UDC Members,

The County of San Diego Office of Emergency Services (OES) has acquired a cloud hosted video conference system on behalf of the San Diego Urban Area. The intent of this system is to provide a communications tool that supports the region's ability to respond to and recover from acts of terrorism and natural disasters. This capability has been procured utilizing Urban Area Security Initiative Grant funds to fill the gap that the previous 3C's video teleconference system has created as the equipment reaches its end of life.

The Regional Technology Partnership has recommended BlueJeans as the provider for this capability. The platform will be used to facilitate video teleconferencing during regional disasters. The key features of the BlueJeans solution include:

1. Interoperability – BlueJeans is capable of connecting a variety of room systems, computers, mobile devices, and applications. Software solutions include browser plugins and applications for Windows, Mac, and Linux systems. Of special interest is the ability to utilize existing, legacy room systems such as those that were a part of the 3C's video teleconferencing system and may still be operable.
2. Multi-Party Meetings – BlueJeans supports up to 100 interactive participants in a meeting.
3. Cloud Service – The cloud service is built for flexibility and scale. There is no additional hardware, servers, or operating systems to purchase or maintain.
4. Mobile Devices and Computers – BlueJeans has applications available for Android and iOS. Users can join meetings from their mobile phone or tablet.
5. Content Sharing – BlueJeans is capable of sharing documents, presentations, recorded video, and desktop screen sharing.
6. Video Sharing – BlueJeans participants can upload HD video for sharing.
7. Meeting Recording – BlueJeans meetings can be recorded and shared or archived for future use.
8. Secure Meetings – BlueJeans meetings can be encrypted and participation can be managed by the meeting organizer.

Additional information on the capabilities can be found at https://bluejeans.com

The intent is to provide each member of the UDC (each City) a single user account. This single user account will be available to each City to host BlueJeans meetings.

Invitees to the hosted meeting will not need a license to participate in the BlueJeans meeting. This includes up to 100 participants.

The key steps for each UDC member to take in implementing BlueJeans are:

1. Identify a point of contact from each agency to assist with implementation. This person will work with OES to activate the user account and provide coordination for technical support.
2. Activate the user account in coordination with OES.
3. Identify potential equipment needs for the agency users (i.e. room cameras, computers, screens, etc.). The provision of equipment and devices is the responsibility of the agency.
4. Determine which existing Tandberg room systems may be utilized through their end of life cycle and provide necessary technical support. If an agency wants to utilize the Tandberg room system, they will need to complete an equipment transfer from the City of San Diego. If they do not wish to utilize the equipment, it will be returned to the City of San Diego

The BlueJeans system has a well-developed set of reference materials and user guides online at https://bluejeans.com/support.

Once the system is implemented, OES and the Regional Technology Partnership will support opportunities to exercise the capability through a series of BlueJeans meetings to ensure all users are familiar with the system.

Additional information on the transition requirements and responsibilities are attached for reference.

As mentioned, the first step is for the agencies to provide a point of contact to initiate the implementation.

The OES lead on this project is Rob Barreras. **Please provide a point of contact for your City to** robert.barreras@sdcounty.ca.gov **by Friday, October 21st.**