five (5) years of management level experience that demonstrates the ability to perform the essential functions of the classification. Experience must include at least one year of supervision.

Note: A master's degree or higher degree may substitute for a total of one (1) year of experience and cannot be applied to the required one year of supervision.



SALARY & BENEFITS



COMPENSATION: \$150,000 to \$170,000 Annually

BENEFITS:

- Fifteen days of paid vacation, thirteen days of paid sick leave, and fourteen paid holidays
- Medical, dental, and vision insurance plans
- Flexible Credits starting at \$452.50 each pay period, based on the selected level of medical coverage
- Disability Insurance, Life Insurance, and Accidental Death/Dismemberment Insurance
- Defined benefit retirement program
- Reciprocity with other governmental retirement systems may be granted; for further information visit www.sdcera.org
- Deferred Compensation Program 457 and 401(a) plans
- [View the detailed Benefit Plan for Unclassified Management \(UCL\)](#)

THE HEALTH & HUMAN SERVICES AGENCY

The Health and Human Services Agency is an integrated agency with a robust service network that contributes to a region that is Building Better Health, Living Safely, and Thriving. Its many programs are designed to help all 3.3 million San Diego County residents live well. Health, housing and social services are developed by six service departments to provide vital resources and care and are generally deployed through six regions. The County of San Diego's Framework for our Future provides direction for County operations at every level to advance racial justice, health equity, economic opportunity, environmental protection, and government transparency to create a region where *all* residents can achieve the *Live Well San Diego* vision for healthy, safe, and thriving communities.



APPLICATION PROCESS AND RECRUITMENT SCHEDULE

1. Complete the online application at www.sandiegocounty.gov/hr; select Current Job Postings, Job Number, 22226705U
2. Attach your résumé at the Attachments step of the online application. Résumés should include academic degrees held, dates of service, areas of experience, levels of responsibility, reporting structure, key duties performed, and number of direct reports or staff.
3. Attach a copy of your college degree, final transcripts, or foreign studies equivalency certificate (if education was obtained outside of the U.S.).

Résumés will be screened in relation to the criteria outlined in this brochure. Candidates deemed to possess the most relevant qualifications will be referred to the hiring department for further evaluation. Candidates who are selected to move forward in the selection process will be contacted directly by the hiring department.

Interested candidates are encouraged to apply as soon as possible for consideration.

SPECIAL NOTES

Persons serving in positions in the Unclassified Service do not accrue tenure and serve at the pleasure of the appointing authority. The provisions of this job announcement may be modified or revoked and do not constitute an expressed or implied contract. Qualified women, minorities, and persons with disabilities are encouraged to apply. Reasonable accommodation may be made to enable a qualified individual with disabilities to perform the essential functions of a job, on a case-by-case basis.

The County of San Diego and its employees embrace the vision of a just, sustainable, and resilient future for all. Our values include: integrity, equity, access, belonging, excellence, and sustainability. Each of which are infused throughout our operations. While also embracing a mission of strengthening our communities with innovative, inclusive, and data driven services through a skilled and supported workforce. Click here for more information on our [Strategic Plan \(sandiegocounty.gov\)](http://sandiegocounty.gov) as well as our commitment to serve everyone, to build a Framework for the Future that will create a County that works for all.



CONTACT INFORMATION

You may direct any questions regarding the application and selection process to Bryan Faircloth, Executive Recruiter, Department of Human Resources, at Bryan.Faircloth@sdcounty.ca.gov.

Questions regarding the position or department should be directed to Kimberly Evers, Group Human Resources Director for the Health and Human Services Agency at Kimberly.Evers@sdcounty.ca.gov.